#### TITLE PAGE

### MISSOURI TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by NEW CENTURY TELECOM, INC, hereinafter in the text of this tariff referred to as NCT with principal offices at 8180 Greensboro Drive, Suite 700, McLean, Virginia 22102. This tariff applies for services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission, where copies may be inspected, during normal business hours.

NEW CENTURY TELECOM, INC. operates as a competitive telecommunications company as defined in Case No. TO-88142 within the State of Missouri.

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC.

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

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M.P.S.C. No. 1 Original Page No. 1

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### TITLE PAGE

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### MISSOURI TELECOMMUNICATIONS TARIFF

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ISSUED: November 4, 1996

Effective: December 19-1996

DEC 25 1996

ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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### WAIVER OF STATUTORY AND REGULATORY REQUIREMENTS

The following statutory and regulatory requirements have been waived:

### **Statutes**

392.240(1) -	ratemaking
392.270 -	valuation of property (ratemaking)
392.280 -	depreciation accounts
392.290 -	issuance of securities
392.310 -	stock and debt issuance
392.320 -	stock dividend payment
392.330 -	issuance of securities, debt and notes
392.340 -	reorganizations(s)

### Commission Rules

4 CSR 240-10.020	-	depreciation fund income
4 CSR 240-30.010(2)(C)	-	rate schedules
4 CSR 240-32.030(1)(B)	-	exchange boundary maps
4 CSR 240-32.030(1)(C)	-	record keeping
4 CSR 240-32.030(2)	-	in-state record keeping
4 CSR 240-32.050(3)	-	local office record keeping
4 CSR 240-32.050(4)	-	telephone directories
4 CSR 240-32.050(5)	-	call intercept
4 CSR 240-32.050(6)	-	telephone number changes
4 CSR 240-32.070(4)	-	public coin telephone
4 CSR 420-33.030	-	minimum charges rule

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### **Commission Rules**

•	depreciation fund income
-	rate schedules
-	exchange boundary maps
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-	in-state record keeping
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-	telephone directories
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Philip E. Balevre, President

NEW CENTURY TELECOM, INC.

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ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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Philip E. Balevre, President
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#### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue.
- I Change Resulting In An Increase to A Customer's Bill.
- M Moved From Another Tariff Location.
- N New.
- R Change Resulting In A Reduction to A Customer's Bill.
- T Change In Text or Regulation But No Change In Rate or Charge.

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MISSOURI Public Service Commission

The following are the only symbols used for the purposes indicated below:

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### **TARIFF FORMAT**

- A. <u>Page Numbering</u> Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. <u>Page Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the PSC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the PSC follows in their tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).

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Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

<u>Access Line</u> - An arrangement which connects the customer's location to a NCT switching center or to a switching center of NCT's underlying carrier(s).

<u>Authorization Code</u> - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

<u>Billed Party</u> - The person or entity that accepts responsibility for the payment of charges for a call over the company's service.

Company or Carrier - NEW CENTURY TELECOM, INC. Or "NCT".

<u>Conversation Minutes</u> - For billing purposes, calls are billed on conversation minutes and begin when the called party answers and end when the calling party hangs up.

<u>Customer</u> - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through, Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

<u>Holidays</u> - NCT's recognized holidays are New Year's Day, Martin Luther King Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Veterans' Day, Columbus Day, Thanksgiving Day, and Christmas Day.

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

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# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS OF SOURI

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ISSUED BY:

Philip E. Balevre, President
NEW CENTURY TELECOM, INC. CORPORATION 18180 Greensboro Drive, Suite 700

McLean, Virginia 22102 DEC 25 1935

97-184 MO. PUBLIC SERVICE COMM

### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd.)

MPSC - Missouri Public Service Commission.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Rate Center - The Points of Presence (POPs) or first point of interconnection of local exchange facilities providing access to the long distance network of the Company's Underlying Carrier and the point from which a customer's traffic is rated and billed.

Subscriber - The property, or property owner, to which NCT provides its services.

<u>Underlying Carrier</u> - A variety of telecommunication carriers whose network facilities provide the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic.

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Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont. do.) 4

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MISSOURI Purnic Service Commission

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ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. CORPORATION ILED

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McLean, Virginia 22102

DEC 25 1993

97-184

#### SECTION 2 - RULES AND REGULATIONS

### 2.1 <u>Undertaking of NCT</u>.

NCT's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this Tariff. NCT's services are available to its customers twenty-four hours per day, seven days per week.

NCT undertakes to provide only those services as are furnished under the terms and subject to the conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, as legally defined in Missouri Public Service Commission rules, when authorized by the customer, to allow connection of a customer's location to the NCT network. The customer shall be responsible for all charges due for such service arrangement.

#### 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 Upon due notice NCT reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, including, without limitation, the revision, alteration or repricing of the Underlying Carriers' tariffed offerings; or when the customer is using service in violation of the law or the provisions of this Tariff, or for nonpayment by the customer of tariffed charges, as permitted by the rules of the MPSC.

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Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

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McLean, Virginia 22102

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Missouri Public
Service Commission

#### SECTION 2 - RULES AND REGULATIONS

NOV 4 1998

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- 2,2,1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- Upon due notice NCT reserves the right to 2.2.2 discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, including, without limitation, revision, alteration or repricing of the Underlying Carriers' tariffed offerings; or when the customer is using service in violation of the law or the provisions of this Tariff, or for nonpayment by the customer of tariffed charges, as permitted by the rules of the MPSC.

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DEC 25 1996

### 2.2 <u>Limitations</u> (Cont'd.)

- 2.2.3 All services provided under this Tariff are directly controlled by the Company, and the customer may not transfer or assign the use of service or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

### 2.3 Liabilities of The Company

2.3.1 Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission or call processing of Customer's communications traffic by the Underlying Carrier. The Company's liability for such damages occurring in the course of furnishing the Company's services but not caused by its gross negligence or willful misconduct or that of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which such mistakes, interruptions, omissions, delays, errors, or defects in the Company's furnishing of its services occur.

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Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

NOV 4 1996 SECTION\_2 - RULES AND REGULATIONS (Cont'd.)

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#### 2.2 <u>Limitations</u> (Cont'd.)

Public Service Commission

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ISSUED: November 4, 1996

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ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. CORPORATION

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

DEC 25 1996

- 2.3 <u>Liabilities of the Company</u> (Cont'd.)
  - 2.3.2 NCT shall be indemnified and held harmless by the customer against:
    - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.
    - (B) Claims for patent infringements arising from customer use of its equipment, facilities or systems with the services; and
    - (C) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

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Karyn Bartel, President NEW CENTURY TELECOM, INC.

