

TITLE SHEET

Missouri Public
Service Commission

**RESOLD SWITCHED INTEREXCHANGE
TELECOMMUNICATIONS TARIFF**

REC'D JUL 21 2000

OF

ServiSense.com, Inc.

180 Wells Avenue, Suite 450
Newton, MA 02459-3302

This Tariff applies to the Resold Interexchange Telecommunications Services furnished by ServiSense.com, Inc. ("Carrier") between one or more points in the State of Missouri. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at Carrier's principal place of business.

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Missouri Public Service Commission
MISSOURI

Missouri Public
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Regulatory Coordinator
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Newton, MA 02459-3302

LIST OF WAIVED STATUTES AND REGULATIONS JUL 21 2000

Applicant is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived for purposes of offering telecommunications services as set forth herein:

STATUTES

392.210.2	--	Uniform system of accounts
392.240(1)	--	Rates, rentals, service and physical connections
392.270	--	Valuation of Property (rulemaking)
392.280	--	Depreciation of accounts
392.290	--	Issuance of securities
392.300.2	--	Acquisition of Stock
392.310	--	Stock and debt issuance
392.320	--	Stock dividend payment
392.330	--	Issuance of securities; debts and notes
392.340	--	Reorganizations

Missouri P. S. C. Rules

4 CSR 240-10.020	--	Depreciation fund income
4 CSR 240-30.010(2)(C)	--	Posting exchange rates at central offices
4 CSR 240-30.040	--	Uniform system of accounts
4 CSR 240-33.030	--	Minimum charges rule
4 CSR 240-35	--	Bypass

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SYMBOLS

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The following are the only symbols used for the purposes indicated below:

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- (C) - Signifies a **changed** condition or regulation.
- (D) - Signifies a **deleted** or **discontinued** rate, regulation or condition.
- (I) - Signifies a change resulting in an **increase** to a Customer's bill.
- (M) - Signifies material **moved** from another Tariff location.
- (N) - Signifies a **new** rate, regulation or condition.
- (R) - Signifies a change resulting in a **reduction** to a Customer's bill.
- (T) - Signifies a change in **text** but no change in rate or charge.

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TARIFF FORMAT

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- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the P.S.C.. For example, the 4th revised Sheet cancels the 3rd revised Sheet 14. Because of various suspension periods deferrals, etc. the P.S.C. follows in their Tariff approval process, the most current sheet number on file with the P.S.C. is not always the Tariff page in effect.
- C. Paragraph Numbering Sequence - There are levels of alphanumeric coding. Each level of coding is subservient to its next higher level. The following is an example of the numbering sequence suggested for use in Tariffs.

2.1
2.1.A
2.1.A.1
2.1.A.1.a

- D. Check Sheets - When a Tariff filing is made with the P.S.C., an undated check sheet accompanies the Tariff filing. The check sheet lists the sheets contained in the Tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The Tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the P.S.C.

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APPLICATION OF TARIFF

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Service Commission

REC'D JUL 21 2000

This Tariff set forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate telecommunication services by means of resold services of ServiSense.com, Inc.

The provision of regional toll and long distance telecommunications services is subject to existing regulations and terms and conditions specified in this Tariff and may be revised, added to or supplemented by superseding issues.

ServiSense.com, Inc. may from time to time engage in special promotional service offerings designated to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to prior notification and approval by the Commission.

This Tariff complies with PSC rules and Missouri revised statutes applicable to ServiSense.com, Inc.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

REC'D JUL 21 2000

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Billed Party - The person or entity responsible for payment of the Company's service.

Business Day - Monday-Friday 8:00am-5:00; Saturdays, Sundays and legal holidays are not recognized as business days.

Called Station - The termination point of a call.

Calling Card - A card issued by the Company containing sufficient information to enable charges for calls made to be properly billed on a pre-arranged basis. (see "Travel Card" definition)

Calling Station - The originating point of a call.

Carrier -or- Common Carrier - An authorized company or entity providing underlying network telecommunications services to the public.

Company or Carrier - ServiSense.com, Inc.

Customer - The person or legal entity which subscribes to, utilizes, or enters into arrangements for Carrier's telecommunications services and is responsible for payment of Carrier's services.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

REC'D JUL 21 2000

Customer Dialed Calling Card Call - A Calling Card Call which does not require intervention by an attended operator position to complete.

