

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Billing and Collection Standards (Cont'd)

B. Collection Standards: (Cont'd)

2. Subscribers may pay for service by Credit or Debit Card subject to the following Credit or Debit Card Payment Fees:

a. In-Person Credit or Debit Card Payment: No Fee

No Credit or Debit Card Payment Fee applies when subscribers make payment in person at the Company's local business office.

b. Automatic/Ongoing Credit or Debit Card Authorization: No Fee

No Credit or Debit Card Payment Fee applies when subscribers have set up automatic/ongoing Credit or Debit Card authorization with the Company.

c. Online Credit or Debit Card Payment Fee: \$3.00

This fee applies when a subscriber makes a Credit or Debit Card payment online through the Company's website.

d. Telephone Credit or Debit Card Payment Fee: \$3.00

This fee applies when a subscriber makes a Credit or Debit Card payment to the Company over the telephone.

3. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of Section 3.8.B.3 as they may apply.
4. Total bills remaining unpaid twenty-two (22) days after rendition shall be considered delinquent. Delinquent bills for residential and business subscribers shall be assessed a monthly late payment charge equal to 10% of the unpaid balance or \$5.00, whichever is greater.
5. A charge as determined by the company will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.
6. The company reserves the right to block 900 service if the customer has incurred billing for 900 service for two (2) or more months and has refused to pay the bill.