

P. S. C. MO. No. 1
Cancelling P. S. C. MO. No. _____

No supplement of this tariff will be issued except for the purpose of cancelling the tariff.

REX DEFFENDERFER ENTERPRISES, INC.

Name of Corporation

SCHEDULE OF RATES FOR WATER

APPLYING TO THE FOLLOWING TERRITORY _____

English Village Park (formerly known as Chalet City South), Meadow View
Subdivision and Meadow View 1st. Addition, located in Christian County,
Missouri.

ISSUED July 8, 1977
month day year

EFFECTIVE August 15, 1977
month day year

BY LaVada J. Deffenderfer ^{Cottrill} _{title}, Secretary

Route 2, Box 165, Nixa, Missouri 65714
Address of Officer

X1220

P. S. C. MO. No. 1
Cancelling P. S. C. MO. No. _____

No supplement of this tariff will be issued except for the purpose of cancelling the tariff.

Rep. Daffenderfer Enterprises, Inc.
Name of Corporation

SCHEDULE OF RATES FOR WATER

APPLYING TO THE FOLLOWING TERRITORY _____

ISSUED _____
month day year

EFFECTIVE _____
month day year

BY _____
Name of Officer title

Address of Officer

P. S. C. MO. No. 1 2nd Revised Sheet No. 1

Cancelling P. S. C. MO. No. 1 1st Revised Sheet No. 1

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE certificated unincorporated area in
Name of Issuing Company Christian County

Rules Governing
Rendering of Water Service

RECEIVED

APR 24 2000

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MO. PUBLIC SERVICE COMM

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FILED

MAY 01 2000
00-418

MO. PUBLIC SERVICE COMM.

* indicates new rate or text
+ indicates change

Date of Issue 4/21/00 Date Effective 5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

FORM NO. 13 P.S.C.MO. No. 1 1st {Original} SHEET No. 1

Cancelling P.S.C.MO. No. 1 {Original} SHEET No. 1
{Revised}

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park and
Name of Issuing Corporation Community, Town or City
Unincorporated Area in Northern
Christian County RECEIVED

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CANCELLED

MAY 01 2000

By *2nd R S I*
Public Service Commission
MISSOURI

FILED

JUN 8 1987

WA 134
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE May 29, 1987 DATE EFFECTIVE June 8, 1987
month day year month day year

ISSUED BY *Ra Tada Cottrell* President Rt 2 Box 165
name of officer title address

Nixa, MO

REX DEFFENDERFER ENTERPRISES, INC.

Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st Addition

RECEIVED

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CANCELLED

JUN 08 1987
BY STR.S.H.
Public Service Commission
MISSOURI

FILED

AUG 15 1977

Public Service Commission

*Indicates new rate or text
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DATE OF ISSUE July 8, 1977
month day year

DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY Rex Deffenderfer, Secretary Route 2, Box 165
name of officer title Nixa, Mo. address
65714

FORM NO. 13

P.S.C.MO. No. 1

1st

{ Original }

SHEET No. 2

{ Revised }

Cancelling P.S.C.MO. No. 1

{ Original }

SHEET No. 2

{ Revised }

Rex Deffenderfer Enterprises, Inc.

For English Village Park, Meadow View

Name of Issuing Corporation

Community, Town or City

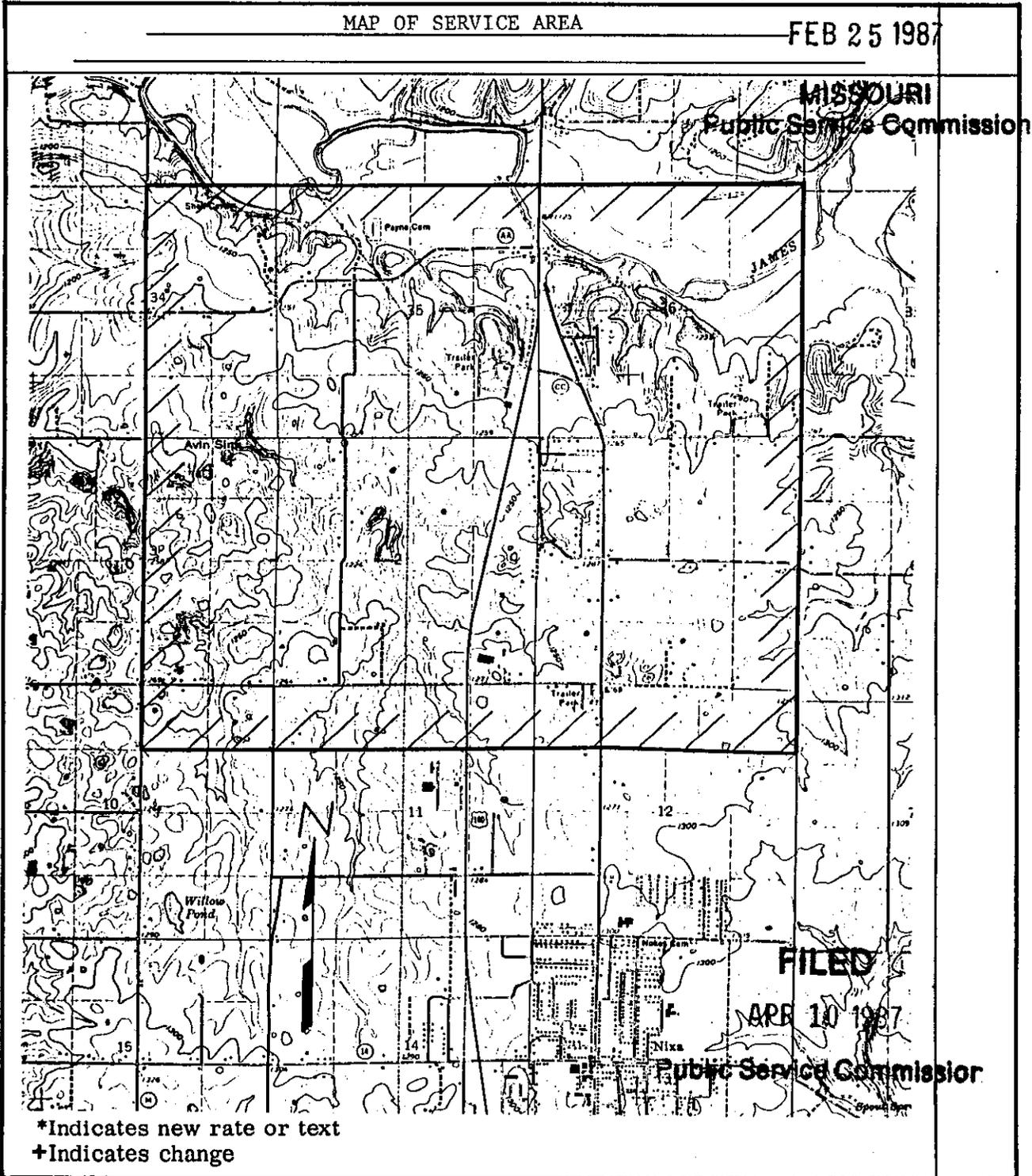
Subdivision, Meadow View 1st Addition

and Surrounding Area

RECEIVED

MAP OF SERVICE AREA

FEB 25 1987



MISSOURI
Public Service Commission

FILED

APR 10 1987

Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE March 10, 1987
month day year

DATE EFFECTIVE April 10, 1987
month day year

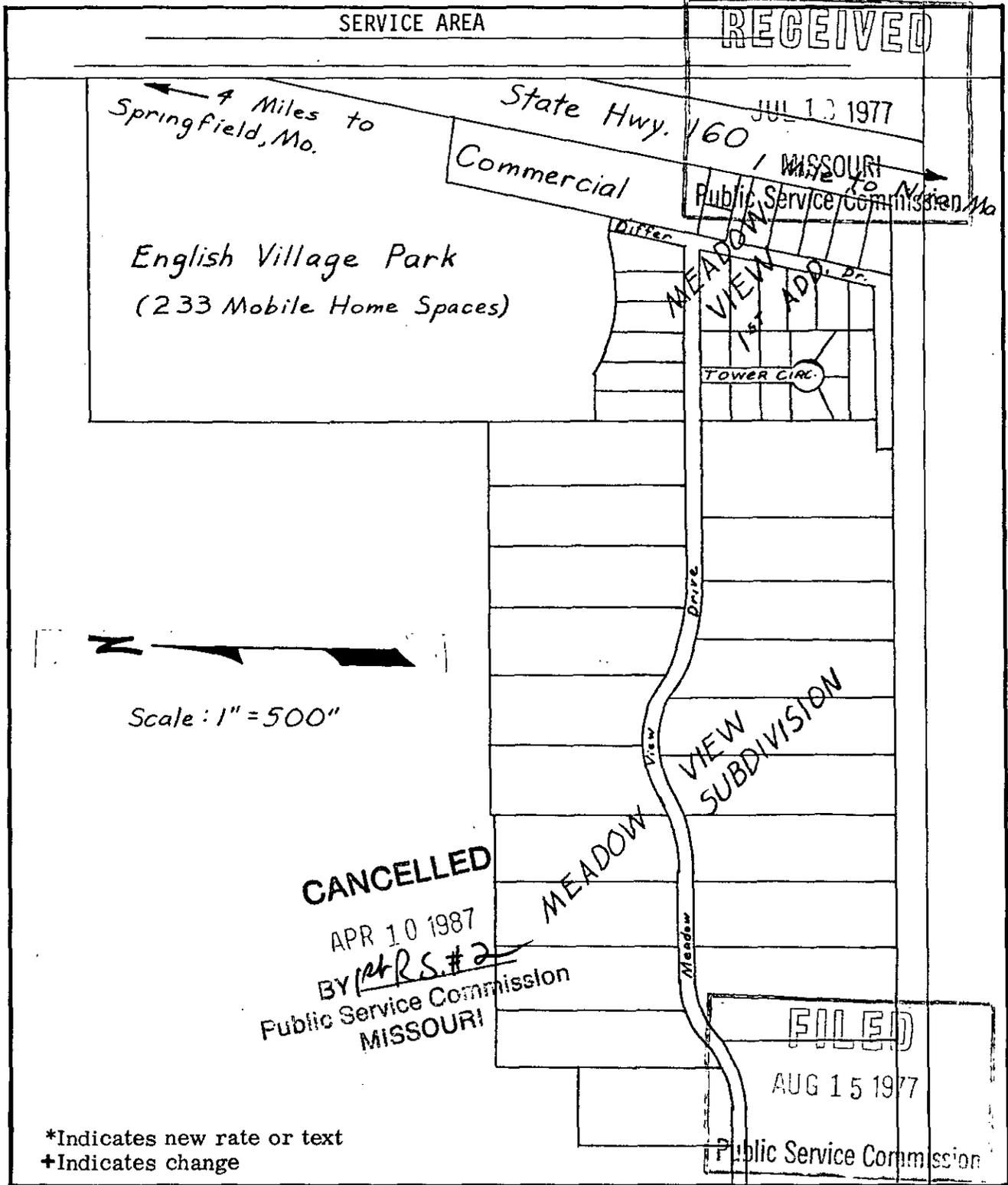
ISSUED BY Mark Cottrell
name of officer

Secretary, Route 2, Box 165, Nixa, MO 65714
title address

REX DEFFENDERFER ENTERPRISES, INC.

Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st. Addition



DATE OF ISSUE July 8, 1977
month day year

DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY *Rex Deffenderfer*
name of officer

Secretary
title

Route 2, Box 165
Nixa, Missouri
address

FORM NO. 13 P.S.C.MO. No. 1 1st Original SHEET No. 3
Cancelling P.S.C.MO. No. 1 Revised SHEET No. 3
Original
Revised

Rex Deffenderfer Enterprises, Inc. For English Village Park, Meadow View
Name of Issuing Corporation Community, Town or City
Subdivision, Meadow View 1st Addition
and Surrounding Area

LEGAL DESCRIPTION OF SERVICE AREA	
	RECEIVED FEB 25 1987
The E 1/2 of Section 34, all of Section 35 and Section 36 T 28 N, R 22 W in Christian County, Missouri.	
The E 1/2 of Section 3, all of Section 2, and Section 1, N 1/2 of Section 12, N 1/2 of Section 11, and the N 1/2 of the NE 1/4 of Section 10, T 27 N, R 22 W in Christian County, Missouri	
FILED APR 10 1987 Public Service Commission	
*Indicates new rate or text +Indicates change	

DATE OF ISSUE March 10, 1987 DATE EFFECTIVE April 10, 1987
month day year month day year

ISSUED BY Merle Cottrell Secretary, Route 2, Box 165, Nixa, MO
name of officer title address 65714

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st Addition

LEGAL DESCRIPTION OF AREA	RECEIVED
	JUL 13 1977
	MISSOURI

A tract of land located in the E $\frac{1}{2}$ of the SE $\frac{1}{4}$, the SW $\frac{1}{4}$ of the SE $\frac{1}{4}$ of Section 35, Township 28N, Range 22W in Christian County, Missouri, and being more particularly described as follows:

Beginning at the NW corner of the E $\frac{1}{2}$ of the SE $\frac{1}{4}$ of said Section 35; thence East along the North line of the E $\frac{1}{2}$ of the SE $\frac{1}{4}$ of said Section 35, 1184.55 feet more or less to the West right-of-way line of new U.S. Highway 160; thence Southwesterly along said right-of-way line 1291.81 feet more or less; thence Southeasterly along said right-of-way line 103.08 feet more or less; thence Southwesterly along said right-of-way line 1312.45 feet more or less to the South line of the E $\frac{1}{2}$ of the SE $\frac{1}{4}$ of said Section 35; thence West along the said South line of the E $\frac{1}{2}$ of the SE $\frac{1}{4}$ of Section 35, which makes an interior angle of 102° 02' 58" with the last described line, 3277.10 feet more or less to the SW corner of the SE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said Section 35; thence North along the West line of the SE $\frac{1}{4}$ of the SW $\frac{1}{4}$ of said Section 35 which makes an interior angle of 89° 55' 36" with the last described line, 545.76 feet more or less; thence Easterly along a line that makes an interior angle of 90° 04' 24" with the last described line 239.64 feet more or less; thence Northerly along a line which makes an interior angle of 269° 57' 36" with the last described line 495.52 feet more or less; thence Westerly along a line which makes an interior angle of 89° 56' 51" with the last described line 265.0 feet more or less; thence Northerly along a line which makes an interior angle of 270° 03' 09" with the last described line 275.78 feet more or less; thence Westerly along a line which makes an interior angle of 89° 56' 51" with the last described line 849.1 feet more or less; thence Northerly along a line which makes an interior angle of 269° 42' 15" with the last described line 15.0 feet more or less to a point on the North line of the SW $\frac{1}{4}$ of the SE $\frac{1}{4}$ of Section 35, Township 28N, Range 22W; thence Westerly along said line which makes an interior angle of 90° 12' 03" with the last described line 1320.29 feet more or less to the Northeast corner of the SW $\frac{1}{4}$ of the SE $\frac{1}{4}$, Section 35, Township 28N, Range 22W; thence North along the West line of the E $\frac{1}{2}$ of the SE $\frac{1}{4}$, Section 35, Township 28N, Range 22W, 1325.67 feet more or less to the NW corner of the E $\frac{1}{2}$ of the SE $\frac{1}{4}$, Section 35, Township 28N, Range 22W, the point of beginning.

CANCELLED

APR 10 1987
BY PKRS #3
Public Service Commission
MISSOURI

FILED

AUG 15 1977

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE July 8, 1977 DATE EFFECTIVE August 15, 1977
month day year month day year

ISSUED BY Rex Deffenderfer Secretary Route 2, Box 165
name of officer title address
 Nixa, Missouri

P.S.C. MO No. 1

7th Revised Sheet No. 4

Canceling P.S.C. MO No. 1

6th Revised Sheet No. 4

Rex Deffenderfer Enterprises, Inc (RDE)
Name of Issuing Company

For: The RDE Certificated Unincorporated Area in
Northern Christian County

**Rules of Governing
Rendering of Water Service**

SCHEDULE OF RATES

Availability:

Any metered customer located in the Company's service territory.

Water Service Rates:

Minimum Monthly Charge:
(No water included)

5/8" Meter	\$7.25 per Month	+
1" Meter	\$18.13 per Month	+
2" Meter	\$58.02 per Month	+
4" Meter	\$181.31 per Month	+

Commodity Charge (for all metered volumes)	\$1.73 per 1,000 gallons	+
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Taxes:

Any applicable Federal, State or local taxes computed on a billing basis shall be added as separate items in rendering each bill.

* Indicates New Rate or Text

+ Indicates Changed Rate or Text

Issue Date: April 1, 2011
Month/Day/Year

Effective Date: May 1, 2011
Month/Day/Year

Issued By: Lavada Cottrill, President
Name & Title of Issuing Officer

1670 North Owen Road, Nixa, Missouri 65714
Company Mailing Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

Rules Governing Rendering of Water Service	Missouri Public Service Commission								
SCHEDULE OF RATES									
REC'D SEP 10 2001									
<p>Availability: Any metered customer located in the Company's service territory.</p> <p>Water Service Rates:</p> <p style="margin-left: 40px;">Minimum Monthly Charge: (No Water included)</p> <table style="margin-left: 40px; width: 80%;"> <tr> <td>5/8" Meter</td> <td style="text-align: right;">\$6.44 per Month</td> </tr> <tr> <td>1" Meter</td> <td style="text-align: right;">\$16.10 per Month</td> </tr> <tr> <td>2" Meter</td> <td style="text-align: right;">\$51.51 per Month</td> </tr> <tr> <td>4" Meter</td> <td style="text-align: right;">\$160.97 per Month</td> </tr> </table> <p style="margin-left: 40px;">Commodity Charge \$1.54 per 1,000 gallons + (for all metered volumes)</p> <p>Taxes: Any applicable Federal, State or local taxes computed on a billing basis shall be added as separate items in rendering each bill.</p> <p>Delayed Payment Clause: The Company on or about the end of each month will read meters and statements shall be rendered within five (5) days of the reading. Statements are due upon receipt and shall be considered delinquent twenty-one days thereafter.</p>		5/8" Meter	\$6.44 per Month	1" Meter	\$16.10 per Month	2" Meter	\$51.51 per Month	4" Meter	\$160.97 per Month
5/8" Meter	\$6.44 per Month								
1" Meter	\$16.10 per Month								
2" Meter	\$51.51 per Month								
4" Meter	\$160.97 per Month								
* Indicates new rate or text + Indicates change	Missouri Public Service Commission FILED OCT 15 2001								

Date of Issue: September 10, 2001 Date Effective: October 15, 2001

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714

Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in

Name of Issuing Company

Northern Christian Church

Missouri Public Service Commission

RULES GOVERNING
RENDERING OF WATER SERVICE

REC'D FEB 21 2001

SCHEDULE OF RATES

Availability:

Any metered customer located in the Company's service territory.

CANCELLED

Water Service Rates:

OCT 15 2001

Minimum Monthly Charge:
(No Water included)

Public Service Commission
MISSOURI

5/8" Meter	\$6.44	per Month	+
1" Meter	\$16.10	per Month	+
2" Meter	\$51.51	per Month	+
4" Meter	\$160.97	per Month	+

Commodity Charge \$1.55 per 1,000 gallons +
(for all metered volumes)

Taxes:

Any applicable Federal, State or local taxes computed on a billing basis shall be added as separate items in rendering each bill.

Delayed Payment Clause:

The Company on or about the end of each month will read meters and + statements shall be rendered within five (5) days of the reading. Statements are due upon receipt and shall be considered delinquent twenty-one days thereafter.

* Indicates new rate or text
+ Indicates change

Date of Issue 2/21/01 Date Effective 4/1/01

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Missouri Public Service Commission
01-457
FILED APR 07 2001

P. S. C. MO. No. 1 4th Revised Sheet No. 4

Cancelling P. S. C. MO. No. 1 3rd Revised Sheet No. 4

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

RULES GOVERNING
RENDERING OF WATER SERVICE

APR 24 2000

SCHEDULE OF RATES

MO. PUBLIC SERVICE COMM

Availability:

Any metered customer located in the Company's service territory. **CANCELLED**

Water Service Rates:

Minimum Monthly Charge:
(No Water included)

APR 07 2001

5th RS#4

MO. PUBLIC SERVICE COMMISSION
MISSOURI

5/8" Meter	\$4.25	per Month	
1" Meter	\$10.62	per Month	+
2" Meter	\$33.97	per Month	+
4" Meter	\$106.15	per Month	+

Commodity Charge \$1.42 per 1,000 gallons
(for all metered volumes)

Taxes:

Any applicable Federal, State or local taxes computed on a billing basis shall be added as separate items in rendering each bill.

+Delayed Payment Clause:

Meters will be read by the Company on or about the end of each month and statements shall be rendered within five (5) days of the reading. Statements are due upon receipt and shall be considered delinquent twenty-one days thereafter. **FILED**

* Indicates new rate or text
+ Indicates change

MAY 01 2000
00-416

MO. PUBLIC SERVICE COMM

Date of Issue 4/21/00 Date Effective 5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

FORM NO. 13 P.S.C.MO. No. 1 3rd ~~(Original)~~ SHEET No. 4
 (Revised)
 Cancelling P.S.C.MO. No. 1 2nd ~~(Original)~~ SHEET No. 4
 (Revised)

Rex Deffenderfer Enterprises, Inc. For English Village Park, Meadow Vi
 Name of Issuing Corporation Community, Town or City
 Subdivision & Meadow View 1st Addi

RECEIVED

WATER SERVICE	
Rate Schedules	
	MAY 11 1989
RATE SCHEDULE - - - - -	General Service
MISSOURI Public Service Commission	
AVAILABILITY: Any metered customers adjacent to the Company's distribution mains using standard water service.	
RATE SCHEDULE: Minimum Monthly Charge (No Water Included)	
5/8" Meter	\$ 3.91
1" Meter	9.77
2" Meter	31.28
4" Meter	97.74
Water Usage	
Per 1,000 gallons	\$ 1.40
TAXES: Any applicable federal, state or local taxes computed on billing basis shall be added as separate items in rendering each bill.	
DELAYED PAYMENT CLAUSE: Meters will be read by the Company on or about the first day of each month and statements shall be rendered within five (5) days. Statements are due on the date of receipt and shall be considered delinquent twenty-one (21) days thereafter.	
CANCELLED	
MAY 01 2000 By <u>44 R 54</u> Public Service Commission MISSOURI	
<i>Made permanent by Commission Order dated 10-18-89 (per Pennington + Fee)</i>	
FILED	
JUL 1 1989 (Interim) 89 - 226 Public Service Commission	
*Indicates new rate or text +Indicates change	

DATE OF ISSUE June 1, 1989 DATE EFFECTIVE July 1, 1989
 month day year month day year

ISSUED BY Rex Deffenderfer President Route 2, Box 165, Nixa, MO

FORM NO. 13 P.S.C.MO. No. 1 2nd {Original} SHEET No. 4
 {Revised}
 Cancelling P.S.C.MO. No. 1 1st {Original} SHEET No. 4
 {Revised}

REX DEFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
 Name of Issuing Corporation Community, Town or City
 Subdivision & Meadow View 1st Addition

RECEIVED
 MAR 9 1983
 MISSOURI
 Public Service Commission

WATER SERVICE
Rate Schedules

RATE SCHEDULE-----General Service

AVAILABILITY:
 Any metered customers adjacent to the Company's distribution mains using standard water service.

RATE SCHEDULE:
 Minimum Monthly Charge
 (No Water Included)

5/8" Meter	\$ 3.82
1" Meter	9.55
2" Meter	30.56
4" Meter	95.50

Water Usage
 Per 1,000 gallons \$.92

TAXES:
 Any applicable federal, state or local taxes computed on billing basis shall be added as separate items in rendering each bill.

DELAYED PAYMENT CLAUSE:
 Meters will be read by the Company on or about the first day of each month and statements shall be rendered within five (5) days. Statements are due on the date of receipt and shall be considered delinquent twenty-one (21) days thereafter.

