
Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 CUSTOMIZED NUMBER SERVICE (Cont'd)

5.12.1 General (Cont'd)

- e. The Company reserves and retains the right: (Cont'd)
 - 4. The limitation of liability provisions of this tariff in Section 2.1.2 are applicable to Customized Number Service.

5.12.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
 - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 CUSTOMER REQUESTED SERVICE SUSPENSIONS

5.13.1 General

At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.13.2 Rate Adjustment

The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one-year limit)	½ Regular Monthly Rate

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 REMOTE CALL FORWARDING SERVICE

5.14.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (Toll-free Service) access line.

5.14.2 Regulations

- a. Remote Call Forwarding service is offered in Electronic offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 REMOTE CALL FORWARDING SERVICE (Cont'd)

5.14.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 REMOTE CALL FORWARDING SERVICE (Cont'd)

5.14.3 Rates and Charges

In addition to the rates specified in Section 12 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

5.15 RESERVED FOR FUTURE USE

5.16 INTEGRATED ACCESS SERVICE (IAS)

IAS is a communications service that provides a combination of local and data services to small and medium businesses using on-net services. The Customer must purchase, at the same customer location, local exchange access services, (measured or flat-rated), and Dedicated Data Bandwidth services from the Company.

IAS allows a Customer to integrate voice and data services on a single high capacity facility. The standard configuration involves having a single DS-1 to the Customer's premise. The Customer selects a package of 5-8, 9-12, 13-16, or 17-20 voice lines for local exchange access. The balance of the facility's capacity is available for data applications.

One-year, Two-year, and Three-year service term packages are available -- Customer must, at a minimum, sign a one-year service term agreement to qualify for IAS pricing. The rates herein are for multi-line business service, the Dedicated Data Bandwidth connection, and appropriate End User Common Line Charges (EUCL). Per minute charges associated with IAS will be measured usage, if applicable.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

A. Basic Voice Line Features:

Each IAS voice line includes the following features with no additional monthly recurring charges:

- Call Forwarding Busy
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Waiting Terminating
- Caller ID Name and Number
- Directory Listing
- Speed Call One Digit (8 numbers)
- Three Way Calling
- Touch Tone

B. Optional Additional Voice Line Feature Packages (additional monthly recurring charges are imposed for selection of either of these Optional Feature Packages. See Rates and Charges Section 13 (Integrated Access Services – Optional Features Packages):

1. Callback Feature Package:

- Automatic Recall
- Automatic Callback
- Call Trace

2. Selective Call Features Package:

- Selective Call Acceptance
- Selective Call Forward
- Selective Call Rejection
- Selective Distinctive Alert

Monthly rates and non-recurring charges for this service appear in Section 13 of this Tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

C. Conversion and renewal of Term Contracts

1. Prior to expiration of the service period, Customers may convert an existing term agreement to a new term agreement at current tariff rates without incurring termination charges provided the period for the new term agreement is equal to or greater than the original term agreement. Customers converting to a new service term will be required to sign a new Customer Service Agreement. Conversion and renewal, as described in this section, applies to both the initial Service Agreement and any subsequent Service Agreements (extended service terms) executed by the Customer for this service provided that the Agreements continue without interruption.
2. Customer must provide TelCove with written notice of intent to renew an existing initial service period no later than 90 days prior to the expiration of the initial service period. The Service Agreement will renew at the tariffed rates in effect at the time of the renewal. []

D. Termination of Term Contracts

1. The Customer must provide TelCove with a written notice of intent to renew an existing or extended service agreement no later than 90 days prior to the expiration of the existing contract. []
2. If the Customer elects not to renew the Service Agreement or does not notify TelCove of intent to renew, the service will then automatically be billed under the tariffed rates for the service term package in effect on the date the initial or extended service period expires. []
3. In the event the Customer cancels service prior to expiration of the term commitment, an early termination penalty is computed and applied as a lump sum to the Customer's bill as set forth in Section 7.2.7(G).

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

E. Upgrade in Service

1. Customer may upgrade Service Term Agreement (add additional lines, which may result in reducing the Dedicated Bandwidth Speeds) without incurring termination charges provided all of the following conditions are met:
 - a. The new service arrangement is provided to the same customer at the same location as the discontinued service arrangement, and
 - b. Customer's request for discontinuance of the existing service arrangement and request for the new service arrangement are received at the same time.

If the order to upgrade service does not meet the conditions above, it will be treated as a disconnection of the existing service and establishment of a new service. All termination charges will then apply.

F. Moves to a New Location

A Customer with an existing Service Term Agreement may request a move of the service to a new location, or a move and an upgrade, or a move and a change of Service Term Agreement so long as the entire Integrated Access Service is moved. Termination charges will not apply.

G. Termination Charges

Customers requesting to discontinue services provided under a Service Term prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges pursuant to subsections 1 and 2 below, as applicable. Payment of the termination charges for Integrated Access does not release the customer from other previous amounts owed to TelCove. If special construction was applied to the service being terminated, any termination charges associated with the special construction will apply in addition to the termination charges for early termination of the Initial Service Period or the Extended Service Period. [T]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

G. Termination Charges (Cont'd)

1. Termination Charges for the Initial Service period shall be the lesser of:
 - a. The difference between the recurring rates and non-recurring charges for the completed months of the initial Service Term at the time of termination and the current recurring rates and non-recurring charges for the next lower Service Term actually completed; or,
 - b. The sum of the monthly recurring payments remaining on the Service Term.

2. Termination Charges for the Extended Service Period shall be the lesser of:
 - a. The difference between the Extended Term Period rates and the current rates for the months actually completed in the Extended Service Period; or,
 - b. The sum of the monthly recurring payments remaining on the Service Term.

5.17 FRAME RELAY SERVICE (FRS)

5.17.1 Service Description

The Company provides Frame Relay Service (FRS) with transmission speeds of 56 Kbps to 1.544Mbps in 64Kbps increments. All services are generally available from Adelphia Business Solutions Operations, Inc. d/b/a TelCove as specified herein. [T]

Employing digital technology, FRS provides high speed access and throughput to and among Local Area Networks (LANs), as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 44.736 Mbps.

FRS requires the use of customer terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to CCITT and ANSI standards. The terminal equipment accumulates customer data and puts it into a frame relay format suitable for transmission over the Adelphia Business Solutions Operations, Inc. d/b/a TelCove network. [T]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.2 Service Elements

A. Network Interface

The point at which a customer's data transmissions first enter the network supporting Frame Relay Service is the network interface. It is the point of interconnection between Company communications facilities and Customer terminal equipment.

B. Access Link

FRS Access Links provide access to Adelphia Business Solutions Operations, Inc. d/b/a TelCove Frame Relay Network, connecting customer facilities at the network interface, or connecting other Frame Relay networks facilities at the network interface. [T]

Frame Relay uni-directional polling is required on the Access Link when used in conjunction with User-To-Network Information Transfer. Frame Relay bi-directional polling is required on the Access Link when used in conjunction with the Network-To-Network Information Transfer.

