

This tariff, filed with the Missouri Public Service Commission
contains the rates, charges, terms and conditions of service
applicable to the Resale of Long Distance Telecommunications
Services provided within the State of Missouri by

FamilyTel of Missouri, LLC

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

TABLE OF CONTENTS

	<u>Page No.</u>
TITLE PAGE	1
CONCURRING CARRIERS.....	4
CONNECTING CARRIERS.....	4
PARTICIPATING CARRIERS.....	4
EXPLANATION OF SYMBOLS	5
EXPLANATION OF SYMBOLS	5
EXPLANATION OF ABBREVIATIONS	5
SECTION 1 - DEFINITIONS	6
SECTION 2 - RULES AND REGULATIONS.....	8
2.1 Undertaking of FamilyTel of Missouri, LLC.....	8
2.2 Use.....	8
2.3 Limitations.....	8
2.4 Assignment or Transfer	9
2.5 Liability	9
2.6 Minimum Period.....	11
2.7 Billing and Payment for Service	11
2.8 Deposits	12
2.9 Advance Payments	12
2.10 Taxes and Fees	12
2.11 Terminal Equipment.....	13
2.12 Interconnection.....	13
2.13 Inspection, Testing and Adjustment.....	13
2.14 Credit Allowances for Interruption of Service	14
2.15 Cancellation by the Customer	14
2.16 Refusal or Discontinuance by the Company	15
2.17 Restoration of Service	16
2.18 Use of Recording Devices.....	16
SECTION 3 - SERVICE DESCRIPTIONS AND RATES	17
3.1 General	17
3.2 Timing of Calls.....	18
3.3 Rate Periods.....	19
3.4 Outbound Long Distance Service.....	20
3.5 Inbound Toll-Free Number Service	21
3.6 Travel Service.....	22

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

3.7	FamilyTel Unlimited Long Distance.....	23
3.8	Reserved For Future Use.....	24
SECTION 4 - MISCELLANEOUS SERVICE AND RATES		25
4.1	Directory Assistance.....	25
SECTION 5 - PROMOTIONS.....		26
5.1	General	26
SECTION 6 - CONTRACT SERVICES		27
6.1	Reserved for Future Use.....	27

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

PARTICIPATING CARRIERS

None

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

EXPLANATION OF SYMBOLS

- (C) To signify changed listing, rule, or condition this may affect rates or charges
- (D) To signify discontinued material, including listing, rule, or condition.
- (I) to signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule or condition.

EXPLANATION OF ABBREVIATIONS

- LATA Local Access and Transport Area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a Local Exchange Company provides communications services.
- LEC Local Exchange Company.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 1 - DEFINITIONS

Access Line - An arrangement which connects the Customer's telephone to a FamilyTel Inc.'s designated switching center or point of presence.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Service network to identify the caller and validate the caller's authorization to use the services provided.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service under the term and conditions of this tariff. The Customer remains responsible for payment of services.

Commission - Missouri Public Service Commission.

Company or Carrier - FamilyTel of Missouri, LLC unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Equal Access - A form of dialed access provided by local exchange companies whereby inter exchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route inter exchange calls to the Company's network by dialing an access code supplied by the company.

FamilyTel - Used throughout this tariff to refer to FamilyTel of Missouri, LLC

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

**FILED
MO PSC**

SECTION 1 - DEFINITIONS, (CONT'D.)

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Subscriber - See Customer.

Switched Access Origination/Termination - Where access between the customer and the inter exchange carrier is provided on local Exchange Company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the inter exchange carrier.

Travel Card Call - A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1 -800", or other access code dialing sequence.

United States - The forty-eight states contained within the mainland United States, the District of Columbia, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands.

ISSUED: January 09, 2004EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of FamilyTel of Missouri, LLC**

FamilyTel's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff. Specifically, FamilyTel's services as described in this tariff are offered only and exclusively in Southwestern Bell Telephone Company (SBC) exchanges.

FamilyTel arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. FamilyTel may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a Customer's location to the network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Use

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.3 Limitations

2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.

2.3.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.

ISSUED: January 09, 2004EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

2.3.4 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by FamilyTel in its reasonable judgment.

2.4 Assignment or Transfer

All service provided under this tariff is directly or indirectly controlled by the Company and neither the Customer nor its Authorized Users may transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all condition of service.

2.5 Liability

2.5.1 The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging , moving, terminating, maintaining, restoring, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.