CANCELLED
 JUL 1 1989
 BY 3rd RST #4
 Public Service Commission
 MISSOURI

FILED
 APR 21 1983
 Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE March 8, 1983 DATE EFFECTIVE April 21, 1983
 month day year month day year

ISSUED BY LaVada Deffenderfer Secretary Route 2, Box 165
 name of officer title address
LaVada Deffenderfer

REX DEFENDERFER ENTERPRISES, INC. English Village Park, Meadow View
 Name of Issuing Corporation For Subdivision Community, Town or City Meadow View 1st Addi

RATE SCHEDULES		1979
RATE SCHEDULE-----		General Service Public Service Commission
<p>AVAILABILITY: Any metered customers adjacent to the Company's distribution mains using standard water service.</p> <p>PRICE SCHEDULE:</p> <p>Mobile Home Park</p> <p>No water used minimum charge \$78.29</p> <p>For each 1000 gallons \$ 0.79</p> <p>Commercial and Residential 5/8 inch meters</p> <p>No water used \$ 3.11</p> <p>For each 1000 gallons \$ 0.79</p> <p>MINIMUM MONTHLY CHARGE:</p> <p>Mobile Home Park \$78.29</p> <p>Commercial and Residential 5/8 inch meters \$ 3.11</p> <p>MINIMUM PER CUSTOMER SIZE OF METER:</p> <p>5/8 inch \$ 3.11</p> <p>TAXES: Any applicable federal, state or local taxes computed on billing basis shall be added as separate items in rendering each bill.</p> <p>DELAYED PAYMENT CLAUSE: Meters will be read by the Company on or about the first day of each month and statements shall be rendered within five (5) days. Statements are due on the date of receipt and shall be considered delinquent twenty-one (21) days thereafter.</p>		
<p>CANCELLED</p> <p>APR 21 1983</p> <p>BY <u>RS H</u></p> <p>PUBLIC SERVICE COMMISSION OF MISSOURI</p>		
<p>*Indicates new rate or text +Indicates change</p>		

DATE OF ISSUE July 1, 1979 DATE EFFECTIVE August 1, 1979
 month day year month day year

ISSUED BY Rex Defenderfer Pres. R2 Box 165, Nixa, Mo.
 name of officer title address

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st Addition

RATE SCHEDULES

JUL 13 1977

RATE SCHEDULE-----

MISSOURI
General Service
Public Service Commission

AVAILABILITY:

Any metered customers adjacent to the Company's distribution mains using standard water service.

PRICE SCHEDULE:

Mobile Home Park
 No water used \$ 2.63 per pad on 90% of pads available
 For each 1000 gallons or less \$ 0.13

Commercial and Residential 5/8 inch meters
 No water used \$ 2.63
 For each 1000 gallons or less \$ 0.75

MINIMUM MONTHLY CHARGE:

Mobile Home Park \$ 2.63 per pad on 90% of pads available
 Commercial and Residential 5/8 inch meters \$ 2.63

MINIMUM PER CUSTOMER SIZE OF METER:

5/8 inch

TAXES:

Any applicable federal, state or local taxes computed on billing basis shall be added as separate items in rendering each bill.

DELAYED PAYMENT CLAUSE:

Meters will be read by the Company on or about the first day of each month and statements shall be rendered within five (5) days. Statements are due on the date of receipt and shall be considered delinquent twenty-one(21) days thereafter.

INTERIM RATES:

The above rate schedules are interim and are designed to expire on August 15, 1979.

CANCELLED

AUG - 1 1979

*Indicates new rate or text
+Indicates change

FILED
AUG 15 1977
Public Service Commission

DATE OF ISSUE July 8, 1977 month day year DATE EFFECTIVE August 15, 1977 month day year

ISSUED BY *LaTada F. Deffenderfer* Secretary Nixa, Missouri name of officer title address

P. S. C. MO. No. 1 1st Revised Sheet No. 4A

Cancelling P. S. C. MO. No. 1 Original Sheet No. 4A

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

**Missouri Public
Service Commission**

RULES GOVERNING
RENDERING OF WATER SERVICE

REC'D FEB 21 2001

SCHEDULE OF SERVICE CHARGES

Reconnection Charge:

Regular hours Reconnection charge for any purpose: (Sheet No. 16, Rule 7)	\$20.00 +
After regular hours Reconnection Charge	\$40.00 *

Disconnection and Reconnection of Service at Customers Request:

<u>Temporary Disconnection at curb stop:</u>	
Turn-off and Turn-on Charge (Sheet No. 17, Rule 8)	\$20.00

Late Payment Charge:

Billing will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. For any bill not paid within the period stated thereon, a late charge of 5% of late amount shall be added to the total amount due plus all reconnection costs, collection costs and reasonable attorney's fees for collection.

Bad Check Charge:

A bad check charge of \$15 per check will be paid on all checks returned from the bank for insufficient funds.

Meter Test Charge:

This charge of \$30 will be billed for a customer requested meter test consistent with Rule 12, Sheet No. 26, of this tariff.

* Indicates new rate or text

+ Indicates change

Date of Issue 2/21/01 Date Effective 4/7/01

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Miss Missouri Public
Service Commission
Name of Officer Title Address

01-457
FILED APR 07 2001

P. S. C. MO. No. 1 Original Sheet No. 4A

Cancelling P. S. C. MO. No. 1 Sheet No. 4A

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

<p>RULES GOVERNING RENDERING OF WATER SERVICE</p> <hr/> <p>SCHEDULE OF SERVICE CHARGES</p>	<p>APR 24 2000 +</p> <p>MO. PUBLIC SERVICE COMM</p>
<p>+Reconnection Charge: Reconnection charge for any purpose: (Sheet No. 16, Rule 7)</p>	<p>\$20.00</p>
<p>+Disconnection and Reconnection of Service at Customers Request: <u>Temporary Disconnection at curb stop:</u> Turn-off and Turn-on Charge (Sheet No. 17, Rule 8)</p>	<p>\$20.00</p>
<p>*Late Payment Charge: Billing will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. For any bill not paid within the period stated thereon, a late charge of 5% of late amount shall be added to the total amount due plus all reconnection costs, collection costs and reasonable attorney's fees for collection.</p>	
<p>*Bad Check Charge: A bad check charge of \$15 per check will be paid on all checks returned from the bank for insufficient funds.</p>	
<p>+Meter Test Charge: This charge of \$30 will be billed for a customer requested meter test consistent with Rule 12, Sheet No. 26, of this tariff.</p>	
<p>FILED</p> <p>MAY 01 2000 00 - 416 MO. PUBLIC SERVICE COMM</p>	
<p>* Indicates new rate or text + Indicates change</p>	

CANCELLED

APR 07 2001

by *IS/RS #4A*
Public Service Commission
MISSOURI

Date of Issue 4/21/00 Date Effective 5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

P.S.C. MO No. 1

1st Revised Sheet No. 4B

Canceling P.S.C. MO No. 1

Original Revised Sheet No. 4B

Rex Deffenderfer Enterprises, Inc (RDE)
Name of Issuing Company

For: The RDE Certificated Unincorporated Area in
Northern Christian County

**Rules of Governing
Rendering of Water Service**

SCHEDULE OF SERVICE CHARGES (CONT.)

New Connection Charge (any meter size) actual cost +

(Includes labor, material and overheads for installation of the Service Connection and
Meter Setting: Sheet No. 23, Rule 11)

* Indicates New Rate or Text
+ Indicates Changed Rate or Text

Issue Date: April 1, 2011
Month/Day/Year

Effective Date: May 1, 2011
Month/Day/Year

Issued By: Lavada Cottrill, President
Name & Title of Issuing Officer

1670 North Owen Road, Nixa, Missouri 65714
Company Mailing Address

P. S. C. MO. No. 1

Sheet No. 4B

Cancelling P. S. C. MO. No. 1

Sheet No. 4B

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED
APR 24 2000

RULES GOVERNING
RENDERING OF WATER SERVICE

MO. PUBLIC SERVICE COMM

SCHEDULE OF SERVICE CHARGES (CONT.)

+New Connection Charge 5/8" meter service \$ 270.00

For the connection of meter service of 1" or greater:

The charge shall be the greater of \$270.00, or the actual cost incurred by the Company for the installation.

(Includes labor, material and overheads for installation of the Service Connection and Meter Setting: Sheet No. 23, Rule 11)

FILED

MAY 01 2000

00 - 416

MO. PUBLIC SERVICE COMM

* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

CANCELLED

May 1, 2011

Missouri Public

Service Commission

WR-2011-0056; YW-2011-0501

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st. Addition

BILLING FORM

RECEIVED
JUL 13 1977
MISSOURI
Public Service Commission

WATER STATEMENT

REX DEFFENDERFER ENTERPRISES, INC.

Route 2 Nixa, Missouri 65714

Date _____

Present Reading _____

Previous Reading _____

Gallons Used _____

Charge \$ _____

Other Charges \$ _____

TOTAL BILL \$ _____

Payment of the bill is due within 21 days of receipt.

FILED
AUG 15 1977
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE July 8, 1977
month day year

DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY Ra. Tada T. Deffenderfer Secretary
name of officer title
Route 2, Box 165
Nixa, Missouri
address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

**RULES GOVERNING
RENDERING OF WATER SERVICE**

+ APR 24 2000

Rule 1 DEFINITIONS

MO. PUBLIC SERVICE COMM

- (a) An "APPLICANT" is a person, firm, corporation, governmental body, or other entity which has applied for service; two or more APPLICANTS may make one application for a main extension.
- (b) The "COMPANY" is Rex Deffenderfer Enterprises, Inc., (RDE) acting through its officers, managers, or other duly authorized employees or agents.
- (c) A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from Company, or whose facilities are connected for utilizing such service.
- (d) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is issued and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.
- (e) A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells, or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
- (f) "DISCONTINUANCE OF SERVICE" is the intentional cessation of service by the Company not requested by the customer.
- (g) The "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.
- (h) The "METER" is a device used to measure and record the quantity of water that flows through the service line, and is installed in the meter setting.
- (i) The "METER SETTING" includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the Company.

* Indicates new rate or text
+ Indicates change

FILED

Date of Issue Date Effective

**MAY 01 2000
00-416**

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

MO. PUBLIC SERVICE COMM

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st Addition

GENERAL RULES AND REGULATIONS		JUL 12 1977
<u>FILING AND POSTING</u>		MISSOURI Public Service Commission
<p>A copy of the rates and regulations under which water service will be supplied is on file with the Public Service Commission of the State of Missouri. A copy is available for inspection at the office of the company, Rex Deffenderfer Enterprises, Inc., Route 2, Nixa, Missouri.</p>		
<u>SUPPLY OF SERVICE</u>		
<u>Rule 1</u>		
<p>An application for meter installation and/or supply of service shall be made by each Consumer before Service is turned on to any premises. This application may be made by mail or at the Company office. This application, when accepted by the Company, constitutes the contract between the Company and the Consumer; provided, however, that the Company shall have the right to reject any such application for the reason the applicant may have failed to comply with the Company Rules.</p>		
<u>GUARANTEE OF PAYMENT</u>		
<u>Rule 2</u>		
<p>A deposit or suitable guarantee to cover the payment of bills may be required from all new customers or those who disconnected for violation of rules or non-payment equal to estimated service bills for a period of one billing period plus thirty days. The Company shall pay 6% interest per annum on deposits.</p>		
<u>PAYMENT RULES</u>		
<u>Rule 3</u>		
<p>Bills will be rendered by the Company to the customer monthly in accordance with the applicable rate and are payable either at the Company office or by mail--addressed to the Company--within the period stated upon the statement.</p>		
<p>CANCELLED MAY 01 2000 By JST RSL</p>		<p>FILED AUG 15 1977 Public Service Commission</p>
<p>*Indicates new rate or text +Indicates change</p>		<p>Public Service Commission MISSOURI</p>

DATE OF ISSUE July 8, 1977 DATE EFFECTIVE August 15, 1977
month day year month day year
 ISSUED BY Rex Deffenderfer Secretary Nixa, Missouri
name of officer title address
 Route 2, Box 165

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

APR 24 2000

**RULES GOVERNING
RENDERING OF WATER SERVICE**

+
MO. PUBLIC SERVICE COMM

Rule 1 DEFINITIONS (Cont.)

- (j) The "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line, or outdoor meter setting including all necessary appurtenances. This service connection will be installed, owned, and maintained by the Company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.
- (k) A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes re-subdivision thereof.
- (l) "TERMINATION OF SERVICE" is cessation of service requested by the customer.
- (m) The word "UNIT", or LIVING UNIT shall be used herein to define the premises or property of a single water consumer, whether or not that consumer is the customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (n) The "WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the customer's property

* Indicates new rate or text
+ Indicates change

FILED

**MAY 01 2000
00 - 416**

MO. PUBLIC SERVICE COMM

Date of Issue 4/21/00 Date Effective 5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENT, INC

For Service Area in Christian County

Name of Issuing Corporation

Community, Town or City

Rural Nixa

RECEIVED

GENERAL RULES AND REGULATIONS

Water Service

JUL 15 1996

Rule 4

Failure of the customer to receive bill shall not, however, relieve him from the obligation of paying the amount owed by him to the Company, nor shall it be necessary for the Company to set aside penalty or discount rules on account of failure of the consumer to receive bill. It is the intent that the consumer shall call at the office of the Company for the statement when not receiving the same.

