

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the	)	<b><u>File No. LD-2010-0019</u></b>
Certificate of Service Authority and Tariff	)	Tracking Nos. JL-2003-2176
of CAT Communications International, Inc.	)	JL-2003-2177

## ORDER CANCELING CERTIFICATE AND ACCOMPANYING TARIFFS

Issue Date: August 4, 2009

Effective Date: August 14, 2009

On July 14, 2009, the Staff of the Missouri Public Service Commission filed a motion requesting CAT Communications International, Inc.'s ("CAT") certificate of service authority and accompanying tariffs be cancelled. The Commission granted CAT a certificate of service authority to provide competitive interchange and basic local exchange telecommunication service in the State of Missouri.

In File Number TA-2000-347, the Commission granted CAT a certificate to provide competitive interchange and basic local exchange telecommunication service. CAT's tariffs, PSC MO No. 1 and 2, were also approved.

Staff's motion states that Staff attempted to contact the CAT on numerous occasions regarding outstanding annual report and assessment matters. Staff discovered CAT filed a Chapter 11 bankruptcy Petition in the United States Bankruptcy Court for the Western District of Virginia on June 3, 2008. The bankruptcy case, Case No. 08-71013, was converted to a liquidation case under Chapter 7.

Staff stated that CAT has failed to file a 2008 annual report and owes the Commission \$15.64 in assessment. Staff indicated that to the best of their knowledge, information and belief, CAT is no longer providing telecommunication services in Missouri. Staff recommends that the Commission cancel the company's certificate of service authority and accompanying tariffs.

On July 15, 2009, the Commission issued an Order Directing Notice allowing any parties to file an objection or request a hearing to do so no later than July 27, 2009. No objections or requests for a hearing were filed.

The Commission has the authority to cancel a certificate and tariff pursuant to Section 392.410.5, RSMo, which states, in part, "[a]ny certificate or service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

Based on Staff's request and because CAT is not providing telecommunications service in Missouri, the Commission finds that the certificate of service authority and tariffs granted to CAT Communications International, Inc., shall be canceled.

**IT IS ORDERED THAT:**

1. The certificate of authority to provide basic local, nonswitched local, and interexchange telecommunications services granted to CAT Communications International, Inc., in File Number TA-2000-347, is canceled.
2. CAT Communications International, Inc.'s tariffs, PSC MO No. 1 and 2, are canceled.
3. This order shall become effective on August 14, 2009.

4. This case may be closed on August 15, 2009.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name.

Steven C. Reed  
Secretary

(SEAL)

Nancy Dippell, Deputy Chief Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri  
on this 4th day of August, 2009.

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

TITLE SHEET

REC'D NOV 05 2001

MISSOURI TELECOMMUNICATIONS TARIFF NO. 1

OF

Service Commission

CAT COMMUNICATIONS INTERNATIONAL, INC.

4142 Melrose Avenue, N.W., Unit #25  
Roanoke, Virginia 24017  
Phone: 1-888-477-1224 (Customer Service)

This tariff contains the description, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by CAT Communications International, Inc. within the State of Missouri. This tariff is on file with the Missouri Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business.

COMPETITIVE CLASSIFICATION

CAT Communications International, Inc. has been granted competitive statute as defined by the Commission in Case No. TO-88-142.

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

Missouri Public

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

FILED JAN 05 2002

Service Commission

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 1

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE Missouri Public

TITLE SHEET

REC'D MAR 21 2001

MISSOURI TELECOMMUNICATIONS TARIFF NO. 1

Service Commission

OF

CAT COMMUNICATIONS INTERNATIONAL, INC.

5650 Hollins Road

Roanoke, Virginia 24019

Phone: 1-888-477-1224 (Customer Service)

This tariff contains the description, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by CAT Communications International, Inc. within the State of Missouri. This tariff is on file with the Missouri Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business.

The Company's local exchange services will be offered as a separate and distinct service.

COMPETITIVE CLASSIFICATION

CAT Communications International, Inc. has been granted competitive status as defined by the Commission in Case No. TO-88-142.

SERVICE AREA

The Company's service are for local exchange services will mirror the geographic service area of Southwestern Bell Telephone Company.

CANCELLED

Missouri Public

JAN 05 2002  
1ST RPT  
Public Service Commission  
MISSOURI

FILED MAY 07 2001

01-499

Service Commission

Issued: March 21, 2001

Effective: May 7, 2001

Issued By: Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

REC'D NOV 05 2001

WAIVERS

Service Commission

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

**Waivers for Competitive Basic Local Exchange Service:**

Statutes:

392.210.2	Uniform System of Accounts
392.240.1	Rates-Rental-Service & Physical Connections
392.270	Valuation of Property (Ratemaking)
392.280	Depreciation Accounts
392.290	Issuance of Securities
392.300.2	Acquisition of Stock
392.310	Stock and Debt Issuance
392.320	Stock Dividend Payment
392.330, RSMo Supp 1999	Issuance of Securities, Debts and Notes
392.340	Reorganization (s)

Missouri Public Service Commission Rules:

4 CSR 240-10.020	Depreciation Fund Income
4 CSR 240-30.010(2)(C)	Posting of Tariffs
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.030(4)(C)	Report Filing
4 CSR 240 33-030	Minimum Charges
4 CSR 240-35	Reporting of Bypass and Customer-Specific Arrangements

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

Missouri Public

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

FILED JAN 05 2002

Service Commission

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 2

Missouri Public

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D MAR 21 2001

**WAIVERS**

Service Commission

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

**Waivers for Competitive Basic Local Exchange Service:**

Statutes:

392.210.2	Uniform System of Accounts
392.240.1	rates-rentals-service & physical connections
392.270	Valuation of Property (Ratemaking)
392.280	Depreciation Accounts
392.290	Issuance of Securities
392.300.2	Acquisition of Stock
392.310	Stock and Debt Issuance
392.320	Stock Dividend Payment
392.340	Reorganization (s)
392.330, RSMo Supp. 1999	Issuance of Securities, Debts and Notes

**CANCELLED**

JAN 05 2002

By *SRP2*  
Public Service Commission  
**MISSOURI**

Missouri Public Service Commission Rules:

4 CSR 240-10.020	Depreciation Fund Income
4 CSR 240-30.010(2)(C)	posting of tariffs
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.030(4)(C)	report filing
4 CSR 240-33.030	minimum charges
4 CSR 240-35	Reporting of Bypass and Customer-Specific Arrangements

Missouri Public

FILED MAY 07 2001

01-499

Service Commission

**Issued:** March 21, 2001

**Effective:** May 7, 2001

**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1  
1<sup>st</sup> Revised Page No. 3  
Replaces Original Page No. 3

