

McDonald County Telephone Company

P.S.C. MO No. 5
Canceling P.S.C. MO NO. 4
Original Sheet No. 1

Missouri Public
Service Commission

REC'D MAY 05 1999

SCHEDULE OF RATES AND CHARGES
TOGETHER WITH RULES AND REGULATIONS
APPLICABLE TO TELEPHONE SERVICE
PROVIDED IN THE TERRITORY SERVED BY THE
MCDONALD COUNTY TELEPHONE COMPANY
WITHIN THE STATE OF MISSOURI AS FOLLOWS:

Anderson
Jane
Pineville

Missouri Public
Service Commission
98 - 347
FILED JUN 16 1999

Issued: MAY 05 1999

Ross Babbitt, President
McDonald County Telephone Co.
P.O. Box 207
Pineville, MO 64856

Effective: June 16, 1999

GENERAL AND LOCAL EXCHANGE TARIFF

The following statutory and rule provisions no longer apply to the Company as they have been waived pursuant to §392.420 RSMo.: (T)
(T)

A. Statutes

392.210.2	Accounting requirements (system of accounts)	(N)
392.240.1	Reasonableness of rates	(N)
392.270	Accounting requirements (valuation of property)	(N)
392.280	Accounting requirements (depreciation/accounts)	(T)
392.290	Issuance of Stocks, Bonds and Other Indebtedness	(T)
392.300	Transfer of Property	
392.310	Approval of Issuance of Stocks, Bonds and Other Indebtedness	
392-320	Certificate of Approval for Dividends	
392.330	Accounting for Disposition of Proceeds	
392.340	Reorganization	

(D)

Issued: April 11, 2013

Ross Babbitt, President
McDonald County Telephone Company
704 Main Street
P.O. Box 207
Pineville, MO 64856-0207

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GENERAL AND LOCAL EXCHANGE TARIFF**B. Rules**

4 CSR 240-3.520	Applications to sell or transfer assets	
4 CSR 240-3.525	Applications to merge or consolidate	
4 CSR 240-3.530	Applications to issue stocks, obtain loans	
4 CSR 240-3.535	Applications to acquire stock	
4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff	
4 CSR 240-3.550	Telco Records and Reports (except (5)(B), (D) and (E))	
4 CSR 240-3.555	Residential Customer Inquiries	
4 CSR 240-3.560	Procedure for Ceasing Operations	
4 CSR 240-10.020	Depreciation Records	
4 CSR 240-30.020	Residential Telephone Underground Systems	
4 CSR 240-30.040	Uniform System of Accounts	
4 CSR 240-32.010	General Provisions	
4 CSR 240-32.040	Metering, Inspections and Tests	
4 CSR 240-32.050	Customer Services	
4 CSR 240-32.060	Engineering and Maintenance	(M)
4 CSR 240-32.070	Quality of Service	
4 CSR 240-32.080	Service objectives and surveillance levels	(M)
4 CSR 240-32.090	Connection of equipment and Inside Wiring	
4 CSR 240-32.100	Provision of Basic Local and Interexchange Services	
4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1))	
4 CSR 240-32.180-190	Caller ID blocking requirements	
4 CSR 240-33.010	Service and Billing Practice General Provisions	
4 CSR 240-33.040	Billing and Payment standards	
4 CSR 240-33.045	Clear identification and placement of charges on bills	(M)
4 CSR 240-33.050	Deposits	
4 CSR 240-33.060	Residential Customer Inquiries	
4 CSR 240-33.070	Discontinuance of service	
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4 CSR 240-33.090	Settlement agreements with residential customers	
4 CSR 240-33.130	Operator service requirements	
4 CSR 240-33.140	Payphone requirements (except (2))	
4 CSR 240-33.150	"Anti-slamming" requirements	
4 CSR 240-33.160	Customer Proprietary Network Information	

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DEFINITIONS

Missouri Public
Service Commission

REC'D MAY 05 1999

2. Definitions

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the demarcation point which provides direct access to the local exchange.

Channel

The communications path provided by the Company between two or more locations.

Circuit

A Channel used for the transmission of electrical or optical energy in the furnishing of telephone service.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the applicable tariffs.

Customer Activity Charge

Nonrecurring charge(s) made for the establishment of communication service or subsequent additions or changes to that service.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

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DEFINITIONS

Missouri Public
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2. Definitions (Cont'd)

Demarcation Point

The point of connection, provided and maintained by the telephone utility to which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack on the customer side of the protector. The drop and the interface arrestor, will continue to be provided by, and remain the property of, the telephone utility.

Exchange

A geographical area for the administration of telecommunications services established and described by the tariff of a telecommunications company providing basic local telecommunications service.

Exchange Area

The territory served by an Exchange.

Extended Area Service (EAS)

Nonoptional offering where calls to designated exchanges outside the subscribers may be made free of charge.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscribers' stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same local service area.

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DEFINITIONS

2. Definitions (Cont'd)

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Network Interface Device (NID)

A device wires between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

(D)
|
(D)

Pilot Number

The number in a multi-line hunt service group which is published as the customer's telephone number. When this number is dialed and the line is in use, the central office switch will search for an available idle line in the hunt group.

Premises

All of a building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground owned by one entity not intersected by a public highway or thoroughfare.

Private Line

A circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connection with central office switching apparatus.

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.

Qualifying Low-Income Subscriber

A "qualifying low-income subscriber" is a subscriber who participates in one of the following programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program.

DEFINITIONS

Missouri Public
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2. Definitions (Cont'd)

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm is contemplated or to be implied except when definitely provided for in the specific service descriptions in the tariff.

