

ATTACHMENT B
CUSTOMER NOTICE

Due to recent changes mandated by the Federal Communications Commission (FCC), BPS must raise its local service rates for residential service to \$14.00 per line, per month. Accordingly, effective June 1, 2013, BPS Telephone Company's local rates for Residential service will increase from \$10.00 to \$14.00 per month in all exchanges. In addition, local rates for Business service will increase from \$13.00 to \$18.00 in the Parma exchange and from \$14.00 to \$18.00 in the Bernie and Steele exchanges. Finally, the rates for PBX trunk, Key Line and Semi-Public will increase from \$16.25 to \$20.00 in the Parma exchange and from \$17.50 to \$20.00 in the Bernie and Steele exchanges. At the same time these changes are being implemented, the Company will also offer the following Custom Calling Features at no charge: Customer Originated Trace, Selective Call Acceptance, and Speed Calling-30 Numbers. If you currently subscribe to any of these features, you will see a rate reduction. If you do not currently subscribe to these features, but wish to do so in the future or if you have any questions regarding these services, please contact our Customer Service Office at 800-785-8630.