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SECTION 2 – RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges

A. General

1. Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.
2. Non-recurring charges and charges based on actual usage are billed monthly in arrears, except as provided in Section 2.11.4. (NOTE: Could not find a Section 2.11.4) Flat rate charges will be billed monthly in advance or in arrears.
3. Customers may access their bills by signing on to PNG's Customer Portal at <https://secure.pngcom.com/customerportal/loginform.php>. PNG's primary method of rendering and submitting bills is electronic. Those Customers who do not opt to pay their bills via the Customer Portal may receive a paper bill. A monthly fee of \$1.00 may be charged to Customers who desire a paper bill. The electronic form of bill on the Customer Portal contains all of the same information as the paper bill, as required by Commission rules and regulations and set forth in Section. 2.5.3(B)(6).
4. Company accepts payment by check, bank draft, credit card or electronic funds transfer.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF RATES, Continued

3.1.3. Service Areas

- A. The Company is authorized to provide Exchange access Services in the portions of Missouri served by the following companies:
- Southwestern Bell Telephone Company (“SBC”)
 - Sprint Missouri, Inc. d/b/a Sprint (“Sprint”)
 - GTE d/b/a Verizon (“Verizon”)
 - Spectra (“Spectra”)
- B. Company's description of Service area in no way compels Company to provide any Service in an area where Facilities or other extenuating factors limit Company's ability to provide Service.

3.1.4. Local Calling Areas

- A. The Company will provide Service in SBC Exchanges as listed in Section 5 of this Tariff and in SBC’s Local Exchange tariffs on file with the Commission. Company concurs in the Exchange Areas set forth in SBC’s tariffs. When facilities and service arrangements permit, this section will be expanded to include the services areas of other Incumbent Local Exchange Carriers with which Company may interconnect in the future.
- B. The Company provides service in the exchanges set forth in Section 5 of this Tariff.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. CHARGES BASED ON DURATION OF USE

3.2.1. Duration Rules

Where charges for a Service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each Service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local Carrier and any intermediate Carrier(s). Timing for operator Service Person-to-Person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX Station called.
- C. Timing terminates on all calls when the calling party hangs up or PNG's network receives an off-hook signal from the terminating Carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

3.2.2. Applicable Rate Periods

Where charges for a Service are based on rate periods, applicable rate periods are as indicated in the chart below, unless otherwise specified:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* to, but not including (NOTE, they may prefer 4:59PM, 10:59PM and 7:59PM be shown)

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.4. NON-RECURRING CHARGES

3.4.1. Connection Charge

A. Application of Connection Charge

The Connection Charge is a nonrecurring charge that applies to the following:

1. Installation of a new Service;
2. Transfer of an existing Service to a different location;
3. Change from one Class of Service to another at the same or a different location;
4. Restoral of Service, which applies each time a Service is reconnected after Suspension or termination for nonpayment but before cancellation of the Service, as set forth in Section 2.8 of this Tariff; or
5. Installation of an additional line.

3.4.2. Conversion Fee

The conversion fee is applied to the Customer's account upon the Customer moving from a carrier other than PNG to PNG for local service.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.4. NON-RECURRING CHARGES

3.4.1. Connection Charge

A. Application of Connection Charge

The Connection Charge is a nonrecurring charge that applies to the following:

1. Installation of a new Service;
2. Transfer of an existing Service to a different location;
3. Change from one Class of Service to another at the same or a different location;
4. Restoral of Service, which applies each time a Service is reconnected after Suspension or termination for nonpayment but before cancellation of the Service, as set forth in Section 2.8 of this Tariff; or
5. Installation of an additional line.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.4. NON-RECURRING CHARGES, Continued

3.4.2. Moves, Adds and Changes

A. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge as set forth in Section 4 below for the underlying Service will apply as if the work had been done by the Company.

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B. The Customer will be assessed a charge for any move, add or change of a Company Service. Move, Add and Change are defined as follows:

Move: The Disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same Premises.

Add: The addition of a vertical Service to existing equipment and/or Service at one location.

Change: Includes rearrangement or reclassification of existing Service at the same location.

3.4.3. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tarified rates.

3.4.4. Missed Appointment

Customer must be available for scheduled appointments or be assessed a missed appointment charge.

3.4.5. Restoral Charge

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by the Customer to the Company for Service, Company will reconnect Customer whose Service has been Suspended for non-payment. A restoral charge will be assessed per occurrence.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.5. NETWORK EXCHANGE SERVICE, Continued

3.5.1. General, Continued

D. Call Charges

1. Based on Duration - Rates are based on the duration of the call as measured according to section 3.5.1(C) above.
2. Mileage and Time Periods - Rates do not vary between time periods or with mileage.
3. Per Call Charges - Where live or automated operator assistance is required for call completion or billing, a per-call Service charge applies. The per call Service Charge is assessed in addition to any applicable rate based on call duration.
4. Zones - Service rates are differentiated by Service zone, as set forth in Section 3.14 below.