Tariff

The document filed by the Company with the Public Service Commission which lists the communication services offered by the Company and the associated rates and charges.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company or other Common Carriers between patrons in different local service areas in accordance with the rates and regulations of the company providing service.

Trunk

A telephone communication channel between two switching centers.

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GENERAL RULES AND REGULATIONS

Missouri Public
Service Commission

REC'D MAY 05 1999

3. General Rules and Regulations

3.1 Application

The rules and regulations specified herein apply to the intrastate services and facilities of McDonald County Telephone Company of Pineville, Missouri, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specific tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

This tariff cancels and supersedes all other local tariffs of the Company issued and effective prior to the effective date of this tariff.

The Company, which acts as the Secondary Carrier (SC) under the Missouri Primary Carrier by Toll Center Plan filed with the Missouri Public Service Commission, subtends the Southwestern Bell Telephone toll and WATS complexes. Rates for these services are contained in the Toll and WATS tariffs of Southwestern Bell Telephone Company.

3.2 Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies moved matter.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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GENERAL RULES AND REGULATIONS

**Missouri Public
Service Commission**

3. General Rules and Regulations (Cont'd)

REC'D MAY 05 1999

3.3 Obligation and Liability of Company

A. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

B. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than thirty six hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative.

C. Directory Errors and Omissions

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. No liability for damages arising from errors in or omissions of directory listings or listings obtained from Directory Assistance shall attach to the Company. In the case of additional or extra listings for which a charge is made, the Company's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

D. Transmitting Messages

The Company does not undertake to transmit messages, but rather offers the use of its facilities, where available, for communication between parties subject to the conditions specified in these tariffs.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company (Cont'd)

E. Defacement of Premises

The Company will make a reasonable effort to leave the customer's property in the same condition as it was found in prior to any Company work. The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property when the damage is the result of negligence of the Company.

F. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities are due to the acts or omissions of the subscriber or any other parties. Only the Company may rearrange, remove, or disconnect any Company facilities.

G. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the amount of excess charges or for an estimate of the overbilling amount. The maximum refund will not exceed the actual or estimated overbilling over a three year period.

In case of underbilling, the company reserves the right to backbill for the deficiency charges up to a period of three years.

H. Liability of Company

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delay, errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delay, errors or defects in transmission occur in excess of 36 hours after notification has been made.

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3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company (Cont'd)

H. Liability of Company (Cont'd)

2. The customer indemnifies and holds the Company harmless against the following:

- (a) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
- (b) Any defacement or damage to the customer's premises, resulting from the existence of the Company's facilities (for example, demarcation point and drop) on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- (c) Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
- (d) Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- (e) Liability for failure to provide service.
- (f) Liability for telephone directories except as outlined in Section 3.3.C.

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3. General Rules and Regulations (Cont'd)

REC'D NOV 30 1999

3.3 Obligation and Liability of Company (Cont'd)

H. Liability of Company (Cont'd)

3. Y2K Liability

- (a) The Telephone Company will make reasonable efforts to cure any material failure to provide service caused solely by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications providers; or (3) customer premises equipment. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the customer.
- (b) The Telephone Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental and indirect damages include, but are not limited to lost projects, lost revenues and loss of business opportunity, whether or not the Telephone company was aware or should have been aware of the possibility of these damages.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities

A. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
2. As mandated in F.C.C. Docket 79-105 and the Missouri Public Service Commission Case No. TO-85-267, the Company will not install or maintain Inside Wire on a regulated basis after January 1, 1987, except for Company Owned Public Access Coin Sets.
3. Equipment not owned by the Company may be attached to the facilities of the Company as provided in Section 3.4.B. In case unauthorized attachment or connection is made, the Company shall have the right to discontinue the service.
4. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company (such as a device to obtain quietness or privacy), provided any such device so used does not:
 - a. Endanger the safety of Company employees or the public.
 - b. Damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.
 - c. Interfere with the proper functioning of such equipment or facilities.
 - d. Impair the operation of the communication system.
 - e. Otherwise injure the public in its use of the Company's services.

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98 - 347
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Ross Babbitt, President
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GENERAL RULES AND REGULATIONS

**Missouri Public
Service Commission**

REC'D MAY 05 1999

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire

1. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with local exchange service in compliance with FCC regulations.
2. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
3. The General Regulations contained in Section 3 of this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
4. Responsibility of the Customer
 - a. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally prior to the desired in-service date and shall include the following:
 - 1) The type and manufacturer of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
 - 2) The number of CPE instruments to be connected.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire (Cont'd)

4. Responsibility of the Customer (Cont'd)

- b. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
- c. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
- d. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of local exchange service lines to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
- e. The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.
- f. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - (1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

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GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire (Cont'd)

4. Responsibility of the Customer (Cont'd)

f. (Cont'd)

- (2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
- (3) Nonpublished telephone service will not be furnished for use with recorded public announcements.
- (4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

g. Customer-provided systems, equipment, and inside wire must comply with the requirements of Part 68 of the Rules of the Federal Communications Commission.

5. Responsibility of the Company

- a. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
- b. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

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GENERAL RULES AND REGULATIONS

Missouri Public
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3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

C. Use of Subscriber Service

Local exchange telephone service, as distinguished from public telephone service, is furnished only for the use by subscribers, their families, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

D. Abuse or Fraudulent Use of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

1. The use of service used in such a manner as to interfere with the service of other telephone users.
2. The use of service for any purpose other than as a means of communication.
3. Tampering with company equipment for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
4. The use of profane or obscene language.
5. The impersonation of another individual with fraudulent or malicious intent.
6. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

E. Resale

Services offered under this tariff may be used only by subscribers, their families, and associates. These services may not without permission of the company be resold to third parties.