C. Port

Ports are the physical entry points for Access Links and the originating and terminating points for Permanent Virtual Circuits. Ports include the electronic equipment used in connecting these service elements to the Adelphia Business Solutions Operations, Inc. d/b/a TelCove Frame Relay Network. Ports are provisioned from 56/64 up to T1 in 64K increments. [T]

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5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.2 Service Elements (Cont'd)

D. Permanent Virtual Circuit (PVC)

A PVC is a logical channel from one Frame Relay Port to another Frame Relay Port within the TelCove - Network. PVCs are provisioned, with customer-selected Committed Information Rates (CIRs), on either 56 Kbps Access Links or 1.544 Mbps Access Links, depending on the customer's data networking requirements. Circuits for PVC's are available from 8K to 1024K in 8K increments. []

E. Disaster Recovery PVC

The Disaster Recovery PVC feature reroutes customer's PVCs from the out-of-service primary location to customer's backup location that has a backup Frame Relay Access Link (FRAL) and User-to-Network Interface Termination (UNIT) installed. Primary location failure can be caused by either failure in TelCove's controlled switch equipment and facilities or customer owned equipment. []

F. Committed Information Rate (CIR)

Although FRS statistical multiplexing capabilities allow Customer FRS configurations to have aggregate PVC CIRs which are greater than the associated port speed, the actual throughput of aggregated PVC CIRs in use at any time on the same port cannot exceed the port speed.

A Customer's data throughput may burst up to the Customer's subscribed port speed; however, when data exceeds the CIR, the potential for discard exists. It is recommended that a customer subscribe to a CIR no greater than half of their port speed; however, due to the nature of a specific Customer's traffic characteristics, a larger CIR can be accommodated, as indicated below.

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5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.2 Service Elements (Cont'd)

F. Committed Information Rate (CIR) (Cont'd)

The Customer's CIR should be closely matched with the Open System Interconnection (OSI) Model or equivalent Application and Network Layer protocols for the data application utilized.

CIR Options for Permanent Virtual Circuits range from 8K to 1024K, in increments of 8K. It is recommended that the CIR equal 25% of the port speed. A minimum ratio of 8K of CIR for every 64K of port speed is required.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.3 Rate Elements

A. Access Link*

A nonrecurring and recurring rate, both based on the speed of the Access Link (56 Kbps or 1.544 Mbps) apply per Access Link for each physical connection to the TelCove Frame Relay network. [T]

B. Port

A nonrecurring and recurring rate, both based on speed of port apply per each port on the Company Frame Relay network.

C. PVC

A nonrecurring rate and a recurring rate based on CIR apply for each PVC on Company Frame Network.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.3 Rate Elements (Cont'd)

D. Mileage (Type 2 Service Only)

A recurring rate for mileage for Type 2 Service, based on the speed of the Access Link, will apply in those instances where the Company incurs a mileage charge from the LEC to provide the service requested. The mileage charged will be based on airline distance, according to the standards set by the Local Exchange Company.

E. Service Order Charge

A Service Order Charge applies, except as specified elsewhere in this tariff, for work involved in receiving, recording, transmitting and acting upon Customer requests to connect, move or change services. This would include changes to or addition of PVC's.

A Service Order Charge does not apply to a Customer initiated requests to: Completely terminate service or to change responsibility for the service.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.3 Rate Elements (Cont'd)

F. Disaster Recovery PVC

A Frame Relay Initial Service Establishment nonrecurring charge applies to establish Fault Tolerant Service. The speed must be equal to or greater than the highest speed of the designated primary connection (e.g., if the interruption occurs on a 1.544 Mbps, the backup must be 1.544 Mbps or greater). A Subsequent Service Establishment nonrecurring charge applies to added primary site(s) to a previously established Fault Tolerant backup. In addition, the Fault Tolerant Service monthly rate for a 56/64 kbps, 1.544 Mbps or 44.736 Mbps with 0 PVCs applies. A customer must also purchase access to the Frame Relay (e.g., an Access Link). When a customer request is received to activate the Fault Tolerant Service to reroute the customer's primary PVCs to the backup, an Activation nonrecurring charge also applies.

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BUSINESS NETWORK SWITCHED SERVICES

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC. The customer has the option of choosing another carrier for toll service.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

- Basic Business Line Service
- Public Access Line Service
- PBX Trunks
- Centrex-type Service
- Integrated Access Service (IAS)
- Frame Relay Service (FRS)

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5, Supplemental Services, are available with Business Line Service for an additional charge:

- | | |
|--|---------------------|
| 3-Way Calling | Call Hold |
| 6-Way Calling | Call Transfer |
| Call Forwarding (Variable,
Busy Line, Don't Answer) | Hot Line |
| Remote Access to Call Forward Variable | Speed Dialing 8 |
| Call Waiting/Cancel Call Waiting | Speed Dialing 30 |
| Call Waiting Originating | Distinctive Ringing |

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

- Remote Call Forwarding

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHARGES

Sequential Hunting
Circular Hunting
Uniform Hunting
Series Completion Hunting
Queuing With Announcement
Per Queue Set

HUNTING LINE CHARGES

Sequential Hunting
Circular Hunting
Uniform Hunting

The following LASS features are offered to business network switched service subscribers at an additional charge:

Call ID Name and Number	Caller ID Number Only
Automatic Call Back	Caller ID Name Only
Automatic Recall	Bulk Calling Line ID
Selective Distinctive Alert	Computer Access Restriction
Call Trace	Anonymous Call Rejection
Selective Call Acceptance, Forwarding, Rejection	
Callback Features Pkg.	
Selective Call Features Pkg.	
All Call Privacy	

7.2.1 Basic Business Line Service

a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

Mail Track (voice messaging)	Fax Mail
Basic Voice Mail Package	Auto Attendant
Enhanced Voice Mail Package	Unified Messaging
6-Way Conference Calling	Submailboxes
Pager Notification	

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

a. General (Cont'd)

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

b. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

b. Measured Rate Basic Business Line Service (Cont'd)

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

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Section 7 – BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

c. Flat Rate Basic Business Line Service

1. Description

With the Flat Rate Basic Business Line Service, the customer pays a monthly rate for an unlimited number of outgoing calls with a specified local calling area. Local calling areas are as specified in Section 11.

2. Recurring and Nonrecurring Charges

Charges for each Flat Rate Service line include a monthly recurring Base Service Charge for an unlimited number of outgoing calls within a specified local calling area. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.2 Reserved for Future Use

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service

a. General

Trunk lines connect the central office with a customer-premises PBX system or other customer-provided equipment and systems that select and seize a vacant line for incoming and outgoing calls at its premises. Trunk lines do not terminate directly on a phone set. They terminate in either the attendant position, or in the PBX common equipment. The customer's system can be programmed to eliminate the need to go through the attendant by routing calls directly to or from individual numbers.

Dial-type PBXs may terminate inward, outward, or two-way trunk lines. Manual PBXs terminate only two-way trunk lines.

Trunks can be configured for three types of service, based on the direction that calls are transported between the central office and customer-premises:

Inward-only service provides for one-way calling from the central office switch to the customer-premises equipment. Depending on how the customer programs its system to route calls, an inward call can terminate at either the dialed number (called DID, for Direct Inward Dialing) or at the attendant position (called non-DID). Outgoing calls cannot be made over a trunk with inward-only service .

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

a. General (Cont't)

Outward-only service provides for one-way calling from the customer-premises equipment to the central office switch. Depending on how the customer programs its system to route calls, a vacant outgoing line can be accessed either directly from the calling line (called DOD, for Direct Outward Dialing, typically invoked by dialing "9"), or from the attendant position (called non-DOD). Incoming calls cannot be received over a trunk with outward-only service.

