LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

.11 Service Connections and Facilities on Customer's Premises (Continued)

.6 Prohibited Uses

The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.

The Company may require applicants for service who intend to use the Company's offerings for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this tariff. The Customer shall not, without prior written consent of the Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this tariff, and any attempt to make such an assignment, transfer, disposition without consent shall be null and void.

The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

A Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.

Customer use of any resold service obtained from other service providers shall also be subject to any applicable restrictions in the underlying providers' publicly available tariffs.

A Customer, joint user, or authorized user shall not represent that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the written consent of the Company. The relationship between the Company and Customer shall properly Public that of partners or agents for one or the other, and shall not be deemed to 96-42/
constitute a partnership or agency agreement.



ISSUED: 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006



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4. TERMS AND CONDITIONS (Continued)

.11 Service Connections and Facilities on Customer's Premises (Continued)

.7 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer.

Special construction is that construction undertaken;

- .1 where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- .2 of a type other than that which the Company would normally undertake in the furnishing of its services;
- .3 over a route other than that which the Company would normally utilize in the furnishing of its services;
- .4 in a quantity greater than that which the Company would normally construct;
- .5 on an expedited basis;
- .6 on a temporary basis until permanent facilities are available;
- .7 involving abnormal costs; or

.8 in advance of its normal construction.

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

- .11 Service Connections and Facilities on Customer's Premises (Continued)
 - .8 Station Equipment

Customer provided terminal equipment on the premises of the Customer, authorized user, or joint user, the operating personnel there, and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer, authorized user, or joint user. Conformance of Customer provided station equipment with part 68 of the FCC Rules is the responsibility of the Customer.

The Customer, authorized user, or joint user is responsible for ensuring that Customer provided equipment connected to Company or underlying carrier equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 21 1998

- .12 Obligations of the Customer
 - .1 Customer Responsibilities

The Customer shall be responsible for:

- .1 The payment of all applicable charges as set forth in this tariff;
- .2 Damage or loss of the Company's or underlying carrier's facilities or equipment caused by the acts or omissions of the Customer, authorized user, or joint user or the non-compliance by the Customer, authorized user, or joint user with these regulations, or by fire or theft or other casualty on the premises of the Customer, authorized user, or joint user unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- .3 Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company or underlying carrier's facilities and equipment installed on the premises of the Customer, authorized user, or joint user and the level of heating and air conditioning necessary to maintain the proper environment on such premises;
- .4 Obtaining, maintaining, and otherwise having full responsibility for all rights of way and conduit necessary for installation of facilities and associated equipment used to provide Service to the Customer, authorized user, or joint user from the point of entry to the termination point of the Customer's premises. Any and all costs associated with the obtaining and maintaining of the rights of way described herein, including the costs of altering the structure to permit installation of the Company or underlying carrier's provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 2 1 1998

- .12 Obligations of the Customer (Continued)
 - .1 Customer Responsibilities (Continued)
 - .5 Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if harm to the Company's employees or property might result from installation or maintenance by the Company;
 - .6 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible, and obtaining permission for Company agents or employees to enter the premises of the Customer, authorized user, or joint user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service as stated herein, removing the facilities or equipment of the Company;
 - .7 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes;
 - .8 Keeping the Company's equipment and facilities located on the Customer's premises or rights-of-way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or from the locations of such equipment and facilities.

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Manager **State Tariffs** 8140 Ward Parkway Kansas City, Missouri 64114-2006 <u>EFFECTIVE:</u> 10-12-98

4. TERMS AND CONDITIONS (Continued)

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4. TERMS AND CONDITIONS (Continued)

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.12 Obligations of the Customer (Continued)

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.1 <u>Customer Responsibilities</u> (Continued)

.6 Residential Sprint IONSM (Integrated On-demand Network) Service

Customer agrees to notify Sprint of any change of occupancy or ownership or tenancy.

The customer warrants that they own the premise to which Residential Sprint ION Service will be provided, or, alternatively, that the customer has obtained the valid consent of the owner for any necessary changes to the premise and/or with premise wiring that arise out of the installation, maintenance, repair and removal of the Sprint IONSM Service.

Sprint-provided dedicated xDSL access and Internet services must be purchased to provision Residential Sprint ION Service. xDSL service is available only where suitable facilities exist, as determined by Sprint.

The customer will provide authorization for Sprint's employees or agents to enter the customer's designated premises at any reasonable hour for the purpose of installing, inspecting, or repairing, or removing any component associated with Residential Sprint ION Service.

It shall be the obligation of the subscriber to notify the Carrier of any interruption in service. Before giving such notice, the subscriber shall ascertain that the trouble is not being caused by action or omission of the subscriber, not within his control, or is not in wiring or equipment connected to the terminal of the Carrier.

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LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

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4. TERMS AND CONDITIONS (Continued)

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.12 Obligations of the Customer (Continued)

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- .1 Customer Responsibilities (Continued)
 - .7 Sprint ION SM (Integrated On-demand Network) Business Service Option A

 Sprint ION SM (Integrated On-demand Network) Business Service Option B1

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The Customer will provide authorization for Sprint's employees or agents to enter the Customer's designated premises at any reasonable hour for the purpose of installing, inspecting, repairing, or removing any component associated with Sprint ION Business Service.

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TERMS AND CONDITIONS (Continued)

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.12 Obligations of the Customer (Continued)

- MISSOURI **Public Service Commission**
- .1 Customer Responsibilities (Continued)
 - .7 Sprint ION SM (Integrated On-demand Network) Business Service Option A (N) Sprint ION SM (Integrated On-demand Network) Business Service Option B

The Customer will provide authorization for Sprint's employees or agents to enter the Customer's designated premises at any reasonable hour for the purpose of installing, inspecting, repairing, or removing any component associated with Sprint ION Business Service.

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4. TERMS AND CONDITIONS (Continued)

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- .12 Obligations of the Customer (Continued)
 - .1 <u>Customer Responsibilities</u> (Continued)
 - .7 Sprint ION SM (Integrated On-demand Network) Business Service Option B (N)

The Customer will provide authorization for Sprint's employees or agents to enter the Customer's designated premises at any reasonable hour for the purpose of installing, inspecting, repairing, or removing any component associated with Sprint ION Business Service Option B.

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4. TERMS AND CONDITIONS (Continued)

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.13 Limitation of Company's Liability

.1 General Liability

.1 These provisions do not apply to error and omissions caused by willful misconduct, fraudulent conduct or violations of laws.

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- .2 In the event an error or omission is caused by the gross negligence of the Company, the liability of the Company shall be limited to and in no event exceed the sum of \$10,000.
- .3 Except as provided in Sections 1 and 2, listed above, the liability of the Company, agents or contractors for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in any of the services or facilities furnished by the Company including exchange, toll, E-911, private line, alphabetical directory listings (excluding the use of bold face type), and all other services shall in no event exceed an amount equal to the pro rata charges to the Customer for the periods during which the services or facilities are affected by the mistake, omission, interruption, delay, error or defect, provided, however, that where any mistake, omission, interruption, delay, error or defect on any one service or facility affects or diminishes the value of any other service said liability shall include such diminution, but in no event shall exceed the total amount of the charges to the Customer for all services or facilities for the period affected by the mistake, omission, interruption, delay, error or defect. In no event shall company, agents, or contractors be liable for consequential damages.

.2 E-911 Liability

1.1 E-911 services are furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system.

E-911 services are furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the Data Management System associated with the E-911 service arrangement of the Company does not undertake to provide a higher level of service reliability and processing quality than the telephone exchange service being provided in the exchange that - 4.2 4.

E-911 is offered.

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

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- .13 <u>Limitation of Company's Liability</u> (Continued)
 - .2 <u>E-911 Liability</u> (Continued)
 - .2 E-911 service is provided solely for the benefit of the municipal subscriber; and the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Company obligation toward or any right of action on behalf of, any third person or other legal entity.
 - .3 The Company does not undertake to answer and forward E-911 calls, but furnishes the use of its, or the underlying carriers, facilities to enable the Customer to respond to such calls with the Customer's personnel on the Customer's Premises.
 - .4 The Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of E-911 service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Company has been so notified and has had a reasonable time for repair shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the Customer until the service is restored.
 - .3 Credit Allowance Services Other than Directory

The following allowances are provided for interruptions in service, as specified for services furnished by the Company:

- .1 The Company shall allow, for interruptions in exchange telephone service of 24 hours or more not due to conduct of the Customer, an amount equal to the fixed monthly charges for exchange service multiplied by the ratio of the days of interruption to thirty days. When interruptions continued beyond 24 hours, credit allowance will be given in successive 24-hour multiples.
- .2 For purposes of these regulations, an interruption is deemed to exist from the time it is reported to or detected by the Company.

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

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.13 Limitation of Company's Liability (Continued)

.4 Credit Allowance - Directory

The Company shall allow, for error or omissions in alphabetical telephone directories (excluding the use of bold face type), an amount within the following limits:

- .1 For listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the effective life of the directory in which the error or omission occurred.
- .2 For listings and lines of information in alphabetical telephone directories furnished at additional charges, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
- .3 For listings in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the period the error or omission continued.
- .4 For listings in information records furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission continued.

.5 Temporary Suspension for Repairs

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TERMS AND CONDITIONS (Continued)

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- 4. TERMS AND CONDITIONS (Continued)
 - .13 <u>Limitation of Company's Liability</u> (Continued)

MISSOURI Public Service Commission

.6 Residential Sprint IONSM (Integrated On-demand Network) Service

Sprint shall not be liable for any loss or damage to hardware that occurs during installation of Residential Sprint ION Service. Customer agrees that it is their responsibility to completely backup computer data prior to installation. Customer further agrees that Sprint is not responsible for any problems with the customer's computer and/or data following the installation of Residential Sprint ION Service.

Customer's exclusive remedy with respect to any and all loss or damage resulting from any cause whatsoever, including Sprint's negligence, shall be a refund of any service charges and fees paid to Sprint up to the time the damage is discovered. Sprint shall in no event be liable for any consequential or incidental damages of any nature, including without limitation, damages for personal injury, damages to property, or loss of business.

The services are provided on an "as is" and "as available" basis without warranties of any kind either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability or fitness for a particular purpose. No advice or information given by Sprint shall create a warranty. Neither Sprint nor its affiliates warrant that the services will be uninterrupted or error free or that any information, software or other materials accessible on the services are free of viruses or other harmful components.

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4. TERMS AND CONDITIONS (Continued)

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4. TERMS AND CONDITIONS (Continued)

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.13 Limitation of Company's Liability (Continued)

MISSOURI
Public Service Commission

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.6 Residential Sprint IONSM (Integrated On-demand Network) Service (Continued)

It is solely the customer's responsibility to evaluate the accuracy, completeness and usefulness of all opinions, advice, services, and other information, and the quality and merchantability of all merchandise, provided through the services or on the Internet. Under no circumstances, shall Sprint, its affiliates or its agents be liable for any direct, indirect, incidental, special, punitive or consequential damages, that result in any way from customer's use of or inability to use the services or to access the internet or any part, thereof, or Customer's reliance on or use of offers, claims, representations, promotions and transactions, information, services or merchandize provided on or through the Internet or the services, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, transmission or any failure of performance. The Company will not be liable for damages caused by its affiliates or its agents or their employees.

