

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation	)	<b><u>File No. XD-2010-0200</u></b>
of the Certificate Of Service Authority	)	Tracking No. JC-2004-0410 and
of 1-800-RECONEX, Inc.	)	JC-2004-0412

## ORDER CANCELING CERTIFICATE AND ACCOMPANYING TARIFFS

Issue Date: March 11, 2010

Effective Date: March 21, 2010

On February 25, 2010, the Staff of the Missouri Public Service Commission filed a motion requesting 1-800-RECONEX, Inc. ("1-800-RECONEX") certificate of service authority and accompanying tariffs to provide basic local telecommunication services in the State of Missouri be cancelled.

On January 22, 2010, the Commission canceled one of the companies' tariffs, PSC Mo. Tariff No. 2. Since the January 22 order, Staff has learned the Company was also certificated to provide basic local telecommunications. In File Number TO-99-177, the Commission granted 1-800-RECONEX a certificate of service authority to provide basic local telecommunication service in the State of Missouri. The Company's tariffs, P.S.C. Mo No. 1 and 3, were also approved. Staff requests the Commission cancel the company's certificate of service authority to provide basic local telecommunications services, and the company's accompanying tariffs.

On February 26, 2010, the Commission issued an Order Directing Notice allowing any parties to file an objection or request a hearing no later than March 8, 2010. No objections or requests for a hearing were filed.

The Commission has the authority to cancel a certificate and tariff pursuant to Section 392.410.5, RSMo, which states, in part, “[a]ny certificate or service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected.”

Based on Staff’s motion, the Commission finds that the certificate of service authority and accompanying tariffs granted to 1-800-RECONEX, Inc., shall be canceled.

**IT IS ORDERED THAT:**

1. The certificate of authority to provide basic local telecommunications services granted to 1-800-RECONEX, Inc., in File Number TO-99-177, is canceled.
2. 1-800-RECONEX, Inc.’s tariff, P.S.C. Mo No. 1, is canceled.
3. 1-800-RECONEX, Inc.’s tariff, P.S.C. Mo No. 2, is canceled.
4. This order shall become effective on March 21, 2010.
5. This case may be closed on March 22, 2010.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

(SEAL)

Nancy Dippell, Deputy Chief Regulatory Law  
Judge, by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri  
on this 11th day of March, 2010.

MISSOURI TELECOMMUNICATIONS TARIFF1-800-RECONEX, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the resale of prepaid basic local telecommunications services offered by 1-800-RECONEX, Inc. (1-800-RECONEX) within the State of Missouri. The Company has principal offices at 2500 Industrial Avenue, Hubbard, Oregon 97032, telephone number (503) 982-4000, toll free (800) 275-8223. 1-800-RECONEX wishes to waive the following statutes and regulations:

STATUTES

Section 392.210.2	uniform system of accounts
Section 392.270	valuation of property (ratemaking)
Section 392.280	depreciation accounts
Section 392.290.1	issuance of securities
Section 392.300.2	acquisition of stock
Section 392.310	stock and debt issuance
Section 392.320	stock dividend payment
Section 392.330	issuance of securities, debt, and notes
Section 392.340	reorganizations

COMMISSION RULES

4 CSR 240-10.020	depreciation fund income
4 CSR 240-30.040	uniform system of accounts
4 CSR 240-35	reporting of bypass and customer specified arrangements

Issued: 06/22/06

By: David Griffée, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 07/22/06

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission

MISSOURI TELECOMMUNICATIONS TARIFF

1-800-RECONEX, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the resale of prepaid basic local telecommunications services offered by 1-800-RECONEX, Inc. (1-800-RECONEX) within the State of Missouri. The Company has principal offices at 2500 Industrial Avenue, Hubbard, Oregon 97032, telephone number (503) 982-4000, toll free (800) 275-8223. 1-800-RECONEX wishes to waive the following statutes and regulations:

STATUTES

Section 392.210.2	uniform system of accounts
Section 392.270	valuation of property (ratemaking)
Section 392.280	depreciation accounts
Section 392.290.1	issuance of securities
Section 392.300.2	acquisition of stock
Section 392.310	stock and debt issuance
Section 392.320	stock dividend payment
Section 392.330	issuance of securities, debt, and notes
Section 392.340	reorganizations

COMMISSION RULES

4 CSR 240-10.020	depreciation fund income
4 CSR 240-30.040	uniform system of accounts
4 CSR 240-35	reporting of bypass and customer specified arrangements

Issued: October 22, 1998

Effective March 22, 1999

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

July 22, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

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Issued: 06/22/06

By: David Griffec, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 07/22/06

**CANCELLED**  
March 21, 2010  
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Effective March 22, 1999

By: David Griffie  
President  
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2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

July 22, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

## EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

C – To signify changed regulation

D – Delete or discontinue

I – Change resulting in an increase to a customer's bill

M – Moved from another tariff location

N – New

O – No change\*

R – Change resulting in a decrease to a customer's bill

S – Matter appearing elsewhere or repeated for clarification

T – Change in text or regulation but no change in rate or charge

Z - Correction

\*The use of the symbol "O" shall be discretionary unless in the interest of clarity is evident or specifically requested by the Commission.

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## TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheet 14 and 15 would be 14.1.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4<sup>th</sup> revised sheet 14 cancels the 3<sup>rd</sup> revised Sheet 14. Because of various suspension periods, deferrals, etc., the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff sheet in effect.
- C. Paragraph Numbering Sequence – There are nine (9) levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.A.
  - 2.1.A.(1).
  - 2.1.A.(1).a.I.
  - 2.1.A.(1).a.I(A).
  - 2.1.A.(1).a.I(A).i.
  - 2.1.A.(1).a.I(A).i.(a).

Issued: 06/22/06

By: David Griffec, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
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Effective: 07/22/06

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March 21, 2010  
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  - 2.1.A.(1).a.I(A).i.
  - 2.1.A.(1).a.I(A).i.(a).

Issued: October 22, 1998

Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

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Missouri Public  
Service Commission

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## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

1000 Minute Long Distance Add-on: This product will provide Company a selling alternative to (N)  
Unlimited Local and Long Distance offers. Customers will receive 1000 minutes of Long Distance calling to anywhere in the contiguous United States. Customers will prepay for this product as the time of sign up. The customer must pay their basic service prior to reloading their long distance. The customer's long distance minutes will reload on the customer's pay thru date and the minutes provided the previous month will not rollover. It will appear as a line item on the customer's statement, "1000 Minutes of Unlimited LD".

**Billed Party** - The person or entity responsible for payment of 1-800-RECONEX Inc.'s service. The Billed Party is the Customer in whose name service is registered with 1-800-RECONEX, Inc.

**Call Block** – Call Block prevents unwanted calls and interruptions. Call Block \*60 lets the customer select up to twelve phone numbers from their local calling area to be blocked from reaching them. They can also block incoming calls placed from the last calling number even if the number is unknown. A blocked caller will hear a voice recording that says the Customer is not presently accepting calls. Dial \*60 to turn on and \*80 to turn off.

**Call Forwarding** – Call Forwarding forwards all incoming calls to another telephone number specified by the Customer. Press \*72 and enter the phone number where the calls are to be forwarded. Two short tones will verify Call Forwarding is activated. Press \*73 to turn it off.

**Call Return** – Activate Call Return by dialing \*69. Turn Call Return off by dialing \*89. Call Return will automatically store the number of the last person who called. It can be used to return a call whether the call was answered or not. If the return number is busy, it will ring the number when it is no longer busy for up to thirty minutes. This service will monitor a busy number for one-half hour.

**Call Selector** – A Customer phone list can be designed exclusive to twelve callers the Customer chooses. Other callers receive a polite announcement that says they are not presently receiving calls. Press \*64 and follow the voice prompts.

**Call Trace** – A service which permits the tracing of the last call received and holds the result for later use by an authorized law enforcement agency.

**Called Station** – The termination point of a call.

**Calling Station** – The originating point of a call.

**Carrier** – The facilities-based telecommunications provider whose services are being resold to the Customer by the Company.

**Choice Pack** – A page of services which consists of Call Return, Repeat Dialing, Call Selector, Call Forwarding, Call Block, Call Trace, and Ring Master.

**Commission** – The Missouri Public Service Commission.

**Company** – 1-800-RECONEX, Inc.

**Customer** – The person who orders or uses service and is responsible for payment of charges and compliance with tariff regulations.

**Custom Calling Package** – An optional service consisting of Call Waiting and Three-Way Calling.

Issued: 07/13/05

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 08/13/05

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March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission

**CANCELLED**  
1-800-RECONEX, Inc.

REC'D AUG 06 2001

MOPSC No. 1

1<sup>st</sup> Revised Sheet No. 5

Canceling Original Revised Sheet No. 5

## Service Commission

AUG 13 2005  
By 2nd RS S  
Public Service Commission  
MISSOURI

## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

**Billed Party** - The person or entity responsible for payment of 1-800-RECONEX Inc.'s service. The Billed Party is the Customer in whose name service is registered with 1-800-RECONEX, Inc.

**Call Block** – Call Block prevents unwanted calls and interruptions. Call Block \*60 lets the customer select up to twelve phone numbers from their local calling area to be blocked from reaching them. They can also block incoming calls placed from the last calling number even if the number is unknown. A blocked caller will hear a voice recording that says the Customer is not presently accepting calls. Dial \*60 to turn on and \*80 to turn off. (N)

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**Choice Pack** – A page of services which consists of Call Return, Repeat Dialing, Call Selector, Call Forwarding, Call Block, Call Trace, and Ring Master. (N)

**Commission** – The Missouri Public Service Commission.

**Company** – 1-800-RECONEX, Inc.

**Customer** – The person who orders or uses service and is responsible for payment of charges and compliance with tariff regulations.

**Custom Calling Package** – An optional service consisting of Call Waiting and Three-Way Calling.

Issued: 8/07/01

By: David Griffec

President

1-800-RECONEX, Inc.

2500 Industrial Avenue

Hubbard, Oregon 97032

Missouri Public

Effective: 9/06/01

FILED SEP 06 2001

Service Commission

REC'D OCT 22 1998

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Billed Party** - The person or entity responsible for payment of 1-800-RECONEX Inc.'s service. The Billed Party is the Customer in whose name service is registered with 1-800-RECONEX, Inc.

**CANCELLED**

**Called Station** - The termination point of a call.

SEP 06 2001

**Calling Station** - The originating point of a call.

By 157RS 5  
Public Service Commission  
MISSOURI

**Carrier** - The facilities-based telecommunications provider whose services are being resold to the Customer by the Company.

**Commission** - The Missouri Public Service Commission.

**Company** - 1-800-RECONEX, Inc.

**Customer** - The person who orders or uses service and is responsible for payment of charges and compliance with tariff regulations.

**Custom Calling Package** - An optional service consisting of Call Waiting and Three-Way Calling.

**Local Calling Scope** - Includes the Metropolitan Calling Area (MCA) mandatory calling scope of the incumbent local exchange company but does not include tiers designated as optional.

**Nonpublished Listing**: A directory listing which is not printed in a directory nor available from directory assistance.

**One-Time Charges**: The one-time initial charge for services including, but not limited to, charges for installation and special fees for which the Customer becomes liable at the time the Service Order is executed.

**Prepaid**: Payment in advance of the provision of services.

**Reconnection Fee**: A charge to re-establish previous Customer's account.

**Reminder Notice**: Notification mailed to Customer twenty-one (21) days prior to the expiration of the current prepaid period.

**Service Continuation Fee**: A one-time charge to extend service beyond the expiration of the prepaid period. Customer may elect to pay fee to avoid reconnection fee, however

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: [REDACTED]  
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Service Commission  
99-177  
FILED MAR 22 1999  
MAR 22 1999

**Extended Area Service** – A geographic area beyond the local service area to which traffic is classified as local for selected customers, i.e., telephone service that allows subscribers in one exchange to call subscribers of another exchange without a toll charge.