2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~
March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 2 — RULES AND REGULATIONS (CONT.)**2.5 Liability (Cont.)**

- 2.5.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.
- 2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, the Customer's agents, or Authorized Users, or by facilities or equipment provided by the Customer.
- 2.5.6 The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:
- (a) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment;

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 2 — RULES AND REGULATIONS, (CONT'D.)

(b) Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or System of the customer; and

(c) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, the Customer's agents or Authorized Users, in connection with any service or facilities or equipment provided by the Company.

2.6 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

2.7 Billing and Payment for Service**2.7.1 Responsibility for Charges**

Charges for installations, service connections, moves, rearrangements, and Pre-paid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

2.7.2 Payment for Service

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.7.3 Late Payment Fees

The Company reserves the right to assess a late payment fee in accordance with the rules of the Missouri PSC on any past due balance.

2.7.4 Returned Check Charge

The Company reserves the right to assess a return check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

2.8 Deposits

There will be no deposits required.

2.9 Advance Payments

All of Company's business is conducted on a prepaid basis. Any charges incurred by the customer to any underlying carrier will be forwarded to the customer.

2.10 Taxes and Fees

The Company reserves the right to bill any and all applicable taxes and fees in addition to normal rates and charges for services provided to the customer. Taxes and fees include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Such taxes and fees are in addition to rates as quoted in this tariff and will be itemized separately on customer invoices.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 2 — RULES AND REGULATIONS, (CONT'D.)**2.11 Terminal Equipment**

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of FamilyTel's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

2.12 Interconnection

2.12.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

2.12.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and condition of this tariff and the other common carrier's tariffs.

2.13 Inspection, Testing and Adjustment

The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied within the installation, operation or maintenance of the customers or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**2.14 Credit Allowances for Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's inspection or testing, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff.

It shall be the obligation of the Customer to notify the company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer. For purposes of credit computation every month shall be considered to have 30 days. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues.

Credit Formula:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service.

2.15 Cancellation by the Customer

The Customer may have service discontinued upon written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 2 — RULES AND REGULATIONS, (CONT'D.)**2.16 Refusal or Discontinuance by the Company**

Service continues to be provided until canceled by the Customer, in writing, or until discontinued by the company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination.

2.16.1 For Nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may discontinue service or cancel an application for service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue.

2.16.2 For Returned Checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to discontinuance of service in the same manner as provided for nonpayment of overdue charges.

2.16.3 For Lack of Use: The Company, by written notice to the Customer, may discontinue service in the same manner as provided for nonpayment of overdue charges if after sixty (60) days the service has not been used.

2.16.4 For any violation of law or of any of the provisions governing the furnishing of service under this tariff. The Customer shall be subject to discontinuance of service, without notice, for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service.

2.16.5 For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to discontinuance of service, without notice, for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.16.6 For unauthorized or unlawful use of Travel Service numbers and Authorization Codes: Travel Service numbers and Authorization Codes are issued only by the Company to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or codes shall result in the immediate termination of service without notice.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.17 Restoration of Service**

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.18 Use of Recording Devices

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

2.18.1 A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.18.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.

2.18.3 The requirements of 2.19.1 and 2.19.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES**3.1 General**

FamilyTel offers direct dialed (1 +) service, inbound toll-free number service and travel card services for communications originating within the state of Missouri under terms of this tariff.

Direct dial service is offered from originating locations within the state of Missouri. Calls may be placed to locations as listed within this tariff.

In-bound toll-free service is available to Customers served from locations within the state of Missouri. There is an additional monthly fee for toll-free numbers.

When a Customer elects to use the Company's Travel Service, calls may be initiated from any location from which the caller can dial the appropriate access code(s) and may be placed to any location within the continental United States.

Customers are billed on a monthly basis dependant upon which package the customer selects. FamilyTel offers its unlimited long distance service on a calendar month basis. Service will be discontinued at the discretion of the Company or the IXC if it is found that the customer is using this service for other than what it is intended. The customer would have the option to change packages or purchase a long distance calling card from the Company or any other toll free provider of calling cards.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~
March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.2 Timing of Calls**

Billing for calls placed over the FamilyTel network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1 Call timing begins when the called party answers the call (i.e., when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3 For billing purposes, minimum call duration periods vary by service and are specified by product or option in subsequent sections of this tariff.
- 3.2.4 For billing purposes, usage after the initial period varies by service and is specified by product or option in subsequent sections of this tariff.
- 3.2.5 The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, FamilyTel will reasonably issue credit for the call.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.3 Rate Periods**

3.3.1 The following rate Periods apply:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8:00 a.m. TO 5:00 p.m.*	DAYTIME RATE PERIOD						
5:00 p.m. TO 11:00 p.m.*	EVENING RATE PERIOD						EVE
11:00 p.m. TO 8:00 a.m.	NIGHT / WEEKEND RATE PERIOD						

*Up to but not including.