The limitations on liability and the indemnification provisions expressed herein shall inure to the benefit of and apply to all parent, subsidiary and affiliated Sprint companies.

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4. TERMS AND CONDITIONS (Continued)

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LOCAL EXCHANGE SERVICES

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4. TERMS AND CONDITIONS (Continued)

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.13 Limitation of Company's Liability (Continued)

.7 Sprint ION SM (Integrated On-demand Network) Business Service Option A Sprint ION SM (Integrated On-demand Network) Business Service Option B1 and B2

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Sprint shall not be liable for any loss or damage to hardware that occurs during installation of Sprint ION Service. Customer agrees that it is their responsibility to completely backup computer data prior to installation. Customer further agrees that Sprint is not responsible for any problems with the customer's computer and/or data following the installation of Sprint ION Service.

Customer's exclusive remedy with respect to any and all loss or damage resulting from any cause whatsoever, including Sprint's negligence, shall be a refund of any service charges and fees paid to Sprint up to the time the damage is discovered. Sprint shall in no event be liable for any consequential or incidental damages of any nature, including without limitation, damages for personal injury, damages to property, or loss of business.

The services are provided on an "as is" and "as available" basis without warranties of any kind either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability or fitness for a particular purpose. No advice or information given by Sprint shall create a warranty. Neither Sprint nor its affiliates warrant that the services will be uninterrupted or error free or that any information, software or other materials accessible on the services are free of viruses or other harmful components.

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4. TERMS AND CONDITIONS (Continued)

.13 Limitation of Company's Liability (Continued)

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.7 Sprint ION SM (Integrated On-demand Network) Business Service Option A
Sprint ION SM (Integrated On-demand Network) Business Service Option B

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Sprint shall not be liable for any loss or damage to hardware that occurs during installation of Sprint ION Service. Customer agrees that it is their responsibility to completely backup computer data prior to installation. Customer further agrees that Sprint is not responsible for any problems with the customer's computer and/or data following the installation of Sprint ION Service.

Customer's exclusive remedy with respect to any and all loss or damage resulting from any cause whatsoever, including Sprint's negligence, shall be a refund of any service charges and fees paid to Sprint up to the time the damage is discovered. Sprint shall in no event be liable for any consequential or incidental damages of any nature, including without limitation, damages for personal injury, damages to property, or loss of business.

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

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- .13 <u>Limitation of Company's Liability</u> (Continued)
 - .7 Sprint ION SM (Integrated On-demand Network) Business Service Option B

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Sprint shall not be liable for any loss or damage to hardware that occurs during installation of Residential Sprint ION Service. Customer agrees that it is their responsibility to completely backup computer data prior to installation. Customer further agrees that Sprint is not responsible for any problems with the customer's computer and/or data following the installation of Residential Sprint ION Service.

Customer's exclusive remedy with respect to any and all loss or damage resulting from any cause whatsoever, including Sprint's negligence, shall be a refund of any service charges and fees paid to Sprint up to the time the damage is discovered. Sprint shall in no event be liable for any consequential or incidental damages of any nature, including without limitation, damages for personal injury, damages to property, or loss of business.

The services are provided on an "as is" and "as available" basis without warranties of any kind either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability or fitness for a particular purpose. No advice or information given by Sprint shall create a warranty. Neither Sprint nor its affiliates warrant that the services will be uninterrupted or error free or that any information, software or other materials accessible on the services are free of viruses or other harmful components.

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LOCAL EXCHANGE SERVICES

4. TERMS AND CONDITIONS (Continued)

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4. TERMS AND CONDITIONS (Continued)

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.13 Limitation of Company's Liability (Continued)

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.7 Sprint ION SM (Integrated On-demand Network) Business Service Option A(Cont'd)

Sprint ION SM (Integrated On-demand Network) Business Service Option B1

and B2

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It is solely the customer's responsibility to evaluate the accuracy, completeness and usefulness of all opinions, advice, services, and other information, and the quality and merchantability of all merchandise, provided through the services or on the Internet. Under no circumstances, shall Sprint, its affiliates or its agents be liable for any direct, indirect, incidental, special, punitive or consequential damages, that result in any way from customer's use of or inability to use the services or to access the internet or any part, thereof, or Customer's reliance on or use of offers, claims, representations, promotions and transactions, information, services or merchandize provided on or through the Internet or the services, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, transmission or any failure of performance. The Company will not be liable for damages caused by its affiliates or its agents or their employees.

The limitations on liability and the indemnification provisions expressed herein shall inure to the benefit of and apply to all parent, subsidiary and affiliated Sprint companies.

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LOCAL EXCHANGE SERVICES

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4. TERMS AND CONDITIONS (Continued)

.13 Limitation of Company's Liability (Continued)

MISSOURI Public Service Commission

.7 Sprint ION SM (Integrated On-demand Network) Business Service Option A(Cont'd) (N) Sprint ION SM (Integrated On-demand Network) Business Service Option B

It is solely the customer's responsibility to evaluate the accuracy. completeness and usefulness of all opinions, advice, services, and other information, and the quality and merchantability of all merchandise, provided through the services or on the Internet. Under no circumstances, shall Sprint, its affiliates or its agents be liable for any direct, indirect, incidental, special, punitive or consequential damages, that result in any way from customer's use of or inability to use the services or to access the internet or any part, thereof, or Customer's reliance on or use of offers, claims, representations, promotions and transactions, information, services or merchandize provided on or through the Internet or the services, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, transmission or any failure of performance. The Company will not be liable for damages caused by its affiliates or its agents or their employees.

The limitations on liability and the indemnification provisions expressed herein shall inure to the benefit of and apply to all parent, subsidiary and affiliated Sprint companies.

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LOCAL EXCHANGE SERVICES

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4. TERMS AND CONDITIONS (Continued)

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- .13 Limitation of Company's Liability (Continued)
 - .7 Sprint ION SM (Integrated On-demand Network) Business Service Option B(Cont'd) (N)

It is solely the customer's responsibility to evaluate the accuracy, completeness and usefulness of all opinions, advice, services, and other information, and the quality and merchantability of all merchandise, provided through the services or on the Internet. Under no circumstances, shall Sprint, its affiliates or its agents be liable for any direct, indirect, incidental, special, punitive or consequential damages, that result in any way from customer's use of or inability to use the services or to access the internet or any part, thereof, or Customer's reliance on or use of offers, claims, representations, promotions and transactions, information, services or merchandize provided on or through the Internet or the services, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, transmission or any failure of performance. The Company will not be liable for damages caused by its affiliates or its agents or their employees.

The limitations on liability and the indemnification provisions expressed herein shall inure to the benefit of and apply to all parent, subsidiary and affiliated Sprint companies.

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FILED JUL 1 0 2000

<u>ISSUED:</u> 6-8-00 Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 7-10-00

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

REC'D AUG 2 1 1998

.14 Claims

The Customer and any authorized or joint users, jointly and serially, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability for patent infringement arising from (1) combining with, or using in connection with facilities the Company furnished, facilities the Customer, authorized user, or joint user furnished or (2) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorney's fees and court costs), or liability arising out of any Commission or omission by the Customer, authorized user, or joint user in connection with the service. In the event that any such infringing use is enjoined, the Customer, authorized user, or joint user, at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer, authorized user, or joint user shall defend, on behalf of the Company and upon request by the Company, any suit brought for claim asserted against the Company for any such slander, libel, infringement, or other claims.

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Missouri Public Service Commission 96-424

FILED OCT 12 1998

Missouri Public Service Commission

4. TERMS AND CONDITIONS (Continued)

.15 Tests and Adjustment of Bills for Error

REC'D AUG 2 1 1998

.1 Testing and Adjusting

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's or underlying carrier's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

.2 Inspections

Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer, authorized user, or joint user is complying with the requirements set forth above for the installation, operation, and maintenance of Customer provided facilities, equipment, and wiring in the connection of Customer provided facilities and equipment to Company owned facilities and equipment.

If the protective requirements for Customer provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

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FILFD OCT 12 1998

ISSUED: 8-20-98

Manager **State Tariffs** 8140 Ward Parkway Kansas City, Missouri 64114-2006 <u>EFFECTIVE:</u>

Original Page 58 Missouri Public Service Commission

LOCAL EXCHANGE SERVICES

REC'D AUG 21 1998

4. TERMS AND CONDITIONS (Continued)

.16 Services Provided by Other Carriers

The customer shall have responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

In cases of blatant fraud on the part of another service provider, the Company will exercise its local exchange carrier responsibilities as defined by applicable state or federal law, to protect the consumers.

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FILED OCT 12 1998

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

4. <u>TERMS AND CONDITIONS</u> (Continued)

REC'D AUG 21 1998

.17 Provision and Ownership of Directories

The Customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company free and harmless of and from any claims, loss, damage or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual or other right to use of a name to be listed in a telephone directory of the Company.

The Company, in contract with the directory provider, distributes to its Customers without charge such directory information as in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a Customer will be furnished without additional charge where, in the opinion of the Company, such provision will lead to a more efficient use of the service by that particular Customer.

Directories are regularly furnished to Customers as an aid to the use of telephone services. The Company shall have the right to make a charge for directories issued in replacement of directories lost, destroyed, defaced, or mutilated while in possession of Customer.

.18 Provision and Ownership of Telephone Numbers

The Customer has no property right in the telephone number or any right to continuance of service through any particular office. The Company may change the telephone number or the central office designation, or both, of a Customer whenever it deems it desirable in the conduct of its business.

The numbers will not be changed as a penalty or to enforce payment for directory advertising charges. Changes may be made if required for engineering or technical reasons.

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FILED OCT 12 1998

ISSUED: 8-20-98

Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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4. TERMS AND CONDITIONS (Continued)

MAR 3 1 2000

.19 Telephone Number Intercept

MISSOURI (N)
Public Service Commission

This service is provided by the company as a convenience to customers changing Sprint telephone numbers. Upon the changing of a customer's telephone number, the Company offers the service of intercepting calls placed to the customer's old telephone number and providing a recorded message that provides the customer's new Sprint Telephone Number.

Pursuant to 4 CSR 240-32.050(5), the company shall make Telephone Number Intercept known to the customer and provide this service for a minimum of 30 days at no charge to the customer, provided the customer so desires this service.

.20 Local Number Portability

Local Number Portability allows for an end user to retain the use of their telephone number if they switch their local provider provided the end user remains within the same serving wire center or rate center. Local Number Portability also provides for the completion of all calls to ported telephone numbers regardless of where the call originates.

