

Missouri Public
Service Commission

REC'D MAY 11 2000

MISSOURI TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold competitive local exchange telecommunications services within the State of Missouri by American Fiber Network, Inc. This tariff is on file with the Missouri Public Service Commission. Copies may be inspected, during normal business hours, at the following locations:

American Fiber Network, Inc.
9401 Indian Creek Parkway, Suite 140
Overland Park, Missouri 66210
(913) 338-2658

or

Missouri Public Service Commission

Missouri Public
Service Commission
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Issued: May 15, 2000

Issued by:

Effective: ~~May 20, 2000~~

American Fiber Network, Inc.
Robert E. Heath, Vice President
9401 Indian Creek Parkway, Suite 140
Overland Park, Missouri 66210

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WAIVER OF RULES AND REGULATIONS

Pursuant to TA-2000-305, the following statutes and rules have been waived for purposes of offering Telecommunications services as set forth herein:

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Statutes

- 392.210.2 - Uniform system of accounts
- 392.270 - Property valuation
- 392.280 - Depreciation rates
- 392.290.1 - Issuance of stocks and bonds
- 392.300.2 - Acquisition of stock
- 392.310 - Issuance of stocks and bonds
- 392.320 - Stock dividends
- 392.330 - Issuance of securities, debt, and notes
- RS Mo. Supp. 1999 - Reorganization
- 392.340

Commission Rules

- 4 CSR 240-10.020 - Income on depreciation fund investments
- 4 CSR 240-30.040 - Uniform system of accounts
- 4 CSR -240-35 - Reporting of bypass and customer-specific arrangements

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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the Tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Page No. 3 and Page No. 4 would be numbered Page No. 3.1.

Paragraph Numbering Sequence - There are eight levels of paragraph coding associated with this Tariff. Each level of coding is subservient to the next higher level:

- 2.
- 2.1
- 2.1.1
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)

Check Sheets - When a Tariff is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the pages contained in the Tariff, with a cross-reference to the current page number. When new pages are added, the check sheet is changed to reflect the revisions; all revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page, if these are the only changes made to it. The Tariff user should refer to the Check Sheet to find out if a particular page is the most current on file with the Commission.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- C To signify changed listing, rule, or condition which may affect rates or charges.
- D To signify discontinued material, including listing, rate, rule or condition.
- I To signify increase in the rate or charge.
- M To signify "material relocate without change in text or rate."
- N To signify "new" material.
- R To signify a "reduction" in rate or charge.
- T To signify a "change in text, but no change in rate or regulation."

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SERVICE AREA

This Tariff sets forth service offerings, rates, terms and conditions applicable to the furnishing of the Company's end user intrastate telecommunications services to Customers within the State of Missouri.

Customer Contact - For establishment of service, complaints and inquires regarding service and billing, or reporting or inquiring about network outages or service problems.

American Fiber Network, Inc.
9401 Indian Creek Pkwy, Suite 140
Overland Park, KS 66210
Customer Service: Toll Free 1-800-864-0583
Maintenance Toll Free: 1-800-864-0583

Commission Contact - For complaints, inquiries and matters concerning rates, terms or conditions of this Tariff.

American Fiber Network, Inc.
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Overland Park, KS 66210
Direct: (913) 338-2658
Fax: (913) 661-0538

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1.0 DEFINITIONS

The following definitions are used throughout this Tariff.

Access Lines: A telephone facility which permits access to and from both the Customer's premises and the telephone exchange or serving central office.

Advance Payment: A payment required before the start of service. It may consist of any required construction cost, all appropriate non-recurring charges, and an estimate of the first months recurring charges.

Agent: A business representative authorized by the Company, whose function is to bring about, modify, affect, accept performance of; or terminate contractual obligations between the Company and its applicants or Customers.

Applicant: A person who applies for telecommunications service. Includes persons seeking reconnection of their service after Company-initiated termination.

Application: A request made in writing for telephone service.

Authorized User: A person, firm or corporation, which is authorized by the Company to be connected to the service of the Customer or joint user.

Automatic Number Identification (ANI): Allows the automatic transmission of caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Basic Rate Area: A specific area, within which the schedule rates for local exchange service apply without exchange line mileage or without special rates in lieu of mileage.

Bit: The smallest unit of information in the binary system of notation.

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1.0 DEFINITIONS - (cont.)

CCS: One hundred call seconds or one hundred seconds of telephone conversation. One hour of traffic is equal to 36 CCS.

Call Blocking: Provides a user the ability to have their number not delivered to the called station.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Central Office: Company facilities where subscribers' lines are joined to switching equipment for connecting other subscribers to each other, locally and long distance.

Company or American Fiber Network, Inc.: The issuer of this Tariff.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Dual Tone Multi-Frequency (or DTMF): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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1.0 DEFINITIONS - (cont.)

Kbps: Kilobits per second, denotes thousands of bits per second.

GTE States District Court for the District of Columbia in Civil Action No.82-0192; or any other LATA: A Local Access and Transportation Area established pursuant to the Modification of Final Judgment entered by the geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No.4.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or (MF): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBXI key systems.

N on listed Service: Means a Customer is not listed in the published directory, but is listed in the directory assistance database.

Non-Published Service: Means a Customer is not listed in the published directory or in the directory assistance database.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and

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1.0 DEFINITIONS - (cont.)

acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

Shared Outbound Calls: Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customers LATA may be placed by dialing "10 + NXX'1 or "101XXXX"11'10XXX" plus 1 + 10-digit number.

User or End User: A Customer or any other person authorized by a Customer to use service provided under this Tariff.

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2.0 REGULATIONS

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2.1 Undertaking of the Company:

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within the State of Missouri.

The services offered herein may be used for any lawful purpose. There are no restrictions on sharing or resale of the Company's services. However, the Customer remains liable for all obligations under this Tariff even if such sharing or resale arrangements exist regardless of the Company's knowledge of these arrangements. If service is jointly ordered by more than one Customer, each is jointly and severally liable for all obligations.

The services the Company offers shall not be used for any unlawful purposes or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

Company services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of any tariff or Tariff of such other communications carriers.

The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

The services of the Company are furnished for the transmission of voice communications but may also be used for data, facsimile, signaling, metering, or other similar communications, subject to the transmission capabilities of the technologies or combination of technologies available. Service is available twenty-four hours a day, seven days a week.

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2.0 REGULATIONS - (cont.)

2.2 Shortage of Equipment or Facilities

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The Company reserves the right to limit or to allocate the use of its existing and future facilities when necessary because of a lack of facilities or due to any cause beyond the Company's control.

The furnishing of service under this Tariff is subject to the availability on a continuing basis of all facilities necessary to provide the service. Services will be provided using the Company's fiber optic and other facilities as well as facilities the Company may obtain from other carriers.

2.3 Selection of Transmission

The Company selects and/or arranges for directly or with its underlying carrier(s) the channels and/or service components and underlying network facilities used to provide service. The Company may modify or change the channels, service components and underlying Company facilities or underlying carrier at any time subject to Part 68 of the FCC's Rules and Regulations and this Tariff.

2.4 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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2.0 REGULATIONS - (cont.)

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2.5 Provision of Equipment and Facilities

The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.6 Terms and Conditions

Service is provided on the basis of a minimum term of at least one-month, 24-hours per day. For purposes of this Tariff, a month is considered to have 30 days. All calculations of dates set forth in this Tariff shall be based on calendar days, unless otherwise specified herein. This Tariff shall be interpreted and governed by the laws of the State of Missouri.

2.7 Non-routine Installation and Special Construction

2.7.1 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply.

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2.0 REGULATIONS - (cont.)

2.7 Non-routine Installation and Special Construction - (cont.)

2.7.2 Special Construction

Subject to the agreement of the Company, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction may include that construction undertaken:

- (a) where facilities are not presently available;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its service;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally utilize in the furnishing of its services;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of normal construction.

Special construction will be undertaken at the discretion of AFN consistent with budgetary responsibilities and consideration for the impact on AFN's other Customers and contractual responsibilities.

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2.8 Ownership of Facilities

Title to all facilities and equipment, and related plans and proposals, provided by the Company in furnishing service remains with the Company, its agents or contractors. Such facilities and equipment, plans and proposals shall be returned to the Company by the Customer whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.9 Government Authorization

The provision of the Company's services is subject to and contingent upon the Company obtaining and retaining all governmental authorizations that may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such Governmental authorizations. The Company shall be entitled to take, and shall have no liability for, any action necessary to bring its facilities and/or services into conformance with any requirement or request of the Federal Communications Commission or other governing entity or agency.

2.10 Rights-of-Way

Provisioning of the Company's services is subject to and contingent upon the Company's ability to obtain and maintain rights-of-way and access to private property necessary for installation of the facilities used to provide the Company's services to the Customer's service point as agreed to by the Company.

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2.11 Liability of the Company

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The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, outages, omissions, interruptions, delays, errors, or other defects, representations, failures arising out of the use of these services or failure to furnish service, whether caused by act, omission or negligence, shall be limited to extension of allowances as set forth in the section of this Tariff on Allowances for Interruptions in Service. The extension of such allowances for interruption shall be the sole remedy of the Customer or other person, and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

The Company shall not be liable for any delay or failure of performance of equipment due to causes beyond its control, including but not limited to:

acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the GTE States government, or of any other government, including state and local agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockout, work stoppages, or other labor difficulties.