Combination service provides for two-way calling between the central office switch and customer-premises equipment. Depending on how the customer programs its system to route calls, inward calls can be either DID or non-DID, and outward calls can be either DOD or non-DOD. Since most combination trunks provide for DID and DOD calling, and they are often referred to as DIOD (Direct Inward/Outward Dialing) trunks.

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each DS0 level Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

b. Measured Rate PBX Trunks

(1) Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls placed over combination trunks and outward-only trunks are billed according to the measured-rate local calling plan.

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Local calling areas are as specified in Section 11.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

c. Measured Rate Analog PBX Trunks

(1) Recurring and Nonrecurring Charges

DID Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

(2) Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

d. DS1 PBX Trunk Service

(1) Description

DS1 PBX Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each DS1 PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel

Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the customer

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7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

d. DS1 PBX Trunk Service (Cont'd)

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate DS1 PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)
Basic Rate Interface (ISDN-BRI)

- (1) Description

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via channelized transport facilities over a set of standard multipurpose user-network interfaces. PRI governs the connectivity between switching equipment (network or customer) and customer equipment and allows voice and data services, simultaneously while supporting circuit-switched and packet-switched connections.

The ISDN-PRI feature supports a 64 kb/s D-channel path between customer digital PBX equipment and the protocol handler in a PSU of the 5ESS(R) switch. This path is made up of a dedicated time slot between channel 24 on a digital facility interface (DFI) and the assigned protocol handler. This feature also provides the administration software for up to 23 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

- (i) Features

Call-by-Call Service - Provides the ability for the Dedicated B-channel(s) to be configured to access multiple tariffed services on a per-call basis. The customer premises equipment signals the local central office as to what type of services to access for each call.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)/Basic Rate Interface (ISDN-BRI) (Cont'd)

The ISDN-BRI feature supports one 16 kb/s D-channel path between customer digital PBS equipment and the protocol handler in a PSU of the 5ESS(R) switch. This feature also provides the administration software for up to 2 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service

a. Description

Centrex-type Service is a multi-station system offered to the business customer with 4 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Company's Centrex-type service is comparable to Centrex service provided by Southwestern Bell. Centrex-type Service enables the customer to originate and receive local calls within its system at no additional charge. Local measured usage charges apply to all other local calls. Local calling areas are as specified in Section 11.

Centrex-type Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex-type Station Line has the following characteristics:

Terminal Interface:	2-Wire or 4-Wire as required for the provision of service
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-Way, In-Only or Out-Only

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

b. Features

The Centrex-type customer is provided with standard features as part of the Centrex-type line and can purchase optional features at an additional charge.

The following Centrex-type features are available to the customer of Centrex-type Service and are included in the Centrex-type line charge:

STANDARD FEATURES

3-Way Calling
6-Way Calling
Call Forwarding Variable
Call Forwarding Busy
Call Forwarding Don't Answer
Remote Access to Call Forward Variable
Call Hold
Call Transfer
Automatic Callback Calling
Hot Line
Call Pick-up
Call Waiting Originating
Speed Calling 8
Speed Calling 30
Distinctive Ringing
Call Transfer – All Calls
Directed Call Pickup with Barge-In
Directed Call Pickup without Barge-In
Terminal Group and Station Restriction

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7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

b. Features (Cont'd)

The following Centrex-type features are available to the customer of Centrex-type Service at an additional charge:

OPTIONAL FEATURES

HUNT GROUP CHARGE

- Sequential Hunting
- Circular Hunting
- Uniform Hunting
- Series Completion Hunting

HUNTING LINE CHARGE

- Sequential Hunting
- Circular Hunting
- Uniform Hunting

ADVANCED FEATURES LINE CHARGE

- Voice Messaging
 - Basic Voice Mail Package
 - Enhanced Voice Mail Package
- Fax Mail
- Auto Attendant
- Unified Messaging
- Submailboxes
- Pager Notification
- Fax Mail Option
- Auto Attendant (Per Menu)
- 6-Way Conference Calling

**ADVANCED CUSTOM CALLING
Features Line Charge**

- Caller ID Name and Number
- Auto Callback
- Auto Recall
- Call Trace
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Selective Distinctive Alert
- Caller ID Number Only
- Caller ID Name Only
- Bulk Calling Line ID
- Computer Access Restriction
- Anonymous Call Rejection
- Callback Features Package
- Selective Call Features Package
- All Call Privacy

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

c. TelCove Centrex-Type Features

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STANDARD NO CHARGE FEATURES

Automatic Callback Calling	Directed Call Park
Call Forwarding Variable	Directed Call Pickup Without Barge-In
Call Hold	Per Call Privacy
Call Transfer	Station to Station Dialing
Direct Inward Dialing	Three Way Calling
Direct Outward Dialing	Touch Tone

OPTIONAL NO CHARGE FEATURES

Account Codes	Distinctive Ringing
Authorization Codes	Group Call Pickup
Call Forwarding Busy	Hunting
Call Forwarding Don't Answer	Intercept
Call Waiting	Line Treatments
Cancel Call Waiting	Speed Calling 6
Distinctive Call Waiting Tones	Speed Calling 30

OPTIONAL CHARGEABLE FEATURES

Automatic Route Selection	Secondary – Only Telephone Number
Carrier Access	Six-Way Calling
Loudspeaker Paging Access	Time of Day Network Class of Service Routing
Message Waiting Lamp	Uniform Call Distribution
Music On Hold	Queue Slot
Remote Access to Call Forwarding Variable	

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

c. TelCove Centrex-Type Features (Cont'd)

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ADVANCED CUSTOM CALLING FEATURES

Automatic Callback	Directory Number Privacy
Automatic Recall	Selective Call Acceptance
Call Trace	Selective Call Forwarding
Caller ID – Number	Selective Call Rejection
Caller ID – Number & Name	Selective Distinctive Alert

ATTENDANT CONSOLE FEATURES

Attendant Access to Paging	Call Splitting
Attendant Autodial	Caller ID – Number & Name
Attendant Camp-On	Direct Station Selection
Attendant Conference	Interposition Calling
Attendant Transfer	Multiple Console Operation
Automatic Recall	Night Service Flexible
Busy Verification of Station Lines	Position Busy
Busy Verification of Trunks	Speed Dialing
Call Park Recall Timer	Trunk Answer from any Station

DIGITAL ELECTRONIC TELEPHONE SET FEATURES

Add On Module	Feature Access
Auto Intercom	Feature Display
Automatic Call Hold	Group Intercom
Caller ID – Number & Name	Multiple Appearance of Centrex Lines
Direct Station Selection	Time Key
Display Called Number	

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

d. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier.

e. Digital Centrex-Type Service

Digital Centrex-type is a telephone service provided through *the public switched telephone network* (PSTN) via ISDN *basic rate interface* (BRI) lines. BRI provides a capability of up to three digital channels, two bearer (B) channels and 64 Kbps, and one data (D) channel at 16 Kbps. BRI is also commonly known as 2B+D. The B channels are capable of carrying voice, data, image, or video transmissions. The D Channel is used for out-of-band signaling or data transmission. Digital Centrex-type Service is provided via the *central office* (CO) of the local Telephone Company. An *Individualized dialing plan* (IDP) is offered with digital Centrex-type service that incurs a common equipment charge. An IDP allows for four-digit dialing between Centrex-type stations defined within the same IDP group. Default features are provided through Digital Centrex-type service to the customer such as transfer and 3-way conference calling. Enhanced features are also available for an additional charge. These features are charged on a per feature basis. Digital Centrex-type service provides telephone system capabilities through the CO, eliminating the need for customer premise switching equipment.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.5 Term Liability/Termination Charges

If Customer terminates Service(s) prior to the fulfillment of the term, then a termination liability will be due to TelCove from Customer. The termination liability shall include any previously waived charges for the cancelled Service(s) plus the greater of the following:

- a. the difference between the term period and the actual number of months the Service(s) has been in effect at the time of termination multiplied by the monthly rate for such Service(s); or
- b. the termination liability charges associated with such assumed or purchased contract.