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Public Service Commission

ISSUED: 3-31-00

Jeff Lindsey State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE:

MAY 1 0 2000

Missouri P.S.C. Local Exchange Tariff No. 1

2nd Revised Page 59.2

Cancels 1st Revised Page 59.2

LOCAL EXCHANGE SERVICES

Missouri Public

4. TERMS AND CONDITIONS (Continued)

RESERVE FOR FUTURE USE

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Service Commission

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FILED DEC 31 2001

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4. TERMS AND CONDITIONS (Continued)

JUL 2 4 2000

.21 Interruption of Service

MISSOURI Public Service Commission

.1 Residential Sprint IONsm (Integrated On-demand Network) Service

It shall be the obligation of the Customer to notify the Company of any interruption in service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by action or omission of the Customer, not within his control, or is not in wiring or equipment connected to the terminal of the Company.

.2 Sprint ION SM (Integrated On-demand Network) Business Service Option A

(N)

It shall be the obligation of the Customer to notify the Company of any interruption in service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by action or omission of the Customer, not within his control, or is not in wiring or equipment connected to the terminal of the Company.

If a Customer's service is interrupted for 45 minutes to one hour, Customer will receive a credit of one day's monthly recurring charges. If service is interrupted for more than one hour, Customer will receive a credit of one day's monthly recurring charges for each hour of outage for the services subject to the outage. The total credit may not exceed the Customer's monthly bill for the services subject to the outage.

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CANCELLED

FILED

AUG 23 2000

Public Service Commission

ISSUED: 7-21-00

Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 8-23-00

Original Page 59.2

LOCAL EXCHANGE SERVICES



4. TERMS AND CONDITIONS (Continued)

REC'D JUN 0 9 2000

.21 Interruption of Service

(N)

.1 Residential Sprint IONsm (Integrated On-demand Network) Service

It shall be the obligation of the Customer to notify the Company of any interruption in service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by action or omission of the Customer, not within his control, or is not in wiring or equipment connected to the terminal of the Company.

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Missouri Public

4. TERMS AND CONDITIONS (Continued)

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LOCAL EXCHANGE SERVICES

MAR 19 2001

4. TERMS AND CONDITIONS (Continued)

.22 Disconnection of Service

MISSOURI Public Service Commission

.1 Residential Sprint IONSM (Integrated On-demand Network) Service

If the customer vacates the premises, Sprint shall have the right to disconnect the customer's service.

Due to the integrated nature of the offering, should the customer fail to pay the entire Residential Sprint IONSM Monthly Service Charge, Sprint reserves the right to fully disconnect Residential Sprint IONSM Service. If Sprint determines that a Residential Sprint IONSM customer's service is to be disconnected, the disconnection requirements for local service will be followed. The requirements for disconnection of local service are in Section 4.9.

.2 Sprint IONSM (Integrated On-demand Network) Business Service Option A
Sprint IONSM (Integrated On-demand Network) Business Service Option B1
and B2

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If the customer vacates the premises, Sprint shall have the right to disconnect the customer's service.

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APR 25 2001

MISSOURI Public Service Commission

ISSUED: 3-16-01

Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 4-25-01

Original Page 59.3 RECEIVED

LOCAL EXCHANGE SERVICES

JUL 24 2000

4. TERMS AND CONDITIONS (Continued)

.22 Disconnection of Service

MISSOURI Public Service Com(N)caion

.1 Residential Sprint IONSM (Integrated On-demand Network) Service

If the customer vacates the premises, Sprint shall have the right to disconnect the customer's service.

Due to the integrated nature of the offering, should the customer fail to pay the entire Residential Sprint IONSM Monthly Service Charge, Sprint reserves the right to fully disconnect Residential Sprint IONSM Service. If Sprint determines that a Residential Sprint IONSM customer's service is to be disconnected, the disconnection requirements for local service will be followed. The requirements for disconnection of local service are in Section 4.9.

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.2 Sprint IONSM (Integrated On-demand Network) Business Service Option A
Sprint IONSM (Integrated On-demand Network) Business Service Option B

(N)

If the customer vacates the premises, Sprint shall have the right to disconnect the customer's service.

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APR 25 2001

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Public Service Commission

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AUG 23 2000

(M) Text previously located on 2nd Revised Page 43.

MISSOURI Public Service Commission

<u>ISSUED:</u> 7-21-00 Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 8-23-00

Cancels Original Page 60

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES

REC'D OCT 3 0 2000

.1 Local Exchange Service

(D)

Local Exchange Service consist of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

- .1 receive calls from other stations on the public switched telephone network;
- .2 access the Company's Local Calling Services as set forth in this tariff;

(D)

- .3 access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
- .4 access (at no additional charge) the Company's operator and customer service center for service related assistance; access toll-free telecommunications services such as 800, 888, 877 NPA; and access 9-1-1 service for emergency calling.

If available in the territory of the underlying incumbent local exchange carrier, Local Exchange Services may be used to originate calls to other telephone companies' callerpaid information services (e.g. NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of one way or two-way switched voice or data communication within a local calling area. (T) The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers.

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Missouri Public Service Commission

FLED NOV 29 2000

ISSUED: 10-27-00 Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 11-29-00

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES

RFC'D AUG 21 1998

1 Local Exchange Service

Services are available to business Customers only. The classification of service as business or residence is determined by the character of use of the service as stated in this tariff.

Local Exchange Service consist of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

- .1 receive calls from other stations on the public switched telephone network;
- .2 access the Company's Local and IntraLATA Calling Services as set forth in this tariff;
- .3 access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
- .4 access (at no additional charge) the Company's operator and customer service center for service related assistance; access toll-free telecommunications services such as 800, 888, 877 NPA; and access 9-1-1 service for emergency calling.

If available in the territory of the underlying incumbent local exchange carrier, Local Exchange Services may be used to originate calls to other telephone companies' callerpaid information services (e.g. NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of two way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers.

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Missouri Public Service Commission 9 6 - 42 / FILFD OCT 12 1998

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Public Service Commission MISSOURI

ISSUED: 8-20-98

Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D FEB 1 9 2002

- .1 Local Exchange Service (Continued)
 - _____(,

Service Commission

.1 Basic Business Service

Sprint offers business Customers a flat rate monthly recurring charge for all their local calling needs. The Customer is provided an individual access line and unlimited calling within their local calling area.

Touch Tone service provides for the origination of calls by means of instrumentalities equipped for tone-type signaling. There is no charge associated with Touch Tone service.

The rates below do not include Relay Missouri charges, 911 fees, or taxes.

- .1 Monthly Recurring Charge 1
 - .1 Kansas City Area²

Local Access Line 1 \$33.24 Local Access Line 2 \$34.68 Local Access Line 3 \$36.61

FCC Line Charges apply in addition to monthly rates, per line/trunk:
Authorized FCC Rate

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² Calling Areas are specified in Section 2 of this tariff.

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Missouri Public

FILED MAR 21 2002

Service Commission

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LOCAL EXCHANGE SERVICES

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D JUL 02 2001

.1 Local Exchange Service (Continued)

Service Commission

.1 Basic Business Service

Sprint offers business Customers a flat rate monthly recurring charge for all their local calling needs. The Customer is provided an individual access line and unlimited calling within their local calling area.

Touch Tone service provides for the origination of calls by means of instrumentalities equipped for tone-type signaling. There is no charge associated with Touch Tone service.

The rates below do not include Relay Missouri charges, 911 fees, or taxes.

- .1 Monthly Recurring Charge 1
 - .1 Kansas City Area²

 Local Access Line 1
 \$33.24
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 Local Access Line 2
 \$34.68
 (R)

 Local Access Line 3
 \$36.61
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Public Service Commission

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FILED AUG 01 2001

Service Commission

ISSUED: 6-29-01 Michael Ragan State Tariffs 6360 Sprint Parkway Overland Park, KS 66251

EFFECTIVE:

8-1-01

¹ FCC Line Charges apply in addition to monthly rates, per line/trunk: \$4.35 individual line; \$6.85 multline

² Calling Areas are specified in Section 2 of this tariff.

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2 1 1998

- .1 Local Exchange Service (Continued)
 - .1 Basic Business Service

Sprint offers business Customers a flat rate monthly recurring charge for all their local calling needs. The Customer is provided an individual access line and unlimited calling within their local calling area.

Touch Tone service provides for the origination of calls by means of instrumentalities equipped for tone-type signaling. There is no charge associated with Touch Tone service.

The rates below do not include Relay Missouri charges, 911 fees, or taxes.

- .1 Monthly Recurring Charge
 - .1 Kansas City Area²

Local Access Line 1 \$33.55 Local Access Line 2 \$35.00 Local Access Line 3 \$36.95

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AUG 01 2001 STRP6 Public Service Commission MISSOURI

> Missouri Public Service Commission FILED OCT 12 1998

ISSUED: 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

¹ FCC Line Charges apply in addition to monthly rates, per line/trunk: \$3.50 individual line: \$7.25 multiine

² Calling Areas are specified in Section 2 of this tariff.

LOCAL EXCHANGE SERVICES

5 PRODUCT DESCRIPTIONS AND RATES (Continued)

RESERVED FOR FUTURE USE

Missouri Public Service Commission

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> Missouri Public Service Commission

FILED OCT 12 1998

ISSUED: 8-20-98

Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 21 1998

.2 Service Connection Charges

Service connection charges are non-recurring charges which apply for the connection, move, or change of local telephone service. One or more Service Connection Charges may apply to each Customer order depending upon the work functions performed.

All changes in location of customer's service from one premises to another are treated as new service establishment with Service Connection Charges applying.

Service Connection Charges are in addition to other rates and charges normally applying under the Tariffs. Service Connection Charges are associated with:

- .1 Service establishment
- .2 Telephone number changes
- .3 Restoral of service after temporary suspension at the customer's request
- .4 Reconnection for suspended service after a temporary denial/disconnection for non-payment.

.1 Site Visit

- .1 Applies when a trip to the customer's premises is required to install a network interface or provide service on the Company's side of the network interface. This includes, but is not limited to, the installation of a network interface at an existing location or the moving of a protector or aerial drop.
- .2 The Site Visit applies for the inside move of a single network interface associated with single line service. Inside moves of a network interface associated with multiple lines will be based on the cost of making the change.
- .3 The Site Visit Charge applies for work performed on business days during regularly scheduled work hours (Monday through Friday, 8 AM to 5 PM). A minimum of fifteen (15) minutes applies.

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FEB 01 2003 BYSC MOHU Missouri Public Service Commissior 9 6 - 4 2 / FILFD OCT 1 2 1998

<u>ISSUED:</u> 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

Missouri Public Service Commission

.2 Service Connection Charges (continued)

REC'D NOV 14 2000

.3 Primary Interexchange Carrier (PIC) Change

This refers to an arrangement whereby a customer may select and designate an Interexchange Carrier to access, without an access code, for interLATA, intrastate calls. Where intraLATA presubscription is available, this charge will apply to the change of the primary interexchange carrier for intraLATA intrastate calls as well.

Single line customers requesting a PIC to only one line will incur the per line charge. Mulitline customers requesting a PIC to more than one line in a single request will incur the per line charge for the first line and the additional line charge for each additional line.

.4 Service Change Fee

(N)

This charge applies to Residential Sprint ION customer who convert from a higher end Residential Sprint ION product to a lower end Residential Sprint ION product.

