

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.5 Caller ID Packages (2) (N)

A. Caller ID Credit Package

The following discount is applicable to residence and business Customers that subscribe to both Calling Name Delivery and Calling Number Delivery services. It will appear as a credit to the Customer's monthly bill.

|           | Monthly<br>Discount<br>Rate Segment I | Monthly<br>Discount<br>Rate Segment II | Service and<br><u>Equipment Charge</u> |
|-----------|---------------------------------------|--|--|
| Residence | (\$5.50)                              | (\$ 4.95)                              | ---                                    |
| Business  | (\$7.50)                              | (\$ 6.75)                              | ---                                    |

B. Caller ID Value Package

The Caller ID Value Package discount is applicable to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery or Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

|                                 | (D) | Monthly<br>Discount<br>Rate Segment I | Monthly<br>Discount<br>Rate Segment II | Service and<br><u>Equipment Charge</u> |
|---------------------------------|-----|---------------------------------------|--|--|
| - Caller ID<br>Value Package(1) |     | (\$3.15)                              | (\$ 2.84)                              | ---                                    |

(1) If Calling Number Delivery, Calling Name Delivery, Call Return and Call Blocker are purchased together, the Caller ID Value Package Plus Credit shown applies. Customers who receive the Caller ID Value Package Plus Credit are not eligible to receive the Caller ID Credit.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.5 Caller ID Packages (1) (continued) (N)

C. Caller ID Value Package Plus

The Caller ID Value Package Plus discount is available to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery and Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

|  | (D) | Monthly<br>Discount<br><u>Rate Segment I</u> | Monthly<br>Discount<br><u>Rate Segment II</u> | <u>Service and<br/>Equipment Charge</u> |
|--|-----|--|---|---|
| - Caller ID<br>Value Package Plus<br>Credit(1) |     | (\$8.65)                                     | (\$7.79)                                      | ---                                     |

(1) If Calling Number Delivery, Calling Name Delivery, Call Return, and Call Blocker are purchased together, the Caller ID Value Package Plus credit shown applies. Customers receiving the Caller ID Value Package Plus Credit do not receive the Caller ID credit or the Caller ID Value Package credit.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.6 The Calling Features Package (4) (N)

The Calling Features Package discounts are applicable as appropriate when Customers subscribe to the following services:

## A. Residence

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery)(1)
4. Caller ID Service (Calling Number Delivery)
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting
8. Priority Call
9. Selective Call Forwarding
10. Speed Calling 8
11. Three-Way Calling

## B. Business

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery (1)
4. Caller ID Service (Calling Number Delivery)
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting (2)
8. Priority Call
9. Remote Access to Call Forwarding (3)
10. Selective Call Forwarding
11. Three-Way Calling

- (1) Caller ID Service (Calling Name Delivery) will be provided where central office technology permits and compatible Customer CPE is available.
- (2) Call Waiting may be omitted from the Calling Features Package at the Customer's request.
- (3) Remote Access to Call Forwarding is only available where central office technology permits.
- (4) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.6 The Calling Features Package (1) (continued) (N)

## C. Rates and Charges

The following discount is applicable as a credit to the Customer's monthly bill.

|  | Monthly<br>Discount<br>Rate<br><u>Segment I</u> | Monthly<br>Discount<br>Rate<br><u>Segment II</u> | Service and<br>Equipment<br><u>Charge</u> |
|--|---|--|---|
| Residence – Full Calling Feature Package                       | (\$20.25)                                       | (\$ 18.23)                                       | ---                                       |
| - Without Caller ID-   |   |  | ---                                       |
| Calling Name Delivery  | (\$13.75)                                       | (\$ 12.38)                                       | ---                                       |
| - Without Call Waiting   | (\$12.25)                                       | (\$ 11.03)                                       | ---                                       |
| Business – Full Calling Feature Package                        | (\$29.80)                                       | (\$ 26.83)                                       | ---                                       |
| - Without Caller ID -  |   |  | ---                                       |
| Calling Name   | (\$21.30)                                       | (\$ 19.18)                                       | ---                                       |
| - Without Call Waiting   | (\$21.80)                                       | (\$19.63)  | ---                                       |
| - Without Remote Access<br>to Call Forwarding                  | (\$27.05)                                       | (\$24.35)  | ---                                       |
| - Without Caller ID-   |   |  | ---                                       |
| Calling Name/Call Waiting                                      | (\$13.30)                                       | (\$11.98)  | ---                                       |
| - Without Caller ID-   |   |  | ---                                       |
| Calling Name/Remote<br>Access to Call Forwarding               | (\$18.55)                                       | (\$16.70)  | ---                                       |
| - Without Call Waiting/  |   |  | ---                                       |
| Remote Access to<br>Call Forwarding                            | (\$19.05)                                       | (\$17.15)  | ---                                       |
| - Without Caller ID-   |   |  | ---                                       |
| Calling Name/Call Waiting/<br>Remote Access to Call Forwarding | (\$10.55)                                       | (\$9.50)   | ---                                       |

The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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(D)



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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.7 Calling Features – Basic Residence Package (1) (N)

- A. The Basic Residence Package discount is applicable as appropriate when residence Customers subscribe to each of the following services:

Caller ID Service (Calling Name Delivery and Calling Number Delivery)

Call Return (monthly rate basis only)

Call Waiting

Call Blocker

Plus, a choice of one of the following services: Three-Way Calling; Call Forwarding; Auto Redial; Speed Calling 8.

- B. Rates and Charges

The following discount is applicable as a credit to the Customer's monthly bill.

|  | Monthly<br>Discount<br>Rate Segment I | Monthly<br>Discount<br>Rate Segment II | Service and<br><u>Equipment Charge</u> |
|--|---------------------------------------|--|--|
| Calling Features – Basic Residence Package | (\$12.75)                             | (\$11.48)                              | ---                                    |

A Service and Equipment charge is not applicable with the Basic Residence Calling Features Package.

