

**GENERAL AND LOCAL EXCHANGE TARIFF**

HOLD FOR FUTURE USE

(D)

(D)

CANCELLING P.S.C. MO. NO. 1, Section 8:

(N)

1<sup>st</sup> Revised Sheet No. 1, Table of Contents

1<sup>st</sup> Revised Sheet No. 2

1<sup>st</sup> Revised Sheet No. 3

1<sup>st</sup> Revised Sheet No. 4

1<sup>st</sup> Revised Sheet No. 5

3<sup>rd</sup> Revised Sheet No. 6

1<sup>st</sup> Revised Sheet No. 7

(N)

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**OPERATOR AND DIRECTORY SERVICES\***

Table of Contents

Directory Assistance Service	1	
Local Operator Service	2	(M)
Directory Listing	4	
Intercept Services	8	
		(D)
		(D)

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

---

Issued: June 14, 2016

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

Effective: July 14, 2016

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2016-0353**

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICES\*DIRECTORY ASSISTANCE SERVICE

(N)

## A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone numbers of other telephone subscribers.

## B. Exemptions

1. Rates specified in C.1. below are not applicable to:
  - a. Calls placed from hospitals.
  - b. Customers who certify through the Company's business office that they are unable to use a directory because of a visual, medical, or physical disability. To support certification, a customer may provide information from a qualified authority, which is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

## C. Residence and Business Rates

For purposes of this section, "Local" directory assistance shall mean requests for numbers within the Company's local exchange, and "National" directory assistance shall mean requests for numbers outside of the Company's local exchange.

1. Local and National Directory Assistance  
Customer originated calls, each .....\$0.75
2. Toll Call-Connect Minutes –  
Company will pass-through the toll-call connect charges of its underlying Directory Assistance provider.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

Issued: June 14, 2016

Effective: July 14, 2016

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

FILED  
Missouri Public  
Service Commission  
JI-2016-0353

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES\*

LOCAL OPERATOR SERVICE

A. General

1. Local Operator Service is furnished to customers when dialing 0+ and 0- in order to obtain Operator assistance in completing a local call. All local Operator Service call types must be paid by a credit card from the paying party.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

---

Issued: June 14, 2016

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

Effective: July 14, 2016

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2016-0353**

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES

HOLD FOR FUTURE USE

(D)

(D)

---

Issued: June 14, 2016

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

Effective: July 14, 2016

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2016-0353**

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES\*

(N)

DIRECTORY LISTINGS

A. General

1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

B. Conditions

1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
  - a. The individual, organization, firm or corporation contracting for the service.
  - b. A residential Primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name
  - c. A Duplicate Listing reversing the order of the individuals' given names above may be provided at the rates for Additional Listings.
  - d. When two or more lines serve a customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

---

Issued: April 10, 2009

Effective: May 10, 2009

Issued by:  
W.F. Provance  
President  
Malden, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2009-0723

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES\*

(N)

DIRECTORY LISTINGS

B. Conditions (Cont'd)

2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
  - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
  - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. Cross-Reference Listings (charged as an Additional Listing) enable a customer to use a former listing to refer customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
  - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
5. A Foreign Listing is a listing in any BPS directory for which the customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES\*

(N)

DIRECTORY LISTINGS

B. Conditions (Cont'd)

7. Nonpublished Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
  - a. When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
  - b. The rate for a Nonpublished Service is specified in this Tariff.
  - c. The charge will not apply to nonpublished number for customers having other listed services.
8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
10. The charge for Directory listings begins on the day the Directory Assistance records are posted.
11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be at least 30 days.
12. Listings will be limited to such information as is necessary for proper identification.
13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

---

Issued: April 10, 2009

Effective: May 10, 2009

Issued by:  
W.F. Provance  
President  
Malden, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2009-0723



**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICES\*

(N)

DIRECTORY LISTINGS

## C. Rates and Charges

1. The following monthly rate apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings(1)	--	\$ --
b. Additional Listings		
1) Business	ALB	\$1.95
2) Residence	ALR	\$1.55
c. Foreign Exchange Listings		
1) Business	FLB	\$1.95
2) Residence	FLR	\$1.55
d. Nonlisted Service, each	NL	\$1.55
e. Nonpublished Service, each	NP	\$1.60

(1) See B.1 Conditions

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

Issued: April 10, 2009

Effective: May 10, 2009

Issued by:  
W.F. Provance  
President  
Malden, MissouriFILED  
Missouri Public  
Service Commission  
JI-2009-0723

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES\*

(N)

