	(Cancellin	g P. S. C. MO. No2	(Revised	/	
vil	le T Name	eleph e of Issuing	one Exchange, Inc. For	Steelville, Mi Community, To	SSOURI	
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			GENERAL RULES AND REGULA	TIONS	I NOV 3	i954
			DIRECTORY LISTINGS (Cont	inued)		OURI
C.	SPE	CIAL	TYPES OF EXTRA LISTINGS (C	ontinued)	Public Ser	hre Comm.
	l.	(Con	tinued)			
		(ъ)	Cross reference listings use will facilitate in th calls.	are permitted we handling of the second s	when their telephone	
		(c)	The Régular Extra Listing Duplicate or Cross Refere	rate applies : nce Listing.	for each	
	2.	Alte	rnate Call Number Listings		NOV	17 1954
		(a)	Listing of an alternate t than those covered under Hour Listings" of this Ta case no answer is receive subscribers to all classe	paragraph 5-a riff, to be ca d, is permitte	"Officer" flea in	35 CO M
		(b)	The alternate number may not under contract with t nection with whose name i case, the consent of the alternately listed service before the alternate list	the subscriber t appears. In subscriber to the must be obta	in con- such a the ined	
		(c)	The Regular Extra Listing Alternate Call Number Lis		for each	
	3.	Fore	eign Exchange Listings			
		(a)	Foreign Exchange Listings subscribers located in an in which the listed servi permitted.	a exchange othe	r than	
		(b)	The Regular Extra Listing Foreigh Exchange Listing.		for each	
ATE	OF IS	SUE	NOV. 1 1954 ponth day year	DATE EFFECTIVE	Nov. 17 month day	1954

lvil	le (Name	relep of Issuing	hone Exchange, Inc. For	Steelville, Mis Community, To	SOUP1 wn or City		-
			······		- REC	EIVE?	
			GENERAL RULES AND REGUL	ATIONS	MISS	1034 1034	
			DIRECTORY LISTINGS (Con	tinued)		vine Comm	
C.	SPE	CIAL	TYPES OF EXTRA LISTINGS (Continued)			
	4.	Temp	orary Tenant Listings		,		
		(a)	Residence subscribers wh for period of less than the Telephone Company to tenant without change in for listing of such tenan subscriber and the tenan premises at the same tim	one year and rec render service contract, may a nt provided that t do not occupy	uest to their arrange t the		
		(b)	All billing and contract unchanged, the subscribe the payment of all charg	r being responsi			
		(c)	The Regular Extra Listin Temporary Tenant Listing		or each	V 17 19	
	5.	Offi	ce Hour Listings				
		(a)	Listing of office hours which is not required in handle telephone traffic charges for service. Su that their office hours their listing, may obtai rates for Regular Extra directing the method of operator is not on duty directory, at Regular Ex ever night connections a	, is not include bscribers who de appear in connec n same by paying Listings. A phy calling when a I may be listed in tra Listing rate	ed in the esire tion with the case P.B.X. the the		
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P.S.C. Mo. No. 3

Original Sheet No. 31 A

Steelville Telephone Exchange, Inc. Steelville, Missouri All Exchanges RECEIVED

GENERAL EXCHANGE TARIFF

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APR 25 1996

6. Nonpublished Telephone Service

MISSOURI Public Service Commission

A Nonpublished Telephone Service will be furnished at the customer's request providing for the omission or deletion of the customer's telephone listing from the telephone directory and, in addition, the customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth below.

- a. The Telephone Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number.
- b. The Telephone Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged inadvertently.
- C. When a customer with Nonpublished Service places a call over a 911 service to a public safety answering point, and the public safety answering point attendant places such call on called party hold, and such call is represented to the Telephone Company to be of an emergency nature, the Telephone Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the 911 service upon request of such governmental authority.

Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager Steelville, Missouri

FILED

MAY 1 1996 96-123 MO. PUBLIC SÉRVICE COMM

	FORM NO. 13 P.S.C.MO. No. <u>3</u> 3rd (Original) SHEET No. Cancelling P.S.C.MO. No. <u>3</u> 2nd (Original) SHEET No. <u>3</u>
l	(Revised)
ſ	Steelville Telephone Exchange, Inc. For Steelville, MO Name of Issuing Corporation Community, Town or City
	GENERAL RULES AND REGULATIONS NOV 3C 135, EXTENSION SERVICE
+	1. Extension service provides the user with the capability for orig- inating calls from or receiving calls at location in addition to the location of the main service where such extensions are conn- ected to the same exchange access line as the main service.
+	2. The monthly rates for extension service includes circuits not exceeding 100 feet in length connecting main and extension ser- vice when both are located in the same building or on the same premises. For rates applicable to extension service lines ex- tending beyond these limits see the mileage charge section of these General Rules and Regulations.
+	 Extension service is furnished in accordance with such standard wiring plans as may be adopted by the Company.
+	 Seperate telephone numbers or other distinctive designations are not assigned to extension service nor is code-ringing permitted.
	· ·
	JAN 0 1 1988
	ALTER SELENCE WORKING
	*Indicates new rate or text +Indicates change
1	DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988 month day year month day year
	W R Kehr Manager Steelville MO
	ISSUED BY name of officer title address