The Company shall not be liable for any act, omission or defect of any entity furnishing to the Company or to the Customer services, facilities or equipment used for or with the Company's services; or for the acts or omissions of common carriers or warehousemen.

With respect to any service or facility provided by the

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Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for:

(a) any loss, destruction or damage to property of the Customer or any third party, or the death or injury of any person, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invites; and

(b) any damages or losses due to the fault or negligence of the Customer or due to the failure of malfunction of Customer-provided equipment or facilities.

The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any liability whatsoever, and for any damages caused or claimed to have been caused in any way, directly or indirectly, as a result of any such installation.

The Company is not liable for any defacement of or damage to Customer's premises resulting from the furnishing of services or equipment or the installation or removal thereof; unless such defacement or damage is caused by the willful misconduct of the Company's employees or agents.

The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss, expense, damage or liability arising from Customer's use of services involving claims for libel, slander, invasion of privacy, or infringement of copyright, patent, trade secret, or proprietary or intellectual property right of any third party arising from any act or omission by the Customer, including without limitation, the Customer's own communications or use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company.

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The Company's entire liability, if any, for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

With respect to the furnishing of Company's services to public safety answering points or municipal emergency service providers, the Company's liability, if any, will be limited to the lesser of:

a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in providing the service; or

(b) the sum of \$1,000.00.

In the event parties other than Customer, including but not limited to joint users and the Customer's Customers, shall have use of the Company's service directly or indirectly through the Customer, then the Customer agrees to forever indemnify and hold the Company harmless from and against any and all such claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to the Company's furnishing of service.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.12 Indemnification

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses; for:

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(a) any loss, destruction or damage to property of the Customer or any third party, or the death or injury of any person, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; and

(b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company.

2.13 Allowances for Interruptions in Service

A credit allowance will be given for interruptions of service, subject to the provisions of this section.

2.13.1 Credit for Service Interruptions

A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption in service is considered to exist when a circuit, service or facility is unusable.

An interruption period begins when the Customer reports a circuit, service or facility to be interrupted and releases it for testing and repair. An interruption period ends when the circuit, service or facility is operative.

If the Customer reports an interruption but declines to release the circuit, service or facility for testing and repair, no interruption period will be deemed to exist.

A credit allowance is applied on a pro rata basis, dependent on the duration of the interruption, against

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2.0 REGULATIONS - (cont.)

the monthly recurring charges payable by Customer under this Tariff, and shall be expressly indicated on the next Customer bill. Only those facilities on an interrupted portion of a circuit or service will receive a credit.

For calculating credit allowances, every month is considered to have 30 days. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any applicable monthly rates.

2.13.2 Limitations on Allowances

No credit allowance will be made for:

(a) interruptions due to the negligence of; or noncompliance with the provisions of this Tariff by, the Customer, authorized user or joint user.

(b) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

(c) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

(d) interruptions of service during a period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and

(e) interruption of service due to circumstances or causes beyond the control of Company.

2.14 Obligations of the Customer

The obligations of the Customer shall include the following:

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(a) The Customer shall be responsible for any damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer.

(b) The Customer shall provide at no charge, as specified by the Company, any personnel, equipment, space, power, heating and air conditioning needed to operate, and maintain a proper operating environment for the Company's facilities and equipment installed on the Customer's premises;

(c) If required by the Company, the Customer shall obtain, maintain, and otherwise have fully responsibility for all rights-of-way and conduit necessary for installation of the Company's facilities from the building entrance or property line to the location of the Company's equipment space on the Customer's premises. The Customer may be required to bear any costs associated with obtaining and maintaining the rights-of-way described herein, including building modification costs. The Customer shall also be responsible for complying with all applicable laws, and obtaining all required permits or other approvals related to the location and installation of the Company's facilities and equipment in the Customer's premises or within the rights-of-way for which the Customer is responsible. The Customer and the Company may mutually agree to enter into a contract under which the Company will provide some or all such non-regulated services and facilities.

(d) The Customer shall grant or obtain permission for the Company's employees or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or removing the facilities or equipment of the Company and/or inspecting the Customer-provided equipment which is connected to the Company's facilities.

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(e) The Customer shall be responsible for the provision, operation and maintenance of any Customer-provided terminal equipment connected to the Company's equipment and facilities, and for ensuring compatibility with the Company's equipment and facilities. The Customer shall be responsible for ensuring that the Customer-provided equipment shall not cause damage to the Company's equipment, facilities and wiring or injury to the Company's employees or to other persons. Upon the Company's request, the Customer will submit to the Company a complete manufacturer's specification sheet for each item of the Customer provided equipment that is or is proposed to be attached to the Company's facilities. The Company may provide, at the Customer's expense, any additional protective equipment required, in the sole opinion of the Company, to prevent damage or injury resulting from the connection by any Customer-provided equipment.

(f) The Customer warrants that the services pursuant to this Tariff are intrastate in nature.

(g) The Customer shall cooperate with the Company to plan, coordinate and undertake any actions required to maintain maximum network capability following natural or manmade disasters which affect telecommunications services.

2.15 Use of Service

2.15.1 Prohibited Uses

The Customer shall not use or allow the use of the Company's facilities or equipment installed at the Customer's premises for any purpose other than that for which the Company provides it, without the prior written consent of the Company.

2.15.2 Abuse

The abuse of Company Services is prohibited. Abuse

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includes, but is not limited to, the following activities:

(a) Using service to make calls which might reasonably be expected to frighten, torment, or harass another; or

(b) Using service in such a way that it interferes unreasonably with the use of Company services by others.

2.15.3 Fraudulent Use

The fraudulent use of; or the intended or attempted fraudulent use of service is prohibited. Fraudulent use consists of using or attempting to use service with the intent to avoid the payment, either in whole or in part, of the Tariffed charges for the service including but not limited to:

(a) Rearranging, tampering with, or making connections not authorized by this Tariff to any network components used to furnish service; or

(b) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices, or electronic devices.

2.16 Customer Equipment and Channels

2.16.1 General

A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Tariff. A Customer may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Tariff.

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2.16.2 Interconnection of Facilities

(a) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

(b) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or price lists of the other communications carriers which are applicable to such connections.

(c) Facilities furnished under this Tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this Tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.

2.16.3 Inspections

(a) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

(b) If the protective requirements for Customer-provided equipment are not being complied with,

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the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

2.17 Payments

Obligations of the Customer with regard to payments shall include:

(a) The Customer shall pay outstanding charges in full within 30 days of the invoice date. Charges normally will be invoiced in advance, with monthly recurring charges invoiced on or about the first of the month for which the charges apply. Amounts not paid within thirty (30) days after the date of the invoice are considered delinquent and are subject to Late Payment Charges pursuant to section 2.17.1 of this Tariff.

The Customer is responsible for safeguarding the service from use by unauthorized persons, and to pay all charges for use of the service by any persons whether or not authorized by the Customer, except in those instances where it has been determined that the Customer's present and former employees, agents and authorized users were not responsible for calls billed to the Customer via third party billing and the Company did not verify that the charges for the call would be accepted. The Customer is not responsible for unauthorized use of service to the extent such use is proximately caused by the Company's willful or negligent act.

(b) If required by the Company, the Customer shall make an advance payment before services are furnished,

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which advance payment will be credited to the Customer's initial bill. The Company may require such an advance payment, which may be in addition to a deposit, if the Company considers this action necessary to safeguard its interests.

(c) The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of the Company's services. The Company will itemize taxes as separate line items on the customer's bill.

(d) A \$25.00 service charge shall be imposed for any payment for which a draft is returned for insufficient funds.

(e) Any Customer who has been underbilled for services rendered will be notified by the Company upon the discovery of the underbilling. Notification will include the reason(s) that the underbilling occurred. The Customer is responsible for payment of unbilled charges for services rendered up to and including twenty-four (24) months prior to the issuance of the notification to the Customer.

2.17.1 Late Payment Charge

A Late Payment Charge of 1.50 percent (1 1/2%) will apply to each Customer bill when the previous months bill has not been paid in full, leaving an unpaid balance carried forward. The late payment charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current month's bill. The amount of the late payment penalty shall be indicated on the Customer's bill.

2.17.2 Disputed Bills

Any Customer who disputes a portion of a bill rendered for Company services shall pay the undisputed portion of the bill and provide written or oral notice to the Company

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that such unpaid amount is in dispute within thirty (30) days of receipt of the bill. If such written or oral notice is not received by the Company within thirty (30) days as indicated above, the bill statement shall be deemed to be correct and payable in full by the Customer.

(a) In the event a Customer and the Company cannot resolve the dispute to their mutual satisfaction, the Customer may contact the Public Service Commission of Missouri in accordance with the Commission's rules of procedure.

(b) Once the investigation is completed the Customer shall submit payment of any outstanding amounts deemed due, to the Company, within five (5) working days.

