

**Missouri Public  
Service Commission**

**REC'D JAN 19 2000**

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

**ITC^DeltaCom Communications, Inc.**

**d/b/a**

**ITC^DeltaCom**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom within the State of Missouri.

ITC^DeltaCom operates as a competitive telecommunications company, as defined in Case No. TO-88-142, within the State of Missouri.

**Missouri Public  
Service Commission**

**FILED FEB 18 2000**

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

REC'D JUL 16 1998

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

ITC^DeltaCom Communications, Inc.

d/b/a

ITC^DeltaCom

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom within the State of Missouri.

ITC^DeltaCom operates as a competitive telecommunications company, as defined in Case No. TO-88-142, within the State of Missouri.

**CANCELLED**

FEB 18 2000

By *1st RFS*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: August 17, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS**

~~Missouri Public  
Service Commission~~

REC'D JUL 16 1998

ITC^DeltaCom Communications,, Inc. d/b/a ITC^DeltaCom is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

Statutes

- |                     |  |
|---------------------|--|
| Section 392.240 (1) | - Rates - average return on investment   |
| Section 392.270     | - Property valuation (ratemaking)        |
| Section 392.280     | - Depreciation accounts                  |
| Section 392.290     | - Issuance of securities                 |
| Section 392.310     | - Stock and debt issuance                |
| Section 392.320     | - Stock dividend payments                |
| Section 392.330     | - Issuance of securities, debt and notes |
| Section 392.340     | - Reorganization(s)                      |

Commission Rules

- |                        |                               |
|------------------------|-------------------------------|
| 4 CSR 240-10.020       | - Depreciation fund income    |
| 4 CSR 240-30.010(2)(C) | - Rate schedules              |
| 4 CSR 240-30.040       | - Uniform System of Accounts  |
| 4 CSR 240-32.030(1)(B) | - Exchange boundary maps      |
| 4 CSR 240-32.030(1)(C) | - Record keeping              |
| 4 CSR 240-32.030(2)    | - In-state record keeping     |
| 4 CSR 240-32.050(3)    | - Local office record keeping |
| 4 CSR 240-32.050(4)    | - Telephone directories       |
| 4 CSR 240-32.050(5)    | - Call intercept              |
| 4 CSR 240-32.050(6)    | - Telephone number changes    |
| 4 CSR 240-32.070(4)    | - Public coin telephone       |
| 4 CSR 240-33.030       | - Minimum charges rules       |
| 4 CSR 240-33.040,(5)   | - Financing                   |

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

Missouri Public  
Service Commission

TABLE OF CONTENTS

REC'D JUL 16 1998

Competitive Waivers .....	1
Table of Contents .....	2
Section 1 - Technical Terms and Abbreviations .....	5
Section 2 - Rules and Regulations .....	7
Section 3 - Description of Service and Rates .....	28
Section 4 - Miscellaneous Services .....	73
Section 5 - Promotions .....	88

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public Service Commission

99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

REC'D JUL 16 1998

**SYMBOLS**

The following symbols are used for the purposes indicated below:

**C** - Changed regulation.

**D** - Delete or discontinue.

**I** - Increase in a rate.

**M** - Moved from another tariff location.

**N** - New.

**R** - Reduction in a rate.

**T** - Change in text but no change in rate or regulation.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public Service Commission  
SEP 04 1998  
99-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

REC'D JUL 16 1998

### TARIFF FORMAT

**Page Numbering** - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time, new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

**Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

**Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).1.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission  
SEP 04 1998  
99-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

REC'D JUL 16 1998

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the Customer's location to an ITC^DeltaCom Communications, Inc. network switching center.

**Authorization Code or Identification Code** - A numerical code, one or more of which are available to a Customer to enable him or her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

**Commission** - Missouri Public Service Commission.

**Company or Carrier** - ITC^DeltaCom Communications, Inc., d/b/a ITC^DeltaCom unless the context means otherwise.

**Customer** - The person, firm, corporation or other entity which orders or uses service and is responsible for the payment of charges and for compliance with tariff regulations. A business Customer is a telephone company subscriber whose use of such telephone company service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for basic telephone service. A residential Customer is a telephone company subscriber whose use of such telephone company service is of a domestic nature, and not substantially of an occupational nature, and which is therefore charged residential rates for basic telephone service.

**Individual Case Basis (ICB)** - Rates for services offered on an individual case basis (ICB) will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

**ITC^DeltaCom** - Used throughout this tariff to refer to ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom.

**Local Service Management System (LMSs)** - An intermediate data base system which receives downloads of Customer records from the SMS/800 and further downloads them to the appropriate SCPs.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, **REVISED JUL 16 1998**

**Responsible Organization (Resp. Org)** - The carrier entity that has responsibility for the management of Toll Free "800/888" numbers in the Service Management System (SMS/800) including maintaining Customer records in the SMS/800 system. Also, the entity which accesses the SMS/800 to: (a) search for and reserve Toll Free "800/888" numbers; (b) create and maintain Toll Free "800/888" number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/800 recognizes one Resp. Org. for each Toll Free "800/888" number.

**Service Control Point (SCP)** - The real-time data base system in the Toll Free "800/888" Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

**Service Management System (SMS/800)** - The main administrative support system of Toll Free "800/888" Data Base Service. It is used to create and update Customer Toll Free "800/888" Service records and are then downloaded to Service Control Points (SCPs) for handling Customer's Toll Free "800/888" Service calls and to Local Service Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign Toll Free "800/888" numbers.

