

**MESSAGE TOLL SERVICE****8. MessageToll Service - (Continued)****8.3 Rates****Dedicated Intrastate Toll - Obsolete:** <sup>(2)</sup>

|                              | <u>Per<br/>Minute</u>                 | <u>Additional<br/>Six Seconds</u>        | <u>Monthly<br/>Recurring Charge</u> |      |
|------------------------------|---------------------------------------|--|-------------------------------------|------|
| Outbound Toll <sup>(1)</sup> | \$ .126                               | \$ .0126                                 | N/A                                 | (CR) |
| Inbound Toll                 | \$ .1575                              | \$ .0158                                 | \$5.00 per 800 Number               | (CR) |
| Travel Card Service          | <u>Initial<br/>Minute</u><br>\$ .3675 | <u>Additional<br/>Minute</u><br>\$ .3675 | <u>Per<br/>Use</u><br>\$.3675       | (CR) |

**Switched Intrastate Toll:**

|                     | <u>Per<br/>Minute</u>                 | <u>Additional<br/>Six Seconds</u>        | <u>Monthly<br/>Recurring Charge</u> |      |
|---------------------|---------------------------------------|--|-------------------------------------|------|
| Outbound Toll       | \$ .105                               | \$ .0105                                 | N/A                                 | (CR) |
| Inbound Toll        | \$ .105                               | \$ .0105                                 | \$5.00 per 800 Number               | (CR) |
| Travel Card Service | <u>Initial<br/>Minute</u><br>\$ .2625 | <u>Additional<br/>Minute</u><br>\$ .2625 | <u>Per<br/>Use</u><br>\$.2625       | (CR) |

<sup>(1)</sup> Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff.

<sup>(2)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission  
TN-2010-0296; YC-2010-0626

By: Edward J. Cadieux  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**  
Missouri Public  
Service Commission

Missouri Public

## MESSAGE TOLL SERVICE

REC'D JUN 27 2001

8. MessageToll Service - (Continued)

Service Commission

8.3 RatesDedicated Intrastate Toll - Obsolete: <sup>(2)</sup>

|                              | <u>Per<br/>Minute</u> | <u>Additional<br/>Six Seconds</u> | <u>Monthly<br/>Recurring Charge</u> |
|------------------------------|-----------------------|-----------------------------------|-------------------------------------|
| Outbound Toll <sup>(1)</sup> | \$ .12                | \$ .012                           | N/A                                 |
| Inbound Toll                 | \$ .15                | \$ .015                           | \$5.00 per 800 Number               |

|                     | <u>Initial<br/>Minute</u> | <u>Additional<br/>Minute</u> | <u>Per<br/>Use</u> |
|---------------------|---------------------------|------------------------------|--------------------|
| Travel Card Service | \$ .35                    | \$ .35                       | \$.35              |

Switched Intrastate Toll:

|                     | <u>Per<br/>Minute</u>               | <u>Additional<br/>Six Seconds</u>      | <u>Monthly<br/>Recurring Charge</u> |      |
|---------------------|-------------------------------------|--|-------------------------------------|------|
| Outbound Toll       | \$ .10                              | \$ .010                                | N/A                                 | (CR) |
| Inbound Toll        | \$ .10                              | \$ .010                                | \$5.00 per 800 Number               | (CR) |
| Travel Card Service | <u>Initial<br/>Minute</u><br>\$ .25 | <u>Additional<br/>Minute</u><br>\$ .25 | <u>Per<br/>Use</u><br>\$.25         |      |

Missouri Public

FILED JUL 30 2001

Service Commission

<sup>(1)</sup>Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff.

<sup>(2)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13.

ISSUED: June 29, 2001

EFFECTIVE: July 30, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MESSAGE TOLL SERVICE

Missouri Public  
Service Commission8. MessageToll Service - (Continued)

REC'D FEB 17 2000

8.3 RatesDedicated Intrastate Toll - Obsolete: <sup>(2)</sup>(AT)  
(RT)

|                              | <u>Per<br/>Minute</u>               | <u>Additional<br/>Six Seconds</u>      | <u>Monthly<br/>Recurring Charge</u> |
|------------------------------|-------------------------------------|--|-------------------------------------|
| Outbound Toll <sup>(1)</sup> | \$ .12                              | \$ .012                                | N/A                                 |
| Inbound Toll                 | \$ .15                              | \$ .015                                | \$5.00 per 800 Number               |
| Travel Card Service          | <u>Initial<br/>Minute</u><br>\$ .35 | <u>Additional<br/>Minute</u><br>\$ .35 | <u>Per<br/>Use</u><br>\$.35         |

Switched Intrastate Toll:

|                     | <u>Per<br/>Minute</u>               | <u>Additional<br/>Six Seconds</u>      | <u>Monthly<br/>Recurring Charge</u> |              |
|---------------------|-------------------------------------|--|-------------------------------------|--------------|
| Outbound Toll       | \$ .115                             | \$ .115                                | N/A                                 | (CR)         |
| Inbound Toll        | \$ .115                             | \$ .115                                | \$5.00 per 800 Number               | (CR)         |
| Travel Card Service | <u>Initial<br/>Minute</u><br>\$ .25 | <u>Additional<br/>Minute</u><br>\$ .25 | <u>Per<br/>Use</u><br>\$.25         | (CR)<br>(RT) |

CANCELLED

JUL 30 2001

By 314 RP 63  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

FILED MAR 18 2000

<sup>(1)</sup>Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff.<sup>(2)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of (AT) contracts. New customers will receive the toll rates specified in Section 13. (AT)

Missouri Public  
Service Commission

## MESSAGE TOLL SERVICE

REC'D MAY 26 1999

8. MessageToll Service - (Continued)8.3 RatesDedicated Intrastate Toll:

|                              | <u>Per<br/>Minute</u>     | <u>Additional<br/>Six Seconds</u> | <u>Minimum<br/>Call</u> | <u>Monthly<br/>Recurring Charge</u> |      |
|------------------------------|---------------------------|-----------------------------------|-------------------------|-------------------------------------|------|
| Outbound Toll <sup>(1)</sup> | \$ .12                    | \$ .012                           | 6 seconds               | N/A                                 | (AT) |
| Inbound Toll                 | \$ .15                    | \$ .015                           | 6 seconds               | \$5.00 per 800 Number               |      |
|                              | <u>Initial<br/>Minute</u> | <u>Additional<br/>Minute</u>      | <u>Minimum<br/>Call</u> | <u>Per<br/>Use</u>                  |      |
| Travel Card Service          | \$ .35                    | \$ .35                            | 60 seconds              | \$ .35                              |      |

Switched Intrastate Toll:

|                     | <u>Per<br/>Minute</u>     | <u>Additional<br/>Six Seconds</u> | <u>Minimum<br/>Call</u> | <u>Monthly<br/>Recurring Charge</u> |  |
|---------------------|---------------------------|-----------------------------------|-------------------------|-------------------------------------|--|
| Outbound Toll       | \$ .15                    | \$ .015                           | 30 seconds              | N/A                                 |  |
| Inbound Toll        | \$ .20                    | \$ .020                           | 30 second               | \$5.00 per 800 Number               |  |
|                     | <u>Initial<br/>Minute</u> | <u>Additional<br/>Minute</u>      | <u>Minimum<br/>Call</u> | <u>Per<br/>Use</u>                  |  |
| Travel Card Service | \$ .35                    | \$ .35                            | 60 seconds              | \$ .50                              |  |

CANCELLED

MAR 18 2000

By *2nd RP63*  
Public Service Commission  
MISSOURI

(1) Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive (AT)  
a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff. (AT)

ISSUED: May 26, 1999

EFFECTIVE: June 25, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Missouri Public  
Service Commission

FILED JUN 25 1999

## MESSAGE TOLL SERVICE

Missouri Public  
Service Commission

REC'D MAR 22 1999

8. MessageToll Service - (Continued)8.3 RatesDedicated Intrastate Toll:

|               | <u>Per<br/>Minute</u> | <u>Additional<br/>Six Seconds</u> | <u>Minimum<br/>Call</u> | <u>Monthly<br/>Recurring Charge</u> |
|---------------|-----------------------|-----------------------------------|-------------------------|-------------------------------------|
| Outbound Toll | \$ .12                | \$ .012                           | 6 seconds               | N/A                                 |
| Inbound Toll  | \$ .15                | \$ .015                           | 6 seconds               | \$5.00 per 800 Number               |

|                     | <u>Initial<br/>Minute</u> | <u>Additional<br/>Minute</u> | <u>Minimum<br/>Call</u> | <u>Per<br/>Use</u> |
|---------------------|---------------------------|------------------------------|-------------------------|--------------------|
| Travel Card Service | \$ .35                    | \$ .35                       | 60 seconds              | \$ .35             |

Switched Intrastate Toll:

|               | <u>Per<br/>Minute</u> | <u>Additional<br/>Six Seconds</u> | <u>Minimum<br/>Call</u> | <u>Monthly<br/>Recurring Charge</u> |
|---------------|-----------------------|-----------------------------------|-------------------------|-------------------------------------|
| Outbound Toll | \$ .15                | \$ .015                           | 30 seconds              | N/A                                 |
| Inbound Toll  | \$ .20                | \$ .020                           | 30 second               | \$5.00 per 800 Number               |

|                     | <u>Initial<br/>Minute</u> | <u>Additional<br/>Minute</u> | <u>Minimum<br/>Call</u> | <u>Per<br/>Use</u> |
|---------------------|---------------------------|------------------------------|-------------------------|--------------------|
| Travel Card Service | \$ .35                    | \$ .35                       | 60 seconds              | \$ .50             |

CANCELLED

JUN 25 1999  
By *15 New. Ag. 63*  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

99-173

FILED MAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

8. MessageToll Service - (Continued)8.3 Rates - (Continued)**Volume and Term Pricing - Obsolete<sup>(3)</sup>**Dedicated Outbound Special PricingMonthly UsageRates Per Minute by Contract Term

|                   | <u>1 Year</u> | <u>2 Year (1)</u> | <u>3 Year (2)</u> |
|-------------------|---------------|-------------------|-------------------|
| \$100 - \$1,000   | \$.126        | \$.0945           | \$.0840           |
| \$1,000 - \$2,000 | \$.1155       | \$.0840           | \$.0735           |
| \$2,000 +         | \$.1103       | \$.0788           | \$.0683           |

(CR)

Dedicated Inbound Special PricingMonthly UsageRates Per Minute by Contract Term

|                   | <u>1 Year</u> | <u>2 Year (1)</u> | <u>3 Year (2)</u> |
|-------------------|---------------|-------------------|-------------------|
| \$100 - \$1,000   | \$.1575       | \$.1155           | \$.105            |
| \$1,000 - \$2,000 | \$.1470       | \$.105            | \$.0945           |
| \$2,000 +         | \$.1418       | \$.0998           | \$.0893           |

(CR)

<sup>(1)</sup> Gabriel dedicated toll customers subscribing to another Gabriel service (local, internet, data, or enhanced) are eligible for the 2 year contract per minute toll rates.

