## **ADOPTION NOTICE**

## ANPI BUSINESS, LLC

Zone Telecom, LLC has changed its name to ANPI Business, LLC.

ANPI Business, LLC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs filed with the Public Service Commission, State of Missouri, by Zone Telecom, LLC.

This adoption notice also reflects the change in the issuing officer and address to the current officer and address listed below on the revised tariff title page.

There have been no other changes to rates, regulations or conditions of service as a result of this name change, and the revised tariff has been updated only to reflect the company name, address and contact changes.

Issued: January 25, 2013

by:

Joseph O'Hara Chief Financial Officer ANPI Business, LLC 7460 Warren Parkway Suite 218 Frisco, TX 75034

Effective: February 5, 2013

(T)

### TITLE SHEET

### MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

**OF** 

### ANPI BUSINESS, LLC

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for business and residential telecommunications services provided by ANPI Business, LLC within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at ANPI Business, LLC's principal place of business.

Issued: January 25, 2013 Effective: February 5, 2013

by:

Joseph O'Hara Chief Financial Officer ANPI Business, LLC 7460 Warren Parkway Suite 218 Frisco, TX 75034

Filed
Missouri Public
Service Commission
DN-2013-0366; YX-2013-0334

### **WAIVER OF RULES AND REGULATIONS**

The following Rules and Statutes have been waived for purposes of offering network services as set forth herein.

### **Statutory Provisions**

Section 392.210.2	Uniform System of Accounts
Section 392.240.1	Just & Reasonable Rates
Section 392.270	Valuation of property (ratemaking)
Section 392.280	Depreciation accounts
Section 392.290	Issuance of securities
Section 392.300	Transfer of Property and Ownership of Stock
Section 392.310	Issuance of stock and debt
Section 392.320	Stock dividend payment
Section 392.330	Issuance of securities, debt & notes
Section 392.340	Reorganization(s)

## **Commission Rules**

4 CSR 240-3.550(4) and (5)(A)	Held order records and quality of service reports
4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.060	Engineering and maintenance
4 CSR 240-32.070	Quality of Service
4 CSR 240-32.080	Service objectives and surveillance levels
4 CSR 240-33.040 with the	Billing and payment standards
exception of subsection (4)	
4 CSR 240-33.045	Clear identification and placement of charges on bills
4 CSR 240-33.080(1)	Toll-free number for billing disputes on bills
4 CSR 240-33.130(1), (4) and (5)	Operator service billing requirements

Issued: November 29, 2010

by:

Lawton Bloom
Vice President and Secretary
Zone Telecom, Inc.
Woodland Falls Corporate Center
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002

Effective: December 29, 2010

FILED
Missouri Public
Service Commission
XE-2011-0154; YX-2011-0269

## 1<sup>ST</sup> REVISED PAGE 3 CANCELS ORIGINAL PAGE 3

<del>Missouri P</del>ublic

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### TARIFF FORMAT SHEET

Service Commission

- A. <u>Page Numbering</u> Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4<sup>th</sup> revised Sheet 14 cancels the third revised Sheet 14. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the Tariff page in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

2.

2.1.

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2.1.1.A.1.

2.1.1.A.1.(a)

2,1.1.A.1.(a).1

2.1.1.A.1.(a).I.(i)

2.1.1.A.1.(a).L(i).(1)

Issued: October 10, 2001

by:

Lawton Bloom
Vice President and Secretary
Zone Telecom, Inc.
Woodland Falls Corporate Center
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002

Effective: November 9, 2001

Missouri Public

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Issued: June 4, 2004

by:

Lawton Bloom
Vice President and Secretary
Zone Telecom, Inc.
Woodland Falls Corporate Center
200 Lake Drive East, Suite 200
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Effective: July 6, 2004

Missouri Public

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### 1.0 EXPLANATION OF TERMS AND ABBREVIATIONS

Service Commission

**Application** - Means collectively, the Application to Change Long Distance Providers and Letter of Agency.

Access Line - An arrangement which connects the Customer's location to any switching center or designated point of presence.

**Authorized User -** A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Customer or End User - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Company or Carrier - Zone Telecom, Inc., ("Zone") unless otherwise clearly indicated by the context.

Commission - Public Service Commission of Missouri.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Holidays** - The Company observes the following holidays: New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day and Memorial Day.

PSCM - Public Service Commission of Missouri.

LEC - Local Exchange Company.

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Issued: October 10, 2001

by:

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## 1.0 EXPLANATION OF TERMS AND ABBREVIATIONS (continued)

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Zone - Used throughout this tariff to mean Zone Telecom, Inc.

Service Commission

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

LATA - Local Access and Transport Area

INTERLATA TOLL CALL - Calls terminating beyond the LATA of the originating caller.

**INTRALATA TOLL CALL** - Call terminating within the LATA of the originating caller.

**LOCAL CALL** - Calls placed within the Local Exchange Carrier franchise area or EAS area. Local calls will be routed to the LEC and not be handled by the carrier.

**Service** - An e-commerce solution which will empower business and residential telecommunications customers to register and choose underlying service providers through Company's website and access different underlying service providers' services with a unified dialing access number.

Sign-Up Form - The form by which the Customer signs-up for service.

