Missouri Tariff No. 1
Original Page 1
Missouri Public
Service Semmination

TITLE SHEET

REC'D DEC 0 6 2000

RESOLD BASIC LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

OF

ServiSense.com, Inc.

180 Wells Avenue, Suite 450 Newton, MA 02459-3302

A Competitive Telecommunications Company

This Tariff applies to the Resold Basic Local Exchange Telecommunications Services furnished by ServiSense.com, Inc. ("Carrier") between one or more points in the State of Missouri. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at Carrier's principal place of business.

Missouri Public Service Cemmission 0 1 - 0 4 6 FILED FEB 0 1 2001

FEB 0 1 2001

Issued: December 6, 2000

Effect**i**

Issued by:

Richard Wheeler, Esq. Regulatory Coordinator ServiSense.com, Inc. 180 Wells Avenue, Suite 450 Newton, MA 02459-3302

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LIST OF WAIVED STATUTES AND REGULATIONS DEC 0 6 2000

Applicant is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived for purposes of offering telecommunications services as set forth herein:

STATUTES

392,210.2	 Uniform system of accounts
	 ▼
392.240(1)	 Rates, rentals, service and physical connections
392.270	 Valuation of Property (rulemaking)
392.280	 Depreciation of accounts
392.290	 Issuance of securities
392.300.2	 Acquisition of Stock
392.310	 Stock and debt issuance
392.320	 Stock dividend payment
392.330	 Issuance of securities; debts and notes
392.340	 Reorganizations

Missouri P. S. C. Rules

4 CSR 240-10.020	 Depreciation fund income
4 CSR 240-30.010(2)(C)	 Posting exchange rates at central offices
4 CSR 240-30.040	 Uniform system of accounts
4 CSR 240-32.030(4)(C)	 Metering, inspections and tests
4 CSR 240-33.030	 Minimum charges rule

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SYMBOLS

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The following are the only symbols used for the purposes indicated below RECD DEC 0 6 2000

- (C) Signifies a changed condition or regulation.
- (D) Signifies a deleted or discontinued rate, regulation or condition.
- (I) Signifies a change resulting in an increase to a Customer's bill.
- (M) Signifies material moved from another Tariff location.
- (N) Signifies a new rate, regulation or condition.
- (R) Signifies a change resulting in a reduction to a Customer's bill.
- (T) Signifies a change in text but no change in rate or charge.

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the P.S.C. For example, the 4th revised Sheet cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the P.S.C. follows in their Tariff approval process, the most current sheet number on file with the P.S.C. is not always the Tariff page in effect.
- C. <u>Paragraph Numbering Sequence</u> There are levels of alphanumeric coding. Each level of coding is subservient to its next higher level. The following is an example of the numbering sequence suggested for use in Tariffs.

2.1

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APPLICATION OF TARIFF

Missouri Public Service Commission

This Tariff set forth the service offerings, rates, terms and conditions appricable to the furnishing of competitive intrastate telecommunications services by means of resold services of ServiSense.com, Inc.

The provision of local exchange telecommunications services is subject to existing regulations and terms and conditions specified in this Tariff and may be revised, added to or supplemented by superseding issues.

ServiSense.com, Inc. operates as a competitive telecommunications company.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS RFCT) DEC 0 6 2000

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Billed Party - The person or entity responsible for payment of the Company's service.

<u>Business Day</u> - Monday-Friday 8:00am-5:00; Saturdays, Sundays and legal holidays are not recognized as business days.

Called Station - The termination point of a call.

<u>Calling Card</u> - A card issued by the Company containing sufficient information to enable charges for calls made to be properly billed on a pre-arranged basis. (see "Travel Card" definition)

<u>Calling Station</u> - The originating point of a call.

<u>Carrier -or- Common Carrier</u> - An authorized company or entity providing underlying network telecommunications services to the public.

Company or Carrier - ServiSense.com, Inc.

<u>Customer</u> - The person or legal entity that subscribes to, utilizes, or enters into arrangements for Carrier's telecommunications services and is responsible for payment of Carrier's services.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd) REC'D DEC 0 6 2000

<u>Customer Dialed Calling Card Call</u> - A Calling Card Call which does not require intervention by an attended operator position to complete.

<u>Debit Card</u> - A Calling Card issued by the Company in return for pre-payment of an amount certain by the Customer. (see "Travel Card" definition)

Commission or P.S.C. - Missouri Public Service Commission.

Holiday - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, Christmas Day.

<u>ILEC</u> - Incumbent Local Exchange Carrier.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall interruption include the failure of any service or facilities provided by a common Carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is Interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or applicable by law.

<u>LATA</u> - Local Access and Transport Area - A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

<u>Local Exchange Carrier</u> - A company that furnishes local exchange telecommunications services.

Measured Charge - A charge assessed on a per minute basis for a completed call.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd) REC'D UEC 0 6 2000

Residential Rules - The Rules and Regulations Relating to Telephone Service to Residential Customers as adopted by the Missouri Public Service Commission and applicable Missouri law.

Southwestern Bell Telephone Company - SWB

Subscriber - (see "Customer" definition)

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other similar communications or form of intelligence.

<u>Travel Card</u> - A pre-paid or post-paid calling card issued by Carrier that allows Customers to make telephone calls and charge the calls to a credit or debit account. Calls charged to a Carrier-issued credit travel card will appear on the Customer's regular monthly bill. Calls charges to a Carrier-issued debit Travel Card will be charged against the debit account.

User - Any person or entity which makes use of services provided under this Tariff.

<u>Verified Account Code</u> - A numerical code used to identify users or groups of users on an account and to allocate the costs of service accordingly. Account codes are verified by a predefined list of codes maintained by the Company.

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Missouri Public SECTION 2. RULES AND REGULATIONS Services Commission

2.1 Undertaking of the Company

REC'D DEC 06 2000

- This Tariff contains the regulations and rates applicable to the resale of local, intrastate and interstate telecommunications services provided by Company to business and residential customers within the State of Missouri.
- 2.1.B. Company is a pure reseller and as such has no direct control over availability of service switching or operator services. Company is not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services. Company resells the Telecommunications Services of underlying common carriers.
- 2.1.C. The rates and regulations contained in this Tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.
- 2.1.D. The Customer is entitled to limit the use of Carrier's services by End User's at the Customer's facilities.
- Applications for initial or additional service made verbally or in writing become a 2.1.E. contract upon the establishment of the service or facility.

2.2 Use of Services

- 2.2.A. Carrier's Services may be used for any lawful propose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid Missouri Public Service Commission 0 1 - 0 4 6 numbers, or false calling or credit cards is prohibited.

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SECTION 2. RULES AND REGULATIONS (Cont'd) REC'D DEC 0 6 2000

2.2 Use of Services (Cont'd)

- 2.2.C. Carrier's services are available for use twenty-four (24) hours per day, seven (7) days per week.
- 2.2.D. Carrier does not transmit messages pursuant to this Tariff, but its services may be used for that purpose.
- 2.2.E. Carrier's services may be canceled for nonpayment of uncontested bill charges.

2.3 Liability of Carrier

- 2.3.A. Due to unavoidability of errors incident to the services and to the use of the facilities furnished by the Carrier or connecting carriers, the services and facilities furnished by the Carrier and connecting carriers are subject to the terms, conditions and limitations set forth herein.
- 2.3.B. When service is interrupted for a period of at least twenty-four (24) hours after notice by the Customer to Carrier, an allowance equal to 1/28 of fixed billing cycle charges for service and facilities furnished by the Carrier rendered useless or substantially impaired shall apply to each twenty-four (24) hours during which the interruption continues after notice by the Customer to the Carrier. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Carrier rendered useless or substantially impaired. No allowance shall apply to any non-recurring or usage charges. No credit shall be issued for interruptions of less then six (6) hours.
- 2.3.C. The liability of the Carrier for any loss or damages whatsoever arising out to mistakes, omissions, delays, errors, defects or failures in the service, or in any non-regulated equipment or facilities, shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which the mistake, omission, delay, defect, or failure existed, or the Tariff charge for the call involved. Under no circumstances shall the Carrier be liable for any consequential, special, indirect, incidental, or exemplary damages.

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Missouri Public SECTION 2. RULES AND REGULATIONS (Convision Commission

2.3 <u>Liability of Carrier (Cont'd)</u>

REC'D DEC 06 2000

- 2.3.D. Carrier shall not be liable for any act or omission or any connecting carrier, underlying carrier, or local exchange company; for acts or omission of any other providers of connections, facilities, or for service other than the Carrier; or for culpable conduct of the Customer or failure of equipment, facilities or connection provided by the Customer.
- 2.3.E. Carrier shall not be liable for defacement of, or damage to, the premises of a Customer resulting from the attachment or instruments, apparatus and associated wiring furnished by the Carrier on such Customer's premises or by the installation or removal thereof, when such defacement or damage; is not the result of the Carrier's gross negligence. No agents or employees of the other participating carriers shall be deemed to be agents or employees or Carrier.
- 2.3.F. Carrier shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.
- 2.3.G. Carrier shall not be liable for any unlawful or unauthorized use of Carrier's facilities and service, unless such use results solely from the negligence or willful misconduct of Carrier.
- 2.4.H. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment with Carrier's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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Missouri Public SECTION 2. RULES AND REGULATIONS (Safrijes Commission

2.4 Responsibilities of the Customer

REC'D DEC 06 2000

- 2.4.A. The Customer is responsible for placing any necessary orders for complying with Tariff regulations; for the placement of any stickers or tent cards provided by Carrier or as required by law. The Customers shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to End Users. The Customer is also responsible for the payment of charges for calls originated at The Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.B. The Customer is responsible for charges incurred for special construction and/or special facilities that the Customer requests and which are ordered by Carrier on the Customer's behalf.
- 2.4.C. If required for the provision of Carrier's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to Carrier.
- 2.4.D. The Customer is responsible for arranging access to its premises at times mutually agreeable to Carrier and the Customer when required for Carrier personnel to install, repair, maintain, program, inspect or remove equipment with the provision of Carrier's services.

