Telecommunications Resources, Inc.

Missouri P.S.C. - Tariff No. 1

Original Sheet INED

INTEREXCHANGE TELECOMMUNICATIONS SERVICE

部9 13 1996

TITLE SHEET:

MISSOURI

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service Commission and facilities for telecommunications services provided by Telecommunications Resources, Inc., sometimes hereinafter in the text of this tariff referred to as "TRI," with principal offices at 8 Victory Lane, Suite 200, Liberty, Missouri, 64068. This tariff applies for services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Telecommunications Resources, Inc. is operating as a competitive company providing competitive services in the state of Missouri.

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8 Victory Lane, Suite 200 Liberty, Missouri 64068

Waivers

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Telecommunications Resources, Inc. is classified as a competitive telecommunications Commission company in Missouri for which the following statutory and regulatory requirements are waived:

4 CSR 240-10.020	-	Depreciation of fund income.	
4 CSR 240-30.010(2)(C)	-	Posting of exchange rates at central ope	erating offices.
4 CSR 240-30.040(1), (2), (3), (5) and (6)	-	Uniform systems of account.	
4 CSR 240-32.030(1)(B) and (C)	-	Exchange area maps and record of acce	ss lines.
4 CSR 240-32.030(2)	-	In-state record keeping.	
4 CSR 240-32.050(3)-(6)	-	Information concerning local service tar directories, intercept and telephone num	· •
4 CSR 240-32.070(4)	-	Coin telephone availability.	
4 CSR 240-33.030	-	Minimum charge rules.	
4 CSR 240-33.040(5)	-	Financing fee.	
Section 392.240(1)	-	Rates. Average return on investment.	
Section 392.270	-	Property valuation.	
Section 392.280	-	Depreciation accounts.	
Section 392.290	-	Issuance of stocks and bonds.	
Section 392.310	-	Issuance of stock.	FILED
Section 392.320	-	Stock dividends.	00
Section 392.330	-	Issuance of securities, debts and rates.	0CT 1 4 1996 97-68
Section 392.340	-	Capitalization Reorganizations	MO. PUBLIC SERVICE COMM

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Missouri P.S.C. - Tariff No. 1

Original Sheet 4

INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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Symbols 5 2 2

The following are the only symbols used for the purposes indicated below:

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D - Delete or Discontinue.

MISSOURI
Public Service Commission

I - Change Resulting In An Increase to A Customer's Bill.

M - Moved From Another Tariff Location.

N - New.

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R - Change Resulting In A Reduction to A Customer's Bill.

T - Change In Text or Regulation But No Change In Rate or Charge.

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Tariff Format

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- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet Sheet is are numbered sequentially. However, new sheets are occasionally added to the tariff.

 When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the MOPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the MOPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).

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Section 1 - Technical Terms and Abbreviations

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Access Line - An arrangement which connects the customer's location to a TRI service or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which are assigned to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

<u>Called Station</u> - A telephone set or other telecommunications equipment which receives communications from a Calling Station.

Caller - A Subscriber or other party making a call to a Called Station.

<u>Calling Station</u> - The telephone set or other telecommunications equipment from which a call is initiated.

Company or Carrier - Telecommunications Resources, Inc. or "TRI".

<u>Cost Deductions</u> - Deductions in the dollar amount remaining on a Subscriber's Phone Card caused by using Phone Card Service.

<u>Customer</u> - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 a.m. up to but not including 5:00 p.m., local time Monday through Friday.

Evening - From 5:00 p.m. up to but not including 11:00 p.m., local time Sunday through Friday.

Holidays - TRI's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

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Section 1 - Technical Terms and Abbreviations(continued)

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Identification Number - A unique numerical code associated with each Phone Card.

MISSOURI

Incomplete Call - A call in which no Called Station was reached by the Caller (i.e. busy signal or no answer).

Marketer - Any person, firm, corporation or other legal entity authorized by TRI to market Phone Cards to the public.

Night/Weekend - From 11:00 p.m. up to but not including 8:00 a.m., local time Sunday through Friday, and 8:00 a.m. up to but not including 5:00 p.m. local time, Saturday.