Issued: October 10, 2001

by:

Lawton Bloom
Vice President and Secretary
Zone Telecom, Inc.
Woodland Falls Corporate Center
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Cherry Hill, NJ 08002

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2.1 Application of Tariff

## 1<sup>ST</sup> REVISED PAGE 7 **CANCELS ORIGINAL PAGE 7** Missouri Public

### 2.0 RULES AND REGULATIONS

RFC'D OCT 0 9 2001

2.1.1 This tariff contains the regulations and rates applicable vocintraliate mission long distance resale telecommunications services provided to business and residential customers by Zone for telecommunications between

points within the State of Missouri,

The Company may also, from time to time, offer switching and/or transmission to other telecommunications carriers, for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, and Section 4 of this Tariff will not apply thereto.

2.1.2 The services of Zone are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) of underlying common carriers.

The rates and regulations contained in this tariff apply only to the 2.1.3 services furnished by Zone and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Zone.

- 2.1.4 Zone Telecom, Inc. operates as a Competitive Telecommunications Company as defined by Case No. TA-2001-229 within the State of Missouri.
- 2.1.5 All charges and fees subject to the PSC's jurisdiction, except taxes and franchise fees, will be submitted to the PSC for prior approval.

Issued: October 10, 2001

by:

**Lawton Bloom** Vice President and Secretary Zone Telecom, Inc. **Woodland Falls Corporate Center** 200 Lake Drive East, Suite 200 Cherry Hill, NJ 08002

Effective: November 9, 2001

Missouri Public

2.2

# 1<sup>ST</sup> REVISED PAGE 8 CANCELS ORIGINAL PAGE 8 Missouri Public

## 2.0 Rules and Regulations (continued)

REC'D OCT 09 2001

Use of Ser	vices Service Commission
2.2.1	Zone's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
2.2.2	The use of Zone's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
2.2.3	The use of Zone's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
2.2.4	Zone's services are available for use twenty-four hours per day, seven days per week.
2.2.5	Zone does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
2.2.6	Zone's services may be denied for nonpayment of charges or for other violations of this tariff. Service shall not be discontinued unless written notice by first-class mail is served on the customer at least ten (10) days prior to the date of the proposed discontinuance. At least twenty-four (24) hours preceding a discontinuance, Zone shall make reasonable efforts to advise the customer of the proposed discontinuance.

Issued: October 10, 2001

by:

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Cherry Hill, NJ 08002

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## 1<sup>ST</sup> REVISED PAGE 9 CANCELS ORIGINAL PAGE 9

Missouri Public

### 2.0 RULES AND REGULATIONS (continued)

REC'D OCT 0 9 2001

## 2.3 Liability of Zone

- Zone shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with Zone's services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall Zone's liability for any service exceed the charges applicable under this tariff of such service.
- 2.3.2 The Company shall be indemnified and saved harmless by any Customer, user or any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a Customer or of any other entity in connection with the services provided by the Company.
- 2.3.3 Zone is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of Zone.
- 2.3.4 The Company shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.

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by:

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Missouri Public

REC'D OCT 0 9 2001

2.3.5

The Company shall not be liable for and shall be indemnified and saved harmless by any Customer user or other entity from any and all mmission losses, claims, demands, suits, of other action or any liability whatever, whether suffered, made, instituted, or asserted by any Customer, user or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer, user or any other entity or any other property whether owned or controlled by the Customer, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Customer, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by Zone which is not the direct result of Zone's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of Zone.

2.3.6

Zone shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

2.3.7

The carrier is not liable under any circumstance for any act, omission, error, mistake, or delay associated with any representations or statements it may make (including materials posted on websites) regarding the services, offerings, promotions, rates, discounts, terms or conditions of underlying service providers, local exchange carriers or connecting carriers.

Issued: October 10, 2001

by:

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### 2.0 RULES AND REGULATIONS (continued)

REC'D OCT 09 2001

## 2.4 Responsibilities of the Customer or Subscriber

Service Commission

- 2.4.1 The Customer is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to Authorized Users. The Customer is also responsible for the payment of charges for calls originated at the Customer's numbers.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Zone on the Customer's behalf.
- 2.4.3 If required for the provision of Zone services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Zone's services.

Issued: October 10, 2001

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2.4.5 The Customer shall ensure that the equipment and/or system is properly interfaced with Zone facilities or services, that the signals

properly interfaced with Zone facilities or services, that the signals emitted into the Zone network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Zone will permit such equipment to be connected with its channels without the use of protective interface devices.

If the customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Zone equipment, personnel, or the quality of service to other Customers, Zone may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Zone may, upon written notice, terminate the Customer's service.

Service shall not be discontinued unless written notice by first-class mail is served on the customer at least ten (10) days prior to the date of the proposed discontinuance. At least twenty-four (24) hours preceding a discontinuance, Zone shall make reasonable efforts to advise the customer of the proposed discontinuance.

- 2.4.6 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.
- 2.4.7 The Customer must pay for the loss through theft of any Zone equipment installed at Customer's premises.