**Local Calling Scope** - Includes the Metropolitan Calling Area (MCA) mandatory calling scope of the incumbent local exchange company but does not include tiers designated as optional.

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**One-Time Charges** - The one-time initial charge for services including, but not limited to, charges for installation and special fees for which the Customer becomes liable at the time the Service Order is executed.

**Partial Pay Processing** - Allows customers the opportunity to make a partial payment towards their service and the remaining balance later for a partial pay processing fee. The Processing fee is to be paid with the remaining balance. Partial Pay Processing will, temporarily, extend the customer's due date fifteen (15) days. The customer must pay at least 50% of the amount due to enable Partial Pay Processing. (N)

**Prepaid** - Payment in advance of the provision of services.

**Reconnection Fee** - A charge to re-establish previous Customer's account.

**Reminder Notice** - Notification mailed to Customer twenty-one (21) days prior to the expiration of the current prepaid period.

**Repeat Dialing** - Activate Repeat Dialing by dialing \*66 and it will monitor the number the Customer called for up to thirty minutes and alert the customer with a distinctive ring when the number is available. Repeat Dialing can be used to return calls to more than one busy number at the same time.

**Ring Master** – Ring Master is a distinctive ring that gives the Customer two different numbers on one phone line. A special ring will let the Customer know which number has been dialed, so the Customer knows instantly if the call is for them or the other designated line holder.

**Service Continuation Fee:** A one-time charge to extend service beyond the expiration of the prepaid period. Customer may elect to pay fee to avoid reconnection fee, however

**Speed Dial** – Speed Dial stores eight numbers. Once programmed into one phone, it will work from any phone in the house. To program Speed Dial, press 74#, enter the two-digit code desired using 20 through 49, and key in the telephone number the code is to represent. To call a Speed Dial number, the Customer simply enters the assigned code and presses #.

Customer will be responsible to pay for all service provided during the service continuation period.

**Telecommunications** – The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, or any other form of intelligence.

**Termination** – Complete disconnection of service.

**Toll Restriction** – This feature precludes the user from dialing certain outgoing long distance calls.

**User** – A customer, or any person or entity which makes use of services provided to a Customer under this Tariff.

Issued: 12/24/02

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 1/04/03

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March 21, 2010  
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Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission

REC'D AUG 06 2001

**Service Commission**

**Extended Area Service** – A geographic area beyond the local service area to which traffic is classified as local for selected customers, i.e., telephone service that allows subscribers in one exchange to call subscribers of another exchange without a toll charge. (N)

**Local Calling Scope** - Includes the Metropolitan Calling Area (MCA) mandatory calling scope of the incumbent local exchange company but does not include tiers designated as optional.

**Nonpublished Listing** - A directory listing which is not printed in a directory nor available from directory assistance.

**One-Time Charges** - The one-time initial charge for services including, but no limited to, charges for installation and special fees for which the Customer becomes liable at the time the Service Order is executed.

**Prepaid** - Payment in advance of the provision of services.

**Reconnection Fee** - A charge to re-establish previous Customer's account.

**Reminder Notice** - Notification mailed to Customer twenty-one (21) days prior to the expiration of the current prepaid period.

**Repeat Dialing** - Activate Repeat Dialing by dialing \*66 and it will monitor the number the Customer called for up to thirty minutes and alert the customer with a distinctive ring when the number is available. Repeat Dialing can be used to return calls to more than one busy number at the same time. (N)

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**Service Continuation Fee:** A one-time charge to extend service beyond the expiration of the prepaid period. Customer may elect to pay fee to avoid reconnection fee, however

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Customer will be responsible to pay for all service provided during the service continuation period.

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**Termination** – Complete disconnection of service.

**User** – A customer, or any person or entity which makes use of services provided under this Tariff. **JAN 31 2003**  
**2nd RSL**  
**Missouri Public Service Commission**  
**MISSOURI**

Issued: 8/07/01

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Missouri Public

Effective: 9/06/01

FILED SEP 06 2001

Service Commission

REC'D OCT 22 1998

Customer will be responsible to pay for all service provided during the service continuation period.

Telecommunications – The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, or any other form of intelligence.

Termination – Complete disconnection of service.

User – A customer, or any person or entity which makes use of services provided to a Customer under this Tariff.

CANCELLED

SEP 06 2001  
By 157 RS 6  
Public Service Commission  
MISSOURI

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective [REDACTED]

Missouri Public  
Service Commission  
99 - 177  
FILED MAR 22 1999

MAR 22 1999



## SECTION 2 – RULES AND REGULATIONS

### 2.1 APPLICATION OF TARIFF

- 2.1.A This Tariff contains the Rates, Rules, and Regulations governing the resale of prepaid basic local telecommunications service by 1-800-RECONEX in those exchanges of incumbent local exchange companies in the State of Missouri specified in this tariff.
- 2.1.B The telecommunications services of 1-800-RECONEX are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services. However, services under this tariff are conditioned upon the continued availability of the various services provided to 1-800-RECONEX by its underlying carriers.
- 2.1.C The rates and regulations contained in this tariff apply only to services provided through 1-800-RECONEX's underlying contracted carrier, and do not apply, unless otherwise specified, to the lines, facilities, or other services provided by any other local exchange telephone company or other common carrier for use in accessing the services of 1-800-RECONEX
- 2.1.D Where not specifically stated otherwise herein, 1-800-RECONEX concurs in the conditions, limitations, and restrictions applying to and governing services offered by Southwestern Bell Telephone Company in its local and general exchange tariffs subject to approval by the Public Service Commission of the State of Missouri and in any amendments or revisions thereto as authorized by the Missouri Public Service Commission or applicable law.
- 2.1.E Applications for initial or additional service made by the customer to 1-800-RECONEX either verbally or in writing, upon acceptance by 1-800-RECONEX and the establishment of the service or facility, shall become a contractual obligation subject to the provisions of this tariff and applicable Commission rules.

Issued: 06/22/06

By: David Griffie, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Missouri Public  
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XD-2010-0200; JC-2004-0410

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Missouri Public  
Service Commission

## SECTION 2 – RULES AND REGULATIONS

### 2.1 APPLICATION OF TARIFF

- 2.1.A This Tariff contains the Rates, Rules, and Regulations governing the resale of prepaid basic local telecommunications service by 1-800-RECONEX in those exchanges of incumbent local exchange companies in the State of Missouri specified in this tariff.
- 2.1.B The telecommunications services of 1-800-RECONEX are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services. However, services under this tariff are conditioned upon the continued availability of the various services provided to 1-800-RECONEX by its underlying carriers.
- 2.1.C The rates and regulations contained in this tariff apply only to services provided through 1-800-RECONEX's underlying contracted carrier, and do not apply, unless otherwise specified, to the lines, facilities, or other services provided by any other local exchange telephone company or other common carrier for use in accessing the services of 1-800-RECONEX
- 2.1.D Where not specifically stated otherwise herein, 1-800-RECONEX concurs in the conditions, limitations, and restrictions applying to and governing services offered by Southwestern Bell Telephone Company in its local and general exchange tariffs subject to approval by the Public Service Commission of the State of Missouri and in any amendments or revisions thereto as authorized by the Missouri Public Service Commission or applicable law.
- 2.1.E Applications for initial or additional service made by the customer to 1-800-RECONEX either verbally or in writing, upon acceptance by 1-800-RECONEX and the establishment of the service or facility, shall become a contractual obligation subject to the provisions of this tariff and applicable Commission rules.

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By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Service Commission

**Filed**

Missouri Public  
Service Commission

**2.2. UNDERTAKING OF 1-800-RECONEX, Inc.**

- 2.2.A. 1-800-RECONEX undertakes to provide telecommunications services to customers for their lawful and direct transmission and reception of voice, data, and other types of communications in accordance with the terms and conditions set forth in this tariff.
- 2.2.B. All service is subject to the availability of necessary and suitable facilities and to the provisions of this tariff. 1-800-RECONEX or its designee may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to a service provided by 1-800-RECONEX. The customer shall be responsible for all charges due for such service arrangement, and shall pay for such service arrangement in advance.
- 2.2.C. 1-800-RECONEX shall not be responsible for any construction, installation, operation, or maintenance of any customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of 1-800-RECONEX shall be limited to furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner.
- 2.2.D. 1-800-RECONEX assumes no liability with respect to the construction, operation, or maintenance of customer-provided station equipment at the customer's premises, excepting such liability directly due to the negligence of 1-800-RECONEX employees or agents.
- 2.2.E. The underlying carrier may, upon notification of the customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements of this tariff are being complied with in the installation, operation, and maintenance of customer provided equipment and in the wiring of the connection of customer channels to carrier-owned facilities.
- 2.2.F. 1-800-RECONEX may take such action as necessary to protect its operations, personnel, and services, and will promptly notify the customer by registered mail in writing of the need for protective action. In the event that the customer failed to advise 1-800-RECONEX within ten (10) days after such notice that corrective action has been taken, 1-800-RECONEX may take whatever additional action is deemed necessary, including the suspension of service, to protect its operations, personnel, and services from harm.

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By: David Griffee, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Service Commission

**2.2. UNDERTAKING OF 1-800-RECONEX, Inc.**

- 2.2.A. 1-800-RECONEX undertakes to provide telecommunications services to customers for their lawful and direct transmission and reception of voice, data, and other types of communications in accordance with the terms and conditions set forth in this tariff.
- 2.2.B. All service is subject to the availability of necessary and suitable facilities and to the provisions of this tariff. 1-800-RECONEX or its designee may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to a service provided by 1-800-RECONEX. The customer shall be responsible for all charges due for such service arrangement, and shall pay for such service arrangement in advance.
- 2.2.C. 1-800-RECONEX shall not be responsible for any construction, installation, operation, or maintenance of any customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of 1-800-RECONEX shall be limited to furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner.
- 2.2.D. 1-800-RECONEX assumes no liability with respect to the construction, operation, or maintenance of customer-provided station equipment at the customer's premises, excepting such liability directly due to the negligence of 1-800-RECONEX employees or agents.
- 2.2.E. The underlying carrier may, upon notification of the customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements of this tariff are being complied with in the installation, operation, and maintenance of customer provided equipment and in the wiring of the connection of customer channels to carrier-owned facilities.
- 2.2.F. 1-800-RECONEX may take such action as necessary to protect its operations, personnel, and services, and will promptly notify the customer by registered mail in writing of the need for protective action. In the event that the customer failed to advise 1-800-RECONEX within ten (10) days after such notice that corrective action has been taken, 1-800-RECONEX may take whatever additional action is deemed necessary, including the suspension of service, to protect its operations, personnel, and services from harm.

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By: David Griffie  
President  
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Hubbard, Oregon 97032

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Service Commission

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Missouri Public  
Service Commission

- 2.2.G. 1-800-RECONEX is obligated to supply the E-911 service provider in the customer's exchange with information necessary to update the E-911 database at the time 1-800-RECONEX submits customer orders to the underlying local exchange carrier whose service is being resold pursuant to these tariffs.

At the time 1-800-RECONEX provides local basic service to a customer by means of 1-800-RECONEX's own cable pair, or over any other exclusively owned facility, 1-800-RECONEX will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. 1-800-RECONEX will be obligated to provide facilities to route calls from the end users to the proper PSAP.

1-800-RECONEX will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to Section 190.310 RSMo. And any amendments thereto.

1-800-RECONEX recognizes the authority of the E-911 customer to establish service specifications and grant full approval or denial of service configurations offered by 1-800-RECONEX.

- 2.2.H This service is a voice application only. The Company reserves (N) the right to (N) adjust a customer's service upon appropriate notification. If it is determined that usage is not consistent with voice applications, customer's service may be assessed a \$25.00 monthly recurring data usage charge or disconnected pursuant to appropriate notification. (N)

## 2.3 LIMITATIONS

- 2.3.A 1-800-RECONEX does not undertake to transmit messages, but mediates the use of its underlying carriers' facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.B Prior written permission from 1-800-RECONEX is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions or service.
- 2.3.C 1-800-RECONEX reserves the right to disconnect service without incurring liability when necessitated by conditions beyond 1-800-RECONEX's control or if otherwise permitted by applicable Commission rules.

