

RESALE INTEREXCHANGE TARIFF

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MISSOURI PUBLIC SERVICE COMMISSION

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunication services provided by Communication TeleSystems International d.b.a CTS, Inc. with its principal offices at 9999 Willow Creek Road, San Diego, California, 92131. (T)
This tariff applies to services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Communication TeleSystems International d.b.a CTS, Inc., is a "competitive" telecommunications company as defined in Missouri PSC Case No. TO-88-142 within the State of Missouri.

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II. WAIVER OF RULES AND REGULATIONS

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Pursuant to Section 392.420 RSMo. Supp. 1990, the following Statutes, Rules, and Regulations have been waived for purposes of offering network services as set forth herein.

MISSOURI PUBLIC SERVICE COMMISSION

Statutes

- 392.240(1) Rates-reasonable average return on investment.
- 392.270 Property valuation.
- 392.280 Depreciation rates.
- 392.290 Issuance of stocks and bonds.
- 392.310 Issuance of stocks and bonds.
- 392.320 Issuance of stocks and bonds.
- 392.330 Issuance of stocks and bonds.
- 392.340 Reorganization.

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II. WAIVER OF RULES AND REGULATIONS (cont'd)

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Commission Rules and Regulations

PUBLIC SERVICE

- 4 CSR 240-10.020 Income on depreciation fund investments.
- 4 CSR 240-30.010(2)(C) Posting exchange rates at central offices.
- 4 CSR 240-30.060(5)(B-O) Minimum filing requirements (rate increases).
- 4 CSR 240-32.030(1)(B) Exchange boundary maps.
- 4 CSR 240-32.030(1)(C) Record of access lines.
- 4 CSR 240-32.030(2) Records kept within state.
- 4 CSR 240-32.050(3-6) Telephone directories.
- 4 CSR 240-32.070(4) Coin telephones.
- 4 CSR 240-33.030 Inform customers of lowest priced service.
- 4 CSR 240-33.040(5) Finance fee.

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IV. CONCURRING, CONNECTING
AND OTHER PARTICIPATING CARRIERS

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Concurring Carriers

None

Connecting Carriers

None

Other Participating Carriers

None

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V. EXPLANATION OF SYMBOLS

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The following are the only symbols used for the proposes indicated below:

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- (C) To signify changed regulation
- (D) To signify discontinued material
- (I) To signify rate or charge increase
- (M) To signify material relocated without change in text or rate
- (N) To signify new material
- (R) To signify reduction
- (S) To signify reissued material
- (T) To signify a change in text but no change in rate or regulation
- (Z) To signify a correction

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VI. DEFINITIONS AND ABBREVIATIONS

Additional Billing Increment: Additional Billing Increment is the rate element used to bill for the chargeable time when a call continues beyond the Initial Billing Increment. Additional Billing Increment begins when the Initial Billing Increment ends (e.g., with the second minute of a call for which the Initial Billing Increment is one minute). Additional rates apply to each Additional Billing Increment, or any fraction thereof, that chargeable time continues beyond the Initial Billing Increment. Thus, for service with an Initial Billing Increment of one (1) minute, a call with an actual duration of two (2) minutes and one (1) second would incur the full Initial Billing Increment charge and the charge for two (2) Additional Billing Increments.

Administrative Change: A change in Customer billing address or contact name.

Aggregator: Any person or entity that, in the ordinary course of its operations, makes its telephones available to the public or to transient users of its premises, for intrastate telephone calls placed through the Company's Operator Service.

Alternate Access: Alternate Access is a form of Local Access except that the provider of the Service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such Service. The charges for Alternate Access may be subject to private agreement rather than published or special Tariff if permitted by applicable governmental rules.

ANI: ANI (Automated Number Identification) refers to the specific and unique calling party's billing number delivered by a local exchange carrier to any interconnecting carrier for billing or routing purposes.

Application for Service: A standard Company order form which includes all pertinent billing, technical and other descriptive information which will enable the Company to provide a communication Service as required.

ASR: ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

Authorization Code: A numerical sequence which enables a Customer to access the carrier and which is used by the Company to identify the Customer for billing purposes.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

Automated Call: An Operator Service call which is completed on an automated basis, without the assistance of a live Company operator.

Bill Date: The date on which billing information is compiled and sent to the Customer.

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VI. DEFINITIONS AND ABBREVIATIONS (cont'd)

Call: A completed connection between the Calling and Called Stations.

Called Station: The telephone number called.

Calling Card Calls: Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. An automated interface or an operator's intervention is required to record the calling card number to which the charges are to be billed.

Calling Station: The telephone number from which a Call originates.

Carrier: The term "Carrier" means COMMUNICATION TELESYSTEMS INTERNATIONAL, d/b/a CTS Inc.

Channel or Circuit: A dedicated communications path between two or more points having a bandwidth or transmission speed specified in this Tariff and selected by a Customer.

Collect Call: A call for which charges are billed to the called station.

Commission: The term "Commission" refers to the Public Service Commission of the State of Missouri.

Company: The term "Company" means COMMUNICATION TELESYSTEMS INTERNATIONAL, d/b/a CTS Inc.

Consumer: A person initiating any intrastate telephone call from an Aggregator Location using Operator Services.

Credit Card Calls: Calls for which charges are billed, not to the originating telephone number, but to a general purpose credit card, such as VISA, MasterCard, or American Express. An automated interface or an operator's intervention is required to record and validate the credit card account number to which the charges are to be billed.

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VI. DEFINITIONS AND ABBREVIATIONS (cont'd)

Customer: The person, firm, corporation or other entity unit which orders, uses or accepts charges for Service -- either for its own use, as a resale carrier or as a non-profit manager of a sharing group -- and which is responsible for the payment of charges and for compliance with Company tariff regulations. The term Customer also includes a person, firm, corporation or other entity that remains pre-subscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use the Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

Customer Premises/Customer's Premises: Locations designated by a Customer where Service is originated/terminated whether for its own communications or for the use of its resale Customers.

Customer Provided Equipment: Telecommunications terminal equipment that is located at the Customer's residence or place of business.

Day: The term "day" means 8:00 a.m. to, but not including, 5:00 p.m. local time at the originating city, Monday through Friday, excluding Company-specific holidays.

Dedicated Access/Special Access: Dedicated access between the Customer's Premises and the Company's Point-of-Presence for origination or termination of Calls.

DS-0: DS-0 means Digital Signal Level 0 Service and is a 64 Kbps signal.

DS-1: DS-1 means Digital Signal Level 1 Service and is a 1.544 Mbps signal.

Evening: The term "evening" means 5:00 P.M. to, but not including, 11:00 P.M. local time at the originating city, Sunday through Friday and on Company-specified holidays except when a lower rate would normally apply.

Exchange Area: The term "exchange area" means a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communication services.

Holiday: The term "holiday" means all Company-specific holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Hospitality Location: Any person or entity that, in the ordinary course of its operations, makes its telephones available to the public or to transient users of its premises, for intrastate telephone calls placed through the Company's Operator Service.

Initial Billing Increment: Initial Billing Increment is the initial rate increment of a call placed under any Service provided by Company. Thus, for Service with an Initial Billing Increment of three (3) minutes, a call with an actual duration of less than three (3) minutes will be billed the full Initial Billing Increment charge.

Installation: The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

Kbps: Kilobits per second.

LATA (Local Access Transport Area): A geographical area established for the provision and administration of communications Service of a Regional Bell Operating Company.

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VI. DEFINITIONS AND ABBREVIATIONS (cont'd)

Local Access: Local Access means the Service between a Customer Premises and a Company designated Point-of-Presence.

