

ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation

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TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by ConnectOne Communications Corporation d/b/a Long Distance Connect Communications Corporation(COC) within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at COC's principal place of business.

COC operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

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Issued By: Joseph A. Gregori, President  
ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
New York, New York 10020

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-94-368, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

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STATUTES

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- |                    |  |
|--------------------|--|
| Section 392.240(1) | Rates-reasonable average return on investment. |
| Section 392.270    | Property valuation.                            |
| Section 392.280    | Depreciation rates.                            |
| Section 392.290    | Issuance of stocks and bonds.                  |
| Section 392.310    | Issuance of stocks and bonds.                  |
| Section 392.320    | Issuance of stocks and bonds.                  |
| Section 392.330    | Issuance of stocks and bonds.                  |
| Section 392.340    | Reorganization.                                |

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COMMISSION RULES

- |                            |   |
|----------------------------|---|
| 4 CSR 240-10.020           | Income on depreciation fund investment.       |
| 4 CSR 240-30.010(2) (C)    | Posting exchange rates at central offices.    |
| 4 CSR 240-30.060 (5) (B-O) | Minimum filing requirements (rate increases). |
| 4 CSR 240-32.030 (1) (B)   | Exchange boundary maps.                       |
| 4 CSR 240-32.030 (1) (C)   | Record of access lines.                       |
| 4 CSR 240-32.030 (2)       | Records kept within state.                    |
| 4 CSR 240-32.050 (3-6)     | Telephone directories.                        |
| 4 CSR 240-32.070 (4)       | Coin telephones.                              |
| 4 CSR 240-33.030           | Inform customers of lowest priced services.   |
| 4 CSR 240-33.040 (5)       | Finance fee.                                  |

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CHECK SHEET

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<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	11	Original
2	Original	12	Original
3	First Revision	13	Original
4	Original	14	Original
5	Original	15	Original
6	Original	16	First Revision
7	Original	17	First Revision
8	Original	18	Original
9	Original	19	Original
10	Original	20	Original
		21	Original

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ORIGINAL SHEET No. 3  
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1	Original	12	Original
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3	Original	14	Original
4	Original	15	Original
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6	Original	17	Original
7	Original	18	Original
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TARIFF FORMAT

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A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet revision on file with the P.S.C. MO.. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the P.S.C. MO. follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).1.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).1.

D. Check Sheets - When a tariff filing is made with the P.S.C. MO., an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if there are only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the P.S.C. MO.

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EXPLANATION OF SYMBOLS

- C - To signify a changed regulation
- D - Delete or discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a decrease to a customer's bill
- T - Change in text or regulation but no change in rate or charge

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the calling customer's location to an interexchange switching center.

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Access Code - A numeric code that, when dialed, connects the caller to the provider of services associated with that sequence

Authorization Code - A numeric code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes. All authorization codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular authorization code.

Authorized User - A user who is a customer, or a person authorized by a customer that uses the Company's services. An Authorized User is responsible for compliance with this tariff.

Billed Party - The person or entity responsible for payment for use of the Company's service(s).

Called Station - The termination point of a call (i.e. the called number).

Calling Station - The origination point of a call (i.e. the calling number).

Central Office - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - A path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

Company - ConnectOne Communications Corporation d/b/a Long Distance Connect Communications Corporation

Credit Card Calls (Calling Card Calls) - A call for which charges are billed not to the originating telephone number, but to a credit card, such as Visa or Master Card, or to a LEC or interexchange carrier calling card, including calling cards issued by the Company.

Customer - Any person, firm, partnership, association, joint stock company, trust, corporation, governmental entity or any other entity ordering service, that is responsible for payment of charges and for compliance with this tariff.

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ConnectOne Communications Corporation  
Long Distance Connect Communications Corporation  
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

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Customer Dialed Calling Card Call - A call that is billed to a Calling Card that does not require an intervention by an attended operator position to complete. AN 17 1997

Customer Provided Equipment - Telecommunications equipment provided by a customer or authorized user used to originate calls using the Company's service. MISSOURI  
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Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Direct Dialed Call - An Missouri intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the assistance of a live or automated operator. This includes calls forwarded by call forwarding equipment.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Exchange - A geographic area established by the tariff of Local Exchange Carriers for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

FCC - The Federal Communication Commission.