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SECTION 2. RULES AND REGULATIONS (Cont'd) REC'D DEC 0 6 2000

- 2.4 Responsibilities of the Customer (Cont'd)
 - 2.4.E. The Customer shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into Carrier's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this Tariff and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.
 - 2.4.E.1 If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without use of protective interface devices.
 - 2.4.E.2 If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to carrier equipment, personnel, or the quality of service to other Customers, Carrier may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Carrier may terminate the Customer's service consistent with the provisions of Sections 2.5 and 2.6 of this tariff, and 4 CSR 240-33.070.
 - 2.4.F. The Customer is responsible for payment of the charges set forth in this Tariff.

 The Company reserves the right to refuse an application of service made by a present or former Customer who is, or was previously, indebted to the Company.
 - 2.4.G. The Customer shall indemnify and save Carrier harmless from all liability disclaimed by Carrier as specified in Section 2.3. above, arising in connection with the provision of service by Carrier.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

REC'D DEC 06 2000

2.5 Cancellation or Interruption of Services

Carrier's policies regarding cancellation or interruption of services are consistent with 4 CSR 240-33.070.

2.6 Caller ID and Call Trace

A. Caller ID

This feature enables the Customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. When Caller ID is activated on a Customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for blocking of CPN will be available upon request, at no charge, ONLY to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Applicant:

- a) Private, nonprofit, tax exempt, domestic violence intervention agencies,
- b) Federal, state, and local law enforcement agencies.

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. Line blocking Customer can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

Missouri Public Service Commission

2.6 Caller ID and Call Trace (Cont'd)

A. Caller ID (Cont'd)

REC'D DEC 0 6 2000

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification Customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

Missouri Public Service Commission

2.6 Caller ID and Call Trace (Cont'd)

B. Call Trace

REC'D DEC 0 6 2000

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by company's name or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded:

- § The originating telephone number;
- § The date and time of the call; and
- § The date and time call trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decided to prosecute the call originating party, the customer should contact the Company for further instructions.

Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

2.7 Rights and Responsibilities of Missouri Residential Telephone Customer

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

A. Your Telephone Bill

You'll receive a telephone bill from us each month. The Company provides basic local and long distance telephone service. The Company may require a deposit for service. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

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SECTION 2. RULES AND REGULATIONS (Cont'd REC'D DEC 0 6 2000

2.7 Rights and Responsibilities of Missouri Residential Telephone Customer (Cont'd)

B. Payment Arrangements

Payment must be sent to the Company. Payment for service may be made by credit card or check. If you are temporarily having difficulty paying your telephone bill, please call the Company immediately at 1-888-483-3600. By doing this, you may avoid having your phone service suspended or disconnected.

C. Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 30 days and you will not be charged installation charges again. Your service will not be suspended or discontinued until the Company has notified you in writing at least ten days in advance of the suspension or discontinuance. Additionally, the Company will make reasonable efforts to contact you at least 24 hours in advance prior to suspending or disconnecting your telephone service.

- 1) Nonpayment of an undisputed delinquent account.
- 2) Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3) Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
 - 4) Misrepresentation of identity in obtaining telephone utility service.

5) Failure to post a required deposit or guarantee.

6) Failure to comply with terms of a settlement agreement.

7) As provided by state or federal law.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

REC'D DEC 06 2000

2.7 Rights and Responsibilities of Missouri Residential Telephone Customer (Cont'd)

D. Reconnection of Service

After local telephone service has been suspended or disconnected, the Company will restore your service when the reason for the suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- 1) Payment for all undisputed amounts must be received by the Company.
- 2) Installation charges must be paid again if your service has been disconnected. Installation charges will not be charged if your service has been suspended.

E. Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to the Company at 1-888-483-3600. Written inquiries may be directed to: ServiSense.com, Inc., 180 Wells Avenue, Suite 450, Newton, MA 02459-3302.

F. Filing a Complaint with the Missouri Public Service Commission

If the Company cannot resolve your complaint, you may call the Missouri PSC, located at 200 Madison Street, Jefferson City, Missouri 65101, toll free at 800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, 6th Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857Missouri Public Service Commission

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JUN/2 6 2005 170-05-433 Service Commission

Missouri Public SECTION 2. RULES AND REGULATIONS (Confib roles Commission

2.8 Billing Arrangements

REC'D DEC 06 2000

- A. Carrier, after the initial bill for new service is rendered, shall render a bill during each billing period except when the bill has a "00" balance.
- B. Except where otherwise authorized by this Section 2.7.B., Carrier may render bills on a cyclical basis if the bill is rendered on or about the same day of each month or as otherwise agreed by the customer.
- C. If Carrier does not expressly offer a preferred payment date plan, a customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. If the charges remain unpaid for twenty-one (21) days from rendition of the bill such charges will be deemed delinquent.
- D. If Carrier adopts a preferred payment date plan that it has expressly offered to all its customers, the charges are due on or before the due date under the plan. Charges not paid by the due date may be deemed delinquent.
- E. Carrier may assess a penalty charge upon a delinquent account in the amount of 1.5% of the outstanding, unpaid balance.
 - F Every bill shall clearly state -
 - (a). The number of access lines for which charges are stated;
 - (b). The beginning or ending dates of the billing period for which charges are stated;
 - (c). A statement of the date the bill becomes delinquent if not paid;
 - (d). Penalty fees and advance payments, if any;
 - (e). The unpaid balance, if any;
 - (f). The amount due for basic service;

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Missouri Public SECTION 2. RULES AND REGULATIONS (Confer vice Commission

2.8 Billing Arrangements (Cont'd)

REC'D DEC 06 2000

- (g). An itemization of the amount due for all other regulated or nonregulated services including the date and duration of each toll call if such service (in minutes or seconds) is provided as an individual service;
- (h). The amount due for all other regulated or nonregulated services offered at a packaged rate and an itemization of each service included in the package;
- (i). An itemization of the amount due for taxes, franchise fees and other fees and/or surcharges which the Carrier, pursuant to its tariffs, bills to customers;
 - (j). The total amount due;
- (k). A toll free telephone number where inquiries and/or dispute resolutions may be made for each company with charges appearing on the customer's bill;
- (l). The amount of any deposit, advance payment and/or interest accrued on a deposit which has been credited to the charges stated; and
- (m). Any other credits and charges applied to the account during the current billing period.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.9 Validation of Credit

Missouri Public Service Commission

Carrier complies with 4 CSR 240 33.050.

REC'D DEC 06 2000

2.10 Deposits

A deposit may be required in accordance with Missouri law and regulations pursuant to 4 CSR 240-33.050.

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Missouri Public SECTION 2. RULES AND REGULATIONS (Control of Commission

2.11 Taxes

REC'D DEC 06 2000

The Customer is responsible for the payment of any sales, use, gross receipts, excise, or other local, state, and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of network services. ServiSense.com will itemize taxes and surcharges as separate line items on the customer's bill. Taxes and fees subject to Commission jurisdiction will be submitted to the Commission for prior approval.

2.12 Directory Assistance

Company offers local directory assistance pursuant to the terms, conditions and rates set forth in Section 4.1.2.H of this tariff.

2.13 Operator Assistance

- A. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- B. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.
- C. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- D. Only tariffed rates approved by the Commission for Company shall appear on any local exchange company billings.
- E. Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.

F. Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

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SECTION 2. RULES AND REGULATIONS (Cont'd)
Missouri Public
Service Commission

2.13 Operator Assistance (Cont'd)

REC'D DEC 06 2000

- G. Upon request, Company will transfer calls to other authorized interexchange. Company or to the LEC, if billing can list the caller's actual origination point.
- H. Company will refuse operator services to traffic aggregators which block access to other Companies.
- I. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

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SECTION 3. DESCRIPTION OF SERVICES Missouri Public Service Commission

3.1 Local Exchange Service

REC'D DEC 06 2000

- 3.1.A The Company provides a Customer with a voice-grade communications channel and unique telephone number address(es) that enable the Customer to:
 - 1. Place calls to any calling station in the local calling area as defined in this tariff:
 - 2. Receive calls from any calling station in the local calling area as defined in this tariff:
 - 3. Access Enhanced 911 Emergency Service of the underlying carrier;
 - 4. Access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
 - 5. Access Operator Services;
 - 6. Access Directory Assistance Services;
 - 7. Place or receive calls to 800/888/877 telephone numbers;
 - 8. Access Telecommunications Relay Service.
- 3.1.B Following is a listing of exchanges comprising the calling scope of the Company's local exchange services:

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SECTION 3. DESCRIPTION OF SERVICES (Cont'd) Missouri Public Service Commission