Issued: October 10, 2001

by:

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Missouri Public

- 2.4.8 The Customer or Authorized User is responsible for payment of the charges set forth in this tariff.
- 2.4.9 The Customer or Authorized User is responsible for compliance with the applicable regulations set forth in this tariff.
- 2.4.10 The Customer or Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

### 2.5 Cancellation or Interruption of Services

- 2.5.1 Zone may, without incurring liability, immediately terminate, restrict or suspend Zone Service, in whole or in part, and may deny requests for new or additional Zone Service, without notice to the User if:
  - (A) User fails to pay Zone any charges when due;
  - (B) User makes any false statement to Zone;
  - (C) Zone suspects fraud, abuse or misuse by User, other users or third parties;
  - (D) User violates any regulation of the User Agreement or Zone's filed tariffs or price lists;
  - (E) Zone believes User's use or content, or the use or content of other users, may violate the User Agreement or any laws or regulations or interferes in any way with Zone's provision of Zone Service to its customers or its business operations;
  - (F) or User becomes insolvent or is subject to any proceeding under bankruptcy or similar laws.

In all other cases, Zone may, by notice in writing to the User, terminate, restrict or suspend Zone Service, in whole or in part, without incurring liability.

**(T)** 

Effective: July 6, 2004

Issued: June 4, 2004

by:

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Cherry Hill, NJ 08002

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2.5.2 Without incurring liab

Without incurring liability, Zone may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.5.3

Zone may block traffic to certain countries, cities or NXX exchanges, or block calls using a call screening method which generates a network message not allowing calls to complete, when Zone deems it necessary to take such action to prevent unlawful use of its service. Zone will restore service as soon as it can be provided without undue risk.

#### 2.6 Contested Charges

For consideration of any disputed charge, a Customer must advise Zone that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to Zone during normal business hours. A dispute must be registered with Zone prior to the delinquent date of the charge, and the Customer must provide the disputed call details and the bases for any requested adjustment. Zone will promptly investigate and advise the Customer as to its findings and disposition. Any undisputed charges must be paid on a timely basis. If Zone cannot resolve your dispute, you may contact the Missouri Public Service Commission at 1-800-392-4211 or in writing at P.O. Box 360, Jefferson City, Mo. 65102.

### 2.7 Deposit and Advance Payment

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Zone may, in order to safeguard its interests, require Customer to make a cash security deposit, irrevocable letter of credit or other means prior to or any time after the provision of Services to Customer (collectively called "Deposit"). The Deposit, to be held by Zone as a guarantee or security for the payment of charges incurred, may be drawn upon by Zone for any and all past due amounts, and may be increased at any time upon Zone's request and in its sole discretion. Zone's obligation to provide Services is contingent upon an initial and continuing credit approval by Zone. Additional Deposit amounts may be required after Services commence pending continuing review of issues which include but are not limited to Customer's monthly revenue, payment history, financial condition and as security against disputed amounts.

(N)

#### 2.8 Taxes

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are billed separately from the quoted rates.

#### 2.9 Late Fee

Zone charges a late fee of 1.5% on delinquent accounts.

### 2.10 Payphone Use Surcharge

An undiscountable payphone use surcharge of \$.35 shall apply to each coinless call which Zone can identify as being placed from a domestic payphone by or to the customer or its permitted user. This includes, but is not limited to, calls placed with a Zone calling card, pre-paid calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Zone's service.

Issued: June 4, 2004

Effective: July 6, 2004

by:

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## 2.0 RULES AND REGULATIONS (continued)

## 2.11 Application For Service

- **2.11.1** The Company requires a Customer to complete the Sign-up Form and Application as a condition precedent to the initial establishment of service. Application for service may be made electronically or in writing.
- 2.11.2 Company accepts the following methods of payment: credit card (Visa, MasterCard, Discover and American Express); bank debit card, electronic fund transfers, and paper check.
- 2.11.3 Company will confirm credit worthiness as a condition precedent to the provision of Service. Company will preauthorize a credit limit for a business Customer in the amount of \$300. Once the Customer has demonstrated a pattern of full and timely remittance of payment, Company, in its full discretion, may elect to raise the user's preauthorized credit limit from time to time.
- 2.11.4 The name of the Customer(s) desiring to use the Company's service must be stipulated in the Sign-up Form and Application, executed by the Customer and returned to the Company or its agent.
- 2.11.5 Fees for non-residential customers are immediately due and payable on the date of the invoice and will be assessed based on the method of payment selected by the Customer in the Sign-up Form. Interruption of service and/or late payment charges may be assessed for any failure to pay within the time set forth in the Sign-up Form in accordance with federal and/or state law.

Effective: July 6, 2004

Issued: June 4, 2004

by:

Lawton Bloom
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200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002

### 2.12 Payment For Service

- 2.12.1 Monthly invoices will be debited via the billing mechanism selected by Customer in the Sign-up Form and in accordance with this Tariff. Interest at the rate of 1½% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may be applied in accordance with the Company's standard credit policy to any unpaid amount commencing 15 days after the bill statement date unless otherwise provided herein.
- 2.12.2 The Company may bill for Service electronically for those Customers with computer capability. Prior to electronic billing, Customers will be notified and given the option to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$50.00. To view electronic invoices, Customers will need one of the following browsers: Internet Explorer 4.0 or higher; Netscape Navigator 3.01 or higher; Netscape Communicator 4.05 or higher; or Customers will need to upgrade its current browser.

### 2.13 Intentionally Left Blank

#### 2.14 Reconnection Fee

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored upon payment of a \$50.00 reconnection fee when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

Issued: June 4, 2004

by:

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(T)

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### **ORIGINAL PAGE 14.4**

### 2.17 Return Check Fee And Returned Electronic Funds Transfer Fee

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A fee of \$25.00 will be charged for each dishonored check returned and a fee of \$15.00 will be charged for each rejected electronic funds transfer.