Local Exchange Carrier (LEC) - A telephone company utility which provides local telecommunications services to a specific geographical area for business and residential customers.

Monthly Recurring Fee - A flat fee that is charged for a particular service once per month, per telephone number subscribed.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

On-Line Billing - Method of billing where the bill is transmitted and received by computer.

Other Common Carrier - A common carrier, other than the Company, providing Missouri intrastate communications service(s) to the public.

Personal Identification Number (PIN) - A numeric code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the service user for security and/or billing purposes. All PIN codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular PIN code.

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ConnectOne Communications Corporation  
Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)**

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Point of Presence - The site(s) where the Company provides a network interface with facilities provided by the Other Common Carrier, Local Exchange Carriers or Customers for Access to the Company's network configuration. MAR 17 1997

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway. MISSOURI  
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Subscriber - The person or legal entity which enters into an arrangement for the Company's telecommunications services.

Uncompleted Call - Any call where the communication path between the calling and the called station is not established (i.e., busy, no answer, etc.).

United States - The forty-eight (48) contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U. S. Virgin Islands, as well as the off-shore areas outside the boundaries of the coastal states of the forty-eight contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

User - The person at the Subscriber's location who actually places the call through the Company's service.

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**SECTION 2 - RULES AND REGULATIONS**

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**2.1. Application of Tariff**

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This tariff contains the regulations and rates applicable to the provision of Long Distance Service by ConnectOne Communications Corporation d/b/a Long Distance Connect Communications Corporation(Company) between points within the State of Missouri as specified in this tariff. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions.

All terms, conditions and limitations of liability contained in this tariff apply to all Missouri intrastate services provided by the Company, including those where charges are established pursuant to contract, unless the contract explicitly provides otherwise.

**2.2. Service Description**

Missouri Intrastate Long Distance Service is offered to residential and business Customers of the Company for the transmission of voice communications calls placed between one or more stations in the State of Missouri. The Company provides long distance network Services for voice grade and data transmission Services. All services are provided subject to the terms and conditions set forth in this tariff.

The Company installs, operates, and maintains communication service in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

**2.3. Interconnection with Other Common Carriers**

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services concurrently with its own facilities for the provision of Service offered in this tariff.

**2.4. Shortage of Facilities**

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing service when necessary because of the lack of transmission medium capacity or because of any causes beyond its control.

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SECTION 2 - RULES AND REGULATIONS (Continued)

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2.5. Uses of Services

- 2.5.1. Services provided under this tariff may be used only for transmission of communications by customers in a manner consistent with the terms of this tariff and regulations of the FCC and all state and local authorities having jurisdiction over the service.
- 2.5.2. Services provided in this tariff shall not be used for unlawful purposes.
- 2.5.3. The use of the Company's Service(s) without payment for Service or attempting to avoid payment for Service(s) by fraudulent means or devices, schemes, false or invalid numbers of false calling or credit cards is prohibited.

2.6. Liability of the Company

- 2.6.1. Except as stated in Section 2.6, the Company shall have no liability for damages of any kind arising out of or related to: events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for gross negligence or willful misconduct.
- 2.6.2. The liability of the Company, if any, for damages resulting from or arising in connection with the furnishing of service(s) in this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, defects in transmission, or failures or defects in facilities furnished by the Company shall in no way exceed an amount of money equivalent to the charges applicable under this tariff. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service(s) that are caused by or contributed to by the negligence or willful act of the Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability upon the Company.
- 2.6.3. The Company disclaims any express or implied warranties with respect to the services, including without limitation, any implied warranties of merchantability or fitness for a particular purpose.
- 2.6.4. The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the service(s) received by Customer, or for the unavailability of or any delays in the furnishing of any service(s) or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the services provided to Customer, the Company's liability shall be limited according to the provisions of Section 2.6.2 above and elsewhere in this tariff.