INTERCEPT SERVICES

Basic Intercept Services

A. General

1. Basic Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new numbers.

B. Conditions

1. Basic Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
2. Basic Intercept Service will not be provided to customers disconnected for nonpayment.
3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
4. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

---

Issued: April 10, 2009

Effective: May 10, 2009

Issued by:  
W.F. Provance  
President  
Malden, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2009-0723

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICES\*

(N)

INTERCEPT SERVICESBasic Intercept Services

## C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this Service is ordered in conjunction with other services.

		<u>NRC</u>	
		<u>GSEC</u>	<u>Bus.    Res.</u>
a.	The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the customer. (1)	--	--    --
b.	Each number intercepted for each 90 day period or fraction thereof	OSINNRC \$10.00	\$10.00

(1) These charges are also applicable to Direct Inward Dialing (DID) service.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

Issued: April 10, 2009

Effective: May 10, 2009

Issued by:  
W.F. Provance  
President  
Malden, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2009-0723

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES

HOLD FOR FUTURE USE

(D)

(D)

CANCELLING P.S.C. MO. NO. 1, Section 9:

(N)

1<sup>st</sup> Revised Sheet No. 11  
3<sup>rd</sup> Revised Sheet No. 12  
3<sup>rd</sup> Revised Sheet No. 13  
2<sup>nd</sup> Revised Sheet No. 14

(N)

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

FEB 7 1996

GENERAL SERVICESTable of ContentsMISSOURI  
Public Service Commission  
Sheet

Call Restriction Services	
Billed Number Screening Service	1
Selective Class of Call Screening Service	2
Toll Blocking Service	4
700 Blocking Service	6
900 Blocking Service	7
976 Blocking Service	8
Customized Number Service	9
Direct Inward Dialing (DID)	11
Emergency Conference Service	13
Employee's Telephone Service	16
Foreign Exchange Service	19
Reserved Telephone Numbers	21
Service Performance Guarantee (SPG)	22
Shared Tenant Service	24
Special Billing Number Service	32
Toll Tapes	33

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135

MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICESMISSOURI  
Public Service Commission

## A. Billed Number Screening Service (BNS)

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.
2. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
3. Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
4. The minimum contract period for Billed Number Screening Service is one month.
5. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in this Tariff. A Subsequent Service Order Charge applies as specified in this Tariff.

	<u>GSEC</u>	<u>Monthly Rate</u>
1) Option 1 - Collect and Third Number Billing, per line screened	IN SCREEN	\$ 4.10
2) Option 2 - Third Number Billing, per line screened	IN SCREEN	4.10
3) Option 3 - Collect Billing, per line screened	IN SCREEN	4.10

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICESMISSOURI  
Public Service Commission

## B. Selective Class of Call Screening Service

1. Selective Class of Call Screening is an optional service available to the Company's local exchange service customers and is offered on a per line basis. The service is offered to provide customers with a choice of originating screening options. The screening provides information that will allow the restriction of originating operator-handled toll calls to be billed outgoing to a credit card, a third number or to the called party.
  - a. The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:
    - A Credit Card
    - A Third Number
    - Collect to the Called Number
  - b. This service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the BPS operator.
  - c. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening Service for calls outside the BPS calling area. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service.
  - d. The minimum period for Selective Class of Call Screening Service is one month.
  - e. All local calls and calls to Company numbers, such as repair, Directory Assistance, and public emergency service numbers such as 9-1-1 will be permitted.
  - f. Selective Class of Call Screening Service is offered subject to the availability of suitable facilities.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

NOV 19 1997

CALL RESTRICTION SERVICES

MO. PUBLIC SERVICE COMM

## B. Selective Class of Call Screening Service (Cont'd)

- g. This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.
- h. Selective Class of Call Screening Service is offered to residence and business individual line customers. This offering does not include Centrex lines.
- i. Rates and Charges
  - 1) No additional service charge applies when Selective Class of Call Screening Service is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a) Per line equipped	SCCS	\$ 2.00	(R)

FILED

JAN -1 1998

MISSOURI  
Public Service Commission

Issued:

Effective: January 1, 1998

W. F. Provance  
President  
Malden, Missouri



---

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

GENERAL SERVICES**Missouri Public  
Service Commission**CALL RESTRICTION SERVICES

REC'D JUN 06 2000

## C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 8XX-INWATS Service will not be restricted under Option 1 and 2(1+8XX-INWATS). Restricted calls are directed to a central office announcement.
2. Three Toll Blocking Service Options are available:
  - a. Option 1 – Restricts any direct dialed one plus (1+) or direct dialed International (011+). This includes directory assistance (1+411 and 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account. (C)
  - b. Option 2 – Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411 and 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. (C)
  - c. Option 3 – Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411 and 1+NPA+555-1212). Option 3 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. Option 3 includes the restriction of 8XX-INWATS. (C)
3. Toll Blocking Service will be provided to residence and business individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

