

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Payment Arrangements, (Cont'd.)**

**2.8.2 Billing and Collection of Charges, (cont'd.)**

(F) Billing of the Customer by the Company will begin on the Effective Date, as defined in Section 1.

(G) If any portion of the payment is not received by the Company by the due date on the invoice, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

(H) All business Customers will be charged a monthly Account Detail Fee of \$10.87. (I)  
The purpose of the Account Detail Fee is to recover costs associated with providing a paper invoice consisting of call detail for business Customers on a monthly basis. The Account Detail Fee will be waived if the Customer elects to obtain their call detail online in lieu of receiving paper copies of their call detail.

All business Customers shall continue to receive paper summary bill page and a remittance slip free of charge.

(I) In the event that the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

(J) When billing functions are performed by local exchange telephone companies, credit card companies or others on behalf of the Company, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

**SECTION 4 - RATES AND CHARGES (continued)**

**4.2 Operator Services (cont'd.)**

**4.2.2 Operator Charges:**

The following shall be in addition to the usage charge described above and based on the Operator Service used:

Type Of Service		Billed DeltaCom Calling Card	All Other
<b>1.</b>	<b>Customer Dialed Calling Card Station</b>		
	(a) Customer Dialed/Automated	\$0.88 (I)	\$1.10 (I)
	(b) Customer Dialed/Operator Assisted	\$2.48 (I)	\$2.48 (I)
	(c) Customer Dialed/Operator Must Assist	\$0.88 (I)	\$1.10 (I)
<b>2.</b>	<b>Operator Dialed Calling Card Station</b>	\$2.48 (I)	\$2.48 (I)
<b>3.</b>	<b>Operator Station</b>		
	(a) Collect (0+)	N/A	\$2.48 (I)
	(b) Billed to Third Party	N/A	\$2.59 (I)
	(c) Sent Paid, Non-Coin	N/A	\$2.53 (I)
	(d) Sent Paid, Coin	N/A	\$2.26 (I)
<b>4.</b>	<b>Person-to-Person</b>	\$5.39 (I)	\$5.39 (I)
<b>5.</b>	<b>Operator Dialed Surcharge*</b>	N/A	\$1.27 (I)

\* Does not apply to Operator Dialed calls billed to a Calling Card or DeltaCom Card.

**SECTION 4 - RATES AND CHARGES (continued)**

**4.8 Enhanced Toll Free Feature Service**

**4.8.1 Enhanced Toll Free Routing Package**

	Monthly Recurring Charge	Installation Charge	Change Charge
Enhanced Toll Free Routing Package	\$95.60 (I)	\$50.00	\$25.00
Time of Day Routing	\$38.25 (I)	\$50.00	\$25.00
Day of Week Routing	\$32.25 (I)	\$50.00	\$25.00
Holiday Routing	\$38.25 (I)	\$50.00	\$25.00
Point of Origination Routing	\$38.25 (I)	\$50.00	\$25.00
Toll Free Blocking	\$38.25 (I)	\$50.00	\$25.00
Percent Allocation	\$38.25 (I)	\$50.00	\$25.00

**4.8.2 Toll Free with Call Completion**

Monthly Recurring Charge	Installation Charge	Customized Announcement Creation	Change Charge
\$47.81 (I)	\$100.00	\$100.00	\$25.00

**4.8.3 Toll Free with Route Advance**

Monthly Recurring Charge	Installation Charge	Change Charge
\$19.12 (I)	\$50.00	\$25.00

**SECTION 4 - RATES AND CHARGES (continued)**

**4.8 Enhanced Toll Free Feature Service (cont'd.)**

**4.8.4 Toll Free with DNIS Delivery**

<b>Installation Charge</b>	<b>Change Charge</b>
\$100.00	\$25.00

**4.8.5 Toll free with Real Time ANI Delivery**

<b>Usage Charge</b>	<b>Change Charge</b>
\$0.01/call delivered	\$25.00

**4.8.6 Toll free with Menu-Prompted Routing**

<b>Monthly Recurring Charge</b>	<b>Installation Charge</b>	<b>Change Charge</b>
\$382.43 (I)	\$500.00	\$200.00

**SECTION 4 - RATES AND CHARGES (continued)**

**4.9 Directory Assistance Services**

**4.9.1 Directory Assistance**

Each Call \$0.72 (I)

**4.9.2 Directory Assistance Call Completion**

(A) Per Call Completion Rate \$0.50 (I)

**(B) Usage Charges:**

The per minute rate shall be the per minute rate of the 1+ plan that the Customer is subscribed to or enrolled in at the time of the call.