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Missouri Public
Service Commission

# SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.3 <u>Liabilities of the Company</u> (Cont'd.)

MISSOURI

- NCT shall be indemnified and held harmless by the 2.3.2 customer against:
  - Claims for libel, slander, or infringement of (A) copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.
  - (B) Claims for patent infringements arising from customer use of its equipment, facilities or systems with the services; and
  - All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

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Philip E. Balevre, President NEW CENTURY TELECOM, INC. CORPORATION FILED

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

DEC 25 1996

### 2.4 Interruption of Service

- 2.4.1 Credit allowance for the interruption of service is subject to the general liability provisions set forth in Section 2.3.1 herein. Customer shall receive no credit allowance for interruption of service which is due to the Underlying Carrier's or Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is claimed. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's services.
- 2.4.2 No credit is allowed in the event service must be interrupted in order to provide routing service quality or related investigations.
- 2.4.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event Company is entitled to a credit for the failure of the facilities of Company's Underlying Carrier used to furnish the services.

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**ISSUED BY:** 

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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NOV 4 1996 <u>SECTION 2 - RULES AND REGULATIONS</u> (Cont'd.)

### 2.4 <u>Interruption of Service</u>

MISSOURI Public Service Commission

- 2.4.1 Credit allowance for the interruption of service is subject to the general liability provisions set forth in Section 2.3.1 herein. Customer shall receive no credit allowance for interruption of service which is due to the Underlying Carrier's or Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is claimed. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's services.
- 2.4.2 No credit is allowed in the event service must be interrupted in order to provide routing service quality or related investigations.
- 2.4.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event Company is entitled to a credit for the failure of the facilities of Company's Underlying Carrier used to furnish the services.

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McLean, Virginia 22102

DEC 25 1996

- 2.4 <u>Interruption of Service</u> (Cont'd.)
  - 2.4.4 No credit shall be allowed:
    - A. For failure of services or facilities of customer or other carriers; or
    - B. For failure of services or equipment caused by the negligence or willful acts of customer or others.
  - 2.4.5 Credit for an interruption shall commence after Customer notified Company of the interruption or when Company becomes aware thereof, and ceases when service has been restored.
  - 2.4.6 Credits are applicable only to that portion of service interrupted.
  - 2.4.7 For purposes of credit computation, every month shall be considered to have 720 hours.
  - 2.4.8 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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Effective: December 9, 2002

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### <u>SECTION 2 - RULES AND REGULATIONS</u> - (Cont'd.)

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2.4 <u>Interruption of Service</u> (Cont'd.)

MISSOURI Public Service Commission

- No credit shall be allowed: 2.4.4
  - For failure of services or facilities of customer or other carriers; or
  - For failure of services or equipment caused by the negligence or willful acts of customer or others.
- 2.4.5 Credit for an interruption shall commence after Customer notified Company of the interruption or when Company becomes aware thereof, and ceases when service has been restored.
- 2.4.6 Credits are applicable only to that portion of service interrupted.
- For purposes of credit computation, every month 2.4.7 shall be considered to have 720 hours.
- 2.4.8 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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Philip E. Balevre, President

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McLean, Virginia 22102

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97-184 MO. PUBLIC SERVICE COMM

- 2.4 <u>Interruption of Service</u> (Cont'd.)
  - 2.4.9 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

Credit Formula:

Credit =  $\underline{\mathbf{A}} \times \mathbf{B}$ 

720

"A"

- outage time in hours

"B"

- total monthly service fee where

applicable

### 2.5 Restoration of Service

The use and restoration of service shall be administered by the Underlying Carrier in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the MPSC.

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC.

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

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FILED Missouri Public Service Commission

NOV 4 1996

<u>SECTION 2 - RULES AND REGULATIONS</u> (Cont'd.)

MISSOURI

2.4 Interruption of Service (Cont'd.)

Public Service Commission

2.4.9 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

Credit Formula: Credit =  $\frac{A}{720}$  x B

"A" - outage time in hours

"B" - total monthly service fee where applicable

#### 2.5 Restoration of Service

The use and restoration of service shall be administered by the Underlying Carrier in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the MPSC.

CANCELLED

DEC 0 9 2002

ISSUED: November 4, 1996

Effective: December 19. 1986

DEC 2 5 1996

ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. CORPORATION

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8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

DEC 25 1996

97-184 MO. PUBLIC SERVICE COMM

### 2.6 Deposits

The Company does not require deposits from its customers.

### 2.7 Payment and Billing

- 2.7.1 Service is provided and billed on a monthly basis. Service continues to be provided until canceled by the customer or terminated for cause by the Carrier.
- 2.7.2 The customer is responsible for payment of all charges for services furnished to the customer. Charges based on actual usage subject to all minimum charge provisions during a month will be billed monthly in arrears. All fixed monthly and non-recurring charges for services ordered will be billed monthly in arrears.

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SECTION 2 - RULES AND REGULATIONS (Cont'd.) NOV 4 1996

2.6 <u>Deposits</u>

MISSOURI Public Service Commission

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CANCELLED

DEC 0 0 2002 LLRS 14 Commission

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ISSUED: November 4, 1996

Effective: December 19, 31996

DEC 2 5 1996

ISSUED BY:

Philip E. Balevre, President

NEW CENTURY TELECOM, INC. CORPORATION FILED

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McLean, Virginia 22102

DEC 25 1996

- 2.7 Payment and Billing (Cont'd.)
  - 2.7.4 Payment will be due within thirty (30) days subsequent to the statement date listed on the invoice.
  - 2.7.5 For the purpose of billing, the start of service is the day of acceptance by the customer of Carrier's service. The end of service or provision of equipment date is the last day, or any portion of the last day, after receipt by Carrier of notification of disconnection.
  - 2.7.6 Carrier, at its option, may terminate service for non-payment within ten (10) days after an attempt has been made by telephone call and certified mail to notify the customer of delinquency provided that the customers charges are delinquent.
  - 2.7.7 A charge may be assessed for all checks returned by the drawee bank for: insufficient funds; missing signature or endorsement; or any other insufficiency resulting in the return of the check by the drawee bank.

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

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SECTION 2 - RULES AND REGULATIONS (Cont'd.)

NOV 4 1996

2.7 Payment and Billing (Cont'd.)

MISSOURI
Public Service Commission

- 2.7.4 Payment will be due within thirty (30) days subsequent to the statement date listed on the invoice.
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Effective: December 19, 1996

DEC 2 5 1996

ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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DEC 25 1996

97-184 MO. PUBLIC SERVICE COMM

### 2.7 Payment and Billing (Cont'd.)

- 2.7.8 Bills may be paid by mail or in person at the business office of the local exchange carriers rendering the billing. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, MasterCard or Visa.
- 2.7.9 Pursuant to the Rules and Regulations of the MPSC, for consideration of any disputed charge, a subscriber must submit in writing to NCT within thirty (30) days of the date the bill is issued, the call details and bases for any requested adjustment. NCT will promptly investigate and advise the subscriber as to its findings and disposition. Any undisputed charges must be paid on a timely basis. Any disputed charges that cannot be resolved between a subscriber and NCT may be appealed to the Commission.