Local Access Provider: Local Access Provider means an entity providing Local Access.

Local Access Transport Area ("LATA"): A geographical area established for the provision and administration of communications Service of a Regional Bell Operating Company.

Local Exchange Carrier (LEC): The local telephone utility that provides local telephone local exchange and access services.

Mbps: Megabits per second.

Multiplexing: Multiplexing, or "muxing," is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

NA: Not available.

N/C: No charge.

Night/Weekend: The words "night/weekend" mean 11:00 p.m. to, but not including, 8:00 a.m. local time in the originating city, all day on Saturday, and all day Sunday except from 5:00 p.m. to, but not including 11:00 p.m.

Nonrecurring Charges: Nonrecurring Charges are one-time charges.

Operator Service: Any intrastate telecommunications service that includes, as a component, any automatic or live operator assistance to the person initiating the call to arrange for billing or completion or both of an intrastate telephone call through a method other than:

- (a) Automatic completion with billing to the telephone from which the call originated; or
- (b) Completion through an access code used by the person initiating the call, with billing to an account previously established with the Company such person.

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VI. DEFINITIONS AND ABBREVIATIONS (cont'd)

NO PUBLIC SERVICE COM.

Operator Service Charge: A non-measured (fixed) charge that is added to a measured charge in calculating the total Tariff charges due for a completed Operator Assisted Call.

Operator Station: A service whereby the person initiating a call utilizes the assistance of a live Company operator to place or bill the call. Room Charge Calls, Collect Calls, Calling Card Calls and Credit Card Calls are Operator Station calls unless the call is placed on a Person-to-Person or Automated basis. Automated calls, Person-to-Person calls and Third Party Billing calls are not Operator Station calls.

Payment Method: The manner which the Customer designated as the means of billing charges for Calls using the Company's Operator Service.

Person-to-Person (aka: "Operator Person" Calls): A call which is placed under the stipulation that the caller will speak only to a specified called party or a particular station, room number, department, or office to be reached through a PBX attendant. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party.

Point-of-Presence (POP): A Company-designated location where a facility is maintained for the purpose of providing access to its Service.

Rate Center: A specified geographical location used for determining mileage measurements.

Recurring Charges: Recurring charges are fixed charges which are billed so long as Service continues.

Restore: To make Service operative following an interruption by repair, reassignment, re-routing, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

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VI. DEFINITIONS AND ABBREVIATIONS (cont'd)

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Room Charge Calls: Calls for which charges are collected by the subscriber, normally a hotel or motel, from the guest or occupant of the room from which the call originated. Calls of this type require that Company communicate the call detail and charges back to the originating subscriber location following completion of the call.

Sec.: Second.

Service: Service means any or all service(s) provided pursuant to this Tariff.

Service Commitment Period: The term elected by the Customer during which Company will provide the Services subscribed to by the Customer.

Subscriber: The person, firm, corporation or governmental unit which orders Service -- either for its own use, as a resale carrier or as a non-profit manager of a sharing group -- and which is responsible for the payment of charges and for compliance with Company tariff regulations.

Switched Access: Nondedicated Local Access between the Customer's Premise and the serving wire center which is interconnected to the Company's Point-of-Presence for origination or termination of Service.

T-1: A digital carrier facility used to transmit a DS-1 formatted digital signal.

Third Party Billing: A payment arrangement which allows the person initiating a call to assign billing to a telephone number which is different from the Calling Station or Called station number.

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VII. RULES AND REGULATIONS

A. Application of Tariff

MO. PUBLIC SERVICE COM.

This tariff contains the regulations, rates, and charges applicable to the resale of telecommunications service and the provision of operator services provided by Carrier for the use of Customers in transmitting messages throughout the State.

B. Limitations of Services

1. Services provided pursuant to this Tariff may be utilized only for the transmission of communications by Customers consistent with the terms of this Tariff and the rules and regulations of the Commission.
2. The Company may require a Customer to sign an application form and to establish credit worthiness as a condition precedent to the initial establishment of service. The application shall state the date on which service shall begin and the points between which service is to be provided, the type of facilities required, and any special arrangements related thereto.
3. Any member of the general public (including any natural person or legally organized entity such as a corporation, partnership, or governmental body) is entitled to obtain Service under this Tariff, provided that the Company reserves the right to deny Service: (A) to any Customer that presents an undue risk of nonpayment and refuses to comply with the advance payment requirements set forth in this Tariff, (B) in circumstances in which the Company has reason to believe that the use of the Service would violate the provisions of this Tariff or any applicable law or regulation, or if any applicable law or regulation restricts or prohibits provision of the Service, or (C) if insufficient facilities are available to provide the Service.

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VII. RULES AND REGULATIONS (cont'd)

4. Service is offered in selected exchanges subject to the availability of facilities and the provisions of this Tariff. The Company reserves the right to refuse to provide Service to or from any location where it has not ordered access facilities, installed network interconnections or the necessary facilities and/or equipment are otherwise not available.
5. Service begins on the date that billing becomes effective and is provided 24 hours per day. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.
6. Service will be provided until canceled by the Customer by written or oral notice provided directly to and actually received by the Company. In the event Customer has agreed to a Service Commitment Period, any cancellation prior to the expiration of the Service Commitment Period shall not relieve Customer for the obligation to pay cancellation charges.

C. Use of Service

The Services offered herein may be used for any lawful purpose, including residential, business, governmental or other use. There are no restrictions on sharing or resale of Services. However, the Customer remains liable for all obligations under this Tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company shall have no liability to any person or entity other than the Customer. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others, that could harm the facilities of the Company or others or that is inconsistent with any applicable law or regulation.

D. Equipment

1. The Customer agrees to operate any Company provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void the Company's liability for interruption of Service and shall make Customer responsible for damage to equipment.

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VII. RULES AND REGULATIONS (cont'd)

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2. Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the Service in connection with which the equipment was used, or upon earlier demand by Company. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
3. The Company reserves the right of entrance for its employees, agents or contractors to the premises of the Subscriber, at any reasonable hour for the purpose of installing, inspecting, repairing, or removing the Company's equipment. It shall be the responsibility of the Customer to make any necessary arrangements with the owners of the premises for the entrance of the Company's representatives.
4. The Customer is responsible for taking all necessary legal steps for interconnecting Customer provided terminal equipment with the Company facilities. The Customer is responsible for securing all licenses, permits, rights-of-way and other arrangements necessary for such interconnection.
5. In order to protect the Company's facilities and personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.
6. The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with in the installation, operations and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.

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VII. RULES AND REGULATIONS (cont'd)

7. If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel, including the suspension of service.

E. Liability

1. Except as otherwise expressly provided in this section VII (E), the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this Tariff or the provision of Service as described herein. This Tariff does not limit the liability of the Company for willful misconduct if established as a result of judicial or administrative proceedings.
2. Except as otherwise expressly provided in this section VII (E), with respect to any claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with this service), installation (including delays thereof), provision, termination, maintenance, repair, interruption, or restoration of any Service or facilities offered under this Tariff, the liability of Company shall not exceed an amount equal to the charge applicable under this Tariff to the period during which Services were affected. For those Services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.
3. With respect to the routing of Calls by the Company to public safety answering points or municipal Emergency Service providers, the Company's liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in routing the Call, or (b) the sum of \$1,000.00.