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- 2.2.G. 1-800-RECONEX is obligated to supply the E-911 service provider in the customer's exchange with information necessary to update the E-911 database at the time 1-800-RECONEX submits customer orders to the underlying local exchange carrier whose service is being resold pursuant to these tariffs.

At the time 1-800-RECONEX provides local basic service to a customer by means of 1-800-RECONEX's own cable pair, or over any other exclusively owned facility, 1-800-RECONEX will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. 1-800-RECONEX will be obligated to provide facilities to route calls from the end users to the proper PSAP.

1-800-RECONEX will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to Section 190.310 RSMo. And any amendments thereto.

1-800-RECONEX recognizes the authority of the E-911 customer to establish service specifications and grant full approval or denial of service configurations offered by 1-800-RECONEX.

## **2.3 LIMITATIONS**

- 2.3.A 1-800-RECONEX does not undertake to transmit messages, but mediates the use of its underlying carriers' facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.B Prior written permission from 1-800-RECONEX is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions or service.
- 2.3.C 1-800-RECONEX reserves the right to disconnect service without incurring liability when necessitated by conditions beyond 1-800-RECONEX's control or if otherwise permitted by applicable Commission rules.

**CANCELLED**

August 13, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

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Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**2.4. USE**

- 2.4.A Services may be used for the lawful transmission of communications by the customer consistent with the provisions of this tariff.
- 2.4.B Service may not be used for any unlawful purpose. The use of 1-800-RECONEX's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.4.C The use of 1-800-RECONEX's services without payment for service, as well as any attempt to avoid payment for service by fraudulent means, devices, or schemes, false or invalid numbers, or false calling or credit cards, other fraudulent means, is prohibited.
- 2.4.D 1-800-RECONEX's services are available for use twenty-four (24) hours per day, seven (7) days per week.
- 2.4.E The customer shall be responsible to 1-800-RECONEX for payment of all charges for services used by others, with or without the customer's knowledge, and is responsible for notifying 1-800-RECONEX immediately of any unauthorized use of services.

**2.5 LIABILITY OF THE COMPANY**

- 2.5.A 1-800-RECONEX shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to: acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action, or request of the United States Government or any other government, including state and local governments having jurisdiction over 1-800-RECONEX, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of said governments or of any civil or military authority; national emergencies; insurrections; riots; wars; or labor difficulties.

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By: David Griffec, President (T)  
1-800-RECONEX, Inc.  
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Hubbard, Oregon 97032

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Service Commission



**2.4. USE**

2.4.A Services may be used for the lawful transmission of communications by the customer consistent with the provisions of this tariff.

2.4.B Service may not be used for any unlawful purpose. The use of 1-800-RECONEX's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

2.4.C The use of 1-800-RECONEX's services without payment for service, as well as any attempt to avoid payment for service by fraudulent means, devices, or schemes, false or invalid numbers, or false calling or credit cards, other fraudulent means, is prohibited.

2.4.D 1-800-RECONEX's services are available for use twenty-four (24) hours per day, seven (7) days per week.

2.4.E The customer shall be responsible to 1-800-RECONEX for payment of all charges for services used by others, with or without the customer's knowledge, and is responsible for notifying 1-800-RECONEX immediately of any unauthorized use of services.

**2.5 LIABILITY OF THE COMPANY**

2.5.A 1-800-RECONEX shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to: acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action, or request of the United States Government or any other government, including state and local governments having jurisdiction over 1-800-RECONEX, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of said governments or of any civil or military authority; national emergencies; insurrections; riots; wars; or labor difficulties.

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By: David Griffie  
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2500 Industrial Avenue  
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Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission



- 2.5.B 1-800-RECONEX shall not be liable for any act or omission of any other entity furnishing to the customer facilities, equipment, or services used with 1-800-RECONEX's services. 1-800-RECONEX shall not be liable for any damages or losses due to the failure of customer-provided equipment, facilities, or services. 1-800-RECONEX is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of connecting, concurring, or other participating carriers or companies shall be deemed to be agents or employees of 1-800-RECONEX without written authorization.
- 2.5.C 1-800-RECONEX shall not be liable for and customer shall indemnify and hold Company harmless from any and all losses, claims, demands, suits, or other actions or liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to, or death of, any person or persons, and for any loss damage, defacement, or destruction of the premises of the customer or any other property, whether owned by the customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of equipment, wiring, or services provided by 1-800-RECONEX or underlying carrier where such installation, operation, failure to operate, maintenance, condition, location, or use is not the direct result of 1-800-RECONEX's negligence.
- 2.5.D The liability of 1-800-RECONEX for mistakes, omissions, interruptions, delays, errors, or defects in transmission shall not exceed an amount equivalent to the proportionate monthly recurring charge to the customer for the period of service during which these events occur. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours. For purposes of determining service credits, a month shall be deemed to have seven-hundred twenty (720) hours. Any credits will be set off against charges billed during the next month.
- 2.5.E In addition to and not in limitation of all other provisions in this paragraph 2.5 with respect to customer indemnification of 1-800-RECONEX., 1-800-RECONEX shall be indemnified and held harmless by the customer against:
- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information, or other content transmitted via 1-800-RECONEX's services.
  - (2) Claims for patent infringement arising from combining or connecting carrier's facilities with apparatus and systems of the customer; and
  - (3) All other claims arising out of any act or omission of the customer in connection with any service provided by 1-800-RECONEX

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Service Commission

- 2.5.B 1-800-RECONEX shall not be liable for any act or omission of any other entity furnishing to the customer facilities, equipment, or services used with 1-800-RECONEX's services. 1-800-RECONEX shall not be liable for any damages or losses due to the failure of customer-provided equipment, facilities, or services. 1-800-RECONEX is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of connecting, concurring, or other participating carriers or companies shall be deemed to be agents or employees of 1-800-RECONEX without written authorization.
- 2.5.C 1-800-RECONEX shall not be liable for and customer shall indemnify and hold Company harmless from any and all losses, claims, demands, suits, or other actions or liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to, or death of, any person or persons, and for any loss damage, defacement, or destruction of the premises of the customer or any other property, whether owned by the customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of equipment, wiring, or services provided by 1-800-RECONEX or underlying carrier where such installation, operation, failure to operate, maintenance, condition, location, or use is not the direct result of 1-800-RECONEX's negligence.
- 2.5.D The liability of 1-800-RECONEX for mistakes, omissions, interruptions, delays, errors, or defects in transmission shall not exceed an amount equivalent to the proportionate monthly recurring charge to the customer for the period of service during which these events occur. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours. For purposes of determining service credits, a month shall be deemed to have seven-hundred twenty (720) hours. Any credits will be set off against charges billed during the next month.
- 2.5.E In addition to and not in limitation of all other provisions in this paragraph 2.5 with respect to customer indemnification of 1-800-RECONEX., 1-800-RECONEX shall be indemnified and held harmless by the customer against:
- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information, or other content transmitted via 1-800-RECONEX's services.
  - (2) Claims for patent infringement arising from combining or connecting carrier's facilities with apparatus and systems of the customer; and
  - (3) All other claims arising out of any act or omission of the customer in connection with any service provided by 1-800-RECONEX

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By: David Griffie  
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Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

- (4) In the event that the 1-800-RECONEX's underlying carrier(s) no longer provide 1-800-RECONEX with services necessary for it to provide the services offered herein, 1-800-RECONEX will refund the customer on a pro rated basis for the remaining time of service for the same month.

2.5.F Subject to the provisions of 4 CSR 33.080(1), 1-800-RECONEX shall not be liable for damages or adjustment, refund, or cancellation of charges unless the customer has notified 1-800-RECONEX either verbally, in person or in writing, of any dispute concerning charges, or the basis of any claim for damages, within a reasonable period of time after the invoice is rendered or debit is effected by 1-800-RECONEX for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide 1-800-RECONEX with a reasonable basis upon which to evaluate the customer's claim or demands. If notice of a dispute concerning the charges is not received within a reasonable period of time after the invoice is rendered or a debit is effected, such invoice shall be deemed to be correct, accepted, and binding upon the customer.

## 2.6 OBLIGATIONS OF THE CUSTOMER

2.6.A The customer shall provide the personnel, power, and space required to operate all facilities and associated equipment installed on the premises of the customer.

2.6.B The customer shall be responsible for providing 1-800-RECONEX underlying carrier personnel access to premises of the customer at any reasonable hour for the purpose of testing the facilities or equipment of the carrier.

2.6.C The customer will be liable for damages to the facilities of the underlying carrier caused by negligence or willful acts of any officers, employees, agents, or contractors of the customer.

2.6.D The customer is responsible for pre-payment of all charges for services to be rendered by 1-800-RECONEX. Customer may authorize others to use the services provided by 1-800-RECONEX, but customer remains responsible to 1-800-RECONEX for payment of all charges for services used by others, with or without the customer's knowledge. Customer is responsible for notifying 1-800-RECONEX immediately of any unauthorized use of service.

## 2.7 INTERRUPTION OF SERVICE

For the interruption of service which lasts more than two hours in continuous duration, and which is not due to 1-800-RECONEX's testing or adjusting, to the

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By: David Griffie, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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- (4) In the event that the 1-800-RECONEX's underlying carrier(s) no longer provide 1-800-RECONEX with services necessary for it to provide the services offered herein, 1-800-RECONEX will refund the customer on a pro rated basis for the remaining time of service for the same month.

2.5.F Subject to the provisions of 4 CSR 33.080(1), 1-800-RECONEX shall not be liable for damages or adjustment, refund, or cancellation of charges unless the customer has notified 1-800-RECONEX either verbally, in person or in writing, of any dispute concerning charges, or the basis of any claim for damages, within a reasonable period of time after the invoice is rendered or debit is effected by 1-800-RECONEX for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide 1-800-RECONEX with a reasonable basis upon which to evaluate the customer's claim or demands. If notice of a dispute concerning the charges is not received within a reasonable period of time after the invoice is rendered or a debit is effected, such invoice shall be deemed to be correct, accepted, and binding upon the customer.

## 2.6 OBLIGATIONS OF THE CUSTOMER

- 2.6.A The customer shall provide the personnel, power, and space required to operate all facilities and associated equipment installed on the premises of the customer.
- 2.6.B The customer shall be responsible for providing 1-800-RECONEX underlying carrier personnel access to premises of the customer at any reasonable hour for the purpose of testing the facilities or equipment of the carrier.
- 2.6.C The customer will be liable for damages to the facilities of the underlying carrier caused by negligence or willful acts of any officers, employees, agents, or contractors of the customer.
- 2.6.D The customer is responsible for pre-payment of all charges for services to be rendered by 1-800-RECONEX. Customer may authorize others to use the services provided by 1-800-RECONEX, but customer remains responsible to 1-800-RECONEX for payment of all charges for services used by others, with or without the customer's knowledge. Customer is responsible for notifying 1-800-RECONEX immediately of any unauthorized use of service.