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FILED DEC 1 4 2000

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 21 1998

- .2 Service Connection Charges (continued)
 - .3 Primary Interexchange Carrier (PIC) Change This refers to an arrangement whereby a customer may select and designate an Interexchange Carrier to access, without an access code, for interLATA, intrastate calls. Where intraLATA presubscription is available, this charge will apply to the change of the primary interexchange carrier for intraLATA intrastate calls as well.

Single line customers requesting a PIC to only one line will incur the per line charge. Mulitline customers requesting a PIC to more than one line in a single request will incur the per line charge for the first line and the additional line charge for each additional line.

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Missouri Public Service Commission 96-424 FILFD OCT 12 1998

ISSUED:

Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006 **EFFECTIVE:**

10-12-98

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

.2 Service Connection Charges (Continued)

REC'D OCT 29 2001

.5 Rates

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.1 Business Service

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FILED DEC 31 2001

Service Commission

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LOCAL EXCHANGE SERVICES

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D JUL 02 2001

.2 Service Connection Charges (Continued)

Service Commission

.5 Rates

.1 Business Service

	Non-	
	Recurring	
	Charges	
Installation of Service, per request, per line/trunk	\$51.77	(R)(T)
Number Change	\$ 7.75	(T)
Restore Service	\$15.75	(T)
Reconnection of Suspended Service	\$20.50	(T)
Primary Interexchange Carrier Selection (per line)		
First Line	\$ 6.65	
Additional Line	\$ 1.52	
Site Visit		
First 15 minute or fraction thereof	\$39.50	
Each additional 15 minutes or fraction thereof	\$14.25	

2	Residential Sprint IONS	Untegrated On-demand	Network)	Service
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.1	Residential Sprint ION xt4	
	Installation of Service	\$149.
	Service Change Fee	\$ 75.

49.99 75.00 DEC 31 LOS THAT DESCRIPTION OF THE SOLUTION OF THE SOURI

.2 Residential Sprint ION xt²

Installation of Service \$ 99.99 Service Change Fee \$ 75.00

.3 Residential Sprint ION xt1

Missouri Public

Installation of Service \$ 99.99 Service Change Fee \$ 75.00

FILED AUG 0 1 2001

Service Commission

ISSUED: 6-29-01 Michael Ragan State Tariffs 6360 Sprint Parkway Overland Park, KS 66251

EFFECTIVE: 8-1-01

5th Revised Page 65 Cancels 4th Revised Page 65

LOCAL EXCHANGE SERVICES

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

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.2 Service Connection Charges (Continued)

FEB 21 2001

.1 Business Service

.5 Rates

CANCELIFD AUG 01 2001

MISSOURI Public Service Commission

By 6th RP45 Public Service CommissionRecurring

MISSOURI **Charges** New and/or Additional Lines, each \$52,25 \$ 7.75 Change Telephone Number Reconnection of suspended service (company \$15.75 initiated) Restore service after temporary suspend (customer \$20.50 requested) Primary Interexchange Carrier Selection (per line) First Line \$ 6.65 Additional Line \$ 1.52 Site Visit First 15 minute or fraction thereof \$39.50 Each additional 15 minutes or fraction thereof \$14.25

.2 Residential Sprint IONSM (Integrated On-demand Network) Service

.1	Residential Sprint ION xt ⁴		FILED
	Installation of Service	\$149.99	
	Service Change Fee	\$ 75.00	MAR 28 2001
.2	Residential Sprint ION xt ²		MISSOURI Public Service Commission
	Installation of Service	\$ 99.99	Fublic Service Commission
	Service Change Fee	\$ 75.00	
.3	Residential Sprint ION xt1		(N)
	Installation of Service	\$ 99.99	Ì
	Service Change Fee	\$ 75.00	(N)

ISSUED: 2-20-01

Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006 **EFFECTIVE:** 3-28-01

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

Missouri Public Service Commission

RECD NOV 14 2000

.2 Service Connection Charges (Continued)

.5 Rates

.1 Business Service

	Non- Recurring Charges
New and/or Additional Lines, each	\$52.25
Change Telephone Number	\$ 7.75
Reconnection of suspended service (company	\$15.75
initiated)	
Restore service after temporary suspend (customer requested)	\$20.50
Primary Interexchange Carrier Selection (per line)	
First Line	\$ 6.65
Additional Line	\$ 1.52
Site Visit	
First 15 minute or fraction thereof	\$39.50
Each additional 15 minutes or fraction thereof	\$14.25

.2 Residential Sprint IONSM (Integrated On-demand Network) Service

.1 Residential Sprint ION xt⁴

Installation of Service \$149.99 Service Change Fee \$75.00 (N)

.2 Residential Sprint ION xt²

Installation of Service \$ 99.99 Service Change Fee \$ 75.00 (N)

CANCELLED

MAR 2 8 2001

By 5th RPL5

Public Server Commission

MISSOURI

Missouri Public Service Commission

FILED DEC 14 2000

ISSUED: 11-13-00 Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 12-14-00

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

.2 Service Connection Charges (Continued)

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.5 Rates

.1 Business Service

	Non-
	Recurring
	Charges
New and/or Additional Lines, each	\$52.25
Change Telephone Number	\$ 7.75
Reconnection of suspended service (company	\$15.75
initiated)	
Restore service after temporary suspend (customer	\$20.50
requested)	
Primary Interexchange Carrier Selection (per line)	
First Line	\$ 6.65
Additional Line	\$ 1.52
Site Visit	
First 15 minute or fraction thereof	\$39.50
Each additional 15 minutes or fraction thereof	\$14.25

.2 Residential Sprint IONSM (Integrated On-demand Network) Service

.1 Residential Sprint ION xt⁴

Installation of Service \$149.99

.2 Residential Sprint ION xt²

Installation of Service \$99.99

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Missouri Public Service Commission

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FILED OCT 23 2000

ISSUED: 9-21-00

Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

Missouri Public Service Commission

.2 Service Connection Charges (Continued)

REC'D AUG 01 2000

.5 Rates

.1 Business Service

	Non
	Recurring
New and/or Additional Lines, each	\$52.25
Change Telephone Number	\$ 7.75
Reconnection of suspended service (company	\$15.75
initiated)	
Restore service after temporary suspend (customer	\$20.50
requested)	
Primary Interexchange Carrier Selection (per line)	
First Line	\$ 6.65
Additional Line	\$ 1.52
Site Visit	
First 15 minute or fraction thereof	\$39.50
Each additional 15 minutes or fraction thereof	\$14.25

.2 Residential Sprint IONSM (Integrated On-demand Network) Service

.1	Installation of Service	\$149.99
.2	Site Visit Charge	\$ 88.00
.3	Site Labor Charge – 1st 15 minutes	\$ 22.00
.4	Site Labor Charge - Additional 15 minutes	\$ 22.00
.5	Site Labor Charge - Overtime	\$ 44.00

.3 Residential Sprint ION Basic Service

			(- ·
.1	Installation of Service	\$149.99	
.2	Site Visit Charge	\$ 88.00	
.3	Site Labor Charge – 1st 15 minutes	\$ 22.00	Į
.4	Site Labor Charge - Additional 15 minutes	\$ 22.00	'
.5	Site Labor Charge – Overtime	\$ 44.00	(N)

Missouri Public Service Commission

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<u> ISSUED:</u> 7-31-00 Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

MAR 3 1 2000

.2 Service Connection Charges (Continued)

.5 Rates

MISSOURI **Public Service Commission**

.1 Business Service

		Non Recurring	
	New and/or Additional Lines, each	\$52.25	
	Change Telephone Number	\$ 7.75	
	Reconnection of suspended service (company initiated)	\$15.75	
	Restore service after temporary suspend (customer requested)	\$20.50	
	Primary Interexchange Carrier Selection (per line)		
	First Line	\$ 6.65	
	Additional Line	\$ 1.52	
	Site Visit		
	First 15 minute or fraction thereof	\$39.50	
	Each additional 15 minutes or fraction thereof	\$14.25	
.2	Residential Sprint IONSM (Integrated On-demand N	etwork) Service	(N)
	.I Installation of Service	\$149.99	
	.2 Site Visit Charge	\$ 88.00	1
	.3 Site Labor Charge – 1st 15 minutes	\$ 22.00	
	.4 Site Labor Charge – Additional 15 minutes	\$ 22.00	1
	.5 Site Labor Charge - Overtime	\$ 44.00	(N)

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MISSOURI Public Service Commission

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Jeff Lindsey State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 4-30-00-

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2 1 1998

.2 Service Connection Charges (Continued)

.5 Rates

.1 Business Service

	Non
	Recurring
New and/or Additional Lines, each	\$52.25
Change Telephone Number	\$ 7.75
Reconnection of suspended service (company	\$15.75
initiated)	
Restore service after temporary suspend (customer	\$20.50
requested)	
Primary Interexchange Carrier Selection (per line)	
First Line	\$ 6.65
Additional Line	\$ 1.52
Site Visit	
First 15 minute or fraction thereof	\$39.50
Each additional 15 minutes or fraction thereof	\$14.25

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Public Service Commussion
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Missouri Public Service Commission 96-42/ FILED OCT 12 1998

ISSUED: 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D APR 13 2001

- .2 Service Connection Charges (Continued)
 - .5 Rates (Continued)
 - .3 Sprint ION SM (Integrated On-demand Network) Business Service Option A

NonRecurring
Charges
Change Order \$20.00
Installation of Service-Option A, Per Bundle \$250.00
Service Order \$10.00

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Sprint ION SM (Integrated On-demand Network) Business Service Option Bo Social Common Signature Common Signa

.1 Sprint ION SM (Integrated On-demand Network) Business Service Option B1* (C)

	Non-
	Recurring
	<u>Charges</u>
Change Order	\$ 20.00
Installation of Service-Option B, Non Term- Per Line	\$299.00
Installation of Service-Option B, 1 Year-Per Line	\$149.00
Service Order	\$ 10.00

- .2 Sprint IONSM Business Service Option B2
 - .1 2 Line, 3 Line, or 4 Line Offer

	Non-
	Recurring
	Charges
Change Order	\$ 20.00
Installation of Service-Option B2, 1 Year Term - Per Line	\$149.00
Installation of Service-Option B2, 2 Year Term - Per Line	\$149.00
Service Order	\$ 10.00
01 Sprint ION Business Service Option R1 will no longer be	availahle

* Effective May 15, 2001, Sprint ION Business Service Option B1 will no longer be available (N) to new customers. Missouri Public (N) Service Gemmission

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ISSUED: 4-12-01

Michael Ragan State Tariffs 6360 Sprint Parkway Overland Park, KS 66251

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

MAR 19 2001

.2 Service Connection Charges (Continued)

MISSOURI Public Service Commission

- .5 Rates (Continued)
 - .3 Sprint ION SM (Integrated On-demand Network) Business Service Option A

Non-Recurring

Charges \$ 20.00

Change Order Installation of Service-Option A, Per Bundle CANCFILED Service Order

\$ 250.00

\$ 10.00

MAY 1 5 2001 5HRP 65.1

- Sprint ION SM (Integrated On-demand Network) Business Service Option B
 - .1 Sprint ION SM (Integrated On-demand Network) Business Service Option B1 (N)

