

NeTel, Inc.

Missouri P.S.C. Tariff No. 1
Original Sheet 1

INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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TITLE SHEET

MISSOURI

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by NeTel, Inc., hereinafter in the text of this tariff referred to as "NeTel," with principal offices at 6300 NE First Avenue, Third Floor, Fort Lauderdale, FL 33334. This tariff applies for services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

NeTel, Inc. is operating as a competitive company providing competitive services in the State of Missouri.

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By JM-00-418
Public Service Commission
MISSOURI

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COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS MISSOURI
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NeTel, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived pursuant to Section 392.420 RSMo (Cum. Supp. 1992):

- 4 CSR 240-10.020 -- Depreciation of Fund Income.
- 4 CSR 240-30.010 (2) (C) -- Posting of exchange rates at central operating offices.
- 4 CSR 240-32.030 (1) (C) -- Exchange area maps and record of access lines.
- 4 CSR 240-32.030 (2) -- In-State Recordkeeping.
- 4 CSR 240-32.050 (3)-(6) -- Information concerning local service tariffs, maps, directories, and telephone numbers.
- 4 CSR 240-32.070 (4) -- Coin telephones.
- 4 CSR 240-33.030 -- Information regarding lowest price available.

- Section 392.240 (1) -- Rates -- Reasonable average return on investment.
- Section 392.270 -- Property valuation.
- Section 392.280 -- Depreciation rates.
- Section 392.290 -- Issuance of stocks and bonds.
- Section 392.310 -- Issuance of stocks and bonds.
- Section 392.320 -- Stock dividends.
- Section 392-330 -- Issuance of securities, debts and rates
- Section 392.340 -- Reorganization.

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SYMBOLS

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The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change In Text or Regulation But No Change In Rate or Charge

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INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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TARIFF FORMAT

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- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the MPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the MPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

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INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS MISSOURI
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Access Line - An arrangement which connects the customer's location to a NeTel, Inc. switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - NeTel, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday hereinafter referred to as "Peak".

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday hereinafter referred to as "Off Peak".

Holidays - NeTel, Inc., recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday hereinafter referred to as "Off Peak".

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SECTION 2 - RULES AND REGULATIONS (Cont'd.) **MAY 2 1995**

2.2 Limitations (Cont'd.)

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2.2.4 Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of The Company

2.3.1 NeTel's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmissions occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

2.3.2 NeTel shall be indemnified and held harmless by the customer against:

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.

(B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by NeTel.

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SECTION 2 - RULES AND REGULATIONS (Cont'd.)

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2.5 Restoration of Service

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The use and restoration of service shall be in accordance with the priority system specified in part 64, subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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Section 3 - Description of Service

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3.1 NeTel R1 Switched Service and 800 Service

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Pre-subscribed flat rate residential service. There is no monthly service fee and no monthly minimum. All calls are billed in six (6) second increments. If the customer elects to subscribe to the optional 800 service, there is a \$3.00 monthly service fee.

3.2 NeTel R2 Switched Service and 800 Service

Pre-subscribed flat rate residential service. There is no monthly service fee and no monthly minimum. All calls are billed in one (1) minute increments. If the customer elects to subscribe to the optional 800 service, there is a \$3.00 monthly service fee.

3.3 NeTel R3 Switched Service and 800 Service

Pre-subscribed flat rate residential service. There is a \$3.00 monthly service fee and no monthly minimum. All calls are billed in one (1) minute increments. If the customer elects to subscribe to the optional 800 service, there is a \$3.00 monthly service fee.

3.4 NeTel R4 Switched Service and 800 Service

Pre-subscribed flat rate residential service. There is a \$5.00 monthly service fee and no monthly minimum. All calls are billed in one (1) minute increments. If the customer elects to subscribe to the optional 800 service, there is a \$3.00 monthly service fee.

3.5 NeTel R5 Switched Service and 800 Service

Pre-subscribed residential service with the rate determined by the time of day that the call is placed. There is a \$3.00 monthly service fee and no monthly minimum. All calls are billed in one (1) minute increments. If the customer elects to subscribe to the optional 800 service, there is a \$3.00 monthly service fee.

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Section 3 - Description of Service (Cont'd.)

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3.6 NeTel B1S Switched Service and 800 Service

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Pre-subscribed flat rate business service based on monthly volume of \$0-\$250.00. There is a \$5.00 monthly service fee and no monthly minimum. All calls are billed in six (6) second increments. There is no monthly service fee if the customer elects to subscribe to the optional 800 service.

3.7 NeTel B2S Switched Service and 800 Service

Pre-subscribed flat rate business service based on monthly volume of \$251.00-\$1,000.00. There is a \$10.00 monthly service fee and no monthly minimum. All calls are billed in six (6) second increments. There is no monthly service fee if the customer elects to subscribe to the optional 800 service.