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**SECTION 2 - RULES AND REGULATIONS (Continued)**

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**2.6. Liability of the Company (Continued)**

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2.6.5. The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature; federal, state or local governments having jurisdiction over the Company or the services provided within this tariff; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company.

2.6.6. The Company shall be indemnified and held harmless by the Customer and Authorized User from all loss, liability, damage, and expense, including reasonable attorney's fees and court costs, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's service(s) and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities and service(s).

2.6.7. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment.

2.6.8. Where Customer-provided equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the maintenance and operations of such services in the proper manner; subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.6.9. Under no circumstances whatsoever shall the Company or its officers, directors, agents, or employees be liable for any indirect, incidental, special, or consequential damages.

**2.7. Assignment**

Customer shall not assign or transfer the use of the Company's Services except with the prior written consent of the Company in each and every instance.

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**SECTION 2 - RULES AND REGULATIONS (Continued)**

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**2.8. Responsibilities of the Customer**

- 2.8.1. The Customer is responsible for placing any necessary orders, and for complying with tariff Regulations, and for ensuring that Authorized users comply with tariff regulations. The Customer is also responsible for the payment of charges for calls originated at the Customer's premises. This includes payment for long distance calls or services originated at the Customer's number(s); accepted at the Customer's number(s) (i.e., collect calls); billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, the use of a Company assigned Special Billing Number and incurred at the specific request of the Customer.
- 2.8.2. The Customer is responsible for charges incurred for special construction and/or special facilities that the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.8.3. If required for the provision of the Company's Services, the Customer must provide any equipment space, supporting structure, conduit, and electrical power without charge to the Company.
- 2.8.4. The Customer is responsible for arranging access to its premises at times mutually acceptable to the Customer and the Company when required for the Company personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Service(s). Occasionally customer requested changes and testing for impairment may only be evident at certain times (i.e., a certain hour of the day). In such cases, THE SERVICE must be made available for testing during the same time periods if the trouble condition is to be corrected.
- 2.8.5. The Customer shall ensure that its terminal equipment and system is properly interfaced with the Company's facilities and Services, that the signals and voltages emitted into the Company's facilities are of the proper mode, bandwidth, power, and signal level of the intended use of the Customer and in compliance with the criteria set forth in the rules of the FCC, and that the signals do not damage equipment, injure personnel or degrade Service to other Customers.
- 2.8.6. Interconnection between the Customer's equipment and Company-provided service must be made by the Customer by leased channel or dial-up service. Where interconnection between Customer's equipment and Company-provided service is not made by lease of Company facilities, interconnection must be made by the Customer at the Company's operating offices. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

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SECTION 2 - RULES AND REGULATIONS (Continued)

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**2.8. Responsibilities of the Customer (Continued)**

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2.8.7. If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such immediate action as necessary to protect its facilities and personnel and will promptly notify the Customer of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm.

2.8.8 The Customer is liable to the Company for replacement and repair of damage to the equipment and facilities of the Company caused by negligence and willful act of the Customer, its Authorized Users, and others, and for improper use of equipment provided by the Customer, its Authorized Users, and others.

2.8.9. The Customer is liable for any loss of Company equipment installed at the Customer's premises caused by: theft, fire, flooding, or any other casualty or criminal act.

**2.9. Responsibilities of Authorized Users**

2.9.1. The Authorized User is responsible for compliance with applicable regulations set forth in this tariff.

2.9.2. The Authorized User is responsible for establishing its identity as often as necessary during the course of a call.

2.9.3. The Authorized User is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.

2.9.4. The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of Users through available Credit Card, Called Number, Third Party telephone number and Room Number verification procedures. Where a requested billing method cannot be validated, the User may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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SECTION 2 - RULES AND REGULATIONS (Continued)

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**2.10. Termination or Interruption of Services**

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2.10.1. Without incurring liability, the Company may by 24 hours advance notice discontinue Service(s) to a Customer or to a particular Customer location, or may withhold the provision of ordered or contracted Service(s) under the following conditions:

- (i) For past due balances or when usage has exceed the credit limit established by the Company;
- (ii) For violation of the terms or conditions governing the furnishing of services under this tariff;
- (iii) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's Service(s); or
- (iv) By reason of any order or decision of a court having competent jurisdiction, public utility commission, federal regulatory body or other governing authority prohibiting the Company from furnishing its Service(s).

