

TELECOMMUNICATIONS SERVICES TARIFF

OF

CHARITON VALLEY L. D.

Missouri Public
Service Commission

REC'D MAY 14 1999

This tariff, PSC Mo. No. 2, cancels and replaces P.S.C. Mo. No. 1 in its entirety.

This tariff contains the rules, regulations, and rates applicable to the furnishing of interLATA and intraLATA competitive telecommunications services by Chariton Valley L. D., a competitive telecommunications company, within the state of Missouri.

Issued: May 14, 1999

William Biere
General Manager
P. O. Box 470
Bucklin, MO 64631

Effective: July 22, 1999

CANCELLED
February 8, 2016
Missouri Public
Service Commission
XD-2016-0178

Missouri Public
Service Commission
99-562
FILED JUL 28 1999

TARIFF FORMATMissouri Public
Service Commission

REC'D MAY 14 1999

Page Numbering

Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time, new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1. Revision numbers will be entered on the Revision Page Heading and on check sheet original Page 2 when appropriate.

Explanation of Symbols

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (R) - Reduced rate
- (I) - Increased rate
- (C) - Changed regulation
- (T) - Change in text, but no change in rate or regulation
- (S) - Reissued matter
- (M) - Matter relocated without change
- (N) - New rate, regulation or text
- (D) - Discontinued rate or regulation
- (Z) - Correction

Issued: May 14, 1999

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General Manager
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REC'D MAY 14 1999

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XD-2016-0178

Application of Tariff

REC'D MAY 14 1999

This tariff contains the regulations and schedule of charges applicable to the provision of interexchange telecommunications services by Chariton Valley L.D. within the State of Missouri.

Waiver of Rules and Regulations

The Company will comply with all rules and regulations except those statutes and Commission rules waived by 392.361.5 and 392.420 RSMo 1994. The waived statutes and Commission rules are as follows:

Statutes:

392.240(1)
392.270
392.280
392.290
392.310
392.320
392.330
392.340

Commission Rules:

4 CSR 240-10.020
4 CSR 240-30.010(2) (C)
4 CSR 240-30.040(1)
4 CSR 240-30.040(2)
4 CSR 240-30.040(3)
4 CSR 240-30.040(5)
4 CSR 240-30.040(6)
4 CSR 240-32.030(1) (B)
4 CSR 240-32.030(1) (C)
4 CSR 240-32.030(2)
4 CSR 240-32.050(3)
4 CSR 240-32.050(4)
4 CSR 240-32.050(5)
4 CSR 240-32.050(6)
4 CSR 240-32.070(4)
4 CSR 240-33.030
4 CSR 240-33.040(5)

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1.0 Explanation of Terms and AbbreviationsMissouri Public
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- 1.1 Company - Chariton Valley L.D.
- 1.2 Customer - The person, firm, corporation or other entity that orders service and is responsible for payment of charges due and compliance with the Company's Tariff regulations.
- 1.3 Dedicated Access Service - If a location has a direct path to the network, rather than a path that is switched through the local exchange carrier to reach the network, it is considered dedicated access. Dedicated access facilities may be obtained from the underlying carrier, the local exchange carrier, or private carriers. The Customer may make arrangements for such facilities directly or through Chariton Valley L.D.

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2.0 Rules and Regulations2.1 Limitation on Service

- 2.1.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.1.2 Chariton Valley L.D. reserves the right to discontinue furnishing service, or limit the use of service without liability when provision of service involves a dangerous condition, violation of Company rules which violation adversely affects the safety of Customer or other persons, or unauthorized interference with or use of service.
- 2.1.3 Prior written permission from the Company is required before any assignment or transfer of service. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.1.4 The Company reserves the right to refuse service to Customers without incurring liability:
 - 2.1.4.1 For non-payment of any sum owing to the Company; or
 - 2.1.4.2 For insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, credit card numbers or pre-arranged account code numbers; or
 - 2.1.4.3 For any violation by a Customer related to the request for such service of either the provisions of this tariff or any laws, rules, regulations, or policies or either the Country of Origin or the United States; or
 - 2.1.4.4 By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service; or
 - 2.1.4.5 If the Company deems such refusal necessary to protect itself or third parties against or otherwise protect its personnel, agents facilities, or services.