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GENERAL RULES AND REGULATIONS**Missouri Public
Service Commission**

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3. General Rules and Regulations (Cont'd)3.5 Establishment and Furnishing of Service

A. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges including applicable Customer Activity Charges for the first billing period. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

B. Telephone Numbers

The Company may change any or all numbers or the central office associated with such number whenever it deems it necessary in prudently conducting its business. Should it become necessary to make such a change, the Company will provide a minimum of 60 days notice prior to the effective date and reason for the change. A subscriber may request a telephone number change and if feasible the change will be made at the rate following in Section 5.4.B.

C. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

D. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll, in accordance with provisions contained in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

When establishing service, the subscriber may make payment for deposits and non-recurring charges in three equal installments.

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GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.5 Establishing and Furnishing of Service (Cont'd)

E. Line Extensions

Lines will be extended for permanent customers in accordance with the guidelines established in Section 6.9.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

F. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay such costs pursuant to Section 7.

3.6 HOLD FOR FUTURE USE

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GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd.)

3.7 Establishment and Maintenance of Credit

A. Deposits and Guarantees of Payment for Residential Customers

1. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
 - (a) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - (b) the customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
4. Terms of Deposits:
 - (a) Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.

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GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd.)

3.7 Establishment and Maintenance of Credit (Cont'd)

A. Deposits and Guarantees of Payment for Residential Customers (Cont'd)

4. Terms of Deposits (Cont'd)

(c) Upon discontinuance or termination of service, the deposit will be credited to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill. (D)

(d) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. (D)

(e) The Company will maintain records of all pertinent information with regard to each deposit held.

(f) The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

(g) Service Reconnection Charges

Where service has been discontinued for failure to establish credit as authorized above, a service reconnection charge found in Section 5.4.E will apply.

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McDonald County Telephone Company

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1st Revised Sheet No. 3-15
Cancels Original Sheet No. 3-15

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GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd.)

3.7 Establishment and Maintenance of Credit (Cont'd)

B. Deposits and Guarantees of Payment – Business Service

1. If it is deemed necessary by the Company to safeguard its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed the sum of two (2) months' monthly recurring charges for services subscribed to plus two (2) months' estimated long distance charges. If the customer's service is terminated for any reasons, the deposit will be applied to reduce the amount of any unpaid charges for exchange or long distance service.
2. An applicant for service, or present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not more than the requested deposit from a present customer acceptable to the Company. The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend guarantor's service.
3. The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from complying with the Company's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of the Company providing for the temporary suspension of service or the termination of the service contract for non-payment of bills.
4. Service may be discontinued for failure to furnish a suitable deposit as outlined in Section 3.9(D) hereafter.

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GENERAL RULES AND REGULATIONS

Missouri Public

3. General Rules and Regulations (Cont'd)

REC'D JAN 15 2002

3.7 Establishment and Maintenance of Credit (Cont'd)

Service Commission

B. Deposits and Guarantees of Payment - Business Service (Cont'd)

5. Any balance of the amount deposited and credited to the customer's account is returned to the customer at the termination of the contract, or it may be returned at any time previous thereto at the option of the Company when it is deemed that the customer has established satisfactory credit.

A service deposit will not be required for lifeline services, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable a service deposit may be charged.

3.8 Billing and Collection Standards

A. Billing Standards:

1. Bills for telephone service are issued monthly, and are due when rendered. Generally, monthly recurring charges are billed in advance. The Company shall render a bill during each billing period except when there is a zero balance.
2. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
3. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alternation not less than thirty (30) days prior to the effective date of the alteration.

B. Collection Standards:

1. Residential and business subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Company, an authorized collection agency, or by mail.

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GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Billing and Collection Standards (Cont'd)

B. Collection Standards: (Cont'd)

2. Subscribers may pay for service by Credit or Debit Card subject to the following Credit or Debit Card Payment Fees:

a. In-Person Credit or Debit Card Payment: No Fee

No Credit or Debit Card Payment Fee applies when subscribers make payment in person at the Company's local business office.

b. Automatic/Ongoing Credit or Debit Card Authorization: No Fee

No Credit or Debit Card Payment Fee applies when subscribers have set up automatic/ongoing Credit or Debit Card authorization with the Company.

c. Online Credit or Debit Card Payment Fee: \$3.00

This fee applies when a subscriber makes a Credit or Debit Card payment online through the Company's website.

d. Telephone Credit or Debit Card Payment Fee: \$3.00

This fee applies when a subscriber makes a Credit or Debit Card payment to the Company over the telephone.

3. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of Section 3.8.B.3 as they may apply.
4. Total bills remaining unpaid twenty-two (22) days after rendition shall be considered delinquent. Delinquent bills for residential and business subscribers shall be assessed a monthly late payment charge equal to 10% of the unpaid balance or \$5.00, whichever is greater.
5. A charge as determined by the company will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.
6. The company reserves the right to block 900 service if the customer has incurred billing for 900 service for two (2) or more months and has refused to pay the bill.

GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

SEP 28 2000

3.8 Billing and Collection Standards (Cont'd)

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(M)

C. Customer Bill Format

Every bill shall clearly state:

1. The number of Network Access lines for which charges are stated. (M)
2. The beginning or ending dates of the billing period for which charges are stated.
3. A statement of the date the bill becomes delinquent if not paid, either by stating the date payment is due, the actual date of delinquency, or the number of days from the billing date when the bill becomes delinquent.
4. The previously unpaid balance, if any.
5. The amount due for local exchange service and an itemization of the amount due for toll service including the date and time duration of each toll call.
6. An itemization of the amount due for taxes and franchise fees which the Company under its tariffs may pass on to customers.
7. The total amount due.
8. The amount of a deposit or of interest accrued on a deposit which has been credited to the charges stated.
9. The telephone number where inquiries may be made.
10. The amount of a deposit, if any, that is held by the Company.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

SEP 28 2000

3.8 Billing and Collection Standards (Cont'd)

D. Disputes by Residential Customers

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1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
6. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

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GENERAL RULES AND REGULATIONS **RECEIVED**

3. General Rules and Regulations (Cont'd)

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3.8 Billing and Collection Standards (Cont'd)

D. Disputes by Residential Customers (Cont'd)

**MISSOURI
Public Service Commission** (C)

7. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

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3.9 Minimum Contract Periods and Termination of Service

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A. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

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GENERAL RULES AND REGULATIONS

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3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

A. Minimum Contract Periods (Cont'd)

Service will not be installed for a period of less than one month unless the subscriber pays, in addition to one month's rental, the cost of installation and removal of the necessary facilities.

B. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services which installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period. Alternatively, the contract may be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber upon agreement by the new applicant to assume the responsibilities of the contract.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

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GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

C. Termination of Service by the Company

1. Service may be discontinued for any of the following reasons:
 - (a) Non-payment of an undisputed delinquent charge for basic local telecommunications service.
 - (b) Failure to post a required deposit or guarantee.
 - (c) Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
 - (d) Failure to comply with the terms of a settlement agreement.
 - (e) Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
 - (f) Material misrepresentation of identity in obtaining Company's service.
 - (g) As provided by state or federal law.
2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

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3. General Rules and Regulations (Cont'd)

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3.9 Minimum Contract Periods and Termination of Service (Cont'd)

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C. Termination of Service by the Company

5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

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GENERAL RULES AND REGULATIONS
Missouri Public Service Commission

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3. General Rules and Regulations (Cont'd)

3.10 Charges for Damages

In situations where impairment or interruption of service is caused by tampering with Company wiring or equipment, the customer instigating such tampering or the person causing the damage will be billed the full cost of labor and materials required to reestablish normal service.

3.11 Connection of Automatic Dialing-Announcing Devices

An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features:

- A. Storage capability of numbers to be called; or a random or sequential number generator that produces numbers to be called.
- B. Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

Automatic dialing-announcing devices used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party may not be connected to the telephone network.

Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

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LOCAL EXCHANGE SERVICE

4. Local Exchange Service

4.1 Description

Local exchange service provides for unlimited calling within the boundaries of the Anderson, Jane, and Pineville exchanges as they are shown on the maps in Section 4.5. (T)
This service is subject to all terms and conditions as outlined in this tariff. Access to facilities to end users for interexchange carriers offering interexchange services are provided under the company's intrastate and interstate access tariffs. Local exchange service rates are listed in Section 4.4. (T)

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4.2 Terms and Conditions

A. Business Rates Apply:

1. To any location where activities are of a business, trade, or professional nature.
2. To any location where the listing of service at that location indicates a business, trade, or profession.
3. Where only one network access line is provided at a location which is both a residence and a business.
4. To schools, hospitals, libraries, churches, lodges, and other similar institutions.
5. To any number where public advertising provides evidence that the number is used for business purposes.

B. Residence Rates Apply:

1. In private residence where business listings are not provided and telephone service is not used for the conduct of business.
2. In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

McDonald County Telephone Company

P.S.C. MO No. 5
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LOCAL EXCHANGE SERVICE

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4. Local Exchange Service (Cont'd)

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4.2 Terms and Conditions (Cont'd)

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LOCAL EXCHANGE SERVICE

Missouri Public
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4. Local Exchange Service (Cont'd)

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4.2 Terms and Conditions (Cont'd)

D. Taxes, Fees, and Charges

When any city, county or taxing authority imposes a franchise, occupation, business sales, license, excise, privilege, or similar tax of any kind on this Company, the amounts therein so far as practical, shall be charged on a pro-rata basis to all customers so affected receiving exchange service within the boundaries of that taxing entity. This tax charge, in all cases, will be in addition to the regular charges for local service and shall be set out as a separate item on the customer's bill.

Where a tax levied on a percentage of gross receipts, that percentage will be applied to each customer's bill so affected and the amount so computed will be added as a separate item to the customer's bill. Where a tax is levied other than on a percentage of gross receipts, a pro rata share of the total tax shall be added as a separate item to each customer's bill. All such taxes collected by the Company shall be paid to the city, county, or taxing authority in accordance with the promulgated regulations pertaining to each tax.

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LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.3 Concession

Full-time employees will be provided with local exchange service, and all custom calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.4 Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and includes calling within and between all McDonald County Telephone Company exchanges without incurring a toll charge.

