

BPS TELEPHONE COMPANY

PSC Mo. No. 1
Section 1
1st Revised Title Sheet 1.1
Replaces Original Title Sheet 1.1

GENERAL AND LOCAL EXCHANGE TARIFF

The following statutory and rule provisions do not apply to the Company as they have been waived pursuant to §392.420 RSMo.: (T)

A. Statutes

392.210.2 Accounting requirements (system of accounts)	(N)
392.240.1 Reasonableness of rates	(N)
392.270 Accounting requirements (valuation of property)	(N)
392.280 Accounting requirements (depreciation/accounts)	(T)
392.290 Issuance of Stocks, Bonds and Other Indebtedness	(T)
392.300 Transfer of Property	
392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness	
392.320 Certificate of Approval for Dividends	
392.330 Accounting for Disposition of Proceeds	
392.340 Reorganization	

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BPS Telephone Company
P.O. Box 550, 120 Stewart Street
Bernie, MO 63822-0550

GENERAL AND LOCAL EXCHANGE TARIFF

B. Rules

- 4 CSR 240-3.520 Applications to sell or transfer assets
- 4 CSR 240-3.525 Applications to merge or consolidate
- 4 CSR 240-3.530 Applications to issue stocks, obtain loans
- 4 CSR 240-3.535 Applications to acquire stock
- 4 CSR 240-3.545(8)(C) Listing of Waivers in Tariff
- 4 CSR 240-3.550 Telco Records and Reports (except (5)(B), (D) and (E))
- 4 CSR 240-3.555 Residential Customer Inquiries
- 4 CSR 240-3.560 Procedure for Ceasing Operations
- 4 CSR 240-10.020 Depreciation Records
- 4 CSR 240-30.020 Residential Telephone Underground Systems
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.010 General Provisions
- 4 CSR 240-32.040 Metering, Inspections and Tests
- 4 CSR 240-32.050 Customer Services
- 4 CSR 240-32.060 Engineering and Maintenance (M)
- 4 CSR 240-32.070 Quality of Service (M)
- 4 CSR 240-32.080 Service objectives and surveillance levels
- 4 CSR 240-32.090 Connection of equipment and Inside Wiring
- 4 CSR 240-32.100 Provision of Basic Local and Interexchange Services
- 4 CSR 240-32.130-170 Prepaid Calling Cards (except 32.140 and 32.150(1))
- 4 CSR 240-32.180-190 Caller ID blocking requirements
- 4 CSR 240-33.010 Service and Billing Practice General Provisions
- 4 CSR 240-33.040 Billing and Payment standards
- 4 CSR 240-33.045 Clear identification and placement of charges on bills (M)
- 4 CSR 240-33.050 Deposits
- 4 CSR 240-33.060 Residential Customer Inquiries
- 4 CSR 240-33.070 Discontinuance of service
- 4 CSR 240-33.080 Disputes by Residential Customers
- 4 CSR 240-33.090 Settlement agreements with residential customers
- 4 CSR 240-33.130 Operator service requirements
- 4 CSR 240-33.140 Payphone requirements (except (2))
- 4 CSR 240-33.150 "Anti-slamming" requirements
- 4 CSR 240-33.160 Customer Proprietary Network Information

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LOCAL EXCHANGE SERVICE

3. Schedules of Local Exchange Monthly Rates⁽¹⁾

The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).

Class and Grade Of Service	GSEC	All Exchanges	(D)
Business Service:			
One-Party	B1	\$18.00	(I)
PBX Trunk	PBX TK	20.00	
Key Line	BKSL	20.00	
Semi-Public	SP	20.00	(I)
Customer Owned	COPT	N/C	(T)
Pay Tel Svc			
Residence Service:			
One-Party	R1	14.00	(I)
Key Line	R1	14.00	(I)

The above local exchange rates are exclusive of any license, occupational, franchise or similar charge levied by any local, county, state or federal taxing authority as well as any mandatory surcharge imposed by any state or federal regulatory agency. Such taxes and surcharges will be shown as a separate item on the subscriber's bill.

1) Local Exchange Access Line Monthly Rates include Touch Calling, Call Transfer, Speed Calling (8) and Automatic Call Back features at no charge. Line Hunting Service is available at no additional monthly charge. However, appropriate services charges apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESVERTICAL SERVICES

B. Feature Descriptions (Cont'd)

9. Customer Originated Trace - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that BPS shall not be liable for damages due to an inability to trace the calls(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered.