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2.2 Liabilities of the Company

- 2.2.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service hereunder and not caused by the negligence or intentional acts of the Customer shall in no event exceed an amount equivalent to the charge to the Customer according to this tariff for the interruption, delay, error or defect in transmission occurs, except in cases of willful misconduct by the Company.
- 2.2.2 The Company shall be indemnified and held harmless by the Customer against:
 - 2.2.2.1 Claims for libel; slander; infringement or patent or copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Company; violation of any other literary, intellectual, artistic, dramatic, or musical right; violations of the right to privacy; or any other rights whatsoever relating to or arising from message content or the transmission thereof over the Company's Access Lines; and
 - 2.2.2.2 All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
- 2.2.3 The company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.2.4 The Company is not liable for any defacement of or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.2.5 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.

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2.2.6 The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of God; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work notwithstanding anything in this tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees, if committed beyond the scope of their employment.

2.2.7 Approval of the above tariff language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

2.3 Use of Service

2.3.1 The Customer may not use any of the Services furnished by the Company under this Tariff for any unlawful purpose.

2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service that is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.2 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.

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- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

- 2.4.4 The Customer shall be credited for an interruption of two hours or more at the rate of $1/720^{\text{th}}$ of the monthly charge for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

2.5 Payment

- 2.5.1 The Customer is ultimately responsible for payment of all charges for service provided by the Company.

- 2.5.2 Unless other arrangements are made, residential customers make payment by cash or check.

- 2.5.3 Unless other arrangements are made, commercial customers will make payment by check.

2.6 Billing Periods

- 2.6.1 Bills will be generated and mailed on or about the 1st of each month, and Customer payments will be due on the 21st day following bill generation.

2.7 Billing Disputes

- 2.7.1 Billing disputes should be addressed in writing to: Chariton Valley L.D.; 606 Oak Street; Bucklin, MO 64631. Business hours are between 8 a.m. and 5 p.m., Central Standard Time. Billing disputes can also be resolved via telephone during normal business hours.

2.8 Customer Service

- 2.8.1 Chariton Valley L.D.'s customer service representative can be contacted in writing at Chariton Valley L.D.; 606 Oak Street; Bucklin, MO 64631. Customer Service problems may be reported 24 hours a day by telephone.

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- 2.7.2 When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties. (C)
- 2.7.3 Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- 2.7.4 If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- 2.7.5 If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- 2.7.6 Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
- 2.7.7 If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
- 2.7.8 If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- 2.7.9 After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined. (C)

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FILED OCT 30 2000

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CHARITON VALLEY L.D.

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P.S.C. Mo. Tariff No. 2
ORIGINAL PAGE 9-2

2.8 Customer Service

(M)

- 2.8.1 Chariton Valley L.D.'s customer service representative can be contacted in writing at Chariton Valley L.D; 606 Oak Street; Bucklin, MO 64631. Customer Service problems may be reported 24 hours a day by telephone.

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2.9 Non-Payment

2.9.1 Customers shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. If the charges remain unpaid for twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent. (C)

2.9.2 Payments not received by the due date are subject to a late payment charge equal to 1.5% (or the highest rate permitted under applicable law whichever is less) of the unpaid balance for each month that there remains an unpaid balance. The late payment charge shall be due and payable upon notice to the customer.

2.9.3 Customers who have terminated service with the Company will not be able to move their 800 numbers to another carrier until their outstanding balance with the Company is paid in full.

2.10 Notice of Service Discontinuance

2.10.1 A Discontinuance Notice will be sent to the Customer if payment has not been received 45 days from the rendition of the bill. If payment is not received within 15 days of the Discontinuance Notice, service will be discontinued.

2.11 Charges for Installations and Connection

2.11.1 The Company will assess no charges for installations and connection except as provided in 4.5.

2.12 Advanced Payments and Security Deposits

2.12.1 The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if: (C)

2.12.1.1 The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:

a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or (C)

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FILED OCT 30 2000

Issued: September 29, 2000

William Biere
General Manager

Effective: October 30, 2000

P.O. Box 470

Bucklin, Missouri 64631

CANCELLED
February 8, 2016
Missouri Public
Service Commission
XD-2016-0178

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Service Commission

REGD MAY 14 1999

2.9 Non-Payment

- 2.9.1 Payments from Customers will be due on the 21st day of the month during which the bill was rendered. Payments not received by the 30th day of that month will be considered delinquent and will be referred to the Company's credit department for collection. The Credit Department will receive daily updates of payments received on past due accounts.
- 2.9.2 Payments not received by the due date are subject to a late payment charge equal to 1.5% (or the highest rate permitted under applicable law whichever is less) of the unpaid balance for each month that there remains an unpaid balance. The late payment charge shall be due and payable upon notice to the customer.
- 2.9.3 Customers who have terminated service with the Company will not be able to move their 800 numbers to another carrier until their outstanding balance with the Company is paid in full.

