

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Missouri Public
Service Commission

RECD JUL 30 1999

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE FURNISHED BY

STOUFFER COMMUNICATIONS, INC.

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN.
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR
SATELLITE FACILITIES OR ANY COMBINATION THEREOF,
AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stouffer Communications, Inc., within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Stouffer Communications, Inc., operates as a competitive telecommunications company as defined by Case No. TA-2000-61 within the State of Missouri.

Missouri Public
Service Commission
00-069

FILED SEP 13 1999

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

CANCELLED
November 18, 2012
Missouri Public
Service Commission
XO-2013-0137; YX-2013-0171

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

WAIVER OF RULES AND REGULATIONS

Missouri Public
Service Commission

REC'D JUL 30 1999

Pursuant to Case No. TA-2000-61, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32.030(1)(C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-30.040	Uniform System of Accounts.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin directories.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-33.040(5)	Finance fee.

Missouri Public
Service Commission
00-061

FILED SEP 13 1999

Issued: July 30, 1999

Effective: September 13, 1999

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CANCELLED
November 18, 2012
Missouri Public
Service Commission
XO-2013-0137; YX-2013-0171

STOUFFER COMMUNICATIONS, INC.

PSC Mo. No. 1
1st Revised Sheet 6
Canceling Original Sheet 6
Missouri Public
Service Commission

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF

REC'D. APR 30 2004

This tariff contains the intrastate regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service (ILDMTS) by Stouffer Communications, Inc., (hereinafter referred to as the Company) within the State of Missouri, as specified herein.

The Company's Service is furnished subject to transmission, atmospheric and like conditions. Service is offered pursuant to rates, terms and conditions set forth in this tariff. Service is offered via the company's facilities in combination with resold services provided by other certified carriers. The Company's Service will be offered in the Missouri exchanges of Carthage, Diamond, Fairview, Granby, Joplin, Monett, Neosho, Pierce City, Sarcoux, Stark City.

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The rates, rules and regulations contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission ("MoPSC").

CANCELLED

SEP 19 2004
2nd RSL
Public Service Commission
MISSOURI

Issued: April 30, 2004

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

Effective: June 1, 2004

Missouri Public
Service Commission

FILED JUN 01 2004

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF

This tariff contains the intrastate regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service (ILDMTS) by Stouffer Communications, Inc., (hereinafter referred to as the Company) within the State of Missouri, as specified herein.

The Company's Service is furnished subject to transmission, atmospheric and like conditions. Service is offered pursuant to rates, terms and conditions set forth in this tariff. Service is offered via the company's facilities in combination with resold services provided by other certified carriers. The Company's Service will initially be offered only to the local exchange service customers of its affiliate, Granby Telephone Company in the exchanges of Diamond and Granby.

The rates, rules and regulations contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission ("Mo PSC").

CANCELLED

JUN 01 2004

By *15+RSC*
Public Service Commission
MISSOURI

00-061

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.1.3 Liability of the Company (continued)

(J) In the event parties other than the Customer (e.g., Customer's authorized users) shall have use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any defects. The Company shall have no liability to any person or entity other than its Customer.

3.1.4 Claims

(A) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, or infringement of copyright, trademark, trade name or patent resulting from use of the Company's Service; and any other claim resulting from act or omission of the Customer or Customer's authorized user relating to the use of the Company's Service.

(B) The Company shall not be liable for use, misuse, or abuse of a Customer's Service by third parties, including, without limitation, the Customer's employees, guests or members of the public who dial the Customer's telephone number in error. Compensation for any injury the Customer may suffer due to the fault of others must be sought from such other parties.

CANCELLED

DEC 30 1999

by 15th RS 14
Public Service Commission
MISSOURI

Issued: July 30, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

Effective: September 13, 1999

00-061

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.4 Discontinuation of Service

3.4.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required.