(N)

(N)

Issued: June 4, 2004

by:

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Effective: July 6, 2004

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## Service Commission

### 2.15 Customized Service Packages

(N)

Customized service packages and competitive pricing packages may be furnished at negotiated rates on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All specialized pricing arrangements are subject to Commission review.

(N)

### 2.16 Invoice Retrieval Charge

(N)

There will be a charge for researching an account and providing archived invoices to a customer. The charge will be assessed for each request and will be as follows:

\$ 10.00 charge for e-mailed invoices up to two years old

\$ 15.00 charge for paper invoices up to two years old

\$30.00 charge for invoices older than two years

Invoices retrieval could take up to ten business days.

(N)

Issued: July 23, 2002

by:

Lawton Bloom
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### 3.0 DESCRIPTION OF SERVICE OFFERED

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#### 3.1 General

Service Commission Service is offered to residential and business Customers and is available on a presubscription basis from equal access originating end offices only. When a Customer elects to use Calling Card service, calls may be initiated from any location from which the caller can dial the appropriate access codes.

### 3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Zone uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and NECA Tariff FCC No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

Issued: October 10, 2001

by:

Lawton Bloom
Vice President and Secretary
Zone Telecom, Inc.
Woodland Falls Corporate Center
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002

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### 3.0 DESCRIPTION OF SERVICE OFFERED (continued)

REC'D OCT 09 2001

## 3.3 Timing of Calls

## Service Commission

- 3.3.1 Long distance usage charges are based on the actual usage of Zone's network. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.
- 3.3.2 Chargeable time for a call ends upon disconnection by either party.
- 3.3.3 For billing provided directly by the Company, the minimum call duration and initial period is 18 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. For billing provided directly by the Company, the additional period is measured and rounded to the next higher 6 second increment unless otherwise specified by this tariff.
- 3.3.4 For billing provided by the Local Exchange Carrier of the Customer, the minimum call duration and initial period is 60 seconds (1 minute) and the additional period is measured in 60 second (1 minute) increments.
- 3.3.5 No charges apply for incomplete calls. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon written, in-person or telephone notification to Zone, investigate the circumstances of the call and issue a credit when appropriate.

### 3.4 Service Offerings

Zone offers its services to Customers at equal access end offices. All services are available twenty-four hours per day, seven days a week.

Issued: October 10, 2001

by:

Lawton Bloom
Vice President and Secretary
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## 3.0 DESCRIPTION OF SERVICE OFFERED (continued)

REC'D OCT 0 9 2001

## 3.5 Zone Calling Card Service

Service Commission
Customers of Zone Calling Card Service may place calls while away from
home or office by dialing a 10 digit code plus a 4 digit PIN number. assigned to
the Customer. Calls are then completed on direct dialed basis. Usage charges

home or office by dialing a 10 digit code plus a 4 digit PIN number. assigned to the Customer. Calls are then completed on direct dialed basis. Usage charges and per call service charges apply. No minimum billing, nonrecurring charges or fixed monthly charges apply to this service.

## 3.6 Inbound Switched Service (800 or 888)

Receives inbound Intrastate calls on regular local telephone lines.

### 3.7 Inbound Dedicated Service (800 or 888)

Receives inbound Intrastate calls on Dedicated Access Lines using 800 or 888 number(s).

Issued: October 10, 2001

by:

Lawton Bloom
Vice President and Secretary
Zone Telecom, Inc.
Woodland Falls Corporate Center
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002

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### 3.0 DESCRIPTION OF SERVICE OFFERED (continued)

#### 3.8 Virtual Wats Service

Virtual Wats Service is a resold telecommunications service utilizing AT&T as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling and directory assistance services.

### 3.9 FiberWats Service

FiberWats Service is a resold telecommunications service utilizing Sprint as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling

### 3.10 Private Line Services

Private line services will be made available to customers in a non-discriminatory manner. Rates for interexchange and local exchange dedicated access, private line, non-switched services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

### 3.11 Zone LD Services

Zone LD services provide switched and dedicated access and include such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services.

(D)

(D)

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Issued: June 4, 2004

by:

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### 4.0 VIRTUAL WATS RATES

REC'D OCT 09 2001

### 4.1 General

Service Commission

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.2 of this tariff.

Rates vary by mileage band, time of day and call duration.

Customers are billed based on their use of Zone Telecom, Inc. long distance service. Unless specified in the service description section of this tariff, no installation charges apply.

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**Time of Day Rate Periods** 

4.2

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## 4.0 VIRTUAL WATS RATES (continued)

## 4.0 TRIVAL WAISKAILS (commuted)

REC'D OCT 0 9 2001

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

	MON	TUES	WEDS	THURS	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAY	TIME RAT	E PERIOD				
5:00 PM TO 11:00 PM*		ING/NIGH TE PERIOI	T/WEEKEI O	ND			
11:00 PM TO 8:00 AM*							

## \* to, but not including

## 4.3 Holiday Rates

The evening rate applies to the following holidays unless a lower rate would normally apply.

New Year's Day	-	January l
Independence Day	-	July 4
Labor Day	-	As nationally observed
Thanksgiving Day	-	As nationally observed
Christmas Day	-	December 25
Memorial Day	-	As nationally observed

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### 4.0 VIRTUAL WATS RATES (continued)

### 4.4 Outbound One - Plus Service

REC'D OCT 09 2001

### SWITCHED ACCESS

Service Commission

This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station within the State of Missouri.

