

TELECOMMUNICATIONS TARIFF  
OF  
FRONTIER COMMUNICATIONS OF AMERICA, INC.

**This Tariff, PSC MO No. 2, cancels in its entirety Frontier Communications of America, Inc. PSC MO No. 1.**

This Tariff contains the service descriptions and rates applicable to the furnishing of resold telecommunications services offered by **Frontier Communications of America, Inc.** ("the Company") within the state of Missouri. This tariff is on file with the Public Service Commission of Missouri and copies may be inspected, during normal business hours, at the Company's principal place of business.

Frontier Communications of America, Inc. operates as a competitive telecommunications company in the state of Missouri.

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Issued: April 29, 2003

Effective: May 29, 2003

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180 South Clinton Avenue  
Rochester, New York 14646

CANCELLED  
January 12, 2020  
Missouri Public  
Service Commission  
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**EXPLANATION OF SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- C** - To signify Changed Regulation.
- D** - Delete or Discontinue
- I** - Change Resulting in an Increase to a rate
- M** - Moved from Another Tariff Location
- N** - New
- R** - Change Resulting in a Reduction to a rate
- S** - Matter Appearing Elsewhere or Repeated for Clarification
- T** - Change in Text But No Change to Rate or Charge
- Z** - Correction

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**STATEMENT OF COMPETITIVE CARRIER STATUS**

Frontier Communications of America, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived.

**STATUTES**

392.240(1)	- ratemaking
392.270	- valuation of property
392.280	- depreciation accounts
392.290	- issuance of securities
392.300.2	- acquisition of stocks
392.310	- stock and debt issuance
392.320	- stock dividend payment
392.330	- issuance of securities, debt and notes
392.340	- reorganization(s)

**COMMISSION RULES**

4 CSR 240-10.020	- depreciation
4 CSR 240-30.010(2)(C)	- rate schedules
4 CSR 240-30.040	- uniform system of accounts
4 CSR 240-33.030	- minimum charge rule
4 CSR 240-35	- bypass

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**TARIFF FORMAT**

- A. Page Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code .

**Authorized User** - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - refers to the Public Service Commission of Missouri.

**Company** - Frontier Communications of America, Inc. ("the Company"), unless otherwise indicated by the context.

**Consumer** - A person who is not a Customer initiating any telephone calls using operator services.

**Customer** - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

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**Customer Premises Equipment** - Terminal equipment, as defined herein, which is located on the Customer's premises.

**Day Rate Period** - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

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**Consumer** - A person who is not a Customer initiating any telephone calls using operator services.

**Customer** - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

**Customer Dialed Calling Card Call** - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid non-Premiere calling card or credit card.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.***

**Evening Rate Period** - After 5:00 pm to, but not including, 11:00 pm Monday through Friday, and on Sunday.

**LEC** - Local Exchange Company.

**Night/Weekend Rate Period** - After 11:00 pm to, but not including, 8:00 am Monday through Friday, all day Saturday, and Sunday to, but not including 5:00 pm.

**Operator Dialed Surcharge** - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

**Operator Station Call** - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

**Special Access** - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.***

**Subscriber** - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

**Switched Access** - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**Travel Card** - A proprietary calling card offered by Frontier Communications of America, Inc. which is accessed by dialing a Company-provided access number.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company**

The Company is a resale common carrier providing intrastate direct dialed services to Customers within the State of Missouri. The Company's services and facilities are furnished for communications originating at specified points within the State of Missouri under terms of this Tariff.

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The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

**2.2 Applicability of Tariff**

This Tariff is applicable to telecommunications services provided by the Company within the state of Missouri.

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The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.3 Payment and Credit Regulations****2.3.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Missouri PSC. Any objections to billed charges must be promptly reported, orally or in writing, to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.3 Payment and Credit Regulations, *cont'd.*****2.3.2 Deposits**

The Company reserves the right to examine the credit record of the Customer, using any lawful sources for determining credit standing. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two months' estimated usage but may vary with the Customer's credit history and projected usage. In the case of new applicants for service, the average monthly bill for new subscribers within a customer class will be used to calculate the two months' estimated usage.