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)







## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.8 B. Birch Basic Business Line and Trunk (continued)

## 2. Monthly Rate - One Flat Rate 1-Party Line (1)

| <u>Rate Groups</u>                  | <u>Lines</u><br><u>1-5, ea.</u> | <u>Lines</u><br><u>6+ ea. (14)</u> | <u>Lines</u><br><u>1-2, ea. (13)</u> |
|-------------------------------------|---------------------------------|------------------------------------|--------------------------------------|
| Group A                             | \$55.00                         |                                    | \$56.00                              |
| Group B                             | 30.00                           | \$28.00                            | 31.00                                |
| Kansas City– Group D - Principal    | 32.75                           | 30.75                              | 32.75                                |
| Kansas City– Group D - MCA 2        | 34.50                           | 32.50                              | 34.50                                |
| Springfield – Group C – Principal   | 30.00                           |                                    | 31.00                                |
| Springfield – Group C – MCA 1       | 30.00                           |                                    | 31.00                                |
| St. Louis - Group A – MCA 4         | 50.00                           |                                    | 51.00                                |
| St. Louis - Group A – MCA 4- Metro  | 62.50                           |                                    | 62.50                                |
| St. Louis - Group A – MCA 5         | 50.00                           |                                    | 51.00                                |
| St. Louis - Group A – MCA 5 - Metro | 78.50                           |                                    | 78.50                                |
| St. Louis - Group B – MCA 4         | 29.00                           |                                    | 30.00                                |
| St. Louis - Group B – MCA 4- Metro  | 62.50                           |                                    | 62.50                                |
| St. Louis - Group B – MCA 5         | 29.00                           |                                    | 30.00                                |
| St. Louis - Group B – MCA 5 - Metro | 84.00                           |                                    | 84.00                                |
| St. Louis – Group D -Principal      | 32.75                           | 30.75                              | 32.75                                |
| St. Louis – Group D - MCA 1         | 33.75                           | 31.75                              | 33.75                                |
| St. Louis – Group D - MCA 2         | 34.50                           | 32.50                              | 34.50                                |
| St. Louis – Group B – MCA 3         | 26.00                           | 25.00                              | 27.00                                |
| St. Louis – Group B – MCA 3 Metro   | 42.75                           | 40.75                              | 43.00                                |

(I)

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

3. 12-Month Term Commitment – Line Rates ( 1)

| <u>Rate Groups</u>                  | <u>Lines<br/>1-5, ea.</u> | <u>Lines<br/>6+, ea. (14)</u> |
|-------------------------------------|---------------------------|-------------------------------|
| Group A                             | \$55.00                   |                               |
| Group B                             | 30.00                     |                               |
| Kansas City– Group D - MCA 1        | 30.00                     | \$28.00                       |
| Kansas City– Group D - MCA 2        | 29.00                     | 27.00                         |
| Kansas City– Group D Principal      | 27.00                     | 25.00                         |
| Springfield – Group C – Principal   | 30.00                     |                               |
| Springfield – Group C- MCA 1        | 30.00                     |                               |
| St. Louis - Group B – MCA 3         | 26.00                     | 25.00                         |
| St. Louis – Group B – MCA 3 Metro   | 42.00                     | 40.00                         |
| St. Louis – Group D - MCA 1         | 30.00                     | 28.00                         |
| St. Louis – Group D - MCA 2         | 29.00                     | 27.00                         |
| St. Louis – Group D Principal       | 27.00                     | 25.00                         |
| St. Louis - Group A – MCA 4         | 50.00                     |                               |
| St. Louis - Group A – MCA 4 -Metro  | 60.00                     |                               |
| St. Louis - Group A – MCA 5         | 50.00                     |                               |
| St. Louis - Group A – MCA 5 - Metro | 74.00                     |                               |
| St. Louis - Group B – MCA 4         | 29.00                     |                               |
| St. Louis - Group B – MCA 4 -Metro  | 60.00                     |                               |
| St. Louis - Group B – MCA 5         | 29.00                     |                               |
| St. Louis - Group B – MCA 5 - Metro | 74.00                     |                               |

(1)

See Sheet No. 62.06 for footnotes.

## 4. SERVICES (continued)

## 4.5 General Exchange Services (continued)

## 4.5.8 B. Birch Basic Business Line and Trunk (continued)

## 4. 24-Month Term Commitment – Line Rates (1)

| <u>Rate Groups</u>                  | <u>Line<br/>1-5, ea.</u> | <u>Line<br/>6+, ea. (14)</u> |     |
|-------------------------------------|--------------------------|------------------------------|-----|
| Group A                             | \$52.00                  |                              |     |
| Group B                             | 29.00                    |                              |     |
| Kansas City-- Group D - MCA 1       | 26.00                    | \$25.00                      | (I) |
| Kansas City-- Group D - MCA 2       | 27.00                    | 25.00                        |     |
| Kansas City-- Group D - Principal   | 25.00                    | 25.00                        | (I) |
| Springfield – Group C – Principal   | 29.00                    |                              |     |
| Springfield – Group C - MCA 1       | 29.00                    |                              |     |
| St. Louis - B – MCA 3               | 25.00                    | 25.00                        | (I) |
| St. Louis - B – MCA 3 Metro         | 40.00                    | 38.00                        |     |
| St. Louis - Group A – MCA 4         | 48.00                    |                              |     |
| St. Louis - Group A – MCA 4 -Metro  | 58.00                    |                              |     |
| St. Louis - Group A – MCA 5         | 48.00                    |                              |     |
| St. Louis - Group A – MCA 5 - Metro | 72.00                    |                              |     |
| St. Louis - Group B – MCA 4         | 27.00                    |                              |     |
| St. Louis - Group B – MCA 4 -Metro  | 58.00                    |                              |     |
| St. Louis - Group B – MCA 5         | 27.00                    |                              |     |
| St. Louis - Group B – MCA 5 - Metro | 72.00                    |                              |     |
| St. Louis – Group D - MCA 1         | 26.00                    | 25.00                        | (I) |
| St. Louis – Group D - MCA 2         | 27.00                    | 25.00                        |     |
| St. Louis – Group D Principal       | 25.00                    | 25.00                        | (I) |

See Sheet No. 62.06 for footnotes.

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## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.8 B. Birch Basic Business Line and Trunk (continued)