2.17.3 Moves Adds and Changes

Upon written request from the Customer, the Company will transfer an existing service from one location to another, change from one class of service to another, or add additional services or features to specific lines and equipment. The Company may charge the Customer a non-recurring charge for such service.

2.18 Deposits

(a) If the Customer cannot establish a satisfactory credit standing with the Company, the Customer shall make a deposit before a service is furnished or continued. Such deposit shall be held as a guarantee for the payment of charges. The Company may require such a deposit, which may be in addition to an advance payment, if the Company considers this action necessary to safeguard its interests. The deposit shall not exceed two months usage. At any time, at its option, or after twelve (12) months of service if the Customer has not been delinquent in the payment of the Company bills, the Company may return the deposit or credit it to the Customer's account. When a service is discontinued the amount of any applicable deposit will be applied to the Customer's account and any credit balance remaining will be refunded.

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(b) Interest on deposits will accrue at a rate equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, it shall with accrued interest be promptly refunded or credited against charges stated on subsequent bills.

(c) Upon termination of service, the Company shall return to the Customer the amount then on deposit plus accrued interest, less any amounts due to the Company due to the Company by the Customer for service rendered on the telephone account for which the deposit was collected.

(d) Any deposit, plus accrued interest, may be applied to the Customer's telephone account following completion of twelve months' satisfactory payment. The credit will be applied against service in the 13th and, if appropriate, subsequent months once satisfactory credit is established. Upon the Customer's request, the refund shall be made in the form of a check issued and mailed to the subscriber no longer.

2.19 Grounds for Refusal of Service

The Company may refuse to establish service if any of the following conditions exist:

(a) The applicant has an outstanding amount due for similar utility services and the applicant is unwilling to make acceptable arrangements with the utility for payment.

(b) A condition exists which in the utility's judgment is unsafe or hazardous to the applicant, the general population, or the utility's personnel, agents or facilities.

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(c) Refusal by the applicant to provide the utility with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements.

(d) The Customer is known to be in violation of the utility's Tariffs filed with the Commission.

(e) Failure of the Customer to furnish such funds, suitable facilities, and/or rights-of-way necessary to serve the Customer and which have been specified by the utility as a condition for providing service.

(f) The Applicant falsifies his/her identity for the purpose of obtaining service.

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2.20 Discontinuance of Service

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2.20.1 With Written Notice to the Customer

The Company may, upon reasonable written notice to the Customer, discontinue services for any of the following reasons:

- (a) for nonpayment of an undisputed delinquent account. Service will not be suspended or discontinued for nonpayment of a delinquent charge until AFN has notified you in writing at least ten days in advance of the suspension or discontinuance. Additionally, AFN will reasonable efforts to contact you at least 24 hours in advance prior to suspending or disconnecting your telephone service, or;
- (b) Unauthorized use of telephone utility equipment in manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- (c) Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment;
- (d) Misrepresentation of identity in obtaining telephone utility service;
- (e) Failure to post a required deposit or guarantee; or
- (f) Failure to comply with terms of a settlement agreement; or
- (g) As provided by state or federal law.

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AFN also adheres to the following rules of the Missouri Public Service Commission:

Residential service may not be discontinued by AFN for failure to pay charges not subject to the Missouri Public Service Commission's jurisdiction unless specifically authorized in AFN's tariffs approved by the Commission.

Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of AFN are not available to facilitate reconnection of service or on a day immediately preceding such day.

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated. Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the customer at least 10 days prior to the date of the proposed discontinuance. At least 24 hours preceding a discontinuance, AFN shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.

AFN Notices of Discontinuance shall contain the following information:

- A) the name and address and the telephone number of the customer;
- B) a statement of the reason for the proposed discontinuance and the cost (to the customer) for reconnection;
- C) the date after which service will be discontinued unless appropriate action is taken;
- D) how a customer may avoid the discontinuance;
- E) the customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full;
- F) the telephone number where the customer may make an inquiry;

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- G) a statement that this notice will not be effective if the charges involved are part of an unresolved dispute;
- H) a statement of the exception for medical emergency as follows.

The Company will post pone a discontinuance for at least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

2.20.2 Without Written Notice to the Customer

The Company may deny or discontinue the furnishing of any and/or all service(s) to a Customer immediately and without prior notice to the Customer and without the Customer's permission for one or more of the following reasons:

- (a) Dangerous Condition. A condition immediately dangerous or hazardous to the life, physical safety, or property exists, or it is necessary to prevent a violation of federal, state or local safety or health codes.
- (b) Ordered to Terminate Service. The Company is ordered to terminate service by any court, the Public Service Commission of Missouri, or any other duly authorized public authority.

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2.0 REGULATIONS - (cont.)

(c) Services Obtained Illegally. The services(s) was (were) obtained, diverted or used without the authorization or knowledge of the Company.

(d) Customer Unable to be Contacted. The Company has tried diligently to provide reasonable notice to the Customer, but has been unsuccessful in its attempt to contact the Customer.

(e) Misrepresentation of Identity. The Customer has misrepresented the Customer's identity for purposes of obtaining telephone service and either does not have or has an inadequate security deposit on file with the Company and has an outstanding bill exceeding one hundred dollars (\$100).

2.20.3 Upon Customer Request

The Company will, upon Customer request, discontinue or suspend services due to the Customer's:

- (a) insolvency;
- (b) assignment for the benefit of creditors;
- (c) filing for bankruptcy or reorganization; or
- (d) failure to discharge an involuntary petition in bankruptcy within the time permitted by law.

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2.0 REGULATIONS - (cont.)

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2.21 Cancellation of Service

If the Customer cancels a service order or terminates service before the completion of the term of service specified in the service order for any reason, the Customer agrees to pay to the Company all costs, fees, and expenses reasonably incurred in connection with special construction and with the term of service. In addition, the Customer may be liable for termination charges up to a maximum amount equal to the total of charges applicable for the remaining term specified in the service order.

2.22 Termination of Service

(a) After the expiration of the initial contract period and if no new contract period is agreed upon, in writing, by the Company and Customer, service may be terminated upon 30 days advance notice to the Company and payment of all charges due to the date of termination of the service, including charges calculated at a month-to-month rate after the expiration of the contract period.

(b) Prior to the expiration of the initial contract period, service may be terminated upon 30 days advance notice to the Company and upon payment of the termination charges hereinafter provided, in addition to all charges for the period service has been rendered.

(c) The Customer is liable for termination charges up to a maximum amount equal to the total charges applicable for the remaining contract term.

(d) The Customer may terminate service prior to the expiration of the term without liability if the Customer orders new service through the Company with a length and a minimum monthly billing commitment exceeding the original agreement. The former service will terminate on the start date of the new service.

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2.0 REGULATIONS - (cont.)

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2.23 Changes in Equipment and Services

The Company may substitute, change or rearrange any equipment, facility or system used in providing services at any time and from time to time, but shall not thereby materially decrease the technical parameters of the services provided pursuant to the Customer's service order.

The Customer shall not cause or allow any facility or equipment of the Company to be rearranged, moved, disconnected, altered or repaired without the Company's prior written consent.

Upon receipt of a written request from the Customer, the Company will add, delete or change locations or features of specific circuits and/or equipment. The Customer shall be liable for nonrecurring charges for such change. If a request for deletion of a service represents a cancellation prior to the applicable term of service, the Customer will be subject to termination charges.

2.24 Restoration of Service

A reconnection charge of \$50.00 shall be imposed on any Customer whose service has been discontinued pursuant to the provisions of Section 2.20 of this Tariff. The Company reserves the right to impose additional advance payment and/or deposit requirements on such Customers prior to restoral of service, and to refuse to restore service until all amounts due have been paid. Should the Customer request that service be restored during a period other than regular working hours, such as evenings or weekends, the Customer may be required to pay an after-hour charge for service reconnection.

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2.0 REGULATIONS - (cont.)

2.25 Assignment

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The Company may, without obtaining any further consent from the Customer, assign any of its rights, privileges or obligations under this Tariff: to any subsidiary, parent company or affiliate of the Company; pursuant to any sale or transfer of substantially all the business of the Company; or pursuant to any financing, merger or reorganization of the Company.

The Customer may, upon prior written consent of the Company, which consent shall not be unreasonably withheld, assign its rights, privileges or obligations under this Tariff: to any subsidiary, parent company or affiliate of the Customer; pursuant to any sale or transfer of substantially all the business of the Customer; or pursuant to any financing, merger or reorganization of the Customer. The Company reserves the right to terminate service if the Customer makes any assignment, transfer, or disposition of its rights, privileges or obligations under this Tariff without the consent of the Company. Any lawful successor to the Customer, or any other entity which accepts Company's service shall be obligated to pay to Company any amounts due.

2.26 License, Agency or Partnership

No license, expressed or implied, is granted by the Company to the Customer by virtue of an agreement for the furnishing of service hereunder. Neither the Customer nor any joint or authorized users shall represent or otherwise indicate to its Customers or others that the Company jointly participates in the Customer's or joint user's services. The relationship between the Company and the Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement, unless such relationship or agreement is expressly agreed to in writing by both the Company and the Customer.

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2.0 REGULATIONS - (cont.)

