

REC'D MAR 07 2001
Original Sheet 118Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Operator Toll Assistance Services are consistent with 4 CSR-240.33.130 and 392.515 RSMo.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's calling card or outbound Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method

- (A) For Customers that subscribe to any of the Company's outbound Services that requires Dedicated Access to reach the long distance network, access to Operator Toll Assistance Service will be blocked from the Customer's DVA lines. Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A), 3.1.5 (B) or 3.1.5 (C) of this Tariff or may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

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3.1 Operator Toll Assistance Services (continued)

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3.1.3 Access Method (continued)

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(B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:

.1 00 from a presubscribed telephone line and request the long distance operator to complete the call or T
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.2 0+ the called number from a presubscribed telephone line

(C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

.1 00 from a presubscribed telephone line and follow the prompts T

.2 0+ the called number from a presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method (continued)

(B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:

.1 00 from a presubscribed telephone line and follow the prompts

.2 0+ the called number from a presubscribed telephone line

(C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

.1 00 from a presubscribed telephone line and request the long distance operator to complete the call or

.2 0+ the called number from a presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.
- (B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Toll Free Access Numbers will be blocked from the Customer's DVA lines.

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.1 LEC Card

- .a The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Toll Free Access Numbers will be blocked from the Customer's DVA lines. Calling card calls may be completed via Group 1 Toll Free Access Numbers or Group 2 Toll Free Access Numbers.

.1 LEC Card

- .a The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.1 LEC Card (continued)

.b Reserved for future use.

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.c If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Operator Toll Assistance Services (continued)

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3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.1 LEC Card (continued)

.b If a Customer completes a call via a Group 1 Toll Free Number and bills a call to a calling card issued by a LEC that uses the Line Information Data Base verification system, the rates and charges contained in Section 4.1.1 (A) of this Tariff apply as appropriate.

.c If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.1 LEC Card (continued)

- .b If a Customer completes a call via a Group 1 Toll Free Number and bills a call to a calling card issued by a LEC that uses the Line Information Data Base verification system, the rates and charges contained in Section 4.1.1 (A) of this Tariff apply as appropriate.
- .c If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card

.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Calling Card are the Group 2 Toll Free Numbers.

.b Availability

The issuance of the Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of four optional plans. Customers subscribing to any Option 1, Option 2, or Option 4 calling card will be LEC billed. Customers subscribing to any Option 3 will be direct-billed.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card

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.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Calling Card are the Group 2 Toll Free Numbers.

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.b Availability

The issuance of the Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of three optional plans. Customers subscribing to Option 1 or Option 2 will be LEC billed. Customers subscribing to Option 3 will be direct-billed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Proprietary Calling Card

.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Proprietary Calling Card are the Group 2 Toll Free Numbers.

.b Availability

The issuance of the Proprietary Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of three optional plans. Customers subscribing to Option 1 or Option 2 will be LEC billed. Customers subscribing to Option 3 will be direct-billed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

.i Option 1 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

.ii Option 2 and Option 2 categories are available to Business Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

.iii Option 3 and Option 3 categories are available to Business Customers that subscribe to one of the High Volume Calling plans for the provision of inbound or outbound Service.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

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.b Availability (continued)

.i Option 1 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

.ii Option 2 is available to Business Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

.iii Option 3 is available to Business Customers that subscribe to one of the High Volume Calling plans for the provision of inbound or outbound Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Proprietary Calling Card (continued)

.b Availability (continued)

- .i Option 1 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.
- .ii Option 2 is available to Business Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.
- .iii Option 3 is available to Business Customers that subscribe to one of the High Volume Calling plans for the provision of inbound or outbound Service.

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SECTION 3 - DESCRIPTION OF SERVICES

- 3.1 Operator Toll Assistance Services (continued) N
- 3.1.5 Billing Options (continued) |
- (A) Calling Cards (continued) |
- .2 Calling Card (continued) |
- .b Availability (continued) |
- .iv Option 4 is named Value Card Plus. This option is |
- available to Residential Customers as an alternative to |
- Calling Card - Option 1. Customers subscribing to |
- Calling Card - Option 4 pay a MRC, and the usage |
- rates and per call charges are less than the rates for |
- Calling Card - Option 1. See Section 4.1.3 of this |
- Tariff for the MRC. Option 4 is available to |
- Residential Customers that subscribe to one of the |
- Company's outbound Service offerings that require |
- Switched Access to the Company as its presubscribed |
- long distance service provider for the provision of |
- interstate outbound calling. The Customer must have a |
- minimum of one line presubscribed to the Company. |
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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

D

.c Features

.i The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.