2.10 Notice of Service Discontinuance

- 2.10.1 A Discontinuance Notice will be sent to the Customer if payment has not been received 45 days from the rendition of the bill. If payment is not received within 15 days of the Discontinuance Notice, service will be discontinued.

2.11 Charges for Installations and Connection

- 2.11.1 The Company will assess no charges for installations and connection except as provided in 4.5.

2.12 Advanced Payments and Security Deposits

- 2.12.1 For Customers from whom the company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges. The Company waives the advance payment requirement for all Customers except those that are notified by the Company that they have an unsatisfactory credit history.

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OCT 30 2000

BY 1st R.P. 10

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Issued: May 14, 1999

William Biere
General Manager
P.O. Box 470
Bucklin, Missouri 64631

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- b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee. (C)

2.12.1.2 In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.

2.12.1.3 No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

2.12.1.4 Terms of Deposits:

- a. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
- b. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

(C)

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FILED OCT 30 2000

- d. Upon satisfaction of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payments of charges will be considered satisfactory if received prior to the date of which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending The resolution of a dispute with respect to charges secured by deposit.
- e. The company will maintain records of all pertinent information with regard to each deposit held.
- f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

2.13 Credit Checks

- 2.13.1 The Company requires credit information for all commercial accounts and reserves the right to request credit information from residential customers.

2.14 Taxes

- 2.14.1 State, local and other taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are not included in the quoted rates.

2.15 "Missouri Universal Service Fund"

- 2.15.1 Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- 2.15.2 The surcharge will appear as a separate line item detailed "Missouri Universal Service Fund."
- 2.15.3 The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definitions of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

(N)

Issued March 31, 2005

James Simon
General Manager
109 Butler
Macon, MO 63552

Effective May 1, 2005

REC'D SEP 29 2000

CANCELS ORIGINAL PAGE 11

- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. (C)
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit. (C)

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MAY 01 2005

By *RS 11*
Public Service Commission
Missouri (D)2.13 Credit Checks

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- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

(C)

(C)

(D)

(D)

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October 30, 2000

**MISSOURI PUBLIC
SERVICE COMMISSION****2.13** Credit Checks

- 2.13.1 The Company requires credit information for all commercial accounts and reserves the right to request credit information from residential customers.

2.14 Taxes

- 2.14.1 State, local and other taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are not included in the quoted rates.

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3.0 Description of ServiceMissouri Public
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- 3.1.1 The Customer's long distance usage charge is based on the actual usage of the Company's services. Usage begins when the called party picks up the receiver and ends when the calling party hangs up. The Company will not bill for uncompleted calls. Calls are measured by Chariton Valley L. D.

3.2 Calculation of Distance for InterLATA Calls

- 3.2.1 Usage charges for all mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and NECA's Tariff No. 4.

$$\text{FORMULA} = \sqrt{\frac{(V1 - V2)(H1 - H2)}{10}}$$

3.3 Minimum Call Completion Rate

- 3.3.1 A Customer can expect a call completion rate of not less than 99% during peak use periods for all Feature Group D ("FGD") services.

3.4 Service Offerings

- 3.4.1 The Company offers switched and dedicated access MTS, 800 and travel card interexchange services by the resale of the services of Underlying Carriers or by use of the companies own facilities.

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4.0 RATES AND CHARGESMissouri Public
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4.1 Switched Access

- 4.1.1 Rates and charges for message telephone service provided by the Company are filed as shown in Sections 4.2.1 and 4.2.2 following. The rates are provided with an upper and lower range to allow for movement of the pricing system, including Subscriber type, volume and term discounts and shown in 4.1.4 and 4.1.5 following, within the pricing structure, between the upper and lower ranges. The non-discounted rates will not exceed the upper limit of the range and the fully discounted rates will not be less than the lower limit of the range.
- 4.1.2 Customers within the same subscriber type, volume and term discounts will be charged the same price for calls made at the same time of day and at the same distance, except that initial minutes may be charged at different rates than additional minutes.
- 4.1.3 Outbound and Inbound services, Switched 1+ service, Dedicated and 800 service carry an initial billing minimum of one minute. After the initial call minimum, calls will be rounded to the closest six-second increment.
- 4.1.4 Volume discounts will be provided to customers within the residential and business classes as follows:

<u>Volume Level</u>	<u>Residential</u>	<u>Business</u>
\$ 1 - \$ 20	0%	0%
\$ 21 - \$ 75	5%	5%
\$ 76 - \$150	6%	6%
\$151 - \$250	7%	7%
\$251 - \$350	8%	8%
\$351 - \$500	9%	9%
\$500 - Over	10%	10%

- 4.1.5 Additional discounts of 2% below the listed rates will be applied when customers commit to 12 month term plans and discounts of 5% below the listed rates will be applied when customers commit to 24 month term plans.