Debit Card - A Calling Card issued by the Company in return for pre-payment of an amount certain by the Customer. (see "Travel Card" definition)

Commission or P.S.C. - Missouri Public Service Commission.

Holiday - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, Christmas Day.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall interruption include the failure of any service or facilities provided by a common Carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is Interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or applicable by law.

Measured Charge - A charge assessed on a per minute basis in calculation a portion of the charges due for a completed inter-exchange call.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

REC'D JUL 21 2000

Residential Rules - The Rules and Regulations Relating to Telephone Service to Residential Customers as adopted by the Missouri Public Service Commission and applicable Missouri law.

Subscriber - (see "Customer" definition)

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other similar communications or form of intelligence.

Travel Card - A pre-paid or post-paid calling card issued by Carrier which allows Customers to make telephone calls and charge the calls to a credit or debit account. Calls charged to a Carrier-issued credit travel card will appear on the Customer's regular monthly bill. Calls charges to a Carrier-issued debit Travel Card will be charged against the debit account.

User - Any person or entity which makes use of services provided under this Tariff.

Verified Account Code - A numerical code used to identify users or groups of users on an account and to allocate the costs of service accordingly. Account codes are verified by a pre-defined list of codes maintained by the Company.

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SECTION 2. RULES AND REGULATIONS Missouri Public
Service Commission

2.1 Undertaking of the Company

REC'D JUL 21 2000

- 2.1.A. This Tariff contains the regulations and rates applicable to the resale of local, intrastate and interstate telecommunications services provided by Company to business and residential customers within the State of Missouri.
- 2.1.B. The rates and regulations contained in this Tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.
- 2.1.C. The Customer is entitled to limit the use of Carrier's services by End User's at the Customer's facilities.

2.2 Use of Services

- 2.2.A. Carrier's Services may be used for any lawful propose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.B. The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

Missouri Public
Service Commission

REC'D JUL 21 2000

2.2 Use of Services (Cont'd)

- 2.2.C. Carrier's services are available for use twenty-four (24) hours per day, seven (7) days per week.
- 2.2.D. Carrier does not transmit messages pursuant to this Tariff, but its services may be used for that purpose.
- 2.2.E. Carrier's services may be canceled for nonpayment of uncontested bill charges or for other violations of this Tariff.

2.3 Liability of Carrier

- 2.3.A. Due to unavailability of errors incident to the services and to the use of the facilities furnished by the Carrier or connecting carriers, the services and facilities furnished by the Carrier and connecting carriers are subject to the terms, conditions and limitations set forth herein.
- 2.3.B. When service is interrupted for a period of at least twenty-four (24) hours after notice by the Customer to Carrier, an allowance equal to 1/28 of fixed billing cycle charges for service and facilities furnished by the Carrier rendered useless or substantially impaired shall apply to each twenty-four (24) hours during which the interruption continues after notice by the Customer to the Carrier. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Carrier rendered useless or substantially impaired. No allowance shall apply to any non-recurring or usage charges. No credit shall be issued for interruptions of less than six (6) hours.
- 2.3.C. The liability of the Carrier for any loss or damages whatsoever arising out to mistakes, omissions, delays, errors, defects or failures in the service, or in any non-regulated equipment or facilities, shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which the mistake, omission, delay, defect, or failure existed, or the Tariff charge for the call involved. Under no circumstances shall the Carrier be liable for any consequential, special, indirect, incidental, or exemplary damages.

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SECTION 2. RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

2.3 Liability of Carrier (Cont'd)

REC'D JUL 21 2000

- 2.3.D. Carrier shall not be liable for any act or omission or any connecting carrier, underlying carrier, or local exchange company including the provisions of E911 Services; for acts or omission of any other providers of connections, facilities, or for service other than the Carrier; or for culpable conduct of the Customer or failure of equipment, facilities or connection provided by the Customer.
- 2.3.E. Carrier shall not be liable for defacement of, or damage to, the premises of a Customer resulting from the attachment or instruments, apparatus and associated wiring furnished by the Carrier on such Customer's premises or by the installation or removal thereof, when such defacement or damage; is not the result of the Carrier's gross negligence. No agents or employees of the other participating carriers shall be deemed to be agents or employees of Carrier.
- 2.3.F. Carrier shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.
- 2.3.G. Carrier shall not be liable for any unlawful or unauthorized use of Carrier's facilities and service, unless such use results solely from the negligence or willful misconduct of Carrier.
- 2.4.H. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment with Carrier's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

