

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

16. Sage-to-Sage Long Distance Calling

Effective October 1, 2005, residential Sage customers may place unlimited 1+, direct-dialed long distance calls to other residential Sage customers at no additional charge. The called party must have an active Sage telephone number at the time the call is placed. Sage-to-Sage Long Distance Calling minutes are not deducted from allotted long distance usage allowances in Sage bundled packages. Calls will be itemized on the customer's bill as Sage-to-Sage calls. No credits will be issued for unused long distance minutes.

Sage-to-Sage Long Distance Calling is limited to use for residential voice applications. Basic Local Service Customers are not eligible for this offer. Customers must be subscribed to Sage's local, intraLATA toll and interLATA long-distance services. No commercial use of any form is permitted for this unlimited service offering. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance.

17. Sage Select

Sage Select is a program offered to qualifying residential Sage customers. To qualify for the Sage Select program, a Sage customer must be subscribed to a bundled Sage product which includes local, intraLATA and interLATA long distance services and a minimum of two features. Customers must have had an active account with Sage for a minimum of nine (9) consecutive months and have paid the full amount due for each invoiced month on or before the monthly invoice due date. In order to remain a member of Sage Select, customers must keep their account in good payment standing. Effective November 26, 2007 new customers entering the Sage Select program will need to establish an auto pay method of payment in order to enter the Sage Select program. This would include recurring credit card payment or recurring e-check payments.

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Sage Select benefits include:

- Service anniversary gift;
- Ongoing plan optimization assistance;
- Free holiday long distance calling (Thanksgiving Day, Mother's Day, Father's Day, and Valentine's Day);
- Installation Fee waiver for additional lines and moves.

Sage reserves the right to cancel or modify this program at any time.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)16. Sage-to-Sage Long Distance Calling

Effective October 1, 2005, residential Sage customers may place unlimited 1+, direct-dialed long distance calls to other residential Sage customers at no additional charge. The called party must have an active Sage telephone number at the time the call is placed. Sage-to-Sage Long Distance Calling minutes are not deducted from allotted long distance usage allowances in Sage bundled packages. Calls will be itemized on the customer's bill as Sage-to-Sage calls. No credits will be issued for unused long distance minutes.

Sage-to-Sage Long Distance Calling is limited to use for residential voice applications. Basic Local Service Customers are not eligible for this offer. Customers must be subscribed to Sage's local, intraLATA toll and interLATA long-distance services. No commercial use of any form is permitted for this unlimited service offering. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance. (CT)

17. Sage Select

Sage Select is a program offered to qualifying residential Sage customers. To qualify for the Sage Select program, a Sage customer must be subscribed to a bundled Sage product which includes local, intraLATA and interLATA long distance services and a minimum of two features. Customers must have had an active account with Sage for a minimum of nine (9) consecutive months and have paid the full amount due for each invoiced month on or before the monthly invoice due date. In order to remain a member of Sage Select, customers must keep their account in good payment standing.

Sage Select benefits include:

- Service anniversary gift;
- Ongoing plan optimization assistance;
- Free holiday long distance calling (Thanksgiving Day, Mother's Day, Father's Day, and Valentine's Day);
- Installation Fee waiver for additional lines and moves.

Sage reserves the right to cancel or modify this program at any time.

Issued: March 30, 2007

Effective: May 1, 2007

Issued By:
Robert W. McCausland
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CANCELLED
November 26, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10718

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)16. Sage-to-Sage Long Distance Calling

Effective October 1, 2005, residential Sage customers may place unlimited 1+, direct-dialed long distance calls to other residential Sage customers at no additional charge. The called party must have an active Sage telephone number at the time the call is placed. Sage-to-Sage Long Distance Calling minutes are not deducted from allotted long distance usage allowances in Sage bundled packages. Calls will be itemized on the customer's bill as Sage-to-Sage calls. No credits will be issued for unused long distance minutes.

Sage-to-Sage Long Distance Calling is limited to use for residential voice applications. Customers must be subscribed to Sage's local, intraLATA toll and interLATA long-distance services. No commercial use of any form is permitted for this unlimited service offering. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance.

17. Sage Select

Sage Select is a program offered to qualifying residential Sage customers. To qualify for the Sage Select program, a Sage customer must be subscribed to a bundled Sage product which includes local, intraLATA and interLATA long distance services and a minimum of two features. Customers must have had an active account with Sage for a minimum of nine (9) consecutive months and have paid the full amount due for each invoiced month on or before the monthly invoice due date. In order to remain a member of Sage Select, customers must keep their account in good payment standing.

Sage Select benefits include:

- Service anniversary gift;
- Ongoing plan optimization assistance;
- Free holiday long distance calling (Thanksgiving Day, Mother's Day, Father's Day, and Valentine's Day);
- Installation Fee waiver for additional lines and moves.

(RT)
(RT)

Sage reserves the right to cancel or modify this program at any time.

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Allen, Texas 75013-2789

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Service Commission

MO10603

Cancelled
May 1, 2007

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)16. Sage-to-Sage Long Distance Calling

Effective October 1, 2005, residential Sage customers may place unlimited 1+, direct-dialed long distance calls to other residential Sage customers at no additional charge. The called party must have an active Sage telephone number at the time the call is placed. Sage-to-Sage Long Distance Calling minutes are not deducted from allotted long distance usage allowances in Sage bundled packages. Calls will be itemized on the customer's bill as Sage-to-Sage calls. No credits will be issued for unused long distance minutes.

Sage-to-Sage Long Distance Calling is limited to use for residential voice applications. Customers must be subscribed to Sage's local, intraLATA toll and interLATA long-distance services. No commercial use of any form is permitted for this unlimited service offering. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance.

17. Sage Select

Sage Select is a program offered to qualifying residential Sage customers. To qualify for the Sage Select program, a Sage customer must be subscribed to a bundled Sage product which includes local, intraLATA and interLATA long distance services and a minimum of two features. Customers must have had an active account with Sage for a minimum of nine (9) consecutive months and have paid the full amount due for each invoiced month on or before the monthly invoice due date. In order to remain a member of Sage Select, customers must keep their account in good payment standing.

Sage Select benefits include:

- Service anniversary gift;
- Ongoing plan optimization assistance;
- Free holiday long distance calling (Thanksgiving Day, Mother's Day, Father's Day, and Valentine's Day);
- Installation Fee waiver for additional lines and moves; and
- Order Processing Fee waiver for changes to customer plans.

Sage reserves the right to cancel or modify this program at any time.

(AT)

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April 1, 2006
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Missouri Public
Service Commission

MOI0513

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

18. Vacation Service

Vacation Service allows customers a discount when they are not using their local residential bundled service. Customers will be eligible for Vacation Service after two months of service and if their account is in good standing. The minimum period for Vacation Service is one month and the maximum length of time the discount can be applied is six consecutive months per year. Customers can only receive the discount one time per year based on the customer's anniversary date. A one time fee applies to initiate the Vacation Service. The Vacation Service may be disconnected upon notification by the customer or at the end of six months, whichever occurs first. Lines on the Vacation Service will be blocked from making long distance calls during the period of the discount.

(A) Nonrecurring Charge \$25.00

(B) Monthly Recurring Discount for Initial Line

50% Off of the bundled service monthly rate. Credit amount does not include any additional charges for optional features, long distance, or other services & fees. (CT)

(C) Monthly Recurring Discount for Each Additional Line

50% Off of the bundled service monthly rate. Credit amount does not include any additional charges for optional features, long distance, or other services & fees. (CT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)

18. Vacation Service

Vacation Service allows customers a discount when they are not using their local residential bundled service. Customers will be eligible for Vacation Service after two months of service and if their account is in good standing. The minimum period for Vacation Service is one (1) month and the maximum length of time the discount can be applied is 6 consecutive months per year. Customers can only receive the discount one time per year based on the customer's anniversary date. A one time fee applies to initiate the Vacation Service. The Vacation Service may be disconnected upon notification by the customer or at the end of 6 months, whichever occurs first. Lines on the Vacation Service will be blocked from making long distance calls during the period of the discount.

(A) Nonrecurring Charge \$25.00

(B) Monthly Recurring Discount for Initial Line

50% of the bundled service monthly rate. Credit amount does not include any additional charges for optional features, long distance, or other services & fees.

(C) Monthly Recurring Discount for Each Additional Line

50% of the bundled service monthly rate. Credit amount does not include any additional charges for optional features, long distance, or other services & fees.

(AT)

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

19. [Reserved for Future Use]

(RT)

(RT)

20. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available SmartValue, Preferred Value, or Nationwide Value plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit.

(CT)

(CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

19. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, EZChoice Plan, ValueChoice Plan, Nationwide Plan, or international plan, are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

(CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

20. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available ValueChoice plan, Nationwide plan, or EZChoice plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)19. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, or international plan, are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

20. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available ValueChoice plan, Nationwide plan, or EZChoice plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)19. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, or international plan, are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

20. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available ValueChoice plan, Sage Nationwide Calling plan, Simply Savings plan, international plan, or Sage Budget Service Plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. (CT)

SECTION 3 - DESCRIPTION OF SERVICES3 1 Telecommunications Services (cont'd)3 1 4 Local Service Plans (cont'd)3 1 4 A Residential (cont'd)19 Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, or international plan, are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

20 Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings plan, international plan, or Sage Budget Service Plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)19. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, or international plan, are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

20. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings plan or international plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

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CANCELLED
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FILED
Missouri Public
Service Commission

MOI0812

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)19. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings or Metropolitan plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. (CT)
(CT)

20. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings Preferred plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit. (CT)
(CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. (CT)
(CT)

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

19. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings or Metropolitan plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

20. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings or Metropolitan plan are eligible for a credit on their bundled service. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

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MOI0608

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

21. Sage Simply Savings Unlimited

The Sage Simply Savings Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Personalized Ring
Selective Call Forwarding	

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands
- Discounted pricing for additional services:
 - Basic Voice Mail - \$4.95
 - Enhanced Voice Mail - \$5.95
 - eSageLink Dial Up - \$9.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited long distance minutes. Effective November 1, 2009, this plan is no longer available for new customers. Residential customers with this service prior to November 1, 2009 may remain on this plan.

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Sage Simply Savings Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

21. Sage Simply Savings Unlimited

The Sage Simply Savings Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Personalized Ring
Selective Call Forwarding	

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands
- Discounted pricing for additional services:
 - Basic Voice Mail - \$4.95
 - Enhanced Voice Mail - \$5.95
 - eSageLink Dial Up - \$9.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited long distance minutes.

Sage Simply Savings Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

21. Sage Simply Savings Unlimited

The Sage Simply Savings Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Personalized Ring
Selective Call Forwarding	

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands
- Discounted pricing for additional services:
 - Basic Voice Mail - \$4.95
 - Enhanced Voice Mail - \$5.95
 - eSageLink Dial Up - \$9.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited long distance minutes.

Sage Simply Savings Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

22. Sage Simply Savings Preferred

The Sage Simply Savings Preferred Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- A choice of any of the following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Personalized Ring
Selective Call Forwarding	

- 300 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.04 rate.
- Discounted pricing for additional services:
 - Basic Voice Mail - \$4.95
 - Enhanced Voice Mail - \$5.95
 - eSageLink Dial Up - \$12.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month. Effective November 1, 2009, this plan is no longer available for new customers. Residential customers with this service prior to November 1, 2009 may remain on this plan.

(AT)
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(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

22. Sage Simply Savings Preferred

The Sage Simply Savings Preferred Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- A choice of any of the following Custom Calling Features – Free:

- | | |
|---------------------------|-------------------|
| Auto Redial | Call Waiting |
| Call Blocker | Speed Calling 8 |
| Call Forwarding | Three-Way Calling |
| Call Return | Call Waiting ID |
| Priority Call | Personalized Ring |
| Selective Call Forwarding | |

- 300 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.04 rate.
- Discounted pricing for additional services:
 - Basic Voice Mail - \$4.95
 - Enhanced Voice Mail - \$5.95
 - eSageLink Dial Up - \$12.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

22. Sage Simply Savings Preferred

The Sage Simply Savings Preferred Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- A choice of any of the following Custom Calling Features – Free: (CT)

Auto Redial	Call Waiting
Call Blocker	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Personalized Ring
Selective Call Forwarding	

- 300 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.04 rate.
- Discounted pricing for additional services:
 - Basic Voice Mail - \$4.95
 - Enhanced Voice Mail - \$5.95
 - eSageLink Dial Up - \$12.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

22. Sage Simply Savings Preferred

The Sage Simply Savings Preferred Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- A choice of 3 of the following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Personalized Ring
Selective Call Forwarding	

- 300 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.04 rate.
- Discounted pricing for additional services:
 - Basic Voice Mail - \$4.95
 - Enhanced Voice Mail - \$5.95
 - eSageLink Dial Up - \$12.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

23. Sage Simply Savings Essentials

The Sage Simply Savings Essentials Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1 of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- 90 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month. Effective November 1, 2009, this plan is no longer available for new customers. Residential customers with this service prior to November 1, 2009 may remain on this plan.

(AT)
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(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

23. Sage Simply Savings Essentials

The Sage Simply Savings Essentials Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1 of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- 90 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

23. Sage Simply Savings Essentials

The Sage Simply Savings Essentials Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1 of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- 90 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

24. Sage Simply Savings Essentials - Features

The Sage Simply Savings Essentials – Features Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1 of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- Choice of one of the following offers:
 - Basic Voicemail for \$4.95
 - Enhanced Voicemail for \$5.95
 - eSageLink Dial Up internet for \$12.95
 - Sage Security Package including:
 - Toll Restriction, Anonymous Call Rejection, Call Waiting ID, Three-Way Calling, Call Block, and Call Forwarding
- Metropolitan Calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Effective November 1, 2009, this plan is no longer available for new customers. Residential customers with this service prior to November 1, 2009 may remain on this plan. (AT)
|
(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

24. Sage Simply Savings Essentials - Features

The Sage Simply Savings Essentials – Features Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1 of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- Choice of one of the following offers:
 - Basic Voicemail for \$4.95
 - Enhanced Voicemail for \$5.95
 - eSageLink Dial Up internet for \$12.95
 - Sage Security Package including:
 - Toll Restriction, Anonymous Call Rejection, Call Waiting ID, Three-Way Calling, Call Block, and Call Forwarding
- Metropolitan Calling where available at an additional charge

Eligibility: This plan is available to residential customers only.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

24. Sage Simply Savings Essentials - Features

The Sage Simply Savings Essentials – Features Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- Choice of one of the following offers:
 - Basic Voicemail for \$4.95
 - Enhanced Voicemail for \$5.95
 - eSageLink Dial Up internet for \$12.95
 - Sage Security Package including:
 - Toll Restriction, Anonymous Call Rejection, Call Waiting ID, Three-Way Calling, Call Block, and Call Forwarding (CT)
- Metropolitan Calling where available at an additional charge (CT)

Eligibility: This plan is available to residential customers only.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

24. Sage Simply Savings Essentials - Features

The Sage Simply Savings Essentials – Features Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1 of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- Choice of one of the following offers:
 - Basic Voicemail for \$4.95
 - Enhanced Voicemail for \$5.95
 - eSageLink Dial Up internet for \$12.95
 - Sage Security Package including:
 - Toll Restriction, Anonymous Call Rejection, Call Waiting ID, 3-Way Calling, Call Block, and Call Forwarding
- Metropolitan Calling where available at an additional charge

(CT)

Eligibility: This plan is available to residential customers only.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

24. Sage Simply Savings Essentials - Features

The Sage Simply Savings Essentials – Features Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of 1 of the following Custom Calling Features – Free:
 - Call Waiting ID
 - Three-way Calling
 - Call Forwarding
- Choice of one of the following offers:
 - Basic Voicemail for \$4.95
 - Enhanced Voicemail for \$5.95
 - eSageLink Dial Up internet for \$12.95
 - Sage Security Package including:
 - Toll Restriction, Anonymous Call Rejection, Call Waiting ID, 3-Way Calling, and Call Forwarding
- Metropolitan Calling where available at an additional charge

Eligibility: This plan is available to residential customers only.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

25. Recurring Credit Card Discount

Any Sage customer who initiates recurring credit card payments for their Sage phone bill is eligible for a monthly credit on their bundled service. To be eligible, the customer must return a completed recurring credit card authorization form from their Sage invoice with a valid credit card. Effective February 29, 2008 this plan is no longer available to new customers.

(AT)
(AT)

Customers who qualify will receive a one dollar discount on their phone bill for twelve months. Customer must be actively paying through recurring credit card at the time of the award in order to receive the credit.

26. Customer SAVE - \$5 Off For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service beginning November 1, 2006 may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive a credit of \$5 off their bundle price on the next three bills dated after the service is applied. Credit amount does not include any additional charges for optional features, long distance, or other services.

27. Customer SAVE - \$10 Off For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service beginning November 1, 2006 may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any Sage promotional offer.

28. Customer SAVE – Unlimited Long Distance For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service beginning November 1, 2006 may be eligible for a SAVE long distance offer if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive unlimited long distance minutes on the next three bills dated after the service is applied. Credit amount does not include any additional charges for optional features or other services.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

25. Recurring Credit Card Discount

Any Sage customer who initiates recurring credit card payments for their Sage phone bill is eligible for a monthly credit on their bundled service. To be eligible, the customer must return a completed recurring credit card authorization form from their Sage invoice with a valid credit card.

Customers who qualify will receive a one dollar discount on their phone bill for twelve months. Customer must be actively paying through recurring credit card at the time of the award in order to receive the credit.

26. Customer SAVE - \$5 Off For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service beginning November 1, 2006 may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive a credit of \$5 off their bundle price on the next three bills dated after the service is applied. Credit amount does not include any additional charges for optional features, long distance, or other services.

27. Customer SAVE - \$10 Off For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service beginning November 1, 2006 may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any Sage promotional offer.

28. Customer SAVE - Unlimited Long Distance For 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service beginning November 1, 2006 may be eligible for a SAVE long distance offer if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive unlimited long distance minutes on the next three bills dated after the service is applied. Credit amount does not include any additional charges for optional features or other services.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

29. Unlimited Long Distance for 5 Months Offer

New residential customers who subscribe the Preferred Value plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

30. [Reserved for Future Use]

(RT)

(RT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

29. Unlimited Long Distance for 5 Months Offer

New residential customers who subscribe to any currently available ValueChoice, ValuePlus or Simply Savings Preferred plans are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

30. \$5 Off Simply Savings Preferred

New residential customers who subscribe to any currently available Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a \$5 credit off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

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JC-2011-0230

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

29. Unlimited Long Distance for 5 Months Offer

New residential customers who subscribe to any currently available ValuePlus or Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers. (CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

30. \$5 Off Simply Savings Preferred

New residential customers who subscribe to any currently available Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a \$5 credit off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

29. Unlimited Long Distance for 5 Months Offer

New residential customers who subscribe to any currently available Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

30. \$5 Off Simply Savings Preferred

New residential customers who subscribe to any currently available Simply Savings Preferred plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a \$5 credit off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

31. Uniendo Familias Plan

The Uniendo Familias Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of one of the following Custom Calling Features – Free:
 - Wait & See
 - Three-way Calling
 - Call Forwarding
- Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to residential customers only. Effective December 16, 2009 the residential Uniendo Familias Plan has been discontinued for new Sage Customers. Residential Customers with this service prior to December 16, 2009 may remain on this plan. (CT)

- Metropolitan or Regional calling where available at an additional charge

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

31. Uniendo Familias Plan

The Uniendo Familias Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of one of the following Custom Calling Features – Free:
 - Wait & See
 - Three-way Calling
 - Call Forwarding
- Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to residential customers only.

- Metropolitan or Regional calling where available at an additional charge

Issued: October 24, 2008

Effective: November 23, 2008

CANCELLED
December 16, 2009
Missouri Public
Service Commission
JC-2010-0339

Issued By:
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Vice President and Secretary
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FILED
Missouri Public
Service Commission MOI0813
JC-2009-0289

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

31. Uniendo Familias Plan

The Uniendo Familias Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- A choice of one of the following Custom Calling Features – Free:
 - Wait & See
 - Three-way Calling
 - Call Forwarding
- Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to residential customers only.

- Metropolitan or Regional calling where available at an additional charge

(AT)

Issued: June 25, 2008

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Issued By:

Robert W. McCausland
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Service Commission
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Missouri Public
Service Commission MO10810

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

32. Customer SAVE - \$10 Off For 2 Months

Current Sage residential customers who contact Sage Telecom about discontinuing their service may be eligible for two credits of \$10 each on their phone bill if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing, and have a grandfathered service plan, or one of the Sage SmartValue, Preferred Value, or Nationwide Value plans. This credit may not be combined with any Sage promotional offer. (CT)

Customers who qualify will receive a credit of \$10 off their bundle price on the first bill after the service is applied and a second credit of \$10 on the third bill after the service is applied. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time. (CT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

32. Customer SAVE - \$10 Off For 2 Months

Current Sage residential customers who contact Sage Telecom about discontinuing their service beginning November 5, 2008 may be eligible for two credits of \$10 each on their phone bill if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing, and have a grandfathered service plan, one of the Simply Savings plans, or one of the Sage ValueChoice, EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any Sage promotional offer. (CT)

Customers who qualify will receive a credit of \$10 off their bundle price on the first bill after the service is applied and a second credit of \$10 on the third bill after the service is applied. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

Issued: November 2, 2010

Effective: December 1, 2010

CANCELLED
March 1, 2012
Missouri Public
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John Debus
Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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Missouri Public
Service Commission
JC-2011-0230

MOL1007

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

32. Customer SAVE - \$10 Off For 2 Months

Current Sage residential customers who contact Sage Telecom about discontinuing their service beginning November 5, 2008 may be eligible for two credits of \$10 each on their phone bill if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing, and have a grandfathered service plan, one of the Simply Savings plans, or one of the Sage EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any Sage promotional offer.

(CT)
(CT)

Customers who qualify will receive a credit of \$10 off their bundle price on the first bill after the service is applied and a second credit of \$10 on the third bill after the service is applied. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

32. Customer SAVE - \$10 Off For 2 Months

Current Sage residential customers who contact Sage Telecom about discontinuing their service beginning November 5, 2008 may be eligible for two credits of \$10 each on their phone bill if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing, and have a grandfathered service plan, one of the Simply Savings plans, or one of the EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any Sage promotional offer.

(CT)
(CT)

Customers who qualify will receive a credit of \$10 off their bundle price on the first bill after the service is applied and a second credit of \$10 on the third bill after the service is applied. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3 1 Telecommunications Services (cont'd)

3 1 4 Local Service Plans (cont'd)

3 1 4 A Residential (cont'd)

32 Customer SAVE - \$10 Off For 2 Months

(MT)

Current Sage residential customers who contact Sage Telecom about discontinuing their service beginning November 5, 2008 may be eligible for two credits of \$10 each on their phone bill if they agree to keep their phone services with Sage Telecom To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing, and have a grandfathered service plan or one of the Simply Savings plans This credit may not be combined with any Sage promotional offer

Customers who qualify will receive a credit of \$10 off their bundle price on the first bill after the service is applied and a second credit of \$10 on the third bill after the service is applied Credit amount does not include any additional charges for optional features, long distance, or other services Customer must be in good standing at the time the credit is issued to receive the credit Sage reserves the right to cancel this promotion at any time

(MT)

Material appearing on this page was previously located on Page 72

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. [Reserved for Future Use]

(RT)

(RT)

34. Free Month SAVE Offer

Current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have either a grandfathered service plan, a business type of service, or one of the Sage SmartValue, Preferred Value, or Nationwide Value plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE Offer per twelve (12) month period.

(CT)

(CT)

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their fourth invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit.

Issued By:
John Debus

Sr. Vice President, CFO, and Treasurer
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3300 E. Renner Road, Suite 350
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Service Commission
JC-2012-0364

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CANCELLED
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JC-2012-0419

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. Free 2 Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free 2 Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing, and have either a grandfathered service plan, a business type of service, a type of Simply Savings Plan, or one of the Sage ValueChoice, EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE offer per twelve (12) month period.

(CT)

Customers who qualify will receive two (2) monthly credits each equal to the amount of their monthly service plan bundled rate on their fourth and seventh invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit. Effective January 14, 2010, this plan is no longer available to new customers.

34. Free Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have either a grandfathered service plan, a business type of service, a type of Simply Savings Plan, or one of the Sage ValueChoice, EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE Offer per twelve (12) month period.

(CT)

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Issued: November 2, 2010

Effective: December 1, 2010

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Issued By:
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Service Commission
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MOL1007

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. Free 2 Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free 2 Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing, and have either a grandfathered service plan, a business type of service, a type of Simply Savings Plan, or one of the Sage EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE offer per twelve (12) month period. (CT)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. Free 2 Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free 2 Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing, and have either a grandfathered service plan, a business type of service, a type of Simply Savings Plan, or one of the EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE offer per twelve (12) month period.

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(AT)

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. Free 2 Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free 2 Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing, and have either a grandfathered service plan, a business type of service, a type of Simply Savings Plan, or one of the EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE offer per twelve (12) month period.

(CT)
(CT)

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(CT)
(CT)

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their fourth invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. Free 2 Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free 2 Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE offer per twelve (12) month period.

(CT)
(CT)

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(RT)

34. Free Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE Offer per twelve (12) month period.

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their fourth invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit.

(RT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. Free 2 Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free 2 Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one SAVE Offer per twelve (12) month period.

(CT)

Customers who qualify will receive two (2) monthly credits each equal to the amount of their monthly service plan bundled rate on their fourth and seventh invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

(CT)

34. Free Month SAVE Offer

Beginning March 1, 2008, current Sage Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE Offer per twelve (12) month period.

(CT)

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their fourth invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

(CT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

33. Free 2 Month SAVE Offer

(MT, CT)

Beginning March 1, 2008, current Sage customers who contact Sage Telecom about discontinuing their service may be eligible for the Free 2 Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE offer per 12 month period.

Customers who qualify will receive two monthly credits each equal to the amount of their service plan bundle rate on their fourth and seventh invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

34. Free Month SAVE Offer

Beginning March 1, 2008, current Sage customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE offer per 12 month period.

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their fourth invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

(MT, CT)

Material appearing on this page was previously located on Page 67.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

35. \$5 Off First Bill

New residential and/or business Customers switching their service to Sage Telecom may be eligible for the \$5 Off First Bill credit on their first Sage Telecom bill. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the SmartValue, Preferred Value, or Nationwide Value plans or business service. This credit may not be combined with any other Sage promotions or offers. This \$5 Off First Bill Offer is available for one (1) residential or business line per account.

(CT)

Customers who qualify will receive a credit equal to \$5 off their first invoice. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services.

36. \$10 Premium SAVE Offer

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$10 Premium SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have a premium service plan, such as Simply Savings Preferred, Simply Savings Unlimited, ValuePlus, Value Choice, Nationwide, or one of the Sage Preferred Value, or Nationwide Value plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$10 Premium SAVE Offer is available for one (1) residential line per account.

(CT)

(CT)

Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

35. \$5 Off First Bill

New residential and/or business Customers switching their service to Sage Telecom may be eligible for the \$5 Off First Bill credit on their first Sage Telecom bill. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the currently available Simply Savings plans, international plans or business service. This credit may not be combined with any other Sage promotions or offers. This \$5 Off First Bill Offer is available for one (1) residential or business line per account.

Customers who qualify will receive a credit equal to \$5 off their first invoice. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services.

36. \$10 Premium SAVE Offer

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$10 Premium SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have a premium service plan, such as Simply Savings Preferred, Simply Savings Unlimited, or one of the Sage ValueChoice, EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$10 Premium SAVE Offer is available for one (1) residential line per account.

(CT)

Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit.

Issued: November 2, 2010

Effective: December 1, 2010

CANCELLED
March 1, 2012
Missouri Public
Service Commission
JC-2012-0364

Issued By:
John Debus
Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission
JC-2011-0230

MOL1007

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

35. \$5 Off First Bill

New residential and/or business Customers switching their service to Sage Telecom may be eligible for the \$5 Off First Bill credit on their first Sage Telecom bill. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the currently available Simply Savings plans, international plans or business service. This credit may not be combined with any other Sage promotions or offers. This \$5 Off First Bill Offer is available for one (1) residential or business line per account.

Customers who qualify will receive a credit equal to \$5 off their first invoice. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services.

36. \$10 Premium SAVE Offer

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$10 Premium SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have a premium service plan, such as Simply Savings Preferred, Simply Savings Unlimited, or one of the Sage EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$10 Premium SAVE Offer is available for one (1) residential line per account.

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Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

35. \$5 Off First Bill

New residential and/or business Customers switching their service to Sage Telecom may be eligible for the \$5 Off First Bill credit on their first Sage Telecom bill. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the currently available Simply Savings plans, international plans or business service. This credit may not be combined with any other Sage promotions or offers. This \$5 Off First Bill Offer is available for one (1) residential or business line per account.

Customers who qualify will receive a credit equal to \$5 off their first invoice. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services.

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(CT)
(CT)

Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

35. \$5 Off First Bill

New residential and/or business Customers switching their service to Sage Telecom may be eligible for the \$5 Off First Bill credit on their first Sage Telecom bill. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the currently available Simply Savings plans, international plans or business service. This credit may not be combined with any other Sage promotions or offers. This \$5 Off First Bill Offer is available for one (1) residential or business line per account.

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(RT)

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Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit.

(CT)

(RT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

35. \$5 Off First Bill

New residential and/or business Customers switching their service to Sage Telecom may be eligible for the \$5 Off First Bill credit on their first Sage Telecom bill. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the currently available Simply Savings plans, international plans or business service. This credit may not be combined with any other Sage promotions or offers. This \$5 Off First Bill Offer is available for one (1) residential or business line per account.

Customers who qualify will receive a credit equal to \$5 off their first invoice. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage reserves the right to cancel this offer at any time.

36. \$10 Premium SAVE Offer

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$10 Premium SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have a premium service plan, such as Simply Savings Preferred or Simply Savings Unlimited. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$10 Premium SAVE Offer is available for one (1) residential line per account.

Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

37. \$5 SAVE Offer – 1 Year

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 1 Year on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least twelve (12) months, be in good payment standing and have a grandfathered service plan, or one of the Sage SmartValue, Preferred Value, or Nationwide Value plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 1 Year is available for one (1) residential line.

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(CT)

Customers who qualify will receive a credit equal to \$5 off their monthly service plan bundled rate on their first twelve (12) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

38. Discounted Move Offer

Current Sage residential and/or business Customers who are moving their Sage phone service may be eligible for the Discounted Move Offer. Customer must have local service with Sage for at least four (4) months, be in good payment standing and have either a grandfathered service plan or a Sage SmartValue, Preferred Value, or Nationwide Value Plan. This credit may not be combined with any other Sage promotions or offers.

(CT)
(CT)

Customers who qualify will receive a credit of 50% off the current tariffed installation charge. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time that the credit is issued to receive the credit. Customer is limited to the Discounted Move Offer three (3) times per twelve (12) month period. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

37. \$5 SAVE Offer – 1 Year

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 1 Year on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least twelve (12) months, be in good payment standing and have a grandfathered service plan, one of the Simply Savings plans, or one of the Sage ValueChoice, EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 1 Year is available for one (1) residential line.

(CT)

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

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(CT)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

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Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 1 Year on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least twelve (12) months, be in good payment standing and have a grandfathered service plan, one of the Simply Savings plans, or one of the EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 1 Year is available for one (1) residential line.

(CT)
(CT)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

37. \$5 SAVE Offer – 1 Year

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 1 Year on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least twelve (12) months, be in good payment standing and have a grandfathered service plan or one of the Simply Savings plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 1 Year is available for one (1) residential line.

Customers who qualify will receive a credit equal to \$5 off their monthly service plan bundled rate on their first twelve (12) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

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Current Sage residential and/or business Customers who are moving their Sage phone service may be eligible for the Discounted Move Offer. Customer must have local service with Sage for at least four (4) months, be in good payment standing and have either a grandfathered service plan or a Simply Savings Plan. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will receive a credit of 50% off the current tariffed installation charge. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time that the credit is issued to receive the credit. Customer is limited to the Discounted Move Offer three (3) times per twelve (12) month period. Sage reserves the right to cancel this offer at any time.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

39. Win-back Credit - Two Months Free

This offer is available to Win-back residential Customers who subscribe to the Sage SmartValue, Preferred Value, or Nationwide Value plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. This offer is limited to one (1) line per account. Customers may not combine this offer with any other Sage promotions or offers. (CT)
(CT)

Customers who qualify will receive up to two (2) credits for their monthly service plan bundled rate. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount reflects the monthly service plan bundled rate for their current service bundle and does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be an active Customer and be current with no past due balance at the time of each award in order to receive both credits. Sage reserves the right to cancel this offer at any time.

40. [Reserved for Future Use]

(RT)

(RT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

39. Win-back Credit - Two Months Free

This offer is available to Win-back residential Customers who subscribe to any currently available Sage ValueChoice, EZChoice, EasyCall, ValuePlus, PremierCall, or Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. This offer is limited to one (1) line per account. Customers may not combine this offer with any other Sage promotions or offers. (CT)

Customers who qualify will receive up to two (2) credits for their monthly service plan bundled rate. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount reflects the monthly service plan bundled rate for their current service bundle and does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be an active Customer and be current with no past due balance at the time of each award in order to receive both credits. Sage reserves the right to cancel this offer at any time.

40. Customer SAVE Move Offer

Current residential and/or business Sage Customers who are moving their Sage phone service may be eligible for the Customer SAVE Move Offer. Customer must have local service with Sage for at least four (4) months, be in good payment standing and have either a grandfathered service plan, a Simply Savings Plan, or one of the Sage ValueChoice, EZChoice, EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. (CT)

Customers who qualify will receive a credit equal to the current tariffed installation charge. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time. Effective January 14, 2010, this plan is no longer available to new customers.

Issued: November 2, 2010

Effective: December 1, 2010

CANCELLED
March 1, 2012
Missouri Public
Service Commission
JC-2012-0364

Issued By:
John Debus
Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission
JC-2011-0230

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

39. Win-back Credit - Two Months Free

This offer is available to Win-back residential Customers who subscribe to any currently available Sage EZChoice, EasyCall, ValuePlus, PremierCall, or Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. This offer is limited to one (1) line per account. Customers may not combine this offer with any other Sage promotions or offers. (CT)

Customers who qualify will receive up to two (2) credits for their monthly service plan bundled rate. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount reflects the monthly service plan bundled rate for their current service bundle and does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be an active Customer and be current with no past due balance at the time of each award in order to receive both credits. Sage reserves the right to cancel this offer at any time.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

39. Win-back Credit - Two Months Free

This offer is available to Win-back residential Customers who subscribe to any currently available EasyCall, ValuePlus, PremierCall, or Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. This offer is limited to one (1) line per account. Customers may not combine this offer with any other Sage promotions or offers.

Customers who qualify will receive up to two (2) credits for their monthly service plan bundled rate. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount reflects the monthly service plan bundled rate for their current service bundle and does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be an active Customer and be current with no past due balance at the time of each award in order to receive both credits. Sage reserves the right to cancel this offer at any time.

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Current residential and/or business Sage Customers who are moving their Sage phone service may be eligible for the Customer SAVE Move Offer. Customer must have local service with Sage for at least four (4) months, be in good payment standing and have either a grandfathered service plan, a Simply Savings Plan, or one of the EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

Customers who qualify will receive a credit equal to the current tariffed installation charge. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time. Effective January 14, 2010, this plan is no longer available to new customers.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

39. Win-back Credit - Two Months Free

This offer is available to Win-back residential Customers who subscribe to any currently available EasyCall, ValuePlus, PremierCall, or Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. This offer is limited to one (1) line per account. Customers may not combine this offer with any other Sage promotions or offers.

Customers who qualify will receive up to two (2) credits for their monthly service plan bundled rate. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount reflects the monthly service plan bundled rate for their current service bundle and does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be an active Customer and be current with no past due balance at the time of each award in order to receive both credits. Sage reserves the right to cancel this offer at any time.

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(CT)
(CT)

Customers who qualify will receive a credit equal to the current tariffed installation charge. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

39. Win-back Credit - Two Months Free

This offer is available to Win-back residential Customers who subscribe to any currently available EasyCall, ValuePlus, PremierCall, or Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. This offer is limited to one (1) line per account. Customers may not combine this offer with any other Sage promotions or offers. (CT)

Customers who qualify will receive up to two (2) credits for their monthly service plan bundled rate. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount reflects the monthly service plan bundled rate for their current service bundle and does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be an active Customer and be current with no past due balance at the time of each award in order to receive both credits. Sage reserves the right to cancel this offer at any time.