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4.1.6 Billing periods are as follows:

Day: 8:00 a.m. to 4:59 p.m., Monday
through Friday.

Evening: 5:00 p.m. to 10:59., Sunday through
Friday.

Night/
Weekend: 11:00 p.m. to 7:59 a.m., all days.
8:00 a.m. Saturday to 4:59 p.m. Sunday.

4.2 Message Telephone Service Rates Applicable when customer is picked to CVLD
for IntraLATA and InterLATA Service

4.2.1	<u>DAY - BUSINESS</u> 1st MINUTE .1500	ADD. MINUTE .1500
4.2.2	<u>EVENING - BUSINESS</u> 1st MINUTE .1500	ADD. MINUTE .1500
4.2.3	<u>NIGHT - BUSINESS</u> 1st MINUTE .1500	ADD. MINUTE .1500
4.2.4	<u>DAY - RESIDENTIAL</u> 1st MINUTE .1500	ADD. MINUTE .1500
4.2.5	<u>EVENING - RESIDENTIAL</u> 1st MINUTE .1500	ADD. MINUTE .1500
4.2.6	<u>NIGHT - RESIDENTIAL</u> 1st MINUTE .1500 .1500	ADD. MINUTE

Issued: May 14, 1999

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Effective: July 22, 1999

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February 8, 2016
Missouri Public
Service Commission
XD-2016-0178

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Service Commission4.3 Message Telephone Service Rates Applicable when customer is picked to CVLD
for IntraLATA or InterLATA Service

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4.3.1 DAY - BUSINESS

<u>INTERCITY MILEAGE BAND</u>	<u>1st MINUTE</u>	<u>ADD. MINUTE</u>
0 - 10	.1100	.0900
11 - 14	.1500	.1300
15 - 18	.1800	.1600
19 - 23	.2050	.1700
24 - 28	.2350	.1760
29 - 33	.2350	.1950
34 - 40	.2650	.2350
41 - 50	.2650	.2350
51 - 60	.2750	.2450
61 - 80	.2850	.2550
81 - 100	.2950	.2600
101 - 125	.3250	.2750
126 - 150	.3350	.2950
151 - 190	.3450	.3050
191 - 300	.3550	.3150
301 - 430	.4050	.3650
431 - 9999	.4050	.3650

4.3.2 EVENING - BUSINESS

<u>INTERCITY MILEAGE BAND</u>	<u>1st MINUTE</u>	<u>ADD. MINUTE</u>
0 - 10	.0880	.0720
11 - 14	.1200	.1040
15 - 18	.1440	.1280
19 - 23	.1560	.1360
24 - 28	.1885	.1600
29 - 33	.1945	.1760
34 - 40	.2050	.1865
41 - 50	.2050	.1865
51 - 60	.2105	.1925
61 - 80	.2110	.2005
81 - 100	.2245	.2010
101 - 125	.2295	.2250
126 - 150	.2450	.2410
151 - 190	.2505	.2490
191 - 300	.2585	.2570
301 - 430	.3185	.2865
431 - 9999	.3185	.2865

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4.3.3 NIGHT- BUSINESS

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INTERCITY
MILEAGE BAND

1st MINUTE

ADD. MINUTE

0 - 10	.0715	.0585
11 - 14	.0975	.0845
15 - 18	.1170	.1040
19 - 23	.1430	.1150
24 - 28	.1820	.1300
29 - 33	.1850	.1430
34 - 40	.1865	.1560
41 - 50	.1865	.1560
51 - 60	.1880	.1690
61 - 80	.1945	.1730
81 - 100	.1975	.1745
101 - 125	.1975	.1915
126 - 150	.2090	.2045
151 - 190	.2155	.2110
191 - 300	.2220	.2175
301 - 430	.2795	.2535
431 - 9999	.2795	.2535

