

Canceling

P.S.C. MO No 2
P.S.C. MO No 2

2nd Revised
1st Revised

Sheet No. Title Page
Sheet No. Title Page

Name of the Utility: Algonquin Water Resources of Missouri LLC d/b/a Liberty Utilities
Service Area: Timber Creek and Ozark Mountain

**Rules Governing Rendering of
Sewer Service**

Algonquin Water Resources of Missouri, LLC

d/b/a

Liberty Utilities

**Schedule of Rates, Rules and Regulations
And Conditions of Service
Governing the Provision and Taking of Sewer Service**

* Indicates new rate or text
+ Indicates change

CANCELLED
September 14, 2013
Missouri Public
Service Commission
SN-2014-0036; YS-2014-0082

FILED
Missouri Public
Service Commission
SN-2012-0404; YS-2012-0781

DATE OF ISSUE: June 1, 2012

DATE EFFECTIVE: July 1, 2012

ISSUED BY: Greg Sorensen, Vice President of Operations, 12725 W. Indian School Road, D-101. Avondale,
AZ 85392

Algonquin Water Resources of Missouri, LLC
Name of Issuing Company

For: All Missouri Service Areas
Community, Town or City

WATER TARIFF TITLE PAGE**ALGONQUIN WATER RESOURCES OF MISSOURI, LLC****SCHEDULE OF RATES, RULES, REGULATIONS
AND CONDITIONS OF SERVICE GOVERNING THE
PROVISION AND TAKING OF WATER SERVICE**

* Indicates New Rate or Text
+ Indicates Change

Issue Date: August 23, 2005
Month/Day/Year

Effective Date: September 22, 2005
Month/Day/Year

Issued By: Michael D. Weber
Vice President & General Manager
Name and Title of Issuing Officer

111 W. Wigwam Blvd., Suite B
Litchfield Park, AZ 85340
Company Mailing Address

CANCELLED
August 24, 2011
Missouri Public

Service Commission

SN-2012-0026; JS-2012-0036

Name of the Utility: Algonquin Water Resources of Missouri LLC d/b/a Liberty Utilities
Service Area: Timber Creek and Ozark Mountain

Rules Governing Rendering of Sewer Service

Algonquin Water Resources of Missouri, LLC d/b/a Liberty Utilities hereby adopts, ratifies, and makes its own, in every respect, all tariffs filed with the Public Service Commission, State of Missouri, under the name Algonquin Water Resources of Missouri, LLC d/b/a Liberty Water, Algonquin Water Resources of Missouri, LLC, Silverleaf Resorts, Inc., or Ascension Resorts, LTD, currently on file with and approved by the Commission, representing the rates, terms and conditions of the regulated sewer service previously provided by these companies or under these previous names.

* Indicates new rate or text
+ Indicates change

FILED
Missouri Public
Service Commission
SN-2012-0404; YS-2012-0781

DATE OF ISSUE: June 1, 2012

DATE EFFECTIVE: July 1, 2012

ISSUED BY: Greg Sorensen, Vice President of Operations, 12725 W. Indian School Road, D-101.
Avondale, AZ 85392

Name of Utility: Algonquin Water Resources of Missouri LLC d/b/a Liberty Water
Service Area: Timber Creek and Ozark Mountain

Rules Governing Rendering of
Sewer Service

Algonquin Water Resources of Missouri, LLC d/b/a Liberty Water hereby adopts, ratifies, and makes it own, in every respect, all tariffs filed with the Public Service Commission, State of Missouri, under the name Algonquin Water Resources of Missouri, LLC, Silverleaf Resorts, Inc., or Ascension Resorts, LTD, currently on file with and approved by the Commission, representing the rates, terms and conditions of the regulated sewer service previously provided by these companies or under these previous names.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE July 25, 2011 DATE EFFECTIVE August 24, 2011
Month Day Year Month Day Year

ISSUED BY Greg Sorensen, Vice President of Service Delivery, 12725 W. Indian School Rd D-101,
Avondale, AZ 85392

name of officer title address

P.S.C. MO No. 2

First Revised Sheet No. A
Canceling Original Sheet No. A

Algonquin Water Resources of Missouri, LLC

For: Certified Service Areas
Previously Served by Silverleaf
Resorts, Inc.
Community, Town or City

Name of Issuing Company

WATER TARIFF ADOPTION NOTICE

Algonquin Water Resources of Missouri, LLC, hereby adopts, ratifies, and makes its own, in every respect, all tariffs filed with the Public Service Commission, State of Missouri, under the name Silverleaf Resorts, Inc., currently on file with and approved by the Commission, representing the rates, terms and conditions of the regulated water service previously provided by Silverleaf Resorts, Inc.

* Indicates New Rate or Text
+ Indicates Change

Issue Date: August 23, 2005
Month/Day/Year

Effective Date: September 22, 2005
Month/Day/Year

Issued By: Michael D. Weber
Vice President & General Manager
Name and Title of Issuing Officer

111 W. Wigwam Blvd., Suite B
Litchfield Park, AZ 85340
Company Mailing Address

CANCELLED
August 24, 2011
Missouri Public

Service Commission

SN-2012-0026; JS-2012-0036

Name of Utility: Silverleaf Resorts, Inc.
 Service Area: Missouri Service Areas

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Rules Governing Rendering of
 Water Service

DEC 2 1997

MISSOURI

ADOPTION NOTICE

Public Service Commission

Water system assets were transferred to Silverleaf Resorts, Inc. with approval granted in Case No. WM-98-46. Accordingly, Silverleaf Resorts, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices or other instruments filed with the Public Service Commission, State of Missouri, by Ascension Resorts, Ltd., currently on file with and approved by the Commission.

CANCELLED

SEP 22 2005

By *1st RSA*
 Public Service Commission
 MISSOURI

NC to Algonquin Water Resources of MO

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 + Indicates change

FILED

DEC 12 1997

98-46

MO. PUBLIC SERVICE COM.

DATE OF ISSUE December 2, 1997

Month Day Year

DATE EFFECTIVE December 12, 1997

Month Day Year

ISSUED BY Robert Levy, Vice President/Operations 1221 Riverbend, Suite 120
 name of officer title address Dallas, Texas 75247

P.S.C. MO No. 2

Third Revised Sheet No. 1

Canceling Second Revised Sheet No. 1

Algonquin Water Resources of Missouri, LLC
Name of Issuing Company

For: All Missouri Service Areas
Community, Town or City

Rules & Regulations Governing the Rendering of
Water Service

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3a, 3b, 3c	Legal Description of Service Area
4	Schedule of Rates
5	Schedule of Service Charges

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* Indicates new rate or text

+ Indicates change

Issue Date: August 23, 2005
Month/Day/Year

Effective Date: September 22, 2005
Month/Day/Year

Issued By: Michael D. Weber
Vice President & General Manager
Name and Title of Issuing Officer

111 W. Wigwam Blvd., Suite B
Litchfield Park, AZ 85340
Company Mailing Address

Canceling P.S.C. MO No. 2
P.S.C. MO No. 2

Second Revised Sheet No. 1
First Revised Sheet No. 1

Name of Utility: Silverleaf Resorts, Inc.
Service Area: Missouri Service Areas

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Rules Governing Rendering of
Water Service

APR 15 1998

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MO. PUBLIC SERVICE COMM

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SEP 22 2005
By 3rd RSI
Public Service Commission
MISSOURI

Rule No.