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Effective: December 9, 2002

ISSUED BY:

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SECTION 2 - RULES AND REGULATIONS (Cont'd.)

NOV 4 1996

2.7 Payment and Billing (Cont'd.)

MISSOURI Public Service Commission

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Effective: December 1996

ISSUED BY:

Philip E. Balevre, President

NEW CENTURY TELECOM, INC. CORPORATION FILED

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McLean, Virginia 22102

DEC 25 1995 97-184

### 2.8 Advance Payments

The Company does not collect advance payments, but reserves the right to collect an amount not to exceed one month's estimated charges as an advance payment for service whenever the financial circumstances of the customer may warrant. Any such advance payment required will be applied against the next month's charges.

### 2.9 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax, and so forth) are listed as separate line items and are not included in the Company's scheduled rates.

### 2.10 Cancellation of Service By Customer

The Customer may cancel service by giving thirty (30) days written notice to the Company. The disconnection process will begin immediately upon receipt of customer notification. Complete disconnection and the transfer of access lines by the Underlying Carrier may require up to ninety (90) days to complete. During the disconnection process, the customer is responsible for payment on any calls made during the relevant time period.

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ISSUED BY:

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Service Commission

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<u>SECTION 2 - RULES AND REGULATIONS</u> (Cont'd.)

MISSOURI

2.8 Advance Payments

Public Sarvice Commission

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ISSUED: November 4, 1996

Effective: December 19-20-26

DEC 2 5 1996

ISSUED BY:

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97-184 MO. PUBLIC SERVICE COMM

### 2.11 Cancellation of Service by Company

Without incurring liability, the Company may immediately discontinue service or cancel a service agreement or an application for service on ten (10) days written notice to the customer:

- 2.11.1 for nonpayment of an sum due to the Company for more than thirty (30) days after the Company issues the bill for the amount due;
- 2.11.2 for the violation of any of the provisions governing the furnishing of service under this tariff;
- 2.11.3 for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service; or
- 2.11.4 by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing service.

#### 2.12 Terminal Equipment

Terminal equipment used in conjunction with this service shall comply with the minimum protection criteria set forth in the appropriate tariff of the Underlying Carrier involved, and shall not interfere with the service furnished to other customers.

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

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NOV 4 1996

### <u>SECTION 2 - RULES AND REGULATIONS</u> (Cont'd.)

MISSOURI

### 2.11 <u>Cancellation of Service by Company</u>

Public Service Commission

Without incurring liability, the Company may immediately discontinue service or cancel a service agreement or an application for service on ten (10) days written notice to the customer:

- 2.11.1 for nonpayment of an sum due to the Company for more than thirty (30) days after the Company issues the bill for the amount due;
- 2.11.2 for the violation of any of the provisions
   governing the furnishing of service under this
   tariff;
- 2.11.3 for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service; or
- 2.11.4 by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing service.

#### 2.12 Terminal Equipment

Terminal equipment used in conjunction with this service shall comply with the minimum protection criteria set forth in the appropriate tariff of the Underlying Carrier involved, and shall not interfere with the service furnished to other customers.

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Public Services Commission

ISSUED: November 4, 1996

Effective: December 1971

DEC 2 5 1996

ISSUED BY:

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DEC 25 1996

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### SECTION 2 - RULES AND REGULATIONS (Cont'd.)

### 2.13 <u>Dispute Resolution</u>

Any dispute arising from or relating to this tariff, that is not resolved according to published and applicable regulatory process, for example, those rules governing challenges to Company's authorization to serve as your primary interexchange carrier, shall be resolved through mediation between Company and customer within 30 days of Company's receipt of the dispute. If the dispute is not resolved by mediation, the dispute at the customer's option may be submitted to binding arbitration before a neutral arbitrator. If customer does not choose to arbitrate, Company at its option may provide customer with a refund or credit of the full amount of the charges outstanding at the time Company receives notice of the dispute. Upon customer's receipt of the credit or refund, the dispute will be resolved and by such respective actions, Company and customer mutually release and forever hold harmless the other from any further liability or claims with respect to the dispute. Nothing herein shall be construed to prevent customer from first seeking relief from the appropriate regulatory agency.

If arbitration is undertaken, each party shall contribute equally to the cost thereof and no award in favor of customer shall conflict with the limitations of liability provisions of this tariff.

ISSUED: March 24, 2003

Effective: April 23, 2003

**ISSUED BY:** 

Karyn Bartel, President

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McLean, Virginia 22102

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### **SECTION 3 - DESCRIPTION OF SERVICES**

### 3.1 <u>Usage Based Services</u>

The Company's charges are based on the actual usage of Company's services, plus any special features and/or service options, if any. Charges begin when the designated communication termination(s) is/are accessed and enabled thereby ("connected") to receive the communication from the originating location on the network. Charges cease when the termination(s) is/are disconnected.

### 3.2 Distance Sensitivity

The Company's charges are distance insensitive.

#### 3.3 Calculation of Distance

The distance between Rate Centers is determined by applying the vertical and horizontal coordinates associated with the Rate Centers involved as set forth in AT&T's Tariff F.C.C. No. 10.

### 3.4 Reserved For Future Use

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### 3.5 Operator Assistance Service

Carrier does not offer operator services. Operator assistance services are available from Carrier's Underlying Carrier.

ISSUED: April 28, 2003

Effective: May 28, 2003

ISSUED BY:

Karyn Bartel, President

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McLean, Virginia 22102

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# SECTION 3 - DESCRIPTION OF SERVICES Sorvice Commission

### 3.1 <u>Usage Based Services</u>

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The Company's charges are based on the actual usage of Company's services, plus any special features and/or service options, if any. Charges begin when the designated communication termination(s) is/are accessed and enabled thereby ("connected") to receive the communication from the originating location on the network. Charges cease when the termination(s) is/are disconnected.

3.2 <u>Distance Sensitivity</u>

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The Company's charges are distance insensitive.

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3.3 <u>Calculation of Distance</u>

The distance between Rate Centers is determined by applying the vertical and horizontal coordinates associated with the Rate Centers involved as set forth in AT&T's Tariff F.C.C. No. 10.

3.4 newCall 1+ Dial-Up Service

Carrier's newCall 1+ Dial-Up Service is a switched equal access outbound service using standard equal access dialing to place interLATA and intraLATA calls from the customer premises to points located within Missouri, the rates of which are based on usage, time of day and day of week. Rates and charges for Carrier's 1+ Dial-Up Service are set forth in § 4.1 following.

### 3.5 Operator Assistance Service

Carrier does not offer operator services. Operator assistance services are available from Carrier's Underlying Carrier.