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.ii Customers may select from various calling card features such as PIN level restrictions for blocking International calls when available, speed dialing which allows a caller to dial subsequent calls without re-entering the card number and PIN, conference calling which allows the caller to add up to six (6) additional callers on the call. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer. The Customer will be able to define restriction features at the PIN level.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Proprietary Calling Card (continued)

.c Features

- .i The Proprietary Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.
- .ii Customers may select from various calling card features such as PIN level restrictions for blocking international calls when available, speed dialing which allows a caller to dial subsequent calls without re-entering the card number and PIN, conference calling which allows the caller to add up to six (6) additional callers on the call. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer. The Customer will be able to define restriction features at the PIN level.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features (continued)

.iii Option 1 and Option 4

C

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 2 and Option 2 categories

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Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 3 and Option 3 categories

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The Customer has a choice of one of the following:

- no name printed on the card
- company name printed on the card
- employee name printed on the card

If the Customer does not specify an option, the company's name will be printed on the card.

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3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features (continued)

.iii Option 1

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Unless otherwise indicated by the Customer, the
Customer's name will be printed on the Card.

Option 2

Unless otherwise indicated by the Customer, the
Customer's name will be printed on the Card.

Option 3

The Customer has a choice of one of the following:

- no name printed on the card
- company name printed on the card
- employee name printed on the card

If the Customer does not specify an option, the
company's name will be printed on the card.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Proprietary Calling Card (continued)

.c Features (continued)

.iii Option 1

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 2

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 3

The Customer has a choice of one of the following:

- no name printed on the card
- company name printed on the card
- employee name printed on the card

If the Customer does not specify an option, the company's name will be printed on the card.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.d Initial and Additional Periods

.i Option 1 and Option 4

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2 and Option 2 categories

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 and Option 2 categories in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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.iii Option 3 and Option 3 categories

For calling card calls originating via Switched Access or Dedicated Access, the billing increments for calls billed to the Calling Card - Option 3 and Option 3 categories are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

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.2 Calling Card (continued)

Service Commission

.d Initial and Additional Periods

.i Option 1 and Option 4

C

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2 and Option 2 categories

C

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

.iii Option 3 and Option 3 categories

C

For calling card calls originating via Switched Access or Dedicated Access, the billing increments for calls billed to the Calling Card - Option 3 are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

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- 3.1 Operator Toll Assistance Services (continued)
- 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .d Initial and Additional Periods

.i Option 1

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

.iii Option 3

For calling card calls originating via Switched Access or Dedicated Access, the billing increments for calls billed to the Calling Card - Option 3 are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Operator Toll Assistance Services (continued)

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3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

D

.d Initial and Additional Periods

.i Option 1

All calls are billed in increments of one (1) minute
subject to a minimum connect time (initial period) of
one (1) minute.

.ii Option 2

Unless otherwise indicated in a description of a
business Service offering that includes Calling Card -
Option 2 in combination with outbound and/or TFS,
all calls are billed in increments of six (6) seconds
subject to a minimum connect time (initial period) of
sixty (60) seconds.

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.iii Option 3

See Section 3.7.1 (E).2 or Section 3.7.2 (E).2 of this
Tariff for billing increments for calls billed to the
Calling Card - Option 2.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Proprietary Calling Card (continued)

.d Initial and Additional Periods

.i Option 1

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2

All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds.

.iii Option 3

For Customers subscribing to Option 3 and signing a term plan agreement and making a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers subscribing to the Proprietary Calling Card - Option 3 and signing a term plan agreement and making a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

D

.e Access Methods

Callers may bill calls to their Calling Card by dialing:

D

.i 1+ any Group 2 Toll Free Access Number; or

T

.ii 00 from a presubscribed telephone line and request
the long distance operator complete the call; or

.iii 0+ the called number from a presubscribed telephone
line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Proprietary Calling Card (continued)

.e Access Methods

Callers may bill calls to their Proprietary Calling Card by dialing:

- .i any Group 2 Toll Free Number; or
- .ii 00 from a presubscribed telephone line and request the long distance operator complete the call; or
- .iii 0+ the called number from a presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

D

.f Rates and Charges

Only usage charges apply for fully automated Calling Card -
Option 3 calls. Usage charges and per call charges apply
for all other call types billed to the Calling Card.

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.g LIDB

If a Customer completes a call via a Group 2 Toll Free
Number and bills a call to a calling card issued by a LEC
that uses the LIDB verification system, see Section 4.1.1
(B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff
apply as appropriate. If a Customer completes a call via
any other access method and bills a call to a calling card
issued by a LEC that uses the LIDB verification system, the
rates and charges contained in Section 4.1.1 (B).1 and
Section 4.1.2 (A), (B), and (C) of this Tariff apply as
appropriate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Proprietary Calling Card (continued)

.f Rates and Charges

Only usage charges apply for fully automated Proprietary Calling Card - Option 3 calls. Usage charges and per call charges apply for all other call types billed to the Proprietary Calling Card. For per call and usage charges see Section 4.1.1 (B).2 of this Tariff.