The Customer shall be apprized that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded with interest as required by 4 CSR 240-33.050(4)(B).

Upon discontinuance or termination, the deposit shall be credited, with accrued interest as required by 4 CSR 240-33.050(4)(B), to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill.

If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.

The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.3 Payment and Credit Regulations, *cont'd.*****2.3.3 Advance Payments**

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

**2.3.4 Commercial Credit Card Payment Option**

Customers may choose to pay monthly bills via certain commercial credit cards accepted by the Company. Credit Card billed Customers will receive monthly call detail statements, which are separate from the credit card bills. If the Customer's credit card company rejects billing, the Company will make three attempts - two by telephone and one by mail - to contact the Customer for alternative payment arrangements. If alternative payment arrangements are not made in seven days, the Customer's long distance service is discontinued.

**2.3.5 Payment Due Date and Late Payment Charges**

All bills are due upon receipt. Any bill outstanding and unpaid more than thirty (30) days after the date the bill is postmarked, shall be considered past due. A late payment fee of 1.5% per month will be applied to any past due balance.

**2.3.6 Return Check Charge**

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Missouri law and Missouri PSC regulations.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.4 Taxes and Fees**

The customer is responsible for the payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of network services. Company will itemize taxes and surcharges as separate line items on the Customer's bill. All charges other than taxes and franchise fees will be submitted to the Commission for prior approval.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.4 Taxes and Fees, *cont'd.*****2.4.3 *cont'd.*****A. Pay Telephone Surcharge**

A surcharge applies on all completed intrastate toll-free and 10XXX/101XXXX and or any other access code calls, including any 800/888 or calls originating from a pay telephone. This surcharge is applied in addition to any other applicable service charges or surcharges. The surcharge does not apply to: calls paid for by inserting coins at the pay telephone; calls placed from stations other than pay telephones. (D)

Rate per Call      \$0.47

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.4 Taxes and Fees, *cont'd.*****2.4.3 *cont'd.*****A. Pay Telephone Surcharge**

A surcharge applies on all completed intrastate toll-free and 10XXX/101XXXX and or any other access code calls, including any 800/888 or travel card calls, originating from a pay telephone. This surcharge is applied in addition to any other applicable service charges or surcharges. The surcharge does not apply to: calls paid for by inserting coins at the pay telephone; calls placed from stations other than pay telephones.

Rate per Call      \$0.47

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SECTION 2 - RULES AND REGULATIONS, *cont'd.*Missouri Public  
Service Commission2.4 Taxes and Fees, *cont'd.*

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2.4.3 *cont'd.*

## A. Pay Telephone Surcharge

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Rate per Call

\$0.26

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.5 Refunds or Credits for Service Outages or Deficiencies****2.5.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. No credit is issued for outages less than ½ hour in duration. Credit for outages greater than ½ hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.5 Refunds or Credits for Service Outages or Deficiencies, *cont'd.*****2.5.2 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.6 Liabilities of the Company**

**2.6.1** The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.

**2.6.2** The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

The Company's liability for gross negligence or intentional misconduct is not limited by this tariff.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.6 Liabilities of the Company, *cont'd.***

- 2.6.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- 2.6.4** The Company will provide credit on charges disputed by Customer, verbally or in writing, that are verified as incorrect by Company. If oral or written objection is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.7 Refusal or Discontinuance by Company**

- 2.7.1** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk. (D)  
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(D)
- 2.7.2** The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:
- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
  - B.** For use of telephone service for any purpose other than that described in the application.
  - C.** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
  - D.** For noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.7 Refusal or Discontinuance by Company**

- 2.7.1** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.
- 2.7.2** The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:
- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
  - B.** For use of telephone service for any purpose other than that described in the application.
  - C.** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
  - D.** For noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.7 Refusal or Discontinuance by Company, *cont'd.*****2.7.2 *cont'd.***