**Subscriber** - same as Customer definition.

**Vertical Features** - Services such as call validation or "Plain Old Telephone Service" (POTS) number translation and provision of statistical information on the Customer's Toll Free "800/888" traffic may be obtained by the Company from Local Exchange Company access tariffs on behalf of a ITC^DeltaCom inbound Toll Free "800/888" subscriber for which ITC^DeltaCom serves as Resp. Org.

Issued: July 16, 1998

Effective **SEP 04 1998**

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**SEP 04 1998**  
Missouri Public  
Service Commission  
99-314  
**FILED SEP 04 1998**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

REC'D JUL 16 1998

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of ITC^DeltaCom Communications, Inc.

ITC^DeltaCom services and facilities are furnished for communications originating and terminating within the state of Missouri under terms of this Tariff.

ITC^DeltaCom installs, operates, and maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the ITC^DeltaCom network. The Customer shall be responsible for all charges for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available 24 hours per day, 7 days per week.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission

99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.2 ITC^DeltaCom reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control or when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All facilities provided under this tariff are directly controlled by ITC^DeltaCom and the Customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is not interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

SECTION 2 - RULES AND REGULATIONS, CONT'D. **REC'D JUL 16 1998**

**2.3 Liabilities of the Company**

- 2.3.1** ITC^DeltaCom's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service and facilities, shall in no event, exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2** ITC^DeltaCom shall be indemnified and held harmless by the Customer against:
- A.** Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - B.** All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by ITC^DeltaCom.
- 2.3.3** Where any claim arises out of the Company acting as a Resp. Org. or where ITC^DeltaCom Inbound Toll Free "800/888" Service is not made available on the date committed, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or as provided with a number(s) other than the one(s) committed by ITC^DeltaCom to the Customer, or the number or numbers are not included in a third party directory assistance database or are included in an incorrect form, or Vertical Features are not obtained or obtained in error, and any such failure or failures is due solely to the negligence of ITC^DeltaCom, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures, or (b) the sum of \$1,000.00. ITC^DeltaCom shall not be liable at all for the use, misuse, or abuse of a Customer's Inbound Toll Free "800/888" service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's Toll Free "800/888" number by mistake. Compensation for any injury the Customer may suffer due to the fault of others than ITC^DeltaCom must be sought from such other parties. In the event that ITC^DeltaCom causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

Issued: July 16, 1998

Effective: ~~SEP 04 1998~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**SEP 04 1998**  
Missouri Public  
Service Commission  
**99-31**  
**FILED SEP 04 1998**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 2 - RULES AND REGULATIONS, CONTINUED**

**2.3 Liabilities of the Company Cont.**

**AUG 18 1999**

- 2.3.4** ITC^DeltaCom will make reasonable effort to cure any material failure to provide service caused solely by year 2000 defects in ITC^DeltaCom's hardware, software, or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-ITC^DeltaCom service processes, equipment, and systems, ITC^DeltaCom is not responsible for failure caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment. In addition, ITC^DeltaCom does not ensure compatibility between ITC^DeltaCom and non-ITC^DeltaCom services used by the Customer. (N)

Missouri Public  
Service Commission

**FILED SEP 25 1999**

Issued: August 18, 1999

Effective: SEP 25 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

2.4 Interruption of Service

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- 2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption having a continuous duration of less than two hours.
- 2.4.4 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service or facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit =  $A/720 \times B$ , where

"A" - outage time in hours

"B" - total monthly charge for affected service or facility.

Issued: July 16, 1998

Effective: August 17, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

**2.5 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the FCC.

**2.6 Minimum Service Period**

The minimum period of service is one month unless specifically agreed upon by both the subscriber and Company. Customer has the right to cancel service upon five days written notice, however Customer may incur penalty.

**2.7 Customer Orders**

ITC^DeltaCom complies with Federal Communications Commission requirements regarding letters of agency and sales confirmation.

Issued: July 16, 1998

Effective: ~~August 1, 1998~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

SECTION 2 - RULES AND REGULATIONS, CONT'D. REC'D JUL 16 1998

2.8 Payment and Credit Regulations

2.8.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

2.8.2 All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Missouri Public Service Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.8.3 Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-314  
FILED SEP 04 1998

SECTION 2 - RULES AND REGULATIONS, CONT'D. REC'D JUL 16 1998

**2.8 Payment and Credit Regulations, Cont'd.**

**2.8.4** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via their Authorization Code, whether such use is a result of the Customer's intentional disclosure of the Authorization Code, or otherwise. However, the Customer shall be not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

**2.8.5 Taxes and Fees**

The Company shall charge the Customer an amount sufficient to recover any governmental assessments, franchise or other fees, or license, gross receipts, sales, excise, access, municipal or county or other similar taxes, charges, surcharges or fees (however designated) imposed upon the Company. Any taxes imposed by a local jurisdiction will only be recovered from those Customers located in the affected jurisdiction.