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	P.S.C.MO.				<u>.3rd</u>	- {Original (Revised		
Cance	elling P.S.C.M	0. No	3		2nd		H SHEET	No.
Steelville Name of	Telephone Exc Issuing Corpora	change, tion	Inc.	_ For—	Steelv (/ille, MO Community,	Town or Ci	ty
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		NERAL R				s No	150 100	
(Reserved fo	r future use)	***						
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TE OF ISSUE	November 30 month day	<u>, 1987</u> year		_ DAT	E EFFE	CTIVE Ja	muary 1,1 month day	<u>988</u>
UED BY	W.R. Kehr			Manage	er	Ste	elville,	-

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lvil	le T	elephone Exchange, Inc. For S	Revised	2	
	Name	of Issuing Corporation or Municipality	Community, To	wn or City	
				- REC	EIVED
		GENERAL RULES AND REGUI	ATIONS	I NOV	3 1954
		EMPLOYEES' TELEPHONE SEE	RVI C E		SOURI rvice Comm.
A.	GEN	ERAL			
	2.	The Employees' Telephone Servic available to employees of the T at lease 12 months net credited pany in connection with telephone residence. This classification the employee resides in a board The primary listing provided with mitted only in the name of the the listing of a married woman in her husband's name. EXTRA Telephone Company employees rest address are permitted but no ot provided.	Telephone Compa i service in the one service at i is not available ling and/or root the the service employee except may be in her listings for siding at the service	any with he com- their able when oming hous e is per- ot that own or other same are	
в.	RAI	ES		NE SER	12 003
	1.	The charge for Employees' Telep the standard basic residence ra computed to the next higher fir	ate for exchange	is 50% of ge service	
	2.	The discount will not be allower rates for toll messages, extens tions, moves and changes or oth equipment of facilities.	sion stations,	installa.	
	3.	Service may be furnished wholly expense of the company at the r when in its judgment, the inter in rendering continuous and add public will be advanced thereby shall be limited to employees v communicated with at their rest regular office hours, concernin to the business of the Telephor	residence of E rests of the c equate service y. These arra who are likely idence outside ng affairs rel	mployees, ompany to the ngements to be of	
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		Cancelling P.S.C.MO. No. 3		_{Original } SHEI	ET No.
<u>Ste</u>	<u>elvi</u> Nam	lle Telephone Exchange, Inc. e of Issuing Corporation	ForSteely	ville, MO Community, Town or	City
·					¥ (
·		······		Nov 50	100
		GENERAL RULE INITIAL CONTRACT PERIODS	ES AND REGULATIO S AND TERMINATIO	ONS OF SERVICE	
Α.	Ini	tial Contract Periods		Carlo Salare (14021 . -
	1.	Except as hereinafter provide tract period for all service the same location.	ded, the initial es and facilitic	l (or minimum) cor es is one month at)-
	2.	The length of contract period joint user service, where the directory, is the directory from the day on which the directory subscribers to the day the set tributed to subscribers.	he listing actua period. The di irectory is firs	ally appears in th irectory period is st distributed to	the
	3.	The Telephone Company may re one month at the same locat: standard) types or arrangeme necessary to meet special de	ion in connectio ents, or for unu	on with special (r usual constructior	non-
Β.	Ter	mination of Service			
	1.	Service may be terminated pr contract period upon notice and upon payment of the terr addition to all charges due	being given to mination charges	the Telephone Com s given below, in	npany,
		a. In the case of service is one month, the charge month.	for which the ir es due for the b	nitial contract pe balance of the ini	erio¢ Ltial
			·		
			4	JAN 01 1988	
		es new rate or text es change	· · · · · · · · · · · · · · · · · · ·	Dallar Collas Comm	ISSICI
DATE (OF IS	SUE November 30, 1987 month day year	DATE EFF	ECTIVE January month	

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Canc	elling P.S.C.MO. No	3	(Original) Revised (SHEET No.3
Steelville Name of	Telephone Exchange, In Issuing Corporation	<u>c. For Ste</u>	(<i>, , , , , , , , , ,</i>	vn or City
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		••••••••••••••••••••••••••••••••••••••	NOV 3 0	
			IONS	
INIT	IAL CONTRACT PERIODS A	ND TERMINATION	OF SERVICE (Cont	.)
	tion of Service (Cont.			
1. (Cor	nt.)			
b.	In the case of direct where the listing has due to the end of the following cases charg of termination of the subject, however, to	appeared in th directory peri es will be cont extra listing	e directory, the od, except that inued only to th or joint-user se	charges in the e date rvice,
	(1) The contract for	the main servi	ce is terminated	
	(2) The listed party to some class of	or joint user exchange servi	becomes a subscr ce.	iber
	(3) The listed party location.	or joint user	moves to a new	
	(4) The listed party	or joint user	dies.	
с.	Contracts for periods services whose instal be terminated upon pay to the end of the con- transferred to a new a premises and will sub day following termina	lation required yment of all ch tract period, o applicant who i scribe to the s	line extensions arges that would r the contract w s to occupy the ervice effective	may accrue ill be same on the
				,
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			JAN 01	1988
*Indicates ne +Indicates ch	w rate or text ange		Prote Secures	CONTRACTOR

