P.S.C. MO. No. \_\_\_\_\_ QCC, Inc.

#### ADOPTION NOTICE

Effective December 20, 1993 the Articles of Incorporation of Quest Communications Corporation were amended so as to change its corporate name to QCC, Inc.

QCC, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by Quest Communications Corporation prior to December 20, 1993.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Quest Cmmunications Corporation has heretofore filed with said Commission.

DATE OF ISSUE August 25, 1994 DATE EFFECTIVE September 25, 1994

Issued by:

John Cinelli QCC, Inc. 8829 Bond Street Overland Park, KS 66214

CANCELLED April 18, 2005 TD-2005-0318 Missouri Public Service Commission

FILED Missouri Public Service Commision P.S.C MO. No. \_\_1

ORIGINAL SHEET No.1

Cancelling P.S.C. MO. No.

Quest Communications Corporation

#### For Missouri Intrastate

Telecommunications Services

#### TITLE SHEET

JAN 23 1992

MISSOURI TELECOMMUNICATIONS TARIFF Public Service Commission

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by QUEST COMMUNICATIONS CORPORATION, hereinafter in the text of this tariff referred to as "QUEST", with principal offices at 6600 College Boulevard, Suite 205, Overland Park, Kansas 66211. This tariff applies to intrastate - interLATA services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Communications Corporation is a "competitive" Quest telecommunications company as defined in Missouri Case Number T0-88-142.

# FILED

# FEB 241992

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE January 23, 1992 DATE EFFECTIVE February 24, 1992 month day year month day year Issued by: Terry L. Clark, President QUEST COMMUNICATIONS CORPORATION 6600 College Blvd., Suite 205 Overland Park, KS 66211

CANCELLED April 18, 2005 TD-2005-0318 Missouri Public Service Commission P.S.C. MO. No. 1

Original Sheet No. 2

Cancelling P.S.C. MO. No.

Quest Communications Corporation

<u>For Missouri Intrastate</u> <u>Telecommuncations Services</u>

#### WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-92-31 (issued January 14, 1992, as changed by Order issued January 22, 1992,) the following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

Statutory Provisions	RECEIVED
Section 392.240(1)	JAN 23 1992
Section 392.270	MISSOURI
Section 392.280	Public Service Commissio,
Section 392.290	
Section 392.310	
Section 392.320	
Section 392.330	
Section 392.340	

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MO. PUBLIC SERVICE COMM.

DATE OF ISSUE JANUARY 23, 1992 DATE EFFECTIVE FEBRUARY 24, 1992 month day year month day year

by:

CANCELLED April 18, 2005 TD-2005-0318 Missouri Public Service Commission Terry L. Clark, President QUEST COMMUNICATIONS CORPORATION 6600 College Boulevard, Suite 205 Overland Park, Kansas 66211 P.S.C. MO. No. 1

Cancelling P.S.C. MO. No.

Quest Communications Corporation

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Original Sheet No. 2.1

<u>For Missouri Intrastate</u> <u>Telecommunications Service</u>

# RECEIVED

## Commission Rules

- 4 CSR 240-30.010(2)(C)
- 4 CSR 240-30.060(5)
- 4 CSR 240-32.030(1)(C)
- 4 CSR 240-32.050(3)
- 4 CSR 240-32.050(4)
- 4 CSR 240-32.050(5)
- 4 CSR 240-32.050(6)
- 4 CSR 240-32.070(4)
- 4 CSR 240-33.030

# JAN 23 1992

MISSOURI Public Service Commission

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## MO. PUBLIC SERVICE COMM.

DATE OF ISSUE JANUARY 23, 1992 DATE EFFECTIVE FEBRUARY 24, 1992 month day year month day year

by:

CANCELLED April 18, 2005 TD-2005-0318 Missouri Public Service Commission

#### Terry L. Clark, President QUEST COMMUNICATIONS CORPORATION 6600 College Boulevard, Suite 205 Overland Park, Kansas 66211

P.S.C MO. No. \_\_\_\_ Cancelling P.S.C. MO. No. \_\_\_\_\_ Quest Communications Corporation ORIGINAL SHEET No.3

# For Missouri Intrastate

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# Telecommunications Services

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Missouri Public Service Commission P.S.C MO. No. <u>1</u>

Cancelling P.S.C. MO. No. \_\_\_\_

Quest Communications Corporation

ORIGINAL SHEET No.4

For Missouri Intrastate

**Telecommunications** Services

#### <u>SYMBOLS</u>

The following are the only symbols used for the purposes indicated below:

- C To Signify Changed Regulation
- D Delete or Discontinue
- I Change Resulting In An Increase To A Customer's Bill
- M Moved From Another Tariff Location
- N New

Missouri Public Service Commission

- R Change Resulting In A Reduction To A Customer's Bill
- T Change In Text Or Regulation But No Change In Rate Or Charge

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MO. PUBLIC SERVICE COMM.

