

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: DeltaCom, LLC d/b/a EarthLink Business
Revision for MO PSC Tariff No. 2 (Interexchange Services)

Dear Mr. Woodruff:

Enclosed for filing please find the original of the above-referenced tariff filing submitted on behalf of DeltaCom, LLC d/b/a EarthLink Business. The purpose of this filing is to increase monthly recurring charges (MRCs) and non-term monthly recurring charges for the Company's business service plans. Customers have been notified of this rate increase via bill message. The Company respectfully requests an effective date for this filing of December 1, 2016.

The following tariff pages are included with this filing:

5 <sup>th</sup> Revised Sheet 22	Increases Account Detail Fee MRC
4 <sup>th</sup> Revised Sheets 68-69	Increases Enhanced Toll Free Feature Service MRCs
6 <sup>th</sup> Revised Sheet 71	Increases Business Connections Option 1 Toll Free Number MRC
6 <sup>th</sup> Revised Sheet 72	Increases Business Connections Option 2 Toll Free Number MRC
6 <sup>th</sup> Revised Sheet 73	Increases Business Connections Option 3 Toll Free Number MRC
6 <sup>th</sup> Revised Sheet 74	Increases EnterpriseLD Option 1 Toll Free Number MRC
6 <sup>th</sup> Revised Sheet 75	Increases EnterpriseLD Option 2 Toll Free Number MRC
6 <sup>th</sup> Revised Sheet 76	Increases HorizonLD Switched Option 1 Toll Free Number MRC
6 <sup>th</sup> Revised Sheet 77	Increases HorizonLD Switched Option 2 Toll Free Number MRC
5 <sup>th</sup> Revised Sheet 78	Increases HorizonLD Dedicated Options 3,4 and 5 Toll Free Number MRCs
6 <sup>th</sup> Revised Sheet 80	Increases LD Rewards Long Distance Toll Free Number MRC
6 <sup>th</sup> Revised Sheet 84	Increases Minimum Monthly Usage Charge MRC
2 <sup>nd</sup> Revised Sheet 85	Increases Enhanced Toll Free Feature Service Non-Term MRCs
2 <sup>nd</sup> Revised Sheet 86	Increases Business Connections Option 1 and 2 Toll Free Number Non-Term MRCs
2 <sup>nd</sup> Revised Sheet 87	Increases Business Connections Option 3 & EnterpriseLD Option 1 Toll Free
	Number Non-Term MRCs
2 <sup>nd</sup> Revised Sheet 88	Increases EnterpriseLD Option 2 & HorizonLD Switched Option 1 Toll Free Number
	MRCs
2 <sup>nd</sup> Revised Sheet 89	Increases HorizonLD Switched Option 2 Toll Free Number Non-Term MRC
2 <sup>nd</sup> Revised Sheet 90	Increases HorizonLD Dedicated Options 3,4 and 5 Toll Free Number Non-Term
	MRCs
2 <sup>nd</sup> Revised Sheet 91	Increases LD Rewards Long Distance Toll Free Number Non-Term MRC

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission November 21, 2016

Thank you for your assistance in this matter.

Sincerely,

# /s/ Thomas M. Forte

Thomas M. Forte Consultant to DeltaCom, LLC d/b/a EarthLink Business

Mary Whiting (via Email) - EarthLink - Deltacom Linda Manske (via E-Mail) - EarthLink - Deltacom cc:

Office of Public Counsel

EarthLink - Deltacom - Missouri - IXC file:

MOi1603 tms:

Enclosures TF/cc

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## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

## 2.8 Payment Arrangements, (Cont'd.)

#### 2.8.2 Billing and Collection of Charges, (cont'd.)

- (F) Billing of the Customer by the Company will begin on the Effective Date, as defined in Section 1.
- (G) If any portion of the payment is not received by the Company by the due date on the invoice, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (H) All business Customers will be charged a monthly Account Detail Fee of \$9.88. The purpose of the Account Detail Fee is to recover costs associated with providing a paper invoice consisting of call detail for business Customers on a monthly basis. The Account Detail Fee will be waived if the Customer elects to obtain their call detail online in lieu of receiving paper copies of their call detail.