Missouri Public
Service Commission

REC'D JUL 21 2000

2.4 Responsibilities of the Customer

- 2.4.A. The Customer is responsible for placing any necessary orders for complying with Tariff regulations; for the placement of any stickers or tent cards provided by Carrier or as required by law; and for assuring that End Users comply with Tariff regulations. The Customers shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to End Users. The Customer is also responsible for the payment of charges for calls originated at The Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.B. The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Carrier on the Customer's behalf.
- 2.4.C. If required for the provision of Carrier's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to Carrier.
- 2.4.D. The Customer is responsible for arranging access to its premises at times mutually agreeable to Carrier and the Customer when required for Carrier personnel to install, repair, maintain, program, inspect or remove equipment with the provision of Carrier's services.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

Missouri Public
Service Commission

REC'D JUL 21 2000

2.4 Responsibilities of the Customer (Cont'd)

2.4.E. The Customer shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into Carrier's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this Tariff and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.

2.4.E.1 If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without use of protective interface devices.

2.4.E.2 If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to carrier equipment, personnel, or the quality of service to other Customers, Carrier may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Carrier may, upon five (5) days written notice, via first class U.S. mail terminate the Customer's service.

2.4.F. The Customer is responsible for payment of the charges set forth in this Tariff. The Company reserves the right to refuse an application of service made by a present or former Customer who is, or was previously, indebted to the Company.

2.4.G. The Customer is responsible for compliance with the applicable regulations set forth in this Tariff.

2.4.H. The Customer shall indemnify and save Carrier harmless from all liability disclaimed by Carrier as specified in Section 2.3. above, arising in connection with the provision of service by Carrier.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

Missouri Public
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REC'D JUL 21 2000

2.5 Cancellation or Interruption of Services

2.5.A. Without incurring liability, Carrier may discontinue services to a customer or may withhold the provision of ordered or contracted services, subject to the procedures set forth in 2.5.B. following:

1. For nonpayment of any sum due Carrier for more than thirty (30) days after issuance of the bill for the amount due;
2. For violation of any of the provisions of this Tariff;
3. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Carrier's services; or
4. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Carrier from furnishing its services.

2.5.B. Procedures for discontinuance of existing service:

1. Carrier may discontinue service without notice for any of the following reasons:
 - a. If a Customer or User causes or permits any signals or voltages to be transmitted over Carrier's network in such a manner as to cause a hazard or to interfere with Carrier's service to others.
 - b. If a Customer or User uses Carrier's services in a manner to violate the law.

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SECTION 2. RULES AND REGULATIONS (Cont'd) Missouri Public Service Commission

2.5 Cancellation or Interruption of Services (Cont'd)

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2.5.B. Procedures for discontinuance of existing service (Cont'd)

2. In all other circumstances, Carrier will provide the Customer with written notice via first class U.S. mail stating the reason for discontinuance, and will allow the Customer not less than ten (10) days to remove the cause for discontinuance.
3. In cases of non-payment of charges due, the Customer will be given five (5) days written notice via first class mail that disconnection will take place. Disconnection may take place at any time within five (5) business days of mailing of the notice.
4. Customer may be given an opportunity to make full payment of all undisputed charges by negotiating a mutually agreeable payment plan. If Customer breaks a payment plan with the Company, Company is not obligated to enter into any further plans. Service may be terminated in accordance with these procedures.
5. Service will not be discontinued on any non-business day where Carrier is not prepared to accept payment of the amount due and to reconnect.

2.5.C. Without incurring liability, Carrier may interrupt the provision of services at any time in order to perform tests and inspection to assure compliance with tariff regulations and the proper installation and operation of Customer and Carrier's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

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Service Commission

REC'D JUL 21 2000

2.5 Cancellation or Interruption of Services (Cont'd)

2.5.D. Service may be discontinued by Carrier, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assist in a new authorization code to replace the one that has been deactivated.