.g LIDB

If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, see Section 4.1.1 (B).1 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call. Calls may be billed to domestic numbers only.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number. Calls may be billed to domestic numbers only.

(D) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from non-coin origination.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call. Calls may be billed to domestic numbers only.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number. Calls may be billed to domestic numbers only.

(D) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted to non-coin origination.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.1 Operator Toll Assistance Services (continued)

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3.1.6 Level of Automation

Service Commission

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

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The rates for the operator dialed per call charges in Section 4.1.1 or Section 4.1.2 of this Tariff apply to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- (1) a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- (2) a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies.

The rates for the operator dialed per call charges in Section 4.1.1 or Section 4.1.2 of this Tariff apply to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- (1) a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- (2) a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials zero plus (0+) from a presubscribed line or one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator.

The fully automated rate also applies if a call:

- placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or
- cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method, (ii) completion type (Station-to-Station or Person-to-Person), (iii) billing option selected (calling card, collect, third number, or sent paid) and (iv) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call billed to a telephone number not presubscribed to the Company.

(B)

If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (B) of this Tariff apply.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Operator Toll Assistance Services (continued)

Service Commission

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method, (ii) completion type (Station-to-Station or Person-to-Person), (iii) billing option selected (calling card, collect, third number, or sent paid) and (iv) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call billed to a telephone number not presubscribed to the Company.

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- (B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Service call by dialing one plus (1+) any of the Group 1 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (A) of this Tariff apply. If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (B) of this Tariff apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method, (ii) completion type (Station-to-Station or Person-to-Person), (iii) billing option selected (calling card, collect, third number, or sent paid) and (iv) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential origination or business origination. The business rate per minute applies when the call originates via a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call originates via a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call originates at a telephone number which has not been presubscribed to the Company.

- (B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Service call by dialing one plus (1+) any of the Group 1 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (A) of this Tariff apply. If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (B) of this Tariff apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges (continued)

(C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Service access method described in Section 3.1.3 (B) or 3.1.3 (C) of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to intrastate InterLATA calls and applies to intrastate IntraLATA service.

(D) If a Casual Caller completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in Section 3.1.3 (B).1 or 3.1.3 (B).2 of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to InterLATA and IntraLATA calling.

(E)

If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Operator Toll Assistance Services (continued)

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3.1.7 Application of Charges (continued)

- (C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Service access method described in Section 3.1.3 (B) or 3.1.3 (C) of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to intrastate InterLATA calls and applies to intrastate IntraLATA service.
- (D) If a Casual Caller completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in Section 3.1.3 (B).1 or 3.1.3 (B).2 of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to InterLATA and IntraLATA calling. T
- (E) If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via the Group 1 Toll Free Access Number, this Tariff applies to intrastate InterLATA calling. If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls. D

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges (continued)

- (C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Service access method described in Section 3.1.3 (B) or 3.1.3 (C) of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to intrastate InterLATA calls and applies to intrastate IntraLATA service.
- (D) If a Casual Caller completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in Section 3.1.3 (B).1, 3.1.3 (B).2 or 3.1.3 (B).3 of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to InterLATA and IntraLATA calling.
- (E) If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 1 Toll Free Access Numbers, this Tariff applies to intrastate InterLATA calling and applies to intrastate IntraLATA calls. If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau via one of the access methods described in Section 3.2.3 of this Tariff. The following types of calls are not permitted to directory assistance:

- Person-to-Person
- Collect

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:

- | | | |
|----|--|---|
| .a | 1 + area code + 555-1212 | T |
| .b | 0 + area code + 555-1212 | T |
| .c | 00 and request the long distance operator to connect the caller to Directory Assistance | T |
| .d | one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212. | T |

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:

- .1 1 + area code + 555-1212
- .2 0 + area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(A) General (continued)

- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, the Customer or End User may reach Directory Assistance Service from the Customer's DVA lines by dialing 1+NPA+555-1212. Directory Assistance Service is blocked via all other access methods.
- .3 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

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3.2 Directory Assistance Services (continued)

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3.2.3 Access Methods (continued)

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(B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods:

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| .1 1+ area code + 555-1212 | T |
| .2 0+ area code + 555-1212 | T |
| .3 00 and request the long distance operator to connect the caller to Directory Assistance | T |
| .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212 | T |

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods:

- .1 101XXXX + 0 + area code + 555-1212
- .2 101XXXX + 1 + area code + 555-1212
- .3 101XXXX + 00 and requesting the long distance operator to connect the caller to Directory Assistance
- .4 1 + area code + 555-1212
- .5 0 + area code + 555-1212
- .6 00 and request the long distance operator to connect the caller to Directory Assistance
- .7 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. Regardless of the access method used by the caller to reach Directory Assistance, the two listings requested by the caller may be for telephone numbers located within different area codes.