All business Customers shall continue to receive paper summary bill page and a remittance slip free of charge.

- (I) In the event that the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.
- (J) When billing functions are performed by local exchange telephone companies, credit card companies or others on behalf of the Company, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

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By: Vice President, Tax

1170 Peachtree Street NE, Suite 900

## **4.8** Enhanced Toll Free Feature Service

# **4.8.1** Enhanced Toll Free Routing Package

	Monthly Recurring Charge	Installation Charge	Change Charge
Enhanced Toll Free Routing Package	\$86.91 ( <b>I</b> )	\$50.00	\$25.00
Time of Day Routing	\$34.77 ( <b>I</b> )	\$50.00	\$25.00
Day of Week Routing	\$34.77 ( <b>I</b> )	\$50.00	\$25.00
Holiday Routing	\$34.77 ( <b>I</b> )	\$50.00	\$25.00
Point of Origination Routing	\$34.77 ( <b>I</b> )	\$50.00	\$25.00
Toll Free Blocking	\$34.77 ( <b>I</b> )	\$50.00	\$25.00
Percent Allocation	\$34.77 ( <b>I</b> )	\$50.00	\$25.00

# **4.8.2** Toll Free with Call Completion

<b>Monthly Recurring</b>	Installation	Customized	Change
Charge	Charge	<b>Announcement Creation</b>	Charge
\$43.46 ( <b>I</b> )	\$100.00	\$100.00	\$25.00

## **4.8.3** Toll Free with Route Advance

Monthly Recurring Charge	Installation Charge	Change Charge
\$17.38 ( <b>I</b> )	\$50.00	\$25.00

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# 4.8 Enhanced Toll Free Feature Service (cont'd.)

# **4.8.4** Toll Free with DNIS Delivery

Installation Charge	Change Charge
\$100.00	\$25.00

# 4.8.5 Toll free with Real Time ANI Delivery

Usage Charge	Change Charge
\$0.01/call delivered	\$25.00

# 4.8.6 Toll free with Menu-Prompted Routing

Monthly Recurring Charge	Installation Charge	Change Charge
\$347.66 ( <b>I</b> )	\$500.00	\$200.00

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# 4.10 DeltaCom Business Connections Option 1