- A. For Debit Service, taxes or fees shall be included in the rates and charges stated in the Company's rate schedule for this service.
- B. For all other services offered by the Company, taxes and fees shall be added pro-rate, insofar as practical, to the rates and charges stated in the Company's rate schedules and listed as separate line items on the Customer's bill for services provided.
- C. All charges other than taxes or franchise fees shall be submitted to the Missouri Public Service Commission for approval.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

RECEIVED

AUG 18 1999

**2.8 Payment and Credit Regulations, Cont'd.**

**2.8.6 Late Payment Charge and Cost of Collection**

MO. PUBLIC SERVICE COMM

A late fee of 1.5% per month will be charged to a business Customer on any past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

**2.8.7 Return Check Charge**

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Missouri law and Commission regulations.

**2.8.8 Billing**

- A. Service is billed on a monthly basis.
- B. Recurring monthly subscriber service charges are billed in advance, and usage rated charges are billed in arrears.
- C. Billing will be payable upon receipt of bill. Interest will be charged on any amount unpaid after thirty days of billing date at a 1 1/2% monthly rate.
- D. In the event a Subscriber accumulates more than \$250.00 of undisputed delinquent ITC^DeltaCom Inbound Toll Free 800/3882 service charges, the ITC^DeltaCom Resp. Org. reserves the right not to honor that Subscriber's request for a Resp. Org. change until such undisputed charges are paid in full.

Missouri Public  
Service Commission

FILED SEP 25 1999 (R)

Issued: August 18, 1999

Effective: September 25, 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 25 1999

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

~~Missouri Public  
Service Commission~~

SECTION 2 - RULES AND REGULATIONS, CONT'D

REC'D JUL 16 1998

2.8 Payment and Credit Regulations, Cont'd.

2.8.6 Late Payment Charge and Cost of Collection

A late fee of 1.5% per month will be charged to a business Customer on any past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.8.7 Return Check Charge

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Missouri law and Commission regulations.

2.8.8 Billing

- A. Service is billed on a monthly basis.
- B. Recurring monthly subscriber service charges are billed in advance, and usage rated charges are billed in arrears.
- C. Billing will be payable upon receipt of bill. Interest will be charged on any amount unpaid after thirty days of billing date at a 1 1/2% monthly rate.
- D. In the event a Subscriber accumulates more than \$1,000 of undisputed delinquent ITC^DeltaCom Inbound Toll Free "800/888" service charges, the ITC^DeltaCom Resp. Org. reserves the right not to honor that Subscriber's request for a Resp. Org. change until such undisputed charges are paid in full.

**CANCELLED**

SEP 25 1999

1 RS #14  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**SECTION 2 - RULES AND REGULATIONS, CONT'D. Missouri Public**

**2.8 Payment and Credit Regulations, Cont'd.**

REC'D FEB 07 2002

**2.8.9 Disputes**

Service Commission

Should any dispute between a Customer and the Company not be resolved to the satisfaction of the Customer, then the Customer may appeal to the Missouri Public Service Commission.

**2.8.10 Account Maintenance Fee**

All customers will be charged a monthly account maintenance fee of \$5.95. (I)  
The monthly account maintenance fee will be waived if the customer elects |  
to obtain their call detail on-line in lieu of receiving paper copies of their call |  
detail. (I)

**2.9 Deposits and Advance Payments**

Each service applicant will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Company may be required to make an advance payment or a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing customer may be required to make a deposit or increase a deposit presently held.

**2.9.1 Advance Payments**

- A. An advance payment may not exceed the estimated charges for two (2) months' service plus installation.
- B. Credit of advance payment equal to one (1) month's charges plus installation will be applied to the Subscriber's account on the first bill rendered after the service is installed. Balance of payment will be applied to successive monthly billings.

**2.9.2 Deposits**

- A. A deposit is not to exceed the estimated charges for two (2) months' service. Deposits will be held for a period of one year. Interest will be 9% annually.
- B. A deposit will be returned...

Issued: February 7, 2002

Effective: March 11, 2002

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

Missouri Public

FILED MAR 11 2002

Service Commission

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

2.8 Payment and Credit Regulations, Cont'd.

2.8.9 Disputes

Should any dispute between a Customer and the Company not be resolved to the satisfaction of the Customer, then the Customer may appeal to the Missouri Public Service Commission.

2.9 Deposits and Advance Payments

Each service applicant will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Company may be required to make an advance payment or a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing customer may be required to make a deposit or increase a deposit presently held.

2.9.1 Advance Payments

- A. An advance payment may not exceed the estimated charges for two (2) months' service plus installation.
- B. Credit of advance payment equal to one (1) month's charges plus installation will be applied to the Subscriber's account on the first bill rendered after the service is installed. Balance of payment will be applied to successive monthly billings.

2.9.2 Deposits

- A. A deposit is not to exceed the estimated charges for two (2) months' service. Deposits will be held for a period of one year. Interest will be 9% annually.
- B. A deposit will be returned...

**CANCELLED**

MAR 11 2002  
JRS  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
y 3 - 3 1  
FILED SEP 04 1998

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

2.9 Deposits and Advance Payments

2.9.2 Deposits

B. continued

...When an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the tariff and the excess portion of the deposit will be returned.

...Upon the discontinuance of service. The Company will refund the Subscriber's deposit or the balance in excess of unpaid bills for that service. At the option of the Company, such a deposit may be refunded or credited to the Subscriber at any time prior to the termination of the service.