	Non-
	Recurring
	Charges
Change Order	\$ 20.00
Installation of Service-Option B, Non Term- Per Line	\$299.00
Installation of Service-Option B, 1 Year-Per Line	\$149.00
Service Order	\$ 10.00

.2 Sprint IONSM Business Service Option B2

(N)

(N)

.1 2 Line, 3 Line, or 4 Line Offer

Change Order

Service Order

Non-Recurring Charges \$ 20.00 Installation of Service-Option B2, 1 Year Term - Per Line \$149.00 Installation of Service-Option B2, 2 Year Term - Per Line \$149.00 \$ 10.00

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ISSUED: 3-16-01

Michael Ragan MISSOURI EFI State Tariffs ublic Service Commission **EFFECTIVE:** 8140 Ward Parkway Kansas City, Missouri 64114-2006

2nd Revised Page 65.1 Cancels 1st Revised Page 65.1

LOCAL EXCHANGE SERVICES

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

Missouri Public Service Germination

.2 Service Connection Charges (Continued)

REC'D MAR 01 2001

- .5 Rates (Continued)
 - .3 Sprint ION ™ (Integrated On-demand Network) Business Service Option A

	Non-	
	Recurring	
	<u>Charges</u>	
Change Order	\$ 20.00	
Installation of Service-Option A, Per Bundle	\$ 250.00	(T)
Service Order	\$ 10.00	

(D)

.4 Sprint ION SM (Integrated On-demand Network) Business Service Option B

	Non-
,	Recurring
	<u>Charges</u>
Change Order	\$ 20.00
Installation of Service-Option B, Non Term- Per Line	\$299.00
Installation of Service-Option B, 1 Year-Per Line	\$149.00
Service Order	\$ 10.00

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ISSUED: 2-28-01

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5.	PRODUCT DESCRIPTIONS AND RATES	(Continued)

JUL 2 4 2000

.2 Service Connection Charges (Continued)

MISSOUR! Public Service Commission

.5 Rates (Continued)

.5 Spring 1014 (Integrated On-demand Network) Dusiness Service Option A	(N)	3 Sprint ION SM (Integrated On-demand Network) Business Service Option A	.3
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		•
	Non-	
	Recurring	
	Charges	l
Change Order	\$ 20.00	
Installation of Service-Option A, Per Line	\$ 50.00	i
Service Order	\$ 10.00	
		j
	Monthly	1
	Recurring	ļ
	<u>Charge</u>	•
Discontinuance of Service Charge	\$200.00	(N)

.4 Sprint ION SM (Integrated On-demand Network) Business Service Option B

	NON-	
	Recurring	
	Charges	
Change Order	\$ 20.00	
Installation of Service-Option B, Non Term- Per Line	\$299.00	(T)
Installation of Service-Option B, 1 Year-Per Line	\$149.00	(T)
Service Order	\$ 10.00	

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MISSOURI Public Service Commission

ISSUED: 7-21-00

Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D JUN 0 9 2000

- .2 <u>Service Connection Charges</u> (Continued)
 - .5 Rates (Continued)

.3	Reserved for Future Use		(N)
.4	Sprint ION SM (Integrated On-demand Network) Business	Service Option B	
		Non- Recurring	į
		<u>Charges</u>	}
	Change Order	\$ 20.00	
	Installation of Service-Option B, Option 1-Per Line	\$299.00	
	Installation of Service-Option B, Option 2-Per Line	\$149.00)
	Service Order	\$ 10.00	(N)

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5 PRODUCT DESCRIPTIONS AND RATES (Continued)

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Original Page 67
Missouri Public
Service Commission

REC'D AUG 2 1 1998

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

.3 Custom Calling Services

Custom Calling Services are optional service arrangements of central office features furnished to individual line customers. The following custom calling features are available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit. Customers may subscribe to one or more of the following features.

.1 Features and Functions

- .1 <u>Call Forwarding Features</u> The Call Forwarding customer is responsible for payment of toll or other charges associated with each call between the called number and the forwarded number.
 - .1 <u>Call Forwarding</u> Permits the customer to automatically forward all incoming calls to another telephone number, and to restore it to normal operations at the customer's discretion.
 - .2 <u>Call Forwarding/Busy</u>- Permits the Customer to have all incoming calls automatically forwarded to a predetermined telephone number when the customer's line is busy.
 - .3 <u>Call Forwarding/No Answer- Permits the forwarding of incoming calls when the customer's line remains unanswered after a designated number of rings. The number of rings and the forwarded number are predetermined by the customer order.</u>
 - .4 <u>Call Forwarding/Busy/No Answer- Permits</u> the forwarding of incoming calls when the customer's line is busy or remains unanswered after a designated number of rings.

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Missouri Public Service Commission 9 6 - 4 2 4 FILFI) OCT 1 2 1998

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Kansas City, Missouri 64114-2006

LOCAL EXCHANGE SERVICES

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2 1 1998

- .3 <u>Custom Calling Services</u> (Continued)
 - .1 Features and Functions (Continued)
 - 1 <u>Call Forwarding Features</u> (Continued)
 - .5 <u>Call Forwarding/Select</u> Permits the customer to automatically forward calls from preselected numbers to another telephone number and to restore it to normal operation at their discretion. The customer may create or modify the list of numbers by dialing an activation code.
 - .6 <u>Call Forwarding/Remote Access</u> Permits the customer to turn on/off or change the destination number where the calls are forwarded to from another location by using any tone-pulse phone which utilizes the "*" and "#" symbols on the touch pad.
 - .7 <u>Call Forwarding-Simultaneous</u> Permits the customer who already subscribes to an existing Call Forwarding service to forward multiple incoming calls simultaneously to a customer-designated telephone number. The number of lines or trunks at the designated telephone number must meet or exceed the number of possible incoming calls from the originating location.
 - .8 Remote Call Forwarding Permits the customer's calls to be automatically forwarded through the central office equipment to the customer's local exchange service, 800 service and long distance service or foreign exchange (FX) service. The terminating locations must have the capacity to accept incoming calls.

Remote Call Forwarding is offered where economically and technologically feasible. This feature will not be offered to locations which terminate the calls in a coin telephone instrument. Caller ID is not available to Remote Call Forwarding subscribers. Transmission quality may vary depending upon the distance and routing necessary to complete the forwarded call, therefore, may not be suitable fordata our Public transmissions.

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LOCAL EXCHANGE SERVICES

REC'D AUG 21 1998

- 5. PRODUCT DESCRIPTIONS AND RATES (Continued)
 - .3 Custom Calling Services (Continued)
 - .1 Features and Functions (Continued)
 - .2 Call Waiting Features
 - .1 Call Waiting Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting; and, by depressing the switchhook, or "flash" feature on the telephone instrument, places the first call on hold and answers the waiting call. The customer may alternate between the two calls by depressing the switchhook or "flash" feature. The customer disables Call Waiting for the duration of an outgoing call by dialing an activation code immediately prior to placing the call. Call Waiting is automatically reactivated when the customer disconnects from the call.
 - .3 Three Way Calling Permits the customer to add a third party to an established connection on both outgoing and incoming calls without operator intervention.
 - .4 <u>Speed Dial</u> Permits the customer to place calls to other telephone numbers by dialing a code rather than the complete telephone number. This feature is available as a thirty (30) code list.
 - .5 <u>Distinctive Ringing</u> Allows the customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ringing pattern. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. The customer may create or modify the list of numbers by dialing an activation code.

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Missouri Public Service Commissior **9 6 - 42 4** FILED OCT 12 1998

ISSUED: 8-20-98 Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

LOCAL EXCHANGE SERVICES

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2 1 1998

- .3 <u>Custom Calling Services</u> (Continued)
 - .1 Features and Functions (Continued)
 - .6 Selective Call Rejection Allows a customer to block incoming calls from a preselected list and/or the last incoming call, even if the number is not known. Unknown numbers may be added to the preselected list by entering a code after receiving the call. This service is available where facilities exist and are technologically and economically feasible. Blocked calls are routed to a recorded announcement that specifies that the called party is not accepting calls. Diverted callers will not be billed for intraLATA toll charges.
 - .7 Return Call Allows the customer to automatically redial the last incoming call whether answered or not. If the line is busy, Return Call rings back the customer when the line is no longer busy, for up to thirty (30) minutes.
 - .8 <u>Signal Ring</u> Provides the customer with one or two additional telephone numbers on the primary line, each with its own distinctive ringing pattern. The designated primary number will receive a normal ringing pattern.

Directory listings are provided for each telephone number associated with Signal Ring. Charges for additional listings or other directory services will apply to all associated Signal Ring numbers.

Service Connection charges may apply to any changes in the listings for telephone numbers associated with Signal Ring.

The distinctive ringing patterns associated with this service may not be recognized by some customer provided terminal equipment.

.9 Repeat Dialing - Allows the customer to dial a code initiating the switch to automatically place a call to the last outgoing number stored. Each time a customer dials, the most recent number is stored. When the called number is busy, the number will be automatically redialed for thirty (30) minutes and will be signaled by a distinctive singing pattern.

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ISSUED: 8-20-98

Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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Missouri Public

Service Commission

LOCAL EXCHANGE SERVICES

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- 5. PRODUCT DESCRIPTIONS AND RATES (Continued)
 - .3 <u>Custom Calling Services</u> (Continued)
 - .1 Features and Functions (Continued)
 - .10 <u>Caller Identification (Caller ID)</u> Allows a customer to view, on a display unit, the Calling Party Number (CPN) or the Calling Party Directory Name (CPDN) on incoming telephone calls.
 - 11. <u>Caller Identification/Name –</u> Allows a customer to view, on a display unit, the Calling Party Number (CPN) and the Calling Party Directory Name (CPDN) on incoming calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls is displayed at the called Customer Premise Equipment (CPE) during the first, long silent interval of the ringing cycle.

Per line blocking of CPN is available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Sprint: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

12. Repeat Dialing

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Enables the customer to redial automatically, the last outgoing telephone numbers. If that telephone number is busy, the telephone company equipment will continue to call the number for a maximum of thirty minutes. Customer is signaled with distinctive ring when call is completed.

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Missouri Public Service Commission

FILED APR 15 1999

ISSUED: 3-15-99

Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE: 4-15-99

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2 1 1998

- .3 <u>Custom Calling Services</u> (Continued)
 - .1 Features and Functions (Continued)
 - .10 Caller Identification (Caller ID) Allows a customer to view, on a display unit, the Calling Party Number (CPN) or the Calling Party Directory Name (CPDN) on incoming telephone calls.
 - 11. <u>Caller Identification/Name –</u> Allows a customer to view, on a display unit, the Calling Party Number (CPN) and the Calling Party Directory Name (CPDN) on incoming calls.

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Per line blocking of CPN is available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Sprint: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

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Missouri Public Service Commission 96-424 FII FD OCT 12 1998

ISSUED: 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 21 1998

- .3 Custom Calling Services (Continued)
 - .1 Features and Functions (Continued)
 - .1 Caller Identification/Name (Continued)

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, customers will receive an anonymous indicator notifying the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Selective Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device that will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Sprint assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only in the calls.

facilities. Caller ID is not available on operator handled calls.