## 5. Monthly Rates - One Flat Rate Trunk

| <u>Rate Groups</u>                  | <u>Trunks<br/>1-5, ea.</u> | <u>Trunks<br/>6+, ea. (14)</u> |     |
|-------------------------------------|----------------------------|--------------------------------|-----|
| Group A                             | \$55.00                    |                                |     |
| Group B                             | 40.00                      |                                |     |
| Kansas City– Group D - MCA 1        | 39.00                      | 37.00                          |     |
| Kansas City– Group D - MCA 2        | 41.00                      | 39.00                          |     |
| Kansas City– Group D - Principal    | 38.00                      | 36.00                          |     |
| Springfield – Group C - MCA 1       | 40.75                      |                                | (I) |
| Springfield – Group C – Principal   | 40.75                      |                                | (I) |
| St. Louis – Group D - MCA 1         | 39.00                      | 37.00                          |     |
| St. Louis – Group D - MCA 2         | 41.00                      | 39.00                          |     |
| St. Louis – Group D - Principal     | 38.00                      | 36.00                          |     |
| St. Louis – Group B1 – MCA 3 Metro  | 50.00                      | 48.00                          |     |
| St. Louis – Group B1 – MCA3         | 34.00                      | 32.00                          | (I) |
| St. Louis - Group A – MCA 4         | 55.00                      |                                |     |
| St. Louis - Group A – MCA 4 -Metro  | n/a                        |                                |     |
| St. Louis - Group A – MCA 5         | 55.00                      |                                |     |
| St. Louis - Group A – MCA 5 - Metro | n/a                        |                                |     |
| St. Louis - Group B – MCA 4         | 36.25                      |                                | (I) |
| St. Louis - Group B – MCA 4 -Metro  | n/a                        |                                |     |
| St. Louis - Group B – MCA 5         | 36.25                      |                                | (I) |
| St. Louis - Group B – MCA 5 - Metro | n/a                        |                                |     |

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

6. 12-Month Term Commitment – Trunk Rates (T)(M)

| Rate Group                          | Trunks   |              | (N) | (M) |
|-------------------------------------|----------|--------------|-----|-----|
|                                     | 1-5, ea. | 6+, ea. (14) |     |     |
| Group A                             | \$55.00  |              |     |     |
| Group B                             | 40.00    |              |     |     |
| Kansas City– Group D - MCA 1        | 39.00    | \$37.00      |     |     |
| Kansas City– Group D - MCA 2        | 41.00    | 39.00        |     |     |
| Kansas City– Group D - Principal    | 38.00    | 36.00        |     |     |
| Springfield – Group C – Principal   | 40.00    |              |     |     |
| Springfield – Group C- MCA 1        | 40.00    |              |     |     |
| St. Louis - Group B1 – MCA3         | 32.00    | 30.00        |     |     |
| St. Louis – Group B1 – MCA 3 Metro  | 50.00    | 48.00        |     |     |
| St. Louis – Group D - MCA 1         | 39.00    | 37.00        |     |     |
| St. Louis – Group D - MCA 2         | 41.00    | 39.00        |     |     |
| St. Louis – Group D - Principal     | 38.00    | 36.00        |     |     |
| St. Louis - Group A – MCA 4         | n/a      |              |     |     |
| St. Louis - Group A – MCA 4 –Metro  | n/a      |              |     |     |
| St. Louis - Group A – MCA 5         | n/a      |              |     |     |
| St. Louis - Group A – MCA 5 – Metro | n/a      |              |     |     |
| St. Louis - Group B – MCA 4         | n/a      |              |     |     |
| St. Louis - Group B – MCA 4 –Metro  | n/a      |              |     |     |
| St. Louis - Group B – MCA 5         | n/a      |              |     |     |
| St. Louis - Group B – MCA 5 – Metro | n/a      |              | (M) |     |

(M) St. Louis Group B MCA 4, Group B- MCA 4 with Metropolitan Calling Area Service, Group B MCA5, Group B- MCA 5 with Metropolitan Calling Area Service:

Monthly Line rates moved to 10th Revised Sheet No. 62.01.2, Monthly Trunk rates moved to 3rd Revised Sheet No.

62.01.3.2, Monthly DID Trunk rates moved to Original Sheet No. 62.01.3.5,

12-month term Line rates moved to 9th Revised Sheet No. 62.01.3, 12-month term DID Trunk rates moved to Original Revised Sheet No. 62.01.3.6,

24-month term Line rates moved to 6th Revised Sheet No. 62.01.3.1, 24-month term Trunk rates moved to Original Revised Sheet No. 62.01.3.4, 24-month DID Trunk rates moved to Original Revised Sheet No. 62.01.3.7

(M)

12-Month term Trunk rates for Group D Principal, Group D – MCA 1 and Group D- MCA 2 previously located on 9th Revised Sheet No. 62.01.2,

12-Month term Trunk rates for Group B1 MCA 3, Group B1 MCA 3 metro previously located on 8th Revised Sheet No. 62.01.3.

12-Month term Trunk rates for Group C Principal, Group C MCA1, Group B and Group A previously located on 5th Revised Sheet No. 62.01.3.1,

12-Month term Trunk rates for Group A MCA 4, Group A MCA 4 metro, Group A MCA 5 and Group A MCA 5 metro previously located on 2nd Revised Sheet No. 62.01.3.2,

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

7. 24-Month Term Commitment – Trunk Rates (T)(M)

| <u>Rate Groups</u>                  | <u>Trunks</u><br><u>1-5, ea.</u> | <u>Trunks</u><br><u>6+, ea.(14)</u> | (N) | (M) |
|-------------------------------------|----------------------------------|-------------------------------------|-----|-----|
| Group A                             | \$52.00                          |                                     |     |     |
| Group B                             | 38.00                            |                                     |     |     |
| Kansas City– Group D - MCA 1        | 37.00                            | \$35.00                             |     |     |
| Kansas City– Group D - MCA 2        | 39.00                            | 37.00                               |     |     |
| Kansas City– Group D - Principal    | 36.00                            | 34.00                               |     |     |
| Springfield – Group C – Principal   | 38.00                            |                                     |     |     |
| Springfield – Group C- MCA 1        | 38.00                            |                                     |     |     |
| St. Louis - Group B1 – MCA3         | 30.00                            | 28.00                               |     |     |
| St. Louis – Group B1 – MCA 3 Metro  | 48.00                            | 46.00                               |     |     |
| St. Louis – Group D - MCA 1         | 37.00                            | 35.00                               |     |     |
| St. Louis – Group D - MCA 2         | 39.00                            | 37.00                               |     |     |
| St. Louis – Group D - Principal     | 36.00                            | 34.00                               |     |     |
| St. Louis - Group A – MCA 4         | n/a                              |                                     |     |     |
| St. Louis - Group A – MCA 4 -Metro  | n/a                              |                                     |     |     |
| St. Louis - Group A – MCA 5         | n/a                              |                                     |     |     |
| St. Louis - Group A – MCA 5 - Metro | n/a                              |                                     |     |     |
| St. Louis - Group B – MCA 4         | n/a                              |                                     |     |     |
| St. Louis - Group B – MCA 4 -Metro  | n/a                              |                                     |     |     |
| St. Louis - Group B – MCA 5         | n/a                              |                                     |     |     |
| St. Louis - Group B – MCA 5 - Metro | n/a                              |                                     |     | (M) |

(M)

24-Month term Trunk rates for Group D – Principal, Group D-MCA 1, Group D – MCA-2 previously located on 9th Revised Sheet No. 62.01.2,

24-Month term Trunk rates for Group B1 – MCA 3 and Group B1 – MCA 3 metro previously located on 8th revised Sheet No. 62.01.3,

24-Month term Trunk rates for Group C Principal, Group C MCA1, Group B and Group A previously located on 5th Revised Sheet No. 62.01.3.1,

24-Month term Trunk rates for Group A MCA 4, Group A MCA 4 metro, Group A MCA 5 and Group A MCA 5 metro previously located on 2nd Revised Sheet No. 62.01.3.2,

24-Month term Trunk rates for Group B MCA 4, Group B MCA 4 metro, Group B MCA 5 and Group B MCA 5 metro previously located on 2nd Revised Sheet No. 62.01.3.3.

