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October 28, 2014

Dear American Broadband Telephone Customer:

Effective December 1, 2014, the price for local telephone service will increase from \$14 to \$16 per line. This is a required adjustment by the FCC to comply with the mandated rate floor for Missouri.

In an effort to maintain your current price, American Broadband will offer the same low rate for bundled service. If you do not currently subscribe to a bundle, but carry telephone service and an additional American Broadband service, such as Internet, or cable TV, you may be eligible for a multi-service discount of \$2.

To find out more information about our bundled options including lifeline bundles, or our multi-service discount option, please give us a call at 1-888-438-4490.

Sincerely,

Jane Sattuland

Jane Sutherland Customer Operations Manager American Broadband