2.6 Billing Arrangements

2.6.A. Customers will be billed directly by Carrier or its intermediary.

2.6.B. Carrier will render bills monthly. Payment is due within thirty (30) day after Carrier renders the bills.

2.6.C. Carrier may impose a late payment charge of 1 1/2% (18% per year) on any bill not paid within thirty (30) days of receipt by the Customer.

2.6.D. Carrier agrees to abide by all rules and regulations imposed upon it by the P.S.C. and applicable Missouri law.

2.7 Validation of Credit

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Carrier reserves the right to validate the credit worthiness of Customers. JUN 26 2000

2.8 Contested Charges

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All bills are presumed accurate, and will be binding on the Customer unless objection is received by Carrier within thirty (30) days after such bills are rendered. In the case of a billing dispute between the Customer and Carrier for service furnished to the Customer or End User, which cannot be settled with mutual satisfaction, the Customer can take the following course of action within thirty (30) days of the billing date:

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SECTION 2. RULES AND REGULATIONS (Cont'd)

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2.8 Contested Charges (Cont'd)

2.8.A. First, the Customer may request, and Carrier will provide, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.

2.8.B. Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Customer may file an appropriate complaint with the Commission. The address and the telephone number of the Commission is:

Missouri Public Service Commission
P.O. Box 360
Truman State Office Building
Jefferson City, MO 65102
Telephone: (573) 751-3234
Facsimile: (573) 526-7341

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2.9 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

2.10 Advance Payments

Carrier may require an advanced payment if it feels it is necessary due to unknown or poor credit. The advanced payment will be applied to first month billing, second month billing, etc., until the advanced payment is exhausted.

2.11 Deposits

Carrier does not generally require a deposit from the Customer. At Carrier's discretion, a deposit may be required in accordance with applicable Missouri law. If required, the Carrier will pay an interest rate on residential deposits which is equal to a rate of one (1%)

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SECTION 2. RULES AND REGULATIONS (Cont'd)

REC'D JUL 21 2000

2.11 Deposits (Cont'd)

above the prime lending rate as published in the Wall Street Journal for the last business day of September. This rate is adjusted annually October 1 of each year.

2.12 Taxes

All federal excise taxes, FCC charges/fees and state and local sales taxes, are billed as separate line items on periodic bills and are not included in the quoted rates in this Tariff. All charges and fees subject to MoPSC jurisdiction, except taxes and franchise fees, will be submitted to the MoPSC for prior approval.

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SECTION 3. DESCRIPTION OF SERVICES

REC'D JUL 21 2000

3.1 1+ Inbound/Outbound Switched and Dedicated Long Distance Services

The Company offers 1+ inbound/outbound intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the Customers Premises and the Company's facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.

3.2 Long Distance Service Area

Company's long distance services are available in all equal access exchanges throughout the state.

3.3 Calling Card Service

The Company's Calling Card Service permits Customers to place calls utilizing Company issued Calling Cards for billing purposes.

3.4 Timing of Calls

3.4.A. Long distance, usage charges are based on the actual usage of the Company's service. Chargeable time begins when a connection is established between the Calling Station and the Called Station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.

3.4.B. Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is eighteen (18) seconds for intrastate long distance calls. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

3.4.C. There is no charge for incomplete calls.

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SECTION 3. DESCRIPTION OF SERVICES

Missouri Public
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REC'D JUL 21 2000

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SECTION 4. LONG DISTANCE RATES AND CHARGES

Missouri Public
Service Commission

REC'D JUL 21 2000

4.1 Long Distance Toll Usage Rates

The following are usage charges which apply to all 1+, direct dialed intrastate long distance calls. These rates are in effect 24 hours per day, 7 days a week.

4.1.A. Switched and Dedicated Inbound and Outbound Usage Rates \$.099/minute

4.2 Calling Card Usage Rates

Calling Card Usage Rates Calling card calls are billed in 6 second increments with an 18 second minimum.

<u>18 second minimum</u>	<u>6 second increments</u>
\$0.075	\$0.025

4.3 Directory Assistance

Per Use \$0.50

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SECTION 5.