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VII. RULES AND REGULATIONS (cont'd)

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4. Except as otherwise expressly provided in this Tariff, the Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with the governmental Rules and Regulations.
5. The Company is not liable for any act or omission of any other company or companies furnishing a portion of the Service, facilities or equipment associated with such Service.
6. All or a portion of the Service may be provided over facilities of third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by such third parties.
7. THE COMPANY SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE. THE WARRANTIES AND REMEDIES IN THIS TARIFF, IF ANY, ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

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VII. RULES AND REGULATIONS (cont'd)

8. In the event parties other than Customer (e.g., Customer's Customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold the Company harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any defects.

F. Payment Arrangements

1. The Customer is responsible for payment of all charges for Services furnished to the Customer or its joint or Authorized Users. This responsibility is not changed due to any use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public.
2. A Customer who subscribes to Company's 800 Service is responsible for all calls placed to or via the Customer's 800 Service number(s). This responsibility is not changed, by virtue of any use, misuse, or absence of the Customer's Service or Customer-provided systems, equipment, facilities or services interconnected to the Customer's 800 Service, which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public who dial the Customer's 800 Service number by mistake, or errors in advertisements listing such 800 Service number(s).
3. In the event an authorization code is assigned to Customer, the Customer shall be responsible for all service billed to such authorization code until such time as Company receives written notification from Customer to cancel such authorization code.

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VII. RULES AND REGULATIONS (cont'd)

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4. The Company's bills are due upon receipt. Amounts not paid within 30 days from the Due Date of the invoice will be considered past due. Customers may be assessed a late fee on past-due amounts in the amount of 1 and 1/2 percent per month or the maximum lawful rate under applicable state law and Commission regulations, whichever is less. Unless otherwise prohibited under applicable state law or Commission regulations, if a Customer is determined by a company to present an undue risk of nonpayment at any time, the Company may require that Customer to pay its bills in cash or the equivalent of cash.
5. The Company does not require a deposit from the Customer. However, for Customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges.
6. Disputes with respect to charges billed to non-residential customers must be presented to the Company in writing within three months from the date the invoice is rendered or such invoice will be deemed to be correct and binding on the Customer.
7. Recurring Charges are billed on a monthly basis. Unless otherwise expressly provided in this tariff, the entire specified monthly Recurring Charge shall be due and payable for any portion of a monthly billing cycle during which Service is provided, and shall not be prorated. For the billing cycle during which Service is initially activated, the Customer will be billed one recurring monthly charge for the initial monthly billing cycle, and another recurring monthly charge as advance payment for the next succeeding monthly billing cycle. During subsequent months, the monthly Recurring Charge will be billed, in advance, for the next succeeding monthly billing cycle.
8. The tariffed terms and conditions of the applicable Local Exchange Carrier for billing, payment, and collection, including charges for late payment, shall apply to Company's Services that are billed by the Local Exchange Carrier.

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VII. RULES AND REGULATIONS (cont'd)

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G. Discontinuance of Service

1. Upon nonpayment of any sum owing to the Company, or upon a violation of any of the provisions governing the furnishing of Service under this Tariff, the Company may, upon notice to the Customer in compliance with any applicable state law and/or Commission regulations, without incurring any liability, immediately discontinue the furnishing of Service. Customer shall be deemed to have canceled Service as of the date of such disconnection and shall be liable for any cancellation charges set forth in this Tariff.
2. The Company reserves the right to discontinue furnishing Services or billing options, upon notice, when necessitated by conditions beyond its reasonable control.

H. Notices

Except as otherwise provided in this tariff, notices between Company and Customer shall be in writing.

I. Taxes

All stated charges in this Tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes) whether charged to or against the Company or its Customer. Such taxes, fees, etc. shall be paid by the Customer in addition to the charges stated in this Tariff. All such taxes, duties, and fees shall each be shown as a separate line item on the Customer's Invoice.

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VII. RULES AND REGULATIONS (cont'd)

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J. Credit For Interruption of Service

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1. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in section VII (E) of this Tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
2. For purposes of the credit computation, every month shall be considered to have 720 hours.
3. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
4. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours.

"B" - total monthly charge for affected facility.

K. Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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VII. RULES AND REGULATIONS (cont'd)

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L. Alternative Operator Service Regulations (Operator Service Requirements)

1. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or Company's knowledge of the charge(s) for incomplete calls.
2. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
3. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
4. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect locations surcharges imposed by traffic aggregators.
5. Company will arrange for listing of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
6. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

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VII. RULES AND REGULATIONS (cont'd)

7. Company will direct all "00-" emergency calls to the local exchange carrier (LEC), at no charge.
8. Company's contracts with traffic aggregators will contain provisions which:
- (a) Prohibit the blocking of access to an end user's interexchange carrier of choice; and
 - (b) Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the Company, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

M. Service Area

Company shall provide service throughout the State of Missouri.

N. Other Terms and Conditions

1. The provision of Service will not create a partnership or joint venture between the Company and the Customer nor result in joint Service offerings to their respective Customers. A customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.

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VII. RULES AND REGULATIONS (cont'd)

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2. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all time in full force and effect until modified in writing.
3. The remedies set forth herein in favor of Company shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.

O. Rounding of Charges

In the event the total charge for a call includes a fraction of a cent, the cost shall be rounded up to the next highest cent.

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RESALE INTEREXCHANGE TARIFF

VIII. DESCRIPTION OF SERVICE

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A. Timing of Calls

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1. Charges are based on the actual usage of Company's network including, where applicable, operator-assisted charges.
2. On calls other than Operator Service calls, usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When hardware answer supervision is unavailable, and software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling party hangs up.
3. For Operator Service Calls, charges to Customers for services described in this Tariff begin when the Company receives signalling to detect that the network connection between the calling party and the Company has been established. Chargeable time ends when the calling party hangs up, thereby releasing the network connection. There is no charge, however, if the Operator Service call is not completed.
4. Company will not bill for unanswered Operator Service calls in areas where Equal Access is available, nor will Company knowingly bill for unanswered Operator Service calls where Equal Access is not available. In the event that an unanswered call is inadvertently billed due to the unavailability of Equal Access, Company will cancel or refund all such charges upon request of the billed party.

B. Calculation of Distance

1. Usage charges for all mileage sensitive products are based on the distance between rate centers associated with the originating and terminating points of the call.
2. The distance between the rate centers is calculated by using the vertical ("V") and horizontal ("H") coordinates found in AT&T Tariff FCC No. 10 in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate centers.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between "H" coordinates.

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VIII. DESCRIPTION OF SERVICE (cont'd)

Step 3 - Square each of the differences obtained in Step 2

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Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the mileage between the rate centers.

FORMULA =

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

C. Service Offerings

1. **Operator Service Program** - The Operator Service Program provides Operator Service for calls from pre-subscribed and Aggregator locations.
2. **Dial-Up Talk Cents Residential Service** - This program applies to calls which access Company's network by dialing Company's Equal Access Code 10502. There is an access charge of \$4.95 for each calendar month in which this service is utilized. This access charge applies separately to each ANI of a Calling Station which accesses the Company's network through Company's Equal Access Code. However, this access charge will be waived during any calendar month in which the ANI is billed an access charge under any of the following programs: interstate or international Dial-Up Talk Cents Residential Service listed in Company's tariffs on file with the Federal Communications Commission; interstate, international or intrastate Pre-Subscribed Talk Cents Residential Calling Plan listed in Company's tariffs on file with the Federal Communications Commission, or section VIII.4 of this tariff. This program may be utilized for calls that originate on a line other than one in which the subscriber pays a rate that is described solely as a business or commercial rate in the applicable local exchange service tariff for switched services.