MISSOURI Public Service Commission

Rule 5

After mailing a domestic water consumer written notice ten (10) days prior to the date of discontinuance or delivering any consumer ninety-six (96) hours written notice that he is in arrears in the payment of bills rendered by the Company for service or he has failed to comply with the terms of the contract, agreement, or the Rules and Regulations contained herein, the Company may discontinue all service supplied to such consumer. At least twenty-four (24) hours preceding a discontinuance, the Company shall make reasonable efforts to contact the customer, to advise him of the proposed discontinuance and what steps must be taken to avoid it. Reasonable efforts shall include either a written notice on a door hanger or at least two (2) telephone call attempts reasonably calculated to reach the customer. In case the Company discontinues his service for any of these causes or is, through the fault of the consumer, prevented from supplying water according to the provisions of the contract and agreement, then there shall forthwith become due and payable to the Company as liquidated damages, not as a penalty, the amount remaining unpaid and also the amount which is guaranteed by the contract and agreement as a minimum payment for same. Also, in case the Company discontinues its' water service for any of these causes, it shall require a charge of twenty (\$20.00) for the cost of each reconnection before water is again supplied to the consumer. Temporary turn off and on at curb stop, for the consumer's repairing convenience shall be subject to a service charge not to exceed twenty dollars (\$20.00).

Rule 6

All bills for service shall be due within twenty-one (21) days after receipt of statement.

CANCELLED

MAY 01 2000

FILED

By 310 R 57
Public Service Commission
MISSOURI

SEP 1 1996

+Indicates change

MO. PUBLIC SERVICE COMM

DATE OF ISSUE July 10, 1996
month day year

DATE EFFECTIVE September 1, 1996
month day year

ISSUED BY LaVada Cottrell
name of officer

President, 1670 N Owen Rd, Nixa, Mo
title address 65714

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
Name of Issuing Corporation Community, Town or City
Subdivision & Meadow View 1st Addition

GENERAL RULES AND REGULATIONS Water Service	RECEIVED
<p><u>Rule 4</u></p> <p>Failure of the customer to receive bill shall not, however, relieve him from the obligation of paying the amount owed by him to the Company, nor shall it be necessary for the Company to set aside penalty or discount rules on account of failure of the consumer to receive bill. It is the intent that the consumer shall call at the office of the Company for the statement when not receiving the same.</p>	<p>MAR - 8 1983</p> <p>MISSOURI Public Service Commission</p>
<p><u>Rule 5</u></p> <p>After mailing a domestic water consumer written notice six (6) days prior to the date of discontinuance or delivering any consumer forty-eight (48) hours written notice that he is in arrears in the payment of bills rendered by the Company for service or he has failed to comply with the terms of the contract, agreement, or the Rules and Regulations contained herein, the Company may discontinue all service supplied to such consumer. In case the Company discontinues his service for any of these causes or is, through the fault of the consumer, prevented from supplying water according to the provisions of the contract and agreement, then there shall forthwith become due and payable to the Company as liquidated damages, not as a penalty, the amount remaining unpaid, and also the amount which is guaranteed by the contract and agreement as a minimum payment for same. Also, in case the Company discontinues it water service for any of these causes, it shall require a charge of twenty dollars (\$20.00) for the cost of each reconnection before water is again supplied to the consumer. Temporary turn off and on at curb stop, for the consumer's repairing convenience shall be subject to a service charge not to exceed twenty dollars (\$20.00).</p>	<p>*</p> <p>*</p> <p>*</p>
<p><u>Rule 6</u></p> <p>All bills for service shall be due within twenty-one (21) days after receipt of statement.</p> <p style="text-align: center;">CANCELLED</p> <p style="text-align: center;">SEP 1 1996 BY <u>2nd R.S. #7</u> Public Service Commission MISSOURI</p>	<p style="text-align: center;">FILED</p> <p style="text-align: center;">APR 21 1983</p> <p style="text-align: center;">Public Service Commission</p>

*Indicates new rate or text
+Indicates change

DATE OF ISSUE March 8, 1983 DATE EFFECTIVE April 21, 1983
month day year Route 2, Box month day year

ISSUED BY La Vada Deffenderfer Secretary Nixa, Missouri
name of officer title address

La Vada Deffenderfer

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View Vst. Addition

GENERAL RULES AND REGULATIONS

JUL 12 1977

MISSOURI
Public Service Commission

Rule 4

Failure of the customer to receive bill shall not, however, relieve him from the obligation of paying the amount owed by him to the Company, nor shall it be necessary for the Company to set aside penalty or discount rules on account of failure of the consumer to receive bill. It is the intent that the consumer shall call at the office of the Company for the statement when not receiving the same.

Rule 5

After giving a domestic water consumer five (5) days written notice and any other consumer forty-eight (48) hours written notice that he is in arrears in the in the payment of bills rendered by the Company for service or he has failed to comply with the terms of the contract, agreement, or the Rules and Regulations contained herein, the Company may discontinue all service supplied to such consumer. In case the Company discontinues his service for any of these causes or is, through the fault of the consumer, prevented from supplying water according to the provisions of the contract and agreement, then there shall forthwith become due and payable to the Company as liquidated damages, not as a penalty, the amount remaining unpaid, and also the amount which is guaranteed by the contract and agreement as a minimum payment for same. Also, in case the Company discontinues it water service for any of these causes, it shall require a charge of ten dollars (\$10.00) for the cost of each reconnection before water is again supplied to the consumer. Temporary turn off and on at curb stop, for the consumer's repairing convenience shall be subject to a service charge not to exceed ten dollars (\$10.00).

Rule 6

All bills for service shall be due within 21 days after receipt of statement.

CANCELLED

APR 21 1983

1st RS 7

PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

AUG 15 1977

Public Service Commission

*Indicates new rate or text by
+Indicates change

DATE OF ISSUE July 8, 1977
month day year

DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY Ra Vada F. Deffenderfer Secretary
name of officer title

Route 2, Box 165
Nixa, Missouri
address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

RULES GOVERNING
RENDERING OF WATER SERVICE

APR 24 2000
+

Rule 2 GENERAL RULES & REGULATIONS

MO. PUBLIC SERVICE COMMISSION

- (a) Every applicant, upon signing an application for any water service rendered by the Company, or any customer upon taking of water service, shall be considered to have expressed consent to be bound by these rates and rules.
- (b) The Company's rules governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these rules.
- (c) The Company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.
- (d) After the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and of the Public Service Commission of Missouri. The Company shall grant any customer adequate time to effect necessary changes.
- (e) The manager of the Water Company shall be authorized to regulate or limit, any unusual, excessive, unnecessary or wasteful use of water requiring flows of water, where such use of water can affect service to other customers, and restrict or regulate the quantity of water used by customers in case of scarcity or whenever in his judgment an emergency affecting public health and welfare may require such restrictions.

FILED

MAY 01 2000
00-416

MO. PUBLIC SERVICE COMM

* Indicates new rate or text
+ Indicates change

Date of Issue

4/21/00

Date Effective

5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
Name of Issuing Corporation Community, Town or City
Subdivision & Meadow View 1st Addition

GENERAL RULES AND REGULATIONS
Water Service

RECEIVED

MAR - 8 1983

MISSOURI
Public Service Commission

ADJUSTMENT OF METER ERROR

Rule 7

The customer shall accept the meter installed by the Company as a standard of measurement. Should the meter become defective or fail to register correctly, the quantity used shall be determined by a test of the meter, or by the amount used during a corresponding period of the preceding year, or by an estimate based on the average amount of water used during the preceding twelve months proportioned to the period during which the meter is shown to have been inaccurate.

Rule 8

The Company at its own expense, will make periodic tests and inspections of its meters in order to maintain them at a high standard of accuracy. Upon request, the Company will test any water meter, free of charges, provided that the meter in question has not been tested within twelve months previous to such request. If the meter has been tested within said twelve months period and the test reveals the meter to be accurate within a range of 95% to 105%, a charge of \$30.00 will be made.

Rule 9

In the event of the stoppage or the failure of any meter to register the full amount of water consumed, the Consumer will be billed for such period on an estimated consumption based upon his use of water in a similar period of like time.

Rule 10

Each meter will be billed separately except in cases where additional meters are installed solely for the convenience of the Company, in which case the consumptions shown by the separate meters may be combined for billing purposes.

CANCELLED

MAY 01 2000

By *ZNA R58*
Public Service Commission
MISSOURI

*Indicates new rate or text
+Indicates change

FILED

APR 21 1983

Public Service Commission

DATE OF ISSUE March 8, 1983 DATE EFFECTIVE April 21, 1983
month day year month day year

ISSUED BY La Vada Deffenderfer Secretary Route 2, Box 105 Nixa, Missouri
name of officer title address

La Vada Deffenderfer

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
Name of Issuing Corporation Community, Town or City
Subdivision & Meadow View 1st. Addition

GENERAL RULES AND REGULATIONS	RECEIVED JUL 12 1977 MISSOURI Public Service Commission
<p><u>ADJUSTMENT OF METER ERROR</u></p> <p><u>Rule 7</u></p> <p>The customer shall accept the meter installed by the Company as a standard of measurement. Should the meter become defective or fail to register correctly, the quantity used shall be determined by a test of the meter, or by the amount used during a corresponding period of the preceding year, or by an estimate based on the average amount of water used during the preceding twelve months proportioned to the period during which the meter is shown to have been inaccurate.</p> <p><u>Rule 8</u></p> <p>The Company at its own expense, will make periodic tests and inspections of its meters in order to maintain them at a high standard of accuracy. Upon request, the Company will test any water meter, free of charges, provided that the meter in question has not been tested within twelve months previous to such request. If the meter has been tested within said twelve months period and the test reveals the meter to be accurate within a range of 95% to 105%, a charge of \$10.00 will be made.</p> <p><u>Rule 9</u></p> <p>In the event of the stoppage or the failure of any meter to register the full amount of water consumed, the Consumer will be billed for such period on an estimated consumption based upon his use of water in a similar period of like time.</p> <p><u>Rule 10</u></p> <p>Each meter will be billed separately except in cases where additional meters are installed solely for the convenience of the Company, in which case the consumptions shown by the separate meters may be combined for billing purposes.</p>	
<p>*Indicates new rate or text +Indicates change</p>	<p>CANCELLED</p> <p>APR 21 1983</p> <p>BY <u>Lot RS 8</u></p> <p>PUBLIC SERVICE COMMISSION OF MISSOURI</p>
	<p>FILED</p> <p>AUG 15 1977</p> <p>Public Service Commission</p>

DATE OF ISSUE July 8, 1977 DATE EFFECTIVE August 15, 1977
month day year month day year
ISSUED BY LaVada F. Deffenderfer Secretary Route 2, Box 165
name of officer title address
Nixa, Missouri

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED
APR 24 2000

**RULES GOVERNING
RENDERING OF WATER SERVICE**

MO-PUBLIC SERVICE COMM

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- (a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its customers except as covered in the Company's rules and regulations.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

FILED

MAY 01 2000

00-416

MO. PUBLIC SERVICE COMM

* Indicates new rate or text

+ Indicates change

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC For English Village Park and
Name of Issuing Corporation Community, Town or City

Unincorporated Area in Northern
Christian County

RECEIVED

GENERAL RULES AND REGULATIONS

JUN 1 1987

SERVICE CONNECTION AND TAPS

MISSOURI
Public Service Commission

Rule 11

All meter installations are to be made by the Company. The cost to the consumer for bringing the water to the meter, the installation of a 5/8 inch meter, meter box and cover shall be \$270.00 and shall be payable within 15 days following date of installation. Meters larger than 5/8 inch will be installed by the Company at the request of the consumer. All cost to the consumer shall be the same as the Company cost and shall be payable following date of installation.

*

RULE 12

The point of delivery of water shall be at the meter, to be located at the discretion of the Company at a point at or near the front lot line.