Missouri Public Service Commission

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Effective: December 9, 2002

**ISSUED BY:** 

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McLean, Virginia 22102

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### <u>SECTION 3 - DESCRIPTION OF SERVICES</u>

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### 3.1 <u>Usage Based Services</u>

MISSOURI Public Service Commission

The Company's charges are based on the actual usage of Company's services, plus any special features and/or service options, if any. Charges begin when the designated communication termination(s) is/are accessed and enabled thereby ("connected") to receive the communication from the originating location on the network. Charges cease when the termination(s) is/are disconnected.

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The Company's charges are distance insensitive.

#### Calculation of Distance 3.3

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#### <u> 1+ Dial-Up Service</u> 3.4

Carrier's 1+ Dial-Up Service is a switched equal access outbound service using standard equal access dialing to place interLATA and intraLATA calls from the customer premises to points located within Missouri, the rates of which are based on usage, time of day and day of week. Rates and charges for Carrier's 1+ Dial-Up Service are set forth in § 4.1 following.

### 3.5 Operator Assistance Service

Carrier does not offer operator services. Operator assistance services are available from Carrier's Underlying Carrier.

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ISSUED: November 4, 1996

Effective: December DEC 2 5 1996

ISSUED BY:

Philip E. Balevre, President

NEW CENTURY TELECOM, INC. CORPORATION [F] LED

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McLean, Virginia 22102

DEC 25 1995

### Section 3 - Description of Services (Cont'd)

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ISSUED BY:

Karyn Bartel, President

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# Section 3 - Description of Services (Cont'd) Service Commission

### 3.6 newWATS 800/888 Inbound Service

**RECD OCT 23 2002** 

newWATS 800/888 Inbound Service is a switched access inbound service. Calls are billed to the called party. newWATS provides toll-free calling from any location in the Continental United States served with equal access for Customers calling parties at rates set forth in this tariff.

### 3.7 <u>Telepoint™ Service</u>

Telepoint<sup>™</sup> service may be accessed from any location served with equal access using a touchtone phone or public "swipe" pay telephone to originate calls in the Continental United States. Telepoint<sup>™</sup> Service is accessed by dialing Carrier's toll free access number, receiving a second dial tone, and either entering a ten-digit authorization number and the Customer's Personal Identification Number ("PIN") assigned by Carrier or by "swiping" the Customer's Telepoint<sup>™</sup> card on phones equipped with such access and dialing the number of the called party. Charges are billed in full minute increments and are flat-rated.

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Section 3 - Description of Services (Cont'd)

NOV 4 1996

3.6 <u>newWATS 800/888 Inbound Service</u>

MISSOURI Public Service Commission

newWATS 800/888 Inbound Service is a switched access inbound service. Calls are billed to the called party. newWATS provides toll-free calling from any location in the Continental United States served with equal access for Customers calling parties at rates set forth in this tariff.

### 3.7 <u>Telepoint™ Service</u>

Telepoint<sup>TM</sup> service may be accessed from any location served with equal access using a touchtone phone or public "swipe" pay telephone to originate calls in the Continental United States. Telepoint<sup>TM</sup> Service is accessed by dialing Carrier's toll free access number, receiving a second dial tone, and either entering a ten-digit authorization number and the Customer's Personal Identification Number ("PIN") assigned by Carrier or by "swiping" the Customer's Telepoint<sup>TM</sup> card on phones equipped with such access and dialing the number of the called party. Charges are billed in full minute increments and are flat-rated.

CANCELLED

DEC 0 9 2002 SERS 20 Commission

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Effective: December 25, 1996

**ISSUED BY:** 

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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### Section 3 - Description of Services (Cont'd)

### 3.8 Reserved For Future Use

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McLean, Virginia 22102

FILED Missouri Public Service Commission

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Section 3 - Description of Services (Cont'd)

Missouri Public Service Commission

### 3.8 TELE\*CARD™ Service

**RECD OCT 23 2002** 

TELE\*CARD™ prepaid phone cards provide a source of limited-time calling to anywhere in the Continental United States. TELE\*CARD™ service is accessed via a touchtone or public "swipe" pay telephone to originate calls in the Continental United States and is accessed by dialing Carriers special toll-free access number, receiving a second dial tone, and either entering a ten digit authorization number and the Customer's Personal Identification ("PIN") assigned by Carrier or by "swiping" the customer's TELE\*CARD™ card and in either case then dialing the number of the called party. Voice prompts are used to assist the caller in completing calls using the TELE\*CARD™ service, providing information on the amount of usage remaining on the card and when card usage is nearing exhaustion.

- 3.8.1 TELE\*CARD™ Card Denominations: Subject to avail-ability at the time of purchase, TELE\*CARD™ cards are sold in denominations of \$10.00, \$20.00, \$50.00, \$75.00 or \$100.00. Usage limits on each card is fixed by the denomination originally purchased.
- 3.8.2 Calls are rated in one (1) minute increments. As charges are incurred, the face value of the card is decremented until the total value of the card is exhausted. An audio prompt will alert the Customer of the amount of time remaining two (2) minutes prior to card exhaust.
- 3.8.3 TELE\*CARD™ phone cards are not "rechargeable."
- 3.8.4 Any change in charges tariffed subsequent to the purchase date of a TELE\*CARD™ shall not alter the per minute rate applicable to the TELE\*CARD™ already purchased. Each TELE\*CARD™ lists the connection time duration on the reverse side of the TELE\*CARD™.

Public Service Commission

Missouri Public Service Commission

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ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

Section 3 - Description of Services (Cont'd)

NOV 4 1996

3.8 TELE\*CARDTM Service

MISSOURI
Public Service Commission

TELE\*CARD\*\* prepaid phone cards provide a source of limited-time calling to anywhere in the Continental United States. TELE\*CARD\*\* service is accessed via a touchtone or public "swipe" pay telephone to originate calls in the Continental United States and is accessed by dialing Carriers special toll-free access number, receiving a second dial tone, and either entering a ten digit authorization number and the Customer's Personal Identification ("PIN") assigned by Carrier or by "swiping" the customer's TELE\*CARD\*\* card and in either case then dialing the number of the called party. Voice prompts are used to assist the caller in completing calls using the TELE\*CARD\*\* service, providing information on the amount of usage remaining on the card and when card usage is nearing exhaustion.