<sup>(2)</sup> Gabriel dedicated toll customers subscribing to two additional Gabriel services (local, internet, data, or enhanced) are eligible for the 3 year contract per minute toll rates.

<sup>(3)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

CANCELLED

May 27, 2010

Missouri Public

Service Commission

TN-2010-0296; YC-2010-0626

By: Edward J. Cadieux  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**

Missouri Public  
Service Commission

8. MessageToll Service - (Continued)Missouri Public  
Service Commission8.2 Rates - (Continued)

REC'D FEB 17 2000 (AT)

**Volume and Term Pricing - Obsolete<sup>(3)</sup>**Dedicated Outbound Special PricingMonthly UsageRates Per Minute by Contract Term

|                   | <u>1 Year</u> | <u>2 Year (1)</u> | <u>3 Year (2)</u> |
|-------------------|---------------|-------------------|-------------------|
| \$100 - \$1,000   | \$.12         | \$.09             | \$.08             |
| \$1,000 - \$2,000 | \$.11         | \$.08             | \$.07             |
| \$2,000 +         | \$.105        | \$.075            | \$.065            |

Dedicated Inbound Special PricingMonthly UsageRates Per Minute by Contract Term

|                   | <u>1 Year</u> | <u>2 Year (1)</u> | <u>3 Year (2)</u> |
|-------------------|---------------|-------------------|-------------------|
| \$100 - \$1,000   | \$.15         | \$.11             | \$.10             |
| \$1,000 - \$2,000 | \$.14         | \$.10             | \$.09             |
| \$2,000 +         | \$.135        | \$.095            | \$.085            |

Missouri Public  
Service Commission

FILED MAR 18 2000

<sup>(1)</sup> Gabriel dedicated toll customers subscribing to another Gabriel service (local, internet, data, or enhanced) are eligible for the 2 year contract per minute toll rates.

<sup>(2)</sup> Gabriel dedicated toll customers subscribing to two additional Gabriel services (local, internet, data, or enhanced) are eligible for the 3 year contract per minute toll rates.

<sup>(3)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13. (AT)

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

8. MessageToll Service - (Continued)

RECEIVED

(N)

8.3 Rates -- (Continued)

SEP - 7 1999

**Volume and Term Pricing**Dedicated Outbound Special Pricing

MO. PUBLIC SERVICE COMMISSION

| <u>Monthly Usage</u> | <u>Rates Per Minute by Contract Term</u> |                   |                   |
|----------------------|--|-------------------|-------------------|
|                      | <u>1 Year</u>                            | <u>2 Year (1)</u> | <u>3 Year (2)</u> |
| \$100 - \$1,000      | \$ .12                                   | \$ .09            | \$ .08            |
| \$1,000 - \$2,000    | \$ .11                                   | \$ .08            | \$ .07            |
| \$2,000 +            | \$ .105                                  | \$ .075           | \$ .065           |

Dedicated Inbound Special Pricing

| <u>Monthly Usage</u> | <u>Rates Per Minute by Contract Term</u> |                   |                   |
|----------------------|--|-------------------|-------------------|
|                      | <u>1 Year</u>                            | <u>2 Year (1)</u> | <u>3 Year (2)</u> |
| \$100 - \$1,000      | \$ .15                                   | \$ .11            | \$ .10            |
| \$1,000 - \$2,000    | \$ .14                                   | \$ .10            | \$ .09            |
| \$2,000 +            | \$ .135                                  | \$ .095           | \$ .085           |

**CANCELLED**

MAR 18 2000

By *1st RP 63.01*  
**Public Service Commission**  
**MISSOURI**Missouri Public  
Service Commission

FILED OCT 3 1999

(N)

<sup>(1)</sup> Gabriel dedicated toll customers subscribing to another Gabriel service (local, internet, data, or enhanced) are eligible for the 2 year contract per minute toll rates.

<sup>(2)</sup> Gabriel dedicated toll customers subscribing to two additional Gabriel services (local, internet, data, or enhanced) are eligible for the 3 year contract per minute toll rates.



**MESSAGE TOLL SERVICE**8. Message Toll Service – (Continued)8.3 Rates – (Continued)**Volume and Term Pricing (Continued)**Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

| <u>Monthly Billing</u> | <u>Dedicated Toll Rate</u> | (CR) |
|------------------------|----------------------------|------|
| \$100-\$1000           | \$.0823                    |      |
| \$1001-\$2000          | \$.0718                    |      |
| \$2001-\$3000          | \$.0655                    |      |
| \$3001-\$4000          | \$.0613                    |      |
| \$4001-\$5000          | \$.055                     |      |
| \$5001+                | \$.0539                    | (CR) |

High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.0535/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter. (CR)

Special Option 1: New customers who order \$24.95 in ancillary services and who do not have their nonrecurring installation charges waived under a promotion will receive both:

- A special rate on NuVox Internet service; and
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Special Option 2: New customers who order \$24.95 in ancillary services or who do not have their nonrecurring installation charges waived under a separate promotion can have their choice of either:

- A special rate on NuVox Internet service; or
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox nonregulated products. Customers must order a minimum of eight lines to qualify for either special option.

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission  
TN-2010-0296; YC-2010-0626

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16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**  
Missouri Public  
Service Commission

**MESSAGE TOLL SERVICE**8. Message Toll Service – (Continued)8.3 Rates – (Continued)**Volume and Term Pricing (Continued)**Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

| <u>Monthly Billing</u> | <u>Dedicated Toll Rate</u> | (CR) |
|------------------------|----------------------------|------|
| \$100-\$1000           | \$.0788                    |      |
| \$1001-\$2000          | \$.0683                    |      |
| \$2001-\$3000          | \$.0620                    |      |
| \$3001-\$4000          | \$.0578                    |      |
| \$4001-\$5000          | \$.0515                    |      |
| \$5001+                | \$.0504                    | (CR) |

High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

Special Option 1: New customers who order \$24.95 in ancillary services and who do not have their nonrecurring installation charges waived under a promotion will receive both:

- A special rate on NuVox Internet service; and
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Special Option 2: New customers who order \$24.95 in ancillary services or who do not have their nonrecurring installation charges waived under a separate promotion can have their choice of either:

- A special rate on NuVox Internet service; or
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox nonregulated products. Customers must order a minimum of eight lines to qualify for either special option.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

**Cancelled**

January 8, 2007

Missouri Public  
Service CommissionBy: Edward J. Cadieux  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017**Filed**Missouri Public  
Service Commission

## MESSAGE TOLL SERVICE

Missouri Public

8. Message Toll Service – (Continued)

REC'D JUN 21 2002

8.3 Rates – (Continued)Volume and Term Pricing (Continued)

Service Commission

Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

| <u>Monthly Billing</u> | <u>Dedicated Toll Rate</u> |
|------------------------|----------------------------|
| \$100-\$1000           | \$.075                     |
| \$1001-\$2000          | \$.065                     |
| \$2001-\$3000          | \$.059                     |
| \$3001-\$4000          | \$.055                     |
| \$4001-\$5000          | \$.049                     |
| \$5001+                | \$.048                     |

High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

Special Option 1: New customers who order \$24.95 in ancillary services and who do not have their nonrecurring installation charges waived under a promotion will receive both:

- A special rate on NuVox Internet service; and
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Special Option 2: New customers who order \$24.95 in ancillary services or who do not have their nonrecurring installation charges waived under a separate promotion can have their choice of either:

- A special rate on NuVox Internet service; or
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox nonregulated products. Customers must order a minimum of eight lines to qualify for either special option.