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2.27 Proprietary Information

Neither the Company nor the Customer or any joint or authorized user shall disclose any plans, drawings, trade secrets or other proprietary information of the other party which is made known in the course of the furnishing of service hereunder, except as may be required by law, without prior written consent.

2.28 IXC Carrier Selection.

The Company will allow the customers the choice of intralata and interlata interexchange carriers.

2.29 Reserved.

Reserved for future use.

2.30 Individual Case Basis Pricing.

Private line services will be made available to customers in a non-discriminatory manner. Rates for interexchange and local exchange dedicated access, private line, non-switched services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

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2.0 Regulations (cont.)

2.31 911 Requirements.

2.31.1 AFN, Inc. is obligated to supply the E-911 service provider in AFN's service area with accurate information necessary to update the E-911 database at the time AFN submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs.

2.31.2 At the time AFN provides basic local service to a customer by means of AFN's own cable pair, or over any other exclusively owned facility, AFN will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911.

2.31.3 AFN will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. AFN recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by AFN.

2.31.4 AFN will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310.

2.32 Operator Service Requirements.

2.32.1 AFN will not bill for incomplete calls where answer supervision is available. AFN will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) AFN's knowledge.

2.32.2 The caller and billed party, if different from the caller, will be advised that AFN is the operator service provider at the time of the initial contact.

2.32.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

2.32.4 Only tariffed rates approved by this Commission for AFN shall appear on any local exchange telephone company (LEC) billings.

2.32.5 AFN shall be listed on the LEC billing if the LEC has multi-company billing ability.

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2.0 Regulations (cont.)

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (+67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. AFN assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

2.34 Call Trace.

2.34.1 In Southwestern Bell territories, customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by AFN or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded:

- The originating telephone number
- The date and time of the call
- The date and time call trace was activated

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2.0 Regulations (cont.)

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When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact AFN for further instructions. Activation of Call Trace never authorizes AFN to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

Rate for call trace \$6.00 per successful activation.

2.34.2 In GTE territories, call trace is not available on a per call basis. If a customer wishes to have this capability, s/he must presubscribe to GTE's Call Tracing Service; a monthly recurring charge applies:

	Recurring charge
Residential	\$2.50
Business	\$3.50

There is no presubscription charge at the time of service initiation. Subscription to call tracing service after initial service installation is subject to a non-recurring charge:

	Non-recurring charge after service initiation
Residential	\$4.00
Business	\$9.00

A customer who pre-subscribes to GTE's Call Tracing Service and wishes to attempt a Call Trace must immediately after the call press *57, and hold the line. A recording will inform the customer if the trace was successful, and how to proceed by contracting 911 and/or GTE's Nuisance Call Bureau. The recording will provide the number of the Nuisance Call Bureau. Under no circumstances will the customer be provided the calling number. However the Nuisance Call Bureau will follow up with law enforcement authorities according to GTE protocol.

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Section 3 - Local Exchanges
3.1 Exchange Listings.

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Following is a list of the exchanges where the Company will be providing local exchange services:

Southwestern Bell

Adrian	Climax Springs	Herculaneum-Pevely
Advance	Creve Couer	Higbee
Agency	Deering	High Ridge
Altenburg-Frohna	DeKalb	Hillsboro
Antonia	Delta	Holcomb
Archie	DeSoto	Hornersville
Arnold	Dexter	Imperial
Argyle	Downing	Independence
Armstrong	East Prairie	Jackson
Ash Grove	East Independence	Jasper
Beaufort	Edina	Joplin
Bell City	Eldon	Kansas City Metro
Belton	Elsberry	Kennett
Benton	Essex	Kirdsville
Billings	Eureka	Kirkwood
Bismarck	Excelsior Springs	Knob Noster
Bloomfield	Fair Grove	Ladue
Bloomsdale	Farley	LakeOzark-Osage Bch
Blue Springs	Farmington	Lamar
Bonne Terre	Fayette	LaMonte
Boonville	Fenton	Lancaster
Bowling Green	Ferguson	Leadwood
Bridgeton	Festus-Crystal City	Lee's Summit
Brookfield	Fisk	Liberty
Camdenton	Flat River	Lilbourn
Campbell	Florissant	Linn
Cape Girardeau	Frankford	Lockwood
Cardwell	Fredericktown	Louisiana
Carl Junction	Freeburg	Macks Creek
Carolton	Fulton	Malden
Carthage	Gideon	Manchester
Caruthersville	Gladstone	Marble Hill
Cedar Hill	Glasgow	Marceline
Center	Grain Valley	Marionville
Chaffee	Gray Summit	Marshall
Charleston	Gravois Mills	Marston
Chesterfield	Greenwood	Maxville
Chillicothe	Hannibal	
Clarksville	Harveser	
Clever	Hayti	

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3.1 Exchange Listing (contd.)

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Mehlville	Poplar Bluff	Smithville
Meta	Portage Des Sioux South	Kansas City
Mexico	Portageville	Spanish Lake
Moberly	Puxico	Springfield Metro.
Monett	Qulin	Stanberry
Montgomery City	Raytown	Stafford
Morehouse	Republic	Tiffany Springs
Nashua	Richmond	Trenton
Neosho	Richwoods	Tuscumbia
Nevada	Risco	Union
New Franklin	Riverview	Valley Park
New Madrid	Rogersville	Versailles
Nixa	Rushville	Vienna
Oak Ridge	St. Charles	Walnut Grove
Oakville	St. Clair	Wardell
Old Appleton	St. Joseph	Ware
Oran	St. Louis Metro	Washington
Overland	St. Mary's	Webb City
Pacific	Ste. Genevieve	Webster Groves
Parkville	San Antonio	Wellsville
Patton	Sappington	Westphalia
Paynesville	Scott City	Willard
Perryville	Sedalia	Wyatt
Pierce City	Senath	Sikeston
Pocahontas-New Wells		Summersville
Pond	Slater	

GTE Midwest, Inc.:

Alton	Bourbon	Centralia
Amazonia	Bradleyville	Chamois
Anapolis	Branson	Clarence
Arcola	Branson West	Clark
Ashland	Brayner	Clarksdale
Augusta	Bronaugh	Collins
Aurora	Brunswick	Columbia
Ava	Buffalo	Concordia
Avenue City	Bunker	Conway
Avilla	Cabool	Cosby
Belgrade	Caledonia	Crane
Bell	Cameron	Cross Timbers
Belleview	Canton	Cuba
Birch Tree	Cape Fair	Dadeville
Bland	Caassville	Dalton
Blue Eye	Caulfield	Dardenne
Bolkow	Cedar Creek	Defiance
Boss	Centerville	Dora

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3.0 Local Exchanges (contd.)

Easton	Kimberling City	Pittsburg
Edgar Springs	Kingston	Plattsburg
El Dorado Springs	Koshonong	Potosi
Elkland	La Grange	Prairie Home
Ellsmore	La Plata	Preston
Elmer	La Belle	Protein
Eminence	Ladonna	Raymondville
Everton	Lawson	Reeds Spring
Ewing	Leasburg	Revere
Exeter	Lesterville	Roby
Fillmore	Lewistown	Rocheport
Foley	Licking	Rockaway Beach
Fordland	Louisburg	Rockville
Foristell	Lowry City	Rosendale
Forsyth	Macon	Safe
Fremont	Manes	Saint James
Gainesville	Mano	Saint Peters
Galena	Mansfield	Sante Fe
Golden City	Marshfield	Sarcoxie
Gorin	Marthasville	Savannah
Gower	Maysville	Schell City
Greenfield	Milo	Seymour
Groverspring	Monroe City	Shelbina
Hallsville	ontauk	Shelbyville
Hamilton	Monticello	Sheldon
Hartville	Morrison	Shell Knob
Hawk Point	Moscow Hills	Sparta
Helena	Mount Vernon	Stewartsville
Hermann	Mount Sterling	Stoutsville
Hermitage	Mountain View	Sturgeon
High Hill	Mountain Grove	Summersville
Highlandville	Nebo	Thayer
Holstein	New Melle	Theodosia
Houston	Niangua	Thomasville
Humansville	Norwood	Timber
Hunnewell	O'Fallon	Trimble
Hurley	Oates	Troy
Irondale	Old Monroe	Truxton
Ironton	Osborn	Turney
Jamestown	Osceola	Urbana
Jenkins	Ozark	Van Buren
Jerico Springs	Palmyra	Vanzant
Jonesburg	Paris	Vichy
Kahoka	Perry	Walker
Keytesville		Warrenton
Kidder		

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3.0 Local Exchanges (contd.)

Washburn
Wasola
Wayland
Weaubleau
Wentzville
West Plains
West Quincy
Wheatland
Whitesville
Willow Springs
Winfield
Winona
Woolridge
Wright City

3.2 MCA Calling Scope

The AFN MCA Calling scope covers three distinct areas: St. Louis, Kansas City, and Springfield.

3.2.1 St. Louis MCA Service Area

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

For Southwestern Bell St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.

MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone company's exchange of Orchard Farm.

MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.

MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

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3.0 Local Exchanges (contd.)

