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TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

TOTAL COMMUNICATION SERVICES, INC.

TCSI operates as a competitive Telecommunications Carrier within the State of Missouri.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Total Communication Services, Inc. (TCSI) within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at TCSI's principal place of business.

DATE OF ISSUE: JANUARY 5, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

DATE EFFECTIVE: FEBRUARY 10, 1995 k FILE B vices, Inc. FEB 10 1995 SE 95 - 18 2 2401 PUBLIC SERVICE COMM

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WAIVER OF RULES AND REGULATIONS

MISSOURI Public Service Commission

Pursuant to Case No. TA-95-182, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

Income on depreciation fund investments.
Posting exchange rates at central offices.
Exchange boundary maps.
Record of access lines.
Records kept within state.
Telephone directories.
Coin telephones.
Inform customers of lowest priced service.

DATE OF ISSUE: JANUARY 5, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

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DATE OF ISSUE: JANUARY 5, 1995

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TARIFF FORMAT

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- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.
- C. <u>Paragraph Numbering Sequences</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).

DATE OF ISSUE: JANUARY 5, 1995

DATE EFFECTIVE: FEBRUARY 10, 1995

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EXPLANATION OF SYMBOLS

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The following are the only symbols used for the purposes indicated below:

- C To signify changed regulation
- D Delete or discontinue
- I Change resulting in an increase to a customer's bill
- M Moved from another tariff location
- N New
- R Change resulting in a decrease to a customer's bill
- T Change in text or regulation but no change in rate or charge

DATE OF ISSUE: JANUARY 5, 1995

DATE EFFECTIVE: FEBRUARY 10, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

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SECTION 1 - RULES AND REGULATIONS

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1.1 Undertaking of Company

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Public Service Commission TCSI's services and facilities are furnished for communications originating and terminating within the state of Missouri under the terms of this tariff.

1.2. Limitations

- 1.2.1. Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 1.2.2. The Company reserves the right to discontinue or limit service upon written notice when the customer is using the service in violation of provisions of this tariff, or in violation of the law.
- 1.2.3. The services provided under this tariff are directly or indirectly controlled by TCSI and the customer may not alter or affect the services nor transfer or assign its use of the services without the express written consent of the Company, which consent may be withheld, without limitation, by TCSI in its sole discretion at any time such alteration, effect, transfer or assignment would result in an interruption of the services or a change in the customer's location to which the services are to be provided.
- 1.2.4 In the event prior written permission from the Company is given for any assignment or transfer, all regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees.

1.3. Liabilities of the Company

1.3.1 The Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities. The Company's liability for such damages occurring in the course of furnishing the Company's services but not caused by its gross negligence or willful misconduct or that of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistakes, interruption, omissions, delays, errors, or defects in the Company's furnishing of its services occur.

DATE OF ISSUE: JANUARY 5, 1995

DATE EFFECTIVE: FEBRUARY 10, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

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SECTION 1 - RULES AND REGULATIONS

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1.4. Interruption of Service

MISSOURI Public Service Commission

- 1.4.1 Credit allowance for the interruption of service is subject to the general liability provisions set forth in Section 1.3.1. herein. The customer shall receive no credit allowance for interruption of service which is due to the Carrier's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is claimed. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission within the customer's control, or is not in wiring or equipment, if any, furnished by the customer in connection with the Company's services.
- 1.4.2 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.
- 1.4.3. No credit shall be allowed:
 - (A) For failure of services or facilities of customer or other carriers; or
 - (B) For failure of services or equipment caused by the negligence or willful acts of customer or others.
- 1.4.4 Credit for an interruption shall commence after customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored. For purposes of credit computation, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 1.4.5. The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues.

DATE OF ISSUE: JANUARY 5, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

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DATE EFFECTIVE: FEBRUARY 10, 1995

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SECTION 1 - RULES AND REGULATIONS

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1.5. Obligations of the Customer