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ISSUED BY W.R. Kehr Manager Steelville, MO W.R. Lul name of officer title address

URM	NO. 13	P.S.C.MO. No		<u>2nd</u> 1st	(Revised)	SHEET No
	Cance	lling P.S.C.MO. No.	·		Revised	SHEET NO
St	Name of l	Telephone Exchange ssuing Corporation	e, Inc.	ForSte	eelville, MO 6 Community, T	5565 own or City
				·····		ír. 1.
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	<u> </u>	······································			Nt	
		GENERAL RU	JLES AND	REGULATIO		
	INITIA	L CONTRACT PERIODS			OF SERVÍCE (Con	. 1
В.	Terminat	ion of Service (Co	ont.)		· · · · · · · · · · · · · · · · · · ·	
	cont and	vice may be termina ract period, upon upon payment of al the service.	the Tel	ephone Com	pany being <mark>n</mark> oti	fied,
		JOINT	USER SE	RVICE		
	of a sub Telephor more tha each tru furnishe iness of	of seperate subscri oscriber. Upon wr ne Company will ext an one joint user w unk of a commercial ed in situations wh renting office sp er reasons desires	itten ap tend ser vill be L P.B.X. here a s bace on	plication vice to jo permitted system. subscriber a transien	by the subscrib int users, exce for each main l Joint user serv is engaged in t t or permanent	er, the pt that not ine or for ice is not he bus- basis, or
2.	includeo be furni subscrit	litate the use of d as a part of the shed joint users u pers. Listings for and telephone numb	classif under th r joint	ication, and ne same con user servi	nd additional l ditions as to r ce must bear th	istings may regular ne same
3.	line, re must be	sers are permitted esidence individual located in the sar , and in connection	l line, me offic	and P.B.X. ce or suite	service. The formation of offices as	oint users the sub-
	licates nev licates cha	w rate or text ange			BUDIE SAN O	1 1988
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ATE	OF ISSUE	November 30, 198 month day year	87	DATE I		lanuary 1, 19 month day ye

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	Салсе	lling P.S.C	.MO. No.	3	1st	jo i) beaive F iginal)	SHEET	No.
Stee		elephone E ssuing Corp		Inc.	_ For	Steelvill		ýwn or Cl	ty
			·				<u></u> \	13010	, ,
					AND REGUL SERVICE ((يا يا مرجعات	
	subscribe	er service er, who sh ble for th	all make	applicat	tion there	efore, ar	nd shal]	be	
5.	Charges for joint for joint service r issue of terminate payment of iod, and	for joint , and are , user ser may be can the direc ed at the of all cha otherwise of this Ta	user serv payable r vice is celled be tory. Co end of th rges for only as	vice date monthly : for a din efore the ontracts ne direct service	e from the in advance rectory pe e listings for joint tory issue for the m	e day the e. The m eriod, ex s close f c user se e, or at ninimum c	e contra ninimum cept th or the rvice m any tim contract	nct is charge nat the next nay be ne upon cual per	-
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ISSUED BY W.R. Kehr Manager Steelville, MO W.K. Lill name of officer title address

	Can	celling P.S.C.	MO. No. <u>3</u>	1st	{Revised} SHEET No
<u>Ste</u> l	eelvil Name o	<u>le Telephone</u> of Issuing Corpo	Exchange, In ration	10. For S	teelville, MO Community, Town or City
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		GENERA	AL RULES AND	REGULATIONS	NOV 3C 15.
Α.	Exte	ension and P.E	3.X. Mileage	Charges	to all Service Country of
	1.	Mileage charg extension ser which the mai	rvice is loca	ated on premis	l circuit required where es other than those on
	2.	The rates for vice Tariffs.	r mileage are	e quoted in th	e General Exchange Ser-
		PAYMENTS F	OR SERVICE	AND FACILITIES	
	nav	for Toll Mess	sages (Includ	ling charges f	pal Governments and shall
	Tele when scri	typwriter Exc billed. Fai	change Servio Llure to rece esponsibility	e Messages, a vive a bill do	or messenger service), nd moves and changes es not relieve the sub- in accordance with the
	Tele when scri	typwriter Exc billed. Fai ber of the re	change Servio Llure to rece esponsibility	e Messages, a vive a bill do	nd moves and changes es not relieve the sub-
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	Tele when scri prov	new rate or tex change	<pre>change Servid ilure to rece esponsibility orth herein. kt er 30, 1987</pre>	e Messages, a eive a bill do / for payment	nd moves and changes es not relieve the sub- in accordance with the JAN 01 1988

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P.S.C. MO. NO. 3 7th Revised Sheet No. 40 Cancels 6th Revised Sheet No. 40

Steelville Telephone Exchange, Inc. DEC 21 2000

GENERAL RUMES AND REGULATIONS Public Service Commission

2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Co. or an authorized collection agency, on or before the 21st of the month in which the bill is rendered.