**SECTION 4 - RATES AND CHARGES (continued)**

**4.10 DeltaCom Business Connections Option 1**

**4.10.1 Switched Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (0%)</b>	<b>2 Year Term (3%)</b>	<b>3 Year Term (7%)</b>
\$0.0950	\$0.0950	\$0.0922	\$0.0884

**4.10.2 RESERVED FOR FUTURE USE**

**4.10.3 Card Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (0%)</b>	<b>2 Year Term (3%)</b>	<b>3 Year Term (7%)</b>
\$0.220	\$0.220	\$0.2134	\$0.2046

**4.10.4 Monthly Recurring Charge:**

\$11.00 per toll free number

(I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.11 DeltaCom Business Connections Option 2**

**4.11.1 Switched Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (13%)</b>	<b>2 Year Term (17%)</b>	<b>3 Year Term (21%)</b>
\$0.0950	\$0.0827	\$0.0789	\$0.0751

**4.11.2 RESERVED FOR FUTURE USE**

**4.11.3 Card Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (13%)</b>	<b>2 Year Term (17%)</b>	<b>3 Year Term (21%)</b>
\$0.220	\$0.1848	\$0.1760	\$0.1672

**4.11.4 Monthly Recurring Charge:**

\$11.00 per toll free number

(I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.12 DeltaCom Business Connections Option 3**

**4.12.1 Switched Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (19%)</b>	<b>2 Year Term (22%)</b>	<b>3 Year Term (28%)</b>
\$0.0950	\$0.0770	\$0.0741	\$0.0684

**4.12.2 RESERVED FOR FUTURE USE**

**4.12.3 Card Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (19%)</b>	<b>2 Year Term (22%)</b>	<b>3 Year Term (28%)</b>
\$0.220	\$0.1782	\$0.1716	\$0.1584

**4.12.4 Monthly Recurring Charge:**

\$11.00 per toll free number

(I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.13 DeltaCom EnterpriseLD Option 1**

**4.13.1 Switched Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (5%)</b>	<b>2 Year Term (9%)</b>	<b>3 Year Term (13%)</b>
\$0.0800	\$0.0760	\$0.0728	\$0.0696

**4.13.2 RESERVED FOR FUTURE USE**

**4.13.3 Card Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (5%)</b>	<b>2 Year Term (9%)</b>	<b>3 Year Term (13%)</b>
\$0.1900	\$0.1805	\$0.1729	\$0.1653

**4.13.4 Monthly Recurring Charge:** \$11.00 per toll free number (I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.14 DeltaCom EnterpriseLD Option 2**

**4.14.1 Switched Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (10%)</b>	<b>2 Year Term (13%)</b>	<b>3 Year Term (19%)</b>
\$0.0800	\$0.0720	\$0.0696	\$0.0648

**4.14.2 RESERVED FOR FUTURE USE**

**4.14.3 Card Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (10%)</b>	<b>2 Year Term (13%)</b>	<b>3 Year Term (19%)</b>
\$0.1900	\$0.1710	\$0.1653	\$0.1539

**4.14.4 Monthly Recurring Charge:** \$11.00 per toll free number (I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.15 DeltaCom HorizonLD Switched Option 1**

**4.15.1 Switched Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (5%)</b>	<b>2 Year Term (9%)</b>	<b>3 Year Term (13%)</b>
\$0.0840	\$0.0798	\$0.0764	\$0.0731

**4.15.2 RESERVED FOR FUTURE USE**

**4.15.3 Card Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (5%)</b>	<b>2 Year Term (9%)</b>	<b>3 Year Term (13%)</b>
\$0.2000	\$0.1900	\$0.1820	\$0.1740