- C. The fact that a deposit has been made in no way relieves the Subscriber from complying with the regulation with respect to advance payments and the prompt payment of bills on presentation.

2.10 Validation of Credit

ITC^DeltaCom reserves the right to validate the credit worthiness of Subscribers through available credit verification procedures.

2.11 Billing Entity Conditions

When billing functions on behalf of ITC^DeltaCom are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

Issued: July 16, 1998

Effective August 1, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

SECTION 2 - RULES AND REGULATIONS, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

**2.12 Cancellation of Service for Cause**

The Company may without notice terminate the subscriber's contract, and/or disconnect the service upon:

**2.12.1** Abandonment of the service.

**2.12.2** Impersonation of another with fraudulent intent.

**2.12.3** Nonpayment of any sum due for services with five days written notice.

**2.12.4** Use of service in such a way as to impair or interfere with the service of other subscribers; such improper use includes, but is not limited to, the use of service by a subscriber or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing, obstructing, or delaying the service of others.

**A.** Abuse or fraudulent use of service; such abuse or fraudulent use includes:

- 1.** The use of service or facilities of the Company otherwise to give or obtain information, without payment of the charge applicable for the service;
- 2.** The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- 3.** Use of service or facilities of the Company for a call or calls, anonymous or otherwise, in a manner which one may reasonably expect to frighten, abuse, torment, or harass another;

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

Missouri Public  
Service Commission

REC'D JUL 16 1998

**2.12 Cancellation of Service for Cause, Cont'd.**

**2.12.4 cont'd.**

**A. cont'd.**

4. The use of profane or obscene language;
5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other Customers.
6. Any other violation of the Company's regulations with five day written notice.

**2.13 Cancellation of Service by Carrier for Nonpayment**

The Carrier, with a five day written notice to the Customer, may discontinue service without incurring any liability if full payment is not made for service rendered hereunder.

Issued: July 16, 1998

Effective

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

2.14 Customer's Responsibilities in Placement of Orders, Payment of Bills and  
Compliance with Regulations

The Customer is responsible for placing any necessary orders and complying with tariff regulations for services described herein, and for assuring that its users comply with tariff regulations. The Customer is also responsible for the payment of bills for services described herein. This includes payment for long distance calls or services:

- A. Originating from the Customer's number(s), Card, or the use of a Company-assigned special billing number, and
- B. Incurred at the specific request of the Customer, and
- C. Accepted at the Customer's number(s) (ie: collect calls).

Issued: July 16, 1998

Effective

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services**

- 2.15.1** The Company reserves the right to require an applicant for ITC^DeltaCom Inbound Toll Free "800/888" Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- 2.15.2** ITC^DeltaCom Inbound Toll Free "800/888" Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- 2.15.3** The Customer must obtain an adequate number of access lines for ITC^DeltaCom Inbound Toll Free "800/888" Service to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering:
- total call volume;
  - average call duration;
  - time-of-day characteristics; and
  - peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any Customer that fails to comply with these conditions.

Issued: July 16, 1998

Effective: August 17, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998

Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

REC'D JUL 16 1998

**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

**2.15.4** Use of number(s): Each ITC^DeltaCom Inbound Toll Free "800/888" Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer by at least thirty (30) average monthly minutes of use or more shall be considered "substantial use". Any Toll Free "800/888" telephone number associated with ITC^DeltaCom Inbound Toll Free "800/888" Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be redesignated as a spare number in the SMS/800 data base by ITC^DeltaCom upon five days written notice to the Customer.

**2.15.5** If the Customer requests assignment of a specific Toll Free "800/888" Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than thirty (30) days and shall be subject to a reservation fee which will be credited to the Customer's unpaid balance after ITC^DeltaCom Inbound Toll Free "800/888" Service has been in actual and substantial use for a consecutive thirty (30) day period.

Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved Toll Free "800/888" telephone numbers hereunder or Customers who subscribe to and use ITC^DeltaCom Inbound Toll Free "800/888" Service or their transferees or assigns, any ownership interest or proprietary right in any particular Toll Free "800/888" number; however, upon placing a number actually and substantially in use, as defined above, ITC^DeltaCom Inbound Toll Free "800/888" Service Customers do have a controlling interest in the Toll Free "800/888" number(s). ITC^DeltaCom Inbound Toll Free "800/888" Service Customers may retain the use of their Toll Free "800/888" number assignments, even following changes in their Toll Free "800/888" carrier and/or Resp. Org.

Issued: July 16, 1998

Effective: ~~August 1, 1998~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
**Missouri Public  
Service Commission**  
99-31  
FILED SEP 04 1998

SECTION 2 - RULES AND REGULATIONS, CONT. Missouri Public  
Service Commission

2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

REC'D JUL 16 1998

2.15.6 If a Customer places an order for ITC^DeltaCom to carry Customer's already existing Toll Free "800/888" number service, the Customer shall provide to ITC^DeltaCom the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to ITC^DeltaCom Inbound "800/888" Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its Toll Free "800/888" number(s) to ITC^DeltaCom Resp. Org. If the Customer elects to retain a non-ITC^DeltaCom Resp. Org., the Customer must notify ITC^DeltaCom of any changes in the Customer's Resp. Org., in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or Toll Free "800/888" service carrier. ITC^DeltaCom assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to ITC^DeltaCom.