Phone Card - A prepaid telephone calling card bearing a unique Identification Number and issued by TRI or a Marketer to a Subscriber to Phone Card Service in order to permit callers to access the TRI telecommunications network. Phone Cards are sold in various time and dollar denominations.

Phone Card Call - A single call to an 800 access number whereby a Caller, after entering an Identification Number, may utilize the Phone Card Service. Each time the Caller makes a Phone Card Call, the Caller will be told the number of minutes or the dollar amount remaining with respect to the entered Identification Number. The charges for a Phone Card Call are billed to the Phone Card.

Phone Card Service - A communications service provided by TRI which permits a Caller to use a Phone Card in order to place interstate calls from any touch-tone phone and to access various information services on a presubscription basis.

Subscriber - A party who (i) purchases a Phone Card; (ii) purchases additional calling time for a Phone Card; or (iii) receives a Phone Card from TRI or a Marketer in connection with a promotional offering.

Time Deductions - Deductions in the number of minutes remaining on a Subscriber's Phone Card caused by using Phone Card Service.

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Telecommunications Resources, Inc.

Section 2 - Rules and Regulations

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2.1 Undertaking of TRI

> TRI's services and facilities are furnished for intrastate communications originalissauri specified points within the State of Missouri under terms of this Tariffucial Service Commission.

TRI installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the TRI point of presence. The Company's services are provided on a monthly basis. unless ordered on a longer term basis, and are available twenty-four hours per day.

2.2 Limitations

- Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 TRI reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control or when the Customer is using service in violation of the law or the provisions of this Tariff.
- All facilities provided under this Tariff are directly controlled by TRI and the Customer may not transfer or assign the use of the service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

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Section 2 - Rules and Regulations (continued)

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2.2 <u>Limitations</u> (continued)

2.2.4 Prior written permission from the Company is required before any assignment transfer. All regulations and conditions contained in this Tariff shall applyite allowmission such permitted assignees or transferees, as well as all conditions for service.

2.3 <u>Liabilities of the Company</u>

- 2.3.1 TRI's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 TRI shall be indemnified and held harmless by the Customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by TRI.

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Section 2 - Rules and Regulations (continued)

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2.4 Interruption of Service

- Credit allowance for an interruption of service which is not due to the Consacuration testing or adjusting, negligence of the Customer, or to the failure of channels of equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer and connected to the Company's facilities.
- 2.4.2 For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = $A \times B$ 720

"A" - outage time in hours.

"B" - total monthly charge for affected facility.

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Section 2 - Rules and Regulations (continued)

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2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system energinalisator in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Contested Charges

Subject to the conditions described in Section 2.7 below, for consideration of any disputed charge, a Customer must submit in writing to TRI within thirty (30) days of the date the bill is issued, the call details and bases for any requested adjustment. TRI will promptly investigate and advise the Customer as to its findings and disposition. Any undisputed charges must be paid on a timely basis. Any disputed charges that cannot be resolved between a Customer and TRI may be appealed to the Commission.

2.7 Methods of Billing

Except with respect to Phone Cards which may be pre-paid, all charges listed in Section 4-Rates are billed to the Billed Party through Billing and Collection Agreements from the Billed Party's local exchange carrier (LEC). The Company submits the billing data to its agent for submission to the LEC, and the LEC bills and collects from the Billed Party through its monthly telephone bill. The LEC remits the collected charges to the agent who in turn remits to the Company. The Company's name and toll free customer service number appears on the bill.

2.8 Billing Entity Conditions

When billing functions on behalf TRI or its intermediary are performed by local exchange telephone companies, credit card companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply.

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Section 2 - Rules and Regulations (continued)

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2.9 Returned Check Charge

A charge of \$20.00, or applicable state returned check charge, whichever is less, may be applied if a check or draft presented for payment of service is not accepted by the institution on which it is written.

2.10 Deposit

The Company does not require a deposit from the Customer.

2.11 Taxes

> All federal, state and local taxes (i.e.: excise tax, gross receipts tax, sales tax, municipal utilities tax) are billed as separate line items and are not included in the quoted rates.

