

April 27, 2018

RE: Otelco Mid-Missouri LLC PSC MO No 1 Consolidated tariff filing

Please accept this tariff filing for Otelco Mid-Missouri LLC PSC MO Tariff Number 1. It contains language to add late fees, modifies the language regarding late notices, and decreases the pricing on a customer-originated call trace, to be effective June 1. I have included a copy of the customer notification letters for the changes.

If you have any questions, please contact me at 660-834-7008 or <u>bonnie.gerke@otelco.com</u>.

Sincerely,

may D. Hack

Bonnie D. Gerke Accountant

660-834-3311 800-892-7073 🕲 215 Roe Street P O Box 38 • Pilot Grove, MO 65276

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OTELCO MID-MISSOURI CUSTOMER NOTIFICATION

The following language will be added to our tariff effective June 1, 2018:

Payments not received by the bill due date will be considered delinquent and will be referred to the Company's credit department for collection. The Credit Department will receive daily updates of payments received on past due accounts.

For payments not received by the due date, we reserve the right to apply a late payment charge equal to 1.5% (or the highest rate permitted under applicable law whichever is less) of the unpaid balance for each month that there remains an unpaid balance. The late payment charge shall be due and payable upon notice to the customer.

In addition to that added language, if a bill is not paid by the due date, one notice will be mailed giving the date the account will be disconnected if payment is not received.

The price on each customer-originated call trace is also decreasing from \$5 per trace to \$3.50 per trace.

If you have any questions, please contact us at 660-834-3311 or 611 from your Otelco phone line, and one of our friendly customer service representatives will be happy to assist you.