A. <u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>	
Business	\$18.00	(I)
Residence	\$18.00	(I)

4.5 Local Exchange Map

The following exchange maps are attached to this tariff:

Anderson
Jane
Pineville

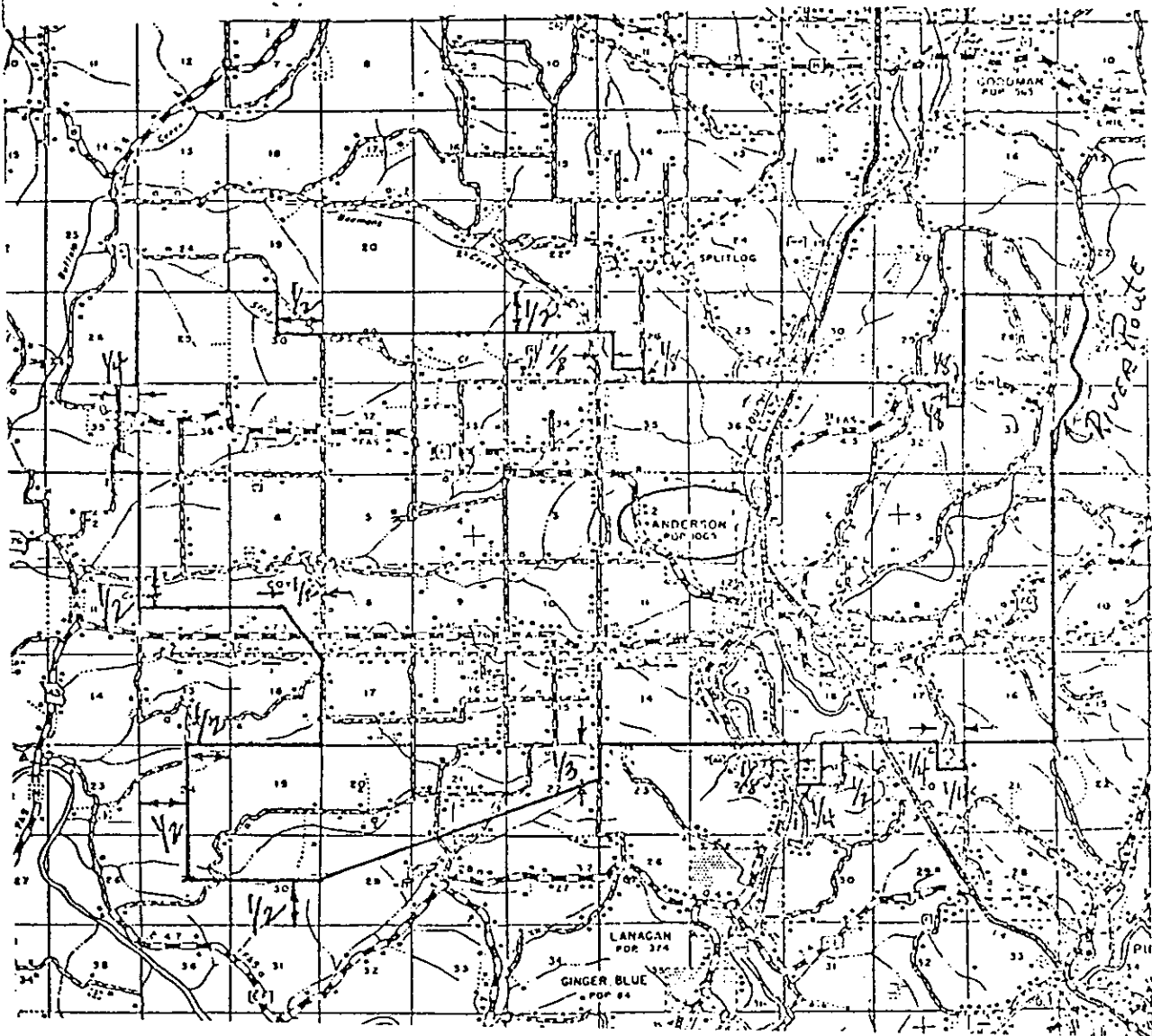
LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

4. Local Exchange Service (Cont'd)

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4.5.1 Anderson Local Exchange Map



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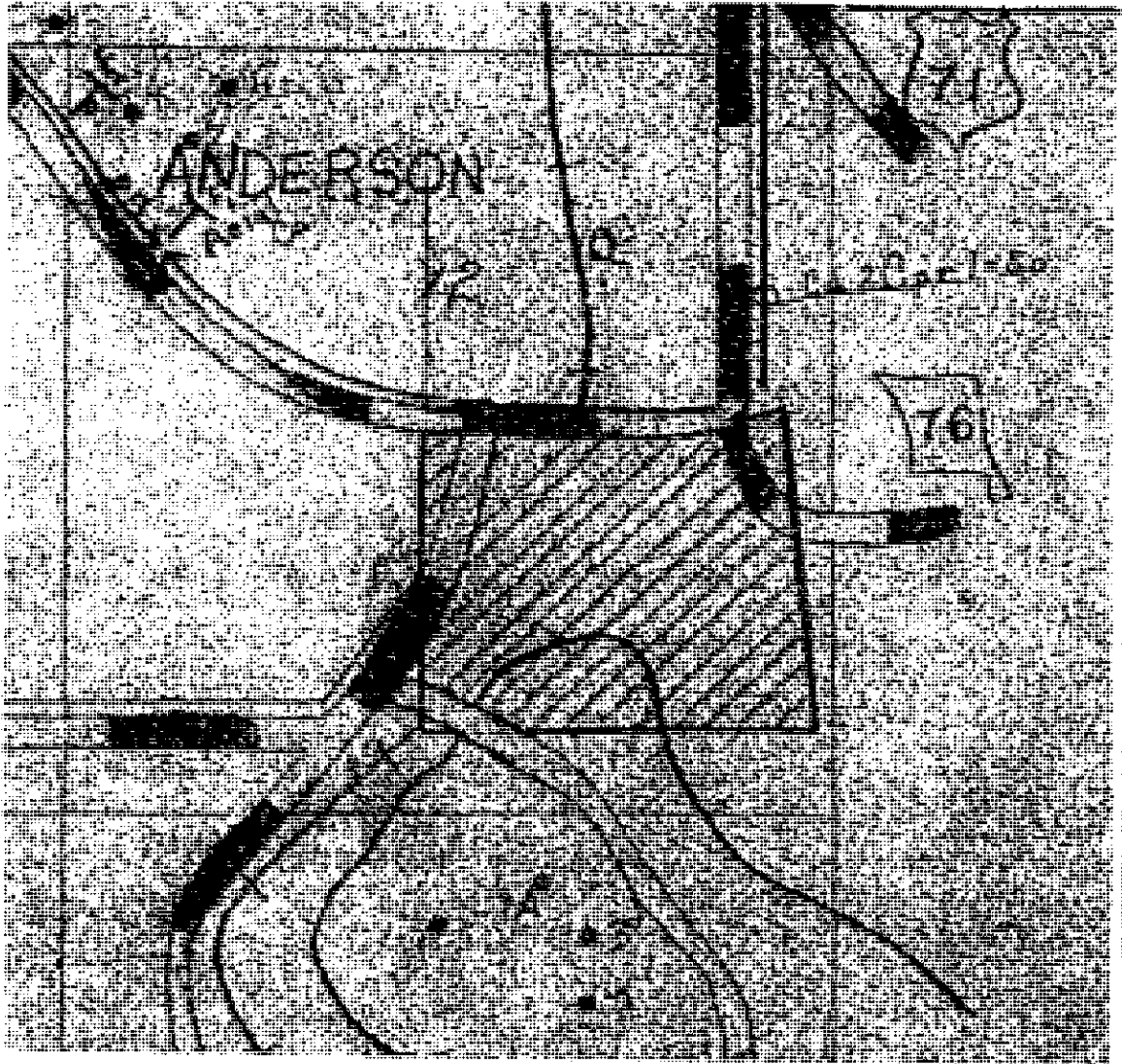
LOCAL EXCHANGE SERVICE

