

TITLE PAGE

TARIFF/PRICE LIST OF

LOGIX COMMUNICATIONS

**Applying to the General Exchange Services
Including Local Exchange, Long Distance and
Operator Services
For Customers Within The Operating Areas Of**

**LOGIX COMMUNICATIONS
Houston, Texas**

Within

THE STATE OF MISSOURI

**Filed
MO PSC**

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1	Second Revision - August 15, 2003		
2 - 4	Original		
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1	First Revision - August 1, 2003		
2 - 81	Original		
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TARIFF/PRICE LIST FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff/price list. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 3rd revised Page 4 cancels the 2nd revised Page 4.

Paragraph Numbering Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i).
- 2.1.1 A.1.(a).I.(i).(ii)

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EXPLANATION OF SYMBOLS,
REFERENCE MARKS

The following symbols shall be used in this tariff for the purpose indicated below:

AT	To signify added to text.
C	To signify a correction.
CP	To signify a change in practice.
CR	To signify a change in rate.
CT	To signify a change in text.
DR	To signify a discontinued rate.
FC	To signify a change in format lettering or numbering.
MT	To signify moved text.
NR	To signify new rate.
RT	To signify removal of text.

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1. APPLICATION OF TARIFF/PRICE LIST

- 1.1 This tariff, filed with the Missouri Public Service Commission, sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services by Logix Communications, hereinafter referred to as the Company, to customers within the State of Missouri. Unless otherwise specified, the charges quoted are for a period of one (1) month, are billable in arrears and entitle the customer to Local Exchange Access Telephone Service as described in this tariff.
- 1.2 The provision of such service as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 Local Exchange Services are furnished for the use of end-users in placing and receiving local telephone calls within local calling areas.
- 1.4 The provision of Local Exchange Services is subject to regulations, terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues. Rates of Local Exchange Access Service are based on the number of local exchange access arrangements within the local calling area of an exchange. Where the local calling area includes different exchanges of Logix Communications and/or other local exchange companies (LEC's), the total local exchange access arrangements of all exchanges involved are used to determine the basis for rate group.
- 1.5 The Missouri Public Service Commission (Commission) shall be informed and amended tariffs filed to change an exchange to a higher or lower Exchange Rate Group after such exchange has maintained consistently for twelve (12) months local exchange access arrangements below or above the range of its Exchange Rate Group. Furthermore, in those instances when the number of local exchange access arrangements has remained above or below the range by two (2) percent for six (6) months or more for an exchange, the Commission shall be informed and amended tariffs files to change the exchange to a higher or lower Exchange Rate Group. Filings made pursuant to this tariff provision shall be subject to approval by the Commission.

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2. REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Missouri.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company (Cont'd)****2.1.3 Terms and Conditions**

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written Service Agreements which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by the Customer upon five (5) days written notice or by the Company upon fifteen (15) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company (Cont'd)****2.1.3 Terms and Conditions (Cont'd)**

- E. Service may be terminated upon written notice to the Customer if:
1. the Customer is using the service in violation of this tariff; or
 2. the Customer is using the service in violation of the law.
- F. This tariff shall be interpreted and governed by the laws of the State of Missouri.
- G. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- H. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company**

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by act or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6 following. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this Tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.
- C. The Company shall not be liable for any delay or failure of performance or equipment due to cause beyond its control, including but not limited to: acts of God, fire, flood, explosion, or other catastrophes; any law, order, regulation, direction action, or request of The United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-ways or materials; or strikes, lockouts work stoppages, or other labor difficulties.
- D. The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for the interconnection with Access Services; or (b) for the acts or omissions of other Common Carriers or warehousemen.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company (Cont'd)**

- E. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunctions of Customer-provided equipment or facilities.
- F. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation or equipment provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph F. as a condition precedent to such installation.
- G. The Company shall not be liable for any defacement of or damage to Customer Premises resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by the gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating Carriers shall be deemed to be agents or employees of the Company.
- H. Notwithstanding the Customer's obligations as set forth in Section 2.3.1 following, the Company shall be identified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this Tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connection the service offered by the Company with apparatus and systems of the Customer or others; all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this Tariff.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company (Cont'd)**

- I. The Company shall be indemnified and held harmless by the Customer or Authorized User against any claim, loss or damage arising from the Customer or Authorized User's use of services offered under this Tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the Customer or Authorized User's own communications; patent infringement claims arising from the Customer or Authorized User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Carrier; or all other claims arising out of any act or omission of the Customer or Authorized User in connection with any service provided pursuant to this Tariff.
- J. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- K. The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- L. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which result from the operation of the Customer-provided systems, equipment, facilities or service which are interconnected with Company services.
- M. The Company does not guarantee nor make any warranty with respect to service installation at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and Authorized User shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other actions or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company (Cont'd)****M. (Cont'd)**

or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal presence, condition, locations or use of service furnished by the Company at such locations.

N. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's Network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's Network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.4.3 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customer. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service of other Customers, the Company, may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

O. The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

P. With respect to Telecommunications Relay Service (TRS), any service provided by Company which involves receiving, translating, transmitting or delivering messages by telephone, text telephone, a telecommunications device for the deaf, or any other instrument over the facilities of Company or any connecting Carrier, Company's liability for the interruption or failure of the service shall not exceed an amount equal to the Company's charge for a one minute call to the called station at the time the affected calls were made.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company** (Cont'd)**2.1.5 Notification of Service-Affecting Activities**

The Company will attempt to provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall notify the Customer of any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company** (Cont'd)**2.1.6 Provision of Equipment and Facilities** (Cont'd)

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 2. the reception of signals by Customer-provided equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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2. REGULATIONS (Cont'd)**2.1 Undertaking of the Company (Cont'd)****2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Charges may be applicable as shown in Section 10, Special Arrangements. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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2. **REGULATIONS** (Cont'd)

2.2 **Prohibited Uses**

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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2. REGULATIONS (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of facilities and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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2. REGULATIONS (Cont'd)**2.3 Obligations of the Customer** (Cont'd)**2.3.1 General** (Cont'd)

The Customer shall be responsible for: (Cont'd)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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2. REGULATIONS (Cont'd)**2.4 Customer Equipment and Channels****2.4.1 General**

A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A Customer may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the Customer's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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2. REGULATIONS (Cont'd)**2.4 Customer Equipment and Channels (Cont'd)****2.4.3 Interconnection of Facilities**

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all Customer-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Customers may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).
- E. In all instances, the customer will, at customer's expense, be responsible for assuring that customer equipment is compatible with the Company network. Repair visits which result from incompatibility of customer provided equipment will result in application of the appropriate service charges.
- F. In those instances when customer provided instruments or ancillary equipment actually cause trouble which requires Company disconnection of service, the appropriate service charges from this tariff will apply.

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2. REGULATIONS (Cont'd)**2.4 Customer Equipment and Channels** (Cont'd)**2.4.4 Inspections**

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

2.5 Payment Arrangements**2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

A. Taxes And Surcharges

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

- B. The Company may impose a surcharge on its Customers to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include but are not limited to Universal Service Fund and the Public Utility Assessment Fee. Unless otherwise indicated in this Tariff, these charges will be billed by the Company to the Customer on a pass through basis.

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2. REGULATIONS (Cont'd)**2.5 Payment Arrangements** (Cont'd)**2.5.2 Billing and Collection of Charges**

- A. The Company shall render bills monthly to the Customer.
- B. The Company shall render bills for non-usage sensitive Recurring Charges in arrears of the month in which service was provided, and invoices for usage sensitive charges monthly to the Customer subsequent to the usage. Non-Recurring Charges will be billed on the next monthly bill to the Customer after the charges are incurred.. All charges billed to the Customer shall be due when rendered and payable within thirty (30) days after the bill date.
- C. If the entire amount billed is not received by the Company within thirty (30) days, a late payment charge of 1-1/2% will be assessed. This 1-1/2% lat payment charge will apply to all tariffed services. In addition, a ten dollar (\$10.00) late payment fee will be assessed to the next month's invoice for all late payments received.
- D. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rated basis. For this purpose, every month is considered to have thirty (30) days.
- E. If billing for the Company's services are found to differ from the Company's rates, or if the Company fails to bill the customer for such services, a billing adjustment will be calculated by the Company. The back billing shall not collect charges that extend more than six months from the date the error was discovered unless under billing is a result of theft of service. If an under billing is for \$50 or more, the Company will offer the customer a payment plan option for the same length of time as that of the under billing. If the customer is due a refund, an adjustment shall be made for the entire period of the overcharges. If an overcharge is adjusted by the Company within three billing cycles of the bill in error, interest is not applicable. However, if an overcharge is not adjusted by the Company within three billing cycles of the bill in error, interest shall be paid on the amount of the overcharge.

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2. REGULATIONS (Cont'd)**2.5 Payment Arrangements (Cont'd)****2.5.2 Billing and Collection of Charges (Cont'd)**

- F. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- G. The Customer will be assessed a charge of thirty dollars (\$30.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- H. Customers have up to ninety (90) days (commencing five (5) days after remittance of the bill) to initiate a dispute over charges or to receive credits. If there is a dispute between the customer and the Company about billing, the Company shall investigate and report the results to the customer.
- I. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Any excess will be credited to subsequent bills until the excess is exhausted or refunded. An advance payment may be required in addition to a deposit.

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2. REGULATIONS (Cont'd)**2.5 Payment Arrangements** (Cont'd)**2.5.4 Deposits**

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
1. one-sixth of the estimated annual billing; or
 2. the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B. A deposit may be required in addition to an advance payment.
- C. If a residential Customer has paid all bills by the due date for a twelve (12) month period, said Customer shall receive a refund of the deposit as a credit to subsequent billing.
- D. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- E. Deposits held will accrue interest at a rate in accordance with the rules of the Commission without deductions for any taxes on such deposits.