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [See Section 3.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

Rate per initial 18 second minimum and additional 6 second increments:

### InterLATA

	1 <sup>S1</sup> 18 Seconds		Additional 6 Seconds		
	<u>or</u>	or Fraction		or Fraction	
Rate		Evening		Evening	
<u>Mileage</u>	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend	
0-292	\$0.0720	\$0.0612	\$0.0240	\$0.0204	
293-430	\$0.0720	\$0.0612	\$0.0240	\$0.0204	
431+	\$0.0720	\$0.0612	\$0.0240	\$0.0204	

### **IntraLATA**

	1 <sup>ST</sup> 18 Seconds		Additional 6 Seconds		
	<u>or .</u>	or Fraction		or Fraction	
Rate		Evening		Evening	
<u>Mileage</u>	<u>Da</u> y	Night/Weekend	<u>Day</u>	Night/Weekend	
0-292	\$0.0720	\$0.0612	\$0.0240	\$0.0204	
293-430	\$0.0720	\$0.0612	\$0.0240	\$0.0204	
431+	\$0.0720	\$0.0612	\$0.0240	\$0.0204	

Monthly Service Charge \$5.00

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4.0 VIRTUAL WATS RATES (continued)

REC'D OCT 09 2001

## 4.4 Outbound One - Plus Service (continued)

Service Commission

### **DEDICATED ACCESS**

This schedule applies to calls between an on-network station which uses a special access line and either an on-network station which uses a local exchange service access line or an off-network station within the State of Missouri.

Rate per initial 18 second minimum and add'l 6 second increments:

ILAIA	1 <sup>ST</sup> 18 Seconds or Fraction		Additional 6 Seconds		
			or Fraction		
Rate		Evening	_	Evening	
<u>Mileage</u>	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend	
0-292	\$0.0429	\$0.0351	\$0.0143	\$0.0117	
293-430	\$0.0429	\$0.0351	\$0.0143	\$0.0117	
431+	\$0.0429	\$0.0351	\$0.0143	\$0.0117	

### IntraLATA

dditional 6 Seconds	
or Fraction	
Evening	
Night/Weekend	
3 \$0.0117	
3 \$0.0117	
3 \$0.0117	

Monthly Service Charge \$20.00

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## 4.0 VIRTUAL WATS RATES (continued)

REC'D OCT 0 9 2001

### 4.5 Calling Card Service Rates

### 4.5.1 General

Service Commission

Calling Card Service allows Customers to place calls using primary place of residence or business. Customers must dial a 10 digit code plus a 4 digit PIN number, and the destination telephone service number when using the service. A per-call service charge applies in addition to the per-minute usage rates.

### 4.5.2 Calling Card Service Charge

This charge applies to each call in addition to the per minute usage charges listed below. Usage discounts do not apply to the service charge.

Service charge per call \$0.65

#### INTRASTATE CALLING CARD RATES

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Section 3.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

Rate per initial 18 second minimum and additional 6 second increments:

	1 <sup>st</sup> 18 Seconds		Additional 6 Seconds		
	<u>0</u> 1	or Fraction		or Fraction	
Rate		Evening		Evening	
<u>Mileage</u>	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend	
0-292	\$0.0778	\$0.0663	\$0.0259	\$0.0221	
293-430	\$0.0778	\$0.0663	\$0.0259	\$0.0221	
431+	\$0.0778	\$0.0663	\$0.0259	\$0.0221	

#### 4.6 Long Distance Directory Assistance

A Long Distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit allowance will be provided upon request for any Directory Assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Directory Assistance Charge

Per Inquiry \$0.75

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### 4.0 VIRTUAL WATS RATES (continued)

**REC'D OCT 09 2001** 

## 4.7 Inbound (800 or 888) Usage Rates

Service Commission

a. Switched (800 or 888) Usage Rates

1st 30 Seconds

### Each Additional Second

Rate <u>Mileage</u>	<u>Day</u>	Even/Night <u>Weekend</u>	<u>Day</u>	Even/Night <u>Weekend</u>
0+	\$0.1300	\$0.1300	\$0.0043	\$0.0043
	Monthly re	curring service charge	\$20.00	

## b. Dedicated (800 or 888) Usage Rates

1st 30	Seconds	

### Each Additional Second

Rate <u>Mileage</u>	<u>Day</u>	Even/Night Weekend	<u>Day</u>	Even/Night <u>Weekend</u>
0+	\$0.0650	\$0.0650	\$0,0022	\$0.0022

Monthly recurring service charge \$50.00

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### 5.0 FIBERWATS RATES

REC'D OCT 09 2001

### 5.1 General

Each customer is charged individually for each call placed through the Company. Commission Charges are computed on an airline mileage basis as described in Calculation of Distance of this tariff.

Rates vary by mileage band, time of day and call duration.

Customers are billed based on their use of Zone Telecom, Inc. long distance service. Unless specified in the service description section of this tariff, no installation charges apply.

### 5.2 Time Of Day Rate Periods

The appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WEDS	THURS	FRI	SAT	SUN
8:00 AM TO 5:00 PM*		DAYT	IME RATE	PERIOD			
5:00 PM TO 11:00 PM* 11:00 PM TO 8:00 AM*		,		G/NIGHT/W ATE PERIC			

\*to, but not including

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by:

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## 5.0 FIBERWATS RATES (continued)

REC'D OCT 09 2001

## 5.3 Holiday Rates

The evening rate applies to the following holidays unless a lower rate would normally apply.