3.5.2. Services Offered

A. Residential Network Switched Services

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1. Local Service

(a) Network Exchange Dial Tone Only Service

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(b) PowerNet Global Basic Service

2. Bundled Services

(a) PowerNet Global Unlimited Bundled Service

(b) PowerNet Global Basic Plus Bundled Service

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.6. RESIDENTIAL SERVICES

Rates and charges for Service vary by Service zone as set forth in Section 4 (Rates) and 3.14 (Zones). Local Exchange Service Areas are described in sections 3.1.3 and 3.1.4. The Services and Packages in this section are offered to Residential Customers only.

3.6.1. Residential Basic Local Service

A. Network Exchange Dial Tone Only Service

Provides Customers with local calling Service at a per minute rate. The Customer may also subscribe to PNG's IntraLATA and InterLATA long distance services at a per minute rate. Customers may add the Feature Package or individual customer calling features for an additional monthly charge.

B. PowerNet Global Basic Service

Provides Customers with unlimited local calls for a flat monthly rate. Customers may subscribe to PNG's IntraLATA and InterLATA long distance service at a per minute rate. Customers may add the Feature Package or individual custom calling features for an additional monthly charge.

3.6.2. Residential Bundled Services

- A. General - Network Exchange Bundled Service** is a bundle or package of telecommunications Services including Basic Service, intrastate and interstate long distance Service and custom calling features.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.6. RESIDENTIAL SERVICES, Continued

3.6.2. Residential Bundled Services, Continued

- B. Bundled Service Packages -Residential packages may include Basic Service, IntraLATA Toll Service, InterLATA Toll Service. Wireless Service, voice mail and/or Internet access may be available with some packages at an additional charge.

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1. Unlimited Package – Provides Customers with a combination of unlimited local calling and unlimited long distance calling in the United States and Canada, as well as the following custom calling features package for one single monthly rate: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
2. Basic Plus Package – Provides Customers with Unlimited local calls, and includes the following features at no extra cost: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Presubscribed InterLATA and IntraLATA long distance calls are billed at a per minute rate.

3.6.3. Feature Package

Provides Customers with the following features at one monthly rate: Caller I.D. with name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.

3.6.4. Per Use Custom Calling Features

Customers may utilize the following custom calling features on a per use basis: Repeat Dialing (*66), Number ID Blocking Activation (*67), Last Call Return (*69).

3.6.5. Non Package Custom Calling Features

Customers also may choose to subscribe to certain individually available custom calling features for a monthly fee per feature, as set forth below. Custom calling features available on an individual basis are as follows: All Call Blocking, Automatic Call Rejection, Caller ID With Name, Call Forwarding- Variable, Call Forwarding – No Answer/Busy Line, Call Waiting, Call Waiting with ID, Speed Dial 8, Speed Dial 30 and 3-Way Calling.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES

In addition to the Service charges described elsewhere in this Tariff, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

3.11.1. Subscriber Line Charge

As established by the Federal Communications Commission applies in addition to the monthly Basic Exchange Access Services rate described above.

3.11.2. Other Government Fees or Charges

Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.

3.11.3. Casual Traffic Charges

Charges that are derived from third party calls (e.g. 10XXX, 900/976, third party calls initiated by Customer through PNG's system) and trafficked over PNG's system.

3.11.4. Primary Interexchange Carrier Change Charge

Customers may be presubscribed to the Carrier of their choice for both InterLATA and IntraLATA Service. The Customer will incur a charge each time there is a change in the long distance Carrier associated with the Customer's IntraLATA or InterLATA Service after the initial installation of Service.

3.11.5. Local Number Portability (LNP)

Customers are assessed this fee for costs incurred when an End-User switches local Carriers while maintaining the same local telephone number.

3.11.6. Network Access Charge

Customers are assessed this fee to allows PNG to recover various carrier charges and administrative costs associated with regulatory proceedings and compliance. It is charged as a percentage of usage charges, local charges and PIC fees. This fee is not a government mandated tax or surcharge.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES

In addition to the Service charges described elsewhere in this Tariff, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

3.11.1. Subscriber Line Charge

As established by the Federal Communications Commission applies in addition to the monthly Basic Exchange Access Services rate described above.

3.11.2. Other Government Fees or Charges

Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.