DISPUTES BY RESIDENTIAL CUSTOMERS

- 1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
- 2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- 4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.

(*)

(*)

FILED

* Indicates new rate or text

+ Indicates change

JAN 25 2001

MISSOURI Public Service Commission

Issued: December 21, 2000

Don Santhuff Steelville Telephone Exchange, Inc. PO Box 370 Steelville, MO 65565

Effective: January 25, 2001

Steelville Telephone Exchange, Inc.

P.S.C. MO. NO. 3 2nd Revised Sheet No. 40-1 Cancels 1st Revised Sheet No. 40 g D

GENERAL RULES AND REGULATIONS

DEC 81 2000

		DISPUTES BY RESIDENTIAL CUSTOMERS (Cont'd)	MISSOURt) Public Service Commission
5.	the C charg whic	e parties are unable to determine the amount not in dispute, the custo Company, at the Company's option, an amount not to exceed fifty (5 ge in dispute or an amount based on usage during a like period under h shall represent the amount not in dispute. The Company shall not ce to a customer for nonpayment of charges in dispute while that dis	omer shall pay to 0) percent of the similar conditions discontinue
6.	work dispu conti	re of the customer to pay to the Company the amount not in dispute ing days from the date the dispute is registered or by the delinquent inted bill, whichever is later, shall constitute a waiver of the customer nuance of service and the Company may then proceed to discontinu ided in this tariff.	date of the 's right to
7.		e dispute is ultimately resolved in favor of the customer in whole or pany must promptly repay any excess moneys paid by the customer.	• •
8.	notif the a	e dispute cannot be resolved to the satisfaction of the customer, the O y the customer of its right to make an informal complaint to the Con ddress and telephone number where the customer may file an inforn Commission.	nmission, and of
9.		r resolution of the customer complaint, the Company may treat a sec d on the same facts as already determined.	cond complaint (*)
		DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTO	MERS (+)
1.	Serv	ice may be discontinued for any of the following reasons:	
	a.	Non-payment of an undisputed delinquent charge for basic local te service.	lecommunications
	Ь.	Failure to post a required deposit or guarantee.	
	c.	Unauthorized use of the Company's service in a manner which cre condition or creates the possibility of damage or destruction to its	
	d.	Failure to comply with the terms of a settlement agreement.	(+)
			FILED
		s new rate or text s change	JAN 25 2001

MISSOURI Public Service Commission

Effective: January 25, 2001

Issued: December 21, 2000

Don Santhuff Steelville Telephone Exchange, Inc. PO Box 370 Steelville, MO 65565

P.S.C. MO. NO. 3 3rd Revised Sheet No. 40-A Cancels 2nd Revised Sheet No. 40-A REGEIVED

Steelville Telephone Exchange, Inc.

GENERAL RULES AND REGULATIONS

DEC 21 2000

DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS (ConPublic Service Commission

- e. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
- f. Material misrepresentation of identity in obtaining Company's service.
- g. As provided by state or federal law.
- 2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
- 3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
- 4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
- 5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
- 6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- 7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.
 - FILED

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- * Indicates new rate or text
- + Indicates change

JAN 25 2001

MISSOURI Public Service Commission

Issued: December 21, 2000 I

21, 2000 Don Santhuff Effective: January 25, 2001 Steelville Telephone Exchange, Inc. PO Box 370 Steelville, MO 65565

Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 1st Revised Sheet No. 41 Cancels Original Sheet No. 41

GENERAL RULES AND REGULATIONS

Payphone Service

JAN 1 5 1997

NECEWED

- A. General Regulations
 - 1. Payphone Service includes lines to which coin, coinless, card reader of a combination of coin/card reader telephones may be attached.
 - 2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
 - 3. In the case of one-way service, intercept treatment will be provided.
 - 4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
 - 5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
 - 6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
 - 7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
 - 8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
 - 9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

FILED

APR 15 1397

* Indicates new rate or text + Indicates change

Issued: January 17, 1997

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565 MO.PUBLICSENTLECON

Effective: April 15, 1997

• Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 3rd Revised Sheet No. 42 Cancels 2nd Revised Sheet No. 42

GENERAL RULES AND REGULATIONS RECEIVES

Payphone Service (Cont'd)