- 3.8.1 TELE\*CARD™ Card Denominations: Subject to avail-ability at the time of purchase, TELE\*CARD™ cards are sold in denominations of \$10.00, \$20.00, \$50.00, \$75.00 or \$100.00. Usage limits on each card is fixed by the denomination originally purchased.
- 3.8.2 Calls are rated in one (1) minute increments. As charges are incurred, the face value of the card is decremented until the total value of the card is exhausted. An audio prompt will alert the Customer of the amount of time remaining two (2) minutes prior to card exhaust.
- 3.8.3 TELE\*CARD<sup>TM</sup> phone cards are not "rechargeable."
- 3.8.4 Any change in charges tariffed subsequent to the purchase date of a TELE\*CARD<sup>TM</sup> shall not alter the per minute rate applicable to the TELE\*CARD<sup>TM</sup> already purchased. Each TELE\*CARD<sup>TM</sup> lists the conection time duration on the reverse side of the TELE\*CARD<sup>TM</sup>.

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ISSUED: November 4, 1996

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ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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### Section 3 - Description of Services (Cont'd)

### 3.9 Reserved For Future Use

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ISSUED BY:

Karyn Bartel, President

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May 14, 2016
Missouri Public
Service Commission
XD-2016-0274

# Section 3 - Description of Services (Cont'd) Missouri Public Service Commission

### 3.9 <u>TELE\*CARD™ GOLD Service</u>

**RECD OCT 23 2002** 

The TELE\*CARD™ GOLD prepaid phone card provides the caller with the same services as the TELE\*CARD™ described in Section 3.8 above, plus offers the option of recharging the card following the exhaustion of the time allotted on the card at the time of purchase.

- 3.9.1 TELE\*CARD™ GOLD cards are available in specified dollar values of \$10, \$20, \$50, \$75 or \$100. By contacting Carrier's Customer Service Department and using a major credit card, the TELE\*CARD™ may be resuscitated on a one-time basis in amounts between \$15 and \$45. Requests to recharge a TELE\*CARD™ must be made within 72 hours of card exhaust in order to minimize and/or prevent abuse and/or fraud.
- 3.9.2 Calls are rated in one (1) minute increments. As charges are incurred, the face value of the card is decremented until the total value of the card is exhausted. An audio prompt will alert the Customer of the amount of time remaining two (2) minutes prior to card exhaust.
- 3.9.3 Any change in charges tariffed subsequent to the purchase date of a TELE\*CARD™ Gold card shall not alter the per minute rate applicable to the TELE\*CARD™ Gold Card. Each TELE\*CARD™ Gold Card lists the connection time duration on the reverse side of the TELE\*CARD™ Gold Card.

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Missouri Publio Service Commission

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ISSUED: October 23, 2002

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ISSUED BY:

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Section 3 - Description of Services (Cont'd)

NOV 4 1996

3.9 TELE\*CARD™ GOLD Service

MISSOURI
Public Service Commission

The TELE\*CARD<sup>TM</sup> GOLD prepaid phone card provides the caller with the same services as the TELE\*CARD<sup>TM</sup> described in Section 3.8 above, plus offers the option of recharging the card following the exhaustion of the time allotted on the card at the time of purchase.

- 3.9.1 TELE\*CARD<sup>TM</sup> GOLD cards are available in specified dollar values of \$10, \$20, \$50, \$75 or \$100. By contacting Carrier's Customer Service Department and using a major credit card, the TELE\*CARD<sup>TM</sup> may be resusitated on a one-time basis in amounts between \$15 and \$45. Requests to recharge a TELE\*CARD<sup>TM</sup> must be made within 72 hours of card exhaust in order to minimize and/or prevent abuse and/or fraud.
- 3.9.2 Calls are rated in one (1) minute increments. As charges are incurred, the face value of the card is decremented until the total value of the card is exhausted. An audio prompt will alert the Customer of the amount of time remaining two (2) minutes prior to card exhaust.
- 3.9.3 Any change in charges tariffed subsequent to the purchase date of a TELE\*CARD<sup>TM</sup> Gold card shall not alter the per minute rate applicable to the TELE\*CARD<sup>TM</sup> Gold Card. Each TELE\*CARD<sup>TM</sup> Gold Card lists the conection time duration on the reverse side of the TELE\*CARD<sup>TM</sup> Gold Card.

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Public Sales

ISSUED: November 4, 1996

Effective: December 2. 1006

DEC 25 1996 FILED

ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

DEC 25 1996

97-184 MO. PUBLIC SERVICE COMM

### Section 3 - Description of Services (Cont'd)

### 3.10 Reserved For Future Use

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ISSUED: April 28, 2003

Effective: May 28, 2003

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

CANCELLED May 14, 2016

May 14, 2016 Missouri Public Service Commission

XD-2016-0274

M.P.S.C. No. 1 First Revised Page No. 20.3 Cancels Original Page No. 20.3

Section 3 - Description of Services (Cont'd) Service Commission

**RECD OCT 23 2002** 

### 3.10 JackPOT\$ Service

JackPOT\$ Prepaid Calling Card Service features a prepaid calling card offering its users a private label "branding," a monthly drawing to select one or more cardholders based on the card numbers sold or distributed during the month in which the card is sold or distributed. Users holding the winning card become eligible to claim a prize either in cash or merchandize.

- 3.10.1 JackPOT\$ cards are available in specified dollar values of \$10, \$20, \$50, \$75 or \$100.
- 3.10.2 Calls are rated in one (1) minute increments. As charges are incurred, the face value of the card is decremented until the total value of the card is exhausted. An audio prompt will alert the Customer of the amount of time remaining two (2) minutes prior to card exhaust.
- 3.10.3 Any change in charges tariffed subsequent to the purchase date of a JackPOT\$ card shall not alter the per minute rate applicable to the JACKPOT\$ card. Each JackPOT\$ card lists the connection time duration on the reverse side of the JackPOT\$ card.

3.10.4 JackPOT\$ cards are not rechargeable.

CANCELLED

MAY 25 265 2 d Commission Service Commission Missouri Public Service Commission

FLED DEC 09 2002

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

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Section 3 - Description of Services (Cont'd)

NOV 4 1996

3.10 JackPOT\$ Service

MISSOURI Public Service Commission

JackPOT\$ Prepaid Calling Card Service features a prepaid calling card offering its users a private label "branding," a monthly drawing to select one or more cardholders based on the card numbers sold or distributed during the month in which the card is sold or distributed. Users holding the winning card become eligible to claim a prize either in cash or merchandize.

- 3.10.1 JackPOT\$ cards are available in specified dollar values of \$10, \$20, \$50, \$75 or \$100.
- 3.10.2 Calls are rated in one (1) minute increments. As charges are incurred, the face value of the card is decremented until the total value of the card is exhausted. An audio prompt will alert the Customer of the amount of time remaining two (2) minutes prior to card exhaust.
- 3.10.3 Any change in charges tariffed subsequent to the purchase date of a JackPOT\$ card shall not alter the per minute rate applicable to the JACKPOT\$ card. Each JackPOT\$ card lists the conection time duration on the reverse side of the JackPOT\$ card.