7.2.6 Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI)

Integrated Services Digital Network (ISDN) is an international standard for dial-up digital transmission over a public telephone network. Its stated purpose is to deliver more bandwidth to the end user than analog by moving the signaling out of band and delivering a host of new services to users. The BRI, also known as 2B+D, consists of two bearer and one data channel. Each bearer channel represents a 64kbps channel and each data channel represents a 16 kbps signaling and control data stream. The B channels carry voice, data, image or videos. The D channel corrects any errors that may occur in the transmission, and makes it possible to carry on a conversation and work on the internet at the same time on the same line. Personal modems and fax machines use ISDN-BRI lines. This service is delivered over a T1 circuit and requires a T1 board.

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SPECIAL SERVICES AND PROGRAMS

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.1 [RESERVED FOR FUTURE USE]

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to local incumbent's operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to local incumbent's operator. The telephone user who dials the 911 number will not be charged for the call.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.2 Regulations

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the local incumbent's operator will intercept and forward requests for emergency aid for a period of at least one year
- c. 911 service is furnished for incoming calls only.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

8.6.2 Regulations

- a. In addition to the following, the regulations in Sections 8.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. TelCove is obligated to supply the E-911 service provider in TelCove service area with accurate information necessary to update the E-911 database at the time TelCove submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to this tariff.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.2 Regulations (Cont'd)

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.
- f. At the time TelCove provides basic local service to a customer by means of TelCove's own cable pair, or over any other exclusively owned facility, TelCove will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911. []
[]
[]
- g. TelCove will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. TelCove recognizes the authority of the E-911 customers to establish service specifications and grant final approval or denial of service configurations offered by TelCove. []
[]
- h. TelCove will collect 911 surcharges and remit all surcharges revenue to the appropriate governmental entity pursuant to RSMO 190.310. []

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.7 STATE OF MISSOURI RELAY SERVICE

8.7.1 General

The Company will provide access to a telephone relay center for the Missouri Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an toll-free number. Specific toll-free numbers have been designated for both impaired and non-impaired customers to use.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

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SPECIAL ARRANGEMENTS

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Section 9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION

Special Construction is that construction undertaken: (1) where facilities are not presently available, and there is no other requirement for the facilities so constructed; (2) of a type other than that which the Company would normally utilize in the furnishing of its services; (3) over a route other than that which the Company would normally utilize in the furnishing of its services; (4) in a quantity greater than that which the Company would normally construct; (5) on an expedited basis; (6) on a temporary basis until permanent facilities are available; (7) in advance of its normal construction.

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

9.1.2 Basis for Cost Computation

The costs referred to in Section 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (1) equipment and materials provided or used;
 - (2) engineering, labor, and supervision;
 - (3) transportation; and
 - (4) rights of way and/or any required easements.
- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.2 Basis for Cost Computation (Cont'd)

- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- a. If a customer chooses to pay the special construction cost over a 12 month period, a termination liability charge will apply if the customer disconnects service before the 12 month period ends. Termination Liability charge is equal to the non-recoverable costs associated with specially constructed facilities and is the maximum amount which could be applied as a termination charge if all specially constructed facilities were discontinued before the Termination Liability expires. The liability period is 12 months in terms of an effective and expiration date.
- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.3 Termination Liability (Cont'd)

b. (Cont'd)

- (1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (a) equipment and materials provided or used;
 - (b) engineering, labor, and supervision;
 - (c) transportation; and
 - (d) rights of way and/or any required easements;
- (2) license preparation, processing, and related fees;
- (3) tariff preparation, processing and related fees;
- (4) cost of removal and restoration, where appropriate; and
- (5) any other identifiable costs related to the specially constructed or rearranged facilities.

c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.b. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for Dedicated Access, Private Lines and Centrex-type services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

9.4 MUTUAL COMPENSATION

Mutual compensation arrangements address the transport and termination of Local Traffic between local exchange providers serving the same local calling area. Such payments compensate a local exchange provider for the costs of terminating local calls placed by one provider's customer to a recipient served by a different local provider. All Switched Exchange Access Service and all Toll Traffic shall continue to be governed by the terms and conditions of the applicable federal and state tariffs.

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DIRECTORY

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Section 10 - DIRECTORY

10.1 ALPHABETICAL DIRECTORY

10.1.1 Main Listings

- a. The Company contracts with an outside provider, which may be the Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- b. The term "listing" refers to the information in light face type in the alphabetical directory and the Directory Assistance Records of the Company.
- c. Listings provided without charge are as follows:
 1. One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
 2. One listing for each PBX or interconnecting system.
- d. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.2 Composition of Listings

- a. Listings are limited to information essential to the identification of the listed party.
- b. Addresses
 1. Each listing normally includes the number and street name location where the telephone service is furnished. the name of a building may be shown in case of buildings commonly known by name.
 2. Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- c. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in Section 10.1.1.a above.

10.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

a. Indented Listings

An indented listing is indented under a standard listing or under a caption, and may not include more than a designation, address, and telephone number. A caption consists of a name, and may include a designation, but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address. When the same designation is appropriate for two or more indented listings, it may be shown as a sub-caption. Indented listings are permissible when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers.

b. Duplicate Listings

Any listing may be duplicated in a different directory (where offered) or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

c. Reference Listing

A Customer with a listing in a different geographic heading may have an indented listing in reference form ("See . . .") in lieu of a duplicate listing.

d. Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

e. Alternate Telephone Number Listings

Any listed party who has made arrangements for receiving calls at a different telephone number during an absence or at night may have the alternate numbers listed in the directory. Such listings may be furnished as an indented listing or as a sub-caption.

f. Semi-Private Listing

At the request of the Customer, the telephone number is omitted from the Company's alphabetical directory and designated as a "non listed" telephone number and the telephone number is included in the Directory Assistance records available to the general public. In addition, the telephone number is displayed for 911 and E911 emergency service and provided when a law enforcement agency requests it in writing.

g. Foreign Directory Listing

[N]

A listing in a directory outside of the subscriber's local exchange.

I
[N]

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service

a. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

b. Regulations

1. Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
2. The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service (Cont'd)

b. Regulations (Cont'd)

3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.

4. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

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Section 10 - DIRECTORY (Cont'd)

10.2 [RESERVED FOR FUTURE USE]

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Section 10 - DIRECTORY (Cont'd)

10.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Except in the case of a life threatening emergency, where company will immediately respond, directory information will only be provided to law enforcement agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

10.4 LIABILITY OF THE COMPANY FOR ERRORS

10.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

10.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

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Section 10 - DIRECTORY (Cont'd)

10.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

10.4.2 Allowance for Errors (Cont'd)

a. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

b. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

c. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

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SERVICE AREAS

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Section 11 - SERVICE AREAS & RATES

11.1 Description

Local Telephone Service offers business customers the ability to connect to the Company's switching network.