> Taxes for Phone Card Calls are calculated at the time of each call and included in the amount charged for each call.

2.12 Timing of Calls

> The Billed Party's long distance usage charge is based on the actual usage of the TRI network. Usage begins when the called party picks up the receiver. Usage ends when either party hangs up. All calls with fractional durations are rounded to the next higher minute.

2.13 Past Due Bills

> All bills for services rendered are considered past due 30 days from date of invoice. After 30 days past due, a 5 day notice to disconnect may be sent out and a reconnect charge may then apply.

2.14 Late Payments

A penalty of one and one half percent (1.5%) will be imposed on unpaid balances after thirty (30) days of the invoice date.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICE RECEIVED

Section 3 - Description of Service

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3.1 TRI Switched 1+ Residential Plans 1 through 5

Pre-subscribed direct dial long distance service to residential Customers with rates keyed to the volume of monthly long distance usage. Service is accessed via Feature commission. There are no monthly minimums and all calls are billed in increments of the first 30 seconds, and every six (6) seconds thereafter.

3.2 TRI Switched 1+ Commercial Plans 6 through 10

> Pre-subscribed direct dial long distance service to business Customers with rates keyed to the volume of monthly long distance usage. Service is accessed via Feature Group D. There are no monthly minimums and all calls are billed in increments of the first 30 seconds, and every six (6) seconds thereafter.

3.3 TRI 800 Residential Service Plans 1 through 5

> Pre-subscribed incoming 800 service to residential Customers with rates keyed to the volume of monthly long distance usage. Service is accessed via Feature Group D. There are no monthly minimums and all calls are billed in one minute increments, and every six (6) seconds thereafter. A monthly service charge of \$5.00 per line will apply.

3.4 TRI 800 Commercial Plans 6 through 10

> Pre-subscribed incoming 800 service to business Customers with rates keyed to the volume of monthly long distance usage. Service is accessed via Feature Group D. There are no monthly minimums and all calls are billed in one minute increments, and every six (6) seconds thereafter. A monthly service charge of \$5.00 per line will apply.

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Section 3 - Description of Service (continued)

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3.5 TRI Dedicated Outbound WATS Service Plans 11 through 13

Dedicated flat rate service with rates keyed to the volume of monthly long distance likely long distance. All calls are billed in six (6) second increments. LEC charges for installation and calls are billed in six (6) second increments. access apply.

3.6 TRI Dedicated Inbound 800 Service Plans 11 through 13

Dedicated flat rate service with rates keyed to the volume of monthly long distance usage. All calls are billed in six (6) second increments. LEC charges for installation and monthly access apply.

3.7 TRI Travel Card Plans A, B, and C

Available to business and residential Customers when they are away from their home or office. The TRI Travel Card allows Customers to gain access to TRI's long distance from anywhere nationally to anywhere nationally via discount service billed back to the user's home or office account with rates keyed to the volume of long distance usage. There are no monthly minimums and all calls are billed in increments of the first full minute, and every six (6) seconds thereafter.

3.8 Phone Card Service

A. General:

Phone Card Service is voice grade switched telecommunications service that allows an end user to place calls charged to prepaid cards issued by the Company. The end user accesses the network by dialing an 800 number printed on the back of the card via a touch-tone telephone. Cards will be offered to Customers on a first come, first served basis. The number of cards offered by the Company will be subject to technical limitations.

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<u>Section 3 - Description of Service</u> (continued)

3.8 Phone Card Service (continued)

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B. <u>Unit Value</u>:

Phone Cards may be obtained from the Company or authorized agent in various denominations with a per unit value which is inclusive of all taxes. One unit equals one minute (or fraction thereof) of domestic calling. The prices apply 24 hours per day, 7 days a week.

The value of the telecommunications service (in units or dollar) will be indicated on the card.

Credit allowances for failure of service will be granted in accordance with the terms set forth in this tariff.

C. Collector Cards:

An additional fee will be incurred by the Customer in instances where the card itself has value distinct from the value of the underlying telecommunications service. These instances occur where the card is specially printed to depict a picture of a licensed property or where the materials used in production of the card have independent value.