6 1. Definitions
8 2. General Rules and Regulations
9 3. Company Employees and Customer Relations
10 4. Applications for Service
11 5. Inside Piping and Customer Water Service Lines
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23 12. Meter Tests and Test Fees
24 13. Bill Adjustments Based on Meter Tests
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* Indicates new rate or text
+ Indicates change

FILED

APR 25 1998
98 - 129

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE April 15, 1998
month day year

DATE EFFECTIVE April 25, 1998
month day year

ISSUE BY Robert Levy Vice President/Operations 1221 Riverbend, Suite 120
Name of Officer Title address Dallas Texas 75247

canceling P.S.C. MO No. 2 First Revised Sheet No. 1
P.S.C. MO No. 2 Original Sheet No. 1

Name of Utility: Silverleaf Resorts, Inc.
Service Area: Missouri Service Areas

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Rules Governing Rendering of
Water Service

DEC 2 1997

MISSOURI

Public Service Commission

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Rule No.

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CANCELLED

APR 25 1998

By 2nd RS #1
Public Service Commission
MISSOURI

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DEC 12 1997
98-46

MO. PUBLIC SERVICE COM.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE December 2, 1997 DATE EFFECTIVE December 12, 1997
Month Day Year Month Day Year

ISSUED BY Robert Levy, Vice President/Operations 1221 Riverbend, Suite 120
name of officer title address Dallas, Texas 75247

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Holiday Hills Resort

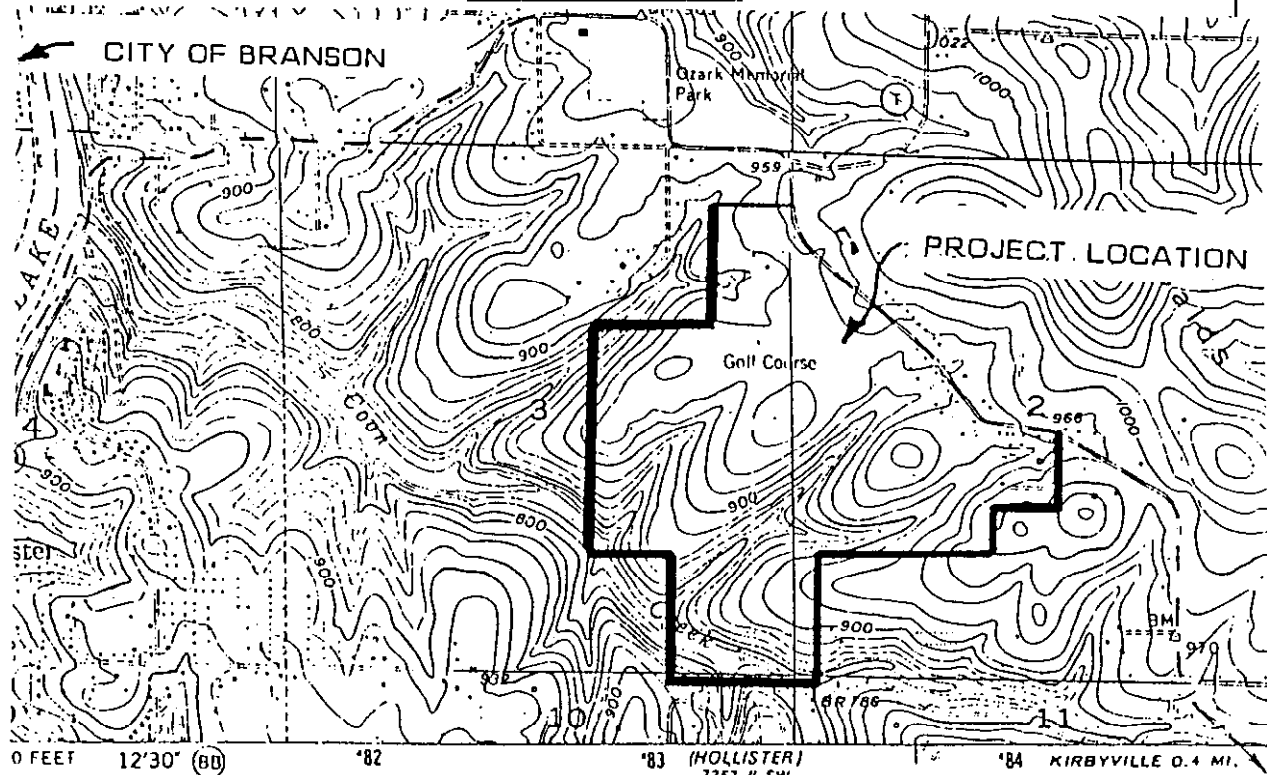
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JUL 13 1994

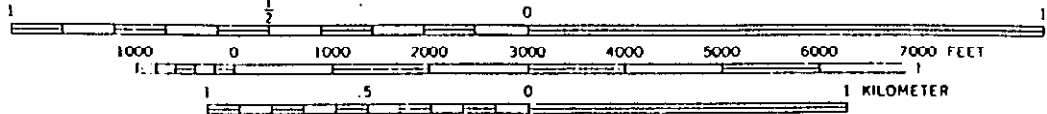
MISSOURI
Public Service Commission

Rules Governing Rendering of
 Water Service

Map of Service Area



SCALE 1:24 000



CONTOUR INTERVAL 20 FEET
 NATIONAL GEODETIC VERTICAL DATUM OF 1929

FILED

AUG 21 1994

94 - 246

MO. PUBLIC SERVICE COMM.

* Indicates new rate or text
 + Indicates change

DATE OF ISSUE July 22, 1994
 Month Day Year

DATE EFFECTIVE August 21, 1994
 Month Day Year

ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
 name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Ozark Mountain Resort