40. Customer SAVE Move Offer

Current residential and/or business Sage Customers who are moving their Sage phone service may be eligible for the Customer SAVE Move Offer. Customer must have local service with Sage for at least four (4) months, be in good payment standing and have either a grandfathered service plan or a Simply Savings Plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

Customers who qualify will receive a credit equal to the current tariffed installation charge. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

39. Win-back Credit - Two Months Free

This offer is available to Win-back residential Customers who subscribe to any currently available Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. This offer is limited to one (1) line per account. Customers may not combine this offer with any other Sage promotions or offers.

Customers who qualify will receive up to two (2) credits for their monthly service plan bundled rate. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount reflects the monthly service plan bundled rate for their current service bundle and does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be an active Customer and be current with no past due balance at the time of each award in order to receive both credits. Sage reserves the right to cancel this offer at any time.

40. Customer SAVE Move Offer

Current residential and/or business Sage Customers who are moving their Sage phone service may be eligible for the Customer SAVE Move Offer. Customer must have local service with Sage for at least four (4) months, be in good payment standing and have either a grandfathered service plan or a Simply Savings Plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

Customers who qualify will receive a credit equal to the current tariffed installation charge. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

41. PremierCall Plan

The PremierCall Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:
 - Call Waiting Call Blocker
 - Speed Calling 8 Call Forwarding
 - Three-Way Calling Call Return
 - Call Waiting ID Priority Call
 - Selective Call Forwarding
- Twelve hundred (1200) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:
 - Basic Voice Mail - \$1.99
 - eSageLink Dial Up - \$9.95

Eligibility: Effective July 3, 2010 this plan is no longer available for new customers. Residential customers with this service prior to July 3, 2010 will be grandfathered. This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

- 2-Way Metropolitan calling where available at an additional charge.

42. Online \$10 Discounted Installation SAVE Offer

New residential Customers switching their service to Sage Telecom may be eligible for the Discounted Installation SAVE Offer. To be eligible, the Customer must establish new local service with Sage Telecom and purchase the Sage SmartValue, Preferred Value, or Nationwide Value plans through the Sage website or an eligible online partner website. This credit may not be combined with any other Sage offers. (CT)

Customers who qualify will have their initial service installation payment discounted to \$10. This discount is available for up to two (2) lines per Customer. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

41. PremierCall Plan

The PremierCall Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Call Blocker
Speed Calling 8	Call Forwarding
Three-Way Calling	Call Return
Call Waiting ID	Priority Call
- Selective Call Forwarding
- Twelve hundred (1200) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:
 - Basic Voice Mail - \$1.99
 - eSageLink Dial Up - \$9.95

Eligibility: Effective July 3, 2010 this plan is no longer available for new customers. Residential customers with this service prior to July 3, 2010 will be grandfathered. This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

- 2-Way Metropolitan calling where available at an additional charge.

42. Online \$10 Discounted Installation SAVE Offer

New residential Customers switching their service to Sage Telecom after May 1, 2010 may be eligible for the Discounted Installation SAVE Offer. To be eligible, the Customer must establish new local service with Sage Telecom and purchase a Sage ValueChoice, EZChoice, EasyCall, ValuePlus, or PremierCall plans through the Sage website or an eligible online partner website. This credit may not be combined with any other Sage offers. (CT)

Customers who qualify will have their initial service installation payment discounted to \$10. This discount is available for up to two (2) lines per Customer. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

41. PremierCall Plan

The PremierCall Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Call Blocker
Speed Calling 8	Call Forwarding
Three-Way Calling	Call Return
Call Waiting ID	Priority Call
Selective Call Forwarding	
- Twelve hundred (1200) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:

Basic Voice Mail - \$1.99
eSageLink Dial Up - \$9.95

Eligibility: Effective July 3, 2010 this plan is no longer available for new customers. Residential customers with this service prior to July 3, 2010 will be grandfathered. This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

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- 2-Way Metropolitan calling where available at an additional charge.

42. Online \$10 Discounted Installation SAVE Offer

New residential Customers switching their service to Sage Telecom after May 1, 2010 may be eligible for the Discounted Installation SAVE Offer. To be eligible, the Customer must establish new local service with Sage Telecom and purchase an EasyCall, ValuePlus, or PremierCall plan through the Sage website or an eligible online partner website. This credit may not be combined with any other Sage offers.

Customers who qualify will have their initial service installation payment discounted to \$10. This discount is available for up to two (2) lines per Customer. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

41. PremierCall Plan

The PremierCall Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Call Blocker
Speed Calling 8	Call Forwarding
Three-Way Calling	Call Return
Call Waiting ID	Priority Call
Selective Call Forwarding	
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounted price for additional services:

Basic Voice Mail - \$1.99
eSageLink Dial Up - \$9.95

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

PremierCall Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned. Please see Section 3.1.2.B. for further details on restrictions and limitations of unlimited long distance.

- 2-Way Metropolitan calling where available at an additional charge.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

43. Sage Nationwide Calling

The Sage Nationwide Calling plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling*
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Priority Call
Call Block	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the Continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:
Basic Voice Mail - \$1.99

Eligibility: Effective March 1, 2012 this plan is no longer available for new customers. Residential customers with this service prior to March 1, 2012 may remain on this plan. This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

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Sage Nationwide Calling cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

- 2-Way Metropolitan calling where available at an additional charge

44. \$10 Off 3 Months Offer

New residential customers that switch their service to Sage Telecom and subscribe to the Sage Preferred Value or Nationwide Value plans are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

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Customers who qualify will receive a credit equal to \$10 off of their service plan bundled rate on their first three invoices from Sage Telecom. The then-effective tariff rate will apply in full each month thereafter. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, usage charges, or other services. Customer must be in good payment standing at the time each credit is issued to receive the discount. This offer is limited to one (1) line per account. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

43. Sage Nationwide Calling

The Sage Nationwide Calling plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling*
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Priority Call
Call Block	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the Continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:
Basic Voice Mail - \$1.99

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

Sage Nationwide Calling cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

- 2-Way Metropolitan calling where available at an additional charge

44. \$10 Off 3 Months Offer

New residential customers that switch their service to Sage Telecom and subscribe to any ValueChoice, ValuePlus or Sage Nationwide Calling plans are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

(CT)

Customers who qualify will receive a credit equal to \$10 off of their service plan bundled rate on their first three invoices from Sage Telecom. The then-effective tariff rate will apply in full each month thereafter. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, usage charges, or other services. Customer must be in good payment standing at the time each credit is issued to receive the discount. This offer is limited to one (1) line per account. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

43. Sage Nationwide Calling

The Sage Nationwide Calling plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling*
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Priority Call
Call Block	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the Continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:
Basic Voice Mail - \$1.99

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

Sage Nationwide Calling cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

- 2-Way Metropolitan calling where available at an additional charge

44. \$10 Off 3 Months Offer

New residential customers that switch their service to Sage Telecom and subscribe to any ValuePlus or Sage Nationwide Calling plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify will receive a credit equal to \$10 off of their service plan bundled rate on their first three invoices from Sage Telecom. The then-effective tariff rate will apply in full each month thereafter. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, usage charges, or other services. Customer must be in good payment standing at the time each credit is issued to receive the discount. This offer is limited to one (1) line per account. Sage reserves the right to cancel this offer at any time.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

43. Sage Nationwide Calling

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The Sage Nationwide Calling plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling*
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Priority Call
Call Block	Speed Calling 8
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the Continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:
Basic Voice Mail - \$1.99

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

Sage Nationwide Calling cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

- 2-Way Metropolitan calling where available at an additional charge

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

45. Sage EZChoice Plan

The Sage EZChoice Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling.
- Caller ID Service - Free
- Call Waiting - Free

Rate for domestic long distance minutes is \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA tolls calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to residential customers only.

- Metropolitan or Regional calling where available at an additional charge.

46. ValueChoice Plan

The ValueChoice Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service - Free
- Sage Home Wire Maintenance - Free
- A choice of any of the following Custom Calling Features – Free:

Call Waiting	Call Blocker
Speed Calling 8	Call Forwarding
Three-Way Calling	Call Return
Call Waiting ID	Priority Call
Selective Call Forwarding	
- Two hundred (200) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounted price for additional services:
 - Sage Voice Mail - \$1.99
 - eSageLink Dial Up - \$9.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

45. Sage EZChoice Plan

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The Sage EZChoice Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling.
- Caller ID Service - Free
- Call Waiting - Free

Rate for domestic long distance minutes is \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA tolls calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to residential customers only.

- Metropolitan or Regional calling where available at an additional charge.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

47. \$10 Off 2 Months Offer

This offer is available to residential Customers who switch their service to Sage Telecom or install new service with Sage Telecom. To be eligible, the Customer must have local services, intraLATA, and interLATA long distance services with Sage Telecom and purchase the SmartValue, Preferred Value, or Nationwide Value Plan. (CT)

Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first two invoices from Sage Telecom. The then effective tariff rate will apply in full each month thereafter. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

48. \$5 SAVE Offer – 6 Months

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 6 Months on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least two (2) months, customer must be in good payment standing and have a grandfathered service plan, or one of the SmartValue, Preferred Value, or Nationwide Value plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 6 Months is available for one (1) residential line. (CT)
(CT)

Customers who qualify will receive a credit equal to \$5 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariff rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

47. \$10 Off 2 Months Offer

(AT)

This offer is available to residential Customers who switch their service to Sage Telecom or install new service with Sage Telecom. To be eligible, the Customer must have local services, intraLATA, and interLATA long distance services with Sage Telecom and purchase the ValueChoice Plan or Sage Nationwide Calling Plan.

Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first two invoices from Sage Telecom. The then effective tariff rate will apply in full each month thereafter. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

(AT)

48. \$5 SAVE Offer – 6 Months

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 6 Months on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least two (2) months, customer must be in good payment standing and have a grandfathered service plan, or one of the EZChoice, ValueChoice, or Sage Nationwide service plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 6 Months is available for one (1) residential line.

Customers who qualify will receive a credit equal to \$5 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariff rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

47. [Reserved for Future Use]

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48. \$5 SAVE Offer – 6 Months

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 6 Months on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least two (2) months, customer must be in good payment standing and have a grandfathered service plan, or one of the EZChoice, ValueChoice, or Sage Nationwide service plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 6 Months is available for one (1) residential line.

Customers who qualify will receive a credit equal to \$5 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

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3.1.4.A. Residential (cont'd)

47. \$10 Premium SAVE Offer – 12 Months

Current Sage residential and/or business Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$10 Premium SAVE Offer – 12 months on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least one (1) year, customer must be in good payment standing, with a business type service, a grandfathered plan, or one of the EZChoice, ValueChoice, or Sage Nationwide service plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE Offer per twelve (12) month period. This \$10 Premium SAVE Offer is available for one (1) line per account.

Customers who qualify will receive a credit equal to \$10 off their monthly service plan bundled rate on their first twelve (12) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

48. \$5 SAVE Offer – 6 Months

Current Sage residential Customers who contact Sage Telecom about discontinuing their service may be eligible for the \$5 SAVE Offer – 6 Months on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least two (2) months, customer must be in good payment standing and have a grandfathered service plan, or one of the EZChoice, ValueChoice, or Sage Nationwide service plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 6 Months is available for one (1) residential line.

Customers who qualify will receive a credit equal to \$5 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

49. Sage SmartValue Plan

The Sage SmartValue Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling.
- Caller ID Service - Free
- Call Waiting - Free

Rate for domestic long distance minutes is \$0.08 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA tolls calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to residential customers only.

50. Sage Preferred Value Plan

The Sage Preferred Value Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service - Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Call Blocker
Call Forwarding	Selective Call Forwarding
Three-Way Calling	Call Return
Call Waiting ID	Priority Call
- Two hundred (200) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounted price for additional services:
 - Sage Voice Mail - \$1.99
 - eSageLink Dial Up - \$9.95

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

51. Sage Nationwide Value

The Sage Nationwide Value plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling*
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- The following Custom Calling Features – Free:

Call Waiting	Call Blocker
Call Forwarding	Selective Call Forwarding
Three-Way Calling	Call Return
Call Waiting ID	Priority Call

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the Continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounts on additional services:
Basic Voice Mail - \$1.99

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited Sage 1+ long distance minutes each month.

Sage Nationwide Value cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

52. 100 Minutes of Long Distance for 3 Months

New Residential customers who subscribe to the Sage SmartValue Plan are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first three (3) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. Unused long distance minutes for the first three (3) months of service are forfeited.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Business customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

2. Business Choice Plan

The Business Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3. This plan is no longer available to new customers after October 10, 2008.

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Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Business customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3. (CT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff. (CT)

2. Business Choice Plan

The Business Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3. (CT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff. (CT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Business customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Business Choice Plan

The Business Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month.

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Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Business customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Business Choice Plan

The Business Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

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Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.B. Business (cont'd)3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the following AT&T (AT&T MISSOURI) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month. This plan is no longer available to new customers after October 10, 2008.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the following AT&T (AT&T MISSOURI) (CT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) Sage 1+ long distance minutes each month.

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Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.B. Business (cont'd)

(FC)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Business (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area

St. Louis Metro Area

Excelsior Springs
 Richmond
 Smithville
 Archie
 Greenwood
 Farley
 Grain Valley

St. Charles
 Harvester
 Manchester
 Chesterfield
 Fenton
 Maxville
 Valley Park
 Festus-Crystal City
 High Ridge
 Pond
 Imperial
 De Soto
 Pacific
 Cedar Hill
 Eureka
 Herculaneum-Pevely
 Gray Summit
 Antonia
 Hillsboro
 Portage Des Sioux
 Ware

Springfield Metro Area

Ash Grove
 Marionville
 Billings
 Walnut Grove
 Clever

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 Public Service Commission
 MISSOURI

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.B. Business (cont'd)3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff.

4. Regional Plan

Eligibility: Any business customer who subscribes to Sage's Business Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

5. Business Multi-line Discount

Business customers who subscribe to Sage Business Value are eligible for a discount on their bundled service for all lines after their first line per account. To be eligible, the Customer must have at least two (2) active business lines on the same account. Discount can be applied on up to nine (9) lines. (CT)

Customers who qualify will have their monthly service plan bundled rate discounted by 20 percent of the monthly recurring rate per line. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. (CT)

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff.

4. Regional Plan

Eligibility: Any business customer who subscribes to Sage's Business Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

5. Business Multi-line Discount

Business Customers who subscribe to Sage Business Advantage Pro are eligible for a discount on their monthly service plan bundled rate for all lines except the first line. To be eligible, the Customer must have at least two (2) active business lines on the same account. Discount can be applied on up to nine (9) lines.

Customers who qualify will have their monthly service plan bundled rate discounted by \$8 per line. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage reserves the right to cancel this offer at any time.

(CT)

(CT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff. (CT)
(CT)

4. Regional Plan

Eligibility: Any business customer who subscribes to Sage's Business Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

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3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any business customer who subscribes to Sage's Business Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

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Service Commission
MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Business (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any business customer who subscribes to Sage's Business Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

6. Sage Business Advantage Pro

The Sage Business Advantage Pro plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- A choice of any of the following Custom Calling Features – Free:

Caller ID	Call Waiting
Call Forwarding	Three-Way Calling
Call Waiting ID	Multiline Hunting
- Additional monthly services:
 - Basic Voice Mail - \$8.00 per line
 - Enhanced Voice Mail - \$15.00 per line
 - Business Wire Maintenance - \$5.45 per line
- Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to business customers only in originating AT&T exchanges. This plan is no longer available to new customers after July 22, 2009.

(AT)

7. Business Nationwide Long Distance

Business Nationwide Long Distance includes the following long distance service options:

- Free minutes toward direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Five cent long distance rate for all minutes over the free minutes included in the package

More than one package can be purchased per account.

Eligibility: These packages are available to business customers with Sage Business Advantage Pro local service only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month. This plan is no longer available to new customers after July 22, 2009.

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Available Packages:

- Business Nationwide 120 – includes 120 free 1+ minutes
- Business Nationwide 600 – includes 600 free 1+ minutes
- Business Nationwide 1400 – includes 1400 free 1+ minutes
- Business Nationwide 2400 – includes 2400 free 1+ minutes

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Service Commission
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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.B. Business (cont'd)6. Sage Business Advantage Pro

The Sage Business Advantage Pro plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- A choice of any of the following Custom Calling Features – Free:

Caller ID	Call Waiting
Call Forwarding	Three-Way Calling
Call Waiting ID	Multiline Hunting
- Additional monthly services:
 - Basic Voice Mail - \$8.00 per line
 - Enhanced Voice Mail - \$15.00 per line
 - Business Wire Maintenance - \$5.45 per line
- Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to business customers only in originating AT&T exchanges.

7. Business Nationwide Long Distance

Business Nationwide Long Distance includes the following long distance service options:

- Free minutes toward direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Five cent long distance rate for all minutes over the free minutes included in the package

More than one package can be purchased per account.

Eligibility: These packages are available to business customers with Sage Business Advantage Pro local service only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

Available Packages:

- Business Nationwide 120 – includes 120 free 1+ minutes
- Business Nationwide 600 – includes 600 free 1+ minutes
- Business Nationwide 1400 – includes 1400 free 1+ minutes
- Business Nationwide 2400 – includes 2400 free 1+ minutes

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Service Commission MO10813
JC-2009-0289

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)

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3.1.4.B. Business (cont'd)6. Sage Business Advantage Pro

The Sage Business Advantage Pro plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- A choice of any of the following Custom Calling Features – Free:

Caller ID	Call Waiting
Call Forwarding	Three-Way Calling
Call Waiting ID	Multiline Hunting
- Additional monthly services:
 - Basic Voice Mail - \$8.00 per line
 - Enhanced Voice Mail - \$15.00 per line
 - Business Wire Maintenance - \$5.45 per line
- Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to business customers only in originating AT&T exchanges.

7. Business Nationwide Long Distance

Business Nationwide Long Distance includes the following long distance service options:

- Free minutes toward direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Five cent long distance rate for all minutes over the free minutes included in the package

More than one package can be purchased per account.

Eligibility: These packages are available to business customers with Sage Business Advantage Pro local service only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

Available Packages:

- Business Nationwide 120 – includes 120 free 1+ minutes
- Business Nationwide 600 – includes 600 free 1+ minutes
- Business Nationwide 1400 – includes 1400 free 1+ minutes
- Business Nationwide 2400 – includes 2400 free 1+ minutes

(AT)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)3.1.4.B. Business (cont'd)8. Business Win-back Free Month Credit

This offer is available to Win-back business Customers who subscribe to any currently available plan. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. Customers must choose Sage as their intraLATA and interLATA long distance carrier to qualify and may not combine this offer with any other Sage promotions or offers.

Customers who qualify will receive a one-time credit for their monthly service plan bundled rate on their first bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good standing at the time of the credit is issued to receive the credit. The Business Win-back Free Month Credit is available on up to four (4) business lines per account. Sage reserves the right to cancel this offer at any time.

9. Business Free Month Offer

This offer is available to new Sage business Customers who subscribe to any currently available business plan. Customers must choose Sage as their intraLATA and interLATA long distance carrier to qualify. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their third invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit. The Business Free Month Offer is available on up to four (4) business lines per account. Sage reserves the right to cancel this offer at any time.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

10. Free Month Business SAVE Offer

Current Sage business Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month Business SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have a business type of service. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their first invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. This offer is available on up to two (2) lines on a single business account. Customer must be in good payment standing at the time the credit is issued to receive the credit.

(RT)

11. Sage Business Value

The Sage Business Value plan includes the following bundled services:

(AT)

- Basic Local Exchange Service, including unlimited local voice calling
- A choice of any of the following Custom Calling Features – Free:

Caller ID	Call Waiting
Call Forwarding	Multi-Line Hunt
Call Waiting ID	

- One hundred eighty (180) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.05 rate.

Eligibility: This plan is available to business customers only in originating AT&T exchanges.

- Metropolitan or Regional calling where available at an additional charge of \$24.00 per line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

10. Free Month Business SAVE Offer

Current Sage business Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month Business SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have a business type of service. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their first invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. This offer is available on up to two (2) lines on a single business account. Customer must be in good payment standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

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(RT)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance

The following chart denotes the number of free Sage 1+ long distance minutes each month that come with each of the company's Local Service Plans, unless otherwise noted.

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Adrian	120	120	De Kalb	120	120
Advance	120	120	De Soto	120	120
Agency	120	120	Deering	120	120
Altenburg-Frohna	120	120	Delta	120	120
Antonia	120	120	Dexter	120	120
Archie	120	120	Downing	120	120
Argyle	120	120	East Prairie	120	120
Armstrong	120	120	Edina	120	120
Ash Grove	120	120	Eldon	120	120
Beaufort	120	120	Elsberry	120	120
Bell City	120	120	Essex	120	120
Benton	120	120	Eureka	120	120
Billings	120	120	Excelsior Springs	120	120
Bismarck	120	120	Farley	120	120
Bloomfield	120	120	Farmington	120	120
Bloomsdale	120	120	Fayette	120	120
Bonne Terre	120	120	Fenton	120	120
Boonville	120	120	Festus-Crystal City	120	120
Bowling Green	120	120	Fisk	120	120
Brookfield	120	120	Flat River	120	120
Camdenton	120	120	Frankford	120	120
Campbell	120	120	Fredericktown	120	120
Cape Girardeau	120	120	Freeburg	120	120
Cardwell	120	120	Fulton	120	120
Carl Junction	120	120	Gideon	120	120
Carrollton	120	120	Glasgow	120	120
Carthage	120	120	Grain Valley	120	120
Caruthersville	120	120	Gravois Mills	120	120
Cedar Hill	120	120	Gray Summit	120	120
Center	120	120	Greenwood	120	120
Chaffee	120	120	Hannibal	120	120
Charleston	120	120	Harvester	120	120
Chesterfield	120	120	Hayti	120	120
Chillicothe	120	120	Herculaneum-Pevely	120	120
Clarksville	120	120	Higbee	120	120
Clever	120	120	High Ridge	120	120
Climax Springs	120	120	Hillsboro	120	120

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance

The following chart denotes the number of free Sage 1+ long distance minutes each month that come with each of the company's Local Service Plans, unless otherwise noted.

(CT)

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Adrian	60	100	De Kalb	60	100
Advance	60	100	De Soto	60	100
Agency	60	100	Deering	60	100
Altenburg-Frohna	60	100	Delta	60	100
Antonia	60	100	Dexter	60	100
Archie	60	100	Downing	60	100
Argyle	60	100	East Prairie	60	100
Armstrong	60	100	Edina	60	100
Ash Grove	60	100	Eldon	60	100
Beaufort	60	100	Elsberry	60	100
Bell City	60	100	Essex	60	100
Benton	60	100	Eureka	60	100
Billings	60	100	Excelsior Springs	60	100
Bismarck	60	100	Farley	60	100
Bloomfield	60	100	Farmington	60	100
Bloomsdale	60	100	Fayette	60	100
Bonne Terre	60	100	Fenton	60	100
Boonville	60	100	Festus-Crystal City	60	100
Bowling Green	60	100	Fisk	60	100
Brookfield	60	100	Flat River	60	100
Camdenton	60	100	Frankford	60	100
Campbell	60	100	Fredericktown	60	100
Cape Girardeau	60	100	Freeburg	60	100
Cardwell	60	100	Fulton	60	100
Carl Junction	60	100	Gideon	60	100
Carrollton	60	100	Glasgow	60	100
Carthage	60	100	Grain Valley	60	100
Caruthersville	60	100	Gravois Mills	60	100
Cedar Hill	60	100	Gray Summit	60	100
Center	60	100	Greenwood	60	100
Chaffee	60	100	Hannibal	60	100
Charleston	60	100	Harvester	60	100
Chesterfield	60	100	Hayti	60	100
Chillicothe	60	100	Herculaneum-Pevely	60	100
Clarksville	60	100	Higbee	60	100
Clever	60	100	High Ridge	60	100
Climax Springs	60	100	Hillsboro	60	100

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance By *2d RS 34* **Public Service Commission** **Service Commission**

OCT 18 2004

REC'D FEB 13 2004

MISSOURI

The following chart denotes the number of free Sage 1+ long distance minutes each month that come with each of the company's Local Service Plans. (RT)

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Adrian	60	100	De Kalb	60	100
Advance	60	100	De Soto	60	100
Agency	60	100	Deering	60	100
Altenburg-Frohna	60	100	Delta	60	100
Antonia	60	100	Dexter	60	100
Archie	60	100	Downing	60	100
Argyle	60	100	East Prairie	60	100
Armstrong	60	100	Edina	60	100
Ash Grove	60	100	Eldon	60	100
Beaufort	60	100	Elsberry	60	100
Bell City	60	100	Essex	60	100
Benton	60	100	Eureka	60	100
Billings	60	100	Excelsior Springs	60	100
Bismarck	60	100	Farley	60	100
Bloomfield	60	100	Farmington	60	100
Bloomsdale	60	100	Fayette	60	100
Bonne Terre	60	100	Fenton	60	100
Boonville	60	100	Festus-Crystal City	60	100
Bowling Green	60	100	Fisk	60	100
Brookfield	60	100	Flat River	60	100
Camdenton	60	100	Frankford	60	100
Campbell	60	100	Fredericktown	60	100
Cape Girardeau	60	100	Freeburg	60	100
Cardwell	60	100	Fulton	60	100
Carl Junction	60	100	Gideon	60	100
Carrollton	60	100	Glasgow	60	100
Carthage	60	100	Grain Valley	60	100
Caruthersville	60	100	Gravois Mills	60	100
Cedar Hill	60	100	Gray Summit	60	100
Center	60	100	Greenwood	60	100
Chaffee	60	100	Hannibal	60	100
Charleston	60	100	Harvester	60	100
Chesterfield	60	100	Hayti	60	100
Chillicothe	60	100	Herculaneum-Pevely	60	100
Clarksville	60	100	Higbee	60	100
Clever	60	100	High Ridge	60	100
Climax Springs	60	100	Hillsboro	60	100

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans

Service Commission

3.1.4.C. Free Sage 1+ Long Distance

The following chart denotes the number of free Sage 1+ long distance minutes each month that come with each of the company's Local Service Plans. See Section 4.1.12 for rules and regulations.

CANCELLED

MAR 15 2004

By Public Service Commission
1st RS 34
MISSOURI

	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Adrian	60	100	De Kalb	60	100
Advance	60	100	De Soto	60	100
Agency	60	100	Deering	60	100
Altenburg-Frohna	60	100	Delta	60	100
Antonia	60	100	Dexter	60	100
Archie	60	100	Downing	60	100
Argyle	60	100	East Prairie	60	100
Armstrong	60	100	Edina	60	100
Ash Grove	60	100	Eldon	60	100
Beaufort	60	100	Elsberry	60	100
Bell City	60	100	Essex	60	100
Benton	60	100	Eureka	60	100
Billings	60	100	Excelsior Springs	60	100
Bismarck	60	100	Farley	60	100
Bloomfield	60	100	Farmington	60	100
Bloomsdale	60	100	Fayette	60	100
Bonne Terre	60	100	Fenton	60	100
Boonville	60	100	Festus-Crystal City	60	100
Bowling Green	60	100	Fisk	60	100
Brookfield	60	100	Flat River	60	100
Camdenton	60	100	Frankford	60	100
Campbell	60	100	Fredericktown	60	100
Cape Girardeau	60	100	Freeburg	60	100
Cardwell	60	100	Fulton	60	100
Carl Junction	60	100	Gideon	60	100
Carrollton	60	100	Glasgow	60	100
Carthage	60	100	Grain Valley	60	100
Caruthersville	60	100	Gravois Mills	60	100
Cedar Hill	60	100	Gray Summit	60	100
Center	60	100	Greenwood	60	100
Chaffee	60	100	Hannibal	60	100
Charleston	60	100	Harvester	60	100
Chesterfield	60	100	Hayti	60	100
Chillicothe	60	100	Herculaneum-Pevely	60	100
Clarksville	60	100	Higbee	60	100
Clever	60	100	High Ridge	60	100
Climax Springs	60	100	Hillsboro	60	100

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SECTION 3 – DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. **Telecommunications Services (cont'd)**3.1.4. **Local Service Plans**3.1.4.C. **Free Sage 1+ Long Distance**

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Holcomb	120	120	Paynesville	120	120
Hornersville	120	120	Perryville	120	120
Imperial	120	120	Pierce City	120	120
Jackson	120	120	Pocahontas	120	120
Jasper	120	120	Pond	120	120
Joplin	120	120	Poplar Bluff	120	120
Kennett	120	120	Portage Des Sioux	120	120
Kirksville	120	120	Portageville	120	120
Knob Noster	120	120	Puxico	120	120
La Monte	120	120	Qulin	120	120
Lake Ozark-Osage Beach	120	120	Richmond	120	120
Lamar	120	120	Richwoods	120	120
Lancaster	120	120	Risco	120	120
Leadwood	120	120	Rushville	120	120
Lilbourn	120	120	San Antonio	120	120
Linn	120	120	Scott City	120	120
Lockwood	120	120	Sedalia	120	120
Louisiana	120	120	Senath	120	120
Macks Creek	120	120	Sikeston	120	120
Malden	120	120	Slater	120	120
Manchester	120	120	Smithville	120	120
Marble Hill	120	120	South Arkansas City	120	120
Marceline	120	120	St. Charles	120	120
Marionville	120	120	St. Clair	120	120
Marshall	120	120	St. Genevieve	120	120
Marston	120	120	St. Joseph	120	120
Maxville	120	120	St. Marys	120	120
Meta	120	120	Stanberry	120	120
Mexico	120	120	Trenton	120	120
Moberly	120	120	Tuscumbia	120	120
Monett	120	120	Union	120	120
Montgomery City	120	120	Valley Park	120	120
Morehouse	120	120	Versailles	120	120
Neosho	120	120	Vienna	120	120
Nevada	120	120	Walnut Grove	120	120
New Franklin	120	120	Wardell	120	120
New Madrid	120	120	Ware	120	120
Oak Ridge	120	120	Washington	120	120
Old Appleton	120	120	Webb City	120	120
Oran	120	120	Wellsville	120	120
Pacific	120	120	Westphalia	120	120
Patton	120	120	Wyatt	120	120

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SECTION 3 – DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Holcomb	60	100	Paynesville	60	100
Hornersville	60	100	Perryville	60	100
Imperial	60	100	Pierce City	60	100
Jackson	60	100	Pocahontas	60	100
Jasper	60	100	Pond	60	100
Joplin	60	100	Poplar Bluff	60	100
Kennett	60	100	Portage Des Sioux	60	100
Kirksville	60	100	Portageville	60	100
Knob Noster	60	100	Puxico	60	100
La Monte	60	100	Qulin	60	100
Lake Ozark-Osage Beach	60	100	Richmond	60	100
Lamar	60	100	Richwoods	60	100
Lancaster	60	100	Risco	60	100
Leadwood	60	100	Rushville	60	100
Lilbourn	60	100	San Antonio	60	100
Linn	60	100	Scott City	60	100
Lockwood	60	100	Sedalia	60	100
Louisiana	60	100	Senath	60	100
Macks Creek	60	100	Sikeston	60	100
Malden	60	100	Slater	60	100
Manchester	60	100	Smithville	60	100
Marble Hill	60	100	South Arkansas City	60	100
Marceline	60	100	St. Charles	60	100
Marionville	60	100	St. Clair	60	100
Marshall	60	100	St. Genevieve	60	100
Marston	60	100	St. Joseph	60	100
Maxville	60	100	St. Marys	60	100
Meta	60	100	Stanberry	60	100
Mexico	60	100	Trenton	60	100
Moberly	60	100	Tuscumbia	60	100
Monett	60	100	Union	60	100
Montgomery City	60	100	Valley Park	60	100
Morehouse	60	100	Versailles	60	100
Neosho	60	100	Vienna	60	100
Nevada	60	100	Walnut Grove	60	100
New Franklin	60	100	Wardell	60	100
New Madrid	60	100	Ware	60	100
Oak Ridge	60	100	Washington	60	100
Old Appleton	60	100	Webb City	60	100
Oran	60	100	Wellsville	60	100
Pacific	60	100	Westphalia	60	100
Patton	60	100	Wyatt	60	100

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Kansas City Metropolitan Exchange			St. Louis Metropolitan Exchange		
<u>Principal Zone</u>			<u>Principal Zone</u>		
Kansas City	120	120	St. Louis	120	120
<u>MCA-1 Zones</u>			<u>MCA-1 Zones</u>		
Gladstone	120	120	Ferguson	120	120
Independence	120	120	Ladue	120	120
Parkville	120	120	Mehlville	120	120
Raytown	120	120	Overland	120	120
South Kansas City	120	120	Riverview	120	120
			Sappington	120	120
			Webster Groves	120	120
<u>MCA-2 Zones</u>			<u>MCA-2 Zones</u>		
Belton	120	120	Bridgeton	120	120
Blue Springs	120	120	Creve Coeur	120	120
East Independence	120	120	Florissant	120	120
Lee's Summit	120	120	Kirkwood	120	120
Liberty	120	120	Tiffany Springs	120	120
Nashua	120	120	Oakville	120	120
			Spanish Lake	120	120
Springfield Metropolitan Exchange					
<u>Principal Zone</u>					
Springfield	120	120			
<u>MCA-1 Zones</u>					
Fair Grove	120	120			
Nixa	120	120			
Republic	120	120			
Rogersville	120	120			
Strafford	120	120			
Willard	120	120			

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 Missouri Public
 Service Commission
 MO10603

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Kansas City Metropolitan Exchange			St. Louis Metropolitan Exchange		
Principal Zone			Principal Zone		
Kansas City	100	100	St. Louis	100	100
MCA-1 Zones			MCA-1 Zones		
Gladstone	100	100	Ferguson	100	100
Independence	100	100	Ladue	100	100
Parkville	100	100	Mehlville	100	100
Raytown	100	100	Overland	100	100
South Kansas City	100	100	Riverview	100	100
			Sappington	100	100
			Webster Groves	100	100
MCA-2 Zones			MCA-2 Zones		
Belton	100	100	Bridgeton	100	100
Blue Springs	100	100	Creve Coeur	100	100
East Independence	100	100	Florissant	100	100
Lee's Summit	100	100	Kirkwood	100	100
Liberty	100	100	Tiffany Springs	100	100
Nashua	100	100	Oakville	100	100
			Spanish Lake	100	100
Springfield Metropolitan Exchange					
Principal Zone					
Springfield	60	100			
MCA-1 Zones					
Fair Grove	60	100			
Nixa	60	100			
Republic	60	100			
Rogersville	60	100			
Strafford	60	100			
Willard	60	100			

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Kansas City Metropolitan Exchange				St. Louis Metropolitan Exchange			
<u>Principal Zone</u>				<u>Principal Zone</u>			
Kansas City	120	300	750	St. Louis	120	300	750
<u>MCA-1 Zones</u>				<u>MCA-1 Zones</u>			
Gladstone	120	300	750	Ferguson	120	300	750
Independence	120	300	750	Ladue	120	300	750
Parkville	120	300	750	Mehlville	120	300	750
Raytown	120	300	750	Overland	120	300	750
South Kansas City	120	300	750	Riverview	120	300	750
				Sappington	120	300	750
				Webster Groves	120	300	750
<u>MCA-2 Zones</u>				<u>MCA-2 Zones</u>			
Belton	120	300	750	Bridgeton	120	300	750
Blue Springs	120	300	750	Creve Coeur	120	300	750
East	120	300	750	Florissant	120	300	750
Independence	120	300	750	Kirkwood	120	300	750
Lee's Summit	120	300	750	Tiffany Springs	120	300	750
Liberty	120	300	750	Oakville	120	300	750
Nashua	120	300	750	Spanish Lake	120	300	750
Springfield Metropolitan Exchange							
<u>Principal Zone</u>							
Springfield	120	300	750				
<u>MCA-1 Zones</u>							
Fair Grove	120	300	750				
Nixa	120	300	750				
Republic	120	300	750				
Rogersville	120	300	750				
Strafford	120	300	750				
Willard	120	300	750				

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Kansas City Metropolitan Exchange				St. Louis Metropolitan Exchange			
<u>Principal Zone</u>				<u>Principal Zone</u>			
Kansas City	100	250	750	St. Louis	100	250	750
<u>MCA-1 Zones</u>				<u>MCA-1 Zones</u>			
Gladstone	100	250	750	Ferguson	100	250	750
Independence	100	250	750	Ladue	100	250	750
Parkville	100	250	750	Mehlville	100	250	750
Raytown	100	250	750	Overland	100	250	750
South Kansas City	100	250	750	Riverview	100	250	750
				Sappington	100	250	750
				Webster Groves	100	250	750
<u>MCA-2 Zones</u>				<u>MCA-2 Zones</u>			
Belton	100	250	750	Bridgeton	100	250	750
Blue Springs	100	250	750	Creve Coeur	100	250	750
East	100	250	750	Florissant	100	250	750
Independence	100	250	750	Kirkwood	100	250	750
Lee's Summit	100	250	750	Tiffany Springs	100	250	750
Liberty	100	250	750	Oakville	100	250	750
Nashua				Spanish Lake	100	250	750
Springfield Metropolitan Exchange							
<u>Principal Zone</u>							
Springfield	100	250	750				
<u>MCA-1 Zones</u>							
Fair Grove	100	250	750				
Nixa	100	250	750				
Republic	100	250	750				
Rogersville	100	250	750				
Strafford	100	250	750				
Willard	100	250	750				