11.2 General Regulations

11.2.1 Service Areas: The Company offers service in this area:

Kansas City Metropolitan Exchange

11.2.2 Local Calling Areas: Local calling is available from the Company's Kansas City Metropolitan exchange to all Southwest Bell exchanges listed below:

Kansas City Principal: The local calling area includes the geographic area encompassed within the Kansas City Metropolitan Exchanges (Principal Zone, MCA-1, MCA-2., MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

11.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas. If our facilities are not available in your area we may provide services by reselling.

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Section 11 - SERVICE AREAS (Cont'd)

11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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Section 11 - SERVICE AREAS (Cont'd)

11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Flat Rate Service

Time of day table:

=====

Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	5:00 PM	Day Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
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Holiday Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

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Section 11 - SERVICE AREAS (Cont'd)

11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Message Rate Service

Time of day table:

=====
==

Weekday Rate

12:00 AM	to	7:00 AM	Night Rates
7:00 AM	to	5:00 PM	Day Rates
5:00 PM	to	7:00 PM	Evening
Rates			
7:00 PM	to	12:00 PM	Night Rates

Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Sunday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Holiday Weekday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Holiday Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
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Holiday Sunday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

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Section 11 - SERVICE AREAS (Cont'd)

11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Measured Rate Service

Time of day table:

=====

Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	5:00 PM	Day Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
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Holiday Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

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RATES & CHARGES

The rates and charges listed in Section 12 correspond with the respective sections for each service description previously detailed in this tariff. A corresponding section number cross-references where each service description is located in this tariff. Services for which a rate of "NOC" is listed are not offered currently.

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Section 12 - RATES & CHARGES

CONNECTION CHARGES

12.3.1 CONNECTION CHARGES

12.3.1.1a	Service Order Charge:	
	First	<u>Business</u> NOC
	Additional	\$51.84[R]
12.3.1.1b	Premises Visit Charge:	
	First (per 15 min. increment)	<u>Business</u> \$39.50
	Add'l. (per 15 min. increment)	\$14.25

12.3.2 RESTORAL CHARGE

The Restoral Charge is comprised of two charges:

[D] [N]

- a. Service Order
- b. Premises Visit

Both charges may not be applicable in all cases. A premises visit charge will be applicable only if a premises visit is necessary. If a premises visit is not necessary only the service order charge will apply.

[D] [N]

12.3.3 MOVES, ADDS AND CHANGES

The Moves, Adds and Changes Charge is comprised of two charges:

[D] [N]

- a. Service Order
- b. Premises Visit

Both charges may not be applicable in all cases. A premises visit charge will be applicable only if a premises visit is necessary. If a premises visit is not necessary only the service order charge will apply.

[D] [N]

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Section 12 - RATES & CHARGES (Cont'd)

12.3.3 RECORD ORDER CHARGE

First	<u>Business</u>
Additional	NOC
	\$51.84[R]

12.3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

12.3.5.2 Trouble Isolation Charge

	<u>First</u>	<u>Additional</u>
Per Premises Visit, Business: (per 15 min. increment)	\$39.50	\$14.25

12.3.5.3 Inside Wire Maintenance Charge

Per Premises Visit, Business: (per 15 min. increment)	\$39.50	\$39.50
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12.3.5.3 Inside Wire Installation Charge

Per Premises Visit, Business: (per 15 min. increment)	\$39.50	\$39.50
--	---------	---------

12.3.6 PRIMARY INTEREXCHANGE (PIC) CHANGE CHARGE

	<u>Business</u>
Charge:	\$5.00

12.4 PUBLIC ACCESS LINE SERVICE

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Public Access Line	\$23.70	NOC	NOC	NOC	NOC	\$52.25	\$52.25

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES

12.5.1 OPTIONAL CALLING SERVICE

	Recurring Charges – Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
3-Way Calling	\$4.30	NOC	NOC	NOC	NOC	\$15.65	\$15.65
6-Way Calling	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Forwarding Variable	\$4.30	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Forwarding Busy Line	\$3.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Forwarding Don't Answer	\$3.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Forwarding Fixed	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Waiting Terminating	\$8.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Waiting Originating	\$8.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Hold	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Speed Calling 8	\$3.70	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Speed Calling 30	\$3.70	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Distinctive Ringing	\$4.80	NOC	NOC	NOC	NOC	NOC	NOC
HUNT GROUP CHARGE							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Series Completion Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement Per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.1 OPTIONAL CALLING SERVICE (Cont'd)

HUNTING LINE CHARGES

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
HUNTING LINE CHARGE							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.85	NOC	NOC	NOC	NOC	\$3.25	\$3.25
Uniform Hunting	\$2.80	NOC	NOC	NOC	NOC	\$3.25	\$3.25

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SUPPLEMENTAL SERVICES (Cont'd)

12.5.2.3 ADVANCED CUSTOM CALLING SERVICES

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
ADVANCED CUSTOM CALLING FEATURES LINE CHAGRE							
Caller ID Name & Number	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Acceptance Selective	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Trace	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	\$500.00	\$500.00
Computer Access Restriction	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Callback Features Pkg.	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Features Pkg.	\$13.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
All Call Privacy	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.3 CENTREX-TYPE SERVICE

12.5.3.2 Legacy Centrex Rates and Charges

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
STANDARD FEATURES PER LINE							
3-Way Calling	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
6-Way Calling	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Forwarding Variable	\$8.00	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Forwarding Busy Line	\$2.50	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Forwarding Don't Answer	\$2.50	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Forwarding Fixed	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Waiting Terminating	\$1.10	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Waiting Originating	\$1.10	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Speed Calling - One Digit	\$0.45	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Speed Calling - Two Digit	\$1.50	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Distinctive Ringing	NOC	NOC	NOC	NOC	NOC	NOC	NOC
HUNT GROUP CHARGE							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Series Completion Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC
HUNTING LINE CHARGE							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.85	NOC	NOC	NOC	NOC	\$3.25	\$3.25
Uniform Hunting	\$2.80	NOC	NOC	NOC	NOC	\$3.25	\$3.25

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.3 CENTREX-TYPE SERVICE

12.5.3.3 TelCove Centrex Rates and Charges

[7]

STANDARD NO CHARGE FEATURES	Monthly Recurring Charge	Nonrecurring Charge
Automatic Callback Calling	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Direct Inward Dialing	\$0.00	\$0.00
Direct Outward Dialing	\$0.00	\$0.00
Directed Call Park	\$0.00	\$0.00
Directed Call Pickup Without Barge-In	\$0.00	\$0.00
Per Call Privacy	\$0.00	\$0.00
Station to Station Dialing	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00
Touch Tone	\$0.00	\$0.00
OPTIONAL NO-CHARGE FEATURES		
Account Codes	\$0.00	\$0.00
Authorization Codes	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Cancel Call Waiting	\$0.00	\$0.00
Distinctive Call Waiting Tones	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00
Group Call Pickup	\$0.00	\$0.00
Hunting	\$0.00	\$0.00
Intercept	\$0.00	\$0.00
Line Treatments	\$0.00	\$0.00
Speed Calling 6	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00

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SUPPLEMENTAL SERVICES (Cont'd)

12.5.3 CENTREX-TYPE SERVICE

12.5.3.4 TelCove Centrex Rates and Charges (Cont'd)

[T]