2.10.2. Without incurring liability, the Company may temporarily interrupt the provision of Service(s) at any time in order to perform test(s) and inspection(s) to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities.

2.10.3. In the event that the Company incurs attorneys fees or other costs to recover any sums then due and the Company prevails, the Company shall be entitled to recover its costs of collection, legal costs, court costs, and reasonable attorneys' fees, in addition to whatever other relief the court may award. The Company may assign or sell receivables to Local Exchange Carriers, collection agencies or other parties and said amounts owed to the Company shall then become due and payable to said third party.

2.10.4. Service(s) may be discontinued by the Company, without notice to the Customer, by blocking traffic to and from certain countries, cities, NXX's, or by blocking calls using certain Customer Authorization Codes or Calling Card Account Numbers when the Company deems it necessary to take such action to prevent fraud or other unlawful use of its Service(s). The Company may restore Service(s) as soon as it can be provided without undue risk.

2.10.5. If, for any reason, Service(s) is interrupted, the Customer will only be charged for the Service(s) that was actually used.

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d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
New York, New York 10020

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**SECTION 2 - RULES AND REGULATIONS (Continued)**

**2.11. Payment for Service**

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The Customer is responsible for payment of all charges for all facilities and Service(s) furnished by the Company, including charges for Service(s) originated or charges accepted at the Customer's service point.

- 2.11.1. Charges for Third Party Calls will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.
- 2.11.2. Charges for Credit Card Calls will be included on the Billed Party's regular monthly statement from the card-issuing company.
- 2.11.3. The Customer will be billed for and is liable for payment of all applicable federal, state and local use, assessments, surcharges, sales and/or privilege taxes and/or similar liabilities chargeable to or against the Company as a result of the provision of the Company's Service(s), in addition to the rates indicated in this tariff. Taxes or surcharges may be passed through to customers of a taxing jurisdiction on a prorated basis such that the total of all such charges aggregated among all customers in the taxing jurisdiction shall approximately equal the total amount of tax due in that jurisdiction.
- 2.11.4. The Customer shall remit payment of all charges to the Company or to any agency authorized by the Company to receive such payment. Any disputed amounts or claims against an invoice must be made in writing within thirty (30) days from the date of invoice. Undisputed amounts may not be withheld.
- 2.11.5. If the bill is not paid within twenty calendar days following the mailing of the bill, the account will be considered past due. In the event that on-line billing is provided, the bill becomes past due twenty days after the bill arrives at the Customer's computer.
- 2.11.6. Bills are due and payable upon receipt. Interest at the lesser of (1) the rate of one and one-half (1.5%) per month, or (2) the highest rate allowed by law per month shall accrue from the invoice date of the bill if any amount of the Customer's bill remains unpaid thirty (30) days after the date of the bill for the amount first sent.
- 2.11.7. A past due account may subject the Customer's Service(s) to temporary disconnection.
- 2.11.8. Failure to receive a bill will not exempt a Customer from prompt payment of any sum(s) due the Company.
- 2.11.9. Charges for recurring fees shall be billed one (1) month in advance. Usage charges shall be billed one (1) month in arrears.
- 2.11.10. If the Customer pays with a check which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other reason, the Company will charge \$15.00. The charge will be applied to the Customer's monthly billing in addition to any other charges which may apply under this tariff. Payment rendered by check, subsequently dishonored, shall not constitute payment until the Customer makes a valid repayment.