D. Exclusions:

The following types of calls can not be completed with Phone Card Service:

- 1.) Calls to 700, 800, 900 and 950 numbers; and
- Operator Assisted Calls at a surcharge. (Call completion will be provided by customer service personnel at no charge to the Customer if the Customer encounters difficulty in completing a call.)

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INTEREXCHANGE TELECOMMUNICATIONS SERVICE

Section 3 - Description of Service (continued)

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3.8 Phone Card Service (continued)

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MISSOURI

E. <u>Card Depletion/Renewal and Expiration</u>:

Phone Cards will be reduced and depleted proportionately with Customer usage mission. At the beginning of each call, the user will be notified as to the number of minutes available on the card. Customers will be given a notice one minute before the card balance is depleted. When the available time is depleted, the card will be terminated.

The end user can extend the use of a Phone Card by charging additional units on an authorized credit card. The system will "voice prompt" the user through the process necessary to purchase these additional increments or information may be provided directly to the customer service representatives. An online credit check will be done to ensure that approved credit is available.

Phone Cards are non-refundable and will expire on the date specified on the card, unless a different term is specifically requested by the Customer.

F. Special Responsibility

The Company is not responsible for theft, loss or unauthorized use of any Phone Card or of the associated Personal Identification Number (PIN). Where applicable, the reseller of Phone Cards is solely responsible for the collection and payment of all applicable federal, state and local use, excise, sales and/or privilege taxes, duties or similar fees assessed by any government body or regulatory authority in connection with the service, if any.

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Section 3 - Description of Service (continued)

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3.8 Phone Card Service (continued)

G. Card Distributors

MISSOURI . → 🖅 Service Commission

The Company will make Phone Cards available to wholesalers or other distributors whose price per card will be determined based on the number of cards purchased and whether such purchase(s) is an isolated incident or will be made on a recurring basis.

3.9 **Timing of Calls**

The Customer's usage charge is based on actual use of TRI's services, beginning when the called party picks up the receiver determined by hardware answer supervision in which the local telephone company sends a signal to the switch or software by audio tone detection. A call is terminated when either party hangs up. There is no charge for uncompleted calls. Calls are rounded to the next highest 1/10th of a minute (six seconds) after a 30 second minimum, except as specified herein.

3.10 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate center involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\frac{1}{\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}}$$

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Section 3 - Description of Service (continued)

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Calculation of Distance (continued) 3.10

EXAMPLE: Distance between Miami and New York City -

MISSOURI Service Commission

	V	<u>H</u>
Miami	8,351	529
New York	<u>4,997</u>	<u>1,408</u>
Difference	3,354	-879

Square and add:

11,249,316 + 772,641 = 12,021,957

Divide by 10 and round:

12,021,957 / 10 = 1,202,195.70

= 1,202,196

Take square root and round:

1,202,196 = 1,096.4

= 1.097 miles

Minimum Call Completion Rate 3.11

A Customer can expect a call completion rate of not less than 99% during peak use periods for all FGD services.

3.12 **Directory Assistance**

TRI does not offer to process local directory assistance requests but routs such calls to the local exchange carrier's network. Long distance direct dialed directory assistance requests (1 + area code + 555-1212) are routed to the 1+ carrier selected by the subscriber location. TRI passes through this cost directly to the Customer.

3.13 Operator Service

The Company does not provide Operator Service to Subscribers.

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Section 4 - Rates and Charges

4.1 Usage Charges and Billing Increments

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- A. Usage Charges
 Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the Customer's location.
- B. Billing Increments
 With respect to pre-paid phone cards only, usage is billed in one (1) minute increments. Partial usage will be rounded up to the next highest whole minute.
- C. Rounding With respect to pre-paid phone cards only, all calls are rounded to the next highest billing increment. Any partial cents per call will be rounded up to the next highest cent.
- D. Volume Based Plan Enrollment
 Placement into various Plans is dependent upon prior actual monthly usage or
 estimated monthly usage.

Movement from the initial Plan of enrollment to a higher usage, lower rated plan will be effectuated if requested by a Customer. Customers will be notified via bill insert that various volume-based rate plans are available to them upon request.