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	(AT)
Kansas City Metropolitan Exchange				St. Louis Metropolitan Exchange				(AT)
<u>Principal Zone</u>				<u>Principal Zone</u>				
Kansas City	100	250	500	St. Louis	100	250	500	(NR)
<u>MCA-1 Zones</u>				<u>MCA-1 Zones</u>				
Gladstone	100	250	500	Ferguson	100	250	500	(NR)
Independence	100	250	500	Ladue	100	250	500	
Parkville	100	250	500	Mehlville	100	250	500	
Raytown	100	250	500	Overland	100	250	500	
South Kansas City	100	250	500	Riverview	100	250	500	
				Sappington	100	250	500	
				Webster Groves	100	250	500	(NR)
<u>MCA-2 Zones</u>				<u>MCA-2 Zones</u>				
Belton	100	250	500	Bridgeton	100	250	500	(NR)
Blue Springs	100	250	500	Creve Coeur	100	250	500	
East	100	250	500	Florissant	100	250	500	
Independence	100	250	500	Kirkwood	100	250	500	
Lee's Summit	100	250	500	Tiffany Springs	100	250	500	
Liberty	100	250	500	Oakville	100	250	500	
Nashua	100	250	500	Spanish Lake	100	250	500	(NR)
Springfield Metropolitan Exchange								(AT)
<u>Principal Zone</u>								
Springfield	100	250	500					
<u>MCA-1 Zones</u>								
Fair Grove	100	250	500					
Nixa	100	250	500					
Republic	100	250	500					
Rogersville	100	250	500					
Strafford	100	250	500					
Willard	100	250	500					(AT)

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D FEB 13 2004

3.1.4. Local Service Plans

Service Commission^(AT)

3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Exchange	Simply Savings	Simply Savings PLUS
Kansas City Metropolitan Exchange			St. Louis Metropolitan Exchange		
<u>Principal Zone</u>			<u>Principal Zone</u>		
Kansas City	100	250	St. Louis	100	250
<u>MCA-1 Zones</u>			<u>MCA-1 Zones</u>		
Gladstone	100	250	Ferguson	100	250
Independence	100	250	Ladue	100	250
Parkville	100	250	Mehlville	100	250
Raytown	100	250	Overland	100	250
South Kansas City	100	250	Riverview	100	250
			Sappington	100	250
			Webster Groves	100	250
<u>MCA-2 Zones</u>			<u>MCA-2 Zones</u>		
Belton	100	250	Bridgeton	100	250
Blue Springs	100	250	Creve Coeur	100	250
East Independence	100	250	Florissant	100	250
Lee's Summit	100	250	Kirkwood	100	250
Liberty	100	250	Tiffany Springs	100	250
Nashua	100	250	Oakville	100	250
			Spanish Lake	100	250

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Adrian	120	300	750	De Kalb	120	300	750
Advance	120	300	750	De Soto	120	300	750
Agency	120	300	750	Deering	120	300	750
Altenburg-Frohna	120	300	750	Delta	120	300	750
Antonia	120	300	750	Dexter	120	300	750
Archie	120	300	750	Downing	120	300	750
Argyle	120	300	750	East Prairie	120	300	750
Armstrong	120	300	750	Edina	120	300	750
Ash Grove	120	300	750	Eldon	120	300	750
Beaufort	120	300	750	Elsberry	120	300	750
Bell City	120	300	750	Essex	120	300	750
Benton	120	300	750	Eureka	120	300	750
Billings	120	300	750	Excelsior Springs	120	300	750
Bismarck	120	300	750	Farley	120	300	750
Bloomfield	120	300	750	Farmington	120	300	750
Bloomsdale	120	300	750	Fayette	120	300	750
Bonne Terre	120	300	750	Fenton	120	300	750
Boonville	120	300	750	Festus-Crystal City	120	300	750
Bowling Green	120	300	750	Fisk	120	300	750
Brookfield	120	300	750	Flat River	120	300	750
Camdenton	120	300	750	Frankford	120	300	750
Campbell	120	300	750	Fredericktown	120	300	750
Cape Girardeau	120	300	750	Freeburg	120	300	750
Cardwell	120	300	750	Fulton	120	300	750
Carl Junction	120	300	750	Gideon	120	300	750
Carrollton	120	300	750	Glasgow	120	300	750
Carthage	120	300	750	Grain Valley	120	300	750
Caruthersville	120	300	750	Gravois Mills	120	300	750
Cedar Hill	120	300	750	Gray Summit	120	300	750
Center	120	300	750	Greenwood	120	300	750
Chaffee	120	300	750	Hannibal	120	300	750
Charleston	120	300	750	Harvester	120	300	750
Chesterfield	120	300	750	Hayti	120	300	750
Chillicothe	120	300	750	Herculaneum-Pevely	120	300	750
Clarksville	120	300	750	Higbee	120	300	750
Clever	120	300	750	High Ridge	120	300	750
Climax Springs	120	300	750	Hillsboro	120	300	750

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Adrian	100	250	750	De Kalb	100	250	750
Advance	100	250	750	De Soto	100	250	750
Agency	100	250	750	Deering	100	250	750
Altenburg-Frohna	100	250	750	Delta	100	250	750
Antonia	100	250	750	Dexter	100	250	750
Archie	100	250	750	Downing	100	250	750
Argyle	100	250	750	East Prairie	100	250	750
Armstrong	100	250	750	Edina	100	250	750
Ash Grove	100	250	750	Eldon	100	250	750
Beaufort	100	250	750	Elsberry	100	250	750
Bell City	100	250	750	Essex	100	250	750
Benton	100	250	750	Eureka	100	250	750
Billings	100	250	750	Excelsior Springs	100	250	750
Bismarck	100	250	750	Farley	100	250	750
Bloomfield	100	250	750	Farmington	100	250	750
Bloomsdale	100	250	750	Fayette	100	250	750
Bonne Terre	100	250	750	Fenton	100	250	750
Boonville	100	250	750	Festus-Crystal City	100	250	750
Bowling Green	100	250	750	Fisk	100	250	750
Brookfield	100	250	750	Flat River	100	250	750
Camdenton	100	250	750	Frankford	100	250	750
Campbell	100	250	750	Fredericktown	100	250	750
Cape Girardeau	100	250	750	Freeburg	100	250	750
Cardwell	100	250	750	Fulton	100	250	750
Carl Junction	100	250	750	Gideon	100	250	750
Carrollton	100	250	750	Glasgow	100	250	750
Carthage	100	250	750	Grain Valley	100	250	750
Caruthersville	100	250	750	Gravois Mills	100	250	750
Cedar Hill	100	250	750	Gray Summit	100	250	750
Center	100	250	750	Greenwood	100	250	750
Chaffee	100	250	750	Hannibal	100	250	750
Charleston	100	250	750	Harvester	100	250	750
Chesterfield	100	250	750	Hayti	100	250	750
Chillicothe	100	250	750	Herculaneum-Pevely	100	250	750
Clarksville	100	250	750	Higbee	100	250	750
Clever	100	250	750	High Ridge	100	250	750
Climax Springs	100	250	750	Hillsboro	100	250	750

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Adrian	100	250	500	De Kalb	100	250	500
Advance	100	250	500	De Soto	100	250	500
Agency	100	250	500	Deering	100	250	500
Altenburg-Frohna	100	250	500	Delta	100	250	500
Antonia	100	250	500	Dexter	100	250	500
Archie	100	250	500	Downing	100	250	500
Argyle	100	250	500	East Prairie	100	250	500
Armstrong	100	250	500	Edina	100	250	500
Ash Grove	100	250	500	Eldon	100	250	500
Beaufort	100	250	500	Elsberry	100	250	500
Bell City	100	250	500	Essex	100	250	500
Benton	100	250	500	Eureka	100	250	500
Billings	100	250	500	Excelsior Springs	100	250	500
Bismarck	100	250	500	Farley	100	250	500
Bloomfield	100	250	500	Farmington	100	250	500
Bloomsdale	100	250	500	Fayette	100	250	500
Bonne Terre	100	250	500	Fenton	100	250	500
Boonville	100	250	500	Festus-Crystal City	100	250	500
Bowling Green	100	250	500	Fisk	100	250	500
Brookfield	100	250	500	Flat River	100	250	500
Camdenton	100	250	500	Frankford	100	250	500
Campbell	100	250	500	Fredericktown	100	250	500
Cape Girardeau	100	250	500	Freeburg	100	250	500
Cardwell	100	250	500	Fulton	100	250	500
Carl Junction	100	250	500	Gideon	100	250	500
Carrollton	100	250	500	Glasgow	100	250	500
Carthage	100	250	500	Grain Valley	100	250	500
Caruthersville	100	250	500	Gravois Mills	100	250	500
Cedar Hill	100	250	500	Gray Summit	100	250	500
Center	100	250	500	Greenwood	100	250	500
Chaffee	100	250	500	Hannibal	100	250	500
Charleston	100	250	500	Harvester	100	250	500
Chesterfield	100	250	500	Hayti	100	250	500
Chillicothe	100	250	500	Herculaneum-Pevely	100	250	500
Clarksville	100	250	500	Higbee	100	250	500
Clever	100	250	500	High Ridge	100	250	500
Climax Springs	100	250	500	Hillsboro	100	250	500

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

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SECTION 3 - DESCRIPTION OF SERVICES**3.1. Telecommunications Services (cont'd)****3.1.4. Local Service Plans****3.1.4.C. Free Sage 1+ Long Distance**

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Holcomb	120	300	750	Paynesville	120	300	750
Hornersville	120	300	750	Perryville	120	300	750
Imperial	120	300	750	Pierce City	120	300	750
Jackson	120	300	750	Pocahontas	120	300	750
Jasper	120	300	750	Pond	120	300	750
Joplin	120	300	750	Poplar Bluff	120	300	750
Kennett	120	300	750	Portage Des Sioux	120	300	750
Kirksville	120	300	750	Portageville	120	300	750
Knob Noster	120	300	750	Puxico	120	300	750
La Monte	120	300	750	Qulin	120	300	750
Lake Ozark-Osage Beach	120	300	750	Richmond	120	300	750
Lamar	120	300	750	Richwoods	120	300	750
Lancaster	120	300	750	Risco	120	300	750
Leadwood	120	300	750	Rushville	120	300	750
Lilbourn	120	300	750	San Antonio	120	300	750
Linn	120	300	750	Scott City	120	300	750
Lockwood	120	300	750	Sedalia	120	300	750
Louisiana	120	300	750	Senath	120	300	750
Macks Creek	120	300	750	Sikeston	120	300	750
Malden	120	300	750	Slater	120	300	750
Manchester	120	300	750	Smithville	120	300	750
Marble Hill	120	300	750	South Arkansas City	120	300	750
Marceline	120	300	750	St. Charles	120	300	750
Marionville	120	300	750	St. Clair	120	300	750
Marshall	120	300	750	St. Genevieve	120	300	750
Marston	120	300	750	St. Joseph	120	300	750
Maxville	120	300	750	St. Marys	120	300	750
Meta	120	300	750	Stanberry	120	300	750
Mexico	120	300	750	Trenton	120	300	750
Moberly	120	300	750	Tuscumbia	120	300	750
Monett	120	300	750	Union	120	300	750
Montgomery City	120	300	750	Valley Park	120	300	750
Morehouse	120	300	750	Versailles	120	300	750
Neosho	120	300	750	Vienna	120	300	750
Nevada	120	300	750	Walnut Grove	120	300	750
New Franklin	120	300	750	Wardell	120	300	750
New Madrid	120	300	750	Ware	120	300	750
Oak Ridge	120	300	750	Washington	120	300	750
Old Appleton	120	300	750	Webb City	120	300	750
Oran	120	300	750	Wellsville	120	300	750
Pacific	120	300	750	Westphalia	120	300	750
Patton	120	300	750	Wyatt	120	300	750

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Holcomb	100	250	750	Paynesville	100	250	750
Hornersville	100	250	750	Perryville	100	250	750
Imperial	100	250	750	Pierce City	100	250	750
Jackson	100	250	750	Pocahontas	100	250	750
Jasper	100	250	750	Pond	100	250	750
Joplin	100	250	750	Poplar Bluff	100	250	750
Kennett	100	250	750	Portage Des Sioux	100	250	750
Kirksville	100	250	750	Portageville	100	250	750
Knob Noster	100	250	750	Puxico	100	250	750
La Monte	100	250	750	Qulin	100	250	750
Lake Ozark-Osage Beach	100	250	750	Richmond	100	250	750
Lamar	100	250	750	Richwoods	100	250	750
Lancaster	100	250	750	Risco	100	250	750
Leadwood	100	250	750	Rushville	100	250	750
Lilbourn	100	250	750	San Antonio	100	250	750
Linn	100	250	750	Scott City	100	250	750
Lockwood	100	250	750	Sedalia	100	250	750
Louisiana	100	250	750	Senath	100	250	750
Macks Creek	100	250	750	Sikeston	100	250	750
Malden	100	250	750	Slater	100	250	750
Manchester	100	250	750	Smithville	100	250	750
Marble Hill	100	250	750	South Arkansas City	100	250	750
Marceline	100	250	750	St. Charles	100	250	750
Marionville	100	250	750	St. Clair	100	250	750
Marshall	100	250	750	St. Genevieve	100	250	750
Marston	100	250	750	St. Joseph	100	250	750
Maxville	100	250	750	St. Marys	100	250	750
Meta	100	250	750	Stanberry	100	250	750
Mexico	100	250	750	Trenton	100	250	750
Moberly	100	250	750	Tuscumbia	100	250	750
Monett	100	250	750	Union	100	250	750
Montgomery City	100	250	750	Valley Park	100	250	750
Morehouse	100	250	750	Versailles	100	250	750
Neosho	100	250	750	Vienna	100	250	750
Nevada	100	250	750	Walnut Grove	100	250	750
New Franklin	100	250	750	Wardell	100	250	750
New Madrid	100	250	750	Ware	100	250	750
Oak Ridge	100	250	750	Washington	100	250	750
Old Appleton	100	250	750	Webb City	100	250	750
Oran	100	250	750	Wellsville	100	250	750
Pacific	100	250	750	Westphalia	100	250	750
Patton	100	250	750	Wyatt	100	250	750

(CT)

(CT)

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Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled

April 1, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

MOI0507

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance

Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B	Exchange	Simply Savings	Simply Savings PLUS	Simply Savings COMPLETE Plan B
Holcomb	100	250	500	Paynesville	100	250	500
Hornersville	100	250	500	Perryville	100	250	500
Imperial	100	250	500	Pierce City	100	250	500
Jackson	100	250	500	Pocahontas	100	250	500
Jasper	100	250	500	Pond	100	250	500
Joplin	100	250	500	Poplar Bluff	100	250	500
Kennett	100	250	500	Portage Des Sioux	100	250	500
Kirksville	100	250	500	Portageville	100	250	500
Knob Noster	100	250	500	Puxico	100	250	500
La Monte	100	250	500	Quin	100	250	500
Lake Ozark-Osage Beach	100	250	500	Richmond	100	250	500
Lamar	100	250	500	Richwoods	100	250	500
Lancaster	100	250	500	Risco	100	250	500
Leadwood	100	250	500	Rushville	100	250	500
Lilbourn	100	250	500	San Antonio	100	250	500
Linn	100	250	500	Scott City	100	250	500
Lockwood	100	250	500	Sedalia	100	250	500
Louisiana	100	250	500	Senath	100	250	500
Macks Creek	100	250	500	Sikeston	100	250	500
Malden	100	250	500	Slater	100	250	500
Manchester	100	250	500	Smithville	100	250	500
Marble Hill	100	250	500	South Arkansas City	100	250	500
Marceline	100	250	500	St. Charles	100	250	500
Marionville	100	250	500	St. Clair	100	250	500
Marshall	100	250	500	St. Genevieve	100	250	500
Marston	100	250	500	St. Joseph	100	250	500
Maxville	100	250	500	St. Marys	100	250	500
Meta	100	250	500	Stanberry	100	250	500
Mexico	100	250	500	Trenton	100	250	500
Moberly	100	250	500	Tuscumbia	100	250	500
Monett	100	250	500	Union	100	250	500
Montgomery City	100	250	500	Valley Park	100	250	500
Morehouse	100	250	500	Versailles	100	250	500
Neosho	100	250	500	Vienna	100	250	500
Nevada	100	250	500	Walnut Grove	100	250	500
New Franklin	100	250	500	Wardell	100	250	500
New Madrid	100	250	500	Ware	100	250	500
Oak Ridge	100	250	500	Washington	100	250	500
Old Appleton	100	250	500	Webb City	100	250	500
Oran	100	250	500	Wellsville	100	250	500
Pacific	100	250	500	Westphalia	100	250	500
Patton	100	250	500	Wyatt	100	250	500

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

(RT)

(RT)

Issued: September 1, 2009

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Missouri Public
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JC-2010-0125

MOI0912

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

1. Metro Plans

Exchange	Metropolitan Plan	Metro PLUS	Metro COMPLETE	Exchange	Metropolitan Plan	Metro PLUS	Metro COMPLETE
Antonia	120	300	750	Herculaneum-Pevely	120	300	750
Archie	120	300	750	High Ridge	120	300	750
Ash Grove	120	300	750	Hillsboro	120	300	750
Billings	120	300	750	Imperial	120	300	750
Cedar Hill	120	300	750	Manchester	120	300	750
Chesterfield	120	300	750	Marionville	120	300	750
Clever	120	300	750	Maxville	120	300	750
De Soto	120	300	750	Pacific	120	300	750
Eureka	120	300	750	Pond	120	300	750
Excelsior Springs	120	300	750	Portage Des Sioux	120	300	750
Farley	120	300	750	Richmond	120	300	750
Fenton	120	300	750	Smithville	120	300	750
Festus-Crystal City	120	300	750	St. Charles	120	300	750
Grain Valley	120	300	750	Valley Park	120	300	750
Gray Summit	120	300	750	Walnut Grove	120	300	750
Greenwood	120	300	750	Ware	120	300	750
Harvester	120	300	750				

(CT)

(CT)

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CANCELLED
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 Missouri Public
 Service Commission
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 Missouri Public
 Service Commission
 MO10603

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

1. Metro Plans

Exchange	Metropolitan Plan	Metro PLUS	Metro COMPLETE	Exchange	Metropolitan Plan	Metro PLUS	Metro COMPLETE
Antonia	100	250	750	Herculaneum-Pevely	100	250	750
Archie	100	250	750	High Ridge	100	250	750
Ash Grove	100	250	750	Hillsboro	100	250	750
Billings	100	250	750	Imperial	100	250	750
Cedar Hill	100	250	750	Manchester	100	250	750
Chesterfield	100	250	750	Marionville	100	250	750
Clever	100	250	750	Maxville	100	250	750
De Soto	100	250	750	Pacific	100	250	750
Eureka	100	250	750	Pond	100	250	750
Excelsior Springs	100	250	750	Portage Des Sioux	100	250	750
Farley	100	250	750	Richmond	100	250	750
Fenton	100	250	750	Smithville	100	250	750
Festus-Crystal City	100	250	750	St. Charles	100	250	750
Grain Valley	100	250	750	Valley Park	100	250	750
Gray Summit	100	250	750	Walnut Grove	100	250	750
Greenwood	100	250	750	Ware	100	250	750
Harvester	100	250	750				

(CT)

 (CT)

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 Missouri Public
 Service Commission
 MOI0507

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

1. Metro Plans

Exchange	Metropolitan Plan	Metro PLUS	Metro COMPLETE	Exchange	Metropolitan Plan	Metro PLUS	Metro COMPLETE
Antonia	100	250	500	Herculeum-Pevely	100	250	500
Archie	100	250	500	High Ridge	100	250	500
Ash Grove	100	250	500	Hillsboro	100	250	500
Billings	100	250	500	Imperial	100	250	500
Cedar Hill	100	250	500	Manchester	100	250	500
Chesterfield	100	250	500	Marionville	100	250	500
Clever	100	250	500	Maxville	100	250	500
De Soto	100	250	500	Pacific	100	250	500
Eureka	100	250	500	Pond	100	250	500
Excelsior Springs	100	250	500	Portage Des Sioux	100	250	500
Farley	100	250	500	Richmond	100	250	500
Fenton	100	250	500	Smithville	100	250	500
Festus-Crystal City	100	250	500	St. Charles	100	250	500
Grain Valley	100	250	500	Valley Park	100	250	500
Gray Summit	100	250	500	Walnut Grove	100	250	500
Greenwood	100	250	500	Ware	100	250	500
Harvester	100	250	500				

(AT)

(AT)

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Issued By:
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MOI0405

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.C. Free Sage 1+ Long Distance

(CT)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute unless otherwise noted, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
2. Customer calls made with their free minutes will be marked as FREE in the long distance portion of their Sage bill. Calls where free minutes are used for some portion of the call will be marked with a symbol based on the type of free minutes used. Unused minutes in a billing period are lost.

The free minutes do not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

Issued: September 1, 2009

Effective: October 1, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
John Debus
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Missouri Public
Service Commission
JC-2010-0125

MOI0912

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute unless otherwise noted, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute. (CT)
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

<u># of Free Minutes</u>	<u>Maximum Credit</u>	
60	\$ 3.00	
90	\$ 4.50	(NR)
100	\$ 5.00	
120	\$ 6.00	
250	\$ 12.50	
300	\$ 15.00	
300 Preferred	\$ 12.00	(NR)
500	\$ 25.00	
750	\$ 37.50	

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Effective: August 1, 2006

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 October 10, 2008
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 Service Commission

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 Missouri Public
 Service Commission
 MOI0611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

<u># of Free Minutes</u>	<u>Maximum Credit</u>	
60	\$ 3.00	
100	\$ 5.00	
120	\$ 6.00	
250	\$ 12.50	(NR)
300	\$ 15.00	
500	\$ 25.00	(NR)
750	\$ 37.50	

Issued: March 1, 2006

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Issued By:
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Allen, Texas 75013-2789

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Missouri Public
Service Commission
MOI0603

Cancelled

August 1, 2006

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

<u># of Free Minutes</u>	<u>Maximum Credit</u>
60	\$ 3.00
100	\$ 5.00
250	\$ 12.50
500	\$ 25.00
750	\$ 37.50

(NR)

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Allen, Texas 75013-2789

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April 1, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission
MO10511

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

<u># of Free Minutes</u>	<u>Maximum Credit</u>
60	\$ 3.00
100	\$ 5.00
250	\$ 12.50
500	\$ 25.00

(NR)

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D FEB 13 2004

3.1.4. Local Service Plans

Service Commission

3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

<u># of Free Minutes</u>	<u>Maximum Credit</u>
60	\$ 3.00
100	\$ 5.00
250	\$ 12.50

(NR)

CANCELLED
OCT 18 2004
By *3rd R537*
Public Service Commission
MISSOURI

SECTION 3 - DESCRIPTION OF SERVICES

Telecommunications Services (cont'd)

Missouri Public

3.1.4. Local Service Plans

REC'D DEC 23 2003

3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Service Commission

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute. (CR)
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

<u># of Free Minutes</u>	<u>Maximum Credit</u>	
60	\$ 3.00	(CR)
100	\$ 5.00	(CR)

CANCELLED

MAR 15 2004
w/ 2nd RS 37
Public Service Commission
MISSOURI

Issued: December 23, 2003

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Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

**Missouri Public
Service Commission**

FILED JAN 02 2004

MOI0302

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.4. Local Service Plans

Service Commission

3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.10 per minute, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

<u># of Free Minutes</u>	<u>Maximum Credit</u>
60	\$ 6.00
100	\$ 10.00

CANCELLED

JAN 02 2004
By *RS 37*
Public Service Commission
MISSOURI

Missouri Public

FILED FEB 09 2002
02 - 029
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.5 Non-Recurring Service Charges - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
1. Installation of local exchange service to a customer's premises for the first time.
2. Installation of additional local exchange access lines to a customer's premises.
3. A change in location of customer's equipment or service from one premise to another.
4. A restoration of service due to suspension/disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
1. A telephone number change made at the customer's request.
2. A change to/from the company's Regional Service.
3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
4. A change of bill cycle dates made at the customer's request
5. The splitting of single accounts into multiple bills at the customer's request.
6. Changes to customer service plan that have not been solicited by Sage Telecom.
7. A name change, at the customer's request, to the account name, Caller ID, or the directory listing.

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of a telephone number change or disconnection of a telephone number.

3.1.5.F. A Duplicate Invoice Charge will be applied on a per invoice basis to a Customer who requests a copy of a bill that has already been issued to such Customer, unless the Customer informs the Company, within 15 days of the issuance of the bill, that the original bill was not received. If a Customer or the Customer's representative, thereafter, requests additional copies of bills, a charge will apply for each requested bill.

3.1.5.G. A Copy of Call Records Fee applies when a customer requests a copy of these records for their own personal use. A copy of Call Records is not a copy of the customer's invoice. Call Records include numbers called, duration of calls, and timing of such calls from incoming and outgoing of local, long distance, international, and operator service calls. A Copy of Call Records is \$25.00 per customer request for up to 3 months of Call Records.

(AT)
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(AT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telcommunications Services (cont'd)

3.1.5 **Non-Recurring Service Charges** - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:

1. Installation of local exchange service to a customer's premises for the first time.
2. Installation of additional local exchange access lines to a customer's premises.
3. A change in location of customer's equipment or service from one premise to another.
4. A restoration of service due to suspension/disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:

1. A telephone number change made at the customer's request.
2. A change to/from the company's Regional Service.
3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
4. A change of bill cycle dates made at the customer's request
5. The splitting of single accounts into multiple bills at the customer's request.
6. Changes to customer service plan that have not been solicited by Sage Telecom.
7. A name change, at the customer's request, to the account name, Caller ID, or the directory listing.

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of a telephone number change or disconnection of a telephone number. (CT)

3.1.5.F. A Duplicate Invoice Charge will be applied on a per invoice basis to a Customer who requests a copy of a bill that has already been issued to such Customer, unless the Customer informs the Company, within 15 days of the issuance of the bill, that the original bill was not received. If a Customer or the Customer's representative, thereafter, requests additional copies of bills, a charge will apply for each requested bill.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.5 **Non-Recurring Service Charges** - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

- 3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
1. Installation of local exchange service to a customer's premises for the first time.
 2. Installation of additional local exchange access lines to a customer's premises.
 3. A change in location of customer's equipment or service from one premise to another.
4. A restoration of service due to suspension/disconnection from nonpayment of bill for telecommunications services.
- 3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.
- 3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
1. A telephone number change made at the customer's request.
 2. A change to/from the company's Regional Service.
 3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
 4. A change of bill cycle dates made at the customer's request
 5. The splitting of single accounts into multiple bills at the customer's request.
 6. Changes to customer service plan that have not been solicited by Sage Telecom.
 7. A name change, at the customer's request, to the account name, Caller ID, or the directory listing.
- 3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.
- 3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of a telephone number change.
- 3.1.5.F. A Duplicate Invoice Charge will be applied on a per invoice basis to a Customer who requests a copy of a bill that has already been issued to such Customer, unless the Customer informs the Company, within 15 days of the issuance of the bill, that the original bill was not received. If a Customer or the Customer's representative, thereafter, requests additional copies of bills, a charge will apply for each requested bill.

(RT)

(RT)

(CT)

Issued: September 10, 2008

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Issued By:
Robert W. McCausland
Vice President and Secretary
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Allen, Texas 75013-2789

Cancelled
April 17, 2009
Missouri Public
Service Commission
JC-2009-0659

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Missouri Public
Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.5 **Non-Recurring Service Charges** - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:

1. Installation of local exchange service to a customer's premises for the first time.
2. Installation of additional local exchange access lines to a customer's premises.
3. A change in location of customer's equipment or service from one premise to another.
4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
6. A restoration of service due to disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:

1. A telephone number change made at the customer's request.
2. A change to/from the company's Regional Service.
3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
4. A change of bill cycle dates made at the customer's request
5. The splitting of single accounts into multiple bills at the customer's request.
6. Changes to customer service plan that have not been solicited by Sage Telecom.
7. A name change, at the customer's request, to the account name, Caller ID, or the directory listing. (AT)

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of a telephone number change.

3.1.5.F. A Duplicate Invoice Charge will be applied on a per invoice basis to a Customer who requests a copy of a bill that has already been issued to such Customer, unless the Customer informs the Company, within 15 days of the issuance of the bill, that the original bill was not received. If a Customer or the Customer's representative, thereafter, requests additional copies of bills, a charge will apply for each requested bill.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.5 **Non-Recurring Service Charges** - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
1. Installation of local exchange service to a customer's premises for the first time.
2. Installation of additional local exchange access lines to a customer's premises.
3. A change in location of customer's equipment or service from one premise to another.
4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
6. A restoration of service due to disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
1. A telephone number change made at the customer's request.
2. A change to/from the company's Regional Service.
3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
4. A change of bill cycle dates made at the customer's request
5. The splitting of single accounts into multiple bills at the customer's request.
6. Changes to customer service plan that have not been solicited by Sage Telecom.

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of a telephone number change.

3.1.5.F. A Duplicate Invoice Charge will be applied on a per invoice basis to a Customer who requests a copy of a bill that has already been issued to such Customer, unless the Customer informs the Company, within 15 days of the issuance of the bill, that the original bill was not received. If a Customer or the Customer's representative, thereafter, requests additional copies of bills, a charge will apply for each requested bill.

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Material previously located on this page now appears on Page 38.1.

Issued By:
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Cancelled

May 5, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.5 Non-Recurring Service Charges - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

- 3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
1. Installation of local exchange service to a customer's premises for the first time.
 2. Installation of additional local exchange access lines to a customer's premises.
 3. A change in location of customer's equipment or service from one premise to another.
 4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
 5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
 6. A restoration of service due to disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

- 3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
1. A telephone number change made at the customer's request.
 2. A change to/from the company's Regional Service.
 3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
 4. A change of bill cycle dates made at the customer's request
 5. The splitting of single accounts into multiple bills at the customer's request.
 6. Changes to customer service plan that have not been solicited by Sage Telecom.

(RT)
(RT)

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of a telephone number change.

3.1.6. Operator Assisted Services

3.1.6.A. Operator Handled Calling - Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:

1. The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for incomplete calls upon customer notification or Company's knowledge.
2. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

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Effective: January 28, 2005

Cancelled

April 21, 2006

Missouri Public
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Filed
Missouri Public
Service Commission

MO10406

CANCELLED

JAN 28 2005

SECTION 3 - DESCRIPTION OF SERVICES

By Order 2538
Public Service Commission
MISSOURI

3.1. Telecommunications Services (cont'd)

3.1.5 Non-Recurring Service Charges - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

- 3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
1. Installation of local exchange service to a customer's premises for the first time.
 2. Installation of additional local exchange access lines to a customer's premises.
 3. A change in location of customer's equipment or service from one premise to another.
 4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
 5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
 6. A restoration of service due to disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

- 3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
1. A telephone number change made at the customer's request.
 2. A change to/from the company's Regional Service.
 3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
 4. A change of bill cycle dates made at the customer's request (AT)
 5. The splitting of single accounts into multiple bills at the customer's request. 1
 6. Changes to customer service plan that have not been solicited by Sage Telecom. (AT)

The Order Processing Fee will not apply to the first customer initiated change to a line made subsequent to original service order placement

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of a telephone number change.

3.1.6. Operator Assisted Services

3.1.6.A. Operator Handled Calling - Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:

1. The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for incomplete calls upon customer notification or Company's knowledge.
2. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

Issued: November 4, 2004

Effective: December 6, 2004

Issued By:
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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MO10405

SECTION 3 - DESCRIPTION OF SERVICES

REC'D MAR 27 2003

1. Telecommunications Services (cont'd)

3.1.5 Non-Recurring Service Charges - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

- 3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
1. Installation of local exchange service to a customer's premises for the first time.
 2. Installation of additional local exchange access lines to a customer's premises.
 3. A change in location of customer's equipment or service from one premise to another.
 4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
 5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
 6. A restoration of service due to disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

- 3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
1. A telephone number change made at the customer's request.
 2. A change to/from the company's Regional Service.
 3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.

The Order Processing Fee will not apply to the first customer initiated change to a line made subsequent to original service order placement

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.5.E. A Referral Message Fee applies to active Sage customers who request a referral message as a result of (AT) a telephone number change.

3.1.6. Operator Assisted Services

3.1.6.A. Operator Handled Calling - Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:

1. The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for incomplete calls upon customer notification or Company's knowledge.
2. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

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Issued By:
Gary P. Nuttall
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Missouri Public Service Commission

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CANCELLED

DEC 06 2004
By 2nd RS 38
Public Service Commission
MISSOURI

SECTION 3 - DESCRIPTION OF SERVICES

REC'D JAN 10 2002

3.1. Telecommunications Services (cont'd)

Service Commission

3.1.5 Non-Recurring Service Charges - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:

1. Installation of local exchange service to a customer's premises for the first time.
2. Installation of additional local exchange access lines to a customer's premises.
3. A change in location of customer's equipment or service from one premise to another.
4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
6. A restoration of service due to disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:

1. A telephone number change made at the customer's request.
2. A change to/from the company's Regional Service.
3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.

The Order Processing Fee will not apply to the first customer initiated change to a line made subsequent to original service order placement

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.6. Operator Assisted Services

3.1.6.A. Operator Handled Calling - Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:

1. The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for incomplete calls upon customer notification or Company's knowledge.
2. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

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Effective: February 9, 2002
Missouri Public

Issued By:
James E. Kennedy
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805 Central Expressway South, Suite 100
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MAY 01 2003
B. 164RS38
Public Service Commission
MISSOURI

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(MT)

3.1.6 Operator Assisted Services

3.1.6.A. Operator Handled Calling - Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:

1. The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for incomplete calls upon customer notification or Company's knowledge.
2. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

(MT)

Material appearing on this page was previously located on Page 38.

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Issued By:

Robert W. McCausland
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April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.6. Operator Assisted Services (cont'd)3.1.6.A. Operator Handled Calling (cont'd)

3. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange telephone company billings.
5. If local exchange company billing services are used, the name of the operator service provider will be listed on the bill if the local exchange company has multicarrier billing ability.
6. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
7. The Company will route al 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
8. Upon request, the Company will transfer calls to, or advise how to reach, other authorized interexchange carriers or the local exchange company, if billing can list the caller's actual origination point.
9. The Company will refuse operator services to traffic aggregators which block access to other companies.
10. The Company will assure that traffic aggregators will post and display information including: (1) that the Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the local exchange carrier operator and other authorized interexchange carriers

In addition to charges that would otherwise apply pursuant to other Sections of this Tariff, each operator call will be assessed a charge(s) as set forth within.

1. Person-to-Person - Calls completed with the assistance of a Sage operator to a particular person, station, department or PBX extension specified by the calling party.
2. Station-to-Station - Operator assisted calls other than Person-to-Person, including intraLATA collect and third party billed calls. Collect calls to coin telephones and transfers of charges to coin telephones will not be accepted.

(CT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.6. Operator Assisted Services (cont'd)3.1.6.A. Operator Handled Calling (cont'd)

3. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange telephone company billings.
5. If local exchange company billing services are used, the name of the operator service provider will be listed on the bill if the local exchange company has multicarrier billing ability.
6. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
7. The Company will route al 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
8. Upon request, the Company will transfer calls to, or advise how to reach, other authorized interexchange carriers or the local exchange company, if billing can list the caller's actual origination point.
9. The Company will refuse operator services to traffic aggregators which block access to other companies.
10. The Company will assure that traffic aggregators will post and display information including: (1) that the Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the local exchange carrier operator and other authorized interexchange carriers

In addition to charges that would otherwise apply pursuant to other Sections of this Tariff, each operator call will be assessed a charge(s) as set forth within.

1. Person-to-Person - Calls completed with the assistance of a Sage operator to a particular person, station, department or PBX extension specified by the calling party.
2. Station-to-Station - Operator assisted calls other than Person-to-Person, including intraLATA collect and third party billed calls. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

Issued: January 10, 2002

Effective: February 9, 2002

CANCELED
October 1, 2011
Missouri Public
Service Commission
JC-2012-0104

Issued By:
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Sage Telecom, Inc.
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Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.6. Operator Assisted Services (cont'd)

3.1.6.B. Directory Assistance - A service provided to Customers and Users of Sage's local exchange service that allows them to obtain directory assistance by calling the Directory Assistance operator (dialing 0-411). (CT)

1. Directory Assistance charges apply for all requests for which Sage's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.
2. Non-published telephone numbers are not available from Directory Assistance Service.
3. No credit will be given for requested numbers that are non-published, or for requested telephone numbers that are not found in the directory.
4. A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call;
5. To receive a credit, the Customer must notify the Sage operator or Business Office of the problem experienced.