RULE 13

Customer's service line shall have a minimum inside diameter of 3/4 inch and shall be a non-corrosive material, either PVC-200, Type K copper or galvanized pipe. Customer shall be responsible for the cost of repairing any damage to the Company's lines, meters, meter box or meter box cover caused by the Customer or his agent.

RULE 14

Each water service line, applicable above, must be placed in a trench separate from any other utility services.

RULE 15

Separate premises must have separate service pipes, curb cocks, and curb boxes and meters.

RULE 16

Consumers will not be permitted to extend service lines along public or private streets, or roadways, or through property of others in order to obtain connection to a water main.

CANCELLED

FILED

MAY 01 2000

JUN 8 1987
WAO 134

Public Service Commission

*Indicates new rate or text
+Indicates change

By 34 R59
Public Service Commission

MISSOURI

DATE OF ISSUE May 29, 1987
month day year

DATE EFFECTIVE June 8, 1987
month day year

ISSUED BY LaTada Cottrell
name of officer

President, Rt 2 Box 165,
title address

Nixa, Mo 65714

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
 Name of Issuing Corporation Community, Town or City
Subdivision & Meadow View 1st Addition

GENERAL RULES AND REGULATIONS	RECEIVED
<p><u>SERVICE CONNECTION AND TAPS</u></p> <p><u>Rule 11</u></p> <p>All meter installations are to be made by the Company. The cost to the consumer for bringing the water to the meter, the installation of a 5/8 inch meter, meter box and cover shall be \$270.00 and shall be payable within 15 days following date of installation. Meters larger than 5/8 inch will be installed by the Company at the expense of the consumer.</p> <p><u>Rule 12</u></p> <p>The point of delivery of water shall be at the meter, to be located at the discretion of the company at a point at or near the front lot line.</p> <p><u>Rule 13</u></p> <p>Customer's service line shall have a minimum inside diameter of 3/4 inch and shall be a non-corrosive material, either PVC-200, Type K copper or galvanized pipe. Customer shall be responsible for the cost of repairing any damage to the Company's lines, meters, meter box or meter box cover caused by the Customer or his agent.</p> <p><u>Rule 14</u></p> <p>Each water service line, applicable above, must be placed in a trench separate from any other utility services.</p> <p><u>Rule 15</u></p> <p>Separate premises must have separate service pipes, curb cocks and curb boxes and meters.</p> <p><u>Rule 16</u></p> <p>Consumers will not be permitted to extend service lines along public or private streets, or roadways, or through property of others in order to obtain connection to a water main. *Indicates new rate or text +Indicates change</p>	<p>MAR 25 1986</p> <p>MISSOURI</p> <p>Public Service Commission</p> <p>CANCELLED</p> <p>JUN 08 1987</p> <p>BY <u>ZWR</u> #9</p> <p>Public Service Commission</p> <p>MISSOURI</p> <p>RECEIVED</p> <p>MAY 1 1986</p> <p>Public Service Commission</p>

DATE OF ISSUE April 1, 1986 DATE EFFECTIVE May 1, 1986
 month day year month day year
 ISSUED BY LaVada Cottrell President Route 2, Box 165
 name of officer title address
 Nixa, MO 65714

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st. Addition

<u>GENERAL RULES AND REGULATIONS</u>	RECEIVED RECEIVED
<u>SERVICE CONNECTION AND TAPS</u>	JUL 12 1977 MISSOURI Public Service Commission
<u>Rule 11</u> All meter installations are to be made by the Company. The cost to the consumer for bringing the water to the meter, the installation of a 5/8 inch meter, meter box and cover shall be \$150.00 and shall be payable within 15 days following date of installation. Meters larger than 5/8 inch will be installed by the Company at the request of the consumer.	
<u>Rule 12</u> The point of delivery of water shall be at the meter, to be located at the discretion of the company at a point at or near the front lot line.	
<u>Rule 13</u> Customer's service line shall have a minimum inside diameter of 3/4 inch and shall be a non-corrosive material, either PVC-200, Type K copper or galvanized pipe. Customer shall be responsible for the cost of repairing any damage to the Company's lines, meters, meter box or meter box cover caused by the Customer or his agent.	
<u>Rule 14</u> Each water service line, applicable above, must be placed in a trench separate from any other utility.	
<u>Rule 15</u> Separate premises must have separate service pipes, curb cocks and curb boxes and meters.	CANCELLED MAY 1 1986 BY <u>PS#9</u> Public Service Commission MISSOURI
<u>Rule 16</u> Consumers will not be permitted to extend service lines along public or private streets, or roadways, or through property of others, in order to obtain connection to a water main. *Indicates new rate or text +Indicates change	FILED Public Service Commission

DATE OF ISSUE July 8, 1977
month day year

DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY Rex Deffenderfer President
Name of officer title

Route 2 Box 165
address
Nixa, Missouri
65714

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

**RULES GOVERNING
RENDERING OF WATER SERVICE**

APR 24 2000

MO. PUBLIC SERVICE COMM

Rule 4 APPLICATIONS FOR SERVICE

- (a) A written application for service, signed by the customer, stating the type of service required and accompanied by any other pertinent information, will be required from each customer before service is provided to any unit. Every customer, upon signing an application for any service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations.
- (b) If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary according to the Company's rule for extension of water mains.
- (c) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the Company shall require a written contract. Said contract may include, but not be limited to the obligations upon the Company and the applicant, and shall specify a reasonable period of time necessary to provide such service.

FILED

MAY 01 2000

00-416

MO. PUBLIC SERVICE COMM

* Indicates new rate or text
+ Indicates change

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park - Meadow View
Name of Issuing Corporation Subdivision Community/Town or City Addition
& Meadow View 1st

GENERAL RULES AND REGULATIONS

III 12 1977

MISSOURI
Public Service Commission

Rule 17

Service pipes must be installed at least 2 feet below surface of the ground.

Rule 18

All service pipes and valves from main to meter, including yoke, meter pit, frame and cover are the property of the Company.

Rule 19

Service lines from meter location into the premises shall be installed by and at the expense of, and are to be kept in repair by the customer.

Rule 20

Meters will be installed by the Company, and each meter will be and remain the sole property of the Company.

Rule 21

Consumer must take necessary precautions to prevent any damage to the Company's property and will bear the cost of repairing or replacing any equipment which is damaged through the consumer not exercising due care and judgment.

Rule 22

No person without permission of the Company or other person duly authorized by the Company shall set, change, remove or interfere with or make any connection to the Company's meter or appurtenances thereto.

MAINTENANCE AND USE OF SERVICE

Rule 23

The Company shall use reasonable diligence in providing a regular and uninterrupted supply of water, but in case the supply of water is interrupted by reason of strike, riot, invasion, storm, fire, accident,

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+Indicates change

FILED
AUG 15 1977
Public Service Commission

DATE OF ISSUE July 8, 1977 DATE EFFECTIVE August 15, 1977
month day year month day year

ISSUED BY RaVada T. Deffenderfer Secretary, Route 2, Box 165
name of officer title Nixa, Mo. address
65714

CANCELLED

MAY 01 2000
By JRS/D
Public Service Commission
MISSOURI

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian Co. **RECEIVED**

APR 24 2000

**RULES GOVERNING
RENDERING OF WATER SERVICE**

MO. PUBLIC SERVICE COMM

Rule 5 INSIDE PIPING AND WATER SERVICE LINES

- (a) The Company will provide water service at the outdoor meter, or at the property line. Separate buildings shall be served through separate water service lines.
- (b) The service connection from the water main to the customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Water service line construction and maintenance from the property line or meter setting, including the connection to the meter setting, to the building shall be the responsibility of the customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's mains, meters, and meter installations caused by the customer, his agent, or tenant.
- (c) Existing water service lines may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any customer or the Company's facilities.
- (d) The water service line shall be brought to the unit at a depth of not less than 24 inches and have a minimum inside diameter of one inch (1"). The customer is responsible for the determination of whether or not a larger size is needed to provide adequate flow to the unit. A valve must be installed in the service line where it enters the unit. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) Water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure. Service line piping shall be a non-corrosive material, either PVC-200, Type K copper or galvanized pipe. Each water service line must be placed in a trench separate from any other utility service.

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* Indicates new rate or text
+ Indicates change

**MAY 01 2000
00 - 4 1 6**

Date of Issue Date Effective **MO. PUBLIC SERVICE COMM**

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
Name of Issuing Corporation Subdivision Community Town or City
& Meadow View 1st. Addition

GENERAL RULES AND REGULATIONS

JUL 12 1977

MISSOURI

breakdown, legal process, state or municipal interference or any cause beyond its control the Company shall not be liable for damages to the consumer for interruptions in service due to any of the aforesaid causes.

Rule 24

The manager of the Water Company shall be authorized to regulate or limit, any unusual, excessive, unnecessary or wasteful use of water requiring flows of water, where such use of water may affect service to other customers, and to restrict or regulate the quantity of water used by customers in case of scarcity or whenever in his judgment an emergency affecting public health and welfare may require such restrictions.

Rule 25

It is forbidden for consumers to open any large valves or other openings and thereby to fill any tank, basin, reservoir, swimming pool or other large receptacle, except after first making arrangements with the Manager of the Company for filling the same and then observing and conforming to the instructions of the Manager about the hours, the size of pipes or hose, and other proper details as to the manner of filling any such tanks, receptacles, etc. In the event it is necessary to utilize water from a fire hydrant, the consumer will pay for the estimated water use at the proper rate.

Rule 26

The inspectors or other authorized agents of the Company shall have access to the premises at all reasonable hours to read meters, make repairs, and see if the rules are observed.

Rule 27

Plumbers are not allowed to turn water off or on at a corporation cock to any service pipe except to make repairs and test their work after which they will leave the cock as they found it. Other persons not connected with the Company are strictly forbidden to turn the water on or off at the corporation or stop cock. Water may be turned on to any premises only by any employee of the Company.

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+Indicates change

Public Service Commission

DATE OF ISSUE July 8, 1977 DATE EFFECTIVE August 15, 1977
month day year month day year
ISSUED BY Ra Vada J. Deffenderfer Secretary Route 2, Box 165
name of officer title address
Nixa, Missouri

CANCELLED

MAY 01 2000

By ST R 5 11
Public Service Commission
MISSOURI

RECEIVED

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in

Name of Issuing Company

Northern Christian County APR 24 2000

RULES GOVERNING
RENDERING OF WATER SERVICE

MO. PUBLIC SERVICE COMM

Rule 5 INSIDE PIPING AND WATER SERVICE LINES (Cont.)

- (f) The company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the customer shall be made at his expense.
- (h) The company shall have the right to enter the customer's premises for the purposes of inspection to ensure compliance to these rules. Company personnel shall identify themselves and make these inspections only at reasonable hours.
- (i) Neither water service lines nor service connections may be extended along public streets or roadways or through property of others in connecting with the company's mains. The service connection may, however, extend through the water main easement and roadway easement as necessary in order to be connected to a main located across and adjacent to a street in front of the customer's living unit. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the company.
- (j) Any customer having a plumbing arrangement, or a water-using device that could allow back siphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system; or, any customer's plumbing classified as an actual or potential backflow hazard in the regulations of the Missouri Department of Natural Resources, 10 CSR 60 - 11, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the company to perform a cross connection survey. The device, installation, location and maintenance program shall be approved by the company.
- (k) All hydrants installed outside by the customer shall be frost proof.

* Indicates new rate or text
+ Indicates change

FILED

MAY 01 2000
00-416

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

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RULES GOVERNING
RENDERING OF WATER SERVICE

+ APR 24 2000

Rule 5 INSIDE PIPING AND WATER SERVICE LINES (Cont.) MO. PUBLIC SERVICE COMMISSION

- (l) Customers, their contractors their agents, and their plumbers are not allowed to turn water off or on at a corporation cock to any service connection. Persons other than the Company personnel are strictly forbidden to turn the water on or off at the corporation cock. Water may be turned on to any premises at a corporation cock only by an employee of the Company.
- (m) Customers who use Company facilities in an unauthorized manner shall be liable for all damages caused to the Company and to other customers.

FILED

MAY 01 2000
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MO. PUBLIC SERVICE COMMISSION

* Indicates new rate or text

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RULES GOVERNING RENDERING OF WATER SERVICE	+	RECEIVED APR 24 2000
Rule 6 IMPROPER OR EXCESSIVE USE		
<p>(a) No customer shall be wasteful of the water supplied to the unit by his willful action or inaction. It shall be the responsibility and duty of each customer to maintain all piping and fixtures at the unit in a good and efficient state of repair at all times.</p> <p>(b) No customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The Company shall deny or discontinue service where customer's water service line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other customers or the Company's facilities.</p> <p>(c) The customer shall not make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.</p> <p>(d) The customer shall not tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.</p> <p>(e) The customer shall not attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant</p> <p>(f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the water Company.</p>		
* Indicates new rate or text + Indicates change	FILED MAY 01 2000 00 - 4 1 6 MO. PUBLIC SERVICE COMM.	

