
INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES

2. DEFINITIONS

Answer Supervision: An electrical signal fed back up the line by the LEC at the distant end of a long distance call to indicate positively that the call has been answered.

Application for Service: A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide the communication service as required.

Authorization Code: An identification number, usually an eight (8) to twelve (12) digit number, that identifies the user as a customer.

Authorized User: A person, firm, corporation or legal entity which is authorized by the Customer to be connected to the service of the Customer. Authorized User(s) must be named in the Application for Service.

Automatic Numbering Identification (ANI): A type of signaling provided by a local exchange carrier which automatically identifies through a seven (7) or ten (10) digit number assigned to the Customer, the local exchange line from which a call originates.

Billing Period: The interval between Customer invoice to Customer invoice which shall consist of thirty (30) days.

Business Service: "Business Service" refers to telecommunications service provided to the Customer for use primarily or substantially for a business, professional, institutional or other occupational purpose.

Calling Card Call: A call for which charges are billed, not to the originating telephone number, but to a telephone calling card issued by a long distance telephone company, for this purpose. (T)

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3. REGULATIONS (continued)

3.8 Billing and Payment Regulations (continued)

- 3.6.5 A late payment charge of \$5.00 will be charged to customer accounts with an unpaid balance 22 or more days past due. (I)
- 3.6.6 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

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4. SERVICE OFFERINGS (continued)

4.6 Inbound (800/888/877) Toll Free Service (continued)

period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refused to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

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4. SERVICE OFFERINGS (continued)

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4.8 Operator Services

4.8.1 Operator Service as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0- the number desired. Calls will be billed at Company MTS service rates as set forth in Section 5 plus the appropriate service charges.

4.8.2 In providing operator services, Company agrees that:

- A. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
- B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
- C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

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5. RATES

5.1 Rate Periods

5.1.1 Rates are applicable based on time of the day (standard or daylight savings), and day of the week, and are associated with Service offered on Dial Station-to-Station and Person-to-Person basis for Domestic Direct Dialed Calls and Inbound Toll Free (800/888/877) Calls. Peak and Off-Peak rates apply to the types of Services offered by the Company, unless otherwise specifically designated in this tariff. The rate charged is determined by the day and time (standard or daylight savings) at the originating service point. When a connection is established in one rate period and ends in another rate period, the rate for each rate period applies to the portion of the connection occurring within that rate period.

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5.1.2 The rate periods are:

- A. Peak Period – the time period from 8:00 AM to, but not including, 8:00 PM Monday through Friday.
- B. Off-Peak Period – all other time periods other than Peak Period.
- C. Holiday Rate Period – for the following Federal observed holidays, the Off-Peak rates will apply:
 - 1. New Year's Day (January 1st)
 - 2. Memorial Day
 - 3. Independence Day (July 4th)
 - 4. Labor Day
 - 5. Thanksgiving
 - 6. Christmas Day (December 25th)

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5. RATES (continued)

5.4 HOLD FOR FUTURE USE

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5.5 Operator Service Rates

	<u>0+ Rate</u>	<u>0-Rate</u>
1. Directory Assistance	\$1.20	\$2.20
2. Automated Collect	\$2.35	\$3.35
3. Automated Card	\$1.00	\$2.00
4. Operator-Assisted		
a. Collect	\$2.35	\$3.35
b. Billed to Third Party	\$2.35	\$3.35