3.10.4 JackPOT\$ cards are not rechargeable.

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ISSUED: November 4, 1996

Effective: December 25, 1996

ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102 **LILED** 

DEC 25 1996 9 7 - 1 8 4 MO. PUBLIC SERVICE COMM

### **SECTION 4 - RATES**

### 4.1 <u>Usage Charges</u>

When charges are applied on a time of day basis, the following rate periods and conditions are applicable.

- 4.1.1 Rate periods Day, Evening and Night/Weekend rate periods apply to 1+ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM, Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including 11:00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including 5:00 PM Sunday. On holidays, the Evening rate applies unless a lower rate would normally apply.
- 4.1.2 Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location. Calls initiated during one time period and ending during a different period will be billed for the usage during each time period at the rates applicable to that time period.

### 4.2 <u>Method of Computing Charges</u>

Charges for each call are totaled by rate period. If the computed charges include a fraction of a mill, the fraction is rounded down to the next whole mill (e.g., \$1.4266 would be rounded down to \$1.426).

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

CANCELLED May 14, 2016 Missouri Public Service Commission XD-2016-0274

NOV 4 1996

#### SECTION 4 - RATES

MISSOURI Public Service Commission

### 4.1 <u>Usage Charges</u>

When charges are applied on a time of day basis, the following rate periods and conditions are applicable.

- A.1.1 Rate periods Day, Evening and Night/Weekend rate periods apply to 1+ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM, Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including 11:00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including 5:00 PM Sunday. On holidays, the Evening rate applies unless a lower rate would normally apply.
- 4.1.2 Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location. Calls initiated during one time period and ending during a different period will be billed for the usage during each time period at the rates applicable to that time period.

### 4.2 Method of Computing Charges

Charges for each call are totaled by rate period. If the computed charges include a fraction of a mill, the fraction is rounded down to the next whole mill (e.g., \$1.4266 would be rounded down to \$1.426).

CAMORILED

DEC 0 9 2002

ISSUED: November 4, 1996

Public State ... Effective:

Effective: December 1992

DEC 25 1996

ISSUED BY:

Philip E. Balevre, President

NEW CENTURY TELECOM, INC. CORPORATION

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

DEC 25 1996

FILED

97-184
MO. PUBLIC SERVICE COMMA

M.P.S.C. No. 1 Second Revised Page No. 22 Cancels First Revised Page No. 22

### SECTION 4 - RATES (Cont'd.)

4.3 Reserved For Future Use

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ISSUED: April 28, 2003 Effective: May 28, 2003

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

CANCELLED
May 14, 2016
Missouri Public
Service Commission
XD-2016-0274

SECTION 4 - RATES (Cont'd.)

Missouri Public Service Commission

4.3 <u>1+ Dial-Up Rates</u>

RECD OCT 23 2002

- 4.3.1 No charge is made for an uncompleted call.
- 4.3.2 1+ Dial-Up Rates are determined on a per-minute or fraction thereof basis without regard to time of day or day of week and are distance insensitive. Minimum call duration is one (1) minute and duration is measured in one (1) minute increments thereafter.
- 4.3.3 newCALL 1+ Dial-Up Rates

Per Minute

\$0.1905

CANCELLED

4.3.4 TelePoint Calling Card Rates

Per Minute

\$0.2500

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Public Services Commission

An automatic connection charge of \$0.2500 per call applies.

4.3.5 TELE\*CARD, TELE\*CARD GOLD, JACKPOT\$ Prepaid Phone Card Rates

Per Minute

\$0.3300

Missouri Public Service Commission

FILED DEC 09 2002

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President
NEW CENTURY TELECOM, INC.
8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

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### SECTION 4 - RATES (Cont'd.)

NOV 4 1996

4.3 <u>1+ Dial-Up Rates</u>

MISSOURI Public Service Commission

- 4.3.1 No charge is made for an uncompleted call.
- 4.3.2 1+ Dial-Up Rates are determined on a per-minute or fraction thereof basis without regard to time of day or day of week and are distance insensitive. Minimum call duration is one (1) minute and duration is measured in one (1) minute increments thereafter.
- 4.3.3 newCALL 1+ Dial-Up Rates

Per Minute

CANCELLED

\$0.1905

DEC 0 9 2002

4.3.4 TelePoint Calling Card Rates

Per Minute

\$0.2500

An automatic connection charge of \$0.2500 per call applies.

4.3.5 TELE\*CARD, TELE\*CARD GOLD, JACKPOT\$ Prepaid Phone Card Rates

Per Minute

\$0.3300

ISSUED: November 4, 1996

Effective: December 25, 1996

**ISSUED BY:** 

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102 PILED

DEC 25 1996 9 7 - 1 8 4 MO. PUBLIC SERVICE COMM

M.P.S.C. No. 1 Second Revised Page No. 23 Cancels First Revised Page No. 23

### SECTION 4 - RATES (Cont'd.)

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ISSUED: April 28, 2003

Effective: May28, 2003

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

CANCELLED
May 14, 2016
Missouri Public
Service Commission
XD-2016-0274

M.P.S.C. No. 1 First Revised Page No. 23 Cancels Original Page No. 23

### SECTION 4 - RATES (Cont'd.)

4.3.6 newWATS 800/888 Inbound Service Rates

Missouri Public Service Commission

Per Minute

**RECD OCT 23 2002** 

\$0.1500

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FILED DEC 09 2002

\*Certain Material Formerly Appearing On This Page Now Appears On Original Page No. 24\*

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

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### SECTION 4 - RATES (Cont'd.)

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4.3.6 newWATS 800/888 Inbound Service Rates

NOV 4 1996

Per Minute

MISSOURI
Public Service Commission

\$0.1500

### 4.4 Special Promotions and Discounts

The Company will, from time to time, offer special promotions to its customers, which may waive, reduce, or credit certain tariffed charges. These promotions will be for the purposes of bettering the Company's overall service to the customer. Rates and conditions for each specific promotion will be published in this tariff schedule. All promotions will be subject to prior notification and approval of the Missouri Public Service Commission.

CANCELLED

DEC 0 9 2002 SRS 23

ISSUED: November 4, 1996

Effective: December 25, 1996

ISSUED BY:

Philip E. Balevre, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102 PILED

DEC 25 1996 9 7 - 1 8 4 MO. PUBLIC SERVICE COMMIS

### SECTION 4 - RATES (Cont'd.)

#### 4.4 UniRate Plan

Company's UniRate Plan provides jurisdictionally insensitive rates for interstate (state-to-state) and intrastate (in-state) 1+ calls. Recurring charges apply. A one time non-recurring charge of \$6.90 applies at service inception. Rates are time-of-day and distance insensitive. All charges are billed in full minute increments and are rounded to the next full minute increment. For the first and each additional minute or fraction thereof, the following recurring charges apply:

Rate Per Minute

Customer Support

& CPNI Security

\$0.15

\$0.000208

### 4.5 Perfect 10® Rate Plan.

Company's Perfect 10® Rate Plan provides jurisdictionally insensitive rates for interstate (state-to-state) and intrastate (in-state) 1+ calls for a specified monthly calling allowance. Rates are also time-of-day and distance insensitive. Allocated call duration is billed in full minute increments rounded to the next full minute increment. Call duration for calls above allocation are billed every 6 seconds and rounded to the next full minute increment or 15 cents per minute.