3.11.3. Casual Traffic Charges

Charges that are derived from third party calls (e.g. 10XXX, 900/976, third party calls initiated by Customer through PNG's system) and trafficked over PNG's system.

3.11.4. Primary Interexchange Carrier Change Charge

Customers may be presubscribed to the Carrier of their choice for both InterLATA and IntraLATA Service. The Customer will incur a charge each time there is a change in the long distance Carrier associated with the Customer's IntraLATA or InterLATA Service after the initial installation of Service.

3.11.5. Local Number Portability (LNP)

Customers are assessed this fee for costs incurred when an End-User switches local Carriers while maintaining the same local telephone number.

3.11.6. Network Connectivity Charge

Customers are assessed this charge which combines the Universal Service fee and Carrier fees. In an effort to provide the lowest per minute rate to our customers, PNG utilizes multiple carriers that charge PNG various fees. This Carrier fee is to partially recover these fees. It is charged as a percentage of usage charges, local charges and PIC fees. This is not a government mandated fee.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES

In addition to the Service charges described elsewhere in this Tariff, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

3.11.1. Subscriber Line Charge

As established by the Federal Communications Commission applies in addition to the monthly Basic Exchange Access Services rate described above.

3.11.2. Other Government Fees or Charges

Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.

3.11.3. Casual Traffic Charges

Charges that are derived from third party calls (e.g. 10XXX, 900/976, third party calls initiated by Customer through PNG's system) and trafficked over PNG's system.

3.11.4. Primary Interexchange Carrier Change Charge

Customers may be presubscribed to the Carrier of their choice for both InterLATA and IntraLATA Service. The Customer will incur a charge each time there is a change in the long distance Carrier associated with the Customer's IntraLATA or InterLATA Service after the initial installation of Service.

3.11.5. Local Number Portability (LNP)

Customers are assessed this fee for costs incurred when an End-User switches local Carriers while maintaining the same local telephone number.

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Bernie Stevens, President
100 Commercial Drive
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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES, Continued

3.11.7. Public Telephone Surcharge

(T)

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided Services. This surcharge, set forth in Section 4 of this Tariff, is in addition to standard Tariffed usage charges and any applicable Service charges and surcharges associated with Service and applies for the use of the instrument used to access Company provided Service. The surcharge is unrelated to the Service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and Interexchange Carriers. The Public Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g. using the “#” symbol). The Public Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for Service by inserting coins during the progress of the call.

Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a Carrier that the originating Station is an eligible pay telephone.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES, Continued

3.11.6. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided Services. This surcharge, set forth in Section 4 of this Tariff, is in addition to standard Tariffed usage charges and any applicable Service charges and surcharges associated with Service and applies for the use of the instrument used to access Company provided Service. The surcharge is unrelated to the Service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and Interexchange Carriers. The Public Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g. using the “#” symbol). The Public Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for Service by inserting coins during the progress of the call.

Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a Carrier that the originating Station is an eligible pay telephone.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES

3.12.1. Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the Services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

3.12.2. Feature Descriptions

- A. *Anonymous Call Rejection* – an arrangement that allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID – Number Only and Caller ID features and is available to non-Caller ID –Number Only/Caller ID Customers.
- B. *Call Blocking* – allows Customers to block calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting calls.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- C. *Call Forwarding - Fixed, Busy Line No Answer* – This feature, when activated, redirects attempted terminating calls to another PNG-specified line. Call originating ability is not affected by Call Forwarding-Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding – Fixed, Busy Line No Answer is billed for the forwarded leg of the call.
- D. *Call Forwarding -Variable* – A Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding – Variable is billed for the forwarded leg of the call.
- E. *Call Waiting with Caller ID with Name* – Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting with Caller ID with Name Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- F. *Caller ID Per Line Blocking* – allows a Customer to prevent the transmission and display of their directory number and/or directory name information on outgoing calls. Line Blocking is in operation on a continuous basis and is applicable on all outgoing calls from Customer's blocked line. Line Blocking does not prevent transmission of the calling party information to emergency Services that utilize automatic number identification for delivery of the calling information.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- G. *Caller ID with Name* – allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call – including calls that are not answered by the Customer. Caller ID Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- H. *Speed Calling* – allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.
- I. *Three-Way Calling* – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may Disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

J. Per Use Custom Calling Features

1. *Caller ID Blocking (*67)* – blocks the Customer's name and number from being transmitted on all outgoing calls from a particular line. Per call blocking is achieved by pressing *67 prior to each call, while per line blocking blocks the name and number of every outgoing call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Caller ID Blocking is provided at no charge.
2. *Last Return Call (*69)* – This Service allows a Customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the Customer dials a code, then hears an announcement of the telephone number of the last party that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.
3. *Repeat Dialing (*66)* – automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the Customer to make and receive calls while it attempts to redial in the background

