

Appendix A

1. Charter Phone Network Credit Offer

The Telephone Company will offer a one-time bill credit to existing residential phone-only customers using Constant Bit Rate (CBR) network technology who agree to convert to interconnected Voice over Internet Protocol (VoIP) technology. These customers are located in the following Missouri rate centers: Dardenne, Harvester, O'Fallon, St. Charles, St. Peters and Wentzville.

Customers who agree to convert to interconnected VoIP technology will be eligible to receive a \$50 bill credit upon completion of the transition. Installation charges will not apply. Other affiliate company service level discounts may be included in this offer. This promotion applies to primary and additional lines. To qualify for a \$50 bill credit customers must transition all lines in a given household to VoIP technology. Credits will be limited to one per household. This offer applies where technically capable. Additional services may be purchased ala carte at standard rates. The Company reserves the right to change or discontinue offer of this promotion at any time. This incentive promotion will begin August 26, 2014 and expire September 26, 2014.

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