



May 19, 2016
Via Web Filing

Mr. Morris Woodruff, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

RE: Correct Solutions, LLC - Revision to Missouri Tariff No. 1

Dear Mr. Woodruff:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of Correct Solutions, LLC. The purpose of this filing is to comply with the rules in FCC WC Docket No. 12-375 which were effective March 17, 2016 for Jails and June 20, 2016 for Prisons.

The following tariff pages are included with this filing:

1 st Revised Page 1	Updates Check Sheet
1 st Revised Page 7	Introduces additional definitions
1 st Revised Page 17	Changes Option B Prepaid Collect payment options
1 st Revised Page 19	Revises rates
1 st Revised Page 20	Revises rates
1 st Revised Page 21	Revises rates
1 st Revised Page 22	Deletes Billing and Cost Recovery Fee and introduces Ancillary Service Charges

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon R. Warren

Sharon R. Warren
Consultant to Correct Solutions, LLC

cc: Ryan Horvath - Correct Solutions, LLC
Office of Public Counsel
file: Correct Solutions, LLC - Missouri - Inmate
tms: MOn1601

Enclosures
SW/im

CHECK SHEET

Pages listed below are inclusive of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
Title	Original		20	1 st Revised	*
1	1 st Revised	*	21	1 st Revised	*
2	Original		22	1 st Revised	*
2.1	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	1 st Revised	*			
8	Original				
9	Original				
10	Original				
11	Original				
12	Original				
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14	Original				
15	Original				
16	Original				
17	1 st Revised	*			
18	Original				
19	1 st Revised	*			

* - indicates those pages included with this filing.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls. (N)
(N)

Automated Collect Call - Calls billed to the called party that are completed through an automated call processing system. The automated system prompts the call originator and called party. The called party must accept charges for the call and is responsible for payment.

Called Party - The person, individual, corporation or other entity whose telephone number is called. The Called Party is responsible for payment of the charges for use of the Company’s automated collect service

Company or Carrier - Correct Solutions, LLC, unless otherwise clearly indicated by the context.

Commission - The Missouri Public Service Commission.

Correct Solutions - Used throughout this tariff to mean Correct Solutions, LLC.

Correctional or Confinement Institutions - Used throughout this tariff to refer to any type of confinement facility, including prisons, jails, work farms, detention centers or other facilities used for penalty or confinement purposes.

Customer or End User - The person, firm, corporation or other entity which uses Correct Solutions service and is responsible for payment of charges and compliance with the Company's tariff.

Inmates - The jailed or confined population of correctional or confinement institutions.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement. (N)
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(N)

LEC - Local Exchange Company.

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year. (N)
|
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(N)

Subscriber - The correctional institution which contracts for the Company’s service. The Subscriber enters into an agreement with the Company for the provision of automated operator assisted telecommunications services for use by inmates or other incarcerated persons.

SECTION 3 -DESCRIPTION OF SERVICE, (CONT'D.)**3.4 Prepaid Institutional Calling Services, (Cont'd.)****3.4.1 General, (Cont'd.)****A. Prepaid Debit Account**

With a Prepaid Debit Account, the inmate is assigned a Personal Identification Number (PIN.) When the inmate places a call, he/she enters the PIN and called telephone number. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the inmate's debit account via the Institution; it does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

B. Prepaid Collect Service

Prepaid Collect Service is available for use by individuals who receive collect calls from inmates in Confinement Institutions. Once an account is established, all collect calls from the facility to the telephone number associated with the prepaid collect account are automatically processed as prepaid collect. If the payment into the account is provided via credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a vendor.

Payments will be accepted with a \$50.00 payment maximum. Initial and additional payments into the account may be made by cashier's check, money order, credit card, debit card, electronic checking or Western Union. Transaction fees will apply for credit card and check by phone transactions. If payment is made in cash via kiosk, payments will be accepted with a \$100.00 payment maximum. All payments will be subject to applicable taxes. (C)
(C)
(C)
(C)

SECTION 4 – RATES, (CONT'D.)**4.2 Institutional Collect Service Rates**

The following rates and charges apply to operator assisted collect calls placed by inmates in correctional institutions using the Company's service. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

4.2.1 Rate and Charges**A. Option A****1. Local**

Rate Per Minute:	\$0.20	(C)
		(D)

2. IntraLATA

Rate Per Minute:	\$1.07	(I)
		(D)

3. InterLATA

Rate Per Minute:	\$1.96	(I)
		(D)

SECTION 4 – RATES, (CONT'D.)

4.3 Prepaid Collect Institutional Calling Services

4.3.1 Rates and Charges

A. Option A

1. Local

Rate Per Minute: \$0.20 (C)
(D)

2. IntraLATA

Rate Per Minute: \$1.07 (I)
(D)

3. InterLATA

Rate Per Minute: \$1.96 (I)
(D)

SECTION 4 – RATES, (CONT'D.)

4.4 Prepaid Debit Institutional Calling Services

4.4.1 Rates and Charges

A. Option A

1. Local

Rate Per Minute: \$0.20 (C)
(D)

2. IntraLATA

Rate Per Minute: \$1.07 (I)
(D)

3. InterLATA

Rate Per Minute: \$1.96 (I)
(D)

SECTION 4 – RATES, (CONT'D.)

4.5 Miscellaneous Charges

(D)

(D)

4.5.1 Ancillary Service Charges

(N)

- A. **Automated Payment Fees (where available)** – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

- B. **Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

- C. **Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

(N)