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

Reserved for Future Use

REC'D NOV 05 2001

Service Commission

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

Missouri Public

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

FILED JAN 05 2002

Service Commission

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176



**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

Missouri Public

REC'D MAR 21 2001

**CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s).  
Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

**CANCELLED**

JAN 05 2002  
By ISRP3  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 07 2001  
01-499  
Service Commission

**Issued:** March 21, 2001**Effective:** May 7, 2001

**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

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Missouri Public

FILED JUN 03 2002

Service Commission

ISSUED May 28, 2002

Effective: June 3, 2002

Patricia M. Spencer, Vice President  
CAT Communications International, Inc.  
4142 Melrose Ave, NW #25  
Roanoke, VA 24017-5836

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

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**CANCELLED**

**JUN 03 2002**  
*2nd RS 4*  
**Public Service Commission**  
**MISSOURI**

**ISSUED:** November 5, 2001

**EFFECTIVE:** January 5, 2002

**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

**Missouri Public**

**FILED JAN 05 2002**

**CANCELLED**  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

**Service Commission**

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 4

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

REC'D MAR 21 2001

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CANCELLED

JAN 05 2002

By: LRP4  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 07 2001  
01-499

Service Commission

Issued: March 21, 2001

Effective: May 7, 2001

Issued By: Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

SYMBOLS

REC'D NOV 05 2001

The following symbols shall be used in this tariff for the purpose indicated below:

Service Commission

- D - To Signify Deleted or Discontinued Material
- I - To Signify A Rate Increase
- M - To Signify Text Moved From Another Tariff Location
- N - To Signify New Material
- R - To Signify A Rate Reduction
- T - To Signify Change in Text or Regulation, but No Change in Rate or Charge

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

Missouri Public

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

FILED JAN 05 2002

Service Commission

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 5

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

Missouri Public

REC'D MAR 21 2001

**SYMBOLS**

Service Commission

The following are the only symbols used for the purposes indicated below:

- D - To Signify Deleted or Discontinued Material
- I - To Signify A Rate Increase
- M - To Signify Text Moved From Another Tariff Location
- N - To Signify New Material
- R - To Signify A Rate Reduction
- T - To Signify Change In Text or Regulation, but No Change In Rate or Charge

**CANCELLED**

JAN 05 2002

By **ISRP5**  
Public Service Commission  
MISSOURI

Missouri Public

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01-499

Service Commission

**Issued:** March 21, 2001

**Effective:** May 7, 2001

**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D NOV 05 2001

**TARIFF FORMAT**

**Service Commission**

- A. Sheet Numbering – Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For Example, the 4<sup>th</sup> Revised Sheet 14 cancels the 3<sup>rd</sup> Revised Sheet 14.
- C. Paragraph Numbering Sequence – There are various levels of paragraph coding with each level of coding being subservient to its next higher level of coding. For Example:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A
  - 2.1.1.A.1.
  - 2.1.1.A.1. (A)
- D. (D)

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

**Missouri Public**

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

FILED JAN 05 2002

**Service Commission**

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

REC'D MAR 21 2001

TARIFF FORMAT

Service Commission

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Department. For example, 4th Revised Sheet 14 cancels 3rd Revised Sheet 14.
- C. Paragraph Numbering Sequence - There are various levels of alphanumeric paragraph coding. Each level of coding is subservient to its next higher level of coding. For example:

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a)

**CANCELLED**

JAN 05 2002

By 1st RPL  
Public Service Commission  
MISSOURI

- D. Check Sheets - When a tariff filing is made with the Department, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Department.

Missouri Public

FILED MAY 07 2001

01-499

Service Commission

Issued: March 21, 2001

Effective: May 7, 2001

Issued By: Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019



RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

REC'D NOV 05 2001

**Access Line** – An arrangement that connects the customer's location to a switching center or point of presence.

**Authorized User** – A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Service Commission

**Carrier or Company** – Whenever used in this tariff, "Carrier" or "Company" refers to CAT Communications International, Inc., unless otherwise specified or clearly indicated by the context.

**Customer** – The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Commission** – The Missouri Public Service Commission.

**Due Date** – The last day for payment without unpaid amounts being subject to a late payment charge.

**Exchange Access Line** – The serving central office line equipment and all plant facilities up to and including the Standard Network Interface.

**Holidays** – Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

**ILEC** – Incumbent Local Exchange Carrier.

**LEC** – Local Exchange Company.

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

Missouri Public

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

FILED JAN 05 2002

Service Commission

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 7

Missouri Public

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D MAR 21 2001

**SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

Service Commission

**Access Line** - An arrangement which connects the customer's location to a switching center or point of presence.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

**Carrier or Company** - Whenever used in this tariff, "Carrier" or "Company" refers to CAT Communications International, Inc., unless otherwise specified or clearly indicated by the context.

**Customer** - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

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**Due Date** - The last day for payment without unpaid amounts being subject to a late payment charge.

**Exchange Access Line** - The serving central office line equipment and all plant facilities up to and including the Standard Network Interface.

**Holidays** - The Company's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

**ILEC** - Incumbent Local Exchange Carrier.

**LEC** - Local Exchange Company.

**CANCELLED**

JAN 05 2002

Missouri Public

By *ISR P7*  
Public Service Commission  
MISSOURI

FILED MAY 07 2001

01-499

Service Commission

**Issued:** March 21, 2001

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**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**SECTION 1 – DEFINITIONS AND ABBREVIATIONS (cont)**

**REC'D NOV 05 2001**

**Local Exchange Services** – Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas. **Service Commission**

**Normal Business Hours** – 8:00 am to 5:00pm, Monday through Friday, excluding holidays.

**Premises** – The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

**Resold Local Exchange Service** – A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

**ISSUED:** November 5, 2001

**EFFECTIVE:** January 5, 2002

**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

**Missouri Public**

**FILED JAN 05 2002**

**Service Commission**

**CANCELLED**  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 8

Missouri Public

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D MAR 21 2001

**SECTION 1 - DEFINITIONS AND ABBREVIATIONS (contd.)**

Service Commission

**Local Exchange Services** - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

**Normal Business Hours** - 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

**Premises** - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

**Resold Local Exchange Service** - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

**CANCELLED**

JAN 05 2002

By 1st RP8  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 07 2001  
01-499

Service Commission

**Issued:** March 21, 2001

**Effective:** May 7, 2001

**Issued By:** Norman D. Mason, President  
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Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

SECTION 2 - RULES AND REGULATIONS

REC'D NOV 05 2001

2.1 Undertaking of the Company

Service Commission

2.1.1 Scope

2.1.1 A The Company undertakes to furnish resold intrastate telecommunications services under the terms of this tariff. Service is available 24 hours a day, seven days a week.

