



102 3rd St. P.O. Box 127 Alma, MO 64001
Office: (660) 674-2297 Fax: (660) 674-2613

April __, 2012

Dear Alma Telephone Customer:

Thank you for being a customer of Alma Telephone Company. This message is to notify you that, pursuant to an Order of the Federal Communications Commission, effective June 1, 2013 Alma will be raising its local rate for residential customers to \$14.00 per month, and for business customers to \$18.00 per month.

As we indicated last year, this increase is required by a November 18, 2011 Order of the Federal Communications Commission.

In order to offset the impact of this local rate, Alma is offering customers a credit of up to \$4.00 per month towards the purchase of custom calling features such as Automatic Callback, Automatic Recall, Call Forwarding, Call Hold, Call Waiting, Distinctive Ring/Directory Number, Speed Calling, Three Way Calling, Wakeup Call, Calling Name Delivery, and Calling Number Delivery. This credit will apply to new, existing, or upgrades to existing packages. In addition, Alma will waive the installation or change charges for custom calling package purchases or changes ordered between June 1, 2013 and August 31, 2013.

Enclosed is a summary of the custom calling packages available. If you decide to select or change a package, please contact our business office at 660-674-2297 to make your selection or change.

Thank you for your business.

Sincerely,

Adolf L. Heins
Interim Manager

Enclosures: (2)