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President Ellington, Mo.

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Dee McCormack, President, 201 College, Ellington, MO 63638

name of officer title address

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MISSOURI Public Service Commission

Issued: November 24, 1997

Dee McCormack Ellington Telephone Company 201 College Avenue Ellington, MO 63638 Effective: January 1, 1998

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ISSUED BY Dee McCormack, President, 201 College Avenue, Ellington, MO 63638

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Vice President Ellington, MO

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Vice President Ellington, MO

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	III.	MILEAGE		MO. PU	BLIC SERV	ICE C	Oi
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ISSUED BY Dee McCormack, President, 201 College Avenue, Ellington, MO 63638

name of officer title address

FORM NO. 13	P.S.	C.MO. No	3		— { Origin	nal SHEET	No. 10
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						li <mark>c Se</mark> rvice C	emmission
		III. MIL	EAGE (C	ontinued)			
C. EX	TENSION	AND LOOP	MILEAGE				
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2.		ates set o ame Exchan		apply to	points	within	
3.	charg	inimum ser es on Loop e month.					
4.	secti	dditional on on Loop and Servic	s in the	Miscella	meous E	quip-	
5.	Loop	Mileage Ch	arges				
	a. B	etween poi	nts in t	he same t	ouilding		
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	GENERAL EXCHANGE SERVICE	
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		Monthly Instal
	III. MILEAGE (Continu	Public Service Commission
C. EXTENSI	ON AND LOOP MILEAGE (Conti	.nued)
5. Loo	p Mileage Charges (Continu	led)
b.	Between different building continuous property	gs on
·	 Loops including two p termination, per one- or fraction thereof a measurement 	tenth mile
·	Minimum	1.00
	2) Move charge, per term	s.c.c
c.	Between points not in the nor on continuous propert	
	1) Within the Initial Ra	te Area
	No monthly mileage che section on Loops in tequipment and Service tariffs for the month type of loop.	the Miscellaneous Section of these
	2) Outside the Initial R	ate Area
	Loops, including two termination, per one- or fraction thereof a	quarter mile
	measurement	FILZEO s.c.c
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ISSUED BY Vice President Ellington, MO name of officer title address

FORM NO. 13 P.S.C.MO. No. 3 (Original) SHEET No. REXESSENT SHEET NO.	12
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Public Service Cummissic	-
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III. MILEAGE (Continued)	
C. EXTENSION AND LOOP MILEAGE (Continued)	
5. Loop Mileage Charges (Continued)	
c. Continued	
2) Continued	
Each additional one-quarter mile or fraction thereof air- line measurement \$1.00	
Minimum monthly charge 5.00	
Move charge, per terminal, \$5.00	
3) When one terminal is within the Initial Rate Area, and another terminal is outside the boundary of the Initial Rate Area, the loop rate for loops within the Initial Rate Area is charged, plus the following mileage charges:	1
First one-quarter mile or fraction thereof air-line measurement outside the boundary	
Each additional one-quarter mile or fraction thereof FILED air-line measurement 1.00	
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]	III. MILEAGE	(Continued)			
C. EXT	ension .	AND LOOP MILEAC	GE (Continu	ed)		
6.	Extens	lon Mileage				
	a. Be	tween points in	n the same b	uilding		
	1)	No monthly ch	narge			
		tween different ntinuous proper	-	on		
	1)	Per one-tenth thereof air-			\$.40	
	bu	tween points no ilding nor on o operty		me		
	1)	First one-qua fraction the measurement			2.00	
	2)	Each addition mile or fractair-line meas	tion thereof		1.00	
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Ellington Telephone Company For All Exchanges

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P.S.C. MO. No. 3

Fourth Revised Sheet No. 15

Canceling Third Revised Sheet No. 15

Missouri School Discount Program

- A. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service

* Indicates new rate or text

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FILED JUN 29 2000

Issued: May 30, 2000

Dee McCormack, President Ellington Telephone Co. 201 College Avenue Ellington, MO 63638 Effective: June 29, 2000

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Ellington Telephone Company For All Exchanges

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P.S.C. MO. No. 3 Third Revised Sheet No. 16 Canceling Second Revised Sheet 16

Discounts for Schools and Libraries Participating in the Federal Universal Service Program

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.



FILED JUN 29 2000

Issued: May 30, 2000

Dee McCormack, President Ellington Telephone Co. 201 College Avenue Ellington, MO 63638 Effective: June 29, 2000

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GENERAL RULES AND REGULATIONS

VI. Payment for Services and Facilities

the basis of a new application.

- 1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein.
- 2. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may at the option of the Telephone Company be re-established only on
- 3. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change or when the customer disconnects and reconnects service or transfers service from one premise to another.

Issued: July 30, 2025 Dee McCormack Effective: August 10, 2025 Ellington Telephone Company

201 College Avenue Ellington, MO 63638

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ISSUED BY Dee McCormack, President, 201 College Avenue, Ellington, MO 63638

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PSC Mo. No. 3 Section II 4th Revised Sheet No. 28 Cancels 3rd Revised Sheet No. 28 For All Exchanges

GENERAL EXCHANGE SERVICE TARIFFS

IV. MISC. EQUIP. AND SERVICE (Continued)

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Issued: August 28, 2015 Dee McCormack Effective: October 1, 2015

GENERAL EXCHANGE SERVICE TARIFF

V. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

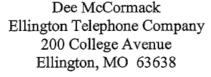
- 1. Universal Emergency Number Service (911)
 - 1.1 General
 - A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
 - B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be related by Company operators.
 - C. 911 Trunking Service is offered subject to availability of facilities.
 - D. The 911 Trunking Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

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Issued: April 19, 2007

Effective: May 19, 2007





V. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. <u>Universal Emergency Number Service (911)</u> (Cont'd)

1.1 General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provision of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

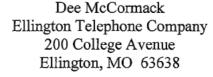
1.2 <u>Conditions</u>

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.

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Issued: April 19, 2007

Effective: May 19, 2007





V. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

- 1. <u>Universal Emergency Number Service (911)</u> (Cont'd)
 - 1.2 <u>Conditions</u> (Cont'd)
 - F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
 - G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
 - H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
 - I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
 - J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

Issued: April 19, 2007 Effective: May 19, 2007

Dee McCormack
Ellington Telephone Company
200 College Avenue
Ellington, MO 63638



V. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

- 1. <u>Universal Emergency Number Service (911) (Cont'd)</u>
 - 1.2 Conditions (Cont'd)
 - K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
 - L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
 - M. The customer is required to furnish the Company its agreement to the following terms and conditions:
 - 1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.
 - 2. That that customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
 - 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

Issued: April 19, 2007 Effective: May 19, 2007



V. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. <u>Universal Emergency Number Service (911)</u> (Cont'd)

1.2 Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. The customer shall make the correction within a reasonable time under the circumstances.

Issued: April 19, 2007 Effective: May 19, 2007



V. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. <u>Universal Emergency Number Service (911) (Cont'd)</u>

1.3 Rates

A. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

	Per Trunk
Trunks between Central Offices	\$25.00
Trunks between Central Offices and PSAP	\$25.00

B. Database Records Charges

These charges are applicable to the work necessary for Company customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the Master Street Address Guide ("MSAG"). Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database record charge. If an error is due to inaccurate information provided by a 911 customer, a charge will be assessed.