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3. . . NET OR EC ANGE SERVICE ONES

Service rates are differentiated by Service one, as set forth below. ones are comprised of NPA-N s. All Customers with a particular NPA-N will obtain Service at the rates for that particular one. (T)

3. . . SBC one

NPA N	NPA N	NPA N	NPA N	NPA N	NPA N	NPA N
314 - 205	314 - 251	314 - 382	314 - 513	314 - 601	314 - 2	314 - 84
314 - 206	314 - 251	314 - 383	314 - 513	314 - 612	314 - 30	314 - 851
314 - 212	314 - 256	314 - 385	314 - 513	314 - 613	314 - 33	314 - 854
314 - 213	314 - 25	314 - 38	314 - 513	314 - 615	314 - 46	314 - 855
314 - 214	314 - 260	314 - 38	314 - 513	314 - 621	314 - 4	314 - 85
314 - 215	314 - 261	314 - 38	314 - 514	314 - 622	314 - 52	314 - 862
314 - 216	314 - 263	314 - 38	314 - 515	314 - 628	314 - 58	314 - 863
314 - 218	314 - 264	314 - 415	314 - 516	314 - 631	314 - 62	314 - 865
314 - 21	314 - 268	314 - 416	314 - 523	314 - 632	314 - 63	314 - 8 2
314 - 222	314 - 2 4	314 - 418	314 - 525	314 - 633	314 - 65	314 - 8
314 - 222	314 - 2 5	314 - 421	314 - 52	314 - 638	314 - 6	314 - 8 8
314 - 222	314 - 284	314 - 425	314 - 531	314 - 641	314 - 68	314 - 8
314 - 222	314 - 286	314 - 432	314 - 533	314 - 644	314 - 1	314 - 88
314 - 222	314 - 28	314 - 434	314 - 534	314 - 645	314 - 2	314 - 8 2
314 - 222	314 - 2 0	314 - 436	314 - 535	314 - 646	314 - 3	314 - 8 4
314 - 231	314 - 2 3	314 - 43	314 - 53	314 - 64	314 - 6	314 - 0
314 - 234	314 - 316	314 - 444	314 - 542	314 - 652	314 - 81	314 - 23
314 - 235	314 - 31	314 - 445	314 - 543	314 - 658	314 - 810	314 - 33
314 - 241	314 - 331	314 - 453	314 - 544	314 - 664	314 - 812	314 - 35
314 - 242	314 - 335	314 - 454	314 - 545	314 - 6 6	314 - 821	314 - 51
314 - 244	314 - 340	314 - 45	314 - 552	314 - 6	314 - 822	314 - 5
314 - 246	314 - 342	314 - 465	314 - 553	314 - 6 2	314 - 823	314 - 65
314 - 24	314 - 345	314 - 466	314 - 554	314 - 6 3	314 - 826	314 - 66
314 - 251	314 - 351	314 - 46	314 - 56	314 - 6 4	314 - 82	314 - 6
314 - 251	314 - 352	314 - 468	314 - 56	314 - 6 8	314 - 832	314 -
314 - 251	314 - 353	314 - 46	314 - 5 3	314 - 15	314 - 835	314 - 82
314 - 251	314 - 361	314 - 480	314 - 5 6	314 - 16	314 - 842	314 - 83
314 - 251	314 - 362	314 - 481	314 - 5	314 - 1	314 - 843	314 - 84
314 - 251	314 - 364	314 - 48	314 - 5	314 - 21	314 - 844	314 - 8
314 - 251	314 - 36	314 - 48	314 - 58	314 - 25	314 - 845	314 - 1
314 - 251	314 - 3 1	314 - 505	314 - 588	314 - 26	314 - 846	314 - 2
314 - 251	314 - 381	314 - 512	314 - 58	314 - 2	314 - 848	314 - 3

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.14. NETWORK EXCHANGE SERVICE ZONES

Service rates are differentiated by Service zone, as set forth below. Zones are comprised of NPA-NXX's. All Customers with a particular NPA-NXX will obtain Service at the rates for that particular zone. NOTE: We may be required to remove all non-SBC NXXs