3.2 Exchanges by Rate Group

REC'D DEC 06 2000

3.2.A Rate Group A

Adrian (1)(2)(3)	Center(2)(3)	Hayti(1)(3)
Advance (1)(2)(3)	Chaffee(1)(3)	Herculaneum-Pevely (1)(3)
Agency (1)(3)	Charleston(1)(3)	Higbee(1)(3)
Altenburg-Frohna (1)(2)(3)	Clarksville(1)(2)(3)	Hillsboro(1)(3)
Antonie (1)(3)	Clever(1)(3)	Holcomb(1)(3)
Archie (1)(2)(3)	Climax Springs(2)(3)	Hornersville(1)(2)(3)
Argyle (2)(3)	Deering(1)(3)	Jasper(2)(3)
Armstrong (1)(2)(3)	DeKalb(1)(3)	Knob Noster(2)(3)
Ash Grove (2)(3)	Delta(1)(2)(3)	Lamar(2)(3)
Beaufort (2)(3)	Downing(2)(3)	LaMonte(2)(3)
Bell City(1)(2)(3)	East Prairie(1)(3)	Lancaster(2)(3)
Benton(1)(3)	Edina(2)(3)	Leadwood(1)(3)
Billings(1)(2)(3)	Elsberry(1)(2)(3)	Lilbourne(1)(2)(3)
Bismarck(1)(3)	Essex(1)(3)	Linn(2)(3)
Bloomfield(1)(3)	Eureka(1)(3)	Lockwood(2)(3)
Bloomsdale(1)(2)(3)	Farley(2)(3)	Louisiana(1)(2)(3)
Bonne Terre(1)(3)	Fayette(1)(2)(3)	Macks Creek(2)(3)
Boonville(1)(2)(3)	Fisk(1)(3)	Malden(1)(2)(3)
Bowling Green(2)(3)	Frankford(2)(3)	Marble Hill(2)(3)
Brookfield(2)(3)	Freeburg(2)(3)	Marceline(2)(3)
Campbell(2)(3)	Gideon(1)(2)(3)	Marionville(2)(3)
Cardwell(1)(2)(3)	Glasgow(1)(2)(3)	Marston(1)(2)(3)
Carl Junction(1)(3)	Grain Valley (1)(3)	Meta(2)(3)
Carrollton (2)(3)	Gray Summit (1)(3)	
Caruthersville (1)(3)	Greenwood(1)(3)	
(1) Extended Area Service	Coo Cootion 4.1.2	<u> </u>

(1) Extended Area Service - See Section 4.1.3.

(2) Message Rate Business Service not offered.

(3) One-Party service only available.

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SECTION 3. DESCRIPTION OF SERVICES (Cont'd) Missouri Public Service Commission

3.2 Exchanges by Rate Group (Cont'd)

REC'D DEC 06 2000

3.2.A Rate Group A (Cont'd)

Puxico(2)(3)	Stanberry(2)(3)
Qulin(1)(3)	Trenton(1)(3)
Richmond(2)(3)	Tuscumbia(1)(3)
Richwoods(2)(3)	Versailles(1)(3)
Risco(1)(2)(3)	Vienna(2)(3)
Rushville(1)(3)	Walnut Grove(2)(3)
Ste. Genevieve(1)(2)(3)	Wardell(1)(2)(3)
St. Marys(1)(3)	Ware(1)(3)
San Antonio(1)(3)	Wellsville(2)(3)
Scott City(1)(3)	Westphalia(2)(3)
Senath(1)(3)	Wyatt(1)(2)(3)
Slater(2)(3)	
Smithville(1)(3)	
	Qulin(1)(3) Richmond(2)(3) Richwoods(2)(3) Risco(1)(2)(3) Rushville(1)(3) Ste. Genevieve(1)(2)(3) St. Marys(1)(3) San Antonio(1)(3) Scott City(1)(3) Senath(1)(3) Slater(2)(3)

(1) Extended Area Service – See Section 4.1.3.

(2) Message Rate Business Service not offered.

(3) One-party service only available.

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SECTION 3. DESCRIPTION OF SERVICES (Cont'd) Missouri Public Service Commission

3.2 Exchanges by Rate Group (Cont'd)

REC'D DEC 06 2000

3.2.B Rate Group B

Kirksville(2)(3)
Lake Ozark-Osage Beach(1)(2)(3)
Manchester(1)(3)
Marshall(2)(3)
Maxville(1)(3)
Mexico(2)(3)
Monett(1)(2)(3)
Moberly(1)(2)(3)
Neosho(2)(3)
Nevada(1)(2)(3)
Pacific(1)(2)(3)
Perryville(1)(2)(3)
Pond(1)(3)
Poplar Bluff(1)(2)(3)
St. Charles(1)(2)(3)
St. Clair(2)(3)
St. Joseph(1)(3)
Sedalia(2)(3)
Sikeston(1)(2)(3)
Union(1)(2)(3)
Valley Park(1)(3)
Washington(2)(3)
Webb City(1)(2)(3)

(1) Extended Area Service – See Section 4.1.3.

(2) Message Rate Business Service not offered.

(3) One-party service only available.

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Missouri Public Service Commission

3.2 Exchanges by Rate Group (Cont'd)

RECTIDEC 06 2000

3.2.C Rate Group C

Springfield Metropolitan Exchange	
Principal zone	
Principal Zone Base Rate Area (2)	
Metropolitan Calling Area -1 (MCA-1) Zone	s
Fair Grove (2)	
Nixa(1)(2)	-
Republic (1)(2)	1
Rogersville (2)	
Strafford (2)	
Willard (2)	

(1) Extended Area Service - See Section 4.1.3

(2) One-party service only available.

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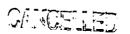
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SECTION 3. DESCRIPTION OF SERVICES (Cont'd)

3.2 Exchanges by Rate Group (Cont'd)

Missouri Public Service Commission

3.2.D Rate Group D

REC'D DEC 06 2000

Kansas City Metropolitan Exchange	St. Louis Metropolitan Exchange
Principal Zone (1)	Principal Zone (1)
Metropolitan Calling Area-1 Zones	Metropolitan Calling Area-1 Zones
Gladstone(1)	Ferguson(1)
Independence(1)	Ladue(1)
Parkville (1)	Mehlville(1)
Raytown(1)	Overland(1)
South Kansas City(1)	Riverview(1)
	Sappington (1)
Metropolitan Calling Area-2 Zones	Webster Groves(1)
Belton(1)	
Blue Springs(1)	Metropolitan Calling Area-2 Zones
East Independence(1)	Bridgeton(1)
Lee's Summit(1)	Creve Coeur(1)
Liberty(1)	Florissant(1)
Nashua(1)	Kirkwood(1)
Tiffany Springs(1)	Oakville(1)
	Spanish Lake(1)

(1) One-party service only available.

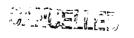
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Missouri Public SECTION 3. DESCRIPTION OF SERVICES (Conscion

3.3 Emergency Calls (Enhanced 911)

REC'D DEC 06 2000

- 3.3.A. Carrier is obligated to supply the E-911 service provider in Carrier's service area with accurate information necessary to update the E-911 database at the time Carrier submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs.
- 3.3.B. At the time Carrier provides basic local service to a customer by means of Carrier's own cable pair, or over any other exclusively owned facility, Carrier will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911.
- 3.3.C. Carrier will be obligated to provide facilities to route calls from the end user to the proper Public Safety Answering Point. Carrier recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by Carrier.
- 3.3.D. Carrier will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310.

3.4 Promotions

Carrier may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Carrier will provide tariff notification to the Commission no less than seven (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. Carrier will offer all promotions in a non-discriminatory manner.

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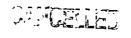
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Missouri Public SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES

REC'D DEC 0 6 2000

4.1.1 The basic exchange rates that apply for major exchange services are shown below. The number of exchange access arrangements included within the primary service area of each exchange or zone determines the rate group and rates for each exchange or zone unless otherwise specified in the Local Exchange Tariff.

Group	Total Exchange Access Arrangements In Primary Service Area	
A	1 – 4,999	
В	5,000 - 59,999	
C	60,000 – 229,999	
D	230,000 Over	

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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public Service Commission

4.1 RATES (Cont'd)

REC'D DEC 06 2000

4.1.2 Main Service (6)

A. Main Service-Business

		Message	
	Flat Rate	Rate	Measured
<u>Group</u>	1 - Party(9)	1 - Party(1)(7)	1 - Party(7)
A	\$16.69	\$14.42 (2)	\$9.21
В	\$22.89	\$17.78 (2)	\$12.58
C-Principal	\$25.46	\$19.57 (2)	\$14.37
C-Metropolitan Calling Area - 1	\$27.74	\$23.88 (2)	\$15.31
D-Principal	\$33.24	\$23.48 (3)	\$18.28
D-Metropolitan Calling Area - 1	\$34.68	\$24.27 (3)	\$19.07
D-Metropolitan Calling Area - 2	\$36.61	\$25.31 (3)	\$20.11

Footnotes (1) (2) (3) (4) (5) (6) (7) See Page 36

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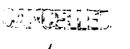
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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public Service Commission

4.1 RATES – (Continued)

REC'D DEC 0 6 2000

4.1.2 Main Service (6) - (Continued)

A. Main Service-Business - (Continued

Business - (Continued)

<u>Group</u>	Flat Rate <u>Trunk</u>	1 st Message Trunk (1)	Additional Message <u>Trunk (1)</u>	<u>Multiline</u>
A	\$23.70	\$19.80 (4)	\$9.30	\$21.95
В	\$32.45	\$23.20 (4)	\$12.70	\$30.05
C-Principal	\$35.80	\$25.00 (4)	\$14.50	\$33.15
C-Metropolitan Calling Area - 1	\$39.35	\$30.50 (4)	\$15.40	\$36.45
D-Principal	\$43.60	\$28.95 (5)	\$18.45	\$43.60
D-Metropolitan Calling Area - 1	\$45.50	\$29.75 (5)	\$18.45	\$45.50
D-Metropolitan Calling Area - 2	\$48.00	\$30.80 (5)	\$18.45	\$48.00

Footnotes (1) (2) (3) (4) (5) (6) (7) See Page 36

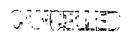
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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public Service Commission

4.1 RATES (Continued)

REC'D DEC 0 6 2000

4.1.2 Main Service (6) - (Continued)

A. Main Service-Business - (Continued)

FOOTNOTES

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages of \$.07 each.
- (4) Includes allowance of 200 local messages; additional local messages of \$.06 each.
- (5) Includes allowance of 200 local messages; additional local messages of \$.07 each.
- (6) The rates for main service do not include a telephone instrument.
- (7) This service may be used with single-line telephone service.