See Sheet No. 62.06 for footnotes.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.8 B. Birch Basic Business Line and Trunk (continued)

## 8. Monthly - One Direct Inward Dialing (DID) Trunk ea.(12)

| <u>Rate Groups</u>                      | <u>Trunks</u> |     |
|---|---------------|-----|
| Group A                                 | \$71.50       | (I) |
| Group B                                 | 79.50         | (I) |
| Kansas City – Group D - MCA 1           | 91.00         |     |
| Kansas City – Group D - MCA 2           | 94.50         | (I) |
| Kansas City – Group D - Principal       | 90.00         | (I) |
| Springfield – Group C – Principal       | 86.00         | (I) |
| Springfield – Group C-MCA 1             | 86.00         | (I) |
| St. Louis - Group B1 – MCA 3 with Metro | n/a           |     |
| St. Louis - Group B1 – MCA 3            | 79.50         | (I) |
| St. Louis – Group D - MCA 1             | 92.00         | (I) |
| St. Louis – Group D - MCA 2             | 94.50         | (I) |
| St. Louis – Group D Principal           | 90.00         | (I) |
| St. Louis - Group A – MCA 4             | 71.50         | (I) |
| St. Louis - Group A – MCA 4 – Metro     | n/a           |     |
| St. Louis - Group A – MCA 5             | 71.50         | (I) |
| St. Louis - Group A – MCA 5 - Metro     | n/a           |     |
| St. Louis - Group B – MCA 4             | 79.50         | (I) |
| St. Louis - Group B – MCA 4 – Metro     | n/a           |     |
| St. Louis - Group B – MCA 5             | 79.50         | (I) |
| St. Louis - Group B – MCA 5 - Metro     | n/a           |     |

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

|  |               |
|--|---------------|
| 9. 4. 12-Month Term Commitment – DID Rates | (T)(M)        |
| <u>Rate Groups</u>                         | <u>Trunks</u> |
| Group A                                    | \$62.50       |
| Group B                                    | 69.00         |
| Kansas City– Group D - MCA 1               | 79.50         |
| Kansas City– Group D - MCA 2               | 81.50         |
| Kansas City– Group D -Principal            | 78.00         |
| Springfield – Group C – Principal          | 74.50         |
| Springfield – Group C- MCA 1               | 74.50         |
| St. Louis - Group B1 – MCA3                | 69.00         |
| St. Louis – Group B1 – MCA 3 Metro         | n/a           |
| St. Louis – Group D - MCA 2                | 81.50         |
| St. Louis – Group D - MCA 1                | 79.50         |
| St. Louis – Group D -Principal             | 78.00         |
| St. Louis - Group A – MCA 4                | 62.50         |
| St. Louis - Group A – MCA 4 -Metro         | n/a           |
| St. Louis - Group A – MCA 5                | 62.50         |
| St. Louis - Group A – MCA 5 - Metro        | n/a           |
| St. Louis - Group B – MCA 4                | 69.00         |
| St. Louis - Group B – MCA 4 -Metro         | n/a           |
| St. Louis - Group B – MCA 5                | 69.00         |
| St. Louis - Group B – MCA 5 - Metro        | n/a           |

(M)

12-Month Term DID Trunk rates for Group D – Principal, Group D-MCA 1, Group D – MCA-2 previously located on 9th Revised Sheet No. 62.01.2,

12-Month Term DID Trunk rates for Group B1 – MCA 3 and Group B1 – MCA 3 metro previously located on 8th revised Sheet No. 62.01.3,

12-Month Term DID Trunk rates for Group C Principal, Group C MCA1, Group B and Group A previously located on 5th Revised Sheet No. 62.01.3.1,

12-Month Term DID Trunk rates for Group A MCA 4, Group A MCA 4 metro, Group A MCA 5 and Group A MCA 5 metro previously located on 2nd Revised Sheet No. 62.01.3.2,

12-Month Term DID Trunk rates for Group B MCA 4, Group B MCA 4 metro, Group B MCA 5 and Group B MCA 5 metro previously located on 2nd Revised Sheet No. 62.01.3.3.

See Sheet No. 62.06 for footnotes.



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.8 B. Birch Basic Business Line and Trunk (continued)

10. 24-Month Term Commitment – DID Rates (T)(M)

| <u>Rate Groups</u>                  | <u>Trunks</u> | (M) |
|-------------------------------------|---------------|-----|
| Group A                             | \$59.00       |     |
| Group B                             | 64.00         |     |
| Kansas City– Group D - MCA 1        | 72.00         |     |
| Kansas City– Group D - MCA 2        | 72.00         |     |
| Kansas City– Group D - Principal    | 72.00         |     |
| Springfield – Group C – Principal   | 69.00         |     |
| Springfield – Group C- MCA 1        | 69.00         |     |
| St. Louis - Group B1 – MCA3         | 64.00         |     |
| St. Louis – Group B1 – MCA 3 Metro  | n/a           |     |
| St. Louis – Group D – MCA 1         | 72.00         |     |
| St. Louis – Group D – MCA 2         | 72.00         |     |
| St. Louis – Group D – Principal     | 72.00         |     |
| St. Louis - Group A – MCA 4         | 59.00         |     |
| St. Louis - Group A – MCA 4 –Metro  | n/a           |     |
| St. Louis - Group A – MCA 5         | 59.00         |     |
| St. Louis - Group A – MCA 5 – Metro | n/a           |     |
| St. Louis - Group B – MCA 4         | 64.00         |     |
| St. Louis - Group B – MCA 4 –Metro  | n/a           |     |
| St. Louis - Group B – MCA 5         | 64.00         |     |
| St. Louis - Group B – MCA 5 – Metro | n/a           |     |

(M)

24-Month Term DID Trunk rates for Group D – Principal, Group D-MCA 1, Group D – MCA-2 previously located on 9th Revised Sheet No. 62.01.2,

24-Month Term DID Trunk rates for Group B1 – MCA 3 and Group B1 – MCA 3 metro previously located on 8th revised Sheet No. 62.01.3,

24-Month Term DID Trunk rates for Group C Principal, Group C MCA1, Group B and Group A previously located on 5th Revised Sheet No. 62.01.3.1,

24-Month Term DID Trunk rates for Group A MCA 4, Group A MCA 4 metro, Group A MCA 5 and Group A MCA 5 metro previously located on 2nd Revised Sheet No. 62.01.3.2,

24-Month Term DID Trunk rates for Group B MCA 4, Group B MCA 4 metro, Group B MCA 5 and Group B MCA 5 metro previously located on 2nd Revised Sheet No. 62.01.3.3.