3.14.1. SBC Zone 1

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
314 - 205	314 - 251	314 - 382	314 - 513	314 - 601	314 - 729	314 - 849
314 - 206	314 - 251	314 - 383	314 - 513	314 - 612	314 - 730	314 - 851
314 - 212	314 - 256	314 - 385	314 - 513	314 - 613	314 - 733	314 - 854
314 - 213	314 - 259	314 - 387	314 - 513	314 - 615	314 - 746	314 - 855
314 - 214	314 - 260	314 - 387	314 - 513	314 - 621	314 - 747	314 - 859
314 - 215	314 - 261	314 - 387	314 - 514	314 - 622	314 - 752	314 - 862
314 - 216	314 - 263	314 - 389	314 - 515	314 - 628	314 - 758	314 - 863
314 - 218	314 - 264	314 - 415	314 - 516	314 - 631	314 - 762	314 - 865
314 - 219	314 - 268	314 - 416	314 - 523	314 - 632	314 - 763	314 - 872
314 - 222	314 - 274	314 - 418	314 - 525	314 - 633	314 - 765	314 - 877
314 - 222	314 - 275	314 - 421	314 - 529	314 - 638	314 - 767	314 - 878
314 - 222	314 - 284	314 - 425	314 - 531	314 - 641	314 - 768	314 - 879
314 - 222	314 - 286	314 - 432	314 - 533	314 - 644	314 - 771	314 - 889
314 - 222	314 - 289	314 - 434	314 - 534	314 - 645	314 - 772	314 - 892
314 - 222	314 - 290	314 - 436	314 - 535	314 - 646	314 - 773	314 - 894
314 - 231	314 - 293	314 - 439	314 - 539	314 - 647	314 - 776	314 - 909
314 - 234	314 - 316	314 - 444	314 - 542	314 - 652	314 - 781	314 - 923
314 - 235	314 - 317	314 - 445	314 - 543	314 - 658	314 - 810	314 - 933
314 - 241	314 - 331	314 - 453	314 - 544	314 - 664	314 - 812	314 - 935
314 - 242	314 - 335	314 - 454	314 - 545	314 - 676	314 - 821	314 - 951
314 - 244	314 - 340	314 - 457	314 - 552	314 - 679	314 - 822	314 - 957
314 - 246	314 - 342	314 - 465	314 - 553	314 - 692	314 - 823	314 - 965
314 - 247	314 - 345	314 - 466	314 - 554	314 - 693	314 - 826	314 - 966
314 - 251	314 - 351	314 - 467	314 - 567	314 - 694	314 - 829	314 - 969
314 - 251	314 - 352	314 - 468	314 - 569	314 - 698	314 - 832	314 - 977
314 - 251	314 - 353	314 - 469	314 - 573	314 - 715	314 - 835	314 - 982
314 - 251	314 - 361	314 - 480	314 - 576	314 - 716	314 - 842	314 - 983
314 - 251	314 - 362	314 - 481	314 - 577	314 - 719	314 - 843	314 - 984
314 - 251	314 - 364	314 - 487	314 - 579	314 - 721	314 - 844	314 - 989
314 - 251	314 - 367	314 - 489	314 - 587	314 - 725	314 - 845	314 - 991
314 - 251	314 - 371	314 - 505	314 - 588	314 - 726	314 - 846	314 - 992
314 - 251	314 - 381	314 - 512	314 - 589	314 - 727	314 - 848	314 - 993

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.14. NETWORK EXCHANGE SERVICE ZONES, Continued

3.14.1. SBC Zone 1, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
314 - 994	816 - 283	816 - 395	816 - 478	816 - 587	816 - 763	816 - 889
314 - 995	816 - 292	816 - 404	816 - 480	816 - 598	816 - 765	816 - 891
314 - 996	816 - 313	816 - 407	816 - 482	816 - 612	816 - 767	816 - 920
314 - 997	816 - 316	816 - 413	816 - 483	816 - 622	816 - 781	816 - 921
816 - 218	816 - 318	816 - 414	816 - 501	816 - 654	816 - 783	816 - 922
816 - 220	816 - 322	816 - 415	816 - 502	816 - 655	816 - 784	816 - 923
816 - 221	816 - 325	816 - 418	816 - 503	816 - 672	816 - 792	816 - 924
816 - 224	816 - 329	816 - 420	816 - 504	816 - 673	816 - 795	816 - 926
816 - 228	816 - 331	816 - 421	816 - 505	816 - 691	816 - 796	816 - 929
816 - 229	816 - 333	816 - 426	816 - 508	816 - 698	816 - 801	816 - 931
816 - 231	816 - 340	816 - 435	816 - 512	816 - 701	816 - 802	816 - 932
816 - 234	816 - 346	816 - 436	816 - 513	816 - 703	816 - 822	816 - 936
816 - 235	816 - 347	816 - 437	816 - 521	816 - 714	816 - 823	816 - 941
816 - 237	816 - 348	816 - 444	816 - 523	816 - 730	816 - 833	816 - 942
816 - 241	816 - 349	816 - 452	816 - 524	816 - 734	816 - 836	816 - 943
816 - 242	816 - 350	816 - 453	816 - 525	816 - 736	816 - 837	816 - 960
816 - 245	816 - 353	816 - 454	816 - 527	816 - 737	816 - 842	816 - 965
816 - 246	816 - 356	816 - 455	816 - 531	816 - 741	816 - 843	816 - 966
816 - 251	816 - 358	816 - 459	816 - 545	816 - 742	816 - 844	816 - 968
816 - 251	816 - 360	816 - 460	816 - 554	816 - 743	816 - 854	816 - 969
816 - 252	816 - 361	816 - 461	816 - 556	816 - 751	816 - 855	816 - 979
816 - 254	816 - 363	816 - 467	816 - 559	816 - 753	816 - 860	816 - 983
816 - 257	816 - 373	816 - 468	816 - 561	816 - 756	816 - 861	816 - 986
816 - 274	816 - 374	816 - 471	816 - 572	816 - 759	816 - 871	816 - 995
816 - 275	816 - 382	816 - 472	816 - 576	816 - 760	816 - 880	816 - 996
816 - 276	816 - 391	816 - 474	816 - 584	816 - 761	816 - 881	816 - 997