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Missouri Public SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES – (Continued)

REC'D DEC 0 6 2000

- 4.1.2 Main Service (1) (Continued)
 - B. Main Service-Residence

Residence

Group	Flat Rate 1-Party	Message 1-Party (2)
A	\$7.48	\$5.60
В	9.02	6.44
C-Principal	10.01	
C-Metropolitan Calling Area - 1	11.30	
D-Principal	11.25	7.68
D-Metropolitan Calling Area - 1	11.74	
D-Metropolitan Calling Area - 2	12.39	

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Footnotes (1) (2) See Page 39

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Missouri Public SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES – (Continued)

REC'D DEC 06 2000

4.1.2 Main Service (1) - (Continued)

B. Main Service-Residence – (Continued)

Group	Flat Rate 1-Party	Residence – (Continued) Measured 1-Party (2)
Α .	\$11.70	\$4.11
В	\$14.10	\$4.95
C-Principal	\$15.50	\$5.65
C-Metropolitan Calling Area - 1	\$17.65	\$6.19
D-Principal	\$17.60	\$6.19
D-Metropolitan Calling Area - 1	\$18.35	\$6.44
D-Metropolitan Calling Area - 2	\$19.40	\$6.84

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Footnote (2) See Page 36

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Missouri Public Service Commission

4.1 RATES – (Continued)

REC'D DEC 0 6 2000

4.1.2 Main Service (1) - (Continued)

FOOTNOTES

- (1) The rates for main service do not include a telephone instrument.
- (2) Includes allowance of 20 local messages; additional local messages \$.10 each. This service is offered only in the Caruthersville and Sedalia Exchanges as well as the Forest Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

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Missouri Public Service Commission

4.1 RATES – (Continued)

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4.1.2 Main Service - (Continued)

C. Measured Service

- 1. This service is offered to residential and business customers on an individual (one-party) basis where facilities permit.
- 2. Measured Service consists of a charge for the exchange access line and usage charges as shown in 5, following.
- 3. Usage charges apply to all outgoing calls, except those that are placed the Telephone Company (i.e., Directory Assistance, repair service, business office), toll and authorized local emergency number, 911.
- 4. Applicable Service and Equipment Charges for conversion to or from these services will not apply for existing customers for the first 180 days after the service is initially offered in the customer's serving central office.

5. Rates

a. Exchange Access Lines (Refer to rate tables, Page 34 through Page 38 Preceding.)

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Missouri Public SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES – (Continued)

REC'D DEC 06 2000

- 4.1.2 Main Service (Continued)
 - C. Measured Service (Continued)
 - 5. Rates (Continued)
 - b. Usage Charges

Distance In Miles	Initial Minute Rate	Each Additional Minute Rate
0 – 14	\$.04	\$.01
15 – 28	\$.05	\$.02
Over 28	\$.06	\$.03

- 6. The method of applying usage charges:
 - Initial period rates indicated in 5.b., preceding, are for connections of one minute or any fraction thereof.
 - All additional minute rates indicated in 5.b., preceding, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.
 - The timing of messages begins when connection is established between the calling telephone and the called telephone and ends when the connection is terminated at any point.

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4.1 RATES - (Continued)

REC'D DEC 06 2000

- 4.1.2 Main Service (Continued)
 - C. Measured Service (Continued)
 - 7. Discount Periods

The following percentages will apply to local calls made during the discount period:

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m.							
to		Day I	Rate Per	iod		35%	35%
5:00 p.m.		Fu	ıll Rate			Disc.	Discount
5:00 p.m.					·	-	Eve.
to		Evening Rate Period					Rate
11:00 p.m.		20% Discount					20%
11:00 p.m.]	
to	Night Rate & Weekend Rate Period					od	
8:00 a.m.	35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the billing period.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

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SECTION 4. LOCAL EXCHANGE RATES Missouri Public Service Commission

4.1 RATES - (Continued)

REC'D DEC 06 2000

- 4.1.2 Main Service (Continued)
 - D. Lifeline Service
- 1. Lifeline Service is a unique class of telephone service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts.
- 2. Lifeline service includes: single party service; voice grade access to the public switched telephone network; DTMF or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; and access to directory assistance. Toll limitation services may also be provided as a part of Lifeline Service. Pursuant to paragraph 383 of the FCC's Final Report and Order in Case No. CC 96-45, Toll limitation services include both toll blocking, which prevents the placement of all long distance calls for which the subscriber will be charged, and toll control which limits the toll charges a subscriber can incur during a billing period to a preset amount. The purpose of this offering is to maintain and preserve universal service.
- 3. Lifeline Service applicants are those certified by the department of social services as economically disadvantaged by participation in Medicaid, Food Stamps, Supplementary Security Income (SSI), federal public housing assistance or Section 8, or Low Income Home Energy Assistance Program (LIHAP), or income qualified as found in Missouri State Statute 660.105. The department of social services shall inform such persons how to apply for Lifeline Service. Pursuant to the FCC's Final Report and Order in Case No. CC 96-45. The customer requesting Lifeline Service must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs.

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Missouri Public SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES - (Continued)

RECD DEC 06 2000

- 4.1.2 Main Service (Continued)
 - D. Lifeline Service
- 4. Applicants shall not be provided with more than one basic residential access line in his or her principal place or residence. An applicant for Lifeline Service may report on one address in the state as the principal place of residence.
- 5. Applicants may subscribe to flat rate or measured rate service at discounted rates outlined in 10, following.
- 6. When Lifeline Service is requested, no Service and Equipment Charge will apply to install the main service access line.
- 7. A customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer must change back to another type of residential service, in which case there will be no charge.
- 8. All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.
- 9. Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.

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SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.2 Main Service (Continued)
 - D. Lifeline Service (Continued)
 - 10. Rates (1)

	Lifeline Service Rates Residence			
Rate	One Party	One-Party		
Group	Flat-Rate	Measured Rate (2)		
A	\$4.01	\$.64		
В	\$5.55	\$1.49		
C-Principal	\$6.54	\$2.18		
C-Metropolitan				
Calling Area - 1	\$7.83	\$2.72		
D-Principal	\$7.78	\$2.72		
D-Metropolitan				
Calling Area - 1	\$8.27	\$2.97		
D-Metropolitan				
Calling Area - 2	\$8.92	\$3.37		

(1) The rates for main service do not include a telephone instrument.

(2) All Rules and Regulations for Measured Service as outlined preceding, apply to one-party measured rate Lifeline Service.

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Missouri Public SECTION 4. LOCAL EXCHANGE RATEService Commission

4.1 RATES - (Continued)

REC'D DEC 06 2000

- 4.1.2 Main Service (Continued)
 - E. Link-Up Missouri Service Connection Program
 - 1. The Link-Up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers as defined below, and designed to promote subscribership to the telephone network among low income residential households.
 - a. Service Connection Charges, as set forth in this tariff, (1) for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, not to exceed \$30.00. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.
 - b. An interest free, four-month deferred payment schedule will be established for the charges of initiating local telephone service at the subscriber's option. The Company shall inform each eligible subscriber of the availability of this deferred payment schedule.
 - 2. Eligibility Requirements
 - a. Subscribers eligible for Lifeline Service as described in Paragraph D., preceding, may also be eligible to qualify for the Link-Up Missouri Service Connection Program if they meet the criteria in paragraph E., above.

(1) These do not include other charges that may be required at the initiation of service, such as deposit contributions in aid of constructing customer advances, etc.

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Missouri Public Service Commission SECTION 4. LOCAL EXCHANGE RATES

4.1 RATES - (Continued)

RFCD DEC 06 2000

4.1.2 Main Service - (Continued)

F. Service and Equipment Charge

	Residence	Business
Charge to install main service access		
line, per access line (2) (3)	\$36.16(2)	\$51.77
Conversion Charge (5)	\$5.00	\$5.00
Charge to change telephone number per access line	\$11.25	\$7.75,
3. Charge to initiate or terminate detailed billing, per access line	\$4.00	\$5.00
4. Charge to change to or from flat, message, or measured service, per access line	\$10.50 (3)	\$10.25
5. Charge o change to or from Optional Measured Metropolitan Exchange Service, per access line (3) (4)	\$4.00	\$5.00
6. Charge to change class of service, per access line (1) - Residence to Business - Business to Residence	\$11.25	\$12.25

FOOTNOTES:

- (1) Class of service denotes the use of the service, i.e., business or residence service.
- (2) See Paragraph D.5., and Paragraph E.1., preceding for the exception to this charge as it applies to Lifeline Service and Link-Up Service, respectively.
- (3) See Paragraph D.6., preceding for the exception to this charge as it applies to Lifeline Service.
- (4) No Service and Equipment Charge applies when customers upgrade from Reserve Line Service to one of the business main services.
- (5) This charge applies when a customer converts a line to Reserve Line Service from one of the business main services.

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SECTION 4. LOCAL EXCHANGE RATES

4.1 RATES - (Continued)

- 4.1.2 Main Service (Continued)
 - G. Local Operator Assistance
 - 1. Rates The following rates are in addition to applicable local message usage charges when originating at and billed to that telephone number.