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#### P.S.C MO. No. 1

Service Commission

Cancelling P.S.C. MO. No.

Quest Communications Corporation

#### ORIGINAL SHEET No.5

For Missouri Intrastate

Telecommunications Services

#### TARIFF FORMAT

MISSOUGI

- Sheet Numbering Sheet numbers appear in the upper infinission Α. corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- в. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8. Consult the Check Sheet for the sheet currently in effect.
- с. Paragraph Numbering Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the Missouri Public Service Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Missouri Public

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For Missouri Intrastate

JAN 25 1002

Telecommunications Services

MISSOURI SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Service Commission

Access Line - An arrangement which connects the Subscriber's location to a QUEST point of presence.

Billed Party - The person or entity that accepts responsibility for the payment of charges for a call over the company's service.

Call Processing System (CPS) - Equipment placed by the company at the subscriber's premise to automate collect calls and record credit card information for billing purposes.

Company - Quest Communications Corporation (QUEST).

Day - From 8:00 AM up to but not including 5:00 PM, Monday through Friday, based on subscriber's local time.

Evening - From 5:00 PM up to but not including 11:00 PM, Sunday through Friday, based on subscriber's local time.

Holidays - QUEST recognizes the holidays of New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM, Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00, Sunday, based on subscriber's local time.

Subscriber - The property, or property owner, to which QUEST provides its services.

User - The person at the subscriber's location who actually places the call over the company's service.

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MO. PUBLIC SERVICE COMM.

DATE OF ISSUE January 23, 1992 DATE EFFECTIVE February 24,1992 month day year month day year day year Issued by: Terry L. Clark, President QUEST COMMUNICATIONS CORPORATION 6600 College Blvd., Suite 205 Overland Park, KS 66211 P.S.C MO. No. \_1\_\_\_

ORIGINAL SHEET No.7

Cancelling P.S.C. MO. No. \_\_\_\_

Quest Communications Corporation

For Missouri Intrastate

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JAN 23 1992

Telecommunications Services

SECTION 2 - RULES AND REGULATIONS

#### 2.1 <u>Undertaking of QUEST</u>

MiSSOURI Public Service Commission

QUEST services and facilities are furnished for intrastate communications originating at specific points within the state of Missouri under the terms of this Tariff.

QUEST installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the subscriber, to allow connection of a subscriber's location to the QUEST point of presence.

The company's services are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day.

2.2 Limitations

TD-2005-0318 Missouri Public Service Commission

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 QUEST reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the subscriber is using the service in violation of the law or the provisions of this Tariff.
- 2.2.3 All facilities provided under this Tariff are directly controlled by QUEST and the subscriber may not transfer or assign the use of the services or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the services or facilities.

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ORIGINAL SHEET No.8

Cancelling P.S.C. MO. No. \_

Quest Communications Corporation

For Missouri Intrastate

Telecommunications Services

JAN 23 1992 SECTION 2 - RULES AND REGULATIONS

2.2 <u>Limitations</u> (Cont'd.)

MISSOURI

- Public Service Cammission Prior written permission from The Company is 2.2.4 required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.3 Liabilities of The Company

Missouri Public Service Commission

- 2.3.1 liability for damages arising out QUEST of mistakes, interruptions, omissions, delays, errors, or defects in the transmissions occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the subscriber for the period during which the aforementioned faults in transmission occur.
- 2.3.2 QUEST shall be indemnified and held harmless by the subscriber against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.
  - (B) All other claims arising out of any act or omission of the subscriber in connection with any service or facility provided by QUEST.

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ORIGINAL SHEET No.9

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Quest Communications Corporation

For Missouri Intrastate

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JAN 23 1992

Telecommunications Services

SECTION 2 - RULES AND REGULATIONS

## 2.4 Interruption of Service

MISSOURI Public Service Commission

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the subscriber, or to the failure of channels or equipment provided by the subscriber, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the subscriber to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the subscriber shall ascertain that the trouble is not being caused by any action or omission by the equipment, if any, furnished by the subscriber and connected to The Company's facilities.
- 2.4.2 For the purposes of credit computation for leased facilities, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.4.4 The subscriber shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula: Credit =  $\underline{A}$  X B 720

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"A" - outage time in hours "B" - total monthly charge for affected facility

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April 18, 2005 TD-2005-0318 Missouri Public Service Commission P.S.C MO. No. <u>1</u> Cancelling P.S.C. MO. No. <u></u> Quest Communications Corporation ORIGINAL SHEET No.10

For Missouri Intrastate

Telecommunications Services)

## SECTION 2 - RULES AND REGULATIONS JAN 23 1997

#### 2.5 <u>Restoration of Service</u>

MISSOURI

Public Service Commission The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

#### 2.6 Types of Charges

Service Commission

Automated Credit Card - The user places a call over the company's service from the subscriber's location and enters the calling card digits of its local exchange carrier credit card as the chosen method of billing to the user. The user is the billed party.