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SECTION 4. LOCAL EXCHANGE RATES Missouri Public
Service Commission

4.1 RATES – (Continued)

REC'D JUL 21 2000

4.1.2 Main Service (6) - (Continued)

A. Main Service-Business - (Continued)

Business – (Continued)

<u>Group</u>	Flat Tenant Rate Service Trunk	1 st Message Trunk (1)	Additional Message Trunk (1)	<u>Multiline</u>	<u>Information</u> <u>Terminal</u>	(STS)
A	\$21.95	\$19.80 (4)	\$9.30	\$21.95	\$21.95	\$21.95
B	\$30.05	\$23.20 (4)	\$12.70	\$30.05	\$30.05	\$30.05
C-Principal	\$33.15	\$25.00 (4)	\$14.50	\$33.15	\$33.15	\$30.15
C-Metropolitan Calling Area - 1	\$36.45	\$30.50 (4)	\$15.40	\$36.45	\$36.45	\$36.45
D-Principal	\$43.60	\$28.95 (5)	\$18.45	\$43.60	\$43.60	\$43.60
D-Metropolitan Calling Area - 1	\$45.50	\$29.75 (5)	\$18.45	\$45.50	\$45.50	\$45.50
D-Metropolitan Calling Area - 2	\$48.00	\$30.80 (5)	\$18.45	\$48.00	\$ 48.00	\$48.00

Footnotes (1) (2) (3) (4) (5) (6) (7) See Sheet 24

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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public
Service Commission

4.1 RATES (Continued)

REC'D JUL 21 2000

4.1.2 Main Service (6) - (Continued)

A. Main Service-Business - (Continued)

FOOTNOTES

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages of \$.07 each.
- (4) Includes allowance of 200 local messages; additional local messages of \$.06 each.
- (5) Includes allowance of 200 local messages; additional local messages of \$.07 each.
- (6) The rates for main service do not include a telephone instrument.
- (7) This service may be used with single-line telephone service.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line" basis.

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SECTION 4. LOCAL EXCHANGE RATES

4.1 RATES – (Continued)

4.1.2 Main Service (1) - (Continued)

B. Main Service-Residence

<u>Group</u>	<u>Residence</u>	
	<u>Flat Rate</u> <u>1-Party</u>	<u>Message</u> <u>1-Party (2)</u>
A	\$7.55	\$5.65
B	9.10	6.50
C-Principal	10.10	-----
C-Metropolitan Calling Area - 1	11.40	-----
D-Principal	11.35	7.75
D-Metropolitan Calling Area - 1	11.85	-----
D-Metropolitan Calling Area - 2	12.50	-----

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Footnotes (1) (2) See Sheet 27

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SECTION 4. LOCAL EXCHANGE RATES

4.1 RATES – (Continued)

Missouri Public
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4.1.2 Main Service (1) - (Continued)

REC'D JUL 21 2000

B. Main Service-Residence – (Continued)

<u>Group</u>	<u>Flat Rate 1-Party</u>	<u>Residence – (Continued)</u>
		<u>Message 1-Party (2)</u>
A	\$11.70	\$4.15
B	\$14.10	\$5.00
C-Principal	\$15.50	\$5.70
C-Metropolitan Calling Area - 1	\$17.65	\$6.25
D-Principal	\$17.60	\$6.25
D-Metropolitan Calling Area - 1	\$18.35	\$6.50
D-Metropolitan Calling Area - 2	\$19.40	\$6.90

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Footnote (2) See Sheet 27

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SECTION 4. LOCAL EXCHANGE RATES; Missouri Public Service Commission

4.1 RATES – (Continued)

REC'D JUL 21 2000

4.1.2 Main Service (1) - (Continued)

FOOTNOTES

(1) The rates for main service do not include a telephone instrument.

(2) Includes allowance of 20 local messages; additional local messages \$.10 each.

This service is offered only in the Caruthersville and Sedalia Exchanges as well as the Forest Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line" basis.

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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public
Service Commission

4.1 RATES – (Continued)

REC'D JUL 21 2000

4.1.2 Main Service - (Continued)

C. Measured Service

1. This service is offered to residential and business customers on an individual (one-party) basis where facilities permit.
2. Measured Service consists of a charge for the exchange access line and usage charges as shown in 5, following.
3. Usage charges apply to all outgoing calls, except those that are placed to the Telephone Company (i.e., Directory Assistance, repair service, business office), toll and authorized local emergency number, 911.
4. Applicable Service and Equipment Charges for conversion to or from these services will not apply for existing customers for the first 180 days after the service is initially offered in the customer's serving central office.
5. Rates
 - a. Exchange Access Lines (Refer to rate tables, Sheet 24 through Sheet 28 Preceding.)