Description	Non-payphone rate		
Station-to-Station Service			
Calling Card			
Non-Automated	\$1.15		
Semi-Automated	.70		
Fully-Automated	.35		
Collect			
Non-Automated	\$1.15		
Semi-Automated	.95		
Fully-Automated	.75		
Billed to a Third Number			
Non-Automated	\$1.15		
Semi-Automated	.95		
Fully-Automated	.75		
Sent-Paid			
Non-Automated	\$1.15		
Semi-Automated	.95		
Person-to-Person Service (1)			
Non-Automated	\$2.55		
Semi-Automated	2.15		

(1) Person-to-Person service may be billed to a calling card, billed to a third number, or billed as collect at no additional charge.

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4.1 RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.2 Main Service (Continued)
 - H. Directory Assistance
 - 1. The Company furnishes directory assistance service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
 - 2. Each request for subscriber listing information is considered one listing request.
 - 3. The customer will be billed for each listing request when the requested information is:
 - (a) for an area outside the scope of the currently published white page directory provide to the customer by the Company, or
 - (b) available in a currently published Company white page directory.
 - 4. Allowances for listing requests apply only:
 - (a) to sent-paid direct dialed calls to Directory Assistance, and
 - (b) when the listing is:
 - for a new listing which is not printed in the most recent Company white page directory; or
 - for nonpublished listing; or
 - for nonlisted listing; or
 - not found by the directory assistance operator.

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4.1 RATES - (Continued)

RECD DEC 06 2000

- 4.1.2 Main Service (Continued)
 - H. Directory Assistance (Cont'd)
 - 5. If the listing request qualifies for an allowance, the listing request will be at no charge for a specified number of requests per month, in accordance with the following schedule:

Type of Service	Allowance
Flat and Measured Rate Residence	Thirty listing requests per line/trunk, per
Exchange Access Lines	month.
Flat and Measured Rate Business	Ten listing requests per line/trunk, per
Exchange Access Lines	month.

6. Exemptions: Those customers whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance service charges are billed to a Company calling card.

7. Rates

- a) Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$0.45 per listing request. This charge is applicable for each listing requested on the call.
- b) Directory Assistance Service Charges billed to a third number; a special billing number; or a Company calling card, will be billed \$0.90 for the initial listing request. Additional listing requests which are billed in the same manner as the initial request, will be billed at \$0.45 for each listing request, subsequent to the initial request, on the same call bublic

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Missouri Public SECTION 4. LOCAL EXCHANGE RATES

4.1 RATES - (Continued)

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4.1.3 Extended Area Service

- A. Extended Area Service is an arrangement whereby customers in one exchange or zone can call customers in contiguous exchanges. There is an extended area service additive that applies, per exchange or zone, in addition to the applicable local exchange rates.
- B. Extended Area Service is furnished at the additive rate established in the following exchanged:

	Additive		Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
Adrian	\$.64	\$1.63	Archie
Advance	\$.40	\$1.04	Bell City
Agency	\$3.62	\$9.07	St. Joseph
Altenburg-Frohna	\$1.09	\$2.77	Pocahontas-New Wells
Antonia-Local Only	\$2.18	\$5.50	Cedar Hill, Herculaneum-Pevely, High Ridge,
			Hillsboro, Imperial and Maxville
Antonia-Metropolitan	\$2.18	\$5.50	Cedar Hill-Local Only,
Calling Area-4			Hillsboro-Local Only
Archie-Local Only	\$1.24	\$3.12	Adrian
Archie-Metropolitan	\$1.24	\$3.12	Adrian
Calling Area-5			
Armstrong	\$3.62	\$9.07	Fayette, Glasgow
Bell City	\$1.19	\$3.02	Advance, Oran
Benton	\$1.93	\$4.85	Chafee, Oran, and Scott City
Billings-Local Only	\$0.99	\$2.53	Clever and Republic
Billings Metropolitan	\$0.99	\$2.53	Clever-Local Only
Calling Area-2			

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4.1 RATES - (Continued)

REC'D DEC 06 2000

4.1.3 Extended Area Service (Continued)

B. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

	Additive		Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
Bismarck	\$.69	\$1.78	Flat River, Leadwood
Bloomfield	\$1.54	\$3.86	Dexter, Essex
Bloomsdale	\$.89	\$2.28	Ste. Genevieve
Bonne Terre	\$.79	\$2.04	Flat River, Leadwood
Bonnville	\$.15	\$.40	New Franklin
Camdenton	\$1.04	\$2.63	Gravois Mills, Lake Ozark – Osage Beach
Cape Girardeau	\$.40	\$1.04	Jackson, Scott City, McClure, Illinois(1)
Cardwell	\$1.93	\$4.85	Hornersville, Senath
Carl Junction	\$1.98	\$5.00	Joplin, Webb City
Caruthersville	\$1.39	\$3.52	Deering, Hayti
Cedar Hill-Local Only	\$0.99	\$2.53	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill-Metropolitan	\$0.99	\$2.53	Hillsboro-Local Only,
Calling Area-5			Ware-Local Only
Chaffee	\$1.44	\$3.62	Benton, Delta, Oran, Scott City
Charleston	\$.79	\$2.03	East Prairie, Wyatt
Chesterfield-Local Only	\$0.99	\$2.53	Manchester, Harvester and Pond, plus the
			Creve Coeur zone of the St. Louis
			Metropolitan Exchange
Chesterfield-Metropolitan	\$0.99	\$2.53	Harvester-Local Only and
Calling Area-3			Pond-Local Only
Clarksville	\$2.13	\$5.35	Louisiana, Paynesville
Clever-Local Only	\$3.32	\$8.32	Billings, Nixa and Republic
Clever-Metropolitan	\$3.32	\$8.32	Billings-Local Only
Calling Area-2			Billings, Nixa and Republic Billings-Local Only Missouri Public Service Commission

(1) Illinois Bell Telephone Company exchange.

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SECTION 4. LOCAL EXCHANGE RATES

Missouri Public

Service Commission

4.1 RATES - (Continued)

4.1.3 Extended Area Service (Continued)

RECD DEC 06 2000

2. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

	Additive		Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
Deering	\$3.62	\$9.07	Caruthersville, Hayti and Kennett
DeKalb	\$3.37	\$8.47	Rushville, St. Joseph
Delta	\$2.18	\$5.50	Chaffee, Oran
DeSoto-Local Only	\$.69	\$1.78	Festus-Crystal City, Hillsboro and Ware
DeSoto-Metropolitan	\$.69	\$1.78	Festus-Crystal City-Local Only,
Calling Area-5			Hillsboro-Local Only, Ware-Local Only
Dexter	\$.54	\$1.39	Bloomfield, Essex
East Prairie	\$.45	\$1.14	Charleston
Eldon	\$.54	\$1.39	Lake Ozsark-Osage Beach, Tuscumbia
Elsberry	\$.20	\$.54	Paynesville
Essex	\$2.13	\$5.35	Dexter, Bloomfield
Eureka-Local Only	\$1.83	\$4.61	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka-Metropolitan Calling Area-4	\$1.83	\$4.61	Pacific-Local Only
Farmington	\$.35	\$.89	Flat River
Fayette	\$.74	\$1.88	Armstrong, Glasgow and New Franklin
Fenton-Local Only	\$.54	\$1.39	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton-Metropolitan Calling Area-3	\$.54	\$1.39	High Ridge-Local Only
Festus-Crystal City-Local Only	\$.50	\$1.29	DeSoto, Herculanetting Peyely; 持以分段 Service Commission

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Missouri Public Service Commission

4.1 RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.3 Extended Area Service (Continued)
 - 2. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

	Additive		Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
Festus-Crystal City-	\$.50	\$1.29	DeSoto-Local Only, Hillsboro-Local
Metropolitan Calling Area-5			Only
Fisk	\$2.48	\$6.24	Poplar Bluff
Flat River	\$1.44	\$3.62	Bismarck, Bonne Terre, Farmington,
			Leadwood
Gideon	\$1.68	\$4.26	Malden, Risco
Glasgow	\$.74	\$1.88	Armstrong, Fayette
Grain Valley-Local Only	N/A	N/A	The Blue Springs zone of the Kansas
		<u> </u>	City Metropolitan Exchange
Gravois Mill	\$0.99	\$2.53	Camdenton, Lake Ozark-Osage Beach,
]		Versailles
Gray Summit-Local Only	\$1.09	\$2.77	Pacific, Union
Gray Summit-Metropolitan	\$1.09	\$2.77	Pacific-Local Only, Union
Calling Area-5			
Greenwood-Local Only	\$.10	\$.30	The Belton and Lee's Summit zones of
			the Kansas City Metropolitan Exchange
Harvester-Local Only	\$.84	\$2.13	Chesterfield, Pond, St. Charles and St.
	-		Peters (1)
Hayti	\$1.93	\$4.85	Caruthersville, Deering, Wardell
Herculaneum-Pevely-Local	\$.84	\$2.13	Antonia, Festus-Crystal City and
Only			Imperial
Herculaneum-Pevely-	\$.84	\$2.13	Festus-Crystal City-Local Only Missouri Public
Metropolitan Calling Area-4			Missouri Fublic Service Commissi
Higbee	\$2.48	\$6.24	Moberly 01-04

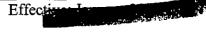
(1) GTE Midwest, Incorporated Exchange

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SECTION 4. LOCAL EXCHANGE RATES

RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.3 Extended Area Service (Continued)
 - 2. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