**Missouri Public  
Service Commission**

FILED JUL 06 2000

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

NOV 19 1997

CALL RESTRICTION SERVICES

MO. PUBLIC SERVICE COMM

## C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
  - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
  - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
1) Option 1, per line	TOLLRSTDDD	\$4.10	TOLLRSTNRC	\$8.00	
2) Option 2, per line	TOLLRSTOT	4.10	TOLLRSTNRC	8.00	
3) Option 3, per line	TOLLRSTOT/800	4.10	TOLLRSTOT/800	8.00	(N)

FILED

JAN -1 1998

MISSOURI  
Public Service Commission

Issued:

Effective: January 1, 1998

W. F. Provance  
President  
Malden, Missouri

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICESMISSOURI  
Public Service Commission

## E. 700 Blocking Service

1. 700 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 700 NPA must be dialed.

The service is classified as a local exchange telecommunications service.

2. The Company's obligation to furnish network facilities for 700 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

3. 700 Blocking Service is available only for blocking access to all 700 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 700 NPA telephone number.

4. Rates and Charges

- a. The Subsequent Service Order Charge as stated in this Tariff is applicable to the initial business line blocked (GSEC -- BLK 700). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$ 4.00
2) Residence, per additional line	-	-

- b. If 700, 900 and 976 Blocking Service are ordered at the same time only one Subsequent Service Order Charge or Nonrecurring Charge applies per line.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICESMISSOURI  
Public Service Commission

## F. 900 Blocking Service

## 1. General

900 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed.

This service is classified as a local exchange telecommunications service.

## 2. Conditions

a. The Company's obligation to furnish network facilities for 900 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

b. 900 Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

## 3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 900). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICESMISSOURI  
Public Service Commission

## G. 976 Blocking Service

## 1. General

976 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.

This service is classified as a local exchange telecommunications service.

## 2. Conditions

a. The Company's obligation to furnish network facilities for 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations; it may not be possible for the Company to provide all of the services that may be requested.

b. 976 Blocking Service is available only for blocking access to all 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.

## 3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 976). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

RECEIVED

## GENERAL AND LOCAL EXCHANGE TARIFF

FEB 7 1996

GENERAL SERVICESCUSTOMIZED NUMBER SERVICEMISSOURI  
Public Service Commission

## A. General

1. Customers of the Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the customer are available, the Company may assign the number to the customer.
2. The Company will do its utmost to protect specific number assignments requested by the customer from changing. However, unavoidable circumstances may arise where the number assignment may need to be altered. In these instances, the Company reserves and retains the right:
  - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. If this should occur, the Customized Number Service Charge will not be refunded to the customer.
  - b. To reject any request for specific telephone numbers for any reason, including but not limited to: relocation of a central office, limited central office capacity, or numbers that may, in the Company's sole opinion, be offensive to the public.
  - c. Of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any customer to another, except as otherwise provided in this Tariff.

## B. Conditions

1. The Customized Number Service charge applies whenever a customer:
  - a. Requests a telephone number other than the next available number from the allocation list, and such requested number is placed into service within six months of the date of the request.
  - b. Requests a number change from their present number to a customized telephone number.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

RECEIVED

## GENERAL AND LOCAL EXCHANGE TARIFF

FEB 7 1996

GENERAL SERVICESCUSTOMIZED NUMBER SERVICEMISSOURI  
Public Service Commission

## B. Conditions (Cont'd)

2. The Customized Number Service charge does not apply whenever a customer:
  - a. Requests assignment of the same telephone number that had been previously assigned to that customer.
3. Customized Number Service includes a standard directory listing consisting of the customer's name, address and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.
4. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

## C. Rates and Charges

1. The Service Charges as specified in this Tariff will apply in addition to the following monthly rates.

	<u>GSEC</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. Each Customized Number requested and placed into service	CNSB	CNSR	\$ 3.50	\$1.50

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF****FEB 7 1996**GENERAL SERVICESDIRECT INWARD DIALING SERVICE (DID)**MISSOURI  
Public Service Commission****A. General**

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. The charges for the service, as provided in B. Rates following, are in addition to all applicable charges for PBX/PABX service with which this service is associated and the applicable network access line and service charges.
5. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

Issued: February 7, 1996

Effective: April 1, 1996  
**FILED**W. F. Provance  
President  
Malden, Missouri**APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM**



## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

DIRECT INWARD DIALING (DID) (Cont'd)MISSOURI  
Public Service Commission

## A. General (Cont'd)

8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

## B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers			
a. Assigned, each block	DID100	\$ 32.00	--
b. Reserved, each block	DID100	32.00	--
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*			
a. Assigned, each block	DID20	18.00	--
b. Reserved, each block	DID20	18.00	--
3. DID, per trunk termination charge**	DIDTT	35.00	--

\* 20 seven-digit number blocks are available only in Digital central offices.