See Sheet No. 62.06 for footnotes.



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.9 A. Birch Bells Business Package (7)

Birch Bells Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

|  | <u>Monthly Rate</u> | <u>Installation Charge(1)</u> |     |
|--|---------------------|-------------------------------|-----|
| One Flat Rate 1-Party Line equipped with                       |                     |                               |     |
| • Series Completion Hunting (only on multiple line orders) (2) |                     |                               |     |
| • Call Forwarding Variable                                     |                     |                               |     |
| • Call Forwarding Busy and/or Don't Answer                     |                     |                               |     |
| • Caller ID – Name and Number                                  |                     |                               |     |
| • Three-Way Calling  |                     |                               |     |
| Lines 3-5, ea.   | \$37.95             | \$50.00                       | (I) |
| Lines 6+, ea.  | 35.95               | 50.00                         | (I) |
| Lines 1-2, ea. (12)  | 38.95               |                               | (I) |

Any of the following calling features may be added to the Birch Bells Business Package. The following rates apply only when these calling features are added to the Birch Bells Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
  - 1st Dependent DN
  - 2nd Dependent DN

(M) This section has been moved to Section 4.5.32 of this tariff.  
See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.9 B. Birch 3 Feature Value Package

Birch 3 Feature Value Package is available within Calling Area as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

|   | <u>Monthly Rate</u> | <u>Non recurring Charge(1)</u> |     |
|---|---------------------|--------------------------------|-----|
| Any three features from the Birch 3 Feature Value Package Feature List below. | 11.95               | 10.00                          | (I) |

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 3 Feature Value Package Feature List (9)

- Series Completion Hunting (8)
- Speed Calling 30
- Call Forwarding Variable
- Call Forwarding Busy and/or Don't Answer
- Caller ID – Name and Number
- Three-Way Calling
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Waiting
- Call Waiting Options
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace

Per order, installation or change

See Sheet No. 62.06 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

|  | <u>Monthly Rate</u> | <u>Installation Charge(1)</u> |     |
|--|---------------------|-------------------------------|-----|
| One Flat Rate 1-Party Line equipped with   |                     |                               |     |
| • Series Completion Hunting (only on multiple line orders) (2)                       |                     |                               |     |
| • Call Forwarding Variable   |                     |                               |     |
| • Call Forwarding Busy and/or Don't Answer   |                     |                               |     |
| • Caller ID – Name and Number  |                     |                               |     |
| • Three-Way Calling  |                     |                               |     |
| • Any four additional features from the Bells & Whistles Optional Feature List below |                     |                               |     |
|  | \$45.95             | \$50.00                       | (1) |
| Lines 3-5, ea.   | 42.95               | 50.00                         | (1) |
| Lines 6+, ea. (13)   | 46.95               |                               | (1) |
| Lines 1-2, ea.   |                     |                               |     |

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
  - 1st Dependent DN
  - 2nd Dependent DN
- Call Transfer Disconnect
- Conference Calling 6-Way

See Sheet No. 62.06 for footnotes.

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Service Commission  
JC-2010-0459

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

|  | <u>Monthly Rate</u> | <u>Non recurring Charge(1)</u> |     |
|--|---------------------|--------------------------------|-----|
| <ul style="list-style-type: none"> <li>• Any seven features from the Birch 7 Feature Value Package Feature List below</li> </ul> | 17.95               | 10.00                          | (I) |

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package  
 Feature List (9)

- Series Completion Hunting (8)
- Call Forwarding Variable
- Call Forwarding Busy and/or Don't Answer
- Caller ID – Name and Number
- Three-Way Calling
- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Waiting
- Call Waiting Options
- Call Return
- Call Transfer Disconnect
- Conference Calling 6-Way
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Simultaneous Call Forwarding
- Call Trace
- Multi-Directory Numbers
  - 1st Dependent DN
  - 2nd Dependent DN

See Sheet No. 62.06 for footnotes.

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 Service Commission  
 JC-2010-0459

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.11 Birch Basic for Systems Business Package (7)

Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

|  | Monthly Rate | Installation Charge(1) |
|--|--------------|------------------------|
| One Flat Rate Trunk equipped with                                    |              |                        |
| • Series Completion Hunting<br>(only on multiple line orders)<br>(2) |              |                        |
| Lines 3-5, ea.   | \$38.00      | \$50.00                |
| Lines 6+, ea.  | 35.00        | 50.00                  |
| Lines 1-2, ea. (13)  | 39.00        |                        |

Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Basic for Systems Optional Feature List

(M)

- Speed Calling 30
- Call Forwarding -Variable
- Call Forwarding – Busy Line
- Call Forwarding – Don’t Answer
- Call Forwarding – Busy/Don’t Answer
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Three-Way Calling
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID – Name and Number
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
  - 1st Dependent DN
  - 2nd Dependent DN

(M) This section has been moved to Section 4.5.32 of this tariff.  
See Sheet No. 62.06 for footnotes

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

|  | <u>Monthly<br/>Rate</u> | <u>Installation<br/>Charge(1)</u> |     |
|--|-------------------------|-----------------------------------|-----|
| One Flat Rate Trunk equipped with  |                         |                                   |     |
| • Series Completion Hunting (only on multiple line orders) (2)                       |                         |                                   |     |
| • Call Forwarding Variable   |                         |                                   |     |
| • Call Forwarding Busy and/or Don't Answer   |                         |                                   |     |
| • Caller ID – Name and Number  |                         |                                   |     |
| • Three-Way Calling  |                         |                                   |     |
| • Any four additional features from the Bells & Whistles Optional Feature List below |                         |                                   |     |
| Lines 3-5, ea.   |                         |                                   |     |
| Lines 6+, ea.  |                         |                                   |     |
| Lines 1-2, ea. (13)  | \$55.95                 | \$50.00                           | (1) |
|  | 52.95                   | 50.00                             | (1) |
|  | 56.95                   |                                   | (1) |

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles for Systems Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
  - 1st Dependent DN
  - 2nd Dependent DN
- Call Transfer Disconnect
- Conference Calling 6-Way

See Sheet No. 62.06 for footnotes.



Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

## 4.5 General Exchange Services (continued)

Footnotes – Birch Business Packages 4.5.8 – 4.5.12

- (1) Reserved for Future Use (T)
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (6) Reserved For Future Use.
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999.
- (8) Does not apply as one of the added features.
- (9) Features with trunk only where facilities are available.
- (10) See Section 4.5.8 for Rate Group B1 rates and charges.
- (11) This service is available to current subscribers of the service only and will not be offered to new subscribers after July 9, 1999.
- (12) See Section 4.9 for DID Number Blocks and Termination Options.
- (13) Effective March 1, 2004, existing 1-2 line Customers will be charged this rate.
- (14) Effective December 1, 2004, these rates will no longer be available to new subscribers. (N)

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.13 Birch Business Packages 4.5.8 - 4.5.12 non recurring charges, where applicable.

|   | <u>Business</u> |     |
|---|-----------------|-----|
| Class of service change                         | \$60.00         | (I) |
| Complex service charge                          | \$60.00         | (I) |
| Custom work order                               | (1)             |     |
| Establish dual service – Basic Line             | \$60.00         | (I) |
| Establish dual service – Metro Line             | \$55.00         |     |
| Establish dual service – Basic Trunk            | \$35.00         |     |
| Establish dual service – Metro Trunk            | \$70.00         |     |
| Expedited service charge                        | \$60.00         | (I) |
| Feature add/change                              | \$15.65         |     |
| Hunting add/change                              | \$10.00         |     |
| Invoice change                                  | \$60.00         | (I) |
| Move, per line or trunk (3)                     | \$70.00         | (I) |
| Installation of new line or trunk (2)(3)        | \$70.00         | (I) |
| Transfer of service                             | \$10.00         |     |
| Service change, all other, per line             | \$10.00         |     |
| Telephone number change                         | \$25.00         |     |
| Telephone number search 1 <sup>st</sup> 20 free | \$15.00         |     |
| DID Trunk Service Charge                        | \$70.00         |     |
| 1 <sup>st</sup> Block of 10 DID Numbers         | \$130.00        |     |
| Additional Block of 10 DID Numbers              | \$ 10.00        |     |
| 1 <sup>st</sup> Block of 100 DID Numbers        | \$130.00        |     |
| Additional Block of 100 DID Numbers             | \$130.00        |     |
| Service Change Charge                           | \$ 25.00        |     |
| DID Trunk DTMF Service Charge                   | \$150.00        |     |

(M) Installation charge footnote previously located on 6th Revised Sheet No. 62.06

(1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.

(2) Installation charge on account will be waived when existing service is converted from Customer's current local exchange carrier to Birch.

(3) The installation charge will apply for new Birch lines ordered that are not converted from an existing local exchange carrier. The charge will be added at the time of service.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.14 Mighty Mouth - Birch Voice T1 Service (6)

The Mighty Mouth Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

Mighty Mouth – Birch Voice T1 Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modem pooling devices, remote access servers, automated dialing equipment, automated call distribution systems, routers or similar systems is prohibited.

|   | <u>Monthly Rate</u>                    |              | <u>Installation Charge (2)</u> |
|---|--|--------------|--------------------------------|
|   | D-Principal Zone,<br>D-MCA-1, D-MCA-2, |              |                                |
|   | <u>MCA-3</u>                           | <u>MCA-4</u> |                                |
| • Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels(7) | (T)                                    |              |                                |
| • VoiceT1 Port Charge   |  |              |                                |
| Month to Month  | \$300.00                               | \$350.00     | \$900.00                       |
| 12-month Term (4)(5)  | 275.00                                 | 325.00       | 600.00                         |
| • Each VoiceT1 Channel, 1-8   |  |              | 0.00                           |
| Month to Month  | 10.00                                  | 12.00        |                                |
| 12-month Term (4)(5)  | 10.00                                  | 12.00        |                                |

ADDITIONAL CHANNELS

|                            |       |       |          |
|----------------------------|-------|-------|----------|
| • Each VoiceT1 Channel, 9+ |       |       |          |
| Month to Month             |       |       |          |
| 12-month Term (4)(5)       | 10.00 | 12.00 | 50.00(3) |
|                            | 9.00  | 11.00 |          |
| Block of Numbers (T)       |       |       |          |
| • Increments of 10         | 5.00  | 5.00  | 10.00    |
| • Increments of 50         | 20.00 | 20.00 | 20.00    |
| • Increments of 100        | 30.00 | 30.00 | 30.00    |

See Sheet No. 62.06.3 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.14 Mighty Mouth - Birch Voice T1 Service (6) (continued)

Footnotes

- (1)
- (2) The Installation Charge applies for a move of the customer's service from one location to another location, different premise, and if the customer moves before the expiration of the service term commitment.
- (3) Applies only on subsequent orders. It is not applicable to initial installations.
- (4) If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.
- (5) In the event that the Voice T1 Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months' monthly recurring charges.
- (6) This service is available to current subscribers of the service only and will not be offered to new subscribers after January 16, 2004.
- (7) All Mighty Mouth voice channels are provisioned for two-way traffic. The Customer is responsible for limiting channel functionality in its telephone system as to inbound, outbound or two-way calling for each channel.

(N)  
(N)  
(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6)

(T)

Integrator Service is an integrated voice and Internet access data service provisioned over a T1 circuit. The Company will require Customer to maintain a minimum service line commitment in order to subscribe to the Integrator Service at the rates specified in this section. Such commitment will vary depending upon Customer's rate group and the data level commitment requested by Customer.

(T)

1. Service Definitions

(T)

(M)

(N)

For the purpose of Section 4.5.15 reference to Integrator will be variously "Service" or "Services".

The regulations specific to the Integrator Service in Section 2.4.7 and Section 2.6.3, regarding SLA and Customer Responsibility, respectively, apply in addition to other regulations stated in other sections of this Tariff. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3

All Birch Long Distance term offers are available in conjunction with Integrator Service.

Metro service provides for unlimited two way calling to exchanges. Metro lines cannot hunt to non-metro lines.

(N)

(M) Monthly Rates moved to Original Sheet No. 62.07.5.

(M) Installation charges moved to Original Sheet No. 62.07.6.

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued) (6) (N)

1. Monthly Recurring Charge (Voice Service)

Customers with less than 10 lines or trunks are billed at the 12-month 24-month or 36-month less-than-10 rate for each line or trunk.