(B) Automated DACC

Automated DACC provides the caller an option of having an interactive automated system complete a call to the called telephone number listing received from Directory Assistance without the caller hanging up and originating a new call.

- .1 The Company will offer Automated DACC only where technical capability exists to terminate the call.
- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Automated DACC is blocked from the Customer's DVA lines.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers. D
D
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.2 Directory Assistance Services (continued)

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3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 1 Toll Free Numbers or Group 2 Toll Free Access Numbers. T
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 1 Toll Free Numbers or Group 2 Toll Free Numbers.
- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(C) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

T

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) Directory Assistance Charges

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(A) General (continued)

.4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:

- .a Directory Assistance charge pursuant to Section 4.2 of this Tariff and
- .b operator dialed per call charge pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

If the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(B) Automated DACC

The Automated DACC charge applies in addition to the Directory Assistance per-call charge if the caller accepts the offer. The Automated DACC charge will not apply if the call is not completed. The DACC charge and the associated usage charges for the completed call will be billed using the same billing option used for the originating call to Directory Assistance. For rates and charges, see Section 4.2 of this Tariff for the DACC charge. In addition to the DACC charge, the Customer will be billed the directory assistance charge and the appropriate usage charge.

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3.3 Inmate Service

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3.3.1 Inmate Service permits inmates to place collect calls originated from authorized telephone numbers in a prison administration controlled environment. Inmate Service includes operator station collect calls placed to domestic locations. Person-to-Person calling is not available. Calls cannot be converted from a collect call to a calling card call or billed to a third party by the billed party. Telephones subscribed for this Service may be controlled by the prison administration for one or more of the following:

- duration of call
- permission restrictions
- time of day
- call blocking
- call detail reports
- restriction lists
- number of calls placed per individual
- monitoring and recording of discrete phone conversations

3.3.2 Inmate Service is available at prisons in the State in which prison administrators have requested the Service and specific agreements are in place with the payphone service provider selected by the prison administrator. Inmate Service may not be available in all locations.

3.3.3 Inmate Service rates include usage charges and a per call service charge. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS

MTS is an intercity long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. MTS is available to Residential Customers and Business Customers that presubscribe to the Company for long distance Service. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service. If a Residential Customer subscribes to the Company's interstate Automatic Savings Plan, the Company will provision MTS Service for intrastate calling. Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Usage rates for MTS vary depending on whether the presubscribed line is classified as business or residential. With MTS, there is no minimum monthly billing. Calls billed under this Service offering will not qualify for promotional rates.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard

- (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. C
- (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III, aka JustCallK Standard

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(A) Long Distance III, aka JustCallK Standard is an outbound only long distance optional calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

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(B) Long Distance III, aka JustCallK Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallK Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallK Standard optional calling plan is not available on a stand-alone basis.

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III

Service Commission

- (A) Long Distance III is an outbound only long distance optional calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- (B) Long Distance III optional calling plan is provided in conjunction with interstate Long Distance III optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III optional calling plan is not available on a stand-alone basis.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard (continued)

(C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka JustCallSM Standard optional calling plan;

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- .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and

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- .6 request to be provisioned under this optional calling plan.

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III, aka JustCallK Standard (continued)

T

(C) Long Distance III, aka JustCallK Standard optional calling plan is
available to new and existing Residential Customers that:

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- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate
InterLATA Service;
- .4 provides the Company the same billing name and address for all
services required to subscribe to this Long Distance III, aka
JustCallK Standard optional calling plan;
- .5 limit the use of Service to that which is of a standard, domestic,
residential nature;
- .6 bill the products, services, and/or features as required in this Long
Distance III, aka JustCallK Standard optional calling plan, as
described in this Tariff in Section 3.4.2, to the same BTN as the
Customer's long distance Service subscribed to this Service; and
- .7 request to be provisioned under this optional calling plan.

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III (continued)

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(C) Long Distance III optional calling plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III optional calling plan;
- .5 limit the use of Service to that which is of a standard, domestic, residential nature;
- .6 bill the products, services, and/or features as required in this Long Distance III optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
- .7 request to be provisioned under this optional calling plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III, aka JustCall K Standard (continued)

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- (D) The rates described in Section 4.4.2 of this Tariff will apply. If the Customer uses Long Distance III, aka JustCall K Standard optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service.

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3.4 Outbound Services-Switched Access (continued)

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3.4.2 Long Distance III (continued)

Service Commission

- (D) The rates described in Section 4.4.2 of this Tariff will apply. If the Customer uses Long Distance III optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service.