	Additive		Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
High Ridge-Local Only	\$0.99	\$2.53	Antonia, Cedar Hill, Eureka, Fenton,
-			Maxville and Valley Park
High Ridge-Metropolitan	\$0.99	\$2.53	Cedar Hill-Local Only
Calling Area-4			,
Hillsboro-Local Only	\$1.44	\$3.62	Antonia, Cedar Hill, DeSoto, Festus-
			Crystal City and Ware
Hillsboro-Metropolitan	\$1.44	\$3.62	Cedar Hill-Local Only, DeSoto-Local
Calling Area-5		1	Only, Festus-Crystal City-Local Only,
			Ware-Local Only
Holcomb	\$2.68	\$6.74	Kennett
Hornersville	\$1.68	\$4.26	Cardwell and Senath
Imperial-Local Only	\$1.29	\$3.27	Antonia, Herculaneum-Pevely and
			Maxville, plus the Oakville zone of the St.
			Louis Metropolitan Exchange
Imperial-Metropolitan	\$1.29	\$3.27	Antonia-Local Only, Herculaneum-
Calling Area-3			Pevely-Local Only
Jackson	\$1.24	\$3.12	Cape Giaradeau, Oak Ridge, Pocahontal-
			New Wells, McClure, Illinois(1)
Joplin	\$.15	\$.40	Carl Junction, Webb City
Kennett	\$.74	\$1.88	Deering, Holcomb, Senath
Lake Ozark-Osage Beach	\$1.83	\$4.61	Camdenton, Eldon, Gravois Mills,
			Tuscumbia
Leadwood	\$.59	\$1.54	Bismarck, Bonne Terre Faprice Public

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Missouri Public SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.3 Extended Area Service (Continued)
 - 2. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

	Add	itive	Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
Lilbourn	\$1.73	\$4.36	Marston, New Madrid
Louisiana	\$.25	\$.64	Clarksville
Malden	\$.50	\$1.29	Gideon, Risco
Manchester-Local Only	\$.59	\$1.54	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester-Metropolitan Calling Area-3	\$.59	\$1.54	Eureka-Local Only and Pond-Local Only
Marston	\$3.62	\$9.07	Lilbourn, New Madrid and Portageville
Maxcille-Local Only	\$1.54	\$3.86	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Moberly	\$.20	\$.54	Highee
Monett	\$.40	\$1.04	Pierce City
Montgomery City	\$.45	\$1.14	Bellflower(1)
Morehouse	\$3.22	\$8.08	Sikeston
Nevada	\$.25	\$.64	Milo
New Franklin	\$1.24	\$3.12	Boonville, Fayette
New Madrid	\$1.04	\$2.63	Lilbourn, Marston

(1) Eastern Missouri Telephone Company exchange.

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SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES - (Continued)

RECT DEC 06 2000

- 4.1.3 Extended Area Service (Continued)
 - 2. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

	Add	itive	Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
Nixa Zone	\$2.48	\$6.24	Clever
Oak Ridge	\$3.62	\$9.07	Jackson, Pocahontas-New Wells
Old Appleton	\$3.37	\$8.47	Perryville
Oran	\$1.59	\$4.01	Bell City, Benton, Chaffee, Delta
Pacific-Local Only	\$1.78	\$4.51	Gray Summit, Eureka, Pond
Pacific-Metropolitan	\$1.78	\$4.51	Gray Summit-Local Only
Calling Area-5			
Paynesville	\$3.62	\$9.07	Clarksville, Elsberry
Perryville	\$.25	\$.64	Old Appleton, St. Marys, Kaskaskia,
			Illinois(1)
Pierce City	\$1.44	\$3.62	Monett
Pocahontas-New Wells	\$3.62	\$9.07	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only	\$3.32	\$8.32	Chesterfield, Eureka, Harvester,
		<u> </u>	Manchester, Pacific
Pond-Metropolitan Calling	\$3.32	\$8.32	Pacific-Local Only
Area-4			
Poplar Bluff	\$.30	\$.79	Fisk, Qulin
Portageville	\$.59	\$1.54	Marston
Qulin	\$2.23	\$5.60	Poplar Bluff
Republic Zone	\$1.39	\$3.52	Billings, Clever
Risco	\$3.62	\$9.07	Gideon, Malden
Rushville	\$3.27	\$8.22	DeKalb, St. Joseph Missouri Public
St. Charles-Local Only	\$.30	\$.79	Harvester 0 1 - 0 4

(1) Illinois Bell Telephone Company exchange.

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Missouri Public SECTION 4. LOCAL EXCHANGE RATESONICO Commission

4.1 RATES - (Continued)

REC'D DEC 06 2000

- 4.1.3 Extended Area Service (Continued)
 - 2. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

	Add	itive	Exchange Area Included in Extended
Exchange	Residence	Business	Area Service Calling Scope
St. Charles-Metropolitan	\$.30	\$.79	Harvester-Local Only
Calling Area-3		Ì	
Ste. Genevieve	\$.45	\$1.14	Bloomsdale, St. Marys, Kaskaskia,
			Illinois(1)
St. Joseph	\$.25	\$.64	Agency, DeKalb, Rushville, San Antonio
St. Marys	\$3.65	\$9.07	Perryville, Ste. Genevieve, Kaskaskia,
			Illinois(1)
San Antonio	\$3.62	\$9.07	St. Joseph
Scott City	\$.69	\$1.73	Benton, Cape Girardeau, Chaffee,
			McClure, Illinois(1)
Senath	\$3.17	\$7.98	Cardwell, Hornersville, Kennett
Sikeston	\$.20	\$.54	Morehouse
Smithville-Local Only	\$.79	\$2.03	Ferrelview(1), plus the Liberty and
			Nashua zones of the Kansas City
		}	Metropolitan Exchange
Trenton	\$.64	\$1.63	Brimson(2), Galt(2), Laredo(2),
		1	Spickard(2)
Tuscumbia	\$2.23	\$5.60	Eldon, Lake Ozark-Osage Beach
Union	\$.40	\$1.04	Gray Summit
Valley Park-Metropolitan	\$0.99	\$2.53	Eureka-Local Only and High Ridge-Local
Calling Area-3			Only

(1) United Telephone Company of Missouri exchange.

(2) Grand River Mutual Telephone Corporation exchanges.

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SECTION 4. LOCAL EXCHANGE RATES Missouri Public Service Commission

4.1 RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.3 Extended Area Service (Continued)
 - 2. Extended Area Service is furnished at the additive rate established in the following exchanged (Continued):

Additive		Exchange Area Included in Extended	
Exchange	Residence	Business	Area Service Calling Scope
Valley Park-Local Only	\$.99	\$2.53	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metro Exchange
Versailles	\$.30	\$.79	Gravois Mills
Wardell	\$1.68	\$4.26	Hayti
Ware-Local Only	\$3.62	\$9.07	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5	\$3.62	\$9.07	DeSoto-Local Only, Cedar Hill-Local Only, Hillsboro-Local Only
Webb City	\$.69	\$1.78	Carl Junction, Joplin
Wyatt	\$2.08	\$5.25	Charleston

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SECTION 4. LOCAL EXCHANGE RATES Missouri Public Service Commission

4.1 RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.4 Metropolitan Exchange Service
 - 1. In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the customer to local service within the primary service area specified for that zone.

2. The following are the zones included in the Kansas City Metropolitan Exchange.

Kansas City Metropolitan Exchange		
Missouri	Kansas	
Principal	Principal	
Metropolitan Calling Area-1 (MCA-1) Zones	Metropolitan Calling Area-1 (MCA-1) Zones	
Gladstone	Bethel	
Independence	Melrose	
Parkville		
Raytown		
South Kansas City		
Metropolitan Calling Area-2 (MCA-2) Zones	Metropolitan Calling Area-2 (MCA-2) Zones	
Belton	Bonner springs	
Blue Springs	Olathe	
East Independence	Stanley	
Lee's Summit		
Liberty	Missouri Public Service Commissie	
Nashua	D 4 - D / C	
Tiffany Springs	FILED ELED 0 1 200	

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SECTION 4. LOCAL EXCHANGE RATES Missouri Public Service Commission

4.1 RATES - (Continued)

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- 4.1.4 Metropolitan Exchange Service (Continued)
 - 2. The following are the zones included in the Kansas City Metropolitan Exchange. (Continued)

	Exchange Area
Exchange	Included in Primary Service Area
Principal Kansas City Zone	All subscribers in the Kansas City Metropolitan Exchange and
And	Ferrelview (1); plus Optional Metropolitan Calling Area service
MCA-1 Zones	subscribers in Southwestern Bell's exchanges or Farley, Smithville,
Gladstone	Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the
Independence	Missouri portion of Southwestern Bell's exchange of Leavenworth;
Parkville	United Telephone Company's exchanges of Platte City, Kearney,
Raytown	Missouri City, Buckner, Lake Lotawana, Weston, Camden Point,
South Kansas City	Edgerton, Holt, Orrick, Oak Drove, Lone Jack, Pleasant Hill,
-	Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden,
	Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar,
	Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel;
	Lathrop Telephone Company's exchange of Latrhop Mo-KAN Dial Inc.'s
	exchange of Freeman; and Basehor, Kansas optional service subscribers.
MCA-2 Zones	All subscribers in the Kansas City Metropolitan Exchange and
East Independence	Ferrelview(1); plus Optional Metropolitan Calling Area service
Tiffany Springs	subscribers in Southwestern Bell's exchanges or Farley, Smithville,
	Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the
	Missouri portion of Southwestern Bell's exchange of Leavenworth;
	United Telephone Company's exchanges of Platte City, Kearney,
	Missouri City, Buckner, Lake Lotawana, Weston, Camden Point,
	Edgerton, Holt, Orrick, Oad Grove, Lone Jack, Pleasant Hill,
	Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden,
	Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar,
	Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel;
	Lathrop Telephone Company's exchange of Lathrop, MO-KAN Dial
	Inc.'s exchange of Freeman; and Basehor, Kansas optional service
	subscribers. Missouri Public Service Commission