3.1.6.C. Directory Assistance Call Completion - Provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

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Effective: April 16, 2009

CANCELLED
April 6, 2012
Missouri Public
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Issued By:
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Filed
Missouri Public
Service Commission
JC-2009-0659
MOI0904

SECTION 3 - DESCRIPTION OF SERVICES

3 1 Telecommunications Services (cont'd)

3 1 6 Operator Assisted Services (cont'd)

3 1 6 B Directory Assistance - A service provided to Customers and Users of Sage's local exchange service that allows them to obtain directory assistance by calling the Directory Assistance operator (dialing 1-411)

(CT)

- 1 Directory Assistance charges apply for all requests for which Sage's facilities are used A maximum of two requested telephone numbers is permitted per Directory Assistance call Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers
- 2 Non-published telephone numbers are not available from Directory Assistance Service
- 3 No credit will be given for requested numbers that are non-published, or for requested telephone numbers that are not found in the directory
- 4 A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call,
- 5 To receive a credit, the Customer must notify the Sage operator or Business Office of the problem experienced

3 1 6 C Directory Assistance Call Completion - Provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator The call may be completed automatically or by the Directory Assistance operator

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.6. Operator Assisted Services (cont'd)

3.1.6.B. Directory Assistance - A service provided to Customers and Users of Sage's local exchange service that allows them to obtain directory assistance by calling the Directory Assistance operator.

1. Directory Assistance charges apply for all requests for which Sage's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.
2. Non-published telephone numbers are not available from Directory Assistance Service.
3. No credit will be given for requested numbers that are non-published, or for requested telephone numbers that are not found in the directory.
4. A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call;
5. To receive a credit, the Customer must notify the Sage operator or Business Office of the problem experienced.

3.1.6.C. Directory Assistance Call Completion - Provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. The three types of Directory Assistance Call Completion (DACC) offered are as follows:

1. Semi-Automated - The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.
2. Fully-Automated - The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a touch-tone telephone when prompted by the DACC announcement.
3. Person-to-Person - The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

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Effective: February 9, 2002

Issued By:

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Missouri Public
Service Commission
JC-2009-0399

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.6. Operator Assisted Services (cont'd)

3.1.6.D. Busy Line Verification and Line Interrupt Service - Upon request of a calling party, the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
3. A charge will apply when:
 - (a) The operator verifies that the line is busy.
 - (b) The operator verifies that the line is available for incoming calls.
 - (c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption
4. No charge will apply:
 - (a) When the calling party advises that the call is to or from an official public emergency agency.
 - (b) Under conditions other than those specified within, preceding.
5. Busy verification and interrupt service is furnished where and to the extent that facilities permit. The Customer shall identify and save Sage harmless against all claims that may arise from either party to the interrupted call or any person.

3.1.7. Telephone Directory Service - Sage, through its interconnection agreement AT&T MISSOURI, will provide telephone directory services to its Customers. This includes listings in AT&T MISSOURI's White Pages directory and directory assistance database. The following telephone directory services are offered: (CT)

3.1.7.A. Primary Listing - Primary directory listing in both AT&T MISSOURI White Pages and Directory Assistance database. The listing is the actual name of the customer to whom the service is rendered, with the following exceptions: (CT)

1. For residential customers, the listing may be in the name of a member of the customer's family or household. A dual name listing may be provided for two (2) persons who share the same surname and reside at the same address (*i.e.*, John and Jane Doe), or for a person known by two first names.
2. For business customers, the listing may be in the name of the business or of a member, officer, employee, or representative of the business. The listing may also include the name of a division, branch or department.
3. In the case of a business line operating at a residence, a dual name listing may be provided as described in #1 above.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.6. Operator Assisted Services (cont'd)

3.1.6.D. Busy Line Verification and Line Interrupt Service - Upon request of a calling party, the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
3. A charge will apply when:
 - (a) The operator verifies that the line is busy.
 - (b) The operator verifies that the line is available for incoming calls.
 - (c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption
4. No charge will apply:
 - (a) When the calling party advises that the call is to or from an official public emergency agency.
 - (b) Under conditions other than those specified within, preceding.
5. Busy verification and interrupt service is furnished where and to the extent that facilities permit. The Customer shall identify and save Sage harmless against all claims that may arise from either party to the interrupted call or any person.

3.1.7. Telephone Directory Service - Sage, through its interconnection agreement SWBT, will provide telephone directory services to its Customers. This includes listings in SWBT's White Pages directory and directory assistance database. The following telephone directory services are offered:

3.1.7.A. Primary Listing - Primary directory listing in both SWBT White Pages and Directory Assistance database. The listing is the actual name of the customer to whom the service is rendered, with the following exceptions:

1. For residential customers, the listing may be in the name of a member of the customer's family or household. A dual name listing may be provided for two (2) persons who share the same surname and reside at the same address (*i.e.*, John and Jane Doe), or for a person known by two first names.
2. For business customers, the listing may be in the name of the business or of a member, officer, employee, or representative of the business. The listing may also include the name of a division, branch or department.
3. In the case of a business line operating at a residence, a dual name listing may be provided as described in #1 above.

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Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.7. Telephone Directory Service (cont'd)

- 3.1.7.B. White Pages Directory(s) - This service provides for the annual delivery of the White Pages directory. One (1) directory per residential household and one (1) directory per business line will be provided at no charge. Additional directories can be purchased at the request of the customer.
- 3.1.7.C. Non-Listed Service - For customers who desire their telephone numbers to be omitted from AT&T MISSOURI's White Pages directory, but NOT the directory assistance database. (CT)
- 3.1.7.D. Non-Published Service - For customers who desire their telephone number to be omitted from AT&T MISSOURI's White Pages directory, as well as the directory assistance database. (CT)
- 3.1.7.E. Regular Extra Listing - An additional listing tied to the same number and address as the primary listing. For residential customers, the listing may be the names of members of the customer's family or of other persons residing in the customer's household. For business customers, additional listings may be requested for such things as names of partners or members of the firm, officers of a corporation, or the names of employees of the customer.
- 3.1.7.F. Extra Line Listing - Extra line material may be provided in the alphabetical directory when, in the opinion of Sage Telecom, it facilitates the use of telephone service. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone. An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, he may arrange for two or more extra lines. If the customer requests separate lines consisting of less than five words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two extra listing charges apply.
- 3.1.7.G. Alternate Listing - Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing. Special types of alternate listings include: Access Service Listing, Additional Address Listing, and Night Number Listing.
- 3.1.7.H. Secretarial Listing - A customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following conditions: (A) No physical facilities shall be provided for the use of such patrons or tenants, other than public telephone service; (B) The customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons; (C) Secretarial listings will be accepted only upon written authorization to Sage Telecom from the patron to be listed.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.7. Telephone Directory Service (cont'd)

- 3.1.7.B. White Pages Directory(s) - This service provides for the annual delivery of the White Pages directory. One (1) directory per residential household and one (1) directory per business line will be provided at no charge. Additional directories can be purchased at the request of the customer.
- 3.1.7.C. Non-Listed Service - For customers who desire their telephone numbers to be omitted from SWBT's White Pages directory, but NOT the directory assistance database.
- 3.1.7.D. Non-Published Service - For customers who desire their telephone number to be omitted from SWBT's White Pages directory, as well as the directory assistance database.
- 3.1.7.E. Regular Extra Listing - An additional listing tied to the same number and address as the primary listing. For residential customers, the listing may be the names of members of the customer's family or of other persons residing in the customer's household. For business customers, additional listings may be requested for such things as names of partners or members of the firm, officers of a corporation, or the names of employees of the customer.
- 3.1.7.F. Extra Line Listing - Extra line material may be provided in the alphabetical directory when, in the opinion of Sage Telecom, it facilitates the use of telephone service. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone. An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, he may arrange for two or more extra lines. If the customer requests separate lines consisting of less than five words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two extra listing charges apply.
- 3.1.7.G. Alternate Listing - Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing. Special types of alternate listings include: Access Service Listing, Additional Address Listing, and Night Number Listing. (AT)
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(AT)
- 3.1.7.H. Secretarial Listing - A customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following conditions: (A) No physical facilities shall be provided for the use of such patrons or tenants, other than public telephone service; (B) The customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons; (C) Secretarial listings will be accepted only upon written authorization to Sage Telecom from the patron to be listed.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.7. Telephone Directory Service (cont'd)

- 3.1.7.B. White Pages Directory(s) - This service provides for the annual delivery of the White Pages directory. One (1) directory per residential household and one (1) directory per business line will be provided at no charge. Additional directories can be purchased at the request of the customer.
- 3.1.7.C. Non-Listed Service - For customers who desire their telephone numbers to be omitted from SWBT's White Pages directory, but NOT the directory assistance database.
- 3.1.7.D. Non-Published Service - For customers who desire their telephone number to be omitted from SWBT's White Pages directory, as well as the directory assistance database.
- 3.1.7.E. Regular Extra Listing - An additional listing tied to the same number and address as the primary listing. For residential customers, the listing may be the names of members of the customer's family or of other persons residing in the customer's household. For business customers, additional listings may be requested for such things as names of partners or members of the firm, officers of a corporation, or the names of employees of the customer.
- 3.1.7.F. Extra Line Listing - Extra line material may be provided in the alphabetical directory when, in the opinion of Sage Telecom, it facilitates the use of telephone service. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone. An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, he may arrange for two or more extra lines. If the customer requests separate lines consisting of less than five words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two extra listing charges apply.
- 3.1.7.G. Alternate Listing - Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.
- 3.1.7.H. Secretarial Listing - A customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following conditions: (A) No physical facilities shall be provided for the use of such patrons or tenants, other than public telephone service; (B) The customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons; (C) Secretarial listings will be accepted only upon written authorization to Sage Telecom from the patron to be listed.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.7. Telephone Directory Service (cont'd)

- 3.1.7.I. Additional Listing for Rotary Number Group - Where a customer is served by two or more main lines in a series completion group arranged for a hunting operation, additional listings may be provided on any of the lines other than the first number in the group.
- 3.1.7.J. Foreign Listing - Used when a customer desires a listing in a directory published in an exchange other than the exchange serving the customer.
- 3.1.7.K. Residence Signature Listing – Distinctive directory listings available to residential customers.
- 3.1.7.L. Residence Family Space Listings – Allows a residential customer to list the name or nickname of the household members in the directory. The listing is set apart from the preceding and following directory listings by white space and a border forming a box around the listing. Listings may be the names or nicknames of members of the customer's family or other persons residing in the customer's household. The number of names allowed is limited to the number of letters available on two lines.
- 3.1.7.M. Residence Personality Logo – Allows a residential customer to add a logo to a primary or an extra listing and enclose that listing in a box frame. The customer will choose from a list of logos prepared by AT&T MISSOURI. (CT)

3.1.8. Custom Calling Features

- 3.1.8.A. Service Offerings available to Customer's and End Users of Sage's local exchange service on local access lines only, subject to availability from the central office serving the customer:
1. Auto Redial - Enables the customer to redial automatically the last outgoing telephone number. If the telephone number is busy, Auto Redial will keep trying to call the number for a maximum of thirty (30) minutes, beginning with the customer's activation of Auto Redial, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. Auto Redial is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have Auto Redial taken off its lines.
 2. Call Blocker - Enables the customer to block calls from pre-selected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list of up to 31 telephone numbers. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a recorded announcement.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.7. Telephone Directory Service (cont'd)

- 3.1.7.I. Additional Listing for Rotary Number Group - Where a customer is served by two or more main lines in a series completion group arranged for a hunting operation, additional listings may be provided on any of the lines other than the first number in the group.
- 3.1.7.J. Foreign Listing - Used when a customer desires a listing in a directory published in an exchange other than the exchange serving the customer.
- 3.1.7.K. Residence Signature Listing – Distinctive directory listings available to residential customers.
- 3.1.7.L. Residence Family Space Listings – Allows a residential customer to list the name or nickname of the household members in the directory. The listing is set apart from the preceding and following directory listings by white space and a border forming a box around the listing. Listings may be the names or nicknames of members of the customer's family or other persons residing in the customer's household. The number of names allowed is limited to the number of letters available on two lines.
- 3.1.7.M. Residence Personality Logo – Allows a residential customer to add a logo to a primary or an extra listing and enclose that listing in a box frame. The customer will choose from a list of logos prepared by SWBT.

3.1.8. Custom Calling Features

- 3.1.8.A. Service Offerings available to Customer's and End Users of Sage's local exchange service on local access lines only, subject to availability from the central office serving the customer:
1. Auto Redial - Enables the customer to redial automatically the last outgoing telephone number. If the telephone number is busy, Auto Redial will keep trying to call the number for a maximum of thirty (30) minutes, beginning with the customer's activation of Auto Redial, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. Auto Redial is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have Auto Redial taken off its lines.
 2. Call Blocker - Enables the customer to block calls from pre-selected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list of up to 31 telephone numbers. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a recorded announcement.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

3. Call Forwarding - Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded.

Includes Busy Line and Don't Answer features, as defined below. Customer may decline these additional features.

Call Forwarding - Busy Line allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network.

Call Forwarding - Don't Answer allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network.

4. Call Return - Enables the customer to redial automatically the last incoming telephone number. If that telephone number is busy, Call Return will keep trying to call the number for a maximum of thirty (30) minutes beginning with the customer's activation of Call Return in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This service will not function if the calling party's telephone number has been Call Forwarded. Also, this service will not function from a line that does not have an associated telephone number, e.g., multi-line hunting groups. Call Return is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have the per use functionality taken off its lines.
5. Call Trace - Enables the customer to initiate a trace of the last completed incoming call by dialing an activation code before receiving another call. If a trace is successful, Call Trace will record the incoming call detail (not the conversation). A successful trace cannot be made if the incoming call originates in a central office not equipped for Call Trace service. The customer will not be provided the results of the trace (*i.e.*, the telephone number traced). Such call detail may be provided only to law enforcement authorities upon proper request.

For further action to be taken, the customer is required to contact Sage Telecom via the telephone number provided in the Call Trace announcement.

At its opinion or upon receipt of proper request from a law enforcement agency, Sage will set up a temporary tracing arrangement using Call Trace or manual trap and trace where Call trace is not available at no charge to the customer

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

5. Call Trace (cont'd)

when in the judgment of Sage or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property.

6. Call Waiting - Alerts a customer who is using his telephone that another caller is trying to reach him. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or terminating call.

7. Call Waiting ID Options - Allows customers to identify the name and/or number of an incoming caller when they are already speaking on the telephone and receive another phone call. Where facilities permit, Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premises Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include:

- Talk to the second caller.
- Provide the caller with a busy announcement.
- Forward the call to a "wait a minute" or "call me back" message.
- Route the new call to a voice mail box.
- Allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting, Caller ID Name and Number, and Call Waiting ID.
- b. Customer wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service.
- c. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID options.
- d. Available only where central office facilities permit.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.8. Custom Calling Features (cont'd)3.1.8.A. Service Offerings (cont'd)

8. Call Waiting ID - Allows customers to subscribe to a part of the Call Waiting ID Options service. When a person is already speaking on the telephone and receives another phone call, Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting and Caller ID Name and Number.
 - b. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
 - c. Available only where central office facilities permit.
9. Personalized Ring - Personalized Ring service permits a customer to establish up to three telephone numbers on the same access line and to distinguish calls to each number by distinctive incoming ring patterns. The billing telephone number is the "master" number and the other telephone numbers are "dependent" numbers. The standard ringing pattern is provided for the master number while distinctive ringing patterns are provided for a maximum of two dependent numbers.

When a Personalized Ring customer subscribes to any Call Forwarding feature, dependent numbers can either be forwarded to the same number as the master number or receive no forwarding treatment at all.

When a Personalized Ring customer subscribes to Call Waiting, incoming calls to the master number will activate the standard Call Waiting tone. Incoming calls to the dependent numbers will activate a distinctive Call Waiting tone per dependent number.

A directory listing is furnished per telephone number. When a customer requests the dependent numbers to be non-published or non-listed, Sage Telecom will provide without charge. However, if the master number and all dependent numbers are non-published and/or non-listed, the appropriate monthly rate is applicable to the master number.

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(CT)

10. Priority Call - Provides the customer with a distinctive ring or distinctive Call Waiting tone (if the customer has subscribed to Call Waiting and Priority Call), when the customer is called from pre-selected telephone numbers. The customer can construct or modify a telephone number screening list. Priority Call will screen incoming calls against the customer's list and provide the distinctive ring for telephone numbers on the list.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

8. Call Waiting ID - Allows customers to subscribe to a part of the Call Waiting ID Options service. When a person is already speaking on the telephone and receives another phone call, Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting and Caller ID Name and Number.
 - b. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
 - c. Available only where central office facilities permit.
9. Personalized Ring - Personalized Ring service permits a customer to establish up to three telephone numbers on the same access line and to distinguish calls to each number by distinctive incoming ring patterns. The billing telephone number is the "master" number and the other telephone numbers are "dependent" numbers. The standard ringing pattern is provided for the master number while distinctive ringing patterns are provided for a maximum of two dependent numbers.

When a Personalized Ring customer subscribes to any Call Forwarding feature, dependent numbers can either be forwarded to the same number as the master number or receive no forwarding treatment at all.

When a Personalized Ring customer subscribes to Call Waiting, incoming calls to the master number will activate the standard Call Waiting tone. Incoming calls to the dependent numbers will activate a distinctive Call Waiting tone per dependent number.

A directory listing is furnished per telephone number. When a customer requests the dependent numbers to be nonpublished or nonlisted, Sage Telecom will provide without charge. However, if the master number and all dependent numbers are nonpublished and/or nonlisted, the appropriate monthly rate is applicable to the master number.

10. Priority Call - Provides the customer with a distinctive ring or distinctive Call Waiting tone (if the customer has subscribed to Call Waiting and Priority Call), when the customer is called from pre-selected telephone numbers. The customer can construct or modify a telephone number screening list. Priority Call will screen incoming calls against the customer's list and provide the distinctive ring for telephone numbers on the list.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

8. Call Waiting ID - Allows customers to subscribe to a part of the Call Waiting ID Options service. When a person is already speaking on the telephone and receives another phone call, Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting and Caller ID Name and Number.
 - b. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
 - c. Available only where central office facilities permit.
9. Personalized Ring - Personalized Ring service permits a customer to establish up to three telephone numbers on the same access line and to distinguish calls to each number by distinctive incoming ring patterns. The billing telephone number is the "master" number and the other telephone numbers are "dependent" numbers. The standard ringing pattern is provided for the master number while distinctive ringing patterns are provided for a maximum of two dependent numbers.

When a Personalized Ring customer subscribes to any Call Forwarding feature, dependent numbers can either be forwarded to the same number as the master number or receive no forwarding treatment at all.

When a Personalized Ring customer subscribes to Call Waiting, incoming calls to the master number will activate the standard Call Waiting tone. Incoming calls to the dependent numbers will activate a distinctive Call Waiting tone per dependent number.

A directory listing is furnished per telephone number. When a customer requests the dependent numbers to be nonpublished or nonlisted, Sage Telecom will provide without charge. However, if the master number and all dependent numbers are nonpublished and/or nonlisted, the appropriate monthly rate is applicable to the master number.

10. Priority Call - Provides the customer with a distinctive ring or distinctive Call Waiting tone (if the customer has subscribed to Call Waiting and Priority Call), when the customer is called from pre-selected telephone numbers. The customer can construct or modify a telephone number screening list. Priority Call will screen incoming calls against the customer's list and provide the distinctive ring for telephone numbers on the list.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

11. Remote Access to Call Forwarding - Permits the customer who also subscribes to Call Forwarding with the ability to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "*" and "#". All charges incurred to access the remote number will be billed appropriately.
12. Selective Call Forwarding - Provides the customer with the ability to forward incoming calls from pre-selected telephone numbers to another telephone number. The customer may construct or modify a telephone number screening list. Selective Call Forwarding will screen incoming calls against the customer's list and forward only those calls from telephone numbers on the list. The maximum amount of telephone numbers available for each customer's list may vary depending on switch type. The Selective Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion.
13. Speed Calling 8 - Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may store up to eight (8) telephone numbers.
14. Speed Calling 30 - Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may store up to 30 telephone numbers.

For residence customers, Speed Calling 30 is obsolete except for existing Speed Calling customers at existing locations. Speed Calling 30 is available to business customers.

15. Three-Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.

3.1.8.B. Calling features are subject to availability of facilities and compatibility with central office equipment, access lines, and customer premises equipment.

3.1.8.C. Auto Redial, Call Blocker, Call Return, Call Trace, Priority Call, Selective Call Forwarding and Caller ID are functional when both the call originating customer and the call terminating customer are served from central offices capable of sending and receiving the Calling Party Number (CPN) and are linked by appropriate facilities.

3.1.8.D. Services with call forwarding capabilities (including Call Forwarding, Call Forwarding-Busy Line, Call Forwarding-Don't Answer) cannot be used on a continual basis to expand the local calling scope beyond that available to a customer's premise.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)

3.1.9. **Caller ID Service** - Display of Calling Number and/or Name on customer provided equipment. Available to Customers and End Users of Sage's local exchange service on local access lines only. Service includes:

- 3.1.9.A. **Calling Number Delivery** - Allows the transmission of Calling Party Number (CPN) to the subscriber's access lines. When a Calling Number Delivery equipped line is on-hook, CPN is transmitted across the line during the silent interval between the first and second ring.
- 3.1.9.B. **Calling Name Delivery** - Enables the Caller ID subscriber to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. When a Calling Name Delivery equipped line is on-hook, the Calling Party Name is transmitted across the line during the silent interval between the first and second ring.
- 3.1.9.C. **Anonymous Call Rejection** - Allows customer to automatically reject all calls that have been marked anonymous by the calling party. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.
- 3.1.9.D. **Calling Name and Number Blocking** - Any Sage Telecom calling party may prevent the delivery of CPN and of Calling Party Name to the called party by dialing an access code (*67 on their touch-tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activated per call blocking is available at no charge. If a calling party activates blocking, the CPN and Calling Party Name will not be transmitted across the line. Instead, the Caller ID subscriber will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block name and number delivery.

Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Sage: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

Caller ID subscribers must provide and connect their own compatible customer premises equipment (CPE) to process the Calling Number and/or Calling Name transmission. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Sage assumes no liability and will be held harmless for an incompatibility of this equipment to perform satisfactorily with the network features described herein.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.9. Caller ID Service (cont'd)

Subscribers will automatically be provided with both Calling Number and Calling Name delivery, subject to availability in the central office that is servicing the subscriber. If the combination of the two is not available, the subscriber will receive whatever is available, either Calling Number OR Calling Name.

Caller ID features are subject to availability of facilities and compatibility with central office equipment (for both the calling and the called parties), access lines, and customer premises equipment.

Caller ID information will not be displayed under the following conditions: (a) if the called party is off-hook; or (b) if the called party answers during the first ring interval.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. (C)

3.1.10. Multi-Line Hunting Service - This service is used to establish hunting arrangements between two or more of a customer's local exchange service access lines, and is available to Business and Residential Customers. Customers may choose from one of the following hunt group arrangements:

3.1.10.A. Series Hunting - The hunt for an idle access line starts with the called access line in a prearranged hunt group and ends with the last access line in the hunt group, completing the call to the first idle access line encountered. Unless the first access line in the hunt group is called, only a portion of the access line group is hunted.

3.1.10.B. Circle Hunting - Permits a complete hunt over all the access lines in a prearranged access line hunt group. If no idle access line is encountered, the hunting will continue until it reaches the access line that was originally called.

3.1.10.C. Preferential Hunting - Individual access lines in an access line hunt group may have an associated preferential hunt list. This hunt list specifies a hunting sequence over a predetermined subset or preferential arrangement of up to 18 access lines before proceeding to hunt through the remaining access line hunt group.

Each hunt group arrangement is subject to availability in the customer's serving central office switch. All of the lines in a hunt group arrangement must be of the same class of service (*i.e.*, same local calling plan).

3.1.11. Maintenance of Service - The Customer shall be responsible for the payment of all related charges for each service call by a Sage employee or contractor to the customer's premises where the service difficulty or trouble results from the use of terminal equipment, communications systems or premises cable and wire on the customer's side of the demarcation point.

3.1.11.A Trouble Ticket Trip Fee - Applies for each dispatch during a normally scheduled work day where a technician is on duty. A normally scheduled work day is defined as 8AM to 5PM, Monday through Friday. If more than one technician is dispatched in conjunction with the same trouble report, the charge applies to each (CT)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.9. Caller ID Service (cont'd)

Subscribers will automatically be provided with both Calling Number and Calling Name delivery, subject to availability in the central office that is servicing the subscriber. If the combination of the two is not available, the subscriber will receive whatever is available, either Calling Number OR Calling Name.

Caller ID features are subject to availability of facilities and compatibility with central office equipment (for both the calling and the called parties), access lines, and customer premises equipment.

Caller ID information will not be displayed under the following conditions: (a) if the called party is off-hook; or (b) if the called party answers during the first ring interval.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.

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3.1.10.A. **Series Hunting** - The hunt for an idle access line starts with the called access line in a prearranged hunt group and ends with the last access line in the hunt group, completing the call to the first idle access line encountered. Unless the first access line in the hunt group is called, only a portion of the access line group is hunted.

3.1.10.B. **Circle Hunting** - Permits a complete hunt over all the access lines in a prearranged access line hunt group. If no idle access line is encountered, the hunting will continue until it reaches the access line that was originally called.

3.1.10.C. **Preferential Hunting** - Individual access lines in an access line hunt group may have an associated preferential hunt list. This hunt list specifies a hunting sequence over a predetermined subset or preferential arrangement of up to 18 access lines before proceeding to hunt through the remaining access line hunt group.

Each hunt group arrangement is subject to availability in the customer's serving central office switch. All of the lines in a hunt group arrangement must be of the same class of service (*i.e.*, same local calling plan).

3.1.11. **Maintenance of Service** - The Customer shall be responsible for the payment of all related charges for each service call by a Sage employee or contractor to the customer's premises where the service difficulty or trouble results from the use of terminal equipment, communications systems or premises cable and wire on the customer's side of the demarcation point.

3.1.11.A **Standard Service Call Charge** - Applies for each dispatch during a normally scheduled work day where a technician is on duty. A normally scheduled work day is defined as 8AM to 5PM, Monday through Friday. If more than one technician is dispatched in conjunction with the same trouble report, the charge applies to each

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.11. Maintenance of Service (cont'd)3.1.11.A Trouble Ticket Trip Fee (cont'd)

(CT)

technician. This charge also applies to dispatches during a normally scheduled work day where the technician(s) could not access the premises.

3.1.11.B Emergency Service Call Charge – Applies for each dispatch outside a normally scheduled work day where an off duty technician is called in to perform the work. If more than one technician is dispatched in conjunction with the same trouble report, the charge applies to each technician.

3.1.11.C NID Move Charge – Applies for each dispatch related to relocating the customer's Network Interface Device (NID). This charge is in addition to either the Standard or Emergency Repair Charge, which will be determined based on the time of the dispatch.

3.1.12. Reserved for Future Use

3.1.13. 9-1-1 Telecommunication Service - All terms and conditions set forth in this Section are applicable to the services as defined in this Tariff.

3.1.13.A. Service Overview

1. Sage is obligated to supply the E-911 service provider in Sage's service area with accurate information necessary to update the E-911 database at the time Sage submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs.
2. At the time Sage provides basic local service to a customer by means of Sage's own cable pair, or over any other exclusively owned facility, Sage will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911.
3. Sage will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. Sage recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by Sage.
4. Sage will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310.

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.11. Maintenance of Service (cont'd)3.1.11.A Standard Service Call Charge (cont'd)

technician. This charge also applies to dispatches during a normally scheduled work day where the technician(s) could not access the premises.

3.1.11.B Emergency Service Call Charge – Applies for each dispatch outside a normally scheduled work day where an off duty technician is called in to perform the work. If more than one technician is dispatched in conjunction with the same trouble report, the charge applies to each technician.

3.1.11.C NID Move Charge – Applies for each dispatch related to relocating the customer's Network Interface Device (NID). This charge is in addition to either the Standard or Emergency Repair Charge, which will be determined based on the time of the dispatch.

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3.1.13.A. Service Overview

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4. Sage will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310.

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.13. 9-1-1 Telecommunication Service (cont'd)3.1.13.B. Regulations

1. This offering is limited to the provision and use of the digits 9-1-1 as the Universal Emergency Telephone Number (Code).
1. 9-1-1 Service is one-way service only.
2. Sage shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits 9-1-1 or to any other person who may be affected by the dialing of the digits 9-1-1. Sage's entire liability arising out of the provision of 9-1-1 Service under this tariff shall be limited as set forth in this Section and in the Rules.

- 3.1.14. **Toll Restriction Service** - An optional, central office activated, service which prohibits anyone from originating a direct dialed (1+) or an operator assisted (0 or 0+) outgoing long distance call from a designated local exchange access line. Any such calls, when attempted, will be routed to a central office announcement which will inform the user that long distance calls are restricted from that line.

Toll Restriction Service will be provided as follows:

- 3.1.14.A. Toll Restriction Service can be placed on any Sage local access line where the customer has subscribed to one of Sage Telecom's local service plans.
- 3.1.14.B. Any local access lines with Toll Restriction Service **ARE** eligible for any free 1+ minutes allowable under Sage's Toll/Long Distance Promotion.
- 3.1.14.C. For business multi-line hunt groups, each local access line in the hunting group must be equipped with Toll Restriction Service.
- 3.1.14.D. Toll Restriction Service will **not** be provided on PBX trunks, at such time as Sage offers PBX-type service.
- 3.1.14.E. Toll Restriction Service is subject to availability in the central office serving the Sage customer.
- 3.1.14.F. The types of outbound long distance calls that are restricted are as follows:
 1. Any direct dialed 1+ long distance call. Examples include (1+Area Code+xxx-xxxx), (1+xxx-xxxx), (five-digit carrier access code + 1+xxx-xxxx), or (five-digit carrier access code + 1+Area Code+xxx-xxxx).
 2. Any local or long distance 0+ or 0 call, **even in the event of an emergency**. Examples include (0+Area Code+xxx-xxxx), (0+xxx-xxxx), (five-digit carrier access code + 0+xxx-xxxx), or (five-digit carrier access code + 0+Area Code+xxx-xxxx).

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.14. Toll Restriction Service (cont'd)

3. Any Directory Assistance call for local or long distance numbers. Examples include (1+411) and (1+555-1212).
4. Any call placed to a local DIAL 976 telephone number. Example (976-xxxx).

3.1.14.F. The types of outbound long distance calls that are restricted are as follows: (cont'd)

5. Any call to an emergency telephone number if it is a long distance call.

3.1.14.G. The customer indemnifies and saves harmless Sage Telecom from any and all claims, losses and damages that may be caused by Toll Restriction Service.

3.1.15. Dual Service

Dual Service, as part of an outside/physical move of telephone service, provides Sage business customers the ability to have service at both the old and the new location at the same time.

1. At the time a service order is placed to physically move telephone service, the customer may specify a period of time, not to exceed 30 days, that they want to receive Dual Service.
2. Dual Service can be provided as long as the customer's new location is served by the same Central Office, which is normally the case when the customer is able to keep their existing phone number(s).
3. Dual service begins on the Service Order Completion (SOC) date of the new service, and extends for the number of days specified by the customer at the time of the order.
4. The number of days specified by the customer at the time of the order **CANNOT** be changed.
5. When Dual Service is disconnected after the specified period of time, there may be a slight outage. The outage, if there is one, should not be significant.
6. The per line rate of \$25 is the same whether the service period is one day or 30 days. This is a non-recurring charge.
7. This service replaces coordinated moves. Coordinated (i.e. after hours) move are no longer an option.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.16. **Feature Packaging**

- 3.1.16.A. Feature Package No. 2 - Consists of a select number of custom calling features. The customer pays a flat monthly fee for the ability to access each of the features. Feature Package No. 2 is available to residential and business customers who subscribe to one of the company's local service plans.

The following customer calling features are included in Feature Package No. 2:

- Auto Redial
- Call Blocker
- Call Forwarding
- Call Return
- Call Trace
- Call Waiting
- Caller ID
- Priority Call
- Selective Call Forward
- Speed Calling 8
- Three-Way Calling

At the customer's request, Call Waiting may be eliminated from the package. However, no credit will be given.

Feature Package No. 2 is subject to the availability and limitations specified in the tariffs for the individual services.

- 3.1.16.B. Feature Package No. 3 - Consists of a select number of custom calling features. The customer pays a flat monthly fee for the ability to access each of the features. Feature Package No. 3 is available to residential and business customers who subscribe to one of the company's local service plans.

The following customer calling features are included in Feature Package No. 3:

- Call Forwarding
- Call Waiting
- Three-Way Calling

Feature Package No. 3 is subject to the availability and limitations specified in the tariffs for the individual services.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services, (cont'd)

3.1.17. Tell-A-Friend Plan

The Tell-A-Friend Plan provides two credits of \$75 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program. (CT)

To qualify for the first \$75 credit, referred customer must initiate service with Sage Telecom and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing. (CT)

To qualify for the second \$75 credit, referred customer must initiate service with Sage Telecom and remain a Sage local exchange service customer in good standing for a minimum of twelve (12) months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to twelve (12) months from their service date or if either the referring or referred customer has not maintained good payment standing. (CT)

3.1.18. Number Intercept Treatment

Upon changing a customer's telephone number, Sage will make known to the customer that Sage will intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided the customer desires this service. The service will be provided for a minimum of 30 days.

3.1.19. Number Portability

Sage does not provide Number Portability Service.

SECTION 3 - DESCRIPTION OF SERVICES

Replacing 3rd Revised Page No. 54

3.1. Telecommunications Services, (cont'd)

3.1.17. Tell-A-Friend Plan

For referred customers who initiate service between June 8, 2009 and March 31, 2010, the Tell-A-Friend Plan provides two credits of \$50 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program. (CT)

To qualify for the first \$50 credit, referred customer must initiate service with Sage Telecom between June 8, 2009 and March 31, 2010 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing. (CT)

To qualify for the second \$50 credit, referred customer must initiate service with Sage Telecom between June 8, 2009 and March 31, 2010 and remain a Sage local exchange service customer in good standing for a minimum of twelve (12) months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to twelve (12) months from their service date or if either the referring or referred customer has not maintained good payment standing. (CT)

3.1.18. Number Intercept Treatment

Upon changing a customer's telephone number, Sage will make known to the customer that Sage will intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided the customer desires this service. The service will be provided for a minimum of 30 days.

3.1.19. Number Portability

Sage does not provide Number Portability Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services, (cont'd)

3.1.17. Tell-A-Friend Plan

For referred customers who initiate service between June 8, 2009 and October 31, 2009, the Tell-A-Friend Plan provides two credits of \$50 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program.

To qualify for the first \$50 credit, referred customer must initiate service with Sage Telecom between June 8, 2009 and October 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

To qualify for the second \$50 credit, referred customer must initiate service with Sage Telecom between June 8, 2009 and October 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of twelve (12) months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to twelve (12) months from their service date or if either the referring or referred customer has not maintained good payment standing.

(CT)
(CT)

3.1.18. Number Intercept Treatment

Upon changing a customer's telephone number, Sage will make known to the customer that Sage will intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided the customer desires this service. The service will be provided for a minimum of 30 days.

3.1.19. Number Portability

Sage does not provide Number Portability Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services, (cont'd)

3.1.17. Tell-A-Friend Plan

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For referred customers who initiate service between June 8, 2009 and October 31, 2009, the Tell-A-Friend Plan provides two credits of \$50 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program.

To qualify for the first \$50 credit, referred customer must initiate service with Sage Telecom between June 8, 2009 and October 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

To qualify for the second \$50 credit, referred customer must initiate service with Sage Telecom between June 8, 2009 and October 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of 12 months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to 12 months from their service date or if either the referring or referred customer has not maintained good payment standing.

(CT)

3.1.18. Number Intercept Treatment

Upon changing a customer's telephone number, Sage will make known to the customer that Sage will intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided the customer desires this service. The service will be provided for a minimum of 30 days.

3.1.19. Number Portability

Sage does not provide Number Portability Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.17. Tell-A-Friend Program

This plan provides a one-time credit to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. The credit is in addition to any other allowable toll/long distance credits. (CT)

Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program.