3.3.2 Holiday Rates

For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Independence Day	July 4
Labor Day	1st Monday in September
Thanksgiving Day	4th Thursday in November
Christmas Day	December 25

3.3.3 Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed the rate in effect at the beginning of the call for the duration of the entire call.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.4 Outbound Long Distance Service**

FamilyTel's Outbound Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through standard business or residential switched access lines. All costs incurred in the installation and use of local access lines is the responsibility of the customer.

A number of service plans are available to the Customer. Rates, billing increments, volume discounts and qualifications, if applicable, vary by plan and are provided in the following sections.

3.4.1 Direct Dial Service

FamilyTel's outbound long distance service is for IntraLATA and InterLATA calling. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply. Rates for this service are described herein.

ISSUED: January 09, 2004EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.5 Inbound Toll-Free Number Service**

FamilyTel's Inbound Toll-Free Number Service is an 800/888/877/866 number service available for Customer use twenty-four (24) hours a day, seven (7) days a week.

Service is terminated through switched access lines. Calls may originate from any valid exchange within the LATA and terminate to the Customer's location at no charge to the calling party.

	<u>Monthly Rate</u>
Inbound Toll-Free Number Service	
- With Direct Dial Service	\$ 10.00
- Without Direct Dial Service	\$ 25.00

ISSUED: January 09, 2004EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.6 Travel Service**

FamilyTel's Travel Service is offered 24 hours a day, seven days a week to all valid terminating locations. Access to FamilyTel's Travel Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code. Travel Service rates apply to calls placed to locations in the mainland United States, Alaska, Hawaii, Puerto Rico and the US. Virgin Islands.

For billing purposes, calls within the Continental USA are billed in six second increments after an eighteen second initial period. Time of day, holiday and volume discounts do not apply. No surcharges apply.

MONTHLY RECURRING CHARGES: NOT APPLICABLE

PER CALL CHARGES: NOT APPLICABLE

<u>PRICES</u>	<u>MINUTES</u>
\$ 5.00	35
\$ 10.00	75
\$ 20.00	160
\$ 50.00	500
\$100.00	1075

ISSUED: January 09, 2004EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**3.7 FamilyTel Unlimited Long Distance**

FamilyTel Unlimited Long Distance is a flat rated outbound long distance service that provides calling with no per minute charges. Calls may be placed to anywhere in the lower 48 continental United States.

3.7.1 Unlimited Residential

FamilyTel Unlimited Residential Plan is for voice traffic only. It is not intended for data or internet access. It is a flat rate offering with a recurring monthly charge.

<u>Areas</u>	<u>Monthly Charge</u>
SBC exchanges only	\$19.95

3.7.2 Unlimited Business

FamilyTel Unlimited Business Plan is for voice traffic only. This plan is limited to 10 ANI's. It is not available to phone marketing or brokerage firms. It is not intended for data or internet access. It is a flat rate offering with a recurring monthly charge PER ANI.

<u>Areas</u>	<u>Monthly Charge</u>
SBC exchanges only	\$39.95

ISSUED: January 09, 2004EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Reserved for Future Use

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 4 - MISCELLANEOUS SERVICE AND RATES

4.1 Directory Assistance and Operator Assistance

FamilyTel does not allow local Directory Assistance. Operator Assistance for trouble calls is allowed. Any charges incurred by the customer for Directory Assistance or Operator Assistance are the responsibility of the customer and will be forwarded to the customer for payment. Refusal to pay these charges is grounds for termination of service.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 5 - PROMOTIONS

5.1 General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available and approved in advance by the Commission to all similarly situated Customers in the target market area.

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

March 19, 2004

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC

SECTION 6 - CONTRACT SERVICES

6.1 Reserved for Future Use

ISSUED: January 09, 2004

EFFECTIVE: ~~February 23, 2004~~

By: Brad W. Warden, President
FamilyTel of Missouri, LLC
2900 Louisville Avenue
Monroe, LA 71201

March 19, 2004

CANCELLED
August 24, 2009
Missouri Public
Service Commission
TC-2009-0407

FILED
MO PSC