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April 29, 2016

Dear [CUSTOMER]

Rock Port Telephone is honored to be your local technology provider. We want you to know that we are very thankful to have you as a shareholder and sincerely appreciate your business with us. As always, it remains our top priority to provide you with quality service, and we will continue to provide the exceptional level of commitment and service for which we are known.

Due to changes mandated by the Federal Communications Commission (FCC), Rock Port Telephone Company must raise its local exchange service rates and comply with these regulations. Rock Port Telephone has been reluctant to comply with this order as we have not raised rates for Residential or Business Phone Service in over 30 years, however, at this time we must adjust these rates.

Effective June 1, 2016, the rate for Residential Phone Service will increase from \$5.40 to the FCC mandated rate of \$18.00.

Effective June 1, 2016, the rate for Business Phone Service will increase from \$7.90 to the FCC mandated rate of \$20.00.

Rock Port Telephone is committed to our community and to providing the best possible technology at the best value to our shareholders. Again, we sincerely appreciate your business. If you have any questions, please contact us at 660-744-5311.

Regards,

Rock Port Telephone

Our Mission:

Working for our customers and their technology needs by delivering exceptional products, solutions and customer service.