(AT)

(AT)

ISSUED: June 24, 2002

EFFECTIVE MISSOURI PUBLIC

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

FILED JUL 24 2002

Service Commission

## MESSAGE TOLL SERVICE

Missouri Public

REC'D JUL 05 2001

Service Commission

8. Message Toll Service – (Continued)8.3 Rates – (Continued)Volume and Term Pricing (Continued)Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

| <u>Monthly Billing</u> | <u>Dedicated Toll Rate</u> |
|------------------------|----------------------------|
| \$100-\$1000           | \$.075                     |
| \$1001-\$2000          | \$.065                     |
| \$2001-\$3000          | \$.059                     |
| \$3001-\$4000          | \$.055                     |
| \$4001-\$5000          | \$.049                     |
| \$5001+                | \$.048                     |

CANCELLED

JUL 24 2002  
2nd RS 63.02  
Public Service Commission  
MISSOURI

High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

(AT)

AT)

Missouri Public

FILED AUG 06 2001

Service Commission

ISSUED: July 6, 2001

EFFECTIVE: August 6, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
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Chesterfield, MO 63017

## MESSAGE TOLL SERVICE

**RECEIVED**8. Message Toll Service – (Continued)

SEP 19 2000

8.3 Rates – (Continued)**Volume and Term Pricing (Continued)****MISSOURI  
Public Service Commission**Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

| <u>Monthly Billing</u> | <u>Dedicated Toll Rate</u> |
|------------------------|----------------------------|
| \$100-\$1000           | \$.075                     |
| \$1001-\$2000          | \$.065                     |
| \$2001-\$3000          | \$.059                     |
| \$3001-\$4000          | \$.055                     |
| \$4001-\$5000          | \$.049                     |
| \$5001+                | \$.048                     |

**CANCELLED**AUG 06 2001  
154 RS 63.02  
Public Service Commission  
MISSOURI**FILED**

OCT 19 2000

**MISSOURI  
Public Service Commission**

ISSUED: September 19, 2000

EFFECTIVE: October 19, 2000

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**MESSAGE TOLL SERVICE**

9. Message Toll Service – (Continued)

8.3 Rates – (Continued)

**Volume and Term Pricing (Continued)**

All Voice T-1 Volume Plan

Customers who order the Full Voice T-1 Value Plan and NuVox long distance on all 24 channels will receive a dedicated inbound and outbound domestic toll rate of \$.056/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter. (CR)

Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.056/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter. (CR)

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007

CANCELLED

May 27, 2010

Missouri Public

Service Commission

TN-2010-0296; YC-2010-0626

By: Edward J. Cadieux, Senior Regulatory Counsel  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**

Missouri Public  
Service Commission

**MESSAGE TOLL SERVICE**

9. Message Toll Service – (Continued)

8.3 Rates – (Continued)

**Volume and Term Pricing (Continued)**

All Voice T-1 Volume Plan

Customers who order the Full Voice T-1 Value Plan and NuVox long distance on all 24 channels (CR) will receive a dedicated inbound and outbound domestic toll rate of \$.0525/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.0525/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter. (CR)

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

**Cancelled**

January 8, 2007

Missouri Public  
Service Commission

By: Edward J. Cadieux  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**

Missouri Public  
Service Commission

**MESSAGE TOLL SERVICE**

8. Message Toll Service – (Continued)

8.3 Rates – (Continued)

**Volume and Term Pricing (Continued)**

All Voice T-1 Volume Plan

Customers who order the Full Voice T-1 Value Plan and NuVox long distance on all 24 channels (CT) will receive a dedicated inbound and outbound domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.05/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.



MESSAGE TOLL SERVICE

Missouri Public  
Service Commission

9. Message Toll Service – (Continued)

REC'D JUN 11 2003

8.3 Rates – (Continued)

**Volume and Term Pricing (Continued)**

All Voice T-1 Volume Plan

Customers who order a full T-1 of voice and NuVox long distance on all 24 channels will receive a dedicated inbound and outbound domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.05/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

(AT)

(AT)

**CANCELLED**

AUG 28 2003  
By *2nd RS 63.03*  
Public Service Commission  
MISSOURI

ISSUED: June 13, 2003

EFFECTIVE: July 12, 2003

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Missouri Public  
Service Commission

FILED JUL 12 2003

MESSAGE TOLL SERVICE

Missouri Public

8. Message Toll Service – (Continued)

(AT)

8.3 Rates – (Continued)

REC'D JUL 19 2002

**Volume and Term Pricing (Continued)**

Service Commission

All Voice T-1 Volume Plan

Customers who order a full T-1 of voice and NuVox long distance on all 24 channels will receive a dedicated inbound and outbound domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

(AT)

CANCELLED

JUL 12 2003  
15R 56303  
Public Service Commission  
MISSOURI

Missouri Public

FILED AUG 19 2002

Service Commission

ISSUED: July 19, 2002

EFFECTIVE: August 19, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

# OPERATOR SERVICES

## 9.1 Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. (CT)

9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance (411) at no charge. Each call to Directory Assistance thereafter will be charged as follows: (AT)

Per Call (CR)  
\$1.35

9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call; or
- b) The Customer is given an incorrect telephone number.

9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.

9.1.5 Directory Assistance Call Completion is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call  
\$.35

9.1.6 National Directory Assistance (area code + 555-1212) provides the telephone number of customers located outside the local calling area specified in this tariff, but within the United States. This service is offered subject to availability, facilities permitting. (AT)

Per Listing (CR)  
\$1.20

9.1.6.1 Directory Assistance Call Completion is not offered with this service.

9.1.6.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

9.1.6.3 National Directory Assistance is not provided to customers who have Toll Restriction.

9.1.6.4 Credits for National Directory Assistance calls will be given as specified in 9.13 and 9.14 above.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

CANCELLED

May 27, 2010

Missouri Public

Service Commission

TN-2010-0296; YC-2010-0626

By: Edward J. Cadieux  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**

Missouri Public  
Service Commission

## OPERATOR SERVICES

### 9.1 Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers within his local calling area by calling the Directory Assistance operator.

- 9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows:

Per Call  
\$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call; or
- b) The Customer is given an incorrect telephone number.

- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.

- 9.1.5 Directory Assistance Call Completion is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call  
\$.35

- 9.1.6 National Directory Assistance provides the telephone number of customers located outside the local calling area specified in this tariff, but within the United States. This service is offered subject to availability, facilities permitting.

Per Listing  
\$1.10

(CR)

- 9.1.6.1 Directory Assistance Call Completion is not offered with this service.

- 9.1.6.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.6.3 National Directory Assistance is not provided to customers who have Toll Restriction.

- 9.1.6.4 Credits for National Directory Assistance calls will be given as specified in 9.13 and 9.14 above.

## OPERATOR SERVICES

**Missouri Public  
Service Commission**9.1 Directory Assistance

REC'D JUN 30 2000

A customer may obtain Directory Assistance in determining telephone numbers within his local calling area by calling the Directory Assistance operator.

- 9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows:

Per Call  
\$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call; or
- b) The Customer is given an incorrect telephone number.

- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.

- 9.1.5 Directory Assistance Call Completion is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call  
\$.35

- 9.1.6 National Directory Assistance provides the telephone number of customers located outside the local calling area specified in this tariff, but within the United States. This service is offered subject to availability, facilities permitting.

Per Listing  
\$.95

- 9.1.6.1 Directory Assistance Call Completion is not offered with this service.

- 9.1.6.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.6.3 National Directory Assistance is not provided to customers who have Toll Restriction.

- 9.1.6.4 Credits for National Directory Assistance calls will be given as specified in 9.13 and 9.14 above.

(AT)

(AT)

**CANCELLED**

APR 16 2003

By *3dRS64*  
**Public Service Commission  
MISSOURI**

ISSUED: June 30, 2000

EFFECTIVE: July 30, 2000

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**Missouri Public  
Service Commission**

FILED JUL 30 2000

OPERATOR SERVICES

Missouri Public  
Service Commission

9.1 Directory Assistance

REC'D FEB 17 2000

A customer may obtain Directory Assistance in determining telephone numbers within his local calling area by calling the Directory Assistance operator.

- 9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows: (CT)  
(CT)

Per Call  
\$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call; or
- b) The Customer is given an incorrect telephone number.

- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.

- 9.1.5 Directory Assistance Call Completion is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call  
\$.35

CANCELLED

JUL 30 2000  
By 2<sup>nd</sup> RP 64  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED MAR 18 2000

OPERATOR SERVICES

Missouri Public  
Service Commission

9.1 Directory Assistance

REC'D MAR 22 1999

A customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

- 9.1.1 The Customer will be allowed to make up to 2 calls per month to Directory Assistance at no charge. Each call to Directory Assistance thereafter will be charged as follows:

Per Call  
\$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call; or
- b) The Customer is given an incorrect telephone number.

- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.

- 9.1.5 Directory Assistance Call Completion is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call  
\$.35

**CANCELLED**

MAR 18 2000  
By 15 RP 64  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
99-173  
FILED MAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Missouri Public  
Service Commission

## OPERATOR SERVICES

REC'D MAR 22 1999

9.2 Operator Assistance

A customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

- 9.2.1 Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- 9.2.2 Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- 9.2.3 Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
- 9.2.4 Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- 9.2.5 Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.
- 9.2.6 General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.
- 9.2.7 Operator Assisted Surcharges  
The following surcharges will be applied:

|                      | Fully Automated, Per Call | Semi-Automated or<br>Operator Handled, Per Call |
|----------------------|---------------------------|---|
| Third Number Billing | \$.35                     | \$.65   |
| Collect Calls        | \$.35                     | \$.65   |
| Calling Card         | \$.35                     | \$.65   |
| Person to Person     | \$2.00                    | \$2.40  |
| Station to Station   | \$.70                     | \$1.10  |
| General Assistance   | N/C                       | N/C   |

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99-173  
FILED MAY 06 1999

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EFFECTIVE: May 6, 1999

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

TN-2010-0296; YC-2010-0626



## OPERATOR SERVICES

REC'D MAR 22 1999

9.2 Operator Assistance - (Continued)

- 9.2.8 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear of "in use" and report to the calling party.
- 9.2.9 Busy Line Verification with Interrupt: The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- 9.2.10 Busy Line Verification Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
- a) The operator verifies that the line is busy with a call in progress.
  - b) The operator verifies that the line is available for incoming calls.
  - c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. The following charge will apply for both verification and interruption:

|                        | <u>Per Request</u> |
|------------------------|--------------------|
| Busy Line Verification | \$1.20             |
| Busy Line Interrupt    | \$1.85             |

9.3 Additional Operator Services Regulations

Pursuant to the requirements of the Missouri Public Service Commission, the following additional regulations will apply to the Company's provision of intrastate operator services in the State of Missouri:

- 9.3.1 The Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or the Company's knowledge of the charge(s) for incomplete calls.
- 9.3.2 The Company will advise the caller and the billed party (if different from the caller) that Gabriel Communications of Missouri, Inc. is the operator services provider at the time of the initial contact.
- 9.3.3 The Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- 9.3.4 The Company will allow only tariff charges approved by the Missouri Public Service Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of the Company, and will not collect location surcharges imposed by traffic aggregators.