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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public
Service Commission

4.1 RATES – (Continued)

REC'D JUL 21 2000

4.1.2 Main Service - (Continued)

C. Measured Service – (Continued)

5. Rates – (Continued)

b. Usage Charges

Distance In Miles	Initial Minute Rate	Each Additional Minute Rate
0 – 14	\$.04	\$.01
15 – 28	\$.05	\$.02
Over 28	\$.06	\$.03

6. The method of applying usage charges:

- Initial period rates indicated in 5.b., preceding, are for connections of one minute or any fraction thereof.
- All additional minute rates indicated in 5.b., preceding, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.
- The timing of messages begins when connection is established between the calling telephone and the called telephone and ends when the connection is terminated at any point.

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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public
Service Commission

4.1 RATES - (Continued)

REC'D JUL 21 2000

4.1.2 Main Service - (Continued)

C. Measured Service - (Continued)

7. Discount Periods

The following percentages will apply to local calls made during the discount period:

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate					35% Disc.	35% Discount
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the billing period.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public
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4.1 RATES - (Continued)

REC'D JUL 21 2000

4.1.2 Main Service - (Continued)

D. Lifeline Service

1. Lifeline Service is a unique class of telephone service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts.
2. Lifeline service includes: single party service; voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; and access to directory assistance. Toll limitation services may also be provided as a part of Lifeline Service. Pursuant to paragraph 383 of the FCC's Final Report and Order in Case No. CC 96-45, Toll limitation services include both toll blocking, which prevents the placement of all long distance calls for which the subscriber will be charged, and toll control which limits the toll charges a subscriber can incur during a billing period to a preset amount. The purpose of this offering is to maintain and preserve universal service.
3. Lifeline Service applicants are those certified by the department of social services as economically disadvantaged by participation in Medicaid, Food Stamps, Supplementary Security Income (SSI), federal public housing assistance or Section 8, or Low Income Home Energy Assistance Program (LIHAP), or income qualified as found in Missouri State Statute 660.105. The department of social services shall inform such persons how to apply for Lifeline Service. Pursuant to the FCC's Final Report and Order in Case No. CC 96-45. The customer requesting Lifeline Service must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs.

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SECTION 4. LOCAL EXCHANGE RATES

4.1 RATES - (Continued)

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4.1.2 Main Service - (Continued)

REC'D JUL 21 2000

D. Lifeline Service

4. Applicants shall not be provided with more than one basic residential access line in his or her principal place or residence. An applicant for Lifeline Service may report on one address in the state as the principal place of residence.
5. Applicants may subscribe to flat rate or measured rate service at discounted rates outlined in 10, following.
6. When Lifeline Service is requested, no Service and Equipment Charge will apply to install the main service access line.
7. A customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer must change back to another type of residential service, in which case there will be no charge.
8. All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.
9. Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.

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SECTION 4. LOCAL EXCHANGE RATES

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4.1 RATES - (Continued)

REC'D JUL 21 2000

4.1.2 Main Service - (Continued)

D. Lifeline Service - (Continued)

10. Rates (1)

		<u>Lifeline Service Rates</u>
		<u>Residence</u>
<u>Rate Group</u>	<u>One Party Flat-Rate</u>	<u>One-Party Measured Rate (2)</u>
A	\$4.05	\$.65
B	\$5.60	\$1.50
C-Principal	\$6.60	\$2.20
C-Metropolitan Calling Area - 1	\$7.90	\$2.75
D-Principal	\$7.85	\$2.75
D-Metropolitan Calling Area - 1	\$8.35	\$3.00
D-Metropolitan Calling Area - 2	\$9.00	\$3.40

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(1) The rates for main service do not include a telephone instrument.

(2) All Rules and Regulations for Measured Service as outlined preceding, apply to one-party measured rate Lifeline Service.