1. Line Rates

|                         | 12- Month<br>Term<br><u>Commitment</u> | 24- Month<br>Term<br><u>Commitment</u> | 36- Month<br>Term<br><u>Commitment</u> |     |
|-------------------------|--|--|--|-----|
| A MCA-4                 | \$35.00                                | \$33.00                                | \$33.00                                | (N) |
| B MCA-4                 | \$27.00                                | \$26.00                                | \$26.00                                |     |
| B-MCA-3                 | \$24.00                                | \$23.00                                | \$23.00                                |     |
| D Principal Kansas City | \$25.00                                | \$24.00                                | \$24.00                                |     |
| D Principal St. Louis   | \$26.00                                | \$25.00                                | \$25.00                                |     |
| D-MCA-1                 | \$26.00                                | \$25.00                                | \$25.00                                |     |
| D-MCA-2                 | \$27.00                                | \$26.00                                | \$26.00                                | (N) |

2. Trunk Rates

|                         | 12- Month<br>Term<br><u>Commitment</u> | 24- Month<br>Term<br><u>Commitment</u> | 36- Month<br>Term<br><u>Commitment</u> |     |
|-------------------------|--|--|--|-----|
| A MCA-4                 | \$40.00                                | \$38.00                                | \$38.00                                | (N) |
| B MCA-4                 | \$32.00                                | \$31.00                                | \$31.00                                |     |
| B-MCA-3                 | \$29.00                                | \$28.00                                | \$28.00                                |     |
| D Principal Kansas City | \$30.00                                | \$29.00                                | \$29.00                                |     |
| D Principal St. Louis   | \$31.00                                | \$30.00                                | \$30.00                                |     |
| D-MCA-1                 | \$31.00                                | \$30.00                                | \$30.00                                |     |
| D-MCA-2                 | \$32.00                                | \$31.00                                | \$31.00                                | (N) |

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.15 Integrator Service (continued) (6) (N)

## 1. Monthly Recurring Charge (Voice Service) (continued)

Customers with 10 or more lines or trunks billed are billed at the 12-month 24-month or 36-month 10-or-more rate for each line or trunk.

## 1. Line Rates

| Rate Group              | 12- Month         | 24- Month         | 36- Month         |     |     |
|-------------------------|-------------------|-------------------|-------------------|-----|-----|
|                         | Term              | Term              | Term              |     |     |
|                         | <u>Commitment</u> | <u>Commitment</u> | <u>Commitment</u> |     |     |
| A MCA-4                 | \$33.50           | \$30.00           | \$30.00           | (N) |     |
| B MCA-4                 | \$24.50           | \$23.00           | \$23.00           |     |     |
| B-MCA-3                 | \$21.50           | \$20.50           | \$20.50           |     |     |
| D Principal Kansas City | \$22.50           | \$21.50           | \$21.50           |     |     |
| D- Principal St. Louis  | \$23.50           | \$22.50           | \$22.50           |     |     |
| D-MCA-1                 | \$23.50           | \$22.50           | \$22.50           |     |     |
| D-MCA-2                 | \$24.50           | \$23.00           | \$23.00           |     | (N) |

## 2. Trunk Rates

|                         | 12- Month         | 24- Month         | 36- Month         |     |     |
|-------------------------|-------------------|-------------------|-------------------|-----|-----|
|                         | Term              | Term              | Term              |     |     |
|                         | <u>Commitment</u> | <u>Commitment</u> | <u>Commitment</u> |     |     |
| A MCA-4                 | \$38.50           | \$35.00           | \$35.00           | (N) |     |
| B MCA-4                 | \$29.50           | \$28.00           | \$28.00           |     |     |
| B-MCA-3                 | \$26.50           | \$25.50           | \$25.50           |     |     |
| D Principal Kansas City | \$27.00           | \$26.50           | \$26.50           |     |     |
| D Principal St. Louis   | \$28.50           | \$27.50           | \$27.50           |     |     |
| D-MCA-1                 | \$28.50           | \$27.50           | \$27.50           |     |     |
| D-MCA-2                 | \$29.50           | \$28.00           | \$28.00           |     | (N) |

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued)(6) (N)

1. Monthly Recurring Charge (Voice Service) (continued) (N)

|  | <u>Monthly Rate*</u>                                   |              | (M) |
|--|--|--------------|-----|
|  | D-Principal Zone,<br>D-MCA-1,<br><u>D-MCA-2, MCA-3</u> | <u>MCA-4</u> |     |
| <ul style="list-style-type: none"> <li>• Integrated T1 (1.544 Mbps) Service, configured as                             <ul style="list-style-type: none"> <li>- 8 Voice Channels plus 192K Data Link to the Internet</li> <li>Voice Channels equipped with:</li> </ul> </li> <li>• Series Completion Hunting (2)                             <ul style="list-style-type: none"> <li>Month to Month</li> <li>12-month Term (4)(5)</li> </ul> </li> </ul>  | \$500.00   | \$620.00     |     |
|  | 440.00   | 560.00       |     |
| <u>ADDITIONAL CHANNELS</u>   |  |              |     |
| <u>Additional Voice/Data Channels</u> (up to a maximum of 48 combination Voice/64K Data Channels):   |  |              |     |
| <ul style="list-style-type: none"> <li>• Each additional 64K Data Link, 4th through 8th channels                             <ul style="list-style-type: none"> <li>Month to Month</li> <li>12-month Term (7)(8)</li> </ul> </li> <li>9th channel and over                             <ul style="list-style-type: none"> <li>Month to Month</li> <li>12-month Term (7)(8)</li> </ul> </li> <li>• Each additional Voice Channel                             <ul style="list-style-type: none"> <li>Month to Month</li> <li>12-month Term (7)(8)</li> </ul> </li> </ul> | \$50.00  | \$50.00      |     |
|  | 45.00  | 45.00        |     |
|  | 30.00  | 40.00        |     |
|  | 35.00  | 35.00        |     |
|  | 25.00  | 45.00        |     |
|  | 25.00  | 40.00        | (M) |

\* Effective January 16, 2004, the rates for Month-to Month and 12-month Term customers are no longer available to customers. Term customers requiring new term plans can sign up for new 12 month Term plans.