2.1.1 B The Company is responsible under this tariff only for the services provided herein. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Terms and Conditions

2.1.2.A An application for services, whether made orally or in writing, establishes the contract between the customer and the Company on the terms and conditions set forth in this tariff. Except as otherwise provided herein, the minimum period of service is one month (30 days). All payments for service are due in advance on the date specified by the Company. Service may be discontinued if a Customer's account remains unpaid after the close of business on the last day to pay as printed on the most recent shut-off notice or by giving ten (10) days prior written notice that service will be discontinued. All calculations of dates set forth in this tariff shall be based on calendar days.

Should the applicable date fall on a Sunday or Federal holiday, the Customer will be permitted to make payment on the next regular business day.

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

Missouri Public

FILED JAN 05 2002

Service Commission

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August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

SECTION 2 - RULES AND REGULATIONS

REC'D MAR 21 2001

2.1 Undertaking of the Company

Service Commission

2.1.1 Scope

2.1.1 A The Company undertakes to furnish resold intrastate telecommunications services under the terms of this tariff. Service is available 24 hours a day, seven days a week.

2.1.1 B The Company is responsible under this tariff only for the services provided herein. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Terms and Conditions

2.1.2.A Except as otherwise provided herein, the minimum period of service is one month (30 days). All payments for service are due in advance on the date specified by the Company. Service may be discontinued if a Customer's account remains unpaid after the close of business on the last day to pay as printed on the most recent shut-off notice or by giving five days prior written notice that service will be discontinued. All calculations of dates set forth in this tariff shall be based on calendar days.

Should the applicable date fall on a Sunday or Federal holiday, the Customer will be permitted to make payment on the next regular business day.

**CANCELLED**

Missouri Public

JAN 05 2002  
By *LRPA*  
Public Service Commission  
MISSOURI

FILED MAY 07 2001  
01-499

Service Commission

Issued: March 21, 2001

Effective: May 7, 2001

Issued By: Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

## SECTION 2 – RULES AND REGULATIONS, CONT.

REC'D NOV 05 2001

## 2.1.2 Terms and Conditions (contd)

Service Commission

- 2.1.2.B. At the expiration of any term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written or oral notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Agreement and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the Agreement shall survive such termination.
- 2.1.2.C. This tariff shall be interpreted and governed by the laws of the State of Missouri.
- 2.1.2.D. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.2.E. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such numbers, or both assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of business.

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ISSUED BY: Norman D. Mason, President  
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Missouri Public

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

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SECTION 2 - RULES AND REGULATIONS, CONT.

Service Commission

2.1.2 Terms and Conditions (contd.)

2.1.2.B At the expiration of any term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Agreement shall survive such termination.

2.1.2.C This tariff shall be interpreted and governed by the laws of the State of Missouri.

2.1.2.D Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.2.E The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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SECTION 2 – RULES AND REGULATIONS, CONT.

Service Commission

2.2 Shortage of Equipment or Facilities

2.2.A The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.2.B The Furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the Incumbent Local Exchange Carrier or other providers to the Company for resale.

2.3 Use of Service

Services under this tariff may be used for any lawful purposes for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission that occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**REC'D MAR 21 2001**

**SECTION 2 - RULES AND REGULATIONS, CONT.**

Service Commission

**2.2 Shortage of Equipment or Facilities**

2.2.A The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.2.B The furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the Incumbent Local Exchange Carrier or other providers to the Company for resale.

**2.3 Use of Service**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**SECTION 2 – RULES AND REGULATIONS, CONT.**

**REC'D NOV 05 2001**

**2.4 Liabilities of Company, cont.**

**Service Commission**

- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, of defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation of violation of any contract, propriety or creative right, or any other injury to any person, property or entity arising out of the material, data information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service that is not the direct result of the Company's negligence.

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D MAR 21 2001

**SECTION 2 - RULES AND REGULATIONS, CONT.**

Service Commission

**2.4 Liabilities of Company, cont.**

- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**SECTION 2 – RULES AND REGULATIONS, CONT.**

**REC'D NOV 05 2001**

**2.5 Equipment**

**Service Commission**

The company's service may be used with or terminated in Customer-provided terminal equipment of Customer-provided communications systems, such as PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment or facilities is compatible with such equipment or facilities.

**2.6 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.7 Deposits**

The Company does not require a deposit for service.

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE** Missouri Public

**SECTION 2 - RULES AND REGULATIONS, CONT.**

REC'D MAR 21 2001

**2.5 Equipment**

Service Commission

The Company's service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her remises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment or facilities is compatible with such equipment or facilities.

**2.6 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.7 Deposits**

The Company does not require a deposit for service.

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

SECTION 2 - RULES AND REGULATIONS, CONCERNING

REC'D NOV 05 2001

2.8 Payment for Services

Service Commission

- 2.8.1 Charges for prepaid services are collected in advance of the provision of service. Monthly bills are due upon receipt.
- 2.8.2 For any non-prepaid services offered by the Company, payment is due upon receipt of invoice, but will be considered timely if paid within twenty-one (21) days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.
- 2.8.3 The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All Charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments.
- 2.8.4 Billing inquiries may be directed to the Company at its toll free number 888-477-1224. The Company's billing invoices will be considered correct and binding upon the Customer if no written or oral notice is received from the Customer within thirty (30) days of the date of the invoice. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice or the service may be subject to disconnection.
- 2.8.5 Any unresolved disputes might be directed to the attention of the Missouri Public Utilities Commission.

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Missouri Public

REC'D MAR 21 2001

**SECTION 2 - RULES AND REGULATIONS, CONT.**

Service Commission

**2.8 Payment for Services**

- 2.8.1 Charges for prepaid services are collected in advance of the provision of service.
- 2.8.2 For any non-prepaid services offered by the Company, payment is due upon receipt of invoice, but will be considered timely if paid within 20 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.
- 2.8.3 The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments.
- 2.8.4 Billing inquiries may be directed to the Company at its toll free number 888-477-1224. The Company's billing invoices will be considered correct and binding upon the Customer if no written notice is received from the Customer within thirty (30) days of the date of the invoice. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice or the service may be subject to disconnection.
- 2.8.5 Any unresolved disputes may be directed to the attention of the Missouri Public Service Commission.

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Public Service Commission  
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Roanoke, VA 24019



## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

## SECTION 2 – RULES AND REGULATIONS, CONT.

REC'D NOV 05 2001

**2.9 Taxes**

Service Commission

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. The Customer is responsible for the payment of any sales, use gross receipt, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any tax imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions.

**2.10 Late Payment Charge**

The Company will assess a late payment charge equal to the amount prescribed in this tariff. A late payment penalty may be assessed only once on any bill for services.

**2.11 Cancellation by a Customer**

Customer may cancel service by providing written or oral notice to the Company.