- E.** For nonpayment of bills, provided that suspension or termination of service shall not be made without ten (10) days written notice to the Customer, except in extreme cases. At least twenty-four (24) hours prior to suspension or termination of service, the Company shall make reasonable efforts to contact the Customer and advise them what steps must be taken to avoid interruption of service. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- F.** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- G.** Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- H.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I.** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.7 Refusal or Discontinuance by Company, *cont'd.***

**2.7.3 Customer Notification of Complaint Procedure**

The Company shall provide with each bill to Customers a toll-free telephone number and address to which complaints may be addressed. The accompanying message shall include the following sentences: "If you remain dissatisfied with our resolution of your complaint, you may contact the Missouri Public Service Commission at P.O. Box 360, Jefferson City, Missouri. The Commission may also be reached at (573)751-3234."

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.8 Limitations of Service**

- 2.8.1** Service will be furnished subject to the continuing economic availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.8.2** The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.
- 2.8.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4** The Company reserves the right to discontinue the offering of any service with proper notice or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.9 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling the Company's Missouri intrastate service must have authority to provide interexchange services from the Missouri Public Service Commission.

**2.10 Terminal Equipment**

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.11 Cost of Collection and Repair**

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

**2.12 Restoration of Service**

Restoration of service shall be accomplished in accordance with Missouri PSC and FCC rules and regulations.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.13 Rules Applicable to Toll-Free Services**

- 2.13.1** The Company makes every effort to reserve toll-free (800/888)vanity numbers requested by Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.13.2** The Company will participate in porting toll-free numbers only if the account balance is zero and all charges incurred as a result of the toll free number have been paid.
- 2.13.3** If a Customer who has received a toll free number does not subscribe to toll-free 800/888 service within ninety (90) calendar days, the Company reserves the right to make the assigned number available for use by another Customer.
- 2.13.4** Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Account Code, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Resp. Org. or 800/888 service provider for toll free numbers dedicated to the sole use of that single Customer.

**2.14 Other Rules**

- 2.14.1** The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.15 Operator Services for Casual Callers and Traffic Aggregators**

The Company services are available to Customers for a fee as described in the Rates section of this tariff. The following rules apply to operator assisted calls:

**2.15.1 Incomplete Calls**

The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (1) subscriber notification or (ii) Company's knowledge.

**2.15.2 Carrier Identification**

The caller and the billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.

**2.15.3 Rate Information**

Rate quotes will be given upon request at no charge, including all rate components and any additional charges.

Only tariffed rates approved by this Commission for the Company shall appear on any local exchange telephone company (LEC) billings.

**2.15.4 Billing**

The Company shall be listed on the LEC billing if the LEC has multi-company name billing ability.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.15 Operator Services for Casual Callers and Traffic Aggregators**

The Company services are available to Customers for a fee as described in the Rates section of this tariff. The following rules apply to operator assisted calls:

**2.15.1 Incomplete Calls**

The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (1) subscriber notification or (ii) Company's knowledge.

**2.15.2 Carrier Identification**

The caller and the billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.

**2.15.3 Rate Information**

Rate quotes will be given upon request at no charge, including all rate components and any additional charges.

Only tariffed rates approved by this Commission for the Company shall appear on any local exchange telephone company (LEC) billings.

**2.15.4 Billing**

The Company shall be listed on the LEC billing if the LEC has multi-company name billing ability.

**2.15.5 Calling Card Verification**

The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards it is unable to verify.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.15 Operator Services for Casual Callers and Traffic Aggregators****2.15.6 Emergency Services**

The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local exchange company which will route the call to the appropriate local emergency service provider, at no charge.

**2.15.7 Transfer of Calls**

Upon request, the Company will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

**2.15.8 Nonblocking Access**

The Company will refuse operator services to traffic aggregators which block access to other companies.