Referred customer must remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing. (CT)

The issuance of any allowable credit will occur once the referred customer has been a Sage local exchange service customer for at least ninety (90) days. (CT)

3.1.18. Number Intercept Treatment

Upon changing a customer's telephone number, Sage will make known to the customer that Sage will intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided the customer desires this service. The service will be provided for a minimum of 30 days.

3.1.19. Number Portability

Sage does not provide Number Portability Service.

Issued: November 7, 2007

Effective: December 7, 2007

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission

MOI0712

Cancelled
July 9, 2009
Missouri Public
Service Commission
JC-2009-0858

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

- 3.1.17. **Tell-A-Friend Program** - This program provides a one-time credit to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier.

The credit is in addition to any other allowable promotional credits.

Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program.

Referred customer must remain a Sage local exchange service customer for a minimum of thirty (30) days. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to thirty (30) days from their service date.

The issuance of any allowable credit will occur once the referred customer has been a Sage local exchange service customer for at least thirty (30) days, and will appear on the customer's bill after the 30-day period.

- 3.1.18. **Number Intercept Treatment**

Upon changing a customer's telephone number, Sage will make known to the customer that Sage will intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided the customer desires this service. The service will be provided for a minimum of 30 days.

- 3.1.19. **Number Portability**

Sage does not provide Number Portability Service.

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
December 07, 2007
Missouri Public
Service Commission

Issued By:
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Filed
Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service

The following rates and charges are applicable to Residential and Business Customers.

4.1.1. Non-Recurring Service Charges

4.1.1.A.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 39.00	\$ 57.00
Copy of Call Records*: Per customer request	\$25.00	\$25.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 9.50	\$ 9.50
Referral Message Fee	\$ 10.00	\$ 10.00
Duplicate Invoice Charge, per invoice	\$ 5.00	\$ 5.00

(CR)

4.1.1.B. Reconnect Fee:

Residence	\$ 45.00 per line
Business	\$ 64.00 per line

*This fee applies to requests from customers for a copy of call records. Copies requested by law enforcement are at no charge.

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CANCELLED
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Issued By:
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3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800

FILED
Missouri Public
Service Commission
JC-2010-0688

MOI1004

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges**

(CT)

4.1.1.A.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Copy of Call Records*: Per customer request	\$25.00	\$25.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 9.50	\$ 9.50
Referral Message Fee	\$ 10.00	\$ 10.00
Duplicate Invoice Charge, per invoice	\$ 5.00	\$ 5.00

4.1.1.B. Reconnect Fee:

Residence	\$ 45.00 per line
Business	\$ 64.00 per line

*This fee applies to requests from customers for a copy of call records. Copies requested by law enforcement are at no charge.

Issued: October 24, 2008

Effective: November 23, 2008

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Robert W. McCausland
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Missouri Public
Service Commission MOI0813
JC-2009-0289

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A.

(RT)

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Copy of Call Records*: Per customer request	\$25.00	\$25.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 9.50	\$ 9.50
Referral Message Fee	\$ 10.00	\$ 10.00
Duplicate Invoice Charge, per invoice	\$ 5.00	\$ 5.00

(RT)

(RT)

4.1.1.B. Reconnect Fee:

(CT)

Residence \$ 45.00 per line
 Business \$ 64.00 per line

*This fee applies to requests from customers for a copy of call records. Copies requested by law enforcement are at no charge.

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Copy of Call Records*: Per customer request	\$25.00	\$25.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 9.50	\$ 9.50
Referral Message Fee	\$ 10.00	\$ 10.00
Duplicate Invoice Charge, per invoice	\$ 5.00	\$ 5.00

(NR)

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 45.00 per line
Business	\$ 64.00 per line

*This fee applies to requests from customers for a copy of call records. Copies requested by law enforcement are at no charge.

(AT)

Issued: May 15, 2007

Effective: June 14, 2007

Issued By:
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April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 9.50	\$ 9.50
Referral Message Fee	\$ 10.00	\$ 10.00
Duplicate Invoice Charge, per invoice	\$ 5.00	\$ 5.00

(NR)

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 45.00 per line
Business	\$ 64.00 per line

Issued: March 22, 2006

Effective: April 21, 2006

Issued By:
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Cancelled
June 14, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 9.50 (CR)	\$ 9.50 (CR)
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 45.00 per line
Business	\$ 64.00 per line

Issued: January 30, 2006

Effective: February 9, 2006

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April 21, 2006

Missouri Public
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Issued By:
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Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

MOI0601

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 7.50	\$ 7.50
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 45.00 per line (CR)
Business	\$ 64.00 per line (CR)

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 7.50 (CR)	\$ 7.50 (CR)
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 38.00 per line
Business	\$ 57.00 per line

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence \$ 38.00 per line
 Business \$ 57.00 per line

(MT)

CANCELLED
 JAN 28 2005
 By *SHRS55*
 Public Service Commission
 MISSOURI

Material previously located on this page now appears on Page 55.1.

(MT)

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.**4.1.1. Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 38.00 per line
Business	\$ 57.00 per line

4.1.2. Monthly Local Service Plan Charges - All rates are per line.**4.1.2.A. Residential**

	Monthly Rate
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.00
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.00
Sage Unlimited Plan with metro calling	\$54.00
Simply Savings	\$24.90
Simply Savings PLUS	\$29.90
Simply Savings COMPLETE Plan A	\$49.90
Simply Savings COMPLETE Plan B	\$44.90

(CT)
(NR)

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Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
DEC 06 2004
By *JHRS 55*
Public Service Commission
MISSOURI

FILED
MO PSC
11/01/04

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

Missouri Public

REC'D FEB 13 2004

Service Commission

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

CANCELLED

4.1.1.C. Reconnect Fee:

Residence	\$ 38.00 per line
Business	\$ 57.00 per line

OCT 18 2004

WHR 55
 Missouri Public Service Commission
 MISSOURI

4.1.2. **Monthly Local Service Plan Charges** - All rates are per line.

4.1.2.A. **Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.00
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.00
Sage Unlimited Plan with metro calling	\$54.00
Simply Savings	\$24.90
Simply Savings PLUS	\$29.90
Simply Savings COMPLETE	\$49.90

(NR)
 |
 (NR)

Issued: February 13, 2004

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Issued By:
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 Vice President, Regulatory Affairs
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 805 Central Expressway South, Suite 100
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**Missouri Public
 Service Commission**

FILED MAR 15 2004 MO10402

REC'D SEP 24 2003

SECTION 4 - RATES AND CHARGES
Service Commission

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers. (CT)

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers. (CT)

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence \$ 38.00 per line
Business \$ 57.00 per line

4.1.2. **Monthly Local Service Plan Charges** - All rates are per line.

4.1.2.A. **Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.00
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.00
Sage Unlimited Plan with metro calling	\$54.00

CANCELLED

MA 15 2004

5th RS 58

Service Commission
MISSOURI

Missouri Public
Service Commission

FILED OCT 24 2003

Sage Telecom, Inc.

Missouri P.S.C. Tariff No. 1
3rd Revised Revised Page No. 55
Replacing 2nd Revised Page No. 55**SECTION 4 - RATES AND CHARGES**Missouri Public
Service Commission4.1. Local Exchange Service - The following rates and charges are applicable to Residential and Business Customers.

REC'D JUN 05 2003

4.1.1. Non-Recurring Service Charges - All rates are per service order, except as noted.

4.1.1.A. The following rates apply to customers who have been a Sage customer for at least 90 days and paid their last three phone bills on time, meaning within 30 days of the bill date.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. The following rates apply to customers who do not meet the requirements in Section 4.1.1.A above.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 38.00 per line
Business	\$ 57.00 per line

4.1.2. Monthly Local Service Plan Charges - All rates are per line.4.1.2.A. Residential

	Monthly Rate
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.00
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.00
Sage Unlimited Plan with metro calling	\$54.00

(NR)

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By 4th RS 55
Public Service Commission
MISSOURI

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Vice President, Regulatory Affairs
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Allen, Texas 75013-2789

Missouri Public
Service Commission

FILED JUL 07 2003

SECTION 4 - RATES AND CHARGES

REC'D MAR 27 2003

1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

4.1.1.A. The following rates apply to customers who have been a Sage customer for at least 90 days and paid their last three phone bills on time, meaning within 30 days of the bill date.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

(NR)

4.1.1.B. The following rates apply to customers who do not meet the requirements in Section 4.1.1.A above.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

(NR)

4.1.1.C. Reconnect Fee:

Residence	\$ 38.00 per line
Business	\$ 57.00 per line

4.1.2. **Monthly Local Service Plan Charges** - All rates are per line.4.1.2.A. Residential

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.00
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00

4.1.2.B. Business

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.00
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.00
Metro Service with Regional Coverage	\$64.00

CANCELLED

JUL 07 2003
by 3rd RS 55
Public Service Commission
MISSOURI

Issued: March 17, 2003

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Issued By:
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Vice President, Chief Technical Officer
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Missouri Public
Service Commission

FILED MAY 01 2003

SECTION 4 - RATES AND CHARGES

Missouri Public

4.1. Local Exchange Service - The following rates and charges are applicable to Residential and Business Customers.

REC'D JUL 03 2002

4.1.1. Non-Recurring Service Charges - All rates are per service order, except as noted.

Service Commission

4.1.1.A. The following rates apply to customers who have been a Sage customer for at least 90 days and paid their last three phone bills on time, meaning within 30 days of the bill date.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00

4.1.1.B. The following rates apply to customers who do not meet the requirements in Section 4.1.1.A above.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00

CANCELLED

4.1.1.C. Reconnect Fee:

Residence \$ 38.00 per line
 Business \$ 57.00 per line

MAY 01 2003
 By 2nd RS 55
 Public Service Commission
 MISSOURI

4.1.2. Monthly Local Service Plan Charges - All rates are per line.

4.1.2.A. Residential

	Monthly Rate
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90 (CR)
All Other Exchanges	\$29.00 (CT)
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00

4.1.2.B. Business

	Monthly Rate
Basic Local Service	\$29.00
Business Choice Plan	\$34.00
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.00
Metro Service with Regional Coverage	\$64.00

Issued: July 3, 2002

Effective: August 2, 2002

Issued By:
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 805 Central Expressway South, Suite 100
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Missouri Public

FILED AUG 02 2002

Service Commission

SECTION 4 - RATES AND CHARGES

Missouri Public

4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

REC'D JAN 10 2002

4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

Service Commission

4.1.1.A. The following rates apply to customers who have been a Sage customer for at least 90 days and paid their last three phone bills on time, meaning within 30 days of the bill date.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00

4.1.1.B. The following rates apply to customers who do not meet the requirements in Section 4.1.1.A above.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00

4.1.1.C. Reconnect Fee:

Residence \$ 38.00 per line
Business \$ 57.00 per line

CANCELLED

AUG 08 2002

4.1.2. **Monthly Local Service Plan Charges** - All rates are per line.

By LRS 55
Public Service Commission
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4.1.2.A. Residential

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	\$29.00
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00

4.1.2.B. Business

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.00
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.00
Metro Service with Regional Coverage	\$64.00

Issued: January 10, 2002

Effective: February 9, 2002
Missouri Public

Issued By:
James E. Kennedy
Vice President, Business Development
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED FEB 09 2002
02 - 029
Service Commission

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line.4.1.2.A. Residential

	<u>Monthly Rate</u>	
Basic Local Service	\$ 25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	N/A	
All Other Exchanges	\$ 34.89	(CR)
Metropolitan Plan	\$ 41.89	
Metro PLUS	\$ 45.89	
Metro COMPLETE	\$ 55.89	
Metropolitan Choice	\$ 40.89	
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		
St. Louis & Kansas City Metropolitan Exchanges	\$ 50.89	
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$ 50.89	
Tier 2 (1201 – 2400 mou/month threshold)	\$ 60.89	
Tier 3 (2401 + mou/month threshold)	\$100.89	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$ 60.89	
Tier 3 (2401 + mou/month threshold)	\$100.89	
Sage Unlimited Plan with metro calling	\$ 58.89	
Simply Savings Plan A	\$ 30.94	
Simply Savings Plan B	\$ 30.94	
Simply Savings PLUS	\$ 36.14	
Simply Savings COMPLETE Plan B	\$ 50.39	
Simply Savings Choice	\$ 30.89	
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$ 42.89	
Tier 2 (1201 – 2400 mou/month threshold)	\$ 61.89	
Tier 3 (2401 + mou/month threshold)	\$100.89	
Sage Simply Savings Preferred	\$ 33.94	
Sage Simply Savings Essentials	\$ 28.94	
Sage Simply Savings Essentials – Features	\$ 28.89	
Uniendo Familias Plan		
All Zones	\$ 30.89	
PremierCall Plan		
All Zones	\$ 42.89	
EasyCall Plan	\$ 24.89	
ValuePlus Plan	\$ 32.89	(CR)

Issued: February 10, 2012

Effective: February 20, 2012

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800

FILED
Missouri Public
Service Commission
JC-2012-0381

MOL1202

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (cont'd)

4.1.2. Monthly Local Service Plan Charges - All rates are per line.

4.1.2.A. Residential

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	N/A	
All Other Exchanges	\$33.99	(CR)
Metropolitan Plan	\$40.99	
Metro PLUS	\$44.99	
Metro COMPLETE	\$54.99	
Metropolitan Choice	\$39.99	(CR)
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		
St. Louis & Kansas City Metropolitan Exchanges	\$49.99	(CR)
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$49.99	(CR)
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$56.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling	\$57.99	(CR)
Simply Savings Plan A	\$29.99	
Simply Savings Plan B	\$29.99	
Simply Savings PLUS	\$35.24	
Simply Savings COMPLETE Plan B	\$49.49	
Simply Savings Choice	\$29.99	(CR)
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$41.99	(CR)
Tier 2 (1201 – 2400 mou/month threshold)	\$60.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$32.99	(CR)
Sage Simply Savings Essentials	\$27.99	
Sage Simply Savings Essentials – Features	\$27.99	(CR)
Uniendo Familias Plan		
All Zones	\$29.99	(CR)
PremierCall Plan		
All Zones	\$41.99	(CR)
EasyCall Plan	\$23.99	
ValuePlus Plan	\$31.99	(CR)

(MT)

Material previously located on this page now appears on Page 55.2.

(MT)

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line.4.1.2.A. Residential

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	N/A	
All Other Exchanges	\$32.99	
Metropolitan Plan	\$38.99	
Metro PLUS	\$42.99	
Metro COMPLETE	\$53.99	
Metropolitan Choice	\$37.99	
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		
St. Louis & Kansas City Metropolitan Exchanges	\$48.99	
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$48.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$56.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling	\$54.90	
Simply Savings Plan A	\$29.49	
Simply Savings Plan B	\$29.49	
Simply Savings PLUS	\$33.99	
Simply Savings COMPLETE Plan B	\$48.99	
Simply Savings Choice	\$28.99	
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$40.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$60.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$31.99	
Sage Simply Savings Essentials	\$26.99	
Sage Simply Savings Essentials – Features	\$26.99	
Uniendo Familias Plan		
All Zones	\$27.99	
PremierCall Plan		
All Zones	\$39.99	
EasyCall Plan	\$21.99	
ValuePlus Plan	\$29.99	
Sage Nationwide Calling All Zones		
Tier 1 (0 - 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 - 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage EZChoice Plan		
All Zones	\$23.99	
ValueChoice		(AT)
All Zones	\$29.99	(NR)

Additional Charges for expanded calling with Sage EZChoice, Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, ValuePlus Plan, ValueChoice, and Sage Nationwide Calling are as follows: (CT)

Metropolitan Calling Plan	\$ 7.00
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Effective: December 1, 2010

Cancelled
April 1, 2011
Missouri Public
Service Commission
JC-2011-0444

Issued By:
John Debus
Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission
JC-2011-0230

MOL1007

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line.4.1.2.A. Residential

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	N/A	
All Other Exchanges	\$32.99	
Metropolitan Plan	\$38.99	
Metro PLUS	\$42.99	
Metro COMPLETE	\$53.99	
Metropolitan Choice	\$37.99	
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		
St. Louis & Kansas City Metropolitan Exchanges	\$48.99	
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$48.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$56.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling	\$54.90	
Simply Savings Plan A	\$29.49	
Simply Savings Plan B	\$29.49	
Simply Savings PLUS	\$33.99	
Simply Savings COMPLETE Plan B	\$48.99	
Simply Savings Choice	\$28.99	
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$40.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$60.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$31.99	
Sage Simply Savings Essentials	\$26.99	
Sage Simply Savings Essentials – Features	\$26.99	
Uniendo Familias Plan		
All Zones	\$27.99	
PremierCall Plan		
All Zones	\$39.99	
EasyCall Plan	\$21.99	
ValuePlus Plan	\$29.99	
Sage Nationwide Calling All Zones		
Tier 1 (0 - 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 - 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage EZChoice Plan		(NR)
All Zones	\$23.99	(NR)
Additional Charges for expanded calling with Sage EZChoice, Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, ValuePlus Plan, and Sage Nationwide Calling are as follows:		(CT)
Metropolitan Calling Plan	\$ 7.00	

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (cont'd)

4.1.2. Monthly Local Service Plan Charges - All rates are per line.

4.1.2.A. Residential

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	N/A	
All Other Exchanges	\$32.99	
Metropolitan Plan	\$38.99	
Metro PLUS	\$42.99	
Metro COMPLETE	\$53.99	
Metropolitan Choice	\$37.99	
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		
St. Louis & Kansas City Metropolitan Exchanges	\$48.99	
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$48.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$56.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling	\$54.90	
Simply Savings Plan A	\$29.49	
Simply Savings Plan B	\$29.49	
Simply Savings PLUS	\$33.99	
Simply Savings COMPLETE Plan B	\$48.99	
Simply Savings Choice	\$28.99	
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$40.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$60.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$31.99	
Sage Simply Savings Essentials	\$26.99	
Sage Simply Savings Essentials – Features	\$26.99	
Uniendo Familias Plan		
All Zones	\$27.99	
PremierCall Plan		
All Zones	\$39.99	
EasyCall Plan	\$21.99	
ValuePlus Plan	\$29.99	
Sage Nationwide Calling All Zones		(NR)
Tier 1 (0 - 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 - 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	(NR)

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, ValuePlus Plan, and Sage Nationwide Calling are as follows: (CT)

Metropolitan Calling Plan \$ 7.00

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line.4.1.2.A. Residential

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	N/A
All Other Exchanges	\$32.99 (CR)
Metropolitan Plan	\$38.99
Metro PLUS	\$42.99
Metro COMPLETE	\$53.99
Metropolitan Choice	\$37.99
Sage Unlimited Plan	
Tier 1 (0 – 1200 mou/month threshold) –	
St. Louis & Kansas City Metropolitan Exchanges	\$48.99 (CR)
Tier 1 (0 – 1200 mou/month threshold) – all other	
exchanges	\$48.99 (CR)
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	
Tier 2 (0 – 2400 mou/month threshold)	\$56.99 (CR)
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	\$54.90
Simply Savings Plan A	\$29.49 (CR)
Simply Savings Plan B	\$29.49 (CR)
Simply Savings PLUS	\$33.99
Simply Savings COMPLETE Plan B	\$48.99
Simply Savings Choice	\$28.99
Sage Simply Savings Unlimited	
Tier 1 (0 – 1200 mou/month threshold)	\$40.99 (CR)
Tier 2 (1201 – 2400 mou/month threshold)	\$60.99 (CR)
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Simply Savings Preferred	\$31.99 (CR)
Sage Simply Savings Essentials	\$26.99 (CR)
Sage Simply Savings Essentials – Features	\$26.99 (CR)
Uniendo Familias Plan	
All Zones	\$27.99
PremierCall Plan	
All Zones	\$39.99
EasyCall Plan	\$21.99
ValuePlus Plan	\$29.99

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, and ValuePlus Plan are as follows:

Metropolitan Calling Plan	\$ 7.00
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SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line.4.1.2.A. Residential

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	N/A
All Other Exchanges	\$31.99
Metropolitan Plan	\$38.99
Metro PLUS	\$42.99
Metro COMPLETE	\$53.99
Metropolitan Choice	\$37.99
Sage Unlimited Plan	
Tier 1 (0 – 1200 mou/month threshold) –	
St. Louis & Kansas City Metropolitan Exchanges	\$47.99
Tier 1 (0 – 1200 mou/month threshold) – all other	
exchanges	\$47.99
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	
Tier 2 (0 – 2400 mou/month threshold)	\$55.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	\$54.90
Simply Savings Plan A	\$28.99
Simply Savings Plan B	\$28.99
Simply Savings PLUS	\$33.99
Simply Savings COMPLETE Plan B	\$48.99
Simply Savings Choice	\$28.99
Sage Simply Savings Unlimited	
Tier 1 (0 – 1200 mou/month threshold)	\$39.99
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Simply Savings Preferred	\$29.99
Sage Simply Savings Essentials	\$24.99
Sage Simply Savings Essentials – Features	\$24.99
Uniendo Familias Plan	
All Zones	\$27.99
PremierCall Plan	
All Zones	\$39.99
EasyCall Plan	\$21.99
ValuePlus Plan	\$29.99

(CT)
(DR)
(DR)

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, and ValuePlus Plan are as follows:

Metropolitan Calling Plan	\$ 7.00
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SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line.4.1.2.A. Residential

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	N/A	
All Other Exchanges	\$31.99	
Metropolitan Plan	\$38.99	
Metro PLUS	\$42.99	
Metro COMPLETE	\$53.99	
Metropolitan Choice	\$37.99	
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		
St. Louis & Kansas City Metropolitan Exchanges	\$47.99	
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$47.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$55.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling	\$54.90	
Simply Savings Plan A	\$28.99	
Simply Savings Plan B	\$28.99	
Simply Savings PLUS	\$33.99	
Simply Savings COMPLETE Plan B	\$48.99	
Simply Savings Choice	\$28.99	
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$29.99	
Sage Simply Savings Essentials	\$24.99	
Sage Simply Savings Essentials – Features	\$24.99	
Uniendo Familias Plan		
All Zones	\$27.99	
PremierCall Plan		(NR)
All Zones		
Tier 1 (0 – 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 - 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
EasyCall Plan	\$21.99	
ValuePlus Plan	\$29.99	(NR)
Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, and ValuePlus Plan are as follows:		
		(CT)
		(CT)
Metropolitan Calling Plan	\$ 7.00	

Issued: September 1, 2009

Effective: October 1, 2009

CANCELLED
November 1, 2009
Missouri Public
Service Commission
JC-2010-0243

Issued By:
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission
JC-2010-0125

MOI0912

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line.****4.1.2.A. Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	N/A
All Other Exchanges	\$31.99
Metropolitan Plan	\$38.99
Metro PLUS	\$42.99
Metro COMPLETE	\$53.99
Metropolitan Choice	\$37.99
Sage Unlimited Plan	
Tier 1 (0 – 1200 mou/month threshold) –	
St. Louis & Kansas City Metropolitan Exchanges	\$47.99
Tier 1 (0 – 1200 mou/month threshold) – all other	
exchanges	\$47.99
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	
Tier 2 (0 – 2400 mou/month threshold)	\$55.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	\$54.90
Simply Savings Plan A	\$28.99
Simply Savings Plan B	\$28.99
Simply Savings PLUS	\$33.99
Simply Savings COMPLETE Plan B	\$48.99
Simply Savings Choice	\$28.99
Sage Simply Savings Unlimited	
Tier 1 (0 – 1200 mou/month threshold)	\$39.99
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Simply Savings Preferred	\$29.99
Sage Simply Savings Essentials	\$24.99
Sage Simply Savings Essentials – Features	\$24.99
Uniendo Familias Plan	
All Zones	\$27.99

(NR)
(NR)

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials - Features are as follows:

Metropolitan Calling Plan	\$ 7.00
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Issued: June 25, 2008

Effective: July 25, 2008

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JC-2010-0125

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission

MOI0810

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line.****4.1.2.A. Residential**

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	N/A (CT)	
All Other Exchanges	\$31.99	(RT)
Metropolitan Plan	\$38.99 (CR)	(RT)
Metro PLUS	\$42.99 (CR)	
Metro COMPLETE	\$53.99 (CR)	
Metropolitan Choice	\$37.99 (CR)	
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		
St. Louis & Kansas City Metropolitan Exchanges	\$47.99 (CR)	
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$47.99 (CR)	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$55.99 (CR)	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling	\$54.90	
Simply Savings Plan A	\$28.99 (CR)	
Simply Savings Plan B	\$28.99 (CR)	
Simply Savings PLUS	\$33.99 (CR)	(RT)
		(RT)
Simply Savings COMPLETE Plan B	\$48.99 (CR)	
Simply Savings Choice	\$28.99 (CR)	
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$29.99	
Sage Simply Savings Essentials	\$24.99	
Sage Simply Savings Essentials – Features	\$24.99	

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials - Features are as follows:

Metropolitan Calling Plan	\$ 7.00 (CR)
---------------------------	--------------

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
July 25, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

MOI0803

SECTION 4 - RATES AND CHARGES4.1. **Local Exchange Service** (cont'd)4.1.2. **Monthly Local Service Plan Charges** - All rates are per line.4.1.2.A. **Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$26.99
All Other Exchanges	\$31.99
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$37.99 (CR)
Metro Service with Regional Coverage	\$44.00
Metro PLUS	\$39.90
Metro COMPLETE	\$49.90
Metropolitan Choice	\$34.90
Sage Unlimited Plan	
Tier 1 (0 – 1200 mou/month threshold) –	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
Tier 1 (0 – 1200 mou/month threshold) – all other	
exchanges	\$49.90
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	
Tier 2 (0 – 2400 mou/month threshold)	\$54.90
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Unlimited Plan with metro calling	\$54.90
Simply Savings Plan A	\$25.99
Simply Savings Plan B	\$25.99
Simply Savings PLUS	\$30.99
Simply Savings COMPLETE Plan A	
Tier 1 (0 – 1200 mou/month threshold)	\$49.90
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Simply Savings COMPLETE Plan B	\$44.90
Simply Savings Choice	\$25.99
Sage Simply Savings Unlimited	
Tier 1 (0 – 1200 mou/month threshold)	\$39.99
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Simply Savings Preferred	\$29.99
Sage Simply Savings Essentials	\$24.99
Sage Simply Savings Essentials – Features	\$24.99

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials - Features are as follows:

Metropolitan Calling Plan	\$ 5.00
---------------------------	---------

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Effective: August 1, 2007

Issued By:

Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission
MO10704

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line.****4.1.2.A. Residential**

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	\$26.99	
All Other Exchanges	\$31.99	
Home Choice with Regional Coverage	\$39.00	
Metropolitan Plan	\$34.90	
Metro Service with Regional Coverage	\$44.00	
Metro PLUS	\$39.90	
Metro COMPLETE	\$49.90	
Metropolitan Choice	\$34.90	
Sage Unlimited Plan		
Tier 1 (0 – 1200 mou/month threshold) –		(CT)
St. Louis & Kansas City Metropolitan Exchanges	\$44.90	
Tier 1 (0 – 1200 mou/month threshold) – all other		
exchanges	\$49.90	(CT)
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	(AT)
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Unlimited Plan with metro calling		
Tier 2 (0 – 2400 mou/month threshold)	\$54.90	
Tier 3 (2401 + mou/month threshold)	\$99.99	(AT)
Sage Unlimited Plan with metro calling	\$54.90	
Simply Savings Plan A	\$25.99	
Simply Savings Plan B	\$25.99	
Simply Savings PLUS	\$30.99	
Simply Savings COMPLETE Plan A		
Tier 1 (0 – 1200 mou/month threshold)	\$49.90	(CT)
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	(AT)
Tier 3 (2401 + mou/month threshold)	\$99.99	(AT)
Simply Savings COMPLETE Plan B	\$44.90	
Simply Savings Choice	\$25.99	
Sage Simply Savings Unlimited		
Tier 1 (0 – 1200 mou/month threshold)	\$39.99	(MT)
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$29.99	
Sage Simply Savings Essentials	\$24.99	
Sage Simply Savings Essentials – Features	\$24.99	

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials - Features are as follows:

Metropolitan Calling Plan	\$ 5.00	(MT)
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Material previously located on this page now appears on Page 55.2.

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Issued By:
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Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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Missouri Public
Service Commission

MOI0718

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line.****4.1.2.A. Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$26.99 (CR)
All Other Exchanges	\$31.99 (CR)
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.90
Metro Service with Regional Coverage	\$44.00
Metro PLUS	\$39.90
Metro COMPLETE	\$49.90
Metropolitan Choice	\$34.90
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.90
Sage Unlimited Plan with metro calling	\$54.90
Simply Savings Plan A	\$25.99 (CR)
Simply Savings Plan B	\$25.99 (CR)
Simply Savings PLUS	\$30.99 (CR)
Simply Savings COMPLETE Plan A	\$49.90
Simply Savings COMPLETE Plan B	\$44.90
Simply Savings Choice	\$25.99 (CR)
Sage Simply Savings Unlimited	
Tier 1 (0 – 1200 mou/month threshold)	\$39.99
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Simply Savings Preferred	\$29.99
Sage Simply Savings Essentials	\$24.99
Sage Simply Savings Essentials – Features	\$24.99

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials - Features are as follows:

Metropolitan Calling Plan	\$ 5.00
---------------------------	---------

4.1.2.B. Business

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$35.99 (CR)
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$45.99 (CR)
Metro Service with Regional Coverage	\$64.00

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Vice President, Regulatory Affairs
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May 1, 2007

Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line.****4.1.2.A. Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.90
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.90
Metro Service with Regional Coverage	\$44.00
Metro PLUS	\$39.90
Metro COMPLETE	\$49.90
Metropolitan Choice	\$34.90
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.90
Sage Unlimited Plan with metro calling	\$54.90
Simply Savings Plan A	\$24.90
Simply Savings Plan B	\$24.90
Simply Savings PLUS	\$29.90
Simply Savings COMPLETE Plan A	\$49.90
Simply Savings COMPLETE Plan B	\$44.90
Simply Savings Choice	\$24.90
Sage Simply Savings Unlimited	
Tier 1 (0 – 1200 mou/month threshold)	\$39.99
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99
Tier 3 (2401 + mou/month threshold)	\$99.99
Sage Simply Savings Preferred	\$29.99
Sage Simply Savings Essentials	\$24.99
Sage Simply Savings Essentials – Features	\$24.99

Additional Charges for expanded calling with Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials - Features are as follows: (CT)

Metropolitan Calling Plan	\$ 5.00
---------------------------	---------

4.1.2.B. Business

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.90
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.90
Metro Service with Regional Coverage	\$64.00

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Allen, Texas 75013-2789**Cancelled**

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Missouri Public
Service Commission**Filed**Missouri Public
Service Commission

MO10614

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line.****4.1.2.A. Residential**

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	\$24.90	
All Other Exchanges	\$29.90	
Home Choice with Regional Coverage	\$39.00	
Metropolitan Plan	\$34.90	
Metro Service with Regional Coverage	\$44.00	
Metro PLUS	\$39.90	
Metro COMPLETE	\$49.90	
Metropolitan Choice	\$34.90	
Sage Unlimited Plan		
St. Louis & Kansas City Metropolitan Exchanges	\$44.90	
All Other Exchanges	\$49.90	
Sage Unlimited Plan with metro calling	\$54.90	
Simply Savings Plan A	\$24.90	
Simply Savings Plan B	\$24.90	
Simply Savings PLUS	\$29.90	
Simply Savings COMPLETE Plan A	\$49.90	
Simply Savings COMPLETE Plan B	\$44.90	
Simply Savings Choice	\$24.90	
Sage Simply Savings Unlimited		(NR)
Tier 1 (0 – 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 – 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage Simply Savings Preferred	\$29.99	
Sage Simply Savings Essentials	\$24.99	
Sage Simply Savings Essentials – Features	\$24.99	(NR)

Additional Charges for expanded calling with Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials - Features are as follows: (AT)

Metropolitan Calling Plan \$ 5.00 (NR)

4.1.2.B. Business

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.90
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.90
Metro Service with Regional Coverage	\$64.00

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Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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Missouri Public
Service Commission**Filed**Missouri Public
Service Commission

MO10611

SECTION 4 - RATES AND CHARGES4.1. **Local Exchange Service** (cont'd)4.1.2. **Monthly Local Service Plan Charges** - All rates are per line. (cont'd)4.1.2. **Monthly Local Service Plan Charges** - All rates are per line.4.1.2.A. **Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.90 (CR)
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.90 (CR)
Metro Service with Regional Coverage	\$44.00
Metro PLUS	\$39.90 (CR)
Metro COMPLETE	\$49.90 (CR)
Metropolitan Choice	\$34.90 (CR)
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.90 (CR)
Sage Unlimited Plan with metro calling	\$54.90 (CR)
Simply Savings Plan A	\$24.90
Simply Savings Plan B	\$24.90
Simply Savings PLUS	\$29.90
Simply Savings COMPLETE Plan A	\$49.90
Simply Savings COMPLETE Plan B	\$44.90
Simply Savings Choice	\$24.90

4.1.2.B. **Business**

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.90 (CR)
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.90 (CR)
Metro Service with Regional Coverage	\$64.00

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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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Missouri Public
Service Commission
MO10603

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)****4.1.2. Monthly Local Service Plan Charges - All rates are per line.****4.1.2.A. Residential**

	<u>Monthly Rate</u>	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	\$24.90	
All Other Exchanges	\$29.00	
Home Choice with Regional Coverage	\$39.00	
Metropolitan Plan	\$34.00	
Metro Service with Regional Coverage	\$44.00	
Metro PLUS	\$39.00	
Metro COMPLETE	\$49.00	
Metropolitan Choice	\$34.00	(AT)
Sage Unlimited Plan		
St. Louis & Kansas City Metropolitan Exchanges	\$44.90	
All Other Exchanges	\$49.00	
Sage Unlimited Plan with metro calling	\$54.00	
Simply Savings Plan A	\$24.90	(CT)
Simply Savings Plan B	\$24.90	(AT)
Simply Savings PLUS	\$29.90	
Simply Savings COMPLETE Plan A	\$49.90	
Simply Savings COMPLETE Plan B	\$44.90	
Simply Savings Choice	\$24.90	(AT)

4.1.2.B. Business

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.00
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.00
Metro Service with Regional Coverage	\$64.00

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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789**Filed**
Missouri Public
Service Commission
MO10511

SECTION 4 - RATES AND CHARGES4.1. **Local Exchange Service** (cont'd)4.1.2. **Monthly Local Service Plan Charges** - All rates are per line. (cont'd)4.1.2. **Monthly Local Service Plan Charges** - All rates are per line.4.1.2.A. **Residential**

	<u>Monthly Rate</u>
Basic Local Service	\$25.00
Home Choice Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$24.90
All Other Exchanges	\$29.00
Home Choice with Regional Coverage	\$39.00
Metropolitan Plan	\$34.00
Metro Service with Regional Coverage	\$44.00
Metro PLUS	\$39.00
Metro COMPLETE	\$49.00
Sage Unlimited Plan	
St. Louis & Kansas City Metropolitan Exchanges	\$44.90
All Other Exchanges	\$49.00
Sage Unlimited Plan with metro calling	\$54.00
Simply Savings	\$24.90
Simply Savings PLUS	\$29.90
Simply Savings COMPLETE Plan A	\$49.90
Simply Savings COMPLETE Plan B	\$44.90

(MT)

(NR)

(NR)

(MT)

4.1.2.B. **Business**

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.00
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.00
Metro Service with Regional Coverage	\$64.00

Material appearing on this page was previously located on Page 55.