New Year's Day - January 1 Independence Day - July 4

Labor Day - As Nationally Observed
Thanksgiving Day - As Nationally Observed

Christmas Day - December 25

Memorial Day - As Nationally Observed

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### 5.0 FIBERWATS RATES (continued)

RECTION OCT 09 2001

#### 5.4 **Outbound One-Plus Service**

Service Commission

### SWITCHED ACCESS

This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station within the State of Missouri.

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [See Section 3.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

Rate per initial 18 second minimum and add'l 6 second increments:

### InterLATA

	1st 18 Seconds or Fraction		Additional 6 Seconds <u>or Fraction</u>	
Rate		Evening		Evening
<u>Mileage</u>	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend
0+	\$0.0612	\$0.0612	\$0.0204	\$0.0204

#### **IntraLATA**

by:

	1st 18 Seconds		Additional 6 Seconds	
	<u>01</u>	r Fraction	or Fraction	
Rate		Evening		Evening
<u>Mileage</u>	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend
0+	\$0.0456	\$0.0456	\$0.0152	\$0.0152

Monthly recurring charge

\$5,00 per account

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Additional 6 Seconds

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### 5.0 FIBERWATS RATES (continued)

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## 5.4 Outbound One-Plus Service (continued)

### **DEDICATED ACCESS**

Service Commission

This schedule applies to calls between an on-network station which uses a special access line and either an on-network station which uses a local exchange service access line or an off-network station within the State of Missouri.

Rate per initial 18 second minimum and add'1 6 second increments:

1st 18 Seconds

#### InterLATA

	13t 16 Sccolids		Additional o occords	
	<u>01</u>	r Fraction	<u>o</u>	r Fraction
Rate		Evening		Evening
<u>Mileage</u>	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend
0+	\$0.0354	\$0.0354	\$0.0118	\$0.0118
IntraLATA				
	1 st	18 Seconds	Additi	onal 6 Seconds
	<u>Q1</u>	r Fraction	<u>o</u>	r Fraction
Rate		Evening		Evening
<u>Mileage</u>	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend
0+	\$0.0354	\$0.0354	\$0.0118	\$0.0118

Monthly access fees and service charges vary by Customer location and may be assessed by the Local Telephone Company or underlying carrier. These may be billed directly to the Customer by the Local Telephone Company or, at the Customer's request, by Zone with no mark up from actual cost.

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by:

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### 5.0 FIBERWATS RATES (continued)

#### 5.5 **Calling Card Rates**

REC'D OCT 0 9 2001

#### 5.5.1 General

Service Commission

Calling Card service allows Customers to place calls using primary place of residence or business. Customers must dial a 10 digit code plus 4 digit PIN number and the destination telephone service number when using the service. A per - call service charge applies in addition to the per minute usage rates.

#### 5.5.2 Calling Card Service Charge

This charge applies to each call in addition to the per minute usage charges listed below. Usage discounts do not apply to the service charge.

Service charge per call

\$0.55

### INTRASTATE CALLING CARD RATES

Calling Card calls placed by Customers will be billed in 60 second (1 minute) increments. Local Exchange Company billing will be in 60 second (1 minute) increments [see Section 3.3.4 of this tariff]. The 60 second (1 minute) rate, which applies to Local Exchange Company billing and to calls placed by Customers that have subscribed to Zone's calling card service as of the date of this filing, is ten (10) times the 6 second increments shown below.

	1st	18 Seconds	Additional 6 Seconds		
	<u>01</u>	Fraction	<u>o</u>	r Fraction	
Rate		Evening		Evening	
Mileage	<u>Day</u>	Night/Weekend	<u>Day</u>	Night/Weekend	
0+	\$0.0684	\$0.0684	\$0.0228	\$0.0228	

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5.6

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### 5.0 FIBERWATS RATES (continued)

Long Distance Directory Assistance

**REC'D OCT 09 2001** 

A long distance Directory Assistance charge applies when the caller accessed from Mission Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry

Directory Assistance Charge

\$0.75

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Missouri Public

## 5.7 Inbound(800 or 888) Usage Rates

REC'D OCT 0 9 2001

Service Commission

a. Inbound (800 or 888) Switched Usage Rates

1st 30 Seconds

Each Additional Second

Rate <u>Mileage</u>	<u>Day</u>	Evening <u>Night/Weekend</u>	<u>Day</u>	Evening <u>Night/Weekend</u>
0+	\$0.1140	\$0.1140	\$0.0038	\$0.0038
	Monthl	y recurring service charge	\$20.00	

b. Inbound (800 or 888) Dedicated Usage Rates

1st 30 Seconds

Each Additional Second

Rate <u>Mileage</u>	<u>Day</u>	Evening <u>Night/Weekend</u>	<u>Day</u>	Evening Night/Weekend
0+	\$0.0565	\$0.0565	\$0.0019	\$0.0019

Monthly recurring service charge \$50.00

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## 6.0 COMMERCIAL AFFILIATION PROGRAM

Missouri Public

#### 6.1 General

REC'D OCT 09 2001

This section contains the regulations applicable to the Commercial Affiliation Commission Program. (see section 6.4 for applicable rates)

#### 6.2 Availability of Service

The following rates apply to residential and small business customers. To qualify for this service, Customers must be members of trade associations or commercial organizations. Customers may also qualify if they are individuals within an industry profession or business classification. Service shall be obtained by responding to an advertisement or promotional offering or by calling a toll free number in response to such solicitation.