- A. Non-payment of any sum due to the Company for service for more than twenty-eight (28) days beyond the date of rendition of the bill for such services; or
- B. A violation of or failure to comply with any regulation governing the furnishing of service; or
- C. An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or
- D. Failure to post a required deposit; or
- E. Material misrepresentation of identity in obtaining service or the use of service in a manner that in the opinion of the company constitutes fraud or abuse.

3.4.2 Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

CANCELLED

OCT 30 2000

91 1572518

Public Service Commission
MISSOURI

00 - 061

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

REC'D SEP 28 2000

STOUFFER COMMUNICATIONS, INC.

PSC Mo. No. 1
Original Sheet 18.1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.4 Discontinuation of Service (continued)

- 3.4.4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
- 3.4.5 Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
- 3.4.6 Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- 3.4.7 Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

CANCELLED

JUN 01 2004
By KHS/8.1
Public Service Commission
MISSOURI

Issued: September 29, 2000

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

Effective: October 30, 2000

Missouri Public
Service Commission

FILED OCT 30 2000

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.6 Billing and Payment Regulations (continued)

- 3.6.3 The Customer's responsibility for payment of all charges for Service furnished by the Company is not changed by virtue of any use, misuse, or abuse of the Customer's Service or Customer-provided systems, equipment, facilities or Services interconnected to the Customer's 800/888/877 Service, which may be occasioned by third parties, including, without limitation, the Customer's employees, guests and/or members of the public who dial the Customer's 800/888/877 number by mistake.
- 3.6.4 In instances of a dispute, the Customer is required to pay the undisputed portion of the invoice in its entirety. Undisputed amounts not paid within twenty-one (21) days from the due date stated on the invoice will be considered delinquent. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 22 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.
- 3.6.5 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

CANCELLED

OCT 30 2000
BY KE RS 23
Public Service Commissioner
MISSOURI

00-061

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
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Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. REGULATIONS (continued)

3.6 Billing and Payment Regulations (continued)

3.6.4 Disputes by Residential Customers (cont'd)

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By 15475232
Public Service Commission
MISSOURI

- H. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- I. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

3.6.5 A late payment charge of \$5.00 will be charged to customer accounts with an unpaid balance 21 or more days past due.

3.6.6 Deposits and Guarantees of Payment for Residential Customers

- A. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
 - (1) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - (2) The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
- B. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.

Issued: September 29, 2000

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

Effective: October 30, 2000

Missouri Public
Service Commission

FILED SEP 23 2000

Missouri Public
Service Commission

STOUFFER COMMUNICATIONS, INC.

REC'D SEP 23 2000

PSC Mo. No. 1
1st Revised Sheet 24
Cancels Original Sheet 24

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.6 Billing and Payment Regulations (continued)

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By *Andrews*
Public Service Commission
MISSOURI

(D)

3.6.7 In the event that a check or draft tendered by a customer is returned, a fee of \$10.00 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.

3.6.8 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether

Issued: September 29, 2000

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

Effective: October 30, 2000

Missouri Public
Service Commission

REC'D OCT 31 2000

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.6 Billing and Payment Regulations (continued)

- A. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.
- B. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.

3.6.6 In the event that a check or draft tendered by a customer is returned, a fee of \$10.00 will apply. The fee will be accessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.

3.6.7 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether

CANCELLED

OCT 30 2000

BY 15/RS 24
Public Service Commission
MISSOURI

FILED 00-061

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.6 Billing and Payment Regulations (continued)

charged to or against the Company or its Customer. Such taxes, fees, etc., shall be paid by the Customer in addition to the charges stated in the tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice. All charges and fees subject to MoPSC jurisdiction, except taxes and franchise fees, will be submitted to the MoPSC for prior approval.

3.6.8 If Customer seeks to have the Company reinstitute Service, Customer shall pay to the Company prior to the time Service is reinstituted (1) all accrued and unpaid charges, and (2) a deposit, as determined by the Company.

3.6.9 The Company reserves the right, under federal law, to backbill for a period of up to two (2) years for an amount equal to the accrued and unpaid charges for use of the Company's Service actually made by Customer.