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
Name of Issuing Corporation Community, Town or City
Subdivision & Meadow View 1st Addition

GENERAL RULES AND REGULATIONS

Water Service

RECEIVED

MAR 8 1983

MISSOURI
Public Service Commission

the Company reserves the right, after due notice has been given to the Consumer, as provided in 4 CSR 240 - 13.010 of the Public Service Commission of Missouri to annul the contract of water supply and to discontinue service.

Rule 33

In all cases of non-payment of bill within twenty-one days after the same becomes due, and due notice is given, the supply will be cut off and not turned on again except upon payment of the amount due together with an additional fee of twenty dollars (\$20.00) for turning on the water.

*

ALTERATIONS TO RULES AND REGULATIONS

Rule 34

The Company reserves the right at any time to alter or amend, or add to its Rules and Regulations, or to substitute other Rules and Regulations therefor, subject to the approval of the Public Service Commission of the State of Missouri.

EXTENSION OF MAINS

Rule 35

Every customer whose service will be connected to a water main extended under the provisions of this rule shall tender to the Company a contribution-in-aid-of-construction equal to a pro-rata share of the cost of such extension as is determined under the provisions of this rule.

CANCELLED

MAY 01 2000

By *2/13/83* RS 13
Public Service Commission
MISSOURI

FILED

APR 21 1983

Public Service Commission

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+Indicates change

DATE OF ISSUE March 8, 1983 DATE EFFECTIVE April 21, 1983
month day year month day year

ISSUED BY La Vada Deffenderfer Secretary Route 2, Box 165
name of officer title address
Nixa, Missouri

La Vada Deffenderfer

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st Addition

GENERAL RULES AND REGULATIONS	RECEIVED
	JUL 13 1977
	MISSOURI Public Service Commission
<p>the Company reserves the right, after due notice has been given to the Consumer, as provided in 4 CSR 240 - 13.010 of the Public Service Commission of Missouri to annul the contract of water supply and discontinue service.</p>	
<p><u>Rule 33</u></p> <p>In all cases of non-payment of bill within twenty-one days after the same becomes due, and due notice is given, the supply will be cut off and not turned on again except upon payment of the amount due together with an additional fee of ten dollars (\$10.00) for turning on the water.</p>	
<p><u>ALTERATIONS TO RULES AND REGULATIONS</u></p>	
<p><u>Rule 34</u></p> <p>The Company reserves the right at any time to alter or amend, or add to its Rules and Regulations, or to substitute other Rules and Regulations therefor, subject to the approval of the Public Service Commission of the State of Missouri.</p>	
<p><u>EXTENSION OF MAINS</u></p>	
<p><u>Rule 35</u></p> <p>Every customer whose service will be connected to a water main extended under the provisions of this rule shall tender to the Company a contribution-in-aid-of-construction equal to a pro-rata share of the cost of such extension as is determined under the provisions of this rule.</p>	
<p>CANCELLED</p> <p>APR 21 1983 BY <u>10th RS 13</u> PUBLIC SERVICE COMMISSION OF MISSOURI</p>	
<p>FILED</p> <p>AUG 15 1977</p> <p>Public Service Commission</p>	
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DATE OF ISSUE July 8, 1977
month day year

DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY LaVada F. Deffenderfer Secretary
name of officer title
Route 2, Box 165
Nixa, Missouri
address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RULES GOVERNING
RENDERING OF WATER SERVICE

RECEIVED

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APR 24 2000

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

MO. PUBLIC SERVICE COMM

- (a) The Company may discontinue service for any of the following reasons:
1. Nonpayment of a delinquent account not in dispute.
 2. Failure to post a security deposit or guarantee acceptable to the utility.
 3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the customer's premises.
 4. Failure to comply with the terms and conditions of a settlement agreement.
 5. Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance or replacement.
 6. Violation of any of these rules on file with and approved by the Public Service Commission, or for any condition which adversely affects the safety of the customer or other persons, or the integrity of the utility's delivery system.
- (b) The Company may discontinue service after notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the customer, it shall be done at least ninety-six (96) hours prior to discontinuance. If the Company intends to discontinue service to a multi-tenant dwelling, a notice shall also be conspicuously posted in the building ten (10) days prior to the proposed discontinuance. Service of notice by mail is complete upon mailing. Discontinuance shall not occur more than eleven (11) business days after the date given as the discontinuance date.

FILED

MAY 01 2000

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MO. PUBLIC SERVICE COMM

* Indicates new rate or text
+ Indicates change

Date of Issue 4/21/00 Date Effective 5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park and
 Name of Issuing Corporation Community, Town or City
 - Unincorporated in Northern
Christian County. RECEIVED

GENERAL RULES AND REGULATIONS JUN 1 1987

MISSOURI
 Public Service Commission

A. This rule shall govern the extension of mains by the Company in areas where there are no water mains in the streets and/or roadways. The Company will extend its mains along streets or roads within its certified area to serve new customers under the following terms and conditions:

1. Upon receipt of written application(s), as required in Rule 1, the Company will provide the applicant(s) with an estimate of the cost of the proposed extension. Said estimate shall include all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains if necessary, and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax costs will be charged at the maximum tax rate. + *
2. Applicants shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in-aid-of construction equal to the amount determined in A-1, plus the appropriate customer connection fee. Applicant(s) shall have the option of installing the main extension under the provisions of Rule 35-B in lieu of entering into said contract.
3. Refunds of contributions shall be made to applicant(s) as follows:
 - (a) Should the actual cost of extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained. However, if rock or other unforeseen costs are encountered, Applicant will pay the added costs. *
 - (b) When residential customers have paid for the extension of a main, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut an existing main shall be excluded. As additional customers are directly attached to the extension during the first ten years after the installation is made, they shall pay to the Company the per lot extension cost for each lot being

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JUN 8 1987

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Public Service Commission

CANCELLED

MAY 0 1 2000

By 3rd RS 14
 Public Service Commission
 MISSOURI

DATE OF ISSUE May 29, 1987 DATE EFFECTIVE June 8, 1987
 month day year month day year

ISSUED BY La Vada Cottrell President Rt 2 Box 165
 name of officer title address

Nixa, MO

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
 Name of Issuing Corporation Community, Town or City

Subdivision & Map No. 1515E Addition,
 and Vicinity - (Cole County)

GENERAL RULES AND REGULATIONS

AUG 27 1986

A. This rule shall govern the extension of mains by the Company in areas where there are no water mains in the streets and/or roadways. The Company will extend its mains along streets or certificated area to serve new customers under the following terms and conditions:

MISSOURI
 Public Service Commission

1. Upon receipt of written application(s) as required in Rule 1, the Company will provide the applicant(s) with an estimate of the cost of the proposed extension. Said estimate shall include all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, construction of existing mains if necessary, supervision, engineering, permits insurance, tool expense, accounting and related expenses, and all other costs incident to the installation of said extension.
2. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution-in-aid-of construction equal to the amount determined in A-1, plus the appropriate customer connection fee. Applicant(s) shall have the option of installing the main extension under the provisions of Rule 35-B in lieu of entering into said contract.
3. Refunds of contributions shall be made to applicant(s) as follows:
 - (a) Should the actual cost of extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained.
 - (b) When residential customers have paid for the extension of a main, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut an existing main shall be excluded. As additional customers are directly attached to the extension during the first ten years after the installation is made, they shall pay to the Company the per lot extension cost for each lot being

CANCELLED

BY 200 R.S. #14
 PUBLIC SERVICE COMMISSION
 MISSOURI

PAID
 OCT 1 1986

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Public Service Commission

DATE OF ISSUE September 1, 1986 DATE EFFECTIVE October 1, 1986
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 ISSUED BY R. Yada Cottrell P. S. C. Route 2, Box 165
 name of officer title address
 Nixa, MO 65714

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }

REX DEFFENDERFER ENTERPRISES, INC.

Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View Addition

RECEIVED

GENERAL RULES AND REGULATIONS	MISSOURI Public Service Commission
<p>A. This rule shall govern the extension of mains by the Company in areas where there are no water mains in the streets and/or roadways. The Company will extend its mains along streets or roads within its certificated area to serve new customers under the following terms and conditions:</p> <ol style="list-style-type: none"> 1. Upon receipt of written application(s) as required in Rule 1, the Company will provide the applicant(s) with an estimate of the cost of the proposed extension. Said estimate shall include all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains if necessary, supervision, engineering, permits, insurance, tool expense, accounting and related expenses, and all other costs incident to the installation of said extension. 2. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution-in-aid-of-construction equal to the amount determined in A-1, plus the appropriate customer connection fee. Applicant(s) shall have the option of installing the main extension under the provisions of Rule 36-B in lieu of entering into said contract. 3. Refunds of contributions shall be made to applicant(s) as follows: <ol style="list-style-type: none"> (a) Should the actual cost of extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained. (b) Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut an existing main shall be excluded. As additional customers are directly attached to the extension during the first ten years after the installation is made, they shall pay to the Company the per lot extension cost for each lot 	

CANCELLED

OCT 1 1986

BY Pat R. S. #14
PUBLIC SERVICE COMMISSION
OF MISSOURI

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Public Service Commission

DATE OF ISSUE July 8, 1977 DATE EFFECTIVE August 15, 1977
 month day year month day year
 ISSUED BY LaVada F. Deffenderfer Secretary, Route 2, Box 165
 name of officer title Nixa, Mo. address
 65714

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RULES GOVERNING
RENDERING OF WATER SERVICE

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APR 24 2000

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (Cont.)

- (c) The Company shall make reasonable effort to communicate with the customer, at least twenty-four (24) hours prior to any discontinuance, regarding the reasons(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's customer, or is not responsible for payment of the bill, then the Company shall make reasonable effort to inform such occupant(s).
- (d) The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to 21 days, and the Company may require proof of a medical emergency.
- (e) Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intention to disconnect service, or leave a conspicuous notice of the disconnect.
- (f) The provisions of paragraphs (c) and (e) above may be waived if safety of Company personnel while at the premises is a consideration.
- (g) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.
- (h) In case the Company discontinues its service for any violation of these rules, then any monies due the Company shall become immediately due and payable.
- (i) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.

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**MAY 01 2000
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Date of Issue 4/21/00 Date Effective

MO. PUBLIC SERVICE COM

5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park and
 Name of Issuing Corporation Community, Town or City
 — Unincorporated Area in Northern Christian county.

RECEIVED

GENERAL RULES AND REGULATIONS		JUN 1 1987
MISSOURI		Public Service Commission *
<p>connected, plus any applicable income tax rate, which the company will refund to the applicant(s) who initially contracted for the extension.</p> <p>(c) Each refund shall be distributed to initial applicant(s) based upon the percentage of the actual extension cost contributed by each applicant.</p> <p>(d) When a land developer has paid for the extension of a main, the Company shall collect the cost of 100 feet of main from each residential customer that connects to and within the main extension during the first ten (10) years after the installation is made. The charge and subsequent fund resulting from commercial or industrial customers will be determined on a case-by-case basis. The sum of all refunds shall not exceed the cost of the extension.</p> <p>4. Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.</p> <p>5. The Company reserves the right to further extend the main and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extensions shall not entitle applicant(s) contracting for the original extension to additional refund.</p> <p>6. The pipe used in making extensions under this rule shall be of a type and size which will be reasonably adequate to supply the area to be served. Such determination as to size and type of pipe shall be left solely to the judgement of the Company. If the Company desires to make the extensions in pipe larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger size shall be borne by the company.</p>		
CANCELLED		FILED
MAY 01 2000		JUN 8 1987
By <u>3rd RSIS</u>		W40 134
Public Service Commission		Public Service Commission

DATE OF ISSUE May 29, 1987 DATE EFFECTIVE June 8, 1987
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 ISSUED BY L. T. Add Cattell President Rt 2, Box 165
 name of officer title address
 Nixa, MO 65714

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park, Meadow View
Name of Issuing Corporation Community, Town or City

Subdivision Meadow View Addition
& Vicinity Christian County

RECEIVED

GENERAL RULES AND REGULATIONS

AUG 27 1986

connected, which the company will refund to the applicant(s) who initially contracted for the extension.