Automated Collect - The user places a call over the company's service from the subscriber's location and provides its name for storage and presentation to the party being called. The party being called is asked to accept or decline the charges. Upon acceptance, the party being called is the Billed party. Upon decline, there is no Billed Party.

Operator Assisted Credit Card - The user places a call over the company's service from the subscriber's location and verbally relays the calling card digits of its local exchange carrier credit card to a live operator as the chosen method of billing the user. The user is the Billed Party.

Person to Person - The user places a call over the company's service from the subscriber's location and requests the operator to locate a specific individual as the called party. The Billed Party is dependent upon the billing method. If the call is Person to Person Credit Card, the user has chosen to be the Billed Party. If the call is Person to Person collect, the called party has chosen to be the Billed Party.

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Quest Communications Corporation

For Missouri Intrastate RECEIVED

Telecommunications Services JAN 23 1997

#### SECTION 2 - RULES AND REGULATIONS

# 2.6 <u>Types of Charges</u> (Cont'd.)

MISSOURI Public Service Commission

Third Party - The user places a call over the company's service from the subscriber's location and requests that a third party choose to be the Billed Party. The third party must verbally accept to an operator that it has chosen to be the Billed Party. Third party calls will not be completed or billed without acceptance by the third party.

Collect - The user places a call over the company's service from the subscriber's location and requests a live operator to ask the called party to accept or decline charges. Upon acceptance, the party being called is the Billed Party. Upon decline, there is no Billed Party.

## 2.7 <u>Methods of Billing</u>

All Types of Charges listed in 2.6 are billed to the appropriate Billed Party through the Billing and Collection Agreements from the Billed Party's local exchange carrier. The company submits the billing data to its agent, or agents, for submission to the appropriate local exchange carrier. The local exchange carrier bills and collects from the Billed Party through its local monthly telephone bill. The local exchange carrier remits the collected charges to the agent who in turn remits to the company.

#### 2.8 <u>Taxes</u>

All taxes are calculated, collected, and remitted by the local exchange carrier of the Billed Party, per its billing and collection agreements.

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2.9 <u>Employee Concessions</u>

There are no employee concessions.

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ORIGINAL SHEET No.12

Cancelling P.S.C. MO. No.

Quest Communications Corporation

For Missouri Intrastate

Telecommunications Services

SECTION 2 - RULES AND REGULATIONS JAN 23 1992

#### 2.10 Deposits

MISSOURI

The Company does not require a deposit from the subscriberammission

#### 2.11 Unanswered Calls

The company will not bill for unanswered calls in areas where equal access is available. Furthermore, the company will not knowingly bill for unanswered calls where equal access is not available.

### 2.12 Call Splashing

The company will not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred. Furthermore, the company will not bill for a call that does not reflect the location of the origination of the call, unless the aforementioned conditions have been met.

#### 2.13 Call Branding

The company will; (A) identify itself, audibly and distinctly, to the consumer at the beginning and end of each telephone call and before the consumer incurs any charge for the call; (B) permit the consumer to terminate the telephone call at no charge before the call is connected; and (C) disclose immediately to the consumer, upon request and at no charge to the consumer, a quote of its rates and charges for the call, methods by which such rates or charges will be collected, rand the methods by which complaints concerning such 'rates, charges, or collection practices will be resolved. FFB 241992

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ORIGINAL SHEET No.13

Quest Communications Corporation

For Missouri Intrastate

MISSOURI Public Service Commission

Telecommunications Services

JAN 23 1992 SECTION 2 - RULES AND REGULATIONS

2.14 <u>Subscriber Compliance</u>

The company will ensure that each subscriber location for which the company provides operator services is in compliance with the requirements of this tariff. The company will withhold payment of any compensation, including commissions, if the company believes the subscriber is in violation of the requirements of this tariff.

#### 2.15 Posting

Each location owner or aggregator utilizing Quest services shall post on or near the telephone instrument information pertaining to Quest operator services as provided by Quest. Quest will print on the display card that Quest is the Operator Service Provider.

# 2.16 Complaints

Complaints can be directed to (1) the operator, (2) the toll free number for Quest and (3) correspondence with Quest with provided address.

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For Missouri Intrastate

#### Telecommunications Sérvices)

# SECTION 2 - RULES AND REGULATIONS JAN 23 1992

#### 2.17 Access to Carrier of Choice

MISSOURI Public Service Commission

Information on how to contact the Local Exchange Carrier is provided on the display cards provided. Quest does not block access to other carriers. Access to the End Users preferred carrier is available through the use of the carriers access codes and/or calling sequences provided to their customers.

### 2.18 Call Branding

All calls originating from aggregator locations will be double-branded.

#### 2.19 Rate Ouotes

Rate quotes will be given on request at no charge.

#### 2.20 Emergency Service

Each location shall post instructions on how to reach the nearest emergency service provider at no charge.