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**Missouri Public
Service Commission**

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services

Service Commission

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

(A) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional pricing plan is not available prior to June 1, 2001. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service associated with one of the Simple Solutions packages from an affiliated LEC; and (3) request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(A) Simple Solutions Block of Time 100 (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(A) Simple Solutions Block of Time 100 (continued)

- .4 If a Customer disconnects the local service of an affiliated LEC, the Customer will no longer qualify for Simple Solutions Block of Time 100. Unless the Customer selects an alternative optional calling plan upon disconnecting the local service of an affiliated LEC, the Customer will be moved to Long Distance II and the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(B) Reserved for future use

(C) Reserved for future use

(D) Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹

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- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer.

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- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES ~~Missouri Public~~

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(E) Simple Solutions II¹

REC'D JUN 26 2002

Service Commission C

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(E) Simple Solutions II

REC'D APR 03 2002

Service Commission

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(E) Simple Solutions II

REC'D MAR 04 2002

Service Commission

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Simple Solutions II will be LEC-billed or CLEC-billed as appropriate. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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Original Sheet 155
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Simple Solutions II will be LEC-billed. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service associated with one of the Simple Solutions II packages from SWBT; (3) subscribe to the Company for the provision of intrastate InterLATA Service; and (4) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff. C

¹ This Service is no longer available to new Customers effective August 1, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JAN 07 2003

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

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- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

¹ This Service is no longer available to new Customers effective August 1, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II¹ (continued)

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES Missouri Public

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3.4 Outbound Services-Switched Access (continued)

Service Commission

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II (continued)

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. T

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. N

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff. T

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions II (continued)

- .3 If a Customer disconnects the local service of SWBT, the Customer will no longer qualify for Simple Solutions II. Unless the Customer selects an alternative optional calling plan upon disconnecting the local service of SWBT, the Customer will be moved to Long Distance II and the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II¹

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- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective April 12, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Long Distance II will be LEC-billed. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. D
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Domestic Saver will be LEC-billed. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 5 - DESCRIPTION OF SPECIALIZED COMMUNICATIONS SERVICES

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5.1 Domestic Frame Relay Service (continued)

Service Commission

5.1.9 Availability

Effective January 1, 2003, Domestic Frame Relay Service offered in Section 5.1 of this Tariff is limited to existing locations for existing Customers. After January 1, 2003, the Domestic Frame Relay Service offered in Section 5.1 will no longer be available to new Customers and will not be available to existing Customers at new locations. Moves within the same building and the addition of PVCs, purchased from this Section 5.1 of the Tariff and assigned to existing locations, will be allowed until the Customer's Term Plan Agreement expires. Any other changes to the Service arrangements provided under Term Plan Agreements will require the Customer to convert to National Frame Relay Service offered in Section 5.2 of this Tariff. Existing Customers may purchase National Frame Relay Service offered in Section 5.2 in addition to their existing Domestic Frame Relay Service. After January 1, 2003, any changes to Service provided on a month-to-month basis, including but not limited to moves within the same building and the addition of PVCs, will require the Customer to convert to National Frame Relay Service offered in Section 5.2 of this Tariff.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

~~Service Commission~~

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes

- .1 Long Distance Block of Time 500 Minutes is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹

T

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

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All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100¹

C

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. Customers subscribing to Simple Solutions Block of Time 100 will be LEC-billed or CLEC-billed as appropriate. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
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All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions Block of Time 100

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional pricing plan is not available prior to June 1, 2001. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service associated with one of the Simple Solutions packages from an affiliated LEC; and (3) request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

T

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100¹ (continued)

C

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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¹ This Service is no longer available to new Customers effective October 30, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100 (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff. C

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JAN 07 2003

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

T

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100¹ (continued)

C

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(I) Simple Solutions Block of Time 100 (continued)

Service Commission

.4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. T

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. N

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff. T

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(I) Simple Solutions Block of Time 100 (continued)

- .4 If a Customer disconnects the local service of an affiliated LEC, the Customer will no longer qualify for Simple Solutions Block of Time 100. Unless the Customer selects an alternative optional calling plan upon disconnecting the local service of an affiliated LEC, the Customer will be moved to Long Distance II and the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

REC'D APR 08 2002

(K) Block of Time: 30 Minutes¹

Service Commission_C

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

¹ This Service is no longer available to new Customers effective May 8, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(K) Block of Time: 30 Minutes

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan. D
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Block of Time: 30 Minutes will be LEC-billed. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.

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T

- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Block of Time: 30 Minutes will be LEC-billed. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to local service of an affiliated LEC; (3) subscribe to the Company for the provision of intrastate InterLATA Service; and (4) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

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Missouri Public

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D APR 08 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes¹

C

- .4 For a monthly recurring charge, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (K) of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

- .5 Reserved for future use

Missouri Public

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¹ This Service is no longer available to new Customers effective May 8, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D DEC 07 2001^N

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

- .4 For a monthly recurring charge, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (K) of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

- .5 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D APR 08 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes¹

C

.6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

.7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

Missouri Public

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¹ This Service is no longer available to new Customers effective May 8, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D DEC 07 2001^N

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes

- .6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(M) 150 Block of Time Gold¹

C

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(M) 150 Block of Time Gold

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Missouri Public
Service Commission

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

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Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(M) 150 Block of Time Gold

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Service Commission

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, zresidential nature.