Missouri Public  
Service Commission  
99 - 173  
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ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELLED

May 27, 2010

Missouri Public

Service Commission

TN-2010-0296; YC-2010-0626

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

OPERATOR SERVICES

9.3 Additional Operator Services Regulations - (Continued)

REC'D MAR 22 1999

- 9.3.5 The Company will arrange for listing of its name on a LEC's billing of the Company's charges, if the LEC has multi-carrier bill listing capability.
- 9.3.5 The Company will employ reasonable calling card verification procedures, which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards, which it determines to be invalid or cards, which it is unable to verify.
- 9.3.6 The Company will direct all "0" or "00" emergency calls in the quickest manner to the local emergency service provider at no charge.
- 9.3.7 Upon request, the Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual point of origin.
- 9.3.8 The Company's contracts with traffic aggregators will contain provisions which:
  - a) Prohibit the blocking of access to an end-user's interexchange carrier of choice.
  - b) Provide for the prominent posting or display, on or near the telephones to be utilized by end-users, of material setting forth the name of the Company, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

Missouri Public  
Service Commission  
99 - 173  
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ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELLED

May 27, 2010

Missouri Public

Service Commission

TN-2010-0296; YC-2010-0626

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**MISCELLANEOUS SERVICES****10.1 Presubscription**

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

|                      |                      |
|----------------------|----------------------|
|                      | <u>Non-Recurring</u> |
| PIC Change, per line | \$10.00              |

**10.2 Individual Case Basis/Customer Specific Proposals**

- 10.2.1 Charges may be determined on an Individual Case Basis (ICB)/Customer Specific Proposal (CSP) basis where the Company furnishes dedicated, nonswitched private line or special access services, or central office-based switching systems which substitute for customer premise, Private Branch Exchange (PBX) services.
- 10.2.2 CSPs are also for any business service offered in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. NuVox will make CSPs available for T-1, ISDN-PRI, toll/long distance, calling features, and bundled services (FLEXlinx and VoxIP) in exchanges where business services have been declared competitive. (AT)  
(AT)  
(AT)
- 10.2.3 Terms of ICB/CSP arrangements will be provided to the Commission on a proprietary basis upon request.

ISSUED: March 10, 2006

EFFECTIVE: April 10, 2006

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission  
TN-2010-0296; YC-2010-0626

By: Edward J. Cadieux, Senior Regulatory Counsel  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**  
Missouri Public  
Service Commission

**MISCELLANEOUS SERVICES****10.1 Presubscription**

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

**CANCELLED**

April 10, 2006

|                      | <u>Non-Recurring</u> |
|----------------------|----------------------|
| PIC Change, per line | \$10.00              |

**MISSOURI PUBLIC  
SERVICE COMMISSION****10.2 Individual Case Basis/Customer Specific Proposals**

(AT)

- |        |   |                      |
|--------|---|----------------------|
| 10.2.1 | Charges may be determined on an Individual Case Basis (ICB)/Customer Specific Proposal (CSP) basis where the Company furnishes dedicated, nonswitched private line or special access services, or central office-based switching systems which substitute for customer premise, Private Branch Exchange (PBX) services. | (AT)                 |
| 10.2.2 | CSPs are also for any business service offered in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.  | (CT)<br>(CT)<br>(CT) |
| 10.2.3 | Terms of ICB/CSP arrangements will be provided to the Commission on a proprietary basis upon request.   | (AT)                 |

ISSUED: October 6, 2005

EFFECTIVE: November 6, 2005

By: Edward J. Cadieux, Senior Regulatory Counsel  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**FILED**  
**MO PSC**

MISCELLANEOUS SERVICES

P.S.C. MO TARIFF NO. 1  
ORIGINAL PAGE 68  
Missouri Public  
Service Commission

10.1 Presubscription

REC'D MAR 22 1999

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

|                      |                      |
|----------------------|----------------------|
|                      | <u>Non-Recurring</u> |
| PIC Change, per line | \$10.00              |

10.2 Individual Case Basis

- 10.2.1 Charges may be determined on an Individual Case Basis ("ICB") where the Company furnishes dedicated, nonswitched private line or special access services, or central office-based switching systems which substitute for customer premise, Private Branch Exchange (PBX) services, pursuant to the terms of Section 392.200.8 RSMo.
- 10.2.2 Specialized rates or charges will be made available to all similarly situated customers on a nondiscriminatory basis.
- 10.2.3 Terms of ICB arrangements will be provided to the Commission on a proprietary basis upon request.

**CANCELLED**

November 6, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

Missouri Public  
Service Commission  
99-173  
FILED MAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

10.3 Special Construction

REC'D MAR 22 1999

10.3.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

10.3.2 Basis for Cost Computation

The costs referred to in 10.3.1, above, may include one or more of the following items to the extent they are applicable:

- 1) Cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - a) equipment and materials provided or used,
  - b) engineering, labor and supervision,
  - c) transportation, and
  - d) rights of way;
- 2) cost of maintenance;
- 3) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- 4) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- 5) license preparation, processing and related fees;
- 6) tariff preparation, processing and related fees;
- 6) any other identifiable costs related to the facilities provided; or
- 8) an amount for return and contingencies.

**CANCELLED**

OCT 07 1999

By 1 RS #69  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
99-173  
FILED MAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

10.3 Special Construction - (Continued)

REC'D MAR 22 1999

10.3.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

The termination period is the estimated service life of the facilities provided.

The maximum termination liability amount is equal to the estimated amounts for:

1. Cost installed of the facilities provided including estimated costs for arrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
  - a) equipment and materials provided or used,
  - b) engineering, labor and supervision,
  - c) transportation, and
  - d) rights of way;
2. license preparation, processing, and related fees;
3. tariff preparation, processing, and related fees;
4. cost of removal and restoration, where appropriate; and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

The applicable liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth above by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined pursuant to the above paragraphs shall be adjusted to reflect the predetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

Missouri Public  
Service Commission  
99-173  
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ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELLED

May 27, 2010

Missouri Public

Service Commission

TN-2010-0296; YC-2010-0626

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**MISCELLANEOUS SERVICES****10.4 Number Retention**

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

**10.5 Temporary Promotional Programs**

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

**10.5.1 ISDN-PRI Promotion for Kansas City and St. Louis Customers**

Customers who sign new two or three year contracts for ISDN-PRI will receive a monthly recurring charge of \$480 per PRI. Applicable taxes and surcharges apply to this rate. The nonrecurring installation charges will be waived. Customers must order NuVox long distance and be served by an active collocation central office to qualify. Existing customers who order new PRI service are also eligible. This promotion is effective from April 15, 2004 until May 31, 2004.

(CT)

(CT)

ISSUED: April 7, 2004

EFFECTIVE: April 15, 2004

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission  
TN-2010-0296; YC-2010-0626

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**Filed**  
Missouri Public  
Service Commission



**MISCELLANEOUS SERVICES**

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

**Missouri Public**

|  |                             |
|--|-----------------------------|
|  | <u>Non-Recurring Charge</u> |
| Number retention, per telephone number | \$5.00                      |

**REC'D DEC 23 2003**

10.5 Temporary Promotional Programs

**Service Commission**

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 ISDN-PRI/All Voice T-1 Value Plan Promotion for Kansas City and St. Louis Customers

Customers who sign new two or three year contracts for ISDN-PRI will receive a monthly recurring charge of \$480 per PRI. Customers who sign new two or three year contracts for the All Voice T-1 Value Plan will receive a monthly recurring charge of \$451 per T-1. Applicable taxes and surcharges apply to these rates. The nonrecurring installation charges will be waived. Customers must order NuVox long distance, be served by an active collocation central office, and order an entire T-1 to qualify. Existing customers who order new PRI or T1 service are also eligible. This promotion is effective from December 31, 2003 until February 29, 2004.

(CT)

(CT)

**CANCELLED**

APR 15 2004

By: *[Signature]*  
Public Service Commission  
MISSOURI

ISSUED: December 24, 2003

EFFECTIVE: December 31, 2003

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**Missouri Public  
Service Commission**

**FILED DEC 31 2003**

MISCELLANEOUS SERVICES

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

REC'D JUL 31 2003

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 ISDN-PRI Promotion

Customers who sign new contracts for ISDN-PRI will receive a monthly recurring charge of \$600 per PRI. The nonrecurring installation charges for PRI will also be waived. This promotion is effective from August 6, 2003 until September 6, 2003.

(CT)

(CT)

**CANCELLED**

DEC 31 2003  
By 15<sup>th</sup> RS 71  
Public Service Commission  
MISSOURI

ISSUED: July 31, 2003

EFFECTIVE: August 6, 2003

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Missouri Public  
Service Commission

FILED AUG 06 2003

MISCELLANEOUS SERVICES

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

|  |                             |
|--|-----------------------------|
|  | <u>Non-Recurring Charge</u> |
| Number retention, per telephone number | \$5.00                      |

**Missouri Public**

**REC'D OCT 28 2002**

**Service Commission**

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Installation Promotion

New customers and qualifying existing customers who place orders for 24 or more channels (Voice T-1 Value Plan; All Voice T-1 Value Plan; any combination of twenty-four lines/trunks; ISDN-PRI) between November 11, 2002 and December 31, 2002 will have nonrecurring installation charges waived for all voice services on the order.

(CT)

(CT)

**CANCELLED**  
AUG 06 2003  
by 1447RS71  
Public Service Commission  
MISSOURI

ISSUED: November 4, 2002

EFFECTIVE: November 11, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**Missouri Public  
Service Commission**

**FILED NOV 11 2002**

**MISCELLANEOUS SERVICES**

10.4 Number Retention

Missouri Public

The following charge applies whenever a customer requests to retain a telephone number.