MISSOURI Public Service Commission

- 1.5.1. The customer is obligated to place an order for origination, termination, and /or changes to TCSI service or facilities; pay all charges for service or facilities rendered by TCSI; and to comply with all TCSI's regulations governing the provision of service or facilities. The customer is also responsible for assuring that its authorized users comply with the regulations of TCSI, as specified in this tariff.
- When placing an order for service or facilities, the customer must provide: 1.5.2.
 - (A) Name(s) and address(es), of the person(s) liable for the payment of service charges. In the case of a corporation or partnership, a designated individual shall be named responsible for such bill responsibility.
 - **(B)** Name(s), address(es), and telephone number of person(s) to whom notices shall be addressed by TCSI.
 - (C) Location(s) at which facilities and services are to be provided.
- 1.5.3. The customer shall reimburse TCSI for the replacement or repair of TCSI's equipment when the damage results from:
 - (A) Negligence or willful act of the customer's employees, agents, or contractors, or authorized users.
 - **(B)** Loss through theft, fire, flood, cable cuts, or other catastrophes to TCSI-provided equipment or facilities located on the customer's premises.
- 1.6. Availability of Service/Facilities for Maintenance, Testing and Adjustment
- 1.6.1. Upon reasonable notice, TCSI reserves the right of entrance for its employees, agents, or contractors to the premises of the customer for the purpose of installing, inspecting, repairing, or general maintenance of the service or facilities of TCSI. It is the responsibility of the customer to make necessary arrangements for entrance of TCSI's employees, agents, or contractors. No interruption allowance will be granted for the time during which such tests and adjustments are made.

DATE OF ISSUE: JANUARY 5, 1995

Tim A. Fitzpatrick President/CEO

DATE EFFECTIVE: FEBRUARY 10, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

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SECTION 1 - RULES AND REGULATIONS

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1.7. Payment and Billing

- The Customer is responsible for payment of all regulated charges for service furnished. 1.7.1.
 - (A) Service is provided and billed in arrears on a monthly (30 days) basis.
 - **(B)** The customer shall have at least 21 days from the rendition of a bill to pay the charges at which time the charges become delinquent.
 - (C) The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months' service based on the average bill during the preceding twelve months or in the case of new applicants, two months' average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.
 - **(D)** At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which may be applicable to the customer's account on the first bill rendered.

1.8. Discontinuance of Service

- 1.8.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required:
 - Non-payment of any sum due to the Company for service for more than twenty-eight (A) (28) days beyond the date of rendition of the bill for such service;
 - **(B)** A violation of or failure to comply with any regulation governing the furnishing of service; or
 - (C) An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or
 - **(D)** Failure to post a required deposit.
 - **(E)** Material misrepresentation of identity in obtaining service or the use of service in a manner that in the opinion of the Company constitutes fraud or abuse.
- 1.8.2. Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

DATE OF ISSUE: JANUARY 5, 1995

DATE EFFECTIVE: FEBRUARY 10, 1995 Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Filed

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SECTION 1 - RULES AND REGULATIONS

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1.9. Measurement of Distance

MISSOURI Public Service Commission

- 1.9.1. The distance between the Company's switch and destination point is calculated using the "V" and "H" coordinates in the following manner:
 - (A) Obtain the "V" and "H" coordinates for each called from number utilizing equal access or phone number on customer's master file using authorization codes and the destination point.
 - (B) Obtain the difference between the "V" coordinates for each of the areas. Obtain the difference between the "H" coordinates.
 - (C) Square each difference obtained in Step B.
 - (D) Divide the sum of the squares obtained in Step C by ten. Round to the next higher whole number, if any fraction is obtained.
 - (E) Obtain the square root of the whole number obtained in Step D. Round to the next higher whole number, if any fraction is obtained. This is the distance between the areas.

DATE OF ISSUE: JANUARY 5, 1995

DATE EFFECTIVE: FEBRUARY 10, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

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SECTION 2 - DEFINITIONS

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2.1. Definitions

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Access Line - An arrangement which connects the customer's location to a TCS switching center of point commission of presence.

Authorized User - A customer, or a person designated by a customer to use or communicate over such services or facilities as may be provided by this tariff.

Calling Card - A card authorized by this Company to which the charges for an MTS message may be billed.

Collect Call - A billing arrangement by which the charge for a call may be billed to the called station provided the called station accepts the arrangement prior to connection.

Company - Total Communication Services, Inc. (TCSI)

Commission - The Missouri Public Service Commission

Customer - Any individual, corporation, partnership, or other entity which utilizes the direct dial services provided by the Company on a subscription basis.

Holidays - The Company observes the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Individual Case Basis - The term individual case basis (ICB) denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances, including costs to provide service, in each case.

LEC - Local Exchange Company

MTS - Message Telecommunications Service

Non-Peak Rates - Non-peak rates are applicable at all times that are not classified to be peak.

Operator Services - Call intervention by either automated interface or live operators for the purpose of call completion or activation of special billing arrangements such as collect, person-to-person, or credit card calling.