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2. REGULATIONS (Cont'd)**2.5 Payment Arrangements (Cont'd)****2.5.5 Discontinuance of Service**

- A. Upon nonpayment of any amounts owing to the Company by a business Customer, the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving thirty (30) days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- E. In the event of fraudulent use of the Company's network, the Company will discontinue service without prior notice and/or seek legal recourse to recover all costs involved in enforcement of this provision. The Company shall notify the Customer of the reason for suspension, however.
- F. Upon the Company's discontinuance of service to the Customer under Section 2.5.5(A) or 2.5.5(B), the Company, in addition to all other remedies, at law or in equity, that may be available to the Company or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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2. REGULATIONS (Cont'd)**2.5 Payment Arrangements** (Cont'd)**2.5.6 Cancellation of Application for Service**

- A. Applications for service may be canceled by the Customer upon 5 days prior notice. Where the Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.5.6(A) through 2.5.6(C) will be calculated and applied on a case-by-case basis.

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2. REGULATIONS (Cont'd)**2.5 Payment Arrangements (Cont'd)****2.5.7 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. No credit will be allowed for an interruption of less than twenty four (24) hours. After the first twenty four (24) hour period, a credit equal to 1/30 of the Dedicated Access facilities charges will be applied to each interruption which is in excess of twelve (12) hours and up to twenty four (24) hours.

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2. REGULATIONS (Cont'd)

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- G. interruption of service due to circumstances or causes beyond the control of the Company.

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2. REGULATIONS (Cont'd)**2.7 Use of Customer's Service by Others****2.7.1 Resale and Sharing**

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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2. REGULATIONS (Cont'd)**2.8 Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C) all Recurring Charges specified in the applicable Tariff/Price List for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- D) a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A) to any subsidiary, parent company or affiliate of the Company; or
- B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- C) pursuant to any financing, merger or reorganization of the Company.

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2. REGULATIONS (Cont'd)

2.10 Notices and Communications

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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2. REGULATIONS (Cont'd)**2.11 Operator Services Rules**

A. The Company will enforce the following operator service rules. A provider of intrastate operator assisted communications services must:

1. identify itself at the time the end-user accesses its services;
2. upon request, quote all rates and charges for its services to the end-user accessing its system;
3. arrange to have posted in plain view at each telephone location which automatically accesses the operator service provider's network and where its services are made available to the public or transient end-users:
 - (a) the operator service provider's name, address, and toll-free number;
 - (b) bill and service dispute calling information including the operator service provider's dispute resolution phone number;
 - (c) clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user;
 - (d) notice concerning any and all amounts to be billed by the operator services provider on behalf of any host location or third party that will appear on the operator service provider's bill for services rendered; and
 - (e) the name and address of the Consumer Services Office of the Missouri Public Service Commission, to which the consumer may direct complaints regarding operator services.

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2. REGULATIONS (Cont'd)

2.11 Operator Services Rules (Cont'd)

- A. The Company will enforce the following operator service rules. A provider of intrastate operator assisted communications services must: (Cont'd)
4. in instances when the provider is unable to complete the call and it requires transfer to another telephone corporation that may affect the rates and charges applicable to the telephone bill, inform the caller of the transfer and its possible effect on the applicable rates and charges, before any charges are incurred; and
 5. in the case of such transfer, the telephone corporation or provider to which the call is transferred shall identify itself and inform the caller of the transfer's effect on the applicable rates and charges, before any charges are incurred.
- B. The Company will comply with the following provisions:
1. Providers of intrastate operator assisted communications services shall not take any action or enter into any arrangement that restricts end-user selection among competing interexchange telephone corporations or end-users access to competing providers of intrastate operator assisted communications services, or pay any commissions or other compensation to any entity engaged in such action or arrangement.

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2. REGULATIONS (Cont'd)

2.12 Definitions

Certain terms used generally throughout this tariff are defined below.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Forwarding: Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network.:

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line inside or outside the customer's telephone system.

Call Forwarding System: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the customer's telephone system.

Call Forwarding Remote: This optional feature allows a user to activate/deactivate the Call Forwarding. All Calls feature or change the forwarded to telephone number from a remote location.

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2. REGULATIONS (Cont'd)**2.12 Definitions** (Cont'd)

Certain terms used generally throughout this tariff are defined below. (Cont'd)

Call Forwarding Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Variable Limited: When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forwarding Variable Unlimited: The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line user. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group.

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2. REGULATIONS (Cont'd)**2.12 Definitions** (Cont'd)

Certain terms used generally throughout this tariff are defined below. (Cont'd)

Call Transfer: Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Commission: The Missouri Public Service Commission.

Communication Services: The Company's intrastate toll and local exchange switched telephone services.

Company: Logix Communications, the issuer of this tariff.

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

DS1 - A high capacity channel for the transmission of 1.544 Mbps isochronous serial digital data.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

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2. REGULATIONS

2.12 Definitions (Cont'd)

Certain terms used generally throughout this tariff are defined below. (Cont'd)

Duplex Service: Service that provides for simultaneous transmission in both directions.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

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2. REGULATIONS (Cont'd)**2.12 Definitions (Cont'd)**

Certain terms used generally throughout this tariff are defined below. (Cont'd)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Station: Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

Utilities: Electric, telephone or other public utilities, whose facilities are utilized by Company in provision of the services described in this tariff.

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3. SERVICE AREAS -EXCHANGE ACCESS LINES**3.1 Rate Group A**

Exchange Access Service Areas (EASA) are provided in limited geographic areas and rates are shown in Section 12 following. Exchange Access Lines are provided in the following areas:

Adrain	Elsberry	Meta
Advance	Essex	Montgomery City
Agency	Eureka	Morehouse
Altenbury-Frohna	Excelsior Springs	New Franklin
Antonia	Farley	New Madrid
Archie	Fayette	Oak Ridge
Argyle	Fisk	Old Appleton
Armstrong	Frankford	Oran
Ash Grove	Freeburg	Patton
Beaufort	Gideon	Paynesville
Bell City	Glasgow	Pierce City
Benton	Grain Valley	Pocohontas-New Wells
Billings	Gray Summit	Portage Des Sioux
Bismarck	Greenwood	Portageville
Bloomfield	Hayti	Puxico
Bonne Terre	Herculaneum-Pevely	Quim
Bonnville	Higbee	Richmond
Bowling Green	Hillsboro	Risco
Brookfield	Holcomb	Rushville
Campbell	Hornersville	Ste. Genevieve
Cardwell	Jasper	St. Marys
Carl Junction	Knob Noster	San Antonio
Carrollton	Lamar	Scott City
Caruthersville	LaMonte	Senath
Center	Lancaster	Slater
Chaffee	Leadwood	Smithville
Charleston	Lilbourn	Stanberry
Clarksville	Linn	Trenton
Clever	Lockwood	Tuscumbia
Climax Springs	Louisiana	Versailles
Deering	Macks Creek	Vienna
DeKalb	Malden	Walnut Grove
Delta	Marble Hill	Wardell
Downing	Marceline	Ware
East Prairie	Marionville	Wellsville
Edina	Marston	Westphalia
		Willard
		Wyatt

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3. SERVICE AREAS -EXCHANGE ACCESS LINES (Cont'd)**3.2 Rate Group B**

Exchange Access Service Areas (EASA) are provided in limited geographic areas and rates are shown in Section 12 following. Exchange Access Lines are provided in the following areas:

Camdenton	Kennett
Cape Girardeau	Kirksville
Carthage	Lake Ozark-Osage Beach
Cedar Hill	Manchester
Chesterfield	Marshall
Chillicothe	Maxville
DeSoto	Mexico
Dexter	Monett
Eldon	Moberly
Excelsior Springs	Neosho
Farmington	Pacific
Fenton	Perryville
Festus-Crystal City	Pond
Flat River	Poplar Bluff
Fredericktown	St. Charles
Fulton	St. Clair
Gravios Mills	St. Joseph
Hannibal	Sadalia
Harvester	Union
High Ridge	Valley Park
Imperial	Washington
Jackson	Webb City
Joplin	

3.3 Rate Group C

Exchange Access Service Areas (EASA) are provided in limited geographic areas and rates are shown in Section 12 following. Exchange Access Services are provided in the following areas: (Cont'd)

Springfield Metropolitan Exchanges

Metro Calling Area 1

Principal Zone Base Rate Area

Fair Grove	Rogersville
Nixa	Strafford
Republic	Willard

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3. SERVICE AREAS -EXCHANGE ACCESS LINES (Cont'd)**3.4 Rate Group D**

Exchange Access Service Areas (EASA) are provided in limited geographic areas and rates are shown in Section 12 following. Exchange Access Lines are provided in the following areas:

Kansas City Metropolitan Exchanges**Metro Calling Area 1**

Gladstone
Independence
Parkville
Raytown
South Kansas City

Metro Calling Area 2

Belton
Blue Springs
East Independence
Lee's Summit
Liberty
Nashua
Tiffany Springs

St. Louis Metropolitan Exchanges**Metro Calling Area 1**

Ferguson
Ladue
Mehlville
Overland
Riverview
Sappington
Webster Groves

Metro Calling Area 2

Bridgeton
Creve Coeur
Florissant
Kirkwood
Oakville
Spanish Lake

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6. CALL MANAGEMENT SERVICES**6.1 Call Management Service - General Regulations**