3.8 NeTel B3S Switched Service and 800 Service

Pre-subscribed flat rate business service based on monthly volume of more than \$1,001.00. There is a \$25.00 monthly service fee and no monthly minimum. All calls are billed in six (6) second increments. There is no monthly service fee if the customer elects to subscribe to the optional 800 service.

3.9 NeTel B1D Dedicated Termination and 800 Service

Dedicated flat rate business service based on monthly volume of \$0-\$2500 per month. All calls are billed in six (6) second increments. There is an installation charge, monthly service charge and loop charge as set forth in Section 4. LEC charges for installation and monthly access apply.

3.10 NeTel B2D Dedicated Termination and 800 Service

Dedicated flat rate business service based on monthly volume of \$2501-\$5000 per month. All calls are billed in six (6) second increments. There is an installation charge, monthly service charge and loop charge set forth in Section 4. LEC charges for installation and monthly access apply.

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Section 3 - Description of Service (Cont'd.)

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3.11 NeTel B3D Dedicated Termination and 800 Service

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Dedicated flat rate business service based on monthly volume of \$5001-\$7500 per month. All calls are billed in six (6) second increments. There is an installation charge, monthly service charge and loop charge set forth in Section 4. LEC charges for installation and monthly access apply.

3.12 NeTel B4D Dedicated Termination and 800 Service

Dedicated flat rate business service based on monthly volume of \$7501-\$10,000 per month. All calls are billed in six (6) second increments. There is an installation charge, monthly service charge and loop charge set forth in Section 4. LEC charges for installation and monthly access apply.

3.13 NeTel B5D Dedicated Termination and 800 Service

Dedicated flat rate business service based on monthly volume of \$10,001-\$50,000 per month. All calls are billed in six (6) second increments. There is an installation charge, monthly service charge and loop charge set forth in Section 4. LEC charges for installation and monthly access apply.

3.14 NeTel B6D Dedicated Termination and 800 Service

Dedicated flat rate business service based on monthly volume of \$50,000-\$125,000 per month. All calls are billed in six (6) second increments. There is an installation charge, monthly service charge and loop charge set forth in Section 4. LEC charges for installation and monthly access apply.

3.15 NeTel B7D Dedicated Termination and 800 Service

Dedicated flat rate business service based on monthly volume of above \$125,000 per month. All calls are billed in six (6) second increments. There is an installation charge, monthly service charge and loop charge set forth in Section 4. LEC charges for installation and monthly access apply.

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Section 3 - Description of Service (Cont'd.)

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3.16 NeTel 1 Travel Card Services

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Travel card service with a monthly service fee of \$5.00. Enhanced service is available in the form of discounts for merchandise. There is no domestic surcharge, however, Canadian, international termination and origination surcharges are as set forth in Section 4.

3.17 NeTel 2 Travel Card Services

Travel card service with no monthly service fee. No enhanced service is available. There is no domestic surcharge, however, Canadian, international termination and origination surcharges are as set forth in Section 4.

3.18 NeTel 3 Pre-Paid Travel Card Services

Pre-paid travel card service with no monthly service fee. No enhanced service is available. There is a \$0.25 per call domestic surcharge, with Canadian, international termination and origination surcharges as set forth in Section 4.

3.19 NeTel 4 Pre-Paid Travel Card Services

Pre-paid travel card service with no monthly service fee. No enhanced service is available. There is no per call domestic surcharge, however, Canadian, international termination and origination surcharges are as set forth in Section 4.

3.20 Timing of Calls

The Customer's usage charge is based on actual use of NeTel's services, beginning when the called party picks up the receiver determined by hardware answer supervision in which the local telephone company sends a signal to the switch or software by audio tone detection. A call is terminated when either party hangs up. There is no charge for uncompleted calls. Calls are rounded to the next highest 1/10th of a minute (six seconds) after a 30 second minimum, except as specified herein.

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Section 3 - Description of Service (Cont'd.)

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3.21 Calculation of Distance

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Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate center involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

EXAMPLE: Distance between Miami and New York City -

	<u>V</u>	<u>H</u>
Miami	8,351	529
New York	4,997	1,408
Difference	3,354	-879

Square and add: 11,249,316 + 772,641 = 12,021,957

Divide by 10 and round: 12,021,957 / 10 = 1,202,195.70
= 1,202,196

Take square root and round: 1,202,196 = 1,096.4
= 1,097 miles

3.22 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 99% during peak use periods for all FGD services.