\*\* This rate applies in addition to the appropriate PBX trunk rate, see Section 4.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135

MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

EMERGENCY CONFERENCE SERVICEMISSOURI  
Public Service Commission

## A. General

1. Emergency Conference Service is furnished in the interest of the public safety by means of equipment located in a central office of the Company. These Conference/Alerting Systems are multistation ringdown telephone conference circuits designed primarily for use in local emergency reporting and alerting applications. These systems provide simultaneous access to up to 60 local stations either from a dedicated telephone (i.e., a "master" station) or from any local telephone via a listed directory number.
2. The systems, in their reporting and alerting capacities, provide volunteer firemen and other emergency teams with emergency conferencing capabilities.

## B. Conditions

1. This service will normally be furnished in connection with individual line service. At the option of the Company when equipment and facilities permit, service may be furnished to party-line customers.
2. Emergency Conference Service will be contracted for a minimum service period of five years.
3. Such Emergency Conference equipment is not to be used for performing any function other than the reporting or dissemination of information of an emergency nature.
4. Service Charges apply in addition to the nonrecurring charges.
5. To expand from one system to the next system, i.e. Type 10 to Type 20, the customer will be charged the difference between their previously paid nonrecurring charge and the new nonrecurring charge.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COM

## GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~GENERAL SERVICES

FEB 7 1996

EMERGENCY CONFERENCE SERVICE

## C. Rates and Charges

MISSOURI  
Public Service Commission

1. Service Charges apply in addition to the following rates and charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
a. Solid State - Type 10 (Maximum, 10 Stations)	FRCG	\$46.25	FRCGNRC	\$177.15
b. Solid State - Type 20 (Maximum, 20 Stations)	FRCB	71.05	FRCBNRC	272.05
c. Solid State - Type 30 (Maximum, 30 Stations)	FRCH	95.85	FRCHNRC	367.10
d. Options for Type 10, 20 and 30 Solid State Systems				
1) Siren Control	FRCF	4.50	FRCFNRC	17.15 (1)
2) Remote Answer				
10 - 30 line system	FRCE	1.15	FRCENRC	4.35 (1)
e. Solid State - Type 40 (Maximum, 40 Stations)	FR40	135.35	FR40NRC	518.35
f. Solid State - Type 50 (Maximum, 50 Stations)	FR50	165.35	FR50NRC	633.20
g. Solid State - Type 60 (Maximum, 60 Stations)	FR60	191.75	FR60NRC	734.30

(1) No nonrecurring charge applies on original installation.

Issued: February 7, 1996

Effective: ~~APR 1 1996~~ 1996W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

EMERGENCY CONFERENCE SERVICEMISSOURI  
Public Service Commission

## C. Rates and Charges (Cont'd)

1. Service Charges apply in addition to the following rates and charges.  
(Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>NRC</u>
h. Options for Type 40, 50 and 60 Solid State Systems				
1) Siren Control	FRCF	\$ 4.50	FRCFNRC	\$17.15
2) Manual Access				
40 - 60 Line System	FRCD	.40	FRCDNRC	1.55
3) Automatic Access	FRCK	3.15	FRCKNRC	14.15
4) Remote Answer				
40 - 60 Line System	FRCM	1.80	FRCMNRC	6.95
i. Automatic Type (1)				
1) Up to 10 reporting stations	FRSCONN10L	25.00		25.00
2) Up to 20 reporting stations	FRSCONN11M	40.00		40.00
3) Control relay, per siren	FRSB	.50		5.00
4) Pushbuttons or keys, each, including 50 feet of circuit wire	FRSC	.50		5.00
5) Each line or additional lines	FRSL	2.00		-
6) Central Office Common Equipment	FASC	12.00		5.00
7) Additional Common Equipment	FASD	1.50		5.00
8) Pushbutton number term	FASB	.35		5.00

(1) Includes equipment and telephone number associated with the service.

(L) Limited to existing customers at existing locations.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135

MO. PUBLIC SERVICE COM.

## GENERAL AND LOCAL EXCHANGE TARIFF

REGISTERED

GENERAL SERVICES

FEB 7 1996

EMPLOYEES' TELEPHONE SERVICEThis tariff is applicable to: BPS TELEPHONE COMPANY Employees. MISSOURI  
Public Service Commission

## A. General

1. Regular full time and qualified part-time employees of the Company are granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence, and for retired employees of the Company who are receiving pensions under established pension plans of the Company.