MISSOURI
Public Service Commission

(c) Each refund shall be distributed to initial applicant(s) based upon the percentage of the actual extension cost contributed by each applicant.

(d) When a land developer has paid for the extension of a main, the Company shall collect the cost of 100 feet of main from each residential customer that connects to and within the main extension during the first ten (10) years after the installation is made. The charge and subsequent fund resulting from commercial or industrial customers will be determined on a case-by-case basis. The sum of all refunds shall not exceed the cost of the extension.

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CANCELLED
JUN 08 1987

4. Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.

BY JRS #15
Public Service Commission
MISSOURI

5. The Company reserves the right to further extend the main and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extensions shall not entitle applicant(s) contracting for the original extension to additional refund.

6. The pipe used in making extensions under this rule shall be of a type and size which will be reasonably adequate to supply the area to be served. Such determination as to size and type of pipe shall be left solely to the judgment of the Company. If the Company desires to make the extensions in pipe larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger size shall be borne by the Company.

PAID
OCT 1 1986

Public Service Commission

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+Indicates change

DATE OF ISSUE September 1, 1986 DATE EFFECTIVE October 1, 1986
month day year month day year

ISSUED BY R. Tada Cottrell Pres. Route 2, Box 165
name of officer title address

Nixa, MO 65714

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st. Addition

GENERAL RULES AND REGULATIONS

JUL 13 1977

being connected, which the company will refund to the applicant(s) who initially contracted for the extension. MISSOURI

(c) Each refund shall be distributed to initial applicant(s) based upon the percentage of the actual extension cost contributed by each applicant.

- 4. Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
- 5. The Company reserves the right to further extend the main and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extensions shall not entitle applicant(s) contracting for the original extension to additional refund.
- 6. The pipe used in making extensions under this rule shall be of a type and size which will be reasonably adequate to supply the area to be served. Such determination as to size and type of pipe shall be left solely to the judgment of the Company. If the Company desires to make the extensions in pipe larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger size shall be borne by the Company.

R. B. This rule shall govern the extension of mains to prospective customers in areas where no mains exist where applicant(s) elects to construct said extension. The Company will connect said extensions to its existing mains and provide water service to applicant(s) under the following terms and conditions:

- 1. Applicant(s) shall pay to Company the appropriate connection fees.
- 2. Applicant(s) shall construct said main extension to meet the requirements of all governmental agencies.

CANCELLED
OCT 1 1986
BY 1st R.S.#15
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
AUG 15 1977
Public Service Commission

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+Indicates change

DATE OF ISSUE July 8, 1977
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DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY LaVada J. Deffenderfer
name of officer

Secretary
title

Route 2, Box 165
Nixa, Mo. address

P. S. C. MO. No. 1 Sheet No. 16

Cancelling P. S. C. MO. No. 1 Sheet No. 16

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

RULES GOVERNING
RENDERING OF WATER SERVICE

+ **APR 24 2000**

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (Cont.) **MO. PUBLIC SERVICE COMM**

- (j) Where service has been discontinued for non-payment, service will not be turned on again except upon payment of the amount due together with an additional "reconnection charge" as stated on Sheet No. 4A.
- (k) The company shall deal with customers and handle customer accounts in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240 - 13.

FILED

MAY 01 2000
00-416
MO. PUBLIC SERVICE COMM

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+ Indicates change

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For ENGLISH VILLAGE PARK and
Name of Issuing Corporation Community, Town or City
Unincorporated Area in Northern Christian
County. **RECEIVED**

DEC 5 1990

B. Note: Held for future use.

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Public Service Commission

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MAY 01 2000

By 4th RS 14
Public Service Commission
MISSOURI

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JAN 15 1991

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Public Service Commission

DATE OF ISSUE Nov. 28, 1990 DATE EFFECTIVE Jan. 15, 1991
month day year month day year
ISSUED BY LaVada Cottrell President Rt. 2 Box 165, Nixa, MO 65714
name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 2nd ~~(Original)~~ SHEET No. 16
(Revised)

Cancelling P.S.C.MO. No. 1 1st ~~(Original)~~ SHEET No. 16
(Revised)

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park and
Name of Issuing Corporation Community, Town or City
Unincorporated Area of Southern
Christian County. RECEIVED

GENERAL RULES AND REGULATIONS

JUN 1 1987

MISSOURI

B. This rule shall govern the extension of mains to ~~public service~~ **Public Service Commission** customers in areas where no mains exist where applicant(s) elects to construct said extension. The Company will connect said extensions to its existing mains and provide water service to applicant(s) under the following terms and conditions:

1. Applicant(s) shall pay to the Company the appropriate connection fees and any applicable income tax at the appropriate tax rate. *
2. Applicant(s) shall construct said main extensions to meet the requirements of all governmental agencies.
3. The pipe used in making these extensions shall be of a size and type compatible with the Company's plans for total development of the service area.
4. The Company, or its representative, shall have the right to inspect and test the extension prior to connecting it to the Company's main. These costs shall be paid by the Applicant(s).
5. Connection of the extension to existing Company mains shall be made only by representatives of the Company.
6. Upon acceptance of the extension by the Company, Applicant(s) shall furnish to the Company a detailed accounting of the actual cost of constructing, excluding cost of any applicant-installed service connections, and the portion of said cost paid by each applicant.
7. Refunds shall be made to original applicant(s) as follows:
 - (a) When residential customers have paid for the extension of a main, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut an existing main shall be excluded. As additional customers are directly attached to the extension during the first ten years after the installation is made, they shall pay to the Company the per lot extension cost for each lot being connected, plus any applicable income tax at the appropriate tax rate, which the Company will refund to the applicant(s) who initially contracted for the extension. *

CANCELLED

JAN 15 1991
BY J.R.S. #16
Public Service Commission
MISSOURI

FILED

JUN 8 1987

WAO 134
Public Service Commission.

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DATE OF ISSUE May 29, 1987 DATE EFFECTIVE June 8, 1987
month day year month day year

ISSUED BY Lu Vada Cottrell President Rt 2 Box 165, Nixa, MO
name of officer title address

REX DEFFENDERFER ENTERPRISES, INC.
Name of Issuing Corporation

For English Village Park, Meadow View
Community, Town or City
Subdivision & Meadow View 1st Addition
& Vicinity - Christian County

GENERAL RULES AND REGULATIONS

AUG 27 1985

B. This rule shall govern the extension of mains to prospective customers in areas where no mains exist where applicable. The Company will connect said extensions to its existing mains and provide water service to applicant(s) under the following terms and conditions:

1. Applicant(s) shall pay to Company the appropriate connection fees.
2. Applicant(s) shall construct said main extension to meet the requirements of all governmental agencies.
3. The pipe used in making these extensions shall be of a size and type compatible with the Company's plans for total development of the service area.
4. The Company, or its representative, shall have the right to inspect and test the extension prior to connecting it to the Company's main.
5. Connection of the extension to existing Company mains shall be made only by representatives of the Company.
6. Upon acceptance of the extension by the Company, applicant(s) shall furnish to the Company a detailed accounting of the actual cost of constructing, excluding cost of any applicant-installed service connections, and the portion of said cost paid by each applicant.
7. Refunds shall be made to original applicant(s) as follows:

(a) When residential customers have paid for the extension of a main, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut an existing main shall be excluded. As additional customers are directly attached to the extension during the first ~~two~~ year after the installation is made, they shall pay to the Company the per lot extension cost for each lot being

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Public Service Commission

CANCELLED

JUN 08 1987

BY 211 R.S. #16

Public Service Commission on
MISSOURI

CANCELLED
OCT 1 1986

DATE OF ISSUE September 1, 1986
month day year

DATE EFFECTIVE October 1, 1986
month day year

ISSUED BY L. L. C. Cottrell
name of officer

Pres. Route 2, Box 165
title address

Nixa, MO 65714

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

**RULES GOVERNING
RENDERING OF WATER SERVICE**

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APR 24 2000

MO. PUBLIC SERVICE COMM

Rule 8 TERMINATION OF SERVICE AT CUSTOMER'S REQUEST

- (a) Service will be terminated at the customer's request, by giving not less than twenty-four (24) hours notice to the company during its regular office hours. The company shall, on the requested day, read the customer's meter and charges for water service rendered up to and including the time of termination shall be computed and will become due and payable immediately.
- (b) A customer may request temporary termination of service for any length of time for his own convenience; however, the customer shall still be charged for service at the appropriate rate during the time the service is turned off. "Turn off and turn on charge" is specified on Sheet No. 4A in the "Schedule of Service Charges."

FILED

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Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

REX DEFFENDERFER ENTERPRISES, INC. For ENGLISH VILLAGE PARK and
 Name of Issuing Corporation Community, Town or City
Unincorporated Area in Northern
Christian County.

	<p>RECEIVED</p> <p>DEC 5 1990</p> <p>MISSOURI Public Service Commission</p> <p>MAY 29 1990</p>
<p>CANCELLED</p> <p>MAY 01 2000</p> <p>By <u>4th RS17</u> Public Service Commission MISSOURI</p>	
<p><u>EXTENSIONS OF FIRE HYDRANTS</u></p> <p><u>Rule 36</u></p> <p>Extensions to provide service to public fire hydrants are made upon order issued by the applicable municipal, township, or fire district authority and under conditions set forth in the existing municipal, township, or fire district water service agreement.</p>	
<p>FILED</p> <p>JAN 15 1991</p> <p>Public Service Commission</p>	
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DATE OF ISSUE Nov. 28, 1990 DATE EFFECTIVE Jan. 15, 1991
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 ISSUED BY Ra Tada Cottrell President Rt 2 Box 165, Nixa, MO 6571-
 name of officer title address

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park and
Name of Issuing Corporation Community, Town or City
Unincorporated Area in Northern
Christian County. RECEIVED
JUN 1 1987

GENERAL RULES AND REGULATIONS

MISSOURI

Public Service Commission

- (b) Each payment shall be distributed to the initial applicant(s) based upon the percentage of the actual extension cost contributed by each applicant.
- (c) When a land developer has paid for the extension of a main, the Company shall collect the cost of 100 feet of main from each residential customer that connects to and within the main extension, and the applicable income tax at the appropriate rate, during the first ten (10) years after the installation is made. The charge and subsequent fund resulting from commercial or industrial customers will be determined on a case-by-case basis. The sum of all refunds shall not exceed the cost of the extension plus any appropriate income tax. *
- 8. Extensions made under this rule shall be contributed to the Company in consideration of its perpetual upkeep and maintenance.
- 9. The company reserves the right to further extend the main and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extension shall not entitle applicant(s) contributing the extension to the Company to additional payments. *

EXTENSIONS OF FIRE HYDRANTS

Rule 36

Extensions to provide service to public fire hydrants are made upon order issued by the applicable municipal, township or fire district authority and under conditions set forth in the existing municipal, township or fire district water service agreement.

CANCELLED

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JUN 8 1987

BY *3rd RS #17*

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Public Service Commission

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Public Service Commission
MISSOURI

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ISSUED BY *RaVada Cottrell* President Rt. 2 Box 165, Nixa, Mo
name of officer title address

REX DEFFENDERFER ENTERPRISES, INC.

Name of Issuing Corporation

For English Village Park, Meadow View

Community Town of Dike
Subdivision & Meadow View 1st Addition

& Vicinity - Christian County

GENERAL RULES AND REGULATIONS

AUG 27 1986

connected, which the company will refund to the applicant(s) who initially contracted for the extension. MISSOURI Public Service Commission

- (b) Each payment shall be distributed to the initial applicant(s) based upon the percentage of the actual extension cost contributed by each applicant.
- (c) When a land developer has paid for the extension of a main, the Company shall collect the cost of 100 feet of main from each residential customer that connects to and within the main extension during the first ten (10) years after the installation is made. The charge and subsequent fund resulting from commercial or industrial customers will be determined on a case-by-case basis. The sum of all refunds shall not exceed the cost of the extension.

8. Extensions made under this rule shall be contributed to the Company in consideration of its perpetual upkeep and maintenance.

9. The Company reserves the right to further extend the main and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extension shall not entitle applicant(s) contributing the extension to the Company to additional payments.