Missouri Public
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4. Local Exchange Service (Cont'd)

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4.5.1 Anderson Local Exchange Map



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FORM NO. 13

P.S.C.MO. No. 5

1st

(Original)
(Revised)
(Original)
(Revised)

SHEET No. 4-7Cancelling P.S.C.MO. No. 5SHEET No. 4-7

McDonald County Telephone Company

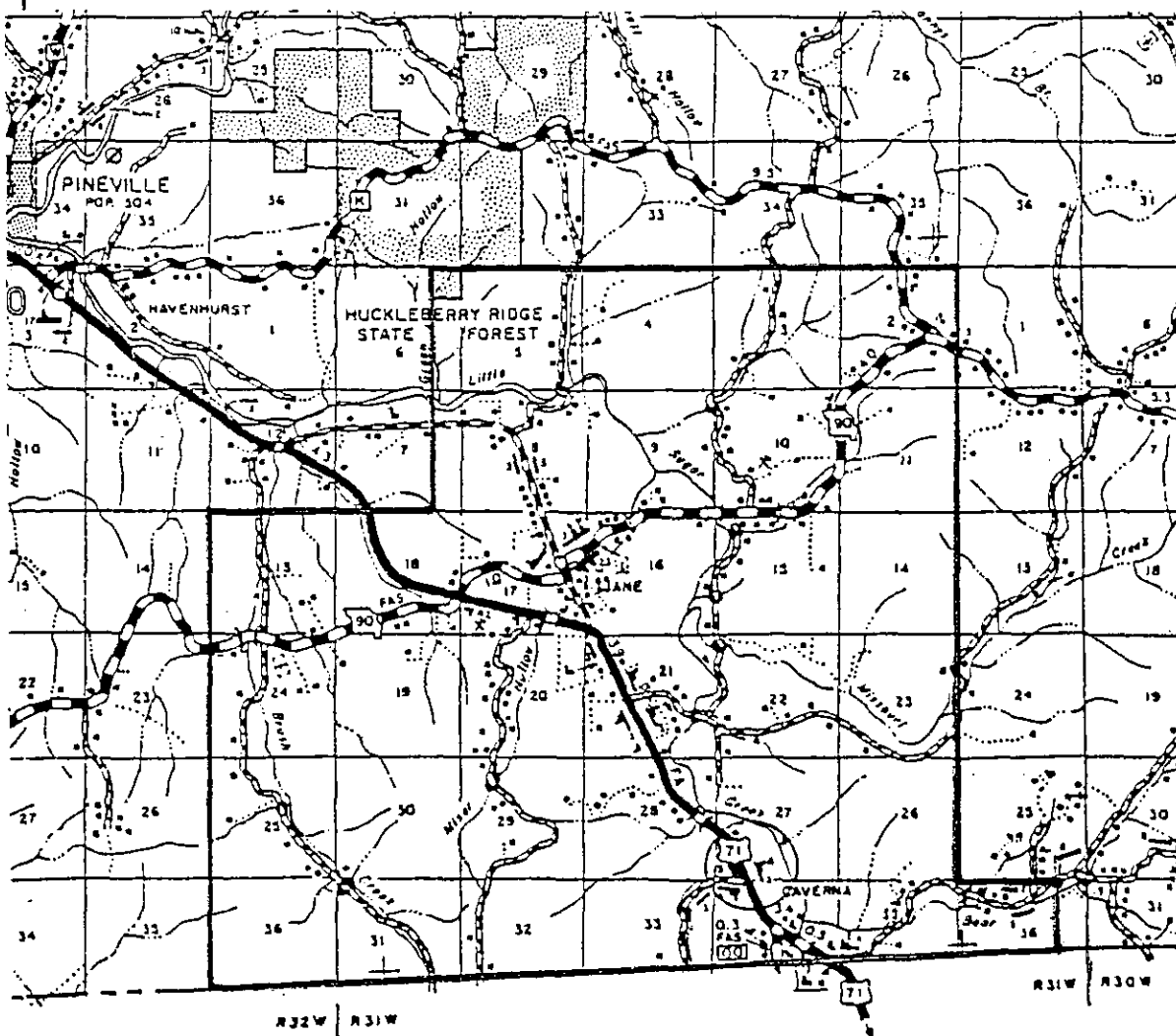