# 2.21 Calling Card Verification

Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

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CANCELLED April 18, 2005 TD-2005-0318 Missouri Public Service Commission P.S.C MO. No. <u>1</u> Cancelling P.S.C. MO. No. \_\_\_\_\_

Quest Communications Corporation

For Missouri Intrastate HECEIVED

> MISSOURI Public Service Commission

Telecommunications Services

SECTION 3 - DESCRIPTION OF SERVICE

#### 3.1 <u>Service Offerings</u>

Operator Services - Operator Services is a generic term used to describe both automated and live operator assisted calling. The Types of Charges are listed in Section 2.6 above. The company provides its subscriber with a method of allowing users to make long distance calls from the subscriber's location. Several billing options are made available to the user, along with a quote of the associated charges upon request.

QUEST installs a Call Processing System to allow users to place most calls without live operator intervention. Through a series of voice prompts, the user is asked for calling card, credit card, or collect calling information. The Call Processing System allows the property to charge lower rates than traditional AOS providers and still allow the caller with 10-XXX access to other carriers.

#### 3.2 <u>Timing of Calls</u>

The Billed Party's long distance usage charge is based on the actual usage of the QUEST network. Usage begins when the called party picks up the receiver. Usage ends when either party hangs up. Uncompleted calls and unaccepted calls are not billed. All calls with fractional durations are rounded to the next higher minute.

#### 3.3 Calculation of Distance

Usage charges for mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by industry standard, vertical and horizontal coordinate calculations. The distance is calculated by taking the squared differences in the livertical coordinates and the

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CANCELLED April 18, 2005 TD-2005-0318 Missouri Public Service Commission ORIGINAL SHEET No.15



P.S.C MO. No. \_1\_\_\_ Cancelling P.S.C. MO. No. \_\_\_\_\_ Quest Communications Corporation

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Telecommunications Services JAN 23 1997

SECTION 3 - DESCRIPTION OF SERVICE

3.3 <u>Calculation of Distance</u> (Cont'd.)

MISSOURI Public Service Commission

horizontal coordinates, adding the two together, and dividing the sum by ten. The square root of this number is the distance of the call.

#### 3.4 Emergency Services Calling Plan

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons or property from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following, are offered at no charge to the customer.

- (A) Governmental fire fighting, State Highway Patrol, Police, and emergency squad services (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.
- 3.5 <u>Hearing Impaired</u>
  - (A) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that

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MO. PUBLIC SERVICE COMM.

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CANCELLED April 18, 2005 TD-2005-0318 Missouri Public Service Commission

#### ORIGINAL SHEET No.16



ORIGINAL SHEET No.17

P.S.C.MO. No. \_1\_\_\_ Cancelling P.S.C. MO. No. \_\_\_\_\_ Quest Communications Corporation

For Missouri Intrastate RECEIVED

Telecommunications Services

SECTION 3 - DESCRIPTION OF SERVICE

3.5 <u>Hearing Impaired</u> (Cont'd.)

TD-2005-0318 Missouri Public Service Commission MISSOURI Public Service Commission

prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

- (B) Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited education institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.
- (C) Upon receipt of the appropriate application, and certification or verification, the following discount off basic message toll service shall be made available for the benefit of the impaired: The evening discount off the intrastate, interexchange, customer dialed, station to station calls originating 8:00 AM to 4:59 PM Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer dialed, station to station calls originating 5:00 PM to 10:59 PM Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the night/weekend discount plus an additional discount equivalent to no less than ten percent of the company's current price list day rates for basic message toll service shall be made available for intrastate, interexchange, customer dialed, station to station calls occurring between 11:00 PM and 7:59 AM any day, 8:00 AM and 4:59 PM Sunday, and all day Saturday.

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P.S.C. MO. No. \_ 1 Cancelling P.S.C. MO No. \_\_\_\_\_ Replaces Original Sheet No. 18 QCC, Inc.

Service Commission

First Revised Sheet No. 18 For Missouri Intrastate

# Telecommunications Services

RECEIVED SECTION 3 - DESCRIPTION OF SERVICE

MAY 15 1995

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MISSOURI Public Service Commissic

DATE OF ISSUE: May 15, 1995 DATE EFFECTIVE: JUN 1 5 1995 Issued by: John Cinelli, President 1160 QCC, Inc. JUN 15 1995 95 - 379 MO. PUBLIC SERVICE COMM 8829 Bond Street Overland Park, Kansas 66214 CANCELLED April 18, 2005 TD-2005-0318 Missouri Public

ORIGINAL SHEET No. 18.1

For Missouri Intrastate

Telecommunications Services

## SECTION 3 - DESCRIPTION OF SERVICE

#### 3.7 <u>MTS Service</u>

MISSOURI Public Service Commission

MAY 15 1995

MTS Service is a direct dial service available to business and residential customers that are time-of-day and day of week sensitive. Calls are billed in one minute increments with a minimum billing period of one minute. Calls originate from Customer-provided standard business or residential switched access lines.