(1) United Telephone Company of Missouri exchange

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4.1 RATES - (Continued)

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- Metropolitan Exchange Service (Continued) 4.1.4
 - 2. The following are the zones included in the Kansas City Metropolitan Exchange. (Continued)

	Exchange Area
Exchange	Included in Primary Service Area
MCA-2 Zones – (Continued)	All Subscribers in the Kansas City Metropolitan Exchange,
Belton	Ferrelview(1) and Greenwood, plus Optional Metropolitan Calling Area
	service subscribers in Southwestern Bell's exchanges of Farley,
	Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the
	Missouri portion of Southwestern Bell's exchange Leavenworth; United
	Telephone Company's exchanges of Platte City, Kearney, Missouri City,
	Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt,
	Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn,
	Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg' GTE's
	exchanges of Trinble, Peculiar, Cleveland, Plattsburg, Lawson, East
	Lynne, Garden City and Drexel; Lathrop Telephone Company's
	exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and
	Basehor, Kansas optional service subscribers.
Lee's Summit	All subscribers in the Kansas City Metropolitan Exchange and
	Ferrelview(1), Greenwood and Lake Lotawana(1); plus Optional
	Metropolitan Calling Area service subscribers in Southwestern Bell's
	exchanges of Farley, Smithville, Grain Valley, Excelsior Springs,
	Richmond and Archie; the Missouri portion of Southwestern Bell's
	exchange Leavenworth; United Telephone Company's exchanges of
	Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point,
	Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill,
	Harrisonville, Dearborn, Henrietta Wellington, Odessa, Holden,
	Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar,
	Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel;
	Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial
	Inc.'s exchange of Freeman; and Basehor, Kansas optional service
	customers. Missouri Public Service Commission
(1) United Telephone Comp	any of Missouri exchange

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4.1 RATES - (Continued)

4.1.4 Metropolitan Exchange Service (Continued)

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2. The following are the zones included in the Kansas City Metropolitan Exchange. (Continued)

	Exchange Area
Exchange	Included in Primary Service Area
MCA-2 Zones –(Continued)	All subscribers in the Kansas City Metropolitan Exchange, Ferrelview(1)
Liberty	and Smithville, plus Optional Metropolitan Calling Area service
Nashua	subscribers in Southwestern Bell's exchanges of Farley, Grain Valley,
	Greenwood, Excelsior Springs, Richmond and Archie; the Missouri
	portion of Southwestern Bell's exchange of Leavenworth; United
	Telephone Company's exchanges of Platte City, Kearney, Missouri City,
	Buckner, Lake Lotawana, Weston, Camden point, Edgerton, Holt,
	Orrick, Oad Grove, Lone Jack, pleasant Hill, Harrisonville, Dearborn,
	Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's
	exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East
	Lynne, Garden City and Drexel; Lathrop Telephone Company's
	exchange of Lathrop MO-KAN Dial Inc.'s exchange of Freeman; and
	Basehor, Kansas optional service subscribers.
Blue Springs	All subscribers in the Kansas City Metropolitan Exchange, Grain Valley,
	Lake Lotawana(1), and Ferrelview(1); plus Optional Metropolitan
	Calling Area service subscribers in Southwest Bell's exchanges of
	Farley, Smithville, Greenwood, Excelsior Springs, Richmond and
	Archie; the Missouri portion of Southwestern Bell's exchange of
	Leaventworth; United Telephone Company's exchanges of Platte City,
	Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton,
Ì	Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville,
	Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and
	Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg,
	Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone
	Company's exchange of Lathrop MO-KAN Dial Inc,'s exchange of
	Freeman; and Basehor, Kansas optional service subscribers.
(1) United Telephone Comm	Freeman; and Basehor, Kansas optional service subscribers.

(1) United Telephone Company of Missouri exchange

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Missouri Public Service Commission

4.1 RATES - (Continued)

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- 4.1.4 Metropolitan Exchange Service (Continued)
 - 3. The following are the zones included in the St. Louis Metropolitan Exchange.

St. Louis Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

Ferguson

Ladue

Mehlville

Overland

Sappington

Riverview

Webster Groves

Metropolitan Calling Area-2 (MCA-2) Zones

Bridgeton

Creve Coeur

Florissant

Kirkwood

Oakville

Spanish Lake

Exchange	Exchange Area Included in Primary Service Area
Principal St. Louis Zone	All subscriber in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling area service subscribers in Southwestern Bell's
	exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester,
	Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High
	Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill,
	Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest,
	Incorporated's (GTE's) exchanges of St. Peter O'Fallon, Dardenne,
	Winfield, Troy, Old Monro, Moscow Mills, Wentzville, Foristell, New
	Mell, Defiance and Augusta; and Orchard Farm Telephone Company's
	exchange of Orchard Farm. In addition, customers in East St. Louis(1)
	and Granite City, Illinois(1) who subscribe to Extended Local Area
	Service.

(1) Illinois Bell Telephone Company exchanges.

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Missouri Public SECTION 4. LOCAL EXCHANGE RATES Service Commission

4.1 RATES - (Continued)

RECD DEC 0 6 2000

4.1.4 Metropolitan Exchange Service (Continued)

3. St. Louis Metropolitan Exchange (Continued)

	Exchange Area
Exchange	Included in Primary Service Area
MCA-1 Zones	All subscribers in the St. Louis Metropolitan Exchange; plus Optional
Ferguson	Metropolitan Calling Area service subscribers Southwestern Bell's
Ladue	exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester,
Overland	Valley Park, Fenton, Maxcville, Imperial, Harvester, Pond, Eureka, High
Riverview	Ridge, Antonia, Herculaneum-Pevely, Gray summit, Pacific, Cedar Hill,
Webster Groves	Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest,
	Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne,
	Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New
	Melle, Defiance and Augusta; and Orchard Farm Telephone Company's
	exchange of Orchard Farm.
Mehlville	All subscribers in the St. Louis Metropolitan Exchange and Maxville;
	plus Optional Metropolitan Calling Area service subscribers
	Southwestern Bell's exchanges of Portage Des Sioux, St. Charles,
	Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester,
1	Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit,
	Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto;
	GTE Midwest Incorporated's (GTE's) exchanges of Peters, O'Fallon,
	Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville,
	Foristell, New Melle, Defiance and Augusta; and Orchard Farm
	Telephone Company's exchange of Orchard Farm.

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SECTION 4. LOCAL EXCHANGE RATES Bervice Commission

4.1 RATES - (Continued)

REC'D DEC 06 2000

- 4.1.4 Metropolitan Exchange Service (Continued)
 - 3. St. Louis Metropolitan Exchange (Continued)

	Exchange Area
Exchange	Included in Primary Service Area
MCA-1 Zones-(Continued)	All Subscribers in the St. Louis Metropolitan Exchange, Fenton and
Sappington	Maxville; plus Optional Metropolitan Calling Area service subscribers in
	Southwestern Bell's exchanges of Portage Des Sioux, St. Charles,
	Chesterfield, Manchester, Valley park, Imperial, Harvester, Pond,
	Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit,
	pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto;
	GTE Midwest, Incorporated's (GTE's) exchanges of St. peters, O'Fallon,
	Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wenzville,
	Foristell, New Melle, Defiance and Augusta; and Orchard Farm
	Telephone Company's exchange of Orchard Farm.
MCA-2 Zones	All subscribers in the St. Louis Metropolitan Exchange; plus Optional
Bridgeton	Metropolitan Calling Area service subscribers in Southwestern Bell's
Florissant	exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester,
Spanish Lake	Valley park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High
	Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill,
	Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest,
	Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne,
	Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New
	Melle, Defiance and Augusta; and Orchard Farm Telephone Company's
	exchange of Orchard Farm.

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Missouri Public Service Commission

4.1 RATES - (Continued)

REC'D DEC 0 6 2000

- 4.1.4 Metropolitan Exchange Service (Continued)
 - 3. St. Louis Metropolitan Exchange (Continued)

	Exchange Area		
Exchange	Included in Primary Service Area		
MCA-2 Zones-(Continued)	All subscribers in the St. Louis Metropolitan Exchange, Mancester,		
Kirkwood	Fenton and Valley Park; plus Optional Metropolitan Calling Area service		
	subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St.		
	Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High		
·	Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill,		
	Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest,		
	Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne,		
	Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New		
	Melle, Defiance and Augusta; and Orchard Farm Telephone Company's		
	exchange of Orchard Farm.		
Oakville	All subscribers in the St. Louis Metropolitan Exchange, Maxcille and		
	Imperial; plus Optional Metropolitan Calling Area service subscribers in		
	Southwestern Bell's exchanges of Portage Des Sioux, St. Charles,		
	Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka,		
	High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific,		
	Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE		
	Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon,		
	Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville,		
	Foristell, New Melle, Defiance and Augusta; and Orchard Farm		
	Telephone Company's exchange of Orchard Farm.		

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4.1 RATES - (Continued)

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- 4.1.4 Metropolitan Exchange Service (Continued)
 - 3. St. Louis Metropolitan Exchange (Continued)

Exchange	Exchange Area Included in Primary Service Area
MCA-2 Zones-(Continued)	All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and
Creve Coeur	Manchester; plus Optional Metropolitan Calling Area service subscribers
	in Southwestern Bell's exchanges or Portage Des Sioux, St. Charles,
•	Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High
	Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill,
	Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest,
	Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne,
	Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New
	Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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4.1 RATES - (Continued)

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- 4.1.4 Metropolitan Exchange Service (Continued)
 - 4. The following are the zones included in the Springfield Metropolitan Exchange.