**2.15.9 Posting**

The Company will assure that traffic aggregators will post and display information including: (1) that the Company is the operator service provider; (2) detailed complaint procedures; (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies; and (4) procedures for emergency calls.

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**SECTION 3 - DESCRIPTION OF SERVICES****3.1 General**

The Company provides direct dialed (1+) and operator assisted services for communications originating and terminating within the State of Missouri. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.***

**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

**3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

**3.3.2** Chargeable time for all calls ends when one of the parties disconnects from the call.

**3.3.3** Minimum call duration and additional increments for billing are specified in the description of each service.

**3.3.4** No charges apply to incomplete calls.

**3.3.5** When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the entire call.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.4 Rate Periods**

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

**3.5 Holiday Rates**

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period rate unless a lower rate would normally apply.

New Year's Day\*  
Independence Day\*

Labor Day\*  
Thanksgiving Day

Christmas Day\*

\* When this Holiday falls on Sunday, the Holiday rate applies to calls placed on the preceding Friday.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.6 Frontier One**

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. (D)

**3.6.1 Rate Structure**

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 5.1 in this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.6 Frontier One**

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to Frontier One Customers.

**3.6.1 Rate Structure**

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 5.1 in this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.***

**3.7 Reserved For Future Use**

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.7 Frontier TravelCard**

TravelCard is a personal communication service that allows the caller to dial a TravelCard 800 telephone number and enter a four-digit personal identification routing number (PIRN) to complete a call. TravelCard service is only available in conjunction with Carrier's interstate TravelCard service offering. This calling card service can be ordered independently or in conjunction with other Carrier services.

As a PIRN-based product that can be shared among customers, customers are not granted exclusive use of the 800 number used for accessing the TravelCard service and thus, may not continue to use the 800 telephone number upon cancellation of their service.

To use TravelCard service, the caller dials the 800 telephone number for the TravelCard service. The caller may then (1) enter a PIRN which routes the call to a customer pre-designed telephone number (PIRN CALL); or (2) enter a PIRN which permits the customer to then direct dial a telephone number (DIAL TONE PIRN). Certain PIRNs are reserved for use by the Carrier under TravelCard Service or are used for accessing other services.

**3.7.1 Rate Structure**

The customer's total monthly usage of TravelCard Service is charged at the applicable rates per minute as set forth on the Flexible Rate Schedule of this tariff, is not distance sensitive, and rates vary by length of contract. TravelCard calls are billed in six (6) second increments with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Operator assisted calls and calls made to directory assistance are charged on a per call basis as set forth in this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.8 Frontier VIP**

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

**3.8.1 Rate Structure**

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

**3.8.2 Usage Charges**

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in Flexible Rate Schedule of this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.8 Frontier VIP (Cont'd.)****3.8.2 Usage Charges (cont'd.)**

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Flexible Rate Schedule of this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in Flexible Rate Schedule of this tariff.

Applicable discounts are set forth in the Flexible Rate Schedule. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in the Flexible Rate Schedule.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.8 Frontier VIP (Cont'd.)****3.8.2 Usage Charges (cont'd.)**

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

**3.8.3 Ancillary Services**

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. (D)

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**SECTION 3 - DESCRIPTION OF SERVICES, *cont'd.*****3.8 Frontier VIP (Cont'd.)****3.8.2 Usage Charges (cont'd.)**

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

**3.8.3 Ancillary Services**

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. Frontier TravelCard may be used in conjunction with this service.

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**SECTION 4 - MISCELLANEOUS SERVICES****4.1 Operator Services**

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.1.1** Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, and/or Third-Party, calls. (D)
- 4.1.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period and duration of the call; and a fixed service charge based upon the type of operator service provided.
- 4.1.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 5.2.1.
- 4.1.4** The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 5.2.2.
- 4.1.5** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

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**SECTION 4 - MISCELLANEOUS SERVICES****4.1 Operator Services**

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.1.1** Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- 4.1.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period and duration of the call; and a fixed service charge based upon the type of operator service provided.
- 4.1.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 5.2.1.
- 4.1.4** The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 5.2.2.
- 4.1.5** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