- 6.1.1 Call Management Services are optional telephone services individually described in the this section, which allow customers to manage efficiently the call flow generated over their Exchange Access Line(s).
- 6.1.2 Call Management Services are available to single line business customers.
- 6.1.3 A monthly rate will apply to Call Management Services which are purchased on a flat-rated basis. Call Trace will be billed on a per successful trace basis. Call Return and Auto Redial may be used on a usage sensitive per activation basis. Customers who use Auto Redial and Call Return on a usage sensitive basis will only be subject to the appropriate activation charge per occurrence.
- 6.1.4 Call Management Services are subject to availability of facilities and compatibility with office equipment, access lines and customer premises equipment. The services will not be provided in connection with Centrex, PLEXAR, and trunk facilities associated with Direct Inward Dialing.
- 6.1.5 Auto Redial, Call Blocker, Call Return, Call Trace, Priority Call, Selective Call Forwarding and Caller ID are functional when both the call originating customer and the call terminating customer are served from central offices capable of sending and receiving the Calling Party Number (CPN) and are linked by appropriate facilities.
- 6.1.6 The services are furnished only where adequate and suitable facilities permit.
- 6.1.7 Other facilities, miscellaneous and supplemental equipment requested by customers and not detrimental to any service of the Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this tariff.
- 6.1.8 When multiple services are activated on the line, certain services may precedence over others.
- 6.1.9 Call Transfer Disconnect cannot transfer to international calls and any toll or other charges associated with the originated calls are the responsibility of the customer.

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6. CALL MANAGEMENT SERVICES (Cont'd)**6.2 Call Management Services - Features**

6.2.1 Call Waiting - Alerts the customer to an incoming call while the line is in use. The service signals the customer with two separate tones or tone patterns. The customer is able to place the first party on hold to take the second call. The customer can switch back and forth between the two parties by flashing the switch hook. Call Waiting customers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or termination call.

6.2.2 Call Forwarding - Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of all applicable charges, (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and the routing necessary. Call Forwarding and the Selective Call Forwarding service can be activated at the same time in all suitably equipped end offices.

Call Forwarding is offered for use with two-way PBX trunks subject to the following limitations:

- (A) May be provided when compatible with the equipment configuration at the customer's premises.
- (B) Available only in certain types of central offices.
- (C) Available only with two types of hunting arrangements, multiline, and series completion, and subject to the limitations of these hunting arrangements.

6.2.3 Selective Call Forwarding - Provides the customer with the ability to forward incoming calls from preselected telephone numbers to another telephone number. The customer may construct or modify a telephone number screening list. The Company's equipment will screen incoming calls against the customer's list and forward only those calls from telephone numbers on the list. The maximum amount of telephone numbers available for each customer's list may vary depending on switch type. The Selective Call Forwarding customer is responsible for the payment of all applicable charges, (e.g., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion. Selective Call Forwarding and the Call Forwarding service may be activated at the same time except in 1A switches.

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6. CALL MANAGEMENT SERVICES (Cont'd)**6.2 Call Management Services - Features (Cont'd)**

- 6.2.4 Simultaneous Call Forward - Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The Simultaneous call Forwarding customer must subscribed to sufficient facilities to adequately handle calls without impairing any services offered by the Company. The Simultaneous Call Forwarding customer is responsible for the payment of all applicable charges, (e.g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 6.2.5 Call Forwarding-Busy Line - Allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of all applicable charges, (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and routing necessary.
- 6.2.6 Call Forwarding-Don't Answer - Allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of all applicable charges, (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and routing necessary.
- 6.2.7 Remote Access to Call Forwarding - Permits the customer who also subscribes to Call Forwarding (described in paragraph 6.2.1) with the ability to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters including "*" and "#". ALL charges incurred to access the remote number will be billed appropriately.
- 6.2.8 Three-Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may not meet normal standards depending on the distance and routing necessary.

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6. CALL MANAGEMENT SERVICES (Cont'd)

- 6.2.9 Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Eight code capacity and/or 30 code capacity may be provided on the same line, however, duplicate code capacities may not be provided. The combination of code capacities is not available on multiline hunting lines. Speed Calling 30 is available only to business customers.

6.3 Caller ID - General Regulations

- 6.3.1 Caller ID (Calling Number and Name Delivery) This feature enables the customer to view on a display unit the Calling Party Name and/or Number (CPN) on incoming telephone calls.
- 6.3.2 Anonymous Call Rejection (ACR) - Allows customer to automatically reject all calls that have been marked anonymous. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.
- 6.3.3 When Caller ID is activated on a customer's line, the CPN of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the fiscal business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a needs for blocking and provides the required certification to carrier.

- A. Private, nonprofit, tax exempt, domestic violence intervention agencies and
- B. Federal, state, and local law enforcement agencies

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge by dialing an access code (*82 on their Touch Tone pad or 1-182 for a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party.

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6. CALL MANAGEMENT SERVICES (Cont'd)**6.3 Caller ID - General Regulations (Cont'd)****6.3.3 (Cont'd)**

Instead Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned pay and telephone number. If the Caller ID customer also subscribes to Anonymous Cal Rejection, the calling party will not be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the caller ID subscriber. The resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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6. CALL MANAGEMENT SERVICES (Cont'd)**6.3 Caller ID - General Regulations (Cont'd)**

- 6.3.4 Call Trace: Customers receiving annoying or anonymous calls may request (1) a telephone number change which will be provided at no charge by the Company, or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request that the following information be recorded: the originating telephone number, the date and time of the call, and the date and time Call Trace was activated. When Call Trace is successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact the Company for further instructions. Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

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6. CALL MANAGEMENT SERVICES (Cont'd)

6.4 Personalized Ring Service - General Regulations

- 6.4.1 Personalized Ring service permits a customer to establish up to three telephone numbers on the same access line and to distinguish to each number by distinctive incoming ring patterns. The billing telephone number is the "master" number and the other telephone numbers are "dependent" numbers. The standard ringing pattern is provided for the master number while distinctive ringing patterns are provided for a maximum of two dependent numbers.
- 6.4.2 Personalized Ring service is available to single line business residence and customers where facilities are available. A telephone number for a disconnected access line may be utilized as a Personalized Ring telephone number is available. Personalized Ring is not available with Centrex, Plexar and hunting arrangements.
- 6.4.3 When a Personalized Ring customer subscribes to any Call Forwarding feature, dependent numbers can either be forwarded to the same number as the master number or receive no forwarding treatment at all. If a customer subsequently requests the Company to change the forwarding treatment of the dependent numbers, an installation charge equivalent to the one feature Call Forwarding installation charge will apply as specified in Paragraph 2 preceding.
- 6.4.4 When a Personalized Ring customer subscribes to Call Waiting, incoming calls to the master number will activate the standard Call Waiting tone. Incoming calls to the dependent numbers will activate a distinctive Call Waiting tone per dependent number.
- 6.4.5 A directory listing is furnished per telephone number. When a customer requests the dependent numbers to be non-published or non-listed, the Company will provide such without charge. However, if the master number and all dependent numbers are non-published and/or non-listed, the appropriate monthly rate, in accordance with the provisions of this tariff, is applicable to the master number.
- 6.4.6 Other than the allowances for calls to Directory Assistance Service which are furnished with the master number, in accordance with the provisions of this tariff, no additional allowances for calls to Directory Assistance Service are provided with Personalized Ring service.

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6. CALL MANAGEMENT SERVICES (Cont'd)

6.4 Personalized Ring Service - General Regulations (Cont'd)

- 6.4.7 Service Connection Charges, in accordance with the provisions of this tariff, are applicable for telephone number changes per telephone number.
- 6.4.8 Other than the allowances for calls to Directory Assistance Service which are furnished with the master number, in accordance with the provisions of this tariff, no additional allowances for calls to Directory Assistance Service are provided with Personalized Ring service.
- 6.4.9 Service Connection Charges, in accordance with the provisions of Section 12 of this tariff, are applicable for telephone number changes per telephone number.

6.5 Hot Line/Warm Line**6.5.1 Description of Service**

Hot Line provides an access line the Capability to automatically originate a call to a preassigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls are received normally. Hot Line is available only where facilities permit.

- 6.5.2 Warm Line provides an access line the capability to automatically originate a call to a preassigned number. The call is triggered by an off-hook condition, but after a five second waiting period. During the five second waiting period, the customer may manually dial an outgoing call. Incoming calls are received normally. Warm Line is available only where facilities permit.

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7. OPTIONAL PACKAGES AND PROMOTIONS**7.1 Simplicity****7.1.1 Description of Service**

Simplicity Business Line is a wired connection for the Company's central office to the customer's telephones at their business that provides basic dial tone, with no bundled features or calling plans. A line has an associated individual phone number that can be used for incoming and outgoing calls.

7.1.2 General Regulations

Simplicity is only available to customers in the Southwestern Bell service areas who want a bundled solution that is tailored to meet their needs. This product is only available in the Metro Calling Areas of each Exchange. No features or feature packages are included in the price of the line, but are available to be added for an additional charge. EMS, EACS, or Optional Local Plus Calling plans are not available. A 1-year term plan agreement is required. Rates are as shown in Section 12.7 following.

7.2 Small Business Suite**7.2.1 Description of Service**

Small Business Suite is a wired connection for the Company's central office to the customer's telephones at their business. A line has an associated individual phone number that can be used for incoming and outgoing calls. The product includes a packaging of single and hunt lines, plus special long distance rates and calling cards, along with a bundling of features. The product is available on single lines and hunt lines. Feature services, as described in Section 6, preceding, are available to Small Business Suite customers.