MAR 1 6 1999

A. General Regulations (Cont'd)

MU. PUBLIC SERVICE JUMIN

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- 10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
- 11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
- 12. Off-Premise Extensions to a payphone service provider are not permitted.
- 13. Hold for Future Use
- 14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.
- B. Responsibility of the Customer
 - 1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
 - 2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible to comply with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

Missouri Public Sorvice Commission

FILED APR 1 5 1999

Effective: April 15, 1999

*Indicates new rate or text +Indicates change

Issued: March 16, 1999

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565

Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 2nd Revised Sheet No. 43 Cancels 1st Revised Sheet No. 43

GENERAL RULES AND REGULATIONS

Payphone Service (Cont'd)

JAN 1 5 1997

REGENT

- B. Responsibility of the Customer (Cont'd)
 - 3. The customer shall be responsible for the payment of charges for all local and toll Committee messages originating from or accepted at this type of service, including any Directory Assistance Calls.
 - 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
 - 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
 - 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
 - 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
- C. Violation of Regulations
 - 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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APR 15 1397

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* Indicates new rate or text

+ Indicates change

Issued: January 17, 1997

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565 Effective: April 15, 1997

Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 Original Sheet No. 43.1

GENERAL RULES AND REGULATIONS

Payphone Service (Cont'd)

- C. Violation of Regulations (Cont'd)
 - 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply
- D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

- E. Central Office (CO) Implemented Coin Line
 - 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
 - 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
 - 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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Issued: January 15, 1997

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565 LA**D.PUZE**CSETATEEGO.....

Effective: April 15, 1997



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GENERAL RULES AND REGULATIONS

Payphone Service (Cont'd)

- F. Features and Functions
 - 1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line OSOURI
 - 2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
 - 3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
 - 4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
 - 5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and services are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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APR 15 1397

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* Indicates new rate or text + Indicates change

Issued: January 17, 1997

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565 Effective: April 15, 1997

Steelville Telephone Exchange, Inc. Steelville, Missouri

PSC Mo. No. 3 3rd Revised Sheet No. 43.3 Cancels 2nd Revised Sheet No. 43.3 All Exchanges

GENERAL RULES AND REGULATIONS

Payphone Service (Cont'd)

G. Rates and Charges

2.

1. Exchange Access Line

Description	Monthly Rate	IRC
Instrument Implemented Service, 2-Way Service	Same as Local Business	Line (I)
Instrument Implemented Service, 1-Way Service	Same as Local Business	Line (I)
CO Implemented Coin Line	Same as Local Business	Line (I)
Features and Functions	Monthly Rate	IRC
Answer Supervision Coin Collection and Return Special Number Assignment	\$ 0.83 \$ 1.38 \$	5.00
Selective Class of Call Screening	\$ 2.00	

- 3. Hold for Future Use
- 4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
- 5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.
- 6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
- 7. Rates and Charges contemplate a normal business exchange access line service installation.



Cancelling P.S.C.MO. No	FORM N	D. 13	P.S.C.MO. No	3	2nd		SHEET No
Steelville Telephone Exchange, Inc. For. Steelville, MO Name of Lesving Corporation Community, Town or, City		Cance	elling P.S.C.MO. No-	3	1st	} Original	SHEET No.
Name of Issuing Corporation For Community, Town or City GENERAL RULES AND RECULATIONS SUSPENSION OF SERVICE NUV 304 1. Upon request from a subscriber having any class of exchange, service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only on period of suspension of not to exceed four months is allowed in any call endar year. 2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrange ments to be made. No charge will be made for restoration of service. 3. The reduction in rate for the period of suspension is equal 50 percent of the exchange service charges, including charges for extension servic and joint user service. 4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored. CONNECTION WITH SUBSCRIBER-OWNED RECORDING EQUIP. A. Regulations 1. General Subscriber-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilitie of the Telephone Conspany facilities (1) Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains only through recorder connector equipment which contains only through recorder connector equipment which contains only	Steel	ville	Telephone Exchange,	Inc.	For	·	1
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SUED BY W.R. Kehr Manager Steelville, MO			November 30, 1987		DATE I	EFFECTIVE	January 1, 19 month day ye
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FORM NO. 13	P.S.C.MO. No3	3rd		No
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	Telephone Exchange, Inc. ssuing Corporation	For Ste	elville, MO Community, Town or Cit	:y _{1/}
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(2)	for such use by the Fee customer shall consult	ny lines shal deral Communi the Telephor de the FCC Ce	nswering equipment conn I be certified suitable Ications Commission. The The Company at the time of Pertification number of	e) he of
(3)	may be made for trial (or demonstrat r equipment f	not to exceed thirty day zion purposes through p furnished by a recorder	oft-
(4)	The customer-owned void arranged that at the wi connected to and discor Telephone Company or su	ill of the us nnected from	er it can be physicall the facilities of the	У
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	b.		onsibility of the Telepho				ervice Commission
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	c.	-	gation of the Subscriber				
		(1)	The operating characteri recording equipment shall any of the services offer notice from the Telephor customer is causing or i ference, the subscriber necessary to remove or p	l b e s red by e Comp s like shall	uch as no the Tele any that ly to cau make such	ot to inter ephone Comp the equipm use hazard n changes a	fere with any. Upon ent of the or inter- s may be
		(2)	The subscriber indemnifi harmless against claim f of copyright arising fro transmitted over its fac for infringement of pate or using in connection w Company, apparatus or sy all other claims arising subscriber in connection provided by the Telephon	for lib om the cilitie ents ar yith, f stems g out o h with	el, sland improper s and red ising fro acilities of the su f any act facilities	der, or inf use of mat corded; aga om combinin s of the Te ubscriber a t or omissi	ringement erial inst claims g with, lephone nd against on of the
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message wh be called produces n recorded m	omatic equipmer ich features a or a random or umbers to be ca essages, workir to the number	storage sequent alled. ng alone	e capabi tial num Such eq e or in	lity ber uipme	of a of num genera nt may	record bers to tor that delive	ed D at er
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<u>Contract</u>						APR 10	1978
between a which serv	rm "Contract" r subscriber and vice and facili provisions of t	the Tel ties ar	lephone e furnis	Compa shed i	n acco	Petrice C	ommissi
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Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 2nd Revised Sheet No. 49 Cancels 1st Revised Sheet No. 49