3.6.10 Customers billed by a Local Exchange Carrier (LEC), Competitive Local Exchange Carrier (CLEC), or other local exchange telephone company, on behalf of the Company, are responsible for any late payment charges imposed by the Local Exchange Carrier, Competitive Local Exchange Carrier, or local exchange telephone company.

3.7 Credit Allowances3.7.1 Interruption of Service

A0 Credit for failure of Service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment

CANCELLED

JUN 01 2004

By 1542525
Public Service Commission
MISSOURI

00-061

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

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OCT 22 1999
By *SRD #38*
Public Service Commission
MISSOURI

00-061
FILED

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

STOUFFER COMMUNICATIONS, INC.

PSC Mo. No. 1

1st Revised Sheet 41

Canceling Original Sheet 41

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Missouri Public

5. RATES (continued)

Service Commission

5.2 Direct Dialed Domestic Service (continued)

REC'D APR 30 2004

5. Rate per Minute:

Intrastate IntraLATA \$.15 per minute (C)
Intrastate InterLATA \$.17 per minute (I)

B. Option 2.* (C)

1. Option 2 includes a two hour block of time with flat rate pricing for minutes over the two hour allotment, with the rate per minute applicable to all rate periods (Peak, Off-Peak). This plan features a monthly recurring charge.
2. Option 2 pricing is for intrastate intraLATA and intrastate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.
3. Option 2 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

CANCELLED

AUG 29 2004
by *RS41*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JUN 01 2004

Issued: April 30, 2004

Effective June 1, 2004

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 Direct Dialed Domestic Service (continued)

5. Rate per Minute:

Peak Period \$.15 per minute
Off Peak Period: \$.15 per minute

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JUN 01 2004

By **1572541**
Public Service Commission
MISSOURI

B. Option 2.

1. Option 2 includes a two hour block of time with flat rate pricing for minutes over the two hour allotment, with the rate per minute applicable to all rate periods (Peak, Off-Peak,). This plan features a monthly recurring charge.

2. Option 2 pricing is for intrastate intraLATA and intrastate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.

3. Option 2 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

MISSOURI
00-061
JUN 01 2004

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

STOUFFER COMMUNICATIONS, INC.

PSC Mo. No. 1
1st Revised Sheet 42
Canceling Original Sheet 42

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

Missouri Public
Service Commission

5.2 Direct Dialed Domestic Service (continued)

REC'D APR 30 2004

5. Rate per Minute:

Peak Period: \$.15 per minute
Off Peak Period: \$.15 per minute

6. Monthly Recurring Charges – Monthly Service Fee: \$16.95* (C)

C. Option 3.* (C)

1. Option 3 includes a five hour block of time with flat rate pricing for minutes over the five hour allotment, with the rate per minute applicable to all rate periods (Peak, Off-Peak). This plan features a monthly recurring charge.
2. Option 3 pricing is for intrastate intraLATA and intrastate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.
3. Option 3 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

CANCELLED

JAN 03 2006
By *2/10/RS 42*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JUN 01 2004

Issued: April 30, 2004

Effective June 1, 2004

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 Direct Dialed Domestic Service (continued)

5. Rate per Minute:

Peak Period \$.15 per minute
Off Peak Period: \$.15 per minute

6. Monthly Recurring Charges – Monthly Service Fee: \$16.95

C. Option 3.

1. Option 3 includes a five hour block of time with flat rate pricing for minutes over the five hour allotment, with the rate per minute applicable to all rate periods (Peak, Off-Peak,). This plan features a monthly recurring charge.
2. Option 3 pricing is for intrastate intraLATA and intrastate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.
3. Option 3 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

JUN 01 2004
By *15+75 42*
Public Service Commission
MISSOURI

00-061
FEB 11 1999

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

STOUFFER COMMUNICATIONS, INC.