Missouri Public
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Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

JUL 24 2000

.3 Custom Calling Services (Continued)

MISSOURI Public Service Commission

- .1 Features and Functions (Continued)
 - .14 Selective Call Acceptance

(N)

Provides the capability for Customer administration of a screening list against which all incoming calls are compared, with unwanted calls routed to an intercept announcement. Only calls from numbers residing in the Customer's list are permitted to terminate. The screen list is activated by dialing *64 and deactivated by dialing *84, and work for onnet as well as off-net calls.

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AUG 23 2000

Public Service Commission

ISSUED: 7-21-00

Michael Ragan **State Tariffs** 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE:

8-23-00

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LOCAL EXCHANGE SERVICES

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D JUL 02 2001

.3 <u>Custom Calling Services</u> (Continued)

Service Commission

.2 Rates (Continued)

The following monthly and non-recurring recurring charges apply to custom calling services.

.1 Business Service

Recurring Charges	Monthly Rate	
Call Forwarding	\$ 6.00	
Call Forwarding/Busy	\$ 3.00	
Call Forwarding/No Answer	\$ 3.00	•
Call Forwarding/Busy/No Answer	\$ 4.00	
Call Forwarding/Select	\$ 4.30	
Call Forwarding/Remote Access	\$ 2.75	
Call Forwarding/Simultaneous	\$ 4.35	
Remote Call Forwarding	\$17.50	
Call Waiting	\$ 8.00	
Three Way Calling	\$ 4.30	
Speed Dial - 30	\$ 3.70	
Distinctive Ringing	\$ 3.70	
Selective Call Rejection	\$ 4.30	CANCELLED
Return Call	\$ 4.30	CANUCLLED
Signal Ring/1 Number	\$ 6.00	
Signal Ring/2 Numbers (1)	\$ 2.00	FFB 0 1 2003. /
Caller ID	\$ 8.75	DEC MAHU
Caller ID/Name	\$10.00	D POUNDE IN
Repeat Dialing	\$ 4.30 Pub	HOLOGOTH CONTROL SOLVE
	Non-Recurring	
Non-Recurring Charges	Charge	

	Non-Recurring	
Non-Recurring Charges	Charge	
Add/Change Custom Calling Services	\$14.50	
Install/Move Call Forwarding/Simultaneous	\$26.50	
Rearrange Call Forwarding/Simultaneous	\$14.50 Missouri Public	_
Install Signal Ring	\$15.65	نہ

FILED AUG 01 2001

(1) Rates for Signal Ring/1 Number applies in addition to the rate for Signal Ring/2 Numbers.

Service Commission

ISSUED: 6-29-01

Michael Ragan **State Tariffs** 6360 Sprint Parkway Overland Park, KS 66251 **EFFECTIVE:**

8-1-01

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

.3 Custom Calling Services (Continued)

.2 Rates (Continued)

Public Service Commission

The following monthly and non-recurring recurring charges apply to custom calling services.

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AUG 01 2001

.1 Business Service

Recurring Charges	Monthly Rate 3, d-0013	
Call Forwarding	Monthly Rate \$ 314 RP 13	
Call Forwarding/Busy	\$ 3.00 Public Service Commission	n
Call Forwarding/No Answer	\$ 3.00 MISSOURI	
Call Forwarding/Busy/No Answer	\$ 4.00	
Call Forwarding/Select	\$ 4.30 (I)	
Call Forwarding/Remote Access	\$ 2.75	
Call Forwarding/Simultaneous	\$ 4.35	
Remote Call Forwarding	\$17.50	
Call Waiting	\$ 8.00	
Three Way Calling	\$ 4.30 (I)	
Speed Dial - 30	\$ 3.70 (R)	
Distinctive Ringing	\$ 3.70 (R)	
Selective Call Rejection	\$ 4.30 (I)	
Return Call	\$ 4.30 (I)	
Signal Ring/1 Number	\$ 6.00	
Signal Ring/2 Numbers (1)	\$ 2.00	
Caller ID	\$ 8.75 (I)	
Caller ID/Name	\$10.00 (I)	
Repeat Dialing	\$ 4.30 (I)	

Non-Recurring	
<u>Charge</u>	
\$14.50	
\$26.50	
\$14.50	EII EN
\$14.50	FILED
	<u>Charge</u> \$14.50 \$26.50 \$14.50

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Public Service Commission

ISSUED: 8-24-00

Michael Ragan **State Tariffs** 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE:

9-5-00

⁽¹⁾ Rates for Signal Ring/1 Number applies in addition to the rate for Signal Ring/2 Numbers.

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D MAR 1 8 1999

.3 <u>Custom Calling Services</u> (Continued)

.2 Rates (Continued)

The following monthly and non-recurring recurring charges apply to custom **CANCELLED** calling services.

Cui	cuming services.					
.1	Business Service	ę	SEP 0 5 2000 2 2 3 7 3 Service Commission MISSOURI			
	Recurring Charges	Monthly Rate	Service Commission			
	Call Forwarding	\$ 6.00	MISSOURI			
	Call Forwarding/Busy	\$ 3.00				
	Call Forwarding/No Answer	\$ 3.00				
	Call Forwarding/Busy/No Answer	\$ 4.00				
	Call Forwarding/Select	\$ 4.00				
	Call Forwarding/Remote Access	\$ 2.75				
	Call Forwarding/Simultaneous	\$ 4.35				
	Remote Call Forwarding	\$17.50				
	Call Waiting	\$ 8.00				
	Three Way Calling	\$ 4.00				
	Speed Dial - 30	\$ 4.00				
	Distinctive Ringing	\$ 4.00				
	Selective Call Rejection	\$ 4.00				
	Return Call	\$ 4.00				
	Signal Ring/1 Number	\$ 6.00				
	Signal Ring/2 Numbers (1)	\$ 2.00				
	Caller ID	\$ 8.50				
	Caller ID/Name	\$ 9.50				
	Repeat Dialing	\$ 4.00	(N)			
		Non-Recurring				
	Non-Recurring Charges	Charge				
	Add/Change Custom Calling Services	\$14.50	(C)(R)			
	Install/Move Call Forwarding/Simultaneous	\$26.50	. , ,			
	Rearrange Call Forwarding/Simultaneous	\$14.50				
	Install Signal Ring	\$14.50				

Missouri Public Service Commission

(1) Rates for Signal Ring/1 Number applies in addition to the rate for Signal Ring/2 Numbers. FIED APR 15 1999

<u>ISSUED:</u> 3-15-99 Manager
State Tariffs
8140 Ward Parkway
Kansas City, Missouri 64114-2006

EFFECTIVE: 4-15-99

Original Page 73 Missouri Public Service Commission

LOCAL EXCHANGE SERVICES

REC'D AUG 2 1 1998

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

- .3 Custom Calling Services (Continued)
 - .2 Rates (Continued)

The following monthly and non-recurring recurring charges apply to custom calling services.

.1 Business Service

Recurring Charges	Monthly Rate
Call Forwarding	\$ 6.00
Call Forwarding/Busy	\$ 3.00
Call Forwarding/No Answer	\$ 3.00
Call Forwarding/Busy/No Answer	\$ 4.00
Call Forwarding/Select	\$ 4.00
Call Forwarding/Remote Access	\$ 2.75
Call Forwarding/Simultaneous	\$ 4.35
Remote Call Forwarding	\$17.50
Call Waiting	\$ 8.00
Three Way Calling	\$ 4.00
Speed Dial - 30	\$ 4.00
Distinctive Ringing	\$ 4.00
Selective Call Rejection	\$ 4.00
Return Call	\$ 4.00
Signal Ring/1 Number	\$ 6.00
Signal Ring/2 Numbers (1)	\$ 2.00
Caller ID	\$ 8.50
Caller ID/Name	\$ 9.50

Non-Recurring Charges
Add/Change Custom Calling Services
Install/Move Call Forwarding/Simultaneous
Rearrange Call Forwarding/Simultaneous
Install Signal Ring
CANCELLED

Non-Recurring

<u>Charge</u> \$18.13 \$26.50

\$14.50 Missouri Public \$14.50 Missouri Public

FILFD OCT 12 1998

By Service Commission

(1) Rates for Signal Ring/1 Number applipablication (1) Rates for Signal Ring/2 Numbers.

ISSUED: 8-20-98

Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

2nd Revised Page 74 Cancels 1st Revised Page 74

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D MAR 01 2001

- .3 Custom Calling Services (Continued)
 - .2 Rates (Continued)
 - .2 Reserved for Future Use
 - Reserved for Future Use

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5 PRODUCT DESCRIPTIONS AND RATES (Continued)

JUL 2 4 2000

.3 Custom Calling Services (Continued)

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Public Service Commission

- .2 Rates (Continued)
 - .2 Reserved for Future Use

Selective Call Acceptance

Selective Call Rejection

.3 Sprint ION SM (Integrated On-demand Network) Business Service Option A (

(N)

Monthly Recurring <u>Charge</u> \$ 6.50

\$ 6.50 \$ 4.50

(N)

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5 PRODUCT DESCRIPTIONS AND RATES (Continued)

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

RFC'D AUG 2 1 1998

.4 Operator Services

.1 Rules and Regulations

Rules and regulations governing the provisioning of operator services apply as specified by the Missouri Public Service Commission.

Company will:

- .1 Not bill for incomplete calls and remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge
- .2 Advise the caller and billed party, if different from the caller, that Company is the operator service provider at the time of the initial contract
- .3 Give rate quotes upon request, at no charge, including all rate components and any additional charges.
- .4 Only tariffed rates approved by the Missouri Public Service Commission for Company shall appear on any local exchange telephone (LEC) billing.
- .5 Be listed on the LEC billing if the LEC has multi-company billing ability.
- .6 Employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- Route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- .8 Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- .9 Refuse operator services to traffic appregators which block access to other Companies.
- .10 Assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

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Cancels Original Page 76

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

RECD SEP 29 2000

- .4 Operator Services (Continued)
 - .2 Local Operator Assistance

Local Operator Assistance is available to Customers and users of the Company's Local services. In addition to charges which would otherwise apply pursuant to other Sections of this tariff, each operator assisted call will be assessed a charge(s) as set forth within.

<u>Person-to-Person</u>: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the calling station, called station, or a third number.

(D)

Station-to-Station: Refers to calls other than person-to-person calls billed to calling number, called number or to a third number.

(D)

<u>Busy Line Verify:</u> Upon request of a calling party, the Operator will verify a busy condition on a called line. The operator will determine if the line is clear or in use and report to the calling party.

(D) (T)

Busy Line Interrupt: Upon request of a calling party, the Operator will interrupt the call on the called line only if the calling party indicates an emergency.

(T)

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Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2 1 1998

.4 Operator Services (Continued)

.2 Local Operator Assistance

Local Operator Assistance is available to Customers and Users of the Company's Local and IntraLATA Toll calling services, users accessing presubscribed public payphones or Customer provided coin telephones for operator assisted calls. In addition to charges which would otherwise apply pursuant to other Sections of this tariff, each operator assisted call will be assessed a charge(s) as set forth within.