Initial Upload of Records, one time charge	\$400	0.00
Database Record Charges, per record charge	\$.38

Issued: April 19, 2007 Effective: May 19, 2007



GENERAL EXCHANGE SERVICE TARIFF

VI. THREE-DIGIT DIALING SERVICE (811)

- 1. Three-Digit Dialing Service (811)
 - 1.1 General Regulations
 - A. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the "811 Service").
 - B. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
 - C. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
 - D. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
 - E. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

Issued: April 19, 2007 Effective: May 19, 2007



VI. THREE-DIGIT DIALING SERVICE (811)

- 1. Three-Digit Dialing Service (811) (cont'd)
 - 1.2 Obligations of the SOCS
 - A. The SOCS may, but is not required to, submit a written application for 811service to the Company which will include:
 - (1) The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
 - (2) For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
 - (3) Complete contact information.
 - B. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
 - C. Local Calling for Company Subscribers
 - (1) The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - (2) The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
 - (3) The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

Issued: April 19, 2007 Effective: May 19, 2007



VI. THREE-DIGIT DIALING SERVICE (811)

- 1. Three-Digit Dialing Service (811) (cont'd)
 - 1.3 Obligations of the Company
 - A. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
 - B. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
 - C. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
 - D. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

1.4 Liability

- A. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
- B. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- C. The Company is not liable for any losses or damages caused by the negligence of the SOCS.

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VI. THREE-DIGIT DIALING SERVICE (811)

- 1. Three-Digit Dialing Service (811) (cont'd)
 - 1.4 Liability (cont'd)
 - D. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
 - E. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
 - F. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

Issued: April 19, 2007

Effective: May 19, 2007



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ISSUED BY Dee McCormack, President, 201 College Avenue, Ellington, MO 63638

name of officer title address

Ellington Telephone Company for All Exchanges

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MISSOURI Public Service Commission

Issued: November 24, 1997

Dee McCormack
Ellington Telephone Company
201 College Avenue
Ellington, MO 63638

Effective: January 1, 1998

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GENERAL RULES AND REGULATIONS

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I. GENERAL REGULATIONS

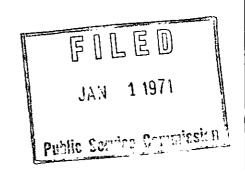
MISSOURI Public Service Commission

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs, and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished in Missouri by the Ellington Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to cancel the contract and discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation, or provision contained in these General Rules and Regulations and any rate, rule, regulation, or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs, or the Message Toll Telephone Service Tariffs, the rate, rule, regulation, or provision contained in the specific Tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of this Tariff.



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If the installation and maintenance of service are requested at locations which are, or may become hazardous or dangerous to the Telephone Company's employees, or to the public, or at locations where the Telephone Company's property is subject to malicious damage, or vandalism, or is exposed to conditions damaging to the Telephone Company's property, such as, moisture, chemicals, elements, or any deteriorating effects, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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I. GENERAL REGULATIONS (Continued) I. GENERAL REGULATIONS (Continued) 1. Ownership and Use of Services (Continued) Where the Telephone Company is required to install and maintain service at such locations as described in the above paragraph, the Company may make additional charges, or may require the subscriber to reimburse the Company for undue damage to the Company's property, or both. 2. Reserved for Future Use 3. Use of Subscriber Service Subscriber telephone service, as distinguished from public telephone service, is furnished only for the use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to					any	_ For		mmunity, T	own.or_City	
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public telephone service, is furnished only for the use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to JAN 01 1988 *Indicates new rate or text		3.	Use of Subs	criber Se	rvice	:				
*Indicates new rate or text		Subscriber telephone service, as distinguished from public telephone service, is furnished only for the use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The								
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DATE OF ISSUE 12-1-87

month day year

ISSUED BY Dee M Councek Vice President Ellington, MO

name of officer title address

RM N		P.S.C.MO. No. 3	(Revised)
	Cano	celling P.S.C.MO. No. 3	(Revised)
Elling	gton Te Name of	lephone Company Issuing Corporation	For All Exchanges Community, Town or City RECEIVED
		GENERAL RULES	AND REGULATIONS APR 3 0 1997
		I. GENERAL REGUI	LATIONS (Continued) MO. PUBLIC SERVICE CO
C.	USE	OF SERVICE AND FACIL	ITIES (Continued)
	3.	Use of Subscriber Service	(Continued)
		premises of public or semi so located that the public is may make use of the servi	or to permit such service to remain on i-public character when the instrument is in general or patrons of the subscriber ice. At such locations, however, service I the instrument is so located that it is not
	4.	RESERVED FOR FUTU	RE USE *
	5.	Use of Inter-Exchange Se	rvice
	· _	Where local exchange ser in its tariffs, without addit	rvice between exchanges is provided for tional
		-	FILED
			MAY 31 1997
	ndicates ndicates	s new rate or text	MISSOURI Public Service Commissi

DATE OF ISSUE April 30, 1997 DATE EFFECTIVE May 31, 1997 month day year

ISSUED BY Dee McCormack, President, 201 College Avenue, Ellington, MO 63638 name of officer title address

RM	NO.	13	P.S	.C.M	O. No)	3		ls	<u>t .</u>	∫ Qxt	gioral dised	} si	IEET	No	7
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•	USE	OF	SERVI	CE A	ND :	FACII	LITIES	(Cor	ntin	ued)						
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FORM 1	NO. 13	P.S.C.MO. No. 3 (Original) SHEET No. 8
	Ca	ancelling P.S.C.MO. No. 2 Original SHEET No. Revised
E11	ingt	on Telephone Company For All Exchanges
•		of Issuing Corporation Community Town or Gifts
		REGEIVEU
		GENERAL RULES AND REGULATIONS NOV 23 1970
		I. GENERAL REGULATIONS (Continued Service Commission
C.	USE	OF SERVICE AND FACILITIES (Continued)
	8.	Governmental Objections to Service
		The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
D.	EST.	ABLISHMENT AND FURNISHING OF SERVICE
	1.	Application for Service
		Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs, and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules, or regulations shall act as a modification of the contract to that extent, without further notice.
		in Commission

*Indicates new rate or text

+Indicates change

ORM NO. 13	P.S.C.MO. No	3	Original SHEET I	No
Ca	ncelling P.S.C.MO. No	2	Original SHEET	No
Ellingto	on Telephone Company	For	All Exchanges	
	of Issuing Corporation	1 01	COMMINITION OF THE PROPERTY OF	у
			MEGE	
	GENERAL RULES	AND REGULA	- WO4 23 1919	
	I. GENERAL REGULA	TIONS (Co	MISSOURI ntin public Ser vice Ceremic	sicn
D. ESTA	ABLISHMENT AND FURNISH			
1.	(Continued)			
	Requests from subscriequipment, etc., may inal contract provide and equipment as may payment will be requite another (Outside M Area is not considere and orders for such m	be made ves for such be ordered red. A moove) withind to termi	rbally, if the orig- additional service , and no advance ve from one location n the same Exchange nate the contract	
2.	Telephone Numbers			
	The subscriber has no phone number or any rathrough any particular Telephone Company may of the central office subscriber whenever is conduct of its business.	right to co ir central change the designati t deems it	ontinuance of service office, and the se telephone number on, or both, of a advisable in the	
3.	Alterations			
	The subscriber agrees in writing whenever a on premises owned or changes in the Comparthe subscriber agrees charges for such char	lterations leased by ly's wiring to pay th	or new construction him will necessitate or equipment; and	n e
4.	Payment for Service			
	The subscriber is requested exchange service and	quired to p facilities	ay all dharges for and for toll JAN 11971	
	es new rate or text es change		Public Sozaira Commissio	n