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VIII. DESCRIPTION OF SERVICE (cont'd)

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3. **Dial-Up Talk Cents Commercial Service** - This program applies to calls placed from a Calling Station which is not pre-subscribed to Company for Service, which accesses Company's network by dialing Company's Equal Access Code 10502. This program may be utilized for calls that originate on a line for which the subscriber pays a rate that is described solely as a business or commercial rate in the applicable local exchange service tariff for switched services. There is an access charge of \$19.95 for each calendar month in which this service is utilized. This access charge applies separately to each ANI of a Calling Station which accesses the Company's network through Company's Equal Access Code. However, this access charge will be waived during any calendar month in which the ANI is billed an access charge under any of the following programs: Interstate or international Dial-Up Talk Cents Commercial Service listed in Company's tariffs on file with the Federal Communications Commission; or interstate, international or intrastate Pre-Subscribed Talk Cents Commercial Calling Plan listed in Company's tariffs on file with the Federal Communications Commission, or section VIII.5 of this tariff.

4. **Pre-Subscribed Talk Cents Residential Calling Plan** - This program applies to calls placed from Calling Stations which are pre-subscribed to this specific calling plan by order placed directly with Company, or which are pre-subscribed to Company's Service as a result of the Customer's direct contact with and order placed through a LEC. This program may be utilized for calls that originate on a line other than one in which the subscriber pays a rate that is described solely as a business or commercial rate in the applicable local exchange service tariff for switched services. There is a recurring charge of \$3.95 per calendar month for this service. This recurring charge applies separately to each ANI which utilizes this service. However, this recurring charge will be waived during any calendar month in which the ANI is billed a recurring charge under any of the Pre-Subscribed Talk Cents Residential Calling Plan listed in Company's tariffs on file with the Federal Communications Commission.

5. **Pre-Subscribed Talk Cents Commercial Calling Plan** - This program applies to calls placed from Calling Stations which are pre-subscribed to this specific calling plan by order placed directly with Company, or which are pre-subscribed to Company's service as a result of the Customer's direct contact with and order placed through a LEC. This program may be utilized for calls that originate on a line for which the subscriber pays a rate that is described solely as a business or commercial rate in the applicable local exchange service tariff for switched services. There is a recurring charge of \$14.95 per calendar month for this service. This recurring charge applies separately to each ANI which utilizes this service. However, this recurring charge will be waived during any calendar month in which the ANI is billed a recurring charge under any of the Pre-Subscribed Talk Cents Commercial Calling Plan listed in Company's tariffs on file with the Federal Communications Commission.

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VIII. DESCRIPTION OF SERVICE (cont'd)

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5.1 **Dial-Up x-9 Talk Cents Choice Service** - This program applies to calls placed from a Calling Station which is not pre-subscribed to Company for Service, which access Company's network by dialing Company's Equal Access Code 10502. Customers may utilize one of the following options:

5.1.a **Option A:** There is an access charge of \$4.95 for each calendar month in which this service is utilized. This access charge applies separately to each ANI of a Calling Station which accesses the Company's network through Company's Equal Access Code. However, this access charge will be waived during any calendar month in which the ANI is billed an access charge under any of the following programs : interstate or international Dial-Up Talk Cents x-9 Choice Service listed in Company's tariffs on file with the Federal Communications Commission; interstate, international or intrastate Pre-Subscribed Talk Cents x-9 Choice Calling Plan listed in Company's tariffs on file with the Federal Communications Commission, or section VIII.5.2 of this tariff. If a Customer has previously utilized any of Company's other casual or pre-subscribed service plans from the same ANI which is used to access this Service, the Customer must directly contact Company's customer service department to select this Service, otherwise, such Customer will receive Service under the prior service plan.

5.1.b **Option B:** To receive Service under this program, Customer must directly contact Company's customer service department to select this Service, otherwise, such Customer will receive Service under Option A above. There are no monthly recurring charges or monthly access charges under Option B.

5.2 **Pre-Subscribed x-9 Talk Cents Choice Calling Plan** - This program applies to calls placed from Calling Stations which are pre-subscribed to this specific calling plan by order placed directly with Company, or which are pre-subscribed to Company's service as a result of the Customer's direct contact with and order placed through a LEC.

5.2.a **Option A:** There is a recurring charge of \$3.95 per calendar month for this service. This recurring charge applies separately to each ANI which utilizes this service. However, this recurring charge will be waived during any calendar month in which the ANI is billed a recurring charge under interstate or international Pre-Subscribed x-9 Talk Cents Choice Calling Plan listed in Company's tariffs on file with the Federal Communications Commission. If a Customer has utilized any of Company's other pre-subscribed or casual service plans from the same Calling Station which is pre-subscribed to this Service, the Customer must directly contact Company's customer service department to select this Service, otherwise, such Customer will receive Service under the prior service plan.

5.2.b **Option B:** To receive Service under this program, Customer must directly contact Company's customer service department to select this Service, otherwise, such Customer will receive Service under Option A above. There are no monthly recurring charges or monthly access charges under Option B.

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VIII. DESCRIPTION OF SERVICE (cont'd)

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- 5.3 **Dial-Up Penny Plan Service** - This program applies to calls which access Company's network by dialing Company's Equal Access Code "10629". If the Customer has previously utilized any of Company's pre-subscribed or casual service plans from the same ANI which is used to access this Service, the Customer must directly contact Company's customer service department to select this Service, otherwise, such Customer will receive service under the prior service plan.
- 6. **Talk Cents Travel Card Service** - The Talk Cents Travel Card Service is a program which permits Company's Customers who hold a valid travel card to place calls by dialing a Toll-free number furnished by Company, and then entering the number to be called, and the calling card number. This program does not apply to Operator Service calls. Except as provided below, travel cards issued under this program will permit the Customer to place both intrastate and interstate calls. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file with the Federal Communications Commission. Such charges apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a travel card restricted to intrastate service only, without Recurring or Nonrecurring Charges.
- 7. **Hospitality 1+ Plan A** - This program is offered to Hospitality locations through switched access to be eligible for this program, the Hospitality Provider must subscribe to use Company for Operator Services for all telephones at the Hospitality Provider's location.
- 8. **Hospitality 1+ Plan B** - This program is offered to Hospitality locations through switched access to be eligible for this program, the Aggregater must subscribe to use Company for Operator Services for all telephones at Hospitality Provider's location for a minimum usage commitment of \$30.00 per monthly billing cycle.
- 9. [Reserved for Future Use]
- 10. **Simplicity Preferred Program** - The Simplicity 1+ Program provides basic 1+ service for business switched-access Customers. Subscribers of this program must maintain a minimum usage commitment of \$10.00 per monthly billing cycle.
- 11. **Simplicity 1+ Program** - The Simplicity 1+ Program provides basic 1+ service for business switched-access Customers.