#### 3.8 One Plus Switched Service - Option I

One Plus Switched Service - Option I is an intrastate service designed for outbound calling. Calls are billed in one minute increments with a minimum billing period of one minute. Calls originate from Customer-provided standard business or residential switched access lines.

## 3.9 One Plus Switched Service - Option II

One Plus Switched Service - Option II is an intrastate switched direct dial service available to customers who have maintenance contracts on customer premises equipment sold by the Company or CSII Corporation, an affiliated company. Calls are billed in one minute increments with a minimum billing period of one minute. Calls originate from Customer-provided standard business or residential switched access lines.

#### 3.10 One Plus Dedicated Service

Service Commission

Intrastate dedicated outbound service designed for business customers. Calls are billed in six second increments with an 18 second minimum billing period. No minimum commitment is required. Calls originate from Customer-provided dedicated access lines.

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P.S.C. MO. No. 1 Cancelling P.S.C. MO No. QCC, Inc.

ORIGINAL SHEET No. 18.2

For Missouri Intrastate D

Telecommunications Services MAY 15 1995

#### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.11 Switched 800 Service

MISSOURI Public Service Commission

Switched 800 Service is available to business and residential subscribers for incoming calls. Calls originate from any interstate or intrastate location over an 800 number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in one minute increments with a minimum billing period of one minute. A monthly service charge applies per 800 numer.

#### 3.12 Dedicated 800 Service

Dedicated 800 Service is available to Subscribers for incoming calls. Calls originate from any interstate or intrastate location over an 800 number and terminate to a customerprovided dedicated access line. Call charges are billed to the subscriber rather than to the originating caller. Calls are billed in one minute increments with a minimum call duration for billing purposes of one minute. A monthly service charge applies per 800 number.

#### 3.13 Travel Card Service

Service Commission

Travel Card Service is available to Subscribers for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by the terminating telephone number and personal identification number. Calls may originate from standard residential, business, hotel or pay telephone access lines and may terminate to any interstate or intrastate location. A per call charge and usage charges apply. Calls are billed in one minute and additional minute increments. The minimum call duration for billing purposes is one minute.

DATE OF ISSUE: I	May 15, 1995 DATE EFF	ECTIVE: JUN 1 5 1995
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ORIGINAL SHEET No. 18.3

For Missouri Intrastate

Telecommunications Services

# SECTION 3 - DESCRIPTION OF SERVICE RECEIVED

#### 3.13 <u>Travel Card Service</u>, con't.

MAY 15 1995

3.13.1 <u>QCC Travel Card I</u>

MISSOURI Public Service Commission

QCC Travel Card I is a travel card service marketed primarily at business professionals.

3.13.2 <u>QCC Travel Card II</u>

QCC Travel Card II is a travel card service marketed primarily to truckers and the residential market.

#### 3.14 Debit Card Service - I

Missouri Public Service Commission

Debit Card Service is a Debit Card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing the 800 access number printed on the card, followed by an account identification number and personal identification number. Debit card accounts maintain a balance which is depleted on a real-time basis as calls are placed. Customers are notified of their remaining account balance at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Debit Card Service is available 24 hours a day, seven days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis.

Exclusions
Calls to 700 numbers
Calls to 800 numbers
Calls to 900 numbers
Calls requiring the quotation of time and charges
Air to ground service
High seas service
Air to ground service
High seas service
Air to ground service
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Calls to service
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ORIGINAL SHEET No. 18.4

For Missouri Intrastate

Telecommunications Services

## SECTION 3 - DESCRIPTION OF SERVICE

# 3.14 Debit Card Service - I, con't

MISSOURI Public Service Commission

MO. PUBLIC SERVICE COMM

MAY 15 1995

- a. All calls must be charged against a QCC Debit Card that has sufficient available balance.
- b. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted. The Customer will be requested to enter another valid QCC Debit Card number in order to continue the call or can recharge their current card.
- c. Calls in progress will be terminated by the Company if the balance on the QCC Debit Card is insufficient to continue the call and the Customer fails to recharge their card number or enters another valid QCC Debit Card prior to termination.
- d. Payment for the QCC Debit Card and any Available Usage in a Customer's Debit Account is nonrefundable.

DATE OF ISSUE: May 15, 1995 Issued by: QCC, Inc. 8829 Bond Street Overland Park, Kansas 66214 JUN 15 1995 JUN 15 1995

April 18, 2005 TD-2005-0318 Missouri Public Service Commission

ORIGINAL SHEET No. 18.5

For Missouri Intrastate

<u>**Telecommunications Services**</u>

#### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.15 <u>QCC Debit Card Service - II</u>

MISSOURI

MAY 15 1995

QCC Debit Card Service II is a Debit Card service available to organizations or commercials entities (Sponsors) for distribution to their members of patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Carrier and the Sponsor. The Sponsor is responsible for name, service mark or other image on the card. The carrier reserves the right to approve or reject any image and to specify the customer information, language and use of the Carrier's trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's Debit Card Accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the Sponsor, these cards may not be renewable.