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3.2.2 Kansas City MCA Service Area

The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges:

Southwestern Bell's Kansas City Metropolitan Exchange, including the Principal zone (Missouri and Kansas); the MCA-1 Zones of Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas) and Melrose (Kansas); and the MCA-2 Zones of Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas) and Stanley (Kansas).

MCA-3 includes the following: Southwestern Bell's exchanges of Farley, Smithville, Grain Valley and Greenwood; the Missouri customers in Southwestern Bell's exchange of Leavenworth; and United Telephone Company's exchanges of Platte City, Ferrelview, Kearney, Missouri City, Buckner and Lake Lotawana.

MCA-4 includes the following: Southwestern Bell's exchange of Excelsior springs; United Telephone Company's exchanges of Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill and Harrisonville; and GTE's exchanges of Peculiar and Cleveland.

MCA-5 includes the following: Southwestern Bell's exchanges of Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; and MO_KAN Dial Inc.'s exchange of Freeman.

3.2.3 Springfield MCA Service Area

The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

Southwestern Bell's Springfield Metropolitan Exchange, including the Principal Zone and the MCA-1 Zones of Rogersville, Strafford, Fair Grove, Willard, Republic and Nixa.

MCA-2 includes the following: Southwestern Bell's exchanges of Walnut Grove, Ash Grove, Billings, clever and Marionville; GTE's exchanges of Elkland, Marshfield, Fordland, Sparta, Ozark, Highlandville and Hurley; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

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4.0 RESALE TELECOMMUNICATIONS SERVICES

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4.1 Application to Resale Local Exchange Services

This section contains the regulations and rates applicable to the provision of Resale Local Exchange Services by American Fiber Network, Inc. The Company will offer Resale Local Exchange Services in the Southwestern Bell, and GTE serving areas.

4.2 General

Resale Local Exchange Services provide the Customer with connection to the public switched telecommunications network. In addition, Resale Local Exchange Service provides the Customer with a unique telephone number address on the public switched telecommunications network. Each Resale Local Exchange Service enables users to:

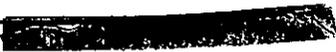
- (a) receive calls from other stations on the public switched telecommunications network;
- (b) access other services offered by the Company as set forth in this Tariff;
- (c) access certain interstate and international calling services provided by the Company;
- (d) access the Company's operators and business office for service related assistance; and,
- (e) access emergency services by dialing 0 or 9-1-1.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (Cont.)

4.3 Termination of Service

Not applicable.

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4.4 Service Descriptions

Resale Local Exchange Services are categorized as Residential Service, Simple Business Service, Basic Business Service and Digital Trunk Service.

4.4.1 Residential Service

4.4.2 The Simple Business line provides the Customer a single, voice grade channel which can be used to place or receive one call at a time. The Simple Business line is provided for connection of customer-provided single station sets or facsimile machines to the public switched telecommunications network.

4.4.3 Basic Business Line

The Basic Business line provides the Customer the same functionality as Simple Business line service, but may be configured to include the feature of Hunting so that incoming calls to a busy line will overflow to other of the Customer's lines which are not busy.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.4 Service Descriptions - (cont.)

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.4 Service Descriptions - (cont.)

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4.4.4 Optional Features

4.4.4.1 Call Blocking

Allows a Customer to control the disclosure of his/her name and or telephone number to a subscriber of Caller Identification by dialing a code before each call to change the indicator from public to private.

4.4.4.2 Call Forwarding Variable

Allows the Customer to forward incoming calls to another number by dialing a code, plus the number to receive the call. Call Forward - Variable will work on one trunk at a time when used with PBX trunks. This feature also removes that trunk from rotary hunting during use.

4.4.4.3 Call Forward - Busy

Allows incoming calls to a busy station to be routed to a preselected station line within the same system or outside the system. Internal calls can be arranged to be forwarded to a number different than external calls.

4.4.4.4 Call Forwarding Don't Answer

Allows incoming calls to be automatically routed to a preselected station line in the same system or outside the system, when the called station is not answered after a preset number of rings. Internal calls can be arranged to be forwarded to a number different from DID calls.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.4 Service Descriptions - (cont.)

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4.4.4 Optional Features - (cont.)

4.4.4.5 Call Rejection

Enables the Customer to reject calls, from up to 15 numbers, of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the most recent call received by dialing a code after completing the call.

4.4.4.6 Call Transfer

Allows the Customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

4.4.3.7 Call Waiting

When a Customer is talking on the telephone, a short tone signals that a call is waiting. The tone is heard only by the Call Waiting Customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered. The Customer can alternate between calls by flashing the switchhook.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.4 Service Descriptions - (cont.)

4.4.4 Optional Features - (cont.)

4.4.4.8 Caller Identification - Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including non-published and non-listed telephone numbers) to the called Customer, which gives the called Customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on Customer provided equipment.

4.4.4.9 Caller Identification - Number

Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called Customer, which gives the called Customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on Customer provided equipment.

4.4.4.10 Continuous Redial

Allows Customer to dial a code that will cause the feature to automatically redial the last number the Customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

4.4.4.11 Directed Call Pick-up

Allows a Customer to answer a call, during the ringing cycle, that is directed to another line by dialing a preset access code and the telephone of the line to be answered. Both the originating

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.4 Service Descriptions - (cont.)

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4.4.4 Optional Features - (cont.)

line and the line to be answered must be equipped with the feature.

4.4.4.12 Directed Call Pick-up with Barge-In

Allows the Customer to answer a call directed to another line which has been answered or is ringing by a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

4.4.4.13 Distinctive Call Alert

Allows a Customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line will receive a Call Waiting tone.

4.4.4.14 Hot Line

Allows a customer, without dialing, to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

4.4.4.15 Hunting

Basic Hunting - Available to Customers with two or more individual line services, so that incoming calls to a busy line will overflow to other of the Customer's lines not busy. The

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.4 Service Descriptions - (cont.)

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4.4.4 Optional Features - (cont.)

following types of hunting are available; basic hunting, circular, and preferential.

Circular Hunt - an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Preferential Hunt - an option of Hunting Service that enables incoming calls to a specific number within the hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

4.4.4.16 Last Call Return

Allows the Customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The Customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy the feature will redial the called number for a limited period of time. A tone alerts the Customer when the called line is available. This service is available on a usage subscription basis.

Last Call Return Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection by pressing *77 (1177 on rotary telephones). The code to deactivate is *87 (1187 on rotary telephones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to business Customers where technically feasible; and to monthly (subscription) Customers only.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.4 Service Descriptions - (cont.)

4.4.4 Optional Features - (cont.)

4.4.4.17 Priority Call

Allows a Customer to assign a maximum of 15 callers' telephone numbers to a special list. The Customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

4.4.4.18 Speed Calling - 8 and 30

Allows the Customer to call a preselected group of telephone numbers by dialing 1 or 2 digits rather than the actual number. Speed Calling is available with an 8 or 30 telephone capacity. Speed Calling will be provided to PBX Customers only on the basis that all trunks must be equipped with speed calling and have a common numbering plan.

4.4.4.19 Three-Way Calling

Allows the Customer to add a third Customer on an established local or long distance connection without operator assistance. The third Customer may be called by the Customer initiating the Three-Way Calling on either a local or long distance basis.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.4 Service Descriptions - (cont.)

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.4 Service Descriptions - (cont.)

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4.4.5 Centrex Service (grandfathered in SWB)

Centrex Service is a flat rated central office based business service with capabilities and features provisioned by the use of a common block of numbers. All lines within the common block have access to a predetermined group of system features.

4.4.6 PBX Trunks

PBX trunks provide the Customer with a voice analog or digital voice grade circuit to connect the Customer's PBX or trunk-capable key systems to the Company's switch for access to the public switched network. PBX trunks can be arranged in the following configuration:

Two-way - Calls can be routed either in or out.

In-only - Calls can only come in, no out bound calls can come in.

Out-only - Only outbound calls can be placed, no in bound calls can come in.

Trunks can also be configured with Direct Inward Dialing (DID) capacity. DID services is a trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

4.4.7 Digital Trunk Service

Digital Trunk Service provides digital exchange service to the End User. Digital Trunks include digital switched facilities, common equipment, local exchange switching, and flat usage trunks for access to the public switched and toll networks. Digital Trunk Service is available as "Advanced Trunk Service" or "Basic Trunk Service", or as a combination of Advanced and Basic Service.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.4 Service Descriptions - (cont.)

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- (a) Advanced Trunk Service is DID capable.
- (b) Basic Trunk Service is non-DID.

Each digital trunk facility utilizes twenty-four channels and can be configured as "in-only," "out-only," or "two-way."

4.4.8 Direct Inward Dialing (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Trunk Service. DID Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Trunk Service. One DID Additive charge applies for each DID-equipped trunk or DID-equipped channel or channel group. A Block Compromise Charge will apply for each number a Customer wishes to remove from a reserved DID block of numbers.

4.4.9 Direct Outward Dialing (DOD) Service

DOD Service is an optional feature which can be purchased allowing the Customer to access and dial outside numbers directly without the intervention of the company operator.