The recurring monthly service charge, plus associated taxes, shall be prorated for the actual number of days in which service has been provided, with the non-used portion being refunded to the customer.

The customer is provided an initial 10-day money back guarantee. Their money will be refunded minus a prorated amount for any services actually provided during those 10 days.

**2.12 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE** Missouri Public

**SECTION 2 - RULES AND REGULATIONS, CONT.**

REC'D MAR 21 2001

**2.9 Taxes**

Service Commission

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. The Customer is responsible for the payment of any sales, use gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions.

**2.10 Late Payment Charge**

The Company will assess a late payment charge equal to the amount prescribed in this tariff. A late payment penalty may be assessed only once on any bill for services.

**2.11 Cancellation by Customer**

**CANCELLED**

Customer may cancel service by providing written or oral notice to the Company.

JAN 05 2002

By 1st R P 15  
Public Service Commission  
**MISSOURI**

**2.12 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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SECTION 2 – RULES AND REGULATIONS, CONT.

2.13 Termination of Service by Carrier

Service Commission

- 2.13.1 In the event that any bill rendered is not paid, the Company may suspend service or terminate service until the bill has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Re-Connection Charge in addition to any payments due.
- 2.13.2 Upon 10 days written notice, Carrier may terminate service or cancel an application for service without incurring any liability for any of the following reasons:
- A. Non-payment of a sum due to Carrier for service for more than twenty-one (21) days beyond the date of rendition of the bill for such service.
  - B. Violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
  - C. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
  - D. Customer uses equipment in such a manner as to adversely affecting Carrier's equipment or service to others.
  - E. Failure to comply with a settlement agreement. (N)
  - F. Failure to post a requested deposit. (N)
  - G. Material misrepresentation of identity. (N)
  - H. Refusal by customer to permit inspection. (N)

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Missouri Public

SECTION 2 - RULES AND REGULATIONS, CONT

REC'D MAR 21 2001

2.13 Termination of Service by Carrier

Service Commission

2.13.1 In the event that any bill rendered is not paid, the Company may suspend service or terminate service until the bill has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Re-Connection Charge in addition to any payments due.

2.13.2 Upon 5 days written notice, Carrier may terminate service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to Carrier for service for more than twenty days beyond the date of rendition of the bill for such service;
- B. Violation of any regulation governing the service under this tariff;
- C. Violation of any law, rule, or regulation of an government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- F. Customer uses equipment in such a manner as to adversely affect Carrier's equipment or service to others.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.13 Suspension or Termination or Service, cont.

Service Commission

2.13.3 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.13.4 Notwithstanding any other provision of this tariff discontinuance shall be postponed, for medical emergencies. An additional 21 days will be allowed for Customers before termination, provided a medical certificate is supplied.

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

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**SECTION 2 - RULES AND REGULATIONS, CONT.** REC'D MAR 21 2001

**2.13 Suspension or Termination of Service, contd.**

Service Commission

**2.13.3 Emergency Termination of Service**

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

**2.14 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Department regarding specific promotions and contests.

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## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

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## SECTION 2 – RULES AND REGULATIONS, CONT.

Service Commission

## 2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment of communications Systems provided by the customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipments, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein. (T)

## 2.16 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

## 2.17 Dishonored Check

Any person submitting a check to the Carrier as payment for services, which is subsequently dishonored by the issuing institution, shall be charged a per check fee as set forth in the rate section of this tariff.

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## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

REC'D MAR 21 2001

## SECTION 2 - RULES AND REGULATIONS, CONT.

Service Commission

## 2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

## 2.16 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

## 2.17 Dishonored Check Charge

Any person submitting a check to the Carrier as payment for services, which is subsequently dishonored by the issuing institution, shall be charged a per check fee as set forth in the rate section of this tariff.

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## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

## SECTION 2 – RULES AND REGULATIONS, CONT.

REC'D NOV 05 2001

## 2.18 Reconnection (T)

The service will be initially suspended for nonpayment. Such suspension allows the customer's telephone number to be maintained for a period of 21 days. During this time payment arrangements can be made and the service restored for an additional reconnection charge as set forth in this tariff. Should no arrangement be reached the service will automatically disconnect in the same 21 day time period. To obtain service at this point would require payment of the previous charges and reapplication for new service.

Service Commission

## 2.19 Customer Complaints

- Customers can reach the Company's Customer Service department by dialing 1-888-477-1224 toll free.
- If the Company cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 200 Madison Street, Suite 800 Jefferson City, Missouri, 65102, toll free at 1-800-392-4211 to file an informal complaint.
- If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at the mailing address: P.O. Box 360 Jefferson City, Missouri 65102.
- In addition the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Jefferson City, Missouri 65102. the Public Counsel's telephone number is 1-573-751-4857.

## 2.20 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing-impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunication subscribers as may be required by state law.

## 2.21 Access to Carrier of Choice

At this time interexchange carriers cannot provide service to the Company's customers. Long distance service is available as described in §4.2 below. Or the customer can access long distance using any calling card sold for access to such service.

(N)

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EFFECTIVE: January 5, 2002

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

Missouri Public

FILED JAN 05 2002

Service Commission

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

~~REC'D MAR 21 2001~~

**SECTION 2 - RULES AND REGULATIONS, CONT.**

Service Commission

**CANCELLED**

**2.18 Reconnection Charge**

The Company will charge a reconnection fee as set forth in this tariff.

JAN 05 2002

**2.19 Customer Complaints**

By *LSR D 19*  
Public Service Commission  
**MISSOURI**

Customers can reach the Company's Customer Service department by dialing 1-888-477-1224 toll free. Any unresolved disputes may be directed to the attention of the Missouri Public Service Commission.

**2.20 Access to Telephone Relay Services**

Where required by the Department, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

**2.21 Access to Carrier of Choice**

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider of their choice. The interexchange provider should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

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Service Commission

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**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

SECTION 2 – RULES AND REGULATIONS, 2001

REC'D NOV 05 2001

2.22 Directory Listings

Service Commission

2.22.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier, under the conditions imposed by the dominant local exchange carrier.

2.22.2 The Company is not liable for any errors or omissions in directory listing.

2.23 Universal Emergency Telephone Number Service (911, E911)

2.23.1 Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 have the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

2.23.2 This service is offered as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruption, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
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Missouri Public

FILED JAN 05 2002

Service Commission

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August 14, 2009  
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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE** Missouri Public

**SECTION 2 - RULES AND REGULATIONS, CONT.** REC'D MAR 21 2001

**2.22 Directory Listings**

Service Commission

2.22.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier, under the conditions imposed by the dominant local exchange carrier.