GENERAL RULES AND REGULATIONS DEFINITIONS (Cont.)

Demarcation Point

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The point of connection, provided and maintained by the telephone company, at which the SOURI station wiring becomes dedicated to an individual customer's use. For an individual customer Comment dwelling this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

Exchange Area

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

Extension and P.B.X. Service

The charges made for the additional circuit required to furnish such service beyond the allowable distance from the main service or P.B.X. switchboard.

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APA 15 1397

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* Indicates new rate or text + Indicates change

Issued: January 17, 1997

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565 Effective: April 15, 1997

RM NO. 13 P.S.C.MO. No3 Cancelling P.S.C.MO. No3	
Steelville Telephone Exchange, Inc. Name of Issuing Corporation	
· · · · · · · · · · · · · · · · · · ·	
GENERAL RULES AND RE	
Extra Listing	
An extra listing is any listing of with a subscriber's telephone numb titled in connection with his regu	
Individual Line	
An exchange line designed for the (not a private branch exchange tru	connection of only one main service unk line.)
Installation Charge .	
	ne placing or furnishing of telephon of or in addition to service conn- le charges for service.
Joint User Service	
Joint User Service is an arrangeme corporation whose telephone needs provision of seperate subscriber s service of a subscriber.	
Local Channel	
connects a subscriber's service to	to that portion of a channel which o the interchange channel; it also wo or more subscriber's services with
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ISSUED BY	W.R. Kehr		Manager	Steelvill	Le, MO
W.H	R. tah	name of officer		title	address

Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 3rd Revised Sheet No. 51 Cancels 2nd Revised Sheet No. 51

GENERAL RULES AND REGULATIONS DEFINITIONS (Cont.)

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Local Exchange Service

Local Exchange Service provides for telephone communications within an Exchange Area in SOURI accordance with the provisions of the Telephone Company's Tariffs, including the use of twice Commission exchange facilities as required to establish connection between an exchange and the toll board or between an exchange and toll trunk when such trunks are employed to effect connection with the toll board.

Local Messages

A Local Message is a communication between subscribers within the same Exchange Area.

Local Service Area

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

Network Interface Device (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the building occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

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* Indicates new rate or text + Indicates change

Issued: January 17, 1997

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565 Effective: April 15, 1997

Cancelling P.S.C.MO. No. 3		_{Original} SH	EET No
Steelville Telephone Exchange, Inc. Name of Issuing Corporation	ForSteel	Community, Town	or City
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GENERAL RULES AND	REGULATIONS		
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Private Branch Exchange System		• · · · ·	
A private branch exchange syst tracted for by a subscriber, c ching apparatus with~attendant facilities connected with the communications between these f the general exchange system.	onsisting of ma s' trunks to a system, thereby	anual or automat central office y providing for	ic swit and inter-
Throughout this General Tariff will be substituted for the wo			on "P.E
(A) P.B.X. Trunk: A circuit central office.	connecting the	P.B.X. system w	ith a
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GENERAL RULES AND REGULATIONS DEFINITIONS (Cont.)

Private Branch Exchange Trunks

(See Private Branch Exchange System)

Private Line

A circuit provided to furnish communications only between the two or more customers directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

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Filed Missouri Public Service Commission JI-2012-0562

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Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 3rd Revised Sheet No. 55 Cancels 2nd Revised Sheet No. 55

GENERAL RULES AND REGULATIONS DEFINITIONS (Cont.)