For Jane, Missouri

Name of Issuing Corporation

Community, Town or City

EXCHANGE AREA BOUNDARY MAP

FOR Jane, MO



*Indicates new rate or text

+Indicates change

DATE OF ISSUE April 9, 2004
month day yearDATE EFFECTIVE May 9, 2004
month day yearISSUED BY Ross Babbitt, 704 N. Main St., Pineville, MO 64856-0207

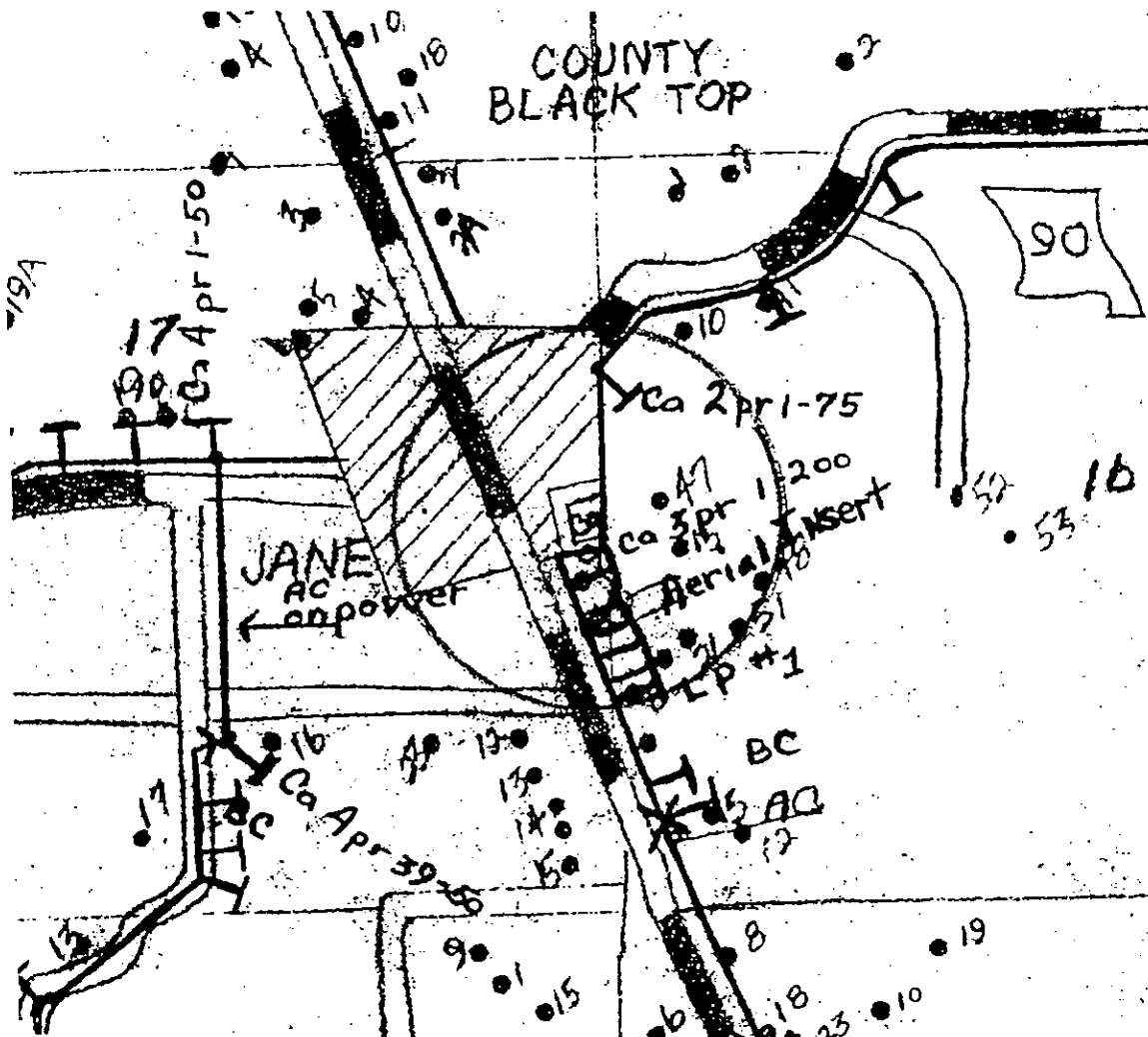
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4. Local Exchange Service (Cont'd)