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VIII. DESCRIPTION OF SERVICE (cont'd)

- 11.1 **Simplicity '97 Program** - The Simplicity '97 Program provides basic I+ service for non-residential switched-access Customers. In order to be eligible for this Service, the Customer must comply with a minimum usage commitment of \$5.00 per monthly billing cycle.
- 11.2 **Simplicity Dedicated I+ Program**
 - (a) This program provides for dedicated access outbound direct-dial service using T-1 or DS-0 access to a Company Point-of-Presence. The Customer must provide and pay for such access or Company will bill the Customer for the actual cost of such access. Multiplexing equipment is the responsibility of the Customer.
 - (b) The Customer must generate a total of 40,000 minutes per T-1 per month or 3,000 minutes per DS-0 per month. In the event this minimum requirement is not reached during any month, a surcharge of \$0.03 per minute will be added to the total usage for that month.
- 11.3 **Simplicity '97 Dedicated Program** - This Program provides for dedicated access outbound direct-dial service using T-1 access to Company's Point-of-Presence for non-residential Customers. The Customer must provide and pay for such access or Company will bill the Customer for the actual cost of such access. Multiplexing equipment is the responsibility of the Customer. The Customer must generate a total of 60,000 minutes per T-1 per monthly billing cycle. In the event this minimum requirement is not reached during any monthly billing cycle, a surcharge of \$0.03 per minute will be added to the total usage for that month.
- 12. **Residential Program A** - The Residential Program A provides basic I+ service for residential switched access Customers.
- 12.1 **Residential Program B** - The Residential Program B provides basic I+ service for service for residential switched access Customers.
- 13. **Simplicity Toll-Free Service Program** - The Simplicity Toll-Free Service Program is an inbound toll-free service program. The Customer is assigned a toll-free number which can be utilized for inbound traffic to the Customer's location which originates from any other location in the state. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file at the Federal Communications Commission. Such charges apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a toll-free number restricted to intrastate service only, without Recurring or Nonrecurring Charges.

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Material Previously Appearing on this Sheet has been Moved to 2nd Revised Sheet No. 29.2

Material Appearing on this Sheet Previously Appeared on 2nd Revised Sheet No. 31

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VIII. DESCRIPTION OF SERVICE (cont'd)

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- 13.1 **Simplicity '97 Toll-Free Service Program** - This program is an inbound toll-free service program available to non-residential Customers. The Customer is assigned a toll-free number which can be utilized for inbound traffic to the Customer's location which originates from any other location in the state. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file at the Federal Communications Commission. Such charges apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a toll-free number restricted to intrastate service only, without Recurring or Nonrecurring Charges. In order to be eligible for this Service, Customer must comply with a minimum usage commitment of \$5.00 per monthly billing cycle.
- 13.2 **Simplicity Preferred Toll-Free Service Program** - The Simplicity Preferred Toll-Free Service Program is an inbound toll-free service program. The Customer is assigned a toll-free number which can be utilized for inbound traffic to the Customer's location which originates from any other location in the state.
- 13.3 **Simplicity Dedicated Toll-Free Service Program**
- (a) The Simplicity Dedicated Toll-Free Service Program is a dedicated access inbound toll-free service program. The Customer is assigned a toll-free number which can be utilized for inbound traffic to the Customer's location which originates from any other location in the state. The Customer must provide and pay for such access or CTS will bill the Customer for the actual cost of such access. Multiplexing equipment is the responsibility of the Customer.
 - (b) The Customer must generate a total of 40,000 minutes per T-1 per month or 3,000 minutes per DS-0 per month. In the event this minimum requirement is not reached during any month, a surcharge of \$0.03 per minute will be added to the total usage for that month.
- 13.4 **Simplicity '97 Dedicated Toll-Free Service Program** - This Program is a dedicated access inbound toll-free service program. The Customer is assigned a toll-free number which can be utilized for inbound traffic to the Customer's location which originates from any other location in the state. The Customer must provide and pay for such access or CTS will bill the Customer for the actual cost of such access. Multiplexing equipment is the responsibility of the Customer. The Customer must generate a total of 60,000 minutes per T-1 per monthly billing cycle. In the event this minimum requirement is not reached during any monthly billing cycle, a surcharge of \$0.03 per minute will be added to the total usage for that month.

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VIII. DESCRIPTION OF SERVICE (cont'd)

- 14. **Anytime-Anywhere - Residential Toll-Free Service Program** - The Anytime-Anywhere Residential Toll-Free Service Program is an inbound toll-free service program available to residential customers. The residential Customer is assigned a toll-free number which can be utilized for inbound traffic to the Customer's location which originates from any other location in the state. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file at the Federal Communications Commission. Such charges apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a toll-free number restricted to intrastate service only, without Recurring or Nonrecurring Charges.

- 15. **Travel Card Program A** - The Travel Card Program A is a program which permits Customers who hold a valid calling card to place intrastate calls by dialing a 1-800 number furnished by Company, and then entering the number to be called and the calling card number. This program does not apply to Operator Service calls. This program is only available to Customers who subscribe to Company's Simplicity 1+ Program. Except as provided below, travel cards issued under this program will permit the Customer to place both intrastate and interstate calls. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file with the Federal Communications Commission, which apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a card restricted to intrastate service only.

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Public Service Commission

Material Appearing on this Sheet Previously Appeared on 2nd Revised Sheet No. 31

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Edward S. Soren, President
Communications TeleSystems International d/b/a CTS Inc.
9999 Willow Creek Road
San Diego, California 92131

RESALE INTEREXCHANGE TARIFF

OCT 14 1997

VIII. DESCRIPTION OF SERVICE (cont'd)

- 15.1 **Travel Card Program B** - The Travel Card Program B permits Customers who hold a valid calling card to place intrastate calls by dialing a 1-800 number furnished by Company, and then entering the number to be called and the calling card number. This program does not apply to Operator Service calls. This program is only available to Customers who subscribe to the Simplicity Preferred Program listed in section VIII.10 of this tariff. Except as provided below, travel cards issued under this program will permit the Customer to place both intrastate and interstate calls. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file with the Federal Communications Commission, which apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a travel card restricted to intrastate service only.
- 16. **Travel Card Program C** - The Travel Calling Card Program C is a program which permits Company's Customers who hold a valid travel card to place calls by dialing a 1-800 number furnished by Company, and then entering the number to be called, and the calling card number. This program does not apply to Operator Service calls. Except as provided below, travel cards issued under this program will permit the Customer to place both intrastate and interstate calls. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file with the Federal Communications Commission, which apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a travel card restricted to intrastate service only.
- 16.1 **Travel Card Program D** - This program permits subscribers of the Family Savings Program Plan, found in Company's FCC Tariff No. 1, or the Worldwide Connection Calling Plan, found in Company's FCC Tariff No. 3, who hold a valid travel card to place calls by dialing a 1-800 number furnished by Company, and then entering the number to be called, and the calling card number. This program does not apply to Operator Service calls. Except as provided below, travel cards issued under this program will permit the Customer to place both intrastate and interstate calls. Interstate service for this program is provided pursuant to the rates, terms, and conditions stated in the Company's tariff on file with the Federal Communications Commission, apply to the interstate portion of the service only. Company will, upon specific request by a Customer, issue a card restricted to intrastate service only.
- 17. **Directory Assistance Service** - Directory Assistance Service furnishes telephone numbers or other information when calls are placed to a LEC's Directory Assistance office that is located outside the calling party's area code and crosses Local Access Transport Area (LATA) boundaries. This service is normally accessed by dialing the area code plus 555-1212.

Directory Assistance Service provides the calling party with the following type of information from the LEC's Directory Assistance records: the requested telephone number; or information that the requested telephone number cannot be found. The Directory Assistance Operator will furnish up to a maximum of three of these items per call and limited to a single numbering plan.

- (a) The Directory Assistance charge plan applies to all InterLATA Foreign Number Plan Area (FNPA) Directory Assistance calls which cross Local Access Transport Area (LATA) boundaries with the exception of home NPA or "411" dialing within local area code.
- (b) The InterLATA Directory Assistance charge plan does not apply to calls placed to 1-800-555-1212.