NOV 1 9 1997

Telecommunications Apparatus

Customer Owned Station:

MO. PUBLIC SERVICE COMM

A telephone instrument owned and maintained by the customer, connected to allow transmitting and receiving messages using wiring and switching facilities owned and maintained by the Telephone Company. A Private Station may serve as a Main Station or one or more Extension Station for any subscriber. The Telephone Company will not be liable for any damage to Private Stations caused by factors beyond its control. Should damage to the Telephone Company's lines result from connection of a Private Station service shall be discontinued until needed repairs are made. (Where terms of the Tariffs are different from current Federal Communications Regulations, the Regulations shall be followed.)

Tie Trunks

A circuit connecting the P.B.X. systems for the purpose of intercommunications between the customers connected with such P.B.X. Systems. A circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Blocking

"Toll blocking" is a service provided by carriers that lets customers elect not to allow the completion of outgoing toll calls to the Long Distance Message Telecommunications Network, this would include 1+, 0+ and/or 0- operator handled calls.

Toll Message

A message from a calling party to a party located in a different local service area.

Toll Service

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.



JAN -1 1998

MISSOURI <u>Public Service Com</u>mission Effective: January 1, 1998

* Indicates new rate or text



Issued: November 26, 1997

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565





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Messages –	Local			67
Mileage Cha	rges – Extra Exchange	Lines		68
Mileage Cha	rges – Extension Servi	ice		68
Mileage Cha	rges - P.B.X. Service			68
Miscellanec	us Services and Charge	es	63	to 64
P.B.X. Mile	age Service			68
Plug & Jack	Equipment			67
Restoral of	Service Charges			63
Service Cor	nection Charges - Gene	eral	. 58	to 59
Service Cor	nection Charges – Do M	Not Apply		59
Service Cor	nection Charges – Eler	ments	61	to 63
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Steelville Telephone Exchange, Inc. of Steelville, Missouri

P.S.C. MO. NO. 3 5th Revised Sheet No. 59 Cancels 4th Revised Sheet No. 59

GENERAL RULES AND REGULATIONS SERVICE CONNECTION CHARGES (Cont.)

A. General (Cont.)

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- JAN 1 5 1997
- 3. Service Connection Charges are in addition to any other scheduled rates and charges **SOUR**, normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Commission Charges or Construction Charges made because of unusual costs in establishing service.
- 4. Service Connection Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers and in the case of any service for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.
- B. Service Connection Charges Do Not Apply To:
 - 1. Hold for Future Use
 - 2. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber or his listing.
 - 3. Service re-establish after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moved back to the old location, the Service Connection Charge is applied in connection with the re-establishment of service at the old location.

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MO.PUBLICSERVICE COMM

Issued: January 17, 1997

+ Indicates change

* Indicates new rate or text

W. R. Kehr Steelville Tel. Exchange, Inc. PO Box 370 Steelville, MO 65565 Effective: April 15, 1997

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FORM NO. 13	P.S.C.MO. No3_		(1	Revised)	SHEET NO	
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P.S.C. Mo. No. 3

3rd Revised Sheet No. 61 Cancelling 2nd Revised Sheet No. 61

Steelville Telephone Exchange, Inc. Steelville, Missouri All Exchanges

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GENERAL EXCHANGE TARIFF

SERVICE CONNECTION CHARGES (Continued)

D. CHANGES

MISSOURI Public Service Commission

- 1. A Change is a relocation of the demarcation point.
- Charges for changes made at the initiative of the customer are made based on those charges given under "Service Connection Charges" which apply to the work performed.
- E. CHARGES FOR INSIDE MOVES AND CHANGES DO NOT APPLY TO:
 - 1. Moves or changes required for the proper maintenance of the service.
- F. DEFINITIONS OF SERVICE CONNECTION CHARGES:
 - Service Order Process Charge: The charge applied for each customer request for work preformed by the Telephone Company in connection with the receiving, recording, record alteration, billing system entry and processing of customer service requests. This does not include changes made to switching or switching related equipment. A single charge is made for all services to be completed for the same subscriber at the same premises at the same time.

Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager Steelville, Missouri

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MAY 1 1996 9 6 - 1 2 3 MO. PUBLIC SERVICE COMM

STE Communications

4th Revised Sheet No. 62 Cancels 3rd Revised Sheet No. 62 For Steelville, Missouri

GENERAL EXCHANGE TARIFF

SERVICE CONNECTION CHARGES (Cont.)