OPTIONAL CHARGEABLE FEATURES	Monthly Recurring Charge	Nonrecurring Charge
Automatic Route Selection	\$183.75	\$350.00
Carrier Access Port	\$187.50	\$150.00
Loudspeaker Paging Access Port	\$30.63	\$50.00
Message Waiting Lamp	\$183.75	\$300.00
Music On Hold	\$312.50	\$250.00
Remote Access to Call Forwarding Variable	\$6.13	\$5.00
Secondary – Only Telephone number	\$14.70	\$20.00
Six-Way Calling	\$6.25	\$5.00
Time of Day Network Class of Service Routing	\$183.75	\$350.00
Uniform Call Distribution	\$12.25	\$10.00
Queue Slot	\$12.25	\$10.00
ADVANCED CUSTOM CALLING FEATURES		
Automatic Callback	\$5.00	\$0.00
Automatic Recall	\$5.00	\$0.00
Call Trace	\$5.00	\$0.00
Caller ID – Number	\$9.38	\$0.00
Caller ID – Number & Name	\$12.50	\$0.00
Directory Number Privacy	\$5.00	\$0.00
Selective Call Acceptance	\$5.00	\$0.00
Selective Call Forwarding	\$5.00	\$0.00
Selective Call Rejection	\$5.00	\$0.00
Selective Distinctive Alert	\$5.00	\$0.00
ATTENDANT CONSOLE FEATURES PACKAGE	\$31.25	\$300.00
DIGITAL ELECTRONIC TELEPHONE SET FEATURES	\$8.75	\$75.00

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.3 CENTREX-TYPE SERVICE (Cont'd)

	Monthly	Recurring Charges - Term				Non-Recurring (per line)	
		2 Year	3 Year	5 Year	7 Year	First	Additional
ADVANCED FEATURES LINE CHARGE							
Voice Messaging							
Basic Voice Mail Package	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6 Way Conference Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

12.5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

Verification Charge, each request \$1.25
 Interrupt Charge, each request \$2.00

12.5.7 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

12.5.7.3 Local, per request \$1.00
 Directory Assistance Call Completion \$0.50

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.8 LOCAL OPERATOR SERVICE

Operator Station to Station	\$1.25
Person to Person	\$3.00
3rd Number Billed	\$1.50
Collect Calls	\$1.50
All other Operator Service	\$1.50
Operator Assist per minute rate	\$0.50 per minute

[N]

12.5.10 Voice Messaging

12.5.10.1 Voice Mail Service

	Recurring Charges - Term					Non-Recurring (per line)	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Basic Voice Mail Package	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6 Way Conference Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

In addition to the nonrecurring charges listed below, service order charges apply per main billing account as described in Section 3 of this tariff. Service is offered on a month to month basis.

12.5.9.2 Per individual Mail Address:

Nonrecurring Charge Business
 NOC

Recurring Charges:
 Month to Month NOC

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Section 12- RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.1 BLOCKING SERVICE

900 and 700 Blocking Nonrecurring Charge
\$18.75 per line

Third Number Billed and
Collect Call Restriction \$18.75 per line

Toll Restriction Monthly Installation
\$20.00 per line \$2.75 per line

Direct Inward Dialing Blocking Nonrecurring Charge
(Third Party and Collect Call)
- Initial Activation \$10.00 per line
- Subsequent Activation (per line) \$10.00 per line

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.1 CUSTOMIZED NUMBER SERVICE

Per Number Reserved

Nonrecurring Charge
 \$35.00

12.5.1 REMOTE CALL FORWARDING

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Terminating	\$15.65	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Terminating Paths	\$15.65	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating	\$15.65	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating Paths	\$15.65	NOC	NOC	NOC	NOC	\$17.50	\$17.50

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.16 INTEGRATED ACCESS SERVICE (IAS)

Flat Rate:

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	\$673.29	\$958.60	\$1,243.91	\$1,529.22
	2-Year	\$619.43	\$881.91	\$1,144.39	\$1,406.88
	3-Year	\$592.50	\$843.57	\$1,094.64	\$1,345.71
256K	1-Year	\$763.29	\$1,048.60	\$1,333.91	\$1,619.22
	2-Year	\$702.23	\$964.71	\$1,227.19	\$1,489.68
	3-Year	\$671.70	\$922.77	\$1,173.84	\$1,424.91
384K	1-Year	\$843.29	\$1,128.60	\$1,413.91	N/A*
	2-Year	\$775.83	\$1,038.31	\$1,300.79	N/A*
	3-Year	\$742.10	\$993.17	\$1,244.24	N/A*
512K	1-Year	\$928.29	\$1,213.60	\$1,498.91	N/A*
	2-Year	\$854.03	\$1,116.51	\$1,378.99	N/A*
	3-Year	\$816.90	\$1,067.97	\$1,319.04	N/A*
768K	1-Year	\$1,093.29	\$1,378.60	N/A*	N/A*
	2-Year	\$1,005.83	\$1,268.31	N/A*	N/A*
	3-Year	\$962.10	\$1,213.17	N/A*	N/A*

Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.17 INTEGRATED ACCESS SERVICE (IAS) (Con't)

Measured Rate:

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	\$409.29	\$562.60	\$715.91	\$869.22
	2-Year	\$376.55	\$517.59	\$658.63	\$799.68
	3-Year	\$360.18	\$495.09	\$630.00	\$764.91
256K	1-Year	\$499.29	\$652.60	\$805.91	\$959.22
	2-Year	\$459.35	\$600.39	\$741.43	\$882.48
	3-Year	\$439.38	\$574.29	\$709.20	\$844.11
384K	1-Year	\$579.29	\$732.60	\$885.91	N/A*
	2-Year	\$532.95	\$673.99	\$815.03	N/A*
	3-Year	\$509.78	\$644.69	\$779.60	N/A*
512K	1-Year	\$664.29	\$817.60	\$970.91	N/A*
	2-Year	\$611.15	\$752.19	\$893.23	N/A*
	3-Year	\$584.58	\$719.49	\$854.40	N/A*
768K	1-Year	\$829.29	\$982.60	N/A*	N/A*
	2-Year	\$762.95	\$903.99	N/A*	N/A*
	3-Year	\$729.78	\$864.69	N/A*	N/A*

Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Features	Monthly Recurring Charge	Non-recurring Installation Charge
Callback Features Package	\$10.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.17 FRAME RELAY SERVICE (FRS)

Access Link

Service Order Charge

Non-Recurring
 \$ 75.00

56 Kbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$65.45	\$62.18	\$57.60	\$224.40
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$46.67	\$46.67	\$43.23	\$ 0.00
Per Mile Charge	\$ 2.13	\$ 2.02	\$ 1.87	\$ 0.00

1.544 Mbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$149.39	\$134.40	\$119.85	\$276.25
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Office Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Customer Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$ 79.14	\$ 71.40	\$ 62.90	\$ 0.00
Per Mile Charge	\$ 13.86	\$ 12.50	\$ 11.05	\$ 0.00

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.17 FRAME RELAY SERVICE (FRS)(Cont'd)

Port

Service Order Charge	<u>Nonrecurring*</u>
56 Kbps	\$350.00
128 Kbps – 1.544 Mbps	\$550.00