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4.1 NeTel R1 Switched Service and 800 Service

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4.1.1 .2010 per minute

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Installation: \$15.00
Monthly Service Charge: None
800 Monthly Service Charge \$3.00
Six (6) second billing

4.2 NeTel R2 Switched Service and 800 Service

4.2.1 .2010 per minute

Installation: \$15.00
Monthly Service Charge: None
800 Monthly Service Charge: \$3.00
One (1) minute billing

4.3 NeTel R3 Switched Service and 800 Service

4.3.1 .2010 per minute

Installation: \$15.00
Monthly Service Charge: \$3.00
800 Monthly Service Charge: \$3.00
One (1) minute billing

4.4 NeTel R4 Switched Service and 800 Service

4.4.1 .2010 per minute

Installation: \$15.00
Monthly Service Charge: \$5.00
800 Monthly Service Charge: \$3.00
One (1) minute billing

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4.5 NeTel R5 Switched Service and 800 Service

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4.1.1 .2010 per minute

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Installation: \$15.00
Monthly Service Charge: \$3.00
800 Monthly Service Charge \$3.00
One (1) minute billing

4.6 NeTel B1S Switched Service and 800 Service

4.6.1 .2010 per minute

Installation: \$15.00
Monthly Service Charge: \$5.00
800 Monthly Service Charge: None
Six (6) second billing

4.7 NeTel B2S Switched Service and 800 Service

4.7.1 .1910 per minute

Installation: \$15.00
Monthly Service Charge: \$10.00
800 Monthly Service Charge: None
Six (6) second billing

4.8 NeTel B3S Switched Service and 800 Service

4.8.1 .1810 per minute

Installation: \$15.00
Monthly Service Charge: \$25.00
800 Monthly Service Charge: None
Six (6) second billing

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4.9 NeTel B1D Dedicated Termination and 800 Service

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4.9.1	<u>Peak</u>	<u>Off Peak</u>
	.1417	.1233

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Installation: \$600.00
Monthly Service Charge: \$300.00
Loop Charge: \$700.00
Six (6) second billing

4.10 NeTel B2D Dedicated Termination and 800 Service

4.5.1	<u>Peak</u>	<u>Off Peak</u>
	.1317	.1133

Installation: \$600.00
Monthly Service Charge: \$300.00
Loop Charge: \$700.00
Six (6) second billing

4.11 NeTel B3D Dedicated Termination and 800 Service

4.11.1	<u>Peak</u>	<u>Off Peak</u>
	.1217	.1033

Installation: \$600.00
Monthly Service Charge: \$300.00
Loop Charge: \$700.00
Six (6) second billing

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4.15 NeTel B7D Dedicated Termination and 800 Service

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4.15.1	<u>Peak</u>	<u>Off Peak</u>
	.1117	.0933

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Installation: \$600.00
 Monthly Service Charge: \$300.00
 Loop Charge: \$700.00
 Six (6) second billing

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4.16 NeTel 1 Travel Card Services

4.16.1 .2110 per minute

Installation: None
 Monthly Service Charge: \$5.00
 Domestic Surcharge: None
 Canadian Surcharge: \$0.50
 International Termination Surcharge: \$1.25
 International Origination Surcharge: \$2.00
 Enhanced Services: Yes
 One (1) minute billing

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4.17 NeTel 2 Travel Card Services

4.17.1 .2110 per minute

Installation: None
 Monthly Service Charge: None
 Domestic Surcharge: None
 Canadian Surcharge: \$0.50
 International Termination Surcharge: \$1.25
 International Origination Surcharge: \$2.00
 Enhanced Services: No
 One (1) minute billing

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4.18 NeTel 3 Pre-Paid Travel Card Services

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4.18.1 .2500 per minute

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Installation: None
Monthly Service Charge: None
Domestic Surcharge: \$0.25 per call
Canadian Surcharge: \$0.50
International Termination Surcharge: \$1.25
International Origination Surcharge: \$2.00
Enhanced Services: No
One (1) minute billing

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4.19 NeTel 4 Pre-Paid Travel Card Services

4.19.1 .2900 per minute

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Installation: None
Monthly Service Charge: None
Domestic Surcharge: None
Canadian Surcharge: \$0.50
International Termination Surcharge: \$1.25
International Origination Surcharge: \$2.00
Enhanced Services: No
One (1) minute billing

4.20 Time of Day Rate Periods

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect from each portion of the call.

4.21 Special Promotions and Discounts

The Company will offer special promotions to its customers, waiving certain charges. These promotions will be for the purposes of bettering the overall service. These promotions require MPSC approval, and will not run longer than 90 days per individual customer in any twelve (12) month period.

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Section 4 - Rates (Cont'd.)

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4.22 Exemptions and Special Rates

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4.22.1 Discounts for Hearing Impaired Customers

Intrastate toll message rates for TDD users, which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls. These discounts shall be offered by all interexchange carriers and LECs.

4.22.2 Directory assistance for the Handicapped

The company will not charge for directory assistance calls made by verified handicapped persons.

4.22.3 Operation of Telecommunications Relay Service

For intrastate toll calls received from the relay service the local exchange and the company shall discount relay service calls by 50 percent off the otherwise applicable rate for a voice nonrelay call except that where either the calling or the called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge. In the case of a tariff which includes either a discount based on number of minutes or the purchase of minutes in blocks, the discount shall be calculated by discounting the minutes of relay use before the tariffed rate is applied.

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