Springfield Metropolitan Exchange				
Principal Zone				
Metropolitan Calling Area-1 (MCA-1) Zones			
Fair Grove				
Nixa				
Republic				
Rogersville				
Strafford				
Willard				
	Exchange Area			
Exchange	Included in Primary Service Area			
Principal Springfield Zone	All subscribers in the Springfield Metropolitan Exchange, plus			
	Metropolitan Calling Area-2 (MCA-2) subscribers in: Southwestern			
	Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and			
	Walnut Grove; GTE Midwest, Incorporated's (GTE's) exchanges of			
	Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta;			
	Missouri Telephone Company's exchanges of Morrisville and Pleasant			
	Hope; and Choctaw Telephone Company's exchange of Halltown.			
MCA-1 Zones	All Subscribers in the Springfield Metropolitan Exchange, plus MCA-2			
Fair Grove	subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings,			
Nixa	Clever, Marionville and Walnut Grove; GTE's exchanges of Elkland,			
Republic	Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri			
Rogersville	Telephone Company's exchanges of Morrisville and Pleasant hope; and			
Strafford	Choctaw Telephone Company's exchange of Halltown.			
Willard				

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4.1 RATES - (Continued)

RECD DEC 06 2000

- 4.1.5 Optional Metropolitan Calling Area (MCA) Service
 - 1. Service Description
 - A. Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
 - B. The St. Louis, Kansas City and Springfield Metropolitan Exchanges are included in the respective MCAs. The basic local calling scope for each of these exchanges is the MCA-wide calling scope as described in sections 4.14-2, 4.1.4-3, and 4.1.4-4 of this tariff.
 - C. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in Section 4.1.5-3 following.
 - D. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4 or MCA-5. In the Springfield MCA, exchanges where Optional MCA Service is available are classified as MCA-2.
 - 2. Availability of Service
 - A. St. Louis MCA
 - (1) The Company MCA-3 exchanges where Optional MCA service is available are: Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
 - (2) The Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum-Pevely.
 - (3) The Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto.

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4.1 RATES - (Continued)

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- 4.1.5 Optional Metropolitan Calling Area (MCA) Service (Continued)
 - 2. Availability of Service (Continued)
 - B. Kansas City MCA
 - (1) The Company MCA-3 exchanges where Optional MCA service is available are: Farley, Smithville, Grain Valley and Greenwood.
 - (2) The Company MCA-4 exchange where Optional MCA service is available is Excelsion Springs.
 - (3) The Company MCA-5 exchanges where Optional MCA service is available are Richmond and Archie
 - C. Springfield MCA

The Company MCA-2 exchanges where Optional MCA service is available are: Walnut Grove, Ash Grove, Billings, Clever, and Marionville.

- 3. Calling Scope
 - A. Service Areas
 - (1) St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- A. SWB's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- B. MCA-3 includes the following: SWB's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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4.1 RATES - (Continued)

4.1.5 Optional Metropolitan Calling Area (MCA) Service (Continued)

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- 3. Calling Scope (Continued)
 - A. Service Areas (Continued)
 - (1) St. Louis MCA (Continued)
 - C. MCA-4 includes the following: SWB's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum=Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.
 - D. MCA-5 includes the following: SWB's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.
 - (2) Kansas City MCA

The Total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges:

- A. SWB's Kansas City Metropolitan Exchange, including the Principal Zone (Missouri and Kansas); the MCA-1 Zones of Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas) and Melrose (Kansas); and the MCA-2 Zones of Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas) and Stanley (Kansas).
- B. MCA-3 includes the following: SWB's exchanges of Farley, Smithville, Grain Valley and Greenwood; the Missouri customers in Southwestern Bell's exchange of Leavenworth; and United Telephone Company's exchanges of Platte City, Ferrleview, Kearney, Missouri City, Buckner and Lake Lotawana.
- C. MCA-4 includes the following: SWB's exchange of Excelsior Springs; United
 Telephone Company's exchanges of Weston, Camden Point, Edgerton, Holt, Orrick,
 Oak Grove, Lone Jack, Pleasant Hill and Harrisonville; and GTE;s exchanges of
 Trimble, Peculiar and Cleveland.

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4.1 RATES - (Continued)

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4.1.5 Optional Metropolitan Calling Area (MCA) Service (Continued) **RECD DEC 06 2000**

- 3. Calling Scope (Continued)
 - A. Service Areas (Continued)
 - (2) Kansas City MCA (Continued)
 - D. MCA-5 includes the following: SWB's exchanges of Richmond and Archie: United Telephone Company's exchanges of Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg: GTE's exchanges of Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; and MO-KAN Dial Inc.'s exchange of Freeman.
 - (3) Springfield MCA

The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

- A. SWB's Springfield Metropolitan Exchange, including the Principal Zone and the MCA-1 Zones of Rogersville, Strafford, Fair Grove, Willard, Republic and Nixa.
- B. MCA-2 includes the following: Southwestern Bell's exchanges of Walnut Grove, Ash Grove, Billings, Clever and Marionville; GTE's exchanges of Elkland, Marshfield, Fordland, Sparta, Ozark, Highlandville and Hurley; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.
- B. Optional MCA Calling Scopes
 - (1) St. Louis and Kansas City MCA-3 calling scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customer in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

(2) St. Louis and Kansas City MCA-4 calling scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

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4.1 RATES - (Continued)

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- 4.1.5 Optional Metropolitan Calling Area (MCA) Service (Continued)
 - 3. Calling Scope (Continued)
 - B. Optional MCA Calling Scopes (Continued)
 - (3) St. Louis and Kansas City MCA-5 calling scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

(4) Springfield MCA-2 calling scope

The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange, and MCA subscribers in MCA-2 exchanges.

C. Extended Area Service (EAS) considerations

In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.1.4 of this tariff.

4. Regulations

- A. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of residence and business customers located in an MCA exchange. MCA service is also available in conjunction with Foreign Exchange Service in an MCA exchange.
- B. Optional MCA Service in not offered in conjunction with Customer-Owned Pay Telephone Service or Cellular Service.
- C. MCA is designed and intended for the exclusive use of the end user customers of the Telephone Company. MCA is not to be shared, resold or used in any configuration of customer-provided equipment with the intent of reselling the service. With the exception of Shared Tenant Service, as described in other tariffs of the Telephone Company, MCA is available to interexchange carriers or other telecommunications service providers for administrative trunks only.

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4.1 RATES - (Continued)

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- 4.1.5 Optional Metropolitan Calling Area (MCA) Service (Continued)
 - 4. Regulations (Continued)
 - D. In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.
 - E. In situations where a hunting arrangement between access lines is provided by the Telephone Company, no MCA line may be configured to hunt to a non-MCA line.
 - F. Unless otherwise specified, MCA is subject to the Rules and Regulations applying to all customer contracts as specified in the Tariff of the Company.
 - G. The minimum service period for subscription to Optional MCA service is one month.
 - H. Rate Application
 - (1) The MCA monthly rates specified in 4.1.5-5.A below, apply on a per-line basis, except for Plexar or Centrex type services that are billed on a PBX trunk equivalent basis, as specified in the General Exchange Tariff.
 - (2) The MCA monthly rates are billed one month in advance.
 - (3) Optional MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.
 - (4) The Measured 1-Party MCA option is only available to customers who subscribe to Measured 1-Party basic local exchange service.
 - I. Nonrecurring Service and Equipment Charges, are applicable on a per-line basis when a customer adds or deletes Optional MCA Service.

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4.1 RATES - (Continued)

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Optional Metropolitan Calling Area (MCA) Service (Continued) DEC 0 6 2000

5. Rates and Charges

A. Monthly Rates, per line:

	Residence	Business
Springfield MCA-2		
Flat Rate Option	\$11.45	\$21.75
Measured 1-Party Option	\$ 6.30	\$11.95
St. Louis/Kansas City MCA-3	 	
Flat Rate Option	\$12.35	\$24.80
Measured 1-Party Option	\$ 6.80	\$13.65
St. Louis/Kansas City MCA-4		1
Flat Rate Option	\$21.55	\$46.75
Measured 1-Party Option	\$11.85	\$25.70
St. Louis/Kansas City MCA-5		
Flat Rate Option	\$32.50	\$70.70
Measured 1-Party Option	\$17.90	\$38.90

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Unless otherwise indicated, all the following rates are charged on a per month the property service under the service un there is a one-time installation fee. The installation fees are the same for all of the custom calling services except Voice Mail. Voice Mail has its own installation charge enumerated below.

-	Residential	Business
Installation Fees	\$7.75	\$15.65
Call Waiting Call Forwarding Busy Line/Don't Answer Three Way Calling Per Use Distinctive Ring Second Distinctive Ring Repeat Dialing Per Use Per Use monthly max.	\$8.00/month \$3.00/month \$6.00/month \$3.00/month \$0.75 \$4.00/month \$2.00/month \$3.00/month \$0.54 \$4.32month	\$8.00/month \$6.00/month \$6.00/month \$4.30/month \$0.75 \$6.00/month \$8.00/month \$6.00/month \$0.50 \$4.00/month
Caller ID with Name Call Trace	\$7.95/month	\$10.00/month CANCELLED
Per Successful Trace *69 Per Use Per Use monthly max Call Waiting ID Call Waiting ID with Number Voice Mail Installation Additional Charges	\$6.00 \$3.50/month \$0.54 \$4.32/month \$1.00/month \$1.00/month \$8.95/month \$6.00	\$6.00 \$4.30/month \$0.50 \$4.00/month \$5.00/month \$5.00/month \$5.00/month \$5.00/month

^{**} Pricing varies for voice mail for business customers from \$11.45 to \$29.00 depending on the type of mailbox and features ordered. Installation costs also vary from \$5.00 to \$10.00 depending on the type of mailbox and features ordered.

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