#### 6.3 **Application of Charges**

Customers of this calling plan may place as many calls as desired at the specified rates. No minimum monthly usage is required.

#### 6.4 Rates and Charges

The following rates apply for all times of day, seven days a week, for all distances. Calls will be billed at 18 second initial increment with 6 second additional increments.

	Initial 18 Seconds		Each Additional 6 Seconds		
	or Fr	action	<u>or Fr</u>	<u>action</u>	
Rate		Eve/Night		Eve/Night	
<u>Mileage</u>	<u>Day</u>	Weekend	<u>Day</u>	<u>Weekend</u>	
0+	\$0.0423	\$0.0423	\$0.0141	\$0.0141	

Monthly Recurring Fee \$2.00

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### 7.0 ZONE TELECOM SPECIAL PROMOTIONAL OFFERINGS

The Company may from time to time engage in special promotional offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage. The Company will not have special promotional offerings for more than 90 days in any 12 month period. These promotions will be allowed to go into effect on 7 days prior notice to the Missouri PSC. In all such cases, the rates charged will not exceed those specified in this Tariff.

#### TEST MARKETING

(N)

(N)

The Company may, from time to time, promote new Customer registrations by offering test marketing to certain eligible customers. The test marketing may be limited to specific geographical areas or to a subset of specific market groups for a limited duration. Test marketing will used to test new products and services prior to wide-scale implementation.

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## 8.0 ZONE TELECONFERENCE SERVICE

REC'D OCT 0 9 2001

## 1. Teleconference Service Description

Service Commission

Zone Teleconference Service provides communications between two or more stations connected to an audio bridge with the assistance of a teleconference operator.

## 2. Billing

Charges accrued by using teleconference service are billed to the telephone number of the originator of the conference call or billed to another number, if it is acceptable to that party.

## 3. Timing Of Calls

- 3.1 Chargeable time of a conference call begins when all participants are connected and ends for each individual station when that station disconnects.
- 3.2 Chargeable time for ports joining the conference call already in progress begins when they are connected by a teleconference operator.

## 4. Rates And Charges

4.1 Charges for teleconference service calls are per minute and per port usage, rounded to the next highest full minute.

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# 8.0 ZONE TELECONFERENCE SERVICE (continued)

## 4. Rates And Charges (continued)

Zone Tele-Con	ferencing & Web Conferencing Pricing	(D)	
Applies in the C Volume and Ter may apply.			
Ready - Flex uti	lizing Direct Dial (Reserved or Reservation-less)		
Price	\$0.110		
Ready - Flex uti	lizing Toll Free Number (Reserved or Reservation	-	
Price	\$0.125		
Operator Assist	ed - Direct Dial Access (Reservation Required)		
Price	\$0.270		
	ed - Toll Free Access (Reservation Required)		
Price	\$0.280		
Operator Assist	ed - Dial Out (Reservation Required)		
Price	\$0.270		
Event - Direct I	ial Access (Reservation Required)		
Price	\$0.320		
Event - Toll Fre	e Access (Reservation Required)		
Price	\$0.330		
Event - Dial Ou	t (Reservation Required)		
Price	\$0.340		
Web-Conferenc	ng		
Price	\$0.359		

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by:

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#### 9.0 Zone LD Services

### 1. Description

Zone LD service for small business offers switched and dedicated access and includes such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services. The small business plans are available to Customers whose estimated monthly usage exceeds \$499.00, excluding taxes, fees and surcharges. All "GC" and "Q" small business plans are billed in six second increments, after an initial minimum call duration of eighteen seconds.

Zone LD service for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. All Resi/SOHO plans are billed in sixty second increments, after an initial minimum call duration of sixty seconds unless otherwise noted.

Zone LD service marketed as Rate Smasher/I, Rate Smasher Premium/I, Rate Smasher/PI and Rate Smasher Premium/PI for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. These plans are billed in six second increments, after an initial minimum call duration of six seconds.

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Material previously appearing on this Page now appears on Page 36.1

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by:

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## **ORIGINAL PAGE 36.1**

1.1.	Zone	LD – Rate Smasher/S		(M) (T)
	a.	Zone LD - Rate Smasher/S Switched Outbound Servaccess service, offering users outbound "One Plutelecommunications services from points originating at the State of Missouri. Billing increments depend Customer is classified as Resi/SOHO or small business	and terminating in upon whether the	(D) (T) (D) (T) (T) (T)
			Per Minute	
		Zone LD – Rate Smasher/S Switched Outbound Service	\$0.195	(T) (M) (R)

Material appearing on this Page previously appeared on Page 36

Issued: June 4, 2004

by:

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b.	Zone LD - Rate Smasher/S Dedicated Ou access service, offering users outbound telecommunications services from points the State of Missouri. Billing increment Customer is classified as Resi/SOHO or sm	d "One Plus" long distance originating and terminating in ats depend upon whether the	(T) (D) (T) (T)
		Per Minute	(T)
	Zone LD – Rate Smasher/S	00.11.5	(T)
	Dedicated Outbound Service	\$0.115	
c.	Zone LD - Rate Smasher/S Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.		(T) (T) (T) (T)
	Switched Rate	Dedicated Rate	(1)
	Per Minute	Per Minute	
	Zone LD – Rate Smasher/S Toll-Free Service	22.422	(T)
	\$0.205	\$0.135	