FORM	NO.	13	P.S.C.MO. No	o. <u> 3 </u>	ls	t (XXXXIII) Revised	SHEET No.	10
		Cance	elling P.S.C.MO	. No3	·· = · · ·	` '	SHEET No.	10
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Е	Na Na	me of	Telephone C Issuing Corporati	ompany on	For	All Exchan	own or City	
			GENERAI	RULES AN	D REGULAT	tons DEC 1	1987	;
			I. GENER	L REGULAT	IONS (Con-	Public Service	12	
D.	EST	TABLI	SHMENT AND E	URNISHING	OF SERVI	CE (Continue	ed)	
	4.	Pay	ment for Ser	vice (Con	tinued)			
		els The for bot	sages in acceptance in the subscriber telephone so the exchange assages on white	ese Generalis held reservice reservice reservice.	al Rules a esponsible ndered at including	and Regulat: e for all ch his telepho charges for	ions. narges one, r toll	
	5.	Mai	ntenance and	l Repairs				
		tel in	ordinary exeptone compa the Telephor ephone Compa	ny servic ne Company	es unless	otherwise s	specified	
	6.	Unu	sual Install	lation Cos	ts			
			ere special of the subscrib					
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						W 7	金心	
						JVMO	1 1988	i
		ates n ates c	ew rate or text hange			Public Serate	Commissio.	
DATE	OF	ISSU	E 12-1		DATE I	EFFECTIVE	1-1-88 month day	

DATE OF ISSUE 12-1-87

month day year

Vice President Ellington, MO

name of officer title address

	Can	celling P.S.C.MO. No3	Original SHEET No. 11
lling	ton Te. Name o	lephone Company For— f Issuing Corporation	All Exchanges Community, Fig. 64VED
	. <u>.</u>	GENERAL RULES AND REGULAT	APR 3 0 1997
			MO. PUBLIC SERVICE CO
		I. GENERAL REGULATIONS (Co	· · · · · · · · · · · · · · · · · · ·
D.	ESTA	ABLISHMENT AND FURNISHING OF :	SERVICE (Continued)
	6.	Unusual Installation Costs (Continued)	
		,	
		installation costs, the subscriber may be reasonable proportion of such costs.	e required to pay a
	7.	RESERVED FOR FUTURE USE	*
E.	TELI	EPHONE DIRECTORIES	
	1.	Distribution	
	-	The Telephone Company will furnish to charge, only such directories as it deem use of the service. Other directories will discretion of the Company at a reasonal	s necessary for the efficient l be furnished at the
<u> </u>			
i			
		_	FILED
			MAY 31 1997
•		s new rate or text s change	MISSOURI Public Service Commis

DATE OF ISSUE April 30, 1997

month day year

Dee McCormack, President, 201 College Avenue, Ellington, MO 63638

name of officer title address

FORM NO. 13	P.S.C.MO. No	<u> </u>	_3	Original Revised	} ѕнеет и	o. <u>12</u>
Cano	celling P.S.C.MO. No.		2	Original`	SHEET N	ο.
	_		<u></u>	Revised		1
Ellingte Name of	on Telephone Comp f Issuing Corporation	pany	For	Alies Chaffel	Swn or City	
	- ,			NOV 23	-	
-	GENERAL RUI	LES AND	PRCIIT.AT	TONG		
	<u> </u>	TIND TIND	nrgorna.	MISSO	_	
				Public Services	Commission	-
	I. GENERAL REC	GULATI ON	IS (Con	itinued)		
E. TELEP	HONE DIRECTORIES	(Conti	inued)			!
2. 0	wnership and Use					
ti t t o m h i f s e s	irectories regular he property of the subscribers on elephone service, elephone Company ries are issued. Utilate directoriave the right to ssued in replacer aced, or mutilate ubscriber. No bixcept such as may ent of the Telephone Company is elephone Company.	he Telerly as and ar upon re Subscries. The make a ment of ed while inder, he proper community be proper cone community districts.	phone Con aid to re to be equest or ibers many charge directors in posmolder, ovided happany, s	ompany, are I the use of a returned to be returned to be returned to be ust not default not default not destroy for director or destroy or auxiliary by or with the shall be used.	toaned the the the direct- ace or y shall ries yed, de- the y cover, ne con- d on or	
*Indicates r	new rate or text change			CIVIV -	971	

NOV 23 1970 JAN 1 1971 DATE OF ISSUE. DATE EFFECTIVE month day year. month day year Ellington, Mo. ISSUED BY President title name of officer address

+Indicates change

FORM N	Ю. 13	P.S.C.MO. No	3	Original SHEET No. 13
	Ca	ncelling P.S.C.MO. No	2	Original SHEET No
<u>E11</u>	ingt Name	on Telephone Company of Issuing Corporation	For	The Both god of the state of th
		GENERAL RULES A	ND REGULAT	IONS NUV 2 3 1970
				MISGOURI
			(Public Service Commission
	II.	APPLICATION OF BUSIN	ESS AND RE	SIDENCE RATES
Α.		NESS RATES APPLY AT TH		·
	1.	In offices, stores, fa of a strictly business	ctories, a nature.	and all other places
		In boarding houses, ex offices of hotels, hal buildings, quarters oc public, private, or pa hospitals, libraries, institutions.	ls, and of cupied by rochial sc	fices of apartment clubs, or lodges, hools or colleges.
		At residence locations regular business telep either by himself, mem guests, or parties cal more of a business that fact might be indicate business cards, newspavehicles, etc., or whe such as commonly arise dence telephone during pliance with the law o iness places are ordin	hone and the bers of hilling him conditions of a resident pers, hand not such bus and passethe interrestablis	che use of the service is household, or his an be considered as idence nature, which tising either by bills, such as on iness use is not ses over to a resievals when, in comethed custom, bus-
		Where the place of bus subscriber are on the phone is installed in business rate shall be installed in the resid	same premi the place charged f	ses and no tele- of business, the
***		At residence locations or extension bell is 1 other place of busines	ocated in	extension station a shop, foffice 5 or JAN 11971
		s new rate or text s change		Public Service Commission
DATE (אד זפפ	NOV 23 1970	DAME I	FEFECTIVE JAN 1 1971

DATE OF ISSUE NOV 23 1970

DATE EFFECTIVE JAN 1 1971

month day year

President Ellington, Mo.

name of officer title address

ORM NO. 18	P.S.C.MO. No	3 Original SHEET No
Ca	ancelling P.S.C.MO. No	0 (0-4-41)
Elling Name	ton Telephone Company of Issuing Corporation	
	GENERAL RULES	AND REGULATIONS MISSOURI Public Service Commission
	PPLICATION OF BUSINESS	AND RESIDENCE RATES (Cont'd) (Continued)
6.	In college fraternity	y and sorority houses.
7•		e the listing of service at that business, trade, or profession, under B-3 below.
B. RES	IDENCE RATES APPLY AT	THE FOLLOWING LOCATIONS:
1.	In private residences not provided.	s where business listings are
2.	boarding houses where subscriber's use, and boarding houses which of business or which	s of hotels, rooming houses, or e service is confined to the d elsewhere in rooming and n are not advertised as a place have less than ten boarders, stings are not furnished.
3.	and in the place of the dentist, veterinarian	dence of a clergyman, or nurse, residence of a physician, n, surgeon, or other medical ed the subscriber does not n the residence.
		FILED JAN 1 1971
	es new rate or text es change	Public Service Commission
	NOV 2 3 1970	DATE EFFECTIVE JAN 1 1971

DATE OF ISSUE Month day year DATE EFFECTIVE JAN 1 1971

month day year President Ellington, Mo.

ISSUED BY name of officer title address

Replaces 2nd Revised Sheet No. 15

GENERAL RULES AND REGULATIONS

DEC 21 2000

III. Deposits and Guarantees of Payment for Residential Customers

MISSOURI Public Service Commission

- A. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
 - 1. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - 2. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
- В. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
- C. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
- D. Terms of Deposits:
 - 1. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
 - 2. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
 - 3. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

* Indicates new rate or text

+ Indicates change

JAN 25 2001

MISSOURI **Public Service Commission**

Effective: January 25, 2001

Issued: December 21, 2000

GENERAL RULES AND REGULATIONS

RECEIVED

III. Deposits and Guarantees of Payment for Residential Customers (Cont'd)

DEC 2 1+3000

D. Terms of Deposits (Cont'd)

MISSOURI
Public Service Commission

- 4. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- 5. The Company will maintain records of all pertinent information with regard to each deposit held.
- 6. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.
- 7. Restoral of Service Charges

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Where service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and collected by the Company.