## 2.7 INTERRUPTION OF SERVICE

For the interruption of service which lasts more than two hours in continuous duration, and which is not due to 1-800-RECONEX's testing or adjusting, to the

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July 22, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

negligent or willful acts of the customer, or to the failure of channels and/or equipment provided by the customer, the customer is eligible for a service credit. It shall be the obligation of the customer to notify 1-800-RECONEX of any interruptions of service for which a credit allowance is desired. Before notifying 1-800-RECONEX of any service interruption, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer, not within the customer's control, and/or is not in the wiring or equipment, if any, furnished by the customer and connected to 1-800-RECONEX's facilities. For purposes of calculating the service credit under this provision, every month shall be considered to have seven hundred twenty (720) hours, and the applicable credit shall be calculated according to the following formula:

$$\text{Credit} = A/720 \times B$$

A = Outage time in hours

B = total monthly charge for affected family

## 2.8

### RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with rules prescribed by the Commission.

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$$\text{Credit} = A/720 \times B$$

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## **2.8 RESTORATION OF SERVICE**

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Service Commission

**2.8 PAYMENTS AND BILLING**

- 2.9.A The Customer is responsible for payment of all charges for service provided by 1-800-RECONEX to the Customer. If an entity other than 1-800-RECONEX imposes charges on 1-800-RECONEX, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer. Such charges that may occur are directory assistance charges, long distance charges, or any charges that are not part of the basic local service provided by 1-800-RECONEX
- 2.9.B Customers monthly service provided by 1-800-RECONEX shall be prepaid by Customer for each one-month period.
- 2.9.C 1-800-RECONEX shall present a Reminder Notice for Monthly charges to the Customer twenty-one (21) days in advance of the month for which service is provided.
- 2.9.D Customer may pay for service by money order or cash at a Company authorized Agent location. Payment for service mailed to the Company must be in the form of a money order or certified check. Payment for reconnection of service as provided in this Tariff may be made in any reasonable manner, including personal checks. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months has rendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment.
- 2.9.E 1-800-RECONEX may appoint an agent to provide billing and collection service.
- 2.9.F Customer questions, complaints, and disputes regarding billing or service provided by 1-800-RECONEX may be referred to 1-800-RECONEX's customer service department in writing to P.O. Box 5395, Portland, Oregon 97228, by facsimile at 503-452-9495, or by telephone at 1-800-275-8223.

Issued: 06/22/06

By: David Griffie, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 07/22/06

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission



## **2.8 PAYMENTS AND BILLING**

- 2.9.A The Customer is responsible for payment of all charges for service provided by 1-800-RECONEX to the Customer. If an entity other than 1-800-RECONEX imposes charges on 1-800-RECONEX, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer. Such charges that may occur are directory assistance charges, long distance charges, or any charges that are not part of the basic local service provided by 1-800-RECONEX
- 2.9.B Customers monthly service provided by 1-800-RECONEX shall be prepaid by Customer for each one-month period.
- 2.9.C 1-800-RECONEX shall present a Reminder Notice for Monthly charges to the Customer twenty-one (21) days in advance of the month for which service is provided.
- (D)
- 2.9.D Customer may pay for service by money order or cash at a Company authorized Agent location. Payment for service mailed to the Company must be in the form of a money order or certified check. Payment for reconnection of service as provided in this Tariff may be made in any reasonable manner, including personal checks. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months has rendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment.
- 2.9.E 1-800-RECONEX may appoint an agent to provide billing and collection service.
- 2.9.F Customer questions, complaints, and disputes regarding billing or service provided by 1-800-RECONEX may be referred to 1-800-RECONEX's customer service department in writing to P.O. Box 5395, Portland, Oregon 97228, by facsimile at 503-452-9495, or by telephone at 1-800-275-8223.

Issued: August 9, 1999

Effective: August 20, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

July 22, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission



and Public  
Commission**2.8 PAYMENTS AND BILLING**

- 2.9.A The Customer is responsible for payment of all charges for service provided by 1-800-RECONEX to the Customer. If an entity other than 1-800-RECONEX imposes charges on 1-800-RECONEX, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer. Such charges that may occur are directory assistance charges, long distance charges, or any charges that are not part of the basic local service provided by 1-800-RECONEX
- 2.9.B Customers monthly service provided by 1-800-RECONEX shall be prepaid by Customer for each one-month period.
- 2.9.C 1-800-RECONEX shall present a Reminder Notice for Monthly charges to the Customer twenty-one (21) days in advance of the month for which service is provided.
- 2.9.D For customers who request service disconnection prior to the expiration of the prepaid service period the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 720 hours.
- 2.9.E Customer may pay for service by money order or cash at a Company authorized Agent location. Payment for service mailed to the Company must be in the form of a money order or certified check. Payment for reconnection of service as provided in this Tariff may be made in any reasonable manner, including personal checks. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months has rendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment.
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**CANCELLED**AUG 20 1999  
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Commission  
99-177  
AUG 20 1999

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: [REDACTED]

**MAR 22 1999**

**2.10 CANCELLATION BY CUSTOMER**

- 2.10.A If a customer cancels a service order or terminates services before the completion of the term for any reason whatsoever other than a service interruption, the customer agrees to pay the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period as set forth in this Price list all costs, fees and expenses reasonably incurred in connection with 1) all non-recurring charges reasonably expended by the Company to establish service to the customer, 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the customer, and 3) all recurring charges specified in the applicable service order Price List for the balance of the then current term.

**2.11 CANCELLATION BY COMPANY**

- 2.11.A Without incurring liability, the Company may discontinue service to a customer or to a particular customer location, or may withhold the provision of ordered or contracted services for:

- (1) nonpayment of an undisputed delinquent charge;
- (2) unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- (3) failure to substantially comply with the terms of the customer's settlement agreement;
- (4) refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment;
- (5) material misrepresentation of identity in obtaining telephone service; or
- (6) as provided by state or federal law.

Issued: 06/22/06

By: David Griffec, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 07/22/06

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Missouri Public  
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**2.10 CANCELLATION BY CUSTOMER (T)**

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- (1) nonpayment of an undisputed delinquent charge;
- (2) unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- (3) failure to substantially comply with the terms of the customer's settlement agreement;
- (4) refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment;
- (5) material misrepresentation of identity in obtaining telephone service; or
- (6) as provided by state or federal law.

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Effective: August 20, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

July 22, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
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Missouri Public  
Service Commission

10 22 1998

**2.10 CANCELLATION BY CUSTOMER**

2.10.A The minimum service period after the initiation of service is one calendar month. Customers may cancel by providing written or verbal notice during the last calendar month of service. The Customer shall remain liable for any charges incurred prior to the time that such cancellation becomes effective.

**2.11 CANCELLATION BY COMPANY**

2.11.A Without incurring liability, the Company may discontinue service to a customer or to a particular customer location, or may withhold the provision of ordered or contracted services for:

- (1) nonpayment of an undisputed delinquent charge;
- (2) unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- (3) failure to substantially comply with the terms of the customer's settlement agreement;
- (4) refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment;
- (5) material misrepresentation of identity in obtaining telephone service; or
- (6) as provided by state or federal law.

**CANCELLED**

AUG 20 1999  
15 RS 15  
By  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
99-177  
10 22 1998

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: ~~NOV 15 1998~~

**MAR 22 1999**

- 2.11.B      Seven (7) days prior to discontinuing a customer's service, 1-800-RECONEX will notify the customer in writing sent by first class mail that service will be discontinued. Said written notice shall contain the following information.
- (1)    the name and address and the customer's telephone number;
  - (2)    a statement for the reason of discontinuance and the cost of reconnection;
  - (3)    the date after which service will be discontinued unless appropriate action is taken;
  - (4)    how the customer may avoid the discontinuance;
  - (5)    the telephone number for the company where the customer may make an inquiry;
  - (6)    a statement that this notice will not be effective if the charges involved are part of an unresolved dispute; and
  - (7)    a statement which indicates that 1-800-RECONEX will postpone the discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician. Any person who alleges such an emergency shall, if required, provide 1-800-RECONEX with reasonable evidence of such necessity.
- 2.11.C      When a customer is unable to pay a charge in full when due, 1-800-RECONEX shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both 1-800-RECONEX and the customer. A copy of any such settlement agreement shall be delivered by mail to the customer upon the customer's request. Matters resolved by a settlement agreement shall not constitute a basis for discontinuance of service as long as the terms of the settlement agreement are followed by the customer.

Issued: 06/22/06

By: David Griffie, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Missouri Public  
Service Commission

- 2.11.B        Seven (7) days prior to discontinuing a customer's service, 1-800-RECONEX will notify the customer in writing sent by first class mail that service will be discontinued. Said written notice shall contain the following information.
- (1)    the name and address and the customer's telephone number;
  - (2)    a statement for the reason of discontinuance and the cost of reconnection;
  - (3)    the date after which service will be discontinued unless appropriate action is taken;
  - (4)    how the customer may avoid the discontinuance;
  - (5)    the telephone number for the company where the customer may make an inquiry;
  - (6)    a statement that this notice will not be effective if the charges involved are part of an unresolved dispute; and
  - (7)    a statement which indicates that 1-800-RECONEX will postpone the discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician. Any person who alleges such an emergency shall, if required, provide 1-800-RECONEX with reasonable evidence of such necessity.
- 2.11.C        When a customer is unable to pay a charge in full when due, 1-800-RECONEX shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both 1-800-RECONEX and the customer. A copy of any such settlement agreement shall be delivered by mail to the customer upon the customer's request. Matters resolved by a settlement agreement shall not constitute a basis for discontinuance of service as long as the terms of the settlement agreement are followed by the customer.

Issued: October 22, 1998

Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

- 2.11.D 1-800-RECONEX concurs in the tariffs approved by the Commission for Southwestern Bell Telephone Company with regard to the definitions and procedures utilized by Southwestern Bell Telephone Company for suspension and disconnection of service. Consistent with Commission rules, service may be disconnected during normal business hours on or after the date specified in the notice of disconnection. Service shall not be disconnected on a day when the offices of 1-800-RECONEX are not available to facilitate reconnection of service or on a day immediately preceding such day.

## **2.12 INTERCONNECTION**

- 2.12.A Services furnished by 1-800-RECONEX may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by 1-800-RECONEX or said carrier. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of 1-800-RECONEX and other participating carriers shall be provided at the customer's expense.
- 2.12.B Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. 1-800-RECONEX is responsible for taking all necessary legal steps for interconnecting customer provided terminal equipment or communications equipment with 1-800-RECONEX's facilities. 1-800-RECONEX shall secure all licenses, permits, rights-of-way, and other arrangements necessary for interconnection.

## **SECTION 3 – DESCRIPTION OF SERVICES**

### **3.1 SERVICES OFFERED**

- 3.1.A 1-800-RECONEX provides resold, prepaid basic two-way switched voice service within a local calling scope of the incumbent local exchange companies specified in this tariff.

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By: David Griffie, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Missouri Public  
Service Commission  
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Missouri Public  
Service Commission

- 2.11.D 1-800-RECONEX concurs in the tariffs approved by the Commission for Southwestern Bell Telephone Company with regard to the definitions and procedures utilized by Southwestern Bell Telephone Company for suspension and disconnection of service. Consistent with Commission rules, service may be disconnected during normal business hours on or after the date specified in the notice of disconnection. Service shall not be disconnected on a day when the offices of 1-800-RECONEX are not available to facilitate reconnection of service or on a day immediately preceding such day.

## **2.12 INTERCONNECTION**

- 2.12.A Services furnished by 1-800-RECONEX may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by 1-800-RECONEX or said carrier. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of 1-800-RECONEX and other participating carriers shall be provided at the customer's expense.
- 2.12.B Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. 1-800-RECONEX is responsible for taking all necessary legal steps for interconnecting customer provided terminal equipment or communications equipment with 1-800-RECONEX's facilities. 1-800-RECONEX shall secure all licenses, permits, rights-of-way, and other arrangements necessary for interconnection.

## **SECTION 3 – DESCRIPTION OF SERVICES**

### **3.1 SERVICES OFFERED**

- 3.1.A 1-800-RECONEX provides resold, prepaid basic two-way switched voice service within a local calling scope of the incumbent local exchange companies specified in this tariff.

Issued: October 22, 1998

Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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July 22, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission



3.1.B 1-800-RECONEX offers:

(1) Custom Calling Package:

**Call Waiting** – a service which alerts the customer with a special tone altering the customer that an incoming call is waiting.

**Three-Way Calling** – connects the customer with two people in two different locations at the same time. The customer can put one person on hold while talking to another.

(2) Caller ID – This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (#82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (#67 on their Touch-Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead,

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By: David Griffec, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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March 21, 2010  
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(1) Custom Calling Package:

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Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing and access code (#82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (#67 on their Touch-Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead,

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Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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July 22, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

## 3.1.B (Cont'd)

## (2) Caller ID (Cont'd)

Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

(3) Directory Listing – 1-800-RECONEX shall provide for a single directory listing in the telephone directory published by the ILEC in the Customer's exchange area.