**4.15.4 Monthly Recurring Charge:**

\$11.00 per toll free number

(I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.16 DeltaCom HorizonLD Switched Option 2**

**4.16.1 Switched Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (10%)</b>	<b>2 Year Term (13%)</b>	<b>3 Year Term (19%)</b>
\$0.0840	\$0.0756	\$0.0731	\$0.0680

**4.16.2 RESERVED FOR FUTURE USE**

**4.16.3 Card Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (10%)</b>	<b>2 Year Term (13%)</b>	<b>3 Year Term (19%)</b>
\$0.2000	\$0.1800	\$0.1740	\$0.1620

**4.16.4 Monthly Recurring Charge:** \$11.00 per toll free number (I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.17 DeltaCom HorizonLD Dedicated Option 3**

**4.17.1 Dedicated Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (0%)</b>	<b>2 Year Term (2%)</b>	<b>3 Year Term (5%)</b>
\$0.0641	\$0.0641	\$0.0628	\$0.0608

**4.17.2 Monthly Recurring Charge:** \$11.00 per toll free number (I)

**4.18 DeltaCom HorizonLD Dedicated Option 4**

**4.18.1 Dedicated Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (15%)</b>	<b>2 Year Term (20%)</b>	<b>3 Year Term (25%)</b>
\$0.0641	\$0.0544	\$0.0512	\$0.0480

**4.18.2 Monthly Recurring Charge:** \$11.00 per toll free number (I)

**4.19 DeltaCom HorizonLD Dedicated Option 5**

**4.19.1 Dedicated Rates**

<b>Base Rate (No Term)</b>	<b>1 Year Term (21%)</b>	<b>2 Year Term (25%)</b>	<b>3 Year Term (28%)</b>
\$0.0641	\$0.0506	\$0.0480	\$0.0461

**4.19.2 Monthly Recurring Charge:** \$11.00 per toll free number (I)

**SECTION 4 - RATES AND CHARGES (continued)**

**4.22 LD Rewards Long Distance**

**4.22.1 Switched Rates**

	<b>Monthly Volume*</b>	<b>Interstate Per Minute Rate</b>	<b>Intrastate Per Minute Rate</b>
Option A**	\$10.00	\$0.055	\$0.065
Option B**	\$15.00	\$0.050	\$0.060
Option C**	\$25.00	\$0.045	\$0.055
Option D**	\$50.00	\$0.039	\$0.049
Travel Card***	N/A	\$0.129	\$0.129

\* Volume does not include any surcharges, taxes or other similar fees.

\*\* Rates apply to outbound and toll free domestic calls.

\*\*\* A surcharge will not apply.

**Toll Free Number, per number:** Monthly Recurring Charge  
\$11.00

(I)

**SECTION 7 – MISCELLANEOUS CHARGES**

**7.1 Service Order Charge**

Absent a promotional offering, service charges will apply to new service orders or to orders to change existing service.

	Non Recurring Charge
Service Order Charge	\$10.00

**7.2 Special Bill Handling Fee**

A \$25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

**7.3 Minimum Monthly Usage Charge**

This charge applies to Customers who only subscribe to the Company's long distance service and whose long distance usage falls below 400 minutes per month. This charge is in addition to the per minute charge billed by the Company for any minutes used below the minimum 400 minutes per month.

Minimum Monthly Usage Charge      \$9.52

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**SECTION 8 - NON-TERM RATES**

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 4 - Rates and Charges.