FILED

* Indicates new rate or text

+ Indicates change

JAN 25 2001

Public Service Commission

Effective: January 25, 2001

Issued: December 21, 2000

P.S.C. MO. NO. 3

3rd Revised Sheet No. 17

Replaces 2nd Revised Sheet No. 17

Ellington Telephone Company

GENERAL RULES AND REGULATIONS

DEC 21 2000

RESERVED FOR FUTURE USE

MISSOURI Public Service Commission

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FILED

JAN 25 2001

MISSOURI Public Service Commission

Issued: December 21, 2000

Dee McCormack
Ellington Telephone Company
201 College Avenue
Ellington, MO 63638

Effective: January 25, 2001

P.S.C. MO. NO. 3 2nd Revised Sheet No. 17.1 Replaces 1st Revised Sheet No. 17.1

Ellington Telephone Company

GENERAL RULES AND REGULATIONS

RECEIVED

RESERVED FOR FUTURE USE

DEC 21 2000 (*)

MISSOURI (+)
Public Service Commission

FILED

JAN 25 2001

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MISSOURI Public Service Commission

Issued: December 21, 2000

Dee McCormack Ellington Telephone Company 201 College Avenue Ellington, MO 63638 Effective: January 25, 2001

FORM NO. 13	P.S.C.MO. No3	3	Original Revised	SHEET No. 17.2
Cancel	lling P.S.C.MO. No	· · · · · · · · · · · · · · · · · · ·		SHEET No
	Telephone Company ssuing Corporation	For-	All Exchange Community, T	

			
		GENERAL RULES AND REGULATIONS	REGELVED
_	F. <u>Cus</u>	shment of Credit (Cont'd) tomer Billing The customer is responsible for all chair with the services furnished him included messages which have been accepted at the telephone.	ing collect toll
	2.	Customers shall be billed monthly.	

FILED FEB 1 0 1982

*Indicates new rate or text +Indicates change

Public Service Commission

JAN - 7 1982 FEB 1 0 1982 DATE OF ISSUE DATE EFFECTIVE month day year name of officer

FORM 1	O. 13 P.S.C.MO. No. 3 (Original) SHEET No. 18
	Cancelling P.S.C.MO. No. 2 (Original) SHEET No. (Revised)
<u>E1</u>	Name of Issuing Corporation For All Exchanges Community, Town or City
	GENERAL RULES AND REGULATIONS
	NOV 2.3 1970
	MISSOURI IV. INITIAL CONTRACT PERIOD Rublic Service Commission
Α.	Unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
В.	The length of contract period for directory listings, where the listings actually appear in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
c.	For Private Branch Exchange Systems, the initial contract period may be one year, and the Telephone Company may require longer contract periods depending upon the size and nature of the installations and equipment for rendering the service.
D.	The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands, and involving extra costs.
	FILED JAN 1 1971 icates new rate or text ficates change
DATE	DF ISSUE NOV 2 3 1970 DATE EFFECTIVE JAN 1 1971

DATE OF ISSUE MOV 23 1970

month day year

ISSUED BY William Momach President Ellington, Mo.

name of officer title address

ORM :	NO. 1	3	P.S.C.MO. No	3	Origin	nal SHEET	No. 19
	C	ancel	ling P.S.C.MO. No	2		$\mathtt{nal} igl(\mathbf{SHEET} igl)$	No
El	lino	ton	Telephone Company	_	All Exc	,	
	Name	of Is	ssuing Corporation	For	Communit		ity
					<u> </u>	BEIVE	
			GENERAL RULES	AND REGULATI	CONS N	0 V 2 3 1970	
						MISSOURI	
						ervice Commi	csi n
			V. TERMINATIO	ON OF SERVI	Œ		
Α.	ini Tel cha	tial epho rges	e may be terminated contract period upone Company, and upone given below, in action full which has been full	pon notice lon payment of addition to a	being giv	en to the rmination	
	1.	per	case of service for iod is one month, ance of the initia	the charges	initial due for	contract the	
	2.	has the fol the	the case of direct appeared in the direct e end of the direct lowing cases charge date of termination ject, however, to	irectory, thory period, es will be come of the come	ne charge except t continued extra lis	es due to that in the only to	e
		a.	The contract for	the main se	rvice is	terminate	d.
		ъ.	The listed party class of exchange		ıbscriber	to some	
		c,	The listed party	noves to a 1	new locat	ion.	
		d.	The listed party	dies.			
	3•	che in	P.B.X. Service or arges will be based each case as agreed on.	on the ind:	lvidual c	ircumstan	ces
В.	Con ing	trac ser	ts for periods of truice whose installs	longer than ation requir	one mont red line-	h, cover- extension	•
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FORM NO. 13		2	(Original) SHEET No.	
C	ancelling P.S.C.MO. No	4	{Original) SHEET No. Revised	•
	on Telephone Company e of Issuing Corporation	For	CHEWETWE Dry	
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	V. TERMINATION OF	SERVICE	(Continued)	
В. (Сс	ontinued)			
wou Cor to ser by bou	be terminated upon payruld accrue to the end of atract will be transferred occupy the same premises rvice effective on the dath the original subscriber and under the terms of the tion of the contract.	the Contred to a ness and will ay followi. The new	eact Period or the wapplicant who is subscribe to the ang the termination subscriber will be	
Ini bei	rvice may be terminated a tial Contract Period, u ang notified, and upon pa e date of termination of	pon the Te ayment of	elephone Company's all charges due to	
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ISSUED BY learn Month day year President Ellington, Mo.

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P.S.C. MO. NO. 3 3rd Revised Sheet No. 21

Replaces 2nd Revised Sheet No. 21

GENERAL RULES AND REGULATIONS

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DEC 21 2000

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VI. Payment for Services and Facilities

Ellington Telephone Company

1. The customer shall pay for services and facilities monthly in advance. Failure Service Commission receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.

- 2. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may at the option of the Telephone Company be re-established only on the basis of a new application.
- 3. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers service from one premise to another.

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* Indicates new rate or text

+ Indicates change

JAN 25 2001

MISSOURI Public Service Commission

Issued:

December 21, 2000

Dee McCormack Ellington Telephone Company 201 College Avenue Ellington, MO 63638 Effective: January 25, 2001

GENERAL RULES AND REGULATIONS

VII. Discontinuance of Service

- Service may be discontinued for any of the following reasons: 1.
 - Non-payment of an undisputed delinquent charge. a.

(T)

- Failure to post a required deposit or guarantee. b.
- Unauthorized use of the Company's service in a manner which creates an c. unsafe condition or creates the possibility of damage or destruction to its facilities.
- Failure to comply with the terms of a settlement agreement. d.
- Refusal after reasonable notice to permit inspection, maintenance or e. replacement of Company's equipment.
- f. Material misrepresentation of identity in obtaining Company's service.
- As provided by state or federal law. g.
- Failure to comply with Company's terms and conditions of service. h.

(N)

2. Additional terms and conditions for discontinuance of service may be found on the Company's website:

(N)

www.mccormacksolutions.com

(D)

Effective: August 10, 2025

GENERAL RULES AND REGULATIONS

(D)

VIII. <u>Disputes by Residential Customers</u>

- 1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
- 2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.