SECTION 4 - RATES AND CHARGES

Missouri Public
Service Commission

Local Exchange Service (cont'd)

REC'D JUN 05 2003

4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)

4.1.2.B. <u>Business</u>	<u>Monthly Rate</u>	(MT)
Basic Local Service	\$29.00	
Business Choice Plan	\$34.00	
Business Choice with Regional Coverage	\$54.00	
Metropolitan Plan	\$44.00	
Metro Service with Regional Coverage	\$64.00	

CANCELLED
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By *SR551*
Public Service Commission
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Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Missouri Public
Service Commission

FILED JUL 07 2003

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (cont'd)

4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)

4.1.2.A. Residential, (cont'd)

	<u>Monthly Rate</u>	
Sage Nationwide Calling All Zones		
Tier 1 (0 - 1200 mou/month threshold)	\$ 39.99	
Tier 2 (1201 - 2400 mou/month threshold)	\$ 59.99	
Tier 3 (2401 + mou/month threshold)	\$ 99.99	
Sage EZChoice Plan		
All Zones	\$ 23.99	
ValueChoice		
All Zones	\$ 29.99	
SmartValue Plan All Zones	\$ 23.99	(NR)
SmartValue Metropolitan Plan	\$ 30.99	
Preferred Value Plan All Zones	\$ 29.99	
Preferred Value Metropolitan Plan	\$ 36.99	
Nationwide Value - All Zones		
Tier 1 (0 – 1200 mou/month threshold)	\$ 39.99	
Tier 2 (1200 – 2400 mou/month threshold)	\$ 59.99	
Tier 3 (2400 – mou/month threshold)	\$ 99.99	
Nationwide Value Metropolitan Plan		
Tier 1 (0 – 1200 mou/month threshold)	\$ 46.99	
Tier 2 (1200 – 2400 mou/month threshold)	\$ 66.99	
Tier 3 (2400 – mou/month threshold)	\$106.99	(NR)

Additional Charges for expanded calling with Sage EZChoice, Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, ValuePlus Plan, ValueChoice, and Sage Nationwide Calling are as follows:

Metropolitan Calling Plan – Preferred, Essentials and Essential Features	\$7.25
Metropolitan Calling Plan - All other plans	\$7.00

4.1.2.B. Business

	<u>Monthly Rate</u>
Basic Local Service	\$34.99
Business Choice Plan	\$39.99
Metropolitan Plan	\$51.99
Sage Business Advantage Pro *	\$34.99
Business Nationwide 120	\$ 4.99
Business Nationwide 600	\$17.99
Business Nationwide 1400	\$29.99
Business Nationwide 2400	\$34.99
Business Value	\$37.00
Business Value with Metropolitan Calling	\$60.00

*Additional Charges for Business expanded calling with Sage Business Advantage Pro are as follows: \$23.00

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CANCELLED
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 Missouri Public
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 Sr. Vice President, CFO, and Treasurer
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 3300 E. Renner Road, Suite 350
 Richardson, Texas 75082-2800

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 JC-2012-0364
 MOL1201

SECTION 4 - RATES AND CHARGES

Replacing 4th Revised Page No. 55.2

4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)4.1.2.A. Residential, (cont'd)

	<u>Monthly Rate</u>
Sage Nationwide Calling All Zones	
Tier 1 (0 - 1200 mou/month threshold)	\$ 39.99
Tier 2 (1201 - 2400 mou/month threshold)	\$ 59.99
Tier 3 (2401 + mou/month threshold)	\$ 99.99
Sage EZChoice Plan	
All Zones	\$ 23.99
ValueChoice	
All Zones	\$ 29.99
SmartValue Plan All Zones	\$ 23.99 ¹
SmartValue Metropolitan Plan	\$ 30.99 ¹
Preferred Value Plan All Zones	\$ 29.99 ¹
Preferred Value Metropolitan Plan	\$ 36.99 ¹
Nationwide Value - All Zones	
Tier 1 (0 - 1200 mou/month threshold)	\$ 39.99 ¹
Tier 2 (1200 - 2400 mou/month threshold)	\$ 59.99 ¹
Tier 3 (2400 - mou/month threshold)	\$ 99.99 ¹
Nationwide Value Metropolitan Plan	
Tier 1 (0 - 1200 mou/month threshold)	\$ 46.99 ¹
Tier 2 (1200 - 2400 mou/month threshold)	\$ 66.99 ¹
Tier 3 (2400 - mou/month threshold)	\$106.99 ¹

Additional Charges for expanded calling with Sage EZChoice, Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, ValuePlus Plan, ValueChoice, and Sage Nationwide Calling are as follows:

Metropolitan Calling Plan – Preferred, Essentials and Essential Features	\$ 7.25
Metropolitan Calling Plan - All other plans	\$ 7.00

4.1.2.B. Business

	<u>Monthly Rate</u>	
Basic Local Service	\$ 35.99	(CR)
Business Choice Plan	\$ 40.89	
Metropolitan Plan	\$ 52.89	(CR)
Sage Business Advantage Pro *	\$ 34.99	
Business Nationwide 120	\$ 4.99	
Business Nationwide 600	\$ 17.99	
Business Nationwide 1400	\$ 29.99	
Business Nationwide 2400	\$ 34.99	
Business Value	\$ 38.00	(CR)
Business Value with Metropolitan Calling	\$ 61.00	(CR)

*Additional Charges for Business expanded calling with Sage Business Advantage Pro are as follows: \$23.00

¹Pending effective date of March 1, 2012.

(AT)

Issued: February 10, 2012

Effective: February 20, 2012

CANCELLED
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Missouri Public
Service Commission
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Sr. Vice President, CFO, and Treasurer
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3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800

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Missouri Public
Service Commission
JC-2012-0381
MOL1202

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)4.1.2.A. Residential, (cont'd)

	<u>Monthly Rate</u>	<u>(MT)</u>
Sage Nationwide Calling All Zones		
Tier 1 (0 - 1200 mou/month threshold)	\$39.99	
Tier 2 (1201 - 2400 mou/month threshold)	\$59.99	
Tier 3 (2401 + mou/month threshold)	\$99.99	
Sage EZChoice Plan		
All Zones	\$23.99	
ValueChoice		
All Zones	\$29.99	
Additional Charges for expanded calling with Sage EZChoice, Sage Simply Savings Unlimited, Sage Simply Savings Preferred, Sage Simply Savings Essentials, and Sage Simply Savings Essentials – Features, PremierCall Plan, EasyCall Plan, ValuePlus Plan, ValueChoice, and Sage Nationwide Calling are as follows:		
		<u>(MT)</u>
Metropolitan Calling Plan – Preferred, Essentials and Essential Features	\$7.25	<u>(AT)</u> <u>(AT)</u>
Metropolitan Calling Plan - All other plans	\$7.00	<u>(CT, MT)</u>

4.1.2.B. Business

	<u>Monthly Rate</u>	
Basic Local Service	\$34.99	<u>(CR)</u>
Business Choice Plan	\$39.99	
Metropolitan Plan	\$51.99	<u>(CR)</u>
Sage Business Advantage Pro *	\$34.99	
Business Nationwide 120	\$ 4.99	
Business Nationwide 600	\$17.99	
Business Nationwide 1400	\$29.99	
Business Nationwide 2400	\$34.99	
Business Value	\$37.00	<u>(CR)</u>
Business Value with Metropolitan Calling	\$60.00	

*Additional Charges for Business expanded calling with Sage Business Advantage Pro are as follows: \$23.00 (CR)

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3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800

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Service Commission
JC-2011-0444

MOL1102

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)4.1.2.B. Business

	<u>Monthly Rate</u>	
Basic Local Service	\$32.99	
Business Choice Plan	\$38.99	
Metropolitan Plan	\$49.99	
Sage Business Advantage Pro *	\$ 34.99	
Business Nationwide 120	\$ 4.99	
Business Nationwide 600	\$ 17.99	
Business Nationwide 1400	\$ 29.99	
Business Nationwide 2400	\$ 34.99	
Business Value	\$ 36.00	(NR)
Business Value with Metropolitan Calling	\$ 60.00	(NR)

*Additional Charges for Business expanded calling with Sage Business Advantage Pro are as follows: \$24.00

SECTION 4 - RATES AND CHARGES4.1. **Local Exchange Service** (cont'd)4.1.2. **Monthly Local Service Plan Charges** - All rates are per line. (cont'd)4.1.2.B. **Business**

	<u>Monthly Rate</u>	
Basic Local Service	\$32.99	
Business Choice Plan	\$38.99	
Metropolitan Plan	\$49.99	
Sage Business Advantage Pro *	\$ 34.99	(NR)
Business Nationwide 120	\$ 4.99	
Business Nationwide 600	\$ 17.99	
Business Nationwide 1400	\$ 29.99	
Business Nationwide 2400	\$ 34.99	(NR)

*Additional Charges for Business expanded calling with Sage Business Advantage Pro are as follows: \$24.00

(AT)

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CANCELLED
July 22, 2009
Missouri Public
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JC-2009-0872

Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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Service Commission

MO10812

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service** (cont'd)

4.1.2. **Monthly Local Service Plan Charges** - All rates are per line. (cont'd)

4.1.2.B. **Business**

	<u>Monthly Rate</u>	
Basic Local Service	\$32.99 (CR)	
Business Choice Plan	\$38.99 (CR)	(RT)
 Metropolitan Plan	 \$49.99 (CR)	 (RT)

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
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CANCELLED
October 10, 2008
Missouri Public
Service Commission

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Missouri Public
Service Commission
MO10803

SECTION 4 - RATES AND CHARGES4.1. **Local Exchange Service** (cont'd)4.1.2. **Monthly Local Service Plan Charges** - All rates are per line. (cont'd)

4.1.2.B. <u>Business</u>	<u>Monthly Rate</u>	(MT)
Basic Local Service	\$29.00	
Business Choice Plan	\$35.99	
Business Choice with Regional Coverage	\$54.00	
Metropolitan Plan	\$45.99	
Metro Service with Regional Coverage	\$64.00	(MT)

Material appearing on this page was previously located on Page 55.1.

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Robert W. McCausland
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805 Central Expressway South, Suite 100
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Service Commission

Filed
Missouri Public
Service Commission

MOI0718

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.3. Operator Assisted Service Rates4.1.3.A. Operator Handled Calling

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person		
Local		\$ 2.75 per call
Station-to-Station		
Local – Fully/Semi Automated		\$ 2.00 per call
Local – Non Automated		\$ 2.00 per call

The term “Local” is meant to mean a call placed to a point within the customer’s local calling area as defined by the applicable local service plan.

4.1.3.B. Directory Assistance Service (1-411)

Directory Assistance		
Direct Dialed	\$ 1.25 per call	(CR)
Via Operator	\$ 1.25 per call	(CR)

4.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification	\$ 1.50 per request
Line Interrupt	\$ 2.31 per request

Issued By:
John Debus

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Richardson, Texas 75082-2800

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Missouri Public
Service Commission
JC-2011-0324

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.3. Operator Assisted Service Rates4.1.3.A. Operator Handled Calling

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person		
Local	\$ 2.75 per call	
Station-to-Station		
Local – Fully/Semi Automated	\$ 2.00 per call	(CR)
Local – Non Automated	\$ 2.00 per call	(CR)

The term “Local” is meant to mean a call placed to a point within the customer’s local calling area as defined by the applicable local service plan.

4.1.3.B. Directory Assistance Service (1-411)

Directory Assistance	
Direct Dialed	\$ 1.00 per call
Via Operator	\$ 1.00 per call

4.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification	\$ 1.50 per request	
Line Interrupt	\$ 2.31 per request	(CR)

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.3. Operator Assisted Service Rates4.1.3.A. Operator Handled Calling

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person	
Local	\$ 2.75 per call
Station-to-Station	
Local – Fully/Semi Automated	\$ 1.00 per call
Local – Non Automated	\$ 1.25 per call

The term "Local" is meant to mean a call placed to a point within the customer's local calling area as defined by the applicable local service plan.

4.1.3.B. Directory Assistance Service

Directory Assistance	
Direct Dialed	\$ 1.00 per call (CR)
Via Operator	\$ 1.00 per call (CR)
Fully-Automated	
Sent-Paid	\$ 0.00 per call
Collect	\$ 1.00 per call
Bill to 3 rd Number	\$ 1.00 per call
Semi-Automated	
Sent-Paid	\$ 1.00 per call
Collect	\$ 1.25 per call
Bill to 3 rd Number	\$ 1.25 per call
Person-to-Person	\$ 2.75 per call

4.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification	\$ 1.50 per request
Line Interrupt	\$ 2.00 per request

Issued: July 17, 2007

Effective: August 1, 2007

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
December 24, 2008
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Service Commission
JC-2009-0399

FILED MOI0704
Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.3. Operator Assisted Service Rates4.1.3.A. Operator Handled Calling

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person	
Local	\$ 2.75 per call
Station-to-Station	
Local – Fully/Semi Automated	\$ 1.00 per call
Local – Non Automated	\$ 1.25 per call

The term "Local" is meant to mean a call placed to a point within the customer's local calling area as defined by the applicable local service plan.

4.1.3.B. Directory Assistance Service

Directory Assistance	
Direct Dialed	\$ 1.18 per call (CR)
Via Operator	\$ 1.18 per call (CR)
Fully-Automated	
Sent-Paid	\$ 0.00 per call
Collect	\$ 1.00 per call
Bill to 3 rd Number	\$ 1.00 per call
Semi-Automated	
Sent-Paid	\$ 1.00 per call
Collect	\$ 1.25 per call
Bill to 3 rd Number	\$ 1.25 per call
Person-to-Person	\$ 2.75 per call

4.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification	\$ 1.50 per request
Line Interrupt	\$ 2.00 per request

Issued: October 24, 2006

Effective: November 3, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
August 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MOI0615

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.3. Operator Assisted Service Rates4.1.3.A. Operator Handled Calling

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person	
Local	\$ 2.75 per call
Station-to-Station	
Local – Fully/Semi Automated	\$ 1.00 per call
Local – Non Automated	\$ 1.25 per call

The term "Local" is meant to mean a call placed to a point within the customer's local calling area as defined by the applicable local service plan.

4.1.3.B. Directory Assistance Service

Directory Assistance	
Direct Dialed	\$ 0.75 per call
Via Operator	\$ 0.75 per call
Fully-Automated	
Sent-Paid	\$ 0.00 per call
Collect	\$ 1.00 per call
Bill to 3 rd Number	\$ 1.00 per call
Semi-Automated	
Sent-Paid	\$ 1.00 per call
Collect	\$ 1.25 per call (CR)
Bill to 3 rd Number	\$ 1.25 per call (CR)
Person-to-Person	\$ 2.75 per call

4.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification	\$ 1.50 per request
Line Interrupt	\$ 2.00 per request

Issued: August 24, 2004

Effective: September 23, 2004

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Robert W. McCausland
Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

MO10403

Cancelled
November 3, 2006

SECTION 4 - RATES AND CHARGES

Missouri Public

4.1. **Local Exchange Service (Cont'd)**

REC'D JAN 10 2002

4.1.3. **Operator Assisted Service Rates**

Service Commission

4.1.3.A. **Operator Handled Calling**

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person	
Local	\$ 2.75 per call
Station-to-Station	
Local - Fully/Semi Automated	\$ 1.00 per call
Local - Non Automated	\$ 1.25 per call

The term "Local" is meant to mean a call placed to a point within the customer's local calling area as defined by the applicable local service plan.

4.1.3.B. **Directory Assistance Service**

Directory Assistance	
Direct Dialed	\$ 0.75 per call
Via Operator	\$ 0.75 per call
Fully-Automated	
Sent-Paid	\$ 0.00 per call
Collect	\$ 1.00 per call
Bill to 3 rd Number	\$ 1.00 per call
Semi-Automated	
Sent-Paid	\$ 1.00 per call
Collect	\$ 1.00 per call
Bill to 3 rd Number	\$ 1.00 per call
Person-to-Person	\$ 2.75 per call

4.1.3.C. **Busy Line Verification and Line Interrupt Service**

Busy Line Verification	\$ 1.50 per request
Line Interrupt	\$ 2.00 per request

CANCELLED

SEP 23 2004
By *lars 516*
Public Service Commission
MISSOURI

Missouri Public

FILED FEB 09 2002
02-029
Service Commission

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.4. Telephone Directory Service Rates

Service Type	Set-up Charge	Monthly Rate
Non-Listed Service		
Primary Line	*	\$ 1.96 (CR)
Additional Line	*	\$ 1.96 (CR)
Non-Published Service	*	\$ 2.61 (CR)
Regular Extra Listing		
Residential	*	\$ 2.34 (CR)
Business	*	\$ 3.74 (CR)
Extra Line Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.74 (CR)
Alternate Listings		
Residential	*	\$ 2.17 (CR)
Business	*	\$ 3.47 (CR)
Secretarial Listings	*	\$ 4.00
Add'l Listings - Rotary No. Group	*	\$ 4.00
Foreign Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.74 (CR)
Residence Signature Listing	*	\$ 3.00
Residence Family Space Listings	*	\$ 5.00
Residence Personality Logo		\$ 5.00

* Set-up Charges for newly created listings apply as follows:

	Rate
Residential	\$ 6.00
Business	\$ 9.50

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Effective: August 1, 2007

Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
November 1, 2007
Missouri Public
Service Commission

FILED MOI0704
Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.4. **Telephone Directory Service Rates**

Service Type	Set-up Charge	Monthly Rate
Non-Listed Service		
Primary Line	*	\$ 1.40
Additional Line	*	\$ 1.40
Non-Published Service	*	\$ 1.85
Regular Extra Listing		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Extra Line Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Alternate Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Secretarial Listings	*	\$ 4.00
Add'l Listings - Rotary No. Group	*	\$ 4.00
Foreign Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Residence Signature Listing	*	\$ 3.00
Residence Family Space Listings	*	\$ 5.00
Residence Personality Logo		\$ 5.00

* Set-up Charges for newly created listings apply as follows:

	<u>Rate</u>
Residential	\$ 6.00
Business	\$ 9.50

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Issued By:

James E. Kennedy
Vice President, Business Development
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789CANCELLED
August 1, 2007
Missouri Public
Service Commission**Filed**
Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.5 Custom Calling Features Rates (Monthly rates unless otherwise noted.)

4.1.5.A Rates

Feature	Res	Bus
Anonymous Call Rejection	\$ 2.75	\$ 3.75
Auto Redial	\$ 2.75	\$ 3.75
Auto Redial (per occurrence)	\$ 0.75	\$ 0.75
Call Blocker	\$ 2.75	\$ 3.75
Call Forwarding	\$ 2.75	\$ 4.75
Call Return	\$ 2.75	\$ 3.75
Call Return (per occurrence)	\$ 1.90 (I)	\$ 1.90 (I)
Call Trace (per occurrence)	\$ 7.90 (I)	\$ 7.90 (I)
Call Waiting	\$ 4.75	\$ 5.75
Call Waiting ID Options	\$ 2.75	\$ 3.75
Call Waiting ID	\$ 2.75	\$ 3.75
Personalized Ring	\$ 2.75	\$ 4.75
Priority Call	\$ 2.75	\$ 3.75
Remote Access to Call Forwarding	\$ 2.75	\$ 3.75
Selective Call Forward	\$ 2.75	\$ 3.75
Speed Calling 8	\$ 2.75	\$ 3.75
Speed Calling 30	\$ 2.75	\$ 3.75
Three-Way Calling	\$ 2.75	\$ 3.75
Three-Way Calling (per occurrence)	\$ 1.90 (I)	\$ 1.90 (I)

Issued: October 15, 2010

Effective: November 15, 2010

Issued By:
John DebusSr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800**CANCELLED**
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419**FILED**
Missouri Public
Service Commission
JC-2011-0200

MO11006

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.5 Custom Calling Features Rates (Monthly rates unless otherwise noted.)

4.1.5.A Rates

(AT)

Feature	Res	Bus
Anonymous Call Rejection	\$ 2.75	\$ 3.75
Auto Redial	\$ 2.75	\$ 3.75
Auto Redial (per occurrence)	\$ 0.75	\$ 0.75
Call Blocker	\$ 2.75	\$ 3.75
Call Forwarding	\$ 2.75	\$ 4.75
Call Return	\$ 2.75	\$ 3.75
Call Return (per occurrence)	\$ 0.75	\$ 0.75
Call Trace (per occurrence)	\$ 6.00	\$ 6.00
Call Waiting	\$ 4.75	\$ 5.75
Call Waiting ID Options	\$ 2.75	\$ 3.75
Call Waiting ID	\$ 2.75	\$ 3.75
Personalized Ring	\$ 2.75	\$ 4.75
Priority Call	\$ 2.75	\$ 3.75
Remote Access to Call Forwarding	\$ 2.75	\$ 3.75
Selective Call Forward	\$ 2.75	\$ 3.75
Speed Calling 8	\$ 2.75	\$ 3.75
Speed Calling 30	\$ 2.75	\$ 3.75
Three-Way Calling	\$ 2.75	\$ 3.75
Three-Way Calling (per occurrence)	\$1.00	\$1.00

(MT)

(MT)

Material previously located on this page now appears on Page 58.I.

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CANCELLED
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805 Central Expressway South, Suite 100
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Effective: October 1, 2009

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Missouri Public
Service Commission
JC-2010-0125

MOI0912

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (Cont'd)

4.1.5. Custom Calling Features Rates (Monthly rates unless otherwise noted.)

Feature	Res	Bus
Anonymous Call Rejection	\$ 2.75 (CR)	\$ 3.75 (CR)
Auto Redial	\$ 2.75 (CR)	\$ 3.75 (CR)
Auto Redial (per occurrence)	\$ 0.75	\$ 0.75
Call Blocker	\$ 2.75 (CR)	\$ 3.75 (CR)
Call Forwarding	\$ 2.75 (CR)	\$ 4.75 (CR)
Call Return	\$ 2.75 (CR)	\$ 3.75 (CR)
Call Return (per occurrence)	\$ 0.75	\$ 0.75
Call Trace (per occurrence)	\$ 6.00	\$ 6.00
Call Waiting	\$ 4.75 (CR)	\$ 5.75 (CR)
Call Waiting ID Options	\$ 2.75 (CR)	\$ 3.75 (CR)
Call Waiting ID	\$ 2.75 (CR)	\$ 3.75 (CR)
Personalized Ring	\$ 2.75 (CR)	\$ 4.75 (CR)
Priority Call	\$ 2.75 (CR)	\$ 3.75 (CR)
Remote Access to Call Forwarding	\$ 2.75 (CR)	\$ 3.75 (CR)
Selective Call Forward	\$ 2.75 (CR)	\$ 3.75 (CR)
Speed Calling 8	\$ 2.75 (CR)	\$ 3.75 (CR)
Speed Calling 30	\$ 2.75 (CR)	\$ 3.75 (CR)
Three-Way Calling	\$ 2.75 (CR)	\$ 3.75 (CR)
Three-Way Calling (per occurrence)	\$1.00	\$1.00

4.1.6. Caller ID Service

	<u>Monthly Rate</u>
Residential	\$ 5.75 (CR)
Business	\$ 8.00 (CR)

4.1.7. Multi-Line Hunting Service Rate

	<u>Monthly Rate</u>
Residential, per line	\$ 1.75 (CR)
Business, per line	\$ 2.00 (CR)

Issued: March 1, 2006

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CANCELLED
 October 1, 2009
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Issued By:
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Filed
 Missouri Public
 Service Commission
 MOI0603

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.5. Custom Calling Features Rates (Monthly rates unless otherwise noted.)

Feature	Res	Bus
Anonymous Call Rejection	\$ 2.00	\$ 3.00
Auto Redial	\$ 2.00	\$ 3.00
Auto Redial (per occurrence)	\$ 0.75	\$ 0.75
Call Blocker	\$ 2.00	\$ 3.00
Call Forwarding	\$ 2.00	\$ 4.00
Call Return	\$ 2.00	\$ 3.00
Call Return (per occurrence)	\$ 0.75	\$ 0.75
Call Trace (per occurrence)	\$ 6.00	\$ 6.00
Call Waiting	\$ 4.00	\$ 5.00
Call Waiting ID Options	\$ 2.00	\$ 3.00
Call Waiting ID	\$ 2.00	\$ 3.00
Personalized Ring	\$ 2.00	\$ 4.00
Priority Call	\$ 2.00	\$ 3.00
Remote Access to Call Forwarding	\$ 2.00	\$ 3.00
Selective Call Forward	\$ 2.00	\$ 3.00
Speed Calling 8	\$ 2.00	\$ 3.00
Speed Calling 30	\$ 2.00	\$ 3.00
Three-Way Calling	\$ 2.00	\$ 3.00
Three-Way Calling (per occurrence)	\$1.00 (CR)	\$1.00 (CR)

4.1.6. Caller ID Service

	<u>Monthly Rate</u>
Residential	\$ 5.00
Business	\$ 8.00

4.1.7. Multi-Line Hunting Service Rate

	<u>Monthly Rate</u>
Residential, per line	\$ 1.00
Business, per line	\$ 2.00

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Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled

April 1, 2006

Missouri Public
Service Commission**Filed**Missouri Public
Service Commission

MO10514

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.5. **Custom Calling Features Rates** (Monthly rates unless otherwise noted.)

Feature	Res	Bus
Anonymous Call Rejection	\$ 2.00	\$ 3.00
Auto Redial	\$ 2.00	\$ 3.00
Auto Redial (per occurrence)	\$ 0.75	\$ 0.75
Call Blocker	\$ 2.00	\$ 3.00
Call Forwarding	\$ 2.00	\$ 4.00
Call Return	\$ 2.00	\$ 3.00
Call Return (per occurrence)	\$ 0.75	\$ 0.75
Call Trace (per occurrence)	\$ 6.00	\$ 6.00
Call Waiting	\$ 4.00	\$ 5.00
Call Waiting ID Options	\$ 2.00	\$ 3.00
Call Waiting ID	\$ 2.00	\$ 3.00
Personalized Ring	\$ 2.00	\$ 4.00
Priority Call	\$ 2.00	\$ 3.00
Remote Access to Call Forwarding	\$ 2.00	\$ 3.00
Selective Call Forward	\$ 2.00	\$ 3.00
Speed Calling 8	\$ 2.00	\$ 3.00
Speed Calling 30	\$ 2.00	\$ 3.00
Three-Way Calling	\$ 2.00	\$ 3.00
Three-Way Calling (per occurrence)	\$ 0.75	\$ 0.75

4.1.6. **Caller ID Service**

	<u>Monthly Rate</u>
Residential	\$ 5.00
Business	\$ 8.00

4.1.7. **Multi-Line Hunting Service Rate**

	<u>Monthly Rate</u>
Residential, per line	\$ 1.00
Business, per line	\$ 2.00

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.5 Custom Calling Features Rates (Monthly rates unless otherwise noted.)

4.1.5.B Rates (Sage EZChoice, EasyCall, ValuePlus, ValueChoice and PremierCall service plans only) (CT)

Rates below are for all Sage EZChoice, EasyCall, ValuePlus, ValueChoice and PremierCall service plans. (CT)
(CT)

Feature	Res
Anonymous Call Rejection	\$3.75
Auto Redial	\$3.75
Auto Redial (per occurrence)	\$0.75
Call Blocker	\$3.75
Call Forwarding	\$3.75
Call Return	\$3.75
Call Return (per occurrence)	\$ 1.90
Call Trace (per occurrence)	\$7.90
Call Waiting	\$3.75
Call Waiting ID Options	\$3.75
Call Waiting ID	\$3.75
Personalized Ring	\$3.75
Priority Call	\$3.75
Remote Access to Call Forwarding	\$3.75
Selective Call Forward	\$3.75
Speed Calling 8	\$3.75
Three-Way Calling	\$3.75
Three-Way Calling (per occurrence)	\$1.90

4.1.6. Caller ID Service

	<u>Monthly Rate</u>
Residential	\$ 5.75
Business	\$ 8.00

4.1.7. Multi-Line Hunting Service Rate

	Monthly Rate
Residential, per line	\$ 1.75
Business, per line	\$ 2.00

Issued: November 2, 2010

Effective: December 1, 2010

CANCELLED
April 6, 2012
Missouri Public
Service Commission
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

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Missouri Public
Service Commission
JC-2011-0230

MOL1007

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (Cont'd)

4.1.5 Custom Calling Features Rates (Monthly rates unless otherwise noted.)

4.1.5.B Rates (Sage EZChoice, EasyCall, ValuePlus and PremierCall plans only) **(CT)**

Rates below are for all Sage EZChoice, EasyCall, ValuePlus and PremierCall plans. **(CT)**

Feature	Res
Anonymous Call Rejection	\$3.75
Auto Redial	\$3.75
Auto Redial (per occurrence)	\$0.75
Call Blocker	\$3.75
Call Forwarding	\$3.75
Call Return	\$3.75
Call Return (per occurrence)	\$ 1.90 (I)
Call Trace (per occurrence)	\$7.90 (I)
Call Waiting	\$3.75
Call Waiting ID Options	\$3.75
Call Waiting ID	\$3.75
Personalized Ring	\$3.75
Priority Call	\$3.75
Remote Access to Call Forwarding	\$3.75
Selective Call Forward	\$3.75
Speed Calling 8	\$3.75
Three-Way Calling	\$3.75
Three-Way Calling (per occurrence)	\$1.90 (I)

4.1.6. Caller ID Service

	<u>Monthly Rate</u>
Residential	\$ 5.75
Business	\$ 8.00

4.1.7. Multi-Line Hunting Service Rate

	Monthly Rate
Residential, per line	\$ 1.75
Business, per line	\$ 2.00

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.5 Custom Calling Features Rates (Monthly rates unless otherwise noted.)

(AT)

4.1.5.B Rates (EasyCall, ValuePlus and PremierCall plans only)

Rates below are for all EasyCall, ValuePlus and PremierCall plans.

Feature	Res
Anonymous Call Rejection	\$3.75
Auto Redial	\$3.75
Auto Redial (per occurrence)	\$0.75
Call Blocker	\$3.75
Call Forwarding	\$3.75
Call Return	\$3.75
Call Return (per occurrence)	\$0.75
Call Trace (per occurrence)	\$6.00
Call Waiting	\$3.75
Call Waiting ID Options	\$3.75
Call Waiting ID	\$3.75
Personalized Ring	\$3.75
Priority Call	\$3.75
Remote Access to Call Forwarding	\$3.75
Selective Call Forward	\$3.75
Speed Calling 8	\$3.75
Three-Way Calling	\$3.75
Three-Way Calling (per occurrence)	\$1.00

(AT)
(NR)

(NR)

4.1.6. Caller ID Service

(MT)

	<u>Monthly Rate</u>
Residential	\$ 5.75
Business	\$ 8.00

4.1.7. Multi-Line Hunting Service Rate

	<u>Monthly Rate</u>
Residential, per line	\$ 1.75
Business, per line	\$ 2.00

(MT)

Material appearing on this page was previously located on Page 58.

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CANCELLED
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Service Commission
JC-2011-0200

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FILED
Missouri Public
Service Commission
JC-2010-0125

MOI0912

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.8. Maintenance Visit Charge

<u>Charge Type</u>	<u>Rate</u>	(CT)
Trouble Ticket Trip Fee	\$75.00	
Emergency Service Call Charge	\$300.00	
NID Move	\$100.00 plus Standard or Emergency charge	

4.1.9. Reserved for Future Use4.1.10. Toll Restriction Service

	<u>Monthly Rate</u>
Per local access line	\$ 15.00

4.1.11. Dual Service

	<u>Monthly Rate</u>
Per local access line	\$ 25.00

4.1.12. Feature Packaging

4.1.12.A. Feature Package No. 2

	<u>Monthly Rate</u>
Residential	\$ 20.00
Business	\$ 20.00

4.1.12.B. Feature Package No. 3

	<u>Monthly Rate</u>
Residential	\$ 5.00
Business	\$ 8.00

Issued: March 17, 2009

Effective: April 16, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
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Issued By:
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Filed
Missouri Public
Service Commission
JC-2009-0659

MOI0904

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.8. Maintenance Visit ChargeCharge Type

Trouble Ticket Trip Fee \$75.00 (CT)

Emergency Service Call Charge \$300.00

NID Move \$100.00 plus Standard
or Emergency charge4.1.9. Reserved for Future Use4.1.10. Toll Restriction Service

	<u>Monthly Rate</u>
Per local access line	\$ 15.00

4.1.11. Dual Service

	<u>Monthly Rate</u>
Per local access line	\$ 25.00

4.1.12. Feature Packaging

4.1.12.A. Feature Package No. 2

	<u>Monthly Rate</u>
Residential	\$ 20.00
Business	\$ 20.00

4.1.12.B. Feature Package No. 3

	<u>Monthly Rate</u>
Residential	\$ 5.00
Business	\$ 8.00

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Cancelled
April 17, 2009
Missouri Public
Service Commission
JC-2009-0659

Filed
Missouri Public
Service Commission
MO10509

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.8. Maintenance Visit ChargeCharge Type

(RT)

Standard Service Call Charge	\$75.00 (CR)
Emergency Service Call Charge	\$300.00
NID Move	\$100.00 plus Standard or Emergency charge

4.1.9. Reserved for Future Use4.1.10. Toll Restriction Service

	<u>Monthly Rate</u>
Per local access line	\$ 15.00

4.1.11. Dual Service

	<u>Monthly Rate</u>
Per local access line	\$ 25.00

4.1.12. Feature Packaging

4.1.12.A. Feature Package No. 2

	<u>Monthly Rate</u>
Residential	\$ 20.00
Business	\$ 20.00

4.1.12.B. Feature Package No. 3

	<u>Monthly Rate</u>
Residential	\$ 5.00
Business	\$ 8.00

Issued: June 21, 2005

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Issued By:
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MOI0508

SECTION 4 - RATES AND CHARGES4.1. **Local Exchange Service (Cont'd)**4.1.8. **Maintenance Visit Charge**

<u>Charge Type</u>	<u>Monthly Rate</u>
Standard Service Call Charge	\$50.00
Emergency Service Call Charge	\$300.00
NID Move	\$100.00 plus Standard or Emergency charge

4.1.9. **Reserved for Future Use**4.1.10. **Toll Restriction Service**

	<u>Monthly Rate</u>
Per local access line	\$ 15.00

4.1.11. **Dual Service**

	<u>Monthly Rate</u>
Per local access line	\$ 25.00

4.1.12. **Feature Packaging**

4.1.12.A. Feature Package No. 2

	<u>Monthly Rate</u>
Residential	\$ 20.00
Business	\$ 20.00

4.1.12.B. Feature Package No. 3

	<u>Monthly Rate</u>
Residential	\$ 5.00
Business	\$ 8.00

(MT)

(MT)

Material previously located on this page now appears on Page 59.1.

SECTION 4 - RATES AND CHARGES

4.1. **Local Exchange Service (Cont'd)**

4.1.8. **Maintenance Visit Charge**

<u>Charge Type</u>	<u>Monthly Rate</u>
Standard Service Call Charge	\$50.00
Emergency Service Call Charge	\$300.00
NID Move	\$100.00 plus Standard or Emergency charge

4.1.9. **Reserved for Future Use**

4.1.10. **Toll Restriction Service**

	<u>Monthly Rate</u>
Per local access line	\$ 15.00

4.1.11 **Dual Service**

	<u>Monthly Rate</u>
Per local access line	\$ 25.00

4.1.12. **Feature Packaging**

4.1.12.A. Feature Package No. 2

	<u>Monthly Rate</u>
Residential	\$ 20.00
Business	\$ 20.00

4.1.12.B. Feature Package No. 3

	<u>Monthly Rate</u>
Residential	\$ 5.00
Business	\$ 8.00

4.1.13. **Tell-A-Friend Program**

Amount of credit	
Per customer	\$ 10.00

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Service Commission

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FEB 01 2002

by *LSRS59*
Public Service Commission
MISSOURI

Missouri Public

FILED FEB 09 2002
02 - 0 29

Service Commission

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (Cont'd)

4.1.13. Reserved for Future Use

(RT)

(RT)

4.1.14. High Usage Charge \$0.0025 per MOU

Applicable to all Residential service rate plans; per MOU in excess of 9,000 MOUs during any consecutive thirty-day period.

Issued: June 9, 2009

Effective: July 9, 2009

CANCELLED
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Issued By:
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Filed
Missouri Public
Service Commission
JC-2009-0858
MOI0909

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (Cont'd)

4.1.13. Tell-A-Friend Program

Amount of credit

Per customer \$ 50.00

(CR)

Beginning June 1, 2009, customers will receive a \$50 credit for each referred customer who meets the criteria in section 3.1.17.

(CT)

|
(CT)

(RT)

(RT)

4.1.14. High Usage Charge

\$0.0025 per MOU

Applicable to all Residential service rate plans; per MOU in excess of 9,000 MOUs during any consecutive thirty-day period.

(RT)

Issued: May 1, 2009

Effective: June 1, 2009

Cancelled
July 9, 2009
Missouri Public
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Issued By:
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Missouri Public
Service Commission
JC-2009-0771
MO10906

SECTION 4 - RATES AND CHARGES4.1. **Local Exchange Service (Cont'd)**4.1.13. **Tell-A-Friend Program**

Amount of credit

Per customer \$ 10.00

Beginning February 1, 2005, customers will receive credits for referred customers who meet criteria in section 3.1.17 based on the following schedule. Referrals made prior to February 1, 2005, will be based on the above rate of \$10.00.

Referral	Allowable Credit per customer referred
1st Referral*	\$10.00
2nd Referral*	\$15.00
3rd and all subsequent referrals*	\$25.00

*Sage will consider any referrals made since January 1, 2002, when determining the value of credit for referrals made after February 1, 2005.

4.1.14. **High Usage Charge** \$0.0025 per MOU

Applicable to all Residential service rate plans; per MOU in excess of 9,000 MOUs during any consecutive thirty-day period. (C)

Issued: September 19, 2007

Effective: October 19, 2007

Issued By:

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Cancelled
June 1, 2009
Missouri Public
Service Commission
JC-2009-0771

FILED
Missouri Public
Service Commission MOI0707

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (Cont'd)

4.1.13. Tell-A-Friend Program

Amount of credit

Per customer \$ 10.00

Beginning February 1, 2005, customers will receive credits for referred customers who meet criteria in section 3.1.17 based on the following schedule. Referrals made prior to February 1, 2005, will be based on the above rate of \$10.00.