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.14. NETWORK EXCHANGE SERVICE ZONES, Continued

3.14.2. SBC Zone 2

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
417 - 206	573 - 242	573 - 614	636 - 257	636 - 441	636 - 736	660 - 752
417 - 235	573 - 243	573 - 624	636 - 261	636 - 442	636 - 737	660 - 785
417 - 236	573 - 248	573 - 642	636 - 261	636 - 443	636 - 825	660 - 826
417 - 237	573 - 290	573 - 651	636 - 261	636 - 447	636 - 827	660 - 827
417 - 347	573 - 302	573 - 686	636 - 261	636 - 458	636 - 861	660 - 829
417 - 354	573 - 317	573 - 701	636 - 261	636 - 461	636 - 891	660 - 831
417 - 358	573 - 327	573 - 717	636 - 261	636 - 464	636 - 896	660 - 882
417 - 359	573 - 331	573 - 727	636 - 261	636 - 467	636 - 916	660 - 886
417 - 448	573 - 332	573 - 730	636 - 261	636 - 477	636 - 922	816 - 232
417 - 451	573 - 334	573 - 747	636 - 261	636 - 498	636 - 925	816 - 233
417 - 455	573 - 335	573 - 756	636 - 261	636 - 519	636 - 926	816 - 236
417 - 549	573 - 339	573 - 760	636 - 261	636 - 527	636 - 928	816 - 238
417 - 571	573 - 346	573 - 776	636 - 271	636 - 529	636 - 931	816 - 271
417 - 572	573 - 348	573 - 778	636 - 273	636 - 530	636 - 933	816 - 279
417 - 578	573 - 358	573 - 783	636 - 274	636 - 532	636 - 936	816 - 364
417 - 621	573 - 365	573 - 785	636 - 282	636 - 536	636 - 937	816 - 383
417 - 623	573 - 372	573 - 840	636 - 285	636 - 537	636 - 938	816 - 387
417 - 624	573 - 374	573 - 873	636 - 287	636 - 583	636 - 939	816 - 390
417 - 625	573 - 392	573 - 883	636 - 296	636 - 584	636 - 940	816 - 396
417 - 626	573 - 406	573 - 888	636 - 300	636 - 586	636 - 946	816 - 470
417 - 627	573 - 431	573 - 964	636 - 305	636 - 587	636 - 947	816 - 537
417 - 629	573 - 471	573 - 986	636 - 326	636 - 629	636 - 949	816 - 623
417 - 659	573 - 472	636 - 207	636 - 329	636 - 671	660 - 263	816 - 629
417 - 667	573 - 473	636 - 221	636 - 337	636 - 677	660 - 269	816 - 630
417 - 673	573 - 475	636 - 225	636 - 343	636 - 717	660 - 530	816 - 637
417 - 691	573 - 481	636 - 226	636 - 349	636 - 722	660 - 563	816 - 671
417 - 781	573 - 517	636 - 227	636 - 376	636 - 723	660 - 626	816 - 676
417 - 782	573 - 518	636 - 230	636 - 386	636 - 724	660 - 627	816 - 746
573 - 204	573 - 547	636 - 239	636 - 390	636 - 728	660 - 646	816 - 776
573 - 218	573 - 581	636 - 247	636 - 391	636 - 730	660 - 665	816 - 901
573 - 221	573 - 582	636 - 255	636 - 394	636 - 733	660 - 687	
573 - 231	573 - 592	636 - 256	636 - 405	636 - 735	660 - 707	