Issued: July 30, 2025 Dee McCormack Effective: August 10, 2025 Ellington Telephone Company

Ellington Telephone Company

GENERAL RULES AND REGULATIONS MISSOURI

Public Service Commission

VIII. Disputes by Residential Customers (Cont'd)

- 4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- 5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- 6. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
- 7. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
- 8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- 9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

FILED

JAN 25 2001

Public Service Commission

*Indicates new rate or text

+ Indicates change

Issued: December 21, 2000 Dee McCormack Effective: January 25, 2001

Ellington Telephone Company 201 College Avenue Ellington, MO 63638

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	P.S.C.MO, No	2 50	Original SHEET No CRINIAL SHEET NO Original SHEET NO	
Elling	ham Malambana Armana	For All F	Revised / Exchanges munity E www.or.City 臣协長 W 是 III	
	GENERAL RULES AND		NOV 2 3 1970 Missouri C Service S armitsi n	
A CEN	VII. DIRECTORY			
	The regulations for dire this section, apply only and the alphabetical directory containing list of names of subscri	to the informectory, or the the regular s	mation records e section of	
2.	The alphabetical list of designed solely for the parties of the telephone those entitled to use su arrangement of names is any form of listing which directory service.	purpose of inf numbers of su bscribers' sen not contemplat	forming calling ubscribers and rvice. Special ted. nor is	
3.	Whenever any question are customer (1) to list the he claims he is authorizuse a listing which inclanother; the Telephone Crequire the customer to such name, written authoto the Telephone Company insertion or for the con and is privileged to refusch listing where (1) such furnished or (2) such	name of a bused to represent udes the trade ompany is priviled secure from the rity so to use for the acceptinuance of succept uch written as	siness which nt; or (2) to e name of vileged to he owner of e it, addressed ptance for uch listing; or to delete uthority is	

such owner in writing to the Telephone Company.

FILED 1 1971 Public Service Commission

*Indicates new rate or text +Indicates change

NOV 23 1970 DATE OF ISSUE

DATE EFFECTIVE

day year

name of officer

President title Ellington, Mo.

FORM NO. 13	P.S.C.MO. No	3	Original (SHEET No. 24
Cance	lling P.S.C.MO, No	2	· /	SHEET No
	Telephone Company	For	All Exchange	
Name of 1	ssuing Corporation		A STATE OF THE PERSON NAMED IN COLUMN 2 IN	
	GENERAL RULES	AND REGULATI	ONS	
				<u>23</u> 1970
	VII. DIRECTORY LIS	STINGS (Cor	1	· · · · · · · · · · · · · · · · · · ·
A. GENERAL	L REGULATIONS (Con			
4. Pr:	imary Listings			
a.'	One listing without listing, is provi			rimary
	1) For each sepa When two or m P.B.X. trunk operated, the is considered	ore main sta lines are co first numbe	ation lines onsecutively er of the gr	or
5. Re	gular Extra Listing	s		
a.º	Business extra li partners, members of the subscriber or may be names o ments, or agencie by the subscriber	, associate is business of other bus es solely ow	s, or employ establishme iness establ ned and oper	nt, ish- ated
ъ.	Residence extra l the subscriber's of the subscriber to use the subscr	immediate f	amily, or me d who are en	mbers
*Indicates n	Ordinarily, all esame address and primary listing, alternate listing opinion of the Tenecessary as an and provided satinished, a listing ew rate or text	telephone n except as p s. However elephone Com aid to the u sfactory se	umber as the rovided below when in the pany it appead in the direction of the direction of the direction of the direction of the mitted under	ow for le ars rectory
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name of officer

title

address

FORM NO. 13 P.S.C.MO. No		3	Original Description	SHEET	No. 25
Cancelling P.S.C.MO. N	0,	2	Original (Revised)	SHEET	No
Ellington Telephone Con Name of Issuing Corporation	npany F				
GENERAL 1	RULES AND R	EGULATI O N	IS WOV 2	3 1970	
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		Ĺ	Public Service	e Commit	sion
VII. DIRECT	ORY LISTING	S (Conti	.nued)		
A. GENERAL REGULATIONS	(Continue	đ)			
5. Regular Extra L	lstings (C	ontinued)			
c. (Continued)					
the address station, in subscriber, that of the using the tlisting.	stalled on but at an switchboar	the premi address o	ses of the lifferent on station	ne from n,	
d. Regular ext rate specif Tariffs for listings.	led in the	General E	Exchange S	Service	
e. Extra listical alternate confrom the time information posted at the is made, or rectory, as Charges for and office date of the	all numbers ne the list records.' ne time app at the dat the subscr listings on	and officing is positive in the contraction is alternated affection and contraction in the contraction in th	ce hours osted on on recor for the ne of the desire ate call we as of) date the ls are listing di- numbers	
6. Special Types o	f Extra Lis	tings			
nicknam	nd Cross Re te listings es, abbrevi nonly spell	, i.e.,] ated name	Listings es, names	which	
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ISSUED BY William M. Tonnack
name of officer President Ellington, Mo. title address

FORM NO. 13 P.S.	C.MO. No	3	Original)	SHEET No.	26
Cancelling 1	P.S.C.MO, No	2	,	SHEET No.	
Ellington Tele Name of Issuing	phone Company Corporation		om Whety Gre		
	GENERAL RULES AND	RÈGULATIONS	<u> </u>	2 3 1970 Souri	
			Public Servis		
VII.	DIRECTORY LISTI	NGS (Contin	nued)		
A. GENERAL REG	ULATIONS (Contin	ued)			
·	. Types of Extra L	istings (Co	ontinued)		
	ontinued)				
1)	(Continued)				
	way, and rearrant permitted when, Telephone Compan for the proper is subscriber, and cure a preferent directory, or for	in the oping they are dentification are not described position	ion of th necessar on of the ired to s n in the	e y e-	
2)	Cross reference when their use whandling of the	vill facilit	ate in th		
3)	The regular extr for each duplicating.				
b.⁴ Alf	ternate Call Numbe	er Listings			
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ISSUED BY William M Comack name of officer title address

FORM NO. 13	P.S.	C.MO. No	3	Original SHEET N	o. <u>27</u>
Ca	ncelling I	P.S.C.MO. No	2	`(xxxxx d) _{Original(SHEET No. -{Revised(o
		phone Company	1:0:1] Exchanges	
Name	of Issuing	Corporation	C		
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				MISSOURI Public Service Commics	-
	VII.	DIRECTORY LIST	NGS (Conti		
A. GENE	RAL REG	ULATIONS (Contin	nued)		
6.⁴	Special	. Types of Extra I	Listings (C	continued)	
	ъ. (Сс	ontinued)			
	2)	The alternate no service not unde scriber in conne appears. In such the subscriber service must be alternate listing.	er contract ection with ch a case, t to the alter obtained be	with the sub- whose name it he consent of mately listed fore the	
	3)	The regular ext			
	c. For	eign Listings			
	1)	Foreign listings subscribers locathan that in white furnished, are	ated in an e ich the list	exchange other	
	2)	The extra listing foreign listing		lies for each	
	d. [™] Ten	porary Tenant Li	stings		
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name of officer DATE EFFECTIVE JAN 1 1971

month day year

President Ellington, Mo.

address

FORM NO. 13 P.S. C	C.MO. No	3	Original SHEET No	28
Cancelling P	S.C.MO. No	2		
Ellington Teleph	one Company		l Exchanges	
Name of Issuing (Corporation	_ TOI(Community, Town or City	
			REGENVED	
	ENERAL RULES ANI	REGULATIO	NS NOV 23 1970	
			MISSOURI Public Service Commission	
VII.	DIRECTORY LIST	NGS (Cont	Library Services	j
A. GENERAL REGI	JLATIONS (Contin	nued)		
6. Special	Types of Extra I	Listings (Continued)	
d.⁴ (Con	ntinued)			
2)	All billing and remain unchanged responsible for charges.	i; the subs	criber being	
3)	The extra listing The mifor any such listing on the information	inimum char sting which	ge, however, appears only	
e. Off	ice Hour Listing	S		
1)	Listing of offication which is a efficiently hand not included in Subscribers who hours appear in listings, may of regular rates for the street of the stree	not require ile telepho the charge desire tha connection btain same	d in order to ne traffic, is s for service. t their office with their by paying the	
2)	A phrase direct when a P.B.X. of may be listed in regular extra linight connection	perator is a n the directisting char	not on duty tory at the ges, whenever	
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ISSUED BY William Montack President Ellington, Mo.'