REC'D MAY 30 2002

|  |                             |
|--|-----------------------------|
|  | <u>Non-Recurring Charge</u> |
| Number retention, per telephone number | \$5.00                      |

Service Commission

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Installation Promotions

New customers and qualifying existing customers who place orders between June 5, 2002 and August 31, 2002 will have nonrecurring installation charges waived for all voice services when they order one of the following qualifying services:

- NuVox long distance service
- \$24.95 in total monthly recurring charges for new ancillary services
- NuVox Internet service
- 24 or more channels (Voice T-1 Value Plan; any combination of twenty-four lines/trunks; ISDN-PRI).

(CT)

(CT)

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox non-regulated products.

**CANCELLED**

NOV 11 2002  
1342571  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUN 05 2002

Service Commission

ISSUED: May 30, 2002

EFFECTIVE: June 5, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**MISCELLANEOUS SERVICES**

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

|  |                             |
|--|-----------------------------|
|  | <u>Non-Recurring Charge</u> |
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Installation Promotions

New customers and qualifying existing customers who place orders between May 9, 2002 and August 31, 2002 will have nonrecurring installation charges waived for all voice services when:

- They order NuVox long distance service and \$24.95 in total monthly recurring charges for new ancillary services.
- They order NuVox Internet service and \$24.95 in total monthly recurring charges for new ancillary services.
- They order 24 or more channels (Voice T-1 Value Plan; any combination of twenty-four lines/trunks; ISDN-PRI).

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox non-regulated products.

(CT)

(CT)

**CANCELLED**

JUN 05 2002  
By *[Signature]*  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 09 2002

Service Commission

ISSUED: May 2, 2001

EFFECTIVE: May 9, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

MISCELLANEOUS SERVICES

Missouri Public

10.4 Number Retention

REC'D SEP 20 2001

The following charge applies whenever a customer requests to retain a telephone number.

|  |                             |
|--|-----------------------------|
|  | <u>Non-Recurring Charge</u> |
| Number retention, per telephone number | \$5.00                      |

Service Commission

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Long Distance and Non-Recurring Charge Promotions

(AT)

New Broadband Bundle customers who order the Broadband Bundle between October 1, 2001 and November 21, 2001 will receive a special long distance rate of \$.059/minute for inbound and outbound domestic long distance. This rate is available for the duration of the customer's contract. Customers must also order qualifying NuVox Internet service.

All non-recurring charges associated with ISDN-PRI and Voice T-1 Value Plan will be waived between October 1, 2001 and December 17, 2001. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new ISDN-PRI and Voice T-1 Value Plan service or adding additional ISDN-PRI and Voice T-1 Value Plan to their existing service.

These special offers can be combined with other promotions as appropriate.

(AT)

(RT)

**CANCELLED**

MAY 09 2002  
11th RP 11  
Public Service Commission  
MISSOURI

Missouri Public

ISSUED: September 24, 2001

EFFECTIVE: October 1, 2001

FILED OCT 01 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Service Commission

## MISCELLANEOUS SERVICES

10.4 Number Retention

Missouri Public

The following charge applies whenever a customer requests to retain a telephone number.

REC'D JUN 19 2001

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

Service Commission

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 ISDN-PRI Promotion

All Customers ordering ISDN PRI service between June 25, 2001 and September 14, 2001 will receive a waiver of the nonrecurring charges. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new ISDN PRI service or adding ISDN PRIs to their existing service. This promotion can be combined with other promotions.

10.5.2 Voice Promotion

All Customers ordering lines, trunks, or calling features between June 27, 2001 and September 14, 2001 will receive a waiver of the nonrecurring charges. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new voice services or adding services to their existing account. This promotion can be combined with other promotions.

(AT)

(AT)

CANCELLED

OCT 01 2001  
by 1044 R P #71  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUN 27 2001

Service Commission

ISSUED: June 20, 2001

EFFECTIVE: June 27, 2001

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

Missouri Public  
Service Commission

REC'D JUN 15 2001

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 ISDN-PRI Promotion

All Customers ordering ISDN PRI service between June 25, 2001 and September 14, 2001 will receive a waiver of the nonrecurring charges. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new ISDN PRI service or adding ISDN PRIs to their existing service. This promotion can be combined with other promotions.

(CT)

(CT)

CANCELLED

JUN 27 2001  
942 R P 71  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

FILED JUN 25 2001

ISSUED: June 18, 2001

EFFECTIVE: June 25, 2001

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017



MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

10.4 Number Retention

REC'D APR 06 2001

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Millennium/ISDN-PRI Promotion

All Customers ordering new services between April 6, 2001 and June 15, 2001 will receive a waiver of nonrecurring charges associated with Single Business Lines, Key System Lines, PBX Trunks, AdvantEdge T-1, ISDN, and calling features. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new local service or adding additional products to their existing service.

(CT)

(CT)

(RT)

CANCELLED

JUN 25 2001

8th RP 71  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED APR 13 2001

(RT)

ISSUED: April 6, 2001

EFFECTIVE: April 13, 2001

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Millennium/ISDN-PRI Promotion

All Customers signing contracts for new service between February 1 and February 28, 2001 will receive decreased recurring monthly rates as specified below. All nonrecurring charges associated with these services, and with optional calling features, will be waived between February 1 and March 31, 2001. In addition, all nonrecurring charges associated with ISDN-PRI services as described in Section 14 will be waived between February 1 and March 31, 2001. Recurring ISDN-PRI rates are not included in this promotion.

This offer cannot be combined with other existing promotions. Services ordered during the promotional period are provided at the discounted promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates. Moves/changes will be at current tariffed rates. Existing customers ordering incremental (new) services will receive these decreased rates only on the incremental (new) services.

Kansas City, St. Louis and Springfield: T-1 AdvantEdge Interface - \$200.00; T-1 Analog Channels - \$20.00; Analog DID - \$100.00.

Kansas City: Single Business Lines - \$25.00 in principal zone and MCA1/2 and \$31.00 in MCA3; Key System Service - \$27.00 in principal zone and MCA1/2 and \$33.00 in MCA3; PBX Trunk Service - \$37.00 in principal zone and MCA1/2 and \$43.00 in MCA3; Analog DID per trunk - \$10.

St. Louis: Single Business Lines - \$27.00 in principal zone and MCA 1/2 and \$33.00 in MCA 3/4; Key System Service and PBX Trunk Service - \$35.00 in principal zone and MCA 1/2 and \$41.00 in MCA 3/4; Analog DID per trunk - \$10.

Springfield: Single Business Lines - \$23.00 in principal zone and MCA 1 and \$29.00 in MCA 2; Key System Service and PBX Trunk Service - \$27.00 in principal zone and MCA 1 and \$33.00 in MCA 2; Analog DID per trunk - \$10.

CANCELLED

FEB 01 2001

APR 13 2001

MISSOURI  
Public Service CommissionISSUED: January 23, 2001  
MISSOURI  
Public Service Commission

EFFECTIVE: February 1, 2001

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**MISCELLANEOUS SERVICES****10.4 Number Retention**

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

**Missouri Public  
Service Commission**

REC'D JUL 07 2000

**10.5 Temporary Promotional Programs**

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

**10.5.1 Millennium/ISDN-PRI Promotion**

All Customers signing contracts for new service between July 5, 2000 and January 31, 2001 will receive decreased recurring monthly rates as specified below. All nonrecurring charges associated with these services, and with optional calling features, will be waived. In addition, all nonrecurring charges associated with ISDN-PRI services as described in Section 14 will be waived during the promotional period. Recurring ISDN-PRI rates are not included in this promotion. (CT)

This offer cannot be combined with other existing promotions. Services ordered during the promotional period are provided at the discounted promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates. Moves/changes will be at current tariffed rates. Existing customers ordering incremental (new) services will receive these decreased rates only on the incremental (new) services.

Kansas City, St. Louis and Springfield: T-1 AdvantEdge Interface - \$200.00; T-1 Analog Channels - \$20.00; Analog DID - \$100.00.

Kansas City: Single Business Lines - \$25.00 in principal zone and MCA1/2 and \$31.00 in MCA3; Key System Service - \$27.00 in principal zone and MCA1/2 and \$33.00 in MCA3; PBX Trunk Service - \$37.00 in principal zone and MCA1/2 and \$43.00 in MCA3; Analog DID per trunk - \$10.

St. Louis: Single Business Lines - \$27.00 in principal zone and MCA 1/2 and \$33.00 in MCA 3/4; Key System Service and PBX Trunk Service - \$35.00 in principal zone and MCA 1/2 and \$41.00 in MCA 3/4; Analog DID per trunk - \$10.

Springfield: Single Business Lines - \$23.00 in principal zone and MCA 1 and \$29.00 in MCA 2; Key System Service and PBX Trunk Service - \$27.00 in principal zone and MCA 1 and \$33.00 in MCA 2; Analog DID per trunk - \$10.

**CANCELLED****Missouri Public  
Service Commission**

FEB 01 2001

FILED JUL 14 2000

673 R.P. 71  
**Public Service Commission  
MISSOURI**

ISSUED: July 7, 2000

EFFECTIVE: July 14, 2000

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Millennium/ISDN-PRI Promotion

All Customers signing contracts for new service between July 5, 2000 and January 31, 2001 will receive decreased recurring monthly rates as specified below. All nonrecurring charges associated with these services will be waived. In addition, all nonrecurring charges associated with ISDN-PRI services as described in Section 14 will be waived during the promotional period. Recurring ISDN-PRI rates are not included in this promotion.

This offer cannot be combined with other existing promotions. Services ordered during the promotional period are provided at the discounted promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates. Moves/changes will be at current tariffed rates. Existing customers ordering incremental (new) services will receive these decreased rates only on the incremental (new) services.

Kansas City, St. Louis and Springfield: T-1 AdvantEdge Interface - \$200.00; T-1 Analog Channels - \$20.00; Analog DID - \$100.00.