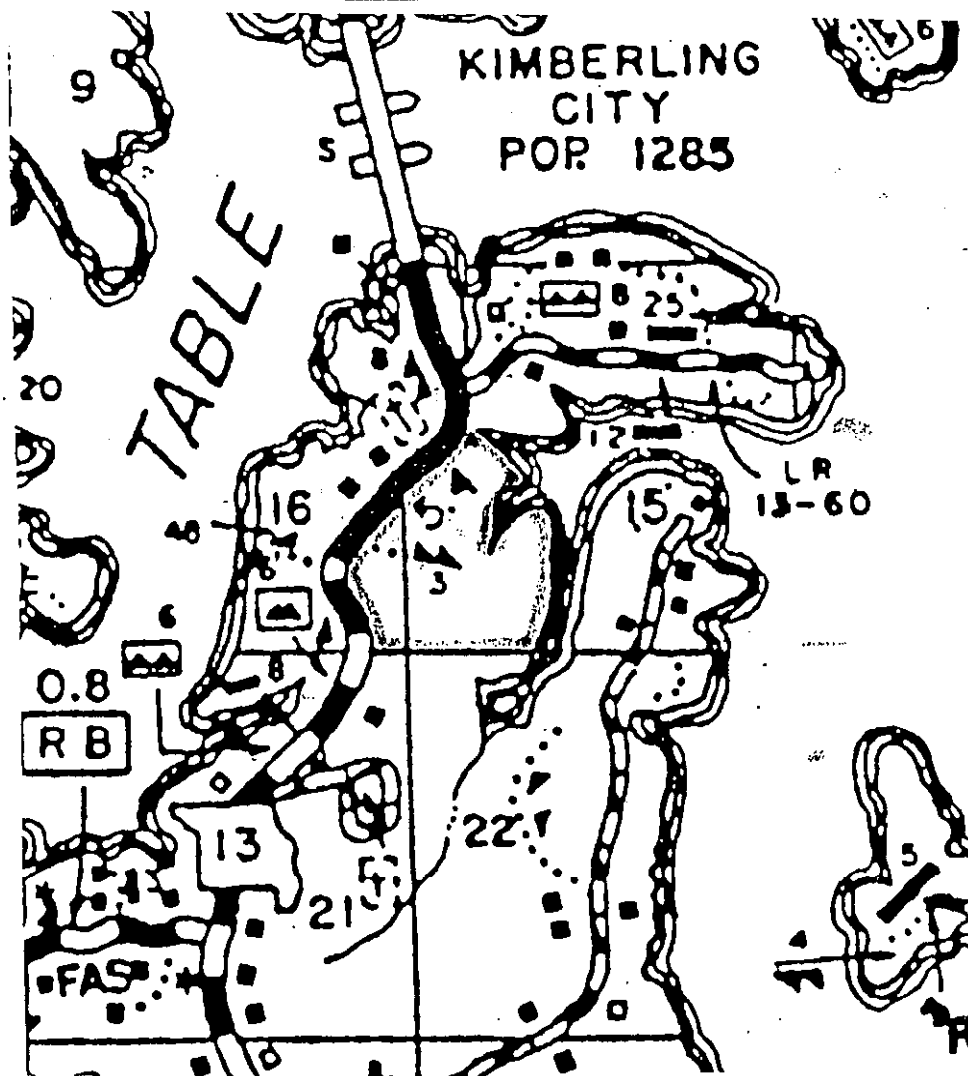
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Public Service Commission

Rules Governing Rendering of
 Water Service

Map of Service Area



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AUG 21 1994
 94 - 246

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE July 22, 1994
 Month Day Year

DATE EFFECTIVE August 21, 1994
 Month Day Year

ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
 name of officer title address

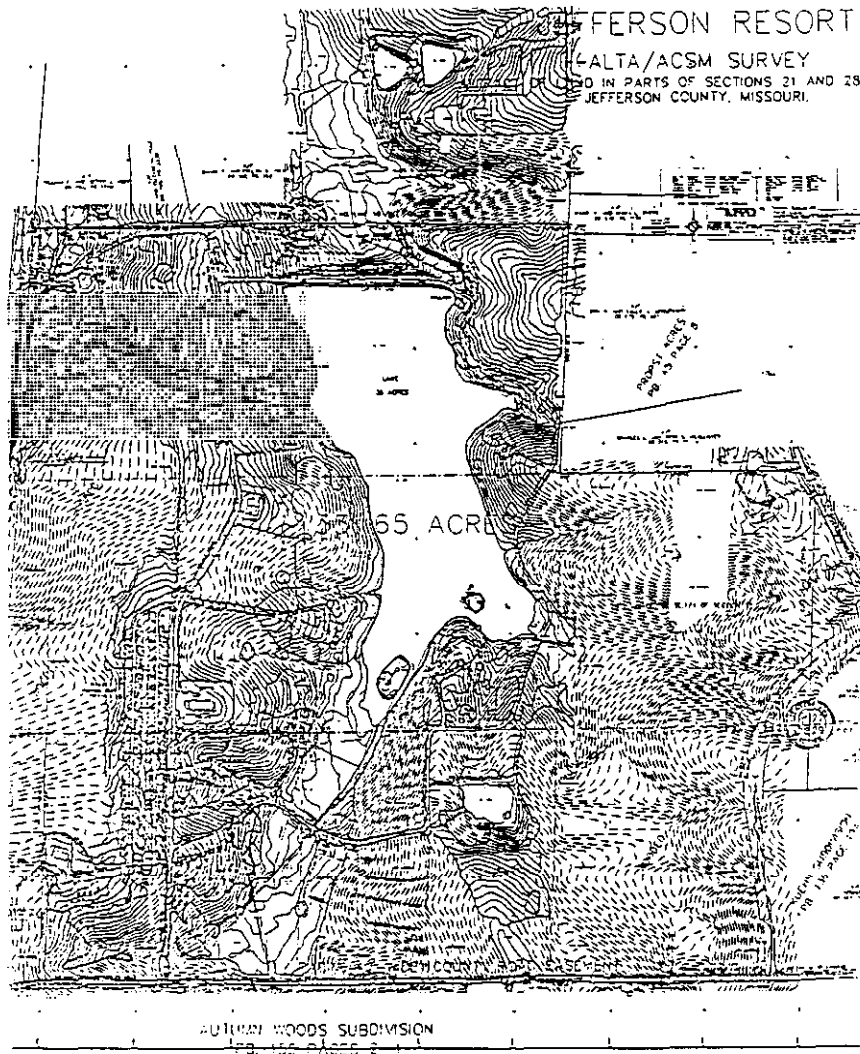
Name of Utility: Silverleaf Resorts, Inc.
Service Area: Timber Creek Resort

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APR 15 1998

Rules Governing Rendering of
Water Service

MO. PUBLIC SERVICE COMM

Map of Service Area**FILED**

APR 25 1998

98-123

MO. PUBLIC SERVICE COMM

DATE OF ISSUE April 15, 1998
month day year

DATE EFFECTIVE April 25, 1998
month day year

ISSUE BY Robert Levy Vice President/Operations 1221 Riverbend, Suite 120
Name of Officer Title address Dallas Texas 75247

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
COMMUNITY OR AREA SERVED: Holiday Hills Resort

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Rules Governing Rendering of
Water Service

JUL 13 1994**MISSOURI
Public Service Commission**

Legal Description of Service Area

See EXHIBIT "A" Attached
(2 pages)

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94 - 246****MO. PUBLIC SERVICE COMM.**

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE July 22, 1994
Month Day Year

DATE EFFECTIVE August 21, 1994
Month Day Year

ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
name of officer title address