FORM NO. 13	P.S.C.MO. No	3	1st (Orngbonk) (Revised) (Original) (Revised)	_	
Ellington	Telephone Company Issuing Corporation	For	All Exchange Community, T	ges	
	GENERAL RULES AND	REGULATIONS		EGEIVEI	0

VII. EXTENSION SERVICE

DEC 16 1982

GENERAL REGULATIONS

MISSOURI

- Extension service may be provided in connection mission with all classes of urban exchange service except Public Telephone Service. In connection with Subscriber Coin Box Service, extension service is only furnished when it is essential to the efficient handling of service.
- Extension service may be furnished in connection with rural line service, provided they are located on the same premises as the main station. Extension service on rural lines are provided only when such service will not interfere with the satisfactory operation of the line.
- Separate telephone numbers or other distinctive designations are not assigned to extension service, nor is code ringing permitted. Extension service locations are not listed except as provided in the section entitled "Directory Listings" and no additional free listings are allowed in connection with the main station on account of extension service.
- Extension service must be located so that its use will be restricted to those entitled to use the subscriber's service.
- Where either the main or extension service is at a business location, business rates apply to both.

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*Indicates new rate or text

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December 15, 1982 DATE EFFECTIVE January 1, 1983 month day year month day

President

<u>Ellinaton.</u>

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C	ancelling P.S.C.MO. No	3	lst	Édete gerende	SHEET No. 3	30
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	ton Telephone Compar e of Issuing Corporation	ny	For	All Exchan	ges vn or City	
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	GENERAL RULES	AND RE	GULATIONS	DEC 1	1987	
			<u> </u>			
	VIII. EXTENSION S	SERVICE	(Continue	Public Service	Commissi in	
B. RESE	RVED FOR FUTURE USE					
C. RATE	S					
scri	s for extension line ber's premises are s he General Exchange	shown i	n the Mile	age Sectio	n n	
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FORM 1	NO. 13 P.S.C	.MO. No	3	Original	SHEET No	
	Cancelling P.	S.C.MO. No	2	j Original	SHEET No	•
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	<u></u>	ENERAL RULES	AND REGU.		JV 23 1970	
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	IX. TO	LL TELEPHONE	SERVICE			
A.	Telephone Co		d subscri	ne option of bers in their		
В.	Company shal	l at all time	es be in	the Telephone accordance wi of the Compa	th	
C.	remain the p be recalled ferable and	property of the at any time.	he Teleph The car the telep	ds, when issuence Company and is are not transfer one service continued.	nd may ans-	
D.		will be issable credit r		to subscriber	s į	
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FORM NO. 13	P.S.C.MO, No	3	1st (Nowighous) SHEET No. 32 (Revised)	
Cance	elling P.S.C.MO. No	3	Original SHEET No. 32	
Ellington Telephone Company Name of Issuing Corporation		For	All Exchanges Community, Town or City	_
				-

GENERAL	RULES	AND	REGULATIONS	 BEURLANGE

DEC 16 1982

X. VACATION RATE

MISSOURI Public Service Commission

- A. A discount of fifty percent of the Local Exchange Service Rate and applicable instrument rate will be allowed to subscribers having any class of service within the Initial Rate Area who wish to be away from the premises where their telephone is located, but do not want their service terminated.
- B. The minimum period for which the Telephone Company will provide this service is two months.
- C. If, however, the subscriber is receiving this discount, and returns to the premises where the telephone is located in less than two months from the date the discount became effective, the discount will be discontinued and not allowed for the portion of the time the subscriber was away from his premises.
- D. It is assumed that while the subscriber is receiving this discount, telephone calls will not be received or originated from the subscriber's telephone.
- E. The discount will be discontinued if the Telephone Company discovers that the telephone is being used, or when the subscriber notifies the Company that he has returned to the premises where the telephone is located.

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DATE OF ISSUE December 15, 1982 DATE EFFECTIVE January 1, 1983

month day year

ISSUED BY Issued President Ellington, MO

name of officer title address

FORM N	Ю. 13	P.S.C.MO. No	3		Original	SHEET N	10. <u>33</u>
	Canc	elling P.S.C.MO. No.	2		·	SHEET N	lo
E11		Telephone Compa	ny	For	All Excha		
	Name of	Issuing Corporation	_		REGE		
		GENERAL RU	LES AND I	REGULAT	ons NOV 2	3 1970	
					MISSO Public Service		
		X. VACATIO	N RATE				
F.	recon	ubscriber will n nection charge w iscounted rate t	hen the	rate 1s	changed fr		
G.	serv1	elephone Company ce, at its optio acation Rate.					
н.	subscreser promp	e Telephone Comp ribers receiving ve the customer' tly reconnect th e subscriber tha the telephone i	this se s class e servic t he has	rvice, t of servi e after returne	the Company ce, and wi being noti	will ll fied	
I.	payin chang subsc arran	discount shall ng for key system e Service, or ot ribers having sp gements with the special written	equipme cher spec ecial co company	nt, Privial equi ntracts , except	vate Branch ipment, or or billing	Ex- to	
J.		ribers can recei one period every				ne and	
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ISSUED BY William Monnack
name of officer President Ellington, Mo. title address

FORM 1	NO. 13	P.	.s.c.mo. n	lo	3		Original (SHEET	No. <u>34</u>
	Ca	ncelling	g P.S.C.MC). No	2		Original (Revised)		No
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		XI.	INSTALLA	TION AND	SPECIAL	CONST			-1
Α.	INST	'ALLAT	ION PRAC	TICES					
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	2.	in al of co is de cealm the d the c expos condu simil by th wirin	l buildi ncealmen sired in ent is p ifferenc oncealed ed wirin it, groo ar means e buildi g is ins	g is the ngs where t is proved to building rovided, e between wiring as g. Howev ving, mou of concerng owner talled thut additi	no condided. We sawhere the applace the instance of the condition of the c	tuit of hen contains tall tall	or other me concealed cans of contion cost of the state o	wiring on- charged is of candard or other ither ihe	
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DATE EFFECTIVE JAN 1 1971

month day year

President Ellington, Mo.

name of officer title address

TODM NO. 40		•	(O	`	~~
FORM NO. 13 P.S	.C.MO, No		(Exercised		
Cancelling	P.S.C.MO. No	2	{ Revised	SHEET No.	·
Ellington Tele	hone Company	Dom	All Exchange	,	
Name of Issuing	Corporation	For	Community of		
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	GENERAL RULES AN	D REGULATI	dns NOV	2 3 1970	
			3	SOURI	
			Public Servi	ce Commission	
XI. INSTAL	LATION AND SPECIA	L CONSTRUC	TION (Con	tinued)	
B. SPECIAL TY	PE OF CONSTRUCTION	N (Contin	nued)		
1. Where	cable is laid in	conduit, t	he undergr	ound	
or at	t shall be constr the expense of th	e subscrib	per, and in	add-	
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shall	conductors are la be constructed an	d backfill	led by, or	at the	
	e of the subscrit r shall pay the o				
includ	ing the cost of i ted cost to the I	nstallatio	on - less t	he	
stalli	ng such aerial fa	cilities a	as would be		
(or is) required to fur	mish the	same servic	e.	
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President Ellington, Mo.