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Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D FEB 21 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(M) 150 Block of Time Gold

T

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

C

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (M) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public N

3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(M) 150 Block of Time Gold (continued)

Service Commission

.2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (M) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

.3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff. C C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff. C C C

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JUN 09 2003

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

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- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D FEB 21 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(M) 150 Block of Time Gold (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to MTS, the rates and charges in Section 4.4.1 of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to MTS, the rates and charges in Section 4.4.1 of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

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By *LSRS 160.10.2*
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If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹

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- .1 150 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time

.1 150 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the ~~area code + the called telephone~~ number. All calls are billed in ~~ct~~ to a minimum connect time (initial optional pricing plan is established at ~~y~~ only subscribe to one block of time a different price plan for specific to establish a separate BTN for each

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹ (continued)

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- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (N) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(N) 150 Block of Time (continued)

Service Commission

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (N) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold

- 1 500 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (O).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 500 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(O) 500 Block of Time Gold

Service Commission T

- .1 500 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(O) 500 Block of Time Gold (continued)

Service Commission

- .2 If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(O) 500 Block of Time Gold (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II, unless the Customer selects an alternative optional calling plan.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(O) 500 Block of Time Gold (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Value Plus Flat Rate plan (subject to qualifying for this plan pursuant to Section 3.4.3 (Y).2 of this Tariff), unless the Customer selects an alternative optional calling plan. If the Customer is not eligible for the Value Plus Flat Rate plan, and does not select an alternative optional calling plan, Customer will be moved to the Long Distance II plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff. C

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(O) 500 Block of Time Gold (continued)

Service Commission

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Long Distance II, unless the Customer selects an alternative optional calling plan.

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If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(O) 500 Block of Time Gold (continued)

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to Value Plus Flat Rate plan (subject to qualifying for this plan pursuant to Section 3.4.3 (Y).2 of this Tariff), unless the Customer selects an alternative optional calling plan. If the Customer is not eligible for the Value Plus Flat Rate plan, and does not select an alternative optional calling plan, Customer will be moved to the Long Distance II plan.

If the Customer is moved to Value Plus Flat Rate, the rates and charges in Section 4.4.3 (Y).1.a of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) Domestic Saver Gold

- .1 Domestic Saver Gold is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver Gold is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver Gold is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (P).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to Domestic Saver Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

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- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(P) Domestic Saver Gold

Service Commission

- .1 Domestic Saver Gold is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver Gold is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver Gold is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) Domestic Saver Gold

- .3 If a Customer disconnects any of the Group B Large Package products, services, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff. C

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

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(P) Domestic Saver Gold

Service Commission

.3 If a Customer disconnects any of the Group B Large Package products, services, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II, unless the Customer selects an alternative optional calling plan. C
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If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. N
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If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff. D
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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D OCT 31 2003

3.4.3 Consumer Outbound Services (continued)

Service Commission

(P) Domestic Saver Gold

- .3 If a Customer disconnects any of the Group B Large Package products, services or features or if the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Value Plus Flat Rate plan (subject to qualifying for this plan pursuant to Section 3.4.3 (Y).2 of this Tariff), unless the Customer selects an alternative optional calling plan. If the Customer is not eligible for the Value Plus Flat Rate plan, and does not select an alternative optional calling plan, Customer will be moved to the Long Distance II plan.

If the Customer is moved to Value Plus Flat Rate, the rates and charges in Section 4.4.3 (Y).1.a of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

REC'D FEB 21 2002

(P) Domestic Saver Gold

Service Commission

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(Q) 200 Block of Time Gold¹

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- .1 200 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (Q).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 200 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(Q) 200 Block of Time Gold

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- .1 200 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (Q).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 200 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

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Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold

- .1 200 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an affiliated LEC or affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an affiliated LEC's or affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold¹ (continued)

- .2 If an existing Customer initially subscribes to the 200 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff. C

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D JUN 09 2003

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold¹ (continued)

C

- .2 If an existing Customer initially subscribes to the 200 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold (continued)

- .2 If an existing Customer initially subscribes to the 200 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan.