7.2.2 General Regulations

Small Business Suite is only available to customers in the Southwestern Bell service area and the Logix local service area. EMS, EACS or Optional Local Plus Calling plans are not available. A 1-year term plan agreement is required. There are no minimum line or revenue commitments. Rates are as shown in Section 12.8 following.

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8. INTRALATA CALLING SERVICE**8.1 Description**

IntraLATA calling service provides a Customer with the ability to originate calls from a Company-provided access line to other locations outside of the Customer's Local Calling Area but within the same Local Access Transport Area (LATA) except calls to other provider's pay-per-call information services (e.g. NPA 900, NXX 976, etc.). Calls to numbers used for pay-per-call information services will be blocked by the Company's switching equipment. See Section 12 following for IntraLATA calling service rates.

8.2 Time Periods

Day, Evening and Night/Weekend rate periods are shown in Section 12.12 below. On Holidays, Evening rates will apply unless a lower rate will normally apply.

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

Discounts apply equally and automatically to total charges for all messages with fractional amounts rounded to the nearest higher cent. Discounts do not apply to Customer dialed calling card, other station or person charges.

8.3 Special Business Calling Packages

In addition to the basic rates offered above, the Company will offer optional minimum volume pricing discounts to its business customers.

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9. MISCELLANEOUS SERVICES**9.1 Operator Services**

9.1.1 Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines. Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are set forth in Section 12.13 following. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified below will apply in addition to any applicable Operator charges.

9.1.2 Definitions

Person -Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or nonproprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to a third number which are coin telephones will not be accepted.

Operator Dialed Charge: The customer places the call without dialing the destination number, although the capability to do it himself exists. The customer will dial "0" for local calls and "00" for long distance calls and then request the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

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9. MISCELLANEOUS SERVICES (Cont'd)

9.2 Busy Line Verify and Line Interrupt Service

9.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.2.2 Regulations

- A. A charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress.
 - 2. The operator verifies that the line is available for incoming calls.
 - 3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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9. MISCELLANEOUS SERVICES (Cont'd)**9.2.2 Busy Line Verify and Line Interrupt Service (Cont'd)****9.2.2 Regulations (Cont'd)**

- B. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.
- C. Business Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

9.3 Service Implementation

Absent a promotional offering, service implementation charges will apply to orders to change existing service.

9.4 Restoration of Service

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the Customer arranges for re-establishment of the suspended service and facilities. The restoration charge does not apply when, after disconnection of service, service is later re-established. See Restoration Charge in Section 12.16

9.5 DID Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Exchange Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Exchange Trunks in Sections 12 respectively.

One DID trunk charge applies for each DID-equipped Exchange Trunk or DID-equipped channel on a Exchange Digital Trunk. The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group.

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9. MISCELLANEOUS SERVICES (Cont'd)**9.6 Multi-Line Hunting Service**

Multi-Line Hunting Service may be used to establish hunting arrangements between two or more of a customer's local exchange access lines. All of the local exchange access lines in a hunting arrangement group must be the same class of service and grade of service. Multi-Line Hunting Service may be arranged as:

- A. Series Hunt Service: The hunt for an idle access line starts with the called access line in a prearranged hunt group and ends with the last access line in the hunt group, completing the call to the first idle access line encountered. Unless the first access line in the hunt group is called, only a portion of the access line group is hunted.
- B. Circle Hunt Service: Permits a complete hunt over all the access lines in a prearranged access line hunt group. If no idle access line is encountered the hunting will continue until it reaches the access line that was originally called.
- C. Preferential Hunt Service: Individual access lines in an access line hunt group may have an associated preferential hunt list. This hunt list specifies a hunting sequence over a predetermined subset or preferential arrangement of up to 18 access lines before proceeding to hunt through the remaining access line hunt group.

The charge for Hunting Service on trunks and lines is in addition to the regular trunk or line rate and charged on a per-line/trunk basis as shown in Section 12.4

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9. MISCELLANEOUS SERVICES (Cont'd)**9.7 Directory Listings**

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. For Customers with main billing telephone number(s) at multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise. At a Customer's option, the Company will arrange for additional listings at the rates shown in Section 12.10 Directory Listings.

9.7.1 Secretarial Listings

A customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following conditions;

- (A) No physical facilities shall be provided for the use of such patrons or tenants, other than public telephone service.
- (B) The customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons.
- (C) Secretarial listings will be accepted only upon authorization to Logix Communications, Inc. from the patron to be listed.

9.8 Main Number Portability

Main Number Portability is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Portability service is only available in areas where the Company maintains some form of Number Portability arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

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9. MISCELLANEOUS SERVICES (Cont'd)**9.9 Custom Number Service**

Custom Number Service is an optional feature by which a Customer may request, subject to availability, a specific or unique telephone number for use with Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Custom Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the numbers assigned to customers and may, therefore, change such a number if required.

9.10 TeleBranch and Local TeleBranch

9.10.1 TeleBranch is a service whereby incoming calls to the TeleBranch telephone number are automatically forwarded by Logix central office equipment to another number designated by the customer. Local TeleBranch is a service whereby incoming calls to the Local TeleBranch telephone number are automatically forwarded by Logix central office equipment to another telephone within the local calling scope of the exchange. Terminating stations must have incoming-call capability.

9.10.2 TeleBranch and Local TeleBranch services are offered subject to availability of suitable facilities and provided no unusual expense is involved.

9.10.3 TeleBranch and Local TeleBranch services are not offered where the terminating station is a coin telephone.

9.10.4 Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

9.10.5 TeleBranch or Local TeleBranch are not represented as suitable for satisfactory transmission of data.

9.10.6 TeleBranch is available only when used in connection with Long Distance Telecommunications Service (LDMTS) or inward Wide Area Telecommunications Service (WATS) lines (800 Service). Local TeleBranch is available only when used in connection with local exchange service.

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9.0 MISCELLANEOUS SERVICES (Cont'd)

9.10 TeleBranch and Local TeleBranch (Cont'd)

9.10.7 Local TeleBranch is offered on a flat-rate usage basis, as specified in 12.17, plus the charges as specified in 12.17.

9.10.8 TeleBranch and Local TeleBranch are provided on the condition that the customer subscribe to sufficient features and facilities to adequately handle calls without interfering with or impairing any services offered by Logix.

9.10.9 A count of completed incoming calls to the Local TeleBranch terminating number will be provided to Local TeleBranch customers on their monthly bill, where facilities permit.

9.10.10 Message Charges

A. The message charges for remotely forwarded calls are as follows:

1. The originating caller is responsible for any charges incurred from the point of origination to the call forwarding location.
2. The TeleBranch subscriber is responsible for all charges incurred between the call forwarding location and the terminating station. This is applicable to all calls answered at the terminating station including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

9.10.11 Directory Listings

One listing is provided without charge, covering the exchange in which the call forwarding central office is located. Additional directory listings may be obtained under tariff rates, see the Directory Listings section of this tariff.

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10. SPECIAL ARRANGEMENTS

10.1 Special Construction

10.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- A. non-recurring type charges;
- B. recurring type charges;
- C. termination liabilities; or
- D. combinations thereof.

10.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A. The termination liability period is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:

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10. SPECIAL ARRANGEMENTS (Cont'd)

10.1 Special Construction (Cont'd)

10.1.2 Termination Liability (Cont'd)

B. (Cont'd)

1. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (a) equipment and materials provided or used,
 - (b) engineering, labor and supervision,
 - (c) transportation, and
 - (d) rights-of-way;
 2. license preparation, processing, and related fees;
 3. tariff preparation, processing, and related fees;
 4. cost of removal and restoration, where appropriate; and
 5. any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.2(B) by a factor related to the unexpired period of liability and the discount rate for return and contingencies. This product is adjusted to reflect applicable taxes.

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10. SPECIAL ARRANGEMENTS (Cont'd)

10.2 Special Construction

Individual Case Basis (ICB) Arrangements

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

10.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

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11. APPLICATION OF RATES**11.1 General**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

11.2 Usage Based Rates

Where charges for a service are specified based on usage, such as the measured duration of a telephone call, the following rules apply:

- A.. Calls are measured in usage increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the attendant station called.
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

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11. APPLICATION OF RATES (Cont'd)**11.3 Distance Based Rates**

Where charges for a service are specified based upon distance, the following rules:

A.. Distance between two points is measured as airline distance between the rate centers of the originating and terminating locations. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 8XX or LD Service access line), the Company will apply the rate center of the Customer's service address.

B. The airline distance between any two rate centers is determined as follows:

1. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the Bellcore Local Exchange Routing.
2. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
3. Square each difference obtained in step (2) above.
4. Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
7. FORMULA :

$$\sqrt{(V1-V2)^2 + (H1-H2)^2} / 10$$

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12. RATES AND CHARGES**12.1 Additional Charges**

	USOC	Monthly Rate	NRC
A. Touch-Tone			
Per Line or Hunting Line	TTB	\$1.80	\$5.50
Per PBX Trunk	TJB	1.90	5.50
B. End User Common Line, (EUCL)			
Individual Line	9ZR11	\$6.00	0.00
Multi-Line Per Line	9ZR	9.20	0.00
C. Directory Assistance,			
Local, Per Call		\$0.73	0.00
Long Distance, Per Call		\$0.85	0.00
D. Directory Assistance,			
Call Completion		\$0.30	
In Addition to Directory Assistance Charge			

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12.2 Order Charges

	Monthly Rate	NRC
<u>Service Order</u>		
Processing Fee	\$	\$ 25.00
Activation of One Feature Fee		\$ 16.50*
Activation of 2 nd & Each Additional Feature Fee	\$	\$ 14.50*
Change of Telephone Number Fee	\$	\$ 25.00*
Change of Line Signaling Fee		\$ 25.00*
Change of Class/Type of Service Fee	\$	\$ 25.00*
Suspended/Reconnect Service Fee (Per Line/Channel)	\$	\$ 25.00*
Customer Requested Suspended/Reconnect Per Line	\$	\$ 25.00*
Partial Disconnects and Deletions	\$	\$ 25.00*
Installation of New Lines (Each Line)	\$	\$ 50.00*
Move fee (non-facility based) per Line	\$	\$ 50.00*

*Charged in additional to the Service Order Processing Fee.