2.22.2 The Company is not liable for any errors or omissions in directory listings.

**2.23 Universal Emergency Telephone Number Service (911, E911)**

2.23.1 Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

2.23.2 This service is offered as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

**CANCELLED**

Missouri Public

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By 1st RP 20  
Public Service Commission  
MISSOURI May 7, 2001  
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CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**SECTION 2 – RULES AND REGULATIONS, CONT.**

**REC'D NOV 05 2001**

**2.23 Universal Emergency Telephone Number Service (911,E911), cont.**

**Service Commission**

- 2.23.3 This tariff does not provide for the inspection or constant monitoring of facilities to discover error, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.23.4 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call-by-call basis, only for the purpose of responding to an emergency call in progress.
- 2.23.5 The 911 calling part, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.23.6 After the establishment of service, it is the Public Safety Agency's Responsibility to continue to verify the accuracy of and to advise the Company of any changes as the occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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**EFFECTIVE:** January 5, 2002

**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

**Missouri Public**

**FILED JAN 05 2002**

**Service Commission**

**CANCELLED**  
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LD-2010-0019; JL-2003-2176

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D MAR 21 2001

**SECTION 2 - RULES AND REGULATIONS, CONT.**

Service Commission

**2.23 Universal Emergency Telephone Number Service (911, E911), contd.**

- 2.23.3 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.23.4 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.23.5 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.23.6 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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By *1st RPZ*  
Public Service Commission  
MISSOURI

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Roanoke, VA 24019

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**REC'D NOV 05 2001**

**2.23 Universal Emergency Telephone Number Service (911,E911), contd. Service Commission**

- 2.23.7 The Company assumes no liability for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to be caused, directly or indirectly, by the installation, operation, failure to operate, maintenance occasion by the use of Emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the part or parties accessing Emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, Agencies or municipalities, or the employees or agents of any one of them.

Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.

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**EFFECTIVE:** January 5, 2002

**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

**Missouri Public**

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**CANCELLED**  
August 14, 2009  
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CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 22

Missouri Public

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**REC'D MAR 21 2001**

**SECTION 2 - RULES AND REGULATIONS, CONT.**

Service Commission

**2.23 Universal Emergency Telephone Number Service (911, E911), contd.**

2.23.7 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party(ies) accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.

**CANCELLED**

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By *LSRP22*  
Public Service Commission Missouri Public  
**MISSOURI**

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CAT Communications International, Inc.  
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## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

## SECTION 3 – DESCRIPTION OF SERVICES OFFERED

REC'D NOV 05 2001

## 3.1 Local Service Areas

Service Commission

The Company will provide Local Exchange Service throughout the geographic area serviced by its underlying carriers, Southwestern Bell Telephone Company (SWBT), Spectra Communications Group, LLC d/b/a CenturyTel (CentryTel), and GTE Midwest Incorporated d/b/a Verizon Midwest within the state of Missouri. The local service areas will correspond to those listed in the tariffs of the individual companies. (N)

## 3.2 Product Descriptions

## 3.2.1 Residential Prepaid Local Exchange Service

Installation, monthly recurring and per minute usage will apply to the Company's local exchange services and will be prepaid by the customer.

3.2.1.1 The Company's prepaid Local Telephone Service provides a Customer with the ability to:

- place or receive calls to any calling Station in the local calling are, as defined herein;
- access basic 911 Emergency Service;
- access the Interexchange carrier selected by the Customer for interLATA, intraLATA, interstate, or international calling;
- place calls to 800/888/877 telephone numbers;
- access Telecommunication Relay Service

3.2.1.2 The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g., 900,976). Calls to those numbers and other numbers used for caller-paid information will be blocked by the Company's switch.

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ISSUED BY:

Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

Missouri Public

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

Missouri Public

REC'D MAR 21 2001

**SECTION 3 - DESCRIPTION OF SERVICES OFFERED**

Service Commission

**3.1 Local Service Areas**

The Company will provide Local Exchange Service throughout the geographic area serviced by its underlying carriers within the state of Missouri.

**CANCELLED**

**3.2 Product Descriptions**

**3.2.1 Residential Prepaid Local Exchange Service**

JAN 05 2002  
By 12R P23  
Public Service Commission  
MISSOURI

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services and will be prepaid by the customer.

3.2.1.1 The Company's prepaid Local Telephone Service provides a Customer with the ability to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- place calls to 800/888/887 telephone numbers;
- access Telecommunication Relay Service.

3.2.1.2 The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information blocked by the Company's switch.

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**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

**SECTION 3 - DESCRIPTION OF SERVICES OFFERED**

REC'D NOV 05 2001

**3.2 Product Descriptions, cont.**

**Service Commission**

- 3.2.1.3 Local Line Provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
- 3.2.1.4 Standard Features: Each Local Line Customer is provided with the following standard features:
  - Touch Tone
  - Direct Inward Dialing
  - Direct Outward Dialing
- 3.2.1.5 Optional Features: A customer may order optional features, at the rates specified in this tariff.
- 3.2.1.6 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges herein.

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**EFFECTIVE:** January 5, 2002

**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

**Missouri Public**

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**Service Commission**

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August 14, 2009  
Missouri Public  
Service Commission  
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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

REC'D MAR 21 2001

SECTION 3 - DESCRIPTION OF SERVICE, CONT. Missouri Public

3.2 Product Descriptions, cont.

3.2.1.3 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.2.1.4 Standard Features: Each Local Line Customer is provided with the following standard features:

Touch Tone  
Direct Inward Dialing  
Direct Outward Dialing

3.2.1.5 Optional Features: A Customer may order optional features, at the rates specified in this tariff.

3.2.1.6 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified herein.

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Public Service Commission  
MISSOURI

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CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

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**SECTION 3 – DESCRIPTION OF SERVICE, CON****REC'D NOV 05 2001****3.2 Directory Listings****Service Commission**

For each Customer of Exchange Access Service (s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory (ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a customer's option, the company will arrange for additional listing at an additional charge.

**3.3 Promotional Offerings****(T)**

Promotions: From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to the prior notification and approval by the Missouri Public Service Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotional period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence an/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence of business services.

**3.4 Call Trace**

The Company's call trace capability is not available on a per call basis. If a customer wishes to have this capability they must subscribe to Cat Communications International Inc.'s Call Tracing Service. The following charges apply to the Call Tacing Service feature:

One time non-recurring initiation charge:	\$10.00
Recurring charge, charged on each successful trace:	\$6.00

To activate call trace immediately after the harassing or threatening call press \*57 and hold the line. A recording will inform you if the trace was successful and how to proceed by contacting 911 and/or the Nuisance Call Bureau. The recording will also provide a telephone number. Under no circumstances will the customer be provided with the calling number. If requested the Nusance Call Bureau will follow up with law enforcement officials.