If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹

C

- .1 200 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (R) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public N

3.4.3 Consumer Outbound Services (continued)

REC'D MAY 01 2002

(R) 200 Block of Time

Service Commission

- .1 200 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (R) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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MISSOURI

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹ (continued)

C

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 200 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

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3.4.3 Consumer Outbound Services (continued)

REC'D MAY 01 2002

(R) 200 Block of Time (continued)

Service Commission

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 200 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹

C

- .1 100 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) meet one of the requirements specified below:
 - .a subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number; or
 - .b previously subscribed to Simple Solutions Block of Time 100 and continue to meet the requirements specified in Section 3.4.3 (I) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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Service Commission

3.4 Outbound Services-Switched Access (continued)

REC'D JAN 07 2003

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time

.1 100 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) meet one of the requirements specified below:

- .a subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number; or T
- .b previously subscribed to Simple Solutions Block of Time 100 and continue to meet the requirements specified in Section 3.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

REC'D SEP 27 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(S) 100 Block of Time

T

.1 100 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) meet one of the requirements specified below:

N

.a subscribe to an affiliated LEC or affiliated CLEC's CallerID Name and Number; or

.b previously subscribed to Simple Solutions Block of Time 100 and continue to meet the requirements specified in Section 3.4.3 (I) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D AUG 01 2002^N

3.4.3 Consumer Outbound Services (continued)

Service Commission

(S) Reserved for future use.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹

C

.2 Reserved for future use.

.3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D NOV 26 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(S) 100 Block of Time

.2 Reserved for future use.

D/N

.3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D SEP 27 2002 N

3.4.3 Consumer Outbound Services (continued)

Service Commission

(S) 100 Block of Time

- .2 If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in Section 3.4.3 (S).1 of this Tariff that the applicant or customer subscribe to an affiliated LEC's or affiliated CLEC's Caller ID Name and Number may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.
- .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹ (continued)

C

- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (S) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 100 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D SEP 27 2002^N

3.4.3 Consumer Outbound Services (continued)

Service Commission

(S) 100 Block of Time (continued)

- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (S) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 100 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹ (continued)

- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (S).1 of this Tariff, the Customer will no longer qualify for 100 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (S) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D JUN 09 2003

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹ (continued)

C

- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (S).1 of this Tariff, the Customer will no longer qualify for 100 Block of Time and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (S) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time (continued)

- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (S).1 of this Tariff, the Customer will no longer qualify for 100 Block of Time and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (S) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹

C

- .1 60 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number.
- .2 Reserved for future use.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

REC'D NOV 26 2002

(T) 60 Block of Time

Service Commission

- .1 60 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number.

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- .2 Reserved for future use.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D AUG 01 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(T) 60 Block of Time

- .1 60 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to an affiliated LEC or affiliated CLEC's CallerID Name and Number.
- .2 If an Applicant or Customer subscribes to local service from a non-affiliated LEC or non-affiliated CLEC, the requirements specified in Section 3.4.3 (T).1 of this Tariff that the applicant or customer subscribe to an affiliated LEC's or affiliated CLEC's Caller ID Name and Number may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-affiliated LEC or non-affiliated CLEC providing local service to the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹

C

- .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (T) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D AUG 01 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(T) 60 Block of Time

- .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (T) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹ (continued)

- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 60 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (T).1 of this Tariff, the Customer will no longer qualify for 60 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (T) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D AUG 14 2003

3.4.3 Consumer Outbound Services (continued)

Service Commission

(T) 60 Block of Time¹ (continued)

C

.5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 60 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

.6 If the Customer fails to maintain the requirements described in Section 3.4.3 (T).1 of this Tariff, the Customer will no longer qualify for 60 Block of Time and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (T) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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Missouri Public

SECTION 3 - DESCRIPTION OF SERVICES

REC'D AUG 01 2002

3.4 Outbound Services-Switched Access (continued)

Service Commission

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time (continued)

- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 60 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (T).1 of this Tariff, the Customer will no longer qualify for 60 Block of Time and will be moved to Long Distance II unless the Customer selects an alternative optional calling plan. If the Customer is moved to Long Distance II, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (T) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans

.1 Platinum Plans are outbound only Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. These Services are established at the BTN level. If a Customer selects a different Service or price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. Platinum Plans are available to new and existing Residential Customers that:

- .a use Switched Access to reach the long distance network;
- .b subscribe to one of the Platinum Plans for the provision of interstate service and InterLATA intrastate Service for 1+ outbound direct dialed calls;
- .c subscribe to a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .d subscribe to an access line service of an Affiliated LEC or Affiliated CLEC;

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .e subscribe to SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up Internet access service or SBC Yahoo! High Speed Internet Access service at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans; T C
- .f subscribe to any national or home service plan of Cingular Wireless at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .g request to be provisioned under this Service;
- .h demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff;

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .e subscribe to SBC Internet Services' SBC Yahoo! DSL Internet access service or SBC Yahoo! Dial Up Internet access service at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .f subscribe to any national or home service plan of Cingular Wireless at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .g request to be provisioned under this Service;
- .h demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff;

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .i maintain a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff;
- .j maintain SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up internet access service or SBC Yahoo! High Speed Internet Access service; T
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- .k maintain any national or home service plan of Cingular Wireless;
- .l provides the Company the same billing name and address for all services required to subscribe to one of the Platinum Plans;
- .m limit the use of Service to that which is of a standard, domestic, residential nature; and
- .n bill the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff to the same BTN as the Customer's long distance Service subscribed to this Service.