Disconnect Charge

Per Line Fee	\$	\$ 12.50
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12. RATES AND CHARGES

Missouri Public

12.1 Additional Charges

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	USOC	Monthly Rate	NRC
A. Touch-Tone			
Per Line or Hunting Line	TTB	\$1.80	\$5.50
Per PBX Trunk	TJB	1.90	5.50
B. End User Common Line, (EUCL)			
Individual Line	9ZR11	\$6.00	0.00
Multi-Line Per Line	9ZR	9.20	0.00
C. Directory Assistance,			
Local, Per Call		\$0.63	0.00
Long Distance, Per Call		\$0.85	0.00
D. Directory Assistance,			
Call Completion		\$0.30	
In Addition to Directory Assistance Charge			

12.2 Order ChargesMonthly
Rate

NRC

Service Order

Processing Fee	\$	\$ 25.00
Activation of One Feature Fee	\$	\$ 16.50*
Activation of 2 nd & Each Additional Feature Fee	\$	\$ 14.50*
Change of Telephone Number Fee	\$	\$ 25.00*
Change of Line Signaling Fee	\$	\$ 25.00*
Change of Class/Type of Service Fee	\$	\$ 25.00*
Suspended/Reconnect Service Fee (Per Line/Channel)	\$	\$ 25.00*
Customer Requested Suspended/Reconnect Per Line	\$	\$ 25.00*
Partial Disconnects and Deletions	\$	\$ 25.00*
Installation of New Lines (Each Line)	\$	\$ 50.00*
Move fee (non-facility based) per Line	\$	\$ 50.00*

*Charged in additional to the Service Order Processing Fee.

Disconnect Charge

Per Line Fee	\$	\$ 12.50
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12. RATES AND CHARGES

Missouri Public

12.1 Additional Charges

	USOC	Monthly Rate	NRC
A. Touch-Tone			
Per Line or Hunting Line	TTB	\$1.80	\$5.50
Per PBX Trunk	TJB	1.90	5.50
B. End User Common Line, (EUCL)			
Individual Line	9ZR11	\$6.00	0.00
Multi-Line Per Line	9ZR	9.20	0.00
C. Directory Assistance,			
Local, Per Call		\$0.63	0.00
Long Distance, Per Call		\$0.85	0.00
D. Directory Assistance,			
Call Completion		\$0.30	
In Addition to Directory Assistance Charge			

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Service Commission

12.2 Order Charges

	Monthly Rate	NRC
<u>Service Order</u>		
Processing Fee	\$	\$ 25.00
Activation of One Feature Fee	\$	\$ 16.50*
Activation of 2 nd & Each Additional Feature Fee	\$	\$ 14.50*
Change of Telephone Number Fee	\$	\$ 25.00*
Change of Line Signaling Fee	\$	\$ 25.00*
Change of Class/Type of Service Fee	\$	\$ 25.00*
Suspended/Reconnect Service Fee (Per Line/Channel)	\$	\$ 25.00*
Customer Requested Suspended/Reconnect Per Line	\$	\$ 25.00*
Partial Disconnects and Deletions	\$	\$ 25.00*
Installation of New Lines (Each Line)	\$	\$ 50.00*
Move fee (non-facility based) per Line	\$	\$ 50.00*

*Charged in additional to the Service Order Processing Fee.

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Section 12

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Missouri Public Service Commission12. RATES AND CHARGES

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12.1 Additional Charges

	USOC	Monthly Rate	NRC
A. Touch-Tone			
Per Line or Hunting Line	TTB	\$1.80	\$5.50
Per PBX Trunk	TJB	1.90	5.50
B. End User Common Line, (EUCL)			
Individual Line	9ZR11	\$6.00	0.00
Multi-Line Per Line	9ZR	9.20	0.00
C. Directory Assistance,			
Local, Per Call (after 10 FREE/per line)		\$0.51	0.00
Long Distance, Per Call		\$0.85	0.00
D. Directory Assistance,			
Call Completion		\$0.30	
In Addition to Directory Assistance Charge			

12.2 Order Charges

	Monthly Rate	NRC
<u>Service Order</u>		
Processing Fee	\$	\$ 25.00
Activation of One Feature Fee	\$	\$ 16.50*
Activation of 2 nd & Each Additional Feature Fee	\$	\$ 14.50*
Change of Telephone Number Fee	\$	\$ 25.00*
Change of Line Signaling Fee	\$	\$ 25.00*
Change of Class/Type of Service Fee	\$	\$ 25.00*
Suspended/Reconnect Service Fee (Per Line/Channel)	\$	\$ 25.00*
Customer Requested Suspended/Reconnect Per Line	\$	\$ 25.00*
Partial Disconnects and Deletions	\$	\$ 25.00*
Installation of New Lines (Each Line)	\$	\$ 50.00*
Move fee (non-facility based) per Line	\$	\$ 50.00*

*Charged in additional to the Service Order Processing Fee.

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12. RATES AND CHARGES (Cont'd)

12.3 Non-recurring and monthly recurring rates for DID Service, Per Trunk, apply as follows:

DID Numbers	MRC
Each Block of 20 Numbers	\$ 5.00

12.4 Multi-Line Hunting Service Rates:

The charge for Multi-Line Hunting Service on trunks and lines is in addition to the regular trunk or line rate and charged on a per-line/trunk basis. All Multi-Line Hunting Line Service monthly rates apply equally to all local exchange access line customers, and also to Optional EACS customers and EMS customers who subscribe to hunting line service.

Multi-Line Hunting Service Rates: The monthly rates and installation charges set forth below apply to each line equipped for hunting:

	USOC	Monthly Rate	NRC
Business Multi-Line and PBX Trunk			
Per Line or Trunk			
1. Series Hunting	HSHTPT	\$ 1.00	\$ 0.00
2. Circle Hunting	HSCH	\$ 1.00	\$ 0.00

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12. RATES AND CHARGES (Cont'd)**12.5 Charges Applicable to Call Management and Caller ID Services.****12.5.1 Business Service**

Monthly Subscription, Per Line Discounts may apply with multiple services ordered. Use first monthly rate for first items purchased; use additional rates for all others. Order of services is significant.

Services	USOC	Monthly Rate		Installation Charge {1}
		First	Additional	
Caller ID, Calling				
Number Delivery {2}	NSD	7.50	7.50	5.40
Caller ID, Calling				
Name Delivery {2}	NMP	7.50	7.50	5.40
Caller ID, Calling				
Number & Name	NNK	10.00	10.00	5.40
Call Forwarding	ESM	3.50	3.50	5.40
Call Waiting	ESX	5.00	5.00	5.40
Three-Way Calling	ESC	3.50	3.50	5.40
Call Return	NSS	4.00	4.00	5.40
Auto Redial	NSQ	4.00	4.00	5.40
Speed Calling 8	ESL	2.50	2.50	5.40
Priority Call	NSK	3.00	3.00	5.40
Selective Call Forwarding	SFA	2.65	2.65	5.40
Call Blocker	NSY	3.50	3.50	5.40
Speed Calling 30	ESF	3.20	3.20	5.40
Anonymous Call Rejection	AYK	2.25	2.25	5.40
Call Forwarding-Busy Line	EVB	3.00	3.00	5.40
Call Forwarding-Don't Answer	EVD	3.00	3.00	5.40
Call Forwarding-				
Busy Line\ Don't Answer	ESE	4.00	4.00	5.40
Remote Call Forward Path		17.50	17.50	5.40
Toll Restriction		20.00	20.00	5.40

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12. RATES AND CHARGES (Cont'd)**12.5 Charges Applicable to Call Management and Caller ID Services (Cont'd)****12.5.1 Business Service (Cont'd)**

Services	USOC	Monthly Rate	Installation Charge
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Monthly Subscription, Per Line

No discounts for purchasing multiple services.

Remote Access to Call Forwarding	RC3	2.75	5.40
Simultaneous Call Forwarding(2) {3}	ESD	2.65	16.15{4}

Monthly Subscription Credit, Per Line (Package Discounts)

Services	Monthly Credit
Caller ID Credit{2}	(6.00)

Charge Per Successful Activation

Services	Per Successful Trace
Call Trace	NST \$8.00

Charge Per Activation, With Maximum Monthly Charge

Services	USOC	Per Activation	Maximum Monthly charge
Auto Redial	NV8	\$.35	\$4.00
Call Return	NV9	.45	4.00

{1} Installation Charge is in addition to the Service Order charges in Section 12.4 preceding.

{2} If Calling Number and Calling Name are purchased together, the customer receives the caller ID Credit of \$3.40 for residence or \$6.00 for business.

{3} One Call Forwarding feature (ESM) is applicable per line/trunk arranged.

{4} One Simultaneous Call Forwarding feature (ESD) and one Call Forwarding feature (ESM) are applicable per line/trunk (non-hunting) used to establish connection.

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12. RATES AND CHARGES (Cont'd)**12.6 Personalized Ring Service - Rates**

The following rates and charges apply in addition to the established rates and charges for the access line (master number) and any services with which Personalized Ring service is associated.