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VIII. DESCRIPTION OF SERVICE (cont'd)

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18. **Debit Card Service** - Debit Card Service allows a Customer to arrange for payment for telecommunication services prior to using the services. The Debit Card is available to any member of the public. To place a Debit Card call, the Customer dials a toll-free number furnished by Carrier. After calling such toll-free number, the computer prompts the Customer to enter certain information, such as an authorization code and the destination number. The Customer is then connected to the called number. In real time, the charge for the call is deducted from the remaining usage. If the Debit Card usage expires prior to the Customer completing the call, a recorded announcement will so advise the Customer, and the call will be disconnected. By accepting or using the card, the Customer assumes complete liability for the card in the event it is lost, stolen, or if unauthorized use occurs. Carrier is not responsible in such cases and no replacement card or time will be issued. The card is non-refundable, cannot be cancelled, and has no surrender value. The card expires on the earlier of the following: (i) one (1) year after date of first usage; or (ii) the expiration date listed on the card.

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VIII. DESCRIPTION OF SERVICE (cont'd)

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19. **Charter Customer Option**

- (a) Customers who subscribe to the Simplicity Preferred Program listed in section VIII.10, Simplicity 1+ Program listed in section VIII.11 and/or Simplicity Dedicated 1+ Program listed in section VIII.11.1 may select this feature. In return for Customer's term service commitment, the Company will apply a 5% discount for a twelve (12) month enrollment term, or a 10% discount for a twenty-four (24) month enrollment term, to the measured and per-call charges for usage under Simplicity Preferred Program listed in section VIII.10, Simplicity 1+ Program listed in section VIII.11, Simplicity Dedicated 1+ Program listed in section VIII.11.1, Simplicity 800 Service Program listed in section VIII.13, Simplicity Dedicated 800 Service Program listed in section VIII.13.2, Travel Card Program A listed in section VIII.15 and Travel Card Program B listed in section VIII.15.1. The Company shall not apply the discount to any other charges such as recurring service charges, access charges, ancillary or special feature charges, set up charges, or taxes, or tax-like charges or regulatory assessments.
- (b) The Customer may select a twelve (12) or twenty-four (24) month enrollment. During the Customer's enrollment term, the Customer agrees to obtain Qualifying Monthly Revenue (defined below) during each monthly billing cycle, in the amount of the commitment level selected by the Customer (the "Minimum Monthly Commitment"), which must be between One Thousand Dollars (\$1,000.00) to Fifty Thousand Dollars (\$50,000.00) per month. The Qualifying Monthly Revenue is solely the measured and per-call charges for Simplicity Preferred Program listed in section VIII.10, Simplicity 1+ Program listed in section VIII.11, Simplicity Dedicated 1+ Program listed in section VIII.11.1, Simplicity 800 Service Program listed in section VIII.13, Simplicity Dedicated 800 Service Program listed in section VIII.13.2, Travel Card Program A listed in section VIII.15 and Travel Card Program B listed in section VIII.15.1. Qualifying Monthly Revenue does not include any recurring service charges, access charges, ancillary or special feature charges, set-up charges, taxes, or tax-like charges or regulatory assessments.
- (c) If the Customer fails to obtain the Minimum Monthly Commitment for any monthly billing cycle during the Service Term, the Customer shall pay to the Company a Deficiency Charge calculated by the difference between Customer's actual Qualifying Monthly Revenue and the Minimum Monthly Commitment. This Deficiency Charge will be payable at the same time the Customer's regular payment is due that month.
- (d) Except as provided in below, in the event the Customer cancels all service with CTS, or if all the Customer's service with CTS is cancelled for any reason, Customer shall pay to CTS, in addition to payment for all service provided through the effective date of such cancellation, a cancellation charge ("Cancellation Charge") equal to one hundred percent (100%) of the Minimum Monthly Commitment that would have become due for the unexpired portion of the Service Term.

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D. Special Promotional Offerings

OCT 14 1997

The company may, from time to time, offer special promotions to its customers, involving certain reduced rates, waiver of charges or other benefits. All such promotions shall be filed with the Commission.

1. Charter Customer Option Trial Period

This feature is available to subscribers to the Charter Customer Option ("Charter Option") set forth in section VIII.19 of this tariff. Such Customers will only be able to subscribe to this feature until September 1, 1996.

This feature allows Customer to subscribe to the Charter Option for a ninety (90) day trial period. Specifically, the Cancellation Charge described in section VIII.19.d of the Charter Option, will be waived if Customer provides written notice of cancellation ("Cancellation Notice") which is sent to CTS by certified mail with return receipt, and is actually received by CTS within ninety (90) days after the date appearing below the Customer's signature on the Charter Option subscription form. Any purported Cancellation Notice which does not strictly comply with the above requirements shall be of no effect.

This feature will only be available until September 1, 1996. After this time, Customers of the Charter Option will be bound to all terms and conditions of the Charter Option as it appears in section VIII.19.

E. Time Periods

Unless otherwise indicated, the following Time Periods apply:

- Day: 8:00 a.m. to (but not including) 5:00 p.m., Monday through Friday.
- Evening: 5:00 p.m. to (but not including) 11:00 p.m., Sunday through Friday.
- Night/Weekend: 11:00 p.m. to (but not including) 8:00 a.m. daily; 8:00 a.m. to 11:00 p.m. Saturday; 8:00 a.m. to (but not including) 5:00 p.m. Sunday.

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IX. RATES AND CHARGES

A. Operator Service Program

OCT 14 1997

1. Rates

MO. PUBLIC SERVICE COM.

Rate Mileage	Day		Eve		Night/Weekend	
	1st Min	Add'l Min	1st Min	Add'l Min	1st Min	Add'l Min
0-10	\$0.1100	\$0.0900	\$0.0880	\$0.0720	\$0.0715	\$0.0585
11-14	\$0.1500	\$0.1300	\$0.1200	\$0.1040	\$0.0975	\$0.0845
15-18	\$0.1773	\$0.1600	\$0.1440	\$0.1280	\$0.1170	\$0.1040
19-23	\$0.2023	\$0.1700	\$0.1560	\$0.1360	\$0.1430	\$0.1105
24-28	\$0.2100	\$0.1700	\$0.1600	\$0.1400	\$0.1550	\$0.1250
29-33	\$0.2100	\$0.1750	\$0.1650	\$0.1475	\$0.1600	\$0.1300
34-40	\$0.2330	\$0.2010	\$0.1725	\$0.1570	\$0.1700	\$0.1375
41-50	\$0.2330	\$0.2010	\$0.1725	\$0.1570	\$0.1710	\$0.1425
51-60	\$0.2430	\$0.2110	\$0.1805	\$0.1630	\$0.1725	\$0.1450
61-80	\$0.2530	\$0.2210	\$0.1815	\$0.1710	\$0.1750	\$0.1500
81-100	\$0.2630	\$0.2310	\$0.1950	\$0.1725	\$0.1765	\$0.1525
101-125	\$0.2930	\$0.2410	\$0.1990	\$0.1950	\$0.1785	\$0.1650
126-150	\$0.3030	\$0.2610	\$0.2135	\$0.2125	\$0.1825	\$0.1775
151-190	\$0.3130	\$0.2710	\$0.2200	\$0.2190	\$0.1875	\$0.1825
191-300	\$0.3230	\$0.2810	\$0.2290	\$0.2275	\$0.1950	\$0.1850
301-430	\$0.3730	\$0.3310	\$0.2890	\$0.2575	\$0.2500	\$0.2200
431 +	\$0.3730	\$0.3310	\$0.2890	\$0.2575	\$0.2500	\$0.2200

2. **Service Charges** - In addition to the per minute charges listed above, all calls under this program are subject to operator surcharges. These charges apply on a per call basis and are applicable 24 hours/day, 365 days/year.