address

FORM	NO. 18	P.S.C.MO. No	3 2	Original SHEET No. (NEWXEX) Original SHEET No.	
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		GENERAL RULES	AND REGULATION	NOV 0 7 1070	
				Public Service Commi	sion
В.	XI. SPEC	INSTALLATION AND SPEC CIAL TYPE OF CONSTRUCT Cable or wire install tained and replaced a	TION (Continu	ued) t will be main-	
		Company where the complace by the Telephor repairs or replacement not so inspected and replacements of cable trench made necessary subscriber or his reponly at the subscribe	nduit has been ne Company and its of cable of approved, or e, or wire, in the by damages operatives	n inspected in approved, but or wire in conduit repairs or accordant or caused by the	
	5•	Where facilities are underground, in addit scriber is charged the removing the aerial f	tion to the a ne cost of di	bove, the sub-	
				FILED	
		es new rate or text es change	A STATE OF THE STA	JAN 1 1971 Public Society Commission	The state of the s

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Т	ORM	NO, 13		P.S.C.MO. No	3	Original) S	HEET No	_37_
		Car	icel	ling P.S.C.MO. No	2	Original S	HEET No	
	E1:	lingto	י מכ	relephone Company	_	All exercise		•
•		Name	of Is	suing Corporation	For	Committee on Military	h Wr Gity)	-
		*		GENERAL RULES A	AND REGUL	ATIONS NOV 23	} 1970 	1
						1022 M	IRI	
						Public Service (
							-	'
		X	II.	PLANT EXTENSIONS	AND RURA	L LINE SERVICE		
	A.	GENE	RAL	REGULATIONS				
		On a	11 .	new plant extension	ng attham	. 271 + b 4 m	.	
		the :	Ini	tial Rate Area and	within t	he Exchange Area	1.	
		The	Com	pany may require as	s advance	revenue deposit	in	
		appl	lca	ot to exceed three ble State and Feder	al Taxes	on such revenue		Ì
		The	amo	unt so deposited sh	nall be b	ased on the Rate	es	ŀ
		time	ne th	class and type of e deposit is made a	service and shall	in effect at the	the	
		time	of	any subsequent cha	ange in e	ither telephone	or	
		tax : In ti	rat 1e	es for the unexpire event the service i	ed portio	n of said deposi	t.	
		inal	de:	positor prior to th	ne expira	tion of the thre	e l	
		year	te	rm, no refund will tion, the Company w	be made.	though upon pro	per	ł
		serv:	lce	term to a new subs	criber a	sier the unexpir t the same locat	ea ion.	l
	В.	RURAI	L	INE SERVICE				
		1. 1	√ew	pole line extension	ns requi	red for furnishi	ng	
		:	rur	al line service wil ephone Company unde	ll be con	structed by the	+	
			a. ·	<u> </u>		•		
		•	~ •	An allowance of $\frac{1}{4}$ applicant will be	made for	ce measurement p such pole line	er	
				extensions without	the app			- 1
				construction charge	ζe•			િત
		٦	b.	For the constructi	on in ex	cess of the allo	E D	

ance stated in Paragraph (a.) above, applicates for service are required to pay a construction charge based upon the estimated of pole line construction costs involved.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE NOV 2 3 1970	` DATE EFFECTIVE_	JAN 1 1971
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ISSUED BY William M Comack	President	Ellington, Mo.
name of officer	title	address

FORM NO. 1	3 P.S.C.MO. No. 3	{Origina	1) SHEET No. <u>38</u>
С	ancelling P.S.C.MO. No. 2	(Revised Origina (Revised	I SHEET No.
Elling	ton Telephone Company E	or All Excha	,
	e of Issuing Corporation	Community	
	GENERAL RULES AND RI		10V 2 3 1970
			MISSOURI
		Lanuc 2	ervice Commission
XII.	PLANT EXTENSIONS AND RURAL I	LINE SERVICE (Co	ontinued)
B. RUR	AL LINE SERVICE (Continued))	
1.	(Continued)		
	c. The subscribers shall right-of-way to the Telecharge.		
2.	Circuits on existing pole furnishing rural line serviby the Telephone Company unconditions:	ice will be const	tructed
	a. An allowance of $\frac{1}{2}$ mile applicant will be made extensions without the construction charge.	for such rural of	circuit
	b. For the construction in ance stated in Paragrap cants for service are struction charge based cost of circuit constructions.	ph (2a.) above, required to pay a upon the estimat	appli-
	c. The subscribers shall right-of-way to the Telebrarge.	furnish suitable lephone Company 1	cleared without
3•	Construction charges will a scriber's station installate aerial drop which extends the building in which the	tion which include from the last political telephone is Local	les the
		JAN	T 1211
	es new rate or text es change	الماري المراجعة المارية المارية المارية المارية المارية المارية المارية المارية المارية المارية المارية المارية	man Committee of
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FORM NO. 13 P.S.C.MO. No. 3	ginal SHEET No. 39
Cancelling P.S.C.MO. No. 2 Ori	GXXX (ginal SHEET No
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	EGENVEN
GENERAL RULES AND REGULATIONS	NOV 2 3 1970
	MISSOURI
Public	Service Cammicsion
XII. PLANT EXTENSIONS AND RURAL LINE SERVICE	(Continued)
B. RURAL LINE SERVICE (Continued)	
4. When attachments are made to poles of o companies in lieu of providing pole lin struction for which the customer would under the provisions of this section, to the Telephone Company of such attach the cost of obtaining the use of such p borne by the customer.	e con- be charged he cost ments and
5. Construction charges are payable at the application for service is signed or wh account is rendered, at the option of t Company. A deposit on construction chabe required before construction work is	en the he Telephone rges may
6. Where recircuiting is necessary in conn with a rural line extension, the Teleph will bear the expenses of this recircui Telephone Company facilities only are i	one Company ting when
C. POLES ON PRIVATE PROPERTY	
1. Poles and facilities on private propert used in serving an individual subscribe in all cases, be provided, owned, maint replaced by the Telephone Company, and scriber shall pay the entire cost of co of such facilities, and ownership of su ities will be vested in the Telephone C	r will, ained, and the Sub- nstruction
	JAN 1 1971
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NOV 2 3 1970	

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PRM NO. 13	P.S.C.MO. No	3	Original SHEET No.
Cance	elling P.S.C.MO. No	2	(Original) SHEET No.
			(Revised)
Name of	<u>n Telephone Comp<i>a</i>n</u> Issuing Corporation	<u> У</u> For	Community From Sof Wife D
			메르메르마시르메
	GENERAL RULES	AND REGULA	TIONS NUV 23 1970
			MISSOURI
			Public Service Commission
			SERVICE (Continued)
2. Wh an fu	ON PRIVATE PROPERT en poles are place individual subscr rnish suitable cle lephone Company wi	ed on private iber, the stared right-	e property to serve ubscriber shall of-way to the
us se ma su	les and facilities ed as a part of the rving subscribers intained, and owned bject to such consplicable.	e standard of in general of the standard of th	distributing plan are furnished, lephone Company
			renn en 1
			FILED JAIN 1 1971
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FORM NO. 13 P.S.C.MO. No	Original SHEET No. 41
Cancelling P.S.C.MO. No.	2 (Original) SHEET No
Ellington Telephone Company	,
Name of Issuing Corporation	
GENERAL RULES	AND REGULATIONS NOV 23 1970
	MISSOURI Public Service Commission
XIII. DI	EFINITIONS
BASE RATE AREA (See Initial	Rate Area)
Bus.	
Abbreviation for business	
B-1 Rate	
Abbreviation for one-party by	usiness rate
<u>CHANNEL</u> (See circuit)	
CHARGE LISTINGS	
Any extra directory listing a charge to the subscriber.	for which the Company makes
CIRCUIT	
The term applied to a channel of electrical energy in the service.	l used for the transmission furnishing of telephone
CONNECTING COMPANY	
A corporation, association, owning or operating one or me connections are made, or training	ore exchanges and with whom
*Indicates new rate or text +Indicates change	Public Service Commissive
DATE OF ISSUE NOV 23 1970	DATE EFFECTIVE JAN 1 1971
ISSUED BYZULLiam Mamaek	month day year President Ellington, Mo.
name of office	