4.4.10 Reserved for future use.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.4 Service Descriptions - (cont.)

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4.4.11 ISDN - Primary Rate Interface (ISDN-PRI)

The basic PRI service structure consists of 23 B-channels and one DH channel, or 24 B channels, for a total transmission rate of 1.544 Mbit/s, which is equivalent to a T1 facility. Each 64 Kbit/s B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 Kbit/s channel that is used to carry the control or signaling information.

4.4.11.1 ISDN-PRI Configuration Options

a) 23 B + D: This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 459 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

b) 24 B: This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by the D-channel on the first T1 facility.

c) 23 B + Back-up D: This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-Channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switchover to the back-up D-channel.

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4.0 RESALE TELECOMMUNICATIONS SERVICES (cont.)

4.4 Service Descriptions (cont.)

4.4.11 ISDN - Primary Rate Interface (ISDN-PRI) (cont.)

4.4.11.2 Standard Features for ISDN-PRI

a) Calling Number Identification (CNI) Displays the call identification information and the calling party's directory number (including nonpublished and non-listed directory numbers) prior to the call being answered. Callers have the ability to block the delivery of calling party information to the terminating number.

b) CNI Blocking - All Calls

This feature allows all outgoing calls to have the associated call identification information blocked.

c) Circuit Switched Data

This feature allows the transmission of circuit-switched data on a voice circuit.

d) Direct Inward Dialing (DID) Service

This feature allows users to place or receive calls by passing the attendant.

4.5 Miscellaneous Charges

4.5.1 Reserved Number Service

Reserved Number Service allows the Customer to reserve a number, or a block of numbers, for future use. A reserved block of numbers can only be assigned to a single Customer for use within a single rate center unless numbers are removed from the block subject to a Block Compromise Charge.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.5.2 Directory Assistance

Allow the Customer to request assistance in determining the listed telephone number of a specified person.

4.5.3 Directory Call Completion

Provides assistance in determining the listed telephone number of a specified person at the Customer's request and then connects the Customer's call to that telephone number.

4.5.4 Trunk Change Charge

If the Customer requests a change in number, configuration or type of trunks or Trunk Service, a Trunk Change Charge may apply.

4.5.5 Migration Fee

In addition to the rates and charges described in this Tariff, the Customer is responsible for payment of a transfer charge when transferring any existing account or line from their current Local Exchange Carrier to the Company.

4.5.6 E-911 TRS. Universal Service

In addition to the rates and charges described in this Tariff, the Customer is responsible for the payment of any sales, use, gross receipts, excise, or other local, state, and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of network services. AFN will itemize taxes and surcharges as separate line items on the customer's bill.

4.5.7 Subscriber Line Charge

In addition to the rates described in this Tariff, the Customer will be responsible for payment of the Subscriber Line Charge which is assess the Company by the Local Exchange Carrier for each resold local exchange line.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.6 Initial Rates and Charges

4.6.1 Residential and Business Service Rates and Charges

	ILEC Service Territory	
	Southwestern Bell	GTE
Residential	\$17.60	\$21.55
Touchtone		\$ 1.00
Springfield MCA-2	\$11.45	\$11.45
St. Louis/KC MCA-3	\$12.35	\$12.35
St. Louis/KC MCA-4	\$21.55	\$21.55
St. Louis/KC MCA-5	\$32.50	\$32.50
Simple Business Basic		
Business	\$43.60	\$46.75
Touchtone		\$ 1.50
Springfield MCA-2	\$21.75	\$21.75
St. Louis/KC MCA-3	\$24.80	\$24.80
St. Louis/KC MCA-4	\$46.75	\$46.75
St. Louis/KC MCA-5	\$70.70	\$70.70

Optional Features:	Resi.	Bus.	Resi.	Bus.
Call Blocking	\$3.00	\$4.30	\$3.00	\$4.00
Call Forwarding Var.	\$3.00	\$6.00	\$2.30	\$2.75
Call Forwarding- Busy	\$0.75	\$3.00	\$1.50	\$1.50
Call Forwarding-Don't Ans	\$0.75	\$4.00	\$1.50	\$1.50
Call Rejection	\$1.75	\$2.00	\$1.00	\$1.00
Call Transfer	N/A	N/A	N/A	N/A
Call Waiting	\$8.00	\$8.00	\$3.30	\$3.75
Caller Identification-Number	\$6.50	\$8.75	\$7.00	\$10.00
Caller Identification Name & Number	\$13.00	\$17.50	\$8.00	\$11.50
Continuous Redial	\$3.00	\$4.30	\$5.00	\$6.00
Directed Call Pick-up	N/A	N/A	N/A	N/A
Directed Call Pick-up/Brg	N/A	N/A	N/A	N/A
Distinctive Call Alert	\$4.00	\$6.00	\$6.00	\$6.00
Hot Line	N/A	\$10.00		
Last Call Return	\$3.50	\$4.30	\$4.00	\$4.00
Priority Call	\$3.00	\$3.70	\$3.00	\$4.00
Speed Call - 8 (1)	\$3.00	\$3.70	\$2.50	\$3.50
Speed Call - 30 (1)	\$6.55	\$3.70	\$3.50	\$4.50
Three-way Calling (per call)	\$3.00	\$4.30	\$3.30	\$3.75
Hunting (per line)	N/A	\$2.80	\$1.50	\$1.50

(1) Grandfathered in SWB

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4.0 RESALE TELECOMMUNICATIONS SERVICES (cont.)

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4.6 Initial Rates and Charges

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4.6.2 Centrex Service Rates and Charges

	ILEC Service Territory Southwestern Bell Installation		GTE Installation	
	<u>Charge</u>	<u>Term</u>	<u>Charge</u>	<u>Term</u>
Per line	\$100.00	\$15.00	\$100.00	\$15.00
System Set Up	\$175.00	\$40.00	\$400.00	\$ 0.00

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.6 Initial Rates and Charges - (cont.)

4.6.3 PBX Trunk Service Rates and Charges - Analog

Monthly Rates

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	ILEC Service Territory			
	Southwestern Bell		GTE	
	Installation	Monthly	Installation	Monthly
	Charge		Charge	
Two Way	\$125.00	\$70.00	\$128.00	\$21.25
One Way Incoming to CPE	\$125.00	\$70.00	\$128.00	\$21.25

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

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4.6 Initial Rates and Charges - (cont.)

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4.6.4 Digital Trunk Services

Monthly Rates

	ILEC Service Territory		GTE	
	Southwestern Bell Installation Charge	Monthly	Installation Charge	Monthly
Basic Trunks				
In-Only w/Hunting	\$130.00	\$70.00	\$130.00	\$21.25
Out-Only	\$130.00	\$70.00	\$130.00	\$21.25
Two-Way w/Hunting	\$130.00	\$70.00	\$130.00	\$21.25
Basic/Combo Transport	\$800	\$235	\$800	\$290
Advanced Trunks				
In-Only DID w/Hunting	\$130.00	\$70.00	\$130.00	\$21.25
Out-Only	\$130.00	\$70.00	\$130.00	\$21.25
Two-Way DID w/Ans Sup.	\$130.00	\$70.00	\$130.00	\$21.25
Advanced Transport	\$ 800	\$235	\$800	\$290

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.6 Initial Rates and Charges - (cont.)

4.6.5 Direct Inward Dial(DID) Service Rates and Charges

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Monthly Rates

	ILEC Service Territory			
	Southwestern Bell		GTE	
	Installation	Monthly	Installation	Monthly
	<u>Charge</u>	<u>Monthly</u>	<u>Charge</u>	<u>Monthly</u>
DID Number -	\$12.00	\$ 1.00	\$12.00	\$ 1.00
DID Blocks of 20	\$200.00	\$20.00	\$100.00	\$20.00
Reserved Number Service				
Reserved Number	\$12.00	\$ 1.00	\$ 12.00	\$ 1.00
Reserved Numbers - Blocks of 20	\$200.00	\$20.00	\$ 100.00	\$20.00
Non-Recurring Charge				
Block Compromise Charge	\$450.00		\$450.00	

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- 4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)
- 4.6 Initial Rates and Charges - (cont.)
- 4.6.6 Reserved for future use.

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4.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

4.6 Initial Rates and Charges - (cont.)

4.6.7 ISDN-PRI Service

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	ILEC Service Territory			
	Southwestern Bell		GTE	
	<u>Installation</u>	<u>Monthly</u>	<u>Installation</u>	<u>Monthly</u>
	<u>Charge</u>		<u>Charge</u>	
Voice & Data 23B+D	\$6600	\$3600	\$6600	\$3600
Data Only PRI 23B+D	\$6600	\$3600	\$6600	\$3600
Data Only FRI 24B	\$6600	\$3600	\$6600	\$3600

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4.6 Initial Rates and Charges - (cont.)

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4.6.8 Other Rates and Charges
ILEC Service Territory

	<u>Southwestern Bell</u>	<u>GTE</u>
Trunk Change Charge	\$400.00	\$400.00
Line Change Charge	\$ 32.00	\$32.00
	<u>Rate Per Call</u>	
Directory Assistance	\$0.95	\$0.95
	<u>Rate Per Customer</u>	
Migration Fee	\$25.00	\$25.00
	<u>Rate Per Line</u>	
Moves, Adds and Changes	\$56.00	\$56.00

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Robert E. Heath, Vice President
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Overland Park Missouri 66210

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Section 4.0 Resale Telecommunications Services (cont'd.)