Referral	Allowable Credit per customer referred
1st Referral*	\$10.00
2nd Referral*	\$15.00
3rd and all subsequent referrals*	\$25.00

*Sage will consider any referrals made since January 1, 2002, when determining the value of credit for referrals made after February 1, 2005.

4.1.14. High Usage Charge \$0.0025 per MOU

Applicable to all Residential service rate plans; per MOU in excess of 6,000 MOUs during any consecutive thirty-day period.

(AT)
|
|
(AT)

Issued: September 7, 2007

Effective: September 17, 2007

Issued By:
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CANCELLED **CANCELLED**
Oct. 18, 2007 **Oct. 19, 2007**
Missouri Public **Missouri Public**
Service Commission **Service Commission**

FILED *MOI0706*
Missouri Public
Service Commission

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (Cont'd)4.1.13. Tell-A-Friend Program

Amount of credit

Per customer \$ 10.00

Beginning February 1, 2005, customers will receive credits for referred customers who meet criteria in section 3.1.17 based on the following schedule. Referrals made prior to February 1, 2005, will be based on the above rate of \$10.00.

Referral	Allowable Credit per customer referred
1st Referral*	\$10.00
2nd Referral*	\$15.00
3rd and all subsequent referrals*	\$25.00

*Sage will consider any referrals made since January 1, 2002, when determining the value of credit for referrals made after February 1, 2005.

(MT)

(MT)

(AT)

(AT)

Material appearing on this page was previously located on Page 59.

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Effective: February 1, 2005

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Filed
Missouri Public
Service Commission
MO10501

CANCELLED
September 17, 2007
Missouri Public
Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0. **General** – From time to time, Sage Telecom may elect to offer promotions and discounts to all similarly situated residential and business Customers. In some cases, the Customer may be required to retain the service for a specific period in order to qualify for the promotion.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, identifying the areas offered, the beginning and ending dates of the promotion, and the specific type of waiver or credit. If facilities permit, all residence and/or business Customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residential or business services.

5.1 [Reserved for Future Use]

5.2 [Reserved for Future Use]

(RT)

(RT)

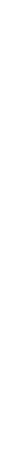
SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0. **General** – From time to time, Sage Telecom may elect to offer promotions and discounts to all similarly situated residential and business Customers. In some cases, the Customer may be required to retain the service for a specific period in order to qualify for the promotion.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, identifying the areas offered, the beginning and ending dates of the promotion, and the specific type of waiver or credit. If facilities permit, all residence and/or business Customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residential or business services.

5.1 **[Reserved for Future Use]**

(RT)



(RT)

5.2 **\$0.99 SAVE Offer – 1 Year**

Current Sage residential or business customers who contact Sage Telecom about discontinuing their service between January 1st, 2010 and December 31, 2010 may be eligible for the \$0.99 SAVE Offer – 1 Year on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage, be in good payment standing and have a grandfathered service plan, one of the Simply Savings plans, one of the EasyCall, ValuePlus, or PremierCall plans, or a business plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$0.99 SAVE Offer – 1 Year is available for one (1) line.

Customers who qualify will receive a credit equal to \$0.99 off their monthly service plan bundled rate on their first twelve (12) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0. **General** – From time to time, Sage Telecom may elect to offer promotions and discounts to all similarly situated residential and business Customers. In some cases, the Customer may be required to retain the service for a specific period in order to qualify for the promotion.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, identifying the areas offered, the beginning and ending dates of the promotion, and the specific type of waiver or credit. If facilities permit, all residence and/or business Customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residential or business services.

5.1 **\$5 SAVE Offer – 6 Months**

Current Sage residential Customers who contact Sage Telecom about discontinuing their service between January 1st, 2010 and December 31, 2010 may be eligible for the \$5 SAVE Offer – 6 Months on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least two (2) months, be in good payment standing and have a grandfathered service plan, one of the Simply Savings plans, or one of the EasyCall, ValuePlus, or PremierCall plans. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$5 SAVE Offer – 6 Months is available for one (1) residential line.

Customers who qualify will receive a credit equal to \$5 off their monthly service plan bundled rate on their first six (6) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

(AT)

(AT)

5.2 **\$0.99 SAVE Offer – 1 Year**

Current Sage residential or business customers who contact Sage Telecom about discontinuing their service between January 1st, 2010 and December 31, 2010 may be eligible for the \$0.99 SAVE Offer – 1 Year on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage, be in good payment standing and have a grandfathered service plan, one of the Simply Savings plans, one of the EasyCall, ValuePlus, or PremierCall plans, or a business plan. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period. This \$0.99 SAVE Offer – 1 Year is available for one (1) line.

Customers who qualify will receive a credit equal to \$0.99 off their monthly service plan bundled rate on their first twelve (12) invoices after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive each credit. Sage reserves the right to cancel this offer at any time.

(RT, AT)

(RT, AT)

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0. **General** – From time to time, Sage Telecom may elect to offer promotions and discounts to all similarly situated residential and business Customers. In some cases, the Customer may be required to retain the service for a specific period in order to qualify for the promotion.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, identifying the areas offered, the beginning and ending dates of the promotion, and the specific type of waiver or credit. If facilities permit, all residence and/or business Customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residential or business services.

(CT)

5.1 [Reserved for Future Use]

(RT)

(RT)

5.2 **Restore Service SAVE Offer**

Current residential and/or business Sage Customers who require a service reconnection between May 25, 2009 and May 1, 2010 may be eligible for this SAVE offer. To be eligible in a SAVE situation, the Customer must have local service with Sage for at least two (2) months and must not have had any other restores with Sage in the previous three (3) months. This credit may not be combined with any other Sage promotions or offers and is limited to two (2) times per year per Customer.

Customers who qualify for this offer will receive a credit of \$5 off their bill for the next four bills dated after the service is applied. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage Telecom reserves the right to cancel this promotion at any time.

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0. **General** – From time to time, Sage Telecom may elect to offer promotions and discounts to all similarly situated residential and business Customers. In some cases, the Customer may be required to retain the service for a specific period in order to qualify for the promotion.

(CT)

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, identifying the areas offered, the beginning and ending dates of the promotion, and the specific type of waiver or credit. If facilities permit, all residence and/or business Customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residential or business services.

(CT)

5.1 **\$5 Off Simply Savings Essentials**

(RT, AT)

New residential Customers who subscribe to any currently available Simply Savings Essentials plan between May 25, 2009 and November 1, 2009 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other Sage promotions or offers.

This offer includes a \$5 credit off their monthly local service bundle rate on their first three bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be current with no past due balance at the time of each award in order to receive each credit. Sage reserves the right to cancel this promotion at any time. This \$5 Off Simply Savings Essentials promotion is available for up to two (2) residential lines per account.

5.2 **Restore Service SAVE Offer**

(RT, AT)

Current residential and/or business Sage Customers who require a service reconnection between May 25, 2009 and May 1, 2010 may be eligible for this SAVE offer. To be eligible in a SAVE situation, the Customer must have local service with Sage for at least two (2) months and must not have had any other restores with Sage in the previous three (3) months. This credit may not be combined with any other Sage promotions or offers and is limited to two (2) times per year per Customer.

Customers who qualify for this offer will receive a credit of \$5 off their bill for the next four bills dated after the service is applied. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage Telecom reserves the right to cancel this promotion at any time.

SECTION 5 - PROMOTIONS AND DISCOUNTS

- 5.0. **General** – From time to time, Sage Telecom may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

5.1 **Win-back Free Month Credit**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and June 30, 2006, and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit. Effective September 1, 2005, residential customers who sign up and receive this promotion will receive their one-time credit on their first bill from Sage Telecom.

5.2 **Win-back Movie Tickets Promotion**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and June 1, 2005 and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive up to ten (10) free movie tickets during their first year of service with Sage Telecom. Tickets are awarded on the following schedule to customers in good payment standing: four (4) tickets awarded after payment for first bill is received, two (2) tickets awarded at the beginning of each following quarter. Customer must be current with no past due balance at the award time in order to receive their ticket award.

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Issued By:
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Filed
Missouri Public
Service Commission

MO10602

Cancelled
May 26, 2009
Missouri Public
Service Commission
JC-2009-0814

SECTION 5 - PROMOTIONS AND DISCOUNTS

- 5.0. **General** – From time to time, Sage Telecom may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

5.1 **Win-back Free Month Credit**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and March 1, 2006, and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit. Effective September 1, 2005, residential customers who sign up and receive this promotion will receive their one-time credit on their first bill from Sage Telecom.

5.2 **Win-back Movie Tickets Promotion**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and June 1, 2005 and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive up to ten (10) free movie tickets during their first year of service with Sage Telecom. Tickets are awarded on the following schedule to customers in good payment standing: four (4) tickets awarded after payment for first bill is received, two (2) tickets awarded at the beginning of each following quarter. Customer must be current with no past due balance at the award time in order to receive their ticket award.

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Effective: December 31, 2005

Issued By:
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MOI0518

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0. **General** – From time to time, Sage Telecom may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

5.1 **Win-back Free Month Credit**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and December 31, 2005, and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit. Effective September 1, 2005, residential customers who sign up and receive this promotion will receive their one-time credit on their first bill from Sage Telecom.

(AT)
(AT)

5.2 **Win-back Movie Tickets Promotion**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and June 1, 2005 and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive up to ten (10) free movie tickets during their first year of service with Sage Telecom. Tickets are awarded on the following schedule to customers in good payment standing: four (4) tickets awarded after payment for first bill is received, two (2) tickets awarded at the beginning of each following quarter. Customer must be current with no past due balance at the award time in order to receive their ticket award.

SECTION 5 - PROMOTIONS AND DISCOUNTS

- 5.0. **General** – From time to time, Sage Telecom may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

5.1 **Win-back Free Month Credit**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and December 31, 2005, and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (AT)

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.2 **Win-back Movie Tickets Promotion**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and June 1, 2005 and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive up to ten (10) free movie tickets during their first year of service with Sage Telecom. Tickets are awarded on the following schedule to customers in good payment standing: four (4) tickets awarded after payment for first bill is received, two (2) tickets awarded at the beginning of each following quarter. Customer must be current with no past due balance at the award time in order to receive their ticket award.

SECTION 5 - PROMOTIONS AND DISCOUNTS

- 5.0. **General** – From time to time, Sage Telecom may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

5.1 **Win-back Free Month Credit**

(AT)

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and June 1, 2005 and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.2 **Win-back Movie Tickets Promotion**

This promotion is available to Win-back residential customers who sign up between May 4, 2005 and June 1, 2005 and who subscribe to any currently available plan in Missouri. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive up to ten (10) free movie tickets during their first year of service with Sage Telecom. Tickets are awarded on the following schedule to customers in good payment standing: four (4) tickets awarded after payment for first bill is received, two (2) tickets awarded at the beginning of each following quarter. Customer must be current with no past due balance at the award time in order to receive their ticket award.

(AT)

SECTION 5 - PROMOTIONS AND DISCOUNTS

- 5.0. **General** – From time to time, Sage Telecom may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Sage Telecom will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 **[Reserved for Future Use]**

(RT)

(RT)

5.4 **[Reserved for Future Use]**

5.5 **[Reserved for Future Use]**

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 **100 Minutes of Long Distance for 2 Months**

New Residential customers who subscribe to any currently available Sage EZChoice Plan between November 15, 2010 and November 1, 2011 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first two (2) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. Unused long distance minutes for the first two (2) months of service are forfeited.

5.4 **[Reserved for Future Use]**

(RT)

(RT)

5.5 **[Reserved for Future Use]**

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 **100 Minutes of Long Distance for 2 Months**

New Residential customers who subscribe to any currently available Sage EZChoice Plan between November 15, 2010 and November 1, 2011 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first two (2) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. Unused long distance minutes for the first two (2) months of service are forfeited.

5.4 **\$10 Off 2 Months Offer**

This promotion is available to Customers who switch their service to Sage Telecom between December 1, 2010 and November 30, 2011. To be eligible, the Customer must establish local, intraLATA and interLATA long distance service with Sage Telecom and purchase the ValueChoice Plan or Sage Nationwide Calling Plan.

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first two invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

(AT)

(AT)

5.5 **[Reserved for Future Use]**

Issued: November 22, 2010

Effective: December 1, 2010

Issued By:
John Debus

Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800

FILED
Missouri Public
Service Commission
JC-2011-0263

CANCELLED
November 01, 2011
Missouri Public
Service Commission
JC-2012-0137

MO11010

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 **100 Minutes of Long Distance for 2 Months**

(AT)

New Residential customers who subscribe to any currently available Sage EZChoice Plan between November 15, 2010 and November 1, 2011 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first two (2) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. Unused long distance minutes for the first two (2) months of service are forfeited.

(AT)

5.4 **[Reserved for Future Use]**

5.5 **[Reserved for Future Use]**

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 [Reserved for Future Use]

5.4 [Reserved for Future Use]

(RT)

5.5 [Reserved for Future Use]

(RT)

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 **[Reserved for Future Use]**

(RT)

(RT)

5.4 **Trip Fee SAVE Offer**

Current Sage residential and/or business Customers who are charged a Trouble Ticket Trip Fee as a result of a repair between May 25, 2009 and May 1, 2010 may be eligible for this SAVE offer. To be eligible in a SAVE situation, the Customer must have local service with Sage for at least six (6) months and must agree to pay the Trouble Ticket Trip Fee as billed. This credit is limited to two (2) times per year per Customer. Customers may not combine this credit with any other Sage promotions or offers.

Customers who qualify will receive a credit of \$15 off their bill for the next five bills dated after the fee is applied. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage Telecom reserves the right to cancel this promotion at any time.

5.5 **Discounted Installation Payment Plan SAVE Promotion**

New residential Customers switching their service to Sage Telecom between May 25, 2009 and May 1, 2010 may be eligible for the Discounted Installation Payment Plan SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom and purchase the Simply Savings Preferred, Simply Savings Essential, or a Super Savings plan. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their initial service installation payment discounted by 50%. This discount is available for one (1) line per Customer. Sage reserves the right to cancel this promotion at any time.

SECTION 5 - PROMOTIONS AND DISCOUNTS5.3 **\$20 Premium SAVE Offer**

Current Sage residential and/or business Customers who contact Sage Telecom between May 25, 2009 and May 1, 2010 about discontinuing their service may be eligible for the \$20 Premium SAVE offer on their monthly local service bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least one (1) year, and have business type service, a grandfathered plan, or premium service plan, such as Simply Savings Preferred, Simply Savings Unlimited, ValuePlus or PremierCall. This credit is only available for one (1) line per Customer and may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

(AT)

Customers who qualify will receive a credit equal to \$20 off their service plan bundled rate on their first three invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing with good payment history at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.4 **Trip Fee SAVE Offer**

Current Sage residential and/or business Customers who are charged a Trouble Ticket Trip Fee as a result of a repair between May 25, 2009 and May 1, 2010 may be eligible for this SAVE offer. To be eligible in a SAVE situation, the Customer must have local service with Sage for at least six (6) months and must agree to pay the Trouble Ticket Trip Fee as billed. This credit is limited to two (2) times per year per Customer. Customers may not combine this credit with any other Sage promotions or offers.

Customers who qualify will receive a credit of \$15 off their bill for the next five bills dated after the fee is applied. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage Telecom reserves the right to cancel this promotion at any time.

5.5 **Discounted Installation Payment Plan SAVE Promotion**

New residential Customers switching their service to Sage Telecom between May 25, 2009 and May 1, 2010 may be eligible for the Discounted Installation Payment Plan SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom and purchase the Simply Savings Preferred, Simply Savings Essential, or a Super Savings plan. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their initial service installation payment discounted by 50%. This discount is available for one (1) line per Customer. Sage reserves the right to cancel this promotion at any time.

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.3 \$20 Premium SAVE Offer****(RT, AT)**

Current Sage residential and/or business Customers who contact Sage Telecom between May 25, 2009 and May 1, 2010 about discontinuing their service may be eligible for the \$20 Premium SAVE offer on their monthly local service bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least one (1) year, and have business type service, a grandfathered plan, or premium service plan, such as Simply Savings Preferred or Simply Savings Unlimited. This credit is only available for one (1) line per Customer and may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

Customers who qualify will receive a credit equal to \$20 off their service plan bundled rate on their first three invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing with good payment history at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.4 Trip Fee SAVE Offer

Current Sage residential and/or business Customers who are charged a Trouble Ticket Trip Fee as a result of a repair between May 25, 2009 and May 1, 2010 may be eligible for this SAVE offer. To be eligible in a SAVE situation, the Customer must have local service with Sage for at least six (6) months and must agree to pay the Trouble Ticket Trip Fee as billed. This credit is limited to two (2) times per year per Customer. Customers may not combine this credit with any other Sage promotions or offers.

Customers who qualify will receive a credit of \$15 off their bill for the next five bills dated after the fee is applied. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage Telecom reserves the right to cancel this promotion at any time.

5.5 Discounted Installation Payment Plan SAVE Promotion

New residential Customers switching their service to Sage Telecom between May 25, 2009 and May 1, 2010 may be eligible for the Discounted Installation Payment Plan SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom and purchase the Simply Savings Preferred, Simply Savings Essential, or a Super Savings plan. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their initial service installation payment discounted by 50%. This discount is available for one (1) line per Customer. Sage reserves the right to cancel this promotion at any time.

(RT, AT)

Issued: May 18, 2009

Effective: May 25, 2009

CANCELLED
December 16, 2009
Missouri Public
Service Commission
JC-2010-0339

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
JC-2009-0814
MO10907

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 Free Month Credit

This promotion is available to new residential customers who sign up between May 17, 2005, and June 30, 2006, in the exchanges listed in the following tables in Section 3.1.4.A subscribing to Two-Way Metropolitan Service in: St. Louis, Kansas City and Springfield LATAs and who subscribe to one of the following plans: Metropolitan Plan, Metropolitan Choice, Metro PLUS and Metro COMPLETE. Effective August 2, 2005, this promotion is also available to new residential customers who sign up between August 2, 2005, and June 30, 2006, and who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.4 Unlimited Long Distance for 6 Months Promotion

This promotion is available to new residential customers who sign up between August 2, 2005, and June 30, 2006, who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, or Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify receive free unlimited long distance for the first six (6) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

5.5 Recurring Credit Card Promotion

This promotion is available to customers who initiate recurring credit card payments for their Sage phone bill between November 9, 2005, and August 30, 2006. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one dollar discount on their phone bill for twelve months. Customer must be actively paying through recurring credit card at the time of the award in order to receive the credit.

Issued: February 2, 2006

Effective: February 9, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled
May 26, 2009
Missouri Public
Service Commission
JC-2009-0814

Filed
Missouri Public
Service Commission
MO10602

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.3 Free Month Credit**

This promotion is available to new residential customers who sign up between May 17, 2005, and March 1, 2006, in the exchanges listed in the following tables in Section 3.1.4.A subscribing to Two-Way Metropolitan Service in: St. Louis, Kansas City and Springfield LATAs and who subscribe to one of the following plans: Metropolitan Plan, Metropolitan Choice, Metro PLUS and Metro COMPLETE. Effective August 2, 2005, this promotion is also available to new residential customers who sign up between August 2, 2005, and March 1, 2006, and who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit. (CT)

5.4 Unlimited Long Distance for 6 Months Promotion

This promotion is available to new residential customers who sign up between August 2, 2005, and March 1, 2006, who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, or Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify receive free unlimited long distance for the first six (6) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

5.5 Recurring Credit Card Promotion

This promotion is available to customers who initiate recurring credit card payments for their Sage phone bill between November 9, 2005, and February 1, 2006. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one dollar discount on their phone bill for twelve months. Customer must be actively paying through recurring credit card at the time of the award in order to receive the credit.

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 Free Month Credit

This promotion is available to new residential customers who sign up between May 17, 2005, and December 31, 2005, in the exchanges listed in the following tables in Section 3.1.4.A subscribing to Two-Way Metropolitan Service in: St. Louis, Kansas City and Springfield LATAs and who subscribe to one of the following plans: Metropolitan Plan, Metropolitan Choice, Metro PLUS and Metro COMPLETE. Effective August 2, 2005, this promotion is also available to new residential customers who sign up between August 2, 2005, and December 31, 2005, and who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.4 Unlimited Long Distance for 6 Months Promotion

This promotion is available to new residential customers who sign up between August 2, 2005, and December 31, 2005, who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, or Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive free unlimited long distance for the first six (6) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

5.5 Recurring Credit Card Promotion

This promotion is available to customers who initiate recurring credit card payments for their Sage phone bill between November 9, 2005, and February 1, 2006. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one dollar discount on their phone bill for twelve months. Customer must be actively paying through recurring credit card at the time of the award in order to receive the credit.

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(AT)

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 Free Month Credit

This promotion is available to new residential customers who sign up between May 17, 2005, and December 31, 2005, in the exchanges listed in the following tables in Section 3.1.4.A subscribing to Two-Way Metropolitan Service in: St. Louis, Kansas City and Springfield LATAs and who subscribe to one of the following plans: Metropolitan Plan, Metropolitan Choice, Metro PLUS and Metro COMPLETE. Effective August 2, 2005, this promotion is also available to new residential customers who sign up between August 2, 2005, and December 31, 2005, and who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit. (CT)

5.4 Unlimited Long Distance for 6 Months Promotion

This promotion is available to new residential customers who sign up between August 2, 2005, and December 31, 2005, who subscribe to one of the following plans: Sage Simply Savings Choice, Simply Savings, or Simply Savings PLUS, or Simply Savings COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify receive free unlimited long distance for the first six (6) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. (CT)

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.3 Free Month Credit

(RT, AT)

This promotion is available to new residential customers who sign up between May 17, 2005, and June 30, 2005, in the exchanges listed in the following tables in Section 3.1.4.A subscribing to Two-Way Metropolitan Service in: St. Louis, Kansas City and Springfield LATAs and who subscribe to one of the following plans: Metropolitan Plan, Metro PLUS and Metro COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

(RT, AT)

5.1 Promotional Offer

The monthly rate for Sage's Home Choice Plan will be reduced to \$24.90 for customers in all zones of the St. Louis Metropolitan Exchange who sign up for Sage's Home Choice Plan between June 10, 2002 and July 31, 2002.

Missouri Public

REC'D MAY 24 2002

Service Commission

Issued: May 24, 2002

Effective: June 10, 2002

Issued by:
James E. Kennedy
Vice President, Business Development
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Missouri Public

FILED JUN 10 2002

Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.6 [Reserved for Future Use]

5.7 [Reserved for Future Use]

(RT)

(RT)

5.8 [Reserved for Future Use]

5.9 [Reserved for Future Use]

Issued: September 1, 2011

Effective: October 1, 2011

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
John Debus
Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800

FILED
Missouri Public
Service Commission
JC-2012-0104

MOL1105

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.6 **[Reserved for Future Use]**

5.7 **100 Minutes of Long Distance for 3 Months**

New residential customers who subscribe to any currently available EasyCall Plan between October 1, 2009 and September 30, 2010 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage’s direct mail marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first three (3) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer’s local (free) calling area. Customer calls made with their free minutes will be marked as FREE in the long distance portion of their Sage bill. Calls where free minutes are used for some portion of the call will be marked with a symbol based on the type of free minutes used. Unused minutes in a billing period are lost and do not carry over to the next billing cycle. The free minutes do not apply to international calls, operator assisted calls, and calls made to Directory Assistance. Sage reserves the right to cancel this promotion at any time.

5.8 **[Reserved for Future Use]**

(RT)

(RT)

5.9 **[Reserved for Future Use]**

SECTION 5 - PROMOTIONS AND DISCOUNTS5.6 **[Reserved for Future Use]**

(RT)

(RT)

5.7 **100 Minutes of Long Distance for 3 Months**

New residential customers who subscribe to any currently available EasyCall Plan between October 1, 2009 and September 30, 2010 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage's direct mail marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first three (3) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. Customer calls made with their free minutes will be marked as FREE in the long distance portion of their Sage bill. Calls where free minutes are used for some portion of the call will be marked with a symbol based on the type of free minutes used. Unused minutes in a billing period are lost and do not carry over to the next billing cycle. The free minutes do not apply to international calls, operator assisted calls, and calls made to Directory Assistance. Sage reserves the right to cancel this promotion at any time.

5.8 **\$10 Off 3 Months Offer**

This promotion is available to Customers who switch their service to Sage Telecom between October 1, 2009 and September 30, 2010. To be eligible, the Customer must establish local and long distance service with Sage Telecom and purchase the ValuePlus Plan or PremierCall Plan.

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

5.9 **[Reserved for Future Use]**

Issued: April 1, 2010

Effective: May 1, 2010

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JC-2011-0095

Issued By:
John Debus
Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
3300 E. Renner Road, Suite 350
Richardson, Texas 75082-2800

FILED
Missouri Public
Service Commission
JC-2010-0583
MO11003

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.6 Online \$10 Discounted Installation SAVE Promotion****(CT)**

New residential Customers switching their service to Sage Telecom between May 25, 2009 and April 30, 2010 may be eligible for the Discounted Installation SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom and purchase an EasyCall, ValuePlus, or PremierCall plan through the Sage website or an eligible online partner website. This credit may not be combined with any other Sage promotions or offers.

(CT)**(CT)****(CT)**

Customers who qualify will have their initial service installation payment discounted to \$10. This discount is available for up to two (2) lines per Customer. Sage reserves the right to cancel this promotion at any time.

5.7 100 Minutes of Long Distance for 3 Months

New residential customers who subscribe to any currently available EasyCall Plan between October 1, 2009 and September 30, 2010 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage's direct mail marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first three (3) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. Customer calls made with their free minutes will be marked as FREE in the long distance portion of their Sage bill. Calls where free minutes are used for some portion of the call will be marked with a symbol based on the type of free minutes used. Unused minutes in a billing period are lost and do not carry over to the next billing cycle. The free minutes do not apply to international calls, operator assisted calls, and calls made to Directory Assistance. Sage reserves the right to cancel this promotion at any time.

5.8 \$10 Off 3 Months Offer

This promotion is available to Customers who switch their service to Sage Telecom between October 1, 2009 and September 30, 2010. To be eligible, the Customer must establish local and long distance service with Sage Telecom and purchase the ValuePlus Plan or PremierCall Plan.

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

5.9 [Reserved for Future Use]

Issued: March 25, 2010

Effective: April 1, 2010

CANCELLED
May 1, 2010
Missouri Public
Service Commission
JC-2010-0583

Issued By:
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FILED
Missouri Public
Service Commission
JC-2010-0576

MOI1002

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.6 \$10 Discounted Installation SAVE Promotion**

New residential Customers switching their service to Sage Telecom between May 25, 2009 and December 31, 2009 may be eligible for the Discounted Installation SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom and purchase an EasyCall, ValuePlus, PremierCall, or Simply Savings Plan or a Super Savings plan. This credit may not be combined with any other Sage promotions or offers. (CT)

Customers who qualify will have their initial service installation payment discounted to \$10. This discount is available for up to two (2) lines per Customer. Sage reserves the right to cancel this promotion at any time.

5.7 100 Minutes of Long Distance for 3 Months

New residential customers who subscribe to any currently available EasyCall Plan between October 1, 2009 and September 30, 2010 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers.

Customers who qualify receive notice of this offer through Sage's direct mail marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first three (3) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. Customer calls made with their free minutes will be marked as FREE in the long distance portion of their Sage bill. Calls where free minutes are used for some portion of the call will be marked with a symbol based on the type of free minutes used. Unused minutes in a billing period are lost and do not carry over to the next billing cycle. The free minutes do not apply to international calls, operator assisted calls, and calls made to Directory Assistance. Sage reserves the right to cancel this promotion at any time.

5.8 \$10 Off 3 Months Offer

This promotion is available to Customers who switch their service to Sage Telecom between October 1, 2009 and September 30, 2010. To be eligible, the Customer must establish local and long distance service with Sage Telecom and purchase the ValuePlus Plan or PremierCall Plan.

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

5.9 [Reserved for Future Use]

Issued: October 1, 2009

Effective: November 1, 2009

CANCELLED
April 1, 2010
Missouri Public
Service Commission
JC-201-0576

Issued By:
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FILED
Missouri Public
Service Commission
JC-2010-0243

MOI0913

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.6 **\$10 Discounted Installation SAVE Promotion**

New residential Customers switching their service to Sage Telecom between May 25, 2009 and December 1, 2009 may be eligible for the Discounted Installation SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom and purchase an EasyCall, ValuePlus, PremierCall, or Simply Savings Plan or a Super Savings plan. This credit may not be combined with any other Sage promotions or offers. (CT)

Customers who qualify will have their initial service installation payment discounted to \$10. This discount is available for up to two (2) lines per Customer. Sage reserves the right to cancel this promotion at any time. (CT)

5.7 **100 Minutes of Long Distance for 3 Months**

New residential customers who subscribe to any currently available EasyCall Plan between October 1, 2009 and September 30, 2010 are eligible for this offer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this credit with any other promotions or offers. (AT)

Customers who qualify receive notice of this offer through Sage’s direct mail marketing campaigns. This offer includes credit for up to 100 minutes of long distance for the first three (3) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer’s local (free) calling area. Customer calls made with their free minutes will be marked as FREE in the long distance portion of their Sage bill. Calls where free minutes are used for some portion of the call will be marked with a symbol based on the type of free minutes used. Unused minutes in a billing period are lost and do not carry over to the next billing cycle. The free minutes do not apply to international calls, operator assisted calls, and calls made to Directory Assistance. Sage reserves the right to cancel this promotion at any time. (AT)

5.8 **\$10 Off 3 Months Offer**

This promotion is available to Customers who switch their service to Sage Telecom between October 1, 2009 and September 30, 2010. To be eligible, the Customer must establish local and long distance service with Sage Telecom and purchase the ValuePlus Plan or PremierCall Plan. (AT)

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers. (AT)

5.9 **[Reserved for Future Use]**

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.6 **\$10 Discounted Installation SAVE Promotion**

(RT, AT)

New residential Customers switching their service to Sage Telecom between May 25, 2009 and September 1, 2009 may be eligible for the Discounted Installation SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom and purchase a Simply Savings Plan or a Super Savings plan. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their initial service installation payment discounted to \$10. This discount is available for up to two (2) lines per Customer. Sage reserves the right to cancel this promotion at any time.

(RT, AT)

5.7 **[Reserved for Future Use]**

(RT)

5.8 **[Reserved for Future Use]**

5.9 **[Reserved for Future Use]**

(RT)

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.6 \$5 Off Monthly Residential Service for 6 Months**

This promotion is available to new residential customers who sign up between February 9, 2006, and September 30, 2006, who subscribe to one of the following plans: Sage Simply Savings, Simply Savings Choice, Simply Savings PLUS, Simply Savings COMPLETE, Metropolitan, Metro Choice, Metro PLUS, and Metro COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credits off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.7 \$5 Off Monthly Business Service for 6 Months

This promotion is available to new business customers who sign up between February 9, 2006, and September 30, 2006, who subscribe to any current Sage business plan offered. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credits off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.8 Free Month Business Credit

This promotion is available to new business customers who sign up between February 9, 2006, and September 30, 2006, and who subscribe to any current Sage business plan offered. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.9 \$50 Check Back

Customers who qualify and who sign up between June 21, 2006 and April 15, 2007 will receive a \$50 check at the time their fifth bill is issued from Sage Telecom. The customer will be initially contacted via a postcard which they will need to return by mail after confirming information for check is correct. The check will then be mailed to the billing name and address listed on the returned postcard. Customer must be current with no past due balance at the time of the award in order to receive the check. Sage reserves the right to cancel this promotion at any time.

(CT)

Issued: April 4, 2007

Effective: April 15, 2007

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled
May 26, 2009
Missouri Public
Service Commission
JC-2009-0814

Filed
Missouri Public
Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.6 \$5 Off Monthly Residential Service for 6 Months**

This promotion is available to new residential customers who sign up between February 9, 2006, and September 30, 2006, who subscribe to one of the following plans: Sage Simply Savings, Simply Savings Choice, Simply Savings PLUS, Simply Savings COMPLETE, Metropolitan, Metro Choice, Metro PLUS, and Metro COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credits off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.7 \$5 Off Monthly Business Service for 6 Months

This promotion is available to new business customers who sign up between February 9, 2006, and September 30, 2006, who subscribe to any current Sage business plan offered. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credits off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.8 Free Month Business Credit

This promotion is available to new business customers who sign up between February 9, 2006, and September 30, 2006, and who subscribe to any current Sage business plan offered. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.9 \$50 Check Back

Customers who qualify and who sign up between June 21, 2006 and June 1, 2007 will receive a \$50 check at the time their fifth bill is issued from Sage Telecom. The customer will be initially contacted via a postcard which they will need to return by mail after confirming information for check is correct. The check will then be mailed to the billing name and address listed on the returned postcard. Customer must be current with no past due balance at the time of the award in order to receive the check. Sage reserves the right to cancel this promotion at any time.

(CT)
|
|
(CT)

Issued: September 25, 2006

Effective: October 2, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled

April 15, 2007

Missouri Public
Service Commission**Filed**Missouri Public
Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.6 \$5 Off Monthly Residential Service for 6 Months**

(AT)

This promotion is available to new residential customers who sign up between February 9, 2006, and September 30, 2006, who subscribe to one of the following plans: Sage Simply Savings, Simply Savings Choice, Simply Savings PLUS, Simply Savings COMPLETE, Metropolitan, Metro Choice, Metro PLUS, and Metro COMPLETE. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credits off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.7 \$5 Off Monthly Business Service for 6 Months

This promotion is available to new business customers who sign up between February 9, 2006, and September 30, 2006, who subscribe to any current Sage business plan offered. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credits off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.8 Free Month Business Credit

This promotion is available to new business customers who sign up between February 9, 2006, and September 30, 2006, and who subscribe to any current Sage business plan offered. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit for their monthly service charge on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

(AT)

Issued: February 2, 2006

Effective: February 9, 2006

Issued By:
Robert W. McCausland
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Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled
June 21, 2006

Filed
Missouri Public
Service Commission

MOI0602

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.10 [Reserved for Future Use]

(RT)

(RT)

5.11 [Reserved for Future Use]

5.12 [Reserved for Future Use]

SECTION 5 - PROMOTIONS AND DISCOUNTS

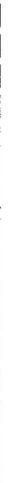
5.10 **Phone \$20 Discounted Installation SAVE Promotion**

New residential Customers switching their service to Sage Telecom or existing Sage customers who contact Sage Telecom about discontinuing their Sage service at the time of a physical location move between April 1, 2010 and September 30, 2010 may be eligible for the Discounted Installation SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom or keep their service with Sage in the case of a move, purchase an EasyCall, ValuePlus, or PremierCall plan, and place their order with Sage by phone. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their installation fee discounted to \$20 on their first invoice after the offer is applied. This discount is available for up to two (2) lines per Customer. Existing Sage customers must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.11 **[Reserved for Future Use]**

(RT)



(RT)

5.12 **[Reserved for Future Use]**

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.10 **Phone \$20 Discounted Installation SAVE Promotion**

New residential Customers switching their service to Sage Telecom or existing Sage customers who contact Sage Telecom about discontinuing their Sage service at the time of a physical location move between April 1, 2010 and September 30, 2010 may be eligible for the Discounted Installation SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom or keep their service with Sage in the case of a move, purchase an EasyCall, ValuePlus, or PremierCall plan, and place their order with Sage by phone. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their installation fee discounted to \$20 on their first invoice after the offer is applied. This discount is available for up to two (2) lines per Customer. Existing Sage customers must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.11 **Tell-A-Friend Plan Promotion**

For referred customers who initiate service between April 1, 2010 and March 31, 2011, the Tell-A-Friend Plan provides two credits of \$75 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program.

To qualify for the first \$75 credit, referred customer must initiate service with Sage Telecom between April 1, 2010 and March 31, 2011 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

To qualify for the second \$75 credit, referred customer must initiate service with Sage Telecom between April 1, 2010 and March 31, 2011 and remain a Sage local exchange service customer in good standing for a minimum of twelve (12) months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to twelve (12) months from their service date or if either the referring or referred customer has not maintained good payment standing.

5.12 **[Reserved for Future Use]**

(RT)

(RT)

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.10 Phone \$20 Discounted Installation SAVE Promotion****(AT)**

New residential Customers switching their service to Sage Telecom or existing Sage customers who contact Sage Telecom about discontinuing their Sage service at the time of a physical location move between April 1, 2010 and September 30, 2010 may be eligible for the Discounted Installation SAVE Promotion. To be eligible, the Customer must establish new local service with Sage Telecom or keep their service with Sage in the case of a move, purchase an EasyCall, ValuePlus, or PremierCall plan, and place their order with Sage by phone. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their installation fee discounted to \$20 on their first invoice after the offer is applied. This discount is available for up to two (2) lines per Customer. Existing Sage customers must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.11 Tell-A-Friend Plan Promotion

For referred customers who initiate service between April 1, 2010 and March 31, 2011, the Tell-A-Friend Plan provides two credits of \$75 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program.