2.15.7 It is the Customer's responsibility to provide answer supervision back to the ITC^DeltaCom point of connection even when the ITC^DeltaCom Inbound Toll Free "800/888" is connected to switching equipment or a Customer provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon answer of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

2.15.8 Subject to execution of a Resp. Org. Service Agreement between ITC^DeltaCom and the Customer, the ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" Service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include:

- A. search for and reservation of Toll Free "800/ 888" numbers in the SMS/800;
- B. creating and maintaining the Toll Free "800/ 888" number Customer record in the SMS/800; and
- C. provision of a single point of contact for trouble reporting.

Issued: July 16, 1998

Effective: 07-15-1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998

Missouri Public  
Service Commission

99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

Missouri Public  
Service Commission

REC'D JUL 16 1998

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

**2.15.8 cont'd.**

**C. cont'd.**

1. Where ITC^DeltaCom serves as the Resp. Org. for an ITC^DeltaCom Inbound Toll Free "800/ 888" Service Customer, ITC^DeltaCom will, at the Customer's request, subscribe to Toll Free "800/888" Directory Listing for the Toll Free "800/888" number(s) assigned to the Customer. A charge for Toll Free "800/888" Directory Listings will apply as set forth in Section 4 of this tariff. In the event that a Customer transfers its Toll Free "800/888" Service to another Resp. Org., the Company shall cease to subscribe to Toll Free "800/888" Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free "800/888" Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding Toll Free "800/888" Directory Listing charges, including any unexpired portion of any minimum period applicable to such service, and ITC^DeltaCom shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free "800/888" Directory Listing responsibility.
2. Where ITC^DeltaCom serves as the Resp. Org. for an ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, it will at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When an ITC^DeltaCom Inbound Toll Free "800/888" Service Customer uses Vertical Features obtained by ITC^DeltaCom from Local Exchange Company tariffs, the Customer shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. These charges may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

Issued: July 16, 1998

Effective ~~SEP 04 1998~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

~~Missouri Public  
Service Commission~~

SECTION 2 - RULES AND REGULATIONS, CONT'D

REC'D JUL 16 1998

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

**2.15.8 cont'd.**

**C. cont'd.**

3. In the event that a Customer cancels its ITC^DeltaCom Inbound Toll Free "800/888" Service, the Customer may elect to retain ITC^DeltaCom as its Resp. Org. Where ITC^DeltaCom serves as Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, a charge for Resp. Org. service will apply as set forth in the rate section of this tariff.
4. In the event that a Customer cancels its ITC^DeltaCom Resp.Org.or Inbound Toll Free "800/888" Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any service obtained by or on behalf of the Customer by ITC^DeltaCom.

**2.16 Reservation of Toll Free "800/888" Numbers**

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

**2.17 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

Issued: July 16, 1998

Effective August 17, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

~~Missouri Public  
Service Commission~~  
SEP 04 1998  
99-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

**2.18 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.19 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.20 Cancellation by Customer**

Customer may cancel service at any time by no longer dialing the access code of the Company to place a call.

**2.21 Interconnection**

Service furnished by ITC^DeltaCom may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with ITC^DeltaCom's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

Issued: July 16, 1998

Effective: ~~SEP 04 1998~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

SECTION 2 - RULES AND REGULATIONS, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

2.22 Refusal or Discontinuance by Company

ITC^DeltaCom may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice, except as specified below, to comply with any rule or remedy any deficiency:

- A. For noncompliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any other property or purpose than that described in the application.
- C. For neglect or refusal to provide reasonable access to ITC^DeltaCom or its agents for the purpose of inspection and maintenance of equipment owned by ITC^DeltaCom or its agents.
- D. For noncompliance with or violation of Commission regulation or ITC^DeltaCom's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- E. For nonpayment of delinquent bills provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer by Carrier or billing agent. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.
- F. Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect ITC^DeltaCom's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by ITC^DeltaCom or its agents.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission  
SEP 04 1998  
99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

**2.22 Refusal or Discontinuance by Company, Cont'd.**

- H.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, ITC^DeltaCom may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I.** Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

**2.23 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

**2.24 Other Charges**

The Company may adjust its rates and charges or impose additional rates and charges in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Telecommunications Relay Service, Transport Interconnection Charges, Residual Interconnection Charges, E911, Universal Service/Lifeline Assistance, the Primary Interexchange Carrier Charge, subscriber line charges and compensation to payphone service providers for the use of their payphones to access the Company's service. All charges other than taxes or franchise fees shall be submitted to the Missouri Public Service Commission for approval.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

---

**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.24 Other Charges**

**2.24.1 Missouri Universal Service Fund**

(N)

Beginning with bills issued on or after May 1, 2005, the Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund." The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

---

Issued: March 29, 2005

Effective: May 1, 2005

Issued By: Senior Manager - Regulatory Attorney  
7037 Old Madison Pike, Suite 400  
Huntsville, Alabama 35806

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES

REC'D JUL 16 1998

3.1 General

Each Customer is charged individually for each call placed through the Company.

Charges may vary by service offering, mileage band, class of call, time of day, day of week, call duration, volume or term commitment.

Customers are billed based on their use of ITC^DeltaCom's long distance service.