Allocated Calling Allowance

1<sup>st</sup> 100 Minutes

Minimum Monthly Charge

**Unlimited Calling** 

Over Allocation

\$10.00

\$0.015

(or 15 cents per minute)

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

### SECTION 4 - RATES (Cont'd.)

#### 4.6 Blended Rate Plan

Company's Blended Rate Plan offers 1+ calls at jurisdictionally sensitive rates featuring below market rates for state-to-state calls combined with a uniform in-state rate available under this combination offering across the country. Rates are also time-of-day and distance insensitive. Billing is in one minute increments and is rounded to the next full increment. Total call usage is aggregated and rates are applied based on the jurisdictional destination of the call at the following rates. A monthly fee of \$4.95 applies. (N)

For calls terminating out-of-state:

\$0.05

For calls terminating in-state:

\$0.15

#### 4.7 The Buddy Plan<sup>TM</sup>

Company's "Buddy Plan" offers 1+ calling for specified optional monthly calling allowances when calling another NCT customer ("Buddy"). Rates are time-of-day and distance insensitive. Billing is in full minute increments and are rounded to the next full minute increment. Call duration for calls above your Buddy allocation and all calls to non-NCT customers are billed every 6 seconds and rounded to the next full minute increment or 15 cents per minute.

Best Buddy Allowance (1 <sup>st</sup> 435 Minutes)	Additional Best Buddy Calls (Unlimited)	All Other Calls (Unlimited)
\$19.50	\$0.015 (or 15 cents per minute)	\$0.015 (or 15 cents per minute)
Good Buddy Allowance (1 <sup>st</sup> 215 Minutes)	Additional Good Buddy Calls (Unlimited)	All Other Calls (Unlimited)
\$10.50	\$0.015 (or 15 cents per minute)	\$0.015 (or 15 cents per minute)

ISSUED: April 28, 2003

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC.

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

**CANCELLED** May 14, 2016 Missouri Public **Service Commission** XD-2016-0274

**FILED** Missouri Public Service Commission

Effective: May 28, 2003

SECTION 4 - RATES (Cont'd.)

Missouri Public Service Commiccion

**RECD OCT 23 2002** 

### 4.6 Blended Rate Plan

Company's Blended Rate Plan offers 1+ calls at jurisdictionally sensitive rates featuring below market rates for state-to-state calls combined with a uniform in-state rate available under this combination offering across the country. Rates are also time-of-day and distance insensitive. Billing is in one minute increments and is rounded to the next full increment. Total call usage is aggregated and rates are applied based on the jurisdictional destination of the call at the following rates.

\$0.05

\$0.15

For calls terminating out-of-state:

For calls terminating in-state:

CANCELLED

Public Service Commission

(or 15 cents per minute)

Effective: December 9, 2002

MAY 28 2003

### 4.7 The Buddy Plan<sup>TM</sup>

Company's "Buddy Plan" offers 1+ calling for specified optional monthly calling allowances when calling another NCT customer ("Buddy"). Rates are time-of-day and distance insensitive. Billing is in full minute increments and are rounded to the next full minute increment. Call duration for calls above your Buddy allocation and all calls to non-NCT customers are billed every 6 seconds and rounded to the next full minute increment or 15 cents per minute.

Best Buddy Allowance (1 <sup>st</sup> 435 Minutes)	Additional Best Buddy Calls (Unlimited)	All Other Calls (Unlimited)
\$19.50	\$0.015 (or 15 cents per minute)	\$0.015 (or 15 cents per minute)
Good Buddy Allowance (1 <sup>st</sup> 215 Minutes)	Additional Good Buddy Calls (Unlimited)	All Other Calls Missouri Public (Unlimited) Service Commission FLED DEC 09 2002
\$10.50	\$0.015	\$0.015

ISSUED: October 23, 2002

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

(or 15 cents per minute)

McLean, Virginia 22102

### SECTION 4 - RATES (Cont'd.)

### 4.8 <u>Sunrise/Sunset Calling Plans</u>

Company's Sunrise/Sunset Calling Plan<sup>TM</sup> offers 1+ calls at jurisdictionally sensitive rates featuring below market rates based on the jurisdictional nature of the call combined with a uniform outré-jurisdictional nature of the call and is available under this combination offering across the country. Rates are time-of-day sensitive but distance insensitive. Billing is in full minute increments and are rounded to the next full minute increment. A recurring charge applies. Total call usage is aggregated and rates applied based on the jurisdictional destination of the call at the following rates. You may select either the Sunrise or the Sunset Plan depending on your calling patterns. Your selection must be in writing or verified by taped recording. All charges are billed in full minute increments and are rounded to the next full minute increment. For the first and each additional minute or fraction thereof, the following recurring charges apply.

### Sunrise Rates:

For calls terminating in-state between 8:00 am and 6:00 pm: \$0.050000 With calls terminating in-state between 6:01pm and 7:59 am: \$0.150000 With calls terminating state-to-state between 8:00 am and 6:00pm: \$0.050000 With calls terminating state-to-state between 6:01 pm and 7:59 am: \$0.150000 Customer Support: \$0.000118

#### Sunset Rates:

For calls terminating in-state between 8:00 am and 6:00 pm: \$0.150000 With calls terminating in-state between 6:01pm and 7:59 am: \$0.050000 With calls terminating state-to-state between 8:00 am and 6:00pm: \$0.150000 With calls terminating state-to-state between 6:01 pm and 7:59 am: \$0.050000 Customer Support: \$0.000118

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

CANCELLED May 14, 2016 Missouri Public Service Commission XD-2016-0274

### SECTION 4 - RATES (Cont'd.)

4.8.1 <u>Sunrise/Sunset II Calling Plan.</u> Company's Sunrise/Sunset II Calling Plan<sup>TM</sup> offers 1+ calls featuring rates based on the jurisdictional nature of the call and is available under this combination offering across the country. Rates are time-of-day sensitive but distance insensitive. Billing is in full minute increments and are rounded to the next full minute increment. A recurring charge applies. Total call usage is aggregated and rates applied based on the jurisdictional destination of the call at the following rates. You may select either the Sunrise II or the Sunset II Plan depending on your calling patterns. For the first and each additional minute or fraction thereof, the following recurring charges apply.