## 4.10.1 Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(0%)	(3%)	(7%)
\$0.0950	\$0.0950	\$0.0922	\$0.0884

## 4.10.2 RESERVED FOR FUTURE USE

## 4.10.3 Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(0%)	(3%)	(7%)
\$0.220	\$0.220	\$0.2134	

# 4.10.4 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.11 DeltaCom Business Connections Option 2

## 4.11.1 Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(13%)	(17%)	(21%)
\$0.0950	\$0.0827	\$0.0789	\$0.0751

## 4.11.2 RESERVED FOR FUTURE USE

## 4.11.3 Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(13%)	(17%)	(21%)
\$0.220	\$0.1848	\$0.1760	\$0.1672

# 4.11.4 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.12 DeltaCom Business Connections Option 3

## 4.12.1 Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(19%)	(22%)	(28%)
\$0.0950	\$0.0770	\$0.0741	\$0.0684

## 4.12.2 RESERVED FOR FUTURE USE

## 4.12.3 Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(19%)	(22%)	(28%)
\$0.220	\$0.1782	\$0.1716	\$0.1584

# 4.12.4 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.13 DeltaCom EnterpriseLD Option 1

## 4.13.1 Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(5%)	(9%)	(13%)
\$0.0800	\$0.0760	\$0.0728	\$0.0696

## 4.13.2 RESERVED FOR FUTURE USE

## 4.13.3 Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(5%)	(9%)	(13%)
\$0.1900	\$0.1805	\$0.1729	\$0.1653

# 4.13.4 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.14 DeltaCom EnterpriseLD Option 2

## 4.14.1 Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(13%)	(19%)
\$0.0800	\$0.0720	\$0.0696	\$0.0648

## 4.14.2 RESERVED FOR FUTURE USE

## 4.14.3 Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(13%)	(19%)
\$0.1900	\$0.1710	\$0.1653	\$0.1539

# **4.14.4** Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.15 DeltaCom HorizonLD Switched Option 1

## 4.15.1 Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(5%)	(9%)	(13%)
\$0.0840	\$0.0798	\$0.0764	\$0.0731

## 4.15.2 RESERVED FOR FUTURE USE

## 4.15.3 Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(5%)	(9%)	(13%)
\$0.2000	\$0.1900	\$0.1820	\$0.1740

# 4.15.4 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.16 DeltaCom HorizonLD Switched Option 2

## 4.16.1 Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(13%)	(19%)
\$0.0840	\$0.0756	\$0.0731	\$0.0680

## 4.16.2 RESERVED FOR FUTURE USE

## 4.16.3 Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(13%)	(19%)
\$0.2000	\$0.1800	\$0.1740	\$0.1620

# 4.16.4 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.17 DeltaCom HorizonLD Dedicated Option 3

#### 4.17.1 Dedicated Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(0%)	(2%)	(5%)
\$0.0641	\$0.0641	\$0.0628	\$0.0608

4.17.2 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.18 DeltaCom HorizonLD Dedicated Option 4

#### 4.18.1 Dedicated Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(15%)	(20%)	(25%)
\$0.0641	\$0.0544	\$0.0512	\$0.0480

4.18.2 Monthly Recurring Charge:

\$10.00 per toll free number

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## 4.19 DeltaCom HorizonLD Dedicated Option 5

#### 4.19.1 Dedicated Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(21%)	(25%)	(28%)
\$0.0641	\$0.0506	\$0.0480	

4.19.2 Monthly Recurring Charge:

\$10.00 per toll free number

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# 4.22 LD Rewards Long Distance

#### 4.22.1 Switched Rates

	Monthly Volume*	Interstate Per Minute Rate	Intrastate Per Minute Rate
Option A**	\$10.00	\$0.055	\$0.065
Option B**	\$15.00	\$0.050	\$0.060
Option C**	\$25.00	\$0.045	\$0.055
Option D**	\$50.00	\$0.039	\$0.049
Travel Card***	N/A	\$0.129	\$0.129

<sup>\*</sup> Volume does not include any surcharges, taxes or other similar fees.

**Monthly Recurring Charge** 

**Toll Free Number, per number:** 

\$10.00 (I)

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<sup>\*\*</sup> Rates apply to outbound and toll free domestic calls.

<sup>\*\*\*</sup> A surcharge will not apply.

#### **SECTION 7 – MISCELLANEOUS CHARGES**

## 7.1 Service Order Charge

Absent a promotional offering, service charges will apply to new service orders or to orders to change existing service.

	Non Recurring Charge
Service Order Charge	\$10.00

## 7.2 Special Bill Handling Fee

A \$25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

## 7.3 Minimum Monthly Usage Charge

This charge applies to Customers who only subscribe to the Company's long distance service and whose long distance usage falls below 400 minutes per month. This charge is in addition to the per minute charge billed by the Company for any minutes used below the minimum 400 minutes per month.

Minimum Monthly Usage Charge \$8.65 (I)

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By: Vice President, Tax 1170 Peachtree Street N

1170 Peachtree Street NE, Suite 900 Atlanta, GA 30309

#### **SECTION 8 - NON-TERM RATES**

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 4 - Rates and Charges.

## 8.1 Enhanced Toll Free Feature Service

#### 8.1.1 Enhanced Toll Free Routing Package

	Monthly
	Recurring Charge
Enhanced Toll Free Routing Package	\$130.28 ( <b>I</b> )
Time of Day Routing	\$52.15 ( <b>I</b> )
Day of Week Routing	\$52.15 ( <b>I</b> )
Holiday Routing	\$52.15 ( <b>I</b> )
Point of Origination Routing	\$52.15 ( <b>I</b> )
Toll Free Blocking	\$52.15 ( <b>I</b> )
Percent Allocation	\$52.15 ( <b>I</b> )

## **8.1.2** Toll Free with Call Completion

Monthly Recurring Charge	
\$65.19 ( <b>I</b> )	