	USOC	Monthly Rate	Installation Charge
Business Service			
One Dependent Number	DRS	\$5.00	\$5.40
Two Dependent Numbers			
First	DRS1X	6.00	5.40
Second	DRS2X	2.00	0.00

12.7 Minimum Usage – Combined Long Distance Charges

Without regard to what plan Customer may be on, Company may charge a \$9.95 minimum usage charge in any month that customer's total long distance bill is less than \$25.00. To achieve the \$25.00 level, Company will combine all usage charges for both in-state and interstate calls.

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12. RATES AND CHARGES (Cont'd)

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12.6 Personalized Ring Service - Rates

The following rates and charges apply in addition to the established rates and charges for the access line (master number) and any services with which Personalized Ring service is associated.

	USOC	Monthly Rate	Installation Charge
Business Service			
One Dependent Number	DRS	\$5.00	\$5.40
Two Dependent Numbers			
First	DRS1X	6.00	5.40
Second	DRS2X	2.00	0.00

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12. RATES AND CHARGES (Cont'd)**12.7.1 Simplicity****A. Local**

<u>Group</u>	<u>Single-Line Flat Rate</u>	<u>Multi-Line Flat Rate</u>	
C	\$32.96	\$38.96	CR
D	\$39.96	\$42.96	CR
A - Metropolitan Calling Area 2	\$49.40	\$56.41	CR
A - Metropolitan Calling Area 3	\$52.45	\$59.46	CR
B - Metropolitan Calling Area 3	\$54.46	\$54.46	CR
A - Metropolitan Calling Area 4	\$67.96	\$67.96	CR
B - Metropolitan Calling Area 4	\$70.46	\$70.46	CR
A - Metropolitan Calling Area 5	\$85.96	\$85.96	CR
B - Metropolitan Calling Area 5	\$85.96	\$85.96	CR

<u>Group</u>	<u>Trunk Flat Rate</u>	<u>DID Trunk Flat Rate</u>	
A - Metropolitan Calling Area 2	\$56.41	\$106.41	CR
A - Metropolitan Calling Area 3	\$59.46	\$109.46	CR
B - Metropolitan Calling Area 3	\$54.46	\$95.96	CR
A - Metropolitan Calling Area 4	\$67.96	\$110.96	CR
B - Metropolitan Calling Area 4	\$70.46	\$110.96	CR
A - Metropolitan Calling Area 5	\$85.96	\$125.96	CR
B - Metropolitan Calling Area 5	\$85.96	\$125.96	CR

B. In-State Calling Rates

The intralata and intrastate long distance rates are shown below:

<u>Type</u>	<u>Billing Increments</u>		<u>Cost Per Minute</u>
	<u>Initial</u>	<u>Add'l</u>	
Intralata	6 second	6 second	\$0.0850
Intrastate	6 second	6 second	\$0.0850
Intralata Toll Free	6 second	6 second	\$0.0850
Intrastate Toll Free	6 second	6 second	\$0.0850
Intralata Calling Card	6 second	6 second	\$0.1000**
Intrastate Calling Card	6 second	6 second	\$0.1000**
Surcharge	Per Call		\$0.8500**

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**Charged in addition to the total per minute cost of the call.

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January 25, 2006

**MISSOURI PUBLIC
SERVICE COMMISSION****12. RATES AND CHARGES** (Cont'd)12.7.1 SimplicityA. Local

<u>Group</u>	<u>Single-Line Flat Rate</u>	<u>Multi-Line Flat Rate</u>
C	\$22.00	\$28.00
D	\$29.00	\$32.00
A - Metropolitan Calling Area 2	\$38.44	\$45.45
A - Metropolitan Calling Area 3	\$41.49	\$48.50
B - Metropolitan Calling Area 3	\$43.50	\$43.50
A - Metropolitan Calling Area 4	\$57.00	\$57.00
B - Metropolitan Calling Area 4	\$59.50	\$59.50
A - Metropolitan Calling Area 5	\$75.00	\$75.00
B - Metropolitan Calling Area 5	\$75.00	\$75.00

<u>Group</u>	<u>Trunk Flat Rate</u>	<u>DID Trunk Flat Rate</u>
A - Metropolitan Calling Area 2	\$45.45	\$95.45
A - Metropolitan Calling Area 3	\$48.50	\$98.50
B - Metropolitan Calling Area 3	\$43.50	\$85.00
A - Metropolitan Calling Area 4	\$57.00	\$100.00
B - Metropolitan Calling Area 4	\$59.50	\$100.00
A - Metropolitan Calling Area 5	\$75.00	\$115.00
B - Metropolitan Calling Area 5	\$75.00	\$115.00

B. In-State Calling Rates

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The intralata and intrastate long distance rates are shown below:

<u>Type</u>	<u>Billing Increments</u>		<u>Cost Per Minute</u>
	<u>Initial</u>	<u>Add'l</u>	
Intralata	6 second	6 second	\$0.0850
Intrastate	6 second	6 second	\$0.0850
Intralata Toll Free	6 second	6 second	\$0.0850
Intrastate Toll Free	6 second	6 second	\$0.0850
Intralata Calling Card	6 second	6 second	\$0.1000**
Intrastate Calling Card	6 second	6 second	\$0.1000**
Surcharge	Per Call		\$0.8500**
Payphone Origination			
Surcharge	Per Call		\$0.3500*

*Charged in addition to the total per minute cost of the call.

**Charged in addition to the total per minute cost of the call.

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12. RATES AND CHARGES (Cont'd)

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12.7 Simplicity12.7.1 Local

<u>Group</u>	<u>Single-Line Flat Rate</u>	<u>Multi-Line Flat Rate</u>
C	\$22.00	\$28.00
D	\$29.00	\$32.00
A - Metropolitan Calling Area 2	\$38.44	\$45.45
A - Metropolitan Calling Area 3	\$41.49	\$48.50
B - Metropolitan Calling Area 3	\$43.50	\$43.50
A - Metropolitan Calling Area 4	\$57.00	\$57.00
B - Metropolitan Calling Area 4	\$59.50	\$59.50
A - Metropolitan Calling Area 5	\$75.00	\$75.00
B - Metropolitan Calling Area 5	\$75.00	\$75.00
<u>Group</u>	<u>Trunk Flat Rate</u>	<u>DID Trunk Flat Rate</u>
A - Metropolitan Calling Area 2	\$45.45	\$95.45
A - Metropolitan Calling Area 3	\$48.50	\$98.50
B - Metropolitan Calling Area 3	\$43.50	\$85.00
A - Metropolitan Calling Area 4	\$57.00	\$100.00
B - Metropolitan Calling Area 4	\$59.50	\$100.00
A - Metropolitan Calling Area 5	\$75.00	\$115.00
B - Metropolitan Calling Area 5	\$75.00	\$115.00

12.7.2 In-State Calling Rates

The intralata and intrastate long distance rates are shown below:

<u>Type</u>	<u>Billing Increments</u>		<u>Cost Per Minute</u>
	<u>Initial</u>	<u>Add'l</u>	
Intralata	6 second	6 second	\$0.0850
Intrastate	6 second	6 second	\$0.0850
Intralata Toll Free	6 second	6 second	\$0.0850
Intrastate Toll Free	6 second	6 second	\$0.0850
Intralata Calling Card	6 second	6 second	\$0.1000**
Intrastate Calling Card	6 second	6 second	\$0.1000**
Surcharge	Per Call		\$0.8500**
Payphone Origination			
Surcharge	Per Call		\$0.3500*

*Charged in addition to the total per minute cost of the call.

**Charged in addition to the total per minute cost of the call.

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12. RATES AND CHARGES (Cont'd)**12.8 Small Business Suite****12.8.1 Local**

<u>Group</u>	<u>Single-Line Flat Rate</u>	<u>Multi-Line Flat Rate</u>	
C- Principal and Metropolitan Calling Area 1	\$33.95	\$29.99	CR
D - Principal and Metropolitan Calling Area 1	\$40.95	\$38.99	CR
A - Metropolitan Calling Area 2	\$49.40	\$45.45	CR
A - Metropolitan Calling Area 3	\$51.45	\$48.50	CR
B - Metropolitan Calling Area 3	\$58.65	\$57.25	CR
A - Metropolitan Calling Area 4	\$74.40	\$70.45	CR
B - Metropolitan Calling Area 4	\$80.60	\$79.20	CR
A - Metropolitan Calling Area 5	\$98.35	\$94.40	CR
B - Metropolitan Calling Area 5	\$104.55	\$103.15	CR
<u>Group</u>	<u>Trunk Flat Rate</u>	<u>DID Trunk Flat Rate</u>	
C- Principal and Metropolitan Calling Area 1	\$40.95	\$74.95	CR
D - Principal and Metropolitan Calling Area 1	\$45.95	\$82.95	CR
A - Metropolitan Calling Area 2	\$56.41	\$106.41	CR
A - Metropolitan Calling Area 3	\$59.46	\$109.46	CR
B - Metropolitan Calling Area 3	\$54.46	\$95.96	CR
A - Metropolitan Calling Area 4	\$67.96	\$110.96	CR
B - Metropolitan Calling Area 4	\$70.46	\$110.96	CR
A - Metropolitan Calling Area 5	\$85.96	\$125.96	CR
B - Metropolitan Calling Area 5	\$85.96	\$125.96	CR

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12. RATES AND CHARGES (Cont'd)**CANCELLED**12.8 Small Business Suite