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**ISSUED:** November 5, 2001**EFFECTIVE:** January 5, 2002**Missouri Public**

**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

**FILED JAN 05 2002****Service Commission**

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE, CONT. **REC'D MAR 21 2001**

3.2 Product Descriptions, cont.

Service Commission

3.2.2 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.3 Promotional Offerings

The Company may, from time to time, offer promotions which may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The company will notify the Department of promotional offerings prior to the effective date of the promotion.

**CANCELLED**

JAN 05 2002  
by *LSR P25*  
Public Service Commission  
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**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

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**SECTION 4 – RATES****4.1 Local Exchange Service Rates****4.1.1 Monthly Local Exchange Residential Charges**

\$39.99 per month

- Includes unlimited local and regional
- Taxes and other fees are not included.
- An installation charge of \$20.00 will be added to each of the first two bills after commencement of service.
- A 7-feature pack plus one hour of long distance can be added for \$5.99 per month
- Individual features are available as listed in §4.1.2

\$49.99 per month

- Includes unlimited local and regional
- Unlimited Long Distance
- 7-feature Pack
  1. Caller ID
  2. Call Waiting
  3. Call Waiting Caller ID
  4. Call Forwarding
  5. 3-Way Calling
  6. Call Return
  7. Speed Dial 30

**4.1.2 Optional Features Offered**

	<u>Monthly Charge</u>
➤ Caller ID	\$10.00 per line
➤ Call Waiting	\$5.00 per line
➤ 3 – Way Calling	\$5.00 per line
➤ Call Forwarding	\$5.00 per line
➤ Call Return	\$5.00 per line
➤ Unlisted Number	\$5.00 per line
➤ Should additional features be added to service after installation, The customer in addition to the cost of the new feature will incur a \$20.00 service charge.	

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**ISSUED** February 21, 2006**EFFECTIVE:** March 23, 2006

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

Debra A. Waller, Paralegal  
CAT Communications International, Inc.  
3435 Chip Drive, NE  
Roanoke, VA 24012

**FILED**  
**MO PSC**

## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

**Missouri Public**

## SECTION 4 – RATES

REC'D NOV 05 2001

## 4.1 Local Exchange Service Rates

(M)  
Service Commission  
(N)

## 4.1.1 Monthly Local Exchange Residential Charges

1<sup>st</sup> Line: \$49.95 per month  
2<sup>nd</sup> Line: \$39.95 per month

- This monthly service charge includes Local phone service only.
- Taxes and other fees are not included.
- An installation charge of \$10.00 will be added to each of the first two (N) bills after commencement of service.

## 4.1.2 Optional Features Offered

**CANCELLED**

March 23, 2006

	<u>Monthly Charge</u>
➤ Voice Mail	\$10.00 per line
➤ Caller ID (service only)	\$10.00 per line
➤ Call Waiting	\$5.00 per line
➤ 3 – Way Calling	\$5.00 per line
➤ Call Forwarding	\$5.00 per line
➤ Call Return	\$5.00 per line
➤ Unlisted Number	\$5.00 per line
➤ Should additional features be added to service after installation, (M) a \$10.00 service charge will be incurred by the customer in addition to the cost of the new feature.	

**MISSOURI PUBLIC  
SERVICE COMMISSION**

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017**Missouri Public**

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Service Commission

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE Missouri Public**

**SECTION 4 - RATES**

REC'D MAR 21 2001

**4.1 Prepaid Local Exchange Service Rates**

Service Commission

**4.1.1 Monthly Local Exchange Residential Charges**

1<sup>st</sup> Line: \$49.95 per month  
2<sup>nd</sup> Line: \$39.95 per month

- ▶ This monthly service charge includes Local phone service only.
- ▶ Taxes not included.
- ▶ Should additional features be added to service after installation, a \$10.00 service charge will be incurred by the customer in addition to the cost of the new feature.

**4.1.2 Optional Features Offered:**

- |                            |   |
|----------------------------|---|
| ▶ Voice Mail               | \$10.00 per line  |
| ▶ Caller ID (service only) | \$10.00 per line  |
| ▶ Call Waiting             | \$5.00 per line   |
| ▶ 3-Way Calling            | \$5.00 per line   |
| ▶ Call Forwarding          | \$5.00 per line   |
| ▶ Call Return              | \$5.00 per line   |
| ▶ Unlisted Number          | \$5.00 per line   |
| ▶ Long Distance            | (charged at the applicable rate set forth in Section 4.2) |

**CANCELLED**

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Public Service Commission  
MISSOURI

Missouri Public

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CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Missouri Public

SECTION 4 – RATES (con't.)

REC'D NOV 05 2001

4.3 Returned Check Charge

\$20.00 per check

Service Commission

4.4 Reconnection/Charge

4.4.1 To reestablish service after a suspension a customer should contact the company to make payment arrangements.

4.4.2 \$30.00 per occurrence

4.5 Late Payment Charge

The late payment charge for Residential customers is 1.25% per month and 15% annually on past due amounts.

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

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Service Commission

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August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1

Original Page No. 27

Missouri Public

**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D MAR 21 2001

**SECTION 4 - RATES, CONT.**

Service Commission

**4.3 Returned Check Charge**

\$20.00 per check

**4.4 Reconnection Charge**

\$30.00 per occurrence.

**4.5 Late Payment Charge**

Account payments not received within thirty (30) days from the date the bill was rendered will be charge a late payment charge one and one-half percent (1.5%).

**4.6 Promotional Offerings**

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval prior to implementation.

**CANCELLED**

JAN 05 2002

by 15-RP-27  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 07 2001

01-499  
Service Commission

**Issued:** March 21, 2001

**Effective:** May 7, 2001

**Issued By:** Norman D. Mason, President  
CAT Communications International, Inc.  
5650 Hollins Road  
Roanoke, VA 24019

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

REC'D NOV 05 2001

## RIGHTS AND RESPONSIBILITIES OF MISSOURI TELEPHONE CUSTOMERS

Service Commission

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

**YOUR TELEPHONE BILL**

You will receive a telephone bill from us each month. CAT Communications International, Inc. (CCI) provides basic local service that includes access to 911 and the ability to dial 800 numbers at the basic monthly rate quoted. Long distance service is not provided by CCI nor can long distance service be attached to a line provided by CCI. A long distance calling card can be purchased through CCI or any other source to make long distance calls. You will not have access to 900 or 976 numbers; you will not be able to receive collect calls. These items are blocked by CCI. Should the block fail or should a way be found to override the block then you will be responsible for any charges.