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.14. NETWORK EXCHANGE SERVICE ZONES, Continued

3.14.3. SBC Zone 3

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
417 - 228	573 - 238	573 - 448	573 - 720	573 - 897	660 - 338	816 - 546
417 - 232	573 - 246	573 - 455	573 - 722	573 - 898	660 - 339	816 - 579
417 - 238	573 - 262	573 - 470	573 - 728	573 - 967	660 - 358	816 - 667
417 - 258	573 - 264	573 - 483	573 - 733	636 - 375	660 - 359	816 - 685
417 - 394	573 - 266	573 - 484	573 - 734	636 - 451	660 - 376	816 - 688
417 - 463	573 - 267	573 - 543	573 - 737	636 - 452	660 - 379	816 - 847
417 - 476	573 - 276	573 - 545	573 - 738	636 - 475	660 - 397	816 - 873
417 - 583	573 - 283	573 - 562	573 - 744	636 - 479	660 - 456	
417 - 649	573 - 324	573 - 564	573 - 748	636 - 742	660 - 457	
417 - 672	573 - 328	573 - 568	573 - 754	636 - 753	660 - 529	
417 - 681	573 - 333	573 - 628	573 - 757	636 - 789	660 - 542	
417 - 682	573 - 345	573 - 643	573 - 784	636 - 797	660 - 783	
417 - 695	573 - 347	573 - 649	573 - 788	636 - 899	660 - 848	
417 - 743	573 - 359	573 - 654	573 - 792	636 - 942	816 - 253	
417 - 744	573 - 363	573 - 667	573 - 794	636 - 944	816 - 293	
417 - 751	573 - 369	573 - 675	573 - 824	636 - 948	816 - 297	
417 - 788	573 - 378	573 - 678	573 - 833	660 - 248	816 - 330	
417 - 994	573 - 379	573 - 683	573 - 847	660 - 258	816 - 430	
573 - 222	573 - 396	573 - 684	573 - 866	660 - 268	816 - 443	
573 - 229	573 - 422	573 - 688	573 - 887	660 - 273	816 - 532	

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.14. NETWORK EXCHANGE SERVICE ZONES, Continued

3.14.4. SBC Zone 4

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
417 - 225	417 - 724	417 - 820	417 - 837	417 - 868	417 - 882	417 - 890
417 - 227	417 - 725	417 - 823	417 - 841	417 - 869	417 - 883	417 - 891
417 - 268	417 - 732	417 - 829	417 - 862	417 - 873	417 - 885	417 - 895
417 - 269	417 - 736	417 - 831	417 - 863	417 - 874	417 - 886	417 - 940
417 - 575	417 - 742	417 - 832	417 - 864	417 - 875	417 - 887	
417 - 577	417 - 753	417 - 833	417 - 865	417 - 877	417 - 888	
417 - 655	417 - 759	417 - 836	417 - 866	417 - 881	417 - 889	

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September 23, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

Issued: December 2, 2004

Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

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SECTION 4 – RATES AND CHARGES

4.1. NETWORK SWITCHED SERVICES

4.1.1. Residential Services

A. Residential Local Services	Monthly Rate
1. Residential Dial Tone Service	
Per line, per month	
SBC Zone 1	\$19.99
SBC Zone 2	\$21.99
SBC Zone 3	\$29.99
SBC Zone 4	\$19.99
Feature Package, per month, per line	\$7.99
Direct Dialed local Exchange calls, per minute	\$0.050
Direct Dialed InterLATA Toll, per minute	\$0.149
Direct Dialed IntraLATA Toll, per minute	\$0.149
2. PowerNet Global Basic Service	
Per Line, Per Month	
SBC Zone 1	\$22.89
SBC Zone 2	\$26.99
SBC Zone 3	\$34.99
SBC Zone 4	\$22.89
Feature Package, per month, per line	\$7.99
Direct Dialed InterLATA Toll, per minute	\$0.149
Direct Dialed IntraLATA Toll, per minute	\$0.149

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SECTION 4 – RATES AND CHARGES, Continued

4.1. NETWORK SWITCHED SERVICES, Continued

4.1.1. Residential Services, Continued

B. Residential Bundled Services	Monthly Rate
1. PowerNet Global Unlimited Bundled Service	
Per Line, Per Month	
SBC Zone 1	\$49.99
SBC Zone 2	\$54.99
SBC Zone 3	\$59.99
SBC Zone 4	\$49.99
2. PowerNet Global Basic Plus Bundled Service	
Per Line, Per Month	
SBC Zone 1	\$29.99
SBC Zone 2	\$34.99
SBC Zone 3	\$39.99
SBC Zone 4	\$29.99
Direct Dialed InterLATA Toll, per minute	\$0.149
Direct Dialed IntraLATA Toll, per minute	\$0.149

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SECTION 4 – RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES

4.2.1. Non-Recurring Charges

New Installation*	\$150.00
Move Service to new location*	\$75.00
One-Time Changes to Service	\$9.99
Installation of additional line*	\$75.00
Missed Appointment	\$75.00
Restoral charge	\$25.00

* Customer must be available at scheduled install time

4.2.2. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tarified rates.