Automated Calling Card	:	\$2.05
Automated Collect	:	\$2.05
Operator Station	:	\$2.05
Operator Person	:	\$3.50
Third Party Billing	:	\$2.11

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IX. **RATES AND CHARGES** (cont'd)

OCT 14 1997

B. Dial-Up Talk Cents Residential Service

MO. PUBLIC SERVICE COM.

1. **Rates For All Time Periods and All Mileages**

Initial Billing Increment:	1 Minute
Additional Billing Increment:	1 Minute
Rate Per Minute:	\$0.09

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

C. Dial-Up Talk Cents Commercial Service

MO. PUBLIC SERVICE COM.

I. Rates For All Time Periods and All Mileages

Initial Billing Increment:	3 Minutes
Additional Billing Increment:	1 Minute
Rate Per Minute:	\$0.10

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

D. Pre-Subscribed Talk Cents Residential Calling Plan

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1. Rates For All Time Periods and All Mileages

Initial Billing Increment:	1 Minute
Additional Billing Increment:	1 Minute
Rate Per Minute:	\$0.089

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

E. Pre-Subscribed Talk Cents Commercial Calling Plan

MO PUBLIC SERVICE COMMISSION

1. Rates For All Time Periods and All Mileages

Initial Billing Increment:	3 Minutes
Additional Billing Increment:	1 Minute
Rate Per Minute:	\$0.099

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

E.1 Dial-Up Talk Cents x-9 Choice Service

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1. **Option A**

a. **Rates For All Time Periods and All Mileage Bands**

Initial Billing Increment: 1 Minute

Additional Billing Increment: 1 Minute

Per Minute Rate: \$0.09

2. **Option B**

a. **Rates For All Time Periods and All Mileage Bands**

Initial Billing Increment: 1 Minute

Additional Billing Increment: 1 Minute

Per Minute Rate: \$0.11

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IX. RATES AND CHARGES (cont'd)

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E.2 Pre-Subscribed x-9 Talk Cents Choice Calling Plan

1. **Option A:**

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a. **Rates For All Time Periods and All Mileages**

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute
Per Minute Rate: \$0.089

Option B:

b. **Rates For All Time Periods and All Mileages**

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute
Per Minute Rate: \$0.11

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IX. RATES AND CHARGES (cont'd)

- E.3 Dial-Up Penny Service Plan
- 1. **Rates For All Time Periods and All Mileages**

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute

Rate Per Minute: \$0.11

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IX. RATES AND CHARGES (cont'd)

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F. Talk Cents Travel Card Service

1. **Rates for All Time Periods and Mileages**

Initial Billing Increment	1 Minute
Additional Billing Increment	1 Minute
Per Minute Rate	\$0.09

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2. **Surcharges**

In addition to the per minute usage charges listed above, all calls under this program are subject to a surcharge of \$0.50 per call which is applicable 24 hours/day, 365 days/year.

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

G. Hospitality 1+ Program A

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1. Rates For All Time Periods and All Mileages

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute

Rate Per Minute: \$0.148

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

H. Hospitality 1+ Program B

MO. PUBLIC SERVICE COM.

I. Rates For All Time Periods and All Mileages

Initial Billing Increment:	1 Minute
Additional Billing Increment:	1 Minute
Rate Per Minute:	\$0.0795

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IX. RATES AND CHARGES (cont'd)

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J. Simplicity Preferred Program

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I. Rates For All Time Periods and All Mileages

Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.0134

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IX. RATES AND CHARGES (cont'd)

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K. Simplicity 1+ Program

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1. Rates For All Time Periods and All Mileages

Initial Billing Increment: 6 Seconds

Additional Billing Increment: 6 Seconds

Six Second Rate: \$0.01395

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IX. RATES AND CHARGES (cont'd)

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K-1. Simplicity '97 Program

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1. Rates For All Time Periods and All Mileages

Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.009

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

K-2. Simplicity Dedicated 1+ Program

1. Rates For All Time Periods and All Mileages

Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.0095

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RESALE INTEREXCHANGE TARIFF

IX. RATES AND CHARGES (cont'd)

K-3. Simplicity '97 Dedicated Program

I. **Rates For All Time Periods and All Mileages**

Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.006

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IX. RATES AND CHARGES (cont'd)

L. Residential Program A

1. **Rates**

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute

DAY RATES -- ALL MILEAGES

Per Minute Rate: \$0.19

EVENING AND NIGHT/WEEKEND RATES -- ALL MILEAGES

Per Minute Rate: \$0.13

2. **Super Saver Selection** - This feature affords Customers who subscribe to the Anytime-Anywhere Residential Program additional savings on all calls placed to certain area codes selected by the Customer. The Customer will receive a discount of 20% on all calls placed to the area codes selected by the Customer. The Customer may select up to two (2) area codes (inside or outside Missouri) to receive the 20% discount, for a Recurring Charge of \$2.95 per month. The Customer may also change the selected area codes, without additional charge, at any time by notifying the Company.

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RESALE INTEREXCHANGE TARIFF

IX. RATES AND CHARGES (cont'd)

L-1. Residential Program B

1. **Rates**

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute

Day Rates - All Mileages

Per Minute Rate: \$0.1900

Evening and Night/Weekend Rates - All Mileages

Per Minute Rate: \$0.1000

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

M. Simplicity Toll-Free Service Program

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1. Rates For All Time Periods and All Mileages

Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.01795

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

M-1. Simplicity '97 Toll-Free Service Program

1. Rates For All Time Periods and All Mileages

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Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.009

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RESALE INTEREXCHANGE TARIFF

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

M-2. Simplicity Preferred Toll-Free Service Program

(M)

1. Rates For All Time Periods and All Mileages

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Initial Billing Increment: 6 Seconds

Additional Billing Increment: 6 Seconds

Six Second Rate: \$0.0134

(M)

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Material Previously Appearing on this Sheet has been Moved to 1st Revised Sheet No. 46.3
Material Appearing on this Sheet Previously Appeared on 1st Revised Sheet No. 46.1

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

M-3. Simplicity Dedicated Toll-Free Service Program

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(M)

1. **Rates For All Time Periods and All Mileages**

Initial Billing Increment: 6 Seconds
Additional Billing Increment: 6 Seconds

Six Second Rate: \$0.0095

2. **Enhanced Toll-Free Features**

The following features are available to Customers who subscribe to Simplicity Dedicated Toll-Free Service. The per minute usage charges listed section IX.M-3.1 apply in addition to the charges listed below.

(a) **Follow Me Toll-Free Service**

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the Toll-Free Service an unlimited number of times each month without incurring additional charges.

Non-Recurring Charge: \$75.00
Recurring Charge: \$10.00 per monthly billing cycle.

(b) **Toll-Free Exchange Routing**

Toll-Free Exchange Routing allows the Customer to predefine geographic routing to multiple locations on a single toll-free ANI based on NPA (area codes) or NPA-NXX (exchanges) of the Calling Station. Any additions, deletions or changes to the Customer's current routing plan will prompt a Change Charge.

Non-Recurring Charge: \$75.00 per ANI
Recurring Charge: \$25.00 per ANI per monthly billing cycle.
Change Charge: \$75.00 per change.