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**SECTION 4 - MISCELLANEOUS SERVICES, *cont'd.*****4.1 Operator Services, *cont'd.***

- 4.1.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through a called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (D)
- 4.1.7** The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, and Third Party. The local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a telephone line number, respectively. (D)

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**SECTION 4 - MISCELLANEOUS SERVICES, *cont'd.*****4.1 Operator Services, *cont'd.***

- 4.1.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 4.1.7** The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

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**SECTION 4 - MISCELLANEOUS SERVICES, *cont'd.***

**4.2 Directory Assistance**

- 4.2.1** A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

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**SECTION 4 - MISCELLANEOUS SERVICES, *cont'd.*****4.3 Busy Line Verification and Interrupt**

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the Company operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the Company operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the Company operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the Company operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

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**SECTION 5 - DESCRIPTION OF RATES**

**5.1 Reserved For Future Use**

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**SECTION 5 - DESCRIPTION OF RATES****5.1 Frontier One**

**5.1.1** The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.1500	\$0.1500	\$0.1500

**5.1.2 Optional Travel Card\*** (Including Carrier recognized holidays)

The following per minute rate is applicable to all Travel Card calls placed in conjunction with Frontier One service option. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

The following per minute rate is applicable to all Travel Card calls when placed using the service on a stand alone basis. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

*\*An additional \$1.20 per call surcharge will be applied to all travel card calls requiring manual assistance.*

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.***

**5.2 Reserved For Future Use**

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.2 Frontier TravelCard**

The following intrastate per minute rates apply to all Carrier customers who select the Calling Card Plan, when their long distance calls are made through TravelCard.

Day/Evening/Weekend

Including Carrier recognized holidays

Month-to-Month	\$0.28/minute
1 Year Term Plan	\$0.23/minute
2 Year Term Plan	\$0.21/minute
3 Year Term Plan	\$0.17/minute

- \* An additional \$1.25 per call surcharge will be assessed on all TravelCard Calling Card calls placed when manual intervention is required. Frontier VIP calls made for intrastate Directory Assistance will be charged \$1.99 per call.

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.3 Frontier VIP****5.3.1 VIP Standard - Dedicated Term Plan Discounts****A. InterLATA - 1+ Outbound**

\* Base Rate (Month-to-Month and Term): \$0.1484

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

**B. InterLATA - Toll Free Inbound**

\* Base Rate (Month-to-Month and Term): \$0.1484

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.3 Frontier VIP, *cont'd.*****5.3.1 VIP Standard - Dedicated Term Plan Discounts, *cont'd.*****C. IntraLATA - 1+ Outbound**

\* Base Rate (Month-to-Month and Term): \$0.1484

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	8.00%	23.00%	38.70%
\$2,500	7.00%	8.00%	23.00%	38.70%
\$5,000	7.00%	8.00%	23.00%	38.70%
\$10,000	7.00%	8.00%	23.00%	38.70%

**D. IntraLATA - Toll Free Inbound**

\* Base Rate (Month-to-Month and Term): \$0.1484

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	8.00%	23.00%	38.70%
\$2,500	7.00%	8.00%	23.00%	38.70%
\$5,000	7.00%	8.00%	23.00%	38.70%
\$10,000	7.00%	8.00%	23.00%	38.70%

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**SECTION 5 - DESCRIPTION OF RATES, cont'd.****5.3 Frontier VIP, cont'd.****5.3.2 VIP Plus - Dedicated Term Plan Discounts****A. InterLATA - 1+ Outbound**

\* Base Rate (Month-to-Month and Term): \$0.1484

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

**B. InterLATA - Toll Free Inbound**

\* Base Rate (Month-to-Month and Term): \$0.1484

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.3 Frontier VIP, *cont'd.*****5.3.2 VIP Plus - Dedicated Term Plan Discounts, *cont'd.*****C. IntraLATA - 1+ Outbound**

