

**Intrado Communications Inc.**

Intrado Communications Inc. is certificated to provide basic local and interexchange telecommunications service throughout the state of Missouri pursuant to Case No. CA-2011-0360 and Case No. TA-2002-154. This Tariff, filed with the Missouri Public Service Commission (the "Commission"), contains the service descriptions applicable to the furnishing of telephone exchange service and facilities to aggregate, transport and route switched emergency communications to Public Safety Answering Points in Missouri. This Tariff is on file with the Commission and copies may be inspected, during normal business hours, at the Company's principal place of business located at 1601 Dry Creek Drive, Longmont Colorado, 80503.

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Issued: May 2, 2011

Effective: June 16, 2011

Issued by: Craig Donaldson, Senior Vice President - Regulatory Affairs  
Intrado Communications Inc.  
1601 Dry Creek Drive  
Longmont, Colorado 80503

CANCELLED  
April 2, 2016  
Missouri Public  
Service Commission  
CN-2016-0220; YC-2016-0226

FILED  
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CA-2011-0360; YC-2011-0555

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**LISTING OF WAIVERS**

Consistent with the Commission's treatment of other certificated competitive local exchange telecommunications companies, the following statutes and regulations have been waived for Intrado Communications Inc.:

392.210.2	Uniform System of Accounts
392.240.1	Just and Reasonable Rates
392.270	Ascertain property values
392.280	Depreciation accounts
392.290	Issuance of securities
392.300	Acquisition of stock
392.310	Issuance of stock and debt
392.320	Stock dividend payment
392.330	Issuance of securities, debts and notes
392.340	Reorganizations
4 CSR 240-3.550(4)	Company Records and Reports
4 CSR 240-3.550(5)(A)	Company Records and Reports
4 CSR 240-3.550(5)(C)	Publishing of Exchange Boundary Maps
4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-32.060	Engineering and Maintenance Standards
4 CSR 240-32.070	Quality of Service Standards
4 CSR 240-32.080	Service Objectives and Surveillance levels
4 CSR 240-33.030	Inform customers of lowest price
4 CSR 240-33.040(1) through (3) & (5) through (10)	Billing and Payment Standards
4 CSR 240-33.045	PSC requirement for Clear Identification and Placement of Separately Identified Charges on Customer Bills
4 CSR 240-33.080(1)	Disputes by Residential Customers
4 CSR 240-33.130(1)(4) and (5)	Operator Service Rules
4 CSR 240-32.050(4)(B)	White Pages Distribution – partial exemption – St. Louis and Kansas City metropolitan areas – When AT&T does not automatically deliver a directory to the Company's subscribers, the Company may instruct its end-user customers to (a) contact the Company for a copy of the directory and the Company will forward the request to AT&T; or, alternatively, (b) contact AT&T directly for a copy of the directory

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## COMPANY SERVICES

### **Emergency Telecommunications Services (9-1-1 Emergency Services)**

9-1-1 Emergency Services are telecommunications services that permit a Public Safety Answering Point (PSAP) to receive emergency calls placed by dialing the number 9-1-1, and/or permit emergency calls originated by personal communications devices.

9-1-1 Emergency Services include 9-1-1 Routing and Transfer Services that use a call routing system to either directly perform the selective routing of an emergency call to the appropriate PSAP, or may be used to hand-off the call to a separate 9-1-1 Service Provider for call completion to the appropriate 9-1-1.

9-1-1 Emergency Services include a data management service, a call delivery service, a call routing service, and a 9-1-1 Automatic Location Identification (ALI) service. The Customer is the Governing Authority that orders service and is responsible for the payment of the charges and compliance with the terms and conditions of the contracts entered into with Intrado Communications Inc.

Intrado Communications Inc. concurs in the telephone exchange boundary maps of Missouri incumbent local exchange carriers. To the extent applicable, Intrado Communications Inc. recognizes Missouri Public Service Commission Rule 4 CSR 240-34 – Emergency Telephone Service Standards. Facilities used in the provision of Intrado Communications Inc.'s services are constructed to meet specifications negotiated by the Company and the Customer on an Individual Case Basis. All charges are offered to Customers in writing and on a nondiscriminatory basis. Copies of Intrado Communications Inc.'s service contracts will be made available to the staff of the Missouri Public Service Commission as requested on a proprietary basis.

Service is provided pursuant to contracts negotiated with the Customer. Service descriptions and rates are included in contracts along with terms and conditions of service, payment requirements, and limitations of liability.

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