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SECTION 4. LOCAL EXCHANGE RATES

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4.1 RATES - (Continued)

REC'D JUL 21 2000

4.1.2 Main Service - (Continued)

A. Link-Up Missouri Service Connection Program

1. The Link-Up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers as defined below, and designed to promote subscribership to the telephone network among low income residential households.

- a. Service Connection Charges, as set forth in this tariff, (1) for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, not to exceed \$30.00. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.
- b. An interest free, four-month deferred payment schedule will be established for the charges of initiating local telephone service at the subscriber's option. The Company shall inform each eligible subscriber of the availability of this deferred payment schedule.

2. Eligibility Requirements

- a. Subscribers eligible for Lifeline Service as described in Paragraph D., preceding, may also be eligible to qualify for the Link-Up Missouri Service Connection Program if they meet the criteria in paragraph A., above.

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(1) These do not include other charges that may be required at the initiation of service, such as deposit contributions in aid of constructing customer advances, etc.

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SECTION 4. LOCAL EXCHANGE RATES

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4.1 RATES - (Continued)

REC'D JUL 21 2000

4.1.2 Main Service - (Continued)

F. Service and Equipment Charge

	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line (2) (3)	\$36.50 (2)	\$52.25
Conversion Charge (5)	\$5.00	\$5.00
2. Charge to change telephone number per access line	\$11.25	\$7.75
3. Charge to initiate or terminate detailed billing, per access line	\$4.00	\$5.00
4. Charge to change to or from flat, message, or measured service, per access line	\$10.50 (3)	\$10.25
5. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line (3) (4)	\$4.00	\$5.00
6. Charge to change class of service, per access line (1) - Residence to Business - Business to Residence	\$11.25	\$12.25

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(See Sheet 36 for footnotes)

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SECTION 4. LOCAL EXCHANGE RATES

4.1 RATES - (Continued)

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4.1.2 Main Service - (Continued)

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F. Service and Equipment Charge -- (Continued)

FOOTNOTES:

- (1) Class of service denotes the use of the service, i.e., business or residence service.
- (2) See Paragraph D.5., an Paragraph E.1., preceding for the exception to this charge as it applies to Lifeline Service and Link-Up Service, respectively.
- (3) See Paragraph D.6., preceding for the exception to this charge as it applies to Lifeline Service.
- (4) No Service and Equipment Charge applies when customers upgrade from Reserve Line Service to one of the business main services.
- (5) This charge applies when a customer converts a line to Reserve Line Service from one of the business main services.

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SECTION 5 - CUSTOM CALLING FEATURES

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Unless otherwise indicated, all the following rates are charged on a per month basis. For any service there is a one-time installation fee. The installation fees are the same for all of the custom calling services except Voice Mail. Voice Mail has its own installation charge enumerated below.

	<u>Residential</u>	<u>Business</u>
Installation Fees	\$7.75	\$15.65
Directory Assistance		
Per Use	\$0.95	\$0.95
Call Waiting	\$8.00/month	\$8.00/month
Call Forwarding	\$3.00/month	\$6.00/month
Busy Line/Don't Answer	\$6.00/month	\$6.00/month
Three Way Calling	\$3.00/month	\$4.30/month
Per Use	\$0.75	\$0.75
Speed Dialing		
8 code	\$3.00/month	\$3.70/month
Distinctive Ring	\$4.00/month	\$6.00/month
Second Distinctive Ring	\$2.00/month	\$8.00/month
Repeat Dialing	\$3.00/month	\$6.00/month
Per Use	\$0.54	\$0.50
Per Use monthly max.	\$4.32/month	\$4.00/month
Caller ID with Name	\$7.95/month	\$10.00/month
Call Trace		
Per Successful Trace	\$6.00	\$6.00
*69	\$3.50/month	\$4.30/month
Per Use	\$0.54	\$0.50
Per Use monthly max	\$4.32/month	\$4.00/month
Call Waiting ID	\$1.00/month	\$5.00/month
Call Waiting ID with Number	\$1.00/month	\$5.00/month
Voice Mail	\$8.95/month	**
Installation	\$6.00	
Additional Charges		

** Pricing varies for voice mail for business customers from \$11.45 to \$29.00 depending on the type of mailbox and features ordered. Installation costs also vary from \$5.00 to \$10.00 depending on the type of mailbox and features ordered.

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