## B. Conditions

1. Employees' Telephone Service at their residence is available to employees of the Company having at least three months continuous credited service with the Company. Management support and qualified part-time employees must have at least six months of service with the Company. To qualify, a part-time employee must have 1,040 hours of service.
2. The employee's place of residence must be within the territory served by an exchange of the Company and so located that it may be served by means of available facilities or without undue cost.
3. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the telephone service is installed in the employee's private room and it is not available to other occupants of such a house.
4. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Company, except that the listing of a married individual may be in the name of the individual or in the name of the spouse.
5. Concession service shall not be installed or upgraded at the expense of regular customers.

## C. Rates and Charges

1. Salaried employees and all regular full-time and qualified part-time hourly paid employees with 20 or more years of accredited service are provided 100% concession on rates for their residence local service, flat rate or usage sensitive (where available), and Service Charges to establish local service.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COM.

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

EMPLOYEES' TELEPHONE SERVICE

## C. Rates and Charges (Cont'd)

MISSOURI  
Public Service Commission

2. All other regular full-time and qualified part-time employees are provided 50% concession on rates for their residence local service, flat rate on usage sensitive (where available), and Service Charges to establish local service.
3. Toll charges and access charges incurred by employees on their residence service are subject to payment at the full rate.
4. Service may be furnished to employees by the Company at a less than standard rate for each service in the residence when, in its judgment, the interests of the Company in rendering continuous service to the public will be advanced.
5. Concessions may be made to employees for miscellaneous equipment or facilities.
6. No concessions will be made to employees for installations, moves, and changes.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135

MO. PUBLIC SERVICE COM

BPS TELEPHONE COMPANY

PSC MO. NO. 1  
Section 10  
Original Sheet 18

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

EMPLOYEE'S TELEPHONE SERVICE

MISSOURI  
Public Service Commission

(RESERVED FOR FUTURE USE)

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135

MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

FOREIGN EXCHANGE SERVICEMISSOURI  
Public Service Commission

## A. General

1. Foreign Exchange Service is exchange service furnished to a customer from an exchange other than the one in which he is located.
2. Foreign Exchange Service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally, but will do so where facilities of such a character are available as will permit satisfactory telephone transmission. It will not be provided when there may be a resulting impairment of service or when undue expense is involved.

## B. Conditions

1. Foreign Exchange Service is offered between all exchanges of this Company and other companies located within the same LATA. It will be furnished jointly with other companies only when those companies agree to furnish service in accordance with the provisions contained in this tariff.
2. Only individual central office access line, PBX or Key trunk foreign exchange service is furnished.
3. Off-premises services will be furnished in accordance with the tariff provisions of the local exchange, providing facilities and operating conditions permit. Off-premises service will be furnished only for the use of the foreign exchange customer.
4. If the customer is located outside of the Base Rate Area zone or mileage rates are applicable.
5. Calls beyond the local calling area of the service exchange will not be permitted. Local calling area is considered to be the line terminations served by the serving exchange, plus any extended area service which may be provided from the serving exchange.
6. Customers to Foreign Exchange service are required to take access service from the local exchange of which service would normally be rendered.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM



GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~

GENERAL SERVICES

FOREIGN EXCHANGE SERVICE (Cont'd)

FEB 7 1996

C. Rates

MISSOURI  
Public Service Commission

1. The central office connection at the foreign exchange, and the individual central office access line, PBX or Key trunk at the exchange in which the customer is located, are provided at the established monthly rates for that exchange.
2. Other services and service charges, are provided at the charges - monthly and/or nonrecurring - of the exchange in which the telephone is located.
3. Additional rules, regulations and rates are set forth in BPS TELEPHONE COMPANY - PSC MO. NO. 5, Private Line Service Tariff.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

RESERVED TELEPHONE NUMBERS

A. General

1. Reserved Telephone Numbers are telephone numbers reserved by a customer for future use.
2. Reserved Telephone Numbers are offered subject to the availability of suitable facilities and consistent with federal and state rules regarding numbering resources. (T)  
(T)  
(T)

## GENERAL AND LOCAL EXCHANGE TARIFF

REGISTERED

GENERAL SERVICESSERVICE PERFORMANCE GUARANTEE (SPG)

FEB 7 1996

## A. Installation and Repair

MISSOURI  
Public Service Commission

## 1. Residence/Business

- a. If a customer requests installation or repair of Company owned facilities used to provide service offered under this Tariff, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit. One credit per order or trouble report may be applied for the affected Service Categories.