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ConnectOne Communications Corporation  
170 East Post Road, Suite 200  
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SECTION 2 - RULES AND REGULATIONS (Continued)

JAN 17 1997

2.11. Payment for Service

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- 2.11.3. The Customer will be billed for and is liable for payment of all applicable federal, state and local use, assessments, surcharges, sales and/or privilege taxes and/or similar liabilities chargeable to or against the Company as a result of the provision of the Company's Service(s), in addition to the rates indicated in this tariff. Taxes or surcharges may be passed through to customers of a taxing jurisdiction on a prorated basis such that the total of all such charges aggregated among all customers in the taxing jurisdiction shall approximately equal the total amount of tax due in that jurisdiction.
- 2.11.4. The Customer shall remit payment of all charges to the Company or to any agency authorized by the Company to receive such payment. Any disputed amounts or claims against an invoice must be made in writing within 30 (thirty) days from the date of invoice. Undisputed amounts may not be withheld.
- 2.11.5. If the bill is not paid within twenty calendar days following the mailing of the bill, the account will be considered past due. In the event that on-line billing is provided, the bill becomes past due 20 days after the bill arrives at the customer's computer.
- 2.11.6. Bills are due and payable upon receipt. Interest at the lesser of (1) the rate of one (1.5 %) percent per month, or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount starting thirty (30) days after the date of the bill for the amount first sent.
- 2.11.7. A past due account may subject the Customer's Service(s) to temporary disconnection.
- 2.11.8. Failure to receive a bill will not exempt a Customer from prompt payment of any Service(s) furnished by the Company.
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ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
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SECTION 2 - RULES AND REGULATIONS (Continued)

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**2.12. Deposits**

2.12.1 The Company may collect deposits from Customers when warranted, subject to and in accordance with the rules of the Commission (4 C.S.R. 240-33.050); provided, however, that any residential Customer from whom a deposit is taken shall be paid interest on such deposit at the rate required from time to time by the State of Missouri (which interest rate is currently 9%). A Customer's failure to pay an outstanding balance, repeated late payment of bills for service provided by the Company, or an unsatisfactory Customer credit history, are examples of situations in which payment of a deposit by the Customer may be required (subject to and in accordance with the rules of the Commission).

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**2.13. Billing Entity Conditions**

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly.

**2.14. Discontinuation of Service(s)**

The Customer's Service(s) shall automatically terminate upon discontinuation of the Customer's subscription to the Company's Service(s).

2.14.1. The Company reserves the right to refuse or honor RESPOG (800 Responsible Organization) change requests when an unsatisfied business relationship exists between the Customer and the Company.

**2.15. Right to Backbill for Improper Use of the Company's Services**

Any person or entity which uses, appropriates or secures the use of Service(s) from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's Service(s) actually made by Customer.

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170 East Post Road, Suite 200  
White Plains, New York 10601

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**SECTION 2 - RULES AND REGULATIONS (Continued)**

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**2.12. Deposits**

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2.12.1. The Company does not require a deposit from the Customer.

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**2.13. Billing Entity Conditions**

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly.

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ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
New York, New York 10020

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**SECTION 3 - DESCRIPTION OF SERVICES**

JAN 17 1997

**3.1. Service Offerings**

The information in this section applies to all types of long distance services, Calling Card services and Prepaid Phone Card services offered pursuant to this tariff unless otherwise noted. Missouri Intrastate Long Distance Service is offered on a per call basis to Customers originating calls within the State of Missouri. Such service is available twenty-four (24) hours per day seven (7) days per week.

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**3.1.1. ConnectOne Residential Service**

Flat rate residential service that is pre-subscribed to residential customers. This service is offered without a minimum purchase commitment.

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**3.1.2. ConnectOne Business Service**

Flat rate business service that is pre-subscribed to business customers. This service is offered without a minimum purchase commitment.

**3.1.3. ConnectOne 800/888 Service**

Inbound 800 Long distance product that provides higher discounts without requiring a minimum purchase commitment.

**3.1.4. ConnectOne Business 800/888 Service**

Inbound 800 Long distance product that provides higher discounts for businesses. The Monthly Recurring Fee will be waived if the business customer commits to a minimum purchase commitment of no less than \$20.00 per 800/888 number.

**3.1.5. ConnectOne Dedicated 800 Inbound**

Inbound 800 long distance product that provides higher discounts for business customers. T-1 or DAL lines from the LEC required.