- a. In order for listings to appear in an upcoming directory, the Customer must subscribe to service from 1-800-RECONEX in time to meet the directory published schedule.

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By: David Griffee, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Service Commission

3.1.B (Cont'd)

(2) Caller ID (Cont'd)

Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

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- a. In order for listings to appear in an upcoming directory, the Customer must subscribe to service from 1-800-RECONEX in time to meet the directory published schedule.

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Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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July 22, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

### **3.2 SERVICES NOT PROVIDED**

3.2.A Except as provided by 1-800-RECONEX's underlying carrier to its own customer's who are subject to toll restriction, and consistent with the toll-restriction rules and practices imposed by the underlying incumbent local exchange carrier whose services are being resold by 1-800-RECONEX pursuant to this tariff, 1-800-RECONEX blocks and does not provide the following services to customers:

- (1) access to local or long-distance directory assistance;
- (2) access to long distance service, including inbound collect calls;
- (3) access to local or long distance operator service

3.2.B. 1-800-RECONEX does not block toll free 1 + 800 calls.

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By: David Griffie, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Service Commission  
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Service Commission

### **3.2 SERVICES NOT PROVIDED**

3.2.A Except as provided by 1-800-RECONEX's underlying carrier to its own customer's who are subject to toll restriction, and consistent with the toll-restriction rules and practices imposed by the underlying incumbent local exchange carrier whose services are being resold by 1-800-RECONEX pursuant to this tariff, 1-800-RECONEX blocks and does not provide the following services to customers:

- (1) access to local or long-distance directory assistance;
- (2) access to long distance service, including inbound collect calls;
- (3) access to local or long distance operator service

3.2.B. 1-800-RECONEX does not block toll free 1 + 800 calls.

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Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

**3.3 EXCHANGES SERVED**

1-800-RECONEX's Missouri service areas shall be limited to the following exchanges:

**3.3.A Southwestern Bell Telephone Company:**

Adrian	Advance	Agency	Altenburg-Frohna
Antonia	Archie	Argyle	Armstrong
Ash Grove	Beaufort	Bell City	Belton
Benton	Billings	Bismark	Bloomfield
Bloomsdale	Blue Springs	Bonne Terre	Boonville
Bowling Green	Bridgeton	Brookfield	Camdenton
Campbell	Cape Girardeau	Cardwell	Carl Junction
Carollton	Carthage	Caruthersville	Cedar Hill
Center	Chaffee	Charleston	Chesterfield
Chillicothe	Clarksville	Clever	Climax Springs
Creve Couer	Deering	Dekalb	Delta
DeSoto	Dexter	Downing	East Prairie
East Independence	Edina	Eldon	Elsberry
Essex	Eureka	Excelsior Springs	Fair Grove
Farley	Farmington	Fayette	Fenton
Ferguson	Festus-Crystal City	Fisk	Flat River
Flrissant	Frankford	Fredericktown	Freeburg
Fulton	Gideon	Gladstone	Glasgow
Grain Valley	Gavois Mills	Gray Summit	Greenwood
Hannibal	Harvester	Hayti	Herculaneum-Pevely
Higbee	High Ridge	Hillsboro	Holcomb
Hornersville	Imperial	Independence	Jackson
Jasper	Joblin	Kansas City Metropolitan	Kennett
Kirksville	Kirkwood	Knob Noster	Ladue
Lake Ozark-Osage Beach	Lamar	LaMonte	Lancaster
Leadwood	Lee's Summit	Liberty	Lilbourn
Linn	Lockwood	Louisiana	Macks Creek
Malden	Manchester	Marble Hill	Marceline
Marionville	Marshall	Marston	Maxville
Mehiville	Meta	Mexico	Moberly
Monett	Montgomery City	Morhouse	Nashua
Neosho	Nevada	New Franklin	New Madrid
Nixa	Oak Ridge	Oakville	Old Appleton
Oran	Overland	Pacific	Parkville
Patton	Paynesville	Perryville	Pierce City
Pocahontas-New Wells	Pond	Popular Bluff	Portage Des Sioux
Portageville	Puxico	Qulin	Raytown
Republic	Richmond	Richwoods	Risco
Riverview	Rogersville	Rushville	St. Charles
St. Clair	St. Joseph	St. Louis Metropolitan	St. Marys
Stc. Genevieve	San Antonio	Sappington	Scott City
Sedalia	Senath	Sickeston	Slater
Smithville	South Kansas City	Spanish Lake	Springfield Metropolitan
Stanberry	Stafford	Tiffany Springs	Trenton
Tuscumbia	Union	Valley Park	Versailles
Vienna	Walnut Grove	Wardell	Ware
Washington	Webb City	Webster Groves	Wellsville
Westphalia	Willard	Wyatt	

Issued: 06/22/06

By: David Griffie, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 07/22/06

CANCELLED  
March 21, 2010  
Missouri Public

Service Commission

XD-2010-0200; JC-2004-0410

**Filed**Missouri Public  
Service Commission

**3.3 EXCHANGES SERVED**

1-800-RECONEX's Missouri service areas shall be limited to the following exchanges:

**3.3.A Southwestern Bell Telephone Company:**

Adrian	Advance	Agency	Altenburg-Frohna
Antonia	Archie	Argyle	Armstrong
Ash Grove	Beaufort	Bell City	Belton
Benton	Billings	Bismark	Bloomfield
Bloomsdale	Blue Springs	Bonne Terre	Boonville
Bowling Green	Bridgeton	Brookfield	Camdenton
Campbell	Cape Girardeau	Cardwell	Carl Junction
Carollton	Carthage	Caruthersville	Cedar Hill
Center	Chaffee	Charleston	Chesterfield
Chillicothe	Clarksville	Clever	Climax Springs
Creve Couer	Deering	Dekalb	Delta
DeSoto	Dexter	Downing	East Prairie
East Independence	Edina	Eldon	Elsberry
Essex	Eureka	Excelsior Springs	Fair Grove
Farley	Farmington	Fayette	Fenton
Ferguson	Festus-Crystal City	Fisk	Flat River
Flrissant	Frankford	Fredericktown	Freeburg
Fulton	Gideon	Gladstone	Glasgow
Grain Valley	Gavois Mills	Gray Summit	Greenwood
Hannibal	Harvester	Hayti	Herculancum-Pevely
Higbee	High Ridge	Hillsboro	Holcomb
Hornersville	Imperial	Independence	Jackson
Jasper	Joblin	Kansas City Metropolitan	Kennett
Kirksville	Kirkwood	Knob Noster	Ladue
Lake Ozark-Osage Beach	Lamar	LaMonte	Lancaster
Leadwood	Lee's Summit	Liberty	Lilbourn
Linn	Lockwood	Louisiana	Macks Creek
Malden	Manchester	Marble Hill	Marceline
Marionville	Marshall	Marston	Maxville
Mehiville	Meta	Mexico	Moberly
Monett	Montgomery City	Morehouse	Nashua
Neosho	Nevada	New Franklin	New Madrid
Nixa	Oak Ridge	Oakville	Old Appleton
Oran	Overland	Pacific	Parkville
Patton	Paynesville	Perryville	Pierce City
Pocohontas-New Wells	Pond	Popular Bluff	Portage Des Sioux
Portageville	Puxico	Qulin	Raytown
Republic	Richmond	Richwoods	Risco
Riverview	Rogersville	Rushville	St. Charles
St. Clair	St. Joseph	St. Louis Metropolitan	St. Marys
Ste. Genevieve	San Antonio	Sappington	Scott City
Sedalia	Senath	Sickeston	Slater
Smithville	South Kansas City	Spanish Lake	Springfield Metropolitan
Stanberry	Stafford	Tiffany Springs	Trenton
Tuscumbia	Union	Valley Park	Versailles
Vienna	Walnut Grove	Wardell	Ware
Washington	Webb City	Webster Groves	Wellsville
Westphalia	Willard	Wyatt	

Issued: October 22, 1998

Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

July 22, 2006

Missouri Public  
Service Commission**Filed**Missouri Public  
Service Commission



### 3.3 EXCHANGES SERVED (Cont'd)

#### 3.3.B Sprint Telephone Company:

Appleton City	Lexington
Blackburn	Lincoln
Blairtown	Lonejack
Brazito	Malta Bend
Buckner	Maryville
Butler	Missouri City
Calhoun	Montrose
California	Mound City
Camden Point	New Bloomfield
Centrtown	Newburg
Cetrview	Norborne
Chilhowee	Oak Grove
Clinton	Odessa
Coal	Orrick
Dearborn	Otterville
Deepwater	Pickering
Edgerton	Platte City
Eugene	Pleasant Hill
Fairfax	Richland
Ferrelview	Rolla
Fort Leonard	Russelville
Wood	Saint Robert
Green Ridge	Saint Thomas
Hardin	Salem
Harrisonville	Smithton
Henrieitta	Strasburg
Holden	Sweet Sprints
Holt	Syracuse
Holts Summit	Taos
Hopkins	Tarkio
Houstonia	Tipton
Ionia	Ulrich
Jefferson City	Warrensburg
Kearney	Warsaw
King City	Waverly
Kinsville	Waynesville
Lake Lotawana	Wellington
Lebanon	Weston
Leeton	Windsor

Issued: October 22, 1998

Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission

**SECTION 4 – RATES AND CHARGES****4.1 BASIC LOCAL SERVICE**

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>	
<u>Southwestern Bell Telephone Company</u>			(N)
Basic Local Service	\$49.06		
One-time Set-up Charge		\$39.00	
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)	
Caller ID	\$ 9.99	\$20.00 (waived with initial set up)	
Choice Pack	\$25.00	\$20.00 (waived with initial set up)	
Extended Area Calling	\$30.00	\$20.00 (waived with initial set up)	
Call Waiting	\$ 7.99	\$20.00 (waived with initial set up)	
Three-Way Calling (monthly)	\$ 4.99	\$20.00 (waived with initial set up)	
Three-Way Calling (per use)	\$ 1.50		
Call Return (monthly)	\$ 5.99	\$20.00 (waived with initial set up)	
Call Return (per use)	\$ 1.50		
Call Forward	\$ 4.99	\$20.00 (waived with initial set up)	
Toll Restriction	\$ 5.00		
Nonpublished Number	\$ 3.00	\$20.00	
Call Trace (per use)	\$ 1.50		
Directory Assistance (per use)	\$ 1.50		
Operator Assistance (per minute)	\$ 0.25		
Partial Pay Processing Set-Up		\$ 5.00	
Change Telephone Number **		\$20.00	
Transfer Account to New Address **		\$25.00	
Service Continuation Fee		\$10.00	
1000 Minutes of Long Distance	\$20.00		

The above rates do not include the taxes and surcharges specified in Section 4.5 of this tariff.

\*\* Per Line

(M) – 4.2 Initiation Fees moved from this page to Sheet 22.1

(T)

(T)

Issued: 11/27/06

By: David Griffie, President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: ~~12/26/06~~

January 22, 2007

CANCELLED  
March 21, 2010  
Missouri Public

Service Commission

XD-2010-0200; JC-2004-0410

**Filed**

Missouri Public  
Service Commission

**SECTION 4 – RATES AND CHARGES****4.1 BASIC LOCAL SERVICE**

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>	
Basic Local Service	\$49.06		(I)(R)(N)(D)
One-time Set-up Charge		\$39.00	
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)	
Caller ID	\$ 9.99	\$20.00 (waived with initial set up)	
Choice Pack	\$25.00	\$20.00 (waived with initial set up)	
Extended Area Calling	\$30.00	\$20.00 (waived with initial set up)	
Call Waiting	\$ 7.99	\$20.00 (waived with initial set up)	
Three-Way Calling (monthly)	\$ 4.99	\$20.00 (waived with initial set up)	
Three-Way Calling (per use)	\$ 1.50		
Call Return (monthly)	\$ 5.99	\$20.00 (waived with initial set up)	
Call Return (per use)	\$ 1.50		
Call Forward	\$ 4.99	\$20.00 (waived with initial set up)	
Toll Restriction	\$ 5.00		
Nonpublished Number	\$ 3.00	\$20.00	
Call Trace (per use)	\$ 1.50		
Directory Assistance (per use)	\$ 1.50		
Operator Assistance (per minute)	\$ 0.25		
Partial Pay Processing Set-Up		\$ 5.00	
Change Telephone Number (per line)		\$20.00	
Transfer Account to New Address (per line)		\$25.00	
Service Continuation Fee		\$10.00	
1000 Minutes of Long Distance	\$20.00		(I)(R)(N)(D)

The above rates do not include the taxes and surcharges specified in Section 4.5 of this tariff.