Kansas City: Single Business Lines - \$25.00 in principal zone and MCA1/2 and \$31.00 in MCA3; Key System Service - \$27.00 in principal zone and MCA1/2 and \$33.00 in MCA3; PBX Trunk Service - \$37.00 in principal zone and MCA1/2 and \$43.00 in MCA3; Analog DID per trunk - \$10.

St. Louis: Single Business Lines - \$27.00 in principal zone and MCA 1/2 and \$33.00 in MCA 3/4; Key System Service and PBX Trunk Service - \$35.00 in principal zone and MCA 1/2 and \$41.00 in MCA 3/4; Analog DID per trunk - \$10.

Springfield: Single Business Lines - \$23.00 in principal zone and MCA 1 and \$29.00 in MCA 2; Key System Service and PBX Trunk Service - \$27.00 in principal zone and MCA 1 and \$33.00 in MCA 2; Analog DID per trunk - \$10.

**CANCELLED**

JUL 14 2000

By *5th RS# 11*  
Public Service Commission  
MISSOURI**Missouri Public  
Service Commission**

FILED JUL 05 2000

ISSUED: June 27, 2000

EFFECTIVE: July 5, 2000

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

**Missouri Public  
Service Commission**10.4 Number Retention

REC'D APR 05 2000

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

(C)

10.5.1 New Customer Promotion

Customers ordering Business Telephone Features in Section 6, Millennium services in Section 12 or ISDN-PRI services in Section 14 of this tariff on or before June 30, 2000 will have all associated non-recurring charges waived.

In addition, customers ordering Key System Service or PBX Trunk Service from Section 12 will receive a 5% monthly recurring charge discount on lines or trunks with a 2-year contract. Customers ordering Key System Service or PBX Trunk Service will receive a 10% monthly recurring charge discount on lines or trunks with a 3-year contract.

This offer cannot be combined with other promotions. Services ordered during the promotional period are provided at the promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates.

10.5.2 Existing Customer Promotion

Existing Gabriel local service customers ordering additional Single Business Lines, Key System Service, PBX Trunk Service, or T-1 AdvantEdge Millennium services listed in Section 12 of this tariff on or before June 30, 2000 will receive a 25% discount on line/trunk monthly recurring charges.

This offer cannot be combined with other promotions. Services added during the promotional period are provided at the promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates.

(C)

**CANCELLED****Missouri Public  
Service Commission**

JUL 05 2000  
By 4th RP71  
Public Service Commission  
MISSOURI

FILED APR 12 2000

ISSUED: April 5, 2000

EFFECTIVE: April 12, 2000

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

Missouri Public  
Service Commission10.4 Number Retention

SEP 21 1999

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Special Promotion

A special promotion will be offered to customers in Kansas City, St. Louis, and Springfield for service ordered between September 6, 1999 through October 31, 1999. The rates described below apply for the duration of the contract.

Business customers who order any lines or trunks from Section 5 of this tariff will receive the special promotional rate of \$40 per month per line/trunk. Standard line/trunk features, as specified in Section 5, are included in the rate.

Associated nonrecurring charges are waived. Customers will receive a special toll rate of \$.055 for outbound toll and \$.075 for inbound toll. The monthly recurring charge for 800 numbers is waived. Monthly recurring and nonrecurring charges are waived for other vertical features, as listed in Section 6. DID is available for \$.20 per number, with no installation charge.

To qualify for the promotion, customers must have at least \$250 in monthly recurring charges (local service and long distance) and have at least 6 lines/trunks. This offer cannot be combined with any other promotional rates currently in effect. Current customers of Gabriel are not eligible.

10.5.2 Travel Card Promotion

Customers ordering service under the Special Promotion described above in 10.5.1 are eligible for special travel card rates over the life of their service contract. Special Promotion customers will pay \$.25 per minute for travel card calls. The per use charge is \$.25.

(AT)

(AT)

CANCELLED

APR 12 2000

by 312 RS 71  
Public Service Commission

Missouri

ISSUED: September 24, 1999

EFFECTIVE: October 1, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Missouri Public  
Service Commission

FILED OCT 31 1999

MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

REC'D AUG 30 1999

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 Special Promotion

A special promotion will be offered to customers in Kansas City, St. Louis, and Springfield for service ordered between September 6, 1999 through October 31, 1999. The rates described below apply for the duration of the contract.

Business customers who order any lines or trunks from Section 5 of this tariff will receive the special promotional rate of \$40 per month per line/trunk. Standard line/trunk features, as specified in Section 5, are included in the rate.

Associated nonrecurring charges are waived. Customers will receive a special toll rate of \$.055 for outbound toll and \$.075 for inbound toll. The monthly recurring charge for 800 numbers is waived. Monthly recurring and nonrecurring charges are waived for other vertical features, as listed in Section 6. DID is available for \$.20 per number, with no installation charge.

To qualify for the promotion, customers must have at least \$250 in monthly recurring charges (local service and long distance) and have at least 6 lines/trunks. This offer cannot be combined with any other promotional rates currently in effect. Current customers of Gabriel are not eligible.

(AT)

(AT)

CANCELLED

OCT 01 1999

By 2 RS #71  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED SEP 06 1999

ISSUED: August 30, 1999

EFFECTIVE: September 6, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

10.4 Number Retention

REC'D MAR 22 1999

The following charge applies whenever a customer requests to retain a telephone number.

|  | <u>Non-Recurring Charge</u> |
|--|-----------------------------|
| Number retention, per telephone number | \$5.00                      |

10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

CANCELLED

SEP 06 1999

By *LSRS# 71*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

99-173  
FILED MAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017



**MISCELLANEOUS SERVICES**

10.5 Temporary Promotional Programs (Cont'd)

10.5.2 FLEXlinx Introductory Promotion

(AT)

Customers who order FLEXlinx between July 1, 2004 and August 31, 2004 will receive their 13<sup>th</sup> month of service free. The 13<sup>th</sup> month free will be given via a service credit on the invoice equal to the applicable monthly recurring charges on the original contract. Taxes and surcharges are excluded. Extra long distance minutes are not included. This promotion is void if the customer breaches any terms of the original contract during the first thirteen months. The free month is not redeemable for cash.

(AT)

10.5.3 Reserved for future use

(RT)

(RT)

ISSUED: June 7, 2004

EFFECTIVE: July 1, 2004

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission  
TN-2010-0296; YC-2010-0626

By: Edward J. Cadieux, Chief Regulatory Counsel  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**Filed**  
Missouri Public  
Service Commission

MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

10.5 Temporary Promotional Programs (Cont'd)

REC'D MAR 04 2003

10.5.2 Reserved for future use.

(RT)

(RT)

CANCELLED

JUL 01 2004  
By *ATH 12571.01*  
Public Service Commission  
MISSOURI

10.5.3 Existing Customer Buy 1, Get 1 Free Line Promotion

Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders between March 5, 2003 and April 30, 2003. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible.

(CT)

(CT)

Missouri Public  
Service Commission

FILED MAR 12 2003

ISSUED: March 5, 2003

EFFECTIVE: March 12, 2003

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

MISCELLANEOUS SERVICES

**Missouri Public**

10.5 Temporary Promotional Programs (Cont'd)

REC'D OCT 28 2002

10.5.2 Select Feature Package Promotion

**Service Commission**

Customers will receive a free Select Feature Package for each Select Feature Package ordered during the promotional period. Both the nonrecurring installation charge and the monthly recurring charges will be waived on the free Select Feature Package(s). This promotion runs between November 11, 2002 and December 31, 2002 and can be combined with other promotions. New customers and existing customers ordering new Select Feature Package(s) on lines or Voice T-1 Value Plans are eligible.

(AT)

(AT)

**CANCELLED**

MAR 12 2003  
By 84HRS 71.01  
Missouri Public Service Commission  
MISSOURI

10.5.3 Existing Customer Buy 1, Get 1 Free Line Promotion

Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders between November 11, 2002 and December 31, 2002. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible.

(CT)

(CT)

ISSUED: November 4, 2002

EFFECTIVE: November 11, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**Missouri Public  
Service Commission**

**FILED NOV 11 2002**

MISCELLANEOUS SERVICES

Missouri Public

10.5 Temporary Promotional Programs (Cont'd)

REC'D SEP 05 2002 (RT)

10.5.2

Service Commission

10.5.3 Existing Customer Buy 1, Get 1 Free Line Promotion

(RT)

(CT)

Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders between September 16, 2002 and November 30, 2002. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible.

(CT)

**CANCELLED**

NOV 11 2002  
By JHRS 71.01  
Public Service Commission  
MISSOURI

Missouri Public

FILED SEP 16 2002

Service Commission

ISSUED: September 9, 2002

EFFECTIVE: September 16, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

Missouri Public

10.5 Temporary Promotional Programs (Cont'd)

REC'D DEC 03 2001

10.5.2 Volume and Term Installation Charge Waivers

Service Commission

New customers who order ISDN-PRI or Voice T-1 Value Plan, or a minimum of twenty-four Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will receive a waiver of the non-recurring installation charges. Existing customers who order incremental lines, so that their total lines number 24 or more, will receive the waiver on the new lines. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

Any new customer signing a three-year contract for ISDN-PRI, Voice T-1 Value Plan, Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will have the non-recurring installation charges waived. In addition, existing three-year contract customers who add qualifying services for a three-year term will have the installation charges waived for the new services. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

10.5.3 Existing Customer Buy 1, Get 1 Free Line Promotion

(AT)

Existing customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, Broadband Bundle Line, or Central Office Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). There is no limit on the number of free lines/trunks. The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, taxes and surcharges on the free line(s).