Missouri Public
Service Commission

Section 4.7 Residential Customer's Rights and
Responsibilities

REC'D MAY 11 2000

Pursuant to the rules of the Missouri Public Service Commission the following will be provided to customers of American Fiber Network, Inc. at the time service is established.

Rights and Responsibilities of Missouri Residential Telephone Customer.

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Telephone Bill.

You'll receive a telephone bill from us each month. American Fiber Network, Inc. provides basic local and long distance telephone service. AFN does not require a deposit for service. Payment in full is due within 21 days of the date of bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements.

Payment must be sent to AFN or made at one of our Agent locations. Payment for service may be made by credit card or check, or may be paid in cash at an authorized Agent location. If you are temporarily having difficulty paying your telephone bill, please call AFN immediately at 800-864-0583. By doing this, you may avoid having your phone service suspended or disconnected.

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Section 4.0 Resale Telecommunications Services (cont'd.)

Missouri Public
Service Commission

Disconnection or Suspension of Telephone Service.

REC'D MAY 11 2000

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 30 days and you will not be charged installation charges again.

- 1) Non payment of an undisputed delinquent account. Your service will not be suspended or discontinued for nonpayment of a delinquent charge until AFN has notified you in writing at least ten days in advance of the suspension or discontinuance. Additionally, AFN will make reasonable efforts to contact you at least 24 hours in advance prior to suspending or disconnecting your telephone service.
- 2) Unauthorized use of telephone utility equipment in manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3) Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4) Misrepresentation of identity in obtaining telephone utility service.
- 5) Failure to comply with terms of a settlement agreement.
- 6) As provided by state or federal law.

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Section 4.0 Resale Telecommunication Services (cont'd.)

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Reconnection of Service.

After local telephone service has been suspended or disconnected, AFN will restore your service when the reason for the suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- 1) Payment for all undisputed amounts must be received by AFN or its authorized Agent.
- 2) Installation charges must be paid again if your service has been disconnected. Installation charges will not be charged if your service has been suspended.

Procedures for Handling Inquiries and Complaints.

Telephone inquiries may be directed to AFN at 800-864-0583. Written inquiries may be directed to AFN, Inc., 9401 Indian Creek Pkwy, Suite 140, Overland Park, KS 66210.

Filing a Complaint with the Missouri Public Service Commission.

If AFN cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 200 Madison Street, Suite 800, Jefferson City, Missouri 65101, toll free at 800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Suite 600, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857.

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5.0 LOCAL EXCHANGE SERVICES

Reserved for future use.

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6.0 PRIVATE LINE SERVICES

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6.1 Application to Private Line Services

This section contains particular regulations, rates and charges applicable to the provision of Private Line, Longhaul and SONET Services by the Company.

6.2 Private Line/Longhaul Service Description

Private Line and Longhaul Services provide point to point dedicated, private line transmission channels for the Customer's exclusive use between two or more locations.

6.2.1 DS-0 Service

DS-0 Service provides a digital transmission path at speeds up to and including 64 Kbps or, if provided over analog facilities, within the nominal frequency range of 300 and 3,000 Hz.

6.2.2 DS-1 Service

DS-1 Service provides the Customer a high capacity channel for transmission of 1.544 Mbps.

6.2.3 DS-3 Service

DS-3 Service provides the Customer a high capacity channel for transmission of 44.736 Mbps.

6.2.4 OC-3

OC-3 Service provides the Customer a high capacity channel for transmission of 155.52 Mbps.

6.2.5 OC-12

OC-12 Service provides the Customer a high capacity channel for transmission of 622.08 Mbps.

6.2.6 OC-48

OC-48 Service provides the Customer a high capacity

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REC'D MAY 11 2000

6.1 Private Line Services (Cont.)

channel for transmission of 2.4 Gbps.

6.3 SONET Services Description

6.3.1 Point-to-Point Service (PTP)

Point-to-Point Services provide facilities and a medium for transmission of Customer information (data, Video etc.) between two points at high bandwidth rates. These bandwidth rates are 155.52 Mbps (OC-3), 622.08 Mbps (OC-12) and 2.4 Gbps (OC-48). These services are provided on fiber optic facilities.

Point-to-Point via Dedicated Fiber (dedicated bandwidth): This type of service involves dedicating the fiber for the sole use of the Customer.

Point-to-Point via SONET Ring (shared bandwidth): With this type of service the facilities are not dedicated to one Customer alone, but shared among many.

6.3.2 Point-to-Multipoint Service (PTM)

With Point-to-Multipoint Service circuits are added or dropped along the way or at the end point. These circuits range from DS-1 and DS-3 to OCN levels. Adding and dropping of circuits is accomplished using a SONET equipment called SONET ADM. PTM services are similar to PTP services with the exception of the capability of adding and dropping circuits.

6.3.3 Dedicated Ring

A Dedicated Ring is a dedicated facility among multiple customer nodes with at least one node at the American Fiber Network, Inc. Hub. Dedicated Rings provide dedicated bandwidth capacity to the customer. These rings are self-healing and will survive in the event of a single failure anywhere within the system and to reconfigure itself around that point of failure. This ensures a near continuous flow of information between the locations that are a part of the ring.

The ring is capable of transporting bandwidth capacities of 1.55 MBPS (OC-3), 622.08 Mbps (OC-12), and 2.4 Gbps (OC-48) as well as higher rates.

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6.0 PRIVATE LINE SERVICES - (cont.)

Missouri Public
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6.4 Initial Rates and Charges

REC'D MAY 11 2000

6.4.1 Private Line

DS-1

Installation Charge: \$500

	1 Year Term	3 Year Term	5 Year Term
LSO Channel Termination	ICB	ICB	ICB
POP Channel Termination	ICB	ICB	ICB
IOC Fixed	ICB	ICB	ICB
IOC Mileage (per mile)	ICB	ICB	ICB

DS-3

Installation Charge: \$500

	1 Year Term	3 Year Term	5 Year Term
LSO Channel Termination	ICB	ICB	ICB
POP Channel Termination	ICB	ICB	ICB
IOC Fixed	ICB	ICB	ICB
IOC Mileage (per mile)	ICB	ICB	ICB

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6.0 PRIVATE LINE SERVICES - (cont.)
6.4 Initial Rates and Charges - (cont.)
6.4.2 Longhaul

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DS-0

Installation Charge: \$250.00

	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
Per DS-0 Mile	ICB	ICB	ICB	ICB

DS-1

Installation Charge: \$500.00

	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
Per DS-0 Mile	ICB	ICB	ICB	ICB

DS-3

Installation Charge: \$2000.00

	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
Per DS-0 Mile				
0-100K	ICB	ICB	ICB	ICB
101-200K	ICB	ICB	ICB	ICB
201-300K	ICB	ICB	ICB	ICB
301-500K	ICB	ICB	ICB	ICB

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6.0 PRIVATE LINE SERVICES (cont.)
6.4 Initial Rates and Charges - (cont.)
6.4.2 Longhaul (cont.)

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OC-3

Installation Charge: \$6000.00

	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Per DS-0 Mile				
0-100K	ICB	ICB	ICB	ICB
101-200K	ICB	ICB	ICB	ICB
201-300K	ICB	ICB	ICB	ICB
301-500K	ICB	ICB	ICB	ICB

OC-12

Installation Charge: \$24000.00

	ILEC Service Territory Southwestern Bell	GTE
Per DS-0 Mile		
0-100K	\$0.05	\$0.05
101-300K	\$0.05	\$0.05
301-500K	\$0.05	\$0.05
501-700K	\$0.05	\$0.05

OC-48

Pricing for OC-48 Service is on an ICB basis.

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6.0 PRIVATE LINE SERVICES - (cont.)
6.4 Initial Rates and Charges - (cont.)
6.4.3 SONET

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OC-3 - Point-to-Point (PTP)
Channel Terminations: 2

	<u>Installation Charge</u>	<u>Monthly Charge</u>
1 Year Term	\$10,000.00	\$3,963.00
3 Year Term	\$ 3,000.00	\$3,642.00
5 Year Term	\$ 1,500.00	\$3,237.00

ILEC Service Territory
Southwestern Bell GTE

Charge Per Mile		
0-15	\$ 80.00	ICB
15-30	\$ 87.00	ICB
30 +	\$105.00	ICB

OC-3 - Point-to-Multipoint (PTM)

All terms of Point-to-Point Services apply to Point-to-Multipoint with the addition of the following:

ILEC Service Territory
Southwestern Bell GTE

Type of Service

DS-1 Port	\$ 85.00	ICB
DS-S Port	\$155.00	ICB

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6.0 PRIVATE LINE SERVICES - (cont.)