The first month's service amount plus the federal line charge must be paid to initiate service. An installation fee of \$20.00 is applicable and \$10.00 will be added to each of the first two bills you receive to cover this charge. All applicable local, state and federal taxes and fees will be added to your monthly bills. An initial 10-day money back guarantee is provided. This guarantee is from the date the Statement of Rights and Responsibilities was either hand delivered to you or from the postmarked date it was mailed to you. Your money will be refunded minus a prorated amount of the monthly service charge and taxes for any service actually provided during those 10 days.

Payment in full is due and payable within twenty-one (21) days of the date on your bill. If payment is not received within that time period your account is subject to suspension and disconnection. When mailing your payment be sure to allow enough time for your payment to reach us by the due date.

**PAYMENT ARRANGEMENTS**

Payment must be sent to CCI, made by credit card or debit card over the telephone by calling 1-888-477-1224, or made at one of our agent locations. Payment may be made in any form acceptable to our agents. You may be charged an additional fee by the agents for processing your payment. If you are having problems paying your telephone bill, please call CCI immediately at 1-888-477-1224. By doing this you may avoid having your telephone service suspended or disconnected.

**DISCONNECTION OR SUSPENSION OF TELEPHONE SERVICE**

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for twenty-one (21) days. Should you wish to reactivate the service you will be charged a \$30.00 reconnection fee.

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

Missouri Public

FILED JAN 05 2002

Service Commission

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August 14, 2009  
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LD-2010-0019; JL-2003-2176

REC'D NOV 05 2001

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

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**Service Commission**

1. Nonpayment of any undisputed delinquent charge. This means if you have filed a complaint regarding a charge we will not suspend or disconnect for that amount. If however, the bills you receive for services provided after the date of the complaint are not paid your account will be subject to suspension or disconnection for not paying those amounts.
2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresenting your identity when you obtain service.
5. Failure to comply with the terms of a settlement agreement.
6. As provided by federal and state law.

Prior to discontinuance CCI will send written notice by first-class mail notifying you of the impending discontinuance at least ten(10) days prior to the discontinuance of your service. Your service will not be discontinued until ten (10) days after such notice, and basic local phone service may not be discontinued for failure to pay charges other than for basic local telephone service. Nor may your basic local service be disconnected for failure to pay charges not subject to the jurisdiction of the Missouri Public Service Commission. Additionally, CCI will make reasonable efforts to contact you at least twenty-four (24) hours in advance of the suspension of your telephone service. Service will be discontinued during normal business hours on or after the date specified in the notice of termination, but will not be discontinued on Saturday, Sunday or the day before any company holiday.

CCI will postpone a suspension or disconnection for a time not to exceed twenty-one (21) days if there is a medical reason for the telephone not being suspended or disconnected. CCI will require a letter for the doctor providing care confirming the medical need for the service.

**RECONNECTION OF SERVICE**

After local telephone service has been disconnected CCI will restore your service when the reason for suspension has been remedied. You will need to:

1. Pay all outstanding amount to the Company or its authorized agent.
2. Pay the reconnection fee.
3. Pay one month's payment in advance.

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**ISSUED:** November 5, 2001**EFFECTIVE:** January 5, 2002**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017**Missouri Public**

FILED JAN 05 2002

**Service Commission**

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August 14, 2009  
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LD-2010-0019; JL-2003-2176

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

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**RATES FOR TELEPHONE SERVICE**

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**BASIC MONTHLY LOCAL EXCHANGE RESIDENTIAL CHARGES**

1<sup>st</sup> Line: \$39.99 per month  
2<sup>nd</sup> Line: \$39.99 per month

- This monthly service charge includes Local phone service only.
- Taxes and other fees are not included.
- An installation charge of \$20.00 will be added to each of the first two bills after commencement of service.

**OPTIONAL FEATURES OFFERED**

	<u>Monthly Charge</u>
➤ Voice Mail	
➤ Caller ID	\$10.00 per line
➤ Call Waiting	\$5.00 per line
➤ 3 – Way Calling	\$5.00 per line
➤ Call Forwarding	\$5.00 per line
➤ Call Return	\$5.00 per line
➤ Unlisted Number	\$5.00 per line
➤ Should additional features be added to service after installation, The customer in addition to the cost of the new feature will incur a \$20.00 service charge.	

**RETURNED CHECK CHARGE**

\$20.00 per check

**RECONNECTION/CHARGE**

\$30.00 per occurrence

**LATE PAYMENT CHARGE**

The late payment charge for Residential customers is 1.25% per month and 15% annually on past due amounts.

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**ISSUED** July 16, 2004**EFFECTIVE:** August 18, 2004

CANCELLED  
August 14, 2009  
Missouri Public  
Service Commission  
LD-2010-0019; JL-2003-2176

Debra A. Waller, Paralegal  
CAT Communications International, Inc.  
3435 Chip Drive, NE  
Roanoke, VA 24012

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**FILED**  
**MO PSC**

Missouri Public

## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

## RATES FOR TELEPHONE SERVICE

REC'D NOV 05 2001

## MONTHLY LOCAL EXCHANGE RESIDENTIAL CHARGES

Service Commission

1<sup>st</sup> Line: \$49.95 per month  
2<sup>nd</sup> Line: \$39.95 per month

- This monthly service charge includes Local phone service only.
- Taxes and other fees are not included.
- An installation charge of \$10.00 will be added to each of the first two bills after commencement of service.

## OPTIONAL FEATURES OFFERED

	<u>Monthly Charge</u>
➤ Voice Mail	\$10.00 per line
➤ Caller ID (service only)	\$10.00 per line
➤ Call Waiting	\$5.00 per line
➤ 3 - Way Calling	\$5.00 per line
➤ Call Forwarding	\$5.00 per line
➤ Call Return	\$5.00 per line
➤ Unlisted Number	\$5.00 per line
➤ Should additional features be added to service after installation, The customer in addition to the cost of the new feature will incur a \$10.00 service charge.	

## RETURNED CHECK CHARGE

\$20.00 per check

## RECONNECTION/CHARGE

\$30.00 per occurrence

## LATE PAYMENT CHARGE

The late payment charge for Residential customers is 1.25% per month and 15% annually on past due amounts.

## PROCEDURES FOR HANDLING INQUIRIES AND COMPLAINTS

Telephone inquiries may be directed to CCI at 1-888-477-1224. Written inquiries may be directed to CCI, Regulatory Assistant, and P.O. BOX 6129, ROANOKE, VA 24017 or via facsimile at 1-877-893-5489.