**4.2 INITIATION FEE**

1-800-RECONEX shall charge a flat fee of \$39.00 for initiation of services. The initiation fee and first months prepaid service charges is refundable within ten (10) business days following the date on which the Statement of Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. If service is ever disconnected and terminated, the customer shall pay another initiation fee prior to receiving service.

Issued: 07/22/05

By: David Griffiee

Effective: 08/22/05

President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**  
January 22, 2007

Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

**SECTION 4 – RATES AND CHARGES****4.1 BASIC LOCAL SERVICE**

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>
Basic Local Service	\$44.99	
One-time Set-up Charge		\$39.00
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$20.00 (waived with initial set up)
Choice Pack	\$ 25.00	\$20.00 (waived with initial set up)
Extended Area Calling	\$ 30.00	\$20.00 (waived with initial set up)
Call Waiting	\$ 5.00	\$20.00 (waived with initial set up)
Three-Way Calling	\$ 5.00	\$20.00 (waived with initial set up)
Speed Dial	\$ 10.00	\$20.00 (waived with initial set up)
Call Return	\$ 10.00	\$20.00 (waived with initial set up)
Call Forward	\$ 10.00	\$20.00 (waived with initial set up)
Toll Restriction	\$ 5.00	
Nonpublished Number	\$ 10.00	\$20.00
Partial Pay Processing Set-Up		\$ 5.00
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00
1000 Minutes of Long Distance	\$20.00	(N)

The above rates do not include the taxes and surcharges specified in Section 4.5 of this tariff.

**4.2 INITIATION FEE**

1-800-RECONEX shall charge a flat fee of \$39.00 for initiation of services. The initiation fee and first months prepaid service charges is refundable within ten (10) business days following the date on which the Statement of Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. If service is ever disconnected and terminated, the customer shall pay another initiation fee prior to receiving service.

**CANCELLED**

August 22, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

Issued: 07/13/05

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 08/13/05

**SECTION 4 – RATES AND CHARGES****4.1 BASIC LOCAL SERVICE**

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>	
Basic Local Service	\$44.99		
One-time Set-up Charge		\$39.00	
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)	
Caller ID	\$10.00	\$20.00 (waived with initial set up)	
Choice Pack	\$ 25.00	\$20.00 (waived with initial set up)	
Extended Area Calling	\$ 30.00	\$20.00 (waived with initial set up)	
Call Waiting	\$ 5.00	\$20.00 (waived with initial set up)	
Three-Way Calling	\$ 5.00	\$20.00 (waived with initial set up)	
Speed Dial	\$ 10.00	\$20.00 (waived with initial set up)	
Call Return	\$ 10.00	\$20.00 (waived with initial set up)	
Call Forward	\$ 10.00	\$20.00 (waived with initial set up)	
Toll Restriction	\$ 5.00		
Nonpublished Number	\$ 10.00	\$20.00	
Partial Pay Processing Set-Up		\$ 5.00	(N)
Change Telephone Number (per line)		\$35.00	
Transfer Account to New Address (per line)		\$59.00	
Reconnection Fee (per line)		\$25.00	
Service Continuation Fee		\$10.00	

The above rates do not include the taxes and surcharges specified in Section 4.5 of this tariff.

**4.2 INITIATION FEE**

1-800-RECONEX shall charge a flat fee of \$39.00 for initiation of services. The initiation fee and first months prepaid service charges is refundable within ten (10) business days following the date on which the Statement of Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. If service is ever disconnected and terminated, the customer shall pay another initiation fee prior to receiving service.

**CANCELLED**

August 13, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

Issued: 12/24/02

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 1/04/03

REC'D AUG 06 2001

## Service Commission

### SECTION 4 -- RATES AND CHARGES

#### 4.1 BASIC LOCAL SERVICE

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>
Basic Local Service	\$44.99	
One-time Set-up Charge		\$39.00
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$20.00 (waived with initial set up)
Choice Pack	\$ 25.00 (N)	\$20.00 (waived with initial set up) (N)
Extended Area Calling	\$ 30.00 (N)	\$20.00 (waived with initial set up) (N)
Call Waiting	\$ 5.00 (N)	\$20.00 (waived with initial set up) (N)
Three-Way Calling	\$ 5.00 (N)	\$20.00 (waived with initial set up) (N)
Speed Dial	\$ 10.00 (N)	\$20.00 (waived with initial set up) (N)
Call Return	\$ 10.00 (N)	\$20.00 (waived with initial set up) (N)
Call Forward	\$ 10.00 (N)	\$20.00 (waived with initial set up) (N)
Nonpublished Number	\$ 10.00	\$20.00
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00

The above rates do not include the taxes and surcharges specified in Section 4.5 of this tariff.

#### 4.2 INITIATION FEE

1-800-RECONEX shall charge a flat fee of \$39.00 for initiation of services. The initiation fee and first months prepaid service charges is refundable within ten (10) business days following the date on which the Statement of Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. If service is ever disconnected and terminated, the customer shall pay another initiation fee prior to receiving service.

**CANCELLED**

JAN 31 2003

3<sup>rd</sup> RS 22  
Public Service Commission  
MISSOURI

Missouri Public

FILED SEP 06 2001

Service Commission

Issued: 8/07/01

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 9/06/01

Missouri Public  
Service Commission

Canceling Original Sheet No. 22

## SECTION 4 – RATES AND CHARGES

REC'D SEP 19 2000

## 4.1 BASIC LOCAL SERVICE

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>
Basic Local Service	\$44.99	(R)
One-time Set-up Charge		\$39.00 (R)
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$20.00 (waived with initial set up) (I)
Nonpublished Number	\$ 10.00 (I)	\$20.00
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00

The above rates do not include the taxes and surcharges specified in Section 4.5 of this tariff.

## 4.2 INITIATION FEE

1-800-RECONEX shall charge a flat fee of \$39.00 for initiation of services. The initiation fee and first months prepaid service charges is refundable within ten (10) business days following the date on which the Statement of Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. If service is ever disconnected and terminated, the customer shall pay another initiation fee prior to receiving service. (R)

CANCELED

Missouri Public  
Service Commission

SEP 06 2001

2ND RS 22

Public Service Commission  
MISSOURI

FILED SEP 30 2000

Issued: 9/20/00

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 9/30/00

Missouri Public  
Service Commission

## SECTION 4 - RATES AND CHARGES

REC'D OCT 22 1998

## 4.1 BASIC LOCAL SERVICE

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>
Basic Local Service	\$49.95	
One-time Set-up Charge		\$69.00
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$15.00 (waived with initial set up)
Nonpublished Number	\$ 5.00	\$20.00
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00

The above rates do not include the taxes and surcharges specified in Section 4.5 of this tariff.

## 4.2 INITIATION FEE

1-800-RECONEX shall charge a flat fee of \$69.00 for initiation of services. The initiation fee and first months prepaid service charges is refundable within ten (10) business days following the date on which the Statement of Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. If service is ever disconnected and terminated, the customer shall pay another initiation fee prior to receiving service.

CANCELLED

SEP 30 2000

By: *RS 22*  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

99-177

FILED MAR 22 1999

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032Effective: ~~November 1, 1998~~

MAR 22 1999



**SECTION 4 – RATES AND CHARGES****4.1 BASIC LOCAL SERVICE**

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>	<u>(M)</u>
<u>SPRINT Telephone Company</u>			(N)
Basic Local Service***	\$53.06		(I)
One-time Set-up Charge		\$39.00	
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)	
Caller ID	\$ N/C*	\$20.00 (waived with initial set up)	(R)
Non-published Number	\$ 3.00	\$20.00	
Choice Pack	\$25.00	\$20.00 (waived with initial set up)	
Extended Area Calling	\$30.00	\$20.00 (waived with initial set up)	
Call Waiting	\$ N/C*	\$20.00 (waived with initial set up)	(R)
Three-Way Calling (monthly)	\$ N/C*	\$20.00 (waived with initial set up)	(R)
Three-Way Calling (per use)	\$ 1.50		
Call Return (monthly)	\$ 4.99	\$20.00 (waived with initial set up)	(R)
Call Return (per use)	\$ 1.50		
Call Forward	\$ 4.99	\$20.00 (waived with initial set up)	
Call Trace (per use)	\$ 1.50		
Directory Assistance (per use)	\$ 1.50		
Operator Assistance ( per minute)	\$ 0.25		
Change Telephone Number **		\$20.00	
Transfer Account to New Address **		\$25.00	
Service Continuation Fee		\$10.00	
Partial Pay Processing Set-Up		\$ 5.00	
1000 Minutes of Long Distance	\$20.00		
Voice Mail	\$12.00		(N)
* Included at no charge in the Basic Local Service.			(N)
** Per Line			(N)
*** Existing customers will be Grandfathered in and not be affected by increase in rates.			(N)

(M)

(M) - Sprint Rates and Charges moved to this page from Sheet 24

**4.2 INITIATION FEE**

(M)

1-800-RECONEX shall charge a flat fee of \$39.00 for initiation of services. The initiation fee and first months prepaid service charges is refundable within ten (10) business days following the date on which the Statement of Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. If service is ever disconnected and terminated, the customer shall pay another initiation fee prior to receiving service.

(M)

(M) - Initiation Fees moved to this page from Sheet 22

Issued: 11/27/06

By: David Griffie, President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: ~~12/26/06~~

January 22, 2007

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission

**4.3 PROMOTIONS**

The Company may, from time to time, engage in special promotional offerings or trial service offerings limited to certain dates, times, and/or locations in order to attract new customers or increase the usage by existing customers. These promotions will be subject to prior notification and approval by the Commission.

4.3.1 For promotional reasons, the Company will lower the Base Price from (N) \$49.06 to \$38.06 for a period of 90 days.

All new customers will be eligible for the promotional offering.

The promotional offering will go into effect on July 22, 2006 with an ending date of October 20, 2006

**4.4 DEPOSITS**

1-800-RECONEX does not require deposits from customers in order to initiate service.

**4.5 TAXES/SURCHARGES**

The Customer is responsible for the payment of any sales, use gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions

**4.6 RECONNECTION OR SERVICE CONTINUATION**

If after service is terminated and the customer again requests service, the customer shall be assigned a new telephone number and shall pay a new initiation fee. Prior to actual disconnection, a customer's service may be extended at which time the customer's telephone number shall be reserved for ten (10) days and will extend service ten (10) days beyond the expiration of the prepaid period after paying the service continuation fee of \$10.00. Customer may elect to pay fee to avoid a reconnection fee, however Customer will be responsible to pay for all service provided during the service continuation period. The \$10.00 service continuation fee will not be deducted from the month recurring charge.

**4.7 RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES**

4.7.1 1-800-RECONEX may process a customer's request for service via telephone call initiated by the customer. The customer is not required to sign a service contract with 1-800-RECONEX in order to receive service.

Issued: 06/22/06

By: David Griffec, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 07/22/06

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission

#### **4.3 PROMOTIONS**

The Company may, from time to time, engage in special promotional offerings or trial service offerings limited to certain dates, times, and/or locations in order to attract new customers or increase the usage by existing customers. These promotions will be subject to prior notification and approval by the Commission.