Operator Station Call - A service whereby the assistance of a Company operator is required to complete a call originated by the customer.

Peak Rates - Peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday through Friday with the exception of the holidays listed in Section 2.1., Page 11 of this tariff.

DATE OF	ISSUE:	JANUARY	5, 1995

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SECTION 2 - DEFINITIONS

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Person-to-Person Call - A service whereby the calling party specifies an individual, extension, Ofic Service Commission department, or office to be reached at the called station. Billing commences when the specified party is reached.

Surcharge - A type of charge billed to a customer that is in addition to the regular per minute rate(s), usually billed on a per call basis.

Third Party Billed - A service arrangement whereby the call is billed to a third number other than the calling or called party station.

DATE OF ISSUE: JANUARY 5, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

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3.1. TCS Message Toll Service (MTS)

MISSOURI Public Service Commission

3.1.1. TCS MTS Service is a switched access product with rates that are time of day sensitive. Usage is billed in 6 second increments.

Rate Tables

	Initial 6 Seconds	Each Additional 6 Seconds
Peak	\$0.0170	\$0.0170
Non Peak	\$0.0150	\$0.0150

Directory Assistance \$0.65/Call

3.1.2. Holidays

The holidays applicable to this tariff are found in Section 2.1., Page 11 of this tariff.

3.1.3. Volume Discounts

A. Determination of Discounts. The Company offers volume discounts on its 48 state contiguous United States (domestic) interstate and intrastate services. At the end of a billing cycle the amount of the discount is determined by summing the dollar volume of the customer's MTS, Calling Card, Debit Card, and 800 Service domestic calls. This total is then used to determine the percentage of this discount. The percentage is multiplied by the sum of the domestic dollar volume to determine the amount of the discount of the discount will be applied to the customer's total bill.

B. Usage exempt from discounts. The following types of calls are not subject to high volume discounts and are not considered in calculating a customer's volume when determining the magnitude of the customer's high volume discount:

1. Calls placed to international locations

- 2. Calls placed to Alaska, Hawaii, Puerto Rico, and/or the US Virgin Islands
- 3. Calls placed to directory assistance

4. Calls made using operator services provided by other carriers and billed under their name.

C. Volume Discount Table

Total MTS, Calling Card, Debit Card and 800 Use

Discount Percentage

\$0-\$499.99 \$500.00-\$1499.99 \$1500.00-\$2499.99 \$2500.00-up 0%

12% 20%

8%

DATE OF ISSUE: JANUARY 5, 1995

DATE EFFECTIVE: FEBRUARY 10, 1995

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

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3.2. <u>TCS Travel Card Service</u>

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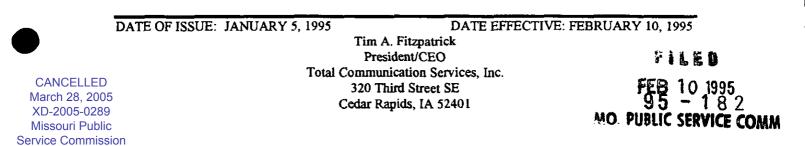
- 3.2.1. TCS Travel Card Service is a package of special travel services that allow a TCS ublic Service Commissi(** customer to access the network by dialing a TCS 800 number. Customers are issued a personalized TCS Card which contains an unique code identifying them as a TCS Travel Card customer. This package of services include: Calling Card, Debit Card, and Conference Calling services.
- 3.2.2. TCS Calling Card Is a service that permits a TCS customer to access the network by dialing a TCS 800 number. Customers are issued a personalized TCS Calling Card which contains a unique code identifying them as a TCS Calling Card customer. This service enables customers to place telephone calls anywhere within the State of Missouri or to manage card usage through speed dialing and account codes, using an 800 access number and authorization code provided by TCS.
- 3.2.2.A. Customer usage charges will be based on the duration of the connection between the calling party and the called party. The TCS Calling Card service is not sensitive to distance or time of day. There are no discounted rates for Holidays. All domestic calls are billed with an initial increment of 60 seconds minimum and rounded to the next higher 30 second increment.
- 3.2.2.B. Rate Tables

	<u>Initial</u>	<u>Additional</u>
Flat Rate	\$0.2500	\$0.1250
Directory Assistance		
Per Request	\$1.0000/call	
Call Completion	\$0.5000/call	
Operator Assistance		
Completion Surcharge/Domestic	\$0.1200/call	
Completion Surcharge/International	\$0.2400/call	
Person to Person	\$2.1500/call	

3.2.2.C. Volume Rate Table

The discounts applicable to this service are found in Section 3.1.3.C., Page 13 of this tariff.