A tract of land in Taney County, Missouri, more particularly described as the E $\frac{1}{4}$ of Lot 1 of the NE $\frac{1}{4}$ of Sec. 3, Twp. 22, Rng. 21; the N $\frac{1}{4}$ of the SE $\frac{1}{4}$ of said Section 3; the S $\frac{1}{4}$ of the W $\frac{1}{4}$ of Lot 1 of the NE $\frac{1}{4}$ of said Section 3; that part of the E $\frac{1}{4}$ of Lot 2 of NE $\frac{1}{4}$ of said Section 3 described as beginning at the SW Corner of said E $\frac{1}{4}$ of Lot 2 of NE $\frac{1}{4}$; thence Northeasterly following the center of the big hollow a distance of 767.62 feet to a point near the little wet-weather spring; thence East 40 feet; thence North 40 feet; thence West 40 feet; thence North 60 feet; thence North 0°58' West 88 feet to a point 572 feet South of the North line of the E $\frac{1}{4}$ of Lot 2 of the NE $\frac{1}{4}$ of said Section 3; thence North 89°57.5' East 950.59 feet to the East line of said E $\frac{1}{4}$ of Lot 2 NE $\frac{1}{4}$; thence South to the Southeast Corner of said E $\frac{1}{4}$ of Lot 2 of the NE $\frac{1}{4}$; thence West along the South line of said E $\frac{1}{4}$ of Lot 2 of the NE $\frac{1}{4}$ to the point of beginning. All of the above being in Sec. 3, Twp. 22, Rng. 21 subject to the Highway 86 (now Hwy. 76, January, 1984) right-of-way along the East side thereof. (The subdivision of Heritage Place lies within the above described tract of land.) And, also, a tract of land described as all that part of the NW $\frac{1}{4}$ of Sec. 2, Twp. 22, Rng. 21, lying South of Highway 86 described as follows: Beginning at the SW Corner of said NW $\frac{1}{4}$ thence due East approximately 1400 feet to the Southwesterly boundary line of Heritage Estates Subdivision; thence N36°W approximately 490 feet to a point which is the SW Corner of Lot 13 of said Heritage Estates Subdivision; thence North 9°26' West 167.71 feet; thence North 54° East 75 feet; thence North 36° West 170.83 feet; thence North 39°15' East 124.04 feet to a point on the Southerly right-of-way line of Highway 86 (now 76); thence Northwesterly along said Highway 86 (now 76) right-of-way line to the West line of said NW $\frac{1}{4}$; thence South along the West line of said NW $\frac{1}{4}$ to the point of beginning. And, also, the NW $\frac{1}{4}$ of the SW $\frac{1}{4}$; and that part of the NE $\frac{1}{4}$ of the SW $\frac{1}{4}$ described as follows: Beginning at a point 280 feet due West of the NE Corner of said NE $\frac{1}{4}$ of SW $\frac{1}{4}$ of said Sec. 2, Twp. 22, Rng. 21; thence South to the South right-of-way line of Highway 86 (now 76) as now located (January, 1984) for a new point of beginning; thence West to a point where the East boundary line of Heritage Estates Subdivision intersects the South right-of-way line of Highway 86 (now 76) as now located; thence South 24°07' West 190.26 feet; thence North 68°33' West 40 feet; thence South 24°07' West 150 feet; thence North 65°52' West along a 5.6919° curve to the right approximately 535 feet to the North line of said NE $\frac{1}{4}$ of SW $\frac{1}{4}$; thence West to the NW Corner of said NE $\frac{1}{4}$ of SW $\frac{1}{4}$; thence South to the SW Corner of said NE $\frac{1}{4}$ of SW $\frac{1}{4}$; thence East 663 feet; thence North 660 feet; thence East 377 feet; thence North to the new point of beginning; all in Sec. 2, Twp. 22, Rng. 21; and also a tract described as: That part of the NE $\frac{1}{4}$ of NE $\frac{1}{4}$ in Sec. 10, Twp. 22, Rng. 21, and the SE $\frac{1}{4}$ of SE $\frac{1}{4}$ in Sec. 3, Twp. 22, Rng. 21, lying North of Hollister-Kirtzville Road except the following: Beginning at the SE Corner of said SE $\frac{1}{4}$ of SE $\frac{1}{4}$ in Sec. 3, Twp. 22, Rng. 21; thence N64°05' West 579.32 feet; thence North 71°24' West 433.40 feet; thence South 27°16' West 94.20 feet; thence South 60°39' East 506.14 feet; thence South 67°29' East 516.30 feet; thence East 57.15 feet to the East line of said Sec. 10, Twp. 22, Rng. 21; thence North 141.33 feet to the point of beginning.

THE FOLLOWING ARE EXCEPTIONS FROM THE ABOVE LEGAL DESCRIPTION:

1. All of Country Club Estates, a subdivision, as per the recorded plat thereof.
2. All of Heritage Estates, a subdivision, as per the recorded plat thereof.
3. All of a tract of land being a part of the NE $\frac{1}{4}$ of the SW $\frac{1}{4}$, Section 2, Township 22, Range 21, more particularly described as follows: Starting at a point 280 feet West of the NE corner of said NE $\frac{1}{4}$ of SW $\frac{1}{4}$ of Section 2; thence South to the South right-of-way line of Highway 86 (now 76) for a point of beginning; thence West to a point on said South right-of-way line, which point is 50 feet East of the East boundary line of Heritage Estates; thence S40°18'15"W, 87.25 feet; thence S1°30'W, 66 feet; thence East 100 feet; thence South 109.65 feet; thence East to a point due South of the point of beginning; thence North to the point of beginning.

The following described tract is subject to a 30 foot road easement along the North and East sides thereof: A tract in the N $\frac{1}{4}$ of the SW $\frac{1}{4}$ of Section 2, Township 22, Range 21, described as follows: Beginning at the SE corner of said Section 2; thence North along the East line of said SW $\frac{1}{4}$, 2401.89 feet; thence West 496.50 feet to a new point of beginning; thence South 109.65 feet; thence West 150.29 feet; thence N24°07'30"E, 123.21 feet; thence S1°30'W, 2.80 feet; thence East 100 feet to the new point of beginning.

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Public Service Commission

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MO. PUBLIC SERVICE COMM.

EXHIBIT "A"

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MISSOURI

Public Service Commissioner

This is a subdivision of land in the North 1/2 of the Southwest 1/4 of Section 2, Township 22 North, Range 21 West, Taney County, Missouri, more particularly described as follows:

Beginning at the Northeast corner of Lot 21, Heritage Estates as per recorded plat thereof, said point being 1122.35 feet North and 1870.89 feet East of the Southwest corner of the North 1/2 of the Southwest 1/4 of said Section 2, thence S 67° 09' E along a 6.6886° curve to the left, 10.00 feet, thence S 22° 51' W, 177.38 feet, thence S 89° 18' N, 79.77 feet, thence along a 116.6116° curve to the left, 37.99 feet, thence S 16° 29.5' W, 172.52 feet, thence S 53° 14' N, 303.21 feet, thence along a 202.3871° curve to the left, 29.36 feet, thence S 5° 12.5' E, 156.18 feet, thence S 81° 18.5' W, 10.00 feet, thence S 78° 08' W, 66.13 feet, thence S 79° 25' W, 113.31 feet, thence S 76° 14.5' W, 121.13 feet, thence S 76° 26' N, 114.16 feet, thence S 76° 16.5' N, 164.47 feet, thence N 25° 39.5' E, 118.85 feet, thence N 61° 20.5' W along a 19.9510° curve to the right, 254.12 feet, thence along a 8.1975° curve to the right, 606.79 feet, thence N 10° 30' E, 135.51 feet, thence N 15° 23' E, 59.15 feet, thence S 71° 27' E, 10.00 feet, thence N 86° 13.5' E, 198.30 feet, thence N 72° 01.5' E, 153.25 feet, thence along a 20.7736° curve to the right, 139.88 feet, thence along a 3.9803° curve to the right, 178.80 feet, thence S 71° 17.5' E, 116.31 feet, thence S 0° 28.5' W, 87.17 feet, thence N 89° 31.5' E, along a 10.0939° curve to the left, 88.17 feet, thence N 81° 36' E, 153.96 feet, thence N 89° 18' E, 82.36 feet, to the South line of said Lot 21, thence S 62° 56' E along the South line of said Lot 21 having a 5.6919° curve to the left, 71.03 feet to the Southeast corner of said Lot 21, thence N 22° 51' E along the East line of said Lot 21, 150.00 feet, to the point of beginning.