- 4.3.1 For promotional reasons, the Company will lower the one-time set up charge from \$69.00 to \$28.00 for a period of 120 days. (N)

All new customers will be eligible for the promotional offering.

The promotional offering will go into effect on July 13, 2000 with an ending date of November 10, 2000

#### **4.4 DEPOSITS**

1-800-RECONEX does not require deposits from customers in order to initiate service.

#### **4.5 TAXES/SURCHARGES**

The Customer is responsible for the payment of any sales, use gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions

#### **4.6 RECONNECTION OR SERVICE CONTINUATION**

If after service is terminated and the customer again requests service, the customer shall be assigned a new telephone number and shall pay a new initiation fee. Prior to actual disconnection, a customer's service may be extended at which time the customer's telephone number shall be reserved for ten (10) days and will extend service ten (10) days beyond the expiration of the prepaid period after paying the service continuation fee of \$10.00. Customer may elect to pay fee to avoid a reconnection fee, however Customer will be responsible to pay for all service provided during the service continuation period. The \$10.00 service continuation fee will not be deducted from the month recurring charge.

#### **4.7 RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES**

- 4.7.1 1-800-RECONEX may process a customer's request for service via telephone call initiated by the customer. The customer is not required to sign a service contract with 1-800-RECONEX in order to receive service.

Issued: July 3, 2000

Effective July 13, 2000

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

July 22, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

**4.3 PROMOTIONS**

REC'D OCT 22 1998

The Company may, from time to time, engage in special promotional offerings or trial service offerings limited to certain dates, times, and/or locations in order to attract new customers or increase the usage by existing customers. These promotions will be subject to prior notification and approval by the Commission.

**4.4 DEPOSITS**

1-800-RECONEX does not require deposits from customers in order to initiate service.

**4.5 TAXES/SURCHARGES**

All state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax), Relay Missouri, 911 surcharges, and other lawfully required surcharges are in addition to, and are not included in the monthly recurring rates specified above for services provided and shall be listed separately on the customer's bill.

**4.6 RECONNECTION OR SERVICE CONTINUATION**

If after service is terminated and the customer again requests service, the customer shall be assigned a new telephone number and shall pay a new initiation fee. Prior to actual disconnection, a customer's service may be extended at which time the customer's telephone number shall be reserved for ten (10) days and will extend service ten (10) days beyond the expiration of the prepaid period after paying the service continuation fee of \$10.00. Customer may elect to pay fee to avoid a reconnection fee, however Customer will be responsible to pay for all service provided during the service continuation period. The \$10.00 service continuation fee will not be deducted from the month recurring charge.

**4.7 RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES**

- 4.7.1 1-800-RECONEX may process a customer's request for service via telephone call initiated by the customer. The customer is not required to sign a service contract with 1-800-RECONEX in order to receive service.

**CANCELLED**

JUL 13 2000  
By *15 RS #23*  
Public Service Commission  
MISSOURI

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Missouri Public  
Service Commission99-177  
FILED MAR 22 1999

Effective:

MAR 22 1999

#### **4.7 RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES (CONT'D)**

- 4.7.2 Upon installation of service, 1-800-RECONEX will mail, by first class mail, the customer a written notice which specifies the rates to be charged for the services to be provided and that the rates charged are exclusive of applicable taxes and surcharges, such as Relay Missouri and 911. Upon installation of service, 1-800-RECONEX will also mail, by first class mail, the following information:

#### **STATEMENT OF RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES**

1-800-RECONEX is regulated by the Missouri Public Service Commission. This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential 1-800-RECONEX customer.

##### **Your Telephone Bill**

You will receive a reminder notice from us each month. 1-800-RECONEX does not require you to pay a security deposit. 1-800-RECONEX's prepaid services reminder notices are sent out twenty-one (21) days in advance of service being provided. If we do not receive your payment by the date due, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

**(M) - Sprint Rates and Charges moved from this page from Sheet 22.1**

**CANCELLED**  
Issued: 11/27/06  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

By: David Griffec, President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: ~~12/26/06~~  
**January 22, 2007**

**Filed**  
Missouri Public  
Service Commission

- 4.7 Upon installation of service, 1-800-RECONEX will mail, by first class mail, the customer a written notice which specifies the rates to be charged for the services to be provided and that the rates charged are exclusive of applicable taxes and surcharges, such as Relay Missouri and 911. Upon installation of service, 1-800-RECONEX will also mail, by first class mail, the following information:

### STATEMENT OF RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES

1-800-RECONEX is regulated by the Missouri Public Service Commission. This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential 1-800-RECONEX customer.

#### Your Telephone Bill

You will receive a reminder notice from us each month. 1-800-RECONEX does not require you to pay a security deposit. 1-800-RECONEX's prepaid services reminder notices are sent out twenty-one (21) days in advance of service being provided. If we do not receive your payment by the date due, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

#### Rates and Charges

BASIC SERVICE	RATES	INITIATION FEES	
Basic Local Service	\$49.06		(I)(R)(N)(D)
One-time Set-up Charge		\$39.00	
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)	
Caller ID	\$ 9.99	\$20.00 (waived with initial set up)	
Nonpublished Number	\$ 3.00	\$20.00	
Choice Pack	\$25.00	\$20.00 (waived with initial set up)	
Extended Area Calling	\$30.00	\$20.00 (waived with initial set up)	
Call Waiting	\$ 7.99	\$20.00 (waived with initial set up)	
Three-Way Calling (monthly)	\$ 5.00	\$20.00 (waived with initial set up)	
Three-Way Calling (per use)	\$ 1.50		
Call Return (monthly)	\$ 5.99	\$20.00 (waived with initial set up)	
Call Return (per use)	\$ 1.50		
Call Forward	\$ 4.99	\$20.00 (waived with initial set up)	
Call Trace (per use)	\$ 1.50		
Directory Assistance (per use)	\$ 1.50		
Operator Assistance ( per minute)	\$ 0.25		
Change Telephone Number (per line)		\$20.00	
Transfer Account to New Address (per line)		\$25.00	
Service Continuation Fee		\$10.00	
Partial Pay Processing Set-Up		\$ 5.00	
1000 Minutes of Long Distance	\$20.00		(I)(R)(N)(D)

Issued: 07/22/05

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 08/22/05

**Cancelled**  
January 22, 2007

- 4.7 Upon installation of service, 1-800-RECONEX will mail, by first class mail, the customer a written notice which specifies the rates to be charged for the services to be provided and that the rates charged are exclusive of applicable taxes and surcharges, such as Relay Missouri and 911. Upon installation of service, 1-800-RECONEX will also mail, by first class mail, the following information:

### STATEMENT OF RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES

1-800-RECONEX is regulated by the Missouri Public Service Commission. This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential 1-800-RECONEX customer.

#### Your Telephone Bill

You will receive a reminder notice from us each month. 1-800-RECONEX does not require you to pay a security deposit. 1-800-RECONEX's prepaid services reminder notices are sent out twenty-one (21) days in advance of service being provided. If we do not receive your payment by the date due, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

#### Rates and Charges

BASIC SERVICE	RATES	INITIATION FEES
Basic Local Service	\$44.99	
One-time Set-up Charge		\$39.00
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$20.00 (waived with initial set up)
Nonpublished Number	\$ 10.00	\$20.00
Choice Pack	\$ 25.00	\$20.00 (waived with initial set up)
Extended Area Calling	\$ 30.00	\$20.00 (waived with initial set up)
Call Waiting	\$ 5.00	\$20.00 (waived with initial set up)
Three-Way Calling	\$ 5.00	\$20.00 (waived with initial set up)
Speed Dial	\$ 10.00	\$20.00 (waived with initial set up)
Call Return	\$ 10.00	\$20.00 (waived with initial set up)
Call Forward	\$ 10.00	\$20.00 (waived with initial set up)
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00
Partial Pay Processing Set-Up		\$ 5.00
1000 Minutes of Long Distance	\$20.00	

**CANCELLED**

August 22, 2005

(N)

**MISSOURI PUBLIC  
SERVICE COMMISSION**

Issued: 07/13/05

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 08/13/05

- 4.7 Upon installation of service, 1-800-RECONEX will mail, by first class mail, the customer a written notice which specifies the rates to be charged for the services to be provided and that the rates charged are exclusive of applicable taxes and surcharges, such as Relay Missouri and 911. Upon installation of service, 1-800-RECONEX will also mail, by first class mail, the following information:

## STATEMENT OF RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES

1-800-RECONEX is regulated by the Missouri Public Service Commission. This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential 1-800-RECONEX customer.

### Your Telephone Bill

You will receive a reminder notice from us each month. 1-800-RECONEX does not require you to pay a security deposit. 1-800-RECONEX's prepaid services reminder notices are sent out twenty-one (21) days in advance of service being provided. If we do not receive your payment by the date due, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

### Rates and Charges

BASIC SERVICE	RATES	INITIATION FEES
Basic Local Service	\$44.99	
One-time Set-up Charge		\$39.00
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$20.00 (waived with initial set up)
Nonpublished Number	\$ 10.00	\$20.00
Choice Pack	\$ 25.00	\$20.00 (waived with initial set up)
Extended Area Calling	\$ 30.00	\$20.00 (waived with initial set up)
Call Waiting	\$ 5.00	\$20.00 (waived with initial set up)
Three-Way Calling	\$ 5.00	\$20.00 (waived with initial set up)
Speed Dial	\$ 10.00	\$20.00 (waived with initial set up)
Call Return	\$ 10.00	\$20.00 (waived with initial set up)
Call Forward	\$ 10.00	\$20.00 (waived with initial set up)
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)	<b>CANCELLED</b>	\$25.00
Service Continuation Fee	August 13, 2005	\$10.00
Partial Pay Processing Set-Up		\$ 5.00

(N)

**MISSOURI PUBLIC  
SERVICE COMMISSION**

Issued: 12/24/02

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 1/04/03



# Missouri Public

1-800-RECONEX, Inc.

REC'D AUG 06 2001

MOPSC No. 1  
2<sup>nd</sup> Revised Sheet No. 24  
Canceling 1<sup>st</sup> Revised Sheet No. 24

## Service Commission

- 4.7 Upon installation of service, 1-800-RECONEX will mail, by first class mail, the customer a written notice which specifies the rates to be charged for the services to be provided and that the rates charged are exclusive of applicable taxes and surcharges, such as Relay Missouri and 911. Upon installation of service, 1-800-RECONEX will also mail, by first class mail, the following information:

## STATEMENT OF RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES

1-800-RECONEX is regulated by the Missouri Public Service Commission. This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential 1-800-RECONEX customer.

### Your Telephone Bill

You will receive a reminder notice from us each month. 1-800-RECONEX does not require you to pay a security deposit. 1-800-RECONEX's prepaid services reminder notices are sent out twenty-one (21) days in advance of service being provided. If we do not receive your payment by the date due, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

### Rates and Charges

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>
Basic Local Service	\$44.99	
One-time Set-up Charge		\$39.00
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$20.00 (waived with initial set up)
Nonpublished Number	\$ 10.00	\$20.00
Choice Pack	\$ 25.00 (N)	\$20.00 (waived with initial set up) (N)
Extended Area Calling	\$ 30.00 (N)	\$20.00 (waived with initial set up) (N)
Call Waiting	\$ 5.00 (N)	\$20.00 (waived with initial set up) (N)
Three-Way Calling	\$ 5.00 (N)	\$20.00 (waived with initial set up) (N)
Speed Dial	\$ 10.00 (N)	\$20.00 (waived with initial set up) (N)
Call Return	\$ 10.00 (N)	\$20.00 (waived with initial set up) (N)
Call Forward	\$ 10.00 (N)	\$20.00 (waived with initial set up) (N)
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00

**CANCELLED**

JAN 31 2003

By 3rd RS 24  
Public Service Commission  
MISSOURI

Missouri Public

FILED SEP 06 2001

Service Commission

Effective: 9/06/01

Issued: 8/07/01

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

REC'D SEP 19 2000

- 4.7 Upon installation of service, 1-800-RECONEX will mail, by first class mail, the customer a written notice which specifies the rates to be charged for the services to be provided and that the rates charged are exclusive of applicable taxes and surcharges, such as Relay Missouri and 911. Upon installation of service, 1-800-RECONEX will also mail, by first class mail, the following information:

### STATEMENT OF RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES

1-800-RECONEX is regulated by the Missouri Public Service Commission. This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential 1-800-RECONEX customer.