4.3.4 DAY - RESIDENTIALINTERCITY
MILEAGE BAND

1st MINUTE

ADD. MINUTE

0 - 10	.1100	.0900
11 - 14	.1500	.1300
15 - 18	.1730	.1600
19 - 23	.2030	.1700
24 - 28	.2150	.1700
29 - 33	.2150	.1750
34 - 40	.2430	.2100
41 - 50	.2430	.2120
51 - 60	.2530	.2220
61 - 80	.2630	.2320
81 - 100	.2730	.2375
101 - 125	.3030	.2525
126 - 150	.3130	.2725
151 - 190	.3230	.2825
191 - 300	.3330	.2925
301 - 430	.3830	.3425
431 - 9999	.3830	.3425

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4.3.5 EVENING - RESIDENTIAL

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<u>INTERCITY MILEAGE BAND</u>	<u>1st MINUTE</u>	<u>ADD. MINUTE</u>
0 - 10	.0880	.0720
11 - 14	.1200	.1040
15 - 18	.1440	.1280
19 - 23	.1560	.1360
24 - 28	.1700	.1455
29 - 33	.1720	.1560
34 - 40	.1800	.1630
41 - 50	.1800	.1645
51 - 60	.1880	.1705
61 - 80	.1950	.1780
81 - 100	.2020	.1805
101 - 125	.2070	.2025
126 - 150	.2200	.2180
151 - 190	.2270	.2255
191 - 300	.2350	.2330
301 - 430	.2950	.2630
431 - 9999	.2950	.2360

4.3.6 NIGHT - RESIDENTIAL

<u>INTERCITY MILEAGE BAND</u>	<u>1st MINUTE</u>	<u>ADD. MINUTE</u>
0 - 10	.0715	.0585
11 - 14	.0975	.0845
15 - 18	.1170	.1040
19 - 23	.1430	.1105
24 - 28	.1650	.1260
29 - 33	.1700	.1390
34 - 40	.1780	.1520
41 - 50	.1780	.1520
51 - 60	.1785	.1560
61 - 80	.1790	.1580
81 - 100	.1795	.1590
101 - 125	.1805	.1660
126 - 150	.1830	.1785
151 - 190	.1880	.1835
191 - 300	.1955	.1910
301 - 430	.2505	.2235
431 - 9999	.2505	.2235

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4.4 800 SERVICE4.4.1 Non-Recurring and Recurring Charges

Monthly Recurring 800 Charges

Residential	\$ 5.00
Commercial	\$ 8.00

- 4.4.2 The per minute charges for the duration of the call are as set forth below. Calls are billed in full minute increments with a one-minute billing minimum.

	<u>Usage charge</u>
Day	.200
Evening	.175
Night/Weekend	.145

4.5 Calling Card Calls

- 4.5.1 Access charges for all Calling Card Calls are \$0.50 per access, in addition to the per minute charges for the duration of the call as set forth below. Calls are billed in full minute increments with a one-minute billing minimum.

	<u>Usage charge</u>
Day	.200
Evening	.175
Night/Weekend	.145

4.6 Directory Assistance

4.6.1 Switched 1+	\$0.75
4.6.2 Calling Card	\$0.80

4.7 Operator Assistance

- 4.7.1 Operator services are provided by the Underlying Carriers. The follow operator services are billed by the Company.

Station to Station	\$1.50
Person to Person	\$3.50
Transfer to other interexchange carriers	\$1.50

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- 4.7.2 Carrier will not bill for incomplete calls where answer supervision is available. Carrier will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) Carrier's knowledge.
- 4.7.3 The caller and billed party, if different from the caller, may be advised that the Carrier is the operator service provider at the time of the initial contact.
- 4.7.4 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges. Only tariffed rates approved by this Commission for Carrier shall appear on any local exchange company billings.
- 4.7.5 Carrier may be listed on the LEC billing if the LEC has multicarrier billing ability.
- 4.7.6 Carrier will employ reasonable calling and verification procedures which are acceptable to the companies issuing calling cards.
- 4.7.7 Carrier will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 4.7.8 Upon request, Carrier will transfer 0- calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point. Charges at the rates shown in Section 4.5.1 above will apply.
- 4.7.9 Carrier will refuse operator services to traffic aggregators which block access to other carriers. Traffic aggregators will post and display information including (1) that Carrier is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

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4.8 Dedicated Interexchange Access Service

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- 4.8.1 Dedicated interexchange access services have initial set up and monthly charges which are dependent on local exchange carrier tariffs and based on the customer's location and individual needs. Dedicated interexchange access facilities may be obtained in some cases, directly by the subscriber or through the company who will act as subscriber's agent. Rates for services will be offered on an individual case basis (ICB) and will be structured to recover the Company's cost of providing the services. Terms of the specific ICB contract will be made available to the Commission upon request on a proprietary basis.

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