ISSUED: November 5, 2001

EFFECTIVE: January 5, 2002

ISSUED BY: Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

Missouri Public

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Service Commission

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August 14, 2009  
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Service Commission  
LD-2010-0019; JL-2003-2176

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**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

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**Bundled Service Package**

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**Monthly Residential Charges**

1<sup>st</sup> Line: \$39.99 per month  
 2<sup>nd</sup> Line: \$39.99 per month

- This monthly charge includes local dial tone;
- 900 and 700 blocking; and
- one hour of intralata long distance.
- Taxes and other fees are not included in basic price.
- An installation charge of \$40.00 will apply

The following feature package is available at an additional monthly cost. If the package is added during the initial installation of service, there will be no additional charge for their installation. If the package is added after the initial installation of service, there will be a \$20.00 service charge. With this bundled service package the feature package is available at \$5.99 per month.

**Bundled Service Package****Monthly Charge \$5.99**

- Caller ID name and number
- Call Waiting
- 3-Way Calling
- Call Forwarding
- Call Return
- Call Waiting/Caller ID
- Speed Dial 30

Unlisted Number is an additional \$5.00 per line per month.

Should the feature package be added or deleted after initial service installation, there will be a \$20.00 service charge.

**Toll and Network Fees**

N

The following are fees that will be charged to the customer in the provisioning of long distance. The per minute rates are for additional time long distance purchased and are billed in whole minutes.

Intralata Calling	\$0.019 per minute	
Intrastate	\$0.079 per minute	
Interstate	\$0.049 per minute	
Intrastate Network Fee	\$1.49 per line, per month	
Interstate Network Fee	\$1.49 per line, per month	
Access Network Fee	\$0.99 per line per month	

N

ISSUED July 16, 2004

EFFECTIVE: August 18, 2004

CANCELLED  
 August 14, 2009  
 Missouri Public  
 Service Commission  
 LD-2010-0019; JL-2003-2176

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**MO PSC**



**RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**

REC'D NOV 05 2001

**FILING A COMPLAINT WITH THE MISSOURI PUBLIC SERVICE COMMISSION**

Service Commission

- CCI cannot resolve your complaint you may call the Missouri Public Service Commission, located at 200 Madison Street, Suite 800, Jefferson City, Missouri 65102, toll free at 1-800-392-4211 to file an informal complaint.
- If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address P.O. Box 360, Jefferson City, Missouri 65102.
- Also, the Missouri Office of the public Counsel, representing the Public before the Public Service Commission, has an office at 200 Madison Street, 6<sup>th</sup> Floor, Jefferson City, Missouri, 65102. Their telephone number is 1-573-751-4857.

**ACCESSING EMERGENCY SERVICES**

For dialing instructions for accessing emergency services in your area, please refer to the front of the telephone directory published by the local telephone company in your area.

**ISSUED:** November 5, 2001

**EFFECTIVE:** January 5, 2002

Missouri Public

**ISSUED BY:** Norman D. Mason, President  
CAT Communications International, Inc.  
4142 Melrose Avenue, Unit #25  
Roanoke, Virginia 24017

FILED JAN 05 2002

Service Commission

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August 14, 2009  
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Service Commission  
LD-2010-0019; JL-2003-2176

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

REC'D MAY 29 2002

Long Distance Promotion

Service Commission

Promotions are allowed to go into effect after 7 days prior notice to the Commission for competitive companies and after 10 days prior notice to the Commission for non-competitive companies (i.e., incumbent local exchange carriers). Promotions must be offered under tariff, and prior notification to the Commission via a tariff filing is required. Promotions must have established start and end dates and must be offered in a non-discriminatory manner.

CAT Communications International, Inc. (CCI) is providing tariff notification to the Commission of no less than (7) days prior to the beginning of this promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. CCI offers all promotions in a non-discriminatory manner.

Missouri Public

FILED JUN 03 2002

Service Commission

ISSUED May 28, 2002

Effective: June 3, 2002

CANCELLED  
August 14, 2009  
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Service Commission  
LD-2010-0019; JL-2003-2176

Patricia M. Spencer, Vice President  
CAT Communications International, Inc.  
4142 Melrose Ave, NW #25  
Roanoke, VA 24017-5836

# Missouri Public

Cat Communications International, Inc.

PSC MO Tariff No. 1

Original Page No. 33

REC'D MAY 29 2002  
RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

## Description of Service

## Service Commission

CAT Communications International, Inc. (CCI) will be running a promotion from June 3, 2002 through August 31, 2002. CCI will provide one hour of prepaid long distance per month for one year to all customers initiating new service during that time.

Certain conditions apply to this promotional offer:

1. The customer must order new service between June 3, 2002 and the close of business August 31, 2002
2. The one-hour of free service will be provided free each month for 12 calendar months commencing with the activation of the customer's service.
3. CCI will provide one hour of service each month time not used during that calendar month will expire, it will not roll over.
4. The customer's account must be current. One hour of free service will not be provided to an account for which the previous month's bill remains unpaid.
5. Time used will be deducted from the 60 minutes of service in whole minute increments only.
6. The service must be activated and used from the telephone number provided by CCI.
7. The service is not transferable.
8. This offer will be governed by all applicable rules and regulations. And will be provided in accordance with any applicable tariff CCI has on file.
9. Customers can, at their option, purchase additional time during the month at the rate of \$15.00 per 150 minutes. If this option is used, the minutes will be billed at \$.099 per minute of use and will be billed in whole minute increments.

Missouri Public

FILED JUN 03 2002

Service Commission

ISSUED May 28, 2002

Effective: June 3, 2002

Patricia M. Spencer, Vice President  
CAT Communications International, Inc.  
4142 Melrose Ave, NW #25  
Roanoke, VA 24017-5836

CANCELLED  
August 14, 2009  
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LD-2010-0019; JL-2003-2176

REC'D MAY 29 2002

## RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

Provisioning of Service

## Service Commission

This service is available through an access number provided to the customer. It is activated when the customer dials the access number from their home telephone number.

Communications originate when the customer accesses the service on a dial-up basis.

Carrier will act as the customer's agent for ordering access to the service.

Services are provided on a usage basis and are available twenty-four hours per day, seven days per week.

The maximum amount of service to be provided in the promotion is 60 minutes per month.

Unused minutes will expire at the end of the given month.

The Company offers service to customers consistent with the provisions of this Tariff.

Service is offered subject to the Company's ability to technically provide the service requested and subject to the availability of the necessary facilities and/or equipment.

Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by condition beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

The service is provided on a minutes of use basis. Should there be an interruption of service for any reason the unused minutes will be available upon correction of the cause of the interruption.

The customer's usage will be calculated based upon the total number of minutes the customer uses. Time charged against the minutes provided begins when the connection is established between the calling station and the called station. Time is based on whole minute increments only. All partial usage will be rounded up to the next minute.

There is no usage calculated if a call is not completed

Promotional offer is valid only in conjunction with Company's local exchange service.

Missouri Public

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Service Commission

ISSUED May 28, 2002

Effective: June 3, 2002

Patricia M. Spencer, Vice President  
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4142 Melrose Ave, NW #25  
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