**3.1.6. ConnectOne Travel Service**

Allows customers to gain access to their long distance service from anywhere in the state to anywhere in the state via discount service billed back to user's account. This service is available to both residential and business customers.

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ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
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**SECTION 3 - DESCRIPTION OF SERVICES (Continued)**

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**3.1. Service Offerings (Continued)**

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**3.1.7 Long Distance Directory Assistance**

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Service offered on a per call basis to all Commercial and Residential Customers whereby the customer may obtain telephone numbers by dialing 1 + area code + 555-1212. Such service is available twenty-four (24) hours per day, seven (7) days a week.

**3.2. Billing Periods**

Residential Missouri intrastate calls generally have a one minute minimum charge with additional time billed in one minute increments with full minute rounding. Commercial Missouri intrastate calls generally have a 30 second minimum charge with additional time billed in 6 second increments. (See section 4 for the specific minimums and increments for each service.) Timing on completed calls begins when the called party answers. Timing terminates when either party goes to the on-hook mode.

**3.3. Timing of Calls**

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or by software utilizing audio tone detection. A call is terminated when either party hangs up.

**3.4. Minimum Call Completion Rate**

The customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all FGD services.

**3.5. Uncompleted Calls**

There shall be no charge for uncompleted calls.

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ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
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**SECTION 4 - RATES AND CHARGES**

This section sets forth the rates and charges applicable to the Company's services. The rates are applicable to domestic Missouri intrastate services and facilities. All rates and charges are expressed in U. S. dollars. Calls which overlap rate periods will be charged according to the rates applicable to the time recorded in each period.

**4.1 ConnectOne Residential Service**

Rates Per Minute:	Day	\$ .1500
	Evening:	\$ .1500
	Night/Weekend	\$ .1500

Calls are billed in 60 second increments with a 60 second minimum.

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**4.2 ConnectOne Business Service**

Rates Per Minute:	Day	\$ .1500
	Evening:	\$ .1500
	Night/Weekend	\$ .1500

Calls are billed in 6 second increments with a 30 second minimum.

**4.3 ConnectOne Residential 800/888 Service**

Rates Per Minute:	Day	\$ .1500
	Evening:	\$ .1500
	Night/Weekend	\$ .1500
	Monthly Recurring Fee	\$ 3.95

Calls are billed in 60 second increments with a 60 second minimum.

**4.4 ConnectOne Business 800/888 Service**

Rates Per Minute:	Day	\$ .1500
	Evening:	\$ .1500
	Night/Weekend	\$ .1500
	Monthly Recurring Fee	\$ 3.95

Calls are billed in 6 second increments with a 30 second minimum.

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**4.5 ConnectOne Dedicated Outbound**

Rates Per Minute:	Day	\$ .1000
	Evening:	\$ .1000
	Night/Weekend	\$ .1000

Calls are billed in 6 second increments with a 30 second minimum.

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ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
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SECTION 4 - RATES AND CHARGES (Continued)

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**4.6 ConnectOne Dedicated 800 Inbound**

Rates Per Minute:	Day	\$ .1000
	Evening:	\$ .1000
	Night/Weekend	\$ .1000

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Calls are billed in 6 second increments with a 30 second minimum.

**4.7 ConnectOne Travel Service**

Rates Per Minute:	Day	\$ .2500
	Evening:	\$ .2500
	Night/Weekend	\$ .2500

Calls are billed in 60 second increments with a 60 second minimum

**4.8 Long Distance Directory Assistance**

Per Call Charge	\$ .7500
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**4.9 Special Promotions and Discounts**

From time to time, the Company may offer special limited-duration promotions waiving charges. The promotion may include (but is not limited to) waiver of: recurring monthly charges, basic account code charges, verified account code charges, and installation charges. Such promotions are designed to attract new subscribers or to increase subscriber awareness of a particular service. All promotions shall be subject to prior notice and approval by the Missouri Public Service Commission.

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ConnectOne Communications Corporation  
d/b/a Long Distance Connect Communications Corporation  
45 Rockefeller Plaza, Suite 3200  
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