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Section 4 - Rates and Charges (continued)

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4.2 Switched 1+ MTS Rates

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<u>Plan</u>	Monthly Usage	Rate	
Dlan 1	00 2 0 2	ድ በም	

te Per Minutervice Commission \$0.2000 Plan 1 \$ 0-\$99 \$0.1900 Plan 2 \$100 - \$ 199 \$0.1800 Plan 3 \$200 - \$ 299 \$0,1700 Plan 4 \$300 - \$ 499 Plan 5 \$500 +\$0,1600

B. TRI Switched 1+ Commercial Plans 6 through 10:

A. TRI Switched 1+ Residential Plans 1 through 5:

<u>Plan</u>	Monthly Usage	Rate Per Minute
Plan 6	\$ 0-\$99	\$0.1700
Plan 7	\$200 - \$ 399	\$0,1600
Plan 8	\$400 - \$ 699	\$0,1500
Plan 9	\$700 - \$ 999	\$0.1400
Plan 10	\$1000 +	\$0.1300

4.3 800 Service Rates

For all 800 Service Plans, a monthly service charge of \$5.00 per line will apply.

A. TRI 800 Residential Service Plans 1 through 5:

<u>Plan</u>	Plan Monthly Usage		Rate Per Minute	
Plan 1	\$ 0-\$ 99	\$0.2000		
Plan 2	\$100 - \$ 199	\$0.1900		
Plan 3	\$200 - \$ 299	\$0.1800		
Plan 4	\$300 - \$ 499	\$0.1700	FILED	
Plan 5	\$500 +	\$0.1600	a umus	

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Section 4 - Rates and Charges (continued)

AUG 1 4 1996

4.3 800 Service Rates (continued)

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B. TRI 800 Commercial Plans 6 through 10:

Plan	Monthly Usage	Rate Per Minute
Plan 6	\$ 0-\$ 99	\$0.1700
Plan 7	\$200 - \$ 399	\$0.1600
Plan 8	\$400 - \$ 699	\$0.1500
Plan 9	\$700 - \$ 999	\$0.1400
Plan 10	\$1000 +	\$0.1300

4.4 TRI Dedicated Outbound WATS Service Plans 11 through 13

Plan	Monthly Usage	Rate Per Minute
Plan 11	\$2,500 - \$4,999	\$0.1600
Plan 12	\$5,000 - \$7,499	\$0.1200
Plan 13	\$7,500 +	\$0.1000

LEC pass through of installation and monthly access charges

4.5 TRI Dedicated Inbound 800 Service Plans 11 through 13

Plan	Monthly Usage	Rate Per Minute
Plan 11	\$2,500 - \$4,999	\$0.1600
Plan 12	\$5,000 - \$7,499	\$0.1200
Plan 13	\$7,500 +	\$0.1000

LEC pass through of installation and monthly access charges

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INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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Section 4 - Rates and Charges (continued)

AUG 14 1996

4.6 TRI Travel Card Plans A. B. and C

Travel Card Service Customers will be billed a \$0.50 per call surcharge Service Commission

The following rates are applicable to Travel Card Service in addition to the surcharge stated above:

Plan	Monthly Usage	Rate Per Minute
Plan A	\$ 0 - \$ 499	\$0.3000
Plan B	\$ 500 - \$ 999	\$0.2500
Plan C	\$1,000 +	\$0.2000

4.8 Phone Card Rates

Offered in various quantities and rates as set forth below with a per unit value not to exceed \$0.60, inclusive of all taxes. One unit equals one minute.

NUMBER OF CARDS	RATE PER MINUTE	
0-1000	\$.600	
1001-2000	\$.550	
2001-3000	\$.500	
3001-5000	\$.420	
5001 - 7000	\$.350	
7001-10,000	\$.250	
10,001-12,000	\$.180	
12,001 +	\$.098	FILED

4.9 Directory Assistance

Directory assistance will be provided at a charge of \$0.50 per call.

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4.10 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval.

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Effective: Samemoe 1000 1000

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Issued By:

Donald C. Selmon, Chief Executive Officer

Telecommunications Resources, Inc.