#### Sunrise II Rates:

For calls terminating in-state between 8:00 am and 6:00 pm	
With calls terminating in-state between 6:01pm and 7:59 am	0.14
With calls terminating state-to-state between 8:00 am and 6:00pm	0.07
With calls terminating state-to-state between 6:01 pm and 7:59 am	
Monthly Recurring Fee	5.10

#### Sunset II Rates:

For calls terminating in-state between 8:00 am and 6:00 pm	
With calls terminating in-state between 6:01pm and 7:59 am	0.07
With calls terminating state-to-state between 8:00 am and 6:00pm	0.14
With calls terminating state-to-state between 6:01 pm and 7:59 am	0.07
Monthly Recurring Fee	5.10

ISSUED: July 25, 2003 Effective: August 25, 2003

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

### SECTION 4 - RATES (Cont'd.)

### 4.9 Special Promotions and Discounts

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The Company will, from time to time, offer special promotions to its customers, which may waive, reduce, or credit certain tariffed charges. These promotions will be for the purposes of bettering the Company's overall service to the customer. Rates and conditions for each specific promotion will be published in this tariff schedule. All promotions will be subject to prior notification and approval of the Missouri Public Service Commission.

### 4.10 <u>Directory Assistance Charge</u>

(T)

\$0.55/call

### 4.11 Late Payment Charge

(T)

A late fee of 1.5% per month will be charged on any past due balance.

### 4.12 Returned Check Charge

(T)

A charge equal to the charges incurred by Company from the Local exchange Company is applied for any returned check, plus a handling fee of \$5.00.

ISSUED: July 25, 2003 Effective: August 25, 2003

**ISSUED BY:** 

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

CANCELLED May 14, 2016 Missouri Public Service Commission XD-2016-0274

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### SECTION 4 - RATES (Cont'd.)

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### 4.8 Special Promotions and Discounts

The Company will, from time to time, offer special promotions to its customers, which may waive, reduce, or credit certain tariffed charges. These promotions will be for the purposes of bettering the Company's overall service to the customer. Rates and conditions for each specific promotion will be published in this tariff schedule. All promotions will be subject to prior notification and approval of the Missouri Public Service Commission.

4.9 <u>Directory Assistance Charge</u>

(N)

(N)

\$0.55/call

### 4.10 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

### 4.11 Returned Check Charge

A charge equal to the charges incurred by Company from the Local exchange Company is applied for any returned check, plus a handling fee of \$5.00.

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ISSUED: April 28, 2003

Effective: May 28, 2003

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

Missouri Public Service Commission

FILED MAY 28 2003

# Material Appearing On This Page Formerly Appeared On Original Page Missouri Public Service Commission

SECTION 4 - RATES (Cont'd.)

**RECD OCT 23 2002** 

### 4.8 Special Promotions and Discounts

The Company will, from time to time, offer special promotions to its customers, which may waive, reduce, or credit certain tariffed charges. These promotions will be for the purposes of bettering the Company's overall service to the customer. Rates and conditions for each specific promotion will be published in this tariff schedule. All promotions will be subject to prior notification and approval of the Missouri Public Service Commission.

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MAY 28 2003 15/25 24 Public Service Commission

> Missouri Public Service Commission

FLED DEC 09 2002

ISSUED: October 23, 2002

Effective: December 9, 2002

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

### **SECTION 5 - PROMOTIONAL**

### 5.1 Five's Are Wild Promotion

If you order service between April 12, 2004 and July 12, 2004 you will receive 50 free minutes per month of long distance calling for the 10 months following your third month of service for a total of 500 free minutes of long distance calling. A monthly charge of \$5.00 applies.

ISSUED: March 12, 2004

Effective: April 12, 2004

**ISSUED BY:** 

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

CANCELLED May 14, 2016 Missouri Public Service Commission XD-2016-0274

M.P.S.C. No. 1

Third Revised Page No. 25

Cancels Second Revised Page No. 25

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### **SECTION 5 - PROMOTIONAL**

REC'D DEC 12 2003

5.1 Five's Are Wild Promotion

Service Commission

If you order service between January 12, 2004 and April 12, 2004 you will receive 50 free minutes per month of long distance calling for the 10 months following your third month of service for a total of 500 free minutes of long distance calling. A monthly charge of \$5.00 applies.

**CANCELLED** 

APR 1 2 2004 4/th RS 25

Public Service Commission

ISSUED: December 12, 2003

Effective: January 12, 2004

**ISSUED BY:** 

Karyn Bartel, President

NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

Missouri Public Service Commission

FILED JAN 18 2004

M.P.S.C. No. 1 Second Revised Page No. 25 Cancels First Revised Page No. 25

Missouri Public

### SECTION 5 - PROMOTIONAL

**REC'D SEP 1 6 2003** 

5.1 Five's Are Wild Promotion

Service Commission

If you order service between October 16, 2003 and January 14, 2004 you will receive 50 free minutes per month of long distance calling for the 10 months following your third month of service for a total of 500 free minutes of long distance calling. A monthly charge of \$5.00 applies.

CANCELLED

Public Service Commission

ISSUED: September 16, 2003

Effective: October 16, 2003

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC.

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

Missouri Public Service Commission

FILED OCT 16 2003

M.P.S.C. No. 1 First Revised Page No. 25 Cancels Original Page No. 25

### SECTION 5 - PROMOTIONAL

Missouri Public Service Commission

REC'N JUN 17 2003

### 5.1 Five's Are Wild Promotion

If you order service between July 17, 2003 and October 13, 2003 you will receive 50 free minutes per month of long distance calling for the 10 months following your third month of service for a total of 500 free minutes of long distance calling. A monthly charge of \$5.00 applies.

CANCELLED

OCT 1 6 2003

Public Service Commission

ISSUED: June 17, 2003

Effective: July 17, 2003

ISSUED BY:

Karyn Bartel, President

NEW CENTURY TELECOM, INC.

8180 Greensboro Drive, Suite 700

McLean, Virginia 22102

Missouri Public Service Commission

FILED JUL 17 2003

M.P.S.C. No. 1 Original Page No. 25

Missouri Public Service Commission

\*All Material On This Page Is New\*

**RECD MAR 24 2003** 

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**SECTION 5 - PROMOTIONAL** 

5.1 Five's Are Wild Promotion

If you order service between April 23, 2003 and July 22, 2003 you will receive 50 free minutes per month of long distance calling for the 10 months following your third month of service for a total of 500 free minutes of long distance calling. A monthly charge of \$5.00 applies.

CANCELLED

JUL 17 2000 Spice Commission

ISSUED: March 24, 2003

Effective: April 23, 2003

ISSUED BY:

Karyn Bartel, President NEW CENTURY TELECOM, INC. 8180 Greensboro Drive, Suite 700 McLean, Virginia 22102

Missouri Public Service Commission

FLED APR 23 2003