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IX. **RATES AND CHARGES** (cont'd)

M-3. Simplicity Dedicated Toll-Free Service Program (cont'd)

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2. **Enhanced Toll-Free Features** (cont'd)

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(c) **Dialed Number Identification Service (DNIS)**

DNIS permits Customers with multiple ANIs subscribed to Simplicity Dedicated Toll-Free Service, the ability to determine which ANI was dialed by the caller, when the call terminates at the Called Station. All ANIs must terminate on the same facilities. Identification is achieved through out pulsed digits from the Company network to the Customer's facilities. Customers will furnish the Company with the identification digits associated with each ANI. The Change Charge will apply to any reconfiguration of out pulsed digits, to the cancellation of this feature, or to the cancellation of the toll-free service with which this feature has been associated.

Non-Recurring Charge: \$75.00 per ANI
Change Charge: \$35.00 per ANI

(d) **Real Time ANI**

This feature forwards the ANI of the Calling Station to the Customer's Premises as part of the call set-up. Customers must have their own equipment for reading ANI digits passed on from the Company network. ANI is provided whenever passed on from the originating Local Exchange Carrier.

Non-Recurring Charge: \$100.00 per Trunk Group
Change Charge: \$100.00 per Trunk Group

(e) **Bundled ANI and DNIS**

This feature allows the Customer to receive both the Real Time ANI and DNIS services, as described above, for the following rates:

Non-Recurring Charge: \$150.00
Recurring Charge: \$100.00 per monthly billing cycle.
Change Charge: \$25.00

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IX. **RATES AND CHARGES** (cont'd)

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M-4. Simplicity '97 Dedicated Toll-Free Service Program

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1. **Rates For All Time Periods and All Mileages**

Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.006

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2. **Enhanced Toll-Free Features**

The following features are available to Customers who subscribe to Simplicity Dedicated Toll-Free Service. The per minute usage charges listed section IX.M-4.1 apply in addition to the charges listed below.

(a) **Follow Me Toll-Free Service**

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the Toll-Free Service an unlimited number of times each month without incurring additional charges.

Non-Recurring Charge:	\$75.00
Recurring Charge:	\$10.00 per monthly billing cycle.

(b) **Toll-Free Exchange Routing**

Toll-Free Exchange Routing allows the Customer to predefine geographic routing to multiple locations on a single toll-free ANI based on NPA (area codes) or NPA-NXX (exchanges) of the Calling Station. Any additions, deletions or changes to the Customer's current routing plan will prompt a Change Charge.

Non-Recurring Charge:	\$75.00 per ANI
Recurring Charge:	\$25.00 per ANI per monthly billing cycle.
Change Charge:	\$75.00 per change.

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IX. RATES AND CHARGES (cont'd)

M-4. Simplicity '97 Dedicated Toll-Free Service Program (cont'd)

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2. Enhanced Toll-Free Features (cont'd)

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(c) Dialed Number Identification Service (DNIS)

DNIS permits Customers with multiple ANIs subscribed to Simplicity Dedicated Toll-Free Service, the ability to determine which ANI was dialed by the caller, when the call terminates at the Called Station. All ANIs must terminate on the same facilities. Identification is achieved through out pulsed digits from the Company network to the Customer's facilities. Customers will furnish the Company with the identification digits associated with each ANI. The Change Charge will apply to any reconfiguration of out pulsed digits, to the cancellation of this feature, or to the cancellation of the toll-free service with which this feature has been associated.

Non-Recurring Charge: \$75.00 per ANI
Change Charge: \$35.00 per ANI

(d) Real Time ANI

This feature forwards the ANI of the Calling Station to the Customer's Premises as part of the call set-up. Customers must have their own equipment for reading ANI digits passed on from the Company network. ANI is provided whenever passed on from the originating Local Exchange Carrier.

Non-Recurring Charge: \$100.00 per Trunk Group
Change Charge: \$100.00 per Trunk Group

(e) Bundled ANI and DNIS

This feature allows the Customer to receive both the Real Time ANI and DNIS services, as described above, for the following rates:

Non-Recurring Charge: \$150.00
Recurring Charge: \$100.00 per monthly billing cycle.
Change Charge: \$25.00

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IX. RATES AND CHARGES (cont'd)

N. Anytime-Anywhere - Residential Toll-Free Service Program

OCT 14 1997

1. Rates For All Time Periods and All Mileages

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Initial Billing Increment:	1 Minute
Additional Billing Increment:	1 Minute
Per Minute Rate:	\$0.190

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IX. RATES AND CHARGES (cont'd)

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O. Travel Card Program A

OCT 14 1997

1. **Rates**

Initial Billing Increment: 6 Seconds
Additional Billing Increment: 6 Seconds

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DAY RATES -- ALL MILEAGES

Six Second Rate: \$0.016

EVENING AND NIGHT/WEEKEND RATES -- ALL MILEAGES

Six Second Rate: \$0.013

2. **Surcharges**

In addition to the per minute usage charges listed above, all calls under this program are subject to a surcharge of \$0.15 per call, which is applicable 24 hours/day, 365 days/year.

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RESALE INTEREXCHANGE TARIFF

IX. RATES AND CHARGES (cont'd)

O-1. Travel Card Program B

I. Rates For All Time Periods and All Mileages

Initial Billing Increment:	6 Seconds
Additional Billing Increment:	6 Seconds
Six Second Rate:	\$0.0199

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RESALE INTEREXCHANGE TARIFF

IX. **RATES AND CHARGES** (cont'd)

P. Travel Card Program C

1. **Rates For All Time Periods and All Mileages**

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute

Per Minute Rate: \$0.190

2. **Surcharges**

In addition to the per minute usage charges listed above, all calls under this program are subject to a surcharge of \$0.25 per call which is applicable 24 hours/day, 365 days/year.

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IX. RATES AND CHARGES (cont'd)

P-1 Travel Card Program D

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1. **Rates For All Time Periods and All Mileages**

Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute

Per Minute Rate: \$0.190

2. **Surcharges**

In addition to the per minute usage charges listed above, all calls under this program are subject to a surcharge of \$0.50 per call which is applicable 24 hours/day, 365 days/year.

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IX. RATES AND CHARGES (cont'd)

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Q. Directory Assistance

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1. Switched Access Termination Service

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Residential Service:

This program may be utilized for calls that originate on a line other than one for which the subscriber pays a rate that is described solely as a business or commercial rate in the applicable local exchange service tariff for switched services.

The rate for this service is \$0.65 per call.

Commercial Service:

This program may be utilized for calls that originate on a line for which the subscriber pays a rate that is described solely as a business or commercial rate in the applicable local exchange service tariff for switched services.

The rate for this service is \$0.50 per call.

Dial-Up Service:

This program applies to calls placed from a Calling Station which is not pre-subscribed to Company for Service, which access Company's network by dialing Company's Equal Access Code.

The rate for this service is \$0.65 per call.

2. Dedicated Access Termination Service

The rate for InterLATA Directory Assistance Service utilizing Dedicated Service is \$0.50 per call.

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IX. RATES AND CHARGES (cont'd)

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R. Debit Card Service

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Initial Billing Increment: 1 Minute
Additional Billing Increment: 1 Minute
Per Minute Rates: \$0.60

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IX. RATES AND CHARGES (cont'd)

OCT 14 1997

S. Exemptions and Special Rates and Conditions

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1. **Discounts For Hearing Impaired Customers** - A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharges or per call add-on charges for Operator Services when the call is placed by a method that would normally incur the surcharge.
2. **Operator Assistance for Handicapped Persons** - Operator Station surcharges will be waived for operator assistance to a caller who identified him or herself as being handicapped and unable to dial the call because of the handicap.

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