F. DEFINITIONS OF SERVICE CONNECTION CHARGES: (Cont.)

- 2. <u>Switching Office Setup Charge</u>: The charge applied for each customer request for work performed by the Telephone Company in connection with establishing or altering service arrangements within the central office switching and other related equipment.
- 3. <u>Plant Facilities Connection Charge</u>: The Charge applied for each customer request for work performed by the Telephone Company which requires Telephone Company personnel to visit the customer's premises. Such visits may be needed in connection with the initial placement of buried or aerial cable and/or the placement or change in placement of demarcation devices, over-voltage protectors and associated hardware.
- 4. <u>Demarcation Point</u>: The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.
- 5. <u>Premises Visit Charge/Trip Charge</u>: A Premise Visit Charge/Trip Charge is one charge for all work ordered or required and completed at the same time on the same visit. A Premises Visit Charge/Trip Charge (and any applicable Labor Charges) will be assessed when:

a. A customer requests that the Company identify and/or repair any trouble on the customer's side of the Demarcation Point or involves any customer-provided equipment or wiring that is not covered by a maintenance plan.

b. A customer trouble report requires a visit to the customer premise, and it is determined that the trouble is caused by the acts or omissions of the customer or other parties.

6. <u>Labor Charge</u>: Per employee hour for all required work to be completed.

P.S.C. MO. NO. 5

6th Revised Sheet No. 63 Cancels 5th Revised Sheet No. 63 For Steelville, Missouri

GENERAL EXCHANGE TARIFF

SERVICE CONNECTION CHARGES (Cont.)

G. SERVICE CONNECTION CHARGES:

Information regarding the following Service Connection Charges is available at the Company's website:

https://goste.net/phone/ (N) Service Order Process Charge 1. (T) 2. Switching Office Setup Charge (T) 3. Plant Facilities Connection Charge (N) Premises Visit Charge/Trip Charge 4. 5. Labor Charge (N) H. LATE PAYMENT AND RESTORAL OF SERVICE CHARGES (N) Information regarding the late payment charges and restoral of service charges is available at the Company's website: http://goste.net/phone/ (N) MISCELLANEOUS SERVICES AND CHARGES

There will be no charge for routine maintenance calls by Telephone Company personnel except 1. where damage or destruction of its facilities is due to the acts or omissions of the customer or (T) other parties or where subscriber owned equipment is found to be at fault. (T)

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Filed Missouri Public Service Commission JI-2012-0562



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P.S.C. Mo. No. 3

5th Revised Sheet No. 66 Cancelling 4th Revised Sheet No. 66

Steelville Telephone Exchange, Inc. Steelville, Missouri

All Exchanges RECEIVED

GENERAL EXCHANGE TARIFF

APR 2 5 1995

MISCELLANEOUS EQUIPMENT (Cont.)

B. Extra Directory Listings

MISSOURI Public Service Commission

Regular Extra Listings in the Alphabetical section of the directory, and special types of Extra Listings that are furnished at Regular Extra Listing rates, each \$0.25.

C. Nonpublished Telephone Listings

Nonpublished telephone listings are furnished upon request at a cost of \$1.00 per month per access line associated with the number requested to be treated as nonpublished.

Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager Steelville, Missouri

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P.S.C. Mo. No. 3

4th Revised Sheet No. 67 Cancelling 3rd Revised Sheet No. 67

Steelville Telephone Exchange, Inc. Steelville, Missouri All Exchanges

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APR 25 1996

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES AND FACILITIES

Jack and Plug Equipment

MISSOURI Public Service Commission

- 1. Jack and Plug equipment is available in connection with all classes of service, except Coin Box Service. All jacks on a line must be on the same premises.
- 2. All jacks shall be Federal Communications Commission approved.
- 3. All new services shall be installed using FCC approved jacks with matching plugs on the telephone.
- 4. There shall be no limit on the number of jacks on a line except that they shall all be on the same premises.
- 5. Jacks and inside wiring shall be owned and maintained by the customer.

Joint Users

Joint User Service, including on listing in the directory, is furnished at the following rates for each joint user, per month:

Business Individual Line 50 percent of individual business access Service line rate computed to the next higher multiple of \$0.25

Residence Individual Line 50 percent of individual residence Service access line rate computed to the next higher multiple of \$0.25

Local Messages

The rates for local Messages for Public and Semi-Public Telephone is \$0.25 per call.

Issued: April 25, 1996

Effective: Msy 1, 1996

By: W.R. Kehr, General Manager Steelville, Missouri

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Steelville Telephone Exchange, Inc. Of Steelville, Missouri

P.S.C. MO. No. 3 3rd Revised Sheet No. 69 Replaces 2nd Revised Sheet No. 69

GENERAL RULES AND REGULATIONS

Operator Services

Intrastate IntraLATA Operator Service

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- A. Intrastate IntraLATA Operator Service for 0- toll calls
 - 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0toll calls.
 - 2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No. 26.
 - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.
- B. Terms and Conditions
 - 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0toll calls.
 - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
 - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
 - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
 - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
 - e. All such calls will appear as Company calls.
 - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
 - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at potharge and public Service Company.

FILED NOV - 4 1999

Issued: 10/5/99

Martin SchellEffective: 11/4/99Steelville Telephone Exchange, Inc.P.O. Box 370Steelville, MO 65565