PSC Mo. No. 1
1st Revised Sheet 43
Canceling Original Sheet 43

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

Missouri Public
Service Commission

5.2 Direct Dialed Domestic Service (continued)

REC'D APR 30 2004

4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

5. Rate per Minute:

Peak Period: \$.15 per minute
Off Peak Period: \$.15 per minute

6. Monthly Recurring Charges – Monthly Service Fee: \$39.95* (C)

*Option No. 2 and Option No. 3 will not be available to new customers after June 1, 2004.
Option No. 2 and Option No. 3 will remain available to those existing customers who choose to continue these options.

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JAN 03 2006
By *2nd RS 43*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JUN 01 2004

Issued: April 30, 2004

Effective June 1, 2004

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

REC'D JUL 1 1999

5.2 Direct Dialed Domestic Service (continued)

4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

5. Rate per Minute:

Peak Period \$.15 per minute
Off Peak Period: \$.15 per minute

6. Monthly Recurring Charges – Monthly Service Fee: \$39.95

CANCELLED
JUN 01 2004
By 1572543
Public Service Commission
MISSOURI

Missouri
00 - 061
FILED SEP 1 1999

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)5.2 Direct Dialed Domestic Service (continued)

E. Option 5 – Packaged Services

1. Basic Home Patriot Package.

Customer will receive the first thirty (30) minutes of intrastate or interstate service free when Customer subscribes to the following:

Basic DSL
Basic Digital TV.*
Monthly charge \$83.90

2. Grand Home Gold Package.

Customer will receive the first thirty (30) minutes of intrastate or interstate service free when Customer subscribes to the following:

High Speed DSL
Digital TV *
Monthly charge \$89.90

(I)

3. Total Home Platinum Package.

Customer will receive the first thirty (30) minutes of intrastate or interstate service free when Customer subscribes to the following services:

High Speed DSL
Basic Digital TV*
HBO
Starz
Cinemax
Monthly Charge \$99.99

*Provided by GTC Video, Inc.

Issued: January 19, 2006

Effective: January 29, 2006

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 Direct Dialed Domestic Service (continued)

E. Option 5 – Packaged Services

1. Basic Home Patriot Package.

Customer will receive the first thirty (30) minutes of intrastate or interstate service free when Customer subscribes to the following:

Basic DSL
Basic Digital TV.*
Monthly charge \$83.90

2. Grand Home Gold Package.

Customer will receive the first thirty (30) minutes of intrastate or interstate service free when Customer subscribes to the following:

High Speed DSL
Digital TV *
Monthly charge \$83.90

3. Total Home Platinum Package.

Customer will receive the first thirty (30) minutes of intrastate or interstate service free when Customer subscribes to the following services:

High Speed DSL
Basic Digital TV*
HBO
Starz
Cinemax
Monthly Charge \$99.99

*Provided by GTC Video, Inc.

CANCELLED

JAN 29 2006

By 2nd RS 44
Public Service Commission
MISSOURI

Issued: December 2, 2005

Effective: January 3, 2006

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

FILED
MO PSC

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

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JAN 03 2006

12 RS 44

**Public Service Commission
MISSOURI**

**00-061
FILED SEP 13 1999**

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

STOUFFER COMMUNICATIONS, INC.

PSC Mo. No. 1
Original Sheet 45

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Missouri Public
Service Commission

5. RATES (continued)

REC'D JUL 30 1999

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Missouri Public
Service Commission
00-061

FILED SEP 13 1999

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
Stouffer Communications, Inc.
116 S. Main St.
Granby, MO 64844

Cancelled

April 1, 2007

Missouri Public
Service Commission

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.5 Operator Service Rates (continued)

5.	Person-to-Person	\$4.50	\$5.50
6.	Station-to-Station	\$2.30	\$3.30

5.6 Dedicated Interexchange Digital Private Line Service

5.6.1 Voice Grade Facility

- A. Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate: \$ ICB

5.6.2 DS1/1.544 Mbps Facility

- A. Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate: \$ ICB

CANCELLED

OCT 22 1999
By 1528-49
Public Service Commission
MISSOURI

00-061
FILED SEP 13 1999

Issued: July 30, 1999

Effective: September 13, 1999

Issued by: Jon C. Stouffer, President
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