Calls are originated by dialing the 800 access number printed on the card, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. QCC Debit Card Service is available 24 hours a day, seven days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis.

1. Exclusions

Calls to 700 numbers Calls to 800 numbers Calls to 900 numbers Calls requiring the quotation of time and charges Air to ground service High seas service

DATE OF ISSUE: May 15, 1995 DATE EFFECTIVE: JUN 15 1995 Issued by: John Cinelli, President TILED QCC, Inc. 8829 Bond Street JUN 15 1995 Overland Park, Kansas 66214 CANCELLED 95 - 379 April 18, 2005 MO. PUBLIC SERVICE COMM TD-2005-0318 Missouri Public



Service Commission

Service Commission

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For Missouri Intrastate

Telecommunications Services

#### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.15 <u>QCC Debit Card Service - II, con't.</u>

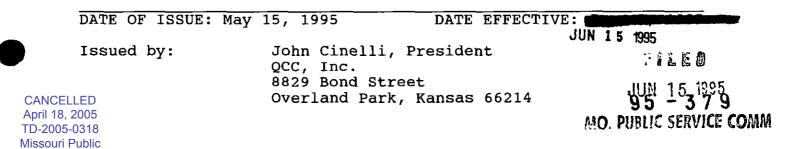
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2. Service Availability

MISSOURI Public Service Commission

- a. All calls must be charged against a QCC Debit Card that has sufficient available balance.
- b. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted. The Customer will be requested to enter another valid QCC Debit Card account number in order to continue the call or can recharge their current card.
- c. Calls in progress will be terminated by the Company if the balance on the in QCC Debit Card is insufficient to continue the call and the Customer fails to recharge their card number or enters another valid QCC Debit Card prior to termination.
- d. Payment for the QCC Debit Card and any Available Usage in a Customer's Debit Account is non-refundable.



FIRST REVISED SHEET No. 19

REPLACES ORIGINAL SHEET No. 19

Cancelling P.S.C. MO. No.

Quest Communications Corporation

For Missouri Intrastate

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# Telecommunications Services

#### SECTION 4 - RATES

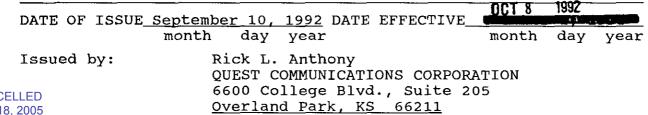
# 4.1 <u>Operator Service Rates - Missouri</u>

## 4.1.1 Intrastate Operator Services Daytime Rates

<u>Miles</u>	<u>1st min.</u>	<u>Add. min.</u>
0-10	\$.1100	\$.0900
11-14	.1500	.1300
		• = •
15-18	.1800	.1600
19-23	.2150 R	.1700
24-28	.2450	.1760 R
29-33	.2450	.1950
34-40	.2750	.2350
41-50	.2750	.2350
51-60	.2850	.2450
61-80	.2950	.2550
81-100	.3050	.2650
101-125	.3350	.2850
120-150	.3450	.3050
151-190	.3550	.3150
191-300	.3650	.3250
301-430	.4050	.3650
431 & Over	.4050 R	.3650 R

4.1.2	<u>Intrastate</u>	Operator	<u>Services</u>	<u>Evening</u>	<u>Rates</u>	
						ല്ല

 <u>Miles</u>	<u>1st min.</u>	<u>Add. min.</u>	KEASI DATI	I (2) CREASI	
0-10 11-14 15-18 19-23 24-28 29-33 34-40 41-50 51-60 61-80 81-100 101-125	\$.0880 .1200 .1440 .1560 R .1985   .2045   .2125 .2125 .2205 .2210 .2345   .2445 R	<pre>\$ .0720 .1040 .1280 .1360 .1600 .1760 .1865 R .1865 R .1865   .1925 .2005   .2035   .2275 R</pre>	WRITTEN NOTICE OF RATE DECREASI INCREASE AND ITS EFFECTIVE DATI FILED ON 9 - 18 - 92	(date) (date) (date) (f) and RSMO Supp. $\frac{1990}{100000000000000000000000000000000$	
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Cancelling P.S.C. MO. No. \_\_\_\_\_ Quest Communications Corporation

For Missouri Intrastate

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# Telecommunications Services

# 4.1.2 Intrastate Operator Services Evening Rates (Cont'd.)

<u>lst min.</u>	<u>Add. min.</u>
.2475 R	.2435 R
.2555	.2515
.2660	.2595
.3185	.2865
.3185 R	.2865 R
	.2475 R .2555 .2660 .3185