(M) Monthly Rates previously located on 5th Revised Sheet 62.07



Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued) (6)

2. Non-recurring Charges

1. Definitions

- a. Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.
- b. Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.
- c. Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises) or a move to a new location at a different location. The non-recurring charge is applied per location.
- d. After Hours Conversion Charge – Customer may request that conversion to the Service be completed after normal business hours (8 a.m. to 5 p.m. CST). The After Hours Conversion can be scheduled from 5 p.m. to 7 p.m. CST, Monday through Thursday. All holidays and the day before a holiday are excluded from the available days for conversion. The Company may limit the number of After Hours Conversions in its discretion, considering the forecasted impact to its systems and networks, additional costs, vendor availability, and resource availability. (N)

(N)  
|  
(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued) (6) (N)

2. Non-recurring Charges (continued)

2. Rates

Rates and charges for circuit location changes (moves) and service order activity are listed below.

|                                 | <u>Non-recurring charges</u> |
|---------------------------------|------------------------------|
| Additional Channel              | \$ 50.00                     |
| Additional Feature              | \$ 10.00                     |
| Move Charge, intra -building    | \$100.00                     |
| Move Charge, different location | \$400.00                     |

Both the Additional Voice Channel charge and the Additional Feature charge apply per request, regardless of the number of voice channels added, features deleted, etc. In the event both the Additional Voice Channel charge and the Additional Feature charge are applicable, only the Additional Voice Channel charge will apply. For a new Customer, non-recurring charges do not apply for adding features referenced above

In the event, a circuit location is moved resulting in an intra-building location change where no facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge for an intra building move will apply.

In the event, a circuit location is moved resulting in a building location change where facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge for a different location will apply. The Customer will have two options:

- a. Customer can sign a new term agreement, and pay the associated non-recurring charges that come with the signed term agreement, No additional Move NRC would apply or;
- b. Customer can choose to not sign a new term agreement and stay on their current agreement and pay a move charge for moving to a different location.

(N)

4. SERVICES (continued) (N)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (continued)

2. Non-recurring Charges (continued)

2. Rates (continued)

Customers are eligible for requesting After Hours Conversion free of charge if they meet minimum revenue commitments. The revenue commitment minimums include voice and data local service monthly charges, and voice and data long distance usage charges based on Customer's last invoice from its prior carrier. Taxes, fees, and surcharges are excluded.

The following are the minimum requirements by Service type to be eligible to receive After Hours Conversion free of charge:

|            | <u>Per Location</u> | <u>Per Account</u> |
|------------|---------------------|--------------------|
| Integrator | \$1,000.00 Monthly  | \$2,000.00 Monthly |

If the minimum revenue requirements are not met, the following charges will be assessed to the Customer, with a required 60-minute minimum charge:

|                       | <u>Charges</u> |
|-----------------------|----------------|
| First 60 minutes      | \$135.00       |
| Additional 15 minutes | \$ 33.75       |

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6)

(N)

3. Additional Non-recurring charges

| <u>Installation of New Service</u> | <u>Non-recurring Charge</u> |
|------------------------------------|-----------------------------|
| 12-month term plan                 | \$299.00                    |
| 24-month term plan                 | \$199.00                    |
| 36-month term plan                 | \$ 0.00                     |

4. Metro Service

| <u>Rate Group</u>         | <u>Non-recurring Charge</u> |
|---------------------------|-----------------------------|
| A – MCA 4                 | N/C                         |
| B – MCA 3                 | N/C                         |
| B – MCA 4                 | N/C                         |
| D – MCA 1                 | N/C                         |
| D – MCA 2                 | N/C                         |
| D – Principal Kansas City | N/C                         |
| D – Principal St. Louis   | N/C                         |

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued)

4. Features

Any of the calling features listed in Section 4.5.8.B.7 may be added to the Integrator Service. All regulations regarding calling features are applicable to the Integrator Service features. The following rate applies only when these calling features are added to the Integrator Service..

|                      | <u>Monthly Rate</u> | <u>Installation Charge</u> |     |
|----------------------|---------------------|----------------------------|-----|
| • Unlimited features | 5.95                | 10.00                      | (I) |

A. Birch Integrator 3 Feature Value Package\*

Birch Integrator 3 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

|   | <u>Monthly Rate</u> | <u>Installation Charge(1)</u> |     |
|---|---------------------|-------------------------------|-----|
| Any three features from the Birch 3 Feature Value Package | 11.95               | 10.00                         | (I) |

Any of the calling features may be added to the Integrator Service. The rates apply only when these calling features are added to the Integrator Service. To add calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates.

\* Effective January 16, 2004, these features and rates are no longer available to customers.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.15 Integrator Service (6) (continued)

## B. Birch Integrator 7 Feature Value Package \*

Birch Integrator 7 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

|   | <u>Monthly Rate</u> | <u>Installation Charge(1)</u> |     |
|---|---------------------|-------------------------------|-----|
| • Any seven features from the Birch 7 Feature Value Package | 17.95               | 10.00                         | (I) |

Any of the calling features may be added to the Integrator Service. The rates apply only when these calling features are added to the Integrator Service. To add calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates.

\* Effective January 16, 2004, these features and rates are no longer available to customers.

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.15 Integrator Service (6) (continued)

## 5. Feature List (D)

| <u>Birch Integrator Feature List</u> * | <u>Monthly Rate</u> | <u>Installation Charge</u> | (D) |
|--|---------------------|----------------------------|-----|
| Two Way Trunk Charge (9)               | 20.00               | 20.00                      | (T) |
| Block of Numbers                       |                     |                            | (T) |
| • increments of 10                     | 5.00                | 10.00                      |     |
| • increments of 50                     | 20.00               | 20.00                      |     |
| • increments of 100                    | 30.00               | 30.00                      |     |
| <u>Integrator Feature List</u>         | <u>Monthly Rate</u> | <u>Installation Charge</u> |     |
| Block of Numbers                       |                     |                            | (T) |
| • increments of 10                     | 5.00                | 50.00                      |     |
| • increments of 100                    | 20.00               | 50.00                      |     |

\* Effective January 16, 2004, these features and rates are no longer available to customers.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Birch Integrator Business Package (6) (continued)

Footnotes

- (7) \*If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.
- (8) \*In the event that the Birch Integrator Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months' monthly recurring charges.
- (9) All Integrator voice channels are provisioned for two-way traffic. The (N)  
Customer is responsible for limiting channel functionality in its telephone (N)  
system as to inbound, outbound or two-way calling for each channel. (N)

Footnote 2, 3, 4, and 5 are deleted as the footnotes are listed in Section 4.5.8.B.7, which are applicable to features for the Integrator product..

Footnote 6 is deleted and is incorporated into text in Section 4.5.15.1.

Footnote 7 and 8 are grandfathered are only applicable to customers who signed up for service prior to January 16, 2004.

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FILED  
Missouri Public  
Service Commission