* Base Rate (Month-to-Month and Term):					\$0.1484
	MTM	1 Year	2 Year	3 Year	
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	
<\$100	0.00%	2.00%	4.00%	6.00%	
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	10.00%	21.00%	26.00%	41.30%	
\$5,000	13.00%	23.00%	28.00%	42.80%	
\$10,000	15.00%	25.00%	30.00%	44.00%	

**D. IntraLATA - Toll Free Inbound**

* Base Rate (Month-to-Month and Term):					\$0.1484
	MTM	1 Year	2 Year	3 Year	
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	
<\$100	0.00%	2.00%	4.00%	6.00%	
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	10.00%	21.00%	26.00%	41.30%	
\$5,000	13.00%	23.00%	28.00%	42.80%	
\$10,000	15.00%	25.00%	30.00%	44.00%	

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SECTION 5 - DESCRIPTION OF RATES, *cont'd.*5.3 Frontier VIP, *cont'd.*

## 5.3.3 VIP Standard - Switched Term Plan Discounts

## A. InterLATA - 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1690

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

## B. InterLATA - Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1690

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.3 Frontier VIP, *cont'd.*****5.3.3 VIP Standard - Switched Term Plan Discounts, *cont'd.*****C. IntraLATA - 1+ Outbound**

\* Base Rate (Month-to-Month and Term): \$0.1690

MTM	1 Year	2 Year	3 Year
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<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

**D. IntraLATA - Toll Free Inbound**

\* Base Rate (Month-to-Month and Term): \$0.1690

MTM	1 Year	2 Year	3 Year
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<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.3 Frontier VIP, *cont'd.*****5.3.4 VIP Plus - Switched Term Plan Discounts****A. InterLATA - 1+ Outbound**

\* Base Rate (Month-to-Month and Term): \$0.1690

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

**B. InterLATA - Toll Free Inbound**

\* Base Rate (Month-to-Month and Term): \$0.1690

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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### 5.3 Frontier VIP, *cont'd.*

### C. IntraLATA - 1+ Outbound

<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

#### D. IntraLATA - Toll Free Inbound

<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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Rochester, New York 14646

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.2 Operator Services****5.2.1 Per Minute Usage Charges**

Per Minute:	\$0.89
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**5.2.2 Per Call Service Charges**

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

**Service Charge Per Call**

Customer Dialed Credit Card	\$4.99	(D)
Operator Dialed Credit Card	\$5.50	(D)
<b>Operator Station</b>	<b><u>Automated</u></b>	<b><u>Operator Assisted</u></b>
Billed Collect	\$4.99	\$5.50
Billed to Third Party	\$4.99	\$9.99
Person-to-Person		
All Billing Methods	\$9.99	\$9.99

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.*****5.2 Operator Services****5.2.1 Per Minute Usage Charges**

Per Minute:	\$0.89
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**5.2.2 Per Call Service Charges**

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

**Service Charge Per Call**

Customer Dialed Calling Card	\$4.99
Customer Dialed Credit Card	\$4.99
Operator Dialed Calling Card	\$5.50
Operator Dialed Credit Card	\$5.50

<b>Operator Station</b>	<b><u>Automated</u></b>	<b><u>Operator Assisted</u></b>
Billed Collect	\$4.99	\$5.50
Billed to Third Party	\$4.99	\$9.99
Person-to-Person		
All Billing Methods	\$9.99	\$9.99

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**SECTION 5 - DESCRIPTION OF RATES, *cont'd.***

**5.3 Directory Assistance**

Directory Assistance, per Request	\$1.99
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**5.4 Busy Line Verification and Interrupt**

Busy Line Verification, per request	\$6.50
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Busy Line Interrupt, per request	\$6.50
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**SECTION 6- CONTRACTS AND PROMOTIONS**

**6.1 Promotions - General**

The Company will provide tariff notification to the Commission no less than seven (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered and the start and end dates of the promotion. The Company will offer all promotions in a non-discriminatory manner.

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