# 4.1.3 Intrastate Operator Services Night/Weekend Rates

Miles		<u>1st min.</u>	:	Add. min.	-	
0-10		\$.0715		\$.0585		
11-14		.0975		.0845		
15-18		.1170		.1040		
19-23		.1430		.1105		
24-28		.1820		.1300		
29-33		.1850 R		.1430		
34-40		.1915		.1560		
41-50		.1915		.1560		
51-60		.1980		.1690		n
61-80		.2045		.1755		
81-100		.2075		.1770 F	ł	
101-125		.2075		.1940		
120-150		.2140		.2070		*
151-190		.2205		.2135		
191-300		.2270		.2200		
301-430		.2795		.2535		
431 & OV	≥r	.2795 R		<b>N2</b> 5358	NOTICE O	F RATE DECREASE/
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		Telecommunications Ser	vices
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4.1	Operator	<u>Service Rates - Missouri</u> (Cont'd.) MAY	15 1995
	4.1.4		I I I I
4.2	<u>Bulk Tra</u>	nsmission Service Rates	(D)
	1001-200 2001-300 3001-400	n 1000 minutes per month\$0.21 per minute0 minutes per month\$0.20 per minute0 minutes per month\$0.19 per minute0 minutes per month\$0.18 per minute1 than 4000 minutes per month\$0.17 per minute	(D)

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Missouri Public		

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For Missouri Intrastate

# **Telecommunications Services**

SECTION 4 - RATES

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4.3 OCC MTS Service

Missouri Public Service Commission

MAY 15 1995

MISSOURI Public Service Commission

	<b>D</b>					ຸຍບວ່າເ
	Day		Eveni		Night/Wee	
	Init.	Add'l.	Init.	Add'l.	Init.	Add'l.
Mileage	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
0-10	\$.1100	.0900	.0880	.0720	.0715	.0585
11-14	.1500	.1300	.1200			.0845
15-18	.1800	.1600	.1440	.1280	.1170	.1040
19-23	.2150	.1700	.1560	.1360	.1430	.1105
24-28	.2450	.1760	.1985	.1600	.1820	.1300
29-33	.2450	.1950	.2045	5.1760	.1850	.1430
34-40	.2750	.2350	.2125	.1865	.1915	.1560
41-50	.2750	.2350	.2125	5.1865	.1915	.1560
51-60	.2850	.2450	.2205	.1925	.1980	.1690
61-80	.2950	.2550	.2210	.2005	.2045	.1755
81-100	.3050	.2650	.2345	.2035	.2075	.1770
101-125	.3350	.2850	.2445	.2275	.2075	.1940
126-150	.3450	.3050	.2475	.2435	.2140	.2070
151-190	.3550	.3150	.2555	.2515	.2205	.2135
191-300	.3650	.3250	.2660	.2595	.2270	.2200
301-430	.4050	.3650	.3189	.2865	.2795	.2535
430+	.4050	.3650	.3189	.2865	.2795	.2535

DATE OF ISSUE: May 15, 1995 Issued by: CANCELLED April 18, 2005 TD-2005-0318 DATE EFFECTIVE: JUN 15 1995 JUN 15 1995 JUN 15 1995 JUN 15 1995 MO. PUBLIC SERVICE COMM P.S.C. MO. No. 1 Cancelling P.S.C. MO No. OCC Inc.

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For Missouri Intrastate

Telecommunications Services

#### <u>SECTION 4 - RATES</u>

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#### 4.4 <u>OCC One Plus Switched Service - Option I</u>

MAY 15 1995 One minute initial and additional usage billing.

Per minute rate All times of day: \$0.2500

MISSOURI Public Service Commission

#### 4.5 <u>QCC One Plus Switched Service - Option II</u>

One minute initial and additional usage billing.

Per minute rate All times of day: \$0.1800

#### 4.6 <u>QCC One Plus Dedicated Service</u>

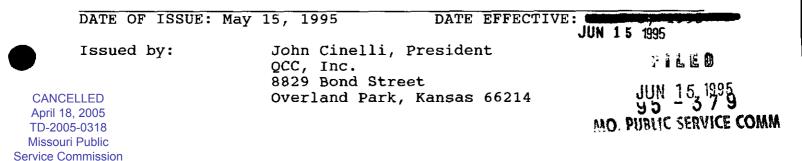
Dedicated outbound service billed in six second increments with an 18 second minimum call duration. Rate does not include charges for facilities from the Customer location to the Carrier Point of Presence. (POP).

Per minute rate All times of day: \$0.1400

#### 4.7 QCC\_Switched\_800\_Service

One minute initial and additional minute billing.

All mileage bands All times of day: \$ 0.1800 Monthly Service Charge: \$20.00



P.S.C. MO. No. \_\_1 Cancelling P.S.C. MO No. QCC, Inc.

Original Sheet No. 24

For Missouri Intrastate

Telecommunications Services

#### SECTION 4 - RATES

#### 4.8 OCC Dedicated 800 Service

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MISSOURI

MAY 15 1995 One minute initial and additional minute billing.

