

June 14, 2013

Missouri Public Service Commission Governor Office Building 200 Madison P.O. Box 360 Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing is a revision to the Embarq Missouri, Inc. d/b/a CenturyLink P.S.C. MO. No. 22 General Exchange Tariff. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a June 14, 2013 issue date and a proposed effective date of July 15, 2013. The following revisions are included in this filing:

Index Seventeenth Revised Index Page 2

Fifteenth Revised Index Page 3
Eighteenth Revised Index Page 4
Twelfth Revised Index Page 5

Section 25 Fourth Revised Page 4

This filing introduces a Convenience Fee Charge which will apply to residential and business customers for one-time payments made with the assistance of a live customer representative using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge.

If you have questions or need additional information regarding this filing, you may call me at (913) 345-7535.

Sincerely,

Robyn Crichton

Hobin Crichton

Attachments

cc: Office of Public Counsel (email) Richard Moore, CenturyLink

MO 13-05 (EQ)

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Seventeenth Revised Index Page 2 Cancels Sixteenth Revised Index Page 2

INDEX

Subject	<u>Section</u>	Sheet	
211 Service for Information and Referral Service	13	22	
511 Service for Travel Information Services	13	42	
711 Service For Telecommunications Relay Service (TRS)	13	16	
811 Service for "One Call" Notification Systems	13	44	
900 Service Access Restriction	18	10	
	10	10	
Access Line Definition	10	1	
Additional Directory Listings	9	4	
Advance Payments	1	1	
Alternate Call Number	4	1	
Alternate Directory Listings	9	5	
Application for Business Rates	3	1	
Application for Residence Rates	3	2	
Application for Service	2	1	
Asynchronous Transfer Mode (ATM) Service	20	1	
Augmented Services	46	1	
Auxiliary Listings	9	6.2	
	-		
Business Assist Advantage Plans	39	27	
Busy Verification/Interrupt	40	 1	
Dasy verification/interrupt	40	'	
Call Line Identifier	18	18	
Centrex Service II	49	1	
Centrex Services	44	1	
Charges			
Busy Verification/Interrupt	40	1	
Directory Assistance	40	2	
Local Measured Service Conversion	16	20	
Local Operator Assistance	40	4	
Restoration of Service	24	1	
Returned Check	18	1	
Service Connection	30	3	
Trouble Isolation	18	1	
Class of Service Definition	10	1	
Competitive Response Programs	18	30	
Connection Central Bundle	39	8	
Connections with Equipment or Facilities Provided	00	J	
by Customer	7	1	
		1	
Construction and Installation Charges	8	1	(NI)
Convenience Fee Charge	25	4	(N)
CORE CONNECT	39	32	
Custom Calling Services	43	1	
Customer-Provided Communications Systems	7	20	
Customer-Provided Inside Wire	7	34	
Customer-Provided Terminal Equipment	7	7	
Customer Referral Program, Residence	18	29	
(M) Material proviously found on this page now appears on Eifteenth Povio	ad Indox Dags ((M)

(M) Material previously found on this page now appears on Fifteenth Revised Index Page 3. ISSUED:

ISSUED: EFFECTIVE: June 14, 2013 BY: Darlene N. Terry July 15, 2013

Manager - Tariffs 5454 W. 110th Street Overland Park, Kansas 66211

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Fifteenth Revised Index Page 3 Cancels Fourteenth Revised Index Page 3 (C)

INDEX

Subject	<u>Section</u>	Sheet	
Data Bridging Service	18	5	(M)
Demarcation Point Definition.	10	3	(M)
Deposits or Guarantees	1	3	()
Derived Channel Services.	27	1	
Detail Billing for LMS	16	22	
Digital Trunking Service	35	1	
Direct Inward Dialing (DID)	18	7	
Direct Inward Dialing Functionality	32	3	
Directory Assistance	40	2	
Directory Assistance Call Completion	40	3.3	
Directory Listings	9	1	
Discontinuance of EAS.	16	18	
Discontinuance of Service.	1	6	
Dual-Name Listings	9	6.1	
Duplicate Directory Listings	9	5	
Duplicate Birodory Electrige	Ŭ	Ŭ	
E911 Emergency Reporting Services	13	5	
Establishment of Credit	1	2	
Exchange Service Definition	10	6	
Explanation of Terms	10	1	
Express Touch	43	7	
Extended Area Service (EAS)	16	16	
Extension Line Answering Service	4	2	
Extension Line Mileage	17	2	
Extension of Distributing Plant	8	1	
Extension Service	18	28	
EXCOLORO COLVIDO	10	20	
Facilities on Private Property	8	4	
FCC Designated N11 Services	13	1	
Foreign Central Office Service	12	1	
Foreign Directory Listing	9	6	
Forwarded Message Information	46	1	
Frame Relay	21	1	
,			
Group Alerting and Dispatching Systems	13	1	
Hosted MultiLine Bundle	39	16	
Individual Vaice Channels for Custom Assess Colutions	27	4	
Individual Voice Channels for Custom Access Solutions	27	1	
Info-Link	5	1	
Integrated Services Digital Network (ISDN)	23	1	
Interest on Deposits	1	5	(B 4 4)
			(M1)

⁽M) Material now found on this page previously appeared on Sixteenth Revised Index Page 2.

ISSUED: June 14, 2013

BY: Darlene N. Terry Manager - Tariffs 5454 W. 110th Street Overland Park, Kansas 66211 EFFECTIVE: July 15, 2013

⁽M1) Material previously found on this page now appears on Eighteenth Revised Index Page 4.