Issued: July 16, 1998

Effective: ~~7/16/98~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

99-31

FILED SEP 04 1998

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 - Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Issued: July 16, 1998

Effective: July 17, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission  
SEP 04 1998  
99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED

REC'D JUL 16 1998

**3.3 Timing of Calls**

**3.3.1** Long distance usage charges are based on the actual usage of ITC^DeltaCom's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.

**3.3.2** Unless otherwise specified in this tariff the minimum call duration and rounding of calls for measurement and billing purposes is one minute.

**3.3.3 Minimum Call Completion Rate**

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all services.

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

~~Missouri Public  
Service Commission~~

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

REC'D SEP 21 1998

**3.4 Time-of-Day Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.4.1** Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday. These hours are considered to be "peak". (N)
- 3.4.2** Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday. These hours are considered to be "off-peak". (N)
- 3.4.3** Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday. These hours are considered to be "off-peak". (N)
- 3.4.4** When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

**3.5 Holiday Rate**

ITC^DeltaCom Communications, Inc.'s recognized holidays are January 1, July 4, Labor Day, Thanksgiving Day and Christmas Day, on which Evening Rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if the holiday falls on a weekday.

~~Missouri Public  
Service Commission~~

FILED OCT 22 1998

Issued: September 21, 1998

Effective: October 22, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

REC'D JUL 16 1998

3.4 Time-of-Day Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.4.1 Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.
- 3.4.2 Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.
- 3.4.3 Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.
- 3.4.4 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

3.5 Holiday Rate

ITC^DeltaCom Communications, Inc.'s recognized holidays are January 1, July 4, Labor Day, Thanksgiving Day and Christmas Day, on which Evening Rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if the holiday falls on a weekday.

**CANCELLED**

OCT 22 1998  
By *SLRS# 31*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

Issued: July 16, 1998

Effective: *August 17, 1998*

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999

3.6 **Encore Card**

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge applies per call.

3.6.1 **Encore Card Rates**

Rate per minute:

Day	\$ .25
Evening	\$ .25
Night/Weekend	\$ .25

3.6.2 **Volume Discounts**

\$200.00 to \$1800	10%
Over \$1800.00	21%

3.6.3 **Per Call Surcharge**

\$.40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: February 11, 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Effective: March 15, 1999  
Missouri Public  
Service Commission

FILED MAR 15 1999

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

**3.6 Encore Card**

REC'D JUL 16 1998

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge applies per call.

**3.6.1 Encore Card Rates**

Rate per minute:

Day	\$ .25
Evening	\$ .25
Night/Weekend	\$ .25

**3.6.2 Volume Discounts**

\$200.00 to \$1800	10%
Over \$1800.00	21%

**3.6.3 Per Call Surcharge**

\$ .40

**CANCELLED**

MAR 15 1999

By *1st RS 32*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective XXXXXXXXXX

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Missouri Public Service Commission**

FILED SEP 11 1998

99 - 31 -

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

REC'D JUL 16 1998

**3.7 ITC^DeltaCom Private Line Service**

ITC^DeltaCom Private Line Service is offered when, in the judgment of the Company, adequate and appropriate facilities are available. Service consists of provision of an interLATA dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's point of presence (POP). Charges include an installation charge, a flat rate monthly recurring charge, and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term.

The Company may also provide to the subscriber, when interLATA services are provided as stated above and incidental to the provision of those services, access channels between the subscriber's premises and any other point in Missouri not serviced by a Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided to the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premises to the Company point of presence on both the originating and terminating ends.

**3.7.1 Delta Private Line Service Rates**

Charges between and/or among the Company's Points of Presence:

	<u>Monthly</u>	<u>Installation</u>
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	\$12.00	\$250.00
DS0 2.4 Kbps - 19.2 Kbps	\$ .70	\$150.00
DDS 2.4 Kbps - 64 Kbps	\$ .70	\$150.00

Issued: July 16, 1998

Effective: August 17, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998  
Missouri Public  
Service Commission

FILED SEP 04 1998  
99-31

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999

3.8 Travel Call Service

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. Upon access to ITC^DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code. In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

3.8.1 Travel Call Rates

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

Usage

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.8 Travel Call Service

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. Upon access to ITC^DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code. In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

3.8.1 Travel Call Rates

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

Usage

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

CANCELLED

MAR 15 1999  
By *1st RS #34*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
FILED SEP 13 1998

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

**Missouri Public  
Service Commission**

REC'D JAN 19 2000

(D)

(D)

- (D) The material that originally appeared on this page can be found in ITC^DeltaCom's  
FCC Tariff No. 1.

**Missouri Public  
Service Commission**

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

(T)

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, Missouri Public  
Service Commission

3.9 Conference Calling

REC'D JUL 16 1998

Conference Service enables a subscriber's station point to be interconnected with two or more intrastate station points, whereby each station may communicate with each other. Connections for Conference Service are established by a Company operator, dialing the subscriber's station point, and all other station points that are to be interconnected. Conference Service is provided by the Company on a pre-arranged time-of-day/day-of-week basis, and is contingent upon the Company's scheduling availability. Customers must subscribe, and prearrange a conference call by contacting the Company's Toll Free "800/888" number. Charges for conference calls are billed to the subscribing Customer rather than to each station party connected. Calls are timed in full minute increments. In addition to the per minute charge, subscribers are charged a set-up fee per participant. Options available for the subscriber to choose from include the following:

- A. Music on Hold - Participants listen to music until the call begins.
- B. Enter Directly - Participants may speak to others until the leader is ready to begin.
- C. Announce - The operator will announce the participants as they join the conference call.
- D. Tone - As participants join the conference call, their entry or exit is signaled by a tone.
- E. Password - All participants must give the operator a password before entering the conference call.