All mileage bands Public Service Commission All times of day: \$ 0.1600

Monthly Service Charge: \$20.00

#### 4.9 Travel Card Service

Missouri Public Service Commission

4.9.1 <u>QCC Travel Card I</u>

	Day	Eve./Night/Weekend
All mileage bands:	\$0.25	\$0.17
Per Call Charge:	\$0.80	\$0.80

4.9.2 <u>QCC Travel Card II</u>

A11	mileage bands	
A11	times of day:	\$0.20
Per	Call Surcharge:	\$0.50

DATE OF ISSUE: May 15, 1995 DATE EFFECTIVE: JUN 15 1995 Issued by: John Cinelli, President QCC, Inc. 7160 8829 Bond Street Overland Park, Kansas 66214 CANCELLED April 18, 2005 MO. PUBLIC SERVICE COMM TD-2005-0318

Original Sheet No. 25

For Missouri IntrastatevED

Telecommunications Services

# MAY 15 1995

#### SECTION 4 - RATES

#### 4.10 <u>OCC Debit Card Service - I</u>

MISSOURI Public Service Commission

QCC Debit Card Service I cards are available in various unit and dollar denominations. One (1) unit equals one (1) minute. The Debit Card is non-refundable and will expire on the date specified on the card or package in which the card is enclosed. Any unused balances may be applied toward any replenishment amount. Unlike a deposit or advance payment, the Debit Card Account Balance is not held against future payment as all service is available for immediate consumption. The Per Minute rate is inclusive of all applicable taxes.

Per Minute Usage Charge: \$.50 Per Call Charge: \$.60 Volume Discounts \$0.00 ~ \$99.00 0% Discount \$100.00+ 5% Discount

## 4.11 OCC Debit Card Service - II

QCC Debit Card Service II cards are available in various unit and dollar denominations. One (1) unit equals one (1) minute. The Debit Card is non-refundable and will expire on the date specified on the card or package in which the card is enclosed. Any unused balances may be applied toward any replenishment amount. Unlike a deposit or advance payment, the Debit Card Account Balance is not held against future payment as all service is available for immediate consumption. The Per Minute rate is inclusive of all applicable taxes.

Per Minute Rate: \$.33 Volume Discounts: 100-999 cards - 5% 1000-4999 cards - 10% 5000+ cards - 15%

DATE OF ISSUE: May 15, 1995 Issued by: QCC, Inc. 8829 Bond Street Overland Park, Kansas 66214 DATE EFFECTIVE: JUN 15 1995 JUN 15 1995 JUN 15 1995 JUN 15 1995 JUN 15 1995

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For Missouri Intrastate

**Telecommunications Services** 

### SECTION 4 - RATES

4.11 Directory Assistance

Service Commission

Directory Assistance is available to Customers of QCC One Plus and Travel Card Services. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.  $R \leq C \leq M \leq D$ 

Per Call Charge: \$.60

MAY 15 1995

MISSOURI Public Service Commission

DATE OF ISSUE: May 15, 1995 Issued by: CANCELLED April 18, 2005 TD-2005-0318 Missouri Public DATE EFFECTIVE: JUN 15 1995 JUN 15 1995 ATLED ATLED ATLED DATE EFFECTIVE: JUN 15 1995 95 - 37 9 MO. PUBLIC SERVICE COMM



# **BEFORE THE PUBLIC SERVICE COMMISSION**

# **OF THE STATE OF MISSOURI**

In the matter of the change of corporate name from ) Quest Communications Corporation to QCC, Inc. ) <u>Case No. TQ-95-365</u>

#### **ORDER INDICATING CHANGE OF CORPORATE NAME**

By adoption notice submitted to the Commission, Quest Communications Corporation (Quest) indicates that it has changed its corporate name to QCC, Inc. Quest attached a certificate from the Missouri Secretary of State's office authorizing QCC, Inc., to conduct business in the state of Missouri. The adoption notice states that QCC, Inc., will operate under the same tariff previously utilized by Quest. This case was established to memorialize that change.

The Commission has reviewed the adoption notice and supporting documentation of Quest and finds that the adoption notice is proper. The Commission finds, in addition, that by changing its name to QCC, Inc., interexchange service will no longer be provided in Missouri under the name Quest Communications Corporation. QCC, Inc., has previously been granted a certificate to provide shared tenant services (STS) in Case No. TA-95-68. By the adoption of Quest's tariff, QCC, Inc., will now operate as an interexchange carrier and STS provider.

#### **IT IS THEREFORE ORDERED:**

1. That the corporate name change from Quest Communications Corporation to QCC, Inc., is hereby recognized. 2. That this order shall become effective on the date hereof.

**BY THE COMMISSION** 

Firid L Rauch

David L. Rauch Executive Secretary

(SEAL)

Cecil I. Wright, Chief Hearing Examiner, by delegation of authority under Commission Directive of January 3, 1995, pursuant to Section 386.240, R.S.Mo. 1994.

Dated at Jefferson City, Missouri, on this 17th day of May, 1995.