<u>Person-to-Person</u>: Calls completed with the assistance of a Company operator

to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card

and/or User's LEC calling card, calling station, called station, or a designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card, a LEC calling card, collect or to a designated 3rd party. Calls may be completed with or without the assistance of a Company operator.

Operator Dialed Charge: The end user places the call without dialing the designated number, although the capability to do it himself exists. The end user will dial "0" for local calls and long distance calls and then requests the operator to dial the called station.

<u>Billed to LEC Calling Card</u>: Refers to calls that are dialed by the Customer or User in accordance with standard dialing instructions and billed to a LEC calling card.

Busy Line Verification: Upon request of a calling party the Operator will verify a busy condition on a called line. The operator will determine if the isclear or in use and report to the calling party.

Emergency Interrupt Service: Upon request of a calling party the operator Interrupt the call on the called line only if the calling party indicates an emergency.

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Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

Original Page 76.1

LOCAL EXCHANGE SERVICES

Missouri Public Service Gemmission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

RECD SEP 29 2000

- .4 Operator Services (Continued)
 - .2 Local Operator Assistance (Continued)

Station-to-Station calls may be operator handled, partially automated or fully automated. Person-to-Person calls may be operator handled or partially automated.

(N)

.1 Operator Handled

Operator Handled service occurs when the person originating the call dials zero or a special access number (e.g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call. Non-automated service includes service that is not fully automated or semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

.2 Partially Automated

Partially Automated service occurs when the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and the operator collects billing information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

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Original Page 76.2

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

RECD SEP 29 2000

- .4 Operator Services (Continued)
 - .2 Local Operator Assistance (Continued)
 - .3 Fully Automated

(N)

Fully automated service occurs when the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

.4 Alternate Billing for Busy Line Verify and Busy Line Interrupt

A customer who places a Busy Line Verify or Busy Line Interrupt call may use alternate billing. Charges for the call may be billed to a Third Number.

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

- .4 Operator Services (Continued)
 - .2 Local Operator Assistance (Continued)

In addition to charges which would otherwise apply pursuant to other Sections of this tariff, each operator assisted call will be assessed a charge(s) as follows:

.1 Call Placement Charges

	Fully	Partially	Operator	(T)
	Automated	<u>Automated</u>	<u>Handled</u>	
Station to Station	N/A (R)	N/A (R)	\$1.15 (I)	
Station to Station-Third Number	\$0.75	\$0.95	\$1.15	(N)
Station to Station-Collect	\$0.75	\$0.95	\$1.15	(N)
Person to Person	N/A	N/A (R)	\$2.55 (I)	
Person to Person-Third Number	N/A	\$2.15	\$2.55	(N)
Person to Person-Collect	N/A	N/A	\$2.55	(N)
Busy Line Verify	N/A	N/A	\$1.29 (I)	(D)
Busy Line Verify- Alternate Billing	N/A	N/A	\$2.44	(N)
Busy Line Interrupt*	N/A	N/A	\$1.99 (I)	
Busy Line Interrupt-Alternate Billing*	N/A	N/A	\$3.14	(N)

* Includes a Busy Line Verify charge

(N)

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 21 1998

- .4 Operator Services (Continued)
 - .2 Local Operator Assistance (Continued)

In addition to charges which would otherwise apply pursuant to other Sections of this tariff, each operator assisted call will be assessed a charge(s) as follows:

.1 Call Placement Charges

	Fully	Semi-	Operator
	Automated	Automated	Handled
Person to Person	N/A	\$2.00	\$2.40
Station to Station	\$0.70	\$0.90	\$1.10
Billed to LEC Calling Card	\$0.35	\$0.65	N/A
Line Status Verification	N/A	N/A	\$1.20
Busy Line Interrupt	N/A	N/A	\$1.85

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LOCAL EXCHANGE SERVICES

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

RECD SEP 29 2000

.4 Operator Services (Continued)

.3 Directory Assistance

Customers may obtain directory assistance in determining local telephone numbers (T) by calling the Directory Assistance (DA) operator. A maximum of two (N) requested telephone numbers will be provided for each Directory Assistance call. (N) When a customer requests operator assistance to place a call to Directory (N) Assistance, the Local Operator Assistance charge applies in addition to the Directory Assistance charge. Calls to Directory Assistance from lines of customers who have been certified by a registered physician or recognized agency as unable to use a directory because of a physical handicap are not subject to charge. A Directory Assistance call may be alternately billed collect or to a third number. (N)

.1 Credits

A credit will be given for calls to Directory Assistance when:

- .1 the Customer experiences poor transmission or is cut-off during the call.
- .2 the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.
- .3 To receive a credit, the Customer must notify the Directory Assistance operator or the Company's Customer Service of the problem experienced.

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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 21 1998

.4 Operator Services (Continued)

.3 Directory Assistance

Customers may obtain directory assistance in determining telephone numbers by calling the Directory Assistance (DA) operator.

.1 Credits

A credit will be given for calls to Directory Assistance when:

- .1 the Customer experiences poor transmission or is cut-off during the call.
- .2 the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.
- .3 To receive a credit, the Customer must notify the Directory Assistance operator or the Company's Customer Service of the problem experienced.

.2 Definitions

- .1 Fully-Automated The customer receives information from the automated Interactive Voice System (IVS) and the call is completed without the intervention of an operator.
- .2 Semi-Automated The customer receives information from the IVS or verbally from the operator and the operator completes the call.

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<u>ISSUED:</u> 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

Original Page 78.1
Missouri Public
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RECD SEP 29 2000

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

- .4 Operator Services (Continued)
 - .3 Directory Assistance (Continued)
 - .2 <u>Directory Assistance Call Completion (DACC)</u>

(M)

Allows a customer, where available, to request the completion, of local or IntraLATA long distance calls by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. The DACC charge applies in addition to the Directory (N)(M) Assistance per-call charge.

The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion of the call or it may be billed collect or to a third number. (N)

The following DACC services are available:

- .1 Fully-Automated The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing a button (touch-tone) or responding by voice (dial) when prompted by the DACC announcement.
- .2 Partially-Automated The customer receives the requested directory number and requests the operator to complete the call to the requested number.
- .3 Person-to-Person DACC The customer receives the requested directory number and requests the operator to complete the call to a specified person. (N)

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(M) Text previously located on Original Page 80

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<u>ISSUED:</u> 9-28-00

Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

Original Page 78.2

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

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- .4 Operator Services (Continued)
 - .3 Directory Assistance
 - .3 National Directory Assistance Service

(N)

National Directory Assistance (NDA) Service provides customers the name, address, telephone number, and area code of telephone subscribers outside the customer's local Directory Assistance area. The NDA information may include Directory Assistance information for anywhere in the United States except for listings that are non-published, non-listed or not found.

NDA Service is provided subject to the availability of facilities and is accessed by dialing 411 or such number(s) as the Company may designate.

A NDA charge applies whether or not a number or listing information is provided, including requests for numbers that are non-published, non-listed or not found.

A NDA charge will not apply when the request results in the calling party receiving a wrong number, provided the calling party reports the wrong number to the Company.

Customers will be charged for each NDA call. A maximum of two requests for listings will be allowed per call.

A Customer may request both an NDA listing and a listing located within the customer's local Directory Assistance area on the same call. The customer will be charged a NDA per-call charge and a per-call charge for the local Directory Assistance area request.

The Company is not liable for any errors or omissions, whether arising through negligence or otherwise in the information furnished and the Customer shall save the Telephone Company harmless against all claims that may arise from the use of such information.

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Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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Missouri Public Service Cemmission

LOCAL EXCHANGE SERVICES

RECD SEP 29 2000

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- 5. PRODUCT DESCRIPTIONS AND RATES (Continued)
 - .4 Operator Services (Continued
 - .3 <u>Directory Assistance</u> (Continued)
 - A Local Call Allowances

 Below is the number of call allowances per month at no charge for each direct dialed Directory Assistance call from a Basic Local Exchange individual line, PBX trunk and Centrex line. There is no call allowance for public telephones. Call allowances are not transferable between separate account, even for the same customer.

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 Allowance
 Access Lines, per line/trunk, per month

 3 listing requests

 (C)



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LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2 1 1998

- .4 Operator Services (Continued
 - .3 <u>Directory Assistance</u> (Continued)
 - .3 Allowances

Listing request allowances do not apply for requests when the requested information is available in a current ILEC white page directory, or for calls to intraLATA Directory Assistance, 1-NPA-555-1212 (where NPA is the same as the NPA from where the call originated).

Third number, special billing number or Calling Card Directory Assistance calls do not qualify for an allowance.

When a listing request qualifies, the following allowance applies:

Allowance

Business Access Lines, per line/trunk, per month

10 listing requests

Allowances for listing requests apply:

- .1 to sent-paid direct dialed calls to Directory Assistance, and,
- .2 when the listing is
 - .1 for a new listing which is not printed in the most recent ILEC white page directory or, for non-published listings, or
 - .2 for non-listed listings, or
 - .3 not found by the directory assistance operator
- .3 for calls placed to Directory Assistance, by dialing 0-.

The customer will receive a credit (offset) for direct-dialed calls to intraLATA Directory Assistance, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the Customer's bill.

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Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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Cancels Original Page 80 Missouri Public Service Commission

LOCAL EXCHANGE SERVICES

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5.	PR	OD	UCT	DE	SCRIPTIONS AND RATES (Continued)			REC'D SE	P 29	2
	.4	<u>О</u> р	<u>erate</u>	or Se	rvices (Continued					
		.3	Dir	ecto	ry Assistance (Continued)					
									(D)	
			.5	Rat	<u>es</u>				(M)	
				.1	Directory Assistance (DA)					
					Charges apply on a per-call basis.				(T)	
					Sent Paid Direct Dial	(T)	\$0.51		(I)	
					Sent Paid Operator Dialed	(T)	\$0.51		(N)	
					Alternate Billing-Fully Automated		\$1.04		1	
					Alternate Billing-Non-Automated		\$1.04		į	
					Alternate Billing-Partially Automated		\$1.04		(N)	
				.2	Directory Assistance Call Completion					
					Directory Assistance Call Completion charge	s appl	v in addi	tion to a	(T)	
					Directory Assistance charge.		,		(T)	
					Direct Dialed		\$0.30	,	(R)	
					Business Call Completion-Sent Paid		\$0.30		(N)	
					Alternate Billing-Fully Automated		\$0.75		Ì	
					Alternate Billing-Non-Automated		\$1.15		į	
					Alternate Billing-Partially Automated		\$0.95		(N)	
				.3	National Directory Assistance (NDA)					
					Direct Dialed		\$0.51		(N)	
									i	

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\$0.51

\$1.04

\$1.04

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Sent Paid Operator Dialed

Alternate Billing-Fully Automated

Alternate Billing-Non-Automated

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ISSUED: 9-28-00

Michael Ragan **State Tariffs** 8140 Ward Parkway Kansas City, Missouri 64114-2006

LOCAL EXCHANGE SERVICES

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

.4 Operator Services (Continued

REC'D AUG 2 1 1998

- .3 Directory Assistance (Continued)
 - .3 Exemptions

Charges for Directory Assistance are not applicable to calls placed from Coin telephones to the Directory Assistance Operator.