	Monthly Recurring Charges	Non-Recurring Charges
56 Kbps	\$ 89.00	\$350.00
128 Kbps	\$221.00	\$550.00
192 Kbps	\$252.00	\$550.00
256 Kbps	\$284.00	\$550.00
320 Kbps	\$315.00	\$550.00
384 Kbps	\$347.00	\$550.00
448 Kbps	\$378.00	\$550.00
512 Kbps	\$410.00	\$550.00
576 Kbps	\$441.00	\$550.00
640 Kbps	\$473.00	\$550.00
704 Kbps	\$504.00	\$550.00
768 Kbps	\$536.00	\$550.00
832 Kbps	\$567.00	\$550.00
896 Kbps	\$599.00	\$550.00
960 Kbps	\$630.00	\$550.00
1.024 Mbps	\$662.00	\$550.00
1.088 Mbps	\$693.00	\$550.00
1.152 Mbps	\$725.00	\$550.00
1.216 Mbps	\$756.00	\$550.00
1.280 Mbps	\$788.00	\$550.00
1.344 Mbps	\$619.00	\$550.00
1.408 Mbps	\$851.00	\$550.00
1.472 Mbps	\$882.00	\$550.00
1.536 Mbps	\$914.00	\$550.00
1.544 Mbps	\$914.00	\$550.00

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.17 FRAME RELAY SERVICE (FRS)(Cont'd)

PVC

	<u>Non-Recurring</u>
Service Order Charge	\$75.00

PVC Recurring Charge for 1 Year Term*

PVC Recurring Charges are based on the associated CIR for each PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8K increments.

PVC Recurring Charges = \$21.00 + (\$2 per Kbps of CIR per PVC).

*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC – Per Access Link

	<u>Non-Recurring</u>
Service Establishment	\$75.00

Disaster Recovery PVC Recurring Charge for 1 Year Term**

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8 K increments.

Disaster Recovery PVC Recurring Charges = \$32 + (\$1.05 per Kbps of CIR per Disaster Recovery PVC)

**Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term and 5% for a three year term.

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Section 12 - RATES & CHARGES (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES

12.7.2.1 BASIC BUSINESS LINE SERVICE

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7-Year	First	Additional
Flat Rate Basic Business Line Service	\$42.00[I]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
Measured Rate Basic Business Line Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
OPTIONAL CALLING FEATURES							
3-Way Calling	\$4.30	NOC	NOC	NOC	NOC	\$15.65	\$15.65
6-Way Calling	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Forwarding Variable	\$4.30	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Forwarding Busy Line	\$3.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Forwarding Don't Answer	\$3.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Forwarding Fixed	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Waiting Terminating	\$8.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Waiting Originating	\$8.00	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Call Hold	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Speed Calling - One Digit	\$3.70	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Speed Calling - Two Digit	\$3.70	NOC	NOC	NOC	NOC	\$15.65	\$15.65
Distinctive Ringing	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

TIERED FEATURES

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Any 3 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 4 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 5 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 6 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 7 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 8 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 9 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 10 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
REMOTE CALL FORWARDING							
Terminating	\$15.65	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Terminating Paths	\$15.65	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating	\$15.65	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating Paths	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50
HUNT GROUP CHARGE							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Series Completion Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
HUNTING LINE CHARGE							
Regular (Sequential) Hunting [T]	\$0.00[N]	NOC	NOC	NOC	NOC	\$0.00[N]	\$0.00[N]
Circular Hunting	\$0.85	NOC	NOC	NOC	NOC	\$3.25	\$3.25
Uniform Hunting	\$2.80	NOC	NOC	NOC	NOC	\$3.25	\$3.25
ADVANCED FEATURES LINE CHARGE							
Voice Messaging							
Basic Voice Mail Pkg	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Pkg	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-12	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 13-25	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	NOC	NOC	NOC	NOC	NOC	NOC	NOC
ADVANCED CUSTOM CALLING FEATURES LINE CHARGE							
Caller ID Name and Number	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Trace	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	\$500.00	\$500.00
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.3 PBX TRUNK SERVICE

PBX Trunk Service rates are for the actual trunk access line. Additional charges apply per the customer call plan.

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
GENERAL							
Each Group of 20 Numbers	\$10.00	NOC	NOC	NOC	NOC	\$175.00[I]	\$175.00[I]
Each Group of 100 Numbers	\$27.00[I]	NOC	NOC	NOC	NOC	\$165.00[R]	\$165.00[R]
DID Termination	\$15.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Combination Trunk Termination	\$30.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
DIGITAL PBX TRUNKS							
MEASURED RATE							
DID Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DOD Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
Combination Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DID/Combination Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.3 PBX TRUNK SERVICE (Cont'd)

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
ANALOG PBX TRUNKS MEASURED RATE							
DID Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DOD Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
Combination Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DID/Combination Service	\$18.14[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DIGITAL PBX TRUNKS FLAT RATE							
DID Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DOD Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
Combination Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DID/Combination Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$68.00[R]
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.3 PBX TRUNK SERVICE (Cont'd)

FLAT RATE ANALOG PBX TRUNKS

	Monthly	Recurring Charges--Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
ANALOG PBX TRUNKS FLAT RATE							
DID Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DOD Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
Combination Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DID/Combination Service	\$42.00[R]	NOC	NOC	NOC	NOC	\$51.84[R]	\$51.84[R]
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC
CHARGES ON ALL TRUNKS							

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.3 PBX TRUNK SERVICE (Cont'd)

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
REMOTE CALL FORWARDING							
Terminating	\$15.65	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Originating	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating Paths	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50
HUNT CHARGE							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.85	NOC	NOC	NOC	NOC	\$3.25	\$3.25
Uniform Hunting	\$2.80	NOC	NOC	NOC	NOC	\$3.25	\$3.25
Series Completion Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

DS1 PBX TRUNK SERVICE (Cont'd)

12.7.2.3.d Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Where appropriate facilities do not exist, Special Construction charges will also apply.

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
PRI System Termination	\$0.00[R]	NOC	NOC	NOC	NOC	\$0.00[R]	\$0.00[R]
Primary Rate Interface	\$625.00	NOC	NOC	NOC	NOC	\$3540.00	\$3540.00
Call by Call Service per PRI	\$375.00[N]	NOC	NOC	NOC	NOC	\$10.00[N]	\$10.00[N]
PRI B Channel Message Rate	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
PRI B Channel Flat Rate	\$51.65	NOC	NOC	NOC	NOC	\$0.00	\$0.00
PRI D Channel Message Rate	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
PRI D Channel Flat Rate	\$0.00[R]	NOC	NOC	NOC	NOC	\$0.00[R]	\$0.00[R]
Caller ID Number	\$0.00[R]	NOC	NOC	NOC	NOC	\$0.00[R]	\$0.00[R]
Caller ID Name and Number	\$100.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Remote NXX	\$81.75	NOC	NOC	NOC	NOC	\$0.00	\$0.00
All Call Privacy	\$72.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

12.7.2.4 Centrex-Type Service

a. Legacy Centrex-Type Features

Centrex-type Common Equipment	\$18.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Message Rate Line Charge	\$23.25	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Flat Rate Line Charge	\$39.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.4 Centrex-Type Service (Cont'd)

b. Legacy Centrex-Type Features (Cont'd)