**CANCELLED**

FEB 18 2000

By 1 SE RS 35  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effect

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
89-314  
FILED SEP 04 1998

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

Missouri Public  
Service Commission

(D)

RECD JAN 19 2000

(D)

- (D) The material that originally appeared on this page can be found in ITC^DeltaCom's  
FCC Tariff No. 1.

Missouri Public  
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

(T)

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.9 Conference Calling, Cont'd.

- F. Leader First/Last - The operator will dial out to the leader before or after participants are on line.
- G. Operator Assistance - This standard feature is available by pressing the "\*" and "0" keys during the call.
- H. Subconference - Predetermined participants may speak privately within a conference and then return to the call.
- I. Mute - To eliminate background noise, participants' lines can be placed in listen-only mode.
- J. Security - This feature increases confidentiality and prevents operator monitoring and additional participants from entering the call. Advanced notice is required.
- K. Standing Reservation - When conference calls take place on a regularly-scheduled basis, this feature eliminates the need to continually set up the same call.
- L. Permanent Participant List - A permanent file of the names and phone numbers of regular conference call participants may be kept on file with the Company. This feature eliminates the need to repeat the information for each call.
- M. Participant Notification - An operator calls or faxes participants notification regarding an up-coming conference call.
- N. Conference Recording - The Company will record the conference call.

**CANCELLED**

FEB 18 2000

By 1<sup>st</sup> RS 36  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: July 16, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission  
SEP 04 1998  
89-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

Missouri Public  
Service Commission

REC'D JAN 19 2000

(D)

(D)

- (D) The material that originally appeared on this page can be found in ITC^DeltaCom's  
FCC Tariff No. 1.

Missouri Public  
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

(T)

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONFERENCE CALLING, CONT'D.  
Missouri Public Service Commission

3.9 Conference Calling, Cont'd.

REC'D JUL 16 1998

3.9.1 Conference Service Rates

Usage charges per minute for new Customers:

Day	\$ .38
Evening	\$ .38
Night/Weekend	\$ .38

Timed in full minute increments.

3.9.2 Installation Fee

None

3.9.3 Monthly Recurring Charge

None

3.9.4 Set-up fee per station point

\$3.00 per station.

3.9.5 Taping per conference and overnight shipping

\$20.00 per conference

**CANCELLED**

FEB 18 2000

By 15<sup>th</sup> RS 37  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: [REDACTED]

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

(D)

Missouri Public  
Service Commission

REC'D JAN 19 2000

(D)

- (D) The material that originally appeared on this page can be found in ITC^DeltaCom's  
FCC Tariff No. 1.

Missouri Public  
Service Commission

FILED FEB 18 2000

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

(T)

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~CONFIDENTIAL~~ Missouri Public  
Service Commission

3.9 Conference Calling, Cont'd.

REC'D JUL 16 1998

3.9.6 Fax Confirmation

\$ .75 per confirmation

Fax Completion: \$10.00

Call Notification: \$ 2.50

Fax Notification: \$ 0.75

Call Registration: \$ 2.50

3.9.7 Advanced Features

- A. **Encore** - Encore offers a digital playback of the conference call. Playback is available 24 hours a day. Encore may be set up at the time of the conference call reservation and is ready within two (2) hours after the end of the conference call.
- B. **Question and Answer** - Allows the operator to access participants who wish to ask questions of the conference call leader.
- C. **Polling** - Polling enables the conference call participants to "vote" by pressing a specified number on their touch tone telephone.

**CANCELLED**

FEB 18 2000

By 151 RS 38  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: ~~CONFIDENTIAL~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

---

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

Missouri Public  
Service Commission

REC'D JAN 19 2000

(D)

(D)

- (D) The material that originally appeared on this page can be found in ITC^DeltaCom's  
FCC Tariff No. 1.

Missouri Public  
Service Commission

FILED FEB 18 2000

---

Issued: January 19, 2000

Effective: February 18, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

(T)

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.9 Conference Calling, Cont'd.

3.9.7 Advanced Features, cont'd.

- D. **Fax Complete** - Fax Complete provides a detailed summary of each participant's exact time on the call and total minutes on the call. The list is faxed within two (2) hours of the completion of the call and customized reports are available.
- E. **EasySend Fax Broadcast** - EasySend allows large groups to be notified of the upcoming conference call or allows for mass distribution of information created by the Customer.

**CANCELLED**

FEB 18 2000  
By *LS RS 39*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: August 17, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999

**3.10 Responsible Organization (Resp. Org.)**

ITC^DeltaCom shall service as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described in Section 2 of this tariff.

**3.10.1 ITC^DeltaCom Resp. Org. Charges:**

Where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following ITC^DeltaCom charges will apply:

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/888" Number)	\$0.00	\$3.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$0.00	\$3.00

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission

FILED MAR 15 1999

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.10 Responsible Organization (Resp. Org.)

ITC^DeltaCom shall service as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described in Section 2 of this tariff.