Also known as:

All of Lots 1, 2, 3, 4, 5, 6, and 7 in Block 1; Lots 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, and 13 in Block 2; Lots 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, and 29 in Block 3, all in COUNTRY CLUB ESTATES, a subdivision as per the recorded plat thereof, Taney County, Missouri.

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AUG 21 1994

94 - 246

MO. PUBLIC SERVICE COMM.

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Ozark Mountain Resort

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Rules Governing Rendering of
Water Service

JUL 13 1994

MISSOURI
Public Service Commission

Legal Description of Service Area

A PARCEL OF LAND SITUATED IN THE THE E 1/2 OF THE SE 1/4 OF SECTION 16 AND THE SW 1/4 OF SECTION 15, TOWNSHIP 22 NORTH, RANGE 23 WEST, STONE COUNTY, MISSOURI, AND BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS:

BEGINNING AT THE SOUTHEAST CORNER OF SAID SECTION 16, THENCE N 87 degrees 33' 28" W ALONG THE SOUTH LINE OF THE SE 1/4, 621.13 FEET, TO THE EAST R/W LINE OF MISSOURI STATE HIGHWAY #13, THENCE NORTHERLY ALONG SAID EAST R/W LINE TO THE NORTH LINE OF THE SW 1/4 OF SECTION 15, THENCE N 89 degrees 10' 14" E ALONG SAID NORTH LINE OF SECTION 15, 103.62 FEET TO CORPS OF ENGINEERS MONUMENT # T648-5, THENCE ALONG THE GOVERNMENT FEE TAKING LINE, TABLE ROCK LAKE, TO THE SOUTHEAST CORNER OF THE SW 1/4 OF THE SW 1/4 OF SAID SECTION 15, THENCE N 87 degrees 34' 53" W, 1315.91 FEET TO THE POINT OF BEGINNING.

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* — Indicates new rate or text
 + Indicates change

AUG 21 1994

94-246

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE July 22, 1994
 Month Day Year

DATE EFFECTIVE August 21, 1994
 Month Day Year

ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
 name of officer title address

Name of Utility: Silverleaf Resorts, Inc.
Service Area: Timber Creek Resort

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APR 15 1998

Rules Governing Rendering of
Water Service

MO. PUBLIC SERVICE COM

Legal Description of Service Area

A tract of land in parts of Sections 21 and 28, Township 39 North, Range 5 East in Jefferson County, Missouri being more particularly described as follows; commencing at the Section Corner common to Sections 21, 22, 29 and 28; thence along the North line of said Section 28, North 89 degrees 16 minutes 19 seconds West, 283.16 feet to the West line of a 100 foot wide abandoned railroad to the point of beginning; thence southerly on a non tangent curve concave southeasterly, having a radius 931.47 feet a chord bearing South 07 degrees 32 minutes 56 seconds West an arc distance 473.98 feet to a point of tangent; thence South 07 degrees 01 minutes 43 seconds East 600.00 feet to a point of curve; thence along a curve concave westerly having a radius of 1024.30 feet a chord bearing South 00 degrees 58 minutes 16 seconds West an arc distance of 286.02 feet to a point on the south line of the North 1/2 of the North 1/2 of said Section 28; thence South 89 degrees 30 minutes 09 seconds West 1106.58 to a found iron rail; then continuing on said North line South 89 degrees 30 minutes 09 seconds West 1339.06 feet to a found iron rail; thence continuing on said North line South 89 degrees 26 minutes 03 seconds West 1322.21 feet to a point 30.00 feet East of the southwest corner of the Northeast 1/4 of the Northwest 1/4 of said Section 28; thence North 01 degrees 53 minutes 59 seconds East 662.34 feet to a point; thence South 89 degrees 33 minutes 42 seconds West 30.03 feet to a point on the West line of the said Northeast 1/4 of the Northwest 1/4 of Section 28; thence North 01 degrees 53 minutes 59 seconds East 687.47 feet to a point on the North line of said Section 28; thence westerly along said North line South 89 degrees 59 minutes 18 seconds West 263.97 feet to the easterly right-of-way line of Missouri State Highway Route 67; thence along the said right-of-way line North 04 degrees 51 minutes 26 seconds East 612.52 feet; thence South 85 degrees 08 minutes 34 seconds East 25.00 feet; thence North 04 degrees 51 minutes 26 seconds East 1200.00 feet; thence North 85 degrees 08 minutes 34 seconds West 25.00 feet thence North 04 degrees 51 minutes 26 seconds East 867.51 feet to a point on the North line of the South 1/2 of said Section 21; thence leaving the said right-of-way line along the said North line of the South 1/2 North 89 degrees 16 minutes 10 seconds East 1414.75 feet to the center of said Section 21; thence North 89 degrees 27 minutes 46 seconds East 1415.39 feet to a point on the westerly line of Propst Acres a subdivision recorded in Plat Book 45 on page 8 and also being the northeast corner of the Northwest 1/4 of the Southeast 1/4 of said Section 21; thence South 02 degrees 41 minutes 23 seconds West 1309.06 feet to an iron rod marking the Northwest corner of the Southeast 1/4 of the Southeast 1/4 of said Section 21; thence North 89 degrees 27 minutes 45 seconds East 1258.33 feet to a point on the westerly right-of-way line of Missouri State Highway "JJ" (60' wide); thence southeasterly along said right-of-way line South 27 degrees 52 minutes 25 seconds East 180.37 feet; thence leaving said right-of-way line South 02 degrees 14 minutes 06 seconds West 803.79 feet to a point in the said northerly right-of-way of the abandoned railroad; thence along a curve concave southerly having a radius of 931.47 feet, a chord bearing South 37 degrees 24 minutes 21 seconds an arc distance of 496.80 to the point of beginning containing 331.65 acres or less.