To qualify for the first \$75 credit, referred customer must initiate service with Sage Telecom between April 1, 2010 and March 31, 2011 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

To qualify for the second \$75 credit, referred customer must initiate service with Sage Telecom between April 1, 2010 and March 31, 2011 and remain a Sage local exchange service customer in good standing for a minimum of twelve (12) months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to twelve (12) months from their service date or if either the referring or referred customer has not maintained good payment standing.

5.12 \$10 Off 2 Months Offer

This promotion is available to new residential customers who switch their service to Sage Telecom between April 1, 2010 and March 31, 2010. To be eligible, the Customer must establish local and long distance service with Sage Telecom and purchase one of the premium service plans, such as the ValuePlus or PremierCall plan.

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first two invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time each credit is issued to receive the credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

(AT)

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.10 [Reserved for Future Use]

(RT)

5.11 [Reserved for Future Use]

5.12 [Reserved for Future Use]

(RT)

Issued: May 18, 2009

Effective: May 25, 2009

CANCELLED
April 1, 2010
Missouri Public
Service Commission
JC-201-0576

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
JC-2009-0814
MOI0907

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.10 Unlimited Long Distance for 5 Months Promotion

This promotion is available to new residential customers who sign up between July 1, 2006, and June 1, 2007, and who subscribe to one of the Simply Savings Plans. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

5.11 Unlimited Long Distance to US and Mexico

This promotion is available to new residential customers who sign up between July 1, 2006, and June 1, 2007, and who subscribe to one of the Simply Savings Plans. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive free unlimited long distance for the first two (2) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within Mexico and the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. After the first two months, customers will continue to receive a discounted rate on calls made to Mexico for 1 year by paying a \$1.99 charge each month. Calls within the US after the first two months will be at the tariffed long distance rate for their chosen plan.

5.12 Tell-A-Friend Premium Promotion

Eligible customers of Sage who refer a new local exchange service customer to Sage between August 1, 2006 and September 30, 2006 will receive a special referral bonus in lieu of the regular Tell-A-Friend program credit.

Referring customers can earn two checks, one for \$25 and \$50 for each customer referred, up to 10 referrals, provided they meet all terms and conditions of the program. Checks will be mailed to the referring customer's Sage billing name and address.

Referred customer must remain a Sage local exchange service customer for a minimum of five months and have no past-due balance at the time the second and fifth bills are issued in order for both checks to be issued. Referring customers will receive a check for \$25 at the time the referred customer's second bill is issued provided that there is no past due balance on the referred customer's account. Referring customers will receive a check for \$50 at the time the referred customer's fifth bill is issued provided that there is no past due balance on the referred customer's account.

Referred customers that sign up for Sage service outside the promotional dates or that exceed the 10 referral limit will be handled within the regular Tell-A-Friend program.

(AT)

(AT)

Issued: July 24, 2006

Effective: August 1, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled

October 2, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

MO10612

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.10 Unlimited Long Distance for 5 Months Promotion

(AT)

This promotion is available to new residential customers who sign up between July 1, 2006, and June 1, 2007, and who subscribe to one of the Simply Savings Plans. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive free unlimited long distance for the first five (5) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area.

5.11 Unlimited Long Distance to US and Mexico

This promotion is available to new residential customers who sign up between July 1, 2006, and June 1, 2007, and who subscribe to one of the Simply Savings Plans. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify receive free unlimited long distance for the first two (2) months of service on all direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within Mexico and the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. After the first two months, customers will continue to receive a discounted rate on calls made to Mexico for 1 year by paying a \$1.99 charge each month. Calls within the US after the first two months will be at the tariffed long distance rate for their chosen plan.

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Robert W. McCausland
Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
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August 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

MO10610

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.13 [Reserved for Future Use]

(RT)

5.14 [Reserved for Future Use]

5.15 [Reserved for Future Use]

5.16 [Reserved for Future Use]

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805 Central Expressway South, Suite 100
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Missouri Public
Service Commission
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MOI0907

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.13 \$5 Off Simply Savings Essentials or Preferred**

This promotion is available to new residential customers who sign up between August 1, 2006, and June 1, 2007, who subscribe to one of the following plans: Simply Savings Essentials or Simply Savings Preferred. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credit off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.14 \$10 Off Simply Savings Essentials or Preferred

This promotion is available to new residential customers who sign up between August 1, 2006, and June 1, 2007, who subscribe to one of the following plans: Simply Savings Essentials or Simply Savings Preferred. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$10 credit off their monthly service charge on their first four bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.15 Customer SAVE - \$5 Off for 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service between October 2, 2006 and November 1, 2006 may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any other Sage promotional offer.

Customers who qualify will receive a credit of \$5 off their bundle price on the next three bills dated after the promotion is applied. Credit amount does not include any additional charges for optional features, long distance, or other services.

5.16 Customer SAVE - \$10 Off for 3 Months

Current Sage customers who contact Sage Telecom about discontinuing their service between October 2, 2006 and November 1, 2006 may be eligible for a SAVE credit on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any other Sage promotional offer.

Customers who qualify will receive a credit of \$10 off their bundle price on the next three bills dated after the promotion is applied. Credit amount does not include any additional charges for optional features, long distance, or other services.

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Allen, Texas 75013-2789

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Service Commission

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Missouri Public
Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.13 \$5 Off Simply Savings Essentials or Preferred****(AT)**

This promotion is available to new residential customers who sign up between August 1, 2006, and June 1, 2007, who subscribe to one of the following plans: Simply Savings Essentials or Simply Savings Preferred. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credit off their monthly service charge on their first six bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit.

5.14 \$10 Off Simply Savings Essentials or Preferred

This promotion is available to new residential customers who sign up between August 1, 2006, and June 1, 2007, who subscribe to one of the following plans: Simply Savings Essentials or Simply Savings Preferred. Customers must choose Sage as their intraLATA and interLATA carrier to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$10 credit off their monthly service charge on their first four bills from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award in order to receive the credit

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.17 [Reserved for Future Use]

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Service Commission
JC-2009-0814
MO10907

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.17 Customer SAVE – Unlimited Long Distance for 3 Months**

Current Sage customers who contact Sage Telecom about discontinuing their service between October 2, 2006 and November 1, 2006 may be eligible for a SAVE long distance offer if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any other Sage promotional offer.

Customers who qualify will receive unlimited long distance minutes on the next three bills dated after the promotion is applied. Credit amount does not include any additional charges for optional features or other services.

5.18 Premium Winback Promotion – Free Month Plus Free Long Distance

Residential Winback customers who subscribe to any currently available Simply Savings Plan between October 2, 2006 and April 15, 2007 are eligible for a credit on their bundled service and long distance discounts. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom and unlimited 1+ long distance minutes within the U.S. for their first three (3) months. Free month credit amount does not include any additional charges for optional features or other services. Customer must be in good standing at the time of the award to receive the discount.

5.19 Premium Winback Promotion – Free Month Plus \$5 Off Next 6 Months

Residential Winback customers who subscribe to any currently available Simply Savings Plan between October 2, 2006 and April 15, 2007 are eligible for credits on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom and a \$5 credit toward local phone service on their second through seventh bills. Free month credit amount does not include any additional charges for optional features or other services. Customer must be in good standing at the time of the award to receive the discount.

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Missouri Public
Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.17 Customer SAVE – Unlimited Long Distance for 3 Months**

(AT)

Current Sage customers who contact Sage Telecom about discontinuing their service between October 2, 2006 and November 1, 2006 may be eligible for a SAVE long distance offer if they agree to keep their phone services with Sage Telecom. To be eligible in a SAVE situation, the customer must have local service with Sage for at least two (2) months and be in good standing. This credit may not be combined with any other Sage promotional offer.

Customers who qualify will receive unlimited long distance minutes on the next three bills dated after the promotion is applied. Credit amount does not include any additional charges for optional features or other services.

5.18 Premium Winback Promotion – Free Month Plus Free Long Distance

Residential Winback customers who subscribe to any currently available Simply Savings Plan between October 2, 2006 and September 1, 2007 are eligible for a credit on their bundled service and long distance discounts. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom and unlimited 1+ long distance minutes within the U.S. for their first three (3) months. Free month credit amount does not include any additional charges for optional features or other services. Customer must be in good standing at the time of the award to receive the discount.

5.19 Premium Winback Promotion – Free Month Plus \$5 Off Next 6 Months

Residential Winback customers who subscribe to any currently available Simply Savings Plan between October 2, 2006 and September 1, 2007 are eligible for credits on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom and a \$5 credit toward local phone service on their second through seventh bills. Free month credit amount does not include any additional charges for optional features or other services. Customer must be in good standing at the time of the award to receive the discount.

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.20 [Reserved for Future Use]

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Allen, Texas 75013-2789

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SECTION 5 - PROMOTIONS AND DISCOUNTS**5.20 \$5 Off New Sage Select Customers**

This promotion is available to new residential customers who enter the Sage Select program between November 1, 2007, and October 31, 2008. Customers must be invited to join the Sage Select program and meet all other Sage Select criteria to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time. (CT)

Customers who qualify will receive a \$5 credit off their monthly service charge on their 2nd invoice after joining the Sage Select program. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award and still a member of Sage Select in order to receive the credit.

5.21 Referral Free Month Promotion

New residential customers are referred by an existing Sage Telecom customer between November 19, 2007 and November 1, 2008 and who subscribe to any currently available Simply Savings Essentials, Simply Savings Essential Features, and Simply Savings Unlimited plan are eligible for a credit on their bundled service. All customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer. (CT)

Customers who qualify receive notice of this offer through a current Sage customer and come in under the Sage Tell-A-Friend program. This offer includes a one-time credit equal to the amount of the bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

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Missouri Public
Service Commission
MO10805

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.20 \$5 Off New Sage Select Customers

This promotion is available to new residential customers who enter the Sage Select program between November 1, 2007, and February 29, 2008. Customers must be invited to join the Sage Select program and meet all other Sage Select criteria to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credit off their monthly service charge on their 2nd invoice after joining the Sage Select program. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award and still a member of Sage Select in order to receive the credit.

5.21 Referral Free Month Promotion

New residential customers are referred by an existing Sage Telecom customer between November 19, 2007 and February 29, 2008 and who subscribe to any currently available Simply Savings Essentials, Simply Savings Essential Features, and Simply Savings Unlimited plan are eligible for a credit on their bundled service. All customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer.

Customers who qualify receive notice of this offer through a current Sage customer and come in under the Sage Tell-A-Friend program. This offer includes a one-time credit equal to the amount of the bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

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Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.20 \$5 Off New Sage Select Customers

(AT)

This promotion is available to new residential customers who enter the Sage Select program between November 1, 2007, and February 29, 2008. Customers must be invited to join the Sage Select program and meet all other Sage Select criteria to qualify. Customers may not combine this offer with any other promotions. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive a \$5 credit off their monthly service charge on their 2nd invoice after joining the Sage Select program. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be current with no past due balance at the time of the award and still a member of Sage Select in order to receive the credit.

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SECTION 5 - PROMOTIONS AND DISCOUNTS

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.22 [Reserved for Future Use]

(MT)

5.23 [Reserved for Future Use]

(MT)

5.24 Discounted Move Offer

Current Sage customers who are moving their Sage phone service between February 1, 2008 and January 31, 2009 are eligible for the Discounted Move offer. Customer must have local service with Sage for at least four months, be in good standing with good payment history, and have either a grandfathered service plan or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive a credit of 50% off their tariffed move installation charge. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

Material previously located on this page now appears on Page 30.23.

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MO10903

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.22 Free 2 Month SAVE Offer

Current Sage customers who contact Sage Telecom about discontinuing their service between February 1, 2008 and January 31, 2009 may be eligible for the Free 2 Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive two monthly credits each equal to the amount of their service plan bundle rate on their fourth and seventh invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.23 Free Month SAVE Offer

Current Sage customers who contact Sage Telecom about discontinuing their service between February 1, 2008 and January 31, 2009 may be eligible for the Free Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their fourth invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.24 Discounted Move Offer

Current Sage customers who are moving their Sage phone service between February 1, 2008 and January 31, 2009 are eligible for the Discounted Move offer. Customer must have local service with Sage for at least four months, be in good standing with good payment history, and have either a grandfathered service plan or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer.

(CT)
(CT)
|
|
(CT)

Customers who qualify will receive a credit of 50% off their tariffed move installation charge. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.22 Free 2 Month SAVE Offer**

Current Sage customers who contact Sage Telecom about discontinuing their service between February 1, 2008 and January 31, 2009 may be eligible for the Free 2 Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period. (CT)

Customers who qualify will receive two monthly credits each equal to the amount of their service plan bundle rate on their fourth and seventh invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.23 Free Month SAVE Offer

Current Sage customers who contact Sage Telecom about discontinuing their service between February 1, 2008 and January 31, 2009 may be eligible for the Free Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period. (CT)

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their fourth invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.24 Discounted Move SAVE Offer

Current Sage customers who contact Sage Telecom about discontinuing their Sage service at the time of a physical location move between February 1, 2008 and January 31, 2009 may be eligible for a SAVE credit on their move installation charge if they agree to keep their service active with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have either a grandfathered service plan or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period. (CT)

Customers who qualify will receive a credit of 50% off their tariffed move installation charge. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

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Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission
MO10805

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.22 Free 2 Month SAVE Offer**

(AT)

Current Sage customers who contact Sage Telecom about discontinuing their service between February 1, 2008 and January 31, 2009 may be eligible for the Free 2 Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least twelve (12) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive two monthly credits each equal to the amount of their service plan bundle rate on their fourth and seventh invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.23 Free Month SAVE Offer

Current Sage customers who contact Sage Telecom about discontinuing their service between February 1, 2008 and January 31, 2009 may be eligible for the Free Month SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least nine (9) months, be in good standing with good payment history, and have either a grandfathered service plan, a business type of service, or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their fourth invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.24 Discounted Move SAVE Offer

Current Sage customers who contact Sage Telecom about discontinuing their Sage service at the time of a physical location move between February 1, 2008 and January 31, 2009 may be eligible for a SAVE credit on their move installation charge if they agree to keep their service active with Sage Telecom. To be eligible, the customer must have local service with Sage for at least twelve (12) months, be in good standing with good payment history, and have either a grandfathered service plan or a type of Simply Savings Plan. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit of 50% off their tariffed move installation charge. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time that the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.25 [Reserved for Future Use]

(RT)

(RT)

5.26 [Reserved for Future Use]

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.25 Win-back Credit - Two Months Free

This promotion is available to Win-back residential customers who sign up between March 1, 2008 and December 31, 2008, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. This offer is limited to one line per account. Customers may not combine this offer with any other promotions or discounts. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive up to two credits for their monthly service charge. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. Credit amount reflects the monthly bundle rate for their current service bundle and does not include any additional charges for optional features, long distance, or other services. Customer must be an active customer and be current with no past due balance at the time of the awards in order to receive both credits.

5.26 [Reserved for Future Use]

(RT)

(RT)

Issued: May 1, 2009

Effective: June 1, 2009

CANCELLED
July 2, 2009
Missouri Public
Service Commission
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Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
JC-2009-0771
MO10906

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.25 Win-back Credit - Two Months Free**

This promotion is available to Win-back residential customers who sign up between March 1, 2008 and December 31, 2008, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. This offer is limited to one line per account. Customers may not combine this offer with any other promotions or discounts. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive up to two credits for their monthly service charge. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. Credit amount reflects the monthly bundle rate for their current service bundle and does not include any additional charges for optional features, long distance, or other services. Customer must be an active customer and be current with no past due balance at the time of the awards in order to receive both credits.

5.26 Tell-A-Friend Promotion

For referred customers who initiate service between June 1, 2008 and May 31, 2009, the Tell-A-Friend Promotion provides a one-time credit of \$50 to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program. This promotional credit will replace the current Tell-A-Friend Plan credit amount for all referrals. Sage reserves the right to cancel this promotion at any time. (CT)

To qualify, referred customer must initiate service with Sage Telecom between June 1, 2008 and May 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing. (CT)

For referred customers who initiate service between November 5, 2008 and January 31, 2009, the Tell-A-Friend Promotion provides two credits of \$50 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program. This promotional credit will replace the current Tell-A-Friend Plan credit amount for all referrals. Sage reserves the right to cancel this promotion at any time.

To qualify for the first \$50 credit, referred customer must initiate service with Sage Telecom between November 5, 2008 and January 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

To qualify for the second \$50 credit, referred customer must initiate service with Sage Telecom between November 5, 2008 and January 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of 12 months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to 12 months from their service date or if either the referring or referred customer has not maintained good payment standing.

Issued: January 20, 2009

Effective: January 27, 2009

Cancelled
June 1, 2009
Missouri Public
Service Commission
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Issued By:
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Filed
Missouri Public
Service Commission
JC-2009-0526
MO10901

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.25 Win-back Credit - Two Months Free**

This promotion is available to Win-back residential customers who sign up between March 1, 2008 and December 31, 2008, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. This offer is limited to one line per account. Customers may not combine this offer with any other promotions or discounts. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive up to two credits for their monthly service charge. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. Credit amount reflects the monthly bundle rate for their current service bundle and does not include any additional charges for optional features, long distance, or other services. Customer must be an active customer and be current with no past due balance at the time of the awards in order to receive both credits.

5.26 Tell-A-Friend Promotion

For referred customers who initiate service between June 1, 2008 and October 31, 2008, the Tell-A-Friend Promotion provides a one-time credit of \$50 to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program. This promotional credit will replace the current Tell-A-Friend Plan credit amount for all referrals. Sage reserves the right to cancel this promotion at any time. (CT)

To qualify, referred customer must initiate service with Sage Telecom between June 1, 2008 and December 31, 2008 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

For referred customers who initiate service between November 5, 2008 and January 31, 2009, the Tell-A-Friend Promotion provides two credits of \$50 each to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn two credits for each customer referred, provided they meet all terms and conditions of the program. This promotional credit will replace the current Tell-A-Friend Plan credit amount for all referrals. Sage reserves the right to cancel this promotion at any time. (AT, MT)

To qualify for the first \$50 credit, referred customer must initiate service with Sage Telecom between November 5, 2008 and January 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

To qualify for the second \$50 credit, referred customer must initiate service with Sage Telecom between November 5, 2008 and January 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of 12 months with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to 12 months from their service date or if either the referring or referred customer has not maintained good payment standing. (AT, MT)

Material previously located on this page now appears on Page 68.1.

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Issued By:
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Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
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Cancelled
January 27, 2009
Missouri Public
Service Commission
JC-2009-0526

FILED
Missouri Public
Service Commission

MO10814

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.25 Win-back Credit - Two Months Free**

This promotion is available to Win-back residential customers who sign up between March 1, 2008 and December 31, 2008, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. This offer is limited to one line per account. Customers may not combine this offer with any other promotions or discounts. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive up to two credits for their monthly service charge. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. Credit amount reflects the monthly bundle rate for their current service bundle and does not include any additional charges for optional features, long distance, or other services. Customer must be an active customer and be current with no past due balance at the time of the awards in order to receive both credits.

5.26 Tell-A-Friend Promotion

The Tell-A-Friend Promotion provides a one-time credit of \$50 to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program. This promotional credit will replace the current Tell-A-Friend Plan credit amount for all referrals. Sage reserves the right to cancel this promotion at any time.

To qualify, referred customer must initiate service with Sage Telecom between June 1, 2008 and December 31, 2008 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing. (C)

5.27 Free Month Business SAVE Offer

Current Sage business customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the Free Month Business SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a business type of service. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their first invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. This offer is available on up to 2 lines on a single business account. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

Issued: August 27, 2008

Effective: September 3, 2008

Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
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FILED
Missouri Public
Service Commission

MO10811

CANCELLED
November 5, 2008
Missouri Public
Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.25 Win-back Credit - Two Months Free**

This promotion is available to Win-back residential customers who sign up between March 1, 2008 and December 31, 2008, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. This offer is limited to one line per account. Customers may not combine this offer with any other promotions or discounts. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive up to two credits for their monthly service charge. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. Credit amount reflects the monthly bundle rate for their current service bundle and does not include any additional charges for optional features, long distance, or other services. Customer must be an active customer and be current with no past due balance at the time of the awards in order to receive both credits.

5.26 Tell-A-Friend Promotion

The Tell-A-Friend Promotion provides a one-time credit of \$50 to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program. This promotional credit will replace the current Tell-A-Friend Plan credit amount for all referrals. Sage reserves the right to cancel this promotion at any time.

To qualify, referred customer must initiate service with Sage Telecom between June 1, 2008 and July 31, 2008 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing. (C)

5.27 Free Month Business SAVE Offer

Current Sage business customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the Free Month Business SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a business type of service. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their first invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. This offer is available on up to 2 lines on a single business account. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

Issued: June 2, 2008

Effective: June 9, 2008

Issued By:

Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.805 Central Expressway South, Suite 100
Allen, Texas 75013-2789CANCELLED
September 3, 2008
Missouri Public
Service CommissionFILED
Missouri Public
Service Commission MO10806

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.25 Win-back Credit - Two Months Free**

This promotion is available to Win-back residential customers who sign up between March 1, 2008 and December 31, 2008, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. This offer is limited to one line per account. Customers may not combine this offer with any other promotions or discounts. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive up to two credits for their monthly service charge. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. Credit amount reflects the monthly bundle rate for their current service bundle and does not include any additional charges for optional features, long distance, or other services. Customer must be an active customer and be current with no past due balance at the time of the awards in order to receive both credits.

5.26 Tell-A-Friend Promotion

(AT)

The Tell-A-Friend Promotion provides a one-time credit of \$50 to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier. Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program. This promotional credit will replace the current Tell-A-Friend Plan credit amount for all referrals. Sage reserves the right to cancel this promotion at any time.

To qualify, referred customer must initiate service with Sage Telecom between June 1, 2008 and July 31, 2009 and remain a Sage local exchange service customer in good standing for a minimum of ninety (90) days with a standard class of service. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to ninety (90) days from their service date or if either the referring or referred customer has not maintained good payment standing.

5.27 Free Month Business SAVE Offer

Current Sage business customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the Free Month Business SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a business type of service. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their first invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. This offer is available on up to 2 lines on a single business account. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

(AT)

Issued: May 23, 2008

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Issued By:

Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.805 Central Expressway South, Suite 100
Allen, Texas 75013-2789FILED
Missouri Public
Service Commission
MO10805CANCELLED
June 9, 2008
Missouri Public
Service Commission

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.25 Win-back Credit - Two Months Free

(AT)

This promotion is available to Win-back residential customers who sign up between March 1, 2008 and December 31, 2008, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer. This offer is limited to one line per account. Customers may not combine this offer with any other promotions or discounts. Sage reserves the right to cancel this promotion at any time.

Customers who qualify will receive up to two credits for their monthly service charge. One credit will appear on their first bill from Sage Telecom; the second will appear on their twelfth bill from Sage Telecom. Credit amount reflects the monthly bundle rate for their current service bundle and does not include any additional charges for optional features, long distance, or other services. Customer must be an active customer and be current with no past due balance at the time of the awards in order to receive both credits.

(AT)

Issued: February 22, 2008

Effective: March 1, 2008

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May 30, 2008
Missouri Public
Service Commission

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission

MO10802

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.27 [Reserved for Future Use]

(RT)

(RT)

Issued: May 18, 2009

Effective: May 25, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
JC-2009-0814
MOI0907

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.27 **Free Month Business SAVE Offer**

(MT)

Current Sage business customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the Free Month Business SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a business type of service. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to the amount of their service plan bundle rate on their first invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. This offer is available on up to 2 lines on a single business account. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

(MT)

Material appearing on this page was previously located on Page 68.

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Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled
May 26, 2009
Missouri Public
Service Commission
JC-2009-0814

FILED
Missouri Public
Service Commission MOI0814

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.28 [Reserved for Future Use]

(RT)

5.29 [Reserved for Future Use]

5.30 [Reserved for Future Use]

(RT)

Issued: May 18, 2009

Effective: May 25, 2009

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Missouri Public
Service Commission
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Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
JC-2009-0814
MO10907

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.28 \$10 Premium SAVE Offer**

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$10 Premium SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a premium service plan, such as Simply Savings Preferred or Simply Savings Unlimited. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$10 off their service plan bundle rate on their first six invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.29 \$5 SAVE Offer – 1 Year

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$5 SAVE offer – 1 Year on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a grandfathered service plan or one of the Simply Savings plans. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$5 off their service plan bundle rate on their first twelve invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.30 Sage Customer Anniversary Promotion

Current Sage customers who have been with Sage Telecom for at least 12 months can receive a \$20 credit off their Sage phone bill in the month of their sign up anniversary with Sage Telecom. To be eligible, the customer must be in good standing with good payment history for the 90 day period previous to the anniversary month, and have a grandfathered service plan, a business type of service, international plan, or a type of Simply Savings Plan. (CT)

Customers who qualify will receive a one-time credit equal to \$20 off their Sage phone bill. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

Issued: September 10, 2008

Effective: October 10, 2008

Cancelled
May 26, 2009
Missouri Public
Service Commission
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Issued By:
Robert W. McCausland
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Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission

MOI0812

SECTION 5 - PROMOTIONS AND DISCOUNTS**5.28 \$10 Premium SAVE Offer****(AT)**

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$10 Premium SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a premium service plan, such as Simply Savings Preferred or Simply Savings Unlimited. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$10 off their service plan bundle rate on their first six invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.29 \$5 SAVE Offer – 1 Year

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$5 SAVE offer – 1 Year on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a grandfathered service plan or one of the Simply Savings plans. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$5 off their service plan bundle rate on their first twelve invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.30 Sage Customer Anniversary Promotion

Current Sage customers who have been with Sage Telecom for at least 12 months can receive a \$20 credit off their Sage phone bill in the month of their sign up anniversary with Sage Telecom. To be eligible, the customer must be in good standing with good payment history for the 90 day period previous to the anniversary month, and have a grandfathered service plan, a business type of service, or a type of Simply Savings Plan.

Customers who qualify will receive a one-time credit equal to \$20 off their Sage phone bill. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

(AT)

Issued: May 23, 2008

Effective: May 30, 2008

Issued By:

Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
October 10, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission
MO10805

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.31. [Reserved for Future Use]

5.32 [Reserved for Future Use]

5.33 [Reserved for Future Use]

5.34 [Reserved for Future Use]

(RT)

(RT)

Issued: September 1, 2009

Effective: October 1, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
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Issued By:
John Debus
Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission
JC-2010-0125

MOI0912

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.31. [Reserved for Future Use]

(RT)

5.32 [Reserved for Future Use]

5.33 [Reserved for Future Use]

(RT)

5.34 \$20 Off Simply Savings Preferred or Unlimited

This promotion is available to new residential Customers who sign up between June 25, 2008, and June 1, 2009, who subscribe to one of the following plans: Simply Savings Preferred or Simply Savings Unlimited. Customers must choose Sage as their intraLATA and interLATA long distance carrier to qualify. Customers may not combine this offer with any other Sage promotions or offers. Sage reserves the right to cancel this promotion at any time.

(CT)

Customers who qualify will receive a \$20 credit off their monthly service plan bundled rate on their third bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, taxes, surcharges, fees or other services. Customers must be current with no past due balance at the time of the award in order to receive the credit.

(CT)

Issued By:

Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JC-2010-0125

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Missouri Public
Service Commission
JC-2009-0814
MOI0907

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.31. \$5 Off First Bill

(AT)

New customers switching their service to Sage Telecom between May 22, 2008 and May 1, 2009 may be eligible for the \$5 off First Bill credit on their first Sage Telecom bill. To be eligible, the customer must establish new local service with Sage Telecom and purchase one of the current Simply Savings plans, international plans or business service. This credit may be combined with any other Sage promotional offers for new customers.

Customers who qualify will receive a credit equal to \$5 off their first invoice. Sage reserves the right to cancel this promotion at any time.

5.32. Value Lifestyle Discount

New customers switching their service to Sage Telecom between May 22, 2008 and May 1, 2009 may be eligible for the Value Lifestyle Discount. To be eligible, the customer must establish new local service with Sage Telecom and purchase one of the Simply Savings plans or business service. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive a credit on their invoice for a 10% discount off their current bundled service. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.33. Sage AutoPay E-Check Promotion

Sage customers who begin using Sage AutoPay E-Check between June 1, 2008 and May 1, 2009 are eligible for the Sage AutoPay E-Check Promotional offer. This credit may be combined with other Sage promotional offers. Customer is limited to one Sage AutoPay E-Check offer per 12 month period.

Customers who qualify will receive a credit equal to \$10 off their service plan bundle rate on their first invoice after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

(AT)

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Service Commission

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.35 [Reserved for Future Use]

(RT)

5.36 [Reserved for Future Use]

5.37 [Reserved for Future Use]

(RT)

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SECTION 5 - PROMOTIONS AND DISCOUNTS**5.35 Sage One Month Vacation Promotion**

(AT)

Existing Sage residential customers who request 1 month discounted vacation service between June 25, 2008 and September 30, 2008 are eligible for the Sage One Month Vacation promotional offer. This credit may not be combined with other Sage promotional offers. Customer is limited to one vacation offer per 12 month period.

Customers who qualify will receive a credit equal to 50% off their service plan bundle rate on their first invoice after the offer is applied. The Vacation Promotion is available on up to 2 lines. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must have been a Sage customer for at least 4 months and be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.36 Sage Two Month Vacation Promotion

Existing Sage residential customers who request 2 months discounted vacation service between June 25, 2008 and September 30, 2008 are eligible for the Sage Two Month Vacation promotional offer. This credit may not be combined with other Sage promotional offers. Customer is limited to one vacation offer per 12 month period.

Customers who qualify will receive a credit equal to 50% off their service plan bundle rate on their first two invoices after the offer is applied. The Vacation Promotion is available on up to 2 lines. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must have been a Sage customer for at least 4 months and be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.37 Free Move SAVE Promotion

Existing Sage customers who contact Sage Telecom about discontinuing their Sage service at the time of a physical location move between June 25, 2008 and September 30, 2008 may be eligible for the Free Move promotion if they agree to keep their service active with Sage Telecom. This credit may not be combined with other Sage promotional offers. Customer is limited to one SAVE offer per 12 month period.

Customers who qualify will receive a credit equal to their installation fee on their first invoice after the offer is applied. Customer will also receive unlimited long distance on the next 2 invoices after the offer is applied. The Free Move Promotion is available on up to 2 lines. Credit amount does not include any additional charges for optional features, fees and surcharges, or other services. Customer must have been a Sage customer for at least 6 months and be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

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SECTION 5 - PROMOTIONS AND DISCOUNTS

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5.39 [Reserved for Future Use]

5.40 [Reserved for Future Use]

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SECTION 5 - PROMOTIONS AND DISCOUNTS**5.38 Online \$10 Off 3 Months Offer****(CT)**

This promotion is available to Customers who switch their service to Sage Telecom between January 27, 2009 and January 31, 2010. To be eligible, the Customer must establish local and long distance service with Sage Telecom through an eligible online partner website (such as www.whitefence.com) and purchase one of the premium service plans, such as Simply Savings Preferred or Unlimited plans.

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, surcharges, fees, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

5.39 Winback \$50 Off 4th Month Offer

This promotion is available to Win-back residential Customers who sign up between February 23, 2009 and January 31, 2010, and who subscribe to any currently available Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service.

Customers who qualify will receive a one-time credit of \$50 off their invoice. The credit will appear on their fourth bill from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, surcharges, fees or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. Customers may not combine this offer with any other Sage promotions or offers.

5.40 Installation 3 Payment Plan SAVE Promotion

New Customers switching their service to Sage Telecom between February 10, 2009 and December 1, 2009 may be eligible for the Installation 3 Payment Plan. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the currently available Simply Savings plans. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their service installation payment split into three (3) equal payments to be paid on their first three (3) Sage invoices.

(CT)
(CT)

SECTION 5 - PROMOTIONS AND DISCOUNTS5.38 \$10 Off 3 Months Offer

This promotion is available to Customers who switch their service to Sage Telecom between January 27, 2009 and January 31, 2010. To be eligible, the Customer must establish local and long distance service with Sage Telecom through an eligible online partner website (such as www.whitefence.com) and purchase one of the premium service plans, such as Simply Savings Preferred or Unlimited plans. (CT)

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, surcharges, fees, or other services. Customer must be in good payment standing at the time each credit is issued to receive each credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any other Sage promotions or offers.

5.39 Winback \$50 Off 4th Month Offer

This promotion is available to Win-back residential Customers who sign up between February 23, 2009 and January 31, 2010, and who subscribe to any currently available Simply Savings plans. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service.

Customers who qualify will receive a one-time credit of \$50 off their invoice. The credit will appear on their fourth bill from Sage Telecom. Credit does not include any additional charges for optional features, long distance, taxes, surcharges, fees or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit. This offer is limited to one (1) line per account. Sage reserves the right to cancel this promotion at any time. Customers may not combine this offer with any other Sage promotions or offers.

5.40 Installation 3 Payment Plan SAVE Promotion

New Customers switching their service to Sage Telecom between February 10, 2009 and December 1, 2009 may be eligible for the Installation 3 Payment Plan. To be eligible, the Customer must establish new local service with Sage Telecom and purchase one of the currently available Simply Savings plans. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will have their service installation payment split into 3 equal payments to be paid on their first 3 Sage invoices. (CT)

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SECTION 5 - PROMOTIONS AND DISCOUNTS**5.38 \$10 Off 3 Months Offer**

(CT)

This promotion is available to customers who switch their service to Sage Telecom between January 27, 2009 and January 31, 2010. To be eligible, the customer must establish local and long distance service with Sage Telecom and purchase one of the premium service plans, such as Simply Savings Preferred or Unlimited plans.

(CT)

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time each credit is issued to receive each credit. This offer is limited to one line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any Sage promotional offer.

5.39 Winback \$50 Off 4th Month Offer

This promotion is available to Win-back residential customers who sign up between February 23, 2009 and January 31, 2010, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer.

Customers who qualify will receive a one-time credit of \$50 off their invoice. The credit will appear on their fourth bill from Sage Telecom. Credit does not include any additional charges for optional features, long distance, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. This offer is limited to one line per account. Sage reserves the right to cancel this promotion at any time. Customers may not combine this offer with any other promotions or discounts.

5.40 Installation 3 Payment Plan SAVE Promotion

New customers switching their service to Sage Telecom between February 10, 2009 and December 1, 2009 may be eligible for the Installation 3 Payment Plan. To be eligible, the customer must establish new local service with Sage Telecom and purchase one of the Simply Savings plans. This credit may not be combined with any Sage promotional offer.

Customers who qualify will have their service installation payment split into 3 equal payments to be paid on their first 3 Sage invoices.

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SECTION 5 - PROMOTIONS AND DISCOUNTS**5.38 Online \$10 Off 3 Months Offer**

(AT)

This promotion is available to customers who switch their service to Sage Telecom between January 27, 2009 and January 31, 2010. To be eligible, the customer must establish local service with Sage Telecom through an eligible online partner website and purchase one of the premium service plans, such as Simply Savings Preferred or Unlimited plans.

Customers who qualify will receive a credit equal to \$10 off their service plan bundled rate on their first three invoices from Sage Telecom. Credit does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time each credit is issued to receive each credit. This offer is limited to one line per account. Sage reserves the right to cancel this promotion at any time. These credits may not be combined with any Sage promotional offer.

5.39 Winback \$50 Off 4th Month Offer

This promotion is available to Win-back residential customers who sign up between February 23, 2009 and January 31, 2010, and who subscribe to any current Simply Savings type plan. To be eligible in a Win-back situation, the customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a customer.

Customers who qualify will receive a one-time credit of \$50 off their invoice. The credit will appear on their fourth bill from Sage Telecom. Credit does not include any additional charges for optional features, long distance, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. This offer is limited to one line per account. Sage reserves the right to cancel this promotion at any time. Customers may not combine this offer with any other promotions or discounts.

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5 38 [Reserved for Future Use]

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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.38 Customer SAVE - \$10 Off For 2 Months

(AT)

Current Sage residential customers who contact Sage Telecom about discontinuing their service beginning November 5, 2008 may be eligible for two credits of \$10 each on their phone bill if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing, and have a grandfathered service plan or one of the Simply Savings plans. This credit may not be combined with any Sage promotional offer.

Customers who qualify will receive a credit of \$10 off their bundle price on the first bill after the service is applied and a second credit of \$10 on the third bill after the service is applied. Credit amount does not include any additional charges for optional features, long distance, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

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