

**General Services  
Custom and Class Calling Service**

**CUSTOM AND CLASS CALLING SERVICES (cont)**

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8. Three Way Calling allows a customer to add a third party to an existing conversation. The party initiating a three way call (the controller) may place one party on hold while dialing and talking to a second party. The controller may then include the held party in a three way connection. The added party may be dropped from the connection by a flash from the controller. Multiple three way calls may be connected by "chaining" the calls, provided the chaining is done by a non-controlling party in an established three way call. The chaining function is restricted when the System Option "Three Way Calling Originator Only" option has been enabled.
9. Wakeup Call allows a wakeup call to be set up to ring a customer's telephone at a pre-programmed time.
10. Calling Name Delivery allows the customer to associate a name with the calling number. The name is retrieved from a centralized database. If the calling party's name is not available, a letter "O" for out of area appears. If the name is restricted, a "P" for privacy will be transmitted (the customer's equipment will interpret the "O" and the "P" and display appropriate text). Calling Name Delivery cannot be set up not to additionally display Calling Name Delivery.
11. Calling Number Delivery allows the calling party Directory Number to be passed to the called party's line. The Directory Number is transmitted as a ten digit string. If the Directory Number not available, a letter "O" for out of area, or "P" for privacy will be transmitted (the customer's equipment will interpret the "O" and the "P" and display appropriate text).
12. Caller ID enables the customer to view on a display unit the Calling Party Directory name and/or number (CPN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no additional charge, only to the following entities for lines over which the official business of the agency is conducted, including those at residences of the employees/volunteers of the agency, where an executive officer registers a need for blocking and provides the required certification to Alma Telephone Company: private, nonprofit, tax exempt, domestic violence intervention agencies and federal, state, and local law enforcement agencies. CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer dialing an access code immediately prior to placing a call. Line blocking customer can unblock their CPN information on a per call basis, at no additional charge, by dialing access code \*82 immediately prior to placing the call.

\*Indicates new rate or text  
+Indicates change

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