.4 Directory Assistance Call Completion

Allows a customer, where available, to request the completion, of local or intraLATA long distance calls by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number.

.5 Rates

.1 Direct dialed calls to Directory Assistance: \$.45

.2 <u>Directory Assistance Call Completion (per call):</u> \$.90

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Missouri Public Service Commission 96-426 FILFD OCT 12 1998

ISSUED: 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

LOCAL EXCHANGE SERVICES

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

Missouri Public Service Commission

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.5 Directory Listings

The Company provides for a single directory listing in the alphabetical (white) section of the telephone directory published by the dominant exchange service provider in the Customer's exchange area and the local directory assistance data base free of charge upon initiation of basic local exchange service. Additional listings and/or special types of listings may be provided for a charge. Non-published listings are not listed in the directory or in the Company's Directory Assistance Records. Changes and/or additions to directory listings may incur applicable charges as specified below.

.1 Rules and Regulations

Rules and regulations governing the provisioning of directory listings apply as specified in the dominant local exchange carrier tariffs.

.1 Additional Listing

Business extra listings may be the names of firms or corporations which the customer or authorized user owns or controls or is duly authorized to represent.

.2 Primary Listing in Other Directory

Listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.

.3 Listing-Extra Lines

Extra line listings are not designed for advertising purposes or to show store hours. An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, the customer may arrange for two or more extra lines.

.4 Alternate Listing

Listing of an alternate telephone number to be called in case not answer ig 6 - 1. 2 received at the primary call number or indicating an alternate telephone of 1 2 1998 number to be called during certain periods. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.

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ISSUED: 8-20-98 Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006 **EFFECTIVE:** 10-12-98

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LOCAL EXCHANGE SERVICES

Missouri Public

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D JUL 02 2001

.5 <u>Directory Listings (continued)</u>

Service Commission

.1 Rules and Regulations (continued)

.5 Secretarial Listing

A customer engaged in furnishing service of a secretarial nature may contract for Secretarial Listings for the benefit of patrons.

.6 Additional Listing with Hunting

Where a customer is served by two or more lines in a regular hunt group, additional listings may be provided on any of the lines in the group.

.2 Rates

.1 Business Service

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	Monthly	FEB 0 1 2003. (
	Charge	TECMAHU
Initial Listing – White Pages	N/C	BY TOUTOHA
Additional Listing, each	\$2.45	Public Service Cognizistion
Primary Listing, in Other Directory, each	\$2.45	Mids/Juri
Listing – Extra Lines, per line	\$2.45	
Alternate Listing, each	\$2.45	
Secretarial Listing, each	\$3.65	
Listing - Foreign Directory	\$2.45	(N)
Additional Listing w/ Hunting, each	\$ 3.45	

.3 Non Listed Service

At the request of the customer, any one or all of the customer's listings may be omitted from the directory but listed in the Directory Assistance records available to the general public.

.1 Rates

Monthly Rate Non-Listed Service, each \$1.29

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Add/Change Listing

Non-Recurring Charge \$9.50

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Installation of Service

Non-Recurring Charge

Service Com(P)ission

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\$6.00

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LOCAL EXCHANGE SERVICES

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5. PRODUCT DESCRIPTIONS AND RATES (Continued)

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.5 <u>Directory Listings (continued)</u>

.1 Rules and Regulations (continued)

MISSOURI Public Service Commission

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.5 Secretarial Listing

A customer engaged in furnishing service of a secretarial nature may contract for Secretarial Listings for the benefit of patrons.

.6 Additional Listing with Hunting

Where a customer is served by two or more lines in a regular hunt group, additional listings may be provided on any of the lines in the group.

.2 Rates

.1 Business Service

	Monthly	CANCELLEI
	Charge	
Initial Listing – White Pages	N/C	AUG,01 2001
Additional Listing, each	\$2.45	210 222
Primary Listing, in Other Directory, each	\$2.45	E ZP RP 82
Listing – Extra Lines, per line	\$2.45	Public Service Commission MISSOURI
Alternate Listing, each	\$2.45	MISSOURI
Secretarial Listing, each	\$3.65	
Additional Listing w/ Hunting, each	\$3.45	

.3 Non Listed Service

At the request of the customer, any one or all of the customer's listings may be omitted from the directory but listed in the Directory Assistance records available to the general public. FILED

.1 Rates

Monthly Rate

SEP 05 2000

Non-Listed Service, each

\$1.20

MISSOURI Non-Recurring Charge Public Service Commission (I)

Add/Change Listing

\$9.50

ISSUED: 8-24-00

Michael Ragan **State Tariffs** 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 9-5-00

LOCAL EXCHANGE SERVICES

Missouri Public ryce Commission

5. PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D AUG 2.1 1998

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.5 Directory Listings (continued)

.1 Rules and Regulations (continued)

.5 Secretarial Listing

A customer engaged in furnishing service of a secretarial nature may contract for Secretarial Listings for the benefit of patrons.

Additional Listing with Hunting

Where a customer is served by two or more lines in a regular hunt group, additional listings may be provided on any of the lines in the group.

.2 Rates

.1 Business Service

Monthly	OVIACETTED
<u>Charge</u>	
N/C	SEP. 0 5 2000
\$2.45	1 1 2 2000
\$2.45 EV	1240 02
\$2.45ublic	Service Commussion MISSOURI
\$2.45	MISSOURI
\$3.65	
\$3.45	
	Charge N/C \$2.45 \$2.45 Ey \$2.45ublic \$2.45 \$3.65

.3 Non Listed Service

At the request of the customer, any one or all of the customer's listings may be omitted from the directory but listed in the Directory Assistance records available to the general public.

.1 Rates

Monthly Rate \$1.20

Missouri Public Service Commission 96-424 FILED OCT 121998

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Non-Listed Service, each

Non-Recurring Charge

\$6.00

Add/Change Listing

ISSUED: 8-20-98

Manager State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

Missouri Public

5 PRODUCT DESCRIPTIONS AND RATES (Continued)

RESERVE FOR FUTURE USE

RECT) OCT 2 9 2001

Service Commission

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FEB 0 1 2003

Public String Continuous (D)

Missouri Public

FILED DEC 31 2001

Service Commission

3rd Revised Page 82.1 Cancels 2nd Revised Page 82.1

LOCAL EXCHANGE SERVICES

Missouri Public Service Commission

PRODUCT DESCRIPTIONS AND RATES (Continued)

REC'D APR 13 2001

- .5 <u>Directory Listings</u> (Continued)
 - .4 Sprint IONSM (Integrated On-demand Network) Business Service Option A

		Monthly
		Recurring
		<u>Charges</u>
.1	Listing-Additional (Per Listing)	\$1.75
.2	Listing-Additional Text Line	\$1.00
.3	Listing-Non-Listed Number (Per Number)	\$1.50
.4	Listing- Primary	N/C
.5	Listing- Non-Published	N/C

.5 Sprint IONSM (Integrated On-demand Network) Business Service Option B1* and B2 (C)

		Monthly	
		Recurring	
		<u>Charges</u>	
.1	Listing-Additional (Per Listing)	\$1.75	
.2	Listing-Additional Text Line	\$1.00	
.3	Listing-Non-Listed Number (Per Number)	\$1.50	
.4	Listing- Primary	N/C	
.5	Listing- Non-Published	\$3.00	CANCELLED

DEC 31 2001 amnassion

Effective May 15, 2001, Sprint ION Business Service Option B1 will no longer be available to new customers.

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Missouri Public Service Commission

FILED MAY 15 2001

ISSUED: 4-12-01

Michael Ragan **State Tariffs** 6360 Sprint Parkway Overland Park, KS 66251

EFFECTIVE: 5-15-01

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5 PRODUCT DESCRIPTIONS AND RATES (Continued)

MAR 19 2001

.5 <u>Directory Listings</u> (Continued)

MISSOURI Public Service Commission

.4 Sprint IONSM (Integrated On-demand Network) Business Service Option A

		Monthly
		Recurring
		<u>Charges</u>
.1	Listing-Additional (Per Listing)	\$1.75
.2	Listing-Additional Text Line	\$1.00
.3	Listing-Non-Listed Number (Per Number)	\$1.50
.4	Listing- Primary	N/C
.5	Listing- Non-Published	N/C

.5 Sprint IONSM (Integrated On-demand Network) Business Service Option B1 and B2 (T)

	•	Monthly
		Recurring
		<u>Charges</u>
.1	Listing-Additional (Per Listing)	\$1.75
.2	Listing-Additional Text Line	\$1.00
.3	Listing-Non-Listed Number (Per Number)	\$1.50
.4	Listing- Primary	N/C
.5	Listing- Non-Published	\$3.00

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MAY 1 5 2001

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MISSOURI

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Michael Ragan State Tariffs 8140 Ward Parkway Kansas City, Missouri 64114-2006

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4-25-01

N/C

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LOCAL EXCHANGE SERVICES

PRODUCT DESCRIPTIONS AND RATES (Continued)

Listing-Primary

Listing- Non-Published

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JUL 24 2001

.5 <u>Directory Listings</u> (Continued)

MISSOUR! Public Service Commission

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.4	<u>Spri</u>	nt IONSM (Integrated On-demand Network) Busin	ess Service Option A	(N)
			Monthly	
			Recurring]
			Charges	1
	.1	Listing-Additional (Per Listing)	\$1.75	
	.2	Listing-Additional Text Line	\$1.00	ļ
	.3	Listing-Non-Listed Number (Per Number)	\$1.50	
	.4	Listing- Primary	N/C	Į

.5 Sprint IONSM (Integrated On-demand Network) Business Service Option B

	Monthly
	Recurring
	<u>Charges</u>
Listing-Additional (Per Listing)	\$1.75
Listing-Additional Text Line	\$1.00
Listing-Non-Listed Number (Per Number)	\$1.50
Listing- Primary	N/C
Listing- Non-Published	\$3.00
	Listing-Additional Text Line Listing-Non-Listed Number (Per Number) Listing- Primary

CANCELLED

APR 2 5 2001 2 ND RP 82.1 Public Service Commission MISSOURI

FILED

AUG 23 2000

MISSOURI Public Service Commission

ISSUED: 7-21-00

Michael Ragan **State Tariffs** 8140 Ward Parkway Kansas City, Missouri 64114-2006

EFFECTIVE: 8-23-00

Original Page 82.1

(N)

LOCAL EXCHANGE SERVICES SOME COMMISSION

Listing-Primary

Listing- Non-Published

RECD JUN 0 9 2000

.5 <u>Directory Listings</u> (Continued)

.4

.5

.4 Reserved for Future Use (N) Sprint IONSM (Integrated On-demand Network) Business Service Option B (N) Monthly Recurring **Charges** Listing-Additional (Per Listing) \$1.75 .1 .2 Listing-Additional Text Line \$1.00 .3 Listing-Non-Listed Number (Per Number) \$1.50

CANCELLED

N/C

\$3.00

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