#### Your Telephone Bill

You will receive a reminder notice from us each month. 1-800-RECONEX does not require you to pay a security deposit. 1-800-RECONEX's prepaid services reminder notices are sent out twenty-one (21) days in advance of service being provided. If we do not receive your payment by the date due, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

#### Rates and Charges

BASIC SERVICE	RATES	INITIATION FEES
Basic Local Service	\$44.99 (R)	
One-time Set-up Charge		\$39.00 (R)
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$20.00 (waived with initial set up) (I)
Nonpublished Number	\$ 10.00 (I)	\$20.00
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00

Missouri Public  
Service Commission

FILED SEP 30 2000

CANCELED

SEP 06 2001

2nd RS 24  
Public Service Commission  
MISSOURI

Issued: 9/20/00

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 9/30/00

REC'D OCT 22 1998

- 4.7 Upon installation of service, 1-800-RECONEX will mail, by first class mail, the customer a written notice which specifies the rates to be charged for the services to be provided and that the rates charged are exclusive of applicable taxes and surcharges, such as Relay Missouri and 911. Upon installation of service, 1-800-RECONEX will also mail, by first class mail, the following information:

**STATEMENT OF RESIDENTIAL CUSTOMER RIGHTS AND RESPONSIBILITIES**

1-800-RECONEX is regulated by the Missouri Public Service Commission. This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential 1-800-RECONEX customer.

**Your Telephone Bill**

You will receive a reminder notice from us each month. 1-800-RECONEX does not require you to pay a security deposit. 1-800-RECONEX's prepaid services reminder notices are sent out twenty-one (21) days in advance of service being provided. If we do not receive your payment by the date due, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

**Rates and Charges**

<u>BASIC SERVICE</u>	<u>RATES</u>	<u>INITIATION FEES</u>
Basic Local Service	\$49.95	
One-time Set-up Charge		\$69.00
Customer Calling Package	\$10.00	\$20.00 (waived with initial set up)
Caller ID	\$10.00	\$15.00 (waived with initial set up)
Nonpublished Number	\$ 5.00	\$20.00
Change Telephone Number (per line)		\$35.00
Transfer Account to New Address (per line)		\$59.00
Reconnection Fee (per line)		\$25.00
Service Continuation Fee		\$10.00

**CANCELLED**

SEP 30 2000

1st RS 24

Public Service Commission  
MISSOURIMissouri Public  
Service Commission99-177  
FILED MAR 22 1999

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: [REDACTED]

MAR 22 1999

**Payment Arrangements**

The flat fee of \$69.00 for initiation is refundable, along with the first month's prepaid service charges, within ten (10) business days following the date on which Statement of Residential Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. The recurring monthly service charge, plus associated taxes, shall be prorated for the actual number of days which service has been provided with the non-used portion being refunded to the customer.

Payments must be sent to 1-800-RECONEX's business office or made at one of our Agent locations. You may mail a money order or certified check directly to 1-800-RECONEX. If you are temporarily having difficulty paying your telephone bill, or if you have an inquiry or dispute of any charge, please call 1-800-RECONEX immediately toll-free at 1-800-275-8223.

**Partial Pay Processing**

(N)

Allows customers the opportunity to make a partial payment towards their service and the remaining balance later for a partial pay processing fee. This fee is to be paid with the remaining balance. Partial Pay Processing will, temporarily, extend the customer's due date fifteen (15) days.

**Disconnection of Telephone Service**

Your telephone service is subject to disconnection for any of the reasons listed below. If after your service is disconnected you again request service, a new telephone number will be assigned and you will be required to again pay a \$69.00 service initiation fee. Prior to actual disconnection, service may be extended at which time your telephone number shall be reserved for ten (10) days and will extend service beyond the expiration of the prepaid period after paying the service continuation fee of \$10.00. You may elect to pay a service continuation fee to avoid a reconnection fee, however, you will be responsible to pay for all service provided during the service continuation period.

Your service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge. You have twenty-one (21) days after 1-800-RECONEX sends out the Reminder Notice to make your payment. If after the twenty-one (21) days, payment has not been made, 1-800-RECONEX will send out a seven (7) day disconnection notice. Your service will not be discontinued for nonpayment of a delinquent account until (7) days after 1-800-RECONEX has sent you a written notice advising you of the delinquent account. In addition, 1-800-RECONEX will make reasonable efforts to contact you by telephone twenty-four (24) hours prior to disconnection of service.

Issued: 12/24/02

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 1/04/03

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410**Filed**  
Missouri Public  
Service Commission

**CANCELLED****Missouri Public  
Service Commission**Payment ArrangementsJAN 31 2003  
By *SR25*  
Public Service Commission  
MISSOURI

REC'D OCT 22 1998

The flat fee of \$69.00 for initiation is refundable, along with the first month's prepaid service charges, within ten (10) business days following the date on which Statement of Residential Customer Rights and Responsibilities is mailed by 1-800-RECONEX. The initiation fee is due and payable before the service is activated. The recurring monthly service charge, plus associated taxes, shall be prorated for the actual number of days which service has been provided with the non-used portion being refunded to the customer.

Payments must be sent to 1-800-RECONEX's business office or made at one of our Agent locations. You may mail a money order or certified check directly to 1-800-RECONEX. If you are temporarily having difficulty paying your telephone bill, or if you have an inquiry or dispute of any charge, please call 1-800-RECONEX immediately toll-free at 1-800-275-8223.

Disconnection of Telephone Service

Your telephone service is subject to disconnection for any of the reasons listed below. If after your service is disconnected you again request service, a new telephone number will be assigned and you will be required to again pay a \$69.00 service initiation fee. Prior to actual disconnection, service may be extended at which time your telephone number shall be reserved for ten (10) days and will extend service beyond the expiration of the prepaid period after paying the service continuation fee of \$10.00. You may elect to pay a service continuation fee to avoid a reconnection fee, however, you will be responsible to pay for all service provided during the service continuation period.

Your service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge. You have twenty-one (21) days after 1-800-RECONEX sends out the Reminder Notice to make your payment. If after the twenty-one (21) days, payment has not been made, 1-800-RECONEX will send out a seven (7) day disconnection notice. Your service will not be discontinued for nonpayment of a delinquent account until (7) days after 1-800-RECONEX has sent you a written notice advising you of the delinquent account. In addition, 1-800-RECONEX will make reasonable efforts to contact you by telephone twenty-four (24) hours prior to disconnection of service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction of such equipment.

**Missouri Public  
Service Commission**99-177  
FILED MAR 22 1999

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032Effective 

MAR 22 1999

2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment. (M)
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of identity in obtaining telephone service.
5. As allowed by federal or state law.

1-800-RECONEX will postpone disconnection for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member residing in the customer's household and where such person is under the care of a physician. You must notify and provide 1-800-RECONEX with reasonable evidence of such necessity.

### **Reconnection of Service**

After service continuation fee and reconnection fee have been paid, 1-800-RECONEX will restore your service when the reason for the service continuation has been remedied. Before your service is restored, the following will be required:

1. Payment for all undisputed amounts must be received by 1-800-RECONEX or its authorized Agent.
2. Installation charges must be paid again if your service has been disconnected. Installation charges will not be assessed if the service continuation and/or reconnection fee have been paid.
3. One month advance payment has been made and received by 1-800-RECONEX or its authorized Agent.

### **Procedures for Handling Inquiries and Complaints**

Telephone inquiries may be directed to 1-800-RECONEX at 1-800-275-8223. Written inquiries may be directed to 1-800-RECONEX, P.O. Box 5607, Portland, Oregon 97228, Facsimiles may be sent to 503-452-9495.

Issued: 12/24/02

By: David Griffiee  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 1/04/03

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

**Filed**  
Missouri Public  
Service Commission

3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.

REC'D OCT 22 1998

4. Misrepresentation of identity in obtaining telephone service.

5. As allowed by federal or state law.

1-800-RECONEX will postpone disconnection for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member residing in the customer's household and where such person is under the care of a physician. You must notify and provide 1-800-RECONEX with reasonable evidence of such necessity.

### Reconnection of Service

After service continuation fee and reconnection fee have been paid, 1-800-RECONEX will restore your service when the reason for the service continuation has been remedied. Before your service is restored, the following will be required:

1. Payment for all undisputed amounts must be received by 1-800-RECONEX or its authorized Agent.
2. Installation charges must be paid again if your service has been disconnected. Installation charges will not be assessed if the service continuation and/or reconnection fee have been paid.
3. One month advance payment has been made and received by 1-800-RECONEX or its authorized Agent.

### Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to 1-800-RECONEX at 1-800-275-8223. Written inquiries may be directed to 1-800-RECONEX, P.O. Box 5607, Portland, Oregon 97228, Facsimiles may be sent to 503-452-9495.

**CANCELLED**  
JAN 31 2003  
P. 10RS 26  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
99-177  
FILED MAR 22 1999

Issued: October 22, 1998

By: Todd Meislahn  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: [REDACTED]

MAR 22 1999

**Toll Services are Blocked**

You are ordering Prepaid Service from 1-800-RECONEX. Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which 1-800-RECONEX is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g. "900", "976"); or to directory assistance or local or long distance operator access or services (0-). Calls to telephone numbers used for toll services and caller-paid information services and caller-paid information services will be blocked by the Company.

**Filing a Complaint with the Missouri Public Service Commission**

If 1-800-RECONEX cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5<sup>th</sup> Floor, Jefferson City, Missouri 65101, toll free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a complaint in writing with the Missouri Public Service Commission at P.O. Box 360, Jefferson City, Missouri 65102 .

Also, the Missouri Office of the Public Counsel, representing the public before the Missouri Public Service Commission, has its office at 301 West High Street, 2<sup>nd</sup> Floor Jefferson City, Missouri 65101. The telephone number is 1-573-751-4857.

Issued: 06/22/06

By: David Griffee, President (T)  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

Effective: 07/22/06

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410**Filed**  
Missouri Public  
Service Commission



### **Toll Services are Blocked**

You are ordering Prepaid Service from 1-800-RECONEX. Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which 1-800-RECONEX is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g. "900", "976"); or to directory assistance or local or long distance operator access or services (0-). Calls to telephone numbers used for toll services and caller-paid information services and caller-paid information services will be blocked by the Company.

### **Filing a Complaint with the Missouri Public Service Commission**

If 1-800-RECONEX cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5<sup>th</sup> Floor, Jefferson City, Missouri 65101, toll free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a complaint in writing with the Missouri Public Service Commission at P.O. Box 360, Jefferson City, Missouri 65102 .

Also, the Missouri Office of the Public Counsel, representing the public before the Missouri Public Service Commission, has its office at 301 West High Street, 2<sup>nd</sup> Floor Jefferson City, Missouri 65101. The telephone number is 1-573-751-4857.

Issued: October 22, 1998

Effective March 22, 1999

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

**Cancelled**

July 22, 2006

Missouri Public  
Service Commission

**Filed**

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#### 4.8 **Promotional Offering**

For promotional reasons, the Company will lower the One-time Set-up Charge from \$69.00 to \$39.00 for a period of 120 days.

The Customer will have the option to participate or not to participate in the promotional offering.

The promotional Offering will go into effect September 30, 1998 with an ending date of January 28, 1999.

Issued: October 22, 1998

Effective March 22, 1999

CANCELLED  
March 21, 2010  
Missouri Public  
Service Commission  
XD-2010-0200; JC-2004-0410

By: David Griffie  
President  
1-800-RECONEX, Inc.  
2500 Industrial Avenue  
Hubbard, Oregon 97032

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