3.2.3. TCS Debit Card - Is a service that permits a TCS customer to access the network by dialing a TCS 800 number. Customers are issued a personalized TCS Debit Card which contains a unique code identifying them as a TCS Debit Card customer. This service enables customers to place prepaid telephone calls anywhere within the State of Missouri using an 800 access number and authorization code provided by TCS.



SECTION 3 - DESCRIPTION OF SERVICES AND RATES

- 3.2.3.A. Customer usage charges will be based on the time of the connection between the calling party and the called party. The TCS Debit Card service is not sensitive to distance or time of day. There are no discounted rates for Holidays. All domestic calls are billed on a whole minute basis only.
- 3.2.3.B. Rate Tables

Flat Rate

Per Whole Minute \$0.2500

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MISSOURI Public Service Commission

Operator Assistance Completion Surcharge/Domestic Completion Surcharge/International Person to Person

\$0.2400/call \$2.1500/call

\$0.1200/call

3.2.3.C. Volume Rate Table

The discounts applicable to this service are found in Section 3.1.3.C., Page 13 of this tariff.

- 3.2.4. Conference Services Is available as an operator established service offered on a full time (24 hours a day, 7 days a week) basis within the State of Missouri. The service enables TCS customers to place telephone calls between a calling party and one or more called parties, using the TCS Calling Card 800 access number and authorization code provided by TCS. Operator handled conference services are established by a TCS operator for telecommunications between a calling party and one or more called parties when at least one of the called parties is in a different state from the calling party. The company, upon request, will establish a conference call at a customer specified time. Reservations are honored in the order received and are subject to the availability of bridging capability.
- 3.2.4.A. Chargeable time for a conference call begins when connection is established between all of the stations on the conference call. Chargeable time ends on any two-point connection of a conference call when either the calling party or the called party hangs up. All domestic calls are billed on a whole minute basis only. The originating station must be located within the State of Missouri.
- 3.2.4.B. Rate Tables

Automated (per leg/minute) Operator Assisted (per leg/minute) Per Whole Minute \$0.5000 \$1.2500

- 3.3 <u>TCS 800 Service</u>
- 3.3.1. TCS's 800 service is an interexchange telephone service which allows the customer to receive calls from any exchange within the State of Missouri at no charge to the calling party. The customer is responsible for all calls placed to the customer's 800 number. Usage charges are based on the duration and time of day of each call. Usage is billed in 6 second increments.

DATE OF ISSUE: JANUARY 5, 1995

DATE EFFECTIVE: FEBRUARY 10, 1995

CANCELLED March 28, 2005 XD-2005-0289 Missouri Public Service Commission Tim A. Fitzpatrick President/CEO Total Communication Services, Inc. 320 Third Street SE Cedar Rapids, IA 52401

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

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3.3.2 Dialing Procedures. This service may be accessed by dialing 1+800+NXX-XXXX where NXX-XXXX is the 800 number assigned to the customer. MISSOURI

Public Service Commission

- 3.3.3. Availability. The Company offers these services to any end-user with an 800 number that is capable of being delivered to the Company by local exchange utilities. Such numbers will necessarily depend on the technical capabilities of the local exchange utilities in Missouri. The Company offers its intrastate services only as an add-on to its interstate services.
- 3.3.4. Rate Tables

	Initial 6 Seconds	Each Additional 6 Seconds
Peak	\$0.0170	\$0.0170
Non Peak	\$0.0150	\$0.0150

- 3.3.5. <u>Holidays</u> The holidays applicable to this tariff are found in Section 2.1., Page 11 of this tariff.
- 3.3.6. <u>Volume Discount Table</u> The discounts applicable to this service are found in Section 3.1.3.C., Page 13 of this tariff.
- 3.4. TCS Major Account Service
- 3.4.1 TCS Major Account Service is a switched access product which allows a TCS customer the advantages of MTS Service at a flat rate that is not time of day or mileage sensitive. TCS customers eligible to enroll in this service must generate at least 9000 billable minutes of toll per month.
- 3.4.2 Rate Tables

	Initial 6 Seconds	Each Additional 6 Seconds
Flat Rate	\$0.0125	\$0.0125

SECTION 4 - SPECIAL PROMOTIONS

- 4.1. Special Promotions
- 4.1.1. TCS may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

DATE OF ISSUE: JANUARY 5, 1995

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