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APR 25 1998
9 8 - 12 9

MO. PUBLIC SERVICE COM

DATE OF ISSUE April 15, 1998
month day year

DATE EFFECTIVE April 25, 1998
month day year

ISSUE BY Robert Levy Vice President/Operations 1221 Riverbend, Suite 120
Name of Officer Title address Dallas Texas 75247

Form No. 13

P.S.C. MO. No. 2

2nd Original
Revised SHEET No. 4

Cancelling P.S.C. MO. No. 2

1st Original
Revised SHEET No. 4Algonquin Water Resources of Missouri, LLC
Name of Issuing CorporationFor All Missouri Service Areas
Community, Town or CityRules Governing Rendering of
Water ServiceSchedule of RatesMonthly Customer ChargeMeter SizeCustomer Charge

3/4"	\$8.96
1.0"	\$14.93
1.5"	\$29.85
2.0"	\$47.76
2.5"	\$71.64
3.0"	\$89.55
4.0"	\$149.25

+
+
+
+
+
+
+Commodity Charge:per 1,000 gallons of
all potable water use

\$5.96

+

per 1,000 gallons of
all non-potable water used
for golf course irrigation

\$1.25

*

These rates are exclusive of applicable federal, state, or local taxes

*Indicates New Rate or Text

+Indicates Change in Rate or Text

DATE OF ISSUE: March 20, 2007DATE EFFECTIVE: April 19, 2007

April 2, 2007

ISSUED BY: Robert Dodds President
Name of Officer Title12725 West Indian School, Suite D101,
Avondale, AZ 85323
Address

Cancelling P.S.C. MO. No. 2

Original
Revised SHEET No. 4Silverleaf Resorts, Inc.
Name of Issuing CorporationFor All Missouri Service Areas
Community, Town or CityMissouri Public
Service CommissionRules Governing Rendering of
Water Service

REC'D JUL 20 1998

Schedule of RatesMonthly Customer Charge

<u>Meter Size</u>	<u>Customer Charge</u>
3/4"	\$ 3.00
1.0"	\$ 5.00
1.5"	\$10.00
2.0"	\$16.00
2.5"	\$24.00
3.0"	\$30.00
4.0"	\$50.00

Commodity Charge: \$3.02 per 1,000 gallons for all usage in the billing period

These rates are exclusive of applicable federal, state or local taxes.

Missouri Public
Service Commission

FILED SEP 04 1998

99-032

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+ Indicates Change in Rate or Text

DATE OF ISSUE: July 17, 1998
month day yearDATE EFFECTIVE: [REDACTED]
month day yearISSUED BY: Howard Kitchen Missouri Regional Director
Name of Officer TitleSEP 04 1998
Branson, MO
Address

Cancelled

April 2, 2007

Missouri Public
Service Commission

NAME OF ISSUING UTILITY:
COMMUNITY OR AREA SERVED:

Ascension Resorts, Ltd.
Missouri Service Areas

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Rules Governing Rendering of
Water Service

JUL 13 1994

**MISSOURI
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Schedule of Rates

Customer Charge, includes 2,000 gallons	\$6.88 per Month
Commodity Charge	\$1.93 per 1,000 gal above 2,000 gallons per month

These rates are exclusive of applicable federal, state, or local taxes.

CANCELLED

SEP 04 1998
By *1st RS #4*
**Public Service Commission
MISSOURI**

FILED

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+ Indicates change

AUG 21 1994

94-246

MO. PUBLIC SERVICE COMMISSION

DATE OF ISSUE July 22, 1994
Month Day Year

DATE EFFECTIVE August 21, 1994
Month Day Year

ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
name of officer title address

Cancelling P.S.C. MO. No. 2

Original
Revised

SHEET No. 5

Silverleaf Resorts, Inc.
Name of Issuing Corporation

For

All Missouri Service Areas
Community, Town or CityMissouri Public
Service CommissionRules Governing Rendering of
Water Service

REC'D JUL 20 1998

Schedule of Service Charges and Fees

New Water Service Connection Using 3/4" Meter - \$300.00

New Water Service Connection Using Meter Larger Than 3/4" - Actual Cost

Reconnection of Service for Disconnects Caused by Nonpayment of Bill - \$25.00

Reconnection of Service for Voluntary Disconnects of Less Than 30 Days - \$25.00

Reconnection of Service for "Seasonal" Disconnects - \$25.00 plus the monthly customer charge times the number of months "off-system" (not to exceed 6 months) where the same beneficial service recipient discontinues and restores service to the same location within a 12-month period. Restoration of service of a nonpayment disconnect after 45 days is deemed to be a seasonal reconnection of service.

Late Payment Fee - Greater of 5% of bill or \$2.00

Transfer Fee - \$25.00 for change of customer accounts at same service location when no physical disconnection occurs.

Meter Test Fee - \$25.00

Meter Conversion or Relocation Fee - Actual Cost

Returned Check Fee - \$25.00

Customer Deposits - 1/6th of estimated annual bill.

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FILED SEP 04 1998

99 - 032

DATE OF ISSUE: July 17, 1998
month day yearDATE EFFECTIVE:
month day yearISSUED BY: Howard Kitchen
Name of OfficerMissouri Regional Director
TitleSEP 04 1998
Branson, MO
Address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

MISSOURI**Public Service Commission**Schedule of Service Charges

Connection Charge, new service connection	\$300.00
Reconnection charge	\$25.00
Return check charge	\$15.00
Meter test charge	\$25.00

CANCELLED**SEP 04 1998**

By *ISRS#5*
 Public Service Commission
 MISSOURI

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DATE OF ISSUE July 22, 1994
 Month Day Year

DATE EFFECTIVE August 21, 1994
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ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
 name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
 Water Service

MISSOURI
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Rule 1 DEFINITIONS

- (a) An "APPLICANT" is a person, firm, corporation, governmental body, or other entity which has applied for service; two or more APPLICANTS may make one application for a main extension.
- (b) The "COMPANY" is Ascension Resorts, Ltd., acting through its officers, managers, or other duly authorized employees or agents.
- (c) A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the company for water service or is receiving service from company, or whose facilities are connected for utilizing such service.
- (d) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.
- (e) A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
- (f) "DISCONTINUANCE OF SERVICE" is the intentional cessation of service by the company not requested by the customer.
- (g) The "MAIN" is a pipeline which is owned and maintained by the company, located on public property or private easements, and used to transport water throughout the company's service area.
- (h) The "METER" is a device used to measure and record the quantity of water that flows through the service line, and is installed in the meter setting.

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AUG 21 1994

94-266
MO. PUBLIC SERVICE COMM.
 August 21, 1994

DATE OF ISSUE July 22, 1994
 Month Day Year

DATE EFFECTIVE August 21, 1994
 Month Day Year

ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
 name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

JUL 13 1994

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- (i) The "METER SETTING" includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the company.
- (j) The "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line, or outdoor meter setting including all necessary appurtenances. This service connection will be installed, owned, and maintained by the company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.
- (k) A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.
- (l) "TERMINATION OF SERVICE" is cessation of service requested by the customer.
- (m) The word "UNIT", or LIVING UNIT shall be used herein to define the premises or property of a single water consumer, whether or not that consumer is the customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (n) The "WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the customer's property.

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MO. PUBLIC SERVICE COMM.
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NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

MISSOURI
Public Service Commission

Rule 2 GENERAL

- (a) Every applicant, upon signing an application for any water service rendered by the company, or any customer upon taking of water service, shall be considered to have expressed consent to be bound by these rates and rules.
- (b) The company's rules governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these rules.
- (c) The company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.
- (d) After the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and of the Public Service Commission of Missouri. Pre-existing facilities that do not comply with applicable rules and regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.

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AUG 21 1994

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MO. PUBLIC SERVICE COMM.