6.4 Initial Rates and Charges - (cont.)

6.4.3 SONET - (cont.)

OC-12 - Point-to-Point (PTP)

Channel Terminations: 2

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	<u>Installation Charge</u>	<u>Monthly Charge</u>
1 Year Term	ICB	ICB
3 Year Term	ICB	ICB
5 Year Term	ICB	ICB
	ILEC Service Territory	
	<u>Southwestern Bell</u>	<u>GTE</u>
Mileage		
Charge Per Mile		
0-15	ICB	ICB
15 - 30	ICB	ICB
30 +	ICB	ICB

OC-12 Point-to-Multipoint (PTM)

All terms of Point-to-Point Services apply to Point-to-Multipoint with the addition of the following:

	<u>ILEC Service Territory Southwestern Bell</u>	<u>GTE</u>
Type of Service		
DS-1 Port	ICB	ICB
DS-3 Port	ICB	ICB
OC-3 Port	ICB	ICB

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6.0 PRIVATE LINE SERVICES (cont.)
6.4 Initial Rates and Charges - (cont.)
6.4.3 SONET- (cont.)

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OC-48 Point-to-Point (PTP)

Channel Terminations: 2

	ILEC Service Territory			
	Southwestern Bell		GTE	
	Installation	Monthly	Installation	Monthly
	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>
1 Year Term	ICB	ICB	ICB	ICB
3 Year Term	ICB	ICB	ICB	ICB
5 Year Term	ICB	ICB	ICB	ICB

ILEC Service Territory

	<u>Southwestern Bell</u>	<u>GTE</u>
Charge Mileage		
Charge Per Mile		
0-15	ICB	ICB
15 - 30	ICB	ICB
30 +	ICB	ICB

OC-48 Point-to-Multipoint (PTM)

All terms of Point-to-Point Services apply to Point-to-Multipoint with the addition of the following:

Type of Service	ILEC Service Territory	
	<u>Southwestern Bell</u>	<u>GTE</u>
DS-1 Port	ICB	ICB
DS-3 Port	ICB	ICB
OC-3 Port	ICB	ICB
OC-12 Port	ICB	ICB

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6.0 PRIVATE LINE SERVICES - (cont.)

6.4 Initial Rates and Charges - (cont.)

6.4.3 SONET - (cont.)

Dedicated Ring

All Dedicated Ring Pricing is on an ICB basis.

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7.0 DATA SERVICES

REC'D MAY 11 2000

7.1 Application to Data Services

This section contains particular regulations, rates and charges applicable to the provision of AFN Data Services including Frame Relay, Transparent LAN Service and Asynchronous Transfer Mode (ATM).

7.2 Frame Relay Service

AFN's Frame Relay product offers an alternative to traditional point-to-point networks for WAN connectivity. Frame Relay service provides multi-point, wide-area connectivity using frame relay packet technology that reduces the connection costs of distributed data networks. This service allows bridges, routers, frame relay access devices and other equipment to connect multiple sites.

The components of AFN's Frame Relay service for each customer location/site are the connection between the customer's premise and AFN's nearest point-of-presence at a pre-specified speed, an assigned port on AFN's frame relay switch, and use of AFN's frame relay network all the way to the destination point. Frame Relay offers a choice of interface speeds, which can be different for multiple locations. They range from 56K to 1.536 Mbps.

7.3 Transparent LAN Service (TSL)

Transparent LAN (TSL) is a service that connects two or more customer locations at very high speed, typically 10 Mbps to 100 Mbps. TSL service is a full service data connection. Included in the TLS service is point-to-point connectivity, installed customer premise equipment, and the monitoring of the customer's network to ensure connectivity.

TLS allow the Customer to create wide-area networks (WAN) by connecting their campus LAN to a native LAN interface from a public network service provider.

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7.0 DATA SERVICES - (cont.)

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7.4 Asynchronous Transfer Mode (ATM)

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Asynchronous Transfer Mode (ATM) is a high speed service for the delivery of data, voice and video. ATM allows the Customer to connect multiple sites together in a network with a single physical connection at each location, through the use of ATM virtual circuits. Each virtual circuit can provide the unique Quality of Service (QOS) for the applications.

ATM delivers data in 53 byte cells similar to data transport via packets such as frame relay. ATM cell size of 53 bytes is constant and is ideal for mixing services with different characteristics onto a single facility.

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- 7.0 DATA SERVICES (cont.)
- 7.5 Initial Rates and Charges
 - 7.5.1 Frame Relay Port

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7.0 DATA SERVICES (cont.)

7.5 Initial Rates and Charges - (cont.)

7.5.2 Transparent LAN Service Port (TLS)

TLS Port Pricing

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- 7.0 DATA SERVICES - (cont.)
- 7.5 Initial Rates and Charges - (cont.)
- 7.5.3 Asynchronous Transfer Mode (ATM) Port

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- 7.0 DATA SERVICES - (cont.)
- 7.5 Initial Rates and Charges - (cont.)
- 7.5.4. Permanent Virtual Circuits (PVC)

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Section 8.0 Coinless Pay Telephone Service Provider Access Line Service**Section 8.1 General**

The Company provides Coinless Pay Telephone Service Provider Access Line Service for connection of coinless programmable Customer-provided Pay Telephone equipment to the public switched network, where equipment, facilities and operating conditions permit. Coinless PSP Access Lines provide the PSP Customer with a single, analog, voice-grade telephonic communications channel that can be used to place one call at a time. Coinless PSP Access Lines are provided on a single party (individual) basis for outbound calling only. No multiparty lines are provided.

Section 8.2 Regulations

- 8.2.1 The PSP Customer is responsible for all local and long distance usage charges billed to the Coinless PSP Access Line.
- 8.2.2 Unless otherwise permitted by Commission rule or order, only one pay telephone instrument may be connected to each PSP Access Line. Extensions must be configured and wired so that only one telephone will operate on the line at one time.
- 8.2.3 Exchange users of Coinless PSP service must be permitted access at no charge to Universal Emergency Number 9-1-1 Services, local and toll operators, Toll Free Service numbers, and 101XXX+0/950-XXX+0 access codes. No charge access must also be provided to report troubles, complaints or request refunds. This rule does not apply to pay telephones provided for inmate use at correctional or confinement institutions.
- 8.2.4 The Company will not make or offer refunds on behalf of the Coinless PSP provider.

Section 8.0 Coinless Pay Telephone Service Provider Access Line Service
(con't.)

Section 8.2 Regulations (con't.)

8.2.5 The Customer is responsible for the installation, operation and maintenance of any pay telephone set used in connection with this service beyond the Company's local loop demarcation point. Pay telephone sets must comply with any applicable FCC Part 68 rules.

8.2.6 The PSP Customer is responsible for installing on or adjacent to each pay telephone in prominent display in signage or screen indicating the following information in well lighted and clearly legible form. These requirements may be met by a combination of instructions within the Customer's discretion.

- 8.2.6.1 Cost information for local and sent-paid long distance calls;
- 8.2.6.2 Any time limit on a local call;
- 8.2.6.3 Dialing Instructions, including how to reach local and long distance operators;
- 8.2.6.4 No charge telephone numbers:
911
owner/operator of the telephone
refunds, repairs, and complaints.
- 8.2.6.5 Identification by name of the owner/operator and operator service provider
- 8.2.6.6 Statement that no incoming calls are allowed
- 8.2.6.7 Address of the instrument
- 8.2.6.8 Telephone number or identification number of the instrument

Section 8.0 Coinless Pay Telephone Service Provider Access Line Service
(con't.)

Section 8.3 Rates and Charges

Recurring charges for Coinless PSP Lines are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Usage charges apply for calls placed from the PSP Line subscribed to by the PSP Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Each Access Line is provided with touchtone signaling and blocking and screening functions at no additional charge. Calls placed to Directory Assistance from PSP Lines will be billed to the PSP Customer at rates and charges found in this tariff. Intrastate calls placed using the Company's operator assistance will be billed according to the operator assisted rate schedules of this tariff.

8.3.1 Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. All such charges will appear on the next bill following installation of the service. PSP Line Service provides an access line for use only with a Customer-owned, pay telephone that is equipped with Touch-Tone dialing capability.

	Nonrecurring Charges	
	<u>SWB</u>	<u>Sprint</u>
Each Coinless PSP Line Install	\$68.00	\$71.00
Each Coinless PSP Line Conversion	\$ 5.00	\$21.00
Each PSP Line Add Feature Fee	\$ 5.00	\$ 6.00
Each PSP Line Suspension Fee	\$ 5.00	\$23.00
Each PSP Line Restore Fee	\$ 5.00	\$ 5.00
Each PSP Line Disconnect Fee	\$12.00	\$11.00

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Section 8.0 Coinless Pay Telephone Service Provider Access Line Service
(con't.)

Section 8.3 Rates and Charges (con't.)

8.3.2 Monthly Recurring Charges

Coinless PSP Line Service-Flat Rate

	SWB Area			
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>
Flat Rate Coin Line	\$23.00	\$27.00	\$30.00	\$32.00

	Sprint Area					
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	<u>Zone 4</u>	<u>Zone 5</u>	<u>Zone 6</u>
Flat Rate Coin Line	\$28.00	\$31.00	\$39.00	\$47.00	\$57.00	\$79.00

Issued: November 18, 2004

Issued by:

Effective: December 19, 2004

CANCELLED
December 30, 2011
Missouri Public
Service Commission
TD-2012-0157

American Fiber Network, Inc.
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