3.10.1 ITC^DeltaCom Resp. Org. Charges:

Where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following ITC^DeltaCom charges will apply:

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/888" Number)	\$0.00	\$3.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$0.00	\$3.00

**CANCELLED**

MAR 15 1999  
By *st RS #40*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: **SEP 04 1998**

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SEP 04 1998**  
Missouri Public  
Service Commission  
99-31  
**FILED SEP 04 1998**

**RECEIVED**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features**

**MISSOURI**

**Public Service Commission**

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge . . . . . \$10.00**

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement . . . . . \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |  
AVAILABLE TO NEW CUSTOMERS.] (N)**

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**FILED**

**AUG 25 2000**

**MISSOURI  
Public Service Commission**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

RECEIVED

AUG 18 1999

**3.11 Inbound Toll Free "800/888" Service Features**

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

MO. PUBLIC SERVICE COMMISSION

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge** ..... \$10.00

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement ..... \$35.00

**CANCELLED**

AUG 25 2000

By *312 RS 41*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED SEP 25 1999 (D)

(D)

Issued: August 18, 1999

Effective: SEP 25 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 25 1999

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES**

Missouri Public  
Service Commission

REC'D FEB 11 1999

**3.11 Inbound Toll Free "800/888" Service Features**

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge** ..... \$10.00

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement ..... \$35.00

**CANCELLED**

SEP 25 1999

By 2 RS #41  
Public Service Commission  
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Missouri Public  
Service Commission

FILED MAR 15 1999

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, Missouri Public Service Commission**

**3.11 Inbound Toll Free "800/888" Service Features**

REC'D JUL 16 1998

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge** ..... \$10.00

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement ..... \$35.00

**CANCELLED**

MAR 15 1999

By *[Signature]*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: ~~SEP 04 1998~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**SEP 04 1998**

Missouri Public  
Service Commission

99-31

FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**RECEIVED**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**MISSOURI  
Public Service Commission**

**3.11.2 Incoming Exclusion/Area Blocking**

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

**A. Monthly Recurring Charge ..... \$10.00**

**B. Installation Charge**

Installation and any subsequent change in blocking ..... \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |  
AVAILABLE TO NEW CUSTOMERS.] (N)**

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**FILED**

**AUG 25 2000**

**MISSOURI  
Public Service Commission**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

RECEIVED

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

AUG 18 1999

**3.11.2 Incoming Exclusion/Area Blocking**

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge ..... \$10.00

B. Installation Charge

Installation and any subsequent change in blocking ..... \$35.00

**CANCELLED**

AUG 25 2000

By 312 RS 42  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED SEP 25 1999 (D)

(D)

Issued: August 18, 1999

Effective: September 20, 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 25 1999

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

~~Missouri Public  
Service Commission~~

REC'D FEB 11 1999

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.2 Incoming Exclusion/Area Blocking**

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge ..... \$10.00

B. Installation Charge

Installation and any subsequent change in blocking ..... \$35.00

**CANCELLED**

SEP 25 1999

By 2 RS #42  
Public Service Commission  
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: February 11, 1999

Effective: March 15, 1999

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

~~Missouri Public  
Service Commission~~

FILED MAR 15 1999

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. Missouri Public  
Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.2 Incoming Exclusion/Area Blocking

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge ..... \$10.00

B. Installation Charge

Installation and any subsequent change in blocking ..... \$35.00

CANCELLED

MAR 15 1999  
By *st RS #42*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective: ~~July 16, 1998~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

99-31  
FILED SEP 04 1998

**RECEIVED**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.3 Dialed Number Identification Service (DNIS)**

**MISSOURI  
Public Service Commission**

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge ..... \$18.00**

**B. Installation Charge**

Initial installation  
and any subsequent change in routing ..... \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |  
AVAILABLE TO NEW CUSTOMERS.] (N)**

Issued: July 25, 2000

Effective: August 25, 2000

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

**FILED**

**AUG 25 2000**

**MISSOURI  
Public Service Commission**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

RECEIVED

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

AUG 18 1999

**3.11.3 Dialed Number Identification Service (DNIS)**

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge** ..... \$18.00

**B. Installation Charge**

Initial installation  
and any subsequent change in routing ..... \$35.00

**CANCELLED**

AUG 25 2000  
By 3-1 RS 43  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED SEP 25 1999

(D)  
|  
(D)

Issued: August 18, 1999

Effective: [REDACTED]

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 25 1999

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

Missouri Public  
Service Commission

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd**

REC'D FEB 11 1999

**3.11.3 Dialed Number Identification Service (DNIS)**

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge** ..... \$18.00

**B. Installation Charge**

Initial installation  
and any subsequent change in routing ..... \$35.00

**CANCELLED**

SEP 25 1999

By 2 RS #43  
Public Service Commission  
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

Issued: February 11, 1999

Effective: March 15, 1999  
Missouri Public  
Service Commission

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

FILED MAR 15 1999

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~CONFIDENTIAL~~ Missouri Public Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.3 Dialed Number Identification Service (DNIS)

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge ..... \$18.00

B. Installation Charge

Initial installation  
and any subsequent change in routing ..... \$35.00

CANCELLED

MAR 15 1999  
By *SPRS#43*  
Public Service Commission  
MISSOURI

Issued: July 16, 1998

Effective ~~DATE~~

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

Cancelled

XN-2006-0407

Missouri Public  
Service Commission