CANCELLED
JUN 08 1987
BY 201 R.S. #17

EXTENSIONS OF FIRE HYDRANTS

Rule 36

Extensions to provide service to public fire hydrants are made only upon order issued by the applicable municipal, township or fire district authority and under conditions set forth in the existing municipal, township or fire district water service agreement.

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OCT 1 1986
Public Service Commission

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+Indicates change

DATE OF ISSUE September 1, 1986 DATE EFFECTIVE October 1, 1986
month day year month day year

ISSUED BY Lo Vada Cottrell title Pres. address Route 2, Box 165
name of officer title address

REX DEFFENDERFER ENTERPRISES, INC.

Name of Issuing Corporation

For English Village Park, Meadow View

Subdivision Community, Town or City
& Meadow View 1st. Addition

GENERAL RULES AND REGULATIONS

JUL 15 1977

~~MISSOURI~~

Public Service Commission

8. Extensions made under this rule shall be contributed to the Company in consideration of its perpetual upkeep and maintenance.

9. The Company reserves the right to further extend the main and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extension shall not entitle applicant(s) contributing the extension to the Company to additional payments.

EXTENSIONS OF FIRE HYDRANTS

Rule 36

Extensions to provide service to public fire hydrants are made only upon order issued by the applicable municipal, township or fire district authority and under conditions set forth in the existing municipal, township or fire district water service agreement.

USE OF FIRE HYDRANTS

RULE 37

Public fire hydrants shall not be used by any person or persons other than the members of the municipal, township, or district or volunteer fire department and then only for the legitimate purpose of extinguishing fires except on written consent of the Company.

CANCELLED

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BY 1st R.S.#17
PUBLIC SERVICE COMMISSION
OF MISSOURI

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AUG 15 1977
Public Service Commission

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DATE OF ISSUE July 8, 1977
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DATE EFFECTIVE August 15, 1977
month day year

ISSUED BY Rebecca E. Deffenderfer Secretary Nixa, Missouri
name of officer title address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RECEIVED

**RULES GOVERNING
RENDERING OF WATER SERVICE**

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APR 24 2000

MO. PUBLIC SERVICE COMM

Rule 9 INTERRUPTIONS IN SERVICE

- (a) The company reserves the right to discontinue water service in its mains at any time, without notice, for making emergency repairs to the water system.
- (b) Whenever service is interrupted for repairs, all customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- (c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the company.
- (d) In order to avoid service problems when extraordinary conditions exist, the company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the company mains.

FILED

MAY 01 2000

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MO. PUBLIC SERVICE COMM

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+ Indicates change

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

FORM NO. 13 P.S.C.MO. No. _____ 1st _____ { Original } SHEET No. 18

Cancelling P.S.C.MO. No. _____ { Revised } SHEET No. _____

REX DEFFENDERFER ENTERPRISES, INC. For English Village Park Meadow View
Name of Issuing Corporation Community Home/Or City

Subdivision & Meadow View 1st, Addition
and Vicinity - Christian County

GENERAL RULES AND REGULATIONS AUG 27 1986

MISSOURI
Public Service Commission

USE OF FIRE HYDRANTS

Rule 37

Public fire hydrants shall not be used by any person or persons other than the members of the municipal, township, or district or volunteer fire department and then only for the legitimate purpose of extinguishing fires except on written consent of the Company.

CANCELLED

MAY 01 2000
By *RS 18*
Public Service Commission
MISSOURI

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OCT 1 1986
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month day year month day year

ISSUED BY *Lu Yade Cottrell* *Pres.* Route 2, Box 165
name of officer title address
Nixa, MO 65714

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RULES GOVERNING
RENDERING OF WATER SERVICE

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APR 24 2000

Rule 10 BILLS FOR SERVICE

MO. PUBLIC SERVICE COMM

- (a) The charges for water service shall be at the rates specified in the rate schedules on file with the Missouri Public Service Commission. Other service charges, such as for turn-off or turn-on, are set forth in the Schedule of Service Charges in these rules.
- (b) A customer who has made application for water service to a unit shall be responsible for payment for all water service provided to him at said unit from the date of connection until the date requested by the customer by proper notification to the company to terminate service.
- (c) Each customer is responsible for furnishing the company with the correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Company bills and notices will be mailed or delivered to the mailing address entered in the customer's application unless the company is notified in writing by the customer of a change of address.
- (d) Payments shall be made at the office of the company or at such other places conveniently located as may be designated by the company or by ordinary mail. However, payment must be received by the close of business on the date due.

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MO. PUBLIC SERVICE COMM.

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+ Indicates change

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RULES GOVERNING
RENDERING OF WATER SERVICE

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APR 24 2000

Rule 10 BILLS FOR SERVICE (Cont.)

- (e) Neither the company nor the customer will be bound by bills rendered in a mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- (f) A separate bill shall be rendered for each customer with itemization of all water service charges. All bills for service shall state the due date. The Company shall have the right to render bills monthly.
- (g) Bills shall be due twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the company shall have the right to discontinue service in accordance with Rule 7. The company shall not be required to restore or connect any new service for such delinquent customers until the unpaid account due the company under these Rules and Regulations has been paid in full or arrangements satisfactory to the company have been made to pay said account.
- (h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.

MO. PUBLIC SERVICE COMM

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Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

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**RULES GOVERNING
RENDERING OF WATER SERVICE**

+ **APR 24 2000**

Rule 10 BILLS FOR SERVICE (Cont.)

MO. PUBLIC SERVICE COMM

- (i) The company may require a security deposit or other guarantee as a condition of new service if the customer: still has an unpaid account with a utility providing the same type of service accrued within the last five years; or has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or is unable to establish a credit rating with the company. Adequate credit rating for a residential customer shall be established if the customer: owns or is purchasing a home; or is and has been regularly employed full time for at least one year; or has an adequate and regular source of income; or can provide credit references from a commercial credit source.
- (j) The company may require a security deposit or other guarantee of payment as a condition of continued service if: the water service of the customer has been discontinued for non-payment of a delinquent account not in dispute; or the utility service to the unit has been diverted or interfered with in an unauthorized manner; or the customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods, or two (2) out of four (4) consecutive quarterly billing periods.
- (k) The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.
- (l) Interest at the rate of 6% per annum compounded annually shall be payable on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest may be credited to the customer's account.

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**MAY 01 2000
00-416**

MO. PUBLIC SERVICE COMM

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

RULES GOVERNING
RENDERING OF WATER SERVICE

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Rule 10 BILLS FOR SERVICE (Cont.)

MO. PUBLIC SERVICE COMM

- (m) After a customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- (n) The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- (o) All billing matters shall be handled in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

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MAY 01 2000
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MO. PUBLIC SERVICE COMM

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+ Indicates change

Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

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**RULES GOVERNING
RENDERING OF WATER SERVICE**

APR 24 2000
MO. PUBLIC SERVICE COMM

Rule 11 METERS AND METER INSTALLATIONS

- (a) All permanent service connections shall be metered. The installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be installed, maintained and removed by the company. The cost to the customer for bringing the water to the meter, the installation of a 5/8 inch meter, meter box and cover shall be \$270.00 and shall be payable within 15 days following installation. Meters larger than 5/8 " will be installed by the Company at the request of the consumer. All cost to the customer shall be the same as the Company cost and shall be payable following the date of installation. All such installations shall be contributed by the Customer to the Company and shall be and remain Company property. [see Sheet No. 4B, Schedule of Service Charges]
- (c) The Company shall have the right to determine on the basis of the customer's flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the customer, the cost of installing such meter shall be paid by the customer.
- (d) Service to any one customer shall be furnished through a single metering installation. Where a building is occupied by more than one tenant, the building shall be served by one meter. Inside piping may be rearranged at the customer's own expense so as to separate the units and meter tenants, then divide the bill accordingly.
- (e) The meters and meter installations shall remain the Company's property, and the owners of premises wherein they are located shall be held responsible for their safekeeping. For failure to protect same against damage, the company may refuse to supply water until the company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.

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+ Indicates change

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MAY 01 2000
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Date of Issue 4/21/00 Date Effective 5/25/00

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

P. S. C. MO. No. 1 Sheet No. 24

Cancelling P. S. C. MO. No. 1 Sheet No. 24

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

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RULES GOVERNING
RENDERING OF WATER SERVICE

APR 24 2000

MO. PUBLIC SERVICE COMM

Rule 11 METERS AND METER INSTALLATIONS (Cont.)

- (f) The meter will be installed at or near the customer's property line; it shall be placed in a meter box vault constructed by the company in accordance with its specifications. The company shall install, suitable metering equipment for each customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the customer.
- (g) The customer shall promptly notify the company of any defect in, or damage to, the meter setting.
- (h) Any change in the location of any existing meter or meter setting at the request of the customer shall be made at the expense of the customer, and with the approval of the company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the company, the customer must provide for the installation of a meter to be located at or near the customer's property line. The customer shall obtain from the company, or furnish the necessary meter installation appurtenances conforming to the company's specifications, and said appurtenances and labor shall be paid by the customer.
- (j) No person without permission of the Company or other person duly authorized by the Company, shall set, change, remove or interfere with or make any connection to the Company's meter or appurtenances thereto.

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Date of Issue Date Effective

Issued By: Lavada Cottrill, President 1670 North Owen Road, Nixa, Missouri 65714
Name of Officer Title Address

Rex Deffenderfer Enterprises, Inc (RDE) For: The RDE Certificated Unincorporated Area in
Name of Issuing Company Northern Christian County

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**RULES GOVERNING
RENDERING OF WATER SERVICE**

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Rule 11 METERS AND METER INSTALLATIONS (Cont.)

- (k) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the company's and customer's convenience as determined by the company, for servicing and reading and the meter space provided is located where the service line enters the building. The company may, at its discretion, require the customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the company, the company will notify the Executive Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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RULES GOVERNING
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Rule 12 METER TESTS AND TEST FEES

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- (a) Any customer may request the company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with water industry test procedures, and to check for accuracy as required by regulations of the Public Service Commission.
- (b) The company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the company upon the request of the customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved "Meter Test Charge" (See Sheet No. 4A) will be made if the test indicates meter accuracy within five percent (5%).
- (c) A meter test requested by the customer may be witnessed by the customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the water meter manufacturer. A certified copy of the test report will be provided to the customer.
- (d) If a test shall show an average error of more than five percent (5%), billings shall be adjusted as provided by these Rules.

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Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS

- (a) Whenever any test by the company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Public Service Commission, the company shall adjust the customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
 - (1) Where the period of error can be shown, the adjustment shall be made for such period.
 - (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
- (b) If the meter is found on any such test to under-register, the company may render a bill to the customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the company was not at fault for allowing the inaccurate meter to remain in service.
- (c) If the meter is found faster than allowable, the company shall refund to the customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the company's option, be in the form of a credit to the customer's bill.

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**RULES GOVERNING
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Rule 14 EXTENSION OF WATER MAINS

- (a) This rule shall govern the extension of mains by the company within its certified area where there are no water mains.
- (b) Upon receipt of a written application for a main extension, the company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping.
- (c) Applicant(s) shall enter into a contract with the company for the installation of said extension and shall tender to the company a contribution in aid of construction equal to the amount determined in paragraph (b) above, plus any applicable customer connection fee. The contract may allow the customer to contract with an independent contractor for the installation and supply of material, except that the reconstruction of existing facilities must be done by the company.
- (d) The cost to an applicant or applicants connecting to a main extension contributed by other applicant(s) shall be as follows:
 - (1) For single-family residential applicants that are applying for service in a platted subdivision, the company shall divide the actual cost of the extension (including income taxes) by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded. As additional customers are directly attached to an extension during the first ten years after the installation is made, they shall pay the Company the per lot extension cost for each lot being connected which will be the same as the Company will refund to the applicant(s) who initially contracted for the extension.

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Rule 14 EXTENSION OF WATER MAINS (Cont.)

MO. PUBLIC SERVICE COMMISSION

- (3) The sum of all refunds to any applicant shall not exceed the total contribution, which the applicant(s) has paid.
- (f) Extensions made under this rule shall be and remain the property of the company.
- (g) The company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Connecting new customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such customers.
- (h) Extensions made under this rule shall be of company approved pipe sized to meet water service requirements. If the company chooses to size the extension larger in order to meet the company's overall system requirements, the additional cost caused by the large size of pipe shall be borne by the company.
- (i) No interest will be paid by the company of payments for the extension made by the applicant(s).
- (j) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the company without cost to the company, before the extension will be made.

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