4.5.2 Jane Local Exchange Map



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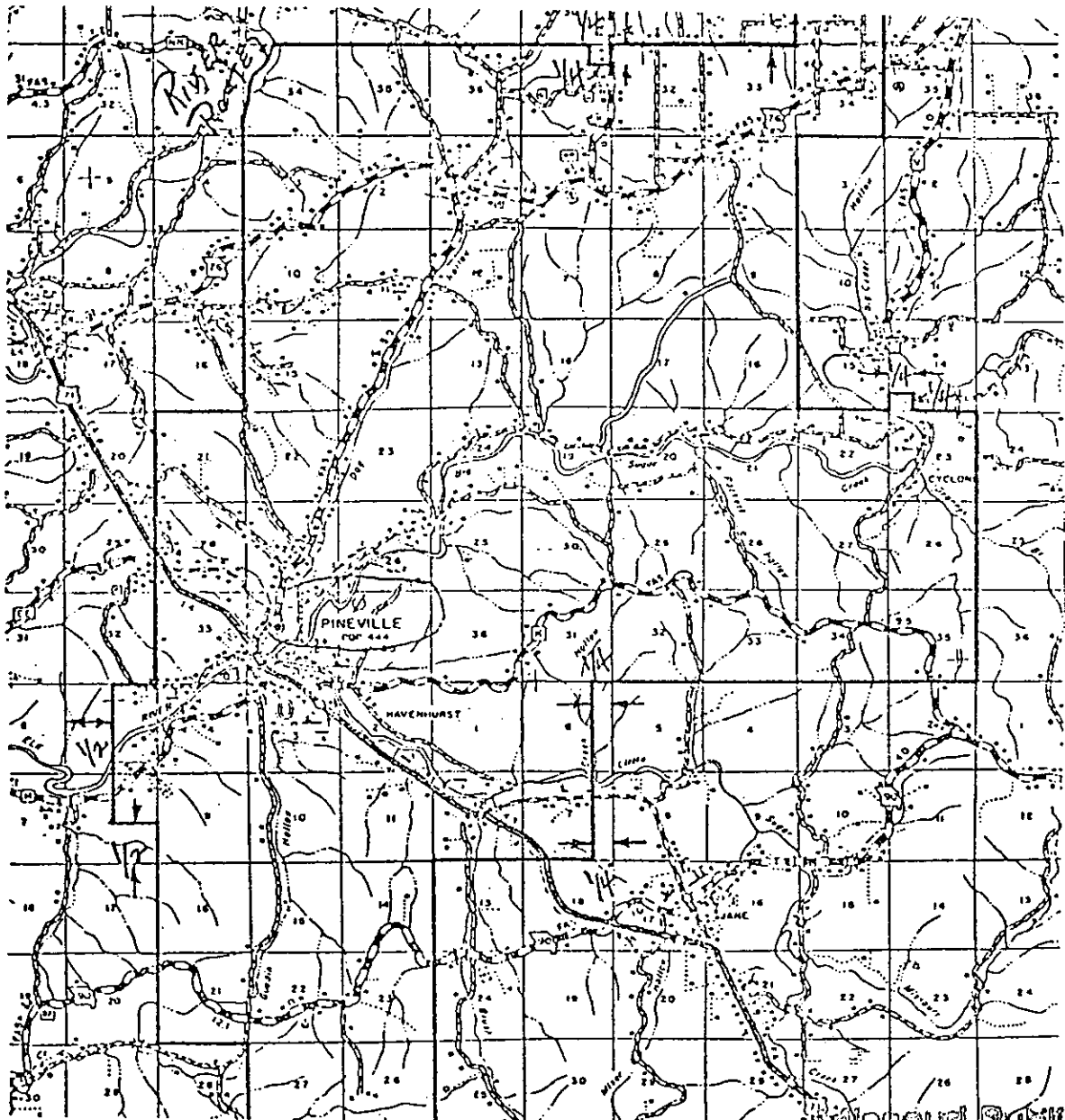
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Service Commission

4. Local Exchange Service (Cont'd)

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4.5.3 Pineville Local Exchange Map



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A hand-drawn map of Pineville, Louisiana. The map features a large hatched rectangular area in the center. To the left, a road is labeled "PINEVILLE". Above the hatched area, a road is labeled "Ca 2A pr 1-3". Below the hatched area, a road is labeled "Ca 13D pr 1-25". To the right of the hatched area, a road is labeled "BIG". At the bottom, a road is labeled "Aerial". Various points are marked with dots and labeled with numbers and letters: "1", "2", "3", "4", "5", "6", "7", "8", "9", "10", "11", "12", "13", "14", "15", "16", "17", "18", "19", "20", "21", "22", "23", "24", "25", "26", "27", "28", "29", "30", "31", "32", "33", "34", "35", "36", "37", "38", "39", "40", "41", "42", "43", "44", "45", "46", "47", "48", "49", "50", "51", "52", "53", "54", "55", "56", "57", "58", "59", "60", "61", "62", "63", "64", "65", "66", "67", "68", "69", "70", "71", "72", "73", "74", "75", "76", "77", "78", "79", "80", "81", "82", "83", "84", "85", "86", "87", "88", "89", "90", "91", "92", "93", "94", "95", "96", "97", "98", "99", "100". Other labels include "LP 134", "LP 135", "LP 136", "LP 137", "LP 138", "LP 139", "LP 140", "LP 141", "LP 142", "LP 143", "LP 144", "LP 145", "LP 146", "LP 147", "LP 148", "LP 149", "LP 150", "LP 151", "LP 152", "LP 153", "LP 154", "LP 155", "LP 156", "LP 157", "LP 158", "LP 159", "LP 160", "LP 161", "LP 162", "LP 163", "LP 164", "LP 165", "LP 166", "LP 167", "LP 168", "LP 169", "LP 170", "LP 171", "LP 172", "LP 173", "LP 174", "LP 175", "LP 176", "LP 177", "LP 178", "LP 179", "LP 180", "LP 181", "LP 182", "LP 183", "LP 184", "LP 185", "LP 186", "LP 187", "LP 188", "LP 189", "LP 190", "LP 191", "LP 192", "LP 193", "LP 194", "LP 195", "LP 196", "LP 197", "LP 198", "LP 199", "LP 200".

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4. Local Exchange Service (Cont'd)

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4.6 Payphone Service

A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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