(T)

10. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESVERTICAL SERVICES

D. Rates and Charges (Cont'd)

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
7) Reserved for Future Use			
8) Call Forwarding Busy Line/No Answer	\$3.00	\$3.00	
9) Customer Originated Trace	NC	NC	(R)
10) Call Waiting**	\$3.75	\$3.30	
11) Calling Number Identification	\$10.00	\$7.00	
12) Calling Number Delivery	\$5.00	\$5.00	

** Cancel Call Waiting is included as part of the Call Waiting rate.

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D. Rates and Charges (Cont'd)

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
13) Per Call Blocking Per call or per line		
14) Calling Party Identity	\$7.00	\$7.00
15) Distinctive Ringing	\$6.00	\$6.00
a. With any PAK	\$3.00	\$3.00
16) Selective Call Acceptance	NC	NC
17) Selecting Call Forwarding	\$3.00	\$2.00

(R)

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CUSTOM CALLING SERVICESVERTICAL SERVICES

D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
18) Reserved for Future Use			
19) Speed Calling			
a. 8 Numbers	N/C	N/C	
b. 30 Numbers	N/C	N/C	(R)
20) Three-Way Calling	3.75	3.30	
21) Distinctive Ringing/Call Waiting	4.00	3.00	
22) Warm Line	1.00	1.00	

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CUSTOM CALLING SERVICESVERTICAL SERVICES

D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a feature package, each package, per line equipped			
1)	Economy Package (Call Waiting and Call Forwarding)*	\$4.35	\$4.35	
2)	Reserved for Future Use			
3)	Vertical Service I PAK (Call Waiting, Call Forwarding, and Three-Way Calling)**	5.50	4.50	(T)
4)	Reserved for Future Use			

*Effective December 15, 1998, this feature package is limited to existing customers at their existing locations.

**Effective June 1, 2013, this feature package is limited to existing customers at their existing locations.

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CUSTOM CALLING SERVICESVERTICAL SERVICES

D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a feature package, each package, per line equipped (cont'd)			
5)	Vertical Service PAK 4400 (Call Waiting, Automatic Busy Redial And Call Blocking)*	Not Available	\$8.75	(T)
6)	Reserved for Future Use			

*Effective June 1, 2013 this feature package is limited to existing customers at existing locations.

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GENERAL AND LOCAL EXCHANGE TARIFF
PACKAGED SERVICE OFFERINGS

- A. The Packaged Service Offerings described in this section combine regulated, competitive and non-regulated services offered by the Company, into packages at a reduced price than what would be charged if the included services were to be ordered individually. The packages are available only where sufficient facilities are available to provision the full package. The internet connection speeds are estimates and are not guaranteed. The rates below do not include any required state or federal taxes or surcharges.

1. Residential – Super Highway 60*

a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 60 Minutes Interexchange Service (state or interstate)
- (3) 512K High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

b. Rates

- (1) Monthly Recurring - \$66.84
- (2) Interexchange Minutes in excess of 60 per month
\$0.15 per minute

(I)

*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

GENERAL AND LOCAL EXCHANGE TARIFF
PACKAGED SERVICE OFFERINGS

2. Residential – Mega Highway 60*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
 - (2) 60 Minutes Interexchange Service (state or interstate)
 - (3) 1.5M High Speed Internet
 - (4) Voice Mail Plus
 - (5) Caller ID Name and Number
 - (6) Inside Wire Maintenance
 - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$76.84 (I)
 - (2) Interexchange Minutes in excess of 60 per month
\$0.15 per minute
3. Residential – The BPS Bundle 100
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
 - (2) 4 Mbps High Speed Internet
 - (3) 100 minutes of Interexchange Service (state or interstate)
- b. Rates
- (1) Monthly Recurring - \$70.95 (I)
 - (2) Interexchange Minutes in excess of 100 per month
\$0.15 per minute

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GENERAL AND LOCAL EXCHANGE TARIFF
PACKAGED SERVICE OFFERINGS

4. Small Business – Super Plus Highway 100*

a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 100 Minutes Interexchange Service (state or interstate)
- (3) 512K High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

b. Rates

- (1) Monthly Recurring - \$74.79
- (2) Interexchange Minutes in excess of 100 per month
\$0.15 per minute

(I)

5. Small Business – Mega Plus Highway 100*

a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 100 Minutes Interexchange Service (state or interstate)
- (3) 1.5M High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

b. Rates

- (1) Monthly Recurring - \$84.79
- (2) Interexchange Minutes in excess of 100 per month
\$0.15 per minute

(I)

6. Small Business – The BPS Bundle – 200

a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 200 Minutes Interexchange Service (state or interstate)
- (3) 4 Mbps High Speed Internet

b. Rates

- (1) Monthly Recurring - \$83.95
- (2) Interexchange Minutes in excess of 200 per month
\$0.15 per minute

(I)

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