January 25, 2006

12.8.1 Local**MISSOURI PUBLIC
SERVICE COMMISSION**

<u>Group</u>	<u>Single-Line Flat Rate</u>	<u>Multi-Line Flat Rate</u>
C- Principal and Metropolitan Calling Area 1	\$22.99	\$29.99
D - Principal and Metropolitan Calling Area 1	\$29.99	\$38.99
A - Metropolitan Calling Area 2	\$38.44	\$45.45
A - Metropolitan Calling Area 3	\$41.49	\$48.50
B - Metropolitan Calling Area 3	\$47.69	\$57.25
A - Metropolitan Calling Area 4	\$63.44	\$70.45
B - Metropolitan Calling Area 4	\$69.64	\$79.20
A - Metropolitan Calling Area 5	\$87.39	\$94.40
B - Metropolitan Calling Area 5	\$93.59	\$103.15
<u>Group</u>	<u>Trunk Flat Rate</u>	<u>DID Trunk Flat Rate</u>
C- Principal and Metropolitan Calling Area 1	\$29.99	\$63.99
D - Principal and Metropolitan Calling Area 1	\$34.99	\$71.99
A - Metropolitan Calling Area 2	\$45.45	\$95.45
A - Metropolitan Calling Area 3	\$48.50	\$98.50
B - Metropolitan Calling Area 3	\$43.50	\$85.00
A - Metropolitan Calling Area 4	\$57.00	\$100.00
B - Metropolitan Calling Area 4	\$59.50	\$100.00
A - Metropolitan Calling Area 5	\$75.00	\$115.00
B - Metropolitan Calling Area 5	\$75.00	\$115.00

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Logix Communications
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Houston, Texas 77092Effective Date: ~~March 5, 2003~~
March 31, 2003

12. RATES AND CHARGES (Cont'd)**12.8 Small Business Suite (Cont'd)****12.8.2 In-State Calling Rates**

The intralata and intrastate long distance rates are shown below:

<u>Type</u>	<u>Billing Increments</u>		<u>Cost Per Minute</u>
	<u>Initial</u>	<u>Add'l</u>	
Intralata	6 second	6 second	\$0.0850
Intrastate	6 second	6 second	\$0.0850
Intralata Toll Free	6 second	6 second	\$0.0850
Intrastate Toll Free	6 second	6 second	\$0.0850
Intralata Calling Card	6 second	6 second	\$0.1000**
Surcharge	Per Call		\$0.8500**
12.8B Payphone Origination			
Surcharge	Per Call		\$0.6500*

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CR

*Charged in addition to the total per minute cost of the call.

**Charged in addition to the total per minute cost of the call.

12.9 Hot Line/Warm Line-Rates

The following rates and charges apply in addition to the established rates and charges for the access line and any other associated services.

		Monthly	Installation	Service
	USOC	Rate	Charge (1)	Charge (2)
Hot Line	HLA	\$ 3.00	\$ 5.40	\$ 5.00
Warm Line	WLS	2.25	5.40	5.00

(1) A maximum installation charge of \$5.40 is applicable when Hot Line or Warm Line is ordered in conjunction with other Call Management services.

(2) The Service Charge of \$5.00 will be applied for any subsequent change in the called number.

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Ron Henriksen, President
Logix Communications
2950 N. Loop West, Suite 1200
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January 25, 2006

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12. RATES AND CHARGES (Cont'd)**CANCELLED****12.8 Small Business Suite (Cont'd)**

January 25, 2006

**MISSOURI PUBLIC
SERVICE COMMISSION****12.8.2 In-State Calling Rates**

The intralata and intrastate long distance rates are shown below:

<u>Type</u>	<u>Billing Increments</u>		<u>Cost Per Minute</u>
	<u>Initial</u>	<u>Add'l</u>	
Intralata	6 second	6 second	\$0.0850
Intrastate	6 second	6 second	\$0.0850
Intralata Toll Free	6 second	6 second	\$0.0850
Intrastate Toll Free	6 second	6 second	\$0.0850
Intralata Calling Card	6 second	6 second	\$0.1000**
Intrastate Calling Card	6 second	6 second	\$0.1000**
Surcharge	Per Call		\$0.8500**
Payphone Origination			
Surcharge	Per Call		\$0.3500*

*Charged in addition to the total per minute cost of the call.

**Charged in addition to the total per minute cost of the call.

12.9 Hot Line/Warm Line-Rates

The following rates and charges apply in addition to the established rates and charges for the access line and any other associated services.

	USOC	Monthly Rate	Installation Charge (1)	Service Charge (2)
Hot Line	HLA	\$ 3.00	\$ 5.40	\$ 5.00
Warm Line	WLS	2.25	5.40	5.00

(1) A maximum installation charge of \$5.40 is applicable when Hot Line or Warm Line is ordered in conjunction with other Call Management services.

(2) The Service Charge of \$5.00 will be applied for any subsequent change in the called number.

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12. RATES AND CHARGES (Cont'd)

12.10	<u>Directory Listings</u>	Monthly Rate	NRC	
	Additional Listing -Rotary Number Group	\$3.45	\$9.50*	
	Non List-Non Publish	\$2.14	\$9.50*	I
	Non-Published Number	\$1.62	\$9.50*	I
	Alternate Directory Listing	\$2.85	\$9.50*	
	Secretarial Listing, each	\$3.07	\$9.50*	
	Extra Line Listing	\$3.07	\$9.50*	
	Foreign Listing	\$3.07	\$9.50*	
	Charge to Main Listing or Charge To Add/Omit Address on Existing Service	\$0.00	\$18.00*	

*The Service Order Charge as Described in Section 12.2 preceding applies in addition to the NRC above.

12.11 Main Number Portability

Service Establishment Charge, Per group, per central office		\$115.00
DID Trunk Termination Per VG Channel	\$ 24.25	
Per DS1 Facility	\$585.00	
Number Charges Per Number Ported	\$ 0.01	
Subsequent Number Additions or Deletions, per occurrence (1)		\$ 1.70

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Issued by:

Ron Henriksen, President
Logix Communications
2950 N. Loop West, Suite 1200
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Effective Date: ~~November 1, 2003~~
November 6, 2003

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LOGIX COMMUNICATIONS

Missouri P.S.C. No. 4
 Section 12
 First Revision Page 82
 Missouri Public
 Service Commission

12. RATES AND CHARGES (Cont'd)

REC'D JUN 20 2003

12.10	<u>Directory Listings</u>	Monthly Rate		
	Additional Listing -Rotary Number Group	\$3.45	\$9.50*	
	Non List-Non Publish	\$1.20	\$9.50*	
	Non-Published Number	\$1.60	\$9.50*	
	Alternate Directory Listing	\$2.85	\$9.50*	
	Secretarial Listing, each	\$3.07	\$9.50*	1
	Extra Line Listing	\$3.07	\$9.50*	1
	Foreign Listing	\$3.07	\$9.50*	1
	Charge to Main Listing or Charge To Add/Omit Address on Existing Service	\$0.00	\$18.00*	

*The Service Order Charge as Described in Section 12.2 preceding applies in addition to the NRC above.

12.11 Main Number Portability

Service Establishment Charge, Per group, per central office		\$115.00
DID Trunk Termination		
Per VG Channel	\$ 24.25	
Per DS1 Facility	\$585.00	
Number Charges		
Per Number Ported	\$ 0.01	
Subsequent Number Additions or Deletions, per occurrence (1)		\$ 1.70

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2nd RS 82
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 MISSOURI

Issue Date: June 20, 2003
 Issued by:

Ron Henriksen, President
 Logix Communications
 2950 N. Loop West, Suite 1200
 Houston, Texas 77092

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LOGIX COMMUNICATIONS

Missouri P.S.C. No. 4

Section 12

Original Page 82

Missouri Public
Service Commission12. RATES AND CHARGES (Cont'd)REC'D JAN 27 2003
NRC

12.10	<u>Directory Listings</u>	Monthly Rate	
	Additional Listing -Rotary Number Group	\$3.45	\$9.50*
	Non List-Non Publish	\$1.20	\$9.50*
	Non-Published Number	\$1.60	\$9.50*
	Alternate Directory Listing	\$2.85	\$9.50*
	Secretarial Listing, each	\$1.75	\$9.50*
	Extra Line Listing	\$2.45	\$9.50*
	Foreign Listing	\$2.45	\$9.50*
	Charge to Main Listing or Charge To Add/Omit Address on Existing Service	\$0.00	\$18.00*

*The Service Order Charge as Described in Section 12.2 preceding applies in addition to the NRC above.

12.11 Main Number Portability

Service Establishment Charge, Per group, per central office		\$115.00
DID Trunk Termination		
Per VG Channel	\$ 24.25	
Per DS1 Facility	\$585.00	
Number Charges		
Per Number Ported	\$ 0.01	
Subsequent Number Additions or Deletions, per occurrence (1)		\$ 1.70

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MISSOURIMissouri Public
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Effective

Ron Henriksen, President
Logix Communications
2950 N. Loop West, Suite 1200
Houston, Texas 77092

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12. RATES AND CHARGES (Cont'd)**12.12 IntraLATA Direct Dialed MTS Rate Schedule****12.12.1 Discount Rate Period Chart**

Applies to all classes of Direct Dialed intrastate interLATA and intraLATA calls.

Time of	MON	TUE	WED	THU	FRI	SAT	SUN
8:00							
to		DAY			PERIO		
* 5:00							
5:00 P.M.	EVE RATE PERIO						
to							
*11:00							
11:00 P.M.							
to							
* 8:00							

* To But Not Including - Calls originating in one time period and terminating in another will be billed for the entire call according to the highest rate applicable to any portion of the call. Discounts apply to total minutes of use for all messages.