**8.1 Enhanced Toll Free Feature Service**

**8.1.1 Enhanced Toll Free Routing Package**

	Monthly Recurring Charge
Enhanced Toll Free Routing Package	\$143.42 (I)
Time of Day Routing	\$57.37 (I)
Day of Week Routing	\$57.37 (I)
Holiday Routing	\$57.37 (I)
Point of Origination Routing	\$57.37 (I)
Toll Free Blocking	\$57.37 (I)
Percent Allocation	\$57.37 (I)

**8.1.2 Toll Free with Call Completion**

Monthly Recurring Charge
\$71.71 (I)

**8.1.3 Toll Free with Route Advance**

Monthly Recurring Charge
\$28.69 (I)

**8.1.4 Toll free with Menu-Prompted Routing**

Monthly Recurring Charge
\$573.63 (I)

**SECTION 8 - NON-TERM RATES (continued)**

**8.2 DeltaCom Business Connections Option 1**

**8.2.1 Switched Rates**

<b>Base Rate (No Term)</b>
\$0.0950

**8.2.2 Card Rates**

<b>Base Rate (No Term)</b>
\$0.220

**8.2.3 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**8.3 DeltaCom Business Connections Option 2**

**8.3.1 Switched Rates**

<b>Base Rate (No Term)</b>
\$0.0950

**8.3.2 Card Rates**

<b>Base Rate (No Term)</b>
\$0.220

**8.3.3 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**SECTION 8 - NON-TERM RATES (continued)**

**8.4 DeltaCom Business Connections Option 3**

**8.4.1 Switched Rates**

<b>Base Rate (No Term)</b>
\$0.0950

**8.4.2 Card Rates**

<b>Base Rate (No Term)</b>
\$0.220

**8.4.3 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**8.5 DeltaCom EnterpriseLD Option 1**

**8.5.1 Switched Rates**

<b>Base Rate (No Term)</b>
\$0.0800

**8.5.2 Card Rates**

<b>Base Rate (No Term)</b>
\$0.1900

**8.5.3 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**SECTION 8 - NON-TERM RATES (continued)**

**8.6 DeltaCom EnterpriseLD Option 2**

**8.6.1 Switched Rates**

<b>Base Rate (No Term)</b>
\$0.0800

**8.6.2 Card Rates**

<b>Base Rate (No Term)</b>
\$0.1900

**8.6.3 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**8.7 DeltaCom HorizonLD Switched Option 1**

**8.7.1 Switched Rates**

<b>Base Rate (No Term)</b>
\$0.0840

**8.7.2 Card Rates**

<b>Base Rate (No Term)</b>
\$0.2000

**8.7.3 Monthly Recurring Charge:** \$16.50 per toll free number (I)

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**SECTION 8 - NON-TERM RATES (continued)**

**8.8 DeltaCom HorizonLD Switched Option 2**

**8.8.1 Switched Rates**

<b>Base Rate (No Term)</b>
\$0.0840

**8.8.2 Card Rates**

<b>Base Rate (No Term)</b>
\$0.2000

**8.8.3 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**SECTION 8 - NON-TERM RATES (continued)**

**8.9 DeltaCom HorizonLD Dedicated Option 3**

**8.9.1 Dedicated Rates**

<b>Base Rate (No Term)</b>
\$0.0641

**8.9.2 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**8.10 DeltaCom HorizonLD Dedicated Option 4**

**8.10.1 Dedicated Rates**

<b>Base Rate (No Term)</b>
\$0.0641

**8.10.2 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**8.11 DeltaCom HorizonLD Dedicated Option 5**

**8.11.1 Dedicated Rates**

<b>Base Rate (No Term)</b>
\$0.0641

**8.11.2 Monthly Recurring Charge:** \$16.50 per toll free number (I)

**SECTION 8 - NON-TERM RATES (continued)**

**8.12 LD Rewards Long Distance**

**8.12.1 Switched Rates**

	<b>Monthly Volume*</b>	<b>Interstate Per Minute Rate</b>	<b>Intrastate Per Minute Rate</b>
Option A**	\$10.00	\$0.055	\$0.065
Option B**	\$15.00	\$0.050	\$0.060
Option C**	\$25.00	\$0.045	\$0.055
Option D**	\$50.00	\$0.039	\$0.049
Travel Card***	N/A	\$0.129	\$0.129

\* Volume does not include any surcharges, taxes or other similar fees.

\*\* Rates apply to outbound and toll free domestic calls.

\*\*\* A surcharge will not apply.

**Toll Free Number, per number:** Monthly Recurring Charge  
\$16.50

(I)