

GENERAL AND LOCAL EXCHANGE TARIFF

Table of Contents

SECTION

1	INDEX	
2	RULES AND REGULATIONS	
3	DEFINITIONS	
4	LOCAL EXCHANGE SERVICE	
5	SERVICE CHARGES	
6	CUSTOM CALLING SERVICES	
7	DIGITAL DATA AND NETWORK SERVICES	
8	HOLD FOR FUTURE USE	(T)
9	OPERATOR AND DIRECTORY SERVICES	
10	GENERAL SERVICES	
11	SPECIALIZED SERVICES	
12	SPECIAL ASSEMBLIES	
13	SERVICES LIMITED TO EXISTING CUSTOMERS	
14	PACKAGED SERVICE OFFERINGS	
15	INTRASTATE ACCESS SERVICES	

EXPLANATION OF SYMBOLS

The following Symbols are applicable to all sections of this Tariff:

- (C) Signifies changed regulation.
- (D) Signifies a discounted rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

GENERAL AND LOCAL EXCHANGE TARIFF
INDEX

	<u>SECTION</u>	<u>SHEET</u>	
-L-			
Late Payment Charge.....	2	24	
Liability.....	2	5	
Lifeline Service.....	4	24	
Line Connection Charge.....	5	2	
Local Exchange Listing (including EAS additives).....	4	6	
Local Exchange Service.....	4	-	
Local Exchange Service Offerings.....	4	19	
Local Exchange Access Line Monthly Rate Schedules...	4	16	
Local Operator Service	9	10	
-M-			
Maintenance and Repairs.....	2	11	
Maintenance of Service Charge.....	5	10	
Metropolitan Calling Area (MCA) Plan.....	4	25	
Mileage Charges – Intraexchange.....	7	37	
-N-			
-O-			
Obligation and Liability of the Company.....	2	5	
Operator and Directory Services.....	9	-	
Ownership and Use of Regulated Services.....	2	7	
-P-			
Packaged Service Offering.....	14	1	
Payment for Services and Facilities.....	2	10, 23	
Priority of Service.....	2	14	(D)
Private Lines – Local.....	7	40	
Private Lines – Interexchange.....	7	45	
-Q-			

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES*

Table of Contents

Directory Assistance Service	1	
Local Operator Service	2	(M)
Directory Listing	4	
Intercept Services	8	
		(D)
		(D)

*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

Issued: June 14, 2016

W.F. Provance, President
P.O. Box 550, 120 Stewart Street
Bernie, MO 63822-0550

Effective: July 14, 2016

GENERAL AND LOCAL EXCHANGE TARIFFOPERATOR AND DIRECTORY SERVICES*DIRECTORY ASSISTANCE SERVICE

(N)

A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone numbers of other telephone subscribers.

B. Exemptions

1. Rates specified in C.1. below are not applicable to:
 - a. Calls placed from hospitals.
 - b. Customers who certify through the Company's business office that they are unable to use a directory because of a visual, medical, or physical disability. To support certification, a customer may provide information from a qualified authority, which is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

C. Residence and Business Rates

For purposes of this section, "Local" directory assistance shall mean requests for numbers within the Company's local exchange, and "National" directory assistance shall mean requests for numbers outside of the Company's local exchange.

1. Local and National Directory Assistance

Customer originated calls, each\$0.75
2. Toll Call-Connect Minutes –

Company will pass-through the toll-call connect charges of its underlying Directory Assistance provider.

*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES*

LOCAL OPERATOR SERVICE

A. General

1. Local Operator Service is furnished to customers when dialing 0+ and 0- in order to obtain Operator assistance in completing a local call. All local Operator Service call types must be paid by a credit card from the paying party.

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GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

HOLD FOR FUTURE USE

(D)

(D)

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

HOLD FOR FUTURE USE

(D)

(D)

CANCELLING P.S.C. MO. NO. 1, Section 9:

(N)

1st Revised Sheet No. 11
3rd Revised Sheet No. 12
3rd Revised Sheet No. 13
2nd Revised Sheet No. 14

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