FORM NO. 13 P.S.C.MO. No	Original SHEET No. 42
Cancelling P.S.C.MO. No	2 Original SHEET No
Ellington Telephone Company	433 Thurst 1
Name of Issuing Corporation	For All Exchanges Community Town on City
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GENERAL RULES AND	REGULATIONS
	NOV 23 1970
	MISSOURI
	Public Service Commission
VIII DEDINITE AND	
XIII. DEFINITIONS	(Continued)
CONTINUOUS PROPERTY	
33777777	
The term "continuous property" sh	all be interpreted to
mean a plot of ground owned by th	e same subscriber and
not intersected by a public thoro	ughfare.
NOME A 174 ()	
NOTE: A public thoroughfare is c	
vehicular thoroughfare whi	ch is governmentally
Owned.	
CONTRACT	
The term "Contract" refers to the	service agreement
between a customer and the Teleph	one Company under which
service and facilities are furnis	
the provisions of the Tariffs app	licable.
CUSTOMER (See Subscriber)	
CODIOMEN (Bee Bubscriber)	
EXCHANGE	
A basic unit for the administrati	
service in a specified area, call	ed the exchange area,
which usually embraces a city, to	wn, or village and its
environs. It usually consists of offices together with the associa	one or more central
nishing communication service to	the general public
Within that area.	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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ISSUED BY William Momack	President Ellington, Mo.
тате of officer	title address

ORM NO. 13	P.S.C.MO. No	3	lst	_{Revised }	
•	elling P.S.C.MO. N			_{Original} SHEET I	No. <u>43</u>
Ellington Te Name of	lephone Company Issuing Corporation	F	For All Ex	cchanges Community, Town or Cit	
	~			RECEN	
	GENERA	L RULES AND R	EGULATIONS	APR 3 0 1	997
	XIII. DEI	FINITIONS (Co	ntinued)	MO. PUBLIC SERV	ICE CO
<u>EXCHANGE</u>	<u>AREA</u>				
The territory s	served by an exchang	ge.			
	STATION (See Tel	ephone Station)			
EXT.					*
Abbreviation	-				!
EXTENSION EXTRA LIST	STATION (See Tel	ephone Station)			
	a name or informating that to which the see.				
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RM NO. 13	P.S.C.MO. No	3	1st Oxigin	ad) SHEET N	o. <u>44</u>
Cance	elling P.S.C.MO, No.			al (SHEET N	o44
lington Tele	ephone Company Issuing Corporation	For_	Communit	y, Town or City	
				RECEN	EU
	GENERAL RUI	LES AND REGULAT	TONS		מחס
				APR-3 0 19	וטנ
	XIII. DEFIN	NITIONS (Continu	ued) MO.	PUBLIC SERV	ICE CON
INDIVIDUAL	<u>LINE</u>				
	Line designed for the cexchange trunk line.)		one main station.	(Not a	
INITIAL RAT	<u>E AREA</u>				
	f an exchange area sur hange rate center, with				*
INSTALLATI	ION CHARGE				
equipment, wh	ng charge made for the nich may apply in plac- le charges for service of	e of, or in addition		tion and	
LOCAL MES	<u>SAGE</u>				
	tion between a calling f the calling station.	station and any ot	her station within	the local	
LOCAL SERV	VICE AREA				
	ighout which commun plication of toll charge		endered to a callin	g station	
	-	-		FILEC	
				MAY 31 199	7
*Indicates +Indicates	new rate or text change		Publi	MISSOURI	missio
DATE OF ISSU	ur April 30, 1997	7	ATE EFFECTIV		007

ISSUED BY Dee McCormack, President, 201 College Avenue, Ellington, MO 63638 name of officer title address

PSC Mo. No. 3 2nd Revised Sheet No. 45 Cancels 1st Revised Sheet No. 45 All Exchanges

GENERAL RULES AND REGULATIONS

XIII. DEFINITIONS (Continued)

MAIN STATION	(See Telephone Station)
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PREMISES

(1)

The term "same premises" (except when defined otherwise) shall be interpreted to mean:

All portions of the same building occupied by the same customer.

- (2) All of the buildings occupied by the same customer, provided that all of the buildings are located on the same plot of ground and are not intersected by a public thoroughfare. (T)

NOTE: A public thoroughfare is considered to mean a vehicular thoroughfare which is governmentally owned.

(D)

(D)

Issued: April 18, 2013

Dee McCormack
Ellington Telephone Company
200 College Avenue
Ellington, MO 63638

Effective: June 1, 2013

PSC Mo. No. 3 1st Revised Sheet No. 46 Cancels Original Sheet No. 46 All Exchanges

GENERAL RULES AND REGULATIONS

HELD FOR FUTURE USE

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M NO. 13 P.S.C.MO. No. 3	1st (OFAghned) SHEET No. 4
Cancelling P.S.C.MO. No. 3	Original SHEET No. 4
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llington Telephone Company Name of Issuing Corporation	For All Exchanges Community, Town of City
-	APR 3 0 1997
GENERAL RULES AND	
	MO. PUBLIC SERVICE CO
VIII DEED HAVO	
XIII. DEFINITIO	JNS (Continued)
REG.	
Abbreviation for regular.	
RES.	
-	
Abbreviation for residence.	
RURAL AREA	
The territory surrounding the Initial Rate	Area in which Rural Line Service is
furnished and in which urban classes of se	
RURAL LINE SERVICE	
A type of service furnished to subscribers	in certain sections outside the Initial
Rate Area, but within the exchange area.	in certain sections outside the initial
S.C.C.	
- .	
Abbreviation for Service Connection Cha	rge.
SERVICE CONNECTION CHARGE	
A charge applied to installation of apparat	tus, establishing service, changing, or
relocating equipment on the subscriber's p	
	-
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	MAY 31 1997
*Indicates new rate or text +Indicates change	MISSOURI Public Service Commissi

ISSUED BY Dee McCormack, President, 201 College Avenue, Ellington, MO 63638 name of officer title address

P.S.C. MO. NO. 3 4th Revised Sheet No. 48 Cancels 3rd Revised Sheet No. 48 For All Exchanges

GENERAL RULES AND REGULATIONS

XIII. Definitions (Cont'd)

Qualifying Low-Income Subscriber

A qualifying low-income subscriber is a subscriber who meets the criteria established by the Federal Communications Commission and the Missouri Public Service Commission for Lifeline or Low-Income Assistance.

(T) | (T)

Subscriber

The individual, partnership, association, or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Telephone Station

A telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit the transmitting and receiving of telephone messages.

- 1. Main Station: A station directly connected by means of a circuit with a central office.
- 2. Extension Station: A station connected on the same circuit as the main station and having the same telephone number as the main station.

Toll Blocking

Toll blocking is a service provided by carriers that lets customers elect not to allow the completion of outgoing toll calls to the Long Distance Message Telecommunications Network, this would include 1+, 0+ and/or 0- operator handled calls.

Toll Message

A message from a calling station to a station located in a different local service area.

RM NO. 13	P.S.C.MO. No	3	3rd	- (KOMENICA) SHEET No. 49
Cance	lling P.S.C.MO. No	3	2nd	(Revised) SHEET No. 49
Ellington	Telephone Compan	V	For	All Exchanges
Name of I	ssuing Corporation		r or	Community, Town or City
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	GENERAL RULES	AND R	EGULATION	10 m = 2 m = 10 m = 10 m
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	XIII. DEFINITIO	NS (Co	ntinued)	เขาจอกาหา
RBAN				Public Service Commission
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ne iniciai	Rate Alea .			
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ISSUED BY name of officer title address

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Vice President Ellington, MO

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