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Standard Features – Per Line							
3-Way Calling	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
6-Way Calling	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Forwarding Variable	\$8.00	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Forwarding Busy Line	\$2.50	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Forwarding Don't Answer	\$2.50	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Forwarding Fixed	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Waiting Terminating	\$1.10	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Waiting Originating	\$1.10	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Call Hold	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Automatic Callback Calling	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Speed Calling 8	\$0.45	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Speed Calling 30	\$1.50	NOC	NOC	NOC	NOC	\$5.50	\$5.50
Distinctive Ringing	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Hunt Group Charge							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Series Completion Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.4 Centrex-Type Service (Cont'd)

b. Legacy Centrex-Type Features (Cont'd)

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Hunting Line Charge							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.85	NOC	NOC	NOC	NOC	\$3.25	\$3.25
Uniform Hunting	\$2.80	NOC	NOC	NOC	NOC	\$3.25	\$3.25
Advanced Features Line Charge							
Voice Mail							
Basic Voice Mail Package	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-12	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 13-25	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	\$26.40	NOC	NOC	NOC	NOC	\$23.72	\$23.72

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12.7.2.4 Centrex-Type Service (Cont'd)

b. Legacy Centrex-Type Features (Cont'd)

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Advanced Custom Calling Features Line Charge							
Call ID Name & Number	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Trace	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	\$500.00	\$500.00
Computer Access Restriction	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Callback Features Package	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Features Package	\$13.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.4 Centrex-Type Service (Cont'd)

c. TelCove Centrex-Type Features

[T]

	Monthly Recurring Charge	Nonrecurring Charge
Centrex-Type Common Equipment	\$100.00	\$150.00
Measured Rate Line Charge	\$21.88	\$30.00
Flat Rate Line Charge	\$37.87	\$30.00
Change Order Charge	N/A	\$15.00
STANDARD NO CHARGE FEATURES		
Automatic Callback Calling	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Direct Inward Dialing	\$0.00	\$0.00
Direct Outward Dialing	\$0.00	\$0.00
Directed Call Park	\$0.00	\$0.00
Directed Call Pickup Without Barge-In	\$0.00	\$0.00
Per Call Privacy	\$0.00	\$0.00
Station to Station Dialing	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00
Touch Tone	\$0.00	\$0.00
OPTIONAL NO-CHARGE FEATURES		
Account Codes	\$0.00	\$0.00
Authorization Codes	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Cancel Call Waiting	\$0.00	\$0.00
Distinctive Call Waiting Tones	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00
Group Call Pickup	\$0.00	\$0.00
Hunting	\$0.00	\$0.00
Intercept	\$0.00	\$0.00
Line Treatments	\$0.00	\$0.00
Speed Calling 6	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00

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Section 12 - **RATES & CHARGES** (Cont'd)
BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
 12.7.2.4 Centrex-Type Service (Cont'd)
 c. TelCove Centrex-Type Features (Cont'd)

[T]

OPTIONAL CHARGEABLE FEATURES	Monthly Recurring Charge	Nonrecurring Charge
Automatic Route Selection	\$183.75	\$350.00
Carrier Access Port	\$187.50	\$150.00
Loudspeaker Paging Access Port	\$30.63	\$50.00
Message Waiting Lamp	\$183.75	\$300.00
Music On Hold	\$312.50	\$250.00
Remote Access to Call Forwarding Variable	\$6.13	\$5.00
Secondary – Only Telephone number	\$14.70	\$20.00
Six-Way Calling	\$6.25	\$5.00
Time of Day Network Class of Service Routing	\$183.75	\$350.00
Uniform Call Distribution	\$12.25	\$10.00
Queue Slot	\$12.25	\$10.00
ADVANCED CUSTOM CALLING FEATURES		
Automatic Callback	\$5.00	\$0.00
Automatic Recall	\$5.00	\$0.00
Call Trace	\$5.00	\$0.00
Caller ID – Number	\$9.38	\$0.00
Caller ID – Number & Name	\$12.50	\$0.00
Directory Number Privacy	\$5.00	\$0.00
Selective Call Acceptance	\$5.00	\$0.00
Selective Call Forwarding	\$5.00	\$0.00
Selective Call Rejection	\$5.00	\$0.00
Selective Distinctive Alert	\$5.00	\$0.00
ATTENDANT CONSOLE FEATURES PACKAGE	\$31.25	\$300.00
DIGITAL ELECTRONIC TELEPHONE SET FEATURES	\$8.75	\$75.00

[T]

Discount Schedule for TelCove Centrex-Type Service

TERM	STATION VOLUME (No. of Lines)		
	Less than 21 Lines	21-99 Lines	100+ Lines
Month to Month	0%	10%	20%
1 Year	10%	20%	25%
2 Year	20%	25%	30%
3 Year	25%	30%	30%
5 Year	30%	30%	30%

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Section 12 - RATES & CHARGES (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.4 Centrex-Type Service (Cont'd)

d. Digital Centrex-Type Service

Integrated Services Digital Network Basic Rate Interface (ISDN-BRI)	Recurring	Nonrecurring	
	Monthly	First	Additional
Legacy Centrex-Type Service			
ISDN-BRI Line	\$0.00	\$0.00	\$0.00
BRI B Channel Message Rate	NOC	NOC	NOC
BRI B Channel Flat Rate	\$7.50	\$28.50	\$28.50
BRI D Channel	\$0.00	\$0.00	\$0.00
BRI Multipoint Terminal	NOC	NOC	NOC
TelCove Centrex-Type Service			
ISDN BRI Line	\$21.88	\$65.00	\$65.00
BRI B Channel Measured Rate	\$17.50	\$15.00	\$15.00
BRI B Channel Flat Rate	\$33.50	\$15.00	\$15.00
BRI D Channel	\$0.00	\$0.00	\$0.00
BRI Multipoint Terminal	\$6.25	\$5.00	\$5.00

12.7.2.6 Integrated Services Digital Basic Rate Interface (ISDN-BRI)

Basic Rate Digital Line	\$48.95[I]	\$400.00	\$400.00	
B Channels (up to 2)				
Switched Voice/Data Message Rate	\$17.25	\$52.25	\$52.25	
Switched Voice/Data Flat Rate	NOC	NOC	NOC	
High Speed Packet Switched	\$45.00	\$0.00	\$0.00	
D Channel (1 Required)	\$0.00[R]	\$0.00	\$0.00	
Hi Speed Packet D Channel Flat Rate	\$5.00	\$0.00	\$0.00	[N]
Each Additional Multipoint Terminal (Shared D)	\$0.50	\$0.50	\$0.50	
EUCL Per BRI Digital Line	\$6.07	\$0.00	\$0.00	
Regular (Sequential) Hunt	\$0.00	\$0.00	\$0.00	[N]
Circular Hunt	\$0.85	\$3.25	\$3.25	
Uniform Call Distribution Hunt	\$2.80	\$3.25	\$3.25	[N]

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Section 12- RATES & CHARGES (Cont'd)

DIRECTORY

12.10.1.3 ADDITIONAL LISTING

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Business	\$3.45[I]	NOC	NOC	NOC	NOC	\$9.50	\$9.50
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

12.10.1.3.f SEMI-PRIVATE LISTING

Business	\$1.62[I]	NOC	NOC	NOC	NOC	\$6.00[R]	\$6.00[R]
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

12.10.1.3.g FOREIGN DIRECTORY LISTING

Business	\$3.07	NOC	NOC	NOC	NOC	\$9.50	\$9.50
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

[N]
|
[N]

12.10.1.4 NON-PUBLISHED LISTING

Business	\$2.14[I]	NOC	NOC	NOC	NOC	\$6.00[R]	\$6.00[R]
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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