DATE OF ISSUE July 22, 1994
 Month Day Year

DATE EFFECTIVE August 21, 1994
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ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
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NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

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Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- (a) Employees or agents of the company are expressly forbidden to demand or accept any compensation for any services rendered to its customers except as covered in the company's rules and regulations.
- (b) No employee or agent of the company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

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NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

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Rule 4 APPLICATIONS FOR SERVICE

- (a) A written application for service, signed by the customer, stating the type of service required and accompanied by any other pertinent information, will be required from each customer before service is provided to any unit. Every customer, upon signing an application for any service rendered by the company, or upon taking of service, shall be considered to have expressed consent to the company's rates, rules and regulations.
- (b) If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary according to the company's rule for extension of water mains.
- (c) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the company shall require a written contract. Said contract may include, but not be limited to the obligations upon the company and the applicant, and shall specify a reasonable period of time necessary to provide such service.

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NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

Rule 5 INSIDE PIPING AND WATER SERVICE LINES

- (a) The company will provide water service at the outdoor meter, or at the property line. Separate buildings shall be served through separate water service lines.
- (b) The service connection from the water main to the customer's property line, the meter installation and setting shall be constructed, owned and maintained by the company. Water service line construction and maintenance from the property line or meter setting, including the connection to the meter setting, to the building shall be the responsibility of the customer, and is subject to inspection by the company. Customers shall be responsible for the cost of repairing any damage to the company's mains, meters, and meter installations caused by the customer, his agent, or tenant.
- (c) Existing water service lines may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any customer or the company's facilities.
- (d) The water service line shall be brought to the unit at a depth of not less than 36 inches and have a minimum inside diameter of 3/4 inch. The customer is responsible for the determination of whether or not a larger size is needed to provide adequate flow to the unit. A valve must be installed in the service line where it enters the unit. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) Water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure.
- (f) The company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the

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94 - 246
MO. PUBLIC SERVICE COMM.DATE OF ISSUE July 22, 1994

Month Day Year

DATE EFFECTIVE

August 21, 1994
Month Day YearISSUED BY Sandra Cearly

name of officer

Secretary

title

1221 Riverbend Dallas, TX 75247

address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

MISSOURI**Public Service Commission**

customer shall be made at his expense.

- (h) The company shall have the right to enter the customer's premises for the purposes of inspection to ensure compliance to these rules. Company personnel shall identify themselves and make these inspections only at reasonable hours.
- (i) Neither water service lines nor service connections may be extended along public streets or roadways or through property of others in connecting with the company's mains. The service connection may, however, extend through the water main easement and roadway easement as necessary in order to be connected to a main located across and adjacent to a street in front of the customer's living unit. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the company.
- (j) Any customer having a plumbing arrangement, or a water-using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system; or, any customer's plumbing classified as an actual or potential backflow hazard in the regulations of the Missouri Department of Natural Resources, 10 CSR 60 - 11, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the company to perform a cross connection survey. The device, installation, location and maintenance program shall be approved by the company.

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 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

JUL 13 1994

MISSOURI
Public Service Commission

Rule 6 IMPROPER OR EXCESSIVE USE

- (a) No customer shall be wasteful of the water supplied to the unit by his willful action or inaction. It shall be the responsibility and duty of each customer to maintain all piping and fixtures at the unit in a good and efficient state of repair at all times.
- (b) No customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The company shall deny or discontinue service where customer's water service line or inside piping may, in the opinion of the company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other customers or the company's facilities.
- (c) The customer shall not make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the company's mains.
- (d) The customer shall not tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.
- (d) The customer shall not attempt to take unmetered water from the company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant
- (f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the water company.

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44-246**MO. PUBLIC SERVICE COMM.**

DATE OF ISSUE July 22, 1994
 Month Day Year

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NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

JUL 13 1994

MISSOURI
Public Service Commission

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

- (a) The company may discontinue service for any of the following reasons:
1. Nonpayment of a delinquent account not in dispute.
 2. Failure to post a security deposit or guarantee acceptable to the utility.
 3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the customer's premises.
 4. Failure to comply with the terms and conditions of a settlement agreement.
 5. Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance or replacement.
 6. Violation of any of these rules on file with and approved by the Public Service Commission, or for any condition which adversely affects the safety of the customer or other persons, or the integrity of the utility's delivery system.
- (b) The company may discontinue service after notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the customer, it shall be done at least forty-eight (96) hours prior to discontinuance. If the company intends to discontinue of service to a multi-tenant dwelling, a notice shall also be conspicuously posted in the building ten (10) days prior to the proposed discontinuance. Service of notice by mail is complete upon mailing. Discontinuance shall not occur more than eleven (11) business days after the date given as the discontinuance date.
- (c) The company shall make reasonable effort to communicate with the customer, at

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AUG 21 1994

94 - 246

MO. PUBLIC SERVICE COMM.

August 21, 1994

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DATE EFFECTIVE _____
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ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
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NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

MISSOURI
Public Service Commission

least twenty-four (24) hours prior to any discontinuance, regarding the reasons(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the company's customer, or is not responsible for payment of the bill, then the company shall make reasonable effort to inform such occupant(s).

- (d) The company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to 21 days, and the company may require proof of a medical emergency.
- (e) Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intention to disconnect service, or leave a conspicuous notice of the disconnect.
- (f) The provisions of paragraphs (c) and (e) above may be waived if safety of company personnel while at the premises is a consideration.
- (g) Discontinuance of service to a unit for any reason shall not prevent the company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.
- (h) In case the company discontinues its service for any violation of these rules, then any monies due the company shall become immediately due and payable.
- (i) The company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.
- (j) The company shall deal with customers and handle customer accounts in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240 - 13.

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94 - 246

MO. PUBLIC SERVICE COMM.

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DATE EFFECTIVE August 21, 1994
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 name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

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Public Service Commission

Rule 8 TERMINATION OF SERVICE AT CUSTOMER'S REQUEST

- (a) Service will be terminated at the customer's request, by giving not less than twenty-four (24) hours notice to the company during its regular office hours. The company shall, on the requested day, read the customer's meter and charges for water service rendered up to and including the time of termination shall be computed and will become due and payable immediately.
- (b) A customer may request temporary termination of service for any length of time for his own convenience; however, the customer shall still be charged for service at the appropriate rate during the time the service is turned off. Turn off and turn on charges are specified in the schedule of service charges.

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name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

JUL 13 1994**MISSOURI
Public Service Commission****Rule 9 INTERRUPTIONS IN SERVICE**

- (a) The company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system.
- (b) Whenever service is interrupted for repairs, all customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- (c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the company.
- (d) In order to avoid service problems when extraordinary conditions exist, the company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the company mains.