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12. RATES AND CHARGES (Cont'd)12.13 Operator Services

Note that Logix will pass through charges from third party entities for placement on your bill at the rate provided by that provider. For third party placed calls where call rating information is not provided by the third-party provider, the following charges shall apply. Usage charges and surcharges, busy line verification and interrupt, or directory assistance surcharges apply in addition to operator charges.

	Per Call	Additional Surcharge To Call Charge	Per Minute	
Station to Station	\$1.10			
Calling Card		\$0.35		
Third Number Billing		\$1.10	\$0.28	CR
Conference Calls	\$1.10		\$0.10	NR
Collect Calls	\$1.10		\$0.28	CR
Person to Person	\$2.40		\$0.28	CR

For inmate collect calls, a per minute charge of \$0.85 will apply on local and long distance calls.

12.14 Busy Line Verify and Busy Line Interrupt Service

Busy Line (Line Status) Verify Service	\$1.62
Busy Line Interrupt Service	\$2.49

12.15 Service Implementation Charges for Changing Existing Services

Non-Recurring Charge, Per Service Order	See Section 12.4 Preceding
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12.16 Restoration of Services

Per Line or Trunk	\$25.00*
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*Additional Charges as described in Section 12.4 preceding also applies

12.17 Telebranch and Local Telebranch

1 st Path	\$16.00
Each Additional Path	\$17.50

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12. RATES AND CHARGES (Cont'd)**Missouri Public**12.13 Operator Services

REC'D SEP 18 2003

Note that usage charges and surcharges, busy line verification and interrupt, or directory assistance surcharges apply in addition to operator charges

Service Commission

	Per Call	Additional Surcharge To Call Charge
Station to Station	\$1.10	
Calling Card		\$0.35
Third Number Billing		\$1.10
Collect Calls	\$1.10	
Person to Person	\$2.40	

For inmate collect calls, a per minute charge of \$0.85 will apply on local and long distance calls.

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12.14 Busy Line Verify and Busy Line Interrupt Service

Busy Line (Line Status) Verify Service	\$1.62
Busy Line Interrupt Service	\$2.49

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12.15 Service Implementation Charges for Changing Existing Services

Non-Recurring Charge, Per Service Order	See Section 12.4 Preceding
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12.16 Restoration of Services

Per Line or Trunk	\$25.00*
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*Additional Charges as described in Section 12.4 preceding also applies

CANCELLED12.17 Telebranch and Local Telebranch

1 st Path	\$16.00
Each Additional Path	\$17.50

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MISSOURI

Missouri Public
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Logix Communications
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12. RATES AND CHARGES (Cont'd)

REC'D JAN 27 2003

12.13 Operator Services

Note that usage charges and surcharges, busy line verification and interrupt, or directory assistance surcharges apply in addition to operator charges

	Per Call	Additional Surcharge To Call Charge
Station to Station	\$1.10	
Calling Card		\$0.35
Third Number Billing		\$1.10
Collect Calls	\$1.10	
Person to Person	\$2.40	

12.14 Busy Line Verify and Busy Line Interrupt Service

Busy Line Verify Service	\$1.20
Busy Line Interrupt Service	\$1.85

12.15 Service Implementation Charges for Changing Existing Services

Non-Recurring Charge, Per Service Order	See Section 12.4 Preceding
--	----------------------------

12.16 Restoration of Services

Per Line or Trunk	\$25.00*
-------------------	----------

*Additional Charges as described in Section 12.4 preceding also applies

12.17 Telebranch and Local Telebranch

1 st Path	\$16.00
Each Additional Path	\$17.50

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1ST RS 84Public Service Commission
MISSOURIMissouri Public
Service Commission

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Ron Henriksen, President
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2950 N. Loop West, Suite 1200
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MAR 31 2003

12. RATES AND CHARGES (Cont'd)**12.18 Directory Assistance Service**

The Company furnishes Local, National and Reverse Directory Assistance Service.

Local Directory Assistance Service is a service whereby customers may request assistance in determining local and intraLATA directory information.

National Directory Assistance Service is a service whereby customers may request assistance in determining listing information on a nationwide basis.

Reverse Directory Assistance Service is a service whereby customers may request assistance in obtaining a name by providing a telephone number to the directory assistance operator.

The rates set forth below apply to calls from customers whose requests for local, intraLATA, National or Reverse directory information are provided by the Company and billed to its subscribers.

Call allowances are not applicable.

No credit will be given for requested telephone numbers that are non-published or non-listed.

No credit will be given for requested telephone numbers that are not found in the directory.

	<u>Charge Per Call</u>
Local or IntraLATA Directory Information	\$0.73
National Directory Information	\$1.37
Reverse Directory Information	\$1.99
Call Completion Services	Call Charge + \$0.30

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I**12.19 Trip Charges**

Non-recurring charges are as follows:

First 30 Minutes \$100.00

Each Additional 15 Minutes \$ 25.00

This equals \$150.00 for the first hour and \$100.00 for each additional hour.

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12. RATES AND CHARGES (Cont'd)**Missouri Public**12.18 Directory Assistance Service

REC'D SEP 18 2003

The Company furnishes Local, National and Reverse Directory Assistance Service.

Local Directory Assistance Service is a service whereby customers may request assistance in determining local and intraLATA directory information.

Service Commission

National Directory Assistance Service is a service whereby customers may request assistance in determining listing information on a nationwide basis.

Reverse Directory Assistance Service is a service whereby customers may request assistance in obtaining a name by providing a telephone number to the directory assistance operator.

The rates set forth below apply to calls from customers whose requests for local, intraLATA, National or Reverse directory information are provided by the Company and billed to its subscribers.

Call allowances are not applicable.

No credit will be given for requested telephone numbers that are non-published or non-listed.

No credit will be given for requested telephone numbers that are not found in the directory.

Charge Per Call

Local or IntraLATA Directory Information	\$0.63
National Directory Information	\$1.18
Reverse Directory Information	\$1.50
Call Completion Services	Call Charge + \$0.30

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CANCELLED12.19 Trip Charges

Non-recurring charges are as follows:

First 30 Minutes	\$100.00
Each Additional 15 Minutes	\$ 25.00

This equals \$150.00 for the first hour and \$100.00 for each additional hour.

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Public Service Commission
MISSOURI

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Missouri Public
Service Commission12. RATES AND CHARGES (Cont'd)

REC'D JUN 20 2003

12.18 Directory Assistance Service

The Company furnishes Local, National and Reverse Directory Assistance Service.

Local Directory Assistance Service is a service whereby customers may request assistance in determining local and intraLATA directory information.

National Directory Assistance Service is a service whereby customers may request assistance in determining listing information on a nationwide basis.

Reverse Directory Assistance Service is a service whereby customers may request assistance in obtaining a name by providing a telephone number to the directory assistance operator.

The rates set forth below apply to calls from customers whose requests for local, intraLATA, National or Reverse directory information are provided by the Company and billed to its subscribers.

Call allowances are not applicable.

No credit will be given for requested telephone numbers that are non-published or non-listed.

No credit will be given for requested telephone numbers that are not found in the directory.

Charge Per Call

Local or IntraLATA Directory Information	\$0.51 (After 10 FREE per line/month)	
National Directory Information	\$1.18	I
Reverse Directory Information	\$1.50	I
Call Completion Services	Call Charge + \$0.30	

12.19 Trip Charges

Non-recurring charges are as follows:

First 30 Minutes \$100.00

Each Additional 15 Minutes \$ 25.00

This equals \$150.00 for the first hour and \$100.00 for each additional hour.

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2nd RS 85

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MISSOURI

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Effective Date: August 1, 2003

Missouri Public
Service Commission

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12. RATES AND CHARGES (Cont'd)

REC'D JAN 27 2003

12.18 Directory Assistance Service

The Company furnishes Local, National and Reverse Directory Assistance Service.

Local Directory Assistance Service is a service whereby customers may request assistance in determining local and intraLATA directory information.

National Directory Assistance Service is a service whereby customers may request assistance in determining listing information on a nationwide basis.

Reverse Directory Assistance Service is a service whereby customers may request assistance in obtaining a name by providing a telephone number to the directory assistance operator.

The rates set forth below apply to calls from customers whose requests for local, intraLATA, National or Reverse directory information are provided by the Company and billed to its subscribers.

Call allowances are not applicable.

No credit will be given for requested telephone numbers that are non-published or non-listed.
No credit will be given for requested telephone numbers that are not found in the directory.

Charge Per Call

Local or IntraLATA Directory Information	\$0.51 (After 10 FREE per line/month)
National or Reverse Directory Information	\$0.85
Call Completion Services	Call Charge + \$0.30

12.19 Trip Charges

Non-recurring charges are as follows:

First 30 Minutes \$100.00

Each Additional 15 Minutes \$ 25.00

This equals \$150.00 for the first hour and \$100.00 for each additional hour.

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1st RS 85

Public Service Commission
MISSOURIMissouri Public
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14. CALLING SCOPES

Specifically with reference to the services provided within this Section, the Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which result from the operation of the Customer-provided systems, equipment, facilities or service which are interconnected with Company services.

All other terms and conditions as found in Section 2 and elsewhere within this tariff are applicable with the exception of rates as described for similar services in other Sections of the tariff.

14.1 Local Calling Areas**14.1.1 Calling Scopes**

The Company concurs and mirrors the Southwestern Bell calling scopes. Exchange Areas for all Customers whose premises are located in the Southwestern Bell territory will be the same as Southwestern Bell's service areas except where noted by service or rate element.

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Ron Henriksen, President
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