Credit

Residence	\$ 25.00
Business	100.00

## 2. Service Categories

- a. Local Exchange Services, including Foreign Exchange Service, associated Custom Calling Services, General or Miscellaneous Services, Centrex Services, and Directory Listings.
- b. Enhanced and Specialized Services.
- c. Private Line Services billed by the Company.
- d. Message Toll Services billed by the Company.
- e. WATS and 800 Services billed by the Company.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
M.O. PUBLIC SERVICE COM.

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

SERVICE PERFORMANCE GUARANTEE (SPG)

MISSOURI  
Public Service Commission

A. Installation and Repair (Cont'd)

3. Conditions

- a. Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- b. Credit will be provided in accordance with the above conditions at the request of the customer.
- c. Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company owned facilities used to provide those services.
- d. A credit allowance will not be extended in accordance with liability conditions as set forth in the General Rules and Regulations Section of this Tariff for the installation or repair of Company owned facilities used to provide these services.

Issued: February 7, 1996

Effective: April 1, 1996

FILED

W. F. Provance  
President  
Malden, Missouri

APR 1 1996

95-135  
MO. PUBLIC SERVICE COM.

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

SHARED TENANT SERVICEMISSOURI  
Public Service Commission

## A. General

1. Shared Tenant Service (STS) is the provision of local exchange access services by the Company, to the STS customer at an STS building for the purpose of the STS customer reselling or sharing the service with the STS subscribers.
2. Shared Tenant Service equipment must meet state and federal codes with respect to telecommunications equipment. The STS customer must provide access to police, fire, 911 and other emergency services, where available; and must permit access to all Interexchange Carriers.

## B. Definitions

1. The following definitions apply to Shared Tenant Service.

Shared Tenant Service Customer - Any person, corporation or other entity that provides STS within a user group and that is certificated to do so by the Missouri Public Service Commission (MPSC).

Shared Tenant Service Subscriber - Any person, corporation or other entity occupying an STS building and furnished telephone service by the STS customer.

Shared Tenant Service Building - A structure under one roof on one premise, which is wholly located in a single Company exchange and/or wire center and in which telephone service to STS subscribers is provided by an STS customer. Two or more structures on one premise which are connected by an enclosed or covered passageway are not considered a single STS building. STS may be provided in less than a building but it must be confined to a contiguous premise. Exceptions to this provision must be approved by the Missouri Public Service Commission.

New Shared Tenant Service Building - For the purpose of this tariff, a newly constructed building is defined as one in which the Company has not previously provided permanent distribution facilities adequate to serve the occupants of the building. The provision of service to contractors during the building's construction is not considered permanent distribution facilities.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COM.

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

SHARED TENANT SERVICEMISSOURI  
Public Service Commission

## C. Conditions

1. Shared Tenant Service is provided for the exclusive use of the STS customer, his employees and his STS subscribers.
2. The STS customer may only offer Shared Tenant Service to the occupants of a single STS building and not to members of the general public.
3. Application for Shared Tenant Service, and application for changes in the service, must be made by the STS customer. The STS customer is responsible for payment of all charges incurred, whether such charges are associated with services provided for the use of the STS customer or services provided for the use of STS subscribers that are served by the STS arrangement. The STS customer has total responsibility for the administration, control and utilization of the resale and sharing of the service.
4. If the Shared Tenant Service customer files an application for certification and/or a waiver of the single building limitations with the Missouri Public Service Commission, a copy of the application and/or waiver request(s) must be sent concurrently to the Legal Department of BPS Telephone Company by the STS customer.
5. Where a resale or sharing arrangement is suspected at a location that is not authorized to be Shared Tenant Service, the Company will notify the Missouri Public Service Commission. If the customer fails to seek certification from the Commission to provide Shared Tenant Service, the Company shall have the right to terminate such service.
6. The service furnished to the STS customer shall always be classified as a business service for the purpose of the application of tariff rates.
7. A Shared Tenant Service customer is entitled to one business listing in the alphabetical and classified sections of the directory. When requested by the STS customer, additional listings, as specified in this Tariff, may be provided for the STS subscribers. Additional listings will be charged at business rates.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