#### **8.1.3** Toll Free with Route Advance

Monthly Recurring Charge	
\$26.08 ( <b>I</b> )	

## 8.1.4 Toll free with Menu-Prompted Routing

Monthly Recurring Charge	
\$521.48 ( <b>I</b> )	

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# 8.2 DeltaCom Business Connections Option 1

# 8.2.1 Switched Rates

Base Rate
(No Term)
\$0.0950

## 8.2.2 Card Rates

Base Rate	
(No Term)	
\$0.220	

**8.2.3** Monthly Recurring Charge:

\$15.00 per toll free number (I)

# 8.3 DeltaCom Business Connections Option 2

#### 8.3.1 Switched Rates

Base Rate
(No Term)
\$0.0950

## 8.3.2 Card Rates

Base Rate	
(No Term)	
\$0.220	

**8.3.3** Monthly Recurring Charge:

\$15.00 per toll free number (**I**)

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# 8.4 DeltaCom Business Connections Option 3

## 8.4.1 Switched Rates

Base Rate
(No Term)
\$0.0950

## 8.4.2 Card Rates

Base Rate
(No Term)
\$0.220

**8.4.3** Monthly Recurring Charge:

\$15.00 per toll free number (I)

# 8.5 DeltaCom EnterpriseLD Option 1

#### 8.5.1 Switched Rates

Base Rate			
(No Term)			
\$0.0800			

## 8.5.2 Card Rates

Base Rate			
(No Term)			
\$0.1900			

**8.5.3** Monthly Recurring Charge:

\$15.00 per toll free number (**I**)

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# 8.6 DeltaCom EnterpriseLD Option 2

# 8.6.1 Switched Rates

Base Rate	
(No Term)	
\$0.0800	

## 8.6.2 Card Rates

Base Rate			
(No Term)			
\$0.1900			

**8.6.3** Monthly Recurring Charge:

\$15.00 per toll free number (I)

# 8.7 DeltaCom HorizonLD Switched Option 1

#### 8.7.1 Switched Rates

Base Rate
(No Term)
\$0.0840

## 8.7.2 Card Rates

Base Rate	
(No Term)	
\$0.2000	

**8.7.3** Monthly Recurring Charge:

\$15.00 per toll free number (**I**)

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# 8.8 DeltaCom HorizonLD Switched Option 2

# 8.8.1 Switched Rates

Base Rate			
(No Term)			
\$0.0840			

# 8.8.2 Card Rates

Base Rate			
(No Term)			
\$0.2000			

**8.8.3 Monthly Recurring Charge:** \$15.00 per toll free number (**I**)

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# 8.9 DeltaCom HorizonLD Dedicated Option 3

## 8.9.1 Dedicated Rates

Base Rate	
(No Term)	
\$0.0641	

**8.9.2** Monthly Recurring Charge:

\$15.00 per toll free number (**I**)

# 8.10 DeltaCom HorizonLD Dedicated Option 4

#### 8.10.1 Dedicated Rates

Base Rate				
(No Term)				
\$0.0641				

**8.10.2** Monthly Recurring Charge:

\$15.00 per toll free number (I)

# 8.11 DeltaCom HorizonLD Dedicated Option 5

## 8.11.1 Dedicated Rates

Base Rate			
(No Term)			
\$0.0641			

**8.11.2** Monthly Recurring Charge:

\$15.00 per toll free number (I)

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# 8.12 LD Rewards Long Distance

# 8.12.1 Switched Rates

	Monthly Volume*	Interstate Per Minute Rate	Intrastate Per Minute Rate
Option A**	\$10.00	\$0.055	\$0.065
Option B**	\$15.00	\$0.050	\$0.060
Option C**	\$25.00	\$0.045	\$0.055
Option D**	\$50.00	\$0.039	\$0.049
Travel Card***	N/A	\$0.129	\$0.129

<sup>\*</sup> Volume does not include any surcharges, taxes or other similar fees.

**Monthly Recurring Charge** 

Toll Free Number, per number:

\$15.00 (**I**)

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<sup>\*\*</sup> Rates apply to outbound and toll free domestic calls.

<sup>\*\*\*</sup> A surcharge will not apply.