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Eighteenth Revised Index Page 4 Cancels Seventeenth Revised Index Page 4

INDEX

Subject	<u>Section</u>	Sheet	
Joint User Service	14	1	(M)
Key Telephone Systems	15	1	(M)
Lifeline (Low-Income) Program	16	14	
Local Exchange Service	16	1	
Local Measured Service (LMS)	16	20	
Local Operator Assistance	40	4	
Mileage Definition	10	10	
Mileage Rates	17	1	
Miscellaneous Common Carrier Service	32	1	
Miscellaneous Equipment and Service	18	Index	
Missouri Disabled Program	16	16	
Missouri School Discount Program	6	1	
Missouri Universal Service Fund	16	17	
Mobile and Paging DID	32	2	
MultiLine Bundle	39	13	
National Directory Assistance Service	40	3.1	
Natural Disaster Relief for Customers	33	7	
Network Protection Criteria	7	25	
Nine One One (911)	13	5	
Non-Emergency 311 Service	13	29	
Non-Published Telephone Numbers	9	3	
Number 5 Fire Reporting System	13	3	
Operator Services	40	1	
Optional Metropolitan Calling Area (MCA) Service	48	1	
Payment for Service	25	4	
Payphone Line Service	29	1	
Prepaid Local Telephone Service Bundle	39	30	
Primary Rate Interface (PRI) Bundle - Business	39	10	
Privacy ID	43	14.1	
Private Branch Exchange Service (PBX)	18	6	
Private Line Signaling Unit	18	3	
Private Lines and Equipment	22	1	
Private Switch Database Service	13	15.5	
Private Telephone Numbers	9	3	
·			(M1)

(M) Material now found on this page previously appeared on Fourteenth Revised Index Page 3.

ISSUED: June 14, 2013

BY: Darlene N. Terry Manager - Tariffs 5454 W. 110th Street Overland Park, Kansas 66211 EFFECTIVE: July 15, 2013

⁽M1) Material previously found on this page now appears on Twelfth Revised Index Page 5.

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Twelfth Revised Index Page 5 Cancels Eleventh Revised Index Page 5

INDEX

Subject	Section	Sheet	
Rate Groups	16	1	(M)
Access Line	16	4	
Centrex Service	44	11	
Custom Calling Services	43	5	(M)
Data Bridging Service	18	5	()
Delinquent Account	25	6	
Detail Billing - LMS	16	22	
Direct Inward Dialing (DID)	18	8	
Directory Listings	9	7	
ExpressTouch	43	13	
Extended Area Service (EAS)	16	8	
Extension Line Mileage	17	2	
Extension Service	11	2	
EXICISION OCIVICO		_	
Local Exchange Service	16	4	
Local Measured Service (LMS)	16	21	
Mileage	17	1	
Mobile and Paging DID	32	2	
Number 5 Fire Reporting System	13	3	
Optional Metropolitan Calling Area (MCA) Service	48	4	
Payphone Line Service	29	7	
PBX Toll Trunks	18	6	
Private Line Signaling Unit	18	3	
Private Lines	22	4	
Remote Call Forwarding	18	12	
	18	4	
Rotary HuntSelective Class of Call Screening	18	4	
	18	1	
Special Toll Billing Plan	_	· ·	
Subscriber Transfer Service	18	2 2	
Teen Pak	11		
Tellabs Fire Reporting System	13	4	
Tie Line Mileage	17	2	
Toll Access Restriction	18	2	
Toll and Casual Dialing Restriction	18	17	
Trunk Termination	18	6	
United Switchlink Services	28	4	
900 Service Access Restriction	18	10	
Remote Call Forwarding	18	11	
Residence Customer Referral Program	18	29	
Restoration of Service	24	1	
Reverse Notification Telephone Number Database Service	13	15.8	
Rotary Hunt Service	18	4	
Rules and Regulations Applicable to Franchise Tax	26	1	
Rules and Regulations Applying to all Customer Contracts	25	1	

(M) Material now found on this page previously appeared on Seventeenth Revised Index Page 4. ISSUED: EFFECTIVE: June 14, 2013 BY: Darlene N. Terry July 15, 2013

BY: Darlene N. Terry Manager - Tariffs 5454 W. 110th Street Overland Park, Kansas 66211

P.S.C. MO.-No. 22 Section 25

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Fourth Revised Page 4
Cancels Third Revised Page 4

(C)

RULES AND REGULATIONS APPLYING TO ALL CUSTOMER'S CONTRACTS

VI. PAYMENT FOR SERVICE

A. The subscriber is responsible for payment of all charges for services, equipment and completed calls. The subscriber may, where available, also elect electronic bill presentment and payment service via the Internet on the Company's website, www.centurylink.com.

(T)

(N)

A Convenience Fee Charge will apply to residential and business customers for one-time payments made with the assistance of a live customer representative using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service, or who pay their bills online at the Company's website.

Non-Recurring Charge

\$4.00

Convenience Fee Charge, per occasion, utilizing a live customer representative

(N)

B. Business

The customer is required to pay, promptly, all charges for exchange service and equipment and for all toll messages including charges for messenger service. The customer is held responsible for all charges for telephone service rendered at his station, both exchange and toll, including charges for toll messages on which the charges have been reversed. In the event of an abandonment of the telephone, the non-payment of any sum due, the use of foul or profane language, the impersonation of another with fraudulent intent, or of any other violation of the lawful regulations of the Telephone Company, the Telephone Company may either temporarily deny service or terminate the contract.

ISSUED: June 14, 2013

BY: Darlene N. Terry Manager - Tariffs 5454 W. 110th Street Overland Park, Kansas 66211 EFFECTIVE: July 15, 2013