SHARED TENANT SERVICEMISSOURI  
Public Service Commission

## C. Conditions (Cont'd)

8. The Company will distribute to the STS customer local directories as provided for in this Tariff.
9. The Shared Tenant Service Customer must utilize a Private Branch Exchange (PBX) which is registered with the Federal Communications Commission (FCC) and riser cable which conforms to all electrical codes and the Company's technical standards for riser cable or transmission facilities.
10. The Shared Tenant Service Customer may furnish his services through one or more PBXs but is restricted to the authorized limitations of the STS building as defined by this Tariff or under a Commission approved waiver. If there is more than one PBX, the Company is required to provide only one point of termination.
11. The Company will terminate its facilities and locate the network interface at an STS building in accordance with existing tariffs and FCC rules and regulations, and will not be responsible for service quality beyond the interconnection (network interface) with the STS customer's equipment.
12. The provision of service to an STS customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.
13. In order to provide service to any customer wanting service directly from the Company at any STS building, the STS customer or building owner will:
  - a. Provide the Company without charge immediate and continuing right-to-use of the riser cable and other facilities within the STS building, not owned by the Company, necessary to serve its customers.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

APR 1 1996

95-135  
M.C. PUBLIC SERVICE COM.

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICESSHARED TENANT SERVICE

FEB 7 1996

## C. Conditions (Cont'd)

MISSOURI  
Public Service Commission

## 13. (Cont'd)

- b. Provide the Company with immediate continuing access and use of any existing Company facilities within the STS building, at no charge to the Company. Should the STS customer or building owner request the Company to move, remove or rearrange any of its existing facilities within the STS building, the STS customer or building owner will give the Company right-of-way to make such moves or rearrangements and they will be charged a rate based on the cost.
  - c. Provide to the Company additional access and right-of-way, to enable it to place additional facilities within the STS building to serve Company customers, at no charge to the Company.
14. Riser cable that is installed or acquired by an STS customer or building owner must be the wholly owned property of the STS customer or building owner. It may not be leased or mortgaged by a third party. In addition, an easement in the riser cable shall be given to the Company at its request.
15. In existing buildings where the Company has installed the riser cable, the STS customer may either contract for a fee for the use of the Company's riser cable or install its own.
16. The Company shall have the right to require a deposit from an STS customer in accordance with the Rules and Regulations specified in this Tariff.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriFILED  
APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE CO.



## GENERAL AND LOCAL EXCHANGE TARIFF

~~DELETED~~  
~~DELETED~~GENERAL SERVICESSHARED TENANT SERVICE

FEB 7 1996

## C. Conditions (Cont'd)

MISSOURI  
Public Service Commission

17. Service arrangements furnished to accredited public and private educational institutions which provide telecommunication services to students, faculty members or employees residing in dormitories or other residential quarters owned, leased or under control of the educational institution are not considered to be Shared Tenant Service arrangements.
18. When a Shared Tenant Service customer is in violation of any of the provisions in this section, the Company will promptly notify the STS customer of the violation. The STS customer shall correct the violation and shall confirm in writing to the Company within ten (10) days, following the receipt of written notice, that the violation has been corrected. Failure of the STS customer to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the STS customer's service until such time as the STS customer complies with the provisions of this Tariff.

## D. Provisioning of Service

1. Provisioning of Shared Tenant Service consists of the serving central office line equipment, all outside plant facilities needed to connect the Company's serving central office with the STS building and the network interface. These facilities are provided, maintained by and shall remain the property of the Company and provide access to and from the telecommunications network for both long distance service and local calling.
2. The STS customer must provide the Company a written estimate of the type and number of facilities which will be required to service the STS customer's building. In newly constructed buildings, as defined in Paragraph B.4, this estimate must be furnished to the Company at least 180 days prior to the establishment of the Shared Tenant Service.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135

MO. PUBLIC SERVICE COM.

## GENERAL AND LOCAL EXCHANGE TARIFF

~~RESTRICTED~~  
~~RESTRICTED~~GENERAL SERVICESSHARED TENANT SERVICE

FEB 7 1996

## D. Provisioning of Service (Cont'd)

MISSOURI  
Public Service Commission

3. In the event an STS customer requests service in a newly constructed building, as defined in Paragraph B.4, in less than 180 days prior to the requested in-service date, the STS customer will be responsible for the incremental cost of any facilities, in excess of the facilities requested, which the Company may have already constructed in anticipation of providing service directly to the occupants of the building. Payment of these charges must be received before STS will be provided to the STS customer.
4. Charges for service connections, moves, removals and changes apply in addition to any other applicable charges as set forth in this and other Company tariffs.
5. Charges and rates for directory assistance calls, as provided by the Company, are set forth in this Tariff.
6. The Shared Tenant Service customer assumes the total and exclusive responsibility for compliance with all rules and regulations governing the use of the service including the use of service by the STS customer's subscribers.
7. Customer provided semi-public telephone instruments shall access the local exchange telephone network through a separate access line provided directly by the Company and may not be provided as a station behind a PBX.
8. The Company's responsibility for the provision of exchange service, private line service, data service or other facility type services ends at the point of connection (network interface) to the STS customer's PBX and does not extend to STS subscribers.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