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SECTION 3 - DESCRIPTION OF SERVICES

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- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(U) Platinum Plans (continued)

.1 (continued)

- .i maintain a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff;
- .j maintain SBC Internet Services' SBC Yahoo! DSL Internet access service or SBC Yahoo! Dial Up internet access service;
- .k maintain any national or home service plan of Cingular Wireless;
- .l provides the Company the same billing name and address for all services required to subscribe to one of the Platinum Plans;
- .m limit the use of Service to that which is of a standard, domestic, residential nature; and
- .n bill the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff to the same BTN as the Customer's long distance Service subscribed to this Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .i maintain a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff;
- .j maintain SBC Internet Services' SBC Yahoo! DSL Internet access service or SBC Yahoo! Dial Up internet access service;
- .k maintain any national or home service plan of Cingular Wireless;
- .l provides the Company the same billing name and address for all services required to subscribe to one of the Platinum Plans; and
- .m limit the use of Service to that which is of a standard, domestic, residential nature.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.3 (U).1 .c, .d., .e, or .f shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply.

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.3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(U) Platinum Plans (continued)

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- .2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.3 (U).1 .c., .d., .e, or .f shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Long Distance II and the rates described in Section 4.4.3 (F) will apply.

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- .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Long Distance II and the rates described in Section 4.4.3 (F) of this Tariff will apply.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

REC'D OCT 31 2003

3.4.3 Consumer Outbound Services (continued)

Service Commission

(U) Platinum Plans (continued)

- .2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.3 (U).1 .c, .d., .e, or .f shall forfeit eligibility for rates under this Service. Customers subscribing to 200 Block of Time Platinum or 500 Block of Time Platinum and continuing to presubscribe to the Company will be moved to Value Plus Flat Rate plan (subject to qualifying for this plan pursuant to Section 3.4.3 (Y).2 of this Tariff), unless the Customer selects an alternative optional calling plan. The rates described in Section 4.4.3 (Y).1.a will apply. If the Customer is not eligible for the Value Plus Flat Rate plan, and does not select an alternative optional calling plan, Customer will be moved to the Long Distance II plan. Customers subscribing to any other Platinum Plan and continuing to presubscribe to the Company will be moved to Long Distance II and the rates described in Section 4.4.3 (F) will apply.

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- .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Long Distance II and the rates described in Section 4.4.3 (F) of this Tariff will apply.

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(U) Platinum Plans (continued)

- .2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.3 (U).1 .c., .d., .e, or .f shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Long Distance II and the rates described in Section 4.4.3 (F) will apply.
- .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Long Distance II and the rates described in Section 4.4.3 (F) of this Tariff will apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

- .4 Customer subscribing to the Platinum Plans may choose from a variety of rate options which include flat rated options and block of time options. With flat rated options, the Customer is charged a rate per minute irrespective of the distance the call is carried or the time-of-day or day-of-week the call is placed. No monthly recurring charge is associated with the Flat Rate. With block of time options for a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 Depending on the block-of-time rate option selected by the Customer, plans are available for night/weekend (off-peak) calling and anytime calling. The night/weekend or off-peak rate period is from 9:00 p.m. to but not including 7:00 a.m. Monday through Friday and 9:00 p.m. Friday to but not including 7:00 a.m. Monday.
- .6 Total monthly usage in a given block of time is determine by measuring each call individually and rounding the call to the next full minute on a per-call basis. Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

The Customer may choose from the following rate options:

.a 200 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

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- .1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).1 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(U) Platinum Plans (continued)

Service Commission

.7 Rate Options

The Customer may choose from the following rate options:

.a 200 Block of Time Platinum and 1000 Minutes Nights & Weekends

.1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).1 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.b 200 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

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- .1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).2 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 5, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.b 200 Block of Time Platinum and 3000 Minutes Nights & Weekends

.1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).2 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.c 200 Block of Time Platinum and Unlimited Nights & Weekends¹

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For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).3 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.c 200 Block of Time Platinum and Unlimited Nights & Weekends

For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).3 of this Tariff for the per minute rate after the block of anytime minutes has been used.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.d 500 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

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.1 For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).4 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 500 anytime minute block until the 500 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.d 500 Block of Time Platinum and 1000 Minutes Nights & Weekends

.1 For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).4 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 500 anytime minute block until the 500 anytime minute block is exhausted.

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