

# McDonald County Telephone Company

## Customer Notice

The Federal Communications Commission (FCC) has mandated McDonald County Telephone Company to increase its local service rate from \$10.00 to \$14.00 per month effective June 1, 2013. This action is part of the FCC's larger project of Federal Reform to the country's telecommunications network.

In an effort to help offset the increased local service rate, we are eliminating toll calls between the exchanges of Anderson, Jane and Pineville. As a result, all customers will be able to call Pineville, Anderson or Jane with no long distance charges associated with these calls. In addition, we are canceling the Optional Extended Area Service (OEAS) plans that many of you subscribe to. Customers who currently subscribe to these plans will realize a savings of \$3.95 per month for residential customers and \$5.95 per month for business. Other customers will save money by no longer paying toll charges for calls between the McDonald County Telephone Company exchanges of Anderson, Jane and Pineville.

The McDonald County Telephone Company is also making changes to various other rates for services. Many of our popular calling features will be available at no charge.

<u>Service</u>	<u>Existing Rate Per Month</u>	<u>Revised Rate Per Month</u>
Calling Number Delivery	\$5.00	\$2.50
Favorite Features Package	\$8.00	\$5.00
Residential OEAS	\$3.95	\$0.00
Business OEAS	\$5.95	\$0.00
Call Waiting	\$3.50	\$0.00
Call Waiting ID	\$2.00	\$0.00
Call Forwarding	\$2.00	\$0.00
Three Way Calling	\$3.50	\$0.00
Speed Call 8	\$3.00	\$0.00
Speed Call 30	\$4.00	\$0.00
Teen Line	\$3.00	\$0.00
Call Forward Busy	\$2.50	\$0.00
Automatic Callback	\$3.50	\$0.00
Automatic Recall	\$3.50	\$0.00
Distinctive Ring	\$3.50	\$0.00
Selective Call Acceptance	\$3.50	\$0.00
Selective Call Forwarding	\$3.50	\$0.00
Selective Call Rejection	\$3.50	\$0.00

If you have any questions regarding these rate changes, please contact our customer service office at 417-223-4313.