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94-246****MO. PUBLIC SERVICE COMM.**

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name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

JUL 13 1994**MISSOURI
Public Service Commission****Rule 10 BILLS FOR SERVICE**

- (a) The charges for water service shall be at the rates specified in the rate schedules on file with the Missouri Public Service Commission. Other service charges, such as for turn-off or turn-on, are set forth in the Schedule of Service Charges in these rules.
- (b) A customer who has made application for water service to a unit shall be responsible for payment for all water service provided to him at said unit from the date of connection until the date requested by the customer by proper notification to the company to terminate service.
- (c) Each customer is responsible for furnishing the company with the correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the company or its business will be mailed or delivered to the mailing address entered in the customer's application unless the company is notified in writing by the customer of a change of address.
- (d) Payments shall be made at the office of the company or at such other places conveniently located as may be designated by the company or by ordinary mail. However, payment must be received by the close of business on the date due.
- (e) Neither the company nor the customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- (f) A separate bill shall be rendered for each customer with itemization of all water service charges. All bills for service shall state the due date. The company shall have the right to render bills monthly.
- (g) Bills shall be due twenty-one (21) calendar days from the date of rendition, unless

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name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
 COMMUNITY OR AREA SERVED: Missouri Service Areas

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Rules Governing Rendering of
Water Service

MISSOURI
Public Service Commission

such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the company shall have the right to discontinue service in accordance with Rule 7. The company shall not be required to restore or connect any new service for such delinquent customers until the unpaid account due the company under these Rules and Regulations has been paid in full or arrangements satisfactory to the company have been made to pay said account.

- (h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- (i) The company may require a security deposit or other guarantee as a condition of new service if the customer: still has an unpaid account with a utility providing the same type of service accrued within the last five years; or has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or is unable to establish a credit rating with the company. Adequate credit rating for a residential customer shall be established if the customer: owns or is purchasing a home; or is and has been regularly employed full time for at least one year; or has an adequate and regular source of income; or can provide credit references from a commercial credit source.
- (j) The company may require a security deposit or other guarantee of payment as a condition of continued service if: the water service of the customer has been discontinued for non-payment of a delinquent account not in dispute; or the utility service to the unit has been diverted or interfered with in an unauthorized manner; or the customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods, or two (2) out of four (4) consecutive quarterly billing periods.
- (k) The amount of a security deposit shall not exceed utility charges applicable to one

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FILED**AUG 21 1994****MO. PUBLIC SERVICE COMM.**

DATE OF ISSUE July 22, 1994
 Month Day Year

DATE EFFECTIVE August 21, 1994
 Month Day Year

ISSUED BY Sandra Cearly Secretary 1221 Riverbend Dallas, TX 75247
 name of officer title address

NAME OF ISSUING UTILITY: Ascension Resorts, Ltd.
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(1) billing period plus thirty (30) days, computed on estimated or actual annual usage.

- (l) Interest at the rate of 6% per annum compounded annually shall be payable on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest may be credited to the customer's account.
- (m) After a customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- (n) The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- (o) All billing matters shall be handled in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

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Rule 11 METERS AND METER INSTALLATIONS

- (a) All permanent service connections shall be metered. The company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the company and shall remain its property.
- (c) The company shall have the right to determine on the basis of the customer's flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the customer, the cost of installing such meter shall be paid by the customer.
- (d) Service to any one customer shall be furnished through a single metering installation. Where a building is occupied by more than one tenant, the building shall be served by one meter. Inside piping may be rearranged at the customer's own expense so as to separate the units and meter tenants, then divide the bill accordingly.
- (e) The meters and meter installations furnished by the company shall remain its property, and the owners of premises wherein they are located shall be held responsible for their safekeeping. For failure to protect same against damage, the company may refuse to supply water until the company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.
- (f) The meter will be installed at or near the customer's property line; it shall be placed in a meter box vault constructed by the company in accordance with its specifications. The company shall furnish and install suitable metering equipment for each customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the customer.

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- (g) The customer shall promptly notify the company of any defect in, or damage to, the meter setting.
- (h) Any change in the location of any existing meter or meter setting at the request of the customer shall be made at the expense of the customer, and with the approval of the company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the company, the customer must provide for the installation of a meter to be located at or near the customer's property line. The customer shall obtain from the company, or furnish the necessary meter installation appurtenances conforming to the company's specifications, and said appurtenances and labor shall be paid by the customer.
- (j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the company's and customer's convenience as determined by the company, for servicing and reading and the meter space provided is located where the service line enters the building. The company may, at its discretion, require the customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the company, the company will notify the Executive Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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Rule 12 METER TESTS AND TEST FEES

- (a) Any customer may request the company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with water industry test procedures, and to check for accuracy as required by regulations of the Public Service Commission.
- (b) The company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the company upon the request of the customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%).
- (c) A meter test requested by the customer may be witnessed by the customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the water manufacturer. A certified copy of the test report will be provided to the customer.
- (d) If a test shall show an average error of more than five percent (5%), billings shall be adjusted as provided by these Rules.

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- (a) Whenever any test by the company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Public Service Commission, the company shall adjust the customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
- (1) Where the period of error can be shown, the adjustment shall be made for such period.
- (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
- (b) If the meter is found on any such test to under-register, the company may render a bill to the customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the company was not at fault for allowing the inaccurate meter to remain in service.
- (c) If the meter is found faster than allowable, the company shall refund to the customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the company's option, be in the form of a credit to the customer's bill.

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Rule 14 EXTENSION OF WATER MAINS

- (a) This rule shall govern the extension of mains by the company within its certified area where there are no water mains.
- (b) Upon receipt of a written application for a main extension, the company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost will be added to this estimate calculated at the maximum rate.
- (c) Applicant(s) shall enter into a contract with the company for the installation of said extension and shall tender to the company a contribution in aid of construction equal to the amount determined in paragraph (b) above, plus any applicable customer connection fee. The contract may allow the customer to contract with an independent contractor for the installation and supply of material, except that mains of 12" or greater diameter must be installed by the company, and the reconstruction of existing facilities must be done by the company.
- (d) The cost to an applicant or applicants connecting to a main extension contributed by other applicant(s) shall be as follows:
 - (1) For single-family residential applicants that are applying for service in a platted subdivision, the company shall divide the actual cost of the extension (including income taxes) by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.
 - (2) For single-family residential applicants that are applying for service in areas that are unplatted in subdivision lots, the applicants' cost shall be

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equal to the total cost of the main extension divided by the total length of the main extension in feet times 100 feet.

- (3) For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for a single-family residence in paragraphs d(1) or d(2) above multiplied times the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:

<u>Meter Size</u>	<u>Flow Factor</u>
5/8	1
1	2.5
1 1/2	5
2	8
3	15
4	25

- (e) Refunds of contributions shall be made to applicant(s) as follows:

- (1) Should the actual cost of the extension be less than the estimated cost, the company shall refund the difference as soon as the actual cost has been ascertained.
- (2) After the company has closed its books for the year in which a contribution was made, it will determine its actual income tax cost associated with each extension and refund any excess income tax costs collected from each applicant.
- (3) During the first ten years after the main extension is completed, the company will refund to the applicant(s) who paid for the extension moneys collected from applicant(s) in accordance with paragraph (d) above. The

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refund shall be paid within a reasonable time after the money is collected.

- (4) The sum of all refunds to any applicant shall not exceed the total contribution, adjusted for taxes associated with the extension, which the applicant(s) has paid.
- (f) Extensions made under this rule shall be and remain the property of the company.
- (g) The company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Connecting new customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such customers.
- (h) Extensions made under this rule shall be of company approved pipe sized to meet water service requirements. If the company chooses to size the extension larger in order to meet the company's overall system requirements, the additional cost caused by the large size of pipe shall be borne by the company.
- (i) No interest will be paid by the company of payments for the extension made by the applicant(s).
- (j) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the company without cost to the company, before the extension will be made.

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