To be eligible, customers must place their orders between December 10, 2001 and February 15, 2002. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible

(AT)

CANCELLED

SEP 16 2002  
LAWRS 71.01  
Public Service Commission  
MISSOURI

Missouri Public

FILED DEC 10 2001

Service Commission

ISSUED: December 4, 2001

EFFECTIVE: December 10, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

MISCELLANEOUS SERVICES

Missouri Public

REC'D NOV 15 2001

10.5 Temporary Promotional Programs (Cont'd)

10.5.2 Volume and Term Installation Charge Waivers

Service Commission (CT)

New customers who order ISDN-PRI or Voice T-1 Value Plan, or a minimum of twenty-four Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will receive a waiver of the non-recurring installation charges. Existing customers who order incremental lines, so that their total lines number 24 or more, will receive the waiver on the new lines. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

Any new customer signing a three-year contract for ISDN-PRI, Voice T-1 Value Plan, Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will have the non-recurring installation charges waived. In addition, existing three-year contract customers who add qualifying services for a three-year term will have the installation charges waived for the new services. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

(CT)

CANCELLED  
DEC 10 2001  
By *ShRP* 71.01  
Public Service Commission  
MISSOURI

Missouri Public

FILED NOV 23 2001

Service Commission

ISSUED: November 16, 2001

EFFECTIVE: November 23, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

Missouri Public

REC'D JUL 13 2001

10.5 Temporary Promotional Programs (Cont'd)10.5.3 "Free Month" PromotionService Commission  
(CT)

Customers signing new service contracts between July 23 and September 14, 2001 will receive a "free month" of service credit for each year of the applicable contract term. Customers will receive their free month after they have fulfilled their initial contract term, in the following manner:

- Customers signing a one-year contract receive the 13<sup>th</sup> month free.
- Customers signing a two-year contract receive the 13<sup>th</sup> and 25<sup>th</sup> months free.
- Customers signing a three-year contract receive the 13<sup>th</sup>, 25<sup>th</sup>, and 37<sup>th</sup> months free.

To qualify, the contract must include NuVox local service, long distance service on all lines, Internet service, and two other services. Customers can choose among Direct Inward Dialing, Select Feature Package and a variety of nonregulated NuVox services for their two additional services. Customers must keep all services for the entire contract term to receive the free month.

The dollar amount of the free service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before September 14. Eligible services include regulated voice services (Single Business Lines, Key System Service, PBX Trunk Service, T-1 AdvantEdge PBX Service, and ISDN-PRI.) and Internet. Ancillary services (long distance, calling card, calling features), taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain its free month's service. Current customers, including those adding incremental products, are not eligible for this promotion.

(CT)

(RT)

(RT)

**CANCELLED**  
NOV 23 2001  
By 444R P71.01  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUL 23 2001

Service Commission

ISSUED: July 16, 2001

EFFECTIVE: July 23, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

Missouri Public  
Service Commission10.5 Temporary Promotional Programs (Cont'd)

REC'D MAY 17 2001

## 10.5.2 "Free Select Feature Package" Promotion

Existing NuVox customers who order two new Single Business Lines or Key System Lines through July 13, 2001 can order a Select Feature Package at no additional cost. The nonrecurring charge associated with Select Feature Package will be waived and the monthly recurring charge will be waived for the life of the contract. Customers can receive more than one free Select Feature Package, depending on the number of lines ordered. This offer can be combined with other existing promotions.

10.5.3 Service Rebate Voucher Promotion:

New customers and existing customers signing new term contracts between May 24, 2001 and July 13, 2001 will receive credit vouchers which can be redeemed in designated months. Customers signing 2 year contracts will receive two vouchers, each valued at \$300.00, and redeemable in the 6<sup>th</sup> and 18<sup>th</sup> month of the contract. Customers signing 3-year contracts will receive three vouchers, each valued at \$500, and redeemable in the 6<sup>th</sup>, 18<sup>th</sup> and 30<sup>th</sup> months of the contract. Vouchers will be mailed to customers approximately 60 to 90 days after the contract is signed. The vouchers will be applied to the customer's monthly recurring charges. To be eligible, customers must order a minimum of 10 lines or trunks and Nuvox Internet service. Customer must remit the original voucher received from NuVox. This offer is not transferrable. This offer can be combined with other NuVox promotions noted below only through May 29, 2001.

10.5.4 Free Line Promotion:

New customers who order 7 flat-rated Single Business Lines or Key System Service Lines and NuVox Internet service (per location) between May 24, 2001 and July 13, 2001 will receive one additional line free. Nonrecurring charges will be waived and the monthly recurring charges will be waived for the life of the contract for the free line. Customers are responsible for calling feature charges, End User Common Line charges, taxes and other surcharges or services on the free line(s). Customers can receive more than one free line by ordering additional lines in 7 line increments. This offer can be combined with other noted NuVox promotions only through May 29, 2001.

10.5.5 DID Promotion:

New T-1 AdvantEdge PBX Service customers who order service between May 24, 2001 and July 13, 2001 can receive special DID service rates for the life of their contracts, as follows:  
1 year contract - \$75.00 per month per T-1; 2 year contract - \$50.00 per month per T-1; 3 year contract - \$20.00 per month per T-1. Nonrecurring and DID number charges are not included. This offer can be combined with other NuVox promotions above only through May 29, 2001.

CANCELLED

Missouri Public  
Service CommissionJUL 23 2001  
319 RP 71.01  
Public Service Commission  
MISSOURI

FILED MAY 24 2001

ISSUED: May 17, 2001

EFFECTIVE: May 24, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017



MISCELLANEOUS SERVICES

Missouri Public

10.5 Temporary Promotional Programs (Cont'd)

REC'D MAY 07 2001

10.5.2 "Free Select Feature Package" Promotion

Service Commission

Existing NuVox customers who order two new Single Business Lines or Key System Lines through July 13, 2001 can order a Select Feature Package at no additional cost. The nonrecurring charge associated with Select Feature Package will be waived and the monthly recurring charge will be waived for the life of the contract. Customers can receive more than one free Select Feature Package, depending on the number of lines ordered. This offer can be combined with other existing promotions.

(CT)

(CT)

CANCELLED

MAY 24 2001  
LJ 2114 RP 71.01  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 14 2001

Service Commission

ISSUED: May 7, 2001

EFFECTIVE: May 14, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

**RECEIVED**

(AT)

10.5 Temporary Promotional Programs (Cont'd)

MAR 02 2001

## 10.5.2 "Free Month" Promotion

**MISSOURI  
Public Service Commission**

New customers who sign service contracts on or before April 5, 2001 will receive a "free month" of service credit in the month subsequent to each year of the applicable contract term.

Customers will receive their free month's service credit as follows:

- Customers signing a one-year contract receive the 13<sup>th</sup> month free.
- Customers signing a two-year contract receive the 13<sup>th</sup> and 25<sup>th</sup> months free.
- Customers signing a three-year contract receive the 13<sup>th</sup>, 25<sup>th</sup> and 37<sup>th</sup> months free.

To qualify, the service contract must include local and Internet service and be facilities-based. The dollar amount of the free month service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before April 5, 2001. Eligible services include various regulated services and Internet and other non-regulated services. Regulated services covered by the promotion are: Single Business Lines, Key System Service, Select Feature Package, calling features, PBX Trunk Service, T-1 AdvantEdge PBX Service, DID, DNIS, and ISDN-PRI.

Long distance, calling card, resold voice/data services, taxes, and surcharges are not subject to the promotion.

Only one "Free Month" promotion can apply per account. This promotion may be combined with other promotions. Customers will remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain its free month's service. The applicable free month's service credit will not exceed the customer's bill for service in 13<sup>th</sup>, 25<sup>th</sup> and 37<sup>th</sup> month, respectively. Current customers, including those adding incremental products, are not eligible for this promotion.

(AT)

**CANCELLED**

MAY 14 2001  
By 1st R P 71.01  
Public Service Commission  
MISSOURI

**FILED**

MAR 09 2001

**MISSOURI  
Public Service Commission**

ISSUED: March 2, 2001

EFFECTIVE: March 9, 2001

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**MISCELLANEOUS SERVICES****10.5 Temporary Promotional Programs (Continued)****10.5.4 "Free Month" Promotion for New Customers**

Customers who place new service orders between November 11, 2002 and December 31, 2002 for Bundled services will receive a "free month" of service credit in the first full month following the end of each year of service.

To qualify, customers must order Bundled services with 8 or more lines, long distance service on all lines, and qualifying Internet service. The dollar amount of the free service credit is the fixed monthly recurring charges for the Bundled service. The amount will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer at the time of original order. Customers must keep all services initially installed to receive the free month.

Other ancillary services, long distance usage in excess of the Broadband Bundle Plus 100 minutes per line, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain its free month's service.

**10.5.5 Long Distance Promotion for Existing Customers**

Existing customers who renew their service agreement and subscribe to NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.05/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter. Customers must order between December 17, 2002 and March 31, 2003.

(AT)

(AT)

ISSUED: December 10, 2002

EFFECTIVE: December 17, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission  
TN-2010-0296; YC-2010-0626

**Filed**  
Missouri Public  
Service Commission

MISCELLANEOUS SERVICES

Missouri Public

10.5 Temporary Promotional Programs (Continued)

REC'D OCT 28 2002

10.5.4 "Free Month" Promotion for New Customers

Service Commission

Customers who place new service orders between November 11, 2002 and December 31, 2002 for Bundled services will receive a "free month" of service credit in the first full month following the end of each year of service. (CT)

To qualify, customers must order Bundled services with 8 or more lines, long distance service on all lines, and qualifying Internet service. The dollar amount of the free service credit is the fixed monthly recurring charges for the Bundled service. The amount will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer at the time of original order. Customers must keep all services initially installed to receive the free month.

Other ancillary services, long distance usage in excess of the Broadband Bundle Plus 100 minutes per line, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain its free month's service. (CT)

(RT)

(RT)

**CANCELLED**

DEC 17 2002

By *3rd RS 71.02*  
Public Service Commission  
MISSOURI

ISSUED: November 4, 2002

EFFECTIVE: November 11, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Missouri Public  
Service Commission

FILED NOV 11 2002

## MISCELLANEOUS SERVICES

Missouri Public

REC'D FEB 14 2002

Service Commission

10.5 Temporary Promotional Programs (Continued)10.5.4 "Free Month" Promotion for New Customers

New customers ordering service by March 1, 2002 will receive a "free month" of service credit at the end of their contract term. To qualify, customers must subscribe to NuVox local service, long distance service on all lines, Internet service, and two other services. Customers can choose among Direct Inward Dialing, Select Feature Package, Call Transfer Disconnect, and a variety of nonregulated NuVox services for their two additional services. Customers must keep all services initially ordered to receive the free month. This offer applies only to contract terms of 1 year or less.

The dollar amount of the free service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before March 1, 2002. Eligible services include regulated voice services (Single Business Lines, Key System Service, PBX Trunk Service, T-1 AdvantEdge PBX Service, and ISDN-PRI), Internet, and Dedicated Data Services. Ancillary services (long distance, calling card, calling features), other nonregulated services, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain the free month's service. Current customers, including those adding incremental products, are not eligible for this promotion

10.5.5 T-1 Value Package Promotion

New customers who order the Voice T-1 Value Plan between February 22, 2002 and June 14, 2002 will receive a waiver of the non-recurring installation charges and the monthly recurring charges associated with all Business Calling Features. Existing T-1 Value Package customers who renew their service agreements will also receive the waiver of nonrecurring and monthly recurring charges on Calling Features. This offer can be combined with other promotions.

(AT)

(AT)

CANCELLED

NOV 11 2002  
2nd RS 71.02  
Public Service Commission  
MISSOURI

Missouri Public

FILED FEB 22 2002

Service Commission

ISSUED: February 15, 2002

EFFECTIVE: February 22, 2002

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

**Missouri Public  
Service Commission** (AT)10.5 Temporary Promotional Programs (Continued)

REC'D DEC 21 2001

10.5.4 "Free Month" Promotion for New Customers

New customers ordering service by March 1, 2002 will receive a "free month" of service credit at the end of the term of their service agreement. To qualify, customers must subscribe to NuVox local service, long distance service on all lines, Internet service, and two other services. Customers can choose among Direct Inward Dialing, Select Feature Package, Call Transfer Disconnect, and a variety of nonregulated NuVox services for their two additional services. Customers must keep all services initially ordered to receive the free month. This offer applies only to service agreements with a term of no more than 1 year.

The dollar amount of the free service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before March 1, 2002. Eligible services include regulated voice services (Single Business Lines, Key System Service, PBX Trunk Service, T-1 AdvantEdge PBX Service, and ISDN-PRI), Internet, and Dedicated Data Services. Ancillary services (long distance, calling card, calling features), other nonregulated services, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain the free month's service. Current customers, including those adding incremental products, are not eligible for this promotion

(AT)

**CANCELLED**FEB 22 2002  
By 157 R P 71.02  
Public Service Commission  
MISSOURI**Missouri Public**

FILED DEC 28 2001

**Service Commission**

ISSUED: December 21, 2001

EFFECTIVE: December 28, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

**MISCELLANEOUS SERVICES****10.6 Non-Standard Access Line****10.6.1 Description:**

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

**10.6.2 Standard Features:**

Touch-tone

**10.6.3 Availability:** Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.**10.6.4 Rates:****St. Louis/Kansas City Rates – Obsolete<sup>(4)</sup>**

|  | <b>Non-Recurring<sup>(1)</sup></b> | <b>Monthly Rate<sup>(2)</sup></b> |      |
|--|------------------------------------|-----------------------------------|------|
| <b>Non-Standard Access Line</b>          |                                    |                                   |      |
| Flat Rate - Principle Zone; MCA-1; MCA-2 | \$55.00                            | \$39.87                           | (CR) |
| Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>  | \$55.00                            | \$24.93                           | (CR) |

**Springfield Rates– Obsolete<sup>(4)</sup>**

|                                   | <b>Non-Recurring<sup>(1)</sup></b> | <b>Monthly Rate</b> |      |
|-----------------------------------|------------------------------------|---------------------|------|
| <b>Non-Standard Access Line</b>   |                                    |                     |      |
| Flat Rate - Principle Zone; MCA-1 | \$55.00                            | \$30.21             | (CR) |
| Flat Rate - MCA-2                 | \$55.00                            | \$18.19             | (CR) |

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

<sup>(4)</sup> This rate is obsolete and available only for existing Non-Standard Access Line contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006

CANCELLED  
May 27, 2010  
Missouri Public  
Service Commission  
TN-2010-0296; YC-2010-0626

By: Edward J. Cadieux, Senior Regulatory Counsel  
16090 Swingley Ridge Road, Suite 450  
Chesterfield, MO 63017

**Filed**  
Missouri Public  
Service Commission

## MISCELLANEOUS SERVICES

**CANCELLED**

February 1, 2006

10.6 Non-Standard Access Line**MISSOURI PUBLIC  
SERVICE COMMISSION**10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

10.6.2 Standard Features:

Touch-tone

10.6.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

10.6.4 Rates:St. Louis/Kansas City Rates – **Obsolete**<sup>(4)</sup>

|  | Non-Recurring <sup>(1)</sup> | Monthly Rate <sup>(2)</sup> |      |
|--|------------------------------|-----------------------------|------|
| <b>Non-Standard Access Line</b>          |                              |                             |      |
| Flat Rate - Principle Zone; MCA-1; MCA-2 | \$55.00                      | \$38.80                     | (CR) |
| Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>  | \$55.00                      | \$24.26                     | (CR) |

Springfield Rates– **Obsolete**<sup>(4)</sup>

|                                   | Non-Recurring <sup>(1)</sup> | Monthly Rate |      |
|-----------------------------------|------------------------------|--------------|------|
| <b>Non-Standard Access Line</b>   |                              |              |      |
| Flat Rate - Principle Zone; MCA-1 | \$55.00                      | \$29.40      | (CR) |
| Flat Rate - MCA-2                 | \$55.00                      | \$17.70      | (CR) |

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

<sup>(4)</sup> This rate is obsolete and available only for existing Non-Standard Access Line contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.



## MISCELLANEOUS SERVICES

REC'D JUN 27 2001

(AT)  
(AT)10.6 Non-Standard Access Line

Service Commission

10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

10.6.2 Standard Features:

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10.6.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

10.6.4 Rates:St. Louis/Kansas City Rates – Obsolete<sup>(4)</sup>

(AT)

|  | Non-Recurring <sup>(1)</sup> | Monthly Rate <sup>(2)</sup> |
|--|------------------------------|-----------------------------|
| <b>Non-Standard Access Line</b>          |                              |                             |
| Flat Rate - Principle Zone; MCA-1; MCA-2 | \$55.00                      | \$36.95                     |
| Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>  | \$55.00                      | \$23.10                     |

Springfield Rates – Obsolete<sup>(4)</sup>

(AT)

|                                   | Non-Recurring <sup>(1)</sup> | Monthly Rate |
|-----------------------------------|------------------------------|--------------|
| <b>Non-Standard Access Line</b>   |                              |              |
| Flat Rate - Principle Zone; MCA-1 | \$55.00                      | \$28.00      |
| Flat Rate - MCA-2                 | \$55.00                      | \$16.85      |

Missouri Public

FILED JUL 30 2001

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

<sup>(4)</sup> This rate is obsolete and available only for existing Non-Standard Access Line contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

Service Commission

(AT)

ISSUED: June 29, 2001

EFFECTIVE: July 30, 2001

By: G. Michael Cassity, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

## MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

REC'D SEP 07 1999

10.6 Non-Standard Access Line10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

(AT)

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10.6.4 Rates:

## St. Louis/Kansas City Rates:

|  | Non-Recurring <sup>(1)</sup> | Monthly Rate <sup>(2)</sup> |
|--|------------------------------|-----------------------------|
| <b>Non-Standard Access Line</b>          |                              |                             |
| Flat Rate - Principle Zone; MCA-1; MCA-2 | \$55.00                      | \$36.95                     |
| Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>  | \$55.00                      | \$23.10                     |

## Springfield Rates:

|                                   | Non-Recurring <sup>(1)</sup> | Monthly Rate |
|-----------------------------------|------------------------------|--------------|
| <b>Non-Standard Access Line</b>   |                              |              |
| Flat Rate - Principle Zone; MCA-1 | \$55.00                      | \$28.00      |
| Flat Rate - MCA-2                 | \$55.00                      | \$16.85      |

JUL 30 2001

By 2ND RP72  
Public Service Commission  
MISSOURI

FILED OCT 07 1999

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

## MISCELLANEOUS SERVICES

Missouri Public  
Service Commission

REC'D MAR 22 1999

10.6 Non-Standard Access Line10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems.

10.6.2 Standard Features:

Touch-tone

10.6.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

10.6.4 Rates:

St. Louis/Kansas City Rates:

|  | Non-Recurring <sup>(1)</sup> | Monthly Rate <sup>(2)</sup> |
|--|------------------------------|-----------------------------|
| <b>Non-Standard Access Line</b>          |                              |                             |
| Flat Rate - Principle Zone; MCA-1; MCA-2 | \$55.00                      | \$36.95                     |
| Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>  | \$55.00                      | \$23.10                     |

Springfield Rates:

|                                   | Non-Recurring <sup>(1)</sup> | Monthly Rate |
|-----------------------------------|------------------------------|--------------|
| <b>Non-Standard Access Line</b>   |                              |              |
| Flat Rate - Principle Zone; MCA-1 | \$55.00                      | \$28.00      |
| Flat Rate - MCA-2                 | \$55.00                      | \$16.85      |

**CANCELLED**

**OCT 07 1999**

By *1 R S # 72*  
Public Service Commission  
**MISSOURI**

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

Missouri Public  
Service Commission99-173  
FILED MAY 06 1999