APR 1 1996

MO. PUBLIC SERVICE COMMISSION

## GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~GENERAL SERVICESSHARED TENANT SERVICE

FEB 7 1996

## E. Obligations of the Shared Tenant Service Customer

MISSOURI  
Public Service Commission

1. In addition to the obligations set forth in this Tariff, Shared Tenant Service customers shall have the following obligations:

- a. The Shared Tenant Service customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service to disabled and/or hearing impaired persons.
- b. The Shared Tenant Service customer shall provide to the Company the number of access lines and types of service provided, and the location of the STS subscribers he serves.
- c. The Shared Tenant Service customer shall notify its STS subscribers in writing, that they have no right to retain any telephone number associated with the service, and that if any STS subscriber ceases utilization of the STS customer's service, that subscriber will not be permitted to retain the same telephone number.
- d. The Shared Tenant Service customer will indemnify and hold the Company harmless for any damage to STS subscribers, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS customer's requests or the terms of this Tariff.
- e. Whenever "notice" is required, the Company will be responsible to give notice only to the STS customer or its authorized agent. The STS customer will notify its subscribers as necessary.
- f. The Shared Tenant Service customer will be solely responsible for referral of calls for a reasonable period of time in the event an STS subscriber relocates outside the STS building or obtains telephone service from the Company or others.
- g. The Shared Tenant Service customer must use only riser cable that meets the Company's technical standards for riser cable or transmission facilities. The Company has the right to inspect the riser cable before the connection of service to the STS customer, to verify that the Company's technical standards have been met. The Missouri Public Service Commission shall have the power to require the STS customer to comply with these standards.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 7 1996

SHARED TENANT SERVICEMISSOURI  
Service Commission

## E. Obligations of the Shared Tenant Service Customer (Continued)

- h. All charges associated with Shared Tenant Service will be billed to the STS customer and he is responsible for the direct payment of these charges. The applicable Rules and Regulations, regarding bill payments and suspensions are included in Section 2 of this Tariff. In the event the STS customer receives notice from the Company of pending service suspension, the STS customer will have sole responsibility to notify its STS subscribers at least two (2) days prior to the date of the pending suspension.
- i. The Shared Tenant Service customer is solely responsible for any allocation, proration or distribution of any charges billed to him by the Company.
- j. All trouble reports are to be directed to the Company by the STS customer.
- k. In an existing building which is converted to Shared Tenant Service, the STS customer must notify in writing, ninety (90) days prior to the establishment of STS, any existing Company customers that they may continue to receive service from the Company. A copy of the notice should be provided to the Company.
- l. In the event a Shared Tenant Service customer intends to discontinue the provision of resold and/or shared local exchange service to its STS building, the STS customer must provide both the Company and all STS subscribers written notice of its intended discontinuance at least 180 days prior to the proposed discontinuance.

## F. Rates and Charges

- 1. PBX rates for Shared Tenant Service are those as specified in Section 4 of this Tariff.
- 2. Rates for services other than Shared Tenant Service are those as specified in the appropriate tariffs of the Company.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMMISSION

## GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~GENERAL SERVICESSPECIAL BILLING NUMBER SERVICE

FEB 7 1996

## A. General

MISSOURI  
Public Service Commission

1. Special Billing Number Service is the provision of a separate listing of toll telephone messages each month for each special billing number used in placing calls.

## B. Conditions

1. Special Billing Number Service may be provided in conjunction with PBX/PABX Service.
2. The minimum period for which this service may be offered is two months.
3. Each special billing number will be issued with the same billing name as the customer's main telephone number.
4. A telephone calling card may be issued on each special billing number for the customer's convenience.

## C. Rates and Charges

1. In addition to the following monthly rates, Service Charges apply.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Special billing numbers issued as go-together numbers on the customer's main telephone number:		
1) First number	SBN1	\$ 2.00
2) Each additional number	SBN2	1.15
b. Special billing numbers which are billed separately:		
1) Each number	SBN3	4.25

Issued: February 7, 1996

Effective: April 1, 1996

FILED

W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~GENERAL SERVICESTOLL TAPES

FEB 7 1996

- A. Magnetic Toll Tapes give the customer a breakdown of long distance or WATS calling on a nonrecurring or monthly basis.

MISSOURI  
Public Service Commission

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Toll Tape	MAGTAPE	\$32.65	--
2. Toll Tape on request	MAGTAPENRC	--	\$40.65

Issued: February 7, 1996

Effective: April 1, 1996  
FILEDW. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM