

Metro Communications Company

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TITLE SHEET

MO. PUBLIC SERVICE COMM.

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

METRO COMMUNICATIONS COMPANY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Metro Communications Company (MCC) within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Metro Communications Company operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

ISSUE DATE: November 8, 1993

EFFECTIVE DATE: December 9, 1993

BY: Mr. Ronald Phelps, President  
Metro Communications Company  
222 Third Avenue, SE  
Cedar Rapids, Iowa 52401

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WAIVER OF RULES AND REGULATIONS

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Pursuant to Case No. TA-94-44, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein.

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment
Section 392.270	Property Valuation
Section 392.280	Depreciation
Section 392.290	Issuance of stocks and bonds
Section 392.310	Issuance of stocks and bonds
Section 392.320	Issuance of stocks and bonds
Section 392.330	Issuance of stocks and bonds
Section 392.340	Reorganization

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices
4 CSR 240-30.060(5)(B-0)	Minimum filing requirements (rate increases)
4 CSR 240-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Records of access lines
4 CSR 240-32.030(2)	Records kept within the state
4 CSR 240-32.050(3-6)	Telephone directories
4 CSR 240-32.070(4)	Coin telephones
4 CSR 240-33.030	Inform customer of lowest priced service

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TARIFF FORMAT**MO. PUBLIC SERVICE COMM.**

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. Sheet Revision Numbers - Revision numbers also appears in the upper right corner of each page. These numbers are used to determine the most current version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.
- C. Paragraph Number Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.

2.  
2.1  
2.1.1.  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1(a)  
2.1.1.A.1(a).I  
2.1.1.A.1(a).I(i).  
2.1.1.A.1(a).I.(i).(1).

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EXPLANATION OF SYMBOLS

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When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify matter relocated from one page to another without change.
- N - To signify new rate or regulation.
- R - To signify reduction.
- T - To signify a change in text but no change in rate or regulation.

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Section I - RULES AND REGULATIONS

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1.1 Undertaking of the Carrier

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Metro Communications Company furnishes originating and terminating telecommunications services to all points within the State of Missouri under the terms of this tariff. Such services will be provided by the Company alone, or in conjunction with services of other interexchange carriers.

1.2 Limitations

1. Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff. The Company reserves the right to refuse to provide service to or from any location where the necessary facilities or equipment are not available or justified.

2. The Company reserves the right to discontinue furnishing services when necessitated by conditions beyond its control or when the service is being used in violation of provisions of this tariff, or in violation of the law.

3. The services provided under this tariff are directly or indirectly controlled by Metro Communications Company and the customer may not alter or affect the services nor transfer or assign its use of services without the express written consent of the Company, which consent may be withheld, without limitation, by Metro Communications Company in its sole discretion at any time such alteration, effect, transfer, or assignment would result in an interruption of the services or a change in the customer's locations to which the services are to be provided.

4. In the event prior written permission from the Company is given for any assignment or transfer, all regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferee.

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Section I - RULES AND REGULATIONS

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1.2 Limitations (Continued)

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5. Service may be discontinued without notice by blocking traffic to certain cities, or NXX exchanges, or by blocking calls using certain authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its services. Service will be restored as soon as it can be provided without undue risk to the Company, its customers and users of the service.

6. The Company reserves the right to validate the credit worthiness of a consumer through appropriate validation procedures. When a payment method cannot be validated, the consumer may be required to provide an alternative payment method or the Company may refuse to complete the call. Service may be denied to consumers due to insufficient billing information, invalid telephone numbers, credit card, or calling card numbers, or refusal of a designated party to accept responsibility for payment.

7. A customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publications without the prior written consent of the Company.

8. No agent or employee of any customer or another entity shall be deemed to be an agent or employee of the Company without prior written authority from the Company.

9. The Company reserves the right to deny calls requiring "live" operator assistance due to limitations in equipment, facilities, or other call processing systems.

10. The Company does not provide 0- service; all customers shall route such calls to the appropriate local exchange carrier for processing.

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1.3 Liability

MO. PUBLIC SERVICE COMM.

1. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, addition, or defect in any service, facility or transmission if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2. The Company shall be indemnified and held harmless by customers and aggregators against any claim or loss, expense or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of a copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or certative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted over, or used by the Company; or for any act or omission of a customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by the negligence of the Company.

3. The Company shall not be liable for any defacement of or damages to the premises of a customer resulting from the furnishing of service which is not the direct result of the Company's negligence. The Company is not liable for any act or omission of the customer or any other company or companies furnishing a portion of the service.

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Section I - RULES AND REGULATIONS1.3 Liability (Continued)

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4. The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. Customers indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

5. The Company is not liable for any defacement of, or damage to the premises of a customer resulting from the furnishing of services or the attachment of instruments, apparatus, and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of the Company negligence.

6. The Company's liability for damages arising out of any additions, omissions, interruptions, delays, mistakes, errors, or defects in the transmission occurring in the course of furnishing the service or facilities shall be governed by this tariff, and to the extent not covered herein shall in no event exceed an amount that is equivalent to the proportionate charge for the period of service during which the fault in transmission occurs.

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1.4 Obligations of the Customer

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1. The customer is obligated to place any order for origination, termination, and/or changes to service or facilities; pay all charges for service or facilities rendered by Metro Communications, except as set forth herein; and to comply with all the Company's regulations governing the provision of service or facilities. The customer is also responsible for assuring that its authorized users comply with the regulations as specified in this tariff.

2. When placing an order for service or facilities, the customer shall provide:

- A. Name(s) and address(es), and telephone number(s) of the person(s) to whom notices shall be directed to by the Company;
- B. Location(s) at which the services and/or facilities are to be provided; and
- C. Other information as may be required to provide service to the customer and consumers.

3. If it is discovered that a customer or applicant is indebted to the Company or any other company, for previously furnished services the Company reserves the right to refuse service to such customer or applicant, until satisfactory payment arrangements are made. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company, who are indebted for previous service, regardless of the request for such service, until satisfactory payment arrangements have been made.

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1.4 Obligations of the Customer (Continued)

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4. Customer shall reimburse the Company for the replacement or repair of the Company's equipment when the damage results from:

- A. Negligence or willful act of the customer, its employees, guests, patrons, agents, contractors, or authorized users.
- B. Loss through theft, fire, flood cable cuts, or other catastrophes to company-provided equipment or facilities located on the customer's premises.

5. Customers shall provide callers with informational materials identifying the Company as the operator service provider for the premises. Customer shall assure that such materials are in compliance with applicable state and federal regulations. Notice must contain the following information: instructions for a caller to access other carriers, a statement that rate quotes are available upon request, and a toll-free customer service number.

6. All customers are obligated to permit consumers to reach other interexchange carriers' networks using 10XXX-0, 1-800, and 950-10XX dialing sequences. The Company reserves the right to withhold compensation from any customer whom it reasonably believes to be engaging in any form of blocking access to other interexchange carriers.

7. All applications for service involving presubscription must be accompanied by a letter of Agency authorizing the Company to initiate the presubscription process.

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Section I - RULES AND REGULATIONS

1.5 Use Of Service

MO. PUBLIC SERVICE COMM.

1. The services offered herein may not be used for any unlawful purpose or for any purpose for which any unauthorized payment or other compensation is received by the customer. Service furnished by the Company may be used for one or more of the following:

.01 for the transmission of communications by the customer or authorized user.

.02 for the transmission of communications by a consumer as defined herein.

.03 for the transmission of communications to or from a customer of another common carrier, which has subscribed to the Company's communications services.

2. Service shall not be arranged to permit callers to utilize the Company to place O- calls. All such calls shall be routed to the local exchange carrier serving the customer's premises.

3. The resale of any services provided by the Company is not permitted except as specifically authorized in writing by the Company.

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Section I - RULES AND REGULATIONS

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1.6 Payment and Billing

MO. PUBLIC SERVICE COMM.

1. Consumers using the Company's services to place long distance calls may be billed by the customer, a billing agent, or by MCC directly. Such arrangements vary depending upon the payment method designated by a consumer and the manner in which the call is placed. The billed party shall be subject to the terms and conditions of the billing entity.

2. A monthly listing of each call and its duration is provided as a standard feature for operator assisted calls billed through a local exchange carrier. Whenever possible, invoices shall identify the Company as the operator service provider and display the Company's toll-free customer service number. This feature may not be available for calls billed to commercial credit cards.

3. The Company will not charge consumers for incomplete calls which terminate in equal access areas and will not knowingly bill consumers for incomplete calls placed to stations where equal access is not available.

4. Billing will be payable upon receipt. Interest at the rate of 1.50% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) will accrue upon any unpaid amount commencing thirty-five (35) days after date of billing.

5. Any objections to billed charges must be promptly reported to the Company or its billing agent. If notice of a dispute of charges is not received by the Company or its billing agent within thirty (30) days after an invoice is rendered, such invoice may be deemed to be correct and binding. Adjustments to invoices shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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1.6 Payment and Billing (Continued)

MO. PUBLIC SERVICE COMM.

6. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect any charges owed the Company, the debtor will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

7. A separate charge is imposed on all charges for calls that originate in states which levy a gross receipts tax on the Company's operations. This charge is based upon a factor of the gross receipts tax and any other applicable taxes imposed directly or indirectly upon the Company.

8. When payment for services is made by check or draft and is returned to the Company for any reason, including but not limited to insufficient funds, a charge of \$25.00, unless a lower fee has been prescribed by law in which event a charge equal to such lower fee, may be made by the Company for each item returned by the banking institution on which it is written.

9. If a check, draft or other payment instrument remitted to Carrier is dishonored more than once during a twelve (12) month period, the Company may refuse acceptance of further such payment methods and place the debtor on a cash basis. Under a cash basis, the Company may require payment in the form of U.S. currency, money orders, or an instrument that is guaranteed or issued by a third party that is acceptable to the Company.

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Section I - RULES AND REGULATIONS1.7 Inspection, Testing And Adjustments

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1. Upon reasonable notice, the Company reserves the right of entrance for its employees, agents, or contractors to the premises of the customer for the purpose of installing, testing, inspecting, repairing, or general maintenance of the service, facilities, and or equipment provided by the Company.

2. The Company, or its authorized agents, may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the premises is in compliance with the requirements of this tariff and applicable rules and regulations as well as with installation, operational, or maintenance specifications of the Company's equipment. The Company may interrupt the service at any time, without penalty to the Company, due to a departure from any such requirements.

1.8 Discontinuance of Service

1. The Company may immediately discontinue the furnishing of service(s) to a customer, upon five (5) day's written notice and without incurring any liability, upon non-payment of any sum owing to the Company for more than twenty-eight (28) days beyond the rendering of a bill for service or upon a violation of any of the provisions governing the furnishing of service under this tariff or any applicable laws, rules or regulations.

2. The Company may immediately discontinue the furnishing of service(s) to a consumer, without incurring any liability, if the consumer 1) refuses to furnish information regarding its creditworthiness, its past or current use of common carrier services, or its planned use of the Company's service(s); or 2) provides false information pertaining to its creditworthiness, its past or current use of common carrier services, or its planned use of the Company's service(s), or 3) upon non-payment of any sum owing to the Company for more than twenty-eight (28) days beyond the rendering of a bill for service, or 4) violates of any of the provisions governing the furnishing of service under this tariff or any applicable laws, rules or regulations.

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1.8 Discontinuance of Service (Continued)

MO. PUBLIC SERVICE COMM.

3. The Company may immediately discontinue the furnishing of service(s) to a customer or consumer, without incurring any liability, if the customer or consumer uses, or attempts to use, service with the intent to avoid payment, either in whole or in part, by rearranging, tampering with, or making connections to the Company's service which is not authorized by this tariff or by using tricks, schemes, false or invalid accounts numbers, false credit devices, electronic devices, or any other fraudulent means or devices.

4. Discontinuance of service(s) by the Company pursuant to this tariff shall not relieve any obligation of a debtor to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

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Section I - RULES AND REGULATIONS1.9 Allowance For Interruptions

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1. A credit allowance will be provided for that portion of a call which is interrupted due to poor transmission (difficulty hearing one of the parties), distortion (noise), or involuntary disconnection of a call if such deficiencies were caused by the Company's service. A consumer must promptly report the time the call was placed, its destination, and the difficulty experienced to a service representative in order to receive a credit allowance.

2. In the event a call is involuntarily disconnected, the amount of the credit shall be equivalent to the charge for the initial minute of the call made to reestablish communications with the other party. Where a call has been interrupted by poor transmission or distortion, the credit shall not exceed the charge for the last three (3) minutes of the interrupted call, or the entire call if it lasted less than three (3) minutes.

3. If the customer or consumer elects to use the services of another carrier after any of the above interruptions, or during a period when the customer or consumer is unable to place a call using the Company's service(s), the caller shall pay the charges for the alternative service used.

4. An interruption period begins when the customer reports to the Company that the service has been interrupted and releases it for testing and repair. An interruption period ends when the service is restored. If the customer reports the service to be inoperative but declines to release it for testing and repair, the service is deemed to be impaired, but not interrupted.

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Section I - RULES AND REGULATIONS

1.9 Allowance For Interruptions (Continued)

5. No credit allowances shall be made for:

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.01 Interruptions that are caused by the negligence of the customer or others authorized by the customer to use the customer's service;

.02 Interruptions that are due to the failure of power, equipment, systems, or services not provided by the Company;

.03 Interruptions during any period during which the Company or its agents are not afforded access to the premises where access lines associated with the customer's service are located;

.04 Interruptions during any period when the customer has released the service to the Company for maintenance, rearrangement, or the implementation of a customer order;

.05 Interruptions during any period when the customer has refused to release the service for testing or repair;

.06 Interruptions during any period when the non-completion of calls is due to network busy conditions; or

.07 Interruptions not promptly reported to the Company.

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Section I - RULES AND REGULATIONS1.10 Terminal Equipment

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1. The Company's facilities and service may be used with or terminated in terminal equipment or communications systems provided by the customer. Such terminal equipment shall be furnished and maintained at the expense of the user, except as otherwise provided. All costs incurred at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service are the responsibility of the user of the facilities.

2. All customers are responsible for taking all the necessary legal steps for interconnecting their terminal equipment or communications systems with the Company facilities or services and shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

3. All company-provided equipment must be returned to the Company within five (5) days of termination of service in connection with which the equipment was used. Equipment shall be in the same condition as when delivered, normal wear and tear only excepted. The Company shall be reimbursed, upon demand, for any costs it incurs due to the failure of a customer to comply with this provision.

4. All customers shall ensure that its equipment is properly interfaced with Company facilities or services and are in compliance with the criteria set forth herein and all other applicable rules, and that the signals do not damage equipment, injure any personnel, or degrade the service to others. If the FCC or some other appropriate certifying body certifies that the terminal equipment is technically acceptable for connection with telecommunications service, the Company will permit such equipment to be connected with its channels. If the customer fails to maintain the equipment and/or system properly, with resulting imminent harm to the Company equipment, personnel, or the quality of service to others, the Company may require the use of protective equipment at no expense to the Company. If this fails to produce satisfactory quality and safety, the Company may discontinue the service.

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SECTION II - DEFINITIONS2.1 Definitions

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Access Code - The term access code denotes a sequence of numbers that, when dialed, connects a consumer to the provider of operator services associated with that sequence. Dialing sequences which utilize a 950-10XX or 10XXX prefix are examples of access code arrangements available to consumers.

Application for Service - A standard order form which includes all pertinent billing, technical, administrative, and other descriptive information which will enable the Company to provide telecommunications service to customers.

Authorization Code - Unique numeric codes (consisting of five or more digits), which may be made available to customers to identify themselves and others as being entitled to access and use the Company's services.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Billed Party - The individual or entity responsible for the payment of charges associated with calls placed using services provided by the Company.

Billing Agent - An entity with whom the Company has contracted to secure billing and collection arrangements. Local exchange carriers, clearing houses, and issuers of commercial credit cards are examples of billing agents which may be utilized by the Company.

Call Processing System - Customer-provided equipment that is utilized to permit callers to place operator assisted calls pursuant to this tariff.

Called Station - Denotes the terminating point of a call (i.e. the called telephone number).

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SECTION II - DEFINITIONS

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2.1 Definitions (Continued)

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Calling Station - Denotes the point from which a call is placed (i.e. the calling location).

Calling Card - A billing instrument which enables consumers to charge operator assisted telephone calls to an existing account. A calling card may be issued to a consumer by a local telephone company or an interexchange carrier.

Collect Call - A payment arrangement whereby the charge for a call may be billed to the called station, provided that the called party accepts responsibility for payment of the call.

Commercial Credit Card - A payment method under which the charges for an operator assisted call are billed to a universally accepted credit card. MasterCard and VISA are examples of commercial credit cards.

Company - Metro Communications Company (MCC).

Consumer - A person using the Company's services to place operator assisted long distance telephone calls. (Also referred to as caller.) The consumer is responsible for the payment of all charges for operator services rendered by the Company, unless that responsibility has been accepted by another individual or entity, such as in the case of a collect or third party call.

Customer - Any individual, partnership, associate, firm, corporation, trust, governmental agency, or other entity which subscribes to the services set forth herein.

Customer Dialed Calling Card Call - An arrangement whereby the caller dials "0" plus the called station number and a calling card number to place a long distance call.

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SECTION II - DEFINITIONS2.1 Definitions (Continued)

MO. PUBLIC SERVICE COMM.

LATA (Local Access Transport Area) - A geographic area established pursuant to the terms of the Modified Final Judgment in United States vs. American Telephone & Telegraph Company, Cause Number 74-1698 in the United States District Court for the District of Columbia.

"Live" Operator Assistance - An arrangement whereby the intervention of a human operator is required in order to complete an operator assisted call.

Local Exchange Carrier - A company which furnishes exchange telephone service.

Operator Assistance Charges - Fees applicable to operator assisted calls processed by the Company. The charges vary depending upon the manner by which a call is placed and the payment method selected by the consumer.

Operator Dialed Service - A service whereby the operator dials the called number or any portion of a call for the consumer.

Operator Services - For purposes of this tariff, operator services consists of long distance services which are initiated by consumers when a "O" precedes the called telephone number.

Operator Station Charges - Charges applicable to services, other than person-to-person, which utilize an operator to complete a long distance call. Collect and Third Party billed calls are examples of instances where Operator Station Charges shall apply.

Payment Method - The manner designated by a caller as the means of reimbursement for operator assisted calls placed using the Company's service.

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SECTION II - DEFINITIONS2.1 Definitions (Continued)

MO. PUBLIC SERVICE COMM.

Person-to-Person Call - A service arrangement whereby the consumer requests to reach a specific person, department, mobile station, extension, or office. Person-to-Person calls are billed to the called station, unless the caller designates an alternative payment arrangement prior to the completion of the call.

Point of Presence - The Company's physical presence in a local calling area or LATA which is used for the purpose of transmitting telephone calls.

Premises - The space designated by a customer at its place or places business for the provision of service, whether for its own communications needs or for the use of its patrons, guests, employees, and others.

Presubscription - An arrangement whereby the customer directs the local exchange carrier to route all interLATA calls to the Company.

Special Promotional Offering - Special discounts or modifications of regular services which may be offered, from time to time, to customers using a particular service. Special promotional offerings may be limited to certain dates, times, and locations.

Station - Any location from which long distance calls may be placed or received.

Third Party Billed Call - An arrangement which allows the consumer to charge a call to a telephone number which is different from the calling or called station.

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SECTION III - DESCRIPTION OF SERVICE AND RATES

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3.1 General Description Of Services

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1. Operator services permit callers to charge long distance calls to a calling card or a commercial credit card; collect and third party billing arrangements are permitted provided that the entity designated by the caller accepts responsibility for payment.

2. Upon receipt of an operator assisted call, the Company verifies the credit-worthiness of billed parties through available validation procedures. When a requested billing method cannot be validated, callers will be required to provide an acceptable payment alternative or the Company may refuse to place the call and/or direct the call to another provider of operator services at no charge. All calls are charged for an initial period of one minute; a per minute usage charge applies for usage thereafter, except as provided in this tariff.

3. Services furnished by the Company may be arranged for the use of hotel/motel guests, pay phone users, employees, and travelers to place long distance calls from customer locations. Services are provided on a full time, monthly basis at the rates and charges set forth herein.

4. Service is available in all locations within the State of Missouri for the transmission of intrastate long distance calls. All communications using the Company's facilities contemplate the use of operator services.

5. The Company offers its services subject to the availability of the necessary facilities, and/or equipment, and to the Company's ability to access and utilize validation, billing, and collection arrangements. The Company reserves the right to refuse to provide service to or from any location where such conditions are not available or acceptable.

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SECTION III - DESCRIPTION OF SERVICE AND RATES

NOV 8 1993

3.1 General Description Of Services (Continued)

MO. PUBLIC SERVICE COMM.

6. Operator Service offerings may involve one or more of the following: usage charges, an operator assistance charge, an operator dialed service charge. Location surcharges shall not be permitted.

7. All callers shall receive at least two verbal notices that a call is being processed by the Company, once at the beginning of each call and again before connecting the call, and before the billed party incurs any charge for the call. Callers will be permitted to disconnect the call at no charge before the call is connected to the called station. In the case of collect calls, the Company will also identify itself to the called station. At least one such notice shall be provided prior to the billed party incurring any charge for the call.

8. Consumers using the Company's services will receive, upon request and at no charge, a description and quantification of all components of the rates and charges associated with an operator assisted. Quoted rates may not include applicable federal, state, and local taxes, gross receipts taxes, sales tax, or municipal utilities taxes.

9. The Company will allow only tariffed charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange carriers (LEC) on behalf of the Company and will not collect location surcharges imposed by customers or aggregators.

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SECTION III - DESCRIPTION OF SERVICE AND RATES

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3.2 Application of Charges

MO. PUBLIC SERVICE COMM.

Services provided by MCC are rated in accordance with the provisions set forth herein.

## 1. Usage Charges

Usage charges are based upon the duration of a call, the time of day a call was placed, and the distance between the calling and the called station. The time at which the connection is made dictates the application of Day, Evening, and Night/Weekend rates. Calls beginning in one rate period and ending in another will be billed at the rate applicable to each portion of the call. The following rate periods are applicable to calls placed pursuant to this tariff.

Day Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM.

Evening Rates are applicable to calls placed Sunday through Friday from 5:00 PM to, but not including, 11:00 PM. Evening rates are also applicable on Carrier Recognized Holidays, unless a lower rate would normally apply.

Night/Weekend Rates are applicable to calls placed Sunday through Thursday from 11:00 PM to, but not including, 8:00 AM the following day.

For rating purposes, the distance between the calling station and the called station is calculated in accordance with AT&T FCC Tariff No. 10.

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3.2 Application of Charges (Continued)

## 1. Usage Charges (Continued)

MO. PUBLIC SERVICE COMM.

Chargeable time begins with the Company receives signalling to detect that the network connection between the calling station and the called station has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For collect calls, chargeable time begins when the called station accepts responsibility for payment of the charges associated with the call. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute, unless otherwise specified herein.

## 2. Operator Assistance Charges

Operator Assistance Charges are applicable to all operator assisted calls and are determined by the manner in which a call is processed and billed. Collect and third party billed calls, and other calls requiring the assistance of a "live" operator, are subject to the operator station charge. Customer dialed calling card calls will be subject to a reduced operator assistance charge. A slightly higher operator assistance charge is applicable to Person-to-Person service, regardless of how the call is billed. An additional charge may be applicable to operator assisted calls when an operator dials any portion of a call for a caller.

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1st Revised Sheet No. 28  
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SECTION III - DESCRIPTION OF SERVICE AND RATES

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MISSOURI  
Public Service Commission1.3 Operator Services

The following rates and charges are applicable to operator assisted calls processed by the Company.

- 1.3.1. Option A - Option A offers small hospitality businesses the ability to make operator assisted services available to their guests and patrons.

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Na. Usage Charges

The per minute usage charges set forth below are applicable to calls placed pursuant Option A.

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	DAY		EVENING/HOLIDAY		NIGHT/WEEKEND	
RATE	INITIAL	ADD'L	INITIAL	ADD'L	INITIAL	ADD'L
MILEAGE	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE
0 - 10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585
11 - 14	.1500	.1300	.1200	.1040	.0975	.0845
15 - 18	.1800	.1600	.1440	.1280	.1170	.1040
19 - 23	.2050	.1700	.1560	.1360	.1430	.1105
24 - 28	.2350	.1760	.1885	.1600	.1820	.1300
29 - 33	.2350	.1950	.1945	.1760	.1850	.1430
34 - 40	.2650	.2350	.2025	.1865	.1865	.1560
41 - 50	.2650	.2350	.2025	.1865	.1865	.1560
51 - 60	.2750	.2450	.2105	.1925	.1880	.1690
61 - 80	.2850	.2550	.2110	.2005	.1945	.1730
81 - 100	.2950	.2600	.2245	.2010	.1975	.1745
101 - 125	.3250	.2750	.2295	.2250	.1975	.1915
126 - 150	.3350	.2950	.2425	.2410	.2090	.2045
151 - 190	.3450	.3050	.2505	.2490	.2155	.2110
191 - 300	.3550	.3150	.2585	.2570	.2220	.2175
301 - 430	.4050	.3650	.3185	.2865	.2795	.2535
Over 430	.4050	.3650	.3185	.2865	.2795	.2535

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SECTION III - DESCRIPTION OF SERVICE AND RATES

MO. PUBLIC SERVICE COMM.

3.3 Operator Services

The following rates and charges are applicable to operator assisted calls processed by the Company.

## 3.3.1. Usage Charges

The per minute usage charges set forth below are applicable to calls placed pursuant to this tariff.

	DAY		EVENING/HOLIDAY		NIGHT/WEEKEND	
RATE MILEAGE	INITIAL MINUTE	ADD'L MINUTE	INITIAL MINUTE	ADD'L MINUTE	INITIAL MINUTE	ADD'L MINUTE
0 - 10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585
11 - 14	.1500	.1300	.1200	.1040	.0975	.0845
15 - 18	.1800	.1600	.1440	.1280	.1170	.1040
19 - 23	.2050	.1700	.1560	.1360	.1430	.1105
24 - 28	.2350	.1760	.1885	.1600	.1820	.1300
29 - 33	.2350	.1950	.1945	.1760	.1850	.1430
34 - 40	.2650	.2350	.2025	.1865	.1865	.1560
41 - 50	.2650	.2350	.2025	.1865	.1865	.1560
51 - 60	.2750	.2450	.2105	.1925	.1880	.1690
61 - 80	.2850	.2550	.2110	.2005	.1945	.1730
81 - 100	.2950	.2600	.2245	.2010	.1975	.1745
101 - 125	.3250	.2750	.2295	.2250	.1975	.1915
126 - 150	.3350	.2950	.2425	.2410	.2090	.2045
151 - 190	.3450	.3050	.2505	.2490	.2155	.2110
191 - 300	.3550	.3150	.2585	.2570	.2220	.2175
301 - 430	.4050	.3650	.3185	.2865	.2795	.2535
Over 430	.4050	.3650	.3185		.2795	.2535

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BY 1st R.S. #28  
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SECTION III - DESCRIPTION OF SERVICE AND RATESMISSOURI  
Public Service Commission1.3 Operator Services (Continued)1.3.1 Option A (Continued)

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b. Operator Assistance Charges

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The following Operator Assistance Charges are applicable to intrastate calls placed pursuant to this tariff.

Operator Station	\$ 1.47	Per Call
Dial Calling Card	\$ .65	Per Call
Commercial Credit Card	\$ 3.00	Per Call
Person-to-Person	\$ 2.95	Per Call
Operator Dialed Service	\$ .50	Per Call

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**RECEIVED****NOV 8 1993**SECTION III - DESCRIPTION OF SERVICE AND RATES3.3 Operator Services (Continued)

## 3.3.2 Operator Assistance Charges

**MO. PUBLIC SERVICE COMM.**

The following Operator Assistance Charges are applicable to intrastate calls placed pursuant to this tariff.

Operator Station	\$ 1.47	Per Call
Dial Calling Card	\$ .65	Per Call
Commercial Credit Card	\$ 3.00	Per Call
Person-to-Person	\$ 2.95	Per Call
Operator Dialed Service	\$ .50	Per Call

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1.3 Operator Services

The following rates and charges are applicable to operator assisted calls processed by the Company.

- 1.3.2 Option B - Option B is designed to provide medium to large hotel establishments with operator assisted services to be made available to their guests and patrons.

a. Usage Charges

The per minute usage charges set forth below are applicable to calls placed pursuant Option B.

Rate Mileage	DAY		EVENING		NIGHT/WEEKEND	
	1st Minute	Add'l Min.	1st Minute	Add'l Min.	1st Minute	Add'l Min.
1 - 30	\$0.2350	\$0.1950	\$0.1945	\$0.1760	\$0.1850	\$0.1430
31 - 60	\$0.2750	\$0.2450	\$0.2105	\$0.1925	\$0.1880	\$0.1690
61 - 100	\$0.2950	\$0.2600	\$0.2245	\$0.2010	\$0.1975	\$0.1745
101 - 150	\$0.3350	\$0.2950	\$0.2425	\$0.2410	\$0.2090	\$0.2045
151 - 190	\$0.3450	\$0.3050	\$0.2505	\$0.2490	\$0.2155	\$0.2110
191 - 300	\$0.3550	\$0.3150	\$0.2585	\$0.2570	\$0.2220	\$0.2175
301 - 430	\$0.4050	\$0.3650	\$0.3185	\$0.2865	\$0.2795	\$0.2535
Over 430	\$0.4050	\$0.3650	\$0.3185	\$0.2865	\$0.2795	\$0.2535

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**SECTION III - DESCRIPTION OF SERVICE AND RATES****RECEIVED**1.3 Operator Services ~~(Continued)~~

JUL 31 1996

1.3.2 Option B (Continued)**MISSOURI  
Public Service Commission**b. Operator Assistance Charges

The following Operator Assistance Charges are applicable to operator assisted calls placed pursuant Option B.

Operator Station	\$ 2.00	Per Call
Dial Calling Card	\$ .95	Per Call
Commercial Credit Card	\$ 1.00	Per Call
Person-to-Person	\$ 3.25	Per Call
Operator Dialed Service	\$ .75	Per Call

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1.3 Operator Services

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The following rates and charges are applicable to operator assisted calls processed by the Company.

- 1.3.3 Option C - Option C is designed to provide medium sized hotel establishments with operator assisted services to be made available to their guests and patrons.

a. Usage Charges

The per minute usage charges set forth below are applicable to calls placed pursuant Option C.

Rate Mileage	DAY		EVENING		NIGHT/WEEKEND	
	1st Minute	Add'l Min.	1st Minute	Add'l Min.	1st Minute	Add'l Min.
1 - 60	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
61 - 150	\$0.3700	\$0.3700	\$0.3700	\$0.3700	\$0.3700	\$0.3700
151 - 200	\$0.3900	\$0.3900	\$0.3900	\$0.3900	\$0.3900	\$0.3900
201- 300	\$0.4100	\$0.4100	\$0.4100	\$0.4100	\$0.4100	\$0.4100
301- 400	\$0.4300	\$0.4300	\$0.4300	\$0.4300	\$0.4300	\$0.4300
Over 400	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500

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SECTION III - DESCRIPTION OF SERVICE AND RATES

JUN 26 1997

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1.3 Operator Services (Continued)1.3.3 Option C (Continued)b. Operator Assistance Charges

The following Operator Assistance Charges are applicable to operator assisted calls placed pursuant Option C.

Operator Station	\$ 2.30	Per Call
Dial Calling Card	\$ 1.20	Per Call
Commercial Credit Card	\$ 1.20	Per Call
Person-to-Person	\$ 4.90	Per Call
Operator Dialed Service	\$ 1.15	Per Call

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Metro Communications Company

Original Sheet No. 34

1.3 Operator services

The following rates and charges are applicable to operator assisted calls processed by the Company.

- 1.3.3 Option D – Option D is designed to provide medium sized hotel establishments with operator assisted services to be made available to their guests and patrons.

a. Usage Charges

The per minute usage charges set forth below are applicable to calls placed pursuant Option D.

	DAY	EVENING	NIGHT/WEEKEND
Rate Mileage	Per Minute	Per Minute	Per Minute
1-60	\$0.4500	\$0.450	\$0.4500
61-150	\$0.4700	\$0.4700	\$0.4700
151-200	\$0.4900	\$0.4900	\$0.4900
201-300	\$0.5100	\$0.5100	\$0.5100
301-400	\$0.5300	\$0.5300	\$0.5300
Over 400	\$0.5500	\$0.5500	\$0.5500

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ISSUE DATE: June 21, 2000

EFFECTIVE DATE: July 25, 2000

BY: Mr. Ronald Phelps, President  
Metro Communications Company  
3044 Shepherd of the Hills Expressway  
Branson, Missouri 65616

Missouri Public  
Service Commission

FILED JUL 25 2000

REC'D JUN 20 2000

Metro Communications Company

Original Sheet No. 35

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SECTION III – DESCRIPTION OF SERVICE AND RATES1.3 Operator Services (Continued)1.3.3 Option D (Continued)b. Operator Assistance Charges

The following Operator Assistance Charges are applicable to operator assisted calls placed pursuant Option D.

Operator Station	\$3.00 Per Call
Dial Calling Card	\$3.00 Per Call
Commercial Credit Card	\$3.00 Per Call
Person-to-Person	\$5.90 Per Call
Operator Dialed Service	\$3.00 Per Call

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1.3 Operator Services Rates

The following rates and charges are applicable to operator assisted calls processed by the Company

- 1.3.4 Option E - Option E is designed to provide time share establishments with operator assisted services to be made available to their guests and owners.

a. Usage Charges

The per minute usage charges set forth below are applicable to calls placed pursuant Option E.

RATE <u>MILAGE</u>	DAY/EVENING/HOLIDAY/NIGHT/WEEKEND	
	<u>INITIAL MINUTE</u>	<u>ADD'L MINUTE</u>
0-14	\$0.82	\$0.82
15-28	.82	.82
29-60	.82	.82
61-125	.82	.82
126-300	.82	.82
301 & Over	.82	.82

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Metro Communications Company  
3044 Shepherd of the Hills Expressway  
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SECTION III – DESCRIPTION OF RATES AND CHARGES (Continued)

1.3 Operator Service Rates (Continued)

1.3.4 Option E (Continued)

b. Operator Service Charges

These rates and charges are for Operator Services as specified in this tariff. The operator surcharge will be added to the first minute of each operator call in addition to the equal access long distance per minute rates set forth on Page 34 of this tariff. These charges are applicable to operator assisted calls placed pursuant Option E.

	<u>Auto</u>	<u>Live</u>
Calling Card, Credit Card, Station-to-Station	\$4.99	\$5.50
Collect	\$4.99	\$5.50
Billed to Third Party		\$9.99
Operator Handled Person-to-Person		\$9.99

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Metro Communications Company

1.3 Operator Service Rates (Continued)

- c. Non-Subscriber Service Charge - A service charge is applicable to Operator Station and Person-to-Person calls which are presubscribed to an interexchange carrier other than MCC or not presubscribed to an interexchange carrier at all. This charge is in addition to any applicable service charges for operator handled calls as specified above. The Non-Subscriber Service Charge does not apply to calling card calls or to IntraLATA calls.

Rates Per Call: \$3.00

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