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	d.	Zone LD - Rate Smasher/S Calling Card charge a principal pre-subscribed location away from the principal location. The Custouch tone phone by dialing a toll-free nuidentification code followed by the desire increments depend upon whether the	for a call while the caller is stomer may place calls from a mber and entering a personal d telephone number. Billing	(T) (T) (T)
		Resi/SOHO or small business.		<b>(T)</b>
			Per Minute	
		Zone LD – Rate Smasher/S		(T)
		Calling Card Service	\$0.12	, ,
1.2.	Zone	LD – Rate Smasher/GC		(T)
	a.	Zone LD - Rate Smasher/GC Switched Ou access service, offering users outbound telecommunications services from points of	"One Plus" long distance	(D) (T)
		the State of Missouri. Billing incremen Customer is classified as Resi/SOHO or sm	ts depend upon whether the	(D) (T (T) (T)
			Per Minute	
		Zone LD – Rate Smasher/GC Switched Outbound Service	<b>\$</b> 0 144	(T)

by:

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**Woodland Falls Corporate Center** 200 Lake Drive East, Suite 200 Cherry Hill, NJ 08002

ь.	Zone LD - Rate Smasher/GC Dedicated Outbound Service is a dedicated access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in		
	the State of Missouri. Billing increme Customer is classified as Resi/SOHO or		(D) (T) (T)
		Per Minute	(1)
	Zone LD - Rate Smasher/GC		(T)
	Dedicated Outbound Service	\$0.097	
c.	c. Zone LD - Rate Smasher/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free		
	number. Billing increments depend classified as Resi/SOHO or small busine	upon whether the Customer is	(T) (T) (T)
	Switched Rate	Dedicated Rate	
	Per Minute	Per Minute	
	Zone LD – Rate Smasher/GC Toll-Free Service		(T)
	\$0.146	\$0.105	

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d.	Zone LD - Rate Smasher/GC Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tong phone by disline a tell free number and entering a personal	(T)
	touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.	(T) (T) (T)

## Per Minute

Zone LD - Rate Smasher/GC Calling Card Service

\$0.12

(T)

e. Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Missouri. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

(D) (T) (T)

(T)

RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

Per Minute

Zone LD – RightSaver Outbound Service

\$0.119

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## **ORIGINAL PAGE 40.1**

#### 1.3. Zone LD – Rate Smasher Premium/GC

(N)

a. Zone LD – Rate Smasher Premium/GC Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Missouri. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/GC Outbound Service

\$0.099

b. Zone LD – Rate Smasher Premium/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/GC Toll-Free Service

\$0.104

(N)

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1.4.	Zone LD - Rate Smasher/Q				
	8.	Zone LD - Rate Smasher/Q Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Missouri. Billing increments depend upon whether the		(D) (T) (D) (T	
		Customer is classified as Resi/SOHO or small business.		(T)	
			Per Minute	(T)	
		Zone LD - Rate Smasher/Q Switched Outbound Service	\$0.144	(T)	
b.		Zone LD - Rate Smasher/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number. This			
		service enables the caller to contact the C use of an assigned toll-free number. Bi whether the Customer is classified as Resi	lling increments depend upon	(T) (T) (T)	
			Per Minute		
		Zone LD - Rate Smasher/Q Toll-Free Service	\$0.146	<b>(T)</b>	

by:

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Effective: July 6, 2004

July 20, 2004



c.	Zone LD - Rate Smasher/Q Calling Card Service permetharge a principal pre-subscribed location for a call whaway from the principal location. The Customer may pleated touch tone phone by dialing a toll-free number and entidentification code followed by the desired telephone reincrements depend upon whether the Customer is Resi/SOHO or small business.	nile the caller is lace calls from a ering a personal number. Billing	(T) (T) (T) (T)
		Per Minute	
	Zone LD – Rate Smasher/Q Calling Card Service	\$0.12	(T)
d.	Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Missouri. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.		(D) (T) (T)
	RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$ 20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.		
		Per Minute	
	Zone LD RightSaver Outbound Service	\$0.119	

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### **ORGINAL PAGE 42.1**

## 1.5. Zone LD – Rate Smasher Premium/Q

(N)

a. Zone LD – Rate Smasher Premium/Q Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Missouri. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/Q Outbound Service

\$0.099

b. Zone LD - Rate Smasher Premium/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/Q Toll-Free Service

\$0.104

(N)

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## 2. <u>INTRASTATE DIRECTORY ASSISTANCE</u>

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each call regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Call

Intrastate Directory Assistance Charge

\$1.45

(T)

(I)

## 3. PAPER BILL CHARGES

The Company may bill for Service electronically for those Customers with computer capability. Customers may, however, elect to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$2.95.

#### 4. <u>MINIMUM USAGE CHARGE</u>

Zone LD products for small business are subject to a monthly minimum usage charge of \$2.95, to be applied when a customers monthly usage is less than \$100.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

### 5. TOLL-FREE FEE

All Zone LD products are subject to a monthly toll-free fee in the amount of \$2.00 per month per toll-free number. This charge may be waived at the discretion of the company.

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by:

Effective: July 6, 2004
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