4.2.3. Per Use Custom Calling Features **Charge Per Use**

Repeat Dialing (*66)	\$0.75
Per Call Blocking (*67)	\$0.75
Reveal Last incoming call (*69)	\$0.75

4.2.4. Individual Calling Features **CANCELLED** **Monthly Charge**

All Call Blocking	September 23, 2005	\$3.50
Automatic Call Rejection		\$3.50
Caller ID with name	MISSOURI PUBLIC	\$3.50
Call Forwarding- variable	SERVICE COMMISSION	\$3.50
Call Forwarding – No Answer/Busy Line		\$3.50
Call Waiting		\$3.50
Call Waiting with ID		\$3.50
Speed Dial 8		\$3.50
Speed Dial 30		\$3.50
3-Way Calling		\$3.50

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SECTION 4 – RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.4. Additional Monthly Charges

Subscriber Line Charge (SLC), per line, per month	\$6.50	
Local Number Portability (LNP), per month	\$0.23	
Network Access Charge	10.8% of usage charges, local charges and PIC fees	(C) (N)

4.2.5. Directory Listing

	Monthly	Non-Recurring Charge
Non-Published Listing, per month	\$2.31	\$6.00
Non-Listed Listing, per month	\$1.74	\$6.00
Additional Listing, per month	\$2.07	\$9.50

4.2.6. Directory Assistance

Directory Assistance, per usage	\$0.75
Directory Assistance Call Completion, per usage	\$0.50

4.2.7. Local Operator Services

Busy Line Verification and Interrupt Service:	
Per Busy Line Verification Request	\$1.00
Per Line Interruption Request	\$1.00

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CANCELLED
November 22, 2009
Missouri Public
Service Commission
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Bernie Stevens, President
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SECTION 4 – RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.4. Additional Monthly Charges			(T)
Subscriber Line Charge (SLC), per line, per month		\$6.50	
Local Number Portability (LNP), per month		\$0.23	(D)
Network Connectivity Charge		17.9% of usage charges, local charges and PIC fees	(N)
4.2.5. Directory Listing			(T)
	Monthly	Non-Recurring Charge	
Non-Published Listing, per month	\$2.31	\$6.00	(L) (N)
Non-Listed Listing, per month	\$1.74	\$6.00	
Additional Listing, per month	\$2.07	\$9.50	(L) (N)
			(T)
4.2.6. Directory Assistance			
Directory Assistance, per usage		\$0.75	
Directory Assistance Call Completion, per usage		\$0.50	
4.2.7. Local Operator Services			(T)
Busy Line Verification and Interrupt Service:			
Per Busy Line Verification Request		\$1.00	
Per Line Interruption Request		\$1.00	

CANCELLED

December 1, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

September 23, 2005

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Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: ~~September 12, 2005~~

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SECTION 4 – RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.5. Additional Monthly Charges

Subscriber Line Charge (SLC), per line, per month	\$6.50
Local Number Portability (LNP), per month	\$0.25

4.2.6. Directory Listing

Non-Published Listing, per month	\$2.40
Non-Listed Listing, per month	\$2.40
Additional Listing, per month	\$2.40

4.2.7. Directory Assistance

Directory Assistance, per usage	\$0.75
Directory Assistance Call Completion, per usage	\$0.50
	\$9.99

4.2.8. Local Operator Services

Busy Line Verification and Interrupt Service:	
Per Busy Line Verification Request	\$1.00
Per Line Interruption Request	\$1.00

CANCELLED

September 23, 2005

**MISSOURI PUBLIC
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SECTION 4 – RATES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.9. Presubscribed Interexchange Carrier Charge

Charge, per incidence	\$9.99
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4.2.10. Pay Telephone Surcharge

Charge per call	\$0.65
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CANCELLED
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Missouri Public
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JC-2010-0457

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SECTION 4 – RATES AND CHARGES, Continued

4.8. PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area or to a subset of a specific market group.

The Company will provide tariff notification to the Commission no less than (7) days prior to the beginning of each promotion identifying the promotion, the Exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. The Company will offer all